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CENTURYTEL INC
Form DEF 14A
March 29, 2004

SCHEDULE 14A

PROXY STATEMENT PURSUANT TO SECTION 14(a) OF THE SECURITIES
EXCHANGE ACT OF 1934 (AMENDMENT NO.)

Filed by the registrant [X]

Filed by a party other than the registrant []

Check the appropriate box:

[] Preliminary proxy statement. [] Confidential, for use of the
Commission only (as permitted by
Rule 14a-6(e)(2)).

[X] Definitive proxy statement.

[] Definitive additional materials.

[] Soliciting material pursuant to Section 240.14a-12

CenturyTel, Inc.

(Name of Registrant as Specified in Its Charter)

(Name of Person(s) Filing Proxy Statement if Other Than the Registrant)

Payment of filing fee (check the appropriate box):

[X] No fee required.

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(1) Title of each class of securities to which transaction applies:

(2) Aggregate number of securities to which transaction applies:

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filing fee is calculated and state how it was determined):

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(1) Amount Previously Paid:

(2) Form, Schedule or Registration Statement No.:

(3) Filing Party:

(4) Date Filed:

[CENTURYTEL LOGO]

2004 NOTICE OF ANNUAL MEETING
AND PROXY STATEMENT
ANNUAL FINANCIAL STATEMENTS
AND REVIEW OF OPERATIONS

THURSDAY, MAY 6, 2004
2:00 P.M. LOCAL TIME
100 CENTURYTEL DRIVE
MONROE, LOUISIANA

NOTICE OF ANNUAL MEETING OF SHAREHOLDERS

TO THE SHAREHOLDERS OF CENTURYTEL, INC.:

The Annual Meeting of Shareholders of CenturyTel, Inc. will be held at 2:00 p.m., local time, on May 6, 2004 in the Corporate Conference Room of the Company's principal offices, 100 CenturyTel Drive, Monroe, Louisiana, for the following purposes:

1. to elect four Class I directors;

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2. to ratify the appointment of KPMG LLP as the Company's independent auditor for 2004; and
3. to transact such other business as may properly come before the meeting and any adjournments thereof.

The Board of Directors has fixed the close of business on March 8, 2004 as the record date for the determination of shareholders entitled to notice of and to vote at the meeting and all adjournments thereof.

By Order of the Board of Directors
/s/ Stacey W. Goff
STACEY W. GOFF, Secretary

Dated: March 24, 2004

SHAREHOLDERS ARE INVITED TO ATTEND THE ANNUAL MEETING IN PERSON. EVEN IF YOU EXPECT TO ATTEND, IT IS IMPORTANT THAT YOU PLEASE SIGN, DATE AND RETURN THE ENCLOSED PROXY CARD PROMPTLY. IF YOU PLAN TO ATTEND AND WISH TO VOTE YOUR SHARES PERSONALLY, YOU MAY DO SO AT ANY TIME BEFORE YOUR PROXY IS VOTED.

[CENTURYTEL LETTERHEAD]

March 24, 2004

Dear Shareholder:

It is a pleasure to invite you to the Company's 2004 Annual Meeting of Shareholders on Thursday, May 6, beginning at 2:00 p.m. local time, at the Company's headquarters in Monroe, Louisiana. I hope you will be able to attend.

As in the past, this booklet includes our formal notice of the meeting, our proxy statement and our annual financial statements and review of operations.

Most of you have received with this booklet a proxy card that indicates the number of votes that you will be entitled to cast at the meeting according to the records of the Company or your broker or other nominee. Each share of the Company that you have "beneficially owned" continuously since May 30, 1987 generally entitles you to ten votes; each other share entitles you to one vote. Shares held through a broker or other nominee are presumed to have one vote per share. In lieu of receiving a proxy card, participants in the Company's benefit plans have been furnished with voting instruction cards. The reverse side of this letter describes the Company's voting provisions in greater detail.

Regardless of how many shares you own or whether you plan to attend the meeting in person, it is important that your shares be voted at the meeting. At your earliest convenience, please complete the enclosed proxy card (or voting instruction cards) and return it or them promptly in the enclosed return envelope.

Thank you for your interest and continued support.

Sincerely,

/S/ Glen F. Post, III
Glen F. Post, III
Chairman of the Board and
Chief Executive Officer

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VOTING PROVISIONS

SHAREHOLDERS

Record Shareholders. In general, shares registered in the name of any natural person or estate that are represented by certificates dated as of or prior to May 30, 1987 are presumed to have ten votes per share and all other shares are presumed to have one vote per share. However, the Company's articles of incorporation (the relevant provisions of which are reproduced below) set forth a list of circumstances in which the foregoing presumptions may be refuted. If you believe that the voting information set forth on your proxy card is incorrect or a presumption made with respect to your shares should not apply, please send a letter to the Company briefly describing the reasons for your belief. Merely marking the proxy card will not be sufficient notification to the Company that you believe the voting information thereon is incorrect.

Beneficial Shareholders. All shares held through a broker, bank or other nominee are presumed to have one vote per share. The Company's articles of incorporation set forth a list of circumstances in which this presumption may be refuted by the person who has held since May 30, 1987 all of the attributes of beneficial ownership referred to in Article III(C)(2) reproduced below. If you believe that some or all of your shares are entitled to ten votes, you may follow one of two procedures. First, you may write a letter to the Company describing the reasons for your belief. The letter should contain your name (unless you prefer to remain anonymous), the name of the brokerage firm, bank or other nominee holding your shares, your account number with such nominee and the number of shares you have beneficially owned continuously since May 30, 1987. Alternatively, you may ask your broker, bank or other nominee to write a letter to the Company on your behalf stating your account number and indicating the number of shares that you have beneficially owned continuously since May 30, 1987. In either case, your letter should indicate how you wish to have your shares voted.

Other. The Company will consider all letters received prior to the date of the Annual Meeting and, when a return address is provided in the letter, will advise the party furnishing such letter of its decision, although in many cases the Company will not have time to inform an owner or nominee of its decision prior to the time the shares are voted. In limited circumstances, the Company may require additional information before a determination will be made. If you have any questions about the Company's voting procedures, please call the Company at (318) 388-9500.

PARTICIPANTS IN BENEFIT PLANS

Participants in the Company's Employee Stock Ownership Plan, Dollars & Sense Plan, Union Retirement Savings Plan, Union Group Incentive Plan, or Security Systems Inc. 401(k) Plan have received voting instruction cards in lieu of a proxy card. For additional information, please refer to the materials supplied by the trustee of the plans in which you participate.

* * * *

EXCERPTS FROM THE COMPANY'S ARTICLES OF INCORPORATION

Paragraph C of Article III of the Company's articles of incorporation provides as follows:

(1) Each share of Common Stock . . . which has been beneficially owned continuously by the same person since May 30, 1987 will entitle such

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person to ten votes with respect to such share on each matter properly submitted to the shareholders of the Corporation for their vote, consent, waiver, release or other action . . .

(2) (a) For purposes of this paragraph C, a change in beneficial ownership of a share of the Corporation's stock will be deemed to have occurred whenever a change occurs in any person or group of persons who, directly or indirectly, through any contract, arrangement, understanding, relationship or otherwise has or shares (i) voting power, which includes the power to vote, or to direct the voting of such share; (ii) investment power, which includes the power to direct the sale or other disposition of such share; (iii) the right to receive or retain the proceeds of any sale or other disposition of such share; or (iv) the right to receive distributions, including cash dividends, in respect to such share.

(b) In the absence of proof to the contrary provided in accordance with the procedures referred to in subparagraph (4) of this paragraph C, a change in beneficial ownership will be deemed to have occurred whenever a share of stock is transferred of record into the name of any other person.

(c) In the case of a share of Common Stock . . . held of record in the name of a corporation, general partnership, limited partnership, voting trustee, bank, trust company, broker, nominee or clearing agency, or in any other name except a natural person, if it has not been established pursuant to the procedures referred to in subparagraph (4) that such share was beneficially owned continuously since May 30, 1987 by the person who possesses all of the attributes of beneficial ownership referred to in clauses (i) through (iv) of subparagraph (2)(a) of this paragraph C with respect to such share of Common Stock . . . then such share of Common Stock . . . will carry with it only one vote regardless of when record ownership of such share was acquired.

(d) In the case of a share of stock held of record in the name of any person as trustee, agent, guardian or custodian under the Uniform Gifts to Minors Act, the Uniform Transfers to Minors Act or any comparable statute as in effect in any state, a change in beneficial ownership will be deemed to have occurred whenever there is a change in the beneficiary of such trust, the principal of such agent, the ward of such guardian or the minor for whom such custodian is acting.

(3) Notwithstanding anything in this paragraph C to the contrary, no change in beneficial ownership will be deemed to have occurred solely as a result of:

(a) any event that occurred prior to May 30, 1987, including contracts providing for options, rights of first refusal and similar arrangements, in existence on such date to which any holder of shares of stock is a party;

(b) any transfer of any interest in shares of stock pursuant to a bequest or inheritance, by operation of law upon the death of any individual, or by any other transfer without valuable consideration, including a gift that is made in good faith and not for the purpose of circumventing this paragraph C;

(c) any change in the beneficiary of any trust, or any distribution of a share of stock from trust, by reason of the birth, death, marriage or divorce of any natural person, the adoption of any natural person prior to age 18 or the passage of a given period of time or the attainment by any natural person of a specified age, or the

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creation or termination of any guardianship or custodian arrangement;
or

(d) any appointment of a successor trustee, agent, guardian or custodian with respect to a share of stock.

(4) For purposes of this paragraph C, all determinations concerning changes in beneficial ownership, or the absence of any such change, will be made by the Corporation. Written procedures designed to facilitate such determinations will be established by the Corporation and refined from time to time. Such procedures will provide, among other things, the manner of proof of facts that will be accepted and the frequency with which such proof may be required to be renewed. The Corporation and any transfer agent will be entitled to rely on all information concerning beneficial ownership of a share of stock coming to their attention from any source and in any manner reasonably deemed by them to be reliable, but neither the Corporation nor any transfer agent will be charged with any other knowledge concerning the beneficial ownership of a share of stock.

(5) Each share of Common Stock acquired by reason of any stock split or dividend will be deemed to have been beneficially owned by the same person continuously from the same date as that on which beneficial ownership of the share of Common Stock, with respect to which such share of Common Stock was distributed, was acquired.

* * * *

(8) Shares of Common Stock held by the Corporation's employee benefit plans will be deemed to be beneficially owned by such plans regardless of how such shares are allocated to or voted by participants, until the shares are actually distributed to participants.

* * * *

CENTURYTEL, INC.
100 CENTURYTEL DRIVE
MONROE, LOUISIANA 71203
(318) 388-9500

PROXY STATEMENT

March 24, 2004

This proxy statement is furnished in connection with the solicitation of proxies on behalf of the Board of Directors (the "Board") of CenturyTel, Inc. (the "Company") for use at its annual meeting of shareholders to be held at the time and place set forth in the accompanying notice, and at any adjournments thereof (the "Meeting"). This proxy statement is first being mailed to shareholders of the Company on or about March 29, 2004.

As of March 8, 2004, the record date for determining shareholders entitled to notice of and to vote at the Meeting (the "Record Date"), the Company had outstanding 141,834,419 shares of common stock (the "Common Shares") and 319,000 shares of Series L preferred stock that vote together with the Common Shares as a single class on all matters ("Preferred Shares" and, collectively with the Common Shares, "Voting Shares"). The Company's Restated Articles of Incorporation (the "Articles") generally provide that holders of Common Shares that have been beneficially owned continuously since May 30, 1987 are entitled to cast ten votes per share, subject to compliance with certain procedures. Article III of the Articles and the voting procedures adopted

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thereunder contain several provisions governing the voting power of Common Shares, including a presumption that each Common Share held by nominees or by any holder other than a natural person or estate entitles such holder to one vote, unless the holder furnishes the Company with proof to the contrary. Applying the presumptions described in Article III, the Company's records indicate that 221,408,211 votes are entitled to be cast at the Meeting, of which 221,089,211 (99.9%) are attributable to the Common Shares. Unless otherwise indicated, all percentages of voting power set forth in this proxy statement have been calculated based on such number of votes.

If you are a participant in the Company's Automatic Dividend Reinvestment and Stock Purchase Service or the Company's Employee Stock Purchase Plans, the Company's proxy card covers shares credited to your account under each plan, as well as shares registered in your name. You should not, however, use the proxy card to vote any shares held for you in the Company's Employee Stock Ownership Plan, Dollars & Sense Plan, Union Retirement Savings Plan, Union Group Incentive Plan, or Security Systems Inc. 401(k) Plan. Instead, participants in these plans will receive from the plan trustees separate voting instruction cards covering these shares. These voting instruction cards should be completed and returned in the manner provided in the instructions that accompany such cards.

The Company will pay all expenses of soliciting proxies for the Meeting. Proxies may be solicited personally, by mail, by telephone or by facsimile by the Company's directors, officers

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and employees, who will not be additionally compensated therefor. The Company will also request persons holding Voting Shares in their names for others, such as brokers, banks and other nominees, to forward proxy materials to their principals and request authority for the execution of proxies, for which the Company will reimburse them for expenses incurred in connection therewith. The Company has retained Innisfree M&A Incorporated, New York, New York, to assist in the solicitation of proxies, for which it will be paid a fee of \$7,500 and will be reimbursed for certain out-of-pocket expenses.

ELECTION OF DIRECTORS (ITEM 1 ON PROXY OR VOTING INSTRUCTION CARD)

The Board of Directors has fixed the number of directors at 13 members, which are divided under the Articles into three classes. Members of the respective classes hold office for staggered terms of three years, with one class elected at each annual shareholders' meeting. Four Class I directors will be elected at the Meeting. Acting upon the recommendation of its Nominating and Corporate Governance Committee, the Board has nominated the four individuals listed below to serve as Class I directors. Unless authority is withheld, all votes attributable to the shares represented by each duly executed and delivered proxy will be cast for the election of each of these below-named nominees. Under the Company's bylaw nominating procedures, these nominees are the only individuals who may be elected at the Meeting. See "Corporate Governance - Director Nomination Process." If for any reason any such nominee should decline or become unable to stand for election as a director, which is not anticipated, votes will be cast instead for another candidate designated by the Board, without resoliciting proxies.

The following provides certain information with respect to each nominee and each other director whose term will continue after the Meeting, including his or her beneficial ownership of Common Shares determined in accordance with Rule 13d-3 of the Securities and Exchange Commission ("SEC"). Unless otherwise

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indicated, (i) all information is as of the Record Date, (ii) each person has been engaged in the principal occupation shown for more than the past five years and (iii) shares beneficially owned are held with sole voting and investment power. Unless otherwise indicated, none of the persons named below beneficially owns more than 1% of the outstanding Common Shares or is entitled to cast more than 1% of the total voting power.

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CLASS I DIRECTORS (FOR TERM EXPIRING IN 2007):

[PHOTO]

WILLIAM R. BOLES, JR., age 47; a director since 1992; an executive officer, director and practicing attorney with The Boles Law Firm.

Committee Memberships: Risk Evaluation (Chairman)

Shares Beneficially Owned: 15,965 (1)

[PHOTO]

W. BRUCE HANKS, age 49; a director since 1992; Athletic Director of the University of Louisiana at Monroe between March 2001 and mid-year 2004; a senior or executive officer of the Company with operational or strategic development responsibilities for several years prior to such time.

Committee Membership: Risk Evaluation

Shares Beneficially Owned: 141,341 (1), (2)

[PHOTO]

C. G. MELVILLE, JR., age 63; a director since 1968; private investor since 1992; retired executive officer of an equipment distributor.

Committee Memberships: Compensation (Chairman); Nominating and Corporate Governance

Shares Beneficially Owned: 21,471 (1)

[PHOTO]

GLEN F. POST, III, age 51; a director since 1985; Chairman of the Board since June 2002 and Chief Executive Officer of the Company since 1993. Mr. Post also served as Vice Chairman of the Board from 1993 to 2002 and President from 1990 to 2002.

Committee Membership: Executive (Chairman)

Shares Beneficially Owned: 1,531,732 (2)

THE BOARD UNANIMOUSLY RECOMMENDS A VOTE FOR EACH OF THESE NOMINEES.

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CLASS II DIRECTORS (TERM EXPIRES IN 2005):

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[PHOTO]

VIRGINIA BOULET, age 50; a director since 1995; President and Chief Operating Officer of IMDiversity, Inc., an on-line recruiting company, and Special Counsel at Adams and Reese LLP, a law firm, since March 2002; Partner, Phelps Dunbar, L.L.P., a law firm, for 10 years prior to such time.

Committee Memberships: Nominating and Corporate
Governance (Chairperson); Audit

Shares Beneficially Owned: 15,328 (1), (3)

[PHOTO]

CALVIN CZESCHIN, age 68; a director since 1975; President and Chief Executive Officer of Yelcot Telephone Company and Ultimate Auto Group.

Committee Memberships: Executive; Risk Evaluation

Shares Beneficially Owned: 360,869 (1), (4)

[PHOTO]

JAMES B. GARDNER, age 69; a director since 1981; Senior Managing Director of the capital markets division of Samco Capital Markets, a division of Penson Financial Services, Inc., since November 2001; Managing Director of such division for over seven years prior to such date; a director of Ennis Business Forms, Inc.

Committee Memberships: Audit (Chairman); Executive;
Compensation

Shares Beneficially Owned: 13,500 (1)

[PHOTO]

R. L. HARGROVE, JR., age 72; a director since 1985; retired as an executive officer of the Company in 1987 after 12 years of service as an officer.

Committee Memberships: Executive; Audit; Nominating and
Corporate Governance

Shares Beneficially Owned: 73,140 (1)

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[PHOTO]

JOHNNY HEBERT, age 75; a director since 1968; President of family-owned electrical contracting businesses.

Committee Memberships: Risk Evaluation

Shares Beneficially Owned: 22,552 (1), (5)

CLASS III DIRECTORS (TERM EXPIRES IN 2006):

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[PHOTO]

FRED R. NICHOLS, age 57; a director since May 2003; retired in 2000 after serving as Executive Vice President of Operations of Cox Communications, Inc. from August 1999 to February 2000; Chairman of the Board, President and Chief Executive Officer of TCA Cable TV, Inc. from 1997 to August 1999.

Committee Membership: Audit

Shares Beneficially Owned: 8,000 (1)

[PHOTO]

HARVEY P. PERRY, age 59; a director since 1990; non-executive Vice Chairman of the Board of Directors of the Company since January 1, 2004; retired from the Company on December 31, 2003 after serving as Executive Vice President and Chief Administrative Officer for almost five years, as Secretary for 18 years and as General Counsel for 20 years; also served as Senior Vice President from 1985 to 1999.

Committee Membership: Executive

Shares Beneficially Owned: 368,338 (2), (6)

[PHOTO]

JIM D. REPPOND, age 62; a director since 1986; retired from the Company in 1996 after serving as President-Telephone Group of the Company (or a comparable predecessor position) for several years.

Committee Memberships: Executive; Compensation

Shares Beneficially Owned: 73,920 (1)

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[PHOTO]

JOSEPH R. ZIMMEL, age 50; a director since January 2003; retired in 2002 after serving as a managing director of the investment banking division of The Goldman Sachs Group, Inc. from 1996 to 2001; a director of Modem Media, Inc.

Committee Membership: Audit

Shares Beneficially Owned: 12,667 (1)

- (1) Includes shares that each outside director has the right to acquire within 60 days of the date of this Proxy Statement pursuant to options granted under the Company's directors stock option plan. Under these options, each outside director has the right to acquire within such period 10,000 shares, other than Messrs. Nichols and Zimmel, who have the right to acquire 6,000 and 7,667 shares, respectively.
- (2) Includes (i) shares of restricted stock issued to the below-named directors under the Company's incentive compensation plans ("Restricted Stock"), with respect to which such individuals have sole voting power but no investment power; (ii) shares ("Option Shares") that such individuals have the right to acquire within 60 days of the Record Date

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pursuant to options granted under the Company's incentive compensation plans (other than the Company's directors stock option plan referenced in footnote 1 above); and (iii) shares (collectively, "Plan Shares") allocated to such individual's accounts under the Company's Employee Stock Ownership Plan ("ESOP") and the Company's Dollars & Sense Plan ("401(k) Plan"), as follows:

| Name | Restricted Stock | Option Shares | Plan Shares |
|-------------------|------------------|---------------|-------------|
| W. Bruce Hanks | - | 89,616 | - |
| Glen F. Post, III | 52,259 | 1,310,547 | 79,774 |
| Harvey P. Perry | - | 318,000 | - |

Participants in the 401(k) Plan who have attained 45 years of age or three years of service with the Company have investment power with respect to all shares held in their 401(k) Plan account, and participants in the ESOP who have attained 55 years of age and 10 years of participation in the plan have investment power with respect to a portion of the shares held in their ESOP accounts. Participants in both these plans are entitled to direct the voting of their plan shares, as described in greater detail elsewhere herein.

- (3) Includes 1,272 shares held by Ms. Boulet as custodian for the benefit of her children and 450 shares owned by Ms. Boulet's spouse, as to which she disclaims beneficial ownership.
- (4) Constitutes 0.3% of the outstanding Common Shares and entitles Mr. Czeschin to cast 1.6% of the total voting power; includes 11,997 shares owned by Mr. Czeschin's wife, as to which he disclaims beneficial ownership; also includes 300,000 shares that are pledged pursuant to a pre-paid forward sale contract that expires January 19, 2006. Mr. Czeschin holds voting but not investment power as to such pledged shares.
- (5) Includes 1,767 shares owned by Mr. Hebert's wife, as to which he disclaims beneficial ownership.
- (6) Includes 2,837 shares held as custodian for the benefit of Mr. Perry's children.

CORPORATE GOVERNANCE

GOVERNANCE GUIDELINES

Listed below are excerpts from the Company's corporate governance guidelines, which the Board reviews at least annually. A complete copy of the Company's corporate governance guidelines is an exhibit to the Company's Annual Report on Form 10-K for the year ended December 31, 2003 and is posted on the Company's website at www.centurytel.com.

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1. Director Qualifications

- The Board will have a majority of independent directors. The Nominating and Corporate Governance Committee is responsible

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for reviewing with the Board, on an annual basis, the requisite skills and characteristics of new Board members as well as the composition of the Board as a whole. This assessment will include members' independence qualifications, as well as consideration of diversity, age, character, skills and experience in the context of the needs of the Board.

- The Board presently has 13 members. It is the sense of the Board that a size of 11 to 13 is about right. However, the Board would be willing to go to a somewhat larger size in order to accommodate the availability of an outstanding candidate. It is the general sense of the Board that no more than two management directors should serve on the Board.
- The Board expects directors who change the job or responsibility they held when they were elected to the Board to volunteer to resign from the Board. It is not the sense of the Board that in every such instance the director should necessarily leave the Board. There should, however, be an opportunity for the Board, through the Nominating and Corporate Governance Committee, to review the continued appropriateness of Board membership under the circumstances.
- No director may serve on more than two other unaffiliated public company boards, unless this prohibition is waived by the Board. No director may be appointed or nominated to a new term if he or she would be age 72 or older at the time of the election or appointment.
- The Nominating and Corporate Governance Committee will review each director's continuation on the Board every three years.
- Directors will be deemed to be "independent" if (i) the Board affirmatively confirms that neither the director nor any organization with which the director is affiliated receives any payments from the Company other than Permissible Directors Compensation (as defined below) and (ii) none of the disqualifying events or conditions specified in Rule 303A(2)(b) of the NYSE Listed Company Manual apply to the director. For purposes hereof, "Permissible Directors Compensation" means (i) director and committee fees, (ii) reimbursement for an annual physical, continuing education, travel and other out-of-pocket expenses in accordance with the Company's applicable policies and (iii) a pension or other form of deferred compensation for prior service, provided such compensation is not contingent in any way on continued service. The Board may make determinations or interpretations under this paragraph, provided that they are consistent with the foregoing standards.
- Once the Board has determined that a director is independent, the director may not engage in any transaction with the Company, either directly or indirectly through an immediate family member or related entity, without such transaction being approved by the Board.

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- The Chairman will establish the agenda for each Board meeting. Each Board member is free to suggest the inclusion of items on the agenda. Each Board member is free to raise at any Board meeting subjects that are not on the agenda for that meeting. The Board will review the Company's long-term strategic plans and the principal issues that the Company will face in the future during at least one Board meeting each year.
 - The non-management directors will meet in executive session at least quarterly. The director who presides at these meetings will be an independent director chosen annually by the non-management directors, and his or her name will be disclosed in the annual proxy statement.
3. Board Committees
- The Board will have at all times an Audit Committee, a Compensation Committee and a Nominating and Corporate Governance Committee. All of the members of these committees will be independent directors, as defined in Section 1 above.
 - The Chair of each committee, in consultation with the committee members, will determine the frequency and length of the committee meetings consistent with any requirements set forth in the committee's charter. The Chair of each committee, in consultation with members of the committee and others specified in the committee's charter, will develop the committee's agenda.
 - The Board and each committee have the power to hire independent legal, financial or other advisors as they may deem necessary, without consulting or obtaining the approval of any officer of the Company in advance.
 - Each committee may meet in executive session as often as it deems appropriate.
4. Director Access to Officers and Employees
- Directors have full and free access to officers and employees of the Company.
 - The Board welcomes regular attendance at each Board meeting of senior officers of the Company.
5. Director Compensation
- The form and amount of director compensation will be determined by the Nominating and Corporate Governance Committee in accordance with the policies and principles set forth in its charter, and such Committee will conduct an annual review of director compensation.
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6. Director Orientation and Continuing Education
- The Nominating and Corporate Governance Committee shall maintain an Orientation Program for new directors. All new directors must participate in the Company's Orientation

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Program, which should be conducted as soon as practicable after new directors are elected or appointed.

- The Company will also maintain a Continuing Education Program for directors, pursuant to which it will endeavor to periodically update directors on industry, technological and regulatory developments, and to provide adequate resources to support directors in understanding the Company's business and matters to be acted upon at board and committee meetings.

7. CEO Evaluation and Management Succession

- The Nominating and Corporate Governance Committee will conduct an annual review of the CEO's performance. The Nominating and Corporate Governance Committee will provide a report of its findings to the Board of Directors (with appropriate recusals of the CEO and other management directors, as necessary) to enable the Board to ensure that the CEO is providing the best leadership for the Company in the long- and short-term.
- The Nominating and Corporate Governance Committee should report periodically to the Board on succession planning. The entire Board will consult periodically with the Nominating and Corporate Governance Committee regarding potential successors to the CEO. The CEO should at all times make available his or her recommendations and evaluations of potential successors, along with a review of any development plans recommended for such individuals.

8. Annual Performance Evaluation

- The Board of Directors will conduct an annual self-evaluation to determine whether it and its committees are functioning effectively. The Nominating and Corporate Governance Committee will receive comments from all directors and report annually to the Board with an assessment of the Board's performance, which will be discussed with the full Board. The assessment will focus on the Board's contribution to the Company and specifically focus on areas in which the Board or management believes that the Board could improve.

9. Standards of Business Conduct and Ethics

- All of the Company's directors, officers and employees are required to abide by the Company's long-standing Corporate Compliance Program, which includes standards of business conduct and ethics. The Company's program and related procedures cover all areas of professional conduct, including employment policy, conflicts of interests, protection of confidential information, as well as strict adherence to all laws and regulations applicable to the conduct of the Company's business.

- Any waiver of the Company's policies, principles or guidelines relating to business conduct or ethics for executive officers or directors may be made only by the Audit Committee and will be promptly disclosed as required by law or stock exchange regulation.

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INDEPENDENCE

The Board has determined that W. Bruce Hanks, C. G. Melville, Jr., Virginia Boulet, James B. Gardner, R. L. Hargrove, Jr., Fred R. Nichols, Jim D. Reppond and Joseph R. Zimmel qualify as independent directors under the standards referred to above under " - Governance Guidelines."

MEETINGS AND CERTAIN COMMITTEES OF THE BOARD

During 2003, the Board held four regular meetings and six special meetings.

During 2003, the Board's Audit Committee held ten meetings. The Audit Committee's functions are described further below under "Report of Audit Committee."

The Board's Compensation Committee held six meetings during 2003. The Compensation Committee's Incentive Awards Subcommittee held one meeting during 2003. Both the Compensation Committee and the Subcommittee are described further below under "Executive Compensation and Related Information - Report of Compensation Committee Regarding Executive Compensation."

The Board's Nominating and Corporate Governance Committee (the "Nominating Committee") met nine times during 2003. The Nominating Committee is responsible for, among other things, (i) recommending to the Board nominees to serve as directors and officers, (ii) monitoring the composition of the Board and its committees, (iii) periodically reassessing the Company's corporate governance guidelines, (iv) leading the Board in its annual review of the Board's performance and (v) reviewing annually the Chief Executive Officer's performance and reporting to the Board on succession planning for senior executive officers. For information on the Company's director nomination process, see "- Director Nomination Process" below.

