

BRIGHTCOVE INC
Form 10-Q
November 06, 2013
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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

(Mark One)

**Quarterly report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934
For the quarterly period ended September 30, 2013**

OR

**Transition report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934
For the transition period from _____ to _____**

Commission File Number: 001-35429

BRIGHTCOVE INC.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of
incorporation or organization)

20-1579162
(I.R.S. Employer
Identification No.)

290 Congress Street
Boston, MA 02210

(Address of principal executive offices)

(888) 882-1880

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of October 31, 2013 there were 28,771,497 shares of the registrant's common stock, \$0.001 par value per share, issued and outstanding.

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BRIGHTCOVE INC.

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Table of Contents**PART I. FINANCIAL INFORMATION****ITEM 1. FINANCIAL STATEMENTS****Brightcove Inc.****Condensed Consolidated Balance Sheets****(unaudited)****(in thousands, except share and per share data)**

| | September 30, 2013 | December 31, 2012 |
|---|-------------------------------|------------------------------|
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 30,099 | \$ 21,708 |
| Short-term investments | 4,004 | 8,264 |
| Restricted cash | 163 | 102 |
| Accounts receivable, net of allowance of \$408 and \$338, respectively (includes related party amounts of \$0 and \$451, respectively) | 20,275 | 18,956 |
| Prepaid expenses and other current assets | 4,848 | 2,987 |
| Deferred tax asset | 163 | 187 |
| Total current assets | 59,552 | 52,204 |
| Long-term investments | | 3,069 |
| Property and equipment, net | 7,208 | 8,400 |
| Intangible assets, net | 9,098 | 10,387 |
| Goodwill | 22,018 | 22,018 |
| Restricted cash, net of current portion | 201 | 201 |
| Other assets | 712 | 714 |
| Total assets | \$ 98,789 | \$ 96,993 |
| Liabilities and stockholders equity | | |
| Current liabilities: | | |
| Accounts payable | \$ 1,483 | \$ 619 |
| Accrued expenses | 12,235 | 11,639 |
| Deferred revenue | 24,826 | 19,103 |
| Total current liabilities | 38,544 | 31,361 |
| Deferred revenue, net of current portion | 60 | 113 |
| Other liabilities | 1,224 | 1,027 |

| | | |
|--|-----------|-----------|
| Total liabilities | 39,828 | 32,501 |
| Contingencies (<i>Note 11</i>) | | |
| Stockholders' equity: | | |
| Undesignated preferred stock, \$0.001 par value; 5,000,000 shares authorized; 0 shares issued | | |
| Common stock, \$0.001 par value; 100,000,000 shares authorized; 28,421,428 and 27,954,926 shares issued and outstanding, respectively | 28 | 28 |
| Additional paid in capital | 174,019 | 167,912 |
| Accumulated other comprehensive income (loss) | (207) | 572 |
| Accumulated deficit | (114,879) | (105,862) |
| Total stockholders' equity attributable to Brightcove Inc. | 58,961 | 62,650 |
| Non-controlling interest in consolidated subsidiary | | 1,842 |
| Total stockholders' equity | 58,961 | 64,492 |
| Total liabilities and stockholders' equity | \$ 98,789 | \$ 96,993 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

Table of Contents**Brightcove Inc.****Condensed Consolidated Statements of Operations****(unaudited)****(in thousands, except share and per share data)**

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|---|----------------|--|-----------------|
| | 2013 | 2012 | 2013 | 2012 |
| Revenue: (1) | | | | |
| Subscription and support revenue | \$ 26,535 | \$ 21,503 | \$ 75,887 | \$ 61,057 |
| Professional services and other revenue | 1,992 | 568 | 4,262 | 2,578 |
| Total revenue | 28,527 | 22,071 | 80,149 | 63,635 |
| Cost of revenue: (2) (3) | | | | |
| Cost of subscription and support revenue | 7,047 | 5,822 | 21,441 | 16,250 |
| Cost of professional services and other revenue | 2,201 | 1,151 | 5,393 | 3,531 |
| Total cost of revenue | 9,248 | 6,973 | 26,834 | 19,781 |
| Gross profit | 19,279 | 15,098 | 53,315 | 43,854 |
| Operating expenses: (2) (3) | | | | |
| Research and development | 5,607 | 4,771 | 15,650 | 13,512 |
| Sales and marketing | 10,159 | 9,429 | 30,855 | 28,182 |
| General and administrative | 4,460 | 3,855 | 13,840 | 11,766 |
| Merger-related | 370 | 756 | 1,461 | 1,235 |
| Total operating expenses | 20,596 | 18,811 | 61,806 | 54,695 |
| Loss from operations | (1,317) | (3,713) | (8,491) | (10,841) |
| Other income (expense), net | 104 | 42 | (359) | (494) |
| Loss before income taxes and non-controlling interest in consolidated subsidiary | (1,213) | (3,671) | (8,850) | (11,335) |
| Provision for (benefit from) income taxes | 55 | (3,280) | 149 | (3,222) |
| Consolidated net loss | (1,268) | (391) | (8,999) | (8,113) |
| Net income attributable to non-controlling interest in consolidated subsidiary | | (220) | (20) | (422) |

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| | | | | |
|--|---------|-------|---------|---------|
| Net loss attributable to Brightcove Inc. | (1,268) | (611) | (9,019) | (8,535) |
| Accretion of dividends on redeemable convertible preferred stock | | | | (733) |

| | | | | |
|--|------------|----------|------------|------------|
| Net loss attributable to common stockholders | \$ (1,268) | \$ (611) | \$ (9,019) | \$ (9,268) |
|--|------------|----------|------------|------------|

| | | | | |
|--|-----------|-----------|-----------|-----------|
| Net loss per share attributable to common stockholders - basic and diluted | \$ (0.04) | \$ (0.02) | \$ (0.32) | \$ (0.39) |
|--|-----------|-----------|-----------|-----------|

| | | | | |
|---|------------|------------|------------|------------|
| Weighted-average number of common shares used in computing net loss per share attributable to common stockholders - basic and diluted | 28,345,519 | 27,478,705 | 28,184,533 | 23,539,859 |
|---|------------|------------|------------|------------|

| | | | | |
|--|----|--------|-------|----------|
| (1) Includes related party revenue (Note 13) | \$ | \$ 965 | \$ 42 | \$ 2,744 |
|--|----|--------|-------|----------|

(2) Stock-based compensation included in above line items:

| | | | | |
|--|-------|-------|--------|-------|
| Cost of subscription and support revenue | \$ 60 | \$ 31 | \$ 185 | \$ 86 |
|--|-------|-------|--------|-------|

| | | | | |
|---|----|----|-----|----|
| Cost of professional services and other revenue | 53 | 32 | 117 | 79 |
|---|----|----|-----|----|

| | | | | |
|--------------------------|-----|-----|-----|-----|
| Research and development | 354 | 191 | 902 | 408 |
|--------------------------|-----|-----|-----|-----|

| | | | | |
|---------------------|-----|-----|-------|-------|
| Sales and marketing | 557 | 435 | 1,641 | 1,050 |
|---------------------|-----|-----|-------|-------|

| | | | | |
|----------------------------|-----|-----|-------|-------|
| General and administrative | 561 | 769 | 1,891 | 2,045 |
|----------------------------|-----|-----|-------|-------|

(3) Amortization of acquired intangible assets included in above line items:

| | | | | |
|--|--------|--------|--------|--------|
| Cost of subscription and support revenue | \$ 253 | \$ 127 | \$ 759 | \$ 127 |
|--|--------|--------|--------|--------|

| | | | | |
|--------------------------|---|---|----|---|
| Research and development | 9 | 5 | 29 | 5 |
|--------------------------|---|---|----|---|

| | | | | |
|---------------------|-----|----|-----|----|
| Sales and marketing | 166 | 83 | 500 | 83 |
|---------------------|-----|----|-----|----|

The accompanying notes are an integral part of these condensed consolidated financial statements.

Table of Contents**Brightcove Inc.****Condensed Consolidated Statements of Comprehensive Loss****(unaudited)****(in thousands)**

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|---|-------------|--|-------------|
| | 2013 | 2012 | 2013 | 2012 |
| Consolidated net loss | \$ (1,268) | \$ (391) | \$ (8,999) | \$ (8,113) |
| Other comprehensive income (loss): | | | | |
| Foreign currency translation adjustments | 34 | 122 | (779) | 28 |
| Other comprehensive income (loss) | 34 | 122 | (779) | 28 |
| Comprehensive loss | (1,234) | (269) | (9,778) | (8,085) |
| Net income attributable to non-controlling interest in consolidated subsidiary | | (220) | (20) | (422) |
| Comprehensive loss attributable to Brightcove Inc. | \$ (1,234) | \$ (489) | \$ (9,798) | \$ (8,507) |

The accompanying notes are an integral part of these condensed consolidated financial statements.

