

ARROW FINANCIAL CORP
Form 10-Q
August 07, 2013

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended June 30, 2013

or
 TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934

Commission File Number: 0-12507

ARROW FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

New York
(State or other jurisdiction of
incorporation or organization)
250 GLEN STREET, GLENS FALLS, NEW YORK 12801
(Address of principal executive offices) (Zip Code)
Registrant's telephone number, including area code: (518) 745-1000

22-2448962
(I.R.S. Employer
Identification No.)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes
 No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
Yes No

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Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

| Class | Outstanding as of July 31, 2013 |
|--|---------------------------------|
| Common Stock, par value \$1.00 per share | 12,052,744 |

ARROW FINANCIAL CORPORATION
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PART I - Financial Information

ARROW FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS

(In Thousands, Except Share and Per Share Amounts)

(Unaudited)

| | June 30, 2013 | December 31, 2012 | June 30, 2012 |
|---|--------------------|----------------------|--------------------|
| ASSETS | | | |
| Cash and Due From Banks | \$32,706 | \$37,076 | \$31,391 |
| Interest-Bearing Deposits at Banks | 11,894 | 11,756 | 26,360 |
| Investment Securities: | | | |
| Available-for-Sale | 501,574 | 478,698 | 431,010 |
| Held-to-Maturity (Approximate Fair Value of \$252,691 at June 30, 2013, \$248,252 at December 31, 2012, and \$261,574 at June 30, 2012) | 248,914 | 239,803 | 252,902 |
| Federal Home Loan Bank and Federal Reserve Bank Stock | 6,136 | 5,792 | 4,479 |
| Loans | 1,204,734 | 1,172,341 | 1,146,641 |
| Allowance for Loan Losses | (14,678) | (15,298) | (15,211) |
| Net Loans | 1,190,056 | 1,157,043 | 1,131,430 |
| Premises and Equipment, Net | 29,301 | 28,897 | 24,823 |
| Other Real Estate and Repossessed Assets, Net | 1,175 | 1,034 | 837 |
| Goodwill | 22,003 | 22,003 | 22,003 |
| Other Intangible Assets, Net | 4,384 | 4,492 | 4,608 |
| Accrued Interest Receivable | 5,708 | 5,486 | 5,712 |
| Other Assets | 29,318 | 30,716 | 31,421 |
| Total Assets | \$2,083,169 | \$2,022,796 | \$1,966,976 |
| LIABILITIES | | | |
| Noninterest-Bearing Deposits | \$261,910 | \$247,232 | \$248,224 |
| NOW Accounts | 754,371 | 758,287 | 691,001 |
| Savings Deposits | 494,586 | 442,363 | 437,568 |
| Time Deposits of \$100,000 or More | 87,369 | 93,375 | 108,277 |
| Other Time Deposits | 181,669 | 189,898 | 219,813 |
| Total Deposits | 1,779,905 | 1,731,155 | 1,704,883 |
| Federal Funds Purchased and Securities Sold Under Agreements to Repurchase | 14,738 | 12,678 | 16,097 |
| Federal Home Loan Bank Overnight Advances | 40,000 | 29,000 | — |
| Federal Home Loan Bank Term Advances | 30,000 | 30,000 | 30,000 |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 20,000 | 20,000 | 20,000 |
| Accrued Interest Payable | 493 | 584 | 898 |
| Other Liabilities | 20,426 | 23,554 | 23,158 |
| Total Liabilities | 1,905,562 | 1,846,971 | 1,795,036 |
| STOCKHOLDERS' EQUITY | | | |
| Preferred Stock, \$5 Par Value; 1,000,000 Shares Authorized | — | — | — |
| Common Stock, \$1 Par Value; 20,000,000 Shares Authorized (16,416,163 Shares Issued at June 30, 2013 and December 31, 2012 and | 16,416 | 16,416 | 16,094 |

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| | | | | |
|---|-------------|-------------|-------------|---|
| 16,094,277 Shares Issued at June 30, 2012) | | | | |
| Additional Paid-in Capital | 219,772 | 218,650 | 209,354 | |
| Retained Earnings | 30,625 | 26,251 | 28,951 | |
| Unallocated ESOP Shares (95,172 Shares at June 30, 2013, 102,890 Shares at December 31, 2012 and 105,211 Shares at June 30, 2012) | (1,900 |) (2,150 |) (2,250 |) |
| Accumulated Other Comprehensive Loss | (11,739 |) (8,462 |) (6,289 |) |
| Treasury Stock, at Cost (4,277,680 Shares at June 30, 2013, 4,288,617 Shares at December 31, 2012, and 4,223,388 Shares at June 30, 2012) | (75,567 |) (74,880 |) (73,920 |) |
| Total Stockholders' Equity | 177,607 | 175,825 | 171,940 | |
| Total Liabilities and Stockholders' Equity | \$2,083,169 | \$2,022,796 | \$1,966,976 | |
| See Notes to Unaudited Interim Consolidated Financial Statements. | | | | |

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ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

CONSOLIDATED STATEMENTS OF INCOME

(In Thousands, Except Per Share Amounts)

(Unaudited)

| | Three Months Ended June 30, | | Six Months Ended June 30, | |
|---|-----------------------------|-----------|---------------------------|-----------|
| | 2013 | 2012 | 2013 | 2012 |
| INTEREST AND DIVIDEND INCOME | | | | |
| Interest and Fees on Loans | \$ 12,650 | \$ 13,628 | \$ 25,433 | \$ 27,586 |
| Interest on Deposits at Banks | 19 | 36 | 46 | 57 |
| Interest and Dividends on Investment Securities: | | | | |
| Fully Taxable | 1,639 | 2,480 | 3,435 | 5,118 |
| Exempt from Federal Taxes | 1,501 | 1,389 | 2,891 | 2,710 |
| Total Interest and Dividend Income | 15,809 | 17,533 | 31,805 | 35,471 |
| INTEREST EXPENSE | | | | |
| NOW Accounts | 786 | 976 | 1,564 | 2,035 |
| Savings Deposits | 277 | 329 | 545 | 686 |
| Time Deposits of \$100,000 or More | 305 | 569 | 624 | 1,177 |
| Other Time Deposits | 505 | 1,074 | 1,059 | 2,220 |
| Federal Funds Purchased and Securities Sold Under Agreements to Repurchase | 6 | 5 | 9 | 11 |
| Federal Home Loan Bank Advances | 199 | 172 | 372 | 369 |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 145 | 154 | 289 | 313 |
| Total Interest Expense | 2,223 | 3,279 | 4,462 | 6,811 |
| NET INTEREST INCOME | 13,586 | 14,254 | 27,343 | 28,660 |
| Provision for Loan Losses | 100 | 240 | 200 | 520 |
| NET INTEREST INCOME AFTER PROVISION FOR | 13,486 | 14,014 | 27,143 | 28,140 |
| LOAN LOSSES | | | | |
| NONINTEREST INCOME | | | | |
| Income From Fiduciary Activities | 1,758 | 1,601 | 3,332 | 3,223 |
| Fees for Other Services to Customers | 2,371 | 2,054 | 4,653 | 4,014 |
| Insurance Commissions | 2,176 | 2,107 | 4,204 | 3,996 |
| Gain on Securities Transactions | 13 | 143 | 540 | 645 |
| Net Gain on Sales of Loans | 498 | 537 | 1,105 | 894 |
| Other Operating Income | 255 | 366 | 411 | 595 |
| Total Noninterest Income | 7,071 | 6,808 | 14,245 | 13,367 |
| NONINTEREST EXPENSE | | | | |
| Salaries and Employee Benefits | 7,637 | 7,794 | 15,258 | 15,697 |
| Occupancy Expenses, Net | 2,119 | 1,970 | 4,395 | 3,994 |
| FDIC Assessments | 267 | 256 | 531 | 511 |
| Other Operating Expense | 3,251 | 2,631 | 6,501 | 5,595 |
| Total Noninterest Expense | 13,274 | 12,651 | 26,685 | 25,797 |
| INCOME BEFORE PROVISION FOR INCOME TAXES | 7,283 | 8,171 | 14,703 | 15,710 |
| Provision for Income Taxes | 2,076 | 2,577 | 4,315 | 4,828 |
| NET INCOME | \$ 5,207 | \$ 5,594 | \$ 10,388 | \$ 10,882 |
| Average Shares Outstanding: | | | | |
| Basic | 12,021 | 11,994 | 12,026 | 12,000 |

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| | | | | |
|-------------------|--------|--------|--------|--------|
| Diluted | 12,038 | 12,009 | 12,044 | 12,019 |
| Per Common Share: | | | | |
| Basic Earnings | \$0.43 | \$0.47 | \$0.86 | \$0.91 |
| Diluted Earnings | 0.43 | 0.47 | 0.86 | 0.91 |

Share and Per Share Amounts have been restated for the September 2012 2% stock dividend.
See Notes to Unaudited Interim Consolidated Financial Statements.

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ARROW FINANCIAL CORPORATION AND SUBSIDIARIES
 CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(In Thousands)

(Unaudited)

| | Three Months Ended June 30, | | Six Months Ended June 30, | |
|---|-----------------------------|---------|---------------------------|----------|
| | 2013 | 2012 | 2013 | 2012 |
| Net Income | \$5,207 | \$5,594 | \$10,388 | \$10,882 |
| Other Comprehensive Income (Loss), Net of Tax: | | | | |
| Net Unrealized Securities Holding (Losses) Gains Arising During the Period | (3,643) | 445 | (3,423) | 347 |
| Reclassification Adjustment for Securities Gains Included in Net Income | (8) | (86) | (326) | (389) |
| Amortization of Net Retirement Plan Actuarial Loss | 236 | 229 | 472 | 457 |
| Accretion of Net Retirement Plan Prior Service Credit | — | (5) | — | (9) |
| Other Comprehensive Income (Loss) | (3,415) | 583 | (3,277) | 406 |
| Comprehensive Income | \$1,792 | \$6,177 | \$7,111 | \$11,288 |

See Notes to Unaudited Interim Consolidated Financial Statements.

5

ARROW FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY
(In Thousands, Except Share and Per Share Amounts)
(Unaudited)

| | Common Stock | Additional Paid-In Capital | Retained Earnings | Unallo- cated ESOP Shares | Accumu- lated Other Com- prehensive Income (Loss) | Treasury Stock | Total |
|--|-----------------|----------------------------------|----------------------|------------------------------------|--|-------------------|-----------|
| Balance at December 31, 2012 | \$16,416 | \$218,650 | \$26,251 | \$ (2,150) | \$ (8,462) | \$(74,880) | \$175,825 |
| Net Income | — | — | 10,388 | — | — | — | 10,388 |
| Other Comprehensive (Loss) Income | — | — | — | — | (3,277) | — | (3,277) |
| Cash Dividends Paid, \$.50 per Share ¹ | — | — | (6,014) | — | — | — | (6,014) |
| Stock Options Exercised (23,685 Shares) | — | 262 | — | — | — | 233 | 495 |
| Shares Issued Under the Directors' Stock Plan (4,255 Shares) | — | 64 | — | — | — | 42 | 106 |
| Shares Issued Under the Employee Stock Purchase Plan (10,402 Shares) | — | 141 | — | — | — | 103 | 244 |
| Shares Issued for Dividend Reinvestment Plans (17,323 Shares) | — | 260 | — | — | — | 170 | 430 |
| Stock-Based Compensation Expense | — | 189 | — | — | — | — | 189 |
| Tax Benefit for Disposition of Stock Options | — | 9 | — | — | — | — | 9 |
| Purchase of Treasury Stock (54,231 Shares) | — | — | — | — | — | (1,329) | (1,329) |
| Acquisition of Subsidiaries (9,503 Shares) | — | 139 | — | — | — | 94 | 233 |
| Allocation of ESOP Stock (7,718 Shares) | — | 58 | — | 250 | — | — | 308 |
| Balance at June 30, 2013 | \$16,416 | \$219,772 | \$30,625 | \$ (1,900) | \$ (11,739) | \$(75,567) | \$177,607 |
| Balance at December 31, 2011 | \$16,094 | \$207,600 | \$23,947 | \$ (2,500) | \$ (6,695) | \$(72,061) | \$166,385 |
| Net Income | — | — | 10,882 | — | — | — | 10,882 |
| Other Comprehensive (Loss) Income | — | — | — | — | 406 | — | 406 |
| Cash Dividends Paid, \$.49 per Share ¹ | — | — | (5,878) | — | — | — | (5,878) |
| Stock Options Exercised (52,502 Shares) | — | 627 | — | — | — | 522 | 1,149 |

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| | | | | | | | |
|--|----------|-----------|----------|------------|------------|-------------|-----------|
| Shares Issued Under the Directors' Stock Plan (3,667 Shares) | — | 51 | — | — | — | 36 | 87 |
| Shares Issued Under the Employee Stock Purchase Plan (10,377 Shares) | — | 139 | — | — | — | 103 | 242 |
| Shares Issued for Dividend Reinvestment Plans (38,227 Shares) | — | 549 | — | — | — | 380 | 929 |
| Stock-Based Compensation Expense | — | 207 | — | — | — | — | 207 |
| Tax Benefit for Disposition of Stock Options | — | 53 | — | — | — | — | 53 |
| Purchase of Treasury Stock (120,117 Shares) | — | — | — | — | — | (2,954) | (2,954) |
| Acquisition of Subsidiaries (5,426 Shares) | — | 79 | — | — | — | 54 | 133 |
| Allocation of ESOP Stock (12,291 Shares) | — | 49 | — | 250 | — | — | 299 |
| Balance at June 30, 2012 | \$16,094 | \$209,354 | \$28,951 | \$(2,250) | \$(6,289) | \$(73,920) | \$171,940 |

¹ Cash dividends paid per share have been adjusted for the September 2012 2% stock dividend.

See Notes to Unaudited Interim Consolidated Financial Statements.

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ARROW FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS
(Dollars in Thousands)
(Unaudited)

| | Six Months Ended June 30, | |
|--|---------------------------|-----------|
| | 2013 | 2012 |
| Cash Flows from Operating Activities: | | |
| Net Income | \$10,388 | \$10,882 |
| Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities: | | |
| Provision for Loan Losses | 200 | 520 |
| Depreciation and Amortization | 4,785 | 4,363 |
| Allocation of ESOP Stock | 308 | 299 |
| Gains on the Sale of Securities Available-for-Sale | (527) | (645) |
| Gains on the Sale of Securities Held-to-Maturity | (18) | — |
| Losses on the Sale of Securities Held-to-Maturity | 5 | — |
| Loans Originated and Held-for-Sale | (32,465) | (27,593) |
| Proceeds from the Sale of Loans Held-for-Sale | 35,868 | 27,680 |
| Net Gains on the Sale of Loans | (1,105) | (894) |
| Net Losses (Gains) on the Sale of Premises and Equipment, Other Real Estate Owned and Repossessed Assets | 106 | (38) |
| Contributions to Pension Plans | (221) | (160) |
| Deferred Income Tax Benefit | (93) | (311) |
| Shares Issued Under the Directors' Stock Plan | 106 | 87 |
| Stock-Based Compensation Expense | 189 | 207 |
| Net Decrease in Other Assets | 3,760 | 1,564 |
| Net (Decrease) Increase in Other Liabilities | (2,690) | 775 |
| Net Cash Provided By Operating Activities | 18,596 | 16,736 |
| Cash Flows from Investing Activities: | | |
| Proceeds from the Sale of Securities Available-for-Sale | 16,273 | 16,385 |
| Proceeds from the Maturities and Calls of Securities Available-for-Sale | 60,679 | 125,354 |
| Purchases of Securities Available-for-Sale | (107,772) | (18,041) |
| Proceeds from the Sale of Securities Held-to-Maturity | 1,181 | — |
| Proceeds from the Maturities and Calls of Securities Held-to-Maturity | 17,905 | 22,454 |
| Purchases of Securities Held-to-Maturity | (29,112) | (125,207) |
| Net Increase in Loans | (36,195) | (15,544) |
| Proceeds from the Sales of Premises and Equipment, Other Real Estate Owned and Repossessed Assets | 440 | 583 |
| Purchase of Premises and Equipment | (1,453) | (3,055) |
| Cash Paid for Subsidiaries, Net | (75) | (75) |
| Net (Increase) Decrease in Other Investments | (344) | 2,243 |
| Net Cash (Used In) Provided By Investing Activities | (78,473) | 5,097 |
| Cash Flows from Financing Activities: | | |
| Net Increase in Deposits | 48,750 | 60,837 |
| Net Decrease (Increase) Decrease in Short-Term Borrowings | 13,060 | (52,196) |
| Repayments of Federal Home Loan Bank Term Advances | — | (10,000) |
| Purchase of Treasury Stock | (1,329) | (2,954) |
| Stock Options Exercised | 495 | 1,149 |
| Shares Issued Under the Employee Stock Purchase Plan | 244 | 242 |
| Tax Benefit from Exercise of Stock Options | 9 | 53 |
| Shares Issued for Dividend Reinvestment Plans | 430 | 929 |

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| | | |
|---|----------|----------|
| Cash Dividends Paid | (6,014) | (5,878) |
| Net Cash Provided By (Used In) Financing Activities | 55,645 | (7,818) |
| Net (Decrease) Increase in Cash and Cash Equivalents | (4,232) | 14,015 |
| Cash and Cash Equivalents at Beginning of Period | 48,832 | 43,736 |
| Cash and Cash Equivalents at End of Period | \$44,600 | \$57,751 |
| Supplemental Disclosures to Statements of Cash Flow Information: | | |
| Interest on Deposits and Borrowings | \$4,552 | \$7,059 |
| Income Taxes | 4,011 | 3,316 |
| Non-cash Investing and Financing Activity: | | |
| Transfer of Loans to Other Real Estate Owned and Repossessed Assets | 684 | 855 |
| Acquisition of Subsidiaries | 233 | 133 |

See Notes to Unaudited Interim Consolidated Financial Statements.