Each of the committees listed above is composed solely of independent directors under the standards referred to above under "- Governance Guidelines." The Board has determined that R. L. Hargrove, Jr. and James B. Gardner are audit committee financial experts, as defined under the federal securities laws.

If you would like additional information on the responsibilities of the committees listed above, please refer to the committees' respective charters, which are exhibits to the Company's Annual Report on Form 10-K for the year ended December 31, 2003 and are posted on the Company's website at www.centurytel.com.

The Company expects all of its directors to attend the Company's annual shareholders meetings. Each director attended the 2003 annual shareholders meeting.

DIRECTOR NOMINATION PROCESS

Nominations for the election of directors at annual shareholder meetings may be made by the Board (upon the receipt of recommendations of the Nominating Committee) or by any shareholder of record who complies with the Company's bylaws. Under the bylaws, any shareholder of record interested in making a nomination (referred to below as "nominating shareholders") generally must deliver written notice to the Company's secretary not more than 180 days and not less than 90 days in advance of the first anniversary of the preceding

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year's annual shareholder's meeting. For the Meeting this year, the Board has nominated the four nominees listed above under "Election of Directors" to stand for election as Class I directors, and no shareholders submitted any nominations. For further information on deadlines for submitting nominations for the Company's 2005 annual shareholders meeting, see "Other Matters - Shareholder Nominations and Proposals."

The written notice required to be sent by any nominating shareholder must include (i) the name, age, business address and residential address of the nominating shareholder and any other person acting in concert with such shareholder, (ii) a representation that the nominating shareholder is a record holder of Voting Shares, and intends to make his nomination in person, (iii) a description of all agreements among the nominating shareholder, any person acting in concert with him, each proposed nominee and any other person pursuant to which the nomination or nominations are to be made and (iv) various biographical information about each proposed nominee, including principal occupation, holdings of Voting Shares and other information required to be disclosed in the Company's proxy statement. The notice must also be accompanied by the written consent of each proposed nominee to serve as a director if elected, and an affidavit certifying that the proposed nominee meets the qualifications for service specified in the bylaws and summarized below. The Company may require a proposed nominee to furnish other reasonable information or certifications. Shareholders interested in bringing before a shareholders meeting any matter other than a director nomination should consult the bylaws for additional procedures governing such requests. The Company may disregard any nomination or submission of any other matter that fails to comply with these bylaw procedures.

The Nominating Committee will consider candidates nominated by shareholders in accordance with the bylaws. Upon receipt of any such nominations, the Committee will review the submission for compliance with the bylaws, including determining if the proposed nominee meets the bylaw qualifications for service as a director. These provisions disqualify any person who fails to respond satisfactorily to any inquiry for information to enable the Company to make any certifications required by the Federal Communications Commission under the Anti-Drug Abuse Act of 1988, or who has been arrested or convicted of certain specified drug offenses or engaged in actions that could lead to such an arrest or conviction.

Under the Company's corporate governance guidelines, the Nominating Committee assesses director candidates based on their independence, diversity, age, character, skills and experience in the context of the needs of the Board. Although the guidelines permit the Nominating Committee to adopt additional selection guidelines or criteria, it has chosen not to do so. Instead, the Nominating Committee periodically assesses skills and characteristics then required by the Board based on the Board's configuration and future challenges at the time of the assessment. The Nominating Committee believes this flexible approach enables it to respond to changes caused by director retirements and industry developments. Although the Company does

not have a history of receiving director nominations from shareholders, the Nominating Committee envisions that it would evaluate any such candidate on the same terms as other proposed nominees, but would place a substantial premium on retaining incumbent directors who are familiar with the Company's management, operations, business, industry, strategies and competitive position, and who have previously demonstrated a proven ability to provide valuable contributions to the Board and the Company.

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DIRECTOR COMPENSATION

Each director who is not an employee of the Company (referred to as "outside directors" or "non-management directors") is paid an annual fee of \$30,000 plus \$2,000 for attending each regular Board meeting, \$2,500 for attending each special Board meeting and \$1,500 for attending each meeting of a Board committee.

Currently the Vice Chairman of the Board is paid supplemental board fees at the rate of \$100,000 per year. The Vice Chairman's duties include (i) assisting the Chairman by facilitating communications among the directors and monitoring the activities of the Board's committees, (ii) serving at the Chairman's request on the board of any company in which the Company has an investment, (iii) monitoring the Company's strategies and (iv) performing certain executive succession functions.

Currently (i) the chair of the Audit Committee is paid supplemental board fees at the rate of \$12,000 per year, (ii) the chair of the Compensation Committee and the chair of the Nominating Committee are each paid supplemental board fees at the rate of \$8,000 per year, and (iii) the chair of the Risk Evaluation Committee is paid supplemental board fees at the rate of \$6,000 per year.

The Company permits each outside director to defer receipt of all or a portion of his or her fees. Amounts so deferred earn interest equal to the six-month Treasury bill rate. Each outside director is also entitled to be reimbursed (i) for expenses incurred in attending meetings and (ii) up to \$5,000 per year for the cost of an annual physical examination, plus related travel expenses and the estimated income taxes incurred by the director in connection with receiving these reimbursement payments.

Under the Company's 2002 Directors Stock Option Plan, outside directors are entitled to receive annual grants of options to purchase up to 6,000 Common Shares (with the actual number to be determined by the Compensation Committee of the Board) following each annual meeting of shareholders and upon joining the Board if other than by election at an annual meeting of shareholders. In 2003, the Board's Compensation Committee granted each outside director non-qualified options to purchase 6,000 Common Shares. In 2004, the Compensation Committee authorized each outside director to receive subsequent to the Meeting non-qualified options to purchase an additional 6,000 Common Shares.

Prior to June 1, 2002, outside directors participated in the Company's Outside Directors Retirement Plan. Under such plan, participating outside directors with fully vested rights are entitled to receive, upon normal retirement at age 70, \$30,000 per year, payable bi-weekly generally, in the form of a life annuity (subject to certain limited exceptions). Under the plan,

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participating outside directors can also receive payments upon early retirement at age 65, subject to certain benefit reductions. In addition, the plan provides certain disability and preretirement death benefits. The Company has established a trust to fund its obligations under the plan, but participants' rights to these trust assets are no greater than the rights of unsecured creditors. Under the plan, participating outside directors whose service is terminated in connection with a change in control of the Company are entitled to receive a cash payment equal to the present value of their vested plan benefits, determined in accordance with actuarial assumptions specified in the plan. In 2002, the plan was "frozen" to (i) limit participation to outside directors serving as of May 31, 2002, (ii) limit benefits to those accrued through May 31,

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2002, and (iii) freeze the annual payment for participants with fully vested rights at \$30,000, which equaled the annual retainer plus the fee for attending one special Board meeting as of May 31, 2002.

The Company's bylaws require it to indemnify its directors and officers to the fullest extent permitted by law so that they will be free from undue concern about personal liability in connection with their service to the Company. The Company has signed agreements with each of those individuals contractually obligating it to provide these indemnification rights.

PRESIDING DIRECTOR

As indicated above, the non-management directors meet in executive session at least quarterly. The non-management directors have selected Virginia Boulet to preside over such meetings during 2004. The Company's website posts information on the manner in which Ms. Boulet may be contacted by interested parties.

RATIFICATION OF THE SELECTION OF THE INDEPENDENT AUDITOR
(ITEM 2 ON PROXY OR VOTING INSTRUCTION CARD)

The Company's 2003 financial statements were audited by KPMG LLP. The Audit Committee of the Board has appointed KPMG as independent auditor of the Company for the fiscal year ending December 31, 2004, and the Board is submitting that appointment to the Company's shareholders for ratification at the Meeting.

Representatives of KPMG will be present at the Meeting, are expected to be available to respond to appropriate questions, and will also have an opportunity to make a statement if they desire to do so. If the shareholders do not ratify the appointment of KPMG by the affirmative vote of at least a majority of the voting power present or represented at the Meeting, the Audit Committee will reconsider the selection of the independent auditor.

For additional information on KPMG, see "Report of the Audit Committee" below.

THE BOARD UNANIMOUSLY RECOMMENDS A VOTE FOR THIS PROPOSAL.

VOTING SHARE OWNERSHIP OF CERTAIN BENEFICIAL OWNERS

The following table sets forth information regarding ownership of the Company's Common Shares by (i) each person known to the Company to beneficially own more than 5% of the outstanding Common Shares, (ii) certain executive officers who are not listed in the table included under the heading "Election of Directors" and (iii) all of the Company's directors and executive officers as a group. Unless otherwise indicated, all information is presented as of the Record Date in the same manner described under "Election of Directors" and all shares indicated as beneficially owned are held with sole voting and investment power.

| BENEFICIAL OWNER | AMOUNT AND NATURE OF BENEFICIAL OWNERSHIP OF COMMON SHARES(1) | PERCENT OUTSTAN COMMON SH |
|------------------|---|---------------------------------|
| ----- | ----- | ----- |

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Principal Shareholders:

| | |
|---|---------------|
| Capital Research and Management Company 333 South Hope Street Los Angeles, California 90071 | 7,748,330 (3) |
| Ariel Capital Management, Inc. 200 E. Randolph Drive, Suite 2900 Chicago, Illinois 60601 | 7,292,374 (4) |
| Regions Morgan Keegan Trust, as Trustee (the "Trustee") of the ESOP 1807 Tower Drive Monroe, Louisiana 71201 | 7,203,532 (5) |

Certain Executive Officers:

| | |
|---|---------------|
| R. Stewart Ewing, Jr. | 393,035 (6) |
| David D. Cole | 376,636 (7) |
| Karen A. Puckett | 338,766 (8) |
| All directors and executive officers as of the Record Date as a group (18 persons) | 4,047,760 (9) |

* Represents less than 1%.

- (1) Determined in accordance with Rule 13d-3 of the SEC based upon information furnished by the persons listed. In addition to Common Shares, the Company has outstanding Preferred Shares that vote together with the Common Shares as a single class on all matters. One or more persons beneficially own more than 5% of the Preferred Shares; however, the percentage of total voting power held by such persons is immaterial. For additional information regarding the Preferred Shares, see page 1 of this proxy statement. For additional information regarding the investment power held by participants with respect to their Restricted Stock and Plan Shares, see footnote 2 to the table included under the heading "Election of Directors."
- (2) Based on the Company's records and, with respect to all shares held of record by the Trustee, based on information the Trustee periodically provides to the Company to establish that certain of these shares entitle the Trustee to cast ten votes per share.
- (3) Based on share information as of February 10, 2004 contained in a Schedule 13G/A Report that Capital Research and Management Company has filed with the SEC. In this report, Capital Research and Management Company indicated that (i) it is deemed to be the beneficial owner of these shares as a result of acting as investment advisor to various registered investment companies, (ii) it holds no voting power with respect to any of these shares and (iii) it disclaims beneficial ownership of all of these shares. In this report, Capital Research and Management Company further indicated that these shares include 2,469,330 Common Shares that it has the right to acquire from the

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Company on or before May 15, 2005 pursuant to purchase contracts included in the Corporate Units of the Company beneficially owned by Capital Research and Management Company.

- (4) Based on information provided by Ariel Capital Management, Inc., on March 19, 2003, Ariel Capital Management, Inc. beneficially owned 7,292,374 Common Shares, as to which it held sole voting power with respect to 5,943,124 of such shares and sole dispositive power with respect to 7,206,019 of such shares.
- (5) Substantially all of the voting power attributable to these shares is directed by the participants of the ESOP, each of whom is deemed, subject to certain limited exceptions, to tender such instructions as a "named fiduciary" for all shares (except for PAYSOP shares) under such plan, which requires the participants to direct their votes in a manner that they believe to be prudent and in the best interests of the participants of the ESOP.
- (6) Includes 21,939 shares of Restricted Stock, 310,058 Option Shares that Mr. Ewing has the right to acquire within 60 days of the Record Date, and 36,347 Plan Shares allocated to his accounts under the ESOP and 401(k) Plan.
- (7) Includes (i) 14,729 shares of Restricted Stock, (ii) 312,373 Option Shares that Mr. Cole has the right to acquire within 60 days of the Record Date, (iii) 26,410 Plan Shares allocated to his accounts under the ESOP and 401(k) Plan and (iv) 4,808 Plan Shares held directly by Mr. Cole's wife as a former employee of the Company in her accounts under the ESOP and 401(k) Plan, as to which he disclaims beneficial ownership.
- (8) Includes 25,639 shares of Restricted Stock, 310,000 Option Shares that Ms. Puckett has the right to acquire within 60 days of the Record Date, 685 Plan Shares allocated to her accounts under the ESOP and 401(k) Plan and 200 shares held as custodian for the benefit of Ms. Puckett's children.
- (9) Includes (i) 141,295 shares of Restricted Stock, (ii) 2,999,804 Option Shares that such individuals have the right to acquire within 60 days of the Record Date, (iii) 146,428 Plan Shares allocated to their respective accounts under the ESOP and 401(k) Plan, (iv) 19,022 shares held of record by the spouses of certain of these individuals, as to which beneficial ownership is disclaimed, and (v) 4,589 shares held as custodian for the benefit of children of such individuals.

EXECUTIVE COMPENSATION AND RELATED INFORMATION

The following table sets forth certain information regarding the compensation of (i) the Company's Chief Executive Officer and (ii) each of the Company's four most highly compensated executive officers other than the Chief Executive Officer (collectively, the "named officers"). Following this table is additional information regarding option grants and option exercises during 2003. For additional information, see " - Report of Compensation Committee Regarding Executive Compensation."

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| NAME AND CURRENT PRINCIPAL POSITION | YEAR | SALARY | BONUS | LONG-TERM COMPENSATION AWARDS | | |
|--|------|------------|--------------|-----------------------------------|---|---------------|
| | | | | AWARDS | | PA |
| | | | | RESTRICTED STOCK AWARDS (1) | NO. OF SECURITIES UNDERLYING OPTIONS | L I PLA |
| Glen F. Post, III | 2003 | \$ 904,846 | \$ 1,064,099 | \$ 0 | 320,000 | \$ |
| Chairman of the Board and | 2002 | 787,594 | 812,797 | 150,000 | 320,000 | |
| Chief Executive Officer | 2001 | 722,194 | 0 | 0 | 320,000 | |
| Karen A. Puckett(4) | 2003 | 496,576 | 535,309 | 0 | 150,000 | |
| President and Chief | 2002 | 420,600 | 352,147 | 100,000 | 120,000 | |
| Operating Officer | 2001 | 389,929 | 95,259 | 0 | 120,000 | |
| R. Stewart Ewing, Jr | 2003 | 461,558 | 407,094 | 0 | 81,000 | \$ |
| Executive Vice President | 2002 | 390,657 | 274,241 | 100,000 | 81,000 | |
| and Chief Financial | 2001 | 365,981 | 56,983 | 0 | 81,000 | |
| Officer | | | | | | |
| Harvey P. Perry(5) | 2003 | 358,116 | 315,859 | 0 | 81,000 | \$ |
| Vice Chairman of the Board | 2002 | 344,419 | 230,072 | 75,000 | 81,000 | |
| | 2001 | 333,118 | 71,487 | 0 | 81,000 | |
| David D. Cole | 2003 | 345,734 | 304,938 | 0 | 81,000 | \$ |
| Senior Vice President- | 2002 | 331,111 | 225,155 | 75,000 | 81,000 | |
| Operations Support | 2001 | 320,212 | 56,037 | 0 | 81,000 | |

(1) The chart below sets forth information as of December 31, 2003 regarding the named officers' holdings of Restricted Stock issued as a special bonus in 2003 for extraordinary efforts and achievements during 2002. One-third of this Restricted Stock vested March 15, 2004, one-third will vest on March 15, 2005, and one-third will vest on March 15, 2006. (This chart reflects neither (i) Restricted Stock issued in February 2004 nor (ii) Restricted Stock outstanding on December 31, 2003 that was issued free of all restrictions in early 2004.)

| Name | Shares of Restricted Stock | Aggregate Value at December 31, 2003 |
|-------------|----------------------------------|---|
| Mr. Post | 5,459 | \$ 178,073 |
| Ms. Puckett | 3,639 | 118,705 |
| Mr. Ewing | 3,639 | 118,705 |
| Mr. Perry | 2,729 | 89,020 |
| Mr. Cole | 2,729 | 89,020 |

Dividends are paid currently with respect to all shares of Restricted Stock described above. For additional information

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regarding the foregoing, see "- Report of Compensation Committee Regarding Executive Compensation."

- (2) Reflects the value of Common Shares released or issued as a result of performance-based Restricted Stock and performance shares awarded in 1997 and 1998 becoming vested or earned in early 2002 and 2003, respectively, based on the appreciation in the market value of the Common Shares during the preceding five-year period. See "-Report of Compensation Committee Regarding Executive Compensation-Prior Grants."
- (3) Comprised of the Company's (i) matching contributions to the 401(k) Plan, as supplemented by matching contributions under the Company's Supplemental Dollars & Sense Plan, (ii) estimated premium costs of arranging to pay death benefits to the

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executive officers' beneficiaries in excess of those provided generally for other employees under "split-dollar" life insurance policies discussed further under "-Report of Compensation Committee Regarding Executive Compensation-Other Benefits," (iii) contributions pursuant to the ESOP, valued as of December 31 of each respective year (as supplemented by contributions under the Company's Supplemental Defined Contribution Plan), and (iv) payment of cash allowances in lieu of previously-offered perquisites, in each case for and on behalf of the named officers as follows:

| Name | Year | 401(k) Plan Contributions | Life Insurance Premiums | ESOP Contributions | A i Pe |
|-------------|------|------------------------------|-------------------------------|-----------------------|--------------|
| ----- | ---- | ----- | ----- | ----- | --- |
| Mr. Post | 2003 | \$62,758 | \$ 0 | \$68,705 | |
| | 2002 | 27,486 | 0 | 31,504 | |
| | 2001 | 34,197 | 2,600 | 28,888 | |
| Ms. Puckett | 2003 | 30,730 | 0 | 33,949 | |
| | 2002 | 12,325 | 0 | 20,634 | |
| | 2001 | 13,449 | 744 | 19,408 | |
| Mr. Ewing | 2003 | 28,981 | 0 | 29,431 | |
| | 2002 | 16,395 | 0 | 17,906 | |
| | 2001 | 16,785 | 1,274 | 16,919 | |
| Mr. Perry | 2003 | 24,525 | 0 | 23,527 | |
| | 2002 | 15,367 | 0 | 16,636 | |
| | 2001 | 15,728 | 1,986 | 16,184 | |
| Mr. Cole | 2003 | 24,051 | 0 | 22,835 | |
| | 2002 | 14,557 | 0 | 15,486 | |
| | 2001 | 15,717 | 711 | 15,050 | |

- (4) Ms. Puckett's employment with the Company commenced on July

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24, 2000.

- (5) Mr. Perry retired as Executive Vice President and Chief Administrative Officer on December 31, 2003, and has acted as non-executive Vice-Chairman of the Board since January 1, 2004. For additional information on Mr. Perry, see "Election of Directors."

OPTION GRANTS IN LAST FISCAL YEAR

| NAME | INDIVIDUAL GRANTS | | | | POTENTIAL REALIZABLE VALUE OF UNEXERCISED OPTIONS AT DECEMBER 31, 2003 |
|---------------------------|---|---|----------------|-----------------|--|
| | NUMBER OF SECURITIES UNDERLYING OPTIONS GRANTED (1) | % OF TOTAL OPTIONS GRANTED TO EMPLOYEES IN 2003 | EXERCISE PRICE | EXPIRATION DATE | |
| Glen F. Post, III..... | 320,000 | 19% | \$27.48 | 2/24/13 | \$ 5,529,000 |
| Karen A. Puckett | 150,000 | 9% | 27.48 | 2/24/13 | 2,592,000 |
| R. Stewart Ewing, Jr..... | 81,000 | 5% | 27.48 | 2/24/13 | 1,399,000 |
| Harvey P. Perry..... | 81,000 | 5% | 27.48 | 2/24/13 | 1,399,000 |
| David D. Cole..... | 81,000 | 5% | 27.48 | 2/24/13 | 1,399,000 |
| All Shareholders(2)..... | 144,364,168 | - | 27.76 | - | \$ 2,520,326,000 |

- (1) One-third of these options became exercisable on February 24, 2004, one-third will become exercisable on February 24, 2005, and one-third will become exercisable on February 24, 2006.

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- (2) The amounts shown as potential realizable value for all shareholders, which are presented for comparison purposes only, represent the aggregate net gain for all holders of Common Shares, as of December 31, 2003, assuming a hypothetical option to acquire 144,364,168 Common Shares (the number of such shares outstanding as of such date) granted at \$27.76 per share (the weighted average exercise price of all options granted in 2003) on February 24, 2003 and expiring on February 24, 2013, if the price of Common Shares appreciates at the rates shown in the table. There can be no assurance that the potential realizable values shown in the table will be achieved. The Company neither makes nor endorses any prediction as to future stock performance.

AGGREGATED OPTION EXERCISES IN LAST FISCAL YEAR AND FISCAL YEAR-END OPTION VALUES

| NAME | NO. OF SHARES ACQUIRED ON EXERCISE | VALUE REALIZED | NUMBER OF SECURITIES UNDERLYING UNEXERCISED OPTIONS AT DECEMBER 31, 2003 | VALUE IN-THE-MONEY AT DECEMBER 31, 2003 |
|------|------------------------------------|----------------|--|---|
|------|------------------------------------|----------------|--|---|

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| | | | EXERCISABLE | UNEXERCISABLE | EXERCISABLE |
|--------------------------|---------|-------------|-------------|---------------|-------------|
| Glen F. Post, III..... | 85,027 | \$1,703,201 | 1,037,216 | 639,996 | \$ 7,898,2 |
| Karen A. Puckett | 0 | 0 | 220,000 | 270,000 | 710,4 |
| R. Stewart Ewing, Jr.... | 51,800 | 1,045,299 | 256,060 | 161,998 | 1,843,7 |
| Harvey P. Perry..... | 127,257 | 2,163,656 | 156,000 | 162,000 | 201,9 |
| David D. Cole..... | 0 | 0 | 258,375 | 161,998 | 1,925,3 |

REPORT OF COMPENSATION COMMITTEE REGARDING EXECUTIVE COMPENSATION

GENERAL. The Board's Compensation Committee, either directly or through its Incentive Awards Subcommittee, monitors and approves the compensation of the Company's executive officers, administers the Company's incentive compensation programs, and performs other related tasks. The Committee is composed entirely of Board members who qualify as independent directors under the Company's corporate governance guidelines and "non-employee directors" under Rule 16b-3 promulgated under the Securities Exchange Act of 1934. The Subcommittee is composed entirely of Committee members who also qualify as "outside directors" under Section 162(m) of the Internal Revenue Code. If you would like additional information on the responsibilities of the Compensation Committee, please refer to its charter, which is filed as an exhibit to the Company's Annual Report on Form 10-K for the year ended December 31, 2003 and is posted on the Company's website at www.centurytel.com.

Compensation Objectives. During 2003, the Committee applied the following compensation objectives in connection with its deliberations:

- compensating the Company's executive officers with salaries higher than those of similarly-situated executives at comparable companies, if justified by corporate and individual performance
- providing a substantial portion of the executives' compensation in the form of incentive compensation based upon (i) the Company's short and long-term performance and (ii) the individual, departmental or divisional achievements of the executives
- encouraging team orientation, and

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- providing sufficient benefit levels for executives and their families in the event of disability, illness or retirement.

In addition, to the extent that it is practicable and consistent with the Company's executive compensation objectives, the Committee seeks to comply with Section 162(m) of the Internal Revenue Code and any regulations promulgated thereunder (collectively, "Section 162(m)") in order to preserve the tax deductibility of performance-based compensation in excess of \$1 million per taxable year to each of the named officers. If compliance with Section 162(m) conflicts with the Committee's compensation objectives or is contrary to the best interests of the shareholders, the Committee will pursue its objectives, regardless of the attendant tax implications.

Overview of 2003 Compensation. As described further below, the Company's executive compensation for 2003 was comprised of:

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- salary
- an annual cash incentive bonus
- long-term incentive compensation in the form of grants of stock options in 2003 and the payout of incentive awards granted in 1998, and
- other benefits typically provided to executives of comparable companies, all as described further below.

For each such component of compensation, the Company's compensation levels were compared with those of comparable companies.

During the Fall of 2002, the Committee retained an independent consulting firm to assist the Company in connection with implementing its officer compensation programs for 2003. The consulting firm compared the Company's officer compensation to that of a national group of companies. This group included a number of telecommunications companies (including several of the peer companies referred to in the Company's stock performance graph appearing elsewhere herein), but also included other companies that have revenue levels similar to the Company's.

SALARY. The salary of the Chief Executive Officer and each other executive officer is based primarily on the officer's level of responsibility and comparisons to prevailing salary levels for similar officers at comparable companies. Based upon survey data, recommendations of the Committee's independent consulting firm and the Company's Chief Executive Officer, and other considerations, the Committee in February 2003 increased the salary of the Chief Executive Officer by 8.8% and the salaries of each of the Company's other named officers by between 4.1% to 11.8%. The Committee believes these 2003 raises were consistent with its primary objective of ensuring that the executive officers receive salaries in excess of median salaries of similarly-situated executives when warranted by corporate and individual performance.

ANNUAL INCENTIVE BONUS PROGRAMS. The Company maintains (i) a shareholder-approved short-term incentive program for certain of its executive officers and (ii) an annual incentive bonus program for the Company's other officers and managers. In

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connection with both of these bonus programs, the Compensation Committee, either directly or through its Incentive Awards Subcommittee, annually establishes target performance levels and the amount of bonus payable if these targets are met, which typically is defined in terms of a percentage of each officer's salary. For 2003, the Committee recommended target bonuses ranging from 40% to 60% of each executive officer's salary if the targets were met, with up to double these amounts if the targets were substantially exceeded and no bonuses if certain minimum target performance levels were not attained. The target bonus payable to the Company's Chief Executive Officer for 2003 performance was based solely upon the Company's overall financial performance measured in terms of operating income growth and specified levels of return on cash flow measured in relation to the performance of a group of peer companies, subject to the "negative discretion" of the Committee to reduce the bonus payment. The bonuses payable to each other executive officer were based upon the same corporate performance goals established for the Chief Executive Officer, subject to the "negative discretion" of the Chief Executive Officer to reduce the bonus payment based on an assessment of the officer's performance during 2003, including an

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assessment of the degree to which such officer attained his or her individual performance goals for 2003.

Based on the Company's 2003 performance, the Chief Executive Officer received a bonus equal to 118% of his 2003 salary. Applying the standards described above, each other named officer received a bonus between approximately 88% and 108% of his or her 2003 salary. The Committee elected to pay these 2003 incentive bonuses in cash.

STOCK INCENTIVE PROGRAMS. The Company's current long-term incentive compensation programs authorize the Incentive Awards Subcommittee to grant stock options and various other stock-based incentives to key personnel. One of the Subcommittee's central goals with respect to stock incentive awards is to strengthen the relationship between compensation and growth in the market price of the Common Shares and thereby align the executive officers' financial interests with those of the Company's shareholders.

Incentives granted under these programs become exercisable based upon criteria established by the Subcommittee. The Subcommittee generally determines the size of option grants based on the recipient's responsibilities and duties, and on information furnished by the Subcommittee's consultants regarding stock option practices among comparable companies. Since 2001, the Committee's general philosophy has been to award annual option grants as opposed to larger, multi-year grants.

2003 Grants. During 2003, the Compensation Committee awarded to the Company's officers stock options on the terms further described elsewhere herein. The Committee determined the size of its 2003 option grants based on information furnished by the Committee's independent consulting firm relating to the long-term incentive compensation practices among other comparable companies. Based on the consulting firm's recommendations, the Committee granted awards to each executive officer having a value, determined under the Black-Scholes valuation methodology, commensurate with long-term incentive awards to similarly-situated executives at other comparable companies.

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Prior Grants. During 1997, 1998 and 1999, the Committee awarded to the Company's officers long-term incentive compensation in the form of (i) time-vested restricted stock which will generally vest on or about the fifth anniversary of the grant date and (ii) performance-based restricted stock and performance shares which will vest or be earned based on appreciation of the market value of the Company's Common Shares over a five-year period. These grants vested or were earned in early 2002, 2003 and 2004, respectively.