Table of Contents**Brightcove Inc.****Condensed Consolidated Statements of Cash Flows****(unaudited)****(in thousands)**

| | Nine Months Ended September 30, | |
|--|--|-----------------|
| | 2013 | 2012 |
| Operating activities | | |
| Net loss | \$ (8,999) | \$ (8,113) |
| Adjustments to reconcile net loss to net cash used in operating activities: | | |
| Depreciation and amortization | 4,562 | 3,109 |
| Stock-based compensation | 4,736 | 3,668 |
| Deferred income tax benefit | | (3,313) |
| Change in fair value of warrants | | (28) |
| Provision for reserves on accounts receivable | 351 | 91 |
| Amortization of premium on investments | 69 | 94 |
| Amortization of deferred financing costs | | 44 |
| Loss on disposal of equipment | | 83 |
| Changes in assets and liabilities: | | |
| Accounts receivable | (1,795) | (4,737) |
| Prepaid expenses and other current assets | (1,285) | (500) |
| Other assets | (11) | 321 |
| Accounts payable | 902 | (1,051) |
| Accrued expenses | 481 | 1,055 |
| Deferred revenue | 5,790 | 5,376 |
| Net cash provided by (used in) operating activities | 4,801 | (3,901) |
| Investing activities | | |
| Maturities of investments | 7,260 | 200 |
| Purchases of investments | | (14,105) |
| Purchases of property and equipment | (1,926) | (6,107) |
| Capitalization of internal-use software costs | (426) | (24) |
| Decrease in restricted cash | (61) | |
| Cash paid for acquisition, net of cash acquired | | (27,210) |
| Net cash provided by (used in) investing activities | 4,847 | (47,246) |
| Financing activities | | |
| Proceeds from exercise of stock options | 585 | 1,047 |
| Purchase of non-controlling interest in consolidated subsidiary | (1,084) | |
| Proceeds from issuance of common stock in connection with initial public offering, net of offering costs | | 56,762 |

| | | |
|--|-----------|-----------|
| Payments under term loan | | (7,000) |
| Net cash (used in) provided by financing activities | (499) | 50,809 |
| Effect of exchange rate changes on cash | (758) | 51 |
| Net increase (decrease) in cash and cash equivalents | 8,391 | (287) |
| Cash and cash equivalents at beginning of period | 21,708 | 17,227 |
| Cash and cash equivalents at end of period | \$ 30,099 | \$ 16,940 |

Supplemental disclosure of non-cash financing activities

| | | | |
|---|----|----|---------|
| Conversion of preferred stock to common stock | \$ | \$ | 106,451 |
| Conversion of warrants to purchase preferred stock to warrants to purchase common stock | \$ | \$ | 396 |
| Accretion of Series A, B, C and D redeemable convertible preferred stock issuance costs and dividends | \$ | \$ | 773 |
| Vesting of restricted stock | \$ | 8 | \$ 75 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

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Brightcove Inc.

Notes to Condensed Consolidated Financial Statements

(unaudited)

(in thousands, except share and per share data, unless otherwise noted)

1. Business Description and Basis of Presentation

Business Description

Brightcove Inc. (the Company) is a provider of cloud-based solutions for publishing and distributing professional digital media which enable its customers to publish and distribute video to Internet-connected devices quickly, easily and in a cost-effective manner.

The Company is headquartered in Boston, Massachusetts and was incorporated in the state of Delaware on August 24, 2004. At September 30, 2013, the Company had nine wholly-owned subsidiaries: Brightcove UK Ltd, Brightcove Singapore Pte. Ltd., Brightcove Korea, Brightcove Australia Pty Ltd, Brightcove Holdings, Inc., Bright Bay Co. Ltd., Brightcove Kabushiki Kaisha (Brightcove KK), Zencoder Inc. (Zencoder) and Brightcove FZ-LLC.

Prior to January 8, 2013, the Company owned a 63% interest in Brightcove KK, which the Company held since the formation of Brightcove KK in 2008. On January 8, 2013, the Company acquired the remaining 37% interest in Brightcove KK and, as a result, Brightcove KK is now 100% owned by the Company. See Note 3 for further discussion on this transaction.

Basis of Presentation

The accompanying interim condensed consolidated financial statements are unaudited. These condensed consolidated financial statements and notes should be read in conjunction with the audited consolidated financial statements and related notes, together with Management's Discussion and Analysis of Financial Condition and Results of Operations, contained in the Company's Annual Report on Form 10-K for the year ended December 31, 2012.

The accompanying unaudited condensed consolidated financial statements have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission. Accordingly, certain information and footnote disclosures normally included in financial statements prepared in accordance with generally accepted accounting principles in the United States have been condensed or omitted pursuant to such rules and regulations. In the opinion of management, the unaudited condensed consolidated financial statements and notes have been prepared on the same basis as the audited consolidated financial statements for the year ended December 31, 2012 contained in the Company's Annual Report on Form 10-K and include all adjustments, consisting of normal recurring adjustments, necessary for a fair presentation of the Company's financial position for the three and nine months ended September 30, 2013 and 2012. These interim periods are not necessarily indicative of the results to be expected for any other interim period or the full year.

The Company considers events or transactions that occur after the balance sheet date but prior to the issuance of the financial statements to provide additional evidence for certain estimates or to identify matters that require additional disclosure. Subsequent events have been evaluated as required. The Company has evaluated all subsequent events and determined that there are no material recognized or unrecognized subsequent events requiring disclosure, other than

those disclosed in this Report on Form 10-Q.

The accompanying condensed consolidated financial statements reflect the application of certain significant accounting policies as described below and elsewhere in these notes to the condensed consolidated financial statements. As of September 30, 2013, the Company's significant accounting policies and estimates, which are detailed in the Company's Annual Report on Form 10-K for the year ended December 31, 2012, have not changed.

Reclassification

Certain prior period amounts have been reclassified to conform to the current period presentation. This reclassification had no impact on the previously reported results of operations or cash flows.

2. Business Combination

On August 14, 2012, the Company acquired all of the outstanding capital stock of Zencoder, a privately-held company based in San Francisco, California. The purchase price of Zencoder was approximately \$27,379 and was funded by cash on hand. The Company acquired Zencoder to enhance and extend the Company's existing offerings with Zencoder's media encoding services. The Company believes that the unification of Zencoder's audio and video encoding service with the Company's existing offerings will enable new and improved scalable services that will help customers reduce the cost and complexity of video encoding and delivery.

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The acquisition was accounted for using the purchase method of accounting in accordance with Accounting Standards Codification (ASC) 805, *Business Combinations*. Accordingly, the results of operations of Zencoder have been included in the accompanying condensed consolidated financial statements since the date of acquisition. The purchase price has been allocated to the tangible and intangible assets acquired and liabilities assumed based upon the respective estimates of fair value as of the date of the merger and using assumptions that the Company's management believes are reasonable given the information currently available. Transaction costs and retention costs associated with the transaction have been expensed as incurred.

The process for estimating the fair values of identifiable intangible assets and certain tangible assets requires the use of significant estimates and assumptions, including estimating future cash flows and developing appropriate discount rates.

During the three months ended September 30, 2013 and 2012, the Company recorded merger-related expenses of \$370 and \$756, respectively, and during the nine months ended September 30, 2013 and 2012, the Company recorded merger-related expenses of \$1,461 and \$1,235, respectively. Included in merger-related expenses are costs incurred in connection with closing the acquisition in addition to costs associated with the retention of key employees. In addition to the \$27,379 purchase price, per the merger agreement, approximately \$2,667 is to be paid to retain certain key employees over a two year period as services are performed. Given that the retention amount is related to a future service requirement, the related expense is being recorded as compensation expense in the Merger-related line item in the condensed consolidated statements of operations over the expected service period, and was \$281 during both the three and nine months ended September 30, 2012 and was \$370 and \$1,461, respectively, during the three and nine months ended September 30, 2013.

3. Non-controlling Interest

On May 30, 2008, the Company formed Brightcove KK, a wholly owned subsidiary of Brightcove Inc. On July 18, 2008, the Company entered into a joint venture agreement with J-Stream Inc. (J-Stream), Dentsu, Inc. (Dentsu), CyberCommunications, Inc. and Transcosmos Investments & Business Development, Inc. (collectively, the minority stockholders). The minority stockholders invested cash of approximately \$4.8 million in Brightcove KK such that their cumulative ownership interest in the entity was 37%, while the Company retained a 63% ownership interest in the entity. The Company determined that it had a controlling interest and was the primary beneficiary of the entity. As such, the Company consolidated Brightcove KK for financial reporting purposes, and a non-controlling interest was recorded for the third parties' interest in the net assets and operations of Brightcove KK to the extent of the non-controlling partners' individual investments.

On January 8, 2013, the Company acquired the remaining 37% interest in Brightcove KK and, as a result, Brightcove KK is now 100% owned by the Company. The purchase price of the remaining equity interest was approximately \$1.1 million and was funded by cash on hand. The Company continues to consolidate Brightcove KK for financial reporting purposes, however, commencing on January 8, 2013, the Company no longer records a non-controlling interest in the condensed consolidated financial statements. The purchase was accounted for as an equity transaction in accordance with ASC 810, *Consolidation*. Accordingly, the non-controlling interest in the consolidated subsidiary on the accompanying condensed consolidated balance sheet was reduced to zero on the transaction date to reflect the Company's increased ownership percentage, with the excess of the non-controlling interest balance on the date of the acquisition over the \$1.1 million purchase price recorded as additional-paid-in-capital.

Non-controlling interest represents the minority shareholders' proportionate share of the Company's majority owned subsidiary, Brightcove KK. The following table sets forth the changes in non-controlling interest for the three and nine months ended September 30, 2013 and 2012:

| | Three Months Ended September 30, | | The Months Ended September 30, | |
|--|----------------------------------|----------|--------------------------------|----------|
| | 2013 | 2012 | 2013 | 2012 |
| Balance at beginning of period | \$ | \$ 1,310 | \$ 1,842 | \$ 1,108 |
| Net income attributable to non-controlling interest in consolidated subsidiary | | 220 | 20 | 422 |
| Purchase of non-controlling interest in consolidated subsidiary | | | (1,862) | |
| Balance at end of period | \$ | \$ 1,530 | \$ | \$ 1,530 |

4. Concentration of Credit Risk

The Company has no significant off-balance sheet risk, such as foreign exchange contracts, option contracts, or other foreign hedging arrangements. Financial instruments that potentially expose the Company to concentrations of credit risk consist primarily of cash, cash equivalents, investments and trade accounts receivable. The Company maintains its cash and cash equivalents principally with accredited financial institutions of high credit standing. Although the Company deposits its cash with multiple financial institutions, its deposits, at times,

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may exceed federally insured limits. The Company routinely assesses the creditworthiness of its customers. The Company generally has not experienced any material losses related to receivables from individual customers, or groups of customers. The Company does not require collateral. Due to these factors, no additional credit risk beyond amounts provided for collection losses is believed by management to be probable in the Company's accounts receivable.

At September 30, 2013 and December 31, 2012, no individual customer accounted for 10% or more of net accounts receivable. For the three and nine months ended September 30, 2013 and 2012, no individual customer accounted for 10% or more of total revenue.

