

EVERTEC, Inc.
Form 10-Q
August 03, 2017
Table of Contents

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, DC 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2017 or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____
COMMISSION FILE NUMBER 001-35872

EVERTEC, Inc.
(EXACT NAME OF REGISTRANT AS SPECIFIED IN ITS CHARTER)

Puerto Rico 66-0783622
(State or other jurisdiction of (I.R.S. employer
incorporation or organization) identification number)

Cupey Center Building, Road 176, Kilometer 1.3, 00926
San Juan, Puerto Rico
(Address of principal executive offices) (Zip Code)

(787) 759-9999
(Registrant's telephone number, including area code)

Not applicable

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the Registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company (as defined in rule 12b-2 of the Exchange Act).

Large accelerated filer Accelerated filer
Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company
Emerging growth company

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Indicate by check mark whether the registrant is a shell company (as defined in rule 12b-2 of the Exchange Act). Yes No

Table of Contents

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

At July 28, 2017, there were 72,381,305 outstanding shares of common stock of EVERTEC, Inc.

Table of Contents

TABLE OF CONTENTS

| | Page |
|---|-----------|
| Part I. FINANCIAL INFORMATION | |
| Item 1. Financial Statements | |
| <u>Unaudited Consolidated Condensed Balance Sheets at June 30, 2017 and December 31, 2016</u> | <u>1</u> |
| <u>Unaudited Consolidated Condensed Statements of Income and Comprehensive Income for the three and six months ended June 30, 2017 and 2016</u> | <u>2</u> |
| <u>Unaudited Consolidated Condensed Statement of Changes in Stockholders' Equity for the six months ended June 30, 2017</u> | <u>3</u> |
| <u>Unaudited Consolidated Condensed Statements of Cash Flows for the six months ended June 30, 2017 and 2016</u> | <u>4</u> |
| <u>Notes to Unaudited Consolidated Condensed Financial Statements</u> | <u>5</u> |
| Item 2. <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u> | <u>19</u> |
| Item 3. <u>Quantitative and Qualitative Disclosures about Market Risk</u> | <u>32</u> |
| Item 4. <u>Controls and Procedures</u> | <u>33</u> |
| Part II. OTHER INFORMATION | <u>34</u> |
| Item 1. <u>Legal Proceedings</u> | <u>34</u> |
| Item 1A. <u>Risk Factors</u> | <u>34</u> |
| Item 2. <u>Unregistered Sales of Equity in Securities and Use of Proceeds</u> | <u>34</u> |
| Item 3. <u>Defaults Upon Senior Securities</u> | <u>34</u> |
| Item 4. <u>Mine Safety Disclosures</u> | <u>34</u> |
| Item 5. <u>Other Information</u> | <u>34</u> |
| Item 6. <u>Exhibits</u> | <u>35</u> |
| <u>SIGNATURES</u> | <u>36</u> |

Table of Contents

FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q contains “forward-looking statements” within the meaning of, and subject to the protection of, the Private Securities Litigation Reform Act of 1995. Such statements can be identified by the use of forward-looking terminology such as “believes,” “expects,” “may,” “estimates,” “will,” “should,” “plans” or “anticipates” or the negative thereof or other variations thereon or comparable terminology, or by discussions of strategy. Readers are cautioned that any such forward-looking statements are not guarantees of future performance and may involve significant risks and uncertainties, and that actual results may vary materially from those in the forward-looking statements as a result of various factors. Among the factors that significantly impact our business and could impact our business in the future are:

- our reliance on our relationship with Popular, Inc. (“Popular”) for a significant portion of our revenues pursuant to our master services agreement with them, and our reliance on Banco Popular de Puerto Rico (“Banco Popular”), Popular’s principal banking subsidiary, to grow our merchant acquiring business;
- as a regulated institution, we most likely will be required to obtain regulatory approval before engaging in certain new activities or businesses, whether organically or by acquisition, and may be unable to obtain such approval on a timely basis or at all, which may make transactions more expensive or impossible to complete, or make us less attractive to potential sellers;
- our ability to renew our client contracts on terms favorable to us, including our contract with Popular;
- our dependence on our processing systems, technology infrastructure, security systems and fraudulent payment detection systems, as well as on our personnel and certain third parties with whom we do business, and the risks to our business if our systems are hacked or otherwise compromised;
- our ability to develop, install and adopt new software, technology and computing systems;
- a decreased client base due to consolidations and failures in the financial services industry;
- the credit risk of our merchant clients, for which we may also be liable;
- the continuing market position of the ATH network;
- a reduction in consumer confidence, whether as a result of a global economic downturn or otherwise, which leads to a decrease in consumer spending;
- our dependence on credit card associations, including any adverse changes in credit card association or network rules or fees;
- changes in the regulatory environment and changes in international, legal, tax, political, administrative or economic conditions;
- the geographical concentration of our business in Puerto Rico, including our business with the government of Puerto Rico and its instrumentalities, which are facing severe fiscal challenges;
- additional adverse changes in the general economic conditions in Puerto Rico, whether as a result of the government’s debt crisis or otherwise, including the continued migration of Puerto Ricans to the U.S. mainland, which could negatively affect our customer base, general consumer spending, our cost of operations and our ability to hire and retain qualified employees;
- operating an international business in multiple regions with potential political and economic instability, including Latin America;
- our ability to execute our geographic expansion and acquisition strategies, including challenges in successfully acquiring new businesses and integrating and growing acquired businesses;
- our ability to protect our intellectual property rights against infringement and to defend ourselves against claims of infringement brought by third parties;
- our ability to recruit and retain the qualified personnel necessary to operate our business;
- our ability to comply with U.S. federal, state, local and foreign regulatory requirements;
- evolving industry standards and adverse changes in global economic, political and other conditions;
- our high level of indebtedness and restrictions contained in our debt agreements, including the senior secured credit facilities, as well as debt that could be incurred in the future;

- our ability to prevent a cybersecurity attack or breach in our information security;
 - our ability to generate sufficient cash to service our indebtedness and to generate future profits;
 - our ability to refinance our debt;
 - the possibility that we could lose our preferential tax rate in Puerto Rico;
 - the risk that the counterparty to our interest rate swap agreement fails to satisfy its obligations under the agreement
 - uncertainty of the pending debt restructuring process under Title III of the Puerto Rico Oversight, Management and Economic Stability Act (“PROMESA”), as well as actions taken by the Puerto Rico government or by the PROMESA Board to address the Puerto Rico fiscal crisis;
 - the nature, timing and amount of any restatement; and
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Table of Contents

• other factors discussed in this Report.

These forward-looking statements involve a number of risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. The Company does not undertake, and specifically disclaims any obligation, to update any of the “forward-looking statements” to reflect occurrences or unanticipated events or circumstances after the date of such statements except as required by the federal securities laws. Investors should refer to the Company’s Form 10-K for the year ended December 31, 2016 (the “2016 Form 10-K”) for a discussion of factors that could cause events to differ from those suggested by the forward-looking statements, including factors set forth in the sections entitled “Risk Factors” and “Management’s Discussion and Analysis of Financial Condition and Results of Operations”.

Table of ContentsEVERTEC, Inc. Unaudited Consolidated Condensed Balance Sheets
(Dollar amounts in thousands, except for share information)

| | June 30, 2017 | December 31, 2016 |
|---|------------------|----------------------|
| Assets | | |
| Current Assets: | | |
| Cash and cash equivalents | \$93,060 | \$51,920 |
| Restricted cash | 8,196 | 8,112 |
| Accounts receivable, net | 76,902 | 77,803 |
| Prepaid expenses and other assets | 26,500 | 20,430 |
| Total current assets | 204,658 | 158,265 |
| Investment in equity investee | 12,646 | 12,252 |
| Property and equipment, net | 36,095 | 38,930 |
| Goodwill | 371,204 | 370,986 |
| Other intangible assets, net | 284,316 | 299,119 |
| Long-term deferred tax asset | 988 | 805 |
| Other long-term assets | 4,720 | 5,305 |
| Total assets | \$914,627 | \$885,662 |
| Liabilities and stockholders' equity | | |
| Current Liabilities: | | |
| Accrued liabilities | \$34,203 | \$34,243 |
| Accounts payable | 31,697 | 40,845 |
| Unearned income | 5,383 | 4,531 |
| Income tax payable | 2,687 | 1,755 |
| Current portion of long-term debt | 46,344 | 19,789 |
| Short-term borrowings | 48,000 | 28,000 |
| Total current liabilities | 168,314 | 129,163 |
| Long-term debt | 565,425 | 599,667 |
| Long-term deferred tax liability | 14,378 | 14,978 |
| Unearned income - long term | 20,577 | 17,303 |
| Other long-term liabilities | 11,918 | 16,376 |
| Total liabilities | 780,612 | 777,487 |
| Commitments and contingencies (Note 11) | | |
| Stockholders' equity | | |
| Preferred stock, par value \$0.01; 2,000,000 shares authorized; none issued | — | — |
| Common stock, par value \$0.01; 206,000,000 shares authorized; 72,381,305 shares issued and outstanding at June 30, 2017 (December 31, 2016 - 72,635,032) | 723 | 726 |
| Additional paid-in capital | — | — |
| Accumulated earnings | 144,175 | 116,341 |
| Accumulated other comprehensive loss, net of tax | (14,616) | (12,391) |
| Total EVERTEC, Inc. stockholders' equity | 130,282 | 104,676 |
| Non-controlling interest | 3,733 | 3,499 |
| Total equity | 134,015 | 108,175 |
| Total liabilities and equity | \$914,627 | \$885,662 |

The accompanying notes are an integral part of these unaudited consolidated condensed financial statements.

Table of ContentsEVERTEC, Inc. Unaudited Consolidated Condensed Statements of Income and Comprehensive Income
(Dollar amounts in thousands, except per share information)

| | Three months ended June 30, | | Six months ended June 30, | |
|---|--------------------------------|----------|------------------------------|-----------|
| | 2017 | 2016 | 2017 | 2016 |
| Revenues | | | | |
| Merchant acquiring, net | \$23,506 | \$23,277 | \$45,991 | \$46,167 |
| Payment processing (from affiliates: \$8,526, \$7,951, \$16,649 and \$15,806) | 30,693 | 28,157 | 60,809 | 55,132 |
| Business solutions (from affiliates: \$36,416, \$35,660, \$73,306 and \$70,958) | 49,312 | 46,238 | 97,991 | 91,852 |
| Total revenues | 103,511 | 97,672 | 204,791 | 193,151 |
| Operating costs and expenses | | | | |
| Cost of revenues, exclusive of depreciation and amortization shown below | 43,030 | 41,966 | 87,203 | 85,374 |
| Selling, general and administrative expenses | 14,588 | 12,573 | 25,419 | 23,408 |
| Depreciation and amortization | 15,899 | 14,941 | 31,583 | 29,611 |
| Total operating costs and expenses | 73,517 | 69,480 | 144,205 | 138,393 |
| Income from operations | 29,994 | 28,192 | 60,586 | 54,758 |
| Non-operating income (expenses) | | | | |
| Interest income | 216 | 92 | 401 | 179 |
| Interest expense | (7,406) | (6,138) | (14,442) | (12,016) |
| Earnings (losses) of equity method investment | 115 | 29 | 258 | (101) |
| Other income | 1,363 | 860 | 2,637 | 1,258 |
| Total non-operating expenses | (5,712) | (5,157) | (11,146) | (10,680) |
| Income before income taxes | 24,282 | 23,035 | 49,440 | 44,078 |
| Income tax expense | 4,068 | 2,801 | 6,088 | 4,677 |
| Net income | 20,214 | 20,234 | 43,352 | 39,401 |
| Less: Net income (loss) attributable to non-controlling interest | 125 | (1) | 234 | 18 |
| Net income attributable to EVERTEC, Inc.'s common stockholders | 20,089 | 20,235 | 43,118 | 39,383 |
| Other comprehensive (loss) income, net of tax of \$(18), \$442, \$19 and \$446 | | | | |
| Foreign currency translation adjustments | (1,956) | (2,047) | (2,601) | (1,579) |
| (Loss) gain on cash flow hedge | (242) | (1,475) | 376 | (4,547) |
| Total comprehensive income attributable to EVERTEC, Inc.'s common stockholders | \$17,891 | \$16,713 | \$40,893 | \$33,257 |
| Net income per common share - basic attributable to EVERTEC, Inc.'s common stockholders | \$0.28 | \$0.27 | \$0.59 | \$0.53 |
| Net income per common share - diluted attributable to EVERTEC, Inc.'s common stockholders | \$0.27 | \$0.27 | \$0.59 | \$0.53 |
| Cash dividends declared per share | \$0.10 | \$0.10 | \$0.20 | \$0.20 |

The accompanying notes are an integral part of these unaudited consolidated condensed financial statements.

Table of ContentsEVERTEC, Inc. Unaudited Consolidated Condensed Statement of Changes in Stockholders' Equity
(Dollar amounts in thousands, except share information)

| | Number of Shares of Common Stock | Common Stock | Additional Paid-in Capital | Accumulated Earnings | Accumulated Other Comprehensive Loss | Non-Controlling Interest | Total Stockholders' Equity |
|---|---|-----------------|----------------------------------|-------------------------|---|-----------------------------|----------------------------------|
| Balance at December 31, 2016 | 72,635,032 | \$ 726 | \$ — | \$ 116,341 | \$ (12,391) | \$ 3,499 | \$ 108,175 |
| Cumulative adjustment from implementation of ASU 2016-09 | — | — | — | 4,203 | — | — | 4,203 |
| Share-based compensation recognized | — | — | 4,189 | — | — | — | 4,189 |
| Repurchase of common stock | (465,240) | (5) | (2,702) | (4,964) | — | — | (7,671) |
| Restricted stock units delivered, net of cashless | 211,513 | 2 | (1,487) | — | — | — | (1,485) |
| Net income | — | — | — | 43,118 | — | 234 | 43,352 |
| Cash dividends declared on common stock | — | — | — | (14,523) | — | — | (14,523) |
| Other comprehensive loss | — | — | — | — | (2,225) | — | (2,225) |
| Balance at June 30, 2017 | 72,381,305 | 723 | — | 144,175 | (14,616) | \$ 3,733 | \$ 134,015 |

The accompanying notes are an integral part of these unaudited consolidated condensed financial statements.

