UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 10-Q

(Mark One)

[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

for the quarterly period ended September 30, 2003

OR

[] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____to ____

Commission File Number 000-29357

Chordiant Software, Inc.

(Exact name of Registrant as specified in its Charter)

<u>Delaware</u>

<u>93-105328</u>

(I.R.S. Employer Identification Number)

(State or Other Jurisdiction of Incorporation or Organization)

20400 Stevens Creek Boulevard, Suite 400 Cupertino, CA 95014

(Address of Principal Executive Offices including Zip Code)

(408) 517-6100

(Registrant's Telephone Number, Including Area Code)

(Former name, former address and former fiscal year if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES [X] NO [

The number of shares of the Registrant's common stock outstanding as of October 29, 2003 was 64,674,358.

CHORDIANT SOFTWARE, INC. QUARTERLY REPORT ON FORM 10-Q FOR THE PERIOD ENDED SEPTEMBER 30, 2003 TABLE OF CONTENTS

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PART I -- FINANCIAL INFORMATION

Item 1. Condensed Consolidated Financial Statements

CHORDIANT SOFTWARE, INC. CONDENSED CONSOLIDATED BALANCE SHEETS (In thousands) (Unaudited)

	Septe	September 30, 2003		December 31, 2002
ASSETS				
Current assets:				
Cash and cash equivalents	\$	32,094	\$	30,731
Short-term investments and restricted cash		581		9,245
Accounts receivable, net		15,226		15,343
Prepaid expenses and other current assets		3,096		3,162
Total current assets		50,997		58,481
Restricted cash		1,500		1,500
Property and equipment, net		3,313		5,069

	Septe	ember 30, 2003	Dece	ember 31, 2002
Goodwill, net		24,874		24,874
Intangible assets, net		2,304		4,975
Other assets		2,308		1,788
Total assets	\$	85,296	\$	96,687
LIABILITIES AND STOCKHOLDERS' EQUITY				
Current liabilities:				
Borrowings	\$	1,191	\$	1,114
Accounts payable		2,797		5,936
Accrued expenses		11,327		14,007
Deferred revenue		16,722		15,990
Total current liabilities		32,037		37,047
Deferred revenue, long-term		5,241		8,532
Borrowings, long-term		940		136
Other liabilities		90		161
Total liabilities		38,308		45,876
Stockholders' equity:				
Common stock		55		55
Treasury stock		(332)		(332)
Additional paid-in capital		233,774		230,192
Notes receivable from stockholders				(496)
Deferred stock-based compensation		(3,446)		(6,750)
Accumulated deficit		(184,969)		(172,503)
Accumulated other comprehensive income		1,906		645
Total stockholders' equity		46,988		50,811
Total liabilities and stockholders' equity	\$	85,296	\$	96,687

The accompanying notes are an integral part of these condensed consolidated financial statements.

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CHORDIANT SOFTWARE, INC. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(In thousands, except per share data) (Unaudited)

	Three Mo	nths Ended	Nine Months Ended		
	September 30, 2003	September 30, 2002	September 30, 2003	September 30, 2002	
evenues:					
License	\$ 6,642	\$ 8,625	\$ 17,266	\$ 25,747	
Service	11,124	10,276	31,400	31,038	
Total revenues	17,766	18,901	48,666	56,785	
ost of revenues:					
License	267	163	847	1,218	
Service	6,406	7,018	18,356	23,177	
Non-cash compensation expense	343	62	1,121	233	
Total cost of revenues	7,016	7,243	20,324	24,628	
oss profit	10,750	11,658	28,342	32,157	
perating expenses: Sales and marketing:					
Non-cash compensation expense	304	77	995	313	
Other sales and marketing expense	4,995	7,619	15,728	25,038	
Research and development:	.,,,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	10,720		
Non-cash compensation expense	414	212	1,279	602	
Other research and development expense	4,110	5,281	12,075	15,382	
Purchased in-process research and development	-			997	
General and administrative:					
Non-cash compensation expense	675	61	1,653	222	
Other general and administrative expense	1,432	2,323	4,942	6,448	
Amortization of intangible assets	890	954	2,671	2,732	
Restructuring expense		225	1,161	4,723	
Total operating expenses	12,820	16,752	40,504	56,457	
oss from operations	(2,070)	(5,094)	(12,162)	(24,300	

Interest expense		(37)		(68)	(131)		(161)	
Other income (expense), net		(22)		194	(173)		736	
	_		-			_		
Net loss	\$	(2,129)	\$	(4,968) \$	(12,466)	\$	(23,725)	
						_		
Net loss per share:								
Basic and diluted	\$	(0.04)	\$	(0.09) \$	(0.22)	\$	(0.43)	
			-					
Shares used in per share calculation:								
Basic and diluted		60,037		55,547	57,327		54,726	
	_		_			_		

The accompanying notes are an integral part of these condensed consolidated financial statements.

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CHORDIANT SOFTWARE, INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (In thousands) (Unaudited)

		Nine Months Ended		
	-	ember 30, 2003	September 30, 2002	
Cash flows from operating activities:				
Net loss	\$	(12,466) \$	(23,725)	
Adjustments to reconcile net loss to net cash used in operating activities:				
Depreciation and amortization		2,088	2,915	
Amortization of intangibles		2,671	2,732	
Non-cash compensation expense		5,048	1,369	
Provision for doubtful accounts		21	554	
Warrants issued to customers		55		
(Gain) loss on disposal of assets		88	(7)	
Purchased in-process research and development			997	
Changes in assets and liabilities:				
Accounts receivable		96	6,790	
Prepaid expenses and other current assets		66	2,263	
Other assets		(520)		