OTHER BENEFITS. The Company maintains certain broad-based employee benefit plans in which the executive officers are generally permitted to participate on terms substantially similar to those relating to all other participants, subject to certain legal limitations on the compensation on which benefits and contributions may be based. The Board has determined to have the Company's matching contribution under the 401(k) Plan invested in Common Shares so as to further align employees' and shareholders' financial interests. The Company also maintains the ESOP, which serves to further align employees' and shareholders' interests.

Prior to the Sarbanes-Oxley Act of 2002, the Company funded supplemental life insurance benefits to its officers in excess of those generally afforded to employees. These benefits were provided pursuant to endorsement "split-dollar" insurance agreements between the Company and its officers. Under each of these agreements, the Company and the officer's

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beneficiaries shared the death benefits payable upon the officer's death under a life insurance policy procured by the Company, with the beneficiaries receiving pre-retirement death benefits of four times the officer's annual salary less group life insurance benefits (or post-retirement death benefits of two times the officer's annual salary less group life insurance benefits), and the Company receiving all remaining death benefits. In response to uncertainties as to whether these arrangements with the Company's executive officers violated the Sarbanes-Oxley Act, in mid-2002 the Company suspended the payment of further premiums under the "split-dollar" policies insuring the lives of its executive officers. In November 2003, the Compensation Committee approved restructured arrangements with the executive officers in order to alleviate such uncertainties, as well as potential adverse tax consequences of new tax regulations adopted in 2003. Under these restructured arrangements with each executive officer, the Company is authorized to (i) surrender the insurance policy insuring such officer in exchange for cash from the policy equal to the aggregate premiums the Company had previously paid to fund such policy, (ii) terminate its prior "split-dollar" insurance agreement with such officer and transfer ownership of the related policy to such officer, (iii) forfeit its right to receive death benefits under such related policy and (iv) adopt a new plan providing substitute supplemental life insurance benefits for its executive officers. This new plan, among other things, would obligate the Company to pay premiums on the executive officers' respective insurance policies sufficient to provide the same death benefits available under the prior agreements, and entitle the executive officers to purchase additional post-retirement coverage at their cost and to receive "gross-up" cash payments in amounts sufficient to compensate them for income and employment taxes incurred as a result of the Company's premium payments. The Company expects to implement these restructured arrangements during the second quarter of 2004.

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Additionally, the Company makes available to its officers various defined benefit retirement plans (which are described below under " - Pension Plans"), various nonqualified supplemental benefit plans, cash allowances in lieu of previously-offered perquisites, and a disability salary continuation plan.

COMPENSATION OF CHIEF EXECUTIVE OFFICER. The criteria, standards and methodology used by the Committee and Subcommittee in reviewing and establishing the Chief Executive Officer's salary, bonus and other compensation are the same as those used with respect to all other executive officers, as described above. As discussed above under " - Salary," based on its review of data compiled by the Committee's independent consulting firm and other information, the Committee raised the annual salary of the Chief Executive Officer by 8.8% during 2003 to \$925,000. The Chief Executive Officer also received a cash bonus of \$1,064,099 for 2003 performance under the Company's shareholder-approved short-term incentive plan. In addition, during 2003 the Chief Executive Officer was granted options to purchase 320,000 shares, as described further herein.

Submitted by the Compensation Committee of the Board of Directors.

C.G. Melville, Jr. (Chairman)

James B. Gardner

Jim D. Reppond

COMPENSATION COMMITTEE INTERLOCKS AND INSIDER PARTICIPATION

One of the members of the Compensation Committee, Jim D. Reppond, was an officer of the Company prior to his retirement in 1996. Mr. Reppond is not a member of the Committee's Incentive Awards Subcommittee, which administers the Company's incentive compensation plans and programs and is comprised solely of Committee members who qualify as "outside directors" under Section 162(m).

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PENSION PLANS

SUPPLEMENTAL EXECUTIVE RETIREMENT PLAN. The Company maintains a Supplemental Executive Retirement Plan (the "Supplemental Pension Plan") pursuant to which certain officers who have completed at least five years of service are generally entitled to receive a monthly payment upon attaining early or normal retirement age under the plan. The following table reflects the approximate annual retirement benefits that a participant with the indicated years of service and compensation level may expect to receive under the Supplemental Pension Plan assuming retirement at age 65. Early retirement may be taken at age 55 by any participant with ten or more years of service, with reduced benefits.

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| Compensation | Years of Service | | | | |
|--------------|------------------|------------|-----------|-----------|-----------|
| | 5 | 10 | 15 | 20 | 25 |
| \$ 400,000 | \$ 60,000 | \$ 120,000 | \$140,000 | \$160,000 | \$180,000 |
| 500,000 | 75,000 | 150,000 | 175,000 | 200,000 | 225,000 |
| 600,000 | 90,000 | 180,000 | 210,000 | 240,000 | 270,000 |
| 700,000 | 105,000 | 210,000 | 245,000 | 280,000 | 315,000 |
| 800,000 | 120,000 | 240,000 | 280,000 | 320,000 | 360,000 |
| 900,000 | 135,000 | 270,000 | 315,000 | 360,000 | 405,000 |
| 1,000,000 | 150,000 | 300,000 | 350,000 | 400,000 | 450,000 |
| 1,100,000 | 165,000 | 330,000 | 385,000 | 440,000 | 495,000 |
| 1,200,000 | 180,000 | 360,000 | 420,000 | 480,000 | 540,000 |

The above table reflects the annual benefits payable upon normal retirement under the Supplemental Pension Plan assuming such benefits will be paid in the form of a monthly lifetime annuity and before reductions relating to the receipt of Social Security benefits as described below. The actual amount of an officer's monthly payment under the Supplemental Pension Plan is equal to (i) 3% of the officer's "average monthly compensation" (defined below) times the officer's years of service during his first ten years with the Company plus (ii) 1% of the officer's "average monthly compensation" times his years of service after his first ten years with the Company (up to a maximum of 15 additional years), minus (iii) 4% of his estimated monthly Social Security benefits times his years of service with the Company (up to a maximum of 25 years). Payments to retired officers under this formula are increased by 3% per year to reflect cost of living increases. "Average monthly compensation" means the officer's average monthly compensation during the 36 consecutive month period within his last ten years of employment in which he received his highest compensation. Participants added to the plan after January 1, 2000 receive credit only for service while a plan participant.

Under the Supplemental Pension Plan, the number of credited years of service at December 31, 2003 was 25 years for Mr. Post, three years for Ms. Puckett, 21 years for Mr. Ewing, 19 years for Mr. Perry, and 21 years for Mr. Cole. The compensation upon which benefits are based under such plan is the aggregate amount of compensation reported for 2003 for each respective officer under the columns in the Summary Compensation Table appearing above that are entitled "Salary" and "Bonus."

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BROAD-BASED PENSION PLAN. The Company also maintains a qualified defined benefit plan (the "Qualified Plan") pursuant to which most of the Company's employees (including officers) who have completed at least five years of service are generally entitled to receive payments upon attaining early or normal retirement age under the plan. The Company further maintains a non-qualified defined benefit plan (the "Non-Qualified Plan") designed to pay supplemental retirement benefits to officers in amounts equal to the benefits that such officers would otherwise forego under the Qualified Plan due to federal limitations on the amount of benefits payable to highly compensated participants of qualified plans.

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The following table reflects the approximate total annual retirement benefits that a participant with the indicated years of service and annual compensation level may expect to receive under the Qualified and Non-Qualified Plans (collectively, the "Broad-Based Pension Plan") assuming retirement at age 65 during 2004. Upon attaining age 55, participants with at least five years of service may elect to receive reduced early retirement benefits.

| Compensation ----- | Years of Service | | | | |
|-----------------------|------------------|-----------|-----------|-----------|-----------|
| | 5 | 10 | 15 | 20 | 25 |
| \$ 400,000 | \$ 18,840 | \$ 37,690 | \$ 56,530 | \$ 75,370 | \$ 94,210 |
| 500,000 | 23,840 | 47,690 | 71,530 | 95,370 | 119,210 |
| 600,000 | 28,840 | 57,690 | 86,530 | 115,370 | 144,210 |
| 700,000 | 33,840 | 67,690 | 101,530 | 135,370 | 169,210 |
| 800,000 | 38,840 | 77,690 | 116,530 | 155,370 | 194,210 |
| 900,000 | 43,840 | 87,690 | 131,530 | 175,370 | 219,210 |
| 1,000,000 | 48,840 | 97,690 | 146,530 | 195,370 | 244,210 |
| 1,100,000 | 53,840 | 107,690 | 161,530 | 215,370 | 269,210 |
| 1,200,000 | 58,840 | 117,690 | 176,530 | 235,370 | 294,210 |

The above table approximates the total annual benefits payable under the Broad-Based Pension Plan assuming (in addition to the assumptions stated above) that such benefits will be paid in the form of a monthly lifetime annuity. The actual amount of a participant's total monthly payment is equal to the sum of (i) his number of years of service under the plan (up to a maximum of 30 years) multiplied by 0.5% of his final average pay plus (ii) his number of years of service under the plan (up to a maximum of 30 years) multiplied by 0.5% of his final average pay in excess of his compensation subject to Social Security taxes (as determined under the plan). For these purposes, "final average pay" means the participant's average monthly compensation during the 60 consecutive month period within his last ten years of employment in which he received his highest compensation.

Under the Broad-Based Pension Plan, each named officer other than Ms. Puckett began to receive credit for years of service on January 1, 1999. Ms. Puckett began receiving credit for years of service on July 24, 2000. The compensation upon which benefits are based under such plan is the aggregate amount reported for 2003 for each such officer under the columns in the Summary Compensation Table appearing above that are entitled "Salary" and "Bonus."

CHANGE-IN-CONTROL ARRANGEMENTS

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The Company has agreements with each of its executive officers which entitle any such officer who is terminated without cause or resigns under certain specified circumstances within three years of any change in control of the Company to (i) receive a lump sum cash severance payment equal to three times the sum of such officer's annual salary and bonus, (ii) receive any such additional cash payments as may be necessary to

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compensate him or her for any federal excise taxes imposed upon contingent change in control payments and (iii) continue to receive certain welfare benefits for three years.

Under the above-referenced agreements, a "change in control" of the Company would be deemed to occur upon (i) any person (as defined in the Securities Exchange Act of 1934) becoming the beneficial owner of 30% or more of the outstanding Common Shares or 30% or more of combined voting power of the Company's voting securities, (ii) a majority of the Company's directors being replaced, (iii) consummation of certain mergers, substantial asset sales or similar business combinations, or (iv) approval by the shareholders of a liquidation or dissolution of the Company.

In the event of a change in control of the Company, the Company's benefit plans provide, among other things, that all restrictions on outstanding restricted stock will lapse, all outstanding stock options will become fully exercisable, phantom stock units credited under the Company's supplemental defined contribution plan will be converted into cash and held in trust, and post-retirement health and life insurance benefits will vest with respect to certain current and former employees. In addition, participants in the Supplemental Pension Plan who are terminated without cause or resign under certain specified circumstances within three years of the change in control will receive a cash payment equal to the present value of their plan benefits (after providing age and service credits of up to three years), determined in accordance with actuarial assumptions specified in the plan.

PERFORMANCE GRAPH

The graph below compares the cumulative total shareholder return on the Common Shares with the cumulative total return of the S&P 500 Index and the S&P Integrated Telecommunications Services Index (the "S&P Telecom Index") for the period from December 31, 1998 to December 31, 2003, in each case assuming (i) the investment of \$100 on January 1, 1999 at closing prices on December 31, 1998 and (ii) reinvestment of dividends. The data was provided by Value Line, Inc.

[PERFORMANCE GRAPH]

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| | December 31, | | | | |
|-----------------|--------------|----------|----------|---------|---------|
| | 1998 | 1999 | 2000 | 2001 | 2002 |
| CenturyTel..... | \$100.00 | \$105.73 | \$ 80.27 | \$74.13 | \$66.00 |

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| | | | | | |
|---------------------------|--------|--------|--------|-------|-----|
| S&P 500 Index..... | 100.00 | 119.62 | 107.49 | 93.47 | 71. |
| S&P Telecom Index(1)..... | 100.00 | 108.96 | 75.34 | 65.16 | 48. |

(1) The S&P Telecom Index consists of ALLTEL Corporation, AT&T Corporation, BellSouth Corporation, Citizens Communications Company, Qwest Communications International Inc., SBC Communications Inc., Sprint Corp. FON Group, Verizon Communications Inc., and the Company. The index is publicly available.

CERTAIN TRANSACTIONS

The Company paid fees of \$874,388 to The Boles Law Firm for legal services rendered to the Company in 2003. William R. Boles, Jr., a director of the Company since 1992, is President and a director and practicing attorney with such firm, which has provided legal services to the Company since 1968.

During 2003, the Company purchased \$399,599 of electrical contracting services from a firm owned by Johnny Hebert, a director of the Company.

During 2003, the Company paid approximately \$265,000 of interest and commitment fees to Regions Bank in its capacity as a participating lender under the Company's credit facility arranged and syndicated by JP Morgan Chase Bank, Wachovia Bank, N.A. and their affiliates. As disclosed elsewhere herein, an affiliated trust of Regions Bank, acting in its capacity as trustee of the Company's ESOP, is the record holder of 5.1% of the Common Shares. The president of a regional office of Regions Bank is the brother-in-law of William R. Boles, Jr., a director of the Company. For several decades, Regions Bank or its predecessors in northeast Louisiana have provided a wide variety of banking and trust services to the Company.

During 2003, the Company paid \$98,448 to a real estate firm owned by the brother of Harvey P. Perry, a director of the Company. In exchange for such payments (approximately \$12,520 of which was used to compensate subcontractors and vendors and to recoup other out-of-pocket costs), such firm provided a variety of services with respect to numerous real estate transactions in several states, including locating and analyzing properties suitable for purchase or lease and negotiating purchase or lease terms with the land owners.

During 2003, the Company paid Rhonda Woodard \$88,085 in salary and bonus for serving as Director of Customer Service Centers. Ms. Woodard is the sister-in-law of David Cole, an executive officer of the Company, and has been an employee of the Company since 1991.

During 2003, the Company paid Rickey Lowery approximately \$78,686 in salary and bonus for serving as a lead database analyst technician. Mr. Lowery has been an employee of the Company since 1989 and has been the son-in-law of Harvey P. Perry, a director of the Company, since 1990.

During 2003, the Company paid Martha Amman \$82,876 in salary and bonus for serving as Manager, Employment and Staffing. Ms. Amman is the sister of Harvey P. Perry, a director of the Company, and has been an employee of the Company since 1998.

During 2003, the Company paid H. Parnell Perry, Jr. \$63,533 in salary and bonus for serving as a technician. Mr. Perry is the son of Harvey P. Perry,

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a director of the Company, and has been an employee of the Company since 1988.

During 2003, the Company paid Dale Shields \$61,235 in salary and bonus for serving as Manager of Risk and Safety, and allowed his wife to use the Company's aircraft in connection with a medical emergency. Mr. Shields is the son-in-law of R. L. Hargrove, Jr., a director of the Company, and has been an employee of the Company since 1983.

As an accommodation to the heirs of the Company's deceased founder, Clarke M. Williams, in May 2003 the Compensation Committee of the Board approved the sale of options to purchase 640,000 Common Shares that were originally granted to Mr. Williams as executive compensation. The options were sold to Bear Stearns & Co., Inc. by Mr. Williams' surviving spouse and by trusts created for the benefit of one of her grandchildren and her three daughters, including the wife of Harvey P. Perry, the Company's Vice Chairman of the Board. Under the Company's incentive compensation plans, options may not be transferred to non-family members unless the option holder is deceased and the transfer is approved by the Compensation Committee.

SECTION 16(a) BENEFICIAL OWNERSHIP REPORTING COMPLIANCE

The Securities Exchange Act of 1934 requires the Company's executive officers and directors, among others, to file certain beneficial ownership reports with the SEC. During 2003, each executive officer of the Company and its Controller filed one late Form 4 that reported the grant of stock options on February 24, 2003 described elsewhere herein. Each such form was filed one day late due to a clerical oversight. In addition, Harvey P. Perry, the Vice Chairman of the Board, filed one additional late Form 4 that reported two transactions by his wife. The delinquent form was filed within two hours of the 5:30 p.m. Eastern time filing deadline based on the good faith belief that the SEC's extended 10:00 p.m. Eastern time filing deadline was in effect when, in fact, the extension had been announced but was not yet in effect.

REPORT OF AUDIT COMMITTEE

ACTIVITIES OF COMMITTEE

The Audit Committee of the Board of Directors is currently composed of five directors, all of whom qualify as independent directors under the Company's corporate governance guidelines.

Management is responsible for the Company's internal controls and the financial reporting process. The Company's independent auditor is responsible for performing an

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independent audit of the Company's consolidated financial statements in accordance with generally accepted auditing standards and to issue a report thereon. The Committee's responsibility is to monitor and oversee these processes.

In this context, the Committee has met and held discussions with the Company's management, its internal auditors and its independent auditor, KPMG LLP. Management represented to the Committee that the Company's consolidated financial statements were prepared in accordance with generally accepted U.S. accounting principles, and the Committee has reviewed and discussed the consolidated financial statements with management and KPMG. The Committee discussed with KPMG matters required to be discussed by Statements on Auditing Standards No. 61 and 90 (Communication with Audit Committees).

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KPMG also provided to the Committee the written disclosures required by Independence Standards Board Standard No. 1 (Independence Discussions with Audit Committees). The Committee discussed with KPMG that firm's independence, and considered the effects that the provision of non-audit services may have on KPMG's independence.

Based on and in reliance upon the reviews and discussions referred to above, and subject to the limitations on the role and responsibilities of the Committee referred to in its charter, the Committee recommended that the Board of Directors include the audited consolidated financial statements in the Company's Annual Report on Form 10-K for the year ended December 31, 2003.

OTHER INFORMATION

KPMG has acted as independent certified public auditor for the Company since 1977, and has been selected by the Audit Committee to serve again in that capacity for 2004. The following table lists the aggregate fees and costs billed by KPMG and its affiliates to the Company and its subsidiaries for the 2002 and 2003 services identified below:

| | Amount Billed |
|-----------------------------|---------------|
| | ----- |
| | 2002 |
| | ----- |
| Audit Fees (1)..... | \$1,641,000 |
| Audit-Related Fees (2)..... | 129,000 |
| Tax Fees (3)..... | 1,869,000 |
| All Other Fees (4)..... | 21,000 |
| | ----- |
| Total | \$3,660,000 |
| | ----- |

-
- (1) Includes the cost of services rendered in connection with auditing the Company's annual consolidated financial statements for each applicable year and reviewing the Company's quarterly financial statements for such year, as well as auditing the financial statements of several of the Company's telephone subsidiaries and various partnerships included in the Company's discontinued wireless operations; also includes services rendered in connection with reviewing the Company's registration statements and issuing comfort letters.
 - (2) Includes the cost of (i) auditing the Company's benefit plans; (ii) close out audits of the financial statements of various partnerships included in the Company's discontinued wireless operations; (iii) general accounting consulting services; and (iv) services rendered in connection with the Company's implementation of Section 404 of the Sarbanes-Oxley Act of 2002.
 - (3) Includes costs associated with (i) assistance in preparing

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income tax returns; (ii) assistance with various tax audits; (iii) assistance with the Company's divestiture of its wireless business; and (iv) general income tax planning, consultation and compliance. Of these aggregate amounts, for 2002 approximately \$831,000, and for 2003 approximately \$124,000, is attributable to fees and costs associated with the Company's divestiture of its wireless business in August 2002.

- (4) Substantially all of such amounts for 2002 are related to assistance provided in connection with an internal audit department review of the Company's information technology function.

The Audit Committee maintains written procedures that require it to annually pre-approve the scope of all auditing services to be performed by the Company's independent auditor. The Committee's procedures prohibit the independent auditor from providing any non-audit services unless the service is permitted under applicable law and is pre-approved by the Audit Committee or its Chairman. The Chairman is authorized to pre-approve projects expected to cost no more than \$50,000, provided the total cost of all projects pre-approved by the Chairman during any fiscal quarter does not exceed \$100,000. The Audit Committee has pre-approved the Company's independent auditor to provide up to \$40,000 per quarter of miscellaneous tax services that do not constitute discrete and separate projects. The Chief Financial Officer is required periodically to advise the full Committee of the scope and cost of services not pre-approved by the full Committee. Although applicable regulations waive these pre-approval requirements in certain limited circumstances, the Audit Committee did not use these waiver provisions in either 2002 or 2003.

The Audit Committee has considered whether the provision of KPMG's non-audit services is compatible with maintaining KPMG's independence.

If you would like additional information on the responsibilities of the Audit Committee, please refer to its charter, which is an exhibit to the Company's Annual Report on Form 10-K for the year ended December 31, 2003 and is posted on the Company's website at www.centurytel.com.

Submitted by the Audit Committee of the Board of Directors.

James B. Gardner
(Chairman)
Virginia Boulet

R. L. Hargrove, Jr.
Fred R. Nichol
Joseph R. Zimmel

OTHER MATTERS

QUORUM AND VOTING OF PROXIES

The presence, in person or by proxy, of a majority of the total voting power of the Voting Shares is necessary to constitute a quorum to organize the Meeting. Shareholders voting or abstaining from voting on any issue will be counted as present for purposes of constituting a quorum to organize the Meeting.

If a quorum is present, directors will be elected by plurality vote and, as such, withholding authority to vote in the election of directors will not affect whether the nominees named herein are elected. As indicated above, the affirmative vote of the holders of a majority of the voting power present or

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represented at the Meeting will be required to ratify the appointment of the independent auditor. Shares as to which the proxy holders have been instructed to abstain from voting will not be treated as present or represented for purposes of such vote, and will therefore not affect the outcome of the vote.

Under the rules of the New York Stock Exchange, brokers who hold shares in street name for customers may vote in their discretion on the election of directors and the ratification of the appointment of the independent auditor when they have not received voting instructions from beneficial owners. If brokers who do not receive voting instructions do not exercise such discretionary voting power (a "broker non-vote"), shares that are not voted will be treated as present for purposes of constituting a quorum to organize the Meeting but not present for purposes of voting to elect directors or ratify the appointment of the independent auditor. Because the election of directors must be approved by plurality vote and the ratification of the independent auditor must be approved by a majority of the voting power present or represented at the Meeting, broker non-votes with respect to these matters will not affect the outcome of the voting.

Voting Shares represented by all properly executed proxies received in time for the Meeting will be voted at the Meeting. A proxy may be revoked at any time before it is exercised by filing with the Secretary of the Company a written revocation or a duly executed proxy bearing a later date, or by attending the Meeting and voting in person. Unless revoked, all properly executed proxies will be voted as specified and, if no specifications are made, will be voted in favor of the nominees and the ratification of the appointment of the independent auditor.

Management has not timely received any notice that a shareholder desires to present any matter for action at the Meeting in accordance with the Company's bylaws (which are described below), and is otherwise unaware of any matter for action by shareholders at the Meeting other than the election of directors and the ratification of the appointment of the independent auditor. The enclosed proxy and voting instruction cards, however, will confer discretionary voting authority with respect to any other matter that may properly come before the Meeting. It is the intention of the persons named therein to vote in accordance with their best judgment on any such matter.

SHAREHOLDER NOMINATIONS AND PROPOSALS

In order to be eligible for inclusion in the Company's 2005 proxy materials pursuant to the federal proxy rules, any shareholder proposal to take action at such meeting must be received at the Company's principal executive offices by November 24, 2004, and must comply with applicable federal proxy rules. In addition, the Company's bylaws require shareholders to furnish timely written notice of their intent to nominate a director or bring any other matter before a shareholders' meeting, whether or not they wish to include their proposal in the Company's proxy materials. In general, notice must

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be received by the Secretary of the Company between November 6, 2004 and February 5, 2005 and must contain specified information concerning, among other things, the matters to be brought before such meeting and concerning the shareholder proposing such matters. (If the date of the 2005 annual meeting is more than 30 days earlier or later than May 6, 2005, notice must be received by the Secretary of the Company within 15 days of the earlier of the date on which notice of such meeting is first mailed to shareholders or public disclosure of the meeting date is made.) For additional information on these procedures, see "Corporate Governance - Director Nomination Process."

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ANNUAL REPORT AND FINANCIAL INFORMATION

Appendix A includes the Annual Financial Statements and Review of Operations of the Company in the form in which they were filed with the Securities and Exchange Commission on March 12, 2004 as part of the Company's Annual Report on Form 10-K for the year ended December 31, 2003. The Company expects to mail a copy of its summary annual report for the year ended December 31, 2003 on or about the date that it mails this Proxy Statement to its shareholders.

You may obtain a copy of the Company's Form 10-K report without charge by writing to Stacey W. Goff, Secretary, CenturyTel, Inc., 100 CenturyTel Drive, Monroe, LA 71203, or by visiting the Company's website at www.centurytel.com.

Neither Appendix A nor the Company's summary annual report is to be regarded as proxy soliciting material.

By Order of the Board of Directors
/s/ Stacey W. Goff
Stacey W. Goff
Secretary

Dated: March 24, 2004

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APPENDIX A
TO PROXY STATEMENT

CENTURYTEL, INC.
ANNUAL FINANCIAL STATEMENTS
AND
REVIEW OF OPERATIONS
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INDEX TO FINANCIAL INFORMATION

DECEMBER 31, 2003

The materials included in this Appendix A are excerpted from Items 7 and 8 of the Company's Annual Report on Form 10-K for the year ended December 31, 2003, which the Company filed with the Securities and Exchange Commission on March 12, 2004. Reference is made to the Form 10-K for additional information about the business and operations of the Company.

Management's Discussion and Analysis of Financial Condition and
Results of Operations.....
Financial Statements and Supplementary Data:

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

RESULTS OF OPERATIONS

OVERVIEW

CenturyTel, Inc. ("CenturyTel") and its subsidiaries is a regional integrated communications company engaged primarily in providing local exchange, long distance, Internet access and data services to customers in 22 states. For the year ended December 31, 2003, local exchange telephone operations provided 87% of the consolidated revenues of CenturyTel and its subsidiaries (the "Company"). The Company's local exchange telephone operations derive revenues from providing (i) local telephone services, (ii) network access services and (iii) other related services.

On July 1, 2002, the Company acquired the local exchange telephone operations of Verizon Communications, Inc. ("Verizon") in the state of Alabama for approximately \$1.022 billion cash. On August 31, 2002, the Company acquired the local exchange telephone operations of Verizon in the state of Missouri for approximately \$1.179 billion cash. The results of operations for the Verizon assets acquired are reflected in the Company's consolidated results of operations subsequent to each respective acquisition. See "Acquisitions" below and Note 2 of Notes to Consolidated Financial Statements for additional information. During 2003, the Company also acquired fiber transport assets in five central U.S. states (which the Company operates under the name LightCore) for \$55.2 million cash.

On August 1, 2002, the Company sold substantially all of its wireless operations principally to an affiliate of ALLTEL Corporation ("Alltel") in exchange for an aggregate of approximately \$1.59 billion in cash. As a result, the Company's wireless operations for the years ended December 31, 2002 and 2001 have been reflected as discontinued operations on the Company's consolidated statements of income and cash flows. For further information, see "Discontinued Operations" below.

During the three years ended December 31, 2003, the Company has acquired and sold various other operations, the impact of which has not been material to the financial position or results of operations of the Company.

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The net income of the Company for 2003 was \$344.7 million, compared to \$801.6 million during 2002 and \$343.0 million during 2001. Diluted earnings per

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share for 2003 was \$2.38 compared to \$5.61 in 2002 and \$2.41 in 2001. Income from continuing operations (and diluted earnings per share from continuing operations) was \$344.7 million (\$2.38), \$193.5 million (\$1.35) and \$149.1 million (\$1.05) for 2003, 2002 and 2001, respectively. In accordance with the provisions of Statement of Financial Accounting Standards No. 142, "Goodwill and Other Intangible Assets" ("SFAS 142"), amortization of goodwill ceased effective January 1, 2002. If the results of operations for the year ended December 31, 2001 been subject to the provisions of SFAS 142, income from continuing operations (and diluted earnings per share) would have been \$195.4 million (\$1.37) and net income (and diluted earnings per share) would have been \$399.3 million (\$2.81).