Table of ContentsEVERTEC, Inc. Unaudited Consolidated Condensed Statements of Cash Flows
(Dollar amounts in thousands)

| | Six months ended June 30, | |
|---|------------------------------|-----------|
| | 2017 | 2016 |
| Cash flows from operating activities | | |
| Net income | \$43,352 | \$39,401 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Depreciation and amortization | 31,583 | 29,611 |
| Amortization of debt issue costs and accretion of discount | 2,490 | 1,939 |
| Provision for doubtful accounts and sundry losses | 107 | 858 |
| Deferred tax benefit | (1,799) | (1,537) |
| Share-based compensation | 4,189 | 3,403 |
| Loss on disposition of property and equipment and other intangibles | 176 | 122 |
| (Earnings) losses of equity method investment | (258) | 101 |
| Decrease (increase) in assets: | | |
| Accounts receivable, net | 953 | 2,776 |
| Prepaid expenses and other assets | (6,067) | (2,972) |
| Other long-term assets | 188 | (1,826) |
| (Decrease) increase in liabilities: | | |
| Accounts payable and accrued liabilities | (9,215) | (6,793) |
| Income tax payable | 932 | 1,553 |
| Unearned income | 4,126 | 2,578 |
| Other long-term liabilities | 297 | 210 |
| Total adjustments | 27,702 | 30,023 |
| Net cash provided by operating activities | 71,054 | 69,424 |
| Cash flows from investing activities | | |
| Net (increase) decrease in restricted cash | (83) | 4,217 |
| Additions to software | (9,989) | (10,015) |
| Acquisitions, net of cash acquired | — | (5,947) |
| Property and equipment acquired | (5,485) | (9,017) |
| Proceeds from sales of property and equipment | 25 | 40 |
| Net cash used in investing activities | (15,532) | (20,722) |
| Cash flows from financing activities | | |
| Statutory withholding taxes paid on share-based compensation | (1,485) | (290) |
| Net increase in short-term borrowings | 20,000 | 3,000 |
| Repayment of short-term borrowing for purchase of equipment and software | (996) | (778) |
| Dividends paid | (14,523) | (14,964) |
| Credit amendment fees | — | (3,587) |
| Repurchase of common stock | (7,671) | (15,602) |
| Repayment of long-term debt | (9,707) | (9,500) |
| Net cash used in financing activities | (14,382) | (41,721) |
| Net increase in cash | 41,140 | 6,981 |
| Cash at beginning of the period | 51,920 | 28,747 |
| Cash at end of the period | \$93,060 | \$35,728 |
| Supplemental disclosure of cash flow information: | | |
| Cash paid for interest | \$12,280 | \$10,225 |
| Cash paid for income taxes | 5,116 | 4,815 |

Supplemental disclosure of non-cash activities:

| | | |
|--|-------------|-------------|
| Foreign currency translation adjustments | \$ (2,601) | \$ (1,579) |
| Payable due to vendor related to software acquired | 2,360 | 3,556 |

The accompanying notes are an integral part of these unaudited consolidated condensed financial statements.

Table of Contents

Notes to Unaudited Consolidated Condensed Financial Statements

| | |
|---|-----------|
| <u>Note 1 – The Company and Basis of Presentation</u> | <u>6</u> |
| <u>Note 2 - Recent Accounting Pronouncements</u> | <u>6</u> |
| <u>Note 3 - Property and Equipment, Net</u> | <u>8</u> |
| <u>Note 4 - Goodwill and Other Intangible Assets</u> | <u>8</u> |
| <u>Note 5 - Debt and Short-Term Borrowings</u> | <u>9</u> |
| <u>Note 6 - Financial Instruments and Fair Value Measurements</u> | <u>11</u> |
| <u>Note 7 - Equity</u> | <u>12</u> |
| <u>Note 8 - Share-based Compensation</u> | <u>12</u> |
| <u>Note 9 - Income Tax</u> | <u>13</u> |
| <u>Note 10 - Net Income per Common Share</u> | <u>15</u> |
| <u>Note 11 - Commitments and Contingencies</u> | <u>15</u> |
| <u>Note 12 - Related Party Transactions</u> | <u>16</u> |
| <u>Note 13 - Segment Information</u> | <u>16</u> |
| <u>Note 14 - Subsequent Events</u> | <u>18</u> |

Table of Contents

Note 1 – The Company and Basis of Presentation

The Company

EVERTEC, Inc. (formerly known as Carib Latam Holdings, Inc.) and its subsidiaries (collectively the “Company,” or “EVERTEC”) is a leading full-service transaction processing business in Latin America and the Caribbean. The Company is based in Puerto Rico and provides a broad range of merchant acquiring, payment processing and business process management. As of July 3, 2017, with the completion of the acquisition of 100% of the share capital of EFT Group S.A., a Chilean-based payment processing and software company known commercially as PayGroup (“PayGroup”), the Company provides services across 27 countries in the region. EVERTEC owns and operates the ATH network, one of the leading automated teller machine (“ATM”) and personal identification number (“PIN”) debit networks in Latin America. In addition, EVERTEC provides a comprehensive suite of services for core bank processing, cash processing and technology outsourcing in the regions the Company serves. EVERTEC serves a broad and diversified customer base of leading financial institutions, merchants, corporations and government agencies with solutions that are essential to their operations, enabling them to issue, process and accept transactions securely.

Basis of Presentation

The unaudited consolidated condensed financial statements of EVERTEC have been prepared in accordance with accounting principles generally accepted in the United States of America (“GAAP”). The preparation of the accompanying unaudited consolidated condensed financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the unaudited consolidated condensed financial statements. Actual results could differ from these estimates.

Certain information and note disclosures normally included in the financial statements prepared in accordance with GAAP have been condensed or omitted from these statements pursuant to the rules and regulations of the SEC and, accordingly, these consolidated condensed financial statements should be read in conjunction with the Audited Consolidated Financial Statements of the Company for the year ended December 31, 2016, included in the Company’s 2016 Form 10-K. In the opinion of management, the accompanying consolidated condensed financial statements, prepared in accordance with GAAP, contain all adjustments necessary for a fair presentation. Intercompany accounts and transactions are eliminated in consolidation.

Note 2 – Recent Accounting Pronouncements

Recently issued accounting pronouncements

The Financial Accounting Standards Board (“FASB”) has issued the following accounting pronouncements and guidance relevant to the Company’s operations:

In May 2017, the FASB issued updated guidance to clarify the scope of modifications under share based compensation accounting. The amendments in this update provide guidance about which changes to the terms or conditions of a share-based payment award require an entity to apply modification accounting. The amendments in this update are effective for all entities for annual periods, and interim periods within those annual periods, beginning after December 15, 2017. Early adoption is permitted, including adoption in any interim period, for reporting periods for which financial statements have not yet been issued. The amendments in this update should be applied prospectively to an award modified on or after the adoption date. The Company is currently evaluating the impact of the adoption of this guidance on its consolidated financial statements.

Accounting pronouncements issued prior to 2017 and not yet adopted

During 2014, the FASB issued new guidance for revenue from contracts with customers, which requires an entity to recognize the amount of revenue to which it expects to be entitled for the transfer of promised goods or services to customers and also includes changes in the accounting for customer contract acquisition costs and fulfillment costs. During 2016, the FASB issued several additional updates that amended the proposed guidance. These new standards will replace most existing revenue recognition guidance in U.S. GAAP, and are effective for public reporting companies for interim and annual periods beginning after December 15, 2017. The standards permit two methods of adoption: retrospectively to each prior reporting period presented (retrospective method), or retrospectively with the cumulative effect of initially applying the guidance recognized at the date of initial application (the cumulative catch-up transition method). The effective date for the Company is January 1, 2018. Management has determined to apply the amendments in this update retrospectively with the cumulative effect of initially applying this update recognized at the date of initial application.

Table of Contents

Management is continuing to evaluate the potential impact this new guidance will have on the Company's financial statements. Management has conducted initial analysis and is completing detailed contract reviews to determine necessary adjustments to accounting policies and to support an evaluation of the standard's impact on the Company's consolidated results of operations and financial condition. Based on work completed at this time, Management believes the new standard may have potentially significant impacts in the following areas:

- Under current policies, upfront activities (such as setup activities) are not generally analyzed to determine whether they have standalone value because the contingent revenue cap under the existing revenue guidance would prohibit allocation of hosting revenue to that upfront activity. Under the new standards, the contingent revenue cap no longer exists, so certain upfront activities included in the implementation process will need to be evaluated to determine whether they qualify as separate units of accounting. If they are separate units of accounting, then revenue would be allocated to the upfront activity, recognized as those activities are performed, rather than over the hosting period.
- Where the Company charges upfront fees for implementation or set-up activities, including fees charged in pre-production periods, the period over which these fees will be recognized may in some cases be shorter than our current practice.
- Revenue for certain professional services that are recognized upon completion of the services will be evaluated under the new standards to determine if revenue should be recognized over time.
- Required enhancements to current disclosures around revenue recognition.

At this time, Management is not able to reasonably estimate the impact that adoption is expected to have. The Company continues to implement appropriate changes to its business processes, systems and controls to support recognition and disclosures under the new standard. Significant activities that are in process are the calculation of the transition adjustment, drafting and approval of new accounting policies and the implementation of new processes, controls and systems to accommodate the new policies and to compile the information for the enhanced disclosures under the new standards. The implementation process is ongoing and Management expects to be in a position to report under the new accounting standard upon adoption in the first quarter of 2018.

During 2016, the FASB issued updated guidance for financial reporting about leasing transactions. The amendments in this update require a lessee to recognize assets and liabilities for leases with lease terms of more than 12 months. The recognition, measurement, and presentation of expenses and cash flows arising from a lease by a lessee primarily will depend on its classification as a finance or operating lease. In addition, the update requires that both financing and operating leases be recognized on the balance sheet. The guidance also requires disclosures to help investors and other financial statement users better understand the amount, timing, and uncertainty of cash flows arising from leases. These disclosures include qualitative and quantitative requirements, providing additional information about the amounts recorded in the financial statements. The Company expects to adopt this guidance in the period required by the update and continues to evaluate the impact that this update will have on its consolidated financial statements.

During 2016, the FASB issued updated guidance for the measurement of credit losses on financial instruments. The amendments in this update require a financial asset (or a group of financial assets) measured at amortized cost basis to be presented at the net amount expected to be collected. The allowance for credit losses is a valuation account that is deducted from the amortized cost basis of the financial asset or assets to present the net carrying value at the amount expected to be collected on the financial asset. The measurement of expected credit losses is based on relevant information about past events, including historical experience, current conditions, and reasonable and supportable forecasts that affect the collectibility of the reported amount. An entity must use judgment in determining the relevant information and estimation methods that are appropriate in its circumstances. The Company expects to adopt this guidance in the fiscal period required by this update and continues to evaluate if the adoption will have an impact on the consolidated financial statements.

During 2016, the FASB issued updated guidance for the classification of certain cash receipts and cash payments on the statement of cash flows. The amendments in this update provide specific guidance for the classification of eight issues: debt prepayment or extinguishment costs; settlement of zero-coupon debt instruments or other debt instruments

with coupon interest rates that are insignificant in relation to the effective interest rate of the borrowing; contingent consideration payments made after a business combination; proceeds from the settlement of an insurance claim; proceeds from the settlement of corporate-owned life insurance policies, including bank-owned life insurance policies; distributions received from equity method investees; beneficial interests in securitization transactions; and separately identifiable cash flows and applications of the predominance principle. The Company expects to adopt this guidance in the fiscal period required by this update and continues to evaluate if the adoption will have an impact on the consolidated financial statements.

Table of Contents

During 2016, the FASB issued updated guidance for tax treatment of intra-entity transfers of assets other than inventory. Current GAAP prohibits the recognition of current and deferred income taxes for an intra-entity asset transfer until the asset has been sold to an outside party. The FASB decided that an entity should recognize the income tax consequences of an intra-entity transfer of an asset other than inventory when the transfer occurs. Consequently, the amendments in this update eliminate the exception for an intra-entity transfer of an asset other than inventory. The amendments in this update do not include new disclosure requirements; however, existing disclosure requirements might be applicable when accounting for the current and deferred income taxes for an intra-entity transfer of an asset other than inventory. The Company expects to adopt this guidance in the fiscal period required by this update and continues to evaluate if the adoption will have an impact on the consolidated financial statements.

Note 3 – Property and Equipment, net

Property and equipment, net consists of the following:

| (Dollar amounts in thousands) | Useful life in years | June 30, | December |
|--|-------------------------|-----------|-----------|
| | | 2017 | 31, 2016 |
| Buildings | 30 | \$1,529 | \$1,559 |
| Data processing equipment | 3 - 5 | 106,482 | 105,052 |
| Furniture and equipment | 3 - 20 | 6,278 | 7,311 |
| Leasehold improvements | 5 -10 | 3,162 | 3,057 |
| | | 117,451 | 116,979 |
| Less - accumulated depreciation and amortization | | (82,692) | (79,431) |
| Depreciable assets, net | | 34,759 | 37,548 |
| Land | | 1,336 | 1,382 |
| Property and equipment, net | | \$36,095 | \$38,930 |

Depreciation and amortization expense related to property and equipment for the three and six months ended June 30, 2017 amounted to \$3.7 million and \$7.4 million, compared to \$3.4 million and \$6.8 million for the same period in 2016.