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NOTES TO INTERIM CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

Note 1. ACCOUNTING POLICIES

In the opinion of the management of Arrow Financial Corporation (Arrow), the accompanying unaudited consolidated interim financial statements contain all of the adjustments necessary to present fairly the financial position as of June 30, 2013, December 31, 2012 and June 30, 2012; the results of operations for the three and six-month periods ended June 30, 2013 and 2012; the consolidated statements of comprehensive income for the three and six-month periods ended June 30, 2013 and 2012; the changes in stockholders' equity for the six-month periods ended June 30, 2013 and 2012; and the cash flows for the six-month periods ended June 30, 2013 and 2012. All such adjustments are of a normal recurring nature. The preparation of financial statements requires the use of management estimates. The unaudited consolidated interim financial statements should be read in conjunction with the audited annual consolidated financial statements of Arrow for the year ended December 31, 2012, included in Arrow's 2012 Form 10-K.

New Accounting Standards Updates (ASU): During 2013, through the date of this report, the FASB issued nine accounting standards updates. Eight did not apply to Arrow. ASU 2013-02 "Comprehensive Income" requires additional disclosures relating to reclassifications out of accumulated other comprehensive income. Since the ASU was effective for this Form 10-Q, the new disclosures are included in the Consolidating Statements of Income and Note 5 - Comprehensive Income.

Note 2. INVESTMENT SECURITIES (In Thousands)

The following table is the schedule of Available-For-Sale Securities at June 30, 2013, December 31, 2012 and June 30, 2012:

Available-For-Sale Securities

| | U.S. Agency Obligations | State and Municipal Obligations | Mortgage- Backed Securities - Residential | Corporate and Other Debt Securities | Mutual Funds and Equity Securities | Total Available- For-Sale Securities |
|---|----------------------------|---------------------------------------|--|--|---|---|
| June 30, 2013 | | | | | | |
| Available-For-Sale Securities, at Amortized Cost | \$ 151,199 | \$ 131,154 | \$ 197,775 | \$ 17,219 | \$ 1,120 | \$ 498,467 |
| Available-For-Sale Securities, at Fair Value | 150,046 | 130,444 | 203,230 | 16,711 | 1,143 | 501,574 |
| Gross Unrealized Gains | — | 135 | 5,586 | — | 23 | 5,744 |
| Gross Unrealized Losses | 1,153 | 845 | 131 | 508 | — | 2,637 |
| Available-For-Sale Securities, Pledged as Collateral | | | | | | 270,243 |
| Maturities of Debt Securities, at Amortized Cost: | | | | | | |
| Within One Year | — | 47,464 | 19,226 | — | | 66,690 |
| From 1 - 5 Years | 151,199 | 80,191 | 168,347 | 16,219 | | 415,956 |
| From 5 - 10 Years | — | 2,819 | 10,202 | — | | 13,021 |
| Over 10 Years | — | 680 | — | 1,000 | | 1,680 |

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Maturities of Debt Securities,
at Fair Value:

| | | | | | | |
|-------------------|---------|--------|---------|--------|--|---------|
| Within One Year | — | 47,501 | 19,969 | — | | 67,470 |
| From 1 - 5 Years | 150,046 | 79,434 | 172,421 | 15,911 | | 417,812 |
| From 5 - 10 Years | — | 2,829 | 10,840 | — | | 13,669 |
| Over 10 Years | — | 680 | — | 800 | | 1,480 |

Securities in a Continuous
Loss Position, at Fair Value:

| | | | | | | |
|---|------------|-----------|----------|-----------|-----|------------|
| Less than 12 Months | \$ 150,048 | \$ 80,443 | \$ 6,750 | \$ 15,910 | \$— | \$ 253,151 |
| 12 Months or Longer | — | 4,228 | — | 800 | — | 5,028 |
| Total | \$ 150,048 | \$ 84,671 | \$ 6,750 | \$ 16,710 | \$— | \$ 258,179 |
| Number of Securities in a Continuous Loss Position | 47 | 347 | 3 | 22 | — | 419 |

Unrealized Losses on
Securities in a Continuous
Loss Position:

| | | | | | | |
|---------------------|----------|--------|--------|--------|-----|----------|
| Less than 12 Months | \$ 1,153 | \$ 826 | \$ 131 | \$ 308 | \$— | \$ 2,418 |
|---------------------|----------|--------|--------|--------|-----|----------|

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Available-For-Sale Securities

| | U.S. Agency Obligations | State and Municipal Obligations | Mortgage- Backed Securities - Residential | Corporate and Other Debt Securities | Mutual Funds and Equity Securities | Total Available- For-Sale Securities |
|---|----------------------------|---------------------------------------|--|--|---|---|
| 12 Months or Longer | — | 19 | — | 200 | — | 219 |
| Total | \$1,153 | \$845 | \$131 | \$508 | \$— | \$2,637 |
| December 31, 2012 | | | | | | |
| Available-For-Sale Securities, at Amortized Cost | \$122,297 | \$84,798 | \$252,480 | \$8,689 | \$1,120 | \$469,384 |
| Available-For-Sale Securities, at Fair Value | 122,457 | 84,838 | 261,804 | 8,451 | 1,148 | 478,698 |
| Gross Unrealized Gains | 204 | 206 | 9,405 | — | 28 | 9,843 |
| Gross Unrealized Losses | 44 | 166 | 81 | 238 | — | 529 |
| Available-For-Sale Securities, Pledged as Collateral | | | | | | 260,292 |

Securities in a Continuous

Loss Position, at Fair Value:

| | | | | | | |
|---|----------|----------|----------|---------|-----|-----------|
| Less than 12 Months | \$72,531 | \$46,627 | \$10,230 | \$8,451 | \$— | \$137,839 |
| 12 Months or Longer | — | 2,149 | 4,968 | — | — | 7,117 |
| Total | \$72,531 | \$48,776 | \$15,198 | \$8,451 | \$— | \$144,956 |
| Number of Securities in a Continuous Loss Position | 22 | 198 | 7 | 11 | — | 238 |

Unrealized Losses on

Securities in a Continuous

Loss Position:

| | | | | | | |
|---------------------|------|-------|------|-------|-----|-------|
| Less than 12 Months | \$44 | \$160 | \$50 | \$238 | \$— | \$492 |
| 12 Months or Longer | — | 6 | 31 | — | — | 37 |
| Total | \$44 | \$166 | \$81 | \$238 | \$— | \$529 |

June 30, 2012

| | | | | | | |
|---|----------|----------|-----------|---------|---------|-----------|
| Available-For-Sale Securities, at Amortized Cost | \$48,300 | \$54,746 | \$314,394 | \$1,001 | \$1,364 | \$419,805 |
| Available-For-Sale Securities, at Fair Value | 48,655 | 55,013 | 325,076 | 801 | 1,465 | 431,010 |
| Gross Unrealized Gains | 355 | 284 | 10,863 | — | 107 | 11,609 |
| Gross Unrealized Losses | — | 17 | 181 | 200 | 6 | 404 |
| Available-For-Sale Securities, Pledged as Collateral | | | | | | 184,631 |

Securities in a Continuous

Loss Position, at Fair Value:

| | | | | | | |
|---|-----|---------|----------|-------|------|----------|
| Less than 12 Months | \$— | \$8,637 | \$23,477 | \$800 | \$— | \$32,914 |
| 12 Months or Longer | — | — | — | — | 39 | 39 |
| Total | \$— | \$8,637 | \$23,477 | \$800 | \$39 | \$32,953 |
| Number of Securities in a Continuous Loss Position | — | 29 | 9 | 1 | 1 | 40 |

Unrealized Losses on
 Securities in a Continuous
 Loss Position:

| | | | | | | |
|---------------------|-----|------|-------|-------|-----|-------|
| Less than 12 Months | \$— | \$17 | \$181 | \$200 | \$— | \$398 |
| 12 Months or Longer | — | — | — | — | 6 | 6 |
| Total | \$— | \$17 | \$181 | \$200 | \$6 | \$404 |

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The following table is the schedule of Held-To-Maturity Securities at June 30, 2013, December 31, 2012 and June 30, 2012:

Held-To-Maturity Securities

| | State and Municipal Obligations | Mortgage- Backed Securities - Residential | Corporate and Other Debt Securities | Total Held-To- Maturity Securities |
|--|---------------------------------------|--|--|---|
| June 30, 2013 | | | | |
| Held-To-Maturity Securities, at Amortized Cost | \$200,182 | \$47,732 | \$1,000 | \$248,914 |
| Held-To-Maturity Securities, at Fair Value | 204,153 | 47,538 | 1,000 | 252,691 |
| Gross Unrealized Gains | 4,833 | 8 | — | 4,841 |
| Gross Unrealized Losses | 862 | 202 | — | 1,064 |
| Held-To-Maturity Securities, Pledged as Collateral | | | | 247,914 |
| Maturities of Debt Securities, at Amortized Cost: | | | | |
| Within One Year | 53,463 | — | — | 53,463 |
| From 1 - 5 Years | 75,659 | 47,732 | — | 123,391 |
| From 5 - 10 Years | 67,248 | — | — | 67,248 |
| Over 10 Years | 3,812 | — | 1,000 | 4,812 |
| Maturities of Debt Securities, at Fair Value: | | | | |
| Within One Year | 53,490 | — | — | 53,490 |
| From 1 - 5 Years | 76,624 | 47,538 | — | 124,162 |
| From 5 - 10 Years | 70,091 | — | — | 70,091 |
| Over 10 Years | 3,948 | — | 1,000 | 4,948 |
| Securities in a Continuous Loss Position, at Fair Value: | | | | |
| Less than 12 Months | \$39,598 | \$42,813 | \$— | \$82,411 |
| 12 Months or Longer | 13,204 | — | — | 13,204 |
| Total | \$52,802 | \$42,813 | \$— | \$95,615 |
| Number of Securities in a Continuous Loss Position | 172 | 27 | — | 199 |
| Unrealized Losses on Securities in a Continuous Loss Position: | | | | |
| Less than 12 Months | \$712 | \$203 | \$— | \$915 |
| 12 Months or Longer | 149 | — | — | 149 |
| Total | \$861 | \$203 | \$— | \$1,064 |

Held-To-Maturity Securities

| | State and Municipal Obligations | Mortgage- Backed Securities - Residential | Corporate and Other Debt Securities | Total Held-To- Maturity Securities |
|---|---------------------------------------|--|--|---|
| December 31, 2012 | | | | |
| Held-To-Maturity Securities, at Amortized Cost | \$ 183,373 | \$ 55,430 | \$ 1,000 | \$ 239,803 |
| Held-To-Maturity Securities, at Fair Value | 191,196 | 56,056 | 1,000 | 248,252 |
| Gross Unrealized Gains | 7,886 | 626 | — | 8,512 |
| Gross Unrealized Losses | 63 | — | — | 63 |
| Held-To-Maturity Securities, Pledged as Collateral | | | | 238,803 |

Securities in a Continuous
Loss Position, at Fair Value:

| | | | | |
|---|-----------|------|------|-----------|
| Less than 12 Months | \$ 21,583 | \$ — | \$ — | \$ 21,583 |
| 12 Months or Longer | 503 | — | — | 503 |
| Total | \$ 22,086 | \$ — | \$ — | \$ 22,086 |
| Number of Securities in a Continuous Loss Position | 61 | — | — | 61 |

Unrealized Losses on
Securities in a Continuous
Loss Position:

| | | | | |
|---------------------|-------|------|------|-------|
| Less than 12 Months | \$ 62 | \$ — | \$ — | \$ 62 |
| 12 Months or Longer | 1 | — | — | 1 |
| Total | \$ 63 | \$ — | \$ — | \$ 63 |

June 30, 2012

| | | | | |
|---|------------|-----------|----------|------------|
| Held-To-Maturity Securities, at Amortized Cost | \$ 183,277 | \$ 68,625 | \$ 1,000 | \$ 252,902 |
| Held-To-Maturity Securities, at Fair Value | 191,297 | 69,277 | 1,000 | 261,574 |
| Gross Unrealized Gains | 8,055 | 652 | — | 8,707 |
| Gross Unrealized Losses | 35 | — | — | 35 |
| Held-To-Maturity Securities, Pledged as Collateral | | | | 251,902 |

Securities in a Continuous
Loss Position, at Fair Value:

| | | | | |
|---|-----------|------|------|-----------|
| Less than 12 Months | \$ 14,908 | \$ — | \$ — | \$ 14,908 |
| 12 Months or Longer | — | — | — | — |
| Total | \$ 14,908 | \$ — | \$ — | \$ 14,908 |
| Number of Securities in a Continuous Loss Position | 34 | — | — | 34 |

Unrealized Losses on

Securities in a Continuous

Loss Position:

| | | | | |
|---------------------|------|-----|-----|------|
| Less than 12 Months | \$35 | \$— | \$— | \$35 |
| 12 Months or Longer | — | — | — | — |
| Total | \$35 | \$— | \$— | \$35 |

In the tables above, maturities of mortgage-backed-securities - residential are included based on their expected average lives. Actual maturities will differ from the table below because issuers may have the right to call or prepay obligations with or without prepayment penalties.

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In the available-for-sale category at June 30, 2013, U.S. agency obligations consisted solely of U.S. Government Agency securities with an amortized cost of \$151.2 million and a fair value of \$150.0 million. Mortgage-backed securities-residential consisted of U.S. Government Agency securities with an amortized cost of \$34.1 million and a fair value of \$35.1 million and GSE securities with an amortized cost of \$163.7 million and a fair value of \$168.1 million. In the held-to-maturity category at June 30, 2013, mortgage-backed securities-residential consisted of GSEs with an amortized cost of \$47.7 million and a fair value of \$47.5 million.

In the available-for-sale category at June 30, 2012, U.S. agency obligations consisted solely of U.S. Government Agency securities with an amortized cost of \$48.3 million and a fair value of \$48.7 million. Mortgage-backed securities-residential consisted of US Government Agency securities with an amortized cost of \$42.5 million and a fair value of \$44.0 million and GSEs with an amortized cost of \$271.9 million and a fair value of \$281.1 million. In the held-to-maturity category at June 30, 2012, mortgage-backed securities-residential consisted of GSEs with an amortized cost of \$68.6 million and a fair value of \$69.3 million.

