

CNA FINANCIAL CORP  
Form 10-Q  
July 31, 2017

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q  
  
QUARTERLY  
REPORT  
PURSUANT  
TO SECTION  
13 OR 15(d)  
OF THE  
SECURITIES  
EXCHANGE  
ACT OF 1934

For the quarterly period ended June 30, 2017  
OR

TRANSITION  
REPORT  
PURSUANT  
TO SECTION  
13 OR 15(d)  
OF THE  
SECURITIES  
EXCHANGE  
ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission File Number 1-5823

CNA FINANCIAL CORPORATION  
(Exact name of registrant as specified in its charter)  
Delaware 36-6169860  
(State or other jurisdiction of (I.R.S. Employer  
incorporation or organization) Identification No.)  
333 S. Wabash 60604  
Chicago, Illinois (Address of principal executive offices) (Zip Code)  
(312) 822-5000  
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T

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(§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer <input checked="" type="checkbox"/>	Accelerated filer <input type="checkbox"/>	Non-accelerated filer <input type="checkbox"/> (Do not check if a smaller reporting company)	Smaller reporting company <input type="checkbox"/>	Emerging growth company <input type="checkbox"/>
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If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Class	Outstanding at July 27, 2017
Common Stock, Par value \$2.50	271,006,887

Item Number		Page Number
	<u>PART I. Financial Information</u>	
1.	<u>Condensed Consolidated Financial Statements:</u>	
	<u>Condensed Consolidated Statements of Operations for the three and six months ended June 30, 2017 and 2016 (Unaudited)</u>	<u>3</u>
	<u>Condensed Consolidated Statements of Comprehensive Income for the three and six months ended June 30, 2017 and 2016 (Unaudited)</u>	<u>4</u>
	<u>Condensed Consolidated Balance Sheets as of June 30, 2017 (Unaudited) and December 31, 2016</u>	<u>5</u>
	<u>Condensed Consolidated Statements of Cash Flows for the six months ended June 30, 2017 and 2016 (Unaudited)</u>	<u>6</u>
	<u>Condensed Consolidated Statements of Stockholders' Equity for the six months ended June 30, 2017 and 2016 (Unaudited)</u>	<u>8</u>
	<u>Notes to Condensed Consolidated Financial Statements (Unaudited)</u>	<u>9</u>
2.	<u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	<u>44</u>
3.	<u>Quantitative and Qualitative Disclosures About Market Risk</u>	<u>65</u>
4.	<u>Controls and Procedures</u>	<u>65</u>
	<u>PART II. Other Information</u>	
1.	<u>Legal Proceedings</u>	<u>66</u>
6.	<u>Exhibits</u>	<u>66</u>
2		

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Table of Contents

## PART I. Financial Information

## Item 1. Condensed Consolidated Financial Statements

## CNA Financial Corporation

## Condensed Consolidated Statements of Operations (Unaudited)

Periods ended June 30 (In millions, except per share data)	Three Months		Six Months	
	2017	2016	2017	2016
Revenues				
Net earned premiums	\$1,734	\$1,730	\$3,379	\$3,429
Net investment income	475	502	1,020	937
Net realized investment gains (losses):				
Other-than-temporary impairment losses	(2 )	(15 )	(4 )	(38 )
Other net realized investment gains	52	31	90	18
Net realized investment gains (losses)	50	16	86	(20 )
Other revenues	107	100	211	197
Total revenues	2,366	2,348	4,696	4,543
Claims, Benefits and Expenses				
Insurance claims and policyholders' benefits	1,280	1,339	2,573	2,747
Amortization of deferred acquisition costs	312	305	617	612
Other operating expenses	364	378	710	759
Interest	40	38	83	80
Total claims, benefits and expenses	1,996	2,060	3,983	4,198
Income before income tax	370	288	713	345
Income tax expense	(98 )	(79 )	(181 )	(70 )
Net income	\$272	\$209	\$532	\$275
Basic earnings per share	\$1.01	\$0.77	\$1.96	\$1.02
Diluted earnings per share	\$1.00	\$0.77	\$1.96	\$1.02
Dividends declared per share	\$0.25	\$0.25	\$2.50	\$2.50
Weighted Average Outstanding Common Stock and Common Stock Equivalents				
Basic	271.1	270.5	271.0	270.4
Diluted	271.9	270.9	271.9	270.9

The accompanying Notes are an integral part of these Condensed Consolidated Financial Statements (Unaudited).

Table of Contents

CNA Financial Corporation

Condensed Consolidated Statements of Comprehensive Income (Unaudited)

Periods ended June 30

(In millions)

Comprehensive Income

Net income

Other Comprehensive Income, Net of Tax

Changes in:

Net unrealized gains on investments with other-than-temporary impairments

Net unrealized gains on other investments

Net unrealized gains on investments

Foreign currency translation adjustment

Pension and postretirement benefits

Other comprehensive income, net of tax

Total comprehensive income

	Three Months		Six Months	
	2017	2016	2017	2016

The accompanying Notes are an integral part of these Condensed Consolidated Financial Statements (Unaudited).

Table of Contents

## CNA Financial Corporation

## Condensed Consolidated Balance Sheets

(In millions, except share data)	June 30, 2017 (Unaudited)	December 31, 2016
Assets		
Investments:		
Fixed maturity securities at fair value (amortized cost of \$38,668 and \$38,361)	\$ 41,749	\$ 40,905
Equity securities at fair value (cost of \$108 and \$106)	118	110
Limited partnership investments	2,380	2,371
Other invested assets	42	36
Mortgage loans	646	591
Short term investments	1,333	1,407
Total investments	46,268	45,420
Cash	225	271
Reinsurance receivables (less allowance for uncollectible receivables of \$38 and \$37)	4,426	4,416
Insurance receivables (less allowance for uncollectible receivables of \$46 and \$46)	2,406	2,209
Accrued investment income	406	405
Deferred acquisition costs	647	600
Deferred income taxes	166	379
Property and equipment at cost (less accumulated depreciation of \$263 and \$254)	336	310
Goodwill	147	145
Other assets	1,178	1,078
Total assets	\$ 56,205	\$ 55,233
Liabilities		
Insurance reserves:		
Claim and claim adjustment expenses	\$ 22,179	\$ 22,343
Unearned premiums	4,107	3,762
Future policy benefits	10,824	10,326
Short term debt	150	—
Long term debt	2,561	2,710
Other liabilities (includes \$28 and \$50 due to Loews Corporation)	4,356	4,123
Total liabilities	44,177	43,264
Commitments and contingencies (Notes C and F)		
Stockholders' Equity		
Common stock (\$2.50 par value; 500,000,000 shares authorized; 273,040,243 shares issued; 270,987,085 and 270,495,998 shares outstanding)	683	683
Additional paid-in capital	2,167	2,173
Retained earnings	9,211	9,359
Accumulated other comprehensive income (loss)	32	(173 )
Treasury stock (2,053,158 and 2,544,245 shares), at cost	(65 )	(73 )
Total stockholders' equity	12,028	11,969
Total liabilities and stockholders' equity	\$ 56,205	\$ 55,233
The accompanying Notes are an integral part of these Condensed Consolidated Financial Statements (Unaudited).		

Table of Contents

## CNA Financial Corporation

## Condensed Consolidated Statements of Cash Flows (Unaudited)

Six months ended June 30

(In millions)

	2017	2016
Cash Flows from Operating Activities		
Net income	\$532	\$275
Adjustments to reconcile net income to net cash flows provided by operating activities:		
Deferred income tax expense	122	63
Trading portfolio activity	(11 )	(7 )
Net realized investment (gains) losses	(86 )	20
Equity method investees	42	230
Net amortization of investments	(21 )	(10 )
Depreciation and amortization	43	39
Changes in:		
Receivables, net	(195 )	(540 )
Accrued investment income	1	4
Deferred acquisition costs	(41 )	(25 )
Insurance reserves	262	666
Other assets	(118 )	(106 )
Other liabilities	(45 )	(27 )
Other, net	30	31
Total adjustments	(17 )	338
Net cash flows provided by operating activities	515	613
Cash Flows from Investing Activities		
Dispositions:		
Fixed maturity securities - sales	3,142	3,066
Fixed maturity securities - maturities, calls and redemptions	1,770	1,247
Equity securities	22	72
Limited partnerships	100	124
Mortgage loans	17	109
Purchases:		
Fixed maturity securities	(4,840)	(4,874)
Equity securities	(8 )	—
Limited partnerships	(47 )	(206 )
Mortgage loans	(72 )	(41 )
Change in other investments	(3 )	11
Change in short term investments	81	281
Purchases of property and equipment	(68 )	(65 )
Disposals of property and equipment	—	107
Other, net	17	2
Net cash flows provided (used) by investing activities	\$111	\$(167)

Table of Contents

Six months ended June 30

(In millions)	2017	2016
Cash Flows from Financing Activities		
Dividends paid to common stockholders	\$(676)	\$(677)
Proceeds from the issuance of debt	—	498
Repayment of debt	—	(358 )
Other, net	(1 )	(1 )
Net cash flows used by financing activities	(677 )	(538 )
Effect of foreign exchange rate changes on cash	5	(6 )
Net change in cash	(46 )	(98 )
Cash, beginning of year	271	387
Cash, end of period	\$225	\$289

The accompanying Notes are an integral part of these Condensed Consolidated Financial Statements (Unaudited).



Table of Contents

## CNA Financial Corporation

## Condensed Consolidated Statements of Stockholders' Equity (Unaudited)

Six months ended June 30

(In millions)	2017	2016
Common Stock		
Balance, beginning of period	\$683	\$683
Balance, end of period	683	683
Additional Paid-in Capital		
Balance, beginning of period	2,173	2,153
Stock-based compensation	(6	) 2
Balance, end of period	2,167	2,155
Retained Earnings		
Balance, beginning of period	9,359	9,313
Dividends paid to common stockholders	(680	) (677
Net income	532	275
Balance, end of period	9,211	8,911
Accumulated Other Comprehensive Income (Loss)		
Balance, beginning of period	(173	) (315
Other comprehensive income	205	525
Balance, end of period	32	210
Treasury Stock		
Balance, beginning of period	(73	) (78
Stock-based compensation	8	5
Balance, end of period	(65	) (73
Total stockholders' equity	\$12,028	\$11,886

The accompanying Notes are an integral part of these Condensed Consolidated Financial Statements (Unaudited).

Table of Contents

CNA Financial Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)

Note A. General

Basis of Presentation

The Condensed Consolidated Financial Statements include the accounts of CNA Financial Corporation (CNAF) and its subsidiaries. Collectively, CNAF and its subsidiaries are referred to as CNA or the Company. Loews Corporation (Loews) owned approximately 90% of the outstanding common stock of CNAF as of June 30, 2017.

The accompanying Condensed Consolidated Financial Statements have been prepared in conformity with accounting principles generally accepted in the United States of America (GAAP). Intercompany amounts have been eliminated. Certain financial information that is normally included in annual financial statements prepared in accordance with GAAP, including certain financial statement notes, is not required for interim reporting purposes and has been condensed or omitted. These statements should be read in conjunction with the Consolidated Financial Statements and notes thereto included in CNAF's Annual Report on Form 10-K filed with the Securities and Exchange Commission for the year ended December 31, 2016, including the summary of significant accounting policies in Note A. The preparation of Condensed Consolidated Financial Statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the Condensed Consolidated Financial Statements and the reported amounts of revenues and expenses during the reporting period. Actual results may differ from those estimates.

The interim financial data as of June 30, 2017 and for the three and six months ended June 30, 2017 and 2016 is unaudited. However, in the opinion of management, the interim data includes all adjustments, including normal recurring adjustments, necessary for a fair statement of the Company's results for the interim periods. The results of operations for the interim periods are not necessarily indicative of the results to be expected for the full year.

Recently Adopted Accounting Standards Updates (ASU)

In March 2016, the Financial Accounting Standards Board (FASB) issued ASU No. 2016-09, Compensation-Stock Compensation (Topic 718): Improvements to Employee Share-Based Payment Accounting. The updated accounting guidance simplifies the accounting for share-based payment award transactions, including income tax consequences, classification of awards as either equity or liabilities and classification on the statement of cash flows. As of January 1, 2017, the Company adopted the updated accounting guidance and began recognizing excess tax benefits or deficiencies on vesting or settlement of awards as an income tax benefit or expense within net income, instead of additional paid-in capital as required under previous guidance. The related cash flows are now classified within operating activities. As a result of this change, excess tax benefits are no longer included in assumed proceeds under the treasury stock method of calculating earnings per share. The impact of the accounting change resulted in a decrease of \$0 million and \$3 million to income tax expense for the three and six months ended June 30, 2017.

Table of Contents

## Accounting Standards Pending Adoption

In May 2014, the FASB issued ASU No. 2014-09, Revenue Recognition (Topic 606): Revenue from Contracts with Customers. The standard excludes from its scope the accounting for insurance contracts, financial instruments, and certain other agreements that are governed under other GAAP guidance. The updated guidance requires an entity to recognize revenue as performance obligations are met, in an amount that reflects the consideration the entity is entitled to receive for the transfer of the promised goods or services. The standard is effective for interim and annual reporting periods beginning after December 15, 2017 and may be applied retrospectively or through a cumulative effect adjustment to retained earnings at the date of adoption. As insurance contracts are out of scope, the Company anticipates the primary change will be to revenue recognition for certain of our warranty products and services. The Company has not made a decision on the method of adoption and is currently evaluating the effect the updated guidance will have on the Company's financial statements, but we do not currently believe ASU 2014-09 will have a material effect on the Company's results of operations or financial position.

In January 2016, the FASB issued ASU No. 2016-01, Financial Instruments-Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities. The updated accounting guidance requires changes to the reporting model for financial instruments. The guidance is effective for interim and annual periods beginning after December 15, 2017. The Company expects the primary change to be the requirement for equity investments (except those accounted for under the equity method of accounting or those that result in consolidation of the investee) to be measured at fair value with changes in fair value recognized in net income.

In February 2016, the FASB issued ASU No. 2016-02, Leases (Topic 842): Accounting for Leases. The updated accounting guidance requires lessees to recognize on the balance sheet the assets and liabilities for the rights and obligations created by all leases, including those historically accounted for as operating leases. The guidance is effective for interim and annual periods beginning after December 15, 2018. The Company is currently evaluating the effect the updated guidance will have on the Company's financial statements. It is expected that assets and liabilities will increase based on the present value of remaining lease payments for leases in place at the adoption date; however, this is not expected to be material to the Company's results of operations or financial position.

In June 2016, the FASB issued ASU No. 2016-13, Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments. The updated accounting guidance requires changes to the recognition of credit losses on financial instruments not accounted for at fair value through net income. The guidance is effective for interim and annual periods beginning after December 15, 2019. The Company is currently evaluating the effect the guidance will have on the Company's financial statements, but expects the primary changes to be the use of the expected credit loss model for its mortgage loan portfolio and reinsurance receivables and the presentation of credit losses within the available-for-sale fixed maturities portfolio through an allowance method rather than as a direct write-down. The expected credit loss model will require a financial asset to be presented at the net amount expected to be collected. The allowance method for available-for-sale debt securities will allow the Company to record reversals of credit losses if the estimate of credit losses declines.