5. Concentration of Other Risks

The Company is dependent on certain content delivery network providers who provide digital media delivery functionality enabling the Company's on-demand application service to function as intended for the Company's customers and ultimate end-users. The disruption of these services could have a material adverse effect on the Company's business, financial position, and results of operations.

6. Cash, Cash Equivalents and Investments

The Company considers all highly liquid investments with an original maturity of three months or less at the date of purchase to be cash equivalents. Investments not classified as cash equivalents with maturities less than one year from the balance sheet date, are classified as short-term investments, while investments with maturities in excess of one year from the balance sheet date are classified as long-term investments. Management determines the appropriate classification of investments at the time of purchase, and re-evaluates such determination at each balance sheet date.

Cash and cash equivalents primarily consist of cash on deposit with banks and amounts held in interest-bearing money market accounts. Cash equivalents are carried at cost, which approximates their fair market value. Investments primarily consist of certificates of deposit, commercial paper and corporate debentures. At September 30, 2013 and December 31, 2012, the Company classified its investments as held-to-maturity as it is the Company's intention to hold such investments until they mature. As such, investments were recorded at amortized cost at September 30, 2013 and December 31, 2012.

Cash, cash equivalents and investments as of September 30, 2013 consist of the following:

| Description | September 30, 2013 | | | Balance Per Balance Sheet |
|--|------------------------|-------------------|----------------------|---------------------------------|
| | Contracted Maturity | Amortized Cost | Fair Market Value | |
| Cash | Demand | \$ 17,257 | \$ 17,257 | \$ 17,257 |
| Money market funds | Demand | 12,842 | 12,842 | 12,842 |
| Total cash and cash equivalents | | \$ 30,099 | \$ 30,099 | \$ 30,099 |
| Certificates of deposit | 17 255 days | \$ 1,200 | \$ 1,202 | \$ 1,200 |

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| | | | | | |
|------------------------------|----|----------|----------|----------|----------|
| Corporate debentures | 69 | 188 days | 2,804 | 2,809 | 2,804 |
| Total short-term investments | | | \$ 4,004 | \$ 4,011 | \$ 4,004 |

Cash, cash equivalents and investments as of December 31, 2012 consist of the following:

| Description | December 31, 2012 | | | Balance Per Balance Sheet |
|--|------------------------|-------------------|----------------------|---------------------------------|
| | Contracted Maturity | Amortized Cost | Fair Market Value | |
| Cash | Demand | \$ 15,275 | \$ 15,275 | \$ 15,275 |
| Money market funds | Demand | 6,433 | 6,433 | 6,433 |
| Total cash and cash equivalents | | \$ 21,708 | \$ 21,708 | \$ 21,708 |
| Certificates of deposit | 111 290 days | \$ 1,200 | \$ 1,200 | \$ 1,200 |
| Commercial paper | 52 100 days | 1,397 | 1,399 | 1,397 |
| Corporate debentures | 21 342 days | 5,667 | 5,673 | 5,667 |
| Total short-term investments | | \$ 8,264 | \$ 8,272 | \$ 8,264 |
| Certificates of deposit | 475 528 days | \$ 960 | \$ 962 | \$ 960 |
| Corporate debentures | 388 461 days | 2,109 | 2,118 | 2,109 |
| Total long-term investments | | \$ 3,069 | \$ 3,080 | \$ 3,069 |

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A reconciliation of the number of shares used in the calculation of basic and diluted net loss per share is as follows (in thousands):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|----------------------------------|--------|---------------------------------|--------|
| | 2013 | 2012 | 2013 | 2012 |
| Weighted-average shares of common stock outstanding | 28,346 | 27,507 | 28,185 | 23,583 |
| Less: weighted-average number of unvested restricted common shares outstanding | | 28 | | 43 |
| Weighted-average number of common shares used in calculating net loss per common share | 28,346 | 27,479 | 28,185 | 23,540 |

The following potentially dilutive common stock equivalent shares have been excluded from the computation of the weighted-average shares outstanding as their effect would have been anti-dilutive (in thousands):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|----------------------------------|-------|---------------------------------|-------|
| | 2013 | 2012 | 2013 | 2012 |
| Redeemable convertible preferred stock | | | | 2,888 |
| Options outstanding | 3,563 | 3,895 | 3,380 | 4,002 |
| Restricted stock units outstanding | 1,371 | 271 | 1,434 | 214 |
| Unvested restricted shares | | 28 | | 43 |
| Warrants | 28 | 31 | 28 | 40 |

8. Fair Value of Financial Instruments

The following tables set forth the Company's financial instruments carried at fair value using the lowest level of input as of September 30, 2013 and December 31, 2012:

| | September 30, 2013 | | | Total |
|---|---|---|--|-------|
| Quoted Prices in Active Markets for Identical Items | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | | |
| | | | | |

(Level
1)

| | | | | |
|--------------------|-----------|----|-----|-----------|
| Assets: | | | | |
| Money market funds | \$ 12,842 | \$ | \$ | \$ 12,842 |
| Restricted cash | | | 364 | 364 |
| Total assets | \$ 12,842 | \$ | 364 | \$ 13,206 |

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| | December 31, 2012 | | | |
|--------------------|--|---|--|----------|
| | Quoted Prices in Active Markets for Identical Items (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Total |
| Assets: | | | | |
| Money market funds | \$ 6,433 | \$ | \$ | \$ 6,433 |
| Restricted cash | | 303 | | 303 |
| Total assets | \$ 6,433 | \$ 303 | \$ | \$ 6,736 |

9. Stock-based Compensation

The fair value of stock options granted was estimated at the date of grant using the following weighted-average assumptions:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|----------------------------------|---------|---------------------------------|---------|
| | 2013 | 2012 | 2013 | 2012 |
| Expected life in years | 6.3 | 6.3 | 6.2 | 6.2 |
| Risk-free interest rate | 2.04% | 1.01% | 1.79% | 1.26% |
| Volatility | 54% | 56% | 54% | 57% |
| Dividend yield | | | | |
| Weighted-average fair value of stock options granted | \$ 5.64 | \$ 7.87 | \$ 5.08 | \$ 7.90 |

The Company recorded stock-based compensation expense of \$1,585 and \$1,458 for the three months ended September 30, 2013 and 2012, respectively, and \$4,736 and \$3,668 for the nine months ended September 30, 2013 and 2012, respectively. As of September 30, 2013, there was \$13,379 of unrecognized stock-based compensation expense related to stock-based awards that is expected to be recognized over a weighted-average period of 2.90 years.

The following is a summary of the status of the Company's stock options as of September 30, 2013 and the stock option activity for all stock option plans during the nine months ended September 30, 2013.

| Number of Shares | Exercise Price Per Share | Weighted Average Exercise Price Per | Weighted Average Remaining Contractual Term | Aggregate Intrinsic Value (1) |
|---------------------|-----------------------------|---|---|-------------------------------------|
|---------------------|-----------------------------|---|---|-------------------------------------|

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| | | | | Share | (Years) | |
|---|------------------|---------------|--------------|----------------|----------------|------------------|
| Outstanding at December 31, 2012 | 3,437,879 | \$0.31 | 16.88 | \$ 5.48 | | |
| Granted | 703,411 | 6.48 | 10.61 | 9.60 | | |
| Exercised | (367,613) | 0.31 | 11.00 | 1.59 | | \$ 2,461 |
| Canceled | (271,482) | 1.25 | 16.88 | 11.28 | | |
| Outstanding at September 30, 2013 | 3,502,195 | \$0.31 | 16.88 | \$ 6.27 | 6.95 | \$ 18,515 |
| Exercisable at September 30, 2013 | 2,332,875 | \$0.31 | 16.88 | \$ 4.19 | 5.94 | \$ 16,779 |
| Vested or expected to vest at September 30, 2013 (2) | 3,235,369 | \$0.31 | 16.88 | \$ 5.91 | 6.76 | \$ 18,163 |

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- (1) The aggregate intrinsic value was calculated based on the positive difference between the fair value of the Company's common stock on September 30, 2013 of \$11.25 per share, or the date of exercise, as appropriate, and the exercise price of the underlying options.
- (2) This represents the number of vested options as of September 30, 2013 plus the number of unvested options expected to vest as of September 30, 2013 based on the unvested options outstanding at September 30, 2013 adjusted for an estimated forfeiture rate.

The following table summarizes the restricted stock unit award activity during the nine months ended September 30, 2013:

| | Shares | Weighted Average Grant Date Fair Value |
|--------------------------------|-----------|---|
| Unvested by December 31, 2012 | 1,265,421 | \$ 11.72 |
| Granted | 401,791 | 6.76 |
| Vested and issued | (88,889) | 7.72 |
| Canceled | (170,042) | 10.78 |
| Unvested by September 30, 2013 | 1,408,281 | \$ 10.22 |

The following table summarizes the restricted stock award activity during the nine months ended September 30, 2013:

| | Shares | Weighted Average Grant Date Fair Value | Aggregate Intrinsic Value |
|--------------------------------|---------|---|---------------------------------|
| Unvested by December 31, 2012 | 4,887 | \$ 9.31 | |
| Granted | | | |
| Vested | (4,887) | \$ 9.31 | |
| Repurchased | | | |
| Unvested by September 30, 2013 | | \$ | \$ |

As discussed in Note 3 to the condensed consolidated financial statements, on January 8, 2013 the Company acquired the remaining 37% of Brightcove KK. The Brightcove KK Stock Option Plan was terminated in connection with this transaction.

10. Income Taxes

For the three months ended September 30, 2013 and 2012, the Company recorded an income tax provision (benefit) of \$55 and \$(3,280), respectively, and \$149 and \$(3,222), respectively, for the nine months ended September 30, 2013 and 2012. The income tax provision for the three and nine months ended September 30, 2013 relates principally to the Company's foreign operations. The income tax benefit recorded for the three and nine months ended September 30,

2012 relates principally to a reduction of the Company's valuation against its existing deferred tax assets to offset certain deferred tax liabilities on amortizable intangibles recognized upon the acquisition of Zencoder.