Securities in a continuous loss position, in the tables above for June 30, 2013, December 31, 2012 and June 30, 2012 do not reflect any deterioration of the credit worthiness of the issuing entities. U.S. Agency issues, including agency-backed collateralized mortgage obligations and mortgage-backed securities, are all rated at least Aaa by Moody's or AA+ by Standard and Poor's. The state and municipal obligations are general obligations supported by the general taxing authority of the issuer, and in some cases are insured. Obligations issued by school districts are supported by state aid. For any non-rated municipal securities, credit analysis is performed in-house based upon data that has been submitted by the issuers to the NY State Comptroller. That analysis shows no deterioration in the credit worthiness of the municipalities. Subsequent to June 30, 2013, there were no securities downgraded below investment grade.

The unrealized losses on these temporarily impaired securities are primarily the result of changes in interest rates for fixed rate securities where the interest rate received is less than the current rate available for new offerings of similar securities, changes in market spreads as a result of shifts in supply and demand, and/or changes in the level of prepayments for mortgage related securities. Because we do not currently intend to sell any of our temporarily impaired securities, and because it is not more likely-than-not that we would be required to sell the securities prior to recovery, the impairment is considered temporary.

Note 3. LOANS (In Thousands)

Loan Categories and Past Due Loans

The following table presents loan balances outstanding as of June 30, 2013, December 31, 2012 and June 30, 2012 and an analysis of the recorded investment in loans that are past due at these dates. Generally, Arrow considers a loan past due 30 or more days if the borrower is two or more payments past due. Loans held-for-sale of \$503, \$2,801 and \$1,699 as of June 30, 2013, December 31, 2012 and June 30, 2012, respectively, are included in the residential real estate loan balances.

Past Due Loans

| | Commercial | Commercial Construction | Commercial Real Estate | Other Consumer | Automobile | Residential | Total |
|--------------------------------------|------------|-------------------------|------------------------|----------------|------------|-------------|-------------|
| June 30, 2013 | | | | | | | |
| Loans Past Due 30-59 Days | \$765 | \$— | \$262 | \$16 | \$2,346 | \$1,161 | \$4,550 |
| Loans Past Due 60-89 Days | 655 | — | 997 | 15 | 527 | 1,196 | 3,390 |
| Loans Past Due 90 or more Days | 220 | — | 1,875 | 4 | 114 | 1,402 | 3,615 |
| Total Loans Past Due | 1,640 | — | 3,134 | 35 | 2,987 | 3,759 | 11,555 |
| Current Loans | 85,909 | 30,980 | 256,665 | 7,421 | 372,073 | 440,131 | 1,193,179 |
| Total Loans | \$87,549 | \$30,980 | \$259,799 | \$7,456 | \$375,060 | \$443,890 | \$1,204,734 |
| Loans 90 or More Days | | | | | | | |
| Past Due and Still Accruing Interest | \$154 | \$— | \$— | \$— | \$— | \$606 | \$760 |
| Nonaccrual Loans | \$299 | \$— | \$1,941 | \$7 | \$264 | \$3,080 | \$5,591 |
| December 31, 2012 | | | | | | | |
| Loans Past Due 30-59 Days | \$1,045 | \$— | \$534 | \$43 | \$2,427 | \$407 | \$4,456 |
| Loans Past Due 60-89 Days | 1,588 | — | 1,332 | 17 | 793 | 2,466 | 6,196 |
| Loans Past Due 90 or more Days | 494 | — | 1,871 | — | 185 | 1,462 | 4,012 |
| Total Loans Past Due | 3,127 | — | 3,737 | 60 | 3,405 | 4,335 | 14,664 |
| Current Loans | 102,409 | 29,149 | 241,440 | 6,624 | 345,695 | 432,360 | 1,157,677 |
| Total Loans | \$105,536 | \$29,149 | \$245,177 | \$6,684 | \$349,100 | \$436,695 | \$1,172,341 |
| Loans 90 or More Days | | | | | | | |
| Past Due and Still Accruing Interest | \$126 | \$— | \$378 | \$— | \$42 | \$374 | \$920 |
| Nonaccrual Loans | \$1,787 | \$— | \$2,026 | \$1 | \$419 | \$2,400 | \$6,633 |
| June 30, 2012 | | | | | | | |
| Loans Past Due 30-59 Days | \$441 | \$— | \$371 | \$13 | \$2,225 | \$1,554 | \$4,604 |
| Loans Past Due 60-89 Days | 1,779 | — | — | 5 | 483 | 639 | 2,906 |
| Loans Past Due 90 or more Days | — | — | 692 | — | 124 | 1,818 | 2,634 |
| Total Loans Past Due | 2,220 | — | 1,063 | 18 | 2,832 | 4,011 | 10,144 |
| Current Loans | 99,074 | 17,628 | 234,798 | 6,525 | 331,266 | 447,206 | 1,136,497 |
| Total Loans | \$101,294 | \$17,628 | \$235,861 | \$6,543 | \$334,098 | \$451,217 | \$1,146,641 |
| Loans 90 or More Days | | | | | | | |
| Past Due and Still Accruing Interest | \$— | \$— | \$27 | \$— | \$— | \$477 | \$504 |
| Nonaccrual Loans | \$1,675 | \$— | \$1,511 | \$1 | \$536 | \$3,099 | \$6,822 |

Allowance for Loan Losses

The following table presents a roll-forward of the allowance for loan losses and other information pertaining to the allowance for loan losses:

Allowance for Loan Losses

| | Commercial | Commercial | Other | | | | | |
|---|------------|--------------|-------------|----------|------------|-------------|-------------|-----------|
| | Commercial | Construction | Real Estate | Consumer | Automobile | Residential | Unallocated | Total |
| Roll-forward of the Allowance for Loan Losses for the Quarterly Periods: | | | | | | | | |
| March 31, 2013 | \$ 1,619 | \$ 612 | \$ 3,379 | \$ 308 | \$ 4,294 | \$ 3,392 | \$ 999 | \$ 14,603 |
| Charge-offs | (15 |) — | — | (5 |) (72 |) — | — | (92 |
| Recoveries | 36 | — | — | — | 31 | — | — | 67 |
| Provision | (88 |) 34 | (86 |) (4 |) 104 | 16 | 124 | 100 |
| June 30, 2013 | \$ 1,552 | \$ 646 | \$ 3,293 | \$ 299 | \$ 4,357 | \$ 3,408 | \$ 1,123 | \$ 14,678 |
| | | | | | | | | |
| March 31, 2012 | \$ 1,834 | \$ 661 | \$ 3,297 | \$ 352 | \$ 4,530 | \$ 3,300 | \$ 1,079 | \$ 15,053 |
| Charge-offs | (10 |) — | — | (23 |) (70 |) (33 |) — | (136 |
| Recoveries | 1 | — | — | 3 | 50 | — | — | 54 |
| Provision | 273 | (133 |) (2 |) 23 | 61 | 184 | (166 |) 240 |
| June 30, 2012 | \$ 2,098 | \$ 528 | \$ 3,295 | \$ 355 | \$ 4,571 | \$ 3,451 | \$ 913 | \$ 15,211 |
| | | | | | | | | |
| Roll-forward of the Allowance for Loan Losses for the Year-to-Date Periods: | | | | | | | | |
| December 31, 2012 | \$ 2,344 | \$ 601 | \$ 3,050 | \$ 304 | \$ 4,536 | \$ 3,405 | \$ 1,058 | \$ 15,298 |
| Charge-offs | (788 |) — | (11 |) (13 |) (170 |) — | — | (982 |
| Recoveries | 40 | — | — | — | 122 | — | — | 162 |
| Provision | (44 |) 45 | 254 | 8 | (131 |) 3 | 65 | 200 |
| June 30, 2013 | \$ 1,552 | \$ 646 | \$ 3,293 | \$ 299 | \$ 4,357 | \$ 3,408 | \$ 1,123 | \$ 14,678 |
| | | | | | | | | |
| December 31, 2011 | \$ 1,927 | \$ 602 | \$ 3,136 | \$ 350 | \$ 4,496 | \$ 3,414 | \$ 1,078 | \$ 15,003 |
| Charge-offs | (15 |) — | (167 |) (42 |) (176 |) (33 |) — | (433 |
| Recoveries | 3 | — | — | 9 | 109 | — | — | 121 |
| Provision | 183 | (74 |) 326 | 38 | 142 | 70 | (165 |) 520 |
| June 30, 2012 | \$ 2,098 | \$ 528 | \$ 3,295 | \$ 355 | \$ 4,571 | \$ 3,451 | \$ 913 | \$ 15,211 |
| | | | | | | | | |
| June 30, 2013 | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — |
| Allowance for loan losses - Loans Individually | | | | | | | | |

| | | | | | | | | |
|--|-----------|-----------|------------|----------|------------|------------|----------|--------------|
| Evaluated for Impairment Allowance for loan losses - Loans Collectively | \$ 1,552 | \$ 646 | \$ 3,293 | \$ 299 | \$ 4,357 | \$ 3,408 | \$ 1,123 | \$ 14,678 |
| Evaluated for Impairment Ending Loan Balance - Individually | \$ 33 | \$— | \$ 1,481 | \$— | \$ 184 | \$ 1,078 | \$— | \$ 2,776 |
| Evaluated for Impairment Ending Loan Balance - Collectively | \$ 87,516 | \$ 30,980 | \$ 258,318 | \$ 7,456 | \$ 374,876 | \$ 442,812 | \$— | \$ 1,201,958 |
| Evaluated for Impairment | | | | | | | | |

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Allowance for Loan Losses

| | Commercial | Commercial Construction | Commercial Real Estate | Other Consumer | Automobile | Residential | Unallocated | Total |
|---|------------|-------------------------|------------------------|----------------|------------|-------------|-------------|--------------|
| December 31, 2012 | | | | | | | | |
| Allowance for loan losses - Loans Individually Evaluated for Impairment | \$ 853 | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ 853 |
| Allowance for loan losses - Loans Collectively Evaluated for Impairment | \$ 1,491 | \$ 601 | \$ 3,050 | \$ 304 | \$ 4,536 | \$ 3,405 | \$ 1,058 | \$ 14,445 |
| Ending Loan Balance - Individually Evaluated for Impairment | \$ 1,432 | \$ — | \$ 2,528 | \$ — | \$ 203 | \$ 1,090 | \$ — | \$ 5,253 |
| Ending Loan Balance - Collectively Evaluated for Impairment | \$ 104,104 | \$ 29,149 | \$ 242,649 | \$ 6,684 | \$ 348,897 | \$ 435,605 | \$ — | \$ 1,167,088 |
| June 30, 2012 | | | | | | | | |
| Allowance for loan losses - Loans Individually Evaluated for Impairment | \$ 765 | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ 765 |
| Allowance for loan losses - Loans Collectively Evaluated for Impairment | \$ 1,333 | \$ 528 | \$ 3,295 | \$ 355 | \$ 4,571 | \$ 3,451 | \$ 913 | \$ 14,446 |
| Ending Loan Balance - Individually Evaluated for Impairment | \$ 1,699 | \$ — | \$ 1,625 | \$ — | \$ 213 | \$ 1,490 | \$ — | \$ 5,027 |
| Ending Loan Balance - Collectively | \$ 99,595 | \$ 17,628 | \$ 234,236 | \$ 6,543 | \$ 333,885 | \$ 449,727 | \$ — | \$ 1,141,614 |

Evaluated for
Impairment

Through the provision for loan losses, an allowance is maintained that reflects our best estimate of losses related to specifically identified loans and the inherent risk of probable losses for categories of loans in the remaining portfolio. Actual loan losses are charged against this allowance when loans are deemed uncollectible.

We use a two-step process to determine the provision for loans losses and the amount of the allowance for loan losses. We evaluate nonaccrual loans over \$250 thousand and all troubled debt restructured loans individually for impairment, while we evaluate the remainder of the portfolio on a pooled basis as described below.

Quantitative Analysis: Quantitatively, we determine the historical loss rate for each homogeneous loan pool. During the previous five years we have had little charge-off activity on loans secured by residential real estate. Indirect consumer lending (principally automobile loans) represents a significant component of our total loan portfolio and historically contains the majority of our total loan charge-offs. We have had only two small losses on commercial real estate loans in the previous five years. Prior to the first quarter of 2013, losses on commercial loans (other than those secured by real estate) were also historically low, but can vary widely from year-to-year; this is the most complex category of loans in our loss analysis. For the whole portfolio, our net charge-offs for the previous five years have been at or near historical lows for our Company. Annualized net charge-offs for the entire loan portfolio has ranged from .04% to .09% of average loans during this period, although we may exceed that range for all of 2013, due to one large commercial charge-off in the first quarter of 2013.

Qualitative Analysis: While historical loss experience provides a reasonable starting point for our analysis, historical losses, or even recent trends in losses, do not by themselves form a sufficient basis to determine the appropriate level for the allowance. Therefore, we also consider and adjust historical loss factors for qualitative and environmental factors that are likely to impact the inherent risk of loss associated with our existing portfolio. These included:

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- Changes in the volume and severity of past due, nonaccrual and adversely classified loans
- Changes in the nature and volume of the portfolio and in the terms of loans
- Changes in the value of the underlying collateral for collateral dependent loans
- Changes in lending policies and procedures, including changes in underwriting standards and collection, charge-off, and recovery practices not considered elsewhere in estimating credit losses
- Changes in the quality of the loan review system
- Changes in the experience, ability, and depth of lending management and other relevant staff
- Changes in international, national, regional, and local economic and business conditions and developments that affect the collectibility of the portfolio
- The existence and effect of any concentrations of credit, and changes in the level of such concentrations
- The effect of other external factors such as competition and legal and regulatory requirements on the level of estimated credit losses in the existing portfolio or pool

For each homogeneous loan pool, we estimate a loss factor expressed in basis points for each of the qualitative factors above, and for historical net credit losses. We update and change, if necessary, the loss-rates assigned to various pools based on the analysis of loss trends and the change in qualitative and environmental factors on a quarterly basis.

Due to the imprecise nature of the loan loss estimation process and ever changing economic conditions, the risk attributes of our portfolio may not be adequately captured in data related to the formula-based loan loss components used to determine allocations in our analysis of the adequacy of the allowance for loan losses. Management, therefore, has established and held an unallocated portion within the allowance for loan losses reflecting the uncertainty of economic conditions within our market area.