In March 2017, the FASB issued ASU No. 2017-07, Compensation-Retirement Benefits (Topic 715): Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost. The updated accounting guidance requires changes to the presentation of the components of net periodic benefit cost on the income statement by requiring service cost to be presented with other employee compensation costs and other components of net periodic pension cost to be presented outside of any subtotal of operating income. The ASU also stipulates that only the service cost component of net benefit cost is eligible for capitalization. The guidance is effective for interim and annual periods beginning after December 15, 2017. The Company is currently evaluating the effect the guidance will have on the Company's financial statements.

Table of Contents

Note B. Earnings Per Share

Earnings per share is based on the weighted average number of outstanding common shares. Basic earnings (loss) per share excludes the effect of dilutive securities and is computed by dividing Net income (loss) by the weighted average number of common shares outstanding for the period. Diluted earnings (loss) per share reflects the potential dilution that could occur if securities or other contracts to issue common stock were exercised or converted into common stock.

For the three and six months ended June 30, 2017, approximately 847 thousand and 915 thousand potential shares attributable to exercises or conversions into common stock under stock-based employee compensation plans were included in the calculation of diluted earnings per share. For those same periods, less than 1 thousand potential shares attributable to exercises or conversions into common stock under stock-based employee compensation plans were not included in the calculation of diluted earnings per share, because the effect would have been antidilutive.

For the three and six months ended June 30, 2016, approximately 409 thousand and 473 thousand potential shares attributable to exercises or conversions into common stock under stock-based employee compensation plans were included in the calculation of diluted earnings per share. For those same periods, approximately 178 thousand and 180 thousand potential shares attributable to exercises or conversions into common stock under stock-based employee compensation plans were not included in the calculation of diluted earnings per share, because the effect would have been antidilutive.

Table of Contents

## Note C. Investments

The significant components of Net investment income are presented in the following table.

Periods ended June 30	Three Months		Six Months	
	2017	2016	2017	2016
(In millions)				
Fixed maturity securities	\$457	\$449	\$912	\$895
Equity securities	2	4	3	7
Limited partnership investments	16	46	106	32
Mortgage loans	8	13	15	22
Short term investments	3	1	6	4
Trading portfolio	4	4	6	6
Other	—	—	1	—
Gross investment income	490	517	1,049	966
Investment expense	(15 )	(15 )	(29 )	(29 )
Net investment income	\$475	\$502	\$1,020	\$937

Net realized investment gains (losses) are presented in the following table.

Periods ended June 30	Three Months		Six Months	
	2017	2016	2017	2016
(In millions)				
Net realized investment gains (losses):				
Fixed maturity securities:				
Gross realized gains	\$56	\$40	\$105	\$85
Gross realized losses	(12 )	(24 )	(29 )	(86 )
Net realized investment gains (losses) on fixed maturity securities	44	16	76	(1 )
Equity securities:				
Gross realized gains	1	4	1	4
Gross realized losses	(1 )	(1 )	(1 )	(6 )
Net realized investment gains (losses) on equity securities	—	3	—	(2 )
Derivatives	(3 )	(6 )	(2 )	(13 )
Short term investments and other	9	3	12	(4 )
Net realized investment gains (losses)	\$50	\$16	\$86	\$(20)

Net realized investment losses for the six months ended June 30, 2016 include \$8 million related to the first quarter 2016 redemption of the Company's \$350 million senior notes due August 2016.

The components of Other-than-temporary impairment (OTTI) losses recognized in earnings by asset type are presented in the following table.

Periods ended June 30	Three Months		Six Months	
	2017	2016	2017	2016
(In millions)				
Fixed maturity securities available-for-sale:				
Corporate and other bonds	\$2	\$13	\$4	\$29
Asset-backed:				
Residential mortgage-backed	—	1	—	1
Other asset-backed	—	1	—	3
Total asset-backed	—	2	—	4
Total fixed maturity securities available-for-sale	2	15	4	33
Equity securities available-for-sale -- Common stock	—	—	—	5
OTTI losses recognized in earnings	\$2	\$15	\$4	\$38



Table of Contents

The following tables present a summary of fixed maturity and equity securities.

June 30, 2017

(In millions)	Cost or Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Estimated Fair Value	Unrealized OTTI Losses (Gains)
Fixed maturity securities available-for-sale:					
Corporate and other bonds	\$ 17,823	\$ 1,589	\$ 29	\$ 19,383	\$ —
States, municipalities and political subdivisions	12,461	1,380	15	13,826	(13 )
Asset-backed:					
Residential mortgage-backed	4,835	124	38	4,921	(27 )
Commercial mortgage-backed	1,907	59	14	1,952	—
Other asset-backed	1,050	16	5	1,061	—
Total asset-backed	7,792	199	57	7,934	(27 )
U.S. Treasury and obligations of government-sponsored enterprises	113	4	2	115	—
Foreign government	438	12	1	449	—
Redeemable preferred stock	18	1	—	19	—
Total fixed maturity securities available-for-sale	38,645	3,185	104	41,726	\$ (40 )
Total fixed maturity securities trading	23			23	
Equity securities available-for-sale:					
Common stock	17	5	—	22	
Preferred stock	91	6	1	96	
Total equity securities available-for-sale	108	11	1	118	
Total	\$ 38,776	\$ 3,196	\$ 105	\$ 41,867	

December 31, 2016

(In millions)	Cost or Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Estimated Fair Value	Unrealized OTTI Losses (Gains)
Fixed maturity securities available-for-sale:					
Corporate and other bonds	\$ 17,711	\$ 1,323	\$ 76	\$ 18,958	\$ (1 )
States, municipalities and political subdivisions	12,060	1,213	33	13,240	(16 )
Asset-backed:					
Residential mortgage-backed	5,004	120	51	5,073	(28 )
Commercial mortgage-backed	2,016	48	24	2,040	—
Other asset-backed	1,022	8	5	1,025	—
Total asset-backed	8,042	176	80	8,138	(28 )
U.S. Treasury and obligations of government-sponsored enterprises	83	10	—	93	—
Foreign government	435	13	3	445	—
Redeemable preferred stock	18	1	—	19	—
Total fixed maturity securities available-for-sale	38,349	2,736	192	40,893	\$ (45 )
Total fixed maturity securities trading	12			12	
Equity securities available-for-sale:					
Common stock	13	6	—	19	
Preferred stock	93	2	4	91	
Total equity securities available-for-sale	106	8	4	110	
Total	\$ 38,467	\$ 2,744	\$ 196	\$ 41,015	





Table of Contents

The net unrealized gains on investments included in the tables above are recorded as a component of Accumulated other comprehensive income (AOCI). When presented in AOCI, these amounts are net of tax and any required Shadow Adjustments. To the extent that unrealized gains on fixed income securities supporting certain products within the Life & Group Non-Core segment would result in a premium deficiency if realized, a related increase in Insurance reserves is recorded, net of tax, as a reduction of net unrealized gains through Other comprehensive income (loss) (Shadow Adjustments). As of June 30, 2017 and December 31, 2016, the net unrealized gains on investments included in AOCI were correspondingly reduced by Shadow Adjustments of \$1,221 million and \$1,014 million.

Table of Contents

The following tables present the estimated fair value and gross unrealized losses of fixed maturity and equity securities in a gross unrealized loss position by the length of time in which the securities have continuously been in that position.

June 30, 2017 (In millions)	Less than 12 Months		12 Months or Longer		Total	
	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses
Fixed maturity securities available-for-sale:						
Corporate and other bonds	\$1,314	\$ 26	\$52	\$ 3	\$1,366	\$ 29
States, municipalities and political subdivisions	742	15	24	—	766	15
Asset-backed:						
Residential mortgage-backed	1,722	34	141	4	1,863	38
Commercial mortgage-backed	473	8	125	6	598	14
Other asset-backed	159	4	14	1	173	5
Total asset-backed	2,354	46	280	11	2,634	57
U.S. Treasury and obligations of government-sponsored enterprises	65	2	—	—	65	2
Foreign government	109	1	—	—	109	1
Total fixed maturity securities available-for-sale	4,584	90	356	14	4,940	104
Equity securities available-for-sale:						
Common stock	1	—	—	—	1	—
Preferred stock	15	1	—	—	15	1
Total equity securities available-for-sale	16	1	—	—	16	1
Total	\$4,600	\$ 91	\$356	\$ 14	\$4,956	\$ 105

  

December 31, 2016 (In millions)	Less than 12 Months		12 Months or Longer		Total	
	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses
Fixed maturity securities available-for-sale:						
Corporate and other bonds	\$2,615	\$ 61	\$254	\$ 15	\$2,869	\$ 76
States, municipalities and political subdivisions	959	32	23	1	982	33
Asset-backed:						
Residential mortgage-backed	2,136	44	201	7	2,337	51
Commercial mortgage-backed	756	22	69	2	825	24
Other asset-backed	398	5	24	—	422	5
Total asset-backed	3,290	71	294	9	3,584	80
U.S. Treasury and obligations of government-sponsored enterprises	5	—	—	—	5	—
Foreign government	108	3	—	—	108	3
Total fixed maturity securities available-for-sale	6,977	167	571	25	7,548	192
Equity securities available-for-sale -- Preferred stock	12	—	13	4	25	4
Total	\$6,989	\$ 167	\$584	\$ 29	\$7,573	\$ 196

Table of Contents

Based on current facts and circumstances, the Company believes the unrealized losses presented in the June 30, 2017 securities in a gross unrealized loss position table above are not indicative of the ultimate collectibility of the current amortized cost of the securities, but rather are attributable to changes in interest rates, credit spreads and other factors. The Company has no current intent to sell securities with unrealized losses, nor is it more likely than not that it will be required to sell prior to recovery of amortized cost; accordingly, the Company has determined that there are no additional OTTI losses to be recorded as of June 30, 2017.

The following table presents the activity related to the pretax credit loss component reflected in Retained earnings on fixed maturity securities still held as of June 30, 2017 and 2016 for which a portion of an OTTI loss was recognized in Other comprehensive income (loss).

Periods ended June 30	Three		Six	
	Months		Months	
(In millions)	2017	2016	2017	2016
Beginning balance of credit losses on fixed maturity securities	\$32	\$48	\$36	\$53
Reductions for securities sold during the period	(2 )	(7 )	(6 )	(12 )
Ending balance of credit losses on fixed maturity securities	\$30	\$41	\$30	\$41

**Contractual Maturity**

The following table presents available-for-sale fixed maturity securities by contractual maturity.

(In millions)	June 30, 2017		December 31, 2016	
	Cost or	Estimated	Cost or	Estimated
	Amortize	Fair	Amortize	Fair
	Cost	Value	Cost	Value
Due in one year or less	\$1,590	\$1,628	\$1,779	\$1,828
Due after one year through five years	7,732	8,098	7,566	7,955
Due after five years through ten years	15,754	16,404	15,892	16,332
Due after ten years	13,569	15,596	13,112	14,778
Total	\$38,645	\$41,726	\$38,349	\$40,893

Actual maturities may differ from contractual maturities because certain securities may be called or prepaid. Securities not due at a single date are allocated based on weighted average life.

**Derivative Financial Instruments**

The Company holds an embedded derivative on a funds withheld liability with a notional value of \$171 million and \$174 million as of June 30, 2017 and December 31, 2016 and a fair value of \$(1) million and \$3 million as of June 30, 2017 and December 31, 2016. The embedded derivative on the funds withheld liability is accounted for separately and reported with the funds withheld liability in Other liabilities on the Condensed Consolidated Balance Sheets.

**Investment Commitments**

As of June 30, 2017, the Company had committed approximately \$415 million to future capital calls from various third-party limited partnership investments in exchange for an ownership interest in the related partnerships.

As of June 30, 2017, the Company had mortgage loan commitments of \$39 million representing signed loan applications received and accepted.

The Company invests in various privately placed debt securities, including bank loans, as part of its overall investment strategy and has committed to additional future purchases, sales and funding. Purchases and sales of privately placed debt securities are recorded once funded. As of June 30, 2017, the Company had commitments to purchase or fund additional amounts of \$196 million and sell \$165 million under the terms of such securities.

Table of Contents

Note D. Fair Value

Fair value is the price that would be received upon sale of an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The following fair value hierarchy is used in selecting inputs, with the highest priority given to Level 1, as these are the most transparent or reliable.

Level 1 - Quoted prices for identical instruments in active markets.

Level 2 - Quoted prices for similar instruments in active markets; quoted prices for identical or similar instruments in markets that are not active; and model-derived valuations in which all significant inputs are observable in active markets.

Level 3 - Valuations derived from valuation techniques in which one or more significant inputs are not observable. Prices may fall within Level 1, 2 or 3 depending upon the methodology and inputs used to estimate fair value for each specific security. In general, the Company seeks to price securities using third-party pricing services. Securities not priced by pricing services are submitted to independent brokers for valuation and, if those are not available, internally developed pricing models are used to value assets using a methodology and inputs the Company believes market participants would use to value the assets. Prices obtained from third-party pricing services or brokers are not adjusted by the Company.

The Company performs control procedures over information obtained from pricing services and brokers to ensure prices received represent a reasonable estimate of fair value and to confirm representations regarding whether inputs are observable or unobservable. Procedures may include i) the review of pricing service methodologies or broker pricing qualifications, ii) back-testing, where past fair value estimates are compared to actual transactions executed in the market on similar dates, iii) exception reporting, where period-over-period changes in price are reviewed and challenged with the pricing service or broker based on exception criteria, iv) deep dives, where the Company performs an independent analysis of the inputs and assumptions used to price individual securities and v) pricing validation, where prices received are compared to prices independently estimated by the Company.

Table of Contents

## Assets and Liabilities Measured at Fair Value

Assets and liabilities measured at fair value on a recurring basis are presented in the following tables.

June 30, 2017

(In millions)	Level 1	Level 2	Level 3	Total Assets/Liabilities at Fair Value
Assets				
Fixed maturity securities:				
Corporate and other bonds	\$—	\$19,306	\$100	\$ 19,406
States, municipalities and political subdivisions	—	13,825	1	13,826
Asset-backed:				
Residential mortgage-backed	—	4,798	123	4,921
Commercial mortgage-backed	—	1,939	13	1,952
Other asset-backed	—	979	82	1,061
Total asset-backed	—	7,716	218	7,934
U.S. Treasury and obligations of government-sponsored enterprises	115	—	—	115
Foreign government	—	449	—	449
Redeemable preferred stock	19	—	—	19
Total fixed maturity securities	134	41,296	319	41,749
Equity securities	99	—	19	118
Other invested assets	—	5	—	5
Short term investments	260	981	—	1,241
Life settlement contracts, included in Other assets	—	—	1	1
Total assets	\$493	\$42,282	\$339	\$ 43,114
Liabilities				
Other liabilities	\$—	\$1	\$—	\$ 1
Total liabilities	\$—	\$1	\$—	\$ 1

December 31, 2016

(In millions)	Level 1	Level 2	Level 3	Total Assets/Liabilities at Fair Value
Assets				
Fixed maturity securities:				
Corporate and other bonds	\$—	\$18,840	\$130	\$ 18,970
States, municipalities and political subdivisions	—	13,239	1	13,240
Asset-backed:				
Residential mortgage-backed	—	4,944	129	5,073
Commercial mortgage-backed	—	2,027	13	2,040
Other asset-backed	—	968	57	1,025
Total asset-backed	—	7,939	199	8,138
U.S. Treasury and obligations of government-sponsored enterprises	93	—	—	93
Foreign government	—	445	—	445
Redeemable preferred stock	19	—	—	19
Total fixed maturity securities	112	40,463	330	40,905
Equity securities	91	—	19	110
Other invested assets	—	5	—	5
Short term investments	475	853	—	1,328
Life settlement contracts, included in Other assets	—	—	58	58
Total assets	\$678	\$41,321	\$407	\$ 42,406
Liabilities				
Other liabilities	\$—	\$(3 )	\$—	\$ (3 )

Total liabilities \$— \$(3 ) \$— \$ (3 )

18

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Table of Contents

The tables below present a reconciliation for all assets and liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3).