Note 4 – Goodwill and Other Intangible Assets

The changes in the carrying amount of goodwill, allocated by reportable segments, were as follows (See Note 13):

| (Dollar amounts in thousands) | Merchant Acquiring, net | Payment Processing | Business Solutions | Total |
|--|----------------------------|-----------------------|-----------------------|-----------|
| Balance at December 31, 2016 | \$ 138,121 | \$186,688 | \$46,177 | \$370,986 |
| Adjustment to goodwill from prior year acquisition | — | 1,099 | — | 1,099 |
| Foreign currency translation adjustments | — | (516) | (365) | (881) |
| Balance at June 30, 2017 | \$ 138,121 | \$187,271 | \$45,812 | \$371,204 |

Goodwill is tested for impairment on an annual basis, or more often if events or changes in circumstances indicate there may be impairment. For 2016, the Company used the qualitative assessment option or step zero process. Using this process, the Company first assessed whether it was “more likely than not” that the fair value of a reporting unit was less than its carrying amount. The Company conducted a qualitative assessment of each reporting unit’s fair value, or step zero process, as of August 31, 2016. As part of the Company’s qualitative assessment, Management considered the results of the Company’s 2015 impairment test (which indicated that the fair value of each reporting unit was in excess of its carrying amount by 120.9%—145.5%) as well as current market conditions and changes in the carrying amount of the Company’s reporting units that occurred subsequent to the 2015 impairment test. Based on the results of this qualitative assessment, EVERTEC believes the fair value of goodwill for each of the Company’s reporting units continues to exceed their respective carrying amounts and concluded that it was not necessary to conduct the two-step goodwill impairment test. There were no triggering events or changes in circumstances that, subsequent to the impairment test, would have required an additional impairment evaluation. No impairment losses were recognized for

the six months ended June 30, 2017 or 2016.

8

Table of Contents

The carrying amount of other intangible assets at June 30, 2017 and December 31, 2016 was as follows:

| (Dollar amounts in thousands) | Useful life in years | June 30, 2017 | | |
|-------------------------------|----------------------|---------------|--------------------------|---------------------|
| | | Gross amount | Accumulated amortization | Net carrying amount |
| Customer relationships | 8 - 14 | \$334,207 | \$ (154,632) | \$ 179,575 |
| Trademark | 10 - 15 | 39,950 | (23,382) | 16,568 |
| Software packages | 3 - 10 | 185,892 | (128,815) | 57,077 |
| Non-compete agreement | 15 | 56,539 | (25,443) | 31,096 |
| Other intangible assets, net | | \$616,588 | \$ (332,272) | \$ 284,316 |

| (Dollar amounts in thousands) | Useful life in years | December 31, 2016 | | |
|-------------------------------|----------------------|-------------------|--------------------------|---------------------|
| | | Gross amount | Accumulated amortization | Net carrying amount |
| Customer relationships | 8 - 14 | \$334,455 | \$ (141,829) | \$192,626 |
| Trademark | 10 - 15 | 39,950 | (21,650) | 18,300 |
| Software packages | 3 - 10 | 176,267 | (121,055) | 55,212 |
| Non-compete agreement | 15 | 56,539 | (23,558) | 32,981 |
| Other intangible assets, net | | \$607,211 | \$ (308,092) | \$299,119 |

For the three and six months ended June 30, 2017, the Company recorded amortization expense related to other intangibles of \$12.2 million and \$24.2 million, respectively, compared to \$11.4 million and \$22.7 million for the corresponding 2016 period.

The estimated amortization expense of the balances outstanding at June 30, 2017 for the next five years is as follows:

| (Dollar amounts in thousands) | |
|-------------------------------|----------|
| Remaining 2017 | \$23,689 |
| 2018 | 43,436 |
| 2019 | 39,943 |
| 2020 | 35,115 |
| 2021 | 31,845 |

Note 5 – Debt and Short-Term Borrowings

Total debt at June 30, 2017 and December 31, 2016 follows:

| (Dollar amounts in thousands) | June 30, 2017 | December 31, 2016 |
|---|---------------|-------------------|
| Senior Secured Credit Facility (2018 Term A) due on April 17, 2018 paying interest at a variable interest rate (London InterBank Offered Rate (“LIBOR”) plus applicable margin(1)(3)) | \$27,894 | \$28,721 |
| Senior Secured Credit Facility (2020 Term A) due on January 17, 2020 paying interest at a variable interest rate (LIBOR plus applicable margin(3)(4)) | 206,657 | 212,661 |
| Senior Secured Credit Facility (Term B) due on April 17, 2020 paying interest at a variable interest rate (LIBOR plus applicable margin(2)(3)) | 377,218 | 378,074 |
| Senior Secured Revolving Credit Facility(6) | 48,000 | 28,000 |
| Note Payable due on October 1, 2017(3) | 772 | 1,524 |
| Note Payable due on July 31, 2017(3) | 372 | 357 |
| Note Payable due on August 31, 2019(5) | 740 | 890 |
| Note Payable due on April 30, 2021(3) | 476 | 532 |
| Total debt | \$662,129 | \$650,759 |

Table of Contents

- (1) Applicable margin of 2.25% at June 30, 2017 and December 31, 2016.
- (2) Subject to a minimum rate (“LIBOR floor”) of 0.75% plus applicable margin of 2.50% at June 30, 2017 and December 31, 2016.
- (3) Net of unaccreted discount and unamortized debt issue costs, as applicable.
- (4) Applicable margin of 2.50% at June 30, 2017 and December 31, 2016.
- (5) Fixed interest rate of 7.50%.
- (6) Applicable margin of 2.50% at June 30, 2017 and December 31, 2016.

Senior Secured Credit Facilities

On April 17, 2013, EVERTEC Group entered into a credit agreement (the “2013 Credit Agreement”) governing the senior secured credit facilities, consisting of a \$300.0 million term loan A facility (the “Term A Loan”), a \$400.0 million term loan B facility (the “Term B Loan”, together with the Term A Loan, the “Senior Secured term loans”) and a \$100.0 million revolving credit facility (the “Revolving Facility”). During 2016, the Company entered into two separate amendments to the 2013 Credit Agreement. In the second quarter of 2016, EVERTEC Group, together with certain other direct and indirect subsidiaries of the Company, entered into a second amendment and waiver to the outstanding 2013 Credit Agreement (the “Second Amendment”). In the fourth quarter of 2016, EVERTEC Group, together with certain other direct and indirect subsidiaries of the Company, entered into a third amendment (the “Third Amendment”) to the 2013 Credit Agreement. The Third Amendment extends the maturity of (a) approximately \$219 million of EVERTEC Group’s existing approximately \$250 million of Term A loan facility to January 17, 2020 (the “2020 Term A Loan”) and (b) \$65 million of EVERTEC Group’s existing \$100 million of Revolving Facility to January 17, 2020. The remaining approximately \$30 million of Term A loan (the “2018 Term A Loan”) and the \$35 million of Revolving Facility that were not extended will remain in place and mature as originally scheduled on April 17, 2018. The Term B loan facility will remain in place and mature as originally scheduled on April 17, 2020.

The unpaid principal balance at June 30, 2017 of the 2018 Term A Loan, the 2020 Term A Loan and the Term B Loan was \$28.4 million, \$209.5 million and \$384.0 million, respectively. The additional borrowing capacity for the Revolving Facility loan at June 30, 2017 was \$52.0 million.

Notes payable

In December 2014, June 2015 and May 2016, EVERTEC Group entered into non-interest bearing financing agreements amounting to \$4.6 million, \$1.1 million, and \$0.7 million, respectively, and in October 2016 entered into an interest bearing agreement of \$1.1 million, to purchase software. As of June 30, 2017 and December 31, 2016, the outstanding principal balance of the notes payable is \$2.4 million and \$3.4 million, respectively. The current portion of these notes is recorded as part of accounts payable and the long-term portion is included in other long-term liabilities.

Interest Rate Swap

As of June 30, 2017, the Company has the following interest rate swap agreement converting a portion of the interest rate exposure on the Company’s Term B loan from variable to fixed:

| Effective date | Maturity Date | Notional Amount | Variable Rate | Fixed Rate |
|----------------|---------------|-----------------|---------------|------------|
| January 2017 | April 2020 | \$200 million | 1-month LIBOR | 1.9225% |

The Company has accounted for this transaction as a cash flow hedge. The fair value of the Company’s derivative instrument is determined using a standard valuation model. The significant inputs used in this model are readily available in public markets, or can be derived from observable market transactions, and therefore have been classified as Level 2 within the fair value hierarchy. Inputs used in this standard valuation model for derivative instruments include the applicable forward rates and discount rates. The discount rates are based on the historical LIBOR Swap

rates.

As of June 30, 2017 and December 31, 2016, the carrying amount of the derivative on the Company's balance sheet is as follows:

| | June | December |
|-------------------------------|-------------|----------|
| (Dollar amounts in thousands) | 30, 2017 | 31, 2016 |
| Other long-term liabilities | \$1,588 | \$ 1,964 |

During the three and six months ended June 30, 2017, the Company reclassified losses of \$0.5 million and \$0.9 million respectively, from accumulated other comprehensive loss into income through interest expense. Based on current LIBOR rates,

Table of Contents

the Company expects to reclassify \$1.7 million from accumulated other comprehensive loss into income through interest expense over the next 12 months. Refer to Note 6 for tabular disclosure of the fair value of derivatives and to Note 7 for tabular disclosure of gains recorded on cash flow hedging activities.

The cash flow hedge is considered highly effective and no impact on earnings is expected due to hedge ineffectiveness.

Note 6 – Financial Instruments and Fair Value Measurements

Recurring Fair Value Measurements

Fair value measurement provisions establish a fair value hierarchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. These provisions describe three levels of input that may be used to measure fair value:

Level 1: Inputs are unadjusted, quoted prices for identical assets or liabilities in an active market at the measurement date.

Level 2: Inputs, other than quoted prices included in Level 1, which are observable for the asset or liability through corroboration with market data at the measurement date.

Level 3: Unobservable inputs that reflect management's best estimate of what market participants would use in pricing the asset or liability at the measurement date.

The Company uses observable inputs when available. Fair value is based upon quoted market prices when available. If market prices are not available, the Company may employ models that mostly use market-based inputs including yield curves, interest rates, volatilities, and credit curves, among others. The Company limits valuation adjustments to those deemed necessary to ensure that the financial instrument's fair value adequately represents the price that would be received or paid in the marketplace. Valuation adjustments may include consideration of counterparty credit quality and liquidity as well as other criteria. The estimated fair value amounts are subjective in nature and may involve uncertainties and matters of significant judgment for certain financial instruments. Changes in the underlying assumptions used in estimating fair value could affect the results. The fair value measurement levels are not indicative of risk of investment.

The fair value of financial instruments is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value estimates are made at a specific point in time based on the type of financial instrument and relevant market information. Many of these estimates involve various assumptions and may vary significantly from amounts that could be realized in actual transactions. The following table summarizes the fair value measurement by level at June 30, 2017 and December 31, 2016 for the liability measured at fair value on a recurring basis:

| (Dollar amounts in thousands) | Level 1 | Level 2 | Level 3 | Total |
|-------------------------------|---------|----------|---------|----------|
| June 30, 2017 | | | | |
| Financial liabilities: | | | | |
| Interest rate swap | \$ | —\$1,588 | \$ | —\$1,588 |
| December 31, 2016 | | | | |
| Financial liabilities: | | | | |
| Interest rate swap | \$ | —\$1,964 | \$ | —\$1,964 |

The following table presents the carrying value, as applicable, and estimated fair values for financial instruments at June 30, 2017 and December 31, 2016:

Table of Contents

| | June 30, 2017 | | December 31, 2016 | |
|-------------------------------|--------------------|---------------|--------------------|---------------|
| (Dollar amounts in thousands) | Carrying Amount | Fair Value | Carrying Amount | Fair Value |
| Financial liabilities: | | | | |
| Interest rate swap | \$1,588 | \$1,588 | \$1,964 | \$1,964 |
| Senior Secured Term B Loan | 377,218 | 382,080 | 378,074 | 383,491 |
| 2018 Term A Loan | 27,894 | 28,168 | 28,721 | 29,268 |
| 2020 Term A Loan | 206,657 | 208,232 | 212,661 | 213,872 |

The fair value of the term loans at June 30, 2017 and December 31, 2016 were obtained using the prices provided by third party service providers. Their pricing is based on various inputs such as: market quotes, recent trading activity in a non-active market or imputed prices. Also, the pricing may include the use of an algorithm that could take into account movement in the general high yield market, among other variants. The unpaid principal balance of the 2018 Term A Loan as of June 30, 2017 and December 31, 2016 was \$28.4 million and \$29.5 million, respectively, and the unpaid principal balance of the 2020 Term A Loan was \$209.5 million and \$216.0 million for the same periods, respectively. The unpaid principal balance of the Term B Loan was \$384.0 million and \$386.0 million as of June 30, 2017 and December 31, 2016, respectively.

The Senior Secured term loans, which are not measured at fair value in the balance sheets, would be categorized as Level 3 in the fair value hierarchy.

Note 7 – Equity

Accumulated Other Comprehensive Loss

The following table provides a summary of the changes in the balances of accumulated other comprehensive loss for the six months period ended June 30, 2017:

| (Dollar amounts in thousands) | Foreign Currency | | Cash Flow Hedge | Total |
|---|----------------------------|---|-----------------|--------------|
| | Translation Adjustments | | | |
| Balance - December 31, 2016 | \$ (10,427 |) | \$ (1,964 |) \$(12,391) |
| Other comprehensive loss before reclassifications | (2,601 |) | (538 |) (3,139) |
| Effective portion reclassified to Net Income | — | | 914 | 914 |
| Balance - June 30, 2017, net of tax | \$ (13,028 |) | \$ (1,588 |) \$(14,616) |

Note 8 – Share-based Compensation

Long-term Incentive Plan ("LTIP")

In the first quarter of 2015, 2016 and 2017, the Compensation Committee of the Board of Directors approved grants of restricted stock units ("RSUs") to executives and certain employees pursuant to the 2015 LTIP, 2016 LTIP and 2017 LTIP, respectively, all under the terms of our 2013 Equity Incentive Plan. Under the LTIPs, the Company granted restricted stock units to eligible participants as time-based awards and/or performance-based awards.

The vesting of the RSUs is dependent upon service, market, and/or performance conditions as defined in the grants. Employees that received time-based awards with service conditions are entitled to receive a specific number of shares of the Company's common stock on the vesting date if the employee is providing services to the Company on the vesting date. Time-based awards vest over a period of three years in substantially equal installments commencing on

the start of the fiscal year during which the RSUs were granted or on the grant date and ending on January 1 of each year for the 2015 LTIP, on February 19 of each year for the 2016 LTIP and on February 24 of each year for the 2017 LTIP.