Credit Quality Indicators

The following table presents the credit quality indicators by loan category at June 30, 2013, December 31, 2012 and June 30, 2012:

Loan Credit Quality Indicators

| | Commercial | Commercial | Other | | | | |
|------------------------------|------------|--------------|-------------|----------|------------|-------------|-----------|
| | Commercial | Construction | Real Estate | Consumer | Automobile | Residential | Total |
| June 30, 2013 | | | | | | | |
| Credit Risk Profile by | | | | | | | |
| Creditworthiness Category: | | | | | | | |
| Satisfactory | \$81,067 | \$29,816 | \$238,702 | | | | \$349,585 |
| Special Mention | 262 | — | 1,349 | | | | 1,611 |
| Substandard | 6,220 | 1,164 | 19,748 | | | | 27,132 |
| Doubtful | — | — | — | | | | — |
| Credit Risk Profile Based on | | | | | | | |
| Payment Activity: | | | | | | | |
| Performing | | | | \$7,449 | \$374,796 | \$440,203 | 822,448 |
| Nonperforming | | | | 7 | 264 | 3,687 | 3,958 |
| December 31, 2012 | | | | | | | |
| Credit Risk Profile by | | | | | | | |
| Creditworthiness Category: | | | | | | | |
| Satisfactory | 97,085 | 27,913 | 225,312 | | | | 350,310 |
| Special Mention | 192 | — | 1,419 | | | | 1,611 |
| Substandard | 6,872 | 1,236 | 18,446 | | | | 26,554 |
| Doubtful | 1,387 | — | — | | | | 1,387 |
| Credit Risk Profile Based on | | | | | | | |
| Payment Activity: | | | | | | | |
| Performing | | | | 6,683 | 348,676 | 433,922 | 789,281 |
| Nonperforming | | | | 1 | 424 | 2,773 | 3,198 |
| June 30, 2012 | | | | | | | |
| Credit Risk Profile by | | | | | | | |
| Creditworthiness Category: | | | | | | | |
| Satisfactory | 93,621 | 15,826 | 213,937 | | | | 323,384 |
| Special Mention | 2,393 | — | 2,433 | | | | 4,826 |
| Substandard | 5,280 | 1,802 | 19,491 | | | | 26,573 |
| Doubtful | — | — | — | | | | — |
| Credit Risk Profile Based on | | | | | | | |
| Payment Activity: | | | | | | | |
| Performing | | | | 6,542 | 333,562 | 447,641 | 787,745 |
| Nonperforming | | | | 1 | 536 | 3,576 | 4,113 |

We use an internally developed system of five credit quality indicators to rate the credit worthiness of each commercial loan defined as follows: 1) Satisfactory - "Satisfactory" borrowers have acceptable financial condition with satisfactory record of earnings and sufficient historical and projected cash flow to service the debt. Borrowers have satisfactory repayment histories and primary and secondary sources of repayment can be clearly identified; 2) Special Mention - Loans in this category have potential weaknesses that deserve management's close attention. If left uncorrected, these potential weaknesses may result in deterioration of the repayment prospects for the asset or in the

institution's credit position at some future date. "Special mention" assets are not adversely classified and do not expose an institution to sufficient risk to warrant adverse classification. Loans which might be assigned this risk rating include loans to borrowers with deteriorating financial strength and/or earnings record and loans with potential for problems due to weakening economic or market conditions; 3) Substandard - Loans classified as "substandard" are inadequately protected by the current sound net worth or paying capacity of the borrower or the collateral pledged, if any. Loans in this category have well defined weaknesses that jeopardize the repayment. They are characterized by the distinct possibility that the bank will sustain some loss if the deficiencies are not corrected. "Substandard" loans may include loans which are likely to require liquidation of collateral to effect repayment, and other loans where character or ability to repay has become suspect. Loss potential, while existing in the aggregate amount of substandard assets, does not have to exist in individual assets classified substandard; 4) Doubtful - Loans classified as "doubtful" have all of the weaknesses inherent in those classified as "substandard" with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of current existing facts, conditions, and values highly questionable and improbable. Although possibility of loss is extremely high, classification of these loans as "loss" has been deferred due to specific pending factors or events which may strengthen the value (i.e. possibility of additional collateral, injection of capital, collateral liquidation, debt restructure, economic recovery, etc). Loans classified as "doubtful" need to be placed on non-accrual; and 5) Loss - Loans classified as "loss" are considered uncollectible and of such little value that their continuance as bankable

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assets is not warranted. As of the date of the balance sheet, all loans in this category have been charged-off to the allowance for loan losses. Commercial loans are evaluated on an annual basis, unless the credit quality indicator falls to a level of "substandard" or below, when the loan is evaluated quarterly. The credit quality indicator is one of the factors used to determine any loss, as further described in this footnote.

For the purposes of the table above, nonperforming consumer loans are those loans on nonaccrual status or are 90 days or more past due and still accruing interest.

Impaired Loans

The following table presents information on impaired loans based on whether the impaired loan has a recorded related allowance or has no recorded related allowance:

Impaired Loans

| | Commercial | Commercial Construction | Commercial Real Estate | Other Consumer | Automobile | Residential | Total |
|-----------------------------|------------|-------------------------|------------------------|----------------|------------|-------------|---------|
| June 30, 2013 | | | | | | | |
| Recorded Investment: | | | | | | | |
| With No Related Allowance | \$33 | \$— | \$1,481 | \$— | \$184 | \$1,078 | \$2,776 |
| With a Related Allowance | — | — | — | — | — | — | — |
| Unpaid Principal Balance: | | | | | | | |
| With No Related Allowance | 33 | — | 1,481 | — | 184 | 1,078 | 2,776 |
| With a Related Allowance | — | — | — | — | — | — | — |
| December 31, 2012 | | | | | | | |
| Recorded Investment: | | | | | | | |
| With No Related Allowance | \$45 | \$— | \$2,528 | \$— | \$203 | \$1,090 | \$3,866 |
| With a Related Allowance | 1,387 | — | — | — | — | — | 1,387 |
| Unpaid Principal Balance: | | | | | | | |
| With No Related Allowance | 45 | — | 2,695 | — | 203 | 1,090 | 4,033 |
| With a Related Allowance | 1,387 | — | — | — | — | — | 1,387 |
| June 30, 2012 | | | | | | | |
| Recorded Investment: | | | | | | | |
| With No Related Allowance | \$58 | \$— | \$1,625 | \$— | \$213 | \$1,490 | \$3,386 |
| With a Related Allowance | 1,641 | — | — | — | — | — | 1,641 |
| Unpaid Principal Balance: | | | | | | | |
| With No Related Allowance | 58 | — | 1,458 | — | 213 | 1,490 | \$3,219 |
| With a Related Allowance | 1,641 | — | — | — | — | — | 1,641 |
| For the Quarter Ended: | | | | | | | |
| June 30, 2013 | | | | | | | |
| Average Recorded Balance: | | | | | | | |
| With No Related Allowance | \$35 | \$— | \$1,493 | \$— | \$183 | \$1,082 | \$2,793 |
| With a Related Allowance | — | — | — | — | — | — | — |
| Interest Income Recognized: | | | | | | | |
| With No Related Allowance | 1 | — | — | — | 3 | — | 4 |
| With a Related Allowance | — | — | — | — | — | — | — |
| Cash Basis Income: | | | | | | | |
| With No Related Allowance | — | — | — | — | — | — | — |
| With a Related Allowance | — | — | — | — | — | — | — |

June 30, 2012

Average Recorded Balance:

| | | | | | | | |
|---------------------------|------|-----|---------|-----|-------|---------|---------|
| With No Related Allowance | \$60 | \$— | \$1,707 | \$— | \$227 | \$1,645 | \$3,639 |
| With a Related Allowance | 559 | — | — | — | — | — | 559 |

Interest Income Recognized:

| | | | | | | | |
|---------------------------|---|---|---|---|---|---|----|
| With No Related Allowance | 1 | — | 6 | — | 3 | 3 | 13 |
| With a Related Allowance | — | — | — | — | — | — | — |

Cash Basis Income:

| | | | | | | | |
|---------------------------|---|---|---|---|---|---|---|
| With No Related Allowance | — | — | 6 | — | — | — | 6 |
| With a Related Allowance | — | — | — | — | — | — | — |

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Impaired Loans

| | Commercial | Commercial Construction | Commercial Real Estate | Other Consumer | Automobile | Residential | Total |
|------------------------------------|------------|-------------------------|------------------------|----------------|------------|-------------|---------|
| For the Year-To-Date Period Ended: | | | | | | | |
| June 30, 2013 | | | | | | | |
| Average Recorded Balance: | | | | | | | |
| With No Related Allowance | \$39 | \$— | \$2,005 | \$— | \$194 | \$1,084 | \$3,322 |
| With a Related Allowance | 345 | — | — | — | — | — | 345 |
| Interest Income Recognized: | | | | | | | |
| With No Related Allowance | 2 | — | — | — | 5 | 4 | 11 |
| With a Related Allowance | 72 | — | — | — | — | — | 72 |
| Cash Basis Income: | | | | | | | |
| With No Related Allowance | — | — | — | — | — | — | — |
| With a Related Allowance | 72 | — | — | — | — | — | 72 |
| June 30, 2012 | | | | | | | |
| Average Recorded Balance: | | | | | | | |
| With No Related Allowance | \$62 | \$— | \$1,789 | \$— | \$241 | \$1,799 | \$3,891 |
| With a Related Allowance | 280 | — | — | — | — | — | 280 |
| Interest Income Recognized: | | | | | | | |
| With No Related Allowance | 3 | — | 44 | — | 5 | 4 | 56 |
| With a Related Allowance | — | — | — | — | — | — | — |
| Cash Basis Income: | | | | | | | |
| With No Related Allowance | — | — | 44 | — | — | — | 44 |
| With a Related Allowance | — | — | — | — | — | — | — |

At June 30, 2013, December 31, 2012 and June 30, 2012, all impaired loans were considered to be collateral dependent and were therefore evaluated for impairment based on the fair value of collateral less estimated cost to sell. There was no allowance for loan losses allocated to impaired loans at June 30, 2013 and June 30, 2012. Interest income recognized in the table above, represents income earned after the loans became impaired and includes restructured loans in compliance with their modified terms and nonaccrual loans where we have recognized interest income on a cash basis.

Loans Modified in Trouble Debt Restructurings

The following table presents information on loans modified in trouble debt restructurings during the periods indicated:

Loans Modified in Trouble Debt Restructurings During the Period

| | Commercial | Commercial | Other | | | | |
|-----------------------------|------------|--------------|-------------|----------|------------|-------------|-------|
| | Commercial | Construction | Real Estate | Consumer | Automobile | Residential | Total |
| For the Quarter Ended: | | | | | | | |
| June 30, 2013 | | | | | | | |
| Number of Loans | — | — | — | — | 3 | — | 3 |
| Pre-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$30 | \$— | \$30 |
| Investment | | | | | | | |
| Post-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$30 | \$— | \$30 |
| Investment | | | | | | | |
| June 30, 2012 | | | | | | | |
| Number of Loans | — | — | — | — | 2 | — | 2 |
| Pre-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$16 | \$— | \$16 |
| Investment | | | | | | | |
| Post-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$16 | \$— | \$16 |
| Investment | | | | | | | |
| For the Year-To-Date Period | | | | | | | |
| Ended: | | | | | | | |
| June 30, 2013 | | | | | | | |
| Number of Loans | — | — | — | — | 5 | — | 5 |
| Pre-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$41 | \$— | \$41 |
| Investment | | | | | | | |
| Post-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$41 | \$— | \$41 |
| Investment | | | | | | | |
| June 30, 2012 | | | | | | | |
| Number of Loans | — | — | — | — | 7 | — | 7 |
| Pre-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$60 | \$— | \$60 |
| Investment | | | | | | | |
| Post-Modification | | | | | | | |
| Outstanding Recorded | \$— | \$— | \$— | \$— | \$60 | \$— | \$60 |
| Investment | | | | | | | |

In general, loans requiring modification are restructured to accommodate the projected cash-flows of the borrower. As indicated in the table above, no loans modified during the preceding twelve months subsequently defaulted as of June 30, 2013.

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Note 4. GUARANTEES (In Thousands)

The following table presents the balance for standby letters of credit for the periods ended June 30, 2013, December 31, 2012 and June 30, 2012:

| Loan Commitments and Letters of Credit | 06/30/2013 | 12/31/2012 | 06/30/2012 |
|--|------------|------------|------------|
| Notional Amount: | | | |
| Commitments to Extend Credit | \$219,622 | \$198,405 | \$211,117 |
| Standby Letters of Credit | 3,439 | 10,929 | 11,389 |
| Fair Value: | | | |
| Commitments to Extend Credit | \$— | \$— | \$— |
| Standby Letters of Credit | 56 | 118 | 100 |

Arrow is party to financial instruments with off-balance sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit and standby letters of credit. Commitments to extend credit include home equity lines of credit, commitments for residential and commercial construction loans and other personal and commercial lines of credit. Those instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the consolidated balance sheets. The contract or notional amounts of those instruments reflect the extent of the involvement Arrow has in particular classes of financial instruments.

Arrow's exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit is represented by the contractual notional amount of those instruments. Arrow uses the same credit policies in making commitments and conditional obligations as it does for on-balance sheet instruments.

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements. Arrow evaluates each customer's creditworthiness on a case-by-case basis. Home equity lines of credit are secured by residential real estate.

Construction lines of credit are secured by underlying real estate. For other lines of credit, the amount of collateral obtained, if deemed necessary by Arrow upon extension of credit, is based on management's credit evaluation of the counterparty. Collateral held varies, but may include accounts receivable, inventory, property, plant and equipment, and income-producing commercial properties. Most of the commitments are variable rate instruments.

Arrow has issued conditional commitments in the form of standby letters of credit to guarantee payment on behalf of a customer and guarantee the performance of a customer to a third party. Standby letters of credit generally arise in connection with lending relationships. The credit risk involved in issuing these instruments is essentially the same as that involved in extending loans to customers. Contingent obligations under standby letters of credit at June 30, 2013, December 31, 2012 and June 30, 2012 represent the maximum potential future payments Arrow could be required to make. Typically, these instruments have terms of 12 months or less and expire unused; therefore, the total amounts do not necessarily represent future cash requirements. Each customer is evaluated individually for creditworthiness under the same underwriting standards used for commitments to extend credit and on-balance sheet instruments. Company policies governing loan collateral apply to standby letters of credit at the time of credit extension.

Loan-to-value ratios will generally range from 50% for movable assets, such as inventory, to 100% for liquid assets, such as bank CD's. Fees for standby letters of credit range from 1% to 3% of the notional amount. Fees are collected upfront and amortized over the life of the commitment. The fair values of Arrow's standby letters of credit at June 30, 2013, December 31, 2012 and June 30, 2012, in the table above, were the same as the carrying amounts. The fair value of standby letters of credit is based on the fees currently charged for similar agreements or the cost to terminate the arrangement with the counterparties.

The fair value of commitments to extend credit is determined by estimating the fees to enter into similar agreements, taking into account the remaining terms and present creditworthiness of the counterparties, and for fixed rate loan commitments, the difference between the current and committed interest rates. Arrow provides several types of commercial lines of credit and standby letters of credit to its commercial customers. The pricing of these services is not isolated as Arrow considers the customer's complete deposit and borrowing relationship in pricing individual products and services. The commitments to extend credit also include commitments under home equity lines of credit, for which Arrow charges no fee. The carrying value and fair value of commitments to extend credit are not material and Arrow does not expect to incur any material loss as a result of these commitments.