Level 3 (In millions)	Balance as of April 1, 2017	Net realized investment gains (losses) and net change in unrealized appreciation (depreciation) included in net income (loss)*	Net change in unrealized appreciation (depreciation) included in Other comprehensive income (loss)	Purchases	Sales	Settlements	Transfers into Level 3	Transfers out of Level 3	Balance as of June 30, 2017	Unrealized gains (losses) on Level 3 assets and liabilities held as of June 30, 2017 recognized in Net income (loss)*
Fixed maturity securities:										
Corporate and other bonds	\$ 121	\$ —	\$ —	\$ —	\$ —	\$ (11 )	\$ —	\$ (10 )	\$ 100	\$ —
States, municipalities and political subdivisions	1	—	—	—	—	—	—	—	1	—
Asset-backed:										
Residential mortgage-backed	126	1	1	—	—	(5 )	—	—	123	—
Commercial mortgage-backed	13	—	—	—	—	—	—	—	13	—
Other asset-backed	117	—	—	13	—	(2 )	24	(70 )	82	—
Total asset-backed	256	1	1	13	—	(7 )	24	(70 )	218	—
Total fixed maturity securities	378	1	1	13	—	(18 )	24	(80 )	319	—
Equity securities	19	—	1	—	(1 )	—	—	—	19	—
Life settlement contracts	46	—	—	—	(45 )	—	—	—	1	—
Total	\$ 443	\$ 1	\$ 2	\$ 13	\$ (46)	\$ (18 )	\$ 24	\$ (80 )	\$ 339	\$ —

Table of Contents

Level 3 (In millions)	Balance as of April 1, 2016	Net realized investment gains (losses) and net change in unrealized appreciation (depreciation) included in net income (loss)*	Net change in unrealized appreciation (depreciation) included in Other comprehensive income (loss)	Purchases	Sales	Settlements	Transfer into Level 3	Transfer out of Level 3	Balance as of June 30, 2016	Unrealized gains (losses) on Level 3 assets and liabilities held as of June 30, 2016 recognized in Net income (loss)*
Fixed maturity securities:										
Corporate and other bonds States, municipalities and political subdivisions	\$ 193 2	\$ 1 —	\$ 3 —	\$ 94 —	\$(20) —	\$(7 ) —	\$ — —	\$(22 ) —	\$ 242 2	\$ — —
Asset-backed:										
Residential mortgage-backed	128	1	(1 )	10	—	(4 )	—	—	134	—
Commercial mortgage-backed	27	—	—	—	—	(9 )	3	(10 )	11	—
Other asset-backed	50	—	2	35	(25 )	(1 )	—	(16 )	45	—
Total asset-backed	205	1	1	45	(25 )	(14 )	3	(26 )	190	—
Total fixed maturity securities	400	2	4	139	(45 )	(21 )	3	(48 )	434	—
Equity securities	19	—	—	—	—	—	—	—	19	—
Life settlement contracts	72	6	—	—	—	(11 )	—	—	67	(3 )
Total	\$ 491	\$ 8	\$ 4	\$ 139	\$(45)	\$(32 )	\$ 3	\$(48 )	\$ 520	\$ (3 )



Table of Contents

Level 3 (In millions)	Balance as of January 1, 2017	Net realized investment gains (losses) and net change in unrealized appreciation (depreciation) included in net income (loss)*	Net change in unrealized appreciation (depreciation) included in Other comprehensive income (loss)	Purchases	Sales	Settlements	Transfers into Level 3	Transfers out of Level 3	Balance as of June 30, 2017	Unrealized gains (losses) on Level 3 assets and liabilities held as of June 30, 2017 recognized in Net income (loss)*
Fixed maturity securities:										
Corporate and other bonds States, municipalities and political subdivisions	\$ 130	\$ —	\$ 1	\$ 5	\$(1 )	\$(25 )	\$ —	\$(10 )	\$ 100	\$ —
Asset-backed:										
Residential mortgage-backed	129	2	3	—	—	(11 )	—	—	123	—
Commercial mortgage-backed	13	—	—	—	—	—	—	—	13	—
Other asset-backed	57	(1 )	—	51	—	(2 )	52	(75 )	82	—
Total asset-backed	199	1	3	51	—	(13 )	52	(75 )	218	—
Total fixed maturity securities	330	1	4	56	(1 )	(38 )	52	(85 )	319	—
Equity securities	19	—	2	1	(3 )	—	—	—	19	—
Derivative financial instruments	—	1	—	—	(1 )	—	—	—	—	—
Life settlement contracts	58	6	—	—	(58 )	(5 )	—	—	1	—
Total	\$ 407	\$ 8	\$ 6	\$ 57	\$(63 )	\$(43 )	\$ 52	\$(85 )	\$ 339	\$ —

Table of Contents

Level 3 (In millions)	Balance as of January 1, 2016	Net realized investment gains (losses) and net change in unrealized appreciation (depreciation) included in net income (loss)*	Net change in unrealized appreciation (depreciation) included in Other comprehensive income (loss)	Purchases	Sales	Settlements	Transfers into Level 3	Transfers out of Level 3	Balance as of June 30, 2016	and liabilities held as of June 30, 2016 recognized in Net income (loss)*
Fixed maturity securities:										
Corporate and other bonds	\$ 168	\$ —	\$ 7	\$ 147	\$(36)	\$ (10 )	\$ —	\$(34 )	\$ 242	\$ —
States, municipalities and political subdivisions	2	—	—	—	—	—	—	—	2	—
Asset-backed:										
Residential mortgage-backed	134	2	(1 )	10	—	(9 )	—	(2 )	134	—
Commercial mortgage-backed	22	—	—	9	—	(9 )	3	(14 )	11	—
Other asset-backed	53	—	2	35	(25 )	(1 )	2	(21 )	45	—
Total asset-backed	209	2	1	54	(25 )	(19 )	5	(37 )	190	—
Total fixed maturity securities	379	2	8	201	(61 )	(29 )	5	(71 )	434	—
Equity securities	20	—	(1 )	—	—	—	—	—	19	—
Life settlement contracts	74	10	—	—	—	(17 )	—	—	67	(3 )
Total	\$ 473	\$ 12	\$ 7	\$ 201	\$(61)	\$ (46 )	\$ 5	\$(71 )	\$ 520	\$ (3 )

Table of Contents

\*Net realized and unrealized gains and losses from Level 3 securities and derivatives are reported in Net income (loss) as follows:

Major Category of Assets and Liabilities	Condensed Consolidated Statements of Operations Line Items
Fixed maturity securities available-for-sale <sup>(1)</sup>	Net realized investment gains (losses)
Fixed maturity securities trading	Net investment income
Equity securities <sup>(1)</sup>	Net realized investment gains (losses)
Other invested assets - Derivative financial instruments held in a trading portfolio	Net investment income
Other invested assets - Derivative financial instruments not held in a trading portfolio	Net realized investment gains (losses)
Life settlement contracts	Other revenues
Other liabilities - Derivative financial instruments	Net realized investment gains (losses)

(1) Unrealized gains and losses are reported within AOCI.

Securities may be transferred in or out of levels within the fair value hierarchy based on the availability of observable market information and quoted prices used to determine the fair value of the security. The availability of observable market information and quoted prices varies based on market conditions and trading volume. During the three and six months ended June 30, 2017 and 2016, there were no transfers between Level 1 and Level 2. The Company's policy is to recognize transfers between levels at the beginning of quarterly reporting periods.

#### Valuation Methodologies and Inputs

The following section describes the valuation methodologies and relevant inputs used to measure different financial instruments at fair value, including an indication of the level in the fair value hierarchy in which the instruments are generally classified.

#### Fixed Maturity Securities

Level 1 securities include highly liquid and exchange traded bonds and redeemable preferred stock, valued using quoted market prices. Level 2 securities include most other fixed maturity securities as the significant inputs are observable in the marketplace. All classes of Level 2 fixed maturity securities are valued using a methodology based on information generated by market transactions involving identical or comparable assets, a discounted cash flow methodology, or a combination of both when necessary. Common inputs for all classes of fixed maturity securities include prices from recently executed transactions of similar securities, marketplace quotes, benchmark yields, spreads off benchmark yields, interest rates and U.S. Treasury or swap curves. Specifically for asset-backed securities, key inputs include prepayment and default projections based on past performance of the underlying collateral and current market data. Fixed maturity securities are primarily assigned to Level 3 in cases where broker/dealer quotes are significant inputs to the valuation, and there is a lack of transparency as to whether these quotes are based on information that is observable in the marketplace. Level 3 securities also include private placement debt securities whose fair value is determined using internal models with inputs that are not market observable.

#### Equity Securities

Level 1 equity securities include publicly traded securities valued using quoted market prices. Level 2 securities are primarily non-redeemable preferred stocks and common stocks valued using pricing for similar securities, recently executed transactions and other pricing models utilizing market observable inputs. Level 3 securities are primarily priced using broker/dealer quotes and internal models with inputs that are not market observable.

Table of Contents

## Other Invested Assets

The fair value of Federal Home Loan Bank of Chicago (FHLBC) stock is equal to par because it can only be redeemed by the FHLBC at par or sold to another member of the FHLBC at par and is classified as Level 2.

As of June 30, 2017 and December 31, 2016, there were approximately \$37 million and \$31 million respectively of overseas deposits within other invested assets, which can be redeemed at net asset value in 90 days or less. Overseas deposits are excluded from the fair value hierarchy, because their fair value is recorded using the net asset value per share (or equivalent) practical expedient.

## Short Term Investments

Securities that are actively traded or have quoted prices are classified as Level 1. These securities include money market funds and treasury bills. Level 2 primarily includes commercial paper, for which all inputs are market observable. Fixed maturity securities purchased within one year of maturity are classified consistent with fixed maturity securities discussed above. Short term investments as presented in the tables above differ from the amounts presented on the Condensed Consolidated Balance Sheets because certain short term investments, such as time deposits, are not measured at fair value.

## Life Settlement Contracts

The Company accounts for its investment in life settlement contracts using the fair value method. Historically, the fair value of life settlement contracts was determined as the present value of the anticipated death benefits less anticipated premium payments based on contract terms that are distinct for each insured, as well as the Company's own assumptions for mortality, premium expense and the rate of return that a buyer would require on the contracts.

The entire portfolio of life settlement contracts, which is included within the Life and Group Non-Core segment, was determined to be held for sale as of December 31, 2016 as the Company reached an agreement on terms to sell the portfolio. As such, the Company adjusted the fair value to the estimated sales proceeds less cost to sell. The definitive Purchase and Sale Agreement (PSA) related to the portfolio was executed on March 7, 2017 (sale date). In connection therewith, the life settlement contracts and related sale proceeds were placed in escrow until the buyer is recognized as the owner and beneficiary of each individual life settlement contract by the life insurance company that issued the policy. All but \$1 million of the contracts have been released from escrow as of June 30, 2017. The Company derecognized the released contracts and recorded the consideration, including a note receivable, which is payable over three years and is carried at amortized cost less any valuation allowance. The note receivable of \$45 million is included within Other assets on the June 30, 2017 Condensed Consolidated Balance Sheet and interest income is accreted to the principal balance of the note receivable. The contracts remaining in escrow have not been derecognized, continue to be measured at the fair value per the PSA, and are expected to clear escrow in the third quarter of 2017.

The fair value of the Company's investments in life settlement contracts were \$1 million and \$58 million as of June 30, 2017 and December 31, 2016, and are included in Other assets on the Condensed Consolidated Balance Sheets. Despite the sale, the contracts have been classified as Level 3 as there is not an active market for life settlement contracts. The cash receipts and payments related to the life settlement contracts prior to the sale date are included in Cash Flows from operating activities on the Condensed Consolidated Statements of Cash Flows. Cash receipts related to the sale of the life settlement contracts, as well as principal payments on the note receivable, are included in Cash Flows from investing activities.

## Derivative Financial Investments

Level 2 securities primarily include the embedded derivative on the funds withheld liability. The embedded derivative on funds withheld liability is valued using the change in fair value of the assets supporting the funds withheld liability, which are fixed maturity securities valued with observable inputs.

Table of Contents

## Significant Unobservable Inputs

The following tables present quantitative information about the significant unobservable inputs utilized by the Company in the fair value measurements of Level 3 assets. Valuations for assets and liabilities not presented in the tables below are primarily based on broker/dealer quotes for which there is a lack of transparency as to inputs used to develop the valuations. The quantitative detail of these unobservable inputs is neither provided nor reasonably available to the Company. The valuation of life settlement contracts was based on the terms of the sale of the contracts to a third party; therefore, the contracts are not included in the table below.

June 30, 2017	Estimated	Valuation Technique(s)	Unobservable Input(s)	Range (Weighted Average)
	Fair Value (In millions)			
Fixed maturity securities	\$ 125	Discounted cash flow	Credit spread	2% - 40% (4%)

December 31, 2016	Estimated	Valuation Technique(s)	Unobservable Input(s)	Range (Weighted Average)
	Fair Value (In millions)			
Fixed maturity securities	\$ 106	Discounted cash flow	Credit spread	2% - 40% (4%)

For fixed maturity securities, an increase to the credit spread assumptions would result in a lower fair value measurement.

## Financial Assets and Liabilities Not Measured at Fair Value

The carrying amount and estimated fair value of the Company's financial assets and liabilities which are not measured at fair value on the Condensed Consolidated Balance Sheets are presented in the following tables.

June 30, 2017 (In millions)	Carrying Amount	Estimated Fair Value			Total
		Level 1	Level 2	Level 3	
<b>Assets</b>					
Mortgage loans	\$ 646	\$—	\$—	\$655	\$655
Note receivable	45	—	45	45	
<b>Liabilities</b>					
Short term debt	\$ 150	\$—	\$154	\$—	\$154
Long term debt	2,561	—	2,819	—	2,819
December 31, 2016 (In millions)	Carrying Amount	Estimated Fair Value			Total
		Level 1	Level 2	Level 3	
<b>Assets</b>					
Mortgage loans	\$ 591	\$—	\$—	\$594	\$594
<b>Liabilities</b>					
Long term debt	\$ 2,710	\$—	\$2,952	\$—	\$2,952

The following methods and assumptions were used to estimate the fair value of these financial assets and liabilities. The fair values of mortgage loans were based on the present value of the expected future cash flows discounted at the current interest rate for origination of similar quality loans, adjusted for specific loan risk.

The fair value of the note receivable was based on the present value of the expected future cash flows discounted at the current interest rate for origination of similar notes, adjusted for specific credit risk.

The Company's senior notes and debentures were valued based on observable market prices. The fair value for other debt was estimated using discounted cash flows based on current incremental borrowing rates for similar borrowing arrangements.