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| Year ended December 31, ----- | 2003 ----- | (Dollars, except and share) |
|---|---------------|--------------------------------|
| Operating income | | |
| Telephone | \$ 688,114 | |
| Other | 62,282 | |
| Corporate overhead costs allocable to discontinued operations | - | |
| | ----- | |
| | 750,396 | |
| Interest expense | (226,751) | |
| Income from unconsolidated cellular entity | 6,160 | |
| Nonrecurring gains and losses, net | - | |
| Other income and expense | 2,154 | |
| Income tax expense | (187,252) | |
| | ----- | |
| Income from continuing operations | 344,707 | |
| Discontinued operations, net of tax | - | |
| | ----- | |
| Net income | \$ 344,707 | |
| | ===== | |
| Net income, as adjusted for goodwill amortization | \$ 344,707 | |
| | ===== | |
| Basic earnings per share | | |
| From continuing operations | \$ 2.40 | |
| From continuing operations, as adjusted for goodwill amortization | \$ 2.40 | |
| From discontinued operations | \$ - | |
| From discontinued operations, as adjusted for goodwill amortization | \$ - | |
| Basic earnings per share | \$ 2.40 | |
| Basic earnings per share, as adjusted for goodwill amortization | \$ 2.40 | |
| Diluted earnings per share | | |
| From continuing operations | \$ 2.38 | |
| From continuing operations, as adjusted for goodwill amortization | \$ 2.38 | |
| From discontinued operations | \$ - | |
| From discontinued operations, as adjusted for goodwill amortization | \$ - | |
| Diluted earnings per share | \$ 2.38 | |

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| | |
|---|---------|
| Diluted earnings per share, as adjusted for goodwill amortization | \$ 2.38 |
| Average basic shares outstanding | 143,583 |
| | ===== |
| Average diluted shares outstanding | 144,700 |
| | ===== |

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Contributions to operating revenues and operating income by the Company's telephone and other operations for each of the years in the three-year period ended December 31, 2003 were as follows:

| Year ended December 31, | 2003 | 2002 |
|---|-------|-------|
| ----- | | |
| Operating revenues | | |
| Telephone operations | 87.0% | 87.9 |
| Other operations | 13.0% | 12.1 |
| Operating income | | |
| Telephone operations | 91.7% | 94.4 |
| Other operations | 8.3% | 7.6 |
| Corporate overhead costs allocable to discontinued operations | -% | (2.0) |

In addition to historical information, this management's discussion and analysis includes certain forward-looking statements that are based on current expectations only, and are subject to a number of risks, uncertainties and assumptions, many of which are beyond the control of the Company. Actual events and results may differ materially from those anticipated, estimated or projected if one or more of these risks or uncertainties materialize, or if underlying assumptions prove incorrect. Factors that could affect actual results include but are not limited to: the timing, success and overall effects of competition from a wide variety of competitive providers; the risks inherent in rapid technological change; the effects of ongoing changes in the regulation of the communications industry; the Company's ability to effectively manage its growth, including integrating newly-acquired businesses into the Company's operations, hiring adequate numbers of qualified staff, and successfully upgrading its billing and other information systems; possible changes in the demand for, or pricing of, the Company's products and services; the Company's ability to successfully introduce new product or service offerings on a timely and cost-effective basis; the Company's ability to collect its receivables from financially troubled communications companies; other risks referenced from time to time in this report or other of the Company's filings with the Securities and Exchange Commission; and the effects of more general factors such as changes in interest rates, in tax rates, in accounting policies or practices, in operating, medical or administrative costs, in general market, labor or economic conditions, or in legislation, regulation or public policy. These and other uncertainties related to the business are described in greater detail in Item 1 to the Company's Annual Report on Form 10-K for the year ended December 31, 2003. You are cautioned not to place undue reliance on

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these forward-looking statements, which speak only as of the date of this report. The Company undertakes no obligation to update any of its

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forward-looking statements for any reason.

TELEPHONE OPERATIONS

The Company conducts its telephone operations in rural, suburban and small urban communities in 22 states. As of December 31, 2003, approximately 70% of the Company's 2.4 million access lines were in Wisconsin, Missouri, Alabama, Arkansas and Washington. The operating revenues, expenses and income of the Company's telephone operations for 2003, 2002 and 2001 are summarized below.

| Year ended December 31, | 2003 | 2002 | |
|-------------------------------|------------------------|-----------|---|
| | (Dollars in thousands) | | |
| Operating revenues | | | |
| Local service | \$ 754,063 | 604,580 | |
| Network access | 1,135,223 | 972,303 | |
| Other | 182,694 | 156,709 | |
| | 2,071,980 | 1,733,592 | 1 |
| Operating expenses | | | |
| Plant operations | 505,786 | 433,187 | |
| Customer operations | 167,594 | 148,502 | |
| Corporate and other | 259,635 | 211,924 | |
| Depreciation and amortization | 450,851 | 396,866 | |
| | 1,383,866 | 1,190,479 | 1 |
| Operating income | \$ 688,114 | 543,113 | |

Local service revenues. Local service revenues are derived from the provision of local exchange telephone services in the Company's service areas. Of the \$149.5 million (24.7%) increase in local service revenues in 2003, \$130.1 million was due to the properties acquired from Verizon in the third quarter of 2002. Of the remaining \$19.4 million increase, \$8.4 million was due to the provision of custom calling features to more customers and \$5.9 million was due to increased rates in certain jurisdictions. Of the \$113.1 million (23.0%) increase in local service revenues in 2002, \$102.8 million was due to the acquisition of the Verizon properties in 2002. The remaining \$10.3 million increase was primarily due to a \$7.6 million increase resulting from the provision of custom calling features to more customers and a \$1.8 million increase due to increased rates in certain jurisdictions. Access lines declined 38,400 (1.6%) during 2003 compared to a decline of 19,600 (1.1%) in 2002 (exclusive of acquisitions). The Company believes

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the decline in the number of access lines during 2003 and 2002 is primarily due to general economic conditions in the Company's markets and the displacement of traditional wireline telephone services by other competitive services, including the Company's DSL product offering. Even as the economy recovers, the Company believes that any rebound in access lines will be limited by continued access line losses caused primarily by the impact of other competitive services. Based on current conditions, the Company expects access lines to decline between 1 and 2% for 2004.

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Network access revenues. Network access revenues are primarily derived from charges to long distance companies and other customers for access to the Company's local exchange carrier ("LEC") networks in connection with the completion of interstate or intrastate voice and data transmissions. Certain of the Company's interstate network access revenues are based on tariffed access charges filed directly with the Federal Communications Commission ("FCC"); the remainder of such revenues are derived under revenue sharing arrangements with other LECs administered by the National Exchange Carrier Association. Intrastate network access revenues are based on tariffed access charges filed with state regulatory agencies or are derived under revenue sharing arrangements with other LECs.

Network access revenues increased \$162.9 million (16.8%) in 2003 and \$97.8 million (11.2%) in 2002 due to the following factors:

| | 2003 increase (decrease) | 2002 incre in (decre |
|--|--------------------------------|-------------------------------|
| ----- | | |
| (Dollars in thousand) | | |
| Acquisitions of Verizon properties in third quarter 2002 | \$ 146,941 | 98 |
| Increased recovery from the federal Universal Service Fund ("USF") | 250 | 13 |
| One-time refund of access charges to interexchange carriers | 7,645 | (7 |
| Intrastate revenues due to decreased minutes of use and decreased access rates in certain states | (6,798) | (27 |
| Partial recovery of increased operating costs through revenue sharing arrangements with other telephone companies, increased recovery from state support funds and return on rate base | 4,116 | 9 |
| Rate changes in certain jurisdictions | 2,472 | 5 |
| Revision of prior year revenue settlement agreements | 9,983 | 1 |
| Other, net | (1,689) | 4 |
| | ----- | ----- |
| | \$ 162,920 | 97 |
| | ===== | ===== |

As indicated in the chart above, in 2003 the Company experienced a reduction in its intrastate revenues (exclusive of the properties acquired from Verizon in 2002) of approximately \$6.8 million primarily due to (i) a reduction in intrastate minutes (partially

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due to the displacement of minutes by wireless and electronic mail services) and (ii) decreased access rates in certain states. The corresponding decrease in 2002 compared to 2001 was \$27.7 million. The Company believes intrastate minutes will continue to decline in 2004, although the magnitude of such decrease cannot be precisely estimated.

The Company anticipates that revenue derived from its revision of prior year revenue settlement agreements will be lower in 2004 compared to 2003 levels.

Other revenues. Other revenues include revenues related to (i) leasing, selling, installing, maintaining and repairing customer premise telecommunications equipment and wiring ("CPE services"), (ii) providing billing

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and collection services for long distance carriers and (iii) participating in the publication of local directories. Other revenues increased \$26.0 million (16.6%) during 2003, substantially all of which is due to the properties acquired from Verizon in the third quarter of 2002. Other revenues increased \$17.0 million (12.1%) in 2002, of which \$18.2 million was due to the properties acquired from Verizon in 2002.

Operating expenses. Plant operations expenses during 2003 and 2002 increased \$72.6 million (16.8%) and \$52.7 million (13.9%), respectively. Of the \$72.6 million increase in 2003, \$74.8 million was due to the properties acquired from Verizon in the third quarter of 2002. The remaining \$2.2 million decrease was due to a \$5.7 million decrease in information technology expenses and a \$5.2 million decrease in repair and maintenance expenses. Such decreases were partially offset by a \$4.8 million increase in access expenses and \$4.7 million increase in salaries and benefits. Of the \$52.7 million increase in 2002, \$58.4 million was attributable to the properties acquired from Verizon in 2002 and \$13.8 million related to increases in salaries and benefits. Such increases were partially offset by a \$16.4 million decrease in access expenses primarily as a result of changes in certain optional calling plans in Arkansas approved in late 2001 and a \$3.0 million decrease in repairs and maintenance expense.

Customer operations, corporate and other expenses increased \$66.8 million (18.5%) in 2003 and \$56.9 million (18.7%) in 2002. Of the \$66.8 million increase in 2003, \$65.4 million related to the Verizon acquisitions in 2002. The remaining increase of \$1.4 million was due primarily to (i) a \$14.0 million increase in operating taxes, which included a \$7.5 million charge arising out of various operating tax audits in 2003, and (ii) a \$6.7 million increase in information technology expenses largely attributable to the Company's

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development of the new billing system described below under "Development of Billing System". Such increases were partially offset by (i) a \$16.0 million decrease in the provision for uncollectible receivables (as 2002 was adversely impacted by the establishment of a \$15.0 million reserve for uncollectible receivables primarily related to the bankruptcy of MCI (formerly WorldCom, Inc.), whereas 2003 was positively impacted by a \$5.0 million reduction in the provision for uncollectible receivables due to the partial recovery of amounts previously written off related to the bankruptcy of MCI) and (ii) a \$4.6 million decrease in customer service expenses. Of the \$56.9 million increase in 2002, \$47.2 million related to the Verizon acquisitions in 2002. The remaining increase of \$9.7 million was due primarily to a \$7.7 million increase in salaries and benefits, a \$4.6 million increase in customer service expenses and a \$3.9 million increase in the provision for uncollectible receivables (attributable to the above-mentioned establishment of a \$15.0 million reserve for uncollectible receivables primarily related to the bankruptcy of MCI which was partially offset by an \$11.1 million reduction in the provision for uncollectible receivables for non-carrier customers). Such increases were partially offset by a \$5.0 million decrease in operating taxes and a \$1.4 million decrease in expenses related to the provision of CPE services.

Depreciation and amortization increased \$54.0 million (13.6%) in 2003 and decreased \$1.4 million (0.4%) in 2002. Of the \$54.0 million increase in 2003, \$50.9 million was due to the properties acquired from Verizon in 2002. The remaining increase is primarily due to an increase in depreciation expense due to higher levels of plant in service in incumbent markets. Of the \$1.4 million decrease in 2002, \$58.0 million related to ceasing amortization of goodwill effective January 1, 2002 in accordance with the provisions of SFAS 142. Such decrease was substantially offset by \$38.0 million of depreciation and amortization related to the properties acquired from Verizon in 2002 and a \$21.8

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million increase in depreciation expense due to higher levels of plant in service in incumbent markets. The composite depreciation rate for the Company's telephone properties was 7.0% for 2003, 6.9% for 2002 and 6.8% for 2001.

Other. For additional information regarding certain matters that have impacted or may impact the Company's telephone operations, see "Regulation and Competition".

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OTHER OPERATIONS

Other operations includes the results of continuing operations of subsidiaries of the Company which are not included in the telephone segment including, but not limited to, the Company's non-regulated long distance operations, Internet operations, competitive local exchange carrier ("CLEC") operations and fiber transport operations. During 2003, the Company paid \$55.2 million cash to acquire fiber transport assets in five central U.S. states (which the Company operates under the name LightCore). The operating revenues, expenses and income of the Company's other operations for 2003, 2002 and 2001 are summarized below.

| Year ended December 31, | 2003 | 2002 |
|--------------------------------------|------------------------|---------|
| | (Dollars in thousands) | |
| Operating revenues | | |
| Long distance | \$ 173,884 | 146,536 |
| Internet | 79,933 | 58,665 |
| Other | 54,948 | 33,203 |
| | 308,765 | 238,404 |
| Operating expenses | | |
| Cost of sales and operating expenses | 226,693 | 180,076 |
| Depreciation and amortization | 19,790 | 14,760 |
| | 246,483 | 194,836 |
| Operating income | \$ 62,282 | 43,568 |

Long distance revenues increased \$27.3 million (18.7%) and \$29.2 million (24.9%) in 2003 and 2002, respectively. The \$27.3 million increase in 2003 was primarily attributable to the growth in the number of customers and increased minutes of use (\$32.6 million), primarily due to penetration of the markets acquired from Verizon in 2002. Such increase was partially offset by a decrease in the average rate charged by the Company (\$5.3 million). The \$29.2 million increase in 2002 was primarily attributable to the growth in the number of customers and increased average minutes of use (\$34.8 million), partially offset by a decrease in the average rate charged by the Company per minute of use (\$5.8 million). The Company anticipates that increased competition will continue to place downward pressure on rates. The number of long distance customers as of December 31, 2003, 2002, and 2001 was approximately 769,760, 648,790, and 465,870, respectively.

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Internet revenues increased \$21.3 million (36.3%) in 2003 and \$19.6 million (50.2%) in 2002 due primarily to growth in the number of customers, principally due to the expansion of the Company's DSL product offering.

Other revenues increased \$21.7 million (65.5%) primarily due to (i) \$16.7 million of revenues associated with the Company's LightCore operations and (ii) a \$4.3 million increase in revenues in the Company's CLEC business primarily due to an increased number of customers, including those acquired in connection with the purchase of certain CLEC operations on February 28, 2002. Other revenues increased \$15.9 million in 2002, of which \$15.1 million was due to increased revenues in the Company's CLEC business, primarily due to the above-referenced CLEC acquisition in early 2002.

Cost of sales and operating expenses increased \$46.6 million (25.9%) in 2003 primarily due to (i) a \$14.6 million increase in expenses associated with the Company's long distance operations (of which \$7.4 million was due to increased payments to other carriers due to higher minutes of use partially offset by a decrease in the rate per minute of use; \$2.8 million was due to an increase in the provision for doubtful accounts; and \$2.4 million was due to an increase in billing and collection costs); (ii) a \$16.4 million increase in expenses associated with the Company's Internet operations due to an increase in the number of customers; and (iii) a \$10.4 million increase in expenses associated with the Company's LightCore operations.

Cost of sales and operating expenses increased \$37.2 million (26.0%) in 2002 primarily due to (i) a \$23.9 million increase in expenses associated with the Company's long distance operations (of which \$13.4 million was due to increased payments to other carriers due to higher minutes of use partially offset by a decrease in the rate per minute of use; \$5.3 million was related to increased sales and marketing costs; \$2.2 million was due to an increase in the provision for doubtful accounts; and \$2.3 million was due to an increase in billing and collection costs); (ii) an \$11.8 million increase in expenses associated with the Company's CLEC operations primarily due to the expansion of the business and operations acquired in the first quarter of 2002; and (iii) a \$12.3 million increase associated with expanding the Company's Internet operations due to an increase in customers. Such increases were partially offset by a \$7.4 million reduction in expenses primarily due to the increased intercompany profit with regulated affiliates (the

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recognition of which in accordance with regulatory accounting principles acts to offset operating expenses).

Depreciation and amortization increased \$5.0 million in 2003 and \$6.0 million in 2002 primarily due to increased depreciation expense in the Company's CLEC and fiber transport businesses (including LightCore).

Certain of the Company's service subsidiaries provide managerial, operational, technical, accounting and administrative services, along with materials and supplies, to the Company's telephone subsidiaries. In accordance with regulatory accounting, intercompany profit on transactions with regulated affiliates has not been eliminated in connection with consolidating the results of operations of the Company. When the regulated operations of the Company no longer qualify for the application of Statement of Financial Accounting Standards No. 71, "Accounting for the Effects of Certain Types of Regulation" ("SFAS 71"), such intercompany profit will be eliminated in subsequent financial

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statements, the primary result of which will be a decrease in operating expenses applicable to the Company's telephone operations and an increase in operating expenses applicable to the Company's other operations. The amount of intercompany profit with regulated affiliates which was not eliminated was approximately \$28.5 million, \$29.5 million and \$22.0 million in 2003, 2002 and 2001, respectively. For additional information applicable to SFAS 71, see "Regulation and Competition -- Other Matters."

INTEREST EXPENSE

Interest expense increased \$4.9 million in 2003 primarily due to \$7.5 million of interest associated with various operating tax audits. Such increase was partially offset by reduced interest expense due to a decrease in average debt outstanding.

Interest expense decreased \$3.7 million in 2002 due to a decrease in average debt outstanding and decreased rates.

INCOME FROM UNCONSOLIDATED CELLULAR ENTITY

Income from unconsolidated cellular entity was \$6.2 million in 2003, \$5.6 million in 2002 and \$7.6 million in 2001. Such income represents the Company's share of income from its 49% interest in a cellular partnership.

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NONRECURRING GAINS AND LOSSES, NET

In 2002, the Company recorded a pre-tax gain of \$3.7 million from the sale of a PCS license.

In 2001, the Company's net favorable nonrecurring pre-tax gains were \$33.0 million. The Company recorded a pre-tax gain on the sale of its remaining shares of Illuminet Holdings, Inc. ("Illuminet") common stock aggregating \$54.6 million (\$35.5 million after-tax; \$.25 per diluted share) and a pre-tax gain of \$4.0 million (\$2.6 million after-tax; \$.02 per diluted share) on the sale of certain other assets. Additionally in 2001, the Company recorded pre-tax charges of \$25.5 million (\$16.6 million after-tax; \$.12 per diluted share) due to the write-down in the value of certain non-operating investments in which the Company owns a minority interest.

OTHER INCOME AND EXPENSE

Other income and (expense) was \$2.2 million in 2003, (\$63.8 million) in 2002 and \$32,000 in 2001. Included in 2002 was a \$59.9 million pre-tax charge related to the Company's payment of premium in connection with redeeming its Series I remarketable notes, net of unamortized premium.

INCOME TAX EXPENSE

The Company's effective income tax rate (from continuing operations) was 35.2%, 35.3% and 38.0% in 2003, 2002 and 2001, respectively. The decrease in the effective tax rate in 2002 compared to 2001 is primarily attributable to the effect of ceasing amortization of goodwill (some of which was nondeductible for tax purposes) effective January 1, 2002 in accordance with the provisions of SFAS 142. In 2003, the Company reduced the valuation allowance related to net state operating loss carryforwards as it was more likely than not that future taxable income will be sufficient to enable the Company to utilize a portion of the operating loss carryforwards. For additional information, see Note 12 to the Company's consolidated financial statements appearing elsewhere in this report.

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The Company expects its effective income tax rate to increase in 2004 due to an increase in the effective state income tax rate.

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DISCONTINUED OPERATIONS

On August 1, 2002, the Company sold substantially all of its wireless operations to Alltel and certain other purchasers for an aggregate of approximately \$1.59 billion in cash. As a result, the Company's wireless operations for 2002 have been reflected as discontinued operations in the Company's consolidated financial statements. The results of operations for 2001 have been restated to conform to the 2002 presentation. The following table summarizes certain information concerning the Company's wireless operations for the periods presented.

| | | 2002 |
|---|----|------------------|
| Year ended December 31, | | (Dollars in thou |
| Operating revenues | \$ | 246,705 |
| Operating expenses, exclusive of corporate overhead costs of \$11.3 million and \$20.2 million | | (175,447) |
| Income from unconsolidated cellular entities | | 25,768 |
| Minority interest expense | | (8,569) |
| Gain on sale of discontinued operations | | 803,905 |
| Nonrecurring gains | | - |
| Other income | | 188 |
| Income tax expense | | (284,459) |
| Income from discontinued operations, net of tax | \$ | 608,091 |

Included in operating expenses for 2002 is a \$30.5 million charge associated with a write-off of all amounts expended to develop the wireless portion of the Company's billing system currently in development. Depreciation and amortization of long-lived assets and amortizable intangibles related to the Company's wireless operations ceased effective March 19, 2002, the date of the Company's definitive sales agreement with Alltel. Such cessation of depreciation and amortization had the effect of reducing depreciation and amortization expense approximately \$20 million in 2002.

The Company recorded an \$803.9 million pre-tax gain on the sale of substantially all of its wireless business in the third quarter of 2002.

Nonrecurring gains for 2001 relate to the sale of 30 PCS licenses to Leap Wireless International, Inc.

For further information, see Notes 3 and 13 to the Company's consolidated financial statements appearing elsewhere in this report.

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ACQUISITIONS AND RELATED FINANCING ARRANGEMENTS

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On July 1, 2002, the Company completed the acquisition of approximately 300,000 telephone access lines in the state of Alabama from Verizon for approximately \$1.022 billion cash. On August 31, 2002, the Company completed the acquisition of approximately 350,000 telephone access lines in the state of Missouri from Verizon for approximately \$1.179 billion cash.

On May 6, 2002, the Company issued and sold in an underwritten public offering \$500 million of equity units. Net proceeds to the Company from this issuance were approximately \$483.4 million. Each of the 20 million equity units issued was priced at \$25 and consists initially of a beneficial interest in a CenturyTel senior unsecured note with a principal amount of \$25 and a contract to purchase shares of CenturyTel common stock no later than May 2005. The senior notes mature in May 2007. Each purchase contract will generally require the holder to purchase between .6944 and .8741 of a share of CenturyTel common stock in May 2005 based on the then current price of CenturyTel common stock in exchange for \$25, subject to certain adjustments and exceptions. Accordingly, upon full settlement of the purchase contracts in May 2005, the Company will receive proceeds of \$500 million and will deliver between 13.9 million and 17.5 million common shares in the aggregate. The senior notes are pledged by the holders to secure their obligations under the purchase contracts. The total distributions on the equity units will be at an initial annual rate of 6.875%, consisting of interest (6.02%) and contract adjustment payments (0.855%), each payable quarterly. On or after mid-February 2005, the senior notes will be remarketed, at which time the remarketing agent will reset the interest rate on the senior notes in order to generate sufficient proceeds to secure the holder's obligation under the purchase contract. In the event of an unsuccessful remarketing, the Company will exercise its right as a secured party to dispose of the senior notes and satisfy in full the holder's obligation to purchase common stock under the purchase contract.

On July 22, 2002, the Company entered into \$800 million of credit facilities, consisting of a \$533 million three-year facility and a \$267 million 364-day revolving facility which lapsed during 2003. These facilities replaced credit facilities that matured during the third quarter of 2002.

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In the third quarter of 2002, the Company issued \$500 million of senior notes due 2012 (which bear interest at 7.875%) and \$165 million of convertible senior debentures (which bear interest at 4.75% and which may be converted into shares of CenturyTel common stock at a conversion price of \$40.455 per share).

The Company used proceeds from the sale of equity units, senior notes and convertible senior debentures, along with the \$1.59 billion cash proceeds received from the sale of substantially all of the Company's wireless operations and utilization of its credit facilities, to finance the third quarter 2002 acquisitions of telephone properties in Alabama and Missouri from Verizon which aggregated \$2.201 billion, the redemption of \$400 million principal amount in remarketable debt securities (plus an associated \$71.1 million premium payment) in October 2002, and the Company's fourth quarter 2002 estimated tax payment, which aggregated \$290 million and included the obligation to pay taxes associated with the sale of substantially all of its wireless operations.

In June and December 2003, the Company purchased certain fiber transport assets for an aggregate of approximately \$55.2 million. In the fourth quarter of 2003, the Company acquired an additional 24.3% interest in a telephone company in which it owned a majority interest for \$32.4 million cash.

ACCOUNTING PRONOUNCEMENTS

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On January 1, 2003, the Company adopted Statement of Financial Accounting Standards No. 143, "Accounting for Asset Retirement Obligations" ("SFAS 143"), which addresses financial accounting and reporting for legal obligations associated with the retirement of tangible long-lived assets and requires that the fair value of a liability for an asset retirement obligation be recognized in the period in which it is incurred and be capitalized as part of the book value of the long-lived asset.

Although the Company generally has had no legal obligation to remove obsolete assets, depreciation rates of certain assets established by regulatory authorities for the Company's telephone operations subject to Statement of Financial Accounting Standards No. 71, "Accounting for the Effects of Certain Types of Regulation" ("SFAS 71"), have historically included a component for removal costs in excess of the related estimated salvage value. Notwithstanding the adoption of SFAS 143, SFAS 71 requires the Company to continue to reflect this accumulated liability for removal costs in excess of

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salvage value even though there is no legal obligation to remove the assets. For the Company's telephone operations acquired from Verizon in 2002 and its other operations (neither of which are subject to SFAS 71), the Company has not accrued a liability for anticipated removal costs in the past. For these reasons, the adoption of SFAS 143 did not have a material effect on the Company's financial statements.

In May 2003, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 150, "Accounting for Financial Instruments with Characteristics of both Liabilities and Equity" ("SFAS 150"), which provides standards for how an issuer classifies and measures certain financial instruments with characteristics of both liabilities and equity. SFAS 150 is effective for financial instruments entered into or modified after May 31, 2003 and for pre-existing instruments as of the beginning of the first interim period beginning after June 15, 2003. The adoption of SFAS 150 did not have a material impact on the Company's financial condition or results of operations.

In December 2002, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 148, "Accounting for Stock-Based Compensation" ("SFAS 148"). SFAS 148, effective for fiscal years ending after December 15, 2002, amends Statement of Financial Accounting Standards No. 123, "Accounting for Stock-Based Compensation" ("SFAS 123") to provide alternative methods of transition for a voluntary change to the fair value method of accounting for stock-based compensation. In addition, SFAS 148 amends the disclosure requirements of SFAS 123 to require prominent disclosure in both annual and interim financial statements about the method of accounting for stock-based compensation and the effect of the method used on reported results. The Company has elected to account for employee stock-based compensation using the intrinsic value method in accordance with Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees," as allowed by SFAS 123.

In November 2002, the Emerging Issues Task Force ("EITF") reached a consensus on EITF 00-21, "Accounting for Revenue Arrangements with Multiple Element Deliverables." This release addresses how to account for arrangements that may involve the delivery or performance of multiple products, services or rights to use assets. Under this release, revenue arrangements with multiple deliverables should be divided into separate units of accounting based on their relative fair value. The final consensus was

applicable to agreements entered into in periods beginning after June 15, 2003. The adoption of EITF 00-21 did not have a material impact on the Company's results of operations.

CRITICAL ACCOUNTING POLICIES

The Company's financial statements are prepared in accordance with accounting principles that are generally accepted in the United States. The preparation of these financial statements requires management to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses. Management continually evaluates its estimates and judgments including those related to (i) revenue recognition, (ii) allowance for doubtful accounts, (iii) purchase price allocation, (iv) pension and postretirement benefits and (v) long-lived assets. Actual results may differ from these estimates. The Company believes the following critical accounting policies involve a higher degree of judgment or complexity.

Revenue recognition. Certain of the Company's telephone subsidiaries participate in revenue sharing arrangements with other telephone companies for interstate revenue and for certain intrastate revenue. Under such sharing arrangements, which are typically administered by quasi-governmental agencies, participating telephone companies contribute toll revenue or access charges within state jurisdictions and access charges in the interstate market. These revenues are pooled by the administrative agencies and used to reimburse exchange carriers for their costs. Typically, participating companies have 24 months to update or correct data previously submitted. As a result, revenues earned through the various sharing arrangements are initially recorded based on the Company's estimates. Historically, revisions of previous revenue estimates have not been material.

Certain of the Company's telephone subsidiaries file tariffs directly with the Federal Communications Commission ("FCC") for certain interstate revenues. Generally, the Company records such revenue at the authorized rate of return prescribed by the FCC. If amounts are billed in excess of the authorized rate of return, such excess is subject to refund upon request from other telecommunications carriers and customers. Amounts not requested for refund by carriers or customers are recognized as revenues at the end of the settlement period, which is generally 33 months subsequent to the two-year monitoring

periods. See Note 19 to the Company's consolidated financial statements appearing elsewhere in this report for additional information.