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Note 5. COMPREHENSIVE INCOME (In Thousands)

The following table presents the components of other comprehensive income for the three and six months ended June 30, 2013 and 2012 :

Schedule of Comprehensive Income

| | Three Months Ended June 30, | | | Six Months Ended June 30, | | |
|---|-----------------------------|-----------------------------|----------------------|---------------------------|-----------------------------|----------------------|
| | Before-Tax Amount | Tax (Expense) Benefit | Net-of-Tax Amount | Before-Tax Amount | Tax (Expense) Benefit | Net-of-Tax Amount |
| 2013 | | | | | | |
| Net Unrealized Securities Holding Gains Arising During the Period | \$(6,034) | \$2,391 | \$(3,643) | \$(5,667) | \$2,244 | \$(3,423) |
| Reclassification Adjustment for Securities Gains Included in Net Income | (13) | 5 | (8) | (540) | 214 | (326) |
| Amortization of Net Retirement Plan Actuarial Loss | 392 | (156) | 236 | 783 | (311) | 472 |
| Other Comprehensive Income | \$(5,655) | \$2,240 | \$(3,415) | \$(5,424) | \$2,147 | \$(3,277) |
| 2012 | | | | | | |
| Net Unrealized Securities Holding Gains Arising During the Period | \$739 | \$(294) | \$445 | \$577 | \$(230) | \$347 |
| Reclassification Adjustment for Securities Gains Included in Net Income | (143) | 57 | (86) | (645) | 256 | (389) |
| Amortization of Net Retirement Plan Actuarial Loss | 379 | (150) | 229 | 757 | (300) | 457 |
| Accretion of Net Retirement Plan Prior Service Credit | (8) | 3 | (5) | (15) | 6 | (9) |
| Other Comprehensive Income | \$967 | \$(384) | \$583 | \$674 | \$(268) | \$406 |

The following table presents the changes in accumulated other comprehensive income by component:

Changes in Accumulated Other Comprehensive Income by Component ⁽¹⁾

| | Unrealized Gains and Losses on Available-for- Sale Securities | Defined Benefit Plan Items | | Total |
|--|---|----------------------------|--|-------------|
| | | Net Gain (Loss) | Net Prior Service (Cost) Credit | |
| For the Quarter-To-Date periods ended: | | | | |
| March 31, 2013 | \$5,527 | \$(13,800) | \$(51) | \$(8,324) |
| Other comprehensive income before reclassifications | (3,643) | — | — | (3,643) |
| Amounts reclassified from accumulated other comprehensive income | (8) | 236 | — | 228 |
| Net current-period other comprehensive income | (3,651) | 236 | — | (3,415) |
| June 30, 2013 | \$1,876 | \$(13,564) | \$(51) | \$(11,739) |
| March 31, 2012 | \$6,407 | \$(13,481) | \$202 | \$(6,872) |
| Other comprehensive income before reclassifications | 445 | — | — | 445 |
| Amounts reclassified from accumulated other comprehensive income | (86) | 229 | (5) | 138 |
| Net current-period other comprehensive income | 359 | 229 | (5) | 583 |
| June 30, 2012 | \$6,766 | \$(13,252) | \$197 | \$(6,289) |
| For the Year-To-Date periods ended: | | | | |
| December 31, 2012 | \$5,625 | \$(14,036) | \$(51) | \$(8,462) |
| Other comprehensive income before reclassifications | (3,423) | — | — | (3,423) |
| Amounts reclassified from accumulated other comprehensive income | (326) | 472 | — | 146 |
| Net current-period other comprehensive income | (3,749) | 472 | — | (3,277) |
| June 30, 2013 | \$1,876 | \$(13,564) | \$(51) | \$(11,739) |
| December 31, 2011 | \$6,808 | \$(13,709) | \$206 | \$(6,695) |
| Other comprehensive income before reclassifications | 347 | — | — | 347 |
| Amounts reclassified from accumulated other comprehensive income | (389) | 457 | (9) | 59 |
| Net current-period other comprehensive income | (42) | 457 | (9) | 406 |
| June 30, 2012 | \$6,766 | \$(13,252) | \$197 | \$(6,289) |

(1) All amounts are net of tax. Amounts in parentheses indicate debits.

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The following table presents the reclassifications out of accumulated other comprehensive income:

Reclassifications Out of Accumulated Other Comprehensive Income ⁽¹⁾

| Details about Accumulated Other Comprehensive Income Components | Amounts Reclassified from Accumulated Other Comprehensive Income | Affected Line Item in the Statement Where Net Income Is Presented |
|---|--|---|
|---|--|---|

For the Quarter-to-date periods ended:

June 30, 2013

| | | |
|--|------|---------------------------------|
| Unrealized gains and losses on available-for-sale securities | \$13 | |
| | 13 | Gain on Securities Transactions |
| | (5 | Total before tax |
| | \$8 |) Provision for Income Taxes |
| | | Net of tax |

| | | |
|---|--------|--------------------------------------|
| Amortization of defined benefit pension items | | |
| Prior-service costs | \$— | (2) Salaries and Employee Benefits |
| Actuarial gains/(losses) | (392 |) (2) Salaries and Employee Benefits |
| | (392 |) Total before tax |
| | 156 |) Provision for Income Taxes |
| | \$(236 |) Net of tax |

| | | |
|--|--------|--------------|
| Total reclassifications for the period | \$(228 |) Net of tax |
|--|--------|--------------|

June 30, 2012

| | | |
|--|-------|---------------------------------|
| Unrealized gains and losses on available-for-sale securities | \$143 | |
| | 143 | Gain on Securities Transactions |
| | (57 | Total before tax |
| | \$86 |) Provision for Income Taxes |
| | | Net of tax |

| | | |
|---|--------|--------------------------------------|
| Amortization of defined benefit pension items | | |
| Prior-service costs | \$8 | (2) Salaries and Employee Benefits |
| Actuarial gains/(losses) | (379 |) (2) Salaries and Employee Benefits |
| | (371 |) Total before tax |
| | 147 |) Provision for Income Taxes |
| | \$(224 |) Net of tax |

| | | |
|--|--------|--------------|
| Total reclassifications for the period | \$(138 |) Net of tax |
|--|--------|--------------|

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For the Year-to-date periods ended:

June 30, 2013

Unrealized gains and losses on
available-for-sale securities

| | | |
|-------|---|---------------------------------|
| \$540 | | Gain on Securities Transactions |
| 540 | | Total before tax |
| (214 |) | Provision for Income Taxes |
| \$326 | | Net of tax |

Amortization of defined benefit pension
items

| | | |
|--------------------------|--------|---|
| Prior-service costs | \$— | (²) Salaries and Employee Benefits |
| Actuarial gains/(losses) | (783 |) (²) Salaries and Employee Benefits |
| | (783 |) Total before tax |
| | 311 | Provision for Income Taxes |
| | \$(472 |) Net of tax |

Total reclassifications for the period \$ (146) Net of tax

June 30, 2012

Unrealized gains and losses on
available-for-sale securities

| | | |
|-------|---|---------------------------------|
| \$645 | | Gain on Securities Transactions |
| 645 | | Total before tax |
| (256 |) | Provision for Income Taxes |
| \$389 | | Net of tax |

Amortization of defined benefit pension
items

| | | |
|--------------------------|--------|---|
| Prior-service costs | 15 | (²) Salaries and Employee Benefits |
| Actuarial gains/(losses) | \$(757 |) (²) Salaries and Employee Benefits |
| | (742 |) Total before tax |
| | 294 | Provision for Income Taxes |
| | \$(448 |) Net of tax |

Total reclassifications for the period \$ (59) Net of tax

(1) Amounts in parentheses indicate debits to profit/loss.

(2) These accumulated other comprehensive income components are included in the computation of net periodic pension cost (see pension footnote for additional details.).

Note 6. STOCK BASED COMPENSATION PLANS

Under our 2008 Long-Term Incentive Plan, we granted options in the first quarter of 2013 to purchase shares of our common stock. The fair values of the options were estimated on the date of grant using the Black-Scholes option-pricing model. The fair value of our grants is expensed over the four year vesting period. Share and per share amounts have been restated for the September 2012 2% stock dividend.

The following table presents a roll-forward of our stock option plans and grants issued during 2013:

Schedule of Share-based Compensation Arrangements

| | Stock Option Plans | |
|---|--------------------|---|
| Roll-Forward of Shares Outstanding: | | |
| Outstanding at January 1, 2013 | 442,385 | |
| Granted | 10,000 | |
| Exercised | (23,685 |) |
| Forfeited | (6,520 |) |
| Outstanding at June 30, 2013 | 422,180 | |
| Exercisable at Period End | 302,574 | |
| Vested and Expected to Vest | 422,180 | |
| Roll-Forward of Shares Outstanding - Weighted Average Exercise Price: | | |
| Outstanding at January 1, 2013 | \$23.03 | |
| Granted | 24.28 | |
| Exercised | 20.93 | |
| Forfeited | 25.77 | |
| Outstanding at June 30, 2013 | 23.14 | |
| Exercisable at Period End | 22.67 | |
| Vested and Expected to Vest | 23.14 | |
| Grants Issued During 2013 - Weighted Average Information: | | |
| Fair Value | 5.57 | |
| Fair Value Assumptions: | | |
| Dividend Yield | 4.20 | % |
| Expected Volatility | 36.57 | % |
| Risk Free Interest Rate | 1.31 | % |
| Expected Lives (in years) | 6.71 | |

The following table presents information on the amounts expensed and remaining amounts to be expensed for the periods ended June 30, 2013 and 2012:

| Share-Based Compensation Expense | For the Three Months | | For the Six Months Ended | |
|----------------------------------|----------------------|-------|--------------------------|-------|
| | Ended June 30, | | June 30, | |
| | 2013 | 2012 | 2013 | 2012 |
| Share-Based Compensation Expense | \$92 | \$108 | \$189 | \$207 |

Arrow also sponsors an Employee Stock Purchase Plan under which employees purchase Arrow's common stock at a 5% discount below market price. Under current accounting guidance, a stock purchase plan with a discount of 5% or

less is not considered a compensatory plan.

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Note 7. RETIREMENT PLANS (Dollars in Thousands)

The following tables provide the components of net periodic benefit costs for the three and six-month periods ended June 30:

| | Employees' Pension Plan | Select Executive Retirement Plan | Postretirement Benefit Plans |
|---|-------------------------------|---|------------------------------------|
| Net Periodic Benefit Cost | | | |
| For the Three Months Ended June 30, 2013: | | | |
| Service Cost | \$367 | \$5 | \$51 |
| Interest Cost | 276 | 10 | 69 |
| Expected Return on Plan Assets | (716 |) — | — |
| Amortization of Prior Service Cost (Credit) | 9 | 20 | (29 |
| Amortization of Net Loss | 312 | 38 | 42 |
| Net Periodic Benefit Cost | \$248 | \$73 | \$133 |
| Plan Contributions During the Period | — | 110 | 94 |
| For the Three Months Ended June 30, 2012: | | | |
| Service Cost | \$339 | \$19 | \$45 |
| Interest Cost | 534 | 51 | 93 |
| Expected Return on Plan Assets | (755 |) — | — |
| Amortization of Prior Service (Credit) Cost | 10 | 11 | (29 |
| Amortization of Net Loss | 311 | 35 | 33 |
| Net Periodic Benefit Cost | \$439 | \$116 | \$142 |
| Plan Contributions During the Period | \$— | \$80 | \$158 |
| Net Periodic Benefit Cost | | | |
| For the Six Months Ended June 30, 2013: | | | |
| Service Cost | \$734 | \$27 | \$102 |
| Interest Cost | 629 | 48 | 150 |
| Expected Return on Plan Assets | (1,432 |) — | — |
| Amortization of Prior Service Cost (Credit) | 18 | 40 | (58 |
| Amortization of Net Loss | 624 | 76 | 83 |
| Net Periodic Benefit Cost | \$573 | \$191 | \$277 |
| Plan Contributions During the Period | \$— | \$221 | \$175 |
| Estimated Future Contributions in the Current Fiscal Year | \$— | \$221 | \$175 |
| For the Six Months Ended June 30, 2012: | | | |
| Service Cost | \$679 | \$38 | \$90 |
| Interest Cost | 938 | 102 | 181 |
| Expected Return on Plan Assets | (1,510 |) — | — |

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| | | | | |
|---|-------|-------|-------|---|
| Amortization of Prior Service (Credit) Cost | 20 | 22 | (57 |) |
| Amortization of Net Loss | 621 | 70 | 66 | |
| Net Periodic Benefit Cost | \$748 | \$232 | \$280 | |
| Plan Contributions During the Period | \$— | \$160 | \$231 | |

We are not required to make a contribution to our qualified pension plan in 2013, and currently, we do not expect to make a contribution in 2013. Arrow makes contributions to its other post-retirement benefit plans in an amount equal to actual expenses for the year.

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Note 8. EARNINGS PER COMMON SHARE (In Thousands, Except Per Share Amounts)

The following table presents a reconciliation of the numerator and denominator used in the calculation of basic and diluted earnings per common share ("EPS") for periods ended June 30, 2013 and 2012. All share and per share amounts have been adjusted for the September 2012 2% stock dividend.

Earnings Per Share

| | Quarterly Period Ended: | | Year-to-Date Period Ended: | |
|--|-------------------------|-----------|----------------------------|-----------|
| | 6/30/2013 | 6/30/2012 | 6/30/2013 | 6/30/2012 |
| Earnings Per Share - Basic: | | | | |
| Net Income | \$5,207 | \$5,594 | \$10,388 | \$10,882 |
| Weighted Average Shares - Basic | 12,021 | 11,994 | 12,026 | 12,000 |
| Earnings Per Share - Basic | \$0.43 | \$0.47 | \$0.86 | \$0.91 |
| Earnings Per Share - Diluted: | | | | |
| Net Income | \$5,207 | \$5,594 | \$10,388 | \$10,882 |
| Weighted Average Shares - Basic | 12,021 | 11,994 | 12,026 | 12,000 |
| Dilutive Average Shares Attributable to Stock Options | 17 | 15 | 18 | 19 |
| Weighted Average Shares - Diluted | 12,038 | 12,009 | 12,044 | 12,019 |
| Earnings Per Share - Diluted | \$0.43 | \$0.47 | \$0.86 | \$0.91 |
| Antidilutive Shares Excluded from the Calculation of Earnings Per Share | 124 | 209 | 126 | 209 |

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Note 9. FAIR VALUE OF FINANCIAL INSTRUMENTS (In Thousands)

FASB ASC Subtopic 820-10 defines fair value, establishes a framework for measuring fair value in generally accepted accounting principles (GAAP) and requires certain disclosures about fair value measurements. We do not have any nonfinancial assets or liabilities measured at fair value on a recurring basis. The only assets or liabilities that Arrow measured at fair value on a recurring basis at June 30, 2013, December 31, 2012 and June 30, 2012 were securities available-for-sale. Arrow held no securities or liabilities for trading on such date.

The table below presents the financial instrument's fair value and the amounts within the fair value hierarchy based on the lowest level of input that is significant to the fair value measurement:

Fair Value of Assets and Liabilities Measured on a Recurring and Nonrecurring Basis

| | Fair Value | Fair Value Measurements at Reporting Date Using: | | |
|---|------------|---|---|--|
| | | Quoted Prices In Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Fair Value of Assets and Liabilities Measured on a Recurring Basis: | | | | |
| June 30, 2013 | | | | |
| Securities Available-for Sale: | | | | |
| U.S. Agency Obligations | \$ 150,046 | \$— | \$ 150,046 | \$— |
| State and Municipal Obligations | 130,444 | — | 130,444 | — |
| Mortgage-Backed Securities - Residential | 203,230 | — | 203,230 | — |
| Corporate and Other Debt Securities | 16,711 | — | 16,711 | — |
| Mutual Funds and Equity Securities | 1,143 | — | 1,143 | — |
| Total Securities Available-for-Sale | \$ 501,574 | \$— | \$ 501,574 | \$— |
| December 31, 2012 | | | | |
| Securities Available-for Sale: | | | | |
| U.S. Agency Obligations | \$ 122,457 | \$— | \$ 122,457 | \$— |
| State and Municipal Obligations | 84,838 | — | 84,838 | — |
| Mortgage-Backed Securities - Residential | 261,804 | — | 261,804 | — |
| Corporate and Other Debt Securities | 8,451 | — | 8,451 | — |
| Mutual Funds and Equity Securities | 1,148 | — | 1,148 | — |
| Total Securities Available-for Sale | \$ 478,698 | \$— | \$ 478,698 | \$— |
| June 30, 2012 | | | | |
| Securities Available-for Sale: | | | | |
| U.S. Agency Obligations | \$ 48,655 | \$— | \$ 48,655 | \$— |
| State and Municipal Obligations | 55,013 | — | 55,013 | — |
| Mortgage-Backed Securities - Residential | 325,076 | — | 325,076 | — |
| Corporate and Other Debt Securities | 801 | — | 801 | — |
| Mutual Funds and Equity Securities | 1,465 | 249 | 1,216 | — |
| Total Securities Available-for Sale | \$ 431,010 | \$ 249 | \$ 430,761 | \$— |

Fair Value of Assets and Liabilities Measured on a Nonrecurring Basis:

June 30, 2013

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| | | | | |
|---|---------|-----|-----|---------|
| Collateral Dependent Impaired Loans | \$— | \$— | \$— | \$— |
| Other Real Estate Owned and Repossessed Assets, Net | \$1,175 | \$— | \$— | \$1,175 |
| December 31, 2012 | | | | |
| Collateral Dependent Impaired Loans | \$1,020 | \$— | \$— | \$1,020 |
| Other Real Estate Owned and Repossessed Assets, Net | \$1,034 | \$— | \$— | \$1,034 |
| June 30, 2012 | | | | |
| Collateral Dependent Impaired Loans | \$486 | \$— | \$— | \$486 |
| Other Real Estate Owned and Repossessed Assets, Net | \$837 | \$— | \$— | \$837 |

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We determine the fair value of financial instruments under the following hierarchy:

Level 1 - Unadjusted quoted prices in active markets that are accessible at the measurement date for identical, unrestricted assets or liabilities;

Level 2 - Quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, or inputs that are observable, either directly or indirectly, for substantially the full term of the asset or liability;

Level 3 - Prices or valuation techniques that require inputs that are both significant to the fair value measurement and unobservable (i.e., supported by little or no market activity).