The carrying amounts reported on the Condensed Consolidated Balance Sheets for Cash, Short term investments not carried at fair value, Accrued investment income and certain Other assets and Other liabilities approximate fair value due to the short term nature of these items. These assets and liabilities are not listed in the tables above.

Table of Contents

Note E. Claim and Claim Adjustment Expense Reserves

The Company's property and casualty insurance claim and claim adjustment expense reserves represent the estimated amounts necessary to resolve all outstanding claims, including incurred but not reported (IBNR) claims as of the reporting date. The Company's reserve projections are based primarily on detailed analysis of the facts in each case, the Company's experience with similar cases and various historical development patterns. Consideration is given to such historical patterns as claim reserving trends and settlement practices, loss payments, pending levels of unpaid claims and product mix, as well as court decisions, economic conditions, including inflation, and public attitudes. All of these factors can affect the estimation of claim and claim adjustment expense reserves.

Establishing claim and claim adjustment expense reserves, including claim and claim adjustment expense reserves for catastrophic events that have occurred, is an estimation process. Many factors can ultimately affect the final settlement of a claim and, therefore, the necessary reserve. Changes in the law, results of litigation, medical costs, the cost of repair materials and labor rates can all affect ultimate claim costs. In addition, time can be a critical part of reserving determinations since the longer the span between the incidence of a loss and the payment or settlement of the claim, the more variable the ultimate settlement amount can be. Accordingly, short-tail claims, such as property damage claims, tend to be more reasonably estimable than long-tail claims, such as workers' compensation, general liability and professional liability claims. Adjustments to prior year reserve estimates, if necessary, are reflected in the results of operations in the period that the need for such adjustments is determined. There can be no assurance that the Company's ultimate cost for insurance losses will not exceed current estimates.

Catastrophes are an inherent risk of the property and casualty insurance business and have contributed to material period-to-period fluctuations in the Company's results of operations and/or equity. The Company reported catastrophe losses, net of reinsurance, of \$39 million and \$73 million for the three and six months ended June 30, 2017.

Catastrophe losses in 2017 resulted primarily from U.S. weather-related events. The Company reported catastrophe losses, net of reinsurance, of \$85 million and \$121 million for the three and six months ended June 30, 2016.

Catastrophe losses in 2016 resulted primarily from U.S. weather-related events and the Fort McMurray wildfires.

Table of Contents

## Liability for Unpaid Claim and Claim Adjustment Expenses Rollforward

The following table presents a reconciliation between beginning and ending claim and claim adjustment expense reserves, including claim and claim adjustment expense reserves of the Life & Group Non-Core segment.

For the six months ended June 30

(In millions)	2017	2016
Reserves, beginning of year:		
Gross	\$22,343	\$22,663
Ceded	4,094	4,087
Net reserves, beginning of year	18,249	18,576
Net incurred claim and claim adjustment expenses:		
Provision for insured events of current year	2,443	2,583
Decrease in provision for insured events of prior years	(159 )	(198 )
Amortization of discount	93	93
Total net incurred <sup>(1)</sup>	2,377	2,478
Net payments attributable to:		
Current year events	(266 )	(311 )
Prior year events	(2,331 )	(2,185 )
Total net payments	(2,597 )	(2,496 )
Foreign currency translation adjustment and other	70	46
Net reserves, end of period	18,099	18,604
Ceded reserves, end of period	4,080	4,371
Gross reserves, end of period	\$22,179	\$22,975

Total net incurred above does not agree to Insurance claims and policyholders' benefits as reflected on the Condensed Consolidated Statements of Operations due to amounts related to retroactive reinsurance deferred gain accounting, uncollectible reinsurance and loss deductible receivables, and benefit expenses related to future policy benefits, which are not reflected in the table above.



Table of Contents

## Net Prior Year Development

Changes in estimates of claim and allocated claim adjustment expense reserves and premium accruals, net of reinsurance, for prior years are defined as net prior year development. These changes can be favorable or unfavorable. The following tables and discussion present the net prior year development recorded for Specialty, Commercial, International and Corporate & Other Non-Core segments.

Three months ended June 30, 2017

(In millions)	Specialty	Commercial	International	Corporate & Other Non-Core	Total
Pretax (favorable) unfavorable net prior year claim and allocated claim adjustment expense reserve development	\$ (23 )	\$ (34 )	\$ 2	\$ —	—\$(55)
Pretax (favorable) unfavorable premium development	(5 )	1	(4 )	—	(8 )
Total pretax (favorable) unfavorable net prior year development Three months ended June 30, 2016	\$ (28 )	\$ (33 )	\$ (2 )	\$ —	—\$(63)

(In millions)	Specialty	Commercial	International	Corporate & Other Non-Core	Total
Pretax (favorable) unfavorable net prior year claim and allocated claim adjustment expense reserve development	\$ (65 )	\$ (18 )	\$ (15 )	\$ —	—\$(98 )
Pretax (favorable) unfavorable premium development	(7 )	(2 )	1	—	(8 )
Total pretax (favorable) unfavorable net prior year development Six months ended June 30, 2017	\$ (72 )	\$ (20 )	\$ (14 )	\$ —	—\$(106)

(In millions)	Specialty	Commercial	International	Corporate & Other Non-Core	Total
Pretax (favorable) unfavorable net prior year claim and allocated claim adjustment expense reserve development	\$ (54 )	\$ (58 )	\$ —	\$ —	—\$(112)
Pretax (favorable) unfavorable premium development	(10 )	38	(11 )	—	17
Total pretax (favorable) unfavorable net prior year development Six months ended June 30, 2016	\$ (64 )	\$ (20 )	\$ (11 )	\$ —	—\$(95 )

(In millions)	Specialty	Commercial	International	Corporate & Other Non-Core	Total
Pretax (favorable) unfavorable net prior year claim and allocated claim adjustment expense reserve development	\$ (99 )	\$ (32 )	\$ (19 )	\$ —	—\$(150)
Pretax (favorable) unfavorable premium development	(18 )	(4 )	—	—	(22 )
Total pretax (favorable) unfavorable net prior year development	\$ (117 )	\$ (36 )	\$ (19 )	\$ —	—\$(172)

Premium development can occur in the property and casualty business when there is a change in exposure on auditable policies or when premium accruals differ from processed premium. Audits on policies usually occur in a period after the expiration date of the policy. See further information on the premium development in the Commercial segment for the three and six months ended June 30, 2017 within Note F.

Table of Contents

## Specialty

The following table presents further detail of the net prior year claim and allocated claim adjustment expense reserve development (development) recorded for the Specialty segment.

Periods ended June 30 (In millions)	Three Months		Six Months	
	2017	2016	2017	2016
Pretax (favorable) unfavorable development:				
Medical Professional Liability	\$3	\$(23)	\$4	\$(30)
Other Professional Liability and Management Liability	(37 )	(41 )	(69 )	(50 )
Surety	—	—	—	—
Warranty	6	3	6	5
Other	5	(4 )	5	(24 )
Total pretax (favorable) unfavorable development	\$(23)	\$(65)	\$(54)	\$(99)

## Three Months

## 2017

Favorable development in other professional liability and management liability was primarily due to lower than expected claim frequency in accident years 2013 through 2015 and lower than expected severity in accident years 2014 through 2016 for professional liability.

## 2016

Favorable development in medical professional liability was due to lower than expected severity for individual healthcare professionals and allied facilities for accident years 2014 and prior.

Favorable development in other professional liability and management liability was primarily related to lower than expected frequency of claims in accident years 2010 through 2015, mainly driven by professional services. This was partially offset by unfavorable development in accident year 2015 related to an increase in management liability frequency of larger claims.

## Six Months

## 2017

Favorable development in other professional liability and management liability was primarily due to favorable settlements on closed claims and a lower frequency of large losses for accident years 2011 through 2016 for professional and management liability, lower than expected claim frequency in accident years 2013 through 2015 for professional liability and lower than expected severity in accident years 2014 through 2016 for professional liability.

## 2016

Favorable development for medical professional liability was primarily due to lower than expected severity for individual healthcare professionals, allied facilities, and hospitals in accident years 2011 and prior. This was partially offset by unfavorable development in accident years 2012 and 2013 related to higher than expected large loss emergence in hospitals and higher than expected severity in accident years 2014 and 2015 in our aging services business.

Favorable development in other professional liability and management liability was primarily related to lower than expected frequency of claims in accident years 2010 through 2015, mainly driven by professional services. Additional favorable development was related to favorable outcomes on larger claims in 2013 and prior in professional services. This was partially offset by unfavorable development in accident years 2014 and 2015 related to an increase in management liability frequency of larger claims.

Favorable development for other coverages was due to better than expected claim frequency in property coverages provided to Specialty customers in accident year 2015.

Table of Contents

## Commercial

The following table presents further detail of the development recorded for the Commercial segment.

Periods ended June 30 (In millions)	Three Months		Six Months	
	2017	2016	2017	2016
Pretax (favorable) unfavorable development:				
Commercial Auto	\$—	\$(20)	\$(26)	\$(35)
General Liability	(1 )	(37 )	(1 )	(52 )
Workers' Compensation	(46 )	50	(46 )	54
Property and Other	13	(11 )	15	1
Total pretax (favorable) unfavorable development	\$(34)	\$(18)	\$(58)	\$(32)

## Three Months

## 2017

Favorable development for workers' compensation was primarily related to decreases in frequency and severity in recent accident years, partially attributable to California reforms related to decreases in medical costs.

Unfavorable development for property and other was primarily due to higher than expected severity in accident year 2016.

## 2016

Favorable development for commercial auto was primarily due to favorable settlements on claims in accident years 2010 through 2014.

Favorable development for general liability was primarily due to better than expected claim settlements in accident years 2012 through 2014 and better than expected severity on umbrella claims in accident years 2010 through 2013.

Unfavorable development for workers' compensation was due to a reduction in estimated recoveries on war hazard claims for Defense Base Act contractors, which was partially offset by favorable development related to lower than expected frequencies for our small and middle market businesses in accident years 2009 through 2014.

Favorable development for property and other was primarily due to better than expected loss emergence in accident years 2013 through 2015.

Table of Contents

Six Months

2017

Favorable development for commercial auto was primarily due to lower than expected severity in accident years 2013 through 2015.

Favorable development for workers' compensation was primarily related to decreases in frequency and severity in recent accident years, partially attributable to California reforms related to decreases in medical costs.

Unfavorable development for property and other was primarily due to higher than expected severity in accident year 2016.

2016

Favorable development for commercial auto was primarily due to favorable settlements on claims in accident years 2010 through 2014.

Favorable development for general liability was primarily due to better than expected claim settlements in accident years 2012 through 2014 and better than expected severity on umbrella claims in accident years 2010 through 2013.

Unfavorable development for workers' compensation was due to a reduction in estimated recoveries on war hazard claims for Defense Base Act contractors, which was partially offset by favorable development related to lower than expected frequencies for our small and middle market businesses in accident years 2009 through 2014.

Unfavorable development for property and other was primarily due to higher than expected severity from a 2015 catastrophe event. Favorable development was primarily due to better than expected loss emergence in accident years 2013 through 2015.

Table of Contents

## International

The following table presents further detail of the development recorded for the International segment.

Periods ended June 30	Three		Six Months	
	Months			
(In millions)	2017	2016	2017	2016
Pretax (favorable) unfavorable development:				
Medical Professional Liability	\$(5)	\$(1 )	\$(5)	\$(1 )
Other Professional Liability	10	18	9	17
Liability	(5 )	(19 )	(5 )	(19 )
Property & Marine	(12)	(3 )	(11)	(7 )
Other	14	(10 )	12	(9 )
Total pretax (favorable) unfavorable development	\$2	\$(15)	\$—	\$(19)

## Three Months

## 2017

Unfavorable development for other professional liability was primarily due to higher than expected severity in accident year 2015 arising from the management liability business. This was partially offset by favorable development in accident years 2014 and prior.

Favorable development for property and marine was due to better than expected frequency in accident years 2014 through 2016.

Unfavorable development for other coverages was primarily due to adverse large claims experience in the Hardy political risks portfolio, relating largely to accident year 2016.

## 2016

Unfavorable development for other professional liability was primarily due to higher than expected large loss emergence in accident years 2011 through 2015.

Favorable development for liability was primarily due to better than expected severity in accident years 2013 and prior.

Favorable development for other coverages was primarily due to better than expected severity in auto liability in accident years 2011 through 2015.

## Six Months

## 2017

The drivers of development for the six month period were generally consistent with the three month summary above.

## 2016

Unfavorable development for other professional liability was primarily due to higher than expected large loss emergence in accident years 2011 through 2015.

Favorable development for liability was primarily due to better than expected severity in accident years 2013 and prior.

Favorable development for other coverages was primarily due to better than expected severity in auto liability in accident years 2011 through 2015.

Table of Contents

## Asbestos and Environmental Pollution (A&amp;EP) Reserves

In 2010, Continental Casualty Company (CCC) together with several of the Company's insurance subsidiaries completed a transaction with National Indemnity Company (NICO), a subsidiary of Berkshire Hathaway Inc., under which substantially all of the Company's legacy A&EP liabilities were ceded to NICO through a Loss Portfolio Transfer (LPT). At the effective date of the transaction, the Company ceded approximately \$1.6 billion of net A&EP claim and allocated claim adjustment expense reserves to NICO under a retroactive reinsurance agreement with an aggregate limit of \$4 billion. The \$1.6 billion of claim and allocated claim adjustment expense reserves ceded to NICO was net of \$1.2 billion of ceded claim and allocated claim adjustment expense reserves under existing third-party reinsurance contracts. The NICO LPT aggregate reinsurance limit also covers credit risk on the existing third-party reinsurance related to these liabilities. The Company paid NICO a reinsurance premium of \$2 billion and transferred to NICO billed third-party reinsurance receivables related to A&EP claims with a net book value of \$215 million, resulting in total consideration of \$2.2 billion.

Subsequent to the effective date of the LPT, the Company recognized adverse prior year development on its A&EP reserves which resulted in additional amounts ceded under the LPT. As a result, the cumulative amounts ceded under the LPT exceeded the \$2.2 billion consideration paid, resulting in the NICO LPT moving into a gain position, requiring retroactive reinsurance accounting. Under retroactive reinsurance accounting, this gain is deferred and only recognized in earnings in proportion to actual paid recoveries under the LPT. Over the life of the contract, there is no economic impact as long as any additional losses incurred are within the limit of the LPT. In a period in which the Company recognizes a change in the estimate of A&EP reserves that increases the amounts ceded under the LPT, the proportion of actual paid recoveries to total ceded losses is impacted and the change in the deferred gain is recognized in earnings as if the revised estimate of ceded losses was available at the effective date of the LPT. The effect of the deferred retroactive reinsurance benefit is recorded in Insurance claims and policyholders' benefits in the Condensed Consolidated Statement of Operations.

The following table presents the impact of the Loss Portfolio Transfer on the Condensed Consolidated Statements of Operations.