Allowance for doubtful accounts. In evaluating the collectibility of its accounts receivable, the Company assesses a number of factors, including a specific customer's or carrier's ability to meet its financial obligations to the Company, the length of time the receivable has been past due and historical collection experience. Based on these assessments, the Company records both specific and general reserves for uncollectible accounts receivable to reduce the related accounts receivable to the amount the Company ultimately expects to collect from customers and carriers. If circumstances change or economic conditions worsen such that the Company's past collection experience is no longer relevant, the Company's estimate of the recoverability of its accounts receivable could be further reduced from the levels reflected in the accompanying consolidated balance sheet.

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Purchase price allocation. For the properties acquired from Verizon in 2002, the Company allocated the aggregate purchase price to the assets acquired and liabilities assumed based on fair value at the date of acquisition. The fair value of property, plant and equipment and identifiable intangible assets was determined by an independent appraisal of such assets. The fair value of the postretirement benefit obligation was determined through actuarial valuations. The fair value of current assets and current liabilities was assumed to approximate the recorded value at acquisition due to their short maturity. The remaining unallocated acquisition cost was considered goodwill.

Pension and postretirement benefits. The amounts recognized in the financial statements related to pension and postretirement benefits are determined on an actuarial basis, which utilizes many assumptions in the calculation of such amounts. A significant assumption used in determining the Company's pension and postretirement expense is the expected long-term rate of return on plan assets. For 2003, the Company lowered its expected long-term rate of return on plan assets to 8.25%, reflecting the expected moderation of long-term rates of return in the financial markets. For 2002, such expected return was assumed to be 10%.

Another assumption used in the determination of the Company's pension and postretirement benefit plan obligations is the appropriate discount rate, which is generally based on the yield on high-quality corporate bonds. The Company lowered its assumed

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discount rate to 6.0% at December 31, 2003 from 6.75% at December 31, 2002. Changes in the discount rate do not have a material impact on the Company's results of operations.

See "Pension and Medical Costs" for additional information.

Intangible and long-lived assets. Effective January 1, 2002, the Company was subject to testing for impairment of long-lived assets under two new accounting standards, Statement of Financial Accounting Standards No. 142, "Goodwill and Other Intangible Assets" ("SFAS 142") and Statement of Financial Accounting Standards No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets" ("SFAS 144").

SFAS 142 requires goodwill recorded in business combinations to be reviewed for impairment at least annually and requires write-downs only in periods in which the recorded amount of goodwill exceeds the fair value. Under SFAS 142, impairment of goodwill is tested by comparing the fair value of the reporting unit to its carrying value (including goodwill). Estimates of the fair value of the reporting unit are based on valuation models using techniques such as multiples of earnings (before interest, taxes and depreciation and amortization). If the fair value of the reporting unit is less than the carrying value, a second calculation is required in which the implied fair value of goodwill is compared to its carrying value. If the implied fair value of goodwill is less than its carrying value, goodwill must be written down to its implied fair value. The Company completed the required annual test of goodwill impairment (as of September 30, 2003) under SFAS 142 and determined its goodwill is not impaired as of such date. Prior to January 1, 2002, substantially all of the Company's goodwill was amortized over 40 years. The Company's amortization of goodwill for the year ended December 31, 2001 totaled approximately \$69.2 million.

Under SFAS 144, the carrying value of long-lived assets other than

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goodwill is reviewed for impairment whenever events or circumstances indicate that such carrying amount cannot be recoverable by assessing the recoverability of the carrying value through estimated undiscounted net cash flows expected to be generated by the assets. If the undiscounted net cash flows are less than the carrying value, an impairment loss would be measured as the excess of the carrying value of a long-lived asset over its fair value.

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For additional information on the Company's critical accounting policies, see "Accounting Pronouncements" and "Regulation and Competition - Other Matters", and the footnotes to the Company's consolidated financial statements.

INFLATION

The effects of increased costs historically have been mitigated by the Company's ability to recover certain costs over time applicable to its regulated telephone operations through the rate-making process. Possible future regulatory changes and the continued movement toward alternative forms of regulation for intrastate operations may alter the Company's ability to recover increased costs in its regulated operations. For the properties acquired from Verizon in 2002, which are regulated under price-cap regulation for interstate purposes, price changes are limited to the rate of inflation, minus a productivity offset. For additional information regarding the current regulatory environment, see "Regulation and Competition." As operating expenses in the Company's nonregulated lines of business increase as a result of inflation, the Company, to the extent permitted by competition, attempts to recover the costs by increasing prices for its services and equipment.

MARKET RISK

The Company is exposed to market risk from changes in interest rates on its long-term debt obligations. The Company has estimated its market risk using sensitivity analysis. Market risk is defined as the potential change in the fair value of a fixed-rate debt obligation due to a hypothetical adverse change in interest rates. Fair value of long-term debt obligations is determined based on a discounted cash flow analysis, using the rates and maturities of these obligations compared to terms and rates currently available in the long-term financing markets. The results of the sensitivity analysis used to estimate market risk are presented below, although the actual results may differ from these estimates.

At December 31, 2003, the fair value of the Company's long-term debt was estimated to be \$3.4 billion based on the overall weighted average rate of the Company's long-term debt of 6.4% and an overall weighted maturity of 10 years compared to terms and rates currently available in long-term financing markets. Market risk is estimated as the potential

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decrease in fair value of the Company's long-term debt resulting from a hypothetical increase of 64 basis points in interest rates (ten percent of the Company's overall weighted average borrowing rate). Such an increase in interest rates would result in approximately a \$143.9 million decrease in the fair value of the Company's long-term debt. As of December 31, 2003, after giving effect to interest rate swaps currently in place, approximately 84% of the Company's long-term debt obligations were fixed rate.

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The Company seeks to maintain a favorable mix of fixed and variable rate debt in an effort to limit interest costs and cash flow volatility resulting from changes in rates. From time to time, the Company uses derivative instruments to (i) lock-in or swap its exposure to changing or variable interest rates for fixed interest rates or (ii) to swap obligations to pay fixed interest rates for variable interest rates. The Company has established policies and procedures for risk assessment and the approval, reporting and monitoring of derivative instrument activities. The Company does not hold or issue derivative financial instruments for trading or speculative purposes. Management periodically reviews the Company's exposure to interest rate fluctuations and implements strategies to manage the exposure.

At December 31, 2003, the Company had outstanding four fair value interest rate hedges associated with the full \$500 million aggregate principal amount of its Series L senior notes, due 2012, that pay interest at a fixed rate of 7.875%. These hedges are "fixed to variable" interest rate swaps that effectively convert the Company's fixed rate interest payment obligations under these notes into obligations to pay variable rates that range from the six-month London InterBank Offered Rate ("LIBOR") plus 3.229% to the six-month LIBOR plus 3.67%, with settlement and rate reset dates occurring each six months through the expiration of the hedges in August 2012. At December 31, 2003, the Company realized a rate under these hedges of 4.8%. Interest expense was reduced by \$7.7 million during 2003 as a result of these hedges. The aggregate fair market value of these hedges was \$11.7 million at December 31, 2003 and is reflected both as a liability and as a decrease in the Company's underlying long-term debt on the December 31, 2003 balance sheet. With respect to these hedges, market risk is estimated as the potential change in the fair value of the hedge resulting from a hypothetical 10% increase in the forward rates used to determine the fair value. A hypothetical 10% increase in the forward rates would result in a \$17.8 million decrease in the fair value of these hedges.

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Effective May 8, 2003, the Company terminated a fair value interest rate hedge associated with \$500 million aggregate principal amount of its Series H senior notes and received \$22.3 million cash upon settlement, which represented the fair value of the hedge at the termination date. Such amount will be amortized as a reduction of interest expense through 2010, the maturity date of the Series H notes.

DEVELOPMENT OF BILLING SYSTEM

The Company is in the process of developing an integrated billing and customer care system which will provide the Company with, in addition to standard billing functionality currently being provided by its legacy system, custom built hardware and software technology for more efficient and effective customer care, billing and provisioning systems. The costs to develop such system have been accounted for in accordance with Statement of Position 98-1, "Accounting for the Costs of Computer Software Developed or Obtained for Internal Use" ("SOP 98-1"). The capitalized costs of the system aggregated \$163.5 million (before accumulated amortization) at December 31, 2003. The Company began amortizing its billing system costs in early 2003 (over a 20-year period) based on the total number of customers that the Company has migrated to the new system.

The system remains in the development stage and has required substantially more time and money to develop than originally anticipated. The Company currently expects to complete all phases of the new system no later than mid-2005 at an aggregate capitalized cost in accordance with SOP 98-1 of

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approximately \$200-215 million (exclusive of previously-disclosed write-offs). In addition, the Company expects to incur additional costs related to completion of the project, including (i) approximately \$15 million of customer service related and data conversion costs (the majority of which are expected to be incurred in 2004) that will be expensed as incurred and (ii) \$10 million of capitalized hardware costs (which will be amortized over a three-year period). The estimates above do not include any amounts for maintenance or on-going support of either the old or new system, and are based on assumptions regarding various future events, several of which are beyond the Company's control. There is no assurance that the system will be completed in accordance with this schedule or budget, or that the system will function as anticipated. If the system does not

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function as anticipated, the Company may have to write off part or all of its development costs and further explore its other billing and customer care system alternatives.

PENSION AND MEDICAL COSTS

During the past several years, the Company's employee benefit expenses, including defined benefit pension expenses and pre- and post-retirement medical expenses, have increased due to rising medical costs, the decline of equity markets in recent years prior to 2003 and record low interest rates. During 2003, such costs (including the effect of the Verizon acquisitions in 2002) increased approximately \$19.3 million over 2002. As a result of continued increases in medical costs, the Company discontinued its practice of subsidizing post-retirement medical benefits for persons hired on or after January 1, 2003. In addition, the Company announced changes, effective January 1, 2004, that would decrease its subsidization of benefits provided under its postretirement medical plan. The amount of the Company's cost savings will be dependent upon several factors, including the age and years of service of the Company's retirees. The Company also lowered its expected long-term return on plan assets for its pension and post-retirement plans to 8.25% for 2003 compared to 10% for 2002. Pension and medical costs are anticipated to increase between \$6-8 million in 2004 compared to 2003 levels.

LIQUIDITY AND CAPITAL RESOURCES

Excluding cash used for acquisitions, the Company relies on cash provided by operations to provide for its cash needs. The Company's operations have historically provided a stable source of cash flow which has helped the Company continue its long-term program of capital improvements.

Operating activities. Net cash provided by operating activities from continuing operations was \$1.068 billion, \$793.4 million and \$572.9 million in 2003, 2002 and 2001, respectively. The Company's accompanying consolidated statements of cash flows identify major differences between net income and net cash provided by operating activities for each of those years. For additional information relating to the continuing and discontinued operations of the Company, see "Results of Operations."

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Investing activities. Net cash used in investing activities from continuing operations was \$464.6 million, \$2.623 billion and \$417.2 million in 2003, 2002 and 2001, respectively. Cash used for acquisitions was \$86.2 million

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in 2003 (primarily due to the acquisitions of fiber transport assets and the acquisition of an additional 24.3% interest in a telephone company in which the Company owns a majority interest), \$2.245 billion in 2002 (substantially all of which relates to the 2002 Verizon acquisitions) and \$47.1 million in 2001. Proceeds from the sales of assets were \$4.1 million in 2002 (excluding the Company's 2002 wireless divestiture) and \$58.2 million in 2001. Capital expenditures from continuing operations for 2003 were \$317.4 million for telephone operations and \$60.6 million for other operations. Capital expenditures from continuing operations during 2002 and 2001 were \$386.3 million and \$435.5 million, respectively.

Financing activities. Net cash provided by (used in) financing activities from continuing operations was (\$403.8) million in 2003, \$506.3 million in 2002 and (\$395.4) million in 2001. Net payments of debt were \$432.3 million in 2003. Proceeds from the issuance of debt, net of debt payments, were \$531.4 million during 2002, compared to net payments of debt of \$375.6 million during 2001.

On May 6, 2002, the Company issued and sold in an underwritten public offering \$500 million of equity units. Net proceeds to the Company from this issuance were approximately \$483.4 million. Each of the 20 million equity units issued was priced at \$25 and consists initially of a beneficial interest in a CenturyTel senior unsecured note with a principal amount of \$25 and a contract to purchase shares of CenturyTel common stock no later than May 2005. The senior notes will mature in May 2007. Each stock purchase contract will generally require the holder to purchase between .6944 and .8741 of a share of CenturyTel common stock in May 2005 in exchange for \$25, subject to certain adjustments and exceptions. The total distributions on the equity units will be at an initial annual rate of 6.875%, consisting of interest (6.02%) and contract adjustment payments (0.855%). For additional information, see Note 6 to the Company's consolidated financial statements appearing elsewhere in this report.

On July 22, 2002, the Company entered into \$800 million of credit facilities, consisting of a \$533 million three-year facility and a \$267 million 364-day revolving facility with a one-year term-out option. The Company did not renew its \$267 million 364-day facility in 2003.

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In the third quarter of 2002, the Company issued \$500 million of senior notes due 2012 (which bear interest at 7.875%) and \$165 million of convertible senior debentures (which bear interest at 4.75% and which may be converted into shares of CenturyTel common stock at a conversion price of \$40.455 per share). Holders of the convertible senior debentures will have the right to require the Company to purchase all or a portion of the debentures on August 1, 2006, August 1, 2010 and August 1, 2017 at par plus any accrued and unpaid interest to the purchase date. For additional information, see Note 6 to the Company's consolidated financial statements appearing elsewhere in this report.

On August 1, 2002, the Company sold substantially all of its wireless operations to Alltel and certain other purchasers for an aggregate of approximately \$1.59 billion cash.

The Company used proceeds from the sale of equity units, senior notes and convertible senior debentures, along with the proceeds received from the sale of the Company's wireless operations and utilization of its \$800 million credit facilities, to finance the third quarter 2002 acquisitions of telephone properties in Alabama and Missouri from Verizon which aggregated \$2.201 billion, the redemption of \$400 million principal amount in remarketable debt securities (plus an associated \$71.1 million premium payment) in October 2002 and the

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Company's fourth quarter 2002 estimated tax payment, which aggregated \$290 million and included the obligation to pay taxes associated with the sale of substantially all of its wireless operations.

In second quarter 2001, the Company completed the sale of 30 PCS operating licenses for an aggregate of \$195 million to Leap Wireless International, Inc. The Company received approximately \$108 million of the purchase price in cash at closing and the remainder was collected in installments through the fourth quarter of 2001. Such proceeds, and the proceeds from the Company's above-described divestiture of its wireless operations in 2002, are included as net cash provided by discontinued operations on the statements of cash flows appearing elsewhere in this report. In third quarter 2001, the Company sold its remaining shares of its investment in Illuminet common stock for an aggregate of approximately \$58.2 million. Proceeds from these sales were used to repay indebtedness.

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Other. Budgeted capital expenditures for 2004 total \$290 million for telephone operations and \$110 million for other operations. The Company anticipates that capital expenditures in its telephone operations will continue to include the upgrading of its plant and equipment, including its digital switches, to provide enhanced services, particularly in its newly acquired markets, and the installation of fiber optic cable.

The following table contains certain information concerning the Company's material contractual obligations as of December 31, 2003.

| Contractual obligations | Payments due by period | | | | |
|--|------------------------|-----------|-------------|-------------|---|
| Total | Less than 1 year | 1-3 years | 4-5 years | 5 | 5 |
| (Dollars in thousands) | | | | | |
| Long-term debt, including current maturities and capital lease obligations | \$ 3,181,755 | 72,453 | 523,952 (1) | 805,397 (2) | 1 |

(1) Includes \$165 million aggregate principal amount of the Company's convertible debentures, Series K, due 2032, which can be put to the Company at various dates beginning in 2006.

(2) Includes \$500 million aggregate principal amount of the Company's senior notes, Series J, due 2007, which the Company is committed to remarket in 2005.

On February 3, 2004, the Company announced that its board of directors approved a stock repurchase program that will allow the Company to repurchase up to an aggregate of \$400 million of either its common stock or convertible equity units prior to December 31, 2005. The Company commenced purchases under this plan on February 6, 2004.

The Company continually evaluates the possibility of acquiring

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additional telecommunications operations and expects to continue its long-term strategy of pursuing the acquisition of attractive communications properties in exchange for cash, securities or both. At any given time, the Company may be engaged in discussions or negotiations regarding additional acquisitions. The Company generally does not announce its acquisitions or dispositions until it has entered into a preliminary or definitive agreement. The Company may require additional financing in connection with any such acquisitions, the consummation of which could have a material impact on the Company's financial condition or operations. Approximately 4.1 million shares of CenturyTel common stock and 200,000 shares of CenturyTel preferred stock remain available for future issuance in connection with acquisitions under CenturyTel's acquisition shelf registration statement.

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As of December 31, 2003, the Company had available \$533.0 million of undrawn committed bank lines of credit and the Company's telephone subsidiaries had available for use \$123.0 million of commitments for long-term financing from the Rural Utilities Service and Rural Telephone Bank. The Company has a commercial paper program that authorizes the Company to have outstanding up to \$1.5 billion in commercial paper at any one time; however, borrowings are limited to the amount available under its credit facility. As of December 31, 2003, the Company had no commercial paper outstanding under such program. The Company also has access to debt and equity capital markets, including its shelf registration statements. At December 31, 2003, the Company held over \$203 million of cash and cash equivalents.

Moody's Investors Service ("Moody's") rates CenturyTel's long-term debt Baa2 (with a stable outlook) and Standard & Poor's ("S&P") rates CenturyTel's long-term debt BBB+ (with a stable outlook). The Company's commercial paper program is rated P2 by Moody's and A2 by S&P. Any downgrade in the Company's ratings could adversely impact the Company's ability to issue commercial paper or use its bank facility.

The following table reflects the Company's debt to total capitalization percentage and ratio of earnings to fixed charges and preferred stock dividends as of and for the years ended December 31:

| | 2003 | 2002 |
|---|-------|------|
| Debt to total capitalization | 47.8% | 54.2 |
| Ratio of earnings from continuing operations to fixed charges and preferred stock dividends | 3.33 | 2.33 |

REGULATION AND COMPETITION

The communications industry continues to undergo various fundamental regulatory, legislative, competitive and technological changes. These changes may have a significant impact on the future financial performance of all communications companies.

Events affecting the communications industry. In 1996, the United States Congress enacted the Telecommunications Act of 1996 (the "1996 Act"), which obligates LECs to permit competitors to interconnect their facilities to the LEC's network and to take various other steps that are designed to promote competition. Under the 1996 Act's rural telephone company exemption,

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approximately 50% of the Company's telephone access

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lines are exempt from certain of these interconnection requirements unless and until the appropriate state regulatory commission overrides the exemption upon receipt from a competitor of a bona fide request meeting certain criteria.

During 2003, the FCC released new rules which outline the obligations of incumbent LECs to lease elements of their circuit-switched networks on an unbundled basis to competitors. The new framework eliminates the prior obligation of incumbent LECs to lease their high-speed data lines to competitors. Incumbent LECs will remain obligated to offer other telecommunications services to resellers at wholesale rates. These wholesale rates are based on a forward-looking cost model and other terms that substantially limit the profitability of these arrangements to incumbent LECs. This new rule also provides for a significant role of state regulatory commissions in implementing these new guidelines and establishing wholesale service rates. On March 2, 2004, a federal district court of appeals overturned the rules previously adopted by the FCC requiring LECs to provide competitors with discounted access to the LECs networks. The court also ruled that the FCC should not have given states the authority previously granted. It is expected that such decision will be appealed to the Supreme Court. During 2003, the FCC also sought public comments on whether it should make additional changes to its interconnection regulations, and instituted a comprehensive review of its methodologies for establishing wholesale rates.

Prior to and since the enactment of the 1996 Act, the FCC and a number of state legislative and regulatory bodies have also taken steps to foster local exchange competition. Coincident with this recent movement toward increased competition has been the gradual reduction of regulatory oversight of LECs. These cumulative changes, coupled with various technological developments, have led to the continued growth of various companies providing services that compete with LECs' services. Wireless services entities also increasingly constitute a significant source of competition with LECs.

As mandated by the 1996 Act, in May 2001 the FCC modified its existing universal service support mechanism for rural telephone companies. The FCC adopted an interim mechanism for a five-year period, effective July 1, 2001, based on embedded, or historical, costs that will provide predictable levels of support to rural local exchange carriers, including substantially all of the Company's local exchange carriers. During

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2003 and 2002 the Company's telephone subsidiaries received \$199.2 million and \$192.4 million, respectively, from the federal Universal Service High Cost Loop Fund, representing 8.4% and 9.8%, respectively, of the Company's consolidated revenues from continuing operations for 2003 and 2002. The Company anticipates its 2004 revenues from the federal Universal Service High Cost Loop Fund will be lower than 2003 levels due to increases in the nationwide average cost per loop factor used by the FCC to allocate funds among all recipients. Wireless and other competitive service providers continue to seek eligible telecommunications carrier ("ETC") status in order to be eligible to receive Universal Service Fund support, which is placing additional financial pressure on the amount of money needed to provide support to all eligible service providers, including support payments the Company receives from the High Cost Loop Fund. As a result of the limited growth in the size of the High Cost Loop Fund and changes in requests

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for support from the Universal Service Fund, the Company has no assurance it will continue to receive payments from the Universal Service Fund commensurate with those received in the past.

In 2001, the FCC modified its interstate access charge rules and universal service support system for rate of return LECs. This order, among other things, (i) increased the caps on the subscriber line charges ("SLC") to the levels paid by most subscribers nationwide; (ii) allowed limited SLC deaveraging, which enhanced the competitiveness of rate of return carriers by giving them pricing flexibility; (iii) lowered per minute rates collected for federal access charges; (iv) created a new explicit universal service support mechanism that replaced other implicit support mechanisms in a manner designed to ensure that rate structure changes do not affect the overall recovery of interstate access costs by rate of return carriers serving high cost areas; and (v) preserved the historic 11.25% authorized interstate return rate for rate of return LECs. The effect of this order on the Company was revenue neutral for interstate purposes but did result in a reduction in intrastate revenues in Arkansas and Ohio (where intrastate access rates must mirror the interstate access rates).

Technological developments have led to the development of new services that compete with traditional LEC services. Technological improvements have enabled cable television companies to provide traditional circuit-switched telephone service over their cable networks, and several national cable companies have aggressively pursued this

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opportunity. Recent improvements in the quality of "Voice-over-Internet Protocol" ("VoIP") service have led several large cable television and telephone companies, as well as start-up companies, to substantially increase their offerings of VoIP service to business and residential customers. VoIP providers route calls over the Internet, without use of ILEC's circuit switches and, in certain cases, without use of ILEC's networks to carry their communications traffic. VoIP providers can offer services at prices substantially below those currently charged for traditional local and long distance telephone services for several reasons, including lower network cost structures and the current ability of VoIP providers to use ILECs' networks without paying access charges. In December 2003, the FCC initiated rulemaking that is expected to address the effect of VoIP on intercarrier compensation, universal service and emergency services. There can be no assurance that this rulemaking will be on terms favorable to ILECs, or that VoIP providers will not successfully compete for the Company's customers.

In November 2003, the FCC adopted rules requiring companies to allow their customers to keep their wireline or wireless phone number when switching to another service provider (generally referred to as "local number portability"). For several years, customers have been able to retain their numbers when switching their local service between wireline carriers. The new rules now require local number portability between wireline and wireless carriers. This requirement went into effect November 24, 2003 for wireline carriers in the top 100 Metropolitan Statistical Areas ("MSAs"). The new requirement will go into effect May 24, 2004 for wireline carriers operating in markets smaller than the top 100 MSAs. The majority of the Company's wireline operations are conducted in markets below the top 100 MSAs. Local number portability may increase the number of customers who chose to completely forego the use of traditional wireline phone service, although the Company believes that it is too early to fully assess the rule's impact. The costs to comply with the requirements of local number portability, net of the amount that is recoverable through the ratemaking process, are not expected to have a material

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impact on the Company's results of operations.

The FCC is currently examining several issues that could have a substantial impact on the Company's revenues, including a broad inquiry initiated in 2001 into all currently regulated forms of intercarrier compensation. As discussed further below, certain providers of competitive communications services are not required to compensate ILECs

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for the use of their networks. The Company relies on access revenues as an important source of revenues. Depending on the final outcome of the FCC's intercarrier compensation issue, the Company could suffer a material loss of access revenues.

Recent events affecting the Company. During the last few years, several states in which the Company has substantial operations took legislative or regulatory steps to further introduce competition into the LEC business. The number of companies which have requested authorization to provide local exchange service in the Company's service areas has increased in recent years, especially in the markets acquired from Verizon in 2002 and 2000, and it is anticipated that similar action may be taken by others in the future.

State alternative regulation plans recently adopted by certain of the Company's LECs have also affected revenue growth recently.

Certain long distance carriers continue to request that the Company reduce intrastate access tariffed rates for certain of its LECs. In addition, the Company has recently experienced reductions in intrastate traffic, partially due to the displacement of minutes by wireless and electronic mail services. In 2003 the Company incurred a reduction in its intrastate revenues (exclusive of the properties acquired from Verizon in 2002) of approximately \$6.8 million compared to 2002 primarily due to these factors. The corresponding decrease in 2002 compared to 2001 was \$27.7 million. The Company believes such trend of decreased intrastate minutes will continue in 2004, although the magnitude of such decrease cannot be precisely estimated.

In January 2003, the Louisiana Public Service Commission directed its staff to review the feasibility of converting the \$42 million Louisiana Local Optional Service Fund ("LOS Fund") into a state universal service fund. Currently, the LOS Fund is funded primarily by BellSouth, which proposes to expand the base of contributors into the LOS Fund. A recommendation by the Commission staff is not expected until late 2004. The Company currently receives approximately \$21 million from the LOS Fund each year. There can be no assurance that this funding will remain at current levels.

Competition to provide traditional telephone services has thus far affected large urban areas to a greater extent than rural, suburban and small urban areas such as those in which the Company's telephone operations are located. Although the Company does not believe that the increased competition it has thus far experienced is likely to materially

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affect it in the near term, the Company anticipates that regulatory, technological and competitive changes will result in future revenue reductions. The Company expects its telephone revenues to decline in 2004 due to continued access line losses and reduced network access revenues; however, the Company

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expects its consolidated revenues to increase in 2004 primarily due to increased revenues from its newly-acquired LightCore operations and expected increased demand for its long distance, fiber transport, DSL and other nonregulated product offerings.

Other matters. The Company's regulated telephone operations (except for the properties acquired from Verizon in 2002) are subject to the provisions of Statement of Financial Accounting Standards No. 71, "Accounting for the Effects of Certain Types of Regulation" ("SFAS 71"). Actions by regulators can provide reasonable assurance of the recognition of an asset, reduce or eliminate the value of an asset and impose a liability on a regulated enterprise. Such regulatory assets are required to be recorded and, accordingly, reflected in the balance sheet of an entity subject to SFAS 71. The Company is monitoring the ongoing applicability of SFAS 71 to its regulated telephone operations due to the changing regulatory, competitive and legislative environments, and it is possible that changes in regulation, legislation or competition or in the demand for regulated services or products could result in the Company's telephone operations no longer being subject to SFAS 71 in the near future.

Statement of Financial Accounting Standards No. 101, "Regulated Enterprises - Accounting for the Discontinuance of Application of FASB Statement No. 71" ("SFAS 101"), specifies the accounting required when an enterprise ceases to meet the criteria for application of SFAS 71. SFAS 101 requires the elimination of the effects of any actions of regulators that have been recognized as assets and liabilities in accordance with SFAS 71 but would not have been recognized as assets and liabilities by nonregulated enterprises. SFAS 101 further provides that the carrying amounts of property, plant and equipment are to be adjusted only to the extent the assets are impaired and that impairment shall be judged in the same manner as for nonregulated enterprises.

The Company's consolidated balance sheet as of December 31, 2003 included regulatory assets of approximately \$3.3 million (primarily deferred costs related to financing costs, regulatory proceedings and income taxes) and regulatory liabilities of

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approximately \$912,000 (related to income taxes). Net deferred income tax liabilities related to the regulatory assets and liabilities quantified above were \$1.2 million.

When and if the Company's regulated operations no longer qualify for the application of SFAS 71, the Company does not expect to record any impairment charge related to the carrying value of the property, plant and equipment of its regulated telephone operations. Additionally, upon the discontinuance of SFAS 71, the Company would be required to revise the lives of its property, plant and equipment to reflect the estimated useful lives of the assets. The Company does not expect such revisions in asset lives to have a material impact on the Company's results of operations. For regulatory purposes, the accounting and reporting of the Company's telephone subsidiaries will not be affected by the discontinued application of SFAS 71.

The Company has certain obligations based on federal, state and local laws relating to the protection of the environment. Costs of compliance through 2003 have not been material, and the Company currently has no reason to believe that such costs will become material.