Employees that received awards with market conditions under the 2015 and 2016 LTIPs are entitled to receive a specific number of shares of the Company's common stock on the vesting date if the Company's total shareholder return ("TSR") target relative to a specified group of industry peer companies is achieved. Employees that received awards with performance conditions are entitled to receive a specific number of shares of the Company's common stock on the vesting date if the Cumulative Annual Growth Rate ("CAGR") of Diluted EPS target over three years is achieved for the 2015 LTIP. For the 2016

Table of Contents

LTIP, the CAGR EPS RSUs was based on the Company's actual one-year diluted EPS measured over the period commencing on January 1, 2016 and ending on December 31, 2016, relative to the goals set by the Compensation Committee. The shares earned according to the plan are further subject to a two-year service vesting period. For the performance-based awards under the 2017 LTIP, the Compensation Committee established Adjusted EBITDA as the primary performance measure while maintaining focus on total shareholder return through the use of a market-based TSR performance modifier. The TSR modifier adjusts the shares earned based on the core Adjusted EBITDA performance upwards or downwards (+/- 25%) based on the Company's relative TSR at the end of the three-year performance period as compared to the companies in the Russell 2000 Index. The Adjusted EBITDA performance measure will be calculated for the one-year period commencing on January 1, 2017 and ending on December 31, 2017, relative to the goals set by the Compensation Committee for this same period. The shares earned will be subject to a further two-year service vesting period.

Performance and market-based awards vest at the end of the performance period that commenced on January 1, 2015 for the 2015 LTIP, February 19, 2016 for the 2016 LTIP and February 24, 2017 for the 2017 LTIP. The periods end respectively on January 1, 2018 for the 2015 LTIP, February 19, 2019 for the 2016 LTIP and February 24, 2020 for the 2017 LTIP. Awards are forfeited if the employee voluntarily ceases to be employed by the Company prior to vesting.

The following table summarizes the stock options activity for the six months ended June 30, 2017:

| | Shares | Weighted-Average exercise price |
|-------------------------------|--------|------------------------------------|
| Outstanding December 31, 2016 | 20,000 | \$ 6.04 |
| Outstanding June 30, 2017 | 20,000 | \$ 6.04 |
| Exercisable at June 30, 2017 | — | \$ — |

Management uses the fair value method of recording stock-based compensation as described in the guidance for stock compensation in ASC topic 718.

The following table summarizes nonvested restricted shares and RSUs activity for the six months ended June 30, 2017:

| Nonvested restricted shares and RSUs | Shares | Weighted-average grant date fair value |
|--------------------------------------|-----------|---|
| Nonvested at December 31, 2016 | 1,212,364 | \$ 14.88 |
| Forfeited | 106,298 | 16.30 |
| Vested | 310,005 | 15.26 |
| Granted | 683,393 | 17.83 |
| Nonvested at June 30, 2017 | 1,479,454 | \$ 16.06 |

For the three and six months ended June 30, 2017 and 2016, the Company recognized \$2.0 million and \$4.2 million, and \$1.8 million and \$3.4 million of share-based compensation expense, respectively.

As of June 30, 2017, the maximum unrecognized cost for restricted stocks and RSU's was \$16.8 million. The cost is expected to be recognized over a weighted average period of 2.05 years. Unrecognized share-based compensation expense related to stock options for the same period is minor and is expected to be recognized during the current year.

Note 9 – Income Tax

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The components of income tax expense for the three and six months ended June 30, 2017 and 2016, respectively, consisted of the following:

| | Three months ended June 30, | | Six months ended June 30, | |
|-------------------------------|-----------------------------------|---------|---------------------------------|----------|
| (Dollar amounts in thousands) | 2017 | 2016 | 2017 | 2016 |
| Current tax provision | \$4,380 | \$3,534 | \$7,887 | \$6,214 |
| Deferred tax benefit | (312) | (733) | (1,799) | (1,537) |
| Income tax expense | \$4,068 | \$2,801 | \$6,088 | \$4,677 |

Table of Contents

The Company conducts operations in Puerto Rico and certain countries in Latin America. As a result, the income tax expense includes the effect of taxes paid to the Puerto Rico government as well as foreign jurisdictions. The following table presents the components of income tax expense for the three and six months ended June 30, 2017 and 2016, respectively, and its segregation based on location of operations:

| (Dollar amounts in thousands) | Three months | | Six months ended | |
|----------------------------------|------------------------|----------|------------------------|------------|
| | ended June 30, 2017 | 2016 | ended June 30, 2017 | 2016 |
| Current tax provision | | | | |
| Puerto Rico | \$3,054 | \$1,795 | \$4,860 | \$3,561 |
| United States | 386 | 72 | 200 | 236 |
| Foreign countries | 940 | 1,667 | 2,827 | 2,417 |
| Total current tax provision | \$4,380 | \$3,534 | \$7,887 | \$6,214 |
| Deferred tax (benefit) provision | | | | |
| Puerto Rico | \$(463) | \$(431) | \$(1,052) | \$(910) |
| United States | 20 | (26) | (83) | (51) |
| Foreign countries | 131 | (276) | (664) | (576) |
| Total deferred tax benefit | \$(312) | \$(733) | \$(1,799) | \$(1,537) |

Taxes payable to foreign countries by EVERTEC's subsidiaries will be paid by such subsidiary and the corresponding liability and expense will be presented in EVERTEC's consolidated financial statements.

As of June 30, 2017, the Company has \$30.0 million of unremitted earnings from foreign subsidiaries. The Company has not recognized a deferred tax liability on undistributed earnings for the Company's foreign subsidiaries because these earnings are intended to be indefinitely reinvested.

On June 27, 2017 the Company received a one-time repatriation of cash from a foreign subsidiary of \$8.9 million to partially fund the acquisition of a Chilean based payment processing company. This distribution was subject to withholding at source of 15% in the country of origin and accordingly the Company recognized current income tax expense of \$1.3 million. No income tax expense was recorded in the country that received the distribution because of the availability to credit foreign taxes paid both at the corporate level and the withholding at source on the distribution. The Company believes that this one time repatriation of existing funds from a foreign subsidiary does not prohibit applying the indefinite reinvestment exception to the remaining undistributed earnings because Management has sufficient evidence of specific plans to continue reinvesting the foreign subsidiary's undistributed earnings.

As of June 30, 2017, the gross deferred tax asset amounted to \$5.5 million and the gross deferred tax liability amounted to \$19.0 million, compared to \$5.0 million and \$19.2 million as of December 31, 2016.

The Company estimates that it is reasonably possible that the potential liability for uncertain tax positions relating to the net operating loss created by previously deducted transaction costs will decrease by no more than \$4.5 million in the next twelve months as a result of the expiration of the statute of limitations.

Pursuant to the applicable provision of the PR Code, net operating losses ("NOL") can be carried forward for a period of seven, ten or twelve taxable years, depending on the taxable year generated. Act 72 enacted on May 29, 2015, limited the amount of a NOL deduction to 80% for regular tax and 70% for alternative minimum tax. At June 30, 2017, the Company has \$11.8 million in NOL carryforwards for tax purposes available to offset future taxable income.

Table of Contents

Note 10 – Net Income Per Common Share

The reconciliation of the numerator and denominator of the income per common share is as follows:

| | Three months ended | | Six months ended | |
|--|--------------------|------------|------------------|------------|
| | June 30, | June 30, | June 30, | June 30, |
| (Dollar amounts in thousands, except per share information) | 2017 | 2016 | 2017 | 2016 |
| Net income attributable to EVERTEC, Inc. | \$20,089 | \$ 20,235 | \$43,118 | \$ 39,383 |
| Less: non-forfeitable dividends on restricted stock | 3 | 3 | 3 | 15 |
| Net income available to EVERTEC, Inc.'s common shareholders | \$20,086 | \$ 20,232 | \$43,115 | \$ 39,368 |
| Weighted average common shares outstanding | 72,508,852 | 74,706,042 | 72,572,157 | 74,826,946 |
| Weighted average potential dilutive common shares (1) | 565,739 | 313,443 | 515,230 | 131,180 |
| Weighted average common shares outstanding - assuming dilution | 73,074,591 | 75,019,485 | 73,087,387 | 74,958,126 |
| Net income per common share - basic | \$0.28 | \$ 0.27 | \$0.59 | \$ 0.53 |
| Net income per common share - diluted | \$0.27 | \$ 0.27 | \$0.59 | \$ 0.53 |

(1) Potential common shares consist of common stock issuable under the assumed exercise of stock options and restricted stock awards using the treasury stock method.

On February 17, 2017, the Board declared a quarterly cash dividend of \$0.10 per share of common stock, which was paid on March 20, 2017 to stockholders of record as of the close of business on March 1, 2017. On April 27, 2017, the Board declared a quarterly cash dividend of \$0.10 per share of common stock, which was paid on June 9, 2017 to stockholders of record as of the close of business on May 8, 2017.

Note 11 – Commitments and Contingencies

Certain lease agreements contain provisions for future rent increases. The total amount of rental payments due over the lease term is being charged to rent expense on the straight-line method over the term of the lease. The difference between rent expense recorded and the amount paid is recorded as a deferred rent obligation.

Rent expense of office facilities and real estate for the three and six months ended June 30, 2017 and 2016 amounted \$1.8 million and \$4.0 million, and \$2.0 million and \$4.0 million, respectively. Rent expense for telecommunications and other equipment for the three and six months ended June 30, 2017 and 2016 amounted to \$1.6 million and \$3.0 million, and \$1.5 million and \$3.0 million, respectively.

EVERTEC is a defendant in a number of legal proceedings arising in the ordinary course of business. Based on the opinion of legal counsel and other factors, Management believes that the final disposition of these matters will not have a material adverse effect on the business, results of operations, financial condition, or cash flows of the Company. The Company has identified certain claims as a result of which a loss may be incurred, but in the aggregate the loss would be insignificant. For other claims regarding proceedings that are in an initial phase, the Company is unable to estimate the range of possible loss, if any, but at this time believes that any loss related to such claims will not be material.

Table of Contents

Note 12 – Related Party Transactions

The following table presents the Company's transactions with related parties for the three and six months ended June 30, 2017 and 2016:

| (Dollar amounts in thousands) | Three months ended June 30, | | Six months ended June 30, | |
|--------------------------------|-----------------------------|----------|---------------------------|----------|
| | 2017 | 2016 | 2017 | 2016 |
| Total revenues (1)(2) | \$44,942 | \$43,611 | \$89,955 | \$86,764 |
| Cost of revenues | \$349 | \$539 | \$835 | \$798 |
| Rent and other fees | \$1,812 | \$2,029 | \$3,848 | \$3,963 |
| Interest earned from affiliate | | | | |
| Interest income | \$39 | \$55 | \$78 | \$114 |

(1) Total revenues from Popular as a percentage of revenues were 43%, 44%, 43% and 44% for the periods presented above, respectively.

(2) Includes revenues generated from investee accounted for under the equity method of \$0.6 million and \$1.1 million, and \$0.5 million and \$1.0 million for the three and six months ended June 30, 2017, and 2016, respectively.

At June 30, 2017 and December 31, 2016, EVERTEC had the following balances arising from transactions with related parties:

| (Dollar amounts in thousands) | June 30, December | |
|--|-------------------|----------|
| | 2017 | 31, 2016 |
| Cash and restricted cash deposits in affiliated bank | \$24,661 | \$15,918 |
| Other due/to from affiliate | | |
| Accounts receivable | \$20,255 | \$21,461 |
| Prepaid expenses and other assets | \$1,962 | \$699 |
| Other long-term assets | \$416 | \$554 |
| Accounts payable | \$5,846 | \$6,300 |
| Unearned income | \$18,062 | \$14,383 |

Note 13 – Segment Information

During the periods presented, the Company operated its business in the segments described below. As a result of the acquisition of PayGroup discussed in Note 14, the Chief Operating Decision Maker ("CODM") is evaluating the current structure of the Company and the information that he regularly reviews for purposes of allocating resources and assessing performance. The Company's reportable segments will be re-evaluated for any changes that occur as a result of the acquisition.

The Company operates in three business segments: Merchant Acquiring, Payment Processing and Business Solutions. The Company's business segments are organized based on the nature of products and services. The CODM reviews their individual financial information to assess performance and to allocate resources.

The following tables set forth information about the Company's operations by its three business segments for the periods indicated:

Table of Contents

| (Dollar amounts in thousands) | Merchant Acquiring, net | Payment Processing | Business Solutions | Other | Total |
|----------------------------------|----------------------------|-----------------------|-----------------------|--------------|------------|
| Three months ended June 30, 2017 | | | | | |
| Revenues | \$ 23,506 | \$ 39,476 | \$ 49,312 | \$(8,783)(1) | \$ 103,511 |
| Income from operations | 7,192 | 16,566 | 13,521 | (7,285) (2) | 29,994 |
| Three months ended June 30, 2016 | | | | | |
| Revenues | \$ 23,277 | \$ 36,289 | \$ 46,238 | \$(8,132)(1) | \$ 97,672 |
| Income from operations | 8,786 | 14,276 | 15,126 | (9,996) (2) | 28,192 |

| (Dollar amounts in thousands) | Merchant Acquiring, net | Payment Processing | Business Solutions | Other | Total |
|--------------------------------|----------------------------|-----------------------|-----------------------|---------------|------------|
| Six months ended June 30, 2017 | | | | | |
| Revenues | \$ 45,991 | \$ 78,209 | \$ 97,991 | \$(17,400)(1) | \$ 204,791 |
| Income from operations | 14,100 | 33,799 | 27,172 | (14,485) (2) | 60,586 |
| Six months ended June 30, 2016 | | | | | |
| Revenues | \$ 46,167 | \$ 70,828 | \$ 91,852 | \$(15,696)(1) | \$ 193,151 |
| Income from operations | 17,212 | 26,690 | 28,369 | (17,513) (2) | 54,758 |

(1) Represents the elimination of intersegment revenues for services provided by the Payment Processing segment to the Merchant Acquiring segment, and other miscellaneous intersegment revenues.