Periods ended June 30	Three		Six Months	
	Months			
(In millions)	2017	2016	2017	2016
Net A&EP adverse development before consideration of LPT	\$—	\$—	\$60	\$200
Retroactive reinsurance benefit recognized	(3 )	(9 )	(43 )	(82 )
Pretax impact of A&EP reserve development and the LPT	\$(3)	\$(9)	\$17	\$118

Based upon the Company's annual A&EP reserve review, net unfavorable prior year development of \$60 million and \$200 million was recognized before consideration of cessions to the LPT for the six months ended June 30, 2017 and 2016. The 2017 unfavorable development was driven by modestly higher anticipated payouts on claims from known sources of asbestos exposure. The 2016 unfavorable development was driven by an increase in anticipated future expenses associated with determination of coverage, higher anticipated payouts associated with a limited number of historical accounts having significant asbestos exposures and higher than expected severity on pollution claims. While this unfavorable development was ceded to NICO under the LPT, the Company's Net income in both periods was negatively affected due to the application of retroactive reinsurance accounting.

As of June 30, 2017 and December 31, 2016, the cumulative amounts ceded under the LPT were \$2.9 billion and \$2.8 billion. The unrecognized deferred retroactive reinsurance benefit was \$351 million and \$334 million as of June 30, 2017 and December 31, 2016.

NICO established a collateral trust account as security for its obligations to the Company. The fair value of the collateral trust account was \$2.8 billion as of June 30, 2017 and December 31, 2016. In addition, Berkshire Hathaway Inc. guaranteed the payment obligations of NICO up to the aggregate reinsurance limit as well as certain of NICO's performance obligations under the trust agreement. NICO is responsible for claims handling and billing and collection from third-party reinsurers related to the Company's A&EP claims.



Table of Contents

Note F. Legal Proceedings and Guarantees

CNA 401(k) Plus Plan Litigation

In September 2016, a class action lawsuit was filed against CCC, Continental Assurance Company (CAC) (a former subsidiary of CCC), CNAF, the Investment Committee of the CNA 401(k) Plus Plan (Plan), The Northern Trust Company and John Does 1-10 (collectively Defendants) related to the Plan. The complaint alleges that Defendants breached fiduciary duties to the Plan and caused prohibited transactions in violation of the Employee Retirement Income Security Act of 1974 when the Plan's Fixed Income Fund's annuity contract with CAC was canceled. The plaintiff alleges he and a proposed class of Plan participants who had invested in the Fixed Income Fund suffered lower returns in their Plan investments as a consequence of these alleged violations and seeks relief on behalf of the putative class. This litigation is in its early stages, and as of yet no class has been certified. CCC and the other defendants are contesting the case. The parties are scheduled to attend a mediation in September 2017.

Management believes the likelihood of loss is reasonably possible; however, given the status of the litigation, the novel issues raised by the allegations and the uncertainty as to how to assess potential damages, management is currently unable to predict the final outcome. The Plan trustees have provided notice to their fiduciary coverage insurance carriers. Based on management's current assessment and consideration of available insurance coverage, management does not believe that the ultimate resolution of this matter will have a material impact on the Company's Condensed Consolidated Financial Statements; however, the timing of recognition of loss, if any, and insurance recovery, if any, may differ.

Small Business Premium Rate Adjustment

In prior quarters the Company identified rating errors related to its multi-peril package product and workers' compensation policies within its Small Business unit, and the Company is in the process of voluntarily issuing premium refunds related to affected policies. After the rating errors were identified written and earned premium have been reported net of any impact from the premium rate adjustments. Premium development recognized as a result of the rating errors was favorable of \$1 million and adverse of \$37 million for the three and six months ended June 30, 2017, respectively.

The estimated refund liability for the multi-peril product and workers' compensation policies as of June 30, 2017 was \$96 million. The Company has reduced pretax operating income by \$1 million and \$6 million for the three and six months ended June 30, 2017 for interest due to policyholders on the aggregate refund amounts. The amount of the refund and corresponding liability will continue to increase until required changes to the automated rating processes are fully implemented. The required changes were implemented in the second quarter of 2017 for the multi-peril product and are expected to be implemented by the end of the third quarter of 2017 for workers' compensation policies. Any fines or penalties related to the foregoing are reasonably possible, but are not expected to be material to the Company's Condensed Consolidated Financial Statements.

Other Litigation

The Company is a party to other routine litigation incidental to its business, which, based on the facts and circumstances currently known, is not material to the Condensed Consolidated Financial Statements.



Table of Contents

## Guarantees

As of June 30, 2017 and December 31, 2016, the Company had recorded liabilities of approximately \$5 million related to guarantee and indemnification agreements. Management believes that it is not likely that any future indemnity claims will be significantly greater than the amounts recorded.

In the course of selling business entities and assets to third parties, the Company agreed to guarantee the performance of certain obligations of previously owned subsidiaries and to indemnify purchasers for losses arising out of breaches of representations and warranties with respect to the business entities or assets sold, including, in certain cases, losses arising from undisclosed liabilities or certain named litigation. Such guarantee and indemnification agreements in effect for sales of business entities, assets and third-party loans may include provisions that survive indefinitely. As of June 30, 2017, the aggregate amount related to quantifiable guarantees was \$434 million and the aggregate amount related to quantifiable indemnification agreements was \$254 million. In certain cases, should the Company be required to make payments under any such guarantee, it would have the right to seek reimbursement from an affiliate of a previously owned subsidiary.

In addition, the Company has agreed to provide indemnification to third-party purchasers for certain losses associated with sold business entities or assets that are not limited by a contractual monetary amount. As of June 30, 2017, the Company had outstanding unlimited indemnifications in connection with the sales of certain of its business entities or assets that included tax liabilities arising prior to a purchaser's ownership of an entity or asset, defects in title at the time of sale, employee claims arising prior to closing and in some cases losses arising from certain litigation and undisclosed liabilities. Certain provisions of the indemnification agreements survive indefinitely, while others survive until the applicable statutes of limitation expire, or until the agreed-upon contract terms expire.

The Company also provided guarantees, if the primary obligor fails to perform, to holders of structured settlement annuities provided by a previously owned subsidiary. As of June 30, 2017, the potential amount of future payments the Company could be required to pay under these guarantees was approximately \$1.8 billion, which will be paid over the lifetime of the annuitants. The Company does not believe any payment is likely under these guarantees, as the Company is the beneficiary of a trust that must be maintained at a level that approximates the discounted reserves for these annuities.

## Note G. Benefit Plans

The components of net periodic cost (benefit) are presented in the following table.

Periods ended June 30	Three		Six	
	Months		Months	
(In millions)	2017	2016	2017	2016
Pension cost (benefit)				
Interest cost on projected benefit obligation	\$26	\$28	\$52	\$56
Expected return on plan assets	(39 )	(40 )	(78 )	(80 )
Amortization of net actuarial loss	9	10	18	19
Settlement loss	—	—	2	—
Net periodic pension cost (benefit)	\$(4 )	\$(2 )	\$(6 )	\$(5 )

Table of Contents

## Note H. Accumulated Other Comprehensive Income (Loss) by Component

The tables below display the changes in Accumulated other comprehensive income (loss) by component.

(In millions)	Net unrealized gains (losses) on investments with OTTI losses	Net unrealized gains (losses) on other investments	Pension and postretirement benefits	Cumulative foreign currency translation adjustment	Total
Balance as of April 1, 2017	\$ 26	\$ 709	\$ (640 )	\$ (187 )	\$(92)
Other comprehensive income (loss) before reclassifications	(1 )	108	—	42	149
Amounts reclassified from accumulated other comprehensive income (loss) net of tax (expense) benefit of \$1, \$(15), \$3, \$- and \$(11)	(1 )	31	(5 )	—	25
Other comprehensive income (loss) net of tax (expense) benefit of \$-, \$(48), \$(3), \$- and \$(51)	—	77	5	42	124
Balance as of June 30, 2017	\$ 26	\$ 786	\$ (635 )	\$ (145 )	\$32

(In millions)	Net unrealized gains (losses) on investments with OTTI losses	Net unrealized gains (losses) on other investments	Pension and postretirement benefits	Cumulative foreign currency translation adjustment	Total
Balance as of April 1, 2016	\$ 32	\$ 624	\$ (642 )	\$ (70 )	\$(56 )
Other comprehensive income (loss) before reclassifications	(1 )	323	—	(48 )	274
Amounts reclassified from accumulated other comprehensive income (loss) net of tax (expense) benefit of \$-, \$(6), \$3, \$- and \$(3)	—	13	(5 )	—	8
Other comprehensive income (loss) net of tax (expense) benefit of \$1, \$(157), \$(3), \$- and \$(159)	(1 )	310	5	(48 )	266
Balance as of June 30, 2016	\$ 31	\$ 934	\$ (637 )	\$ (118 )	\$210

Table of Contents

(In millions)	Net unrealized gains (losses) on investments with OTTI losses	Net unrealized gains (losses) on other investments	Pension and postretirement benefits	Cumulative foreign currency translation adjustment	Total
Balance as of January 1, 2017	\$ 30	\$ 642	\$ (647 )	\$ (198 )	\$(173)
Other comprehensive income (loss) before reclassifications	(1 )	193	—	53	245
Amounts reclassified from accumulated other comprehensive income (loss) net of tax (expense) benefit of \$(1), \$(24), \$7, \$- and \$(18)	3	49	(12 )	—	40
Other comprehensive income (loss) net of tax (expense) benefit of \$1, \$(86), \$(7), \$- and \$(92)	(4 )	144	12	53	205
Balance as of June 30, 2017	\$ 26	\$ 786	\$ (635 )	\$ (145 )	\$32
(In millions)	Net unrealized gains (losses) on investments with OTTI losses	Net unrealized gains (losses) on other investments	Pension and postretirement benefits	Cumulative foreign currency translation adjustment	Total
Balance as of January 1, 2016	\$ 27	\$ 390	\$ (648 )	\$ (84 )	\$(315)
Other comprehensive income (loss) before reclassifications	2	546	—	(34 )	514
Amounts reclassified from accumulated other comprehensive income (loss) net of tax (expense) benefit of \$1, \$1, \$6, \$- and \$8	(2 )	2	(11 )	—	(11 )
Other comprehensive income (loss) net of tax (expense) benefit of \$(2), \$(273), \$(6), \$- and \$(281)	4	544	11	(34 )	525
Balance as of June 30, 2016	\$ 31	\$ 934	\$ (637 )	\$ (118 )	\$210
Amounts reclassified from Accumulated other comprehensive income (loss) shown above are reported in Net income (loss) as follows:					
Component of AOCI	Condensed Consolidated Statements of Operations Line Item Affected by Reclassifications				
Net unrealized gains (losses) on investments with OTTI losses	Net realized investment gains (losses)				
Net unrealized gains (losses) on other investments	Net realized investment gains (losses)				
Pension and postretirement benefits	Other operating expenses				

Table of Contents

Note I. Business Segments

The Company's core property and casualty commercial insurance operations are managed and reported in three business segments: Specialty, Commercial and International. The Company's non-core operations are managed and reported in two segments: Life & Group Non-Core and Corporate & Other Non-Core.

The accounting policies of the segments are the same as those described in Note A to the Consolidated Financial Statements within CNAF's Annual Report on Form 10-K for the year ended December 31, 2016. The Company manages most of its assets on a legal entity basis, while segment operations are generally conducted across legal entities. As such, only Insurance and Reinsurance receivables, Insurance reserves, Deferred acquisition costs and Goodwill are readily identifiable for all individual segments. Distinct investment portfolios are not maintained for every individual segment; accordingly, allocation of assets to each segment is not performed. Therefore, a significant portion of Net investment income and Realized investment gains or losses are allocated primarily based on each segment's net carried insurance reserves, as adjusted. All significant intersegment income and expense has been eliminated. Income taxes have been allocated on the basis of the taxable income of the segments.

In the following tables, certain financial measures are presented to provide information used by management to monitor the Company's operating performance. Management utilizes these financial measures to monitor the Company's insurance operations and investment portfolio. Net operating income (loss), which is derived from certain income statement amounts, is used by management to monitor performance of the Company's insurance operations. The Company's investment portfolio is monitored by management through analysis of various factors including unrealized gains and losses on securities, portfolio duration and exposure to market and credit risk. Based on such analyses, the Company may recognize an OTTI loss on an investment security in accordance with its policy, or sell a security, which may produce realized gains and losses.

Net operating income (loss) is calculated by excluding from net income (loss) the after-tax effects of i) net realized investment gains (losses) ii) income or loss from discontinued operations and iii) any cumulative effects of changes in accounting guidance. The calculation of net operating income excludes net realized investment gains (losses) because net realized investment gains (losses) are largely discretionary, except for some losses related to OTTI, and are generally driven by economic factors that are not necessarily consistent with key drivers of underwriting performance, and are therefore not considered an indication of trends in insurance operations.

Table of Contents

The Company's results of operations and selected balance sheet items by segment are presented in the following tables.

Three months ended June 30, 2017

(In millions)	Specialty	Commercial	International	Life & Group Non-Core	Corporate & Other Non-Core	Eliminations	Total
<b>Operating revenues</b>							
Net earned premiums	\$ 689	\$ 705	\$ 206	\$ 135	\$ —	\$ (1 )	\$ 1,734
Net investment income	120	143	13	195	4	—	475
Other revenues	98	9	(1 )	—	1	—	107
<b>Total operating revenues</b>	<b>907</b>	<b>857</b>	<b>218</b>	<b>330</b>	<b>5</b>	<b>(1 )</b>	<b>2,316</b>
<b>Claims, Benefits and Expenses</b>							
Net incurred claims and benefits	398	422	129	328	(2 )	—	1,275
Policyholders' dividends	1	4	—	—	—	—	5
Amortization of deferred acquisition costs	149	118	45	—	—	—	312
Other insurance related expenses	72	128	31	32	(1 )	(1 )	261
Other expenses	82	11	(1 )	1	50	—	143
<b>Total claims, benefits and expenses</b>	<b>702</b>	<b>683</b>	<b>204</b>	<b>361</b>	<b>47</b>	<b>(1 )</b>	<b>1,996</b>
Operating income (loss) before income tax	205	174	14	(31 )	(42 )	—	320
Income tax (expense) benefit on operating income (loss)	(69 )	(59 )	(4 )	36	15	—	(81 )
Net operating income (loss)	136	115	10	5	(27 )	—	239
Net realized investment gains (losses)	14	19	7	7	3	—	50
Income tax (expense) benefit on net realized investment gains (losses)	(5 )	(6 )	(1 )	(3 )	(2 )	—	(17 )
Net realized investment gains (losses), after tax	9	13	6	4	1	—	33
<b>Net income (loss)</b>	<b>\$ 145</b>	<b>\$ 128</b>	<b>\$ 16</b>	<b>\$ 9</b>	<b>\$ (26 )</b>	<b>\$ —</b>	<b>\$ 272</b>

Table of Contents

Three months ended June 30, 2016

(In millions)	Specialty	Commercial	International	Life & Group Non-Core	Corporate & Other Non-Core	Elimination	Total
Operating revenues							
Net earned premiums	\$ 702	\$ 696	\$ 197	\$ 136	\$ —	\$ (1 )	\$ 1,730
Net investment income	133	164	13	188	4	—	502
Other revenues	89	8	—	3	—	—	100
Total operating revenues	924	868	210	327	4	(1 )	2,332
Claims, Benefits and Expenses							
Net incurred claims and benefits	377	469	157	340	(8 )	—	1,335
Policyholders' dividends	1	3	—	—	—	—	4
Amortization of deferred acquisition costs	148	117	40	—	—	—	305
Other insurance related expenses	73	130	37	31	—	(1 )	270
Other expenses	79	11	7	2	47	—	146
Total claims, benefits and expenses	678	730	241	373	39	(1 )	2,060
Operating income (loss) before income tax	246	138	(31 )	(46 )	(35 )	—	272
Income tax (expense) benefit on operating income (loss)	(82 )	(46 )	4	42	11	—	(71 )
Net operating income (loss)	164	92	(27 )	(4 )	(24 )	—	201
Net realized investment gains (losses)	4	8	4	(2 )	2	—	16
Income tax (expense) benefit on net realized investment gains (losses)	(2 )	(3 )	(1 )	(3 )	1	—	(8 )
Net realized investment gains (losses), after tax	2	5	3	(5 )	3	—	8
Net income (loss)	\$ 166	\$ 97	\$ (24 )	\$ (9 )	\$ (21 )	\$ —	\$ 209