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FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

REPORT OF MANAGEMENT

The Shareholders
CenturyTel, Inc.:

Management has prepared and is responsible for the Company's consolidated financial statements. The consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America and necessarily include amounts determined using our best judgments and estimates with consideration given to materiality.

The Company maintains internal control systems and related policies and procedures designed to provide reasonable assurance that the accounting records accurately reflect business transactions and that the transactions are in accordance with management's authorization. The design, monitoring and revision of the systems of internal control involve, among other things, our judgment with respect to the relative cost and expected benefits of specific control measures. Additionally, the Company maintains an internal auditing function which independently evaluates the effectiveness of internal controls, policies and procedures and formally reports on the adequacy and effectiveness thereof.

The Company's consolidated financial statements have been audited by KPMG LLP, independent certified public accountants, who have expressed their opinion with respect to the fairness of the consolidated financial statements. Their audit was conducted in accordance with auditing standards generally accepted in the United States of America, which include the consideration of the Company's internal controls to the extent necessary to form an independent opinion on the consolidated financial statements prepared by management.

The Audit Committee of the Board of Directors is composed of independent directors who are not officers or employees of the Company. The Committee meets periodically with the independent certified public accountants, internal auditors and management. The Committee considers the independence of the external auditors and the audit scope and discusses internal control, financial and reporting matters. Both the independent and internal auditors have free access to the Committee.

/s/ R. Stewart Ewing, Jr.

R. Stewart Ewing, Jr.
Executive Vice President and Chief Financial Officer

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INDEPENDENT AUDITORS' REPORT

The Board of Directors
CenturyTel, Inc.:

We have audited the accompanying consolidated balance sheets of CenturyTel, Inc. and subsidiaries as of December 31, 2003 and 2002, and the related consolidated statements of income, comprehensive income, cash flows and stockholders' equity for each of the years in the three-year period ended December 31, 2003. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

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We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of CenturyTel, Inc. and subsidiaries as of December 31, 2003 and 2002, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 2003, in conformity with accounting principles generally accepted in the United States of America.

As discussed in Note 1 to the consolidated financial statements, the Company changed its method of accounting for goodwill and other intangible assets in 2002.

/s/ KPMG LLP
KPMG LLP
Shreveport, Louisiana
January 29, 2004

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CENTURYTEL, INC. Consolidated Statements of Income

| | Year ended December 31, | | |
|--|---|-----------|-----------|
| | 2003 | 2002 | 2001 |
| | (Dollars, except per share amount and shares in thousands) | | |
| <hr/> | | | |
| OPERATING REVENUES | | | |
| Telephone | \$ 2,071,980 | 1,733,592 | 1,588,000 |
| Other | 308,765 | 238,404 | 1,200,000 |
| | <hr/> | | |
| Total operating revenues | 2,380,745 | 1,971,996 | 1,600,000 |
| <hr/> | | | |
| OPERATING EXPENSES | | | |
| Cost of sales and operating expenses (exclusive of depreciation and amortization) | 1,159,708 | 973,689 | 800,000 |
| Corporate overhead costs allocable to discontinued operations | - | 11,275 | 400,000 |
| Depreciation and amortization | 470,641 | 411,626 | 400,000 |
| | <hr/> | | |
| Total operating expenses | 1,630,349 | 1,396,590 | 1,200,000 |
| <hr/> | | | |
| OPERATING INCOME | 750,396 | 575,406 | 400,000 |
| <hr/> | | | |
| OTHER INCOME (EXPENSE) | | | |
| Interest expense | (226,751) | (221,845) | (200,000) |
| Income from unconsolidated cellular entity | 6,160 | 5,582 | 0 |

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| | | | |
|---|------------|-----------|-----|
| Nonrecurring gains and losses, net | - | 3,709 | |
| Other income and expense | 2,154 | (63,814) | |
| | ----- | | |
| Total other income (expense) | (218,437) | (276,368) | (1) |
| | ----- | | |
| INCOME FROM CONTINUING OPERATIONS | | | |
| BEFORE INCOME TAX EXPENSE | 531,959 | 299,038 | 2 |
| Income tax expense | 187,252 | 105,505 | |
| | ----- | | |
| INCOME FROM CONTINUING OPERATIONS | 344,707 | 193,533 | 1 |
| DISCONTINUED OPERATIONS | | | |
| Income from discontinued operations, net of | | | |
| \$284,459, and \$118,657 tax | - | 608,091 | 1 |
| | ----- | | |
| NET INCOME | \$ 344,707 | 801,624 | 3 |
| | ===== | | |
| NET INCOME, AS ADJUSTED FOR GOODWILL | | | |
| AMORTIZATION | \$ 344,707 | 801,624 | 3 |
| | ===== | | |

See accompanying notes to consolidated financial statements.

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CENTURYTEL, INC.
Consolidated Statements of Income
(Continued)

| | Year ended December 31, | |
|--|---|------|
| | 2003 | 2002 |
| | ----- | |
| | (Dollars, except per share amount and shares in thousands) | |
| BASIC EARNINGS PER SHARE | | |
| From continuing operations | \$ 2.40 | 1.36 |
| From continuing operations, as adjusted for goodwill amortization | \$ 2.40 | 1.36 |
| From discontinued operations | \$ - | 4.29 |
| From discontinued operations, as adjusted for goodwill amortization | \$ - | 4.29 |
| Basic earnings per share | \$ 2.40 | 5.66 |
| Basic earnings per share, as adjusted for goodwill amortization | \$ 2.40 | 5.66 |
| DILUTED EARNINGS PER SHARE | | |
| From continuing operations | \$ 2.38 | 1.35 |
| From continuing operations, as adjusted for goodwill amortization | \$ 2.38 | 1.35 |
| From discontinued operations | \$ - | 4.26 |
| From discontinued operations, as adjusted for goodwill amortization | \$ - | 4.26 |
| Diluted earnings per share | \$ 2.38 | 5.61 |
| Diluted earnings per share, as adjusted for goodwill amortization | \$ 2.38 | 5.61 |
| DIVIDENDS PER COMMON SHARE | \$.22 | .21 |
| | ===== | |

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| | | | |
|------------------------------------|---------|---------|---|
| AVERAGE BASIC SHARES OUTSTANDING | 143,583 | 141,613 | 1 |
| AVERAGE DILUTED SHARES OUTSTANDING | 144,700 | 142,879 | 1 |

See accompanying notes to consolidated financial statements.

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CENTURYTEL, INC.
Consolidated Statements of Comprehensive Income

| | Year ended December | |
|---|------------------------|----------|
| | 2003 | 2002 |
| | (Dollars in thousands) | |
| NET INCOME | \$ 344,707 | 801,624 |
| OTHER COMPREHENSIVE INCOME, NET OF TAXES | | |
| Unrealized holding gains (losses): | | |
| Unrealized holding gains (losses) related to marketable equity securities arising during period, net of \$5,385 tax | - | - |
| Less: reclassification adjustment for gains included in net income, net of (\$19,100) tax | - | - |
| Minimum pension liability adjustment: | | |
| Minimum pension liability adjustment, net of \$19,312 and (\$19,312) tax | 35,864 | (35,864) |
| Derivative instruments: | | |
| Net losses on derivatives hedging variability of cash flows, net of (\$36) and (\$496) tax | (67) | (921) |
| Less: reclassification adjustment for losses included in net income, net of \$487 and \$44 tax | 906 | 82 |
| COMPREHENSIVE INCOME | \$ 381,410 | 764,921 |
| COMPREHENSIVE INCOME, AS ADJUSTED FOR GOODWILL AMORTIZATION | \$ 381,410 | 764,921 |

See accompanying notes to consolidated financial statements.

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CENTURYTEL, INC.
Consolidated Balance Sheets

| | December 31, |
|--|--------------|
| | 2003 |

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(Dollars in thousands)

| ASSETS | | | |
|--|--|----|-----------|
| CURRENT ASSETS | | | |
| Cash and cash equivalents | | \$ | 203,181 |
| Accounts receivable | | | |
| Customers, less allowance of \$13,862 and \$15,314 | | | 163,526 |
| Interexchange carriers and other, less allowance of \$9,817 and \$18,648 | | | 72,661 |
| Materials and supplies, at average cost | | | 9,229 |
| Other | | | 14,342 |
| | | | ----- |
| Total current assets | | | 462,939 |
| | | | ----- |
| NET PROPERTY, PLANT AND EQUIPMENT | | | 3,455,481 |
| | | | ----- |
| INVESTMENTS AND OTHER ASSETS | | | |
| Goodwill | | | 3,425,001 |
| Other | | | 552,431 |
| | | | ----- |
| Total investments and other assets | | | 3,977,432 |
| | | | ----- |
| TOTAL ASSETS | | \$ | 7,895,852 |
| | | | ===== |
| | | | ===== |
| LIABILITIES AND EQUITY | | | |
| CURRENT LIABILITIES | | | |
| Current maturities of long-term debt | | \$ | 72,453 |
| Accounts payable | | | 113,274 |
| Accrued expenses and other current liabilities | | | |
| Salaries and benefits | | | 83,628 |
| Income taxes | | | 43,082 |
| Other taxes | | | 35,532 |
| Interest | | | 64,247 |
| Other | | | 14,555 |
| Advance billings and customer deposits | | | 44,612 |
| | | | ----- |
| Total current liabilities | | | 471,383 |
| | | | ----- |
| LONG-TERM DEBT | | | 3,109,302 |
| | | | ----- |
| DEFERRED CREDITS AND OTHER LIABILITIES | | | 836,651 |
| | | | ----- |
| STOCKHOLDERS' EQUITY | | | |
| Common stock, \$1.00 par value, authorized 350,000,000 shares, issued and outstanding 144,364,168 and 142,955,839 shares | | | 144,364 |
| Paid-in capital | | | 576,515 |
| Accumulated other comprehensive income (loss), net of tax | | | - |
| Retained earnings | | | 2,750,162 |
| Unearned ESOP shares | | | (500) |
| Preferred stock - non-redeemable | | | 7,975 |
| | | | ----- |
| Total stockholders' equity | | | 3,478,516 |
| | | | ----- |
| TOTAL LIABILITIES AND EQUITY | | \$ | 7,895,852 |
| | | | ===== |
| | | | ===== |

See accompanying notes to consolidated financial statements.

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CENTURYTEL, INC.
Consolidated Statements of Cash Flows

| | Year ended December 31, | | |
|---|-------------------------|-------------|-------|
| | 2003 | 2002 | |
| | (Dollars in thousands) | | |
| OPERATING ACTIVITIES FROM CONTINUING OPERATIONS | | | |
| Net income | \$ 344,707 | 801,624 | 3 |
| Adjustments to reconcile net income to net cash provided by operating activities from continuing operations | | | |
| Income from discontinued operations, net of tax | - | (608,091) | (1) |
| Depreciation and amortization | 470,641 | 411,626 | 4 |
| Deferred income taxes | 128,706 | 71,112 | |
| Income from unconsolidated cellular entity | (6,160) | (5,582) | |
| Nonrecurring gains and losses, net | - | (3,709) | (|
| Changes in current assets and current liabilities | | | |
| Accounts receivable | 37,980 | (13,481) | |
| Accounts payable | 47,972 | 3,769 | (|
| Accrued taxes | 57,709 | 43,046 | |
| Other current assets and other current liabilities, net | 17,323 | 36,316 | |
| Retirement benefits | (14,739) | (9,416) | |
| Increase in noncurrent assets | (23,528) | (30,543) | (|
| Increase (decrease) in other noncurrent liabilities | (6,151) | 35,489 | |
| Other, net | 13,504 | 61,274 | |
| | ----- | ----- | ----- |
| Net cash provided by operating activities from continuing operations | 1,067,964 | 793,434 | 5 |
| INVESTING ACTIVITIES FROM CONTINUING OPERATIONS | | | |
| Acquisitions, net of cash acquired | (86,243) | (2,245,026) | (|
| Payments for property, plant and equipment | (377,939) | (386,267) | (4 |
| Proceeds from sale of assets | - | 4,144 | |
| Distributions from unconsolidated cellular entity | 1,104 | 5,438 | |
| Other, net | (1,560) | (1,378) | |
| | ----- | ----- | ----- |
| Net cash used in investing activities from continuing operations | (464,638) | (2,623,089) | (4 |
| FINANCING ACTIVITIES FROM CONTINUING OPERATIONS | | | |
| Proceeds from issuance of debt | - | 2,123,618 | |
| Payments of debt | (432,258) | (1,592,246) | (3 |
| Proceeds from settlement of interest rate hedge contract | 22,315 | - | |
| Proceeds from issuance of common stock | 33,980 | 29,125 | |
| Payment of debt issuance costs | - | (12,999) | |
| Payment of equity unit issuance costs | - | (15,867) | |
| Cash dividends | (32,017) | (30,156) | (|
| Other, net | 4,174 | 4,866 | |
| | ----- | ----- | ----- |
| Net cash provided by (used in) financing activities from continuing operations | (403,806) | 506,341 | (3 |
| Net cash provided by discontinued operations | - | 1,323,479 | 2 |
| | ----- | ----- | ----- |
| Net increase (decrease) in cash and cash equivalents | 199,520 | 165 | |
| Cash and cash equivalents at beginning of year | 3,661 | 3,496 | |

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| | | |
|--|------------|-------|
| CASH AND CASH EQUIVALENTS AT END OF YEAR | \$ 203,181 | 3,661 |
| | ===== | ===== |

See accompanying notes to consolidated financial statements.

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CENTURYTEL, INC.
Consolidated Statements of Stockholders' Equity

| | Year ended | |
|--|----------------------|-----------|
| | 2003 | 2002 |
| | (Dollars and shares) | |
| COMMON STOCK | | |
| Balance at beginning of year | \$ 142,956 | 142,956 |
| Conversion of convertible securities into common stock | - | - |
| Issuance of common stock through dividend reinvestment, incentive and benefit plans | 1,408 | - |
| Balance at end of year | 144,364 | 142,956 |
| PAID-IN CAPITAL | | |
| Balance at beginning of year | 537,804 | 537,804 |
| Equity unit issuance costs and initial contract adjustment liability | - | (2,000) |
| Conversion of convertible securities into common stock | - | - |
| Issuance of common stock through dividend reinvestment, incentive and benefit plans | 32,572 | 2,000 |
| Amortization of unearned compensation and other | 6,139 | 1,000 |
| Balance at end of year | 576,515 | 538,804 |
| ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS), NET OF TAX | | |
| Balance at beginning of year | (36,703) | (36,703) |
| Change in other comprehensive income (loss) (net of reclassification adjustment), net of tax | 36,703 | (3,000) |
| Balance at end of year | - | (39,703) |
| RETAINED EARNINGS | | |
| Balance at beginning of year | 2,437,472 | 1,660,472 |
| Net income | 344,707 | 80,000 |
| Cash dividends declared | | |
| Common stock - \$.22, \$.21 and \$.20 per share | (31,618) | (2,000) |
| Preferred stock | (399) | - |
| Balance at end of year | 2,750,162 | 2,438,472 |
| UNEARNED ESOP SHARES | | |
| Balance at beginning of year | (1,500) | - |
| Release of ESOP shares | 1,000 | - |
| Balance at end of year | (500) | - |

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| | | |
|--|-------------|-------|
| PREFERRED STOCK - NON-REDEEMABLE | | |
| Balance at beginning and end of year | 7,975 | ----- |
| | | ----- |
| TOTAL STOCKHOLDERS' EQUITY | \$3,478,516 | 3,08 |
| | ===== | ===== |
| COMMON SHARES OUTSTANDING | | |
| Balance at beginning of year | 142,956 | 14 |
| Conversion of convertible securities into common stock | - | |
| Issuance of common stock through dividend reinvestment, incentive and benefit plans | 1,408 | |
| | ----- | ----- |
| Balance at end of year | 144,364 | 14 |
| | ===== | ===== |

See accompanying notes to consolidated financial statements.

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CENTURYTEL, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

DECEMBER 31, 2003

(1) SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Principles of consolidation - The consolidated financial statements of CenturyTel, Inc. and its subsidiaries (the "Company") include the accounts of CenturyTel, Inc. ("CenturyTel") and its majority-owned subsidiaries.

Regulatory accounting - The Company's regulated telephone operations (except for the properties acquired from Verizon in 2002) are subject to the provisions of Statement of Financial Accounting Standards No. 71, "Accounting for the Effects of Certain Types of Regulation" ("SFAS 71"). Actions by regulators can provide reasonable assurance of the recognition of an asset, reduce or eliminate the value of an asset and impose a liability on a regulated enterprise. Such regulatory assets are required to be recorded and, accordingly, reflected in the balance sheet of an entity subject to SFAS 71. The Company is monitoring the ongoing applicability of SFAS 71 to its regulated telephone operations due to the changing regulatory, competitive and legislative environments, and it is possible that changes in regulation, legislation or competition or in the demand for regulated services or products could result in the Company's telephone operations no longer being subject to SFAS 71 in the near future.

Estimates - The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results may differ from those estimates.

Revenue recognition - Revenues are generally recognized when services are provided or when products are delivered to customers. Revenue that is billed in advance includes monthly recurring network access services, special access services and monthly recurring local line charges. The unearned portion of this revenue is initially deferred as a component of advanced billings and customer deposits on the Company's balance sheet

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and recognized as revenue over the period that the services are provided. Revenue that is billed in arrears includes nonrecurring network access services, nonrecurring local services and long distance services. The earned but unbilled portion of this revenue is recognized as revenue in the period that the services are provided.

Certain of the Company's telephone subsidiaries participate in revenue sharing arrangements with other telephone companies for interstate revenue and for certain intrastate revenue. Such sharing arrangements are funded by toll revenue and/or access charges within state jurisdictions and by access charges in the interstate market. Revenues earned through the various sharing arrangements are initially recorded based on the Company's estimates.

Property, plant and equipment - Telephone plant is stated at original cost. Normal retirements of telephone plant are charged against accumulated depreciation, along with the costs of removal, less salvage, with no gain or loss recognized. Renewals and betterments of plant and equipment are capitalized while repairs, as well as renewals of minor items, are charged to operating expense. Depreciation of telephone plant is provided on the straight line method using class or overall group rates acceptable to regulatory authorities; such rates range from 1.8% to 25%.

Non-telephone property is stated at cost and, when sold or retired, a gain or loss is recognized. Depreciation of such property is provided on the straight line method over estimated service lives ranging from three to 30 years.

Intangible assets - Effective January 1, 2002, in accordance with Statement of Financial Accounting Standards No. 142, "Goodwill and Other Intangible Assets" ("SFAS 142"), systematic amortization of goodwill is no longer permitted; instead, SFAS 142 requires goodwill recorded in a business combination to be reviewed for impairment and to be written down only in periods in which the recorded amount of goodwill exceeds its fair value. Impairment of goodwill is tested at least annually by comparing the fair value of the reporting unit to its carrying value (including goodwill). Estimates of the fair value of the reporting unit are based on valuation models using criterion such as multiples of earnings. Each adjustment reflected in the consolidated statements of income and comprehensive income (or in these notes) by use of the term "as adjusted for goodwill amortization" reflects the effects of SFAS 142, as more fully described in Note 4. Prior

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to January 1, 2002, substantially all of the Company's goodwill was amortized over 40 years.

Long-lived assets - Effective January 2002, Statement of Financial Accounting Standards No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets" ("SFAS 144"), addresses financial accounting and reporting for the impairment or disposal of long-lived assets (exclusive of goodwill) and also broadens the reporting of discontinued operations to include all components of an entity with operations that can be distinguished from the rest of the entity and that will be eliminated from the ongoing operations of the entity in a disposal transaction. As a result of the Company's agreement in March 2002 to sell its wireless operations (which was consummated on August 1, 2002) (see Note 3), such operations have been reflected as discontinued operations for the years ended December 31, 2002 and 2001.

Affiliated transactions - Certain service subsidiaries of CenturyTel

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provide installation and maintenance services, materials and supplies, and managerial, operational, technical, accounting and administrative services to subsidiaries. In addition, CenturyTel provides and bills management services to subsidiaries and in certain instances makes interest bearing advances to finance construction of plant and purchases of equipment. These transactions are recorded by the Company's telephone subsidiaries at their cost to the extent permitted by regulatory authorities. Intercompany profit on transactions with regulated affiliates is limited to a reasonable return on investment and has not been eliminated in connection with consolidating the results of operations of CenturyTel and its subsidiaries. Intercompany profit on transactions with affiliates not subject to SFAS 71 has been eliminated.

Income taxes - CenturyTel files a consolidated federal income tax return with its eligible subsidiaries. The Company uses the asset and liability method of accounting for income taxes under which deferred tax assets and liabilities are established for the future tax consequences attributable to differences between the financial statement carrying amounts of assets and liabilities and their respective tax bases. Investment tax credits related to telephone plant have been deferred and are being amortized as a reduction of federal income tax expense over the estimated useful lives of the assets giving rise to the credits.

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Derivative financial instruments - Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities" ("SFAS 133"), requires all derivative instruments be recognized as either assets or liabilities at fair value on the balance sheet. The Company uses derivative instruments to (i) lock-in or swap its exposure to changing or variable interest rates for fixed interest rates or (ii) swap obligations to pay fixed interest rates for variable interest rates. The Company has established policies and procedures for risk assessment and the approval, reporting and monitoring of derivative instrument activities. The Company does not hold or issue derivative financial instruments for trading or speculative purposes. Management periodically reviews the Company's exposure to interest rate fluctuations and implements strategies to manage the exposure.

Earnings per share - Basic earnings per share amounts are determined on the basis of the weighted average number of common shares outstanding during the year. Diluted earnings per share gives effect to all potential dilutive common shares that were outstanding during the period.

Stock-based compensation - The Company accounts for stock compensation plans using the intrinsic value method in accordance with Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees," as allowed by Statement of Financial Accounting Standards No. 123, "Accounting for Stock-Based Compensation" ("SFAS 123"). Options have been granted at a price either equal to or exceeding the then-current market price. Accordingly, the Company has not recognized compensation cost in connection with issuing stock options.

During 2003 the Company granted 1,720,317 options (the "2003 Options") at market price. The weighted average fair value of each of the 2003 Options was estimated as of the date of grant to be \$9.94 using an option-pricing model with the following assumptions: dividend yield - .7%; expected volatility - 30%; weighted average risk-free interest rate - 3.4%; and expected option life - seven years.

During 2002 the Company granted 1,983,150 options (the "2002 Options") at market price. The weighted average fair value of each of the 2002 Options was estimated as of the date of grant to be \$11.66 using an option-pricing model with the following

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assumptions: dividend yield - .7%; expected volatility - 30%; weighted average risk-free interest rate - 3.4%; and expected option life - seven years.

During 2001 the Company granted 1,971,750 options (the "2001 Options") at market price. The weighted average fair value of each of the 2001 Options was estimated as of the date of grant to be \$11.16 using an option-pricing model with the following assumptions: dividend yield - .6%; expected volatility - 30%; weighted average risk-free interest rate - 4.8%; and expected option life - seven years.

If compensation cost for CenturyTel's options had been determined consistent with SFAS 123, the Company's net income and earnings per share on a pro forma basis for 2003, 2002 and 2001 would have been as follows:

| Year ended December 31, ----- | 2003 ----- | 2002 ----- | 2001 ----- |
|---|---|------------------|------------------|
| | (Dollars in thousands, except per share amounts) | | |
| Net income, as reported | \$ 344,707 | 801,624 | 343,031 |
| Less: Total stock-based compensation expense determined under fair value based method, net of tax | \$ (13,183) | (15,001) | (8,971) |
| Pro forma net income | \$ 331,524 ===== | 786,623 ===== | 334,060 ===== |
| Basic earnings per share | | | |
| As reported | \$ 2.40 | 5.66 | 2.43 |
| Pro forma | \$ 2.31 | 5.56 | 2.37 |
| Diluted earnings per share | | | |
| As reported | \$ 2.38 | 5.61 | 2.41 |
| Pro forma | \$ 2.29 | 5.51 | 2.35 |

Cash equivalents - The Company considers short-term investments with a maturity at date of purchase of three months or less to be cash equivalents.

Discontinued operations - On August 1, 2002, the Company sold substantially all of its wireless operations to an affiliate of ALLTEL Corporation ("Alltel") and certain other purchasers for an aggregate of approximately \$1.59 billion in cash. As a result, the Company's wireless operations have been reflected as discontinued operations for 2002 and 2001. See Note 3 for additional information.

Reclassifications - Certain amounts previously reported for prior years have been reclassified to conform with the 2003 presentation, including the reclassification of an investment in a cellular partnership from discontinued operations to continuing

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operations. Such investment was originally planned to be sold to Alltel in connection with the Company's disposition of its wireless operations but was subsequently retained.

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(2) ACQUISITIONS

On July 1, 2002, the Company purchased approximately 300,000 telephone access lines in the state of Alabama from Verizon Communications, Inc. ("Verizon") for approximately \$1.022 billion cash. On August 31, 2002, the Company purchased approximately 350,000 telephone access lines in the state of Missouri from Verizon for approximately \$1.179 billion cash. The assets purchased in these transactions included (i) the franchise authorizing the provision of local telephone service, (ii) related property and equipment comprising Verizon's local exchange operations in predominantly rural markets throughout Alabama and Missouri and (iii) Verizon's assets used to provide digital subscriber line ("DSL") and other high speed data services within the purchased exchanges. For financing arrangements related to these acquisitions, see Note 6.

In June and December 2003, the Company acquired certain fiber transport assets for an aggregate of \$55.2 million cash (of which \$3.8 million was paid as a deposit in 2002). In the fourth quarter of 2003, the Company purchased an additional 24.3% interest in a telephone company in which it owned a majority interest for \$32.4 million cash.

The results of operations of the acquired properties are included in the Company's results of operations from and after the respective acquisition dates.

The following pro forma information represents the consolidated results of continuing operations of the Company for the years ended December 31, 2002 and 2001 as if the Verizon acquisitions in 2002 had been consummated as of January 1, 2002 and 2001, respectively.

| | 2002 | 2001 |
|---|---|-----------|
| | ----- | ----- |
| | (Dollars in thousands, except per share amounts) | |
| Operating revenues from continuing operations | \$2,285,866 | 2,231,631 |
| Income from continuing operations | \$ 218,252 | 186,871 |
| Basic earnings per share from | | |
| continuing operations, as adjusted for goodwill amortization | \$ 1.54 | 1.65 |
| Diluted earnings per share from | | |
| continuing operations, as adjusted for goodwill amortization | \$ 1.53 | 1.64 |

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The pro forma information is based on various assumptions and estimates. The pro forma information (i) reflects the effect of reduced interest expense after August 1, 2002 as a result of reducing outstanding indebtedness from utilization of proceeds received from the August 1, 2002 sale of substantially all of the Company's wireless operations described in Note 3 and (ii) makes no pro forma adjustments to reflect any assumed consummation of such sale (or any use of such sale proceeds) prior to August 1, 2002. The pro forma information is not necessarily indicative of the operating results that would have occurred if the Verizon acquisitions had been consummated as of January 1 of each respective period, nor is it necessarily indicative of future operating results. The pro forma information does not give effect to any potential revenue enhancements or cost synergies or other operating efficiencies that could result

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from the acquisitions.

(3) DISCONTINUED OPERATIONS

On August 1, 2002, the Company sold substantially all of its wireless operations to Alltel and certain other purchasers for an aggregate of approximately \$1.59 billion in cash. In connection with this transaction, the Company divested its (i) interests in its majority-owned and operated cellular systems, which at June 30, 2002 served approximately 783,000 customers and had access to approximately 7.8 million pops, (ii) minority cellular equity interests representing approximately 1.8 million pops at June 30, 2002, and (iii) licenses to provide PCS covering 1.3 million pops in Wisconsin and Iowa. Proceeds from the sale of the wireless operations were used to partially fund the Company's acquisitions of telephone properties in Alabama and Missouri during the third quarter of 2002.

As a result of the sale, the Company's wireless operations have been reflected as discontinued operations in the Company's consolidated statements of income and cash flows for the years ended December 31, 2002 and 2001. In its December 31, 2002 consolidated balance sheet, the Company reflected as "assets held for sale" a minority interest in a cellular partnership that it had previously agreed to sell to Alltel upon the satisfaction of various closing conditions. In light of the failure of the parties to agree upon whether the closing conditions were met, the Company determined during the first quarter of 2003 to retain such investment; therefore, for reporting purposes, this

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investment (and its related earnings) has been reclassified from discontinued operations to continuing operations on the accompanying financial statements for 2003. Prior periods have been restated to reflect this investment (and its related earnings) as part of continuing operations.

The depreciation and amortization of long-lived and amortizable intangible assets related to the wireless operations ceased on March 19, 2002, the date of the definitive agreement to sell such operations.