The Company has evaluated the positive and negative evidence bearing upon the realizability of its U.S. net deferred tax assets. As required by the provisions of ASC 740, *Income Taxes*, management has determined that it is more-likely-than-not that the Company will not utilize the benefits of federal and state U.S. net deferred tax assets for financial reporting purposes. Accordingly, the net deferred tax assets are subject to a valuation allowance at September 30, 2013 and December 31, 2012.

The Company has historically provided a valuation allowance against its net deferred tax assets in Japan. Based upon the level of historical income in Japan and future projections, the Company determined in the fourth quarter of 2012 that it was probable it will realize the benefits of its future deductible differences. As such, the Company released the valuation allowance related to the remaining deferred tax assets in Japan.

The Company's income tax return reporting periods since December 31, 2009 are open to income tax audit examination by the federal and state tax authorities. In addition, because the Company has net operating loss carryforwards, the Internal Revenue Service is permitted to audit earlier years and propose adjustments up to the amount of net operating losses generated in those years. There are currently no federal, state or foreign audits in progress.

Table of Contents**11. Contingencies****Legal Matters**

On August 27, 2012, a complaint was filed by Blue Spike, LLC naming the Company in a patent infringement case (Blue Spike, LLC v. Audible Magic Corporation, et al., United States District Court for the Eastern District of Texas). The complaint alleges that the Company has infringed U.S. Patent No. 7,346,472 with a listed issue date of March 18, 2008, entitled Method and Device for Monitoring and Analyzing Signals, U.S. Patent No. 7,660,700 with a listed issue date of February 9, 2010, entitled Method and Device for Monitoring and Analyzing Signals, U.S. Patent No. 7,949,494 with a listed issue date of May 24, 2011, entitled Method and Device for Monitoring and Analyzing Signals and U.S. Patent No. 8,214,175 with a listed issue date of July 3, 2012, entitled Method and Device for Monitoring and Analyzing Signals. The complaint seeks an injunction enjoining infringement, damages and pre-and post-judgment costs and interest. The Company answered and filed counterclaims against Blue Spike on December 3, 2012. The Company filed an amended answer and amended counterclaims against Blue Spike on July 15, 2013. This complaint is subject to indemnification by one of the Company's vendors. The Company cannot yet determine whether it is probable that a loss will be incurred in connection with this complaint, nor can the Company reasonably estimate the potential loss or range of a possible loss, if any.

On September 10, 2013, a complaint was filed by Cinsay Inc. naming the Company in a patent infringement case (Cinsay Inc. v. Brightcove Inc. and Joyus Inc., United States District Court for the Northern District of Texas). The complaint alleges that the Company has infringed U.S. Patent No. 8,312,486 with a listed issue date of November 13, 2012, entitled Interactive Product Placement and Method Therefor and U.S. Patent No. 8,533,753 with a listed issue date of September 10, 2013, entitled Interactive Product Placement and Method Therefor. On October 1, 2013, Cinsay filed an amended complaint against the Company and Joyus in which it reasserted the allegations of infringement of U.S. Patent No. 8,312,486 and U.S. Patent No. 8,533,753 and added allegations of infringement of U.S. Patent No. 8,549,555 with a listed issue date of October 1, 2013, entitled Interactive Product Placement and Method Therefor. The amended complaint seeks an injunction enjoining infringement, damages and pre- and post-judgment costs and interest. The Company cannot yet determine whether it is probable that a loss will be incurred in connection with this matter, nor can the Company reasonably estimate the potential loss or range of a possible loss, if any.

Guarantees and Indemnification Obligations

The Company typically enters into indemnification agreements in the ordinary course of business. Pursuant to these agreements, the Company indemnifies and agrees to reimburse the indemnified party for losses and costs incurred by the indemnified party, generally the Company's customers, in connection with patent, copyright, trade secret, or other intellectual property or personal right infringement claims by third parties with respect to the Company's technology. The term of these indemnification agreements is generally perpetual after execution of the agreement. Based on when customers first subscribe for the Company's service, the maximum potential amount of future payments the Company could be required to make under certain of these indemnification agreements is unlimited, however, more recently the Company has typically limited the maximum potential value of such potential future payments in relation to the value of the contract. Based on historical experience and information known as of September 30, 2013, the Company has not incurred any costs for the above guarantees and indemnities. The Company has received requests for indemnification from customers in connection with patent infringement suits brought against these customers by third parties. To date, the Company has not agreed that the requested indemnification is required by the Company's contract with these customers.

In certain circumstances, the Company warrants that its products and services will perform in all material respects in accordance with its standard published specification documentation in effect at the time of delivery of the licensed

products and services to the customer for the warranty period of the product or service. To date, the Company has not incurred significant expense under its warranties and, as a result, the Company believes the estimated fair value of these agreements is immaterial.

12. Debt

On March 31, 2011, the Company entered into a loan and security agreement with a lender (the **Line of Credit**) providing for an asset based line of credit. Under the Line of Credit, the Company can borrow up to the lesser of (i) \$8.0 million or (ii) 80% of the Company's eligible accounts receivable. Borrowing availability under the Line of Credit changes based upon the amount of eligible receivables, concentration of eligible receivables and other factors. The Company has the ability to obtain letters of credit, which reduce the borrowing availability of the Line of Credit. Borrowings under the Line of Credit are secured by substantially all of the Company's assets. Outstanding amounts under the Line of Credit accrue interest at a rate equal to the prime rate plus 1.5%. Advances under the Line of Credit were repayable on March 31, 2013, and interest and related finance charges are payable monthly. At September 30, 2013 and December 31, 2012, the Company had no amounts outstanding under the Line of Credit.

On June 24, 2011, the Company entered into the First Loan Modification Agreement (the **Modification Agreement**) to the Line of Credit. Pursuant to the terms of the Modification Agreement, during the year ended December 31, 2011, the Company drew \$7.0 million in

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term loan advances. In February 2012, the Company repaid the \$7.0 million balance under the Modification Agreement and made a final payment of \$140,000, representing 2% of the outstanding balance, pursuant to the terms of the Modification Agreement. As such, the Company had no outstanding borrowings under the Modification Agreement at September 30, 2013 and December 31, 2012.

On April 29, 2013, the Company entered into a Second Loan Modification Agreement (the Second Modification Agreement) to the Line of Credit. The Second Modification Agreement increases the aggregate amount of borrowings that may be outstanding under the Line of Credit from \$8.0 million to \$10.0 million and extends the maturity date to March 30, 2015. The Company had no outstanding borrowings under the Second Modification Agreement at September 30, 2013.

13. Related Party Transactions

Two of the former non-controlling interest holders in Brightcove KK, J-Stream and Dentsu, acted as product distributors for the Company in Japan. As disclosed in Note 3 to the condensed consolidated financial statements, on January 8, 2013, the Company acquired the remaining 37% interest in Brightcove KK and, as a result, Brightcove KK is now 100% owned by the Company. As such, J-Stream and Dentsu are no longer considered related parties effective January 8, 2013.

As of September 30, 2013 and December 31, 2012, accounts receivable from related parties was:

| | September 30, 2013 | December 31, 2012 |
|--|-----------------------|----------------------|
| J-Stream | \$ | \$ 432 |
| Dentsu | | 19 |
| Total related party accounts receivable | \$ | \$ 451 |

For the three and nine months ended September 30, 2013 and 2012, the Company recorded revenue from related parties of:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|------------------------------------|----------------------------------|---------------|---------------------------------|-----------------|
| | 2013 | 2012 | 2013(1) | 2012 |
| J-Stream | \$ | \$ 899 | \$ 36 | \$ 2,543 |
| Dentsu | | 66 | 6 | 201 |
| Total related party revenue | \$ | \$ 965 | \$ 42 | \$ 2,744 |

(1) Represents related party revenue for the period from January 1, 2013 through January 7, 2013, which is the period prior to the Company's acquisition of the remaining 37% interest in Brightcove KK on January 8, 2013.

14. Segment Information

Geographic Data

Total revenue from unaffiliated customers by geographic area, based on the location of the customer, was as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|----------------------|---|------------------|--|------------------|
| | 2013 | 2012 | 2013 | 2012 |
| Revenue: | | | | |
| North America | \$ 17,026 | \$ 13,885 | \$ 48,234 | \$ 40,507 |
| Europe | 7,071 | 4,849 | 18,959 | 14,599 |
| Japan | 1,714 | 1,581 | 4,685 | 4,311 |
| Asia Pacific | 2,508 | 1,582 | 7,710 | 3,788 |
| Other | 208 | 174 | 561 | 430 |
| Total revenue | \$ 28,527 | \$ 22,071 | \$ 80,149 | \$ 63,635 |

North America is comprised of revenue from the United States, Canada and Mexico. During the three months ended September 30, 2013 and 2012, revenue from customers located in the United States was \$15,739 and \$12,893, respectively, and \$44,597 and \$37,227, respectively, during the nine months ended September 30, 2013 and 2012. During the three and nine months ended September 30, 2013 and 2012, no international country contributed more than 10% of the Company's total revenue.

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As of September 30, 2013 and December 31, 2012, property and equipment at locations outside the U.S. was not material.

15. Recently Issued and Adopted Accounting Standards

In July 2012, the Financial Accounting Standards Board (FASB) amended ASC 350, *Intangibles – Goodwill and Other*. This amendment is intended to simplify how an entity tests indefinite-lived assets other than goodwill for impairment by providing entities with an option to perform a qualitative assessment to determine whether further impairment testing is necessary. The amended provisions will be effective for the Company beginning in the first quarter of fiscal 2014, and early adoption is permitted. This amendment impacts impairment testing steps only, and therefore adoption will not have an impact on the Company's consolidated financial position, results of operations or cash flows.