Table of Contents

Six months ended June 30, 2017

(In millions)	Specialty	Commercial	International	Life & Group Non-Core	Corporate & Other Non-Core	Elimination	Total
Operating revenues							
Net earned premiums	\$ 1,353	\$ 1,356	\$ 403	\$ 268	\$ —	\$ (1 )	\$ 3,379
Net investment income	273	321	25	392	9	—	1,020
Other revenues	192	18	(1 )	1	1	—	211
Total operating revenues	1,818	1,695	427	661	10	(1 )	4,610
Claims, Benefits and Expenses							
Net incurred claims and benefits	784	859	244	658	19	—	2,564
Policyholders' dividends	2	7	—	—	—	—	9
Amortization of deferred acquisition costs	292	234	91	—	—	—	617
Other insurance related expenses	141	254	58	64	(1 )	(1 )	515
Other expenses	163	25	(7 )	3	94	—	278
Total claims, benefits and expenses	1,382	1,379	386	725	112	(1 )	3,983
Operating income (loss) before income tax	436	316	41	(64 )	(102 )	—	627
Income tax (expense) benefit on operating income (loss)	(146 )	(107 )	(11 )	73	38	—	(153 )
Net operating income (loss)	290	209	30	9	(64 )	—	474
Net realized investment gains (losses)	21	30	13	17	5	—	86
Income tax (expense) benefit on net realized investment gains (losses)	(8 )	(9 )	(2 )	(7 )	(2 )	—	(28 )
Net realized investment gains (losses), after tax	13	21	11	10	3	—	58
Net income (loss)	\$ 303	\$ 230	\$ 41	\$ 19	\$ (61 )	\$ —	\$ 532

June 30, 2017

(In millions)

Reinsurance receivables	\$ 880	\$ 591	\$ 150	\$ 461	\$ 2,382	\$ —	\$ 4,464
Insurance receivables	1,020	1,129	290	11	2	—	2,452
Deferred acquisition costs	318	234	95	—	—	—	647
Goodwill	117	—	30	—	—	—	147
Insurance reserves							
Claim and claim adjustment expenses	6,229	8,586	1,442	3,417	2,505	—	22,179
Unearned premiums	1,988	1,481	500	139	—	(1)	4,107
Future policy benefits	—	—	—	10,824	—	—	10,824

Table of Contents

Six months ended June 30, 2016

(In millions)	Specialty	Commercial	International	Life & Group Non-Core	Corporate & Other Non-Core	Elimination	Total
Operating revenues							
Net earned premiums	\$ 1,384	\$ 1,384	\$ 395	\$ 267	\$ —	\$ (1 )	\$ 3,429
Net investment income	240	290	25	375	7	—	937
Other revenues	176	14	1	3	3	—	197
Total operating revenues	1,800	1,688	421	645	10	(1 )	4,563
Claims, Benefits and Expenses							
Net incurred claims and benefits	767	911	278	663	120	—	2,739
Policyholders' dividends	2	6	—	—	—	—	8
Amortization of deferred acquisition costs	292	233	87	—	—	—	612
Other insurance related expenses	148	271	65	64	—	(1 )	547
Other expenses	154	16	16	5	101	—	292
Total claims, benefits and expenses	1,363	1,437	446	732	221	(1 )	4,198
Operating income (loss) before income tax	437	251	(25 )	(87 )	(211 )	—	365
Income tax (expense) benefit on operating income (loss)	(146 )	(85 )	4	81	73	—	(73 )
Net operating income (loss)	291	166	(21 )	(6 )	(138 )	—	292
Net realized investment gains (losses)	(7 )	(10 )	8	(5 )	(6 )	—	(20 )
Income tax (expense) benefit on net realized investment gains (losses)	2	3	(2 )	(3 )	3	—	3
Net realized investment gains (losses), after tax	(5 )	(7 )	6	(8 )	(3 )	—	(17 )
Net income (loss)	\$ 286	\$ 159	\$ (15 )	\$ (14 )	\$ (141 )	\$ —	\$ 275

December 31, 2016

(In millions)

Reinsurance receivables	\$ 760	\$ 621	\$ 131	\$ 462	\$ 2,479	\$ —	\$ 4,453
Insurance receivables	982	1,021	233	17	2	—	2,255
Deferred acquisition costs	310	214	76	—	—	—	600
Goodwill	117	—	28	—	—	—	145
Insurance reserves							
Claim and claim adjustment expenses	6,149	8,894	1,328	3,358	2,614	—	22,343
Unearned premiums	1,911	1,323	396	132	—	—	3,762
Future policy benefits	—	—	—	10,326	—	—	10,326



Table of Contents

The following table presents revenue by line of business for each reportable segment. Revenues are comprised of operating revenues and net realized investment gains and losses.

Periods ended June 30 (In millions)	Three Months		Six Months	
	2017	2016	2017	2016
<b>Specialty</b>				
Management & Professional Liability	\$646	\$659	\$1,307	\$1,277
Surety	137	133	260	260
Warranty & Alternative Risks	138	136	272	256
Specialty revenues	921	928	1,839	1,793
<b>Commercial</b>				
Middle Market	462	434	920	835
Small Business	129	151	226	294
Other Commercial Insurance	285	291	579	549
Commercial revenues	876	876	1,725	1,678
<b>International</b>				
Canada	53	51	104	101
CNA Europe	79	81	152	159
Hardy	93	82	184	169
International revenues	225	214	440	429
Life & Group Non-Core revenues	337	325	678	640
Corporate & Other Non-Core revenues	8	6	15	4
Eliminations	(1 )	(1 )	(1 )	(1 )
Total revenues	\$2,366	\$2,348	\$4,696	\$4,543

Table of Contents

Item 2. Management's Discussion and Analysis (MD&A) of Financial Condition and Results of Operations

OVERVIEW

The following discussion highlights significant factors affecting the Company. References to “we,” “our,” “us” or like terms refer to the business of CNA. Based on 2015 statutory net written premiums, we are the eighth largest commercial insurance writer and the 14<sup>th</sup> largest property and casualty insurance organization in the United States of America.

The following discussion should be read in conjunction with the Condensed Consolidated Financial Statements included under Part I, Item 1 of this Form 10-Q and Item 1A Risk Factors and Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations, which are included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission for the year ended December 31, 2016.

We utilize the net operating income (loss) financial measure to monitor our operations. Net operating income (loss) is calculated by excluding from net income (loss) the after-tax effects of i) net realized investment gains or losses, ii) income or loss from discontinued operations and iii) any cumulative effects of changes in accounting guidance. The calculation of net operating income excludes net realized investment gains or losses because net realized investment gains or losses are largely discretionary, except for some losses related to OTTI, and are generally driven by economic factors that are not necessarily consistent with key drivers of underwriting performance, and are therefore not considered an indication of trends in insurance operations. Management monitors net operating income (loss) for each business segment to assess segment performance. Presentation of consolidated net operating income (loss) is deemed to be a non-GAAP financial measure. See further discussion regarding how we manage our business in Note I to the Condensed Consolidated Financial Statements included under Part I, Item 1. For reconciliations of non-GAAP measures to the most comparable GAAP measures and other information, please refer herein and/or to CNA's most recent 10-K on file with the Securities and Exchange Commission.

In evaluating the results of our core Specialty, Commercial and International segments, we utilize the loss ratio, the expense ratio, the dividend ratio and the combined ratio. These ratios are calculated using GAAP financial results. The loss ratio is the percentage of net incurred claim and claim adjustment expenses to net earned premiums. The expense ratio is the percentage of insurance underwriting and acquisition expenses, including the amortization of deferred acquisition costs, to net earned premiums. The dividend ratio is the ratio of policyholders' dividends incurred to net earned premiums. The combined ratio is the sum of the loss, expense and dividend ratios. In addition we also utilize renewal premium change, rate, retention and new business in evaluating operating trends. Renewal premium change represents the estimated change in average premium on policies that renew, including rate and exposure changes. Rate represents the average change in price on policies that renew excluding exposure change. Exposure represents the measure of risk used in the pricing of the insurance product. Retention represents the percentage of premium dollars renewed in comparison to the expiring premium dollars from policies available to renew. Rate, renewal premium change and retention presented for the prior year is updated to reflect subsequent activity on policies written in the period. New business represents premiums from policies written with new customers and additional policies written with existing customers.

Changes in estimates of claim and allocated claim adjustment expense reserves and premium accruals, net of reinsurance, for prior years are defined as net prior year development within this MD&A. These changes can be favorable or unfavorable. Net prior year development does not include the effect of related acquisition expenses. Further information on our reserves is provided in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

Table of Contents

**CRITICAL ACCOUNTING ESTIMATES**

The preparation of the Condensed Consolidated Financial Statements in conformity with GAAP requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the Condensed Consolidated Financial Statements and the amounts of revenues and expenses reported during the period. Actual results may differ from those estimates.

Our Condensed Consolidated Financial Statements and accompanying notes have been prepared in accordance with GAAP applied on a consistent basis. We continually evaluate the accounting policies and estimates used to prepare the Condensed Consolidated Financial Statements. In general, our estimates are based on historical experience, evaluation of current trends, information from third-party professionals and various other assumptions that are believed to be reasonable under the known facts and circumstances.

The accounting estimates below are considered by us to be critical to an understanding of our Condensed Consolidated Financial Statements as their application places the most significant demands on our judgment:

Insurance Reserves

Reinsurance and Insurance Receivables

Valuation of Investments and Impairment of Securities

Long Term Care Policies

Pension and Postretirement Benefit Obligations

Income Taxes

Due to the inherent uncertainties involved with these types of judgments, actual results could differ significantly from estimates and may have a material adverse impact on our results of operations, equity, business and insurer financial strength and corporate debt ratings. See the Critical Accounting Estimates section of our Management's Discussion and Analysis of Financial Condition and Results of Operations included under Item 7 of our Annual Report on Form 10-K for the year ended December 31, 2016 for further information.

Table of Contents

## CONSOLIDATED OPERATIONS

The following table includes the consolidated results of our operations. For more detailed components of our business operations and the net operating income financial measure, see the segment discussions within this MD&A. For further discussion of Net investment income and Net realized investment results, see the Investments section of this MD&A.

Periods ended June 30 (In millions)	Three Months		Six Months	
	2017	2016	2017	2016
Operating Revenues				
Net earned premiums	\$1,734	\$1,730	\$3,379	\$3,429
Net investment income	475	502	1,020	937
Other revenues	107	100	211	197
Total operating revenues	2,316	2,332	4,610	4,563
Claims, Benefits and Expenses				
Net incurred claims and benefits	1,275	1,335	2,564	2,739
Policyholders' dividends	5	4	9	8
Amortization of deferred acquisition costs	312	305	617	612
Other insurance related expenses	261	270	515	547
Other expenses	143	146	278	292
Total claims, benefits and expenses	1,996	2,060	3,983	4,198
Operating income before income tax	320	272	627	365
Income tax expense on operating income	(81 )	(71 )	(153 )	(73 )
Net operating income	239	201	474	292
Net realized investment gains (losses)	50	16	86	(20 )
Income tax (expense) benefit on net realized investment gains (losses)	(17 )	(8 )	(28 )	3
Net realized investment gains (losses), after tax	33	8	58	(17 )
Net income	\$272	\$209	\$532	\$275

## Three Month Comparison

Net operating income increased \$38 million for the three months ended June 30, 2017 as compared with the same period in 2016. Net operating income increased \$32 million for our core segments driven by improved current accident year underwriting results which more than offset lower net investment income. Net operating loss decreased \$6 million for our non-core segments. Catastrophe losses were \$24 million after tax for the three months ended June 30, 2017 as compared to \$58 million after tax for the same period in 2016.

Favorable net prior year development of \$63 million and \$106 million was recorded in the three months ended June 30, 2017 and 2016 related to our Specialty, Commercial and International segments. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

Table of Contents

Six Month Comparison

Net operating income increased \$182 million for the six months ended June 30, 2017 as compared with the same period in 2016. Net operating income increased \$93 million for our core segments primarily due to higher net investment income, improved underwriting results despite less favorable net prior year loss reserve development and the favorable period over period effect of foreign currency exchange gains and losses. Net operating loss decreased \$89 million for our non-core segments primarily due to lower adverse prior year reserve development recorded in the six months ended June 30, 2017 as compared to the same period in 2016 under the A&EP Loss Portfolio Transfer. Catastrophe losses were \$48 million after tax for the six months ended June 30, 2017 as compared to \$82 million after tax for the same period in 2016.

Favorable net prior year development of \$95 million and \$172 million was recorded in the six months ended June 30, 2017 and 2016 related to our Specialty, Commercial and International segments. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

Table of Contents

SEGMENT RESULTS

The following discusses the results for our reporting segments. Our core property and casualty commercial insurance operations are managed and reported in three business segments: Specialty, Commercial and International. Our non-core operations are managed and reported in two segments: Life & Group Non-Core and Corporate & Other Non-Core.

48

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Table of Contents

## Specialty

The following table presents the results of operations.

Periods ended June 30	Three Months		Six Months	
(In millions, except ratios, rate and retention)	2017	2016	2017	2016
Net written premiums	\$716	\$691	\$1,395	\$1,375
Net earned premiums	689	702	1,353	1,384
Net investment income	120	133	273	240
Net operating income	136	164	290	291
Net realized investment gains (losses), after tax	9	2	13	(5)
Net income	145	166	303	286

## Other performance metrics:

Loss and loss adjustment expense ratio	57.7 %	53.9 %	57.9 %	55.5 %
Expense ratio	32.0	31.3	32.1	31.7
Dividend ratio	0.2	0.2	0.1	0.2
Combined ratio	89.9 %	85.4 %	90.1 %	87.4 %

Rate	1	0	1	1
Renewal premium change	1	1	2	2
Retention	88	88	88	88
New business	\$66	\$61	\$123	\$126

## Three Month Comparison

Net written premiums for Specialty increased \$25 million for the three months ended June 30, 2017 as compared with the same period in 2016. The renewal premium change was positive and retention remained strong. New business was modestly higher and broad-based. The decrease in net earned premiums was consistent with the trend in net written premiums in recent quarters.

Net operating income decreased \$28 million for the three months ended June 30, 2017 as compared with the same period in 2016, primarily due to lower favorable net prior year loss reserve development and lower net investment income.

The combined ratio increased 4.5 points for the three months ended June 30, 2017 as compared with the same period in 2016. The loss ratio increased 3.8 points driven by lower favorable net prior year loss reserve development partially offset by an improved current accident year loss ratio. Catastrophe losses were \$5 million, or 0.8 points of the loss ratio, for the three months ended June 30, 2017 as compared to \$9 million, or 1.3 points of the loss ratio, for the three months ended June 30, 2016. The expense ratio increased 0.7 points for the three months ended June 30, 2017 as compared with the same period in 2016.