(2) Primarily represents non-operating depreciation and amortization expenses generated as a result of the Merger and certain non-recurring fees and expenses.

The reconciliation of income from operations to consolidated net income for the three and six months ended June 30, 2017 and 2016 is as follows:

| (Dollar amounts in thousands) | Three months ended June 30, | | Six months ended June 30, | |
|---|-----------------------------------|-----------|------------------------------|-----------|
| | 2017 | 2016 | 2017 | 2016 |
| Segment income from operations | | | | |
| Merchant Acquiring | \$ 7,192 | \$ 8,786 | \$ 14,100 | \$ 17,212 |
| Payment Processing | 16,566 | 14,276 | 33,799 | 26,690 |
| Business Solutions | 13,521 | 15,126 | 27,172 | 28,369 |
| Total segment income from operations | 37,279 | 38,188 | 75,071 | 72,271 |
| Merger related depreciation and amortization and other unallocated expenses (1) | (7,285) | (9,996) | (14,485) | (17,513) |
| Income from operations | 29,994 | 28,192 | 60,586 | 54,758 |
| Interest expense, net | (7,190) | (6,046) | (14,041) | (11,837) |
| Earnings (losses) of equity method investment | 115 | 29 | 258 | (101) |
| Other income | 1,363 | 860 | 2,637 | 1,258 |
| Income tax expense | (4,068) | (2,801) | (6,088) | (4,677) |
| Net income | \$ 20,214 | \$ 20,234 | \$ 43,352 | \$ 39,401 |

(1) Primarily represents non-operating depreciation and amortization expenses generated as a result of the Merger and certain non-recurring fees and expenses.

Table of Contents

Note 14 – Subsequent Events

On July 3, 2017, EVERTEC, Inc's main operating subsidiary, EVERTEC Group, LLC, and EVERTEC Panama, S.A. closed on the direct and indirect acquisition of 100% of the share capital of PayGroup for approximately US \$46 million, which comprises a cash payment of approximately US \$38.5 million and the assumption of approximately US \$7.5 million in debt and other liabilities. The acquisition was pursuant to a share purchase promise agreement entered into on February 17, 2017.

On July 25, 2017, the Company's Board of Directors declared a regular quarterly cash dividend of \$0.10 per share on the Company's outstanding shares of common stock. The Board anticipates declaring this dividend in future quarters on a regular basis; however future declarations of dividends are subject to the Board of Director's approval and may be adjusted as business needs or market conditions change. The cash dividend of \$0.10 per share will be paid on September 8, 2017 to stockholders of record as of the close of business on August 7, 2017.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following Management's Discussion and Analysis ("MD&A") covers: (i) the results of operations for the three and six months ended June 30, 2017 and 2016 and (ii) the financial condition as of June 30, 2017. You should read the following discussion and analysis in conjunction with the audited consolidated financial statements (the "Audited Consolidated Financial Statements") and related notes for the fiscal year ended December 31, 2016, included in the Company's Form 10-K and with the unaudited consolidated condensed financial statements (the "Unaudited Consolidated Financial Statements") and related notes appearing elsewhere herein. This MD&A contains forward-looking statements that involve risks and uncertainties. Our actual results may differ from those indicated in the forward-looking statements. See "Forward-Looking Statements" for a discussion of the risks, uncertainties and assumptions associated with these statements.

Except as otherwise indicated or unless the context otherwise requires, (a) the terms "EVERTEC," "we," "us," "our," "our Company" and "the Company" refer to EVERTEC, Inc. and its subsidiaries on a consolidated basis, (b) the term "Holdings" refers to EVERTEC Intermediate Holdings, LLC, but not any of its subsidiaries and (c) the term "EVERTEC Group" refers to EVERTEC Group, LLC and its predecessor entities and their subsidiaries on a consolidated basis, including the operations of its predecessor entities prior to the Merger (as defined below). EVERTEC Inc.'s subsidiaries include Holdings, EVERTEC Group, EVERTEC Dominicana, SAS, EVERTEC Panamá, S.A., EVERTEC Costa Rica, S.A. ("EVERTEC CR"), EVERTEC Guatemala, S.A., Processa, SAS ("Processa"), EVERTEC USA, LLC and EVERTEC México Servicios de Procesamiento, S.A. de C.V. Neither EVERTEC nor Holdings conducts any operations other than with respect to its indirect or direct ownership of EVERTEC Group.

Executive Summary

EVERTEC is a leading full-service transaction processing business in Latin America (which includes Central America and the Caribbean, unless otherwise specified), providing a broad range of merchant acquiring, payment processing and business process management services. According to the September 2016 Nilson Report, we are one of the largest merchant acquirers in Latin America based on total number of transactions and we believe we are the largest merchant acquirer in the Caribbean and Central America. As of July 3, 2017, with the completion of the purchase of PayGroup, we serve 27 countries in the region from our base in Puerto Rico. We manage a system of electronic payment networks that process more than two billion transactions annually, and offer a comprehensive suite of services for core bank processing, cash processing and technology outsourcing. In addition, we own and operate the ATH network, one of the leading personal identification number ("PIN") debit networks in Latin America. We serve a diversified customer base of leading financial institutions, merchants, corporations and government agencies with "mission-critical" technology solutions that enable them to issue, process and accept transactions securely. We believe our business is well-positioned to continue to expand across the fast-growing Latin American region.

We are differentiated, in part, by our diversified business model, which enables us to provide our varied customer base with a broad range of transaction-processing services from a single source across numerous channels and geographic markets. We believe this single-source capability provides several competitive advantages that will enable us to continue to penetrate our existing customer base with complementary new services, win new customers, develop new sales channels and enter new markets. We believe these competitive advantages include:

- Our ability to provide best in class products;
- Our ability to provide in one package a range of services that traditionally had to be sourced from different vendors;
- Our ability to serve customers with disparate operations in several geographies with a single integrated technology solution that enables them to manage their business as one enterprise; and
- Our ability to capture and analyze data across the transaction processing value chain and use that data to provide value-added services that are differentiated from those offered by pure-play vendors that serve only one portion of the transaction processing value chain (such as only merchant acquiring or payment processing).

Our broad suite of services spans the transaction processing value chain and includes a range of front-end customer-facing solutions such as the electronic capture and authorization of transactions at the point-of-sale, as well as back-end support services such as the clearing and settlement of transactions and account reconciliation for card issuers. These include: (i) merchant acquiring services, which enable point of sales (“POS”) and e-commerce merchants to accept and process electronic methods of payment such as debit, credit, prepaid and electronic benefit transfer (“EBT”) cards; (ii) payment processing services, which enable financial institutions and other issuers to manage, support and facilitate the processing for credit, debit, prepaid, automated teller machines (“ATM”) and EBT card programs; and (iii) business process management solutions, which provide “mission-critical” technology solutions such as core bank processing, as well as IT outsourcing and cash management services to financial institutions, corporations and governments. We provide these services through scalable,

Table of Contents

end-to-end technology platforms that we manage and operate in-house, which generates operating efficiencies that enable us to maximize profitability.

We sell and distribute our services primarily through a proprietary direct sales force with established customer relationships. We are also building a variety of indirect sales channels that enable us to leverage the distribution capabilities of partners in adjacent markets, including value-added resellers. We continue to pursue joint ventures and merchant acquiring alliances.

We benefit from an attractive business model, the hallmarks of which are recurring revenue, scalability, significant operating margins and moderate capital expenditure requirements. Our revenue is predominantly recurring in nature because of the mission-critical and embedded nature of the services we provide. In addition, we generally negotiate multi-year contracts with our customers. Our business model enables us to continue to grow our business organically in the primary markets we serve without significant incremental capital expenditures.

Corporate Background

EVERTEC, Inc. (formerly known as Carib Latam Holdings, Inc.) is a Puerto Rico corporation organized in April 2012. Our main operating subsidiary, EVERTEC Group, LLC (formerly known as EVERTEC, LLC and EVERTEC, Inc., hereinafter “EVERTEC Group”), was organized in Puerto Rico in 1988. EVERTEC Group was formerly a wholly-owned subsidiary of Popular. On September 30, 2010, pursuant to an Agreement and Plan of Merger (as amended, the “Merger Agreement”), AP Carib Holdings, Ltd. (“Apollo”) acquired a 51% indirect ownership interest in EVERTEC Group as part of a merger (the “Merger”) and EVERTEC Group became a wholly-owned subsidiary of Holdings.

On April 17, 2012, EVERTEC Group was converted from a Puerto Rico corporation to a Puerto Rico limited liability company (the “Conversion”) for the purpose of improving its consolidated tax efficiency by taking advantage of changes to the Puerto Rico Internal Revenue Code, as amended (the “PR Code”), that permit limited liability companies to be treated as partnerships that are pass-through entities for Puerto Rico tax purposes. Concurrent with the Conversion, Holdings, which is our direct subsidiary, was also converted from a Puerto Rico corporation to a Puerto Rico limited liability company. Prior to these conversions, EVERTEC, Inc. was formed in order to act as the new parent company of Holdings and its subsidiaries, including EVERTEC Group. The transactions described above in this paragraph are collectively referred to as the “Reorganization.”

Separation from and Key Relationship with Popular

Prior to the Merger on September 30, 2010, EVERTEC Group was 100% owned by Popular, the largest financial institution in the Caribbean, and operated substantially as an independent entity within Popular. After the consummation of the Merger, Popular retained an indirect ownership interest in EVERTEC Group and is our largest customer. In connection with, and upon consummation of the Merger, EVERTEC Group entered into a 15-year Master Services Agreement (the “MSA”), and several related agreements with Popular. Under the terms of the MSA, Popular agreed to continue to use EVERTEC services on an ongoing and exclusive basis, for the duration of the agreement, on commercial terms consistent with those of our historical relationship. Additionally, Popular granted us a right of first refusal on the development of certain new financial technology products and services for the duration of the MSA.

Factors and Trends Affecting the Results of Our Operations

The ongoing migration from cash, check and other paper methods of payment to electronic payments continues to benefit the transaction processing industry globally. This migration is driven by factors including customer

convenience, marketing efforts by financial institutions, card issuer rewards and the development of new forms of payment. We believe that the penetration of electronic payments in the markets in which we operate is significantly lower relative to the U.S. market, and that this ongoing shift will continue to generate substantial growth opportunities for our business. For example, currently the adoption of banking products, including electronic payments, in the Latin American region is lower relative to the more mature U.S. and European markets. We believe that the unbanked and underbanked population in our markets will continue to shrink, therefore driving incremental penetration and growth of electronic payments in Puerto Rico and other Latin American regions. We also benefit from the trend for financial institutions and government agencies to outsource technology systems and processes. Many medium- and small-size institutions in the Latin American markets in which we operate have outdated computer systems and updating these IT legacy systems is financially and logistically challenging. We believe that our technology and business outsourcing solutions cater to the evolving needs of the financial institution customer base we target, providing integrated, open, flexible, customer-centric and efficient IT products and services.

Our results of operations may be affected by regulatory changes that will occur as the payments industry has come under increased scrutiny from lawmakers and regulators.

Table of Contents

As described in the risk factors in our 2016 Form 10-K, our financial condition and results of operations are, in part, dependent on the economic and general conditions of the geographies in which we operate. The Puerto Rico fiscal crisis continues to negatively impact the economy, while austerity measures pursuant to the fiscal plan are in the early stages of implementation. However, to date, our operations and our business with the government of Puerto Rico have not been significantly impacted. We continue to closely monitor the Puerto Rico fiscal situation and its impact on the economy and our business.

In addition to the macroeconomic trends described above, Management currently estimates that we will experience a revenue attrition in Latin America of approximately \$1 million to \$3 million in 2017 related to client migrations anticipated to occur throughout 2017 and approximately \$5 million to \$7 million for migrations anticipated in 2018. The client decisions for these anticipated migrations were driven by a variety of historical factors, most importantly customer service experience. Management believes that these customer decisions are unlikely to change, however timing is subject to change based on customer's conversion schedules.

Overview of Results of Operations

The following briefly describes the components of revenues and expenses as presented in the unaudited consolidated condensed statements of income and comprehensive income. Descriptions of the revenue recognition policies are detailed in Note 1 of the Notes to Audited Consolidated Financial Statements included in our 2016 Form 10-K.

Merchant Acquiring, net. Merchant Acquiring revenue consists of revenues from services that allow merchants to accept electronic methods of payment. Our standard merchant contract has an initial term of one or three years, with automatic one-year renewal periods. In the Merchant Acquiring segment, sources of revenues include a discount fee (generally a percentage of the sales amount of a credit or debit card transaction value) and membership fees charged to merchants, debit network fees and rental income from POS devices and other equipment, net of credit card interchange and assessment fees charged by credit cards associations (such as VISA or MasterCard) or payment networks.

Merchant Acquiring accounted for \$23.5 million, or 23% of total revenues, and \$7.2 million or 19% of total segment income from operations for the three months ended June 30, 2017, compared with \$23.3 million, or 24%, of total revenues and \$8.8 million, or 23% of total segment income from operations for the comparable period in 2016. For the six months ended June 30, 2017, our Merchant Acquiring business accounted for \$46.0 million, or 22% of total revenues and \$14.1 million or 19% of total segment income from operations compared with \$46.2 million, or 24%, of total revenues and \$17.2 million, or 24%, of total segment income from operations for the six months ended June 30, 2016.

Payment Processing. Payment Processing revenue primarily reflects ATH network and payment transaction processing, including related services such as authorization, management and recording of ATM and POS transactions, and ATM management and monitoring. Payment Processing revenue also includes income from card processing services to debit or credit card issuers, such as credit and debit card processing, authorization and settlement and fraud monitoring and control services; payment processing services such as payment and billing products for merchants, businesses and financial institutions; and EBT, which principally consist of services to the Puerto Rico government for the delivery of government benefits to participants. Payment products include electronic check processing, automated clearing house ("ACH"), lockbox, interactive voice response and web-based payments through personalized websites, among others.