The Company had no outstanding indebtedness directly related to its wireless operations; therefore, no interest expense was allocated to discontinued operations. The following table represents certain summary income statement information related to the Company's wireless operations that is reflected in discontinued operations.

| Year ended December 31, | 2002 | 2001 |
|--|------------------------|-----------|
| | (Dollars in thousands) | |
| Operating revenues | \$ 246,705 | 437,965 |
| Operating income (1) | \$ 71,258 | 132,614 |
| Nonrecurring gains and losses, net | - | 166,928 |
| Income from unconsolidated cellular entities | 25,768 | 19,868 |
| Minority interest expense | (8,569) | (11,510) |
| Gain on sale of discontinued operations | 803,905 | - |
| Other income | 188 | 4,707 |
| Pre-tax income from discontinued operations | \$ 892,550 | 312,607 |
| Income tax expense | (284,459) | (118,657) |

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| | | |
|-------------------------------------|------------|---------|
| Income from discontinued operations | \$ 608,091 | 193,950 |
| | ===== | ===== |

(1) Excludes corporate overhead costs of \$11.3 million and \$20.2 million for 2002 and 2001, respectively, allocated to the wireless operations. Included as a reduction in operating income for 2002 is a \$30.5 million charge associated with the write-off of all amounts expended to develop the wireless portion of the Company's billing system currently in development.

The following table represents certain summary cash flow statement information related to the Company's wireless operations reflected as discontinued operations:

| Year ended December 31, | 2002 | 2001 |
|---|------------------------|---------|
| ----- | ----- | ----- |
| | (Dollars in thousands) | |
| Net cash provided by (used in) operating activities | \$ (248,716) (1) | 90,242 |
| Net cash provided by investing activities | 1,572,195 (2) | 141,530 |
| Net cash provided by financing activities | - | - |
| | ----- | ----- |
| Net cash provided by discontinued operations | \$ 1,323,479 | 231,772 |
| | ===== | ===== |

(1) Includes approximately \$305 million estimated tax payment related to sale of wireless operations.

(2) Includes cash proceeds of \$1.59 billion from the sale of substantially all of the Company's wireless operations.

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(4) INVESTMENTS AND OTHER ASSETS

Investments and other assets at December 31, 2003 and 2002 were composed of the following:

| December 31, | 2003 | 2002 |
|--|------------------------|---------|
| ----- | ----- | ----- |
| | (Dollars in thousands) | |
| Goodwill | \$ 3,425,001 | 3,427,2 |
| Billing system development costs, less accumulated amortization of \$508 in 2003 | 162,980 | 139,4 |
| Cash surrender value of life insurance contracts | 93,960 | 93,6 |
| Prepaid pension asset | 59,055 | 26,0 |
| Franchise costs | 35,300 | 35,3 |
| Customer base, less accumulated amortization of \$2,242 and \$729 | 20,458 | 21,9 |
| Deferred interest rate hedge contracts | 31,239 | 33,6 |
| Debt issuance costs, net | 19,317 | 23,4 |
| Fair value of interest rate swap | - | 22,1 |
| Other | 130,122 | 119,8 |
| | ----- | ----- |
| | \$ 3,977,432 | 3,942,8 |
| | ===== | ===== |

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The following information relates to the Company's goodwill as of December 31, 2003 and 2002:

| December 31, | 2003 | 2002 |
|-----------------------------|------------------------|---------|
| | (Dollars in thousands) | |
| Carrying amount of goodwill | | |
| Telephone segment | \$ 3,369,242 | 3,382,1 |
| Other operations | 55,759 | 45,1 |
| Total goodwill | \$ 3,425,001 | 3,427,2 |
| | ===== | ===== |

Amortization of goodwill and other intangibles from continuing operations of \$1.5 million, \$729,000 and \$58.4 million for 2003, 2002 and 2001, respectively, is included in "Depreciation and amortization" in the Company's Consolidated Statements of Income. In accordance with SFAS 142, effective January 1, 2002, goodwill is no longer subject to amortization but instead is tested for impairment at least annually. As of September 30, 2003, the Company completed the required annual test under SFAS 142 and determined its goodwill was not impaired.

The following is a reconciliation of reported net income and reported earnings per share to the amounts that would have been reported had the Company been subject to SFAS 142 during 2001.

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| Year ended December 31, | 2001 |
|---|---|
| | (Dollars in thousands, except per share amounts) |
| Net income, as reported | \$ 343,031 |
| Goodwill amortization, net of taxes | 56,266 |
| Net income, as adjusted | \$ 399,297 |
| | ===== |
| Basic earnings per share, as reported | \$ 2.43 |
| Goodwill amortization, net of taxes | .40 |
| Basic earnings per share, as adjusted | \$ 2.83 |
| | ===== |
| Diluted earnings per share, as reported | \$ 2.41 |
| Goodwill amortization, net of taxes | .40 |
| Diluted earnings per share, as adjusted | \$ 2.81 |
| | ===== |

The Company is in the process of developing an integrated billing and customer care system. The costs to develop such system have been accounted for in accordance with Statement of Position 98-1, "Accounting for the Costs of

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Computer Software Developed or Obtained for Internal Use." Aggregate capitalized costs (before accumulated amortization) totaled \$163.5 million and \$139.5 million at December 31, 2003 and 2002, respectively. A portion of such costs related to the wireless business (\$30.5 million) was written off as a component of discontinued operations in the third quarter of 2002 as a result of the sale of substantially all of the Company's wireless operations on August 1, 2002. Excluding this write-off, the Company's aggregate capitalized billing system costs are expected to approximate \$200-215 million upon completion and will be amortized over a twenty-year period. The Company began amortizing its billing system in 2003 based on the total number of customers that the Company has migrated to the new system.

In connection with the acquisitions of properties from Verizon in 2002, the Company assigned \$35.3 million of the purchase price as an intangible asset associated with franchise costs (which includes amounts necessary to maintain eligibility to provide telecommunications services in its licensed service areas). Such asset has an indefinite life and therefore is not subject to amortization currently.

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The Company assigned \$22.7 million of the purchase price to a customer base intangible asset in connection with the acquisitions of Verizon properties in 2002. Such asset is being amortized over 15 years; amortization expense for 2003 and 2002 was \$1.5 million and \$729,000, respectively, and is expected to be \$1.5 million for each of the full years remaining in the amortization period.

(5) PROPERTY, PLANT AND EQUIPMENT

Net property, plant and equipment at December 31, 2003 and 2002 was composed of the following:

| December 31, | 2003 | 2002 |
|-------------------------------------|------------------------|-------------|
| | (Dollars in thousands) | |
| Telephone | | |
| Cable and wire | \$ 3,801,079 | 3,643,167 |
| Central office | 2,230,943 | 2,150,217 |
| General support | 490,884 | 474,022 |
| Information origination/termination | 46,142 | 44,198 |
| Construction in progress | 21,289 | 32,507 |
| Other | 6,263 | 3,789 |
| | 6,596,600 | 6,347,900 |
| Accumulated depreciation | (3,498,298) | (3,136,107) |
| | 3,098,302 | 3,211,793 |
| Other, at cost | | |
| General support | 320,417 | 346,037 |
| Fiber transport | 141,853 | 74,305 |
| Other | 125,285 | 100,950 |
| | 587,555 | 521,292 |
| Accumulated depreciation | (230,376) | (201,440) |
| | 357,179 | 319,852 |

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Net property, plant and equipment \$ 3,455,481 3,531,645
=====

Depreciation expense was \$469.1 million, \$410.9 million and \$348.6 million in 2003, 2002 and 2001, respectively. The composite depreciation rate for telephone properties was 7.0% for 2003, 6.9% for 2002 and 6.8% for 2001.

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(6) LONG-TERM AND SHORT-TERM DEBT

The Company's long-term debt as of December 31, 2003 and 2002 was as follows:

| December 31, | 2003 | 2002 |
|---|------------------------|--------|
| ----- | | |
| | (Dollars in thousands) | |
| CenturyTel | | |
| Senior credit facilities | \$ - | 385, |
| Senior notes and debentures: | | |
| 7.75% Series A, due 2004 | 50,000 | 50, |
| 8.25% Series B, due 2024 | 100,000 | 100, |
| 6.55% Series C, due 2005 | 50,000 | 50, |
| 7.20% Series D, due 2025 | 100,000 | 100, |
| 6.15% Series E, due 2005 | 100,000 | 100, |
| 6.30% Series F, due 2008 | 240,000 | 240, |
| 6.875% Series G, due 2028 | 425,000 | 425, |
| 8.375% Series H, due 2010 | 500,000 | 500, |
| 6.02% Series J, due 2007 (remarketable 2005) | 500,000 | 500, |
| 4.75% Series K, due 2032 | 165,000 | 165, |
| 7.875% Series L, due 2012 | 500,000 | 500, |
| 9.38% notes | - | 2, |
| 6.86%* Employee Stock Ownership | | |
| Plan commitment, due in installments through 2004 | 500 | 1, |
| Unamortized net discount | (4,501) | (5, |
| Fair value of derivative instrument related to | | |
| Series H senior notes | 19,440 | 22, |
| Fair value of derivative instruments related to | | |
| Series L senior notes | (11,693) | |
| Other | 114 | |
| Total CenturyTel | 2,733,860 | 3,136, |
| Subsidiaries | | |
| First mortgage debt | | |
| 5.92%* notes, payable to agencies of the U. S. government | | |
| and cooperative lending associations, due in | | |
| installments through 2025 | 234,743 | 250, |
| 7.98% notes, due through 2017 | 5,211 | 5, |
| Other debt | | |
| 6.98%* unsecured medium-term notes, due through 2008 | 199,613 | 244, |
| 7.11%* notes, due in installments through 2020 | 3,739 | 5, |
| 6.55%* capital lease obligations, due through 2008 | 4,589 | 7, |
| Total subsidiaries | 447,895 | 512, |
| Total long-term debt | 3,181,755 | 3,648, |

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| | | |
|--|--------------|--------|
| Less current maturities | 72,453 | 70, |
| | ----- | ----- |
| Long-term debt, excluding current maturities | \$ 3,109,302 | 3,578, |
| | ===== | ===== |

* weighted average interest rate at December 31, 2003

The approximate annual debt maturities for the five years subsequent to December 31, 2003 are as follows: 2004 - \$72.5 million; 2005 - \$246.1 million; 2006 - \$277.9 million (including \$165 million aggregate principal amount of the Company's convertible

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debentures, Series K, due 2032, which can be put to the Company at various dates beginning in 2006); 2007 - \$521.7 million; and 2008 - \$283.7 million.

Certain of the loan agreements of CenturyTel and its subsidiaries contain various restrictions, among which are limitations regarding issuance of additional debt, payment of cash dividends, reacquisition of capital stock and other matters. In addition, the transfer of funds from certain consolidated subsidiaries to CenturyTel is restricted by various loan agreements. Subsidiaries which have loans from government agencies and cooperative lending associations, or have issued first mortgage bonds, generally may not loan or advance any funds to CenturyTel, but may pay dividends if certain financial ratios are met. At December 31, 2003, restricted net assets of subsidiaries were \$249.1 million and subsidiaries' retained earnings in excess of amounts restricted by debt covenants totaled \$1.476 billion. At December 31, 2003, all of the consolidated retained earnings reflected on the balance sheet was available under CenturyTel's loan agreements for the declaration of dividends.

Approximately 25% of the Company's telephone property, plant and equipment is pledged to secure the long-term debt of subsidiaries.

On May 6, 2002, the Company issued and sold in an underwritten public offering \$500 million of equity units. Net proceeds to the Company from this issuance were approximately \$483.4 million. Each of the 20 million equity units issued was priced at \$25 and consists initially of a beneficial interest in a CenturyTel senior unsecured note (Series J) with a principal amount of \$25 and a contract to purchase shares of CenturyTel common stock no later than May 2005. The senior notes will mature in May 2007. Each purchase contract will generally require the holder to purchase between .6944 and .8741 of a share of CenturyTel common stock in May 2005 based on the then current stock price of CenturyTel common stock in exchange for \$25, subject to certain adjustments and exceptions. Accordingly, upon full settlement of the purchase contracts in May 2005, the Company will receive proceeds of \$500 million and will deliver between 13.9 million and 17.5 million common shares in the aggregate. The senior notes are pledged by the holders to secure their obligations under the purchase contracts. The total distributions on the equity units will be at an initial annual rate of 6.875%, consisting of interest (6.02%) and contract adjustment payments (0.855%), each payable quarterly. On

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or after mid-February 2005, the senior notes will be remarketed, at which time the remarketing agent will reset the interest rate on the senior notes in order to generate sufficient proceeds to secure the holder's obligation under the purchase contract. In the event of an unsuccessful remarketing, the Company will exercise its right as a secured party to dispose of the senior notes and satisfy

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in full the holder's obligation to purchase common stock under the purchase contract.

The senior note portion of the equity units is reflected on the balance sheet as long-term debt in the amount of \$500 million. Interest expense on the senior notes is accrued at a rate of 6.02%, the initial interest rate. The present value of the aggregate contract adjustment payments has been recorded as an \$11.6 million reduction to paid-in capital and as an equivalent liability. The Company is amortizing the difference between the aggregate amount of all payments and the present value thereof as interest expense over the three-year term of the purchase contracts. Upon making each such payment, the Company will allocate most of the payment to the reduction of its \$11.6 million liability, and record the remainder as interest expense. The issuance costs of the equity units have been allocated to the units' debt and equity components. The debt issuance costs (\$3.3 million) were computed based on typical costs of a debt transaction and will be amortized to interest expense over the term of the senior notes. The remainder of the issuance costs (\$12.6 million) were treated as a cost of raising equity and recorded as a charge to paid-in capital.

On July 22, 2002, the Company entered into \$800 million of credit facilities, consisting of a \$533 million three-year facility and a \$267 million 364-day revolving facility with a one-year term-out option. The 364-day revolving facility was not renewed in 2003. The Company had no outstanding borrowings under its facility at December 31, 2003.

In the third quarter of 2002, the Company issued \$500 million of senior notes, Series L, due 2012 (which bear interest at 7.875%) and \$165 million of convertible senior debentures, Series K, due 2032 (which bear interest at 4.75% and which may be converted into shares of CenturyTel common stock at a conversion price of \$40.455 per share). Holders of the convertible senior debentures will have the right to require the Company to purchase all or a portion of the debentures on August 1, 2006, August 1

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2010 and August 1, 2017. In each case, the purchase price payable will be equal to 100% of the principal amount of the debentures to be purchased plus any accrued and unpaid interest to the purchase date. The Company will pay cash for all debentures so purchased on August 1, 2006. For any such purchases on or after August 1, 2010, the Company may choose to pay the purchase price in cash or shares of its common stock, or any combination thereof (except that the Company will pay any accrued and unpaid interest in cash).

On October 15, 2002, the Company redeemed \$400 million principal amount of its Series I Remarketable Senior Notes at par value, plus accrued interest. In connection with such redemption, the Company also paid a premium of approximately \$71.1 million in accordance with the redemption provisions of the associated remarketing agreement. Such premium payment (net of \$11.1 million of unamortized net premium primarily associated with the option payment received by the Company in 2000 in connection with the original issuance of the remarketable notes) is reflected as an Other Expense in the Company's results of operations for year ended December 31, 2002.

At December 31, 2003, the Company had available \$533.3 million of undrawn committed bank lines of credit and the Company's telephone subsidiaries had available for use \$123.0 million of commitments for long-term financing from the Rural Utilities Service and Rural Telephone Bank.

(7) DERIVATIVE INSTRUMENTS

During 2002, the Company entered into a fair value hedge with respect

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to the Company's \$500 million aggregate principal amount of 8.375% Series H senior notes, due 2010. This hedge was a "fixed to variable" interest rate swap that effectively converted the Company's fixed rate interest payment obligations under these notes into variable rate obligations. The change in the value of this hedge was reflected as a component of interest expense for the year ended December 31, 2002. As of December 31, 2002, the Company realized an interest rate of 4.96% related to such hedge. Interest expense was reduced by \$7.8 million in 2002 as a result of this hedge. The fair value of such hedge at December 31, 2002 was \$22.2 million and is reflected on the accompanying balance sheet as both an asset (included in "Other assets") and as an

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increase in the underlying debt (included in "Long-term debt"). In May 2003, the Company terminated this hedge. In connection with such termination, the Company received approximately \$22.3 million in cash upon settlement, which represented the fair value of the hedge at the termination date. Such amount is being amortized as a reduction of interest expense through 2010, the maturity date of the Series H notes.

In May and July 2003, the Company entered into four separate fair value interest rate hedges associated with the full \$500 million principal amount of its Series L senior notes, due 2012, that pay interest at a fixed rate of 7.875%. These hedges are "fixed to variable" interest rate swaps that effectively convert the Company's fixed rate interest payment obligations under these notes into obligations to pay variable rates that range from the six-month London InterBank Offered Rate ("LIBOR") plus 3.229% to the six-month LIBOR plus 3.67%, with settlement and rate reset dates occurring each six months through the expiration of the hedges in August 2012. As of December 31, 2003, the Company realized a weighted average interest rate of 4.8% related to these hedges. Interest expense was reduced by \$7.7 million during 2003 as a result of these hedges. The aggregate fair value of such hedges at December 31, 2003 was \$11.7 million and is reflected on the accompanying balance sheet as both a liability (included in "Deferred credits and other liabilities") and as a decrease to the Company's underlying long-term debt.

During 2002, the Company entered into (i) a cash flow hedge designed to lock in a fixed interest rate for \$100 million of the \$500 million senior notes issued in the third quarter of 2002 which was settled in the third quarter of 2002 for a \$1.1 million payment by the Company (which is being amortized as additional interest expense over a ten-year period, which equates to the term of the debt issuance hedged) and (ii) a cash flow hedge designed to eliminate the variability of interest payments for \$400 million of variable rate debt under the Company's \$800 million credit facilities. During the second quarter of 2003, the Company retired all outstanding indebtedness associated with its \$800 million credit facilities; therefore, such cash flow hedge was deemed ineffective in 2003 and resulted in a \$722,000 unfavorable pre-tax charge to the Company's income.

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(8) DEFERRED CREDITS AND OTHER LIABILITIES

Deferred credits and other liabilities at December 31, 2003 and 2002 were composed of the following:

December 31,

2003

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| | (Dollars in thousands) |
|---|------------------------|
| Deferred federal and state income taxes | \$ 528,551 |
| Accrued postretirement benefit costs | 222,613 |
| Fair value of interest rate swap | 11,693 |
| Additional minimum pension liability | - |
| Minority interest | 7,218 |
| Other | 66,576 |
| | |
| | \$ 836,651 |

(9) STOCKHOLDERS' EQUITY

Common stock - Unissued shares of CenturyTel common stock were reserved as follows:

| December 31, | 20 |
|---|----------------|
| | |
| | (In thousands) |
| Incentive compensation programs | 12 |
| Acquisitions | 4 |
| Employee stock purchase plan | 4 |
| Dividend reinvestment plan | |
| Conversion of convertible preferred stock | |
| Other employee benefit plans | 3 |
| | |
| | 25 |

Under CenturyTel's Articles of Incorporation each share of common stock beneficially owned continuously by the same person since May 30, 1987 generally entitles the holder thereof to ten votes per share. All other shares entitle the holder to one vote per share. At December 31, 2003, the holders of 8.9 million shares of common stock were entitled to ten votes per share.

Preferred stock - As of December 31, 2003, CenturyTel had 2.0 million shares of authorized convertible preferred stock, \$25 par value per share. At December 31, 2003 and 2002, there were 319,000 shares of outstanding preferred stock. Holders of outstanding CenturyTel preferred stock are entitled to receive cumulative dividends, receive preferential distributions equal to \$25 per share plus unpaid dividends upon CenturyTel's liquidation and vote as a single class with the holders of common stock.

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Shareholders' Rights Plan - In 1996 the Board of Directors declared a dividend of one preference share purchase right for each common share outstanding. Such rights become exercisable if and when a potential acquiror takes certain steps to acquire 15% or more of CenturyTel's common stock. Upon the occurrence of such an acquisition, each right held by shareholders other than the acquiror may be exercised to receive that number of shares of common stock or other securities of CenturyTel (or, in certain situations, the acquiring company) which at the time of such transaction will have a market value of two times the exercise price of the right.

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(10) POSTRETIREMENT BENEFITS

The Company sponsors health care plans (which use a December 31 measurement date) that provide postretirement benefits to all qualified retired employees.

On December 8, 2003, President Bush signed into law a bill that expands Medicare, primarily adding a prescription drug benefit for Medicare-eligible retirees starting in 2006. The Company anticipates that the benefits it pays after 2006 will be lower as a result of the new Medicare provisions; however, the Company's retiree medical obligations and reported costs do not reflect the impact of this legislation. Deferring recognition of the new Medicare provisions' impact is permitted by Financial Accounting Standards Board Staff Position 106-1 due to unresolved questions about some of the new Medicare provisions and a lack of authoritative accounting guidance about certain matters.

In 2003, the Company announced changes, effective January 1, 2004, that would decrease its subsidization of benefits provided under its postretirement benefit plan.

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The following is a reconciliation of the beginning and ending balances for the benefit obligation and the plan assets.

| December 31, | 2003 | 2002 |
|--|-----------------------|----------|
| | (Dollars in thousand) | |
| Change in benefit obligation | | |
| Benefit obligation at beginning of year | \$ 253,762 | 215,872 |
| Service cost | 6,176 | 6,669 |
| Interest cost | 18,216 | 15,962 |
| Participant contributions | 1,199 | 617 |
| Acquisitions | - | 56,539 |
| Plan amendments | (34,597) | - |
| Actuarial (gain) loss | 79,163 | (29,534) |
| Benefits paid | (12,498) | (12,363) |
| Benefit obligation at end of year | \$ 311,421 | 253,762 |
| Change in plan assets | | |
| Fair value of plan assets at beginning of year | \$ 28,697 | 36,555 |
| Return on assets | 4,479 | (2,896) |
| Employer contributions | 8,000 | 6,784 |
| Participant contributions | 1,199 | 617 |
| Benefits paid | (12,498) | (12,363) |
| Fair value of plan assets at end of year | \$ 29,877 | 28,697 |

Net periodic postretirement benefit cost for 2003, 2002 and 2001 included the following components:

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| Year ended December 31, | 2003 | 2002 |
|---|-----------------------|---------|
| | (Dollars in thousand) | |
| Service cost | \$ 6,176 | 6,669 |
| Interest cost | 18,216 | 15,962 |
| Expected return on plan assets | (2,870) | (3,656) |
| Amortization of unrecognized actuarial loss | 2,234 | 1,470 |
| Amortization of unrecognized prior service cost | (2,447) | (129) |
| Net periodic postretirement benefit cost | \$ 21,309 | 20,316 |

The following table sets forth the amounts recognized as liabilities for postretirement benefits at December 31, 2003, 2002 and 2001.

| December 31, | 2003 | 2002 |
|---------------------------------|-----------------------|-----------|
| | (Dollars in thousand) | |
| Benefit obligation | \$ (311,421) | (253,762) |
| Fair value of plan assets | 29,877 | 28,697 |
| Unamortized prior service cost | (33,068) | (918) |
| Unrecognized net actuarial loss | 89,893 | 14,573 |
| Accrued benefit cost | \$ (224,719) | (211,410) |

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Assumptions used in accounting for postretirement benefits as of December 31, 2003 and 2002 were:

| | 2003 | |
|---|-------------|----|
| Determination of benefit obligation | | |
| Discount rate | 6.0% | |
| Healthcare trend rates (Medical/Prescription Drug) | | |
| Following year | 11.0%/16.0% | |
| Rate to which the cost trend rate is assumed to decline (the ultimate trend rate) | 5.0%/5.0% | |
| Year that the rate reaches the ultimate trend rate | 2010/2015 | 20 |
| Determination of benefit cost | | |
| Discount rate | 6.75% | |
| Expected return on plan assets | 8.25% | |

The Company employs a total return investment approach whereby a mix of equities and fixed income investments are used to maximize the long-term return of plan assets for a prudent level of risk. The intent of this strategy is to minimize plan expenses by outperforming plan liabilities over the long term.

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Risk tolerance is established through careful consideration of plan liabilities, plan funded status and corporate financial condition. Investment risk is measured and monitored on an ongoing basis through annual liability measurements, periodic asset studies and periodic portfolio reviews.

The Company's postretirement benefit plan weighted-average asset allocations at December 31, 2003 and 2002 by asset category are as follows:

| | 2003 |
|-------------------|--------|
| ----- | ----- |
| Equity securities | 80.5% |
| Debt securities | 16.4 |
| Other | 3.1 |
| ----- | ----- |
| Total | 100.0% |
| ===== | ===== |

In determining the expected return on plan assets, historical markets are studied and long-term relationships between equities and fixed income are preserved consistent with the widely-accepted capital market principle that assets with higher volatility and risk generate a greater return over the long term. Current market factors such as inflation and interest rates are evaluated before long-term capital market assumptions are determined. Peer data and historical returns are also reviewed to check for reasonableness.

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Assumed health care cost trends have a significant effect on the amounts reported for postretirement benefit plans. A one-percentage-point change in assumed health care cost rates would have the following effects:

| | 1-Percentage Point Increase | 1-Perce Point De |
|---|--------------------------------|---------------------|
| ----- | ----- | ----- |
| | (Dollars in thousands) | |
| Effect on total of service and interest cost components | \$ 1,588 | (1, |
| Effect on postretirement benefit obligation | \$ 20,377 | 19, |
| ----- | ----- | ----- |

The Company expects to contribute approximately \$13 million to its postretirement benefit plan in 2004.

(11) RETIREMENT AND SAVINGS PLANS

CenturyTel and certain subsidiaries sponsor defined benefit pension plans for substantially all employees. CenturyTel also sponsors an Outside Directors' Retirement Plan and a Supplemental Executive Retirement Plan to provide directors and officers, respectively, with supplemental retirement, death and disability benefits. The Company uses a December 31 measurement date for its plans.

The following is a reconciliation of the beginning and ending balances for the aggregate benefit obligation and the plan assets for the Company's

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retirement and savings plans.

| December 31, | 2003 | 2002 |
|--|------------|----------|
| (Dollars in thousands) | | |
| Change in benefit obligation | | |
| Benefit obligation at beginning of year | \$ 346,256 | 271,490 |
| Service cost | 12,840 | 10,353 |
| Interest cost | 23,617 | 20,053 |
| Plan amendments | - | - |
| Acquisitions | - | 51,428 |
| Settlements | (9,962) | - |
| Actuarial (gain) loss | 46,221 | 9,231 |
| Benefits paid | (28,139) | (16,299) |
| Benefit obligation at end of year | \$ 390,833 | 346,256 |
| Change in plan assets | | |
| Fair value of plan assets at beginning of year | \$ 266,420 | 270,902 |
| Return on plan assets | 52,783 | (42,998) |
| Employer contributions | 50,437 | 3,387 |
| Acquisitions | 6,807 | 51,428 |
| Benefits paid | (28,139) | (16,299) |
| Fair value of plan assets at end of year | \$ 348,308 | 266,420 |

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At December 31, 2003, the Company's underfunded pension plans (meaning those with benefit obligations in excess of plan assets) had aggregate benefit obligations of \$138.4 million and aggregate plan assets of \$84.4 million. As of December 31, 2002, all of the pension plans had benefit obligations in excess of plan assets.

Net periodic pension expense (benefit) for 2003, 2002 and 2001 included the following components:

| Year ended December 31, | 2003 | 2002 |
|--|-----------|----------|
| (Dollars in thousand) | | |
| Service cost | \$ 12,840 | 10,353 |
| Interest cost | 23,617 | 20,053 |
| Expected return on plan assets | (22,065) | (28,575) |
| Settlements | 2,233 | - |
| Recognized net (gains) losses | 7,214 | 1,248 |
| Net amortization and deferral | 397 | 395 |
| Net periodic pension expense (benefit) | \$ 24,236 | 3,474 |

The following table sets forth the combined plans' funded status and

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amounts recognized in the Company's consolidated balance sheet at December 31, 2003, 2002 and 2001.

| December 31, | 2003 | 2002 |
|--|--------------|-----------|
| (Dollars in thousands) | | |
| Benefit obligation | \$ (390,833) | (346,256) |
| Fair value of plan assets | 348,308 | 266,420 |
| Unrecognized transition asset | (900) | (1,152) |
| Unamortized prior service cost | 3,721 | 4,370 |
| Unrecognized net actuarial (gain) loss | 98,759 | 102,664 |
| Prepaid pension cost | \$ 59,055 | 26,046 |

The Company's accumulated benefit obligation as of December 31, 2003 and 2002 was \$329.0 million and \$284.8 million, respectively.