Favorable net prior year development of \$28 million and \$72 million was recorded in the three months ended June 30, 2017 and 2016. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

Table of Contents

## Six Month Comparison

Net written premiums for Specialty increased \$20 million for the six months ended June 30, 2017 as compared with the same period in 2016, driven by positive renewal premium change. The decrease in net earned premiums was consistent with the trend in net written premiums in recent quarters.

Net operating income decreased \$1 million for the six months ended June 30, 2017 as compared with the same period in 2016, as lower favorable net prior year loss reserve development was primarily offset by higher net investment income.

The combined ratio increased 2.7 points for the six months ended June 30, 2017 as compared with the same period in 2016. The loss ratio increased 2.4 points driven by lower favorable net prior year loss reserve development partially offset by an improved current accident year loss ratio. Catastrophe losses were \$9 million, or 0.7 points of the loss ratio, for the six months ended June 30, 2017 as compared to \$13 million, or 1.0 point of the loss ratio, for the six months ended June 30, 2016. The expense ratio increased 0.4 points for the six months ended June 30, 2017 as compared with the same period in 2016.

Favorable net prior year development of \$64 million and \$117 million was recorded in the six months ended June 30, 2017 and 2016. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

The following table presents the gross and net carried reserves.

(In millions)	June 30, 2017	December 31, 2016
Gross case reserves	\$1,835	\$ 1,871
Gross IBNR reserves	4,394	4,278
Total gross carried claim and claim adjustment expense reserves	\$6,229	\$ 6,149
Net case reserves	\$1,676	\$ 1,681
Net IBNR reserves	3,684	3,723
Total net carried claim and claim adjustment expense reserves	\$5,360	\$ 5,404



Table of Contents

## Commercial

The following table presents the results of operations.

Periods ended June 30 (In millions, except ratios, rate and retention)	Three Months		Six Months	
	2017	2016	2017	2016
Net written premiums	\$767	\$740	\$1,482	\$1,488
Net earned premiums	705	696	1,356	1,384
Net investment income	143	164	321	290
Net operating income	115	92	209	166
Net realized investment gains (losses), after tax	13	5	21	(7 )
Net income	128	97	230	159

## Other performance metrics:

Loss and loss adjustment expense ratio	60.0 %	67.4 %	63.4 %	65.8 %
Expense ratio	34.5	35.7	35.9	36.5
Dividend ratio	0.6	0.4	0.5	0.4
Combined ratio	95.1 %	103.5%	99.8 %	102.7 %

Rate	0	% 0	% 0	% 0	%
Renewal premium change	2	2	1	3	
Retention	82	84	84	83	
New business	\$153	\$146	\$292	\$283	

## Three Month Comparison

Net written premiums for Commercial increased \$27 million for the three months ended June 30, 2017 as compared with the same period in 2016. The increase was driven by higher new business within Middle Markets and positive renewal premium change, offset by slightly lower retention. The increase in net earned premiums was consistent with the trend in net written premiums.

Net operating income increased \$23 million for the three months ended June 30, 2017 as compared with the same period in 2016, due to improved underwriting results partially offset by lower net investment income.

The combined ratio improved 8.4 points for the three months ended June 30, 2017 as compared with the same period in 2016. The loss ratio improved 7.4 points due to an improved current accident year loss ratio and higher favorable net prior year loss reserve development. Catastrophe losses were \$35 million, or 4.8 points of the loss ratio, for the three months ended June 30, 2017, as compared to \$55 million, or 8.0 points of the loss ratio, for the three months ended June 30, 2016. The expense ratio improved 1.2 points for the three months ended June 30, 2017 as compared with the same period in 2016 due to lower employee costs.

Favorable net prior year development of \$33 million and \$20 million was recorded in the three months ended June 30, 2017 and 2016. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

Table of Contents

## Six Month Comparison

Net written premiums for Commercial decreased \$6 million for the six months ended June 30, 2017 as compared with the same period in 2016, due to unfavorable premium development driven by a premium rate adjustment within Small Business more fully discussed in Note F to the Condensed Consolidated Financial Statements under Part I, Item 1.

This was mostly offset by higher new business within Middle Markets, positive renewal premium change and higher retention. The decrease in net earned premiums was consistent with the trend in net written premiums.

Net operating income increased \$43 million for the six months ended June 30, 2017 as compared with the same period in 2016, due to higher net investment income and improved underwriting results.

The combined ratio improved 2.9 points for the six months ended June 30, 2017 as compared with the same period in 2016, driven by an improved current accident year loss ratio. Catastrophe losses were \$62 million, or 4.4 points of the loss ratio, for the six months ended June 30, 2017, as compared to \$83 million, or 6.1 points of the loss ratio, for the six months ended June 30, 2016. Excluding the impact of the Small Business premium rate adjustment on the ratios for both periods, the combined ratio decreased 6.6 points, driven by a 4.7 point decrease in the loss ratio primarily due to improved current accident year loss ratio and a 2.0 point decrease in the expense ratio primarily due to lower employee costs.

Favorable net prior year loss reserve development of \$58 million and unfavorable premium development of \$38 million was recorded for the six months ended June 30, 2017 as compared with favorable net prior year loss reserve development of \$32 million and favorable premium development of \$4 million for the six months ended June 30, 2016. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

The following table presents the gross and net carried reserves.

(In millions)	June 30, 2017	December 31, 2016
Gross case reserves	\$4,487	\$ 4,661
Gross IBNR reserves	4,099	4,233
Total gross carried claim and claim adjustment expense reserves	\$8,586	\$ 8,894
Net case reserves	\$4,206	\$ 4,353
Net IBNR reserves	3,822	3,952
Total net carried claim and claim adjustment expense reserves	\$8,028	\$ 8,305

Table of Contents

## International

The following table presents the results of operations.

Periods ended June 30 (In millions, except ratios, rate and retention)	Three Months		Six Months	
	2017	2016	2017	2016
Net written premiums	\$219	\$194	\$457	\$430
Net earned premiums	206	197	403	395
Net investment income	13	13	25	25
Net operating income (loss)	10	(27 )	30	(21 )
Net realized investment gains, after tax	6	3	11	6
Net income (loss)	16	(24 )	41	(15 )

## Other performance metrics:

Loss and loss adjustment expense ratio	62.8 %	79.8 %	60.6 %	70.5 %
Expense ratio	37.3	38.8	37.1	38.3
Combined ratio	100.1%	118.6 %	97.7 %	108.8 %

Rate	0	% (2 )%	0	% (1 )%
Renewal premium change	4	(3 )	2	(2 )
Retention	78	76	78	79
New business	\$73	\$62	\$138	\$122

## Three Month Comparison

Net written premiums for International increased \$25 million for the three months ended June 30, 2017 as compared with the same period in 2016. The increase was due to higher new business, improved retention and positive renewal premium change. The increase in net earned premiums was consistent with the trend in net written premiums.

Net operating results improved \$37 million for the three months ended June 30, 2017 as compared with the same period in 2016, driven by improved underwriting results and the favorable period over period effect of foreign currency exchange gains and losses.

The combined ratio improved 18.5 points for the three months ended June 30, 2017 as compared with the same period in 2016. The loss ratio improved 17.0 points, primarily due to an improved current accident year loss ratio driven by a lower level of large and catastrophe losses, partially offset by lower favorable net prior year loss reserve development. There were no catastrophe losses for the three months ended June 30, 2017 as compared to \$21 million, or 10.6 points of the loss ratio, for the three months ended June 30, 2016. The expense ratio improved 1.5 points for the three months ended June 30, 2017 as compared with the same period in 2016, primarily due to higher net earned premiums.

Favorable net prior year development of \$2 million and \$14 million was recorded for the three months ended June 30, 2017 and 2016. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

Table of Contents

## Six Month Comparison

Net written premiums for International increased \$27 million for the six months ended June 30, 2017 as compared with the same period in 2016 due to higher new business and positive renewal premium change. The increase in net earned premiums was consistent with the trend in net written premiums.

Net operating results improved \$51 million for the six months ended June 30, 2017 as compared with the same period in 2016, driven by improved underwriting results and the favorable period over period effect of foreign currency exchange gains and losses.

The combined ratio improved 11.1 points for the six months ended June 30, 2017 as compared with the same period in 2016. The loss ratio improved 9.9 points, primarily due to an improved current accident year loss ratio driven by a lower level of large and catastrophe losses. Catastrophe losses were \$2 million, or 0.6 points of the loss ratio, for the six months ended June 30, 2017 as compared to \$25 million, or 6.3 points of the loss ratio, for the six months ended June 30, 2016. The expense ratio improved 1.2 points for the six months ended June 30, 2017 as compared with the same period in 2016, primarily due to higher net earned premiums.

Favorable net prior year development of \$11 million and \$19 million was recorded for the six months ended June 30, 2017 and 2016. Further information on net prior year development is in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

The following table presents the gross and net carried reserves.

(In millions)	June 30, December 31,	
	2017	2016
Gross case reserves	\$ 681	\$ 632
Gross IBNR reserves	761	696
Total gross carried claim and claim adjustment expense reserves	\$ 1,442	\$ 1,328
Net case reserves	\$ 594	\$ 548
Net IBNR reserves	706	653
Total net carried claim and claim adjustment expense reserves	\$ 1,300	\$ 1,201

Table of Contents

## Life &amp; Group Non-Core

The following table presents the results of operations.

Periods ended June 30	Three		Six Months	
	Months		2017	2016
(In millions)	2017	2016	2017	2016
Net earned premiums	\$135	\$136	\$268	\$267
Net investment income	195	188	392	375
Net operating income (loss)	5	(4 )	9	(6 )
Net realized investment gains (losses), after tax	4	(5 )	10	(8 )
Net income (loss)	9	(9 )	19	(14 )

## Three Month Comparison

Net operating results improved \$9 million for the three months ended June 30, 2017 as compared with the same period in 2016 driven by improved long term care morbidity.

## Six Month Comparison

Net operating results improved \$15 million for the six months ended June 30, 2017 as compared with the same period in 2016. The improvement was driven by favorable morbidity partially offset by unfavorable persistency in the long term care business.

Table of Contents

## Corporate &amp; Other Non-Core

The following table presents the results of operations.

Periods ended June 30	Three		Six	
	Months		Months	
(In millions)	2017	2016	2017	2016
Net investment income	\$4	\$4	\$9	\$7
Interest expense	39	38	77	80
Net operating loss	(27)	(24)	(64)	(138)
Net realized investment gains (losses), after tax	1	3	3	(3)
Net loss	(26)	(21)	(61)	(14)

## Three Month Comparison

Net operating loss increased \$3 million for the three months ended June 30, 2017 as compared with the same period in 2016 driven by lower recognition of retroactive reinsurance deferred gain on the Loss Portfolio Transfer due to lower net A&EP claim payments. This is further discussed in Note E to the Condensed Consolidated Financial Statements included under Part I, Item 1.

## Six Month Comparison

Net operating loss was \$64 million for the six months ended June 30, 2017, an improvement of \$74 million as compared with the same period in 2016. This improvement was driven by lower adverse prior year reserve development recorded in 2017 for A&EP under the Loss Portfolio Transfer.

The following table presents the gross and net carried reserves.

(In millions)	June 30, 2017	December 31, 2016
Gross case reserves	\$1,437	\$ 1,524
Gross IBNR reserves	1,068	1,090
Total gross carried claim and claim adjustment expense reserves	\$2,505	\$ 2,614
Net case reserves	\$97	\$ 94
Net IBNR reserves	127	136
Total net carried claim and claim adjustment expense reserves	\$224	\$ 230

Table of Contents

## INVESTMENTS

## Net Investment Income

The significant components of Net investment income are presented in the following table.

Periods ended June 30 (In millions)	Three Months		Six Months	
	2017	2016	2017	2016
Fixed maturity securities:				
Taxable	\$351	\$349	\$698	\$694
Tax-Exempt	106	100	214	201
Total fixed maturity securities	457	449	912	895
Limited partnership investments	16	46	106	32
Other, net of investment expense	2	7	2	10
Net investment income	\$475	\$502	\$1,020	\$937
Net investment income, after tax	\$344	\$362	\$733	\$677

Effective income yield for the fixed maturity securities portfolio, pretax	4.8	%	4.8	%	4.8	%	4.8	%
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Effective income yield for the fixed maturity securities portfolio, after tax	3.4	%	3.5	%	3.4	%	3.4	%
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Net investment income, after tax, for the three months ended June 30, 2017 decreased \$18 million as compared with the same period in 2016. The decrease was driven by limited partnership investments, which returned 0.7% in 2017 as compared with 1.8% in the prior year period. Income from fixed maturity securities, after tax, for the three months ended June 30, 2017 increased \$5 million as compared with the same period in 2016, primarily due to an increase in the invested asset base.

Net investment income, after tax, for the six months ended June 30, 2017 increased \$56 million as compared with the same period in 2016. The increase was driven by limited partnership investments, which returned 4.5% in 2017 as compared with 1.2% in the prior year period. Income from fixed maturity securities, after tax, for the six months ended June 30, 2017 increased \$12 million as compared with the same period in 2016, primarily due to an increase in the invested asset base.

Table of Contents

## Net Realized Investment Gains (Losses)

The components of Net realized investment results are presented in the following table.

Periods ended June 30 (In millions)	Three Months		Six Months	
	2017	2016	2017	2016
Fixed maturity securities:				
Corporate and other bonds	\$39	\$7	\$68	\$(8)
States, municipalities and political subdivisions	4	—	10	3
Asset-backed	(1)	6	(5)	—
U.S. Treasury and obligations of government-sponsored enterprises	2	1	3	2
Foreign government	—	2	—	2
Total fixed maturity securities	44	16	76	(1)
Equity securities	—	3	—	(2)
Derivative financial securities	(3)	(6)	(2)	(13)
Short term investments and other	9	3	12	(4)
Net realized investment gains (losses)	50	16	86	(20)
Income tax (expense) benefit on net realized investment gains (losses)	(17)	(8)	(28)	3
Net realized investment gains (losses), after tax	\$33	\$8	\$58	\$(17)

Net realized investment gains, after tax, improved \$25 million for the three months ended June 30, 2017 as compared with the same period in 2016, driven by higher net realized investment gains on sales of securities and lower OTTI losses recognized in earnings.

Net realized investment results, after tax, improved \$75 million for the six months ended June 30, 2017 as compared with the same period in 2016, driven by higher net realized investment gains on sales of securities and lower OTTI losses recognized in earnings.

Further information on our realized gains and losses, including our OTTI losses, is set forth in Note C to the Condensed Consolidated Financial Statements included under Part I, Item 1.



Table of Contents

## Portfolio Quality

The following table presents the estimated fair value and net unrealized gains (losses) of our fixed maturity securities by rating distribution.

(In millions)	June 30, 2017		December 31, 2016	
	Estimated Fair Value	Net Unrealized Gains (Losses)	Estimated Fair Value	Net Unrealized Gains (Losses)
U.S. Government, Government agencies and Government-sponsored enterprises	\$4,249	\$ 39	\$4,212	\$ 32
AAA	1,819	139	1,881	110
AA	9,104	870	8,911	750
A	10,014	895	9,866	832
BBB	13,409	982	12,802	664
Non-investment grade	3,154	156	3,233	156
Total	\$41,749	\$ 3,081	\$40,905	\$ 2,544

As of June 30, 2017 and December 31, 2016, only 2% of our fixed maturity portfolio was rated internally.