We generally enter into one to five year contracts with our private payment processing clients and one year contracts with our government payment processing clients. For ATH network and processing services, revenue is driven mainly by the number of transactions processed. Revenue is derived mainly from network fees, transaction switching and processing fees, and leasing of POS devices. For card issuer processing, revenue is dependent mostly upon the number

of cardholder accounts on file, transactions and authorizations processed, the number of cards embossed and other processing services. For EBT services, revenue is derived mainly from the number of beneficiaries on file.

Payment Processing accounted for \$30.7 million, or 30%, of total revenues and \$16.6 million, or 44%, of total segment income from operations for the three months ended June 30, 2017, compared with \$28.2 million, or 29%, of total revenues and \$14.3 million, or 37%, of total segment income from operations for the three months ended June 30, 2016. For the six months ended June 30, 2017, our Payment Processing business accounted for \$60.8 million, or 30%, of total revenues and \$33.8 million, or 45% of total segment income from operations compared with \$55.1 million, or 29%, of total revenues and \$26.7 million, or 37%, of total segment income from operations for the six months ended June 30, 2016.

Business Solutions. Business Solutions revenue consists of revenues from a full suite of business process management solutions including core bank processing, network hosting and management, IT consulting services, business process outsourcing, item

Table of Contents

and cash processing, and fulfillment. We generally enter into one to five year contracts with our private Business Solutions clients and one year or multi-year contracts, with annual fiscal funding clauses, for our government Business Solutions clients.

In addition, we are a reseller of hardware and software products; these resale transactions are generally one-time transactions. Revenue from sales of hardware or software products is recognized once the following four criteria are met: (i) evidence of an agreement exists, (ii) delivery and acceptance has occurred or services have been rendered, (iii) the selling price is fixed or determinable, and (iv) collection of the selling price is reasonably assured or probable, as applicable.

Business Solutions accounted for \$49.3 million, or 48%, of total revenues and \$13.5 million, or 36%, of total segment income from operations for the three months ended June 30, 2017, compared with \$46.2 million, or 47%, of total revenues and \$15.1 million, or 40%, of total segment income from operations for the three months ended June 30, 2016. For the six months ended June 30, 2017, Business Solutions accounted for \$98.0 million, or 48%, of total revenues and \$27.2 million, or 36%, of total segment income from operations compared with \$91.9 million, or 48%, of total revenues and \$28.4 million, or 39%, of total segment income from operations for the six months ended June 30, 2016.

Cost of revenues. This caption includes the costs directly associated with providing services to customers, as well as product and software sales, including software licensing and maintenance costs; telecommunications costs; personnel and infrastructure costs to develop and maintain applications, operate computer networks and provide associated customer support, and other operating expenses.

Selling, general and administrative. This caption consists mainly of salaries, wages and related expenses paid to sales personnel, administrative employees and management, advertising and promotional costs, audit and legal fees, and other selling expenses.

Depreciation and amortization. This caption consists of our depreciation and amortization expense. Following the completion of the Merger, our depreciation and amortization expense increased as a result of the purchase price allocation adjustments to reflect the fair market value and revised useful life assigned to property and equipment and intangible assets in connection with the Merger.

Results of Operations

The following tables set forth certain consolidated financial information for the three and six months ended June 30, 2017 and 2016. The following tables and discussion should be read in conjunction with the information contained in our Unaudited Consolidated Condensed Financial Statements and the notes thereto appearing elsewhere in this Quarterly Report on Form 10-Q.

Comparison of the three months ended June 30, 2017 and 2016

The following tables present the components of our unaudited consolidated condensed statements of income and comprehensive income by business segment and the change in those amounts for the three months ended June 30, 2017 and 2016.

Revenues

| | Three months ended June 30, | | |
|-------------------------------|--------------------------------|------|----------|
| (Dollar amounts in thousands) | 2017 | 2016 | Variance |

| | | | | |
|-------------------------|-----------|----------|---------|----|
| Merchant Acquiring, net | \$23,506 | \$23,277 | \$229 | 1% |
| Payment Processing | 30,693 | 28,157 | 2,536 | 9% |
| Business Solutions | 49,312 | 46,238 | 3,074 | 7% |
| Total revenues | \$103,511 | \$97,672 | \$5,839 | 6% |

Total revenues for the three months ended June 30, 2017 increased by \$5.8 million or 6% as compared to the corresponding 2016 period.

Merchant Acquiring, net revenue increased 1% to \$23.5 million. Revenue growth in the quarter was driven by volume growth and increased fees partially offset by the shift of revenue from the Merchant Acquiring segment to the Payment Processing segment, related to a client contract change in the second quarter of 2016.

Table of Contents

Payment Processing revenue in the quarter amounted to \$30.7 million, an increase of \$2.5 million or 9%. Revenue results in the quarter reflected the previously referenced client contract change from Merchant Acquiring to Payment Processing and increases in ATH® debit network transaction volumes, card processing volumes, POS rental income, as well as increased revenue related to government programs.

Business Solutions revenue amounted to \$49.3 million, compared with \$46.2 million in the prior year quarter, an increase of 7%. Business Solutions revenue growth in the quarter primarily reflects increased revenue related to the acquisition of Accuprint, a data processing and printing business in Puerto Rico completed in the fourth quarter of 2016, and increased core banking revenue.

Operating costs and expenses

| (Dollar amounts in thousands) | Three months ended June 30, | | | |
|--|--------------------------------|----------|----------|------|
| | 2017 | 2016 | Variance | |
| Cost of revenues, exclusive of depreciation and amortization shown below | \$43,030 | \$41,966 | \$1,064 | 3 % |
| Selling, general and administrative expenses | 14,588 | 12,573 | 2,015 | 16 % |
| Depreciation and amortization | 15,899 | 14,941 | 958 | 6 % |
| Total operating costs and expenses | \$73,517 | \$69,480 | \$4,037 | 6 % |

Total operating costs and expenses for the three months ended June 30, 2017 increased \$4.0 million or 6% as compared to the corresponding 2016 period.

Cost of revenues increased by \$1.1 million or 3% when compared with the 2016 quarterly period mainly as a result of an increase in printing supplies expense and professional fees mainly due to incremental business as a result of the acquisition of Accuprint. These increases were partially offset by a decrease in the provision for bad debts and other miscellaneous operating expenses.

Selling, general and administrative expenses increased \$2.0 million or 16% to \$14.6 million when compared with the corresponding 2016 period. The increase is primarily related to an increase in salaries and other benefits associated with the separation of an officer of the Company, and an increase in withholding taxes in our Latin America operations, partially offset by a decrease in professional fees mainly related to fees paid in relation to the prior year restatement.

Depreciation and amortization expense increased by \$1.0 million or 6%, as a result of an increase in property, plant and equipment depreciation and software and other intangibles amortization.

Income from operations

The following table presents income from operations by reportable segments.

| (Dollar amounts in thousands) | Three months ended June 30, | | | Variance |
|--------------------------------|--------------------------------|---------|-----------|----------|
| | 2017 | 2016 | | |
| Segment income from operations | | | | |
| Merchant Acquiring, net | \$7,192 | \$8,786 | \$(1,594) | (18)% |
| Payment Processing | 16,566 | 14,276 | 2,290 | 16 % |
| Business Solutions | 13,521 | 15,126 | (1,605) | (11)% |

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| | | | | |
|--|----------|----------|---------|-------|
| Total segment income from operations | 37,279 | 38,188 | (909) | (2)% |
| Merger related depreciation and amortization and other unallocated expenses (1) | (7,285) | (9,996) | 2,711 | (27)% |
| Income from operations | \$29,994 | \$28,192 | \$1,802 | 6% |

Table of Contents

(1) Primarily represents non-operating depreciation and amortization expenses generated as a result of the Merger and certain non-recurring fees and expenses.

Income from operations for the three months ended June 30, 2017 increased \$1.8 million or 6% compared with the corresponding 2016 period. The increase in income from operations was the result of an increase in income from our Payment Processing segment and a decrease in non-operating depreciation and amortization expense, partially offset by a decrease in income from our Business Solutions segment, mostly impacted by corporate expense allocations, which are mainly based on percentage of revenues.

See Note 13 of the Notes to Unaudited Consolidated Condensed Financial Statements included in this Quarterly Report on Form 10-Q for additional information on the Company's reportable segments and for a reconciliation of income from operations to net income.

Non-operating income (expenses)

| (Dollar amounts in thousands) | Three months ended June 30, | | Variance | |
|--------------------------------------|--------------------------------|-----------|----------|-------|
| | 2017 | 2016 | | |
| Non-operating income (expenses) | | | | |
| Interest income | \$216 | \$92 | \$124 | 135 % |
| Interest expense | (7,406) | (6,138) | (1,268) | 21 % |
| Earnings of equity method investment | 115 | 29 | 86 | 297 % |
| Other income | 1,363 | 860 | 503 | 58 % |
| Total non-operating expenses | \$(5,712) | \$(5,157) | \$(555) | 11 % |

Total non-operating expenses for the three months ended June 30, 2017 increased by \$0.6 million when compared with the second quarter of 2016. The increase is driven by an increase in interest expense of \$1.3 million primarily as a result of an increased LIBOR and increased interest expense from the commencement of the fixed interest rate swap in January 2017. This increase was partially offset by a \$0.5 million in foreign exchange gains and an increase in earnings from our equity method investment.

Income tax expense

Income tax expense for the three months ended June 30, 2017 amounted to \$4.1 million compared with an income tax expense of \$2.8 million in the prior year period. The increase is primarily related to income tax expense associated with a one-time dividend declared to repatriate foreign earnings in order to fund the acquisition of PayGroup.

See Note 9 of the Notes to Unaudited Consolidated Condensed Financial Statements included in this Quarterly Report on Form 10-Q for additional information regarding income taxes.

Comparison of the six months ended June 30, 2017 and 2016

The following tables present the components of our unaudited consolidated condensed statements of income and comprehensive income by business segment and the change in those amounts for the six months ended June 30, 2017 and 2016.

Revenues

Six months ended
June 30,

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| (Dollar amounts in thousands) | 2017 | 2016 | Variance | |
|-------------------------------|-----------|-----------|----------|------|
| Merchant Acquiring, net | \$45,991 | \$46,167 | \$(176) | — % |
| Payment Processing | 60,809 | 55,132 | 5,677 | 10 % |
| Business Solutions | 97,991 | 91,852 | 6,139 | 7 % |
| Total revenues | \$204,791 | \$193,151 | \$11,640 | 6 % |

24

Table of Contents

Total revenues for the six months ended June 30, 2017 increased by \$11.6 million or 6% as compared to the corresponding 2016 period.

Merchant Acquiring, net revenue decreased slightly to \$46.0 million from \$46.2 million in the prior year period. The decrease was primarily driven by the shift of revenue from the Merchant Acquiring segment to the Payment Processing segment, related to a client contract change in the second quarter of 2016.

Payment Processing revenue for the six months ended June 30, 2017 amounted to \$60.8 million, an increase of \$5.7 million or 10%. Revenue results in the period reflected the previously referenced client contract change from Merchant Acquiring to Payment Processing and increases in ATH® debit network transaction volumes, card processing volumes, POS rental income, as well as increased revenue related to government programs.

Business Solutions revenue amounted to \$98.0 million, compared with \$91.9 million in the prior year period, an increase of 7%. Business Solutions revenue growth in the six month period primarily reflects increased revenue related to the acquisition of Accuprint, an increase in core banking revenue and other service revenues.

Operating costs and expenses

| (Dollar amounts in thousands) | Six months ended | | |
|--|------------------|-----------|------------|
| | June 30, 2017 | 2016 | Variance |
| Cost of revenues, exclusive of depreciation and amortization shown below | \$87,203 | \$85,374 | \$1,829 2% |
| Selling, general and administrative expenses | 25,419 | 23,408 | 2,011 9% |
| Depreciation and amortization | 31,583 | 29,611 | 1,972 7% |
| Total operating costs and expenses | \$144,205 | \$138,393 | \$5,812 4% |

Total operating costs and expenses for the six months ended June 30, 2017 increased \$5.8 million or 4% as compared to the corresponding 2016 period.

Cost of revenues increased by \$1.8 million or 2% when compared with the 2016 quarterly period mainly as a result of higher equipment expenses, driven by higher equipment and software maintenance, an increase in professional fees and an increase in printing supplies expense, as explained above. These increases were partially offset by a decrease in salaries and benefits mainly as a result of severance payments made in 2016.

Selling, general and administrative expenses for the six months ended June 30, 2017 amounted to \$25.4 million, an increase of \$2.0 million or 9%. The increase is primarily related to an increase in salaries and other benefits associated with the separation of an officer of the Company, and an increase in withholding taxes in our Latin America operations.

Depreciation and amortization expense increased by \$2.0 million or 7% mainly related to an increase in amortization expense related to intangible assets acquired as part of business combinations completed in the prior year.

Income from operations

The following table presents income from operations by reportable segments.

Table of Contents

| (Dollar amounts in thousands) | Six months ended | | | Variance |
|---|------------------|-----------|-----------|----------|
| | June 30, | | | |
| | 2017 | 2016 | | |
| Segment income from operations | | | | |
| Merchant Acquiring, net | \$14,100 | \$17,212 | \$(3,112) | (18)% |
| Payment Processing | 33,799 | 26,690 | 7,109 | 27 % |
| Business Solutions | 27,172 | 28,369 | (1,197) | (4)% |
| Total segment income from operations | 75,071 | 72,271 | 2,800 | 4 % |
| Merger related depreciation and amortization and other unallocated expenses | | | | |
| (1) | (14,485) | (17,513) | 3,028 | (17)% |
| Income from operations | \$60,586 | \$54,758 | \$5,828 | 11 % |

(1) Primarily represents non-operating depreciation and amortization expenses generated as a result of the Merger and certain non-recurring fees and expenses.

Income from operations for the six months ended June 30, 2017 increased \$5.8 million or 11% compared with the corresponding 2016 period. The increase in income from operations was the result of an increase in income from our Payment Processing segment, partially offset by a decrease in income from our Merchant Acquiring segment. The increase in income from our Payment Processing segment was primarily driven by an increase in transactional volume coupled with income related to the Processa acquisition. In addition, a client contract change completed in the second quarter of 2016 shifted revenue and income from the Merchant Acquiring segment to the Payment Processing segment.