Amounts recognized on the balance sheet consist of:

| December 31, | 2003 | 2002 |
|--|-----------|----------|
| (Dollars in thousands) | | |
| Prepaid pension cost | \$ 59,055 | 26,046 |
| Additional minimum pension liability (reflected in Deferred Credits and Other Liabilities) | - | (56,388) |
| Intangible asset (reflected in Other Assets) | - | 1,212 |
| Accumulated Other Comprehensive Loss | - | 55,176 |
| | \$ 59,055 | 26,046 |

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Assumptions used in accounting for the pension plans as of December 2003 and 2002 were:

| | 2003 |
|--|-------|
| Determination of benefit obligation | |
| Discount rate | 6.0% |
| Weighted average rate of compensation increase | 4.0% |
| Determination of benefit cost | |
| Discount rate | 6.75% |
| Weighted average rate of compensation increase | 4.50% |
| Expected long-term rate of return on assets | 8.25% |

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The Company employs a total return investment approach whereby a mix of equities and fixed income investments are used to maximize the long-term return of plan assets for a prudent level of risk. The intent of this strategy is to minimize plan expenses by outperforming plan liabilities over the long term. Risk tolerance is established through careful consideration of plan liabilities, plan funded status and corporate financial condition. Investment risk is measured and monitored on an ongoing basis through annual liability measurements, periodic asset studies and periodic portfolio reviews.

The Company's pension plans weighted-average asset allocations at December 31, 2003 and 2002 by asset category are as follows:

| | 2003 | 2002 |
|---------------------------|--------|-------|
| ----- | | |
| Equity securities | 54.0% | 66.5 |
| Debt securities | 11.0 | 5.7 |
| Cash and cash equivalents | 32.3 | 24.4 |
| Other | 2.7 | 3.4 |
| ----- | | |
| Total | 100.0% | 100.0 |
| ===== | | |

In determining the expected return on plan assets, historical markets are studied and long-term relationships between equities and fixed income are preserved consistent with the widely-accepted capital market principle that assets with higher volatility and risk generate a greater return over the long term. Current market factors such as inflation and interest rates are evaluated before long-term capital market assumptions are determined. Peer data and historical returns are also reviewed to check for reasonableness.

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The amount of the 2004 contribution will be determined based on a number of factors, including the results of the 2004 actuarial valuation report. At this time, the amount of the 2004 contribution is not known.

CenturyTel sponsors an Employee Stock Ownership Plan ("ESOP") which covers most employees with one year of service with the Company and is funded by Company contributions determined annually by the Board of Directors. The Company's expense related to the ESOP during 2003, 2002 and 2001 was \$8.9 million, \$9.3 million, and \$7.5 million, respectively. At December 31, 2003, the ESOP owned an aggregate of 7.2 million shares of CenturyTel common stock.

CenturyTel and certain subsidiaries also sponsor qualified profit sharing plans pursuant to Section 401(k) of the Internal Revenue Code (the "401(k) Plans") which are available to substantially all employees of the Company. The Company's matching contributions to the 401(k) Plans were \$8.2 million in 2003, \$6.7 million in 2002 and \$6.6 million in 2001.

(12) INCOME TAXES

Income tax expense from continuing operations included in the Consolidated Statements of Income for the years ended December 31, 2003, 2002 and 2001 was as follows:

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| Year ended December 31, | 2003 | 2002 |
|-------------------------|-----------------------|---------|
| | (Dollars in thousand) | |
| ----- | | |
| Federal | | |
| Current | \$ 58,659 | 22,987 |
| Deferred | 118,600 | 80,056 |
| State | | |
| Current | (113) | 11,406 |
| Deferred | 10,106 | (8,944) |
| | \$ 187,252 | 105,505 |
| | ===== | |

Income tax expense for 2003 was reduced by \$21.6 million primarily as a result of reducing the valuation allowance related to net state operating loss carryforwards as it is more likely than not that future taxable income will be sufficient to enable the Company to utilize this portion of the operating loss carryforwards.

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Income tax expense from continuing operations was allocated as follows:

| Year ended December 31, | 2003 | 2002 |
|--|-----------------------|----------|
| | (Dollars in thousand) | |
| | ----- | |
| Income tax expense in the consolidated statements of income | \$ 187,252 | 105,505 |
| Stockholders' equity: | | |
| Compensation expense for tax purposes in excess of amounts recognized for financial reporting purposes | (4,385) | (7,471) |
| Tax effect of the change in accumulated other comprehensive income (loss) | 19,763 | (19,763) |
| | ----- | |

The following is a reconciliation from the statutory federal income tax rate to the Company's effective income tax rate from continuing operations:

| Year ended December 31, | 2003 | 2002 |
|---|-------------------------|------|
| | (Percentage of pre-tax) | |
| | ----- | |
| Statutory federal income tax rate | 35.0% | 35.0 |
| State income taxes, net of federal income tax benefit | 1.2 | .5 |
| Amortization of nondeductible goodwill | - | - |
| Amortization of investment tax credits | - | (.1) |
| Amortization of regulatory liability | (.1) | (.3) |
| Other, net | (.9) | .2 |
| | ----- | |
| Effective income tax rate | 35.2% | 35.3 |
| | ===== | |

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In accordance with SFAS 142, effective January 1, 2002, goodwill amortization for financial reporting purposes ceased.

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The tax effects of temporary differences that gave rise to significant portions of the deferred tax assets and deferred tax liabilities at December 31, 2003 and 2002 were as follows:

| December 31, | 2003 |
|--|------------------|
| ----- | |
| | (Dollars in thou |
| Deferred tax assets | |
| Postretirement benefit costs | \$ 59,215 |
| Regulatory support | 12,464 |
| Net state operating loss carryforwards | 41,358 |
| Other employee benefits | 10,160 |
| Other | 24,819 |
| ----- | |
| Gross deferred tax assets | 148,016 |
| Less valuation allowance | (19,735) |
| ----- | |
| Net deferred tax assets | 128,281 |
| ----- | |
| Deferred tax liabilities | |
| Property, plant and equipment, primarily due to depreciation differences | (291,482) |
| Goodwill | (350,812) |
| Deferred debt costs | (2,470) |
| Intercompany profits | (3,485) |
| Other | (8,583) |
| ----- | |
| Gross deferred tax liabilities | (656,832) |
| ----- | |
| Net deferred tax liability | \$ (528,551) |
| ===== | |

As of December 31, 2003, the Company had available tax benefits associated with net state operating loss carryforwards, which expire through 2023, of \$41.4 million. In assessing whether the Company can realize the benefits of its net state operating loss carryforwards, the Company considers whether it is more likely than not that some portion or all of the carryforwards will not be realized. The ultimate realization of the benefits of the carryforwards is dependent upon the generation of future taxable income during the periods in which those temporary differences become deductible. The Company considers its scheduled reversal of deferred tax liabilities, projected future taxable income and tax planning strategies in making this assessment. As a result of such assessment, \$19.7 million was reserved through the valuation allowance as of December 31, 2003 as it is likely that this amount of net operating loss carryforwards will not be utilized prior to expiration.

(13) NONRECURRING GAINS AND LOSSES, NET

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In the second quarter of 2002, the Company recorded a pre-tax gain of \$3.7 million from the sale of a PCS license.

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In the third quarter of 2001, the Company recorded a pre-tax gain on the sale of its remaining common shares of Illuminet Holdings, Inc. aggregating \$54.6 million (\$35.5 million after-tax; \$.25 per diluted share). The Company also recorded a pre-tax gain of \$4.0 million (\$2.6 million after-tax; \$.02 per diluted share) on the sale of certain other assets. Additionally in 2001, the Company recorded pre-tax charges of \$25.5 million (\$16.6 million after-tax; \$.12 per diluted share) due to the write-down in the value of certain non-operating investments in which the Company owns a minority interest.

(14) EARNINGS PER SHARE

The following is a reconciliation of the numerators and denominators of the basic and diluted earnings per share computations:

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| Year ended December 31, | 2003 | 2002 |
|---|--|---------|
| | (Dollars, except per share amounts, and shares in thousands) | |
| Income (Numerator): | | |
| Income from continuing operations | \$ 344,707 | 193,533 |
| Discontinued operations, net of tax | - | 608,091 |
| Net income | 344,707 | 801,624 |
| Dividends applicable to preferred stock | (399) | (399) |
| Net income applicable to common stock for computing basic earnings per share | 344,308 | 801,225 |
| Dividends applicable to preferred stock | 399 | 399 |
| Net income as adjusted for purposes of computing diluted earnings per share | \$ 344,707 | 801,624 |
| Net income applicable to common stock for computing basic earnings per share, as adjusted for goodwill amortization | \$ 344,308 | 801,225 |
| Net income as adjusted for purposes of computing diluted earnings per share, as adjusted for goodwill amortization | \$ 344,707 | 801,624 |
| Shares (Denominator): | | |
| Weighted average number of shares outstanding during period | 143,673 | 141,796 |
| Employee Stock Ownership Plan shares not committed to be released | (90) | (183) |
| Weighted average number of shares outstanding during period for computing basic earnings per share | 143,583 | 141,613 |
| Incremental common shares attributable to dilutive securities: | | |
| Shares issuable under convertible securities | 435 | 435 |
| Shares issuable under outstanding stock options | 682 | 831 |

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| ----- | | |
|--|---------|---------|
| Number of shares as adjusted for purposes of computing diluted earnings per share | 144,700 | 142,879 |
| ===== | | |
| Basic earnings per share | | |
| From continuing operations | \$ 2.40 | 1.36 |
| From continuing operations, as adjusted for goodwill amortization | \$ 2.40 | 1.36 |
| From discontinued operations | \$ - | 4.29 |
| From discontinued operations, as adjusted for goodwill amortization | \$ - | 4.29 |
| Basic earnings per share | \$ 2.40 | 5.66 |
| Basic earnings per share, as adjusted for goodwill amortization | \$ 2.40 | 5.66 |
| Diluted earnings per share | | |
| From continuing operations | \$ 2.38 | 1.35 |
| From continuing operations, as adjusted for goodwill amortization | \$ 2.38 | 1.35 |
| From discontinued operations | \$ - | 4.26 |
| From discontinued operations, as adjusted for goodwill amortization | \$ - | 4.26 |
| Diluted earnings per share | \$ 2.38 | 5.61 |
| Diluted earnings per share, as adjusted for goodwill amortization | \$ 2.38 | 5.61 |

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The weighted average number of options to purchase shares of common stock that were excluded from the computation of diluted earnings per share because the exercise price of the option was greater than the average market price of the common stock was 2.6 million for 2003, 3.3 million for 2002 and 1.3 million for 2001.

(15) STOCK OPTION PROGRAMS

CenturyTel maintains programs which allow the Board of Directors, through the Compensation Committee, to grant (i) incentives to certain employees in any one or a combination of several forms, including incentive and non-qualified stock options; stock appreciation rights; restricted stock; and performance shares and (ii) stock options to outside directors. As of December 31, 2003, CenturyTel had reserved 12.1 million shares of common stock which may be issued under CenturyTel's current incentive compensation programs.

Under the Company's programs, options have been granted to employees and directors at a price either equal to or exceeding the then-current market price. All of the options expire ten years after the date of grant and the vesting period ranges from immediate to three years.

Stock option transactions during 2003, 2002 and 2001 were as follows:

| | Number of options | |
|-------------------------------|----------------------|----|
| ----- | | |
| Outstanding December 31, 2000 | 4,681,159 | \$ |
| Exercised | (149,806) | |

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| | |
|-------------------------------|-------------|
| Granted | 1,971,750 |
| Forfeited | (135,583) |
| ----- | |
| Outstanding December 31, 2001 | 6,367,520 |
| Exercised | (1,366,560) |
| Granted | 1,983,150 |
| Forfeited | (88,308) |
| ----- | |
| Outstanding December 31, 2002 | 6,895,802 |
| Exercised | (1,059,414) |
| Granted | 1,720,317 |
| Forfeited | (822,133) |
| ----- | |
| Outstanding December 31, 2003 | 6,734,572 |
| ===== | |
| Exercisable December 31, 2003 | 3,807,355 |
| ===== | |
| Exercisable December 31, 2002 | 3,991,753 |
| ===== | |

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The following tables summarize certain information about CenturyTel's stock options at December 31, 2003.

Options outstanding

| Range of exercise prices | Number of options | Weighted average remaining contractual life outstanding | Weighted exercise price |
|--------------------------|-------------------|---|-------------------------|
| \$ 11.67-17.64 | 931,324 | 1.9 | \$ 11.67 |
| 24.10-26.31 | 230,308 | 7.6 | 24.10 |
| 26.62-31.56 | 3,061,468 | 7.9 | 26.62 |
| 31.75-38.50 | 2,469,563 | 8.4 | 31.75 |
| 39.00-46.19 | 41,909 | 5.3 | 39.00 |
| 11.67-46.19 | 6,734,572 | 7.5 | 11.67 |
| ===== | | | |

Options exercisable

| Range of exercise prices | Number of options exercisable | Weighted exercise price |
|--------------------------|-------------------------------|-------------------------|
| \$ 11.67-17.64 | 931,324 | \$ 11.67 |
| 24.10-26.31 | 178,753 | 24.10 |
| 26.62-31.56 | 1,179,303 | 26.62 |
| 31.75-38.50 | 1,476,066 | 31.75 |

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| | | |
|-------------|-----------|---|
| 39.00-46.19 | 41,909 | 4 |
| | ----- | |
| 11.67-46.19 | 3,807,355 | 2 |
| | ===== | |

(16) SUPPLEMENTAL CASH FLOW DISCLOSURES

The amount of interest actually paid by the Company, net of amounts capitalized of \$488,000, \$1.2 million and \$3.5 million during 2003, 2002 and 2001, respectively, was \$221.1 million, \$210.9 million and \$224.7 million during 2003, 2002 and 2001, respectively. Income taxes paid were \$91.6 million in 2003, \$325.5 million in 2002 and \$128.3 million in 2001. Income tax refunds totaled \$85.7 million in 2003, \$2.7 million in 2002 and \$5.0 million in 2001.

The Company has consummated the acquisitions of various operations, along with certain other assets, during the three years ended December 31, 2003. In connection with these acquisitions, the following assets were acquired and liabilities assumed:

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| Year ended December 31, | 2003 | 2002 |
|---|-----------------------|-----------|
| | (Dollars in thousand) | |
| Property, plant and equipment, net | \$ 46,390 | 866,575 |
| Goodwill | 21,743 | 1,335,157 |
| Deferred credits and other liabilities | 21,754 | (56,897) |
| Other assets and liabilities, excluding cash and cash equivalents | (3,644) | 100,191 |
| Decrease in cash due to acquisitions | \$ 86,243 | 2,245,026 |

The Company has disposed of various operations reflected within continuing operations, along with certain other assets, during the three years ended December 31, 2003. In connection with these dispositions, the following assets were sold, liabilities eliminated, assets received and gain recognized:

| Year ended December 31, | 2003 | 2002 |
|---|-----------------------|---------|
| | (Dollars in thousand) | |
| Property, plant and equipment, net | \$ - | - |
| Marketable equity securities | - | - |
| Other assets and liabilities, excluding cash and cash equivalents | - | (435) |
| Gain on sale of assets | - | (3,709) |
| Increase in cash due to dispositions | \$ - | (4,144) |

For information on the Company's discontinued operations, see Note 3.

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(17) FAIR VALUE OF FINANCIAL INSTRUMENTS

The following table presents the carrying amounts and estimated fair values of certain of the Company's financial instruments at December 31, 2003 and 2002.

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| | Carrying Amount | Fair Value |
|---|--------------------|---------------|
| (Dollars in thousands) | | |
| December 31, 2003 | | |
| Financial assets | | |
| Other | \$ 54,605 | 54,605 |
| Financial liabilities | | |
| Long-term debt (including current maturities) | \$ 3,181,755 | 3,440,000 |
| Interest rate swaps | \$ 11,693 | 11,693 |
| Other | \$ 44,612 | 44,612 |
| December 31, 2002 | | |
| Financial assets | | |
| Interest rate swaps | \$ 22,163 | 22,163 |
| Other | \$ 33,637 | 33,637 |
| Financial liabilities | | |
| Long-term debt (including current maturities) | \$ 3,648,869 | 3,937,000 |
| Interest rate swaps | 1,290 | 1,290 |
| Other | \$ 41,884 | 41,884 |

(1) Fair value was estimated by discounting the scheduled payment streams to present value based upon rates currently available to the Company for similar debt.

(2) Fair value was estimated by the Company to approximate carrying value.

The carrying amount of cash and cash equivalents, accounts receivable, accounts payable and accrued expenses approximates the fair value due to the short maturity of these instruments and have not been reflected in the above table.

(18) BUSINESS SEGMENTS

The Company's only separately reportable business segment is its telephone operations. The operating income of this segment is reviewed by the chief operating decision maker to assess performance and make business decisions. Due to the sale of the Company's wireless operations, such operations (which were previously reported as a separate segment) are classified as discontinued operations. Other operations include, but are not limited to, the Company's non-regulated long distance operations, Internet operations, competitive local exchange carrier operations, fiber transport business and security monitoring operations.

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The Company's telephone operations are conducted in rural, suburban and small urban communities in 22 states. Approximately 70% of the Company's telephone access lines are in Wisconsin, Missouri, Alabama, Arkansas and Washington.

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| | Operating revenues | Depreciation and amortization |
|--|-----------------------|-------------------------------------|
| ----- | | |
| (Dollars in thousands) | | |
| Year ended December 31, 2003 | | |
| Telephone | \$ 2,071,980 | 450,851 |
| Other operations | 308,765 | 19,790 |
| ----- | | |
| Total | \$ 2,380,745 | 470,641 |
| ===== | | |
| Year ended December 31, 2002 | | |
| Telephone | \$ 1,733,592 | 396,866 |
| Other operations | 238,404 | 14,760 |
| Corporate overhead costs allocable to discontinued operations | - | - |
| ----- | | |
| Total | \$ 1,971,996 | 411,626 |
| ===== | | |
| Year ended December 31, 2001 | | |
| Telephone | \$ 1,505,733 | 398,284 |
| Other operations | 173,771 | 8,754 |
| Corporate overhead costs allocable to discontinued operations | - | - |
| ----- | | |
| Total | \$ 1,679,504 | 407,038 |
| ===== | | |
| Year ended December 31, | | |
| | 2003 | 2002 |
| ----- | | |
| (Dollars in thousands) | | |
| Operating income | \$ 750,396 | 575,406 |
| Interest expense | (226,751) | (221,845) |
| Income from unconsolidated cellular entity | 6,160 | 5,582 |
| Nonrecurring gains and losses, net | - | 3,709 |
| Other income and expense | 2,154 | (63,814) |
| ----- | | |
| Income from continuing operations before income tax expense | \$ 531,959 | 299,038 |
| ===== | | |

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| Year ended December 31, | 2003 | 2002 |
|-------------------------|------------|---------|
| (Dollars in thousands) | | |
| Capital expenditures | | |
| Telephone | \$ 317,357 | 319,536 |
| Other operations | 60,582 | 66,731 |
| Total | \$ 377,939 | 386,267 |

| December 31, | 2003 | 2002 |
|------------------------|--------------|-----------|
| (Dollars in thousands) | | |
| Total assets | | |
| Telephone | \$ 6,747,036 | 6,962,713 |
| Other operations | 1,148,816 | 807,695 |
| Assets held for sale | - | - |
| Total assets | \$ 7,895,852 | 7,770,408 |

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Interexchange carriers and other accounts receivable on the balance sheets are primarily amounts due from various long distance carriers, principally AT&T, and several large local exchange operating companies.

(19) COMMITMENTS AND CONTINGENCIES

Construction expenditures and investments in vehicles, buildings and equipment during 2004 are estimated to be \$290 million for telephone operations and \$110 million for other operations.

In *Barbrasue Beattie and James Sovis*, on behalf of themselves and all others similarly situated, v. *CenturyTel, Inc.*, filed on October 29, 2002 in the United States District Court for the Eastern District of Michigan (Case No. 02-10277), the plaintiffs allege that the Company unjustly and unreasonably billed customers for inside wire maintenance services, and seek unspecified money damages and injunctive relief under various legal theories on behalf of a purported class of over two million customers in the Company's telephone markets. The Court has not yet ruled on the plaintiffs' certification motion, and has not yet set a date to resolve this issue. Given the current status of this case, the Company cannot estimate the potential impact, if any, that this case will have on its results of operations.

AT&T filed a petition with the FCC in December 2003 seeking forbearance from enforcing certain provisions of the Telecommunications Act of 1996 that allows LECs to file access tariffs on a streamlined basis and, if certain criteria are met, deems those tariffs lawful. Certain of the Company's telephone subsidiaries file interstate tariffs directly with the FCC using this streamlined filing approach. As a result of recent court rulings, tariffs that have been "deemed lawful" in effect nullify an interexchange carrier's ability

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to seek refunds should the earnings from the tariffs ultimately result in earnings above the authorized rate of return prescribed by the FCC. The Company has not recognized any revenues in excess of the authorized rate of return applicable to those carriers who historically have requested refunds pending resolution of the "deemed lawful" tariff issue. The Company will continue to monitor the status of the AT&T petition with the FCC. Although it is possible the Company could benefit favorably upon resolution of this issue, there is no assurance that a favorable outcome will occur.

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From time to time, the Company is involved in various other claims and legal actions relating to the conduct of its business. In the opinion of management, the ultimate disposition of these matters will not have a material adverse effect on the Company's consolidated financial position or results of operations.

(20) SUBSEQUENT EVENT

On February 3, 2004, the Company announced that its board of directors approved a stock repurchase program that will allow the Company to repurchase up to an aggregate of \$400 million of either its common stock or convertible equity units prior to December 31, 2005. The Company commenced purchases under this plan on February 6, 2004.

* * * * *

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CENTURYTEL, INC.

Consolidated Quarterly Income Statement Information
(Unaudited)

| | First quarter | Second quarter | Third quarter |
|---|------------------|-------------------|------------------|
| (Dollars in thousands, except per share (unaudited)) | | | |
| 2003 | | | |
| Operating revenues | \$ 580,530 | 590,148 | 603,752 |
| Operating income | \$ 184,773 | 188,381 | 190,781 |
| Net income | \$ 83,919 | 87,367 | 90,979 |
| Basic earnings per share | \$.59 | .61 | .63 |
| Diluted earnings per share | \$.58 | .60 | .63 |
| 2002 | | | |
| Operating revenues | \$ 422,918 | 438,702 | 524,497 |
| Operating income | \$ 119,049 | 109,531 | 157,716 |
| Income from continuing operations | \$ 43,117 | 41,482 | 64,589 |
| Net income | \$ 70,767 | 78,763 | 607,749 |
| Basic earnings per share from continuing operations | \$.30 | .29 | .46 |
| Basic earnings per share | \$.50 | .56 | 4.29 |
| Diluted earnings per share from continuing operations | \$.30 | .29 | .45 |
| Diluted earnings per share | \$.50 | .55 | 4.26 |

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2001

| | | | | |
|---|----|---------|---------|---------|
| Operating revenues | \$ | 411,602 | 409,250 | 423,973 |
| Operating income | \$ | 104,309 | 99,209 | 105,991 |
| Income from continuing operations | \$ | 27,708 | 22,533 | 60,994 |
| Net income | \$ | 46,722 | 154,241 | 92,305 |
| Basic earnings per share from continuing operations | \$ | .20 | .16 | .43 |
| Basic earnings per share from continuing operations, as adjusted | \$ | .28 | .24 | .51 |
| Basic earnings per share | \$ | .33 | 1.10 | .65 |
| Basic earnings per share, as adjusted | \$ | .43 | 1.20 | .75 |
| Diluted earnings per share from continuing operations | \$ | .19 | .16 | .43 |
| Diluted earnings per share from continuing operations, as adjusted | \$ | .28 | .24 | .51 |
| Diluted earnings per share | \$ | .33 | 1.09 | .65 |
| Diluted earnings per share, as adjusted | \$ | .43 | 1.19 | .75 |

Diluted earnings per share for the fourth quarter of 2003 included a \$.06 per share charge related to operating taxes, net of related revenue effect, and interest associated with various operating tax audits.

Diluted earnings per share for the third quarter of 2002 included \$3.72 per share related to the gain on the sale of substantially all of the Company's wireless operations, net of amounts written off for costs expended related to the wireless portion of the new billing system currently in development. Diluted earnings per share for the fourth quarter

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of 2002 was negatively impacted by \$.27 per share related to the redemption premium on the Company Series I remarketable notes that were redeemed in October 2002. On July 1 and August 31, 2002, the Company acquired nearly 650,000 telephone access lines and related assets from Verizon. See Note 2 for additional information.

* * * * *

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(CENTURYTEL LOGO)

| | |
|----------------------|--------------------------|
| | 000000 0000000000 0 0000 |
| | 000000000.000 ext |
| | 000000000.000 ext |
| | 000000000.000 ext |
| MR A SAMPLE | 000000000.000 ext |
| DESIGNATION (IF ANY) | 000000000.000 ext |
| ADD 1 | 000000000.000 ext |
| ADD 2 | 000000000.000 ext |
| ADD 3 | |
| ADD 4 | HOLDER ACCOUNT NUMBER |
| ADD 5 | |
| ADD 6 | C 1234567890 J N T |
| (BARCODE) | (BARCODE) |

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[] Mark this box with an X if you have made changes to your name or address details above.

ANNUAL MEETING PROXY CARD

A. TO ELECT FOUR CLASS I DIRECTORS

1. The Board of Directors recommends a vote FOR the listed nominees.

| | FOR | WITHHOLD |
|----------------------------|-----|----------|
| 01 - William R. Boles, Jr. | [] | [] |
| 02 - W. Bruce Hanks | [] | [] |
| 03 - C.G. Melville, Jr. | [] | [] |
| 04 - Glen F. Post, III | [] | [] |

KEY FOR EXPLANATION OF VOTING RIGHTS

TVS - TOTAL VOTING SECURITIES, INCLUDING DIVIDEND REINVESTMENT
AND/OR EMPLOYEE STOCK PURCHASE PLAN(S)
1VT - ONE-VOTE TOTAL
10VT - TEN-VOTE TOTAL
VOTE - TOTAL VOTES TO WHICH YOU ARE ENTITLED

NOTE: TO DETERMINE THE TOTAL NUMBER OF 10-VOTE
SHARES, DIVIDE THE 10VT AMOUNT BY TEN (10).

B. ISSUES

| | FOR | AGAINST | ABSTAIN |
|--|-----|---------|---------|
| 2. To ratify the selection of KPMG LLP as the Company's independent auditor for 2004. | [] | [] | [] |
| 3. In their discretion to vote upon such other business as may properly come before the Meeting. | [] | [] | [] |

C. AUTHORIZED SIGNATURES - SIGN HERE - THIS SECTION MUST BE COMPLETED FOR YOUR INSTRUCTIONS TO BE EXECUTED.

Please sign exactly as name appears on the certificate or certificates representing shares to be voted by this proxy. When signing as executor, administrator, attorney, trustee or guardian, please give full title as such. If a corporation, please sign in full corporate name by president or other authorized officer. If a partnership, please sign in partnership name by authorized persons.

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Signature 1 - Please keep signature within the box

Signature 2 - Please keep signature within the box

Date (mm/dd/yyyy)

 / /

1 UPX HHH PPPP 003005

=====

PROXY - CENTURYTEL, INC.

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THIS PROXY IS SOLICITED ON BEHALF OF THE BOARD OF DIRECTORS

The undersigned hereby constitutes and appoints Glen F. Post, III or Stacey W. Goff, or either of them, proxies for the undersigned, with full power of substitution, to represent the undersigned and to cast the number of votes attributable to all of the shares of common stock and voting preferred stock (collectively, the "Voting Shares") of CenturyTel, Inc. (the "Company") that the undersigned is entitled to vote at the annual meeting of shareholders of the Company to be held on May 6, 2004, and at any and all adjournments thereof (the "Meeting").

The Board of Directors recommends that you vote FOR the nominees and the proposal listed on the reverse side hereof. In addition to serving as a Proxy, this card will also serve as instructions to Computershare Investor Services, LLC (the "Agent") to cast in the manner designated on the reverse side hereof the number of votes allocable to the undersigned, if any, that are attributable to shares of the Company's common stock held as of March 8, 2004 in the name of the Agent and credited to any plan account of the undersigned in accordance with the Company's dividend reinvestment plan or employee stock purchase plans. Upon timely receipt of this Proxy, properly executed, all of the votes attributable to your Voting Shares, including any held in the name of the Agent, will be voted as specified. If this Proxy is properly executed but no specific directions are given, all of your votes will be voted for the nominees and the proposal.

(Please See Reverse Side)