In February 2013, the FASB issued Accounting Standards Update (ASU) No. 2013-02, *Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income*. Under ASU 2013-02, an entity is required to provide information about the amounts reclassified out of Accumulated Other Comprehensive Income (AOCI) by component. In addition, an entity is required to present, either on the face of the financial statements or in the notes, significant amounts reclassified out of AOCI by the respective line items of net income, but only if the amount reclassified is required to be reclassified in its entirety in the same reporting period. For amounts that are not required to be reclassified in their entirety to net income, an entity is required to cross-reference to other disclosures that provide additional details about those amounts. ASU 2013-02 does not change the current requirements for reporting net income or other comprehensive income in the financial statements. The ASU is effective prospectively for reporting periods beginning after December 15, 2012. The adoption of ASU 2013-02 did not have a significant impact on the Company's results of operations or financial position.

In December 2011, the FASB issued ASU No. 2011-11, *Disclosures about Offsetting Assets and Liabilities*. ASU 2011-11 amended ASC 210, Balance Sheet, to converge the presentation of offsetting assets and liabilities between U.S. GAAP and IFRS. ASU 2011-11 requires that entities disclose both gross information and net information about both instruments and transactions eligible for offset in the statement of financial position and instruments and transactions subject to an agreement similar to a master netting arrangement. ASU 2011-11 is effective for fiscal years, and interim periods within those years, beginning after January 1, 2013. The adoption of ASU 2011-11 did not have a significant impact on the Company's results of operations or financial position.

Table of Contents**ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with our condensed consolidated financial statements and related notes appearing elsewhere in this Quarterly Report on Form 10-Q and our Annual Report on Form 10-K for the year ended December 31, 2012.

Forward-Looking Statements

This Quarterly Report on Form 10-Q contains forward-looking statements that involve risks and uncertainties, as well as assumptions that, if they never materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. The statements contained in this Quarterly Report on Form 10-Q that are not purely historical are forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, or Securities Act, and Section 21E of the Securities Exchange Act of 1934, as amended, or Exchange Act. Such forward-looking statements include any expectation of earnings, revenue or other financial items; any statements of the plans, strategies and objectives of management for future operations; factors that may affect our operating results; statements related to adding employees; statements related to potential benefits of the Zencoder acquisition; statements related to future capital expenditures; statements related to future economic conditions or performance; statements as to industry trends and other matters that do not relate strictly to historical facts or statements of assumptions underlying any of the foregoing. Forward-looking statements are often identified by the use of words such as, but not limited to, anticipate, believe, can, continue, could, estimate, expect, intend, may, will, plan, project, seek, should, target, will, would, and similar expressions or variations intended to identify forward-looking statements. These statements are based on the beliefs and assumptions of our management based on information currently available to management. Such forward-looking statements are subject to risks, uncertainties and other important factors that could cause actual results and the timing of certain events to differ materially from future results expressed or implied by such forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, those identified below, and those discussed in the section titled Risk Factors included in Item 1A of Part II of this Quarterly Report on Form 10-Q, our Annual Report on Form 10-K for the year ended December 31, 2012 and the risks discussed in our other SEC filings. Furthermore, such forward-looking statements speak only as of the date of this report. Except as required by law, we undertake no obligation to update any forward-looking statements to reflect events or circumstances after the date of such statements.

Company Overview

We are a leading global provider of cloud-based solutions for publishing and distributing professional digital media. Brightcove Video Cloud, or Video Cloud, our flagship product released in 2006, is the world's leading online video platform. As of September 30, 2013, we had 6,374 customers in over 70 countries, including many of the world's leading media, retail, technology and financial services companies, as well as governments, educational institutions and non-profit organizations. In the nine months ended September 30, 2013, our customers used Video Cloud to deliver an average of approximately 921 million video streams per month, which we believe is more video streams per month than any other professional solution.

Video Cloud enables our customers to publish and distribute video to Internet-connected devices quickly, easily and in a cost-effective and high-quality manner. Our innovative technology and intuitive user interface give customers control over a wide range of features and functionality needed to publish and deliver a compelling user experience, including content management, format conversion, video player styling, distributed caching, advertising insertion, content protection and distribution to diverse device types and multiple websites, including their own websites, partner websites and social media sites. Video Cloud also includes comprehensive analytics that allow customers to

understand and refine their engagement with end users.

As of December 31, 2012, we had 335 employees and 6,367 customers, of which 4,742 used our volume offerings and 1,625 used our premium offerings. As of September 30, 2013, we had 346 employees and 6,374 customers, of which 4,615 used our volume offerings and 1,759 used our premium offerings.

We have generated substantially all of our revenue to date by offering our Video Cloud product to customers on a subscription-based, software-as-a-service, or SaaS, model. Our revenue grew from \$63.6 million in the nine months ended September 30, 2012 to \$80.1 million in the nine months ended September 30, 2013. Our consolidated net loss was \$8.1 million and \$9.0 million for the nine months ended September 30, 2012 and 2013, respectively.

For the nine months ended September 30, 2013 and 2012, our net revenue derived from customers located outside North America was 40% and 36%, respectively. We expect the percentage of total net revenue derived from outside North America to increase in future periods as we continue to expand our international operations.

Our philosophy for the next few years will continue to be to invest for long term growth. We believe these investments will help us address some of the challenges facing our business such as demand for our products by customers and potential customers, rapid technological change in our industry, increased competition and resulting price sensitivity. These investments include support for the expansion of our

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infrastructure within our hosting facilities, the hiring of additional technical and sales personnel, and the innovation of new features for Video Cloud, the Zencoder media processing service, or the Zencoder Service, and the development of new products. We believe these investments will help us retain our existing Video Cloud customers and lead to the acquisition of new customers for Video Cloud and the Zencoder Service. Additionally, we believe customer growth will enable us to achieve economies of scale which will reduce our cost of goods sold, research and development and general and administrative expenses as a percentage of total revenue.

Acquisitions

On August 14, 2012, we acquired Zencoder Inc., or Zencoder, a provider of cloud-based media encoding services, for total consideration of approximately \$27.4 million. The results of operations of Zencoder have been consolidated with our results of operations beginning on August 14, 2012, the closing date of the transaction.

On January 8, 2013, we acquired the remaining 37% interest of our majority-owned subsidiary, Brightcove Kabushiki Kaisha, or Brightcove KK, a Japanese joint venture which was formed on July 18, 2008. The purchase price of the remaining equity interest was approximately \$1.1 million and was funded by cash on hand. Given that we now own 100% of Brightcove KK, we will continue to consolidate Brightcove KK for financial reporting purposes, however, commencing on January 8, 2013, we will no longer record a non-controlling interest in the consolidated statements of operations.

Key Metrics

We regularly review a number of metrics, including the following key metrics, to evaluate our business, measure our performance, identify trends affecting our business, formulate financial projections and make strategic decisions.

Number of Customers. We define our number of customers at the end of a particular quarter as the number of customers generating subscription revenue during the period, plus customers who have committed a minimum level of revenue to us for use of our products. We believe the number of customers is a key indicator of our market penetration in the online video platform market, the productivity of our sales organization and the value that our products bring to both large and small organizations. We classify our customers by including them in either premium or volume offerings. Our premium offerings include our premium Video Cloud customers (Enterprise and Pro editions) and our Zencoder customers who are on annual contracts. Our volume offerings include our Video Cloud Express customers and our Zencoder customers on month-to-month and pay-as-you-go contracts. The number of customers subscribing to our premium offerings is particularly important to monitor given that we expect revenue from premium offerings to continue to represent a significant portion of our total revenue, and we are investing significantly to support sales in a new and rapidly evolving market.

As of September 30, 2013, we had 6,374 customers, of which 4,615 used our volume offerings and 1,759 used our premium offerings. As of September 30, 2012, we had 6,143 customers, of which 4,570 used our volume offerings and 1,573 used our premium offerings. Our volume customers as of September 30, 2013 include customers obtained as part of the Zencoder acquisition.

Average Monthly Streams. We define average monthly streams as the year-to-date average number of monthly stream starts on Video Cloud. We believe the average number of monthly streams is a key indicator of both the adoption of Video Cloud as an online video platform and the growth of video content across the Internet.

During the nine months ended September 30, 2013, the average number of monthly streams was approximately 921 million, an increase of 39% from approximately 661 million during the nine months ended September 30, 2012.

Recurring Dollar Retention Rate. We assess our ability to retain customers using a metric we refer to as our recurring dollar retention rate. We calculate the recurring dollar retention rate by dividing the retained recurring value of subscription revenue for a period by the previous recurring value of subscription revenue for the same period. We define retained recurring value of subscription revenue as the committed subscription fees for all contracts that renew in a given period. We define previous recurring value of subscription revenue as the recurring value from committed subscription fees for all contracts that expire in that same period. We typically calculate our recurring dollar retention rate on a monthly basis. Recurring dollar retention rate provides visibility into our ongoing revenue.

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In the nine months ended September 30, 2013, the recurring dollar retention rate was 97% compared with 96% for the nine months ended September 30, 2012. The increase in our recurring dollar retention rate in the nine months ended September 30, 2013 was driven by an increase in sales of additional products and services to our existing customer base. For example, one early renewal of an existing customer arrangement contained a significant upsell component.

The following table includes our key metrics for the periods presented:

| | Nine Months Ended September 30, | |
|--|--|-------------|
| | 2013 | 2012 |
| Customers (at period end) | | |
| Volume | 4,615 | 4,570 |
| Premium | 1,759 | 1,573 |
| | | |
| Total customers (at period end) | 6,374 | 6,143 |
| | | |
| Average monthly year-to-date streams (in thousands) | | |
| Recurring dollar retention rate | 97% | 96% |

Components of Consolidated Statements of Operations**Revenue**

Subscription and Support Revenue We generate subscription and support revenue from the sale of Video Cloud and the Zencoder Service.