Fair Value Methodology for Assets and Liabilities Measured on a Recurring Basis

The fair value of level 1 securities available-for-sale are based on unadjusted, quoted market prices from exchanges in active markets. The fair value of level 2 securities available-for-sale are based on an independent bond and equity pricing service for identical assets or significantly similar securities and an independent equity pricing service for equity securities not actively traded. The pricing services use a variety of techniques to arrive at fair value including market maker bids, quotes and pricing models. Inputs to the pricing models include recent trades, benchmark interest rates, spreads and actual and projected cash flows.

Fair Value Methodology for Assets and Liabilities Measured on a Nonrecurring Basis

The fair value of collateral dependent impaired loans was based on third-party appraisals of the collateral.

The fair value of other real estate owned was based on third-party appraisals.

Other assets which might have been included in this table include mortgage servicing rights, goodwill and other intangible assets. Arrow evaluates each of these assets for impairment on an annual basis, with no impairment recognized for these assets at June 30, 2013, December 31, 2012 and June 30, 2012.

Fair Value by Balance Sheet Grouping

The following table presents a summary of the carrying amount, the fair value or an amount approximating fair value and the fair value hierarchy of Arrow's financial instruments:

Schedule of Fair Values by Balance Sheet Grouping

| | Carrying Amount | Fair Value | Fair Value Hierarchy | | |
|--|--------------------|---------------|----------------------|---------|-----------|
| | | | Level 1 | Level 2 | Level 3 |
| June 30, 2013 | | | | | |
| Cash and Cash Equivalents | \$44,600 | \$44,600 | \$44,600 | \$— | \$— |
| Securities Available-for-Sale | 501,574 | 501,574 | — | 501,574 | — |
| Securities Held-to-Maturity | 248,914 | 252,691 | — | 252,691 | — |
| Federal Home Loan Bank and Federal Reserve Bank Stock | 6,136 | 6,136 | 6,136 | — | — |
| Net Loans | 1,190,056 | 1,198,430 | — | — | 1,198,430 |
| Accrued Interest Receivable | 5,708 | 5,708 | 5,708 | — | — |
| Deposits | 1,779,905 | 1,776,590 | 1,510,867 | 265,723 | — |
| Federal Funds Purchased and Securities Sold Under Agreements to Repurchase | 14,738 | 14,738 | 14,738 | — | — |
| Federal Home Loan Bank Term Advances | 70,000 | 70,267 | 40,000 | 30,267 | — |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 20,000 | 20,000 | — | 20,000 | — |
| Accrued Interest Payable | 493 | 493 | 493 | — | — |
| December 31, 2012 | | | | | |
| Cash and Cash Equivalents | \$48,832 | \$48,832 | \$48,832 | \$— | \$— |
| Securities Available-for-Sale | 478,698 | 478,698 | — | 478,698 | — |
| Securities Held-to-Maturity | 239,803 | 248,252 | — | 248,252 | — |
| Federal Home Loan Bank and Federal Reserve Bank Stock | 5,792 | 5,792 | 5,792 | — | — |
| Net Loans | 1,157,043 | 1,192,628 | — | — | 1,192,628 |
| Accrued Interest Receivable | 5,486 | 5,486 | 5,486 | — | — |
| Deposits | 1,731,155 | 1,732,894 | 1,447,882 | 285,012 | — |
| Federal Funds Purchased and Securities Sold Under Agreements to Repurchase | 12,678 | 12,678 | 12,678 | — | — |
| Federal Home Loan Bank Term Advances | 59,000 | 60,312 | 29,000 | 31,312 | — |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 20,000 | 20,000 | — | 20,000 | — |
| Accrued Interest Payable | 584 | 584 | 584 | — | — |
| June 30, 2012 | | | | | |
| Cash and Cash Equivalents | \$57,751 | \$57,751 | \$57,751 | \$— | \$— |
| Securities Available-for-Sale | 431,010 | 431,010 | 249 | 430,761 | — |
| Securities Held-to-Maturity | 252,902 | 261,574 | — | 261,574 | — |
| Federal Home Loan Bank and Federal Reserve Bank Stock | 4,479 | 4,479 | 4,479 | — | — |

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| | | | | | |
|--|-----------|-----------|-----------|---------|-----------|
| Net Loans | 1,131,430 | 1,156,811 | — | — | 1,156,811 |
| Accrued Interest Receivable | 5,712 | 5,712 | 5,712 | — | — |
| Deposits | 1,704,883 | 1,708,994 | 1,380,904 | 328,090 | — |
| Federal Funds Purchased and Securities Sold Under Agreements to Repurchase | 16,097 | 16,097 | 16,097 | — | — |
| Federal Home Loan Bank Term Advances | 30,000 | 31,269 | — | 31,269 | — |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 20,000 | 20,000 | — | 20,000 | — |
| Accrued Interest Payable | 898 | 898 | 898 | — | — |

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Fair Value Methodology for Financial Instruments Not Measured on a Recurring or Nonrecurring Basis

Securities held-to-maturity are fair valued utilizing an independent bond pricing service for identical assets or significantly similar securities. The pricing service uses a variety of techniques to arrive at fair value including market maker bids, quotes and pricing models. Inputs to the pricing models include recent trades, benchmark interest rates, spreads and actual and projected cash flows.

Fair values for loans are estimated for portfolios of loans with similar financial characteristics. Loans are segregated by type such as commercial, commercial real estate, residential mortgage, indirect and other consumer loans. Each loan category is further segmented into fixed and adjustable interest rate terms and by performing and nonperforming categories. The fair value of performing loans is calculated by discounting scheduled cash flows through the estimated maturity using estimated market discount rates that reflect the credit and interest rate risk inherent in the loan. The estimate of maturity is based on historical experience with repayments for each loan classification, modified, as required, by an estimate of the effect of current economic and lending conditions. Fair value for nonperforming loans is generally based on recent external appraisals. If appraisals are not available, estimated cash flows are discounted using a rate commensurate with the risk associated with the estimated cash flows. Assumptions regarding credit risk, cash flows and discount rates are judgmentally determined using available market information and specific borrower information.

The fair value of time deposits is based on the discounted value of contractual cash flows, except that the fair value is limited to the extent that the customer could redeem the certificate after imposition of a premature withdrawal penalty. The discount rates are estimated using the FHLB NY yield curve, which is considered representative of Arrow's time deposit rates. The fair value of all other deposits is equal to the carrying value.

The fair value of FHLB NY advances is estimated based on the discounted value of contractual cash flows. The discount rate is estimated using current rates on FHLB NY advances with similar maturities and call features.

Based on Arrow's capital adequacy, the book value of the outstanding trust preferred securities (Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts) are considered to approximate fair value since the interest rates are variable (indexed to LIBOR) and Arrow is well-capitalized.

Report of Independent Registered Public Accounting Firm
The Board of Directors and Stockholders
Arrow Financial Corporation:

We have reviewed the consolidated balance sheets of Arrow Financial Corporation and subsidiaries (the Company) as of June 30, 2013 and 2012, and the related consolidated statements of income and comprehensive income for the three and six-month periods ended June 30, 2013 and 2012, and the related consolidated statements of changes in stockholders' equity and cash flows for the six-month periods ended June 30, 2013 and 2012. These consolidated financial statements are the responsibility of the Company's management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our reviews, we are not aware of any material modifications that should be made to the consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Arrow Financial Corporation and subsidiaries as of December 31, 2012, and the related consolidated statements of income, comprehensive income, changes in stockholders' equity, and cash flows for the year then ended (not presented herein); and in our report dated March 15, 2013, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying consolidated balance sheet as of December 31, 2012, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

/s/ KPMG LLP
Albany, New York
August 7, 2013

ARROW FINANCIAL CORPORATION AND SUBSIDIARIES
 MANAGEMENT'S DISCUSSION AND ANALYSIS OF
 FINANCIAL CONDITION AND RESULTS OF OPERATIONS
 June 30, 2013

Note on Terminology - In this Quarterly Report on Form 10-Q, the terms "Arrow," "the registrant," "the company," "we," "us," and "our" generally refer to Arrow Financial Corporation and its subsidiaries as a group, except where the context indicates otherwise.

The Company and Its Subsidiaries - Arrow is a two-bank holding company headquartered in Glens Falls, New York. Our banking subsidiaries are Glens Falls National Bank and Trust Company (Glens Falls National) whose main office is located in Glens Falls, New York, and Saratoga National Bank and Trust Company (Saratoga National) whose main office is located in Saratoga Springs, New York. Our non-bank subsidiaries include Capital Financial Group, Inc. (an insurance agency specializing in selling and servicing group health care policies); three property and casualty insurance agencies: Loomis & LaPann, Inc., Upstate Agency LLC, and McPhillips Agency which is a division of Glens Falls National Insurance Agencies LLC; North Country Investment Advisers, Inc. (a registered investment adviser that provides investment advice to our proprietary mutual funds); Glens Falls National Community Development Corporation (which invests in qualifying community development projects); and Arrow Properties, Inc. (a real estate investment trust, or REIT). All of these are wholly owned or majority owned subsidiaries of Glens Falls National.

Our Peer Group - At certain points in this Report, our performance is compared with that of our "peer group" of financial institutions. Unless otherwise specifically stated, this peer group is comprised of the group of 351 domestic bank holding companies with \$1 to \$3 billion in total consolidated assets as identified in the Federal Reserve Board's "Bank Holding Company Performance Report" for March 31, 2013 (the most recent such Report currently available), and peer group data has been derived from such Report.

Forward Looking Statements - The information contained in this Quarterly Report on Form 10-Q contains statements that are not historical in nature but rather are based on our beliefs, assumptions, expectations, estimates and projections about the future. These statements are "forward-looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and involve a degree of uncertainty and attendant risk. Words such as "expects," "believes," "anticipates," "estimates" and variations of such words and similar expressions are intended to identify such forward-looking statements. Some of these statements, such as those included in the interest rate sensitivity analysis in Part I, Item 3, entitled "Quantitative and Qualitative Disclosures About Market Risk," are merely presentations of what future performance or changes in future performance would look like based on hypothetical assumptions and on simulation models. Other forward-looking statements are based on our general perceptions of market conditions and trends in business activity, both our own and in the banking industry generally, as well as current management strategies for future operations and development.

Examples of Forward-Looking Statements:

| Topic | Page | Location |
|---|------|--|
| Impact of Heath Care Reform | 40 | "Health care reform" |
| Impact of market rate structure on net interest margin, loan yields and deposit rates | 44 | 2nd paragraph under "Recent Pressure on Our Net Interest Margin" |
| | 44 | "Potential Inflation; Effect on Interest Rates and Margin" |
| | 47 | Last paragraph under "Quarterly Taxable Equivalent Yield on Loans" |
| Provision for loan losses | 50 | 1st paragraph in section |
| Future level of nonperforming assets | 51 | Last 3 paragraphs under "Risk Elements" |

| | | |
|---|----|--|
| Future level of residential real estate loans | 46 | "Maintenance of High Quality in the Loan Portfolio" |
| Future level of indirect consumer loans | 47 | Last paragraph under "Automobile Loans" |
| Future level of commercial loans | 47 | 3rd paragraph under "Commercial, Commercial Real Estate and Construction and Land Development Loans" |
| Impact of changing capital standards and legislative developments | 40 | "Dodd-Frank Act" |
| | 51 | "Important Proposed Changes to Regulatory Capital Standards" |
| Liquidity | 54 | 6th paragraph |
| Fees for other services to customers | 56 | 3rd paragraph under "Noninterest Income" |
| | 58 | 3rd paragraph under "Noninterest Income" |

These statements are not guarantees of future performance and involve certain risks and uncertainties that are difficult to quantify or, in some cases, to identify. In the case of all forward-looking statements, actual outcomes and results may differ materially from what the statements predict or forecast. Factors that could cause or contribute to such differences include, but are not limited to:

- a. rapid and dramatic changes in economic and market conditions, such as the U.S. economy experienced in the early stages of the "financial crisis" particularly, 2008-2009;
- b. sharp fluctuations in interest rates, economic activity, and consumer spending patterns;
- c. sudden changes in the market for products we provide, such as real estate loans;
- d. significant new banking laws and regulations, including the wide array of new banking regulations still to be issued under the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2011 (the Dodd-Frank Act or Dodd-Frank);
- e. unexpected or enhanced competition from new or unforeseen sources; and
- f. similar uncertainties inherent in banking operations or business generally.

Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. We undertake no obligation to revise or update these forward-looking statements to reflect the occurrence of unanticipated events. This Quarterly Report should be read in conjunction with our Annual Report on Form 10-K for the year ended December 31, 2012.

USE OF NON-GAAP FINANCIAL MEASURES

The Securities and Exchange Commission (SEC) has adopted Regulation G, which applies to all public disclosures, including earnings releases, made by registered companies that contain "non-GAAP financial measures." GAAP is generally accepted accounting principles in the United States of America. Under Regulation G, companies making public disclosures containing non-GAAP financial measures must also disclose, along with each non-GAAP financial measure, certain additional information, including a reconciliation of the non-GAAP financial measure to the closest comparable GAAP financial measure and a statement of the Company's reasons for utilizing the non-GAAP financial measure as part of its financial disclosures. The SEC has exempted from the definition of "non-GAAP financial measures" certain commonly used financial measures that are not based on GAAP. When these exempted measures are included in public disclosures, supplemental information is not required. The following measures used in this Report, which are commonly utilized by financial institutions, have not been specifically exempted by the SEC and may constitute "non-GAAP financial measures" within the meaning of the SEC's new rules, although we are unable to state with certainty that the SEC would so regard them.

Tax-Equivalent Net Interest Income and Net Interest Margin: Net interest income, as a component of the tabular presentation by financial institutions of Selected Financial Information regarding their recently completed operations, is commonly presented on a tax-equivalent basis. That is, to the extent that some component of the institution's net interest income, which is presented on a before-tax basis, is exempt from taxation (e.g., is received by the institution as a result of its holdings of state or municipal obligations), an amount equal to the tax benefit derived from that component is added to the actual before-tax net interest income total. This adjustment is considered helpful in comparing one financial institution's net interest income to that of other institutions or in analyzing any institution's net interest income trend line over time, to correct any analytical distortion that might otherwise arise from the fact that financial institutions vary widely in the proportions of their portfolios that are invested in tax-exempt securities, and that even a single institution may significantly alter over time the proportion of its own portfolio that is invested in tax-exempt obligations. Moreover, net interest income is itself a component of a second financial measure commonly used by financial institutions, net interest margin, which is the ratio of net interest income to average earning assets.

For purposes of this measure as well, tax-equivalent net interest income is generally used by financial institutions, as opposed to actual net interest income, again to provide a better basis of comparison from institution to institution and to better demonstrate a single institution's performance over time. We follow these practices.

The Efficiency Ratio: Financial institutions often use an "efficiency ratio" as a measure of expense control. The efficiency ratio typically is defined as the ratio of noninterest expense to net interest income and noninterest income.

Net interest income as utilized in calculating the efficiency ratio is, once again, typically expressed on a tax-equivalent basis (see preceding paragraph). Moreover, most financial institutions, in calculating the efficiency ratio, also adjust both noninterest expense and noninterest income to exclude from these items (as calculated under GAAP) certain recurring component elements of income and expense, such as intangible asset amortization (deducted

from noninterest expense) and securities gains or losses (excluded from noninterest income). We follow these practices.

Tangible Book Value per Share: Tangible equity is total stockholders' equity less intangible assets. Tangible book value per share is tangible equity divided by total shares issued and outstanding. Tangible book value per share is often regarded as a more meaningful comparative ratio than book value per share as calculated under GAAP, that is, total stockholders' equity including intangible assets divided by total shares issued and outstanding. Intangible assets includes many items, but essentially represents goodwill for Arrow.