The following table presents available-for-sale fixed maturity securities in a gross unrealized loss position by ratings distribution.

(In millions)	June 30, 2017	
	Estimated Fair Value	Gross Unrealized Losses
U.S. Government, Government agencies and Government-sponsored enterprises	\$1,744	\$ 34
AAA	197	6
AA	616	10
A	635	12
BBB	1,150	22
Non-investment grade	598	20
Total	\$4,940	\$ 104

The following table presents the maturity profile for these available-for-sale fixed maturity securities. Securities not due to mature on a single date are allocated based on weighted average life.

(In millions)	June 30, 2017	
	Estimated Fair Value	Gross Unrealized Losses
Due in one year or less	\$72	\$ 1
Due after one year through five years	785	15
Due after five years through ten years	3,035	66
Due after ten years	1,048	22
Total	\$4,940	\$ 104

Table of Contents

## Duration

A primary objective in the management of the investment portfolio is to optimize return relative to corresponding liabilities and respective liquidity needs. Our views on the current interest rate environment, tax regulations, asset class valuations, specific security issuer and broader industry segment conditions and domestic and global economic conditions, are some of the factors that enter into an investment decision. We also continually monitor exposure to issuers of securities held and broader industry sector exposures and may from time to time adjust such exposures based on our views of a specific issuer or industry sector.

A further consideration in the management of the investment portfolio is the characteristics of the corresponding liabilities and the ability to align the duration of the portfolio to those liabilities and to meet future liquidity needs, minimize interest rate risk and maintain a level of income sufficient to support the underlying insurance liabilities. For portfolios where future liability cash flows are determinable and typically long term in nature, we segregate investments for asset/liability management purposes. The segregated investments support the long term care and structured settlement liabilities in the Life & Group Non-Core segment.

The effective durations of fixed maturity securities and short term investments are presented in the following table. Amounts presented are net of payable and receivable amounts for securities purchased and sold, but not yet settled.

(In millions)	June 30, 2017		December 31, 2016	
	Estimated Fair Value	Effective Duration (In years)	Estimated Fair Value	Effective Duration (In years)
Investments supporting Life & Group Non-Core	\$16,375	8.7	\$15,724	8.7
Other interest sensitive investments	26,513	4.4	26,669	4.6
Total	\$42,888	6.1	\$42,393	6.1

The investment portfolio is periodically analyzed for changes in duration and related price risk. Additionally, we periodically review the sensitivity of the portfolio to the level of foreign exchange rates and other factors that contribute to market price changes. A summary of these risks and specific analysis on changes is included in the Quantitative and Qualitative Disclosures About Market Risk included under Item 7A of our Annual Report on Form 10-K for the year ended December 31, 2016.

## Short Term Investments

The carrying value of the components of the Short term investments are presented in the following table.

(In millions)	June 30, 2017	December 31, 2016
Short term investments:		
Commercial paper	\$932	\$ 733
U.S. Treasury securities	186	433
Money market funds	76	44
Other	139	197
Total short term investments	\$1,333	\$ 1,407

Table of Contents

LIQUIDITY AND CAPITAL RESOURCES

Cash Flows

Our primary operating cash flow sources are premiums and investment income from our insurance subsidiaries. Our primary operating cash flow uses are payments for claims, policy benefits and operating expenses, including interest expense on corporate debt. Additionally, cash may be paid or received for income taxes.

For the six months ended June 30, 2017, net cash provided by operating activities was \$515 million as compared with \$613 million for the same period in 2016. Cash provided by operating activities reflected a lower level of distributions on limited partnerships and higher net claim payments partially offset by an increase in premiums collected and lower salaries and related expenses paid.

Cash flows from investing activities include the purchase and disposition of available-for-sale financial instruments and may include the purchase and sale of businesses, land, buildings, equipment and other assets not generally held for resale.

Net cash provided by investing activities was \$111 million for the six months ended June 30, 2017, as compared with net cash used of \$167 million for the same period in 2016. The cash flow from investing activities is affected by various factors such as the anticipated payment of claims, financing activity, asset/liability management and individual security buy and sell decisions made in the normal course of portfolio management. In the first quarter of 2016, we sold the principal executive offices of CNAF for \$107 million.

Cash flows from financing activities may include proceeds from the issuance of debt and equity securities, outflows for stockholder dividends or repayment of debt and outlays to reacquire equity securities.

For the six months ended June 30, 2017, net cash used by financing activities was \$677 million as compared with \$538 million for the same period in 2016. In the first quarter of 2016, we issued \$500 million of 4.50% senior notes due March 1, 2026 and redeemed the \$350 million outstanding aggregate principal balance of our 6.50% senior notes due August 15, 2016.

Common Stock Dividends

Dividends of \$2.50 per share on our common stock, including a special dividend of \$2.00 per share, were declared and paid during the six months ended June 30, 2017. On July 28, 2017, our Board of Directors declared a quarterly dividend of \$0.30 per share on our common stock, payable August 30, 2017 to stockholders of record on August 14, 2017. The declaration and payment of future dividends to holders of our common stock will be at the discretion of our Board of Directors and will depend on many factors, including our earnings, financial condition, business needs and regulatory constraints.

Table of Contents

Liquidity

We believe that our present cash flows from operating, investing and financing activities are sufficient to fund our current and expected working capital and debt obligation needs and we do not expect this to change in the near term. There are currently no amounts outstanding under our \$250 million senior unsecured revolving credit facility and no borrowings outstanding through our membership in the Federal Home Loan Bank of Chicago (FHLBC).

Dividends from CCC are subject to the insurance holding company laws of the State of Illinois, the domiciliary state of CCC. Under these laws, ordinary dividends, or dividends that do not require prior approval by the Illinois Department of Insurance (the Department), are determined based on the greater of the prior year's statutory net income or 10% of statutory surplus as of the end of the prior year, as well as timing and amount of dividends paid in the preceding twelve months. Additionally, ordinary dividends may only be paid from earned surplus, which is calculated by removing unrealized gains from unassigned surplus. As of June 30, 2017 CCC was in a positive earned surplus position. The maximum allowable dividend CCC could pay during 2017 that would not be subject to the Department's prior approval is \$1,075 million, less dividends paid during the preceding twelve months measured at that point in time. CCC paid dividends of \$200 million during the six months ended December 31, 2016 and \$775 million during the six months ended June 30, 2017. As of June 30, 2017 CCC is able to pay approximately \$100 million of dividends that would not be subject to prior approval of the Department. The actual level of dividends paid in any year is determined after an assessment of available dividend capacity, holding company liquidity and cash needs as well as the impact the dividends will have on the statutory surplus of the applicable insurance company.

We have an effective automatic shelf registration statement under which we may publicly issue debt, equity or hybrid securities from time to time.

Table of Contents

ACCOUNTING STANDARDS UPDATE

For discussion of Accounting Standards Updates adopted as of January 1, 2017 and that will be adopted in the future, see Note A to the Condensed Consolidated Financial Statements included under Part I, Item 1.

FORWARD-LOOKING STATEMENTS

This report contains a number of forward-looking statements which relate to anticipated future events rather than actual present conditions or historical events. These statements are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 and generally include words such as “believes,” “expects,” “intends,” “anticipates,” “estimates,” and similar expressions. Forward-looking statements in this report include any and all statements regarding expected developments in our insurance business, including losses and loss reserves for A&EP and other mass tort claims which are more uncertain, and therefore more difficult to estimate than loss reserves respecting traditional property and casualty exposures; the impact of routine ongoing insurance reserve reviews we are conducting; our expectations concerning our revenues, earnings, expenses and investment activities; volatility in investment returns; expected cost savings and other results from our expense reduction activities; and our proposed actions in response to trends in our business. Forward-looking statements, by their nature, are subject to a variety of inherent risks and uncertainties that could cause actual results to differ materially from the results projected in the forward-looking statement. We cannot control many of these risks and uncertainties. These risks and uncertainties include, but are not limited to, the following:

Company-Specific Factors

the risks and uncertainties associated with our insurance reserves, as outlined in the Critical Accounting Estimates and the Reserves - Estimates and Uncertainties sections of our Annual Report on Form 10-K, including the sufficiency of the reserves and the possibility for future increases, which would be reflected in the results of operations in the period that the need for such adjustment is determined;

- the risk that the other parties to the transaction in which, subject to certain limitations, we ceded our legacy A&EP liabilities will not fully perform their obligations to CNA, the uncertainty in estimating loss reserves for A&EP liabilities and the possible continued exposure of CNA to liabilities for A&EP claims that are not covered under the terms of the transaction;

the performance of reinsurance companies under reinsurance contracts with us; and

the risks and uncertainties associated with potential acquisitions and divestitures, including the consummation of such transactions, the successful integration of acquired operations and the potential for subsequent impairment of goodwill or intangible assets.

Industry and General Market Factors

the impact of competitive products, policies and pricing and the competitive environment in which we operate, including changes in our book of business;

product and policy availability and demand and market responses, including the level of ability to obtain rate increases and decline or non-renew underpriced accounts, to achieve premium targets and profitability and to realize growth and retention estimates;

general economic and business conditions, including recessionary conditions that may decrease the size and number of our insurance customers and create additional losses to our lines of business, especially those that provide management and professional liability insurance, as well as surety bonds, to businesses engaged in real estate, financial services and professional services and inflationary pressures on medical care costs, construction costs and other economic sectors that increase the severity of claims;

conditions in the capital and credit markets, including continuing uncertainty and instability in these markets, as well as the overall economy, and their impact on the returns, types, liquidity and valuation of our investments;

conditions in the capital and credit markets that may limit our ability to raise significant amounts of capital on favorable terms; and

the possibility of changes in our ratings by ratings agencies, including the inability to access certain markets or distribution channels and the required collateralization of future payment obligations as a result of such changes, and changes in rating agency policies and practices.



Table of Contents

Regulatory Factors

- regulatory initiatives and compliance with governmental regulations, judicial interpretations within the regulatory framework, including interpretation of policy provisions, decisions regarding coverage and theories of liability, legislative actions that increase claimant activity, trends in litigation and the outcome of any litigation involving us and rulings and changes in tax laws and regulations;
- regulatory limitations, impositions and restrictions upon us, including with respect to our ability to increase premium rates, and the effects of assessments and other surcharges for guaranty funds and second-injury funds, other mandatory pooling arrangements and future assessments levied on insurance companies; and
- regulatory limitations and restrictions, including limitations upon our ability to receive dividends from our insurance subsidiaries, imposed by regulatory authorities, including regulatory capital adequacy standards.

Impact of Catastrophic Events and Related Developments

- weather and other natural physical events, including the severity and frequency of storms, hail, snowfall and other winter conditions, natural disasters such as hurricanes and earthquakes, as well as climate change, including effects on global weather patterns, greenhouse gases, sea, land and air temperatures, sea levels, rain, hail and snow;
- regulatory requirements imposed by coastal state regulators in the wake of hurricanes or other natural disasters, including limitations on the ability to exit markets or to non-renew, cancel or change terms and conditions in policies, as well as mandatory assessments to fund any shortfalls arising from the inability of quasi-governmental insurers to pay claims;
- man-made disasters, including the possible occurrence of terrorist attacks, the unpredictability of the nature, targets, severity or frequency of such events, and the effect of the absence or insufficiency of applicable terrorism legislation on coverages; and
- the occurrence of epidemics.

Referendum on the United Kingdom's Membership in the European Union

in 2016, the United Kingdom (U.K.) held a referendum in which voters approved an exit from the European Union (E.U.), commonly referred to as "Brexit". As a result of the referendum, in 2017 the British government formally commenced the process to leave the E.U. and began negotiating the terms of treaties that will govern the U.K.'s future relationship with the E.U. Although the terms of any future treaties are unknown, we believe changes in our international operating platform will be required to allow us to continue to write business in the E.U. after the completion of Brexit, therefore we have begun the process of establishing a new European subsidiary in Luxembourg. As a result of these changes, the complexity and cost of regulatory compliance of our European business is likely to increase.

Our forward-looking statements speak only as of the date of the filing of this Quarterly Report on Form 10-Q and we do not undertake any obligation to update or revise any forward-looking statement to reflect events or circumstances after the date of the statement, even if our expectations or any related events or circumstances change.

Table of Contents

Item 3. Quantitative and Qualitative Disclosures About Market Risk

There were no material changes in our market risk components for the six months ended June 30, 2017. See the Quantitative and Qualitative Disclosures About Market Risk included in Item 7A of our Annual Report on Form 10-K for the year ended December 31, 2016 for further information. Additional information related to portfolio duration is discussed in the Investments section of our Management's Discussion and Analysis of Financial Condition and Results of Operations included in Part I, Item 2.

Item 4. Controls and Procedures

The Company maintains a system of disclosure controls and procedures which are designed to ensure that information required to be disclosed by the Company in reports that it files or submits to the Securities and Exchange Commission under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), including this report, is recorded, processed, summarized and reported on a timely basis. These disclosure controls and procedures include controls and procedures designed to ensure that information required to be disclosed under the Exchange Act is accumulated and communicated to the Company's management on a timely basis to allow decisions regarding required disclosure. As of June 30, 2017, the Company's management, including the Company's Chief Executive Officer (CEO) and Chief Financial Officer (CFO), conducted an evaluation of the effectiveness of the Company's disclosure controls and procedures (as such term is defined in Exchange Act Rules 13a-15(e) and 15d-15(e)). Based on this evaluation, the CEO and CFO have concluded that the Company's disclosure controls and procedures are effective as of June 30, 2017.

There has been no change in the Company's internal control over financial reporting (as defined in Rules 13a-15 (f) and 15d-15(f) under the Exchange Act) during the quarter ended June 30, 2017 that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.



Table of Contents

PART II. Other Information

Item 1. Legal Proceedings

Information on our legal proceedings is set forth in Note F to the Condensed Consolidated Financial Statements included under Part I, Item 1.

Item 6. Exhibits

See Exhibit Index.

Table of Contents

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CNA Financial Corporation

Dated: July 31, 2017 By/s/ D. Craig Mense

D. Craig Mense  
Executive Vice President and  
Chief Financial Officer

Table of Contents

## EXHIBIT INDEX

Description of Exhibit	Exhibit Number
Retirement Agreement, dated April 4, 2017, between CNA Financial Corporation and Jonathan D. Kantor	10.1
Certification of Chief Executive Officer	31.1
Certification of Chief Financial Officer	31.2
Written Statement of the Chief Executive Officer of CNA Financial Corporation Pursuant to 18 U.S.C. Section 1350 (As adopted by Section 906 of the Sarbanes-Oxley Act of 2002)	32.1
Written Statement of the Chief Financial Officer of CNA Financial Corporation Pursuant to 18 U.S.C. Section 1350 (As adopted by Section 906 of the Sarbanes-Oxley Act of 2002)	32.2
XBRL Instance Document	101.INS
XBRL Taxonomy Extension Schema	101.SCH
XBRL Taxonomy Extension Calculation Linkbase	101.CAL
XBRL Taxonomy Extension Definition Linkbase	101.DEF
XBRL Taxonomy Label Linkbase	101.LAB
XBRL Taxonomy Extension Presentation Linkbase	101.PRE