Video Cloud is offered in two product lines. The first product line is comprised of our premium product editions, Enterprise and Pro. The Enterprise edition provides additional features and functionality such as a multi-account environment with consolidated billing, IP address filtering, the ability to produce live events with DVR functionality and advanced upload acceleration of content. Customer arrangements are typically one year contracts, which include a subscription to our platform, basic support and a pre-determined amount of bandwidth. We also offer gold support to our premium customers for an additional fee, which includes extended phone support. The pricing for our premium editions is based on the number of users, accounts and usage, which is comprised of video streams, bandwidth and managed content. Should a customer's usage of this service exceed the contractual entitlements, the contract will provide the rate at which the customer must pay for actual usage above the contractual entitlements. The second product line is comprised of our volume product edition, which we refer to as our Express edition. Our Express edition targets small and medium-sized businesses, or SMBs. The Express edition provides customers with the same basic functionality that is offered in our premium product editions but has been designed for customers who have lower usage requirements and do not typically seek advanced features and functionality. Customers who purchase the Express edition generally enter into month-to-month agreements. Express customers are generally billed on a monthly basis and pay via a credit card, or they are billed annually in advance.

The Zencoder Service includes all of the features and functionality necessary to encode digital files and convert them into a wide range of formats in a high-quality manner. The service is offered to customers on a subscription basis, with either committed contracts or pay-as-you-go contracts. The pricing is based on usage, which is comprised of minutes of video processed. The committed contracts include a fixed number of minutes of video processed. Should a

customer's usage of this service exceed the contractual entitlements, the contract will provide the rate at which the customer must pay for actual usage above the contractual entitlements. Customers of the Zencoder Service on annual contracts are considered premium customers. Customers on month-to-month contracts, pay-as-you-go contracts, or contracts for a period of less than one year, are considered volume customers.

Professional Services and Other Revenue Professional services and other revenue consists of services such as implementation, software customizations and project management for customers who subscribe to our premium editions. These arrangements are typically priced on a fixed fee basis with a portion due upon contract signing and the remainder due when the related services have been completed.

Cost of Revenue

Cost of subscription, support and professional services revenue primarily consists of costs related to supporting and hosting our product offerings and delivering our professional services. These costs include salaries, benefits, incentive compensation and stock-based compensation expense related to the management of our data centers, our customer support team and our professional services staff. In addition to these expenses, we incur third-party service provider costs such as data center and content delivery network expenses, allocated overhead, depreciation expense and amortization of capitalized internal-use software development costs and acquired intangible assets. We allocate overhead costs such as rent, utilities and supplies to all departments based on relative headcount. As such, general overhead expenses are reflected in cost of revenue in addition to each operating expense category.

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The costs associated with providing professional services are significantly higher as a percentage of related revenue than the costs associated with delivering our subscription and support services due to the labor costs of providing professional services. As such, the implementation and professional services costs relating to an arrangement with a new customer are more significant than the costs to renew a customer's subscription and support arrangement.

Cost of revenue increased in absolute dollars from the first nine months of 2012 to the first nine months of 2013. In future periods we expect our cost of revenue will increase in absolute dollars as our revenue increases. We also expect that cost of revenue as a percentage of revenue will decrease over time as we are able to achieve economies of scale in our business. However, cost of revenue as a percentage of revenue could fluctuate from period to period depending on the growth of our professional services business and any associated costs relating to the delivery of subscription services and the timing of significant expenditures. To the extent that our customer base grows, we intend to continue to invest additional resources in expanding the delivery capability of our products and other services. The timing of these additional expenses could affect our cost of revenue, both in terms of absolute dollars and as a percentage of revenue, in any particular quarterly or annual period.

Operating Expenses

We classify our operating expenses as follows:

Research and Development. Research and development expenses consist primarily of personnel and related expenses for our research and development staff, including salaries, benefits, incentive compensation and stock-based compensation, in addition to the costs associated with contractors and allocated overhead. We have focused our research and development efforts on expanding the functionality and scalability of our products and enhancing their ease of use, as well as creating new product offerings. We expect research and development expenses to increase in absolute dollars as we intend to continue to periodically release new features and functionality, expand our product offerings, continue the localization of our products in various languages, upgrade and extend our service offerings, and develop new technologies. Over the long term, we believe that research and development expenses as a percentage of revenue will decrease, but will vary depending upon the mix of revenue from new and existing products, features and functionality, as well as changes in the technology that our products must support, such as new operating systems or new Internet-connected devices.

Sales and Marketing. Sales and marketing expenses consist primarily of personnel and related expenses for our sales and marketing staff, including salaries, benefits, incentive compensation, commissions, stock-based compensation and travel costs, amortization of acquired intangible assets, in addition to costs associated with marketing and promotional events, corporate communications, advertising, other brand building and product marketing expenses and allocated overhead. Our sales and marketing expenses have increased in absolute dollars in each of the last three years. We intend to continue to invest in sales and marketing and increase the number of sales representatives to add new customers and expand the sale of our product offerings within our existing customer base, build brand awareness and sponsor additional marketing events. Accordingly, in future periods we expect sales and marketing expense to increase in absolute dollars and continue to be our most significant operating expense. Over the long term, we believe that sales and marketing expense as a percentage of revenue will decrease, but will vary depending upon the mix of revenue from new and existing customers and from small, medium-sized and enterprise customers, as well as changes in the productivity of our sales and marketing programs.

General and Administrative. General and administrative expenses consist primarily of personnel and related expenses for executive, legal, finance, information technology and human resources functions, including salaries, benefits, incentive compensation and stock-based compensation, in addition to the costs associated with professional fees, insurance premiums, other corporate expenses and allocated overhead. In future periods we expect general and

administrative expenses to increase in absolute dollars as we continue to incur additional personnel and professional services costs in order to meet the compliance requirements of operating as a public company, including those costs incurred in connection with Section 404 of the Sarbanes-Oxley Act. We will comply with Section 404 of the Sarbanes-Oxley Act for the year ending December 31, 2013. Over the long term, we believe that general and administrative expenses as a percentage of revenue will decrease.

Merger-related. Merger-related costs primarily consist of transaction expenses and related charges incurred as part of the Zencoder acquisition. In connection with the Zencoder acquisition, approximately \$2.7 million is to be paid to retain certain key employees over a two year period from the date of acquisition as services are performed. Given that the retention amount is related to a future service requirement, the related expense is being recorded as merger-related compensation expense in the condensed consolidated statement of operations over the expected service period.

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Other Expense

Other expense consists primarily of interest income earned on our cash, cash equivalents and investments, foreign exchange gains and losses, interest expense payable on our debt, loss on disposal of equipment and changes in the fair value of the warrants issued in connection with a line of credit.

Non-controlling Interest

Our results include a non-controlling interest in Brightcove KK. We owned 63% of the entity at December 31, 2012. The non-controlling interest in Brightcove KK is reported as a separate component of stockholders' equity in our consolidated balance sheet at December 31, 2012. The portion of net income attributable to non-controlling interest is presented as net income attributable to non-controlling interest in consolidated subsidiary in our consolidated statements of operations through January 7, 2013. Two of the minority interest holders in Brightcove KK, J-Stream and Dentsu, also acted as product distributors for Brightcove KK in Japan. We historically recorded revenue from sales to J-Stream and Dentsu as revenue from a related party.

On January 8, 2013, we acquired the remaining 37% interest in Brightcove KK for a purchase price of approximately \$1.1 million. As a result of the transaction, we now own 100% of Brightcove KK and will continue to consolidate Brightcove KK for financial reporting purposes, however, commencing on January 8, 2013, we will no longer record a noncontrolling interest in the consolidated statements of operations.

Income Taxes

As part of the process of preparing our consolidated financial statements, we are required to estimate our taxes in each of the jurisdictions in which we operate. We account for income taxes in accordance with the asset and liability method. Under this method, deferred tax assets and liabilities are recognized based on temporary differences between the financial reporting and income tax bases of assets and liabilities using statutory rates. In addition, this method requires a valuation allowance against net deferred tax assets if, based upon the available evidence, it is more likely than not that some or all of the deferred tax assets will not be realized. We have provided a valuation allowance against our existing net deferred tax assets at September 30, 2013, with the exception of the deferred tax assets related to Brightcove KK.

Stock-Based Compensation Expense

Our cost of revenue, research and development, sales and marketing, and general and administrative expenses include stock-based compensation expense. Stock-based compensation expense represents the fair value of outstanding stock options and restricted stock awards, which are recognized over the respective stock option and restricted stock award service periods. We recorded stock-based compensation expense of \$1.6 million and \$1.5 million for the three months ended September 30, 2013 and 2012, respectively and \$4.7 million and \$3.7 million for the nine months ended September 30, 2013 and 2012, respectively. We expect stock-based compensation expense to increase in absolute dollars in future periods.

Foreign Currency Translation

With regard to our international operations, we frequently enter into transactions in currencies other than the U.S. dollar. As a result, our revenues, expenses and cash flows are subject to fluctuations due to changes in foreign currency exchange rates, particularly changes in the euro, British pound, Australian dollar, and Japanese yen. For the three months ended September 30, 2013 and 2012, 45% and 42%, respectively, of our revenue was generated in

locations outside the United States. For the nine months ended September 30, 2013 and 2012, 44% and 41%, respectively, of our revenue was generated in locations outside the United States. During the three months ended September 30, 2013 and 2012, 31% and 29%, respectively, of our revenue was in currencies other than the U.S. dollar, as were some of the associated expenses. During the nine months ended September 30, 2013 and 2012, 30% and 29%, respectively, of our revenue was in currencies other than the U.S. dollar, as were some of the associated expenses. In periods when the U.S. dollar declines in value as compared to the foreign currencies in which we conduct business, our foreign currency-based revenues and expenses generally increase in value when translated into U.S. dollars. We expect our foreign currency-based revenue to increase in absolute dollars and as a percentage of total revenue.

Critical Accounting Policies and Estimates

Our consolidated financial statements are prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting periods. We base our estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Our actual results may differ from these estimates under different assumptions or conditions.

We consider the assumptions and estimates associated with revenue recognition, allowance for doubtful accounts, software development costs, income taxes, business combinations, intangible assets, goodwill and stock-based compensation to be our critical accounting policies and estimates. There have been no material changes to our critical accounting policies since December 31, 2012.