See Note 13 of the Notes to Unaudited Consolidated Condensed Financial Statements included in this Quarterly Report on Form 10-Q for additional information on the Company's reportable segments and for a reconciliation of income from operations to net income.

Non-operating income (expenses)

| (Dollar amounts in thousands) | Six months ended | | | Variance |
|---|------------------|------------|---------|----------|
| | June 30, | | | |
| | 2017 | 2016 | | |
| Non-operating income (expenses) | | | | |
| Interest income | \$401 | \$179 | \$222 | 124 % |
| Interest expense | (14,442) | (12,016) | (2,426) | 20 % |
| Earnings (losses) of equity method investment | 258 | (101) | 359 | (355)% |
| Other income | 2,637 | 1,258 | 1,379 | 110 % |
| Total non-operating expenses | \$(11,146) | \$(10,680) | \$(466) | 4 % |

Total non-operating expenses for the six months ended June 30, 2017 increased \$0.5 million or 4% when compared with the corresponding 2016 period. Interest expense increased by \$2.4 million primarily as a result of the Third Amendment completed in the fourth quarter of 2016 coupled with an increased LIBOR and increased interest expense from the commencement of the fixed interest rate swap. This increase was almost entirely offset by an increase in foreign exchange gains and an increase in earnings from our equity method investment.

Income tax expense

Income tax expense for the six months ended June 30, 2017 amounted to \$6.1 million compared with an income tax expense of \$4.7 million in the prior year period. The increase is due to the same factors explained above for the second quarter.

See Note 9 of the Notes to Unaudited Consolidated Condensed Financial Statements included in this Quarterly Report on Form 10-Q for additional information regarding income taxes.

Table of Contents

Liquidity and Capital Resources

Our principal source of liquidity is cash generated from operations, and our primary liquidity requirements are the funding of capital expenditures, working capital needs and acquisitions. We also have a \$100.0 million Revolving Facility, of which \$52.0 million was available as of June 30, 2017.

At June 30, 2017, we had cash and cash equivalents of \$93.1 million, of which \$21.5 million resides in our subsidiaries located outside of Puerto Rico for purposes of (i) funding the respective subsidiary's current business operations and (ii) funding potential future investment outside of Puerto Rico. During the second quarter of 2017, the Company repatriated capital and earnings from foreign subsidiaries in order to partially fund the previously announced acquisition of PayGroup. This acquisition expands our Latin American operations and increases the Company's foreign operations. This transaction resulted in a one-time tax on dividends from foreign operations of approximately \$1.3 million. This repatriation of earnings and capital is considered a one-time transaction specifically for the acquisition, and based on our liquidity forecast, we do not believe we will need to repatriate cash to fund the Puerto Rico operations or to meet debt-service obligations. However, if in the future we determine that we no longer need to maintain cash balances within our foreign subsidiaries, we may elect to distribute such cash to the Company in Puerto Rico. Distributions from the foreign subsidiaries to Puerto Rico may be subject to tax withholding and other tax consequences.

Our primary use of cash is for operating expenses, working capital requirements, capital expenditures, dividend payments, share repurchases, debt service, acquisitions and other transactions as opportunities present themselves.

Based on our current level of operations, we believe our cash flows from operations and the available senior secured Revolving Facility will be adequate to meet our liquidity needs for the next twelve months. However, our ability to fund future operating expenses, dividend payments, capital expenditures, mergers and acquisitions, and our ability to make scheduled payments of interest, to pay principal on or refinance our indebtedness and to satisfy any other of our present or future debt obligations will depend on our future operating performance, which will be affected by general economic, financial and other factors beyond our control.

| | Six months ended | |
|---------------------------------------|------------------|-----------|
| | June 30, | |
| (Dollar amounts in thousands) | 2017 | 2016 |
| Cash provided by operating activities | \$71,054 | \$69,424 |
| Cash used in investing activities | (15,532) | (20,722) |
| Cash used in financing activities | (14,382) | (41,721) |
| Increase in cash | \$41,140 | \$6,981 |

Net cash provided by operating activities for the six months ended June 30, 2017 was \$71.1 million compared with cash provided by operating activities of \$69.4 million for the corresponding 2016 period. The \$1.6 million increase in cash provided by operating activities is primarily driven by an increase in net income coupled with more cash received and deferred from ongoing projects, these cash increases were partially offset by an increase in cash used to pay down accounts payable and accrued liabilities.

Net cash used in investing activities for the six months ended June 30, 2017 was \$15.5 million compared with \$20.7 million for the corresponding period in 2016. The \$5.2 million decrease was mainly attributable to the completion of the purchase of Processa in 2016.

Net cash used in financing activities for the six months ended June 30, 2017 was \$14.4 million as compared with \$41.7 million for the corresponding 2016 period. Cash used in financing activities was primarily related to stock

repurchases, cash dividends on common stock and cash used for principal repayments on long-term debt. The decrease in cash used in financing activities is due to an increase in short-term borrowings and cash used in the prior year to pay for the credit amendment fees.

Capital Resources

Our principal capital expenditures are for hardware and computer software (purchased and internally developed) and additions to property and equipment. We invested approximately \$15.5 million and \$19.0 million for the six months ended June 30, 2017 and 2016, respectively. In addition, during the 2016 period, we completed the purchase of Processa for \$5.9 million. Capital expenditures are expected to be funded by cash flow from operations and, if necessary, borrowings under our Revolving

Table of Contents

Facility. We expect capital expenditures to be in a range of \$35 million to \$45 million in 2017. Additionally, approximately \$39 million was used to fund the PayGroup acquisition completed during the third quarter of 2017.

Dividend Payments

We currently have a policy under which we pay a regular quarterly dividend on our common stock, subject to the declaration thereof by our Board each quarter. On February 17, 2017, our Board declared a quarterly cash dividend of \$0.10 per share of common stock, which was paid on March 20, 2017 to stockholders of record as of March 1, 2017. On April 27, 2017, the Board declared a quarterly cash dividend of \$0.10 per share of common stock, which was paid on June 9, 2017 to stockholders of record as of the close of business on May 8, 2017.

Financial Obligations

Senior Secured Credit Facilities

On April 17, 2013, EVERTEC Group entered into a credit agreement (the "2013 Credit Agreement") governing the senior secured credit facilities, consisting of a \$300.0 million term loan A facility (the "Term A Loan"), a \$400.0 million term loan B facility (the "Term B Loan") and a \$100.0 million revolving credit facility (the "Revolving Facility").

During 2016, the Company entered into two separate amendments to the 2013 Credit Agreement. In the second quarter of 2016, EVERTEC Group, together with certain other direct and indirect subsidiaries of the Company, entered into a second amendment and waiver to the outstanding 2013 Credit Agreement (the "Second Amendment"). The Company paid each lender that consented to the amendment a fee equal to 0.50% of the aggregate principal amount of outstanding term loans and revolving commitments held by such lender. The credit amendment fees paid during the second quarter of 2016 amounted to \$3.6 million. In the fourth quarter of 2016, EVERTEC Group, together with certain other direct and indirect subsidiaries of the Company, entered into a third amendment (the "Third Amendment") to the 2013 Credit Agreement. The Third Amendment extends the maturity of (a) approximately \$219 million of EVERTEC Group's existing approximately \$250 million of Term A loan facility to January 17, 2020 (the "2020 Term A loan") and (b) \$65 million of EVERTEC Group's existing \$100 million of Revolving Facility to January 17, 2020. The remaining approximately \$30 million of Term A loan (the "2018 Term A loan") and the \$35 million of Revolving Facility that were not extended will remain in place and mature as originally scheduled on April 17, 2018. The Term B Loan will remain in place and mature as originally scheduled on April 17, 2020 (collectively, the "Senior Secured term loans").

Under the terms of the Third Amendment, the 2018 Term A Loan amortizes on a basis of 1.875% of the original principal amount beginning in the third quarter of 2016 and during each of the next three quarters, and 2.50% of the original principal amount during each of the final three quarters, with the balance payable on the final maturity date. The 2020 Term A Loan amortizes on a basis of 1.50% of the original principal amount beginning in the fourth quarter of 2016 and during each of the next five quarters, 1.875% of the original principal amount during each of the four subsequent quarters, and 2.50% of the original principal amount during each of the final three quarters, with the balance payable on the final maturity date. Principal payments for the Term B Loan were not changed by the Third Amendment and continues to require payments on the last business day of each quarter equal to 0.250% of the original principal amount and the remaining outstanding principal amount on the maturity of the Term B Loan.

The applicable margin under the 2013 Credit Agreement is based on, at EVERTEC Group's option, (i) with respect to any 2018 Term A Loan, 2.50% per annum in the case of any LIBOR Loan and 1.50% per annum in the case of any Alternate Base Rate ("ABR"), as defined in the 2013 Credit Agreement, subject to reduction based on achievement of specific first lien secured leverage ratios, (ii) with respect to any 2020 Term A Loan, 2.50% per annum in the case of any LIBOR Loan and 1.50% per annum in the case of any ABR Loan, (iii) with respect to any Term B Loan,

2.75% per annum in the case of any LIBOR Loan and 1.75% per annum in the case of any ABR Loan subject to reduction based on achievement of specific first lien secured leverage ratios, and (iv) with respect to any Revolving Facility, (A) 2.50% per annum in the case of any LIBOR Loan and (B) 1.50% per annum in the case of any ABR Loan.

The Revolving Facility interest rate is calculated the same as the 2020 Term A Loan rate and has a “commitment fee” payable one business day after the last business day of each quarter calculated based on the daily unused commitment during the preceding quarter. The commitment fee for the unused portion of this facility ranges from 0.125% to 0.375% and is based on EVERTEC Group’s first lien secured net leverage ratio.

All loans may be prepaid without premium or penalty.

Table of Contents

The unpaid principal balance at June 30, 2017 of the 2018 Term A Loan, the 2020 Term A Loan and the Term B Loan was \$28.4 million, \$209.5 million and \$384.0 million, respectively. The additional borrowing capacity for the Revolving Facility loan at June 30, 2017 was \$52.0 million.

Notes payable

In December 2014, June 2015 and May 2016, EVERTEC Group entered into non-interest bearing financing agreements amounting to \$4.6 million, \$1.1 million, and \$0.7 million, respectively, and in October 2016 entered into an interest bearing agreement of \$1.1 million, to purchase software. As of June 30, 2017 and December 31, 2016, the outstanding principal balance of the notes payable is \$2.4 million and \$3.4 million, respectively. The current portion of these notes is recorded as part of accounts payable and the long-term portion is included in other long-term liabilities.

Interest Rate Swap

As of June 30, 2017, the Company has the following interest rate swap agreement converting a portion of the interest rate exposure on the Company's Term B Loan from variable to fixed:

| Effective date | Maturity Date | Notional Amount | Variable Rate | Fixed Rate |
|----------------|---------------|-----------------|---------------|------------|
| January 2017 | April 2020 | \$200 million | 1-month LIBOR | 1.9225% |

The Company has accounted for this transaction as a cash flow hedge. The fair value of the Company's derivative instrument is determined using a standard valuation model. The significant inputs used in this model are readily available in public markets, or can be derived from observable market transactions, and therefore have been classified as Level 2 in the fair value hierarchy. Inputs used in this standard valuation model for derivative instruments include the applicable forward rates and discount rates. The discount rates are based on the historical LIBOR Swap rates. As of June 30, 2017 and December 31, 2016, the carrying amount of the derivative on the Company's balance sheets is as follows:

| | June 30, 2017 | December 31, 2016 |
|-------------------------------|---------------------|----------------------|
| (Dollar amounts in thousands) | | |
| Other long-term liabilities | \$1,588 | \$ 1,964 |

During the three and six months ended June 30, 2017, the Company reclassified losses of \$0.5 million and \$0.9 million respectively, from accumulated other comprehensive loss into income through interest expense. Based on current LIBOR, the Company expects to reclassify \$1.7 million from accumulated other comprehensive loss into income through interest expense over the next 12 months.

The cash flow hedge is considered highly effective and no impact on earnings is expected due to hedge ineffectiveness.

Covenant Compliance

The credit facilities contain various restrictive covenants. The Term A Loan and the Revolving Facility (subject to certain exceptions) require EVERTEC Group to maintain on a quarterly basis a specified maximum senior secured leverage ratio of up to 4.75 to 1.00 as defined in the Third Amendment (total first lien senior secured debt to Adjusted EBITDA per the 2013 Credit Agreement) until September 30, 2018 and 4.25 to 1.00 for any fiscal quarter ending thereafter. In addition, the 2013 Credit Agreement, among other things: (a) limits EVERTEC Group's ability and the ability of its subsidiaries to incur additional indebtedness, incur liens, pay dividends or make certain other restricted payments and enter into certain transactions with affiliates; (b) restricts EVERTEC Group's ability to enter into agreements that would restrict the ability of its subsidiaries to pay dividends or make certain payments to its parent company; and (c) places restrictions on EVERTEC Group's ability and the ability of its subsidiaries to merge or consolidate with any other person or sell, assign, transfer, convey or otherwise dispose of all or substantially all of

their assets. However, all of the covenants in these agreements are subject to significant exceptions. As of June 30, 2017, the senior secured leverage ratio was 3.35 to 1.00. As of the date of filing of this Form 10-Q, no event has occurred that constitutes an Event of Default or Default.

Table of Contents

Net Income Reconciliation to EBITDA, Adjusted EBITDA, Adjusted Net Income and Adjusted Earnings per common share (Non-GAAP Measures)

We define “EBITDA” as earnings before interest, taxes, depreciation and amortization. We define “Adjusted EBITDA” as EBITDA further adjusted to exclude unusual items and other adjustments described below. We define “Adjusted Net Income” as net income adjusted to exclude unusual items and other adjustments described below. We define “Adjusted Earnings per common share” as Adjusted Net Income divided by diluted shares outstanding.