Adjustments for Certain Items of Income or Expense: In addition to our disclosures of certain GAAP financial measures, including net income, earnings per share (i.e. EPS), return on average assets (i.e. ROA), return on average equity (i.e. ROE), we may also provide comparative disclosures that adjust these GAAP financial measures for a particular period by removing from the calculation thereof the impact of certain transactions or other material items of income or expense occurring during the period, including certain nonrecurring items. We believe that the resulting non-GAAP financial measures may improve an understanding of our results of operations by separating out any such transactions or items that may have had a disproportionate positive or negative impact during the particular period in question. Additionally, we believe that in certain cases such adjustments may provide a better comparison from period to period in our results of operations with respect to our fundamental lines of business including the commercial banking business. In our presentation of any such non-GAAP (adjusted) financial measures not specifically discussed in the preceding paragraphs, we supply the supplemental financial information and explanations required under Regulation G.

We believe that the non-GAAP financial measures disclosed by us from time-to-time are useful in evaluating our performance and that such information should be considered as supplemental in nature and not as a substitute for or superior to the related financial information prepared in accordance with GAAP. Our non-GAAP financial measures may differ from similar measures presented by other companies.

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Selected Quarterly Information - Unaudited (dollars in thousands)

| Quarter Ended | 06/30/2013 | 03/31/2013 | 12/31/2012 | 09/30/2012 | 06/30/2012 | |
|---|-------------|-------------|-------------|-------------|-------------|---|
| Net Income | \$5,207 | \$5,181 | \$5,549 | \$5,748 | \$5,594 | |
| Transactions Recorded in Net Income (Net of Tax): | | | | | | |
| Net Gain on Securities Transactions | 8 | 318 | 94 | 39 | 86 | |
| Net Gain on Sales of Loans | 301 | 367 | 476 | 362 | 324 | |
| Reversal of the VISA Litigation Reserve | — | — | — | — | 178 | |
| Share and Per Share Data: ¹ | | | | | | |
| Period End Shares Outstanding | 12,043 | 12,010 | 12,025 | 12,034 | 12,001 | |
| Basic Average Shares Outstanding | 12,021 | 12,031 | 12,014 | 12,012 | 11,994 | |
| Diluted Average Shares Outstanding | 12,038 | 12,049 | 12,032 | 12,032 | 12,009 | |
| Basic Earnings Per Share | \$0.43 | \$0.43 | \$0.46 | \$0.48 | \$0.47 | |
| Diluted Earnings Per Share | 0.43 | 0.43 | 0.46 | 0.48 | 0.47 | |
| Cash Dividend Per Share | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 | |
| Selected Quarterly Average Balances: | | | | | | |
| Interest-Bearing Deposits at Banks | \$26,632 | \$41,145 | \$40,065 | \$33,332 | \$55,023 | |
| Investment Securities | 771,018 | 711,848 | 745,150 | 670,328 | 682,589 | |
| Loans | 1,185,041 | 1,169,870 | 1,160,226 | 1,148,771 | 1,143,666 | |
| Deposits | 1,801,346 | 1,773,126 | 1,781,778 | 1,701,599 | 1,733,320 | |
| Other Borrowed Funds | 94,596 | 64,622 | 80,357 | 68,667 | 66,022 | |
| Shareholders' Equity | 178,867 | 176,874 | 176,514 | 174,069 | 170,199 | |
| Total Assets | 2,099,138 | 2,039,314 | 2,064,602 | 1,971,215 | 1,994,883 | |
| Return on Average Assets | 0.99 | % 1.03 | % 1.07 | % 1.16 | % 1.13 | % |
| Return on Average Equity | 11.68 | % 11.88 | % 12.51 | % 13.14 | % 13.22 | % |
| Return on Tangible Equity ² | 13.70 | % 13.97 | % 14.72 | % 15.50 | % 15.67 | % |
| Average Earning Assets | \$1,982,691 | \$1,922,863 | \$1,945,441 | \$1,852,431 | \$1,881,278 | |
| Average Interest-Bearing Liabilities | 1,641,300 | 1,590,401 | 1,612,959 | 1,511,634 | 1,565,692 | |
| Interest Income, Tax-Equivalent | 16,989 | 17,059 | 17,787 | 18,168 | 18,508 | |
| Interest Expense | 2,223 | 2,239 | 2,503 | 2,643 | 3,279 | |
| Net Interest Income, Tax-Equivalent | 14,766 | 14,820 | 15,284 | 15,525 | 15,229 | |
| Tax-Equivalent Adjustment | 1,180 | 1,063 | 1,047 | 1,000 | 975 | |
| Net Interest Margin ³ | 2.99 | % 3.13 | % 3.13 | % 3.33 | % 3.26 | % |
| Efficiency Ratio Calculation: | | | | | | |
| Noninterest Expense | \$13,274 | \$13,411 | \$13,117 | \$12,922 | \$12,651 | |
| Less: Intangible Asset Amortization | (112) | (124) | (126) | (126) | (127) | |
| Net Noninterest Expense | \$13,162 | \$13,287 | \$12,991 | \$12,796 | \$12,524 | |
| Net Interest Income, Tax-Equivalent | \$14,766 | \$14,820 | \$15,284 | \$15,525 | \$15,229 | |
| Noninterest Income | 7,071 | 7,174 | 6,897 | 6,835 | 6,808 | |
| Less: Net Securities Gains | (13) | (527) | (156) | (64) | (143) | |
| Net Gross Income | \$21,824 | \$21,467 | \$22,025 | \$22,296 | \$21,894 | |
| Efficiency Ratio | 60.31 | % 61.90 | % 58.98 | % 57.39 | % 57.20 | % |
| Period-End Capital Information: | | | | | | |
| Total Stockholders' Equity (i.e. Book Value) | \$177,607 | \$177,803 | \$175,825 | \$176,314 | \$171,940 | |
| Book Value per Share | 14.75 | 14.80 | 14.62 | 14.65 | 14.33 | |
| Intangible Assets | 26,387 | 26,460 | 26,495 | 26,546 | 26,611 | |
| Tangible Book Value per Share ² | 12.56 | 12.60 | 12.42 | 12.45 | 12.11 | |
| Capital Ratios: | | | | | | |
| Tier 1 Leverage Ratio | 9.19 | % 9.30 | % 9.10 | % 9.41 | % 9.09 | % |

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| | | | | | | |
|--|-------------|-------------|-------------|-------------|-------------|---|
| Tier 1 Risk-Based Capital Ratio | 14.82 | % 15.15 | % 15.02 | % 15.20 | % 15.08 | % |
| Total Risk-Based Capital Ratio | 15.96 | % 16.34 | % 16.26 | % 16.45 | % 16.34 | % |
| Assets Under Trust Administration and Investment Management | \$1,073,523 | \$1,094,708 | \$1,045,972 | \$1,051,176 | \$1,019,702 | |

¹Share and Per Share Data have been restated for the September 27, 2012 2% stock dividend.

²Tangible Book Value and Tangible Equity exclude intangible assets from total equity. These are non-GAAP financial measures which we believe provide investors with information that is useful in understanding our financial performance (see page 35).

³Net Interest Margin is the ratio of our annualized tax-equivalent net interest income to average earning assets. This is also a non-GAAP financial measure which we believe provides investors with information that is useful in understanding our financial performance (see page 35).

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Selected Six-Month Period Information

(Dollars In Thousands, Except Per Share Amounts)

| Year-to-Date Period Ended | 06/30/2013 | | 06/30/2012 | |
|---|-------------|---|-------------|---|
| Net Income | 10,388 | | \$10,882 | |
| Transactions Recorded in Net Income (Net of Tax): | | | | |
| Net Securities Gains | 326 | | 389 | |
| Net Gain on Sales of Loans | 667 | | 540 | |
| Reversal of the VISA Litigation Reserve | — | | 178 | |
| Period-End Shares Outstanding | 12,043 | | 12,001 | |
| Basic Average Shares Outstanding | 12,026 | | 12,000 | |
| Diluted Average Shares Outstanding | 12,044 | | 12,019 | |
| Basic Earnings Per Share | \$0.86 | | \$0.91 | |
| Diluted Earnings Per Share | 0.86 | | 0.91 | |
| Cash Dividends Per Share | 0.50 | | 0.49 | |
| Average Assets | \$2,069,391 | | \$1,977,312 | |
| Average Equity | 177,876 | | 169,024 | |
| Return on Average Assets | 1.01 | % | 1.11 | % |
| Return on Average Equity | 11.78 | % | 12.95 | % |
| Average Earning Assets | \$1,952,943 | | \$1,863,428 | |
| Average Interest-Bearing Liabilities | 1,615,991 | | 1,555,394 | |
| Interest Income, Tax-equivalent ¹ | 34,048 | | 37,318 | |
| Interest Expense | 4,462 | | 6,811 | |
| Net Interest Income, Tax-equivalent ¹ | 29,586 | | 30,507 | |
| Tax-equivalent Adjustment | 2,243 | | 1,847 | |
| Net Interest Margin ¹ | 3.05 | % | 3.29 | % |
| Efficiency Ratio Calculation ¹ | | | | |
| Noninterest Expense | \$26,685 | | \$25,797 | |
| Less: Intangible Asset Amortization | (236) |) | (265) |) |
| Net Noninterest Expense | \$26,449 | | \$25,532 | |
| Net Interest Income, Tax-equivalent ¹ | \$29,586 | | \$30,507 | |
| Noninterest Income | 14,245 | | 13,367 | |
| Less: Net Securities Gains | (540) |) | (645) |) |
| Net Gross Income, Adjusted | \$43,291 | | \$43,229 | |
| Efficiency Ratio ¹ | 61.10 | % | 59.06 | % |
| Period-End Capital Information: | | | | |
| Tier 1 Leverage Ratio | 9.24 | % | 9.23 | % |
| Total Stockholders' Equity (i.e. Book Value) | \$177,607 | | \$171,940 | |
| Book Value per Share | 14.75 | | 14.33 | |
| Intangible Assets | 26,387 | | 26,611 | |
| Tangible Book Value per Share ¹ | 12.56 | | 12.11 | |
| Asset Quality Information: | | | | |
| Net Loans Charged-off as a | | | | |
| Percentage of Average Loans, Annualized | 0.14 | % | 0.06 | % |
| Provision for Loan Losses as a | | | | |
| Percentage of Average Loans, Annualized | 0.03 | % | 0.09 | % |
| Allowance for Loan Losses as a | | | | |
| | 1.22 | % | 1.33 | % |

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| | | | | |
|---|--------|---|--------|---|
| Percentage of Period-end Loans Allowance for Loan Losses as a Percentage of Nonperforming Loans | 215.47 | % | 194.12 | % |
| Nonperforming Loans as a Percentage of Period-end Loans | 0.57 | % | 0.68 | % |
| Nonperforming Assets as a Percentage of Period-end Total Assets | 0.38 | % | 0.44 | % |

¹ See “Use of Non-GAAP Financial Measures” on page 35.

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Average Consolidated Balance Sheets and Net Interest Income Analysis

(see "Use of Non-GAAP Financial Measures" on page 35)

(Fully Taxable Basis using a marginal tax rate of 35%)

(Dollars In Thousands)

| Quarter Ended June 30: | 2013 | | | 2012 | | |
|--|-----------------|-------------------------|------------------|-----------------|-------------------------|------------------|
| | Average Balance | Interest Income/Expense | Rate Earned/Paid | Average Balance | Interest Income/Expense | Rate Earned/Paid |
| Interest-Bearing Deposits at Banks | \$26,632 | \$19 | 0.29 % | \$55,023 | \$36 | 0.26 % |
| Investment Securities: | | | | | | |
| Fully Taxable | 437,318 | 1,644 | 1.51 | 457,354 | 2,485 | 2.19 |
| Exempt from Federal Taxes | 333,700 | 2,612 | 3.14 | 225,235 | 2,285 | 4.08 |
| Loans | 1,185,041 | 12,714 | 4.30 | 1,143,666 | 13,702 | 4.82 |
| Total Earning Assets | 1,982,691 | 16,989 | 3.44 | 1,881,278 | 18,508 | 3.96 |
| Allowance for Loan Losses | (14,606) | | | (15,135) | | |
| Cash and Due From Banks | 29,965 | | | 29,981 | | |
| Other Assets | 101,088 | | | 98,759 | | |
| Total Assets | \$2,099,138 | | | \$1,994,883 | | |
| Deposits: | | | | | | |
| NOW Accounts | \$796,330 | 786 | 0.40 | \$733,600 | 976 | 0.54 |
| Savings Deposits | 479,480 | 277 | 0.23 | 431,896 | 329 | 0.31 |
| Time Deposits of \$100,000 or More | 87,059 | 305 | 1.41 | 111,766 | 569 | 2.05 |
| Other Time Deposits | 183,835 | 505 | 1.10 | 222,408 | 1,074 | 1.94 |
| Total Interest-Bearing Deposits | 1,546,704 | 1,873 | 0.49 | 1,499,670 | 2,948 | 0.79 |
| Short-Term Borrowings | 44,596 | 33 | 0.30 | 16,022 | 5 | 0.13 |
| FHLB/NT Term Advances and Other | | | | | | |
| Long-Term Debt | 50,000 | 317 | 2.54 | 50,000 | 326 | 2.62 |
| Total Interest-Bearing Liabilities | 1,641,300 | 2,223 | 0.54 | 1,565,692 | 3,279 | 0.84 |
| Demand Deposits | 254,642 | | | 233,650 | | |
| Other Liabilities | 24,329 | | | 25,342 | | |
| Total Liabilities | 1,920,271 | | | 1,824,684 | | |
| Stockholders' Equity | 178,867 | | | 170,199 | | |
| Total Liabilities and Stockholders' Equity | \$2,099,138 | | | \$1,994,883 | | |
| Net Interest Income (Tax-equivalent Basis) | | 14,766 | | | 15,229 | |
| Reversal of Tax Equivalent Adjustment | | (1,180) | 0.24 % | | (975) | 0.21 % |
| Net Interest Income | | \$13,586 | | | \$14,254 | |
| Net Interest Spread | | | 2.90 % | | | 3.12 % |
| Net Interest Margin | | | 2.99 % | | | 3.26 % |

Average Consolidated Balance Sheets and Net Interest Income Analysis

(see "Use of Non-GAAP Financial Measures" on page 35)

(Fully Taxable Basis using a marginal tax rate of 35%)