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For a detailed explanation of the judgments made in these areas, refer to Management's Discussion and Analysis of Financial Condition and Results of Operations in our Annual Report on Form 10-K for the year ended December 31, 2012, which we filed with the Securities and Exchange Commission on March 5, 2013.

We believe that our significant accounting policies, which are more fully described in the notes to our unaudited condensed consolidated financial statements included in this Quarterly Report on Form 10-Q, have not materially changed from those described in the notes to our audited consolidated financial statements included in our Annual Report on Form 10-K for the year ended December 31, 2012.

Results of Operations

The following tables set forth our results of operations for the periods presented. The data has been derived from the unaudited condensed consolidated financial statements contained in this Quarterly Report on Form 10-Q which, in the opinion of our management, reflect all adjustments, consisting only of normal recurring adjustments, necessary to present fairly the financial position and results of operations for the interim periods presented. The period-to-period comparison of financial results is not necessarily indicative of future results. This information should be read in conjunction with the consolidated financial statements and notes thereto included in our Annual Report on Form 10-K for the year ended December 31, 2012.

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|---|---------------|--|---------------|
| | 2013 | 2012 | 2013 | 2012 |
| Revenue: | | | | |
| Subscription and support revenue | \$ 26,535 | \$ 21,503 | \$ 75,887 | \$ 61,057 |
| Professional services and other revenue | 1,992 | 568 | 4,262 | 2,578 |
| Total revenue | 28,527 | 22,071 | 80,149 | 63,635 |
| Cost of revenue: | | | | |
| Cost of subscription and support revenue | 7,047 | 5,822 | 21,441 | 16,250 |
| Cost of professional services and other revenue | 2,201 | 1,151 | 5,393 | 3,531 |
| Total cost of revenue | 9,248 | 6,973 | 26,834 | 19,781 |
| Gross profit | 19,279 | 15,098 | 53,315 | 43,854 |
| Operating expenses: | | | | |
| Research and development | 5,607 | 4,771 | 15,650 | 13,512 |
| Sales and marketing | 10,159 | 9,429 | 30,855 | 28,182 |
| General and administrative | 4,460 | 3,855 | 13,840 | 11,766 |
| Merger-related | 370 | 756 | 1,461 | 1,235 |
| Total operating expenses | 20,596 | 18,811 | 61,806 | 54,695 |

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| | | | | |
|---|------------|------------|------------|------------|
| Loss from operations | (1,317) | (3,713) | (8,491) | (10,841) |
| Other income (expense), net | 104 | 42 | (359) | (494) |
| Loss before income taxes and non-controlling interest in consolidated subsidiary | (1,213) | (3,671) | (8,850) | (11,335) |
| Provision for (benefit from) income taxes | 55 | (3,280) | 149 | (3,222) |
| Consolidated net loss | (1,268) | (391) | (8,999) | (8,113) |
| Net income attributable to non-controlling interest in consolidated subsidiary | | (220) | (20) | (422) |
| Net loss attributable to Brightcove Inc. | (1,268) | (611) | (9,019) | (8,535) |
| Accretion of dividends on redeemable convertible preferred stock | | | | (733) |
| Net loss attributable to common stockholders | \$ (1,268) | \$ (611) | \$ (9,019) | \$ (9,268) |
| Net loss per share attributable to common stockholders - basic and diluted | \$ (0.04) | \$ (0.02) | \$ (0.32) | \$ (0.39) |
| Weighted-average number of common shares used in computing net loss per share attributable to common stockholders - basic and diluted | 28,345,519 | 27,478,705 | 28,184,533 | 23,539,859 |

Table of Contents**Overview of Results of Operations for the Three Months Ended September 30, 2013 and 2012**

Total revenue increased by 29%, or \$6.5 million, in the three months ended September 30, 2013 compared to the three months ended September 30, 2012 due to an increase in subscription and support revenue of 23%, or \$5.0 million, and an increase in professional services and other revenue of 251%, or \$1.4 million. The increase in subscription and support revenue resulted primarily from an increase in the number of our premium customers, which was 1,759 as of September 30, 2013, an increase of 12% from 1,573 customers as of September 30, 2012, as well as an increase in revenue from existing customers. In addition, our revenue from volume offerings grew by \$538,000, or 26%, in the three months ended September 30, 2013 compared to the three months ended September 30, 2012. Our ability to continue to provide the product functionality and performance that our customers require will be a major factor in our ability to continue to increase revenue.

Our gross profit increased by \$4.2 million, or 28%, in the three months ended September 30, 2013 compared to the three months ended September 30, 2012, primarily due to an increase in revenue. With the continued growth in our total revenue, our ability to continue to maintain our overall gross profit will depend on our ability to continue controlling our costs of delivery.

Loss from operations was \$1.3 million in the three months ended September 30, 2013 compared to \$3.7 million in the three months ended September 30, 2012. Loss from operations in the three months ended September 30, 2013 included stock-based compensation expense, amortization of acquired intangible assets and merger-related expenses of \$1.6 million, \$428,000 and \$370,000, respectively. Loss from operations in the three months ended September 30, 2012 included stock-based compensation expense, amortization of acquired intangible assets and merger-related expenses of \$1.5 million, \$215,000 and \$756,000, respectively. We expect operating income to improve from increased sales to both new and existing customers and from improved efficiencies throughout our organization as we continue to grow and scale our operations.

As of September 30, 2013, we had \$30.1 million of unrestricted cash and cash equivalents, an increase of \$8.4 million from \$21.7 million at December 31, 2012, due primarily to \$7.3 million in maturities of investments offset by \$1.1 million used to purchase the non-controlling interest of our Brightcove KK subsidiary and \$1.9 million in capital expenditures to support the business.

Revenue

| Revenue by Product Line | Three Months Ended September 30, | | | | Change | |
|-------------------------|------------------------------------|-----------------------|------------------|-----------------------|-----------------|------------|
| | 2013 | | 2012 | | Amount | % |
| | Amount | Percentage of Revenue | Amount | Percentage of Revenue | | |
| | (in thousands, except percentages) | | | | | |
| Premium | \$ 25,894 | 91% | \$ 19,976 | 91% | \$ 5,918 | 30% |
| Volume | 2,633 | 9 | 2,095 | 9 | 538 | 26 |
| Total | \$ 28,527 | 100% | \$ 22,071 | 100% | \$ 6,456 | 29% |

During the three months ended September 30, 2013, revenue increased by \$6.5 million, or 29%, compared to the three months ended September 30, 2012, primarily due to an increase in revenue from our premium offerings, which consist

of subscription and support revenue, as well as professional services and other revenue. The increase in premium revenue of \$5.9 million, or 30%, is partially the result of a 12% increase in the number of premium customers from 1,573 at September 30, 2012 to 1,759 at September 30, 2013. There were also increases in professional services revenue and Zencoder media encoding services revenue. The three month period ended September 30, 2013 includes a full quarter of Zencoder media encoding services revenue while the three month period ended September 30, 2012 includes revenue from the date of closing, August 14, 2012, through September 30, 2012. In the three months ended September 30, 2013, volume revenue grew by \$538,000, or 26%, compared to the three months ended September 30, 2012. The increase can be attributed to a full quarter of Zencoder volume revenue during the three months ended September 30, 2013 as compared to a partial quarter in the corresponding period of the prior year.

| Revenue by Type | Three Months Ended September 30, 2013 | | 2012 | | Change | |
|---------------------------------|--|-------------|--|-------------|-----------------|------------|
| | Amount of Revenue (in thousands, except percentages) | Percentage | Amount of Revenue (in thousands, except percentages) | Percentage | Amount | % |
| Subscription and support | \$ 26,535 | 93% | \$ 21,503 | 97% | \$ 5,032 | 23% |
| Professional services and other | 1,992 | 7 | 568 | 3 | 1,424 | 251 |
| Total | \$ 28,527 | 100% | \$ 22,071 | 100% | \$ 6,456 | 29% |

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In the three months ended September 30, 2013, subscription and support revenue increased by \$5.0 million, or 23%, compared to the three months ended September 30, 2012. The increase was primarily related to the continued growth of our customer base for our premium offerings and growth per customer. Professional services and other revenue increased by 251%, or \$1.4 million. Professional services and other revenue will vary from period to period depending on the number of implementations and other projects that are in process.

| Revenue by Geography | Three Months Ended September 30, 2013 | | 2012 | | Change | |
|------------------------|--|------------|-------------------|------------|----------|-----|
| | Amount of Revenue | Percentage | Amount of Revenue | Percentage | Amount | % |
| | (in thousands, except percentages) | | | | | |
| North America | \$ 17,026 | 60% | \$ 13,885 | 63% | \$ 3,141 | 23% |
| Europe | 7,071 | 24 | 4,849 | 22 | 2,222 | 46 |
| Japan | 1,714 | 6 | 1,581 | 7 | 133 | 8 |
| Asia Pacific | 2,508 | 9 | 1,582 | 7 | 926 | 59 |
| Other | 208 | 1 | 174 | 1 | 34 | 20 |
| International subtotal | 11,501 | 40 | 8,186 | 37 | 3,315 | 40 |
| Total | \$ 28,527 | 100% | \$ 22,071 | 100% | \$ 6,456 | 29% |

For purposes of this section, we designate revenue by geographic regions based upon the locations of our customers. North America is comprised of revenue from the United States, Canada and Mexico. International is comprised of revenue from locations outside of North America. Depending on the timing of new customer contracts, revenue mix from a geographic region can vary from period to period.

In the three months ended September 30, 2013, total revenue for North America increased \$3.1 million, or 23%, compared to the three months ended September 30, 2012. The increase in revenue for North America resulted primarily from an increase in subscription and support revenue from our premium offerings. In the three months ended September 30, 2013, total revenue outside of North America increased \$3.3 million, or 40%, compared to the three months ended September 30, 2012. The increase in revenue internationally was the result of our increasing focus on marketing our services internationally.