We present EBITDA and Adjusted EBITDA because we consider them important supplemental measures of our performance and believe they are frequently used by securities analysts, investors and other interested parties in the evaluation of ourselves and other companies in our industry. In addition, our presentation of Adjusted EBITDA is substantially consistent with the equivalent measurements that are contained in the senior secured credit facilities in testing EVERTEC Group’s compliance with covenants therein such as the senior secured leverage ratio. We use Adjusted Net Income to measure our overall profitability because we believe better reflects our comparable operating performance by excluding the impact of the non-cash amortization and depreciation that was created as a result of the Merger. In addition, in evaluating EBITDA, Adjusted EBITDA, Adjusted Net Income and Adjusted Earnings per common share, you should be aware that in the future we may incur expenses such as those excluded in calculating them. Further, our presentation of these measures should not be construed as an inference that our future operating results will not be affected by unusual or nonrecurring items.

Some of the limitations of EBITDA, Adjusted EBITDA, Adjusted Net Income and Adjusted earnings per common share are as follows:

- they do not reflect cash outlays for capital expenditures or future contractual commitments;
 - they do not reflect changes in, or cash requirements for, working capital; although depreciation and amortization are non-cash charges, the assets being depreciated and amortized will often have to be replaced in the future, and EBITDA and Adjusted EBITDA do not reflect cash requirements for such replacements;
 - in the case of EBITDA and Adjusted EBITDA, they do not reflect interest expense, or the cash requirements necessary to service interest, or principal payments, on indebtedness;
 - in the case of EBITDA and Adjusted EBITDA, they do not reflect income tax expense or the cash necessary to pay income taxes; and
- other companies, including other companies in our industry, may not use EBITDA, Adjusted EBITDA, Adjusted Net Income, and Adjusted Earnings per common share or may calculate EBITDA, Adjusted EBITDA, Adjusted Net Income and Adjusted Earnings per common share differently than as presented in this Report, limiting their usefulness as a comparative measure.

EBITDA, Adjusted EBITDA, Adjusted Net Income and Adjusted Earnings per common share are not measurements of liquidity or financial performance under GAAP. You should not consider EBITDA, Adjusted EBITDA, Adjusted Net Income and Adjusted Earnings per common share as alternatives to cash flows from operating activities or any other performance measures determined in accordance with GAAP, as an indicator of cash flows, as a measure of liquidity or as an alternative to operating or net income determined in accordance with GAAP.

A reconciliation of net income to EBITDA, Adjusted EBITDA, Adjusted Net Income and Adjusted Earnings per common share is provided below:

Table of Contents

| | Three months ended June 30, 2017 | Six months ended June 30, 2017 | Twelve months ended June 30, 2017 | Three months ended June 30, 2016 | Six months ended June 30, 2016 |
|---|--|--|---|--|--|
| (Dollar amounts in thousands) | | | | | |
| Net income | \$ 20,214 | \$ 43,352 | \$ 79,077 | \$ 20,234 | \$ 39,401 |
| Income tax expense | 4,068 | 6,088 | 9,682 | 2,801 | 4,677 |
| Interest expense, net | 7,190 | 14,041 | 26,444 | 6,046 | 11,837 |
| Depreciation and amortization | 15,899 | 31,583 | 61,539 | 14,941 | 29,611 |
| EBITDA | 47,371 | 95,064 | 176,742 | 44,022 | 85,526 |
| Software maintenance reimbursement and other costs ⁽¹⁾ | — | — | 60 | 149 | 461 |
| Equity (income) loss ⁽²⁾ | (115) | (258) | (378) | (29) | 101 |
| Compensation and benefits ⁽³⁾ | 2,127 | 4,203 | 8,655 | 2,349 | 6,030 |
| Transaction, refinancing and other fees ⁽⁴⁾ | 747 | 280 | 6,889 | 611 | 970 |
| Restatement related expenses ⁽⁵⁾ | — | — | 41 | 1,737 | 1,796 |
| Adjusted EBITDA | 50,130 | 99,289 | 192,009 | 48,839 | 94,884 |
| Operating depreciation and amortization ⁽⁶⁾ | (7,696) | (15,157) | (29,538) | (7,081) | (14,087) |
| Cash interest expense, net ⁽⁷⁾ | (6,036) | (11,738) | (21,905) | (5,264) | (10,301) |
| Income tax expense ⁽⁸⁾ | (4,072) | (6,969) | (13,251) | (4,438) | (7,470) |
| Non-controlling interest ⁽⁹⁾ | (170) | (325) | (495) | (69) | (88) |
| Adjusted net income | \$ 32,156 | \$ 65,100 | \$ 126,820 | \$ 31,987 | \$ 62,938 |
| Net income per common share (GAAP): | | | | | |
| Diluted | \$ 0.27 | \$ 0.59 | | \$ 0.27 | \$ 0.53 |
| Adjusted Earnings per common share (Non-GAAP): | | | | | |
| Diluted | \$ 0.44 | \$ 0.89 | | \$ 0.43 | \$ 0.84 |
| Shares used in computing adjusted earnings per common share: | | | | | |
| Diluted | 73,074,591 | 73,087,387 | | 75,019,485 | 74,958,126 |

1) Predominantly represents reimbursements received for certain software maintenance expenses as part of the Merger, recorded as part of cost of revenues.

2) Represents the elimination of non-cash equity earnings from our 19.99% equity investment in Dominican Republic, Consorcio de Tarjetas Dominicanas, S.A. (“CONTADO”), net of cash dividends received.

Primarily represents share-based compensation and other compensation expense of \$2.2 million and \$1.9 million for the quarters ended June 30, 2017 and 2016 and severance payments \$0.4 million for the quarter ended June 30, 2016. For June 30, 2017 share-based compensation expense of \$0.6 million was recorded as part of cost of revenues, while share-based compensation of \$1.5 million was recorded as part of selling, general and administrative expenses. For June 30, 2016, share-based compensation expense of \$0.4 million and severance payments of \$0.4 million were recorded as part of cost of revenues, while share-based compensation of \$1.4 million was recorded as part of selling, general and administrative expenses. For the six months ended June 30, 2017 and

3) 2016 primarily represents share-based compensation and other compensation expense of \$4.2 million and \$3.4 million, respectively and severance payments \$0.1 million and \$2.5 million for the same period, respectively. For June 30, 2017 share-based compensation expense of \$1.1 million and severance payments of \$0.1 million were recorded as part of cost of revenues, while share-based compensation of \$3.1 million was recorded as part of selling, general and administrative expenses. For June 30, 2016, share-based compensation expense of \$0.7 million and severance payments of \$2.2 million were recorded as part of cost of revenues, while share-based compensation of \$2.8 million and severance payments of \$0.3 million were recorded as part of selling, general and administrative expenses.

4)

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Represents fees and expenses associated with corporate transactions as defined in the Credit Agreement, recorded as part of selling, general and administrative expenses and cost of revenues.

- 5) Represents consulting, audit and legal expenses incurred as part of the restatement, recorded as part of selling, general and administrative expenses.

31

Table of Contents

- 6) Represents operating depreciation and amortization expense, which excludes amounts generated as a result of the Merger and other from intangibles generated from acquisitions.
- 7) Represents interest expense, less interest income, as they appear on our consolidated statements of income and comprehensive income, adjusted to exclude non-cash amortization of the debt issue costs, premium and accretion of discount.
- 8) Represents income tax expense calculated on adjusted pre-tax income using the applicable GAAP tax rate.
- 9) Represents the 35% non-controlling equity interest in Processa, net of amortization for intangibles created as part of the purchase.

Off Balance Sheet Arrangements

In the ordinary course of business the Company may enter into commercial commitments. As of June 30, 2017 the Company did not have any off balance sheet items.

Seasonality

Our payment businesses generally experience moderate increased activity during the traditional holiday shopping periods and around other nationally recognized holidays, which follow consumer spending patterns.

Effect of Inflation

While inflationary increases in certain input costs, such as occupancy, labor and benefits, and general administrative costs, have an impact on our operating results, inflation has had minimal net effect on our operating results during the last three years as overall inflation has been offset by increased selling process and cost reduction actions. We cannot assure you, however, that we will not be affected by general inflation in the future.

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

We are exposed to market risks arising from our normal business activities. These market risks principally involve the possibility of changes in interest rates that will adversely affect the value of our financial assets and liabilities or future cash flows and earnings. Market risk is the potential loss arising from adverse changes in market rates and prices.

Interest rate risks

We issued floating-rate debt which is subject to fluctuations in interest rates. Our senior secured credit facilities accrue interest at variable rates and only the Term B Loan is subject to floors or minimum rates. A 100 basis point increase in interest rates over our floor(s) on our debt balances outstanding as of June 30, 2017, after considering our interest rate swap, under the senior secured credit facilities would increase our annual interest expense by approximately \$4.2 million. The impact on future interest expense as a result of future changes in interest rates will depend largely on the gross amount of our borrowings at that time.

In December 2015, we entered into an interest rate swap agreement with a notional amount of \$200 million, which represents approximately 30% of our outstanding debt. Under this agreement, commencing January 1, 2017, we will receive a rate equal to the LIBOR applicable to our Term B loan, and pay a fixed rate equal to 1.9225%. The net effect of the swap agreement is to fix the interest rate on \$200 million of our Term B loan at 4.4225%, beginning January 1, 2017 and ending when the Term B Loan matures, in April 2020.

The interest rate swap exposes us to credit risk in the event that the counterparty to the swap agreement does not or cannot meet its obligations. The notional amount is used to measure interest to be paid or received and does not

represent the amount of exposure to credit loss. The loss would be limited to the amount that would have been received, if any, over the remaining life of the swap. The counterparty to the swap is a major United States financial institution and we expect the counterparty to be able to perform its obligations under the swap. We use derivative financial instruments for hedging purposes only and not for trading or speculative purposes

See Note 5 of the Unaudited Consolidated Condensed Financial Statements for additional information related to the senior secured credit facilities.

Table of Contents

Foreign exchange risk

We conduct business in certain countries in Latin America. Some of this business is conducted in the countries' local currencies. The resulting foreign currency translation adjustments, from operations for which the functional currency is other than the U.S. dollar, are reported in accumulated other comprehensive loss in the unaudited consolidated condensed balance sheets, except for highly inflationary environments in which the effects would be included in other operating income in the consolidated condensed statements of income and comprehensive income. At June 30, 2017, the Company had \$13.0 million in an unfavorable foreign currency translation adjustment as part of accumulated other comprehensive loss compared with an unfavorable foreign currency translation adjustment of \$10.4 million at December 31, 2016.

Item 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

The Company, under the direction of the Chief Executive Officer and the Chief Financial Officer, has established disclosure controls and procedures as defined in Rule 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act") that are designed to ensure that information required to be disclosed by the Company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms.

An evaluation was performed under the supervision and with the participation of the Company's management, including the Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company's disclosure controls and procedures pursuant to Rule 13a-15 under the Exchange Act. Based upon their evaluation, the Chief Executive Officer and Chief Financial Officer have concluded that as of June 30, 2017, the Company's disclosure controls and procedures are effective at the reasonable assurance level.

Changes in Internal Control Over Financial Reporting

There have not been any changes in the Company's internal control over financial reporting (as such term is defined in Rule 13a-15(f) and 15d-15(f) under the Exchange Act) that occurred during the fiscal quarter ended June 30, 2017 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Table of Contents

PART II. OTHER INFORMATION

Item 1. Legal Proceedings

We are defendants in various lawsuits or arbitration proceedings arising in the ordinary course of business. Management believes, based on the opinion of legal counsel and other factors, that the aggregated liabilities, if any, arising from such actions will not have a material adverse effect on the financial condition, results of operations and the cash flows of the Company.

Item 1A. Risk Factors

Except as disclosed in Part II, Item 1A, of our quarterly report on Form 10-Q for the quarter ended March 31, 2017, there have been no material changes from the risk factors previously disclosed under Item 1A. of the Company's 2016 Form 10-K

The risks described in our 2016 Form 10-K and in this report are not the only risks facing us. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition or results of operations.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

The following table summarizes repurchases of the Company's common stock in the six months period ended June 30, 2017:

| Period | Total number of shares purchased | Average price paid per share | Total number of shares purchased as part of a publicly announced program (1) | Approximate dollar value of shares that may yet be purchased under the program |
|--------------------|----------------------------------|------------------------------|--|--|
| 3/1/2017-3/31/2017 | 228,289 | \$ 16.480 | 228,289 | |
| 5/1/2017-5/31/2017 | 77,257 | 16.592 | 77,257 | |
| 6/1/2017-6/30/2017 | 159,694 | 16.423 | 159,694 | |
| Total | 465,240 | \$ 16.479 | 465,240 | \$ 72,345,478 |

On February 17, 2016, the Company announced that its Board of Directors approved an increase and extension to (1) the current stock repurchase program, authorizing the purchase of up to \$120 million of the Company's common stock and extended the expiration to December 31, 2017.

Item 3. Defaults Upon Senior Securities

None.

Item 4. Mine Safety Disclosures

Not applicable.

Item 5. Other Information

None.

Table of Contents

Item 6. Exhibits

| | |
|----------------|---|
| 10.1 | Separation Agreement and General Release, dated as of April 24, 2017, between EVERTEC Group, LLC, EVERTEC USA, LLC and Mariana Lischner Goldvarg (Filed as Exhibit 10.1 to the Company's Current Report on Form 8-K on April 25, 2017, File No. 001-35872). |
| 31.1* | CEO Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 31.2* | CFO Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 32.1** | CEO Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 32.2** | CFO Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 101.INS XBRL** | Instance document |
| 101.SCH XBRL** | Taxonomy Extension Schema |
| 101.CAL XBRL** | Taxonomy Extension Calculation Linkbase |
| 101.DEF XBRL** | Taxonomy Extension Definition Linkbase |
| 101.LAB XBRL** | Taxonomy Extension Label Linkbase |
| 101.PRE XBRL** | Taxonomy Extension Presentation Linkbase |

* Filed herewith.

** Furnished herewith.

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

EVERTEC, Inc.
(Registrant)

Date: August 3, 2017 By: /s/ Morgan Schuessler
Morgan Schuessler
Chief Executive Officer

Date: August 3, 2017 By: /s/ Peter J.S. Smith
Peter J.S. Smith
Chief Financial Officer (Principal Accounting Officer)