(Dollars In Thousands)

| Six-Month Period Ended June 30: | 2013 | | | 2012 | | |
|--|--------------------|--------------------------------|-------------------------|--------------------|--------------------------------|-------------------------|
| | Average Balance | Interest Income/ Expense | Rate Earned/ Paid | Average Balance | Interest Income/ Expense | Rate Earned/ Paid |
| Interest-Bearing Deposits at Banks | \$33,848 | \$46 | 0.27 % | \$42,902 | \$57 | 0.27 % |
| Investment Securities: | | | | | | |
| Fully Taxable | 439,980 | 3,444 | 1.58 | 469,889 | 5,128 | 2.19 |
| Exempt from Federal Taxes | 301,617 | 4,993 | 3.34 | 210,642 | 4,399 | 4.20 |
| Loans | 1,177,498 | 25,565 | 4.38 | 1,139,995 | 27,734 | 4.89 |
| Total Earning Assets | 1,952,943 | 34,048 | 3.52 | 1,863,428 | 37,318 | 4.03 |
| Allowance for Loan Losses | (14,955) | | | (15,072) | | |
| Cash and Due From Banks | 30,298 | | | 29,876 | | |
| Other Assets | 101,105 | | | 99,080 | | |
| Total Assets | \$2,069,391 | | | \$1,977,312 | | |
| Deposits: | | | | | | |
| NOW Accounts | \$794,012 | 1,564 | 0.40 | \$711,291 | 2,035 | 0.58 |
| Savings Deposits | 467,462 | 545 | 0.24 | 428,571 | 686 | 0.32 |
| Time Deposits of \$100,000 or More | 89,179 | 624 | 1.41 | 116,439 | 1,177 | 2.03 |
| Other Time Deposits | 185,646 | 1,059 | 1.15 | 224,555 | 2,220 | 1.99 |
| Total Interest-Bearing Deposits | 1,536,299 | 3,792 | 0.50 | 1,480,856 | 6,118 | 0.83 |
| Short-Term Borrowings | 29,692 | 36 | 0.24 | 23,934 | 11 | 0.09 |
| FHLB/NT Term Advances and Other | | | | | | |
| Long-Term Debt | 50,000 | 634 | 2.56 | 50,604 | 682 | 2.71 |
| Total Interest-Bearing Liabilities | 1,615,991 | 4,462 | 0.56 | 1,555,394 | 6,811 | 0.88 |
| Demand Deposits | 251,015 | | | 227,694 | | |
| Other Liabilities | 24,509 | | | 25,200 | | |
| Total Liabilities | 1,891,515 | | | 1,808,288 | | |
| Stockholders' Equity | 177,876 | | | 169,024 | | |
| Total Liabilities and Stockholders' Equity | \$2,069,391 | | | \$1,977,312 | | |
| Net Interest Income (Tax-equivalent Basis) | | 29,586 | | | 30,507 | |
| Reversal of Tax Equivalent Adjustment | | (2,243) | 0.23 % | | (1,847) | 0.20 % |
| Net Interest Income | | \$27,343 | | | \$28,660 | |
| Net Interest Spread | | | 2.96 % | | | 3.15 % |
| Net Interest Margin | | | 3.05 % | | | 3.29 % |

OVERVIEW

We reported net income for the second quarter of 2013 of \$5.2 million, representing diluted earnings per share (EPS) of \$0.43. This was a decrease of four cents, or 8.5%, from the EPS of 0.47 reported for the second quarter of 2012. Return on average equity (ROE) for the 2013 quarter continued to be strong at 11.68%, although a decrease from the ROE of 13.22% for the quarter ended June 30, 2012. Return on average assets (ROA) for the 2013 quarter also continued to be strong at 0.99%, a decrease from ROA of 1.13% for the quarter ended June 30, 2012. The decrease in our 2013 results was primarily attributable to a decrease in net interest income, which itself was a direct result of the narrowing of our net interest margin between the two periods. Net interest income was \$14,766 thousand on a

tax-equivalent basis, a decrease of \$463 thousand, or 3.0%, from net interest income of \$15,229 thousand for the quarter ended June 30, 2012. Total assets were \$2.083 billion at June 30, 2013, which represented an increase of \$60.4 million, or 3.0%, above the level at December 31, 2012, and an increase of \$116.2 million, or 5.9%, from the June 30, 2012 level.

The changes in net income, net interest income and net interest margin between the three and six-month periods are more fully described under the heading "RESULTS OF OPERATIONS," beginning on page 55. See also, "CHANGE IN FINANCIAL CONDITIONS - Impact of Interest Rate Changes," on page 44.

Stockholders' equity was \$177.6 million at June 30, 2013, an increase of \$5.7 million, or 3.3%, from the year earlier level. Stockholders' equity was also up \$1.8 million, or 1.0%, from the December 31, 2012 level of \$175.8 million.

The components of the change in stockholders' equity since year-end 2012 are presented in the Consolidated Statement of Changes in Stockholders' Equity on page 6, and are discussed in more detail in the last section of this Overview on page 41 entitled, "Increase in Stockholder Equity."

Regulatory capital: At period-end, we continued to exceed all current regulatory minimum capital requirements at both the holding company and bank levels, by a substantial amount. As of June 30, 2013 both of our banks, as well as our holding company, qualified as

"well-capitalized" under federal bank regulatory guidelines. Our regulatory capital levels have consistently remained well in excess of required minimums during recent years, despite the economic downturn, because of our continued profitability and strong asset quality. Even under the new enhanced bank capital requirements, recently adopted by all U.S. federal bank regulators, which will become effective for community banks like ours on January 1, 2015, Arrow and its banks would be deemed well-capitalized. See the discussions of "Current Capital Standards" under the "CURRENT REGULATORY CAPITAL STANDARDS" section beginning on page 52, and "Important Future Changes to Regulatory Capital Standards" under the "CAPITAL RESOURCES" section beginning on page 51.

Economic recession and loan quality: During the early stages of the financial crisis in late 2008 and early 2009, our market area of northeastern New York State was relatively sheltered from the widespread collapse in real estate values and general surge in unemployment. This may have been due, in part, to the fact that our market area was less affected by the preceding real estate "bubble" than other areas of the U.S. As the recession became stronger and deeper through late 2009, even northeastern New York began to feel the impact of the worsening national economy including a slow-down in regional real estate sales and increasing unemployment rates. From year-end 2009 and through most of 2010, we experienced a very modest decline in the credit quality of our loan portfolio, although by standard measures our portfolio continued to be significantly stronger than the average for our peer group of U.S. bank holding companies with \$1 billion to \$3 billion in total assets (see page 34 for peer group information).

By year-end 2010, our loan quality, to the limited extent it had declined at all, began to stabilize, a trend that continued through 2011 and 2012. During this period, although nonperforming loans increased slightly, net charge-offs decreased. However, in the first quarter of 2013, we charged-off one commercial loan for \$753 thousand, which had been fully reserved at December 31, 2012. This charge-off led to an annualized charge-offs to average loans ratio for the first quarter of 0.28%. Otherwise, our ratio of net charge-offs to average loans (annualized) remained at very low levels throughout the 2011 and 2012 periods, as well as for the first six months of 2013. Our net charge-offs for the second quarter of 2013 were \$25 thousand as compared to \$82 thousand for the 2012 quarter. Our ratio of net charge-offs to average loans (annualized) for the second quarter of 2013 was 0.01% versus 0.03% for the second quarter of 2012. By contrast, our peer group's ratio of net charge-offs to average loans (annualized) for the first quarter of 2013 was 0.25%. At June 30, 2013, our allowance for loan losses was \$14.7 million representing 1.22% of total loans, down eight basis points from the December 31, 2012 ratio.

Nonperforming loans were \$6.8 million at June 30, 2013, representing 0.57% of period-end loans. By way of comparison, this ratio for our peer group was 2.01% at March 31, 2013, which was a significant improvement from the peer group's ratio of 3.60% at year-end 2010, but still very high when compared to the group's ratio of 1.09% at December 31, 2007.

Since the onset of the financial crisis in 2008, we have not experienced significant deterioration in any of our three major loan portfolio segments:

Commercial Loans: These loans comprise approximately 31% of our loan portfolio. Current unemployment rates in our region are higher than in the past few years and the total number of jobs has decreased, but these trends are largely attributable to a scaling back of local operations on the part of a few large corporations having operations in our service area. Commercial property values have not shown significant deterioration. We update the appraisals on our nonperforming and watched commercial loan properties as deemed necessary, usually when the loan is downgraded or when we perceive significant market deterioration since our last appraisal.

Residential Real Estate Loans: These loans, including home equity loans, make up approximately 37% of our portfolio. We have not experienced a notable increase in our foreclosure or loss rates on our residential real estate loans, primarily due to the fact that we never have originated or participated in underwriting high-risk mortgage loans, such as so called "Alt A," "negative amortization," "option ARM's" or "negative equity" loans. We originated all of the residential real estate loans currently held in our portfolio and apply conservative underwriting standards to our originations.

Automobile Loans (Primarily Through Indirect Lending): These loans comprise approximately 31% of our loan portfolio. Throughout 2010, 2011, 2012 and the first six months of 2013, we did not experience any significant change in our delinquency rate or level of charge-offs on these loans.

Recent legislative developments:

(i) Dodd-Frank Act: As a result of the 2008-2009 financial crisis, the U.S. Congress passed and the President signed into law the Dodd-Frank Act on July 21, 2010. While many of the Act's provisions have not had and likely will not have any direct impact on Arrow, other provisions have impacted or likely will impact our business operations and financial results in a significant way. These include the establishment of a new regulatory body known as the Bureau of Consumer Financial Protection. (See the discussion on p. 9 under "The Dodd-Frank Act" regarding the likely impact on Arrow of the Bureau of Consumer Financial Protection.) Dodd-Frank also directs the federal banking authorities to issue new capital requirements for banks and holding companies that must be at least as strict as the pre-existing capital requirements for depository institutions and may be much more onerous. The Federal Reserve Board and other federal bank authorities recently issued the final bank capital rules required to be issued by them under Dodd-Frank, which are scheduled to take effect in upcoming periods. See the discussion under "Important Future Changes to Regulatory Capital Standards" on page 51 of this Report. As part of Dodd-Frank's changes to bank capital requirements, the Act stipulated that any new issuances of trust preferred securities ("TRUPs") by bank holding companies having between \$500 million and \$15 billion in assets (such as Arrow) will no longer be able to qualify as Tier 1 capital, although TRUPs previously issued by such bank holding companies and outstanding on the Act's grandfathering date (May 19, 2010), including Arrow's \$20 million of TRUPs that are currently outstanding, will continue to qualify as Tier 1 capital. Accordingly, TRUPs, which have been an important financing tool for community banks such as ours, can no longer be counted on as a viable source of new capital.

(ii) Health care reform: In March 2010, comprehensive healthcare reform legislation was passed under the Patient Protection and Affordable Care Act, as amended by the Health Care and Education Reconciliation Act of 2010 (collectively, the "Health Reform Act"). Included among the major provisions of the Health Reform Act is a change in tax treatment of the federal drug subsidy paid with respect to eligible retirees. The statute also contains provisions that may impact the Company's accounting for some of its benefit plans in future

periods. The exact extent of the Health Reform Act's impact, if any, cannot be determined until final regulations are promulgated and interpretations of the Health Reform Act become available.

Liquidity and access to credit markets: We have not experienced any liquidity problems or special concerns during 2013, nor did we during 2012 or 2011. The terms of our lines of credit with our correspondent banks, the FHLB NY and the Federal Reserve Bank have not changed. In general, we rely on asset-based liquidity (i.e., funds in overnight investments and cash flow from maturing investments and loans) with liability-based liquidity as a secondary source (our main liability-based sources are overnight borrowing arrangements with our correspondent banks, term credit arrangement advances from the FHLB NY and the Federal Reserve Bank discount window). During the recent financial crisis, many financial institutions, small and large, relied extensively on the Fed's discount window to support their liquidity positions, but we did not. We maintain, and periodically test, a contingent liquidity plan to ensure that we can generate an adequate amount of available funds to meet a wide variety of potential liquidity crises, including a severe crisis.

FDIC Shift From Deposit-Based to Asset-Based Insurance Premiums; Reduction in Our Premiums: The Dodd-Frank Act changed the basis on which insured banks would be assessed deposit insurance premiums, which has had a beneficial effect on the insurance rates community banks like us pay and our overall premiums. Beginning with the second quarter of 2011, the calculation of regular FDIC insurance premiums for insured institutions changed so as to be based on adjusted assets (as defined) rather than deposits. This had the effect of imposing FDIC insurance fees not only on deposits but on other sources of funding as well, including short-term borrowings and repurchase agreements (even though these other sources are not FDIC-insured). The rate, however, given the significantly larger base on which premiums would be assessed (total assets versus insured deposits), was set at a lower percentage than the rate applicable under the old formula. Because our banks, like most community banks, have a much higher ratio of deposits to total assets than the large banks maintain, the new substantially lower rate, even applied to a somewhat larger base of assets, has resulted in a significant decrease in our FDIC premiums, whereas the large banks, even with the lower rates, have such vastly greater asset totals than deposit totals that their premiums have generally increased.

VISA Transactions - Reversal of the Litigation Reserve: In July 2012, Visa and MasterCard entered into a Memorandum of Understanding ("MOU") with a class of plaintiffs to settle certain additional antitrust claims involving merchant discounts. Visa's share of this settlement also will be paid out of its escrow fund. In light of the current state of covered litigation at Visa, which is winding down, as well as the remaining dollar amounts in Visa's escrow fund, we determined in the second quarter 2012 to reverse the entire amount of our 2008 VISA litigation-related accrual, which was \$294 thousand pre-tax. This reversal reduced our other operating expenses for the year ending December 31, 2012. We believed then, and continue to believe, that the multi-billion dollar balance that Visa maintains in its escrow fund is substantially sufficient to satisfy the Company's contingent liability for the remaining covered litigation. The Company continues not to recognize any economic value for its remaining shares of Visa Class B common stock.

Increase in Stockholders' Equity: At June 30, 2013, our tangible book value per share (calculated based on stockholders' equity reduced by goodwill and other intangible assets) amounted to \$12.56, an increase of \$0.14, or 1.1%, from December 31, 2012 and an increase of \$0.45, or 3.7%, from the level as of June 30, 2012. Our total stockholders' equity at June 30, 2013 increased 3.3% over the year-earlier level, and our total book value per share increased by 2.9% over the year earlier level. The increase in stockholders' equity over the first six months of 2013 principally reflected the following factors: i) \$10.4 million net income for the period; ii) issuance of \$845 thousand of common stock through our employee benefit and dividend reinvestment plans; offset in part by iii) cash dividends of \$6.0 million; (iv) repurchases of our own common stock of \$1.3 million; and, (v) \$3.3 million of unrealized net securities losses. As of June 30, 2013, our closing stock price was \$24.75, representing a trading multiple of 1.97 to our tangible book value. From a regulatory capital standpoint, the Company and each of its subsidiary banks also continued to remain classified as "well-capitalized" at quarter end. The Board of Directors declared and the Company paid quarterly cash dividends of \$.245 per share for the first three quarters of 2012, as adjusted for a 2% stock

dividend distributed September 27, 2012, and cash dividends of \$.25 per share for the last quarter of 2012 and the first two quarters of 2013.

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CHANGE IN FINANCIAL CONDITION

Summary of Selected Consolidated Balance Sheet Data
(Dollars in Thousands)

| | At Period-End | | | \$ | \$ Change | % Change | % Change | | |
|------------------------------------|---------------|------------|-----------|----------|-------------|----------|----------|-------|----|
| | 6/30/2013 | 12/31/2012 | 6/30/2012 | Change | From Jun | From Dec | From Jun | | |
| Interest-Bearing Bank Balances | \$11,894 | \$11,756 | \$26,360 | \$138 | \$(14,466) | 1.2 | % | (54.9 |)% |
| Securities Available-for-Sale | 501,574 | 478,698 | 431,010 | 22,876 | 70,564 | 4.8 | % | 16.4 | % |
| Securities Held-to-Maturity | 248,914 | 239,803 | 252,902 | 9,111 | (3,988) | 3.8 | % | (1.6 |)% |
| Loans ⁽¹⁾ | 1,204,734 | 1,172,341 | 1,146,641 | 32,393 | 58,093 | 2.8 | % | 5.1 | % |
| Allowance for Loan Losses | 14,678 | 15,298 | 15,211 | (620) | (533) | (4.1 |)% | (3.5 |)% |
| Earning Assets ⁽¹⁾ | 1,973,252 | 1,908,390 | 1,861,392 | 64,862 | 111,860 | 3.4 | % | 6.0 | % |
| Total Assets | 2,083,169 | 2,022,796 | 1,966,976 | 60,373 | 116,193 | 3.0 | % | 5.9 | % |
| Demand Deposits | 261,910 | 247,232 | 248,224 | 14,678 | 13,686 | 5.9 | % | 5.5 | % |
| NOW Accounts | 754,371 | 758,287 | 691,001 | (3,916) | 63,370 | (0.5 |)% | 9.2 | % |
| Savings Deposits | 494,586 | 442,363 | 437,568 | 52,223 | 57,018 | 11.8 | % | 13.0 | % |
| Time Deposits of \$100,000 or More | 87,369 | 93,375 | 108,277 | (6,006) | (20,908) | (6.4 |)% | (19.3 |)% |
| Other Time Deposits | 181,669 | 189,898 | 219,813 | (8,229) | | | | | |