Cost of Revenue

| Cost of Revenue | Three Months Ended September 30, 2013 | | 2012 | | Change | |
|-----------------|--|-----------------------|-------------------|-----------------------|--------|---|
| | Amount of Related | Percentage of Related | Amount of Related | Percentage of Related | Amount | % |

Revenue **Revenue**
(in thousands, except
percentages)

| | | | | | | |
|---------------------------------|-----------------|------------|-----------------|------------|-----------------|------------|
| Subscription and support | \$ 7,047 | 27% | \$ 5,822 | 27% | \$ 1,225 | 21% |
| Professional services and other | 2,201 | 110 | 1,151 | 203 | 1,050 | 91 |
| Total | \$ 9,248 | 32% | \$ 6,973 | 32% | \$ 2,275 | 33% |

In the three months ended September 30, 2013, cost of subscription and support revenue increased \$1.2 million, or 21%, compared to the three months ended September 30, 2012. The increase resulted primarily from an increase in the cost of content delivery network expenses, network hosting services and employee-related expenses of \$660,000, \$241,000 and \$128,000, respectively. There were also increases in amortization of acquired intangible assets of \$126,000.

In the three months ended September 30, 2013, cost of professional services and other revenue increased \$1.1 million, or 91%, compared to the three months ended September 30, 2012. The increase resulted primarily from an increase in contractor expenses and employee-related expenses of \$694,000 and \$285,000, respectively.

Table of Contents**Gross Profit**

| Gross Profit | Three Months Ended September 30, | | | | Change | |
|---------------------------------|---|-------------------|------------------|---------------|-----------------|------------|
| | 2013 | 2012 | 2013 | 2012 | Amount | % |
| | Percentage | Percentage | Amount | Amount | | |
| | of | of | | | | |
| | Related | Related | | | | |
| | Revenue | Revenue | | | | |
| | Amount | Amount | | | | |
| | (in thousands, except percentages) | | | | | |
| Subscription and support | \$ 19,488 | 73% | \$ 15,681 | 73% | \$ 3,807 | 24% |
| Professional services and other | (209) | (10) | (583) | (103) | 374 | 64 |
| Total | \$ 19,279 | 68% | \$ 15,098 | 68% | \$ 4,181 | 28% |

The overall gross profit percentage was 68% for both the three months ended September 30, 2013 and 2012. Professional services and other gross profit increased \$374,000, or 64%, compared to the three months ended September 30, 2012. It is likely that gross profit, as a percentage of revenue, will fluctuate quarter by quarter due to the timing and mix of subscription and support revenue and professional services and other revenue, and the type, timing and duration of service required in delivering certain projects. The professional services and other gross profit percentage has improved from the three months ended September 30, 2012 to the three months ended September 30, 2013 as we have continued to build the professional services organization while better leveraging fixed costs with increased customer implementation and customization projects.

Operating Expenses

| Operating Expenses | Three Months Ended September 30, | | | | Change | |
|----------------------------|---|-------------------|------------------|---------------|-----------------|-----------|
| | 2013 | 2012 | 2013 | 2012 | Amount | % |
| | Percentage | Percentage | Amount | Amount | | |
| | of | of | | | | |
| | Revenue | Revenue | | | | |
| | Amount | Amount | | | | |
| | (in thousands, except percentages) | | | | | |
| Research and development | \$ 5,607 | 19% | \$ 4,771 | 22% | \$ 836 | 18% |
| Sales and marketing | 10,159 | 36 | 9,429 | 43 | 730 | 8 |
| General and administrative | 4,460 | 16 | 3,855 | 17 | 605 | 16 |
| Merger-related | 370 | 1 | 756 | 3 | (386) | (51) |
| Total | \$ 20,596 | 72% | \$ 18,811 | 85% | \$ 1,785 | 9% |

Research and Development. In the three months ended September 30, 2013, research and development expense increased by \$836,000, or 18%, compared to the three months ended September 30, 2012 primarily due to increases in employee-related and stock based compensation expenses of \$520,000 and \$163,000, respectively. In future periods, we expect that our research and development expense will continue to increase in absolute dollars as we continue to

add employees, develop new features and functionality for our products, introduce additional software solutions and expand our product and service offerings.

Sales and Marketing. In the three months ended September 30, 2013, sales and marketing expense increased \$730,000, or 8%, compared to the three months ended September 30, 2012 primarily due to increases in employee-related expenses, marketing programs and stock based compensation expenses of \$158,000, \$138,000 and \$122,000, respectively. There were also increases in rent and contractor expenses of \$172,000 and \$104,000, respectively. We expect that our sales and marketing expense will continue to increase in absolute dollars along with our revenue, as we continue to expand sales coverage and build brand awareness through what we believe are cost-effective channels. We expect that such increases may fluctuate from period to period, however, due to the timing of marketing programs.

General and Administrative. In the three months ended September 30, 2013, general and administrative expense increased by \$605,000, or 16%, compared to the three months ended September 30, 2012 primarily due to an increase in employee-related expenses, bad debt expense and outside accounting and legal fees of \$305,000, \$186,000 and \$157,000, respectively. These increases were offset by a decrease in stock based compensation expense of \$208,000. In future periods, we expect general and administrative expense will increase in absolute dollars as we add personnel and incur additional costs related to the growth of our business and operations.

Merger-related. During the three months ended September 30, 2013, we incurred \$370,000 of merger-related expenses associated with the retention of certain employees of Zencoder. During the three months ended September 30, 2012, we incurred merger-related expenses associated with the retention of certain employees of Zencoder of \$281,000 in addition to transaction expenses incurred in connection with the acquisition of Zencoder of \$475,000.

Table of Contents**Other Income, Net**

| Other Income | Three Months Ended September 30, | | 2013 | | 2012 | | Change | |
|----------------------|---|------------------------------|---------------|------------------------------|---------------|------------------------------|---------------|----------|
| | Amount | Percentage of Revenue | Amount | Percentage of Revenue | Amount | Percentage of Revenue | Amount | % |
| | (in thousands, except percentages) | | | | | | | |
| Interest income, net | \$ 12 | % | \$ 35 | % | \$ (23) | (66)% | | |
| Other income, net | 92 | | 7 | | 85 | nm | | |
| Total | \$ 104 | % | \$ 42 | % | \$ 62 | 147% | | |

nm not meaningful

In the three months ended September 30, 2013, interest income, net, decreased by \$23,000 compared to the corresponding period of the prior year. The decrease is primarily due to lower average cash balances as interest income is generated from the investment of our cash balances, less related bank fees.

The increase in other income, net during the three months ended September 30, 2013 was primarily due to an increase of foreign currency exchange gains of \$86,000 upon collection of foreign denominated accounts receivable.

Provision for (Benefit from) Income Taxes

| Provision for (Benefit from) Income Taxes | Three Months Ended | | September 30, | | 2013 | | 2012 | | Change | |
|--|---|------------------------------|----------------------|------------------------------|---------------|------------------------------|---------------|------------------------------|---------------|----------|
| | Amount | Percentage of Revenue | Amount | Percentage of Revenue | Amount | Percentage of Revenue | Amount | Percentage of Revenue | Amount | % |
| | (in thousands, except percentages) | | | | | | | | | |
| Provision for (benefit from) income taxes | \$ 55 | % | \$ (3,280) | (15)% | \$ 3,335 | (102)% | | | | |

The provision for income taxes during the three months ended September 30, 2013 was primarily comprised of income tax expenses related to foreign jurisdictions. During the three months ended September 30, 2012, we recorded a benefit from income taxes of \$3.3 million, primarily relating to the reduction of our valuation against our existing net deferred tax assets to offset certain deferred tax liabilities on amortizable intangibles recognized upon the acquisition of Zencoder. Upon the closing of the acquisition of Zencoder, we assumed \$3.3 million of net deferred tax liabilities which created a future source of taxable income for which our deferred tax assets can be realized and as a result we reduced the valuation allowance by approximately \$3.3 million during the three months ended September 30, 2012. This benefit is partially offset by \$33,000 of expense relating to income tax in foreign jurisdictions.

Non-Controlling Interest in Consolidated Subsidiary

| | Three Months Ended September 30, | | Change | |
|--|---|------------------------------|-------------|--------|
| | 2013 Percentage Amount | 2012 Percentage Amount | Amount | % |
| Non-Controlling Interest in Consolidated Subsidiary | (in thousands, except percentages) | | | |
| Net income attributable to non-controlling interest in consolidated subsidiary | \$ | % \$ (220) | (1)% \$ 220 | (100)% |

Non-controlling interest represents the minority stockholders' proportionate share (37%) of Brightcove KK. On January 8, 2013, we acquired the remaining 37% interest in Brightcove KK and, as a result, we now own 100% of Brightcove KK. We continue to consolidate Brightcove KK for financial reporting purposes, however, commencing on January 8, 2013, we no longer record a non-controlling interest in the consolidated statements of operations.

Overview of Results of Operations for the Nine Months Ended September 30, 2013 and 2012

Total revenue increased by 26%, or \$16.5 million, in the nine months ended September 30, 2013 compared to the nine months ended September 30, 2012 due to an increase in subscription and support revenue of 24%, or \$14.8 million, and an increase in professional services and other revenue of 65%, or \$1.7 million. The increase in subscription and support revenue resulted primarily from an increase in the number of our premium customers, which was 1,759 as of September 30, 2013, an increase of 12% from 1,573 customers as of September 30, 2012, as well as an increase in revenue from existing customers. In addition, our revenue from volume offerings grew by \$2.2 million, or 38%, in the nine months ended September 30, 2013 compared to the nine months ended September 30, 2012. Our ability to continue to provide the product functionality and performance that our customers require will be a major factor in our ability to continue to increase revenue.

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Our gross profit increased by \$9.5 million, or 22%, in the nine months ended September 30, 2013 compared to the nine months ended September 30, 2012, primarily due to an increase in revenue. With the continued growth in our total revenue, our ability to continue to maintain our overall gross profit will depend on our ability to continue controlling our costs of delivery.

Loss from operations was \$8.5 million in the nine months ended September 30, 2013 compared to \$10.8 million in the nine months ended September 30, 2012. Loss from operations in the nine months ended September 30, 2013 included stock-based compensation expense, merger-related expenses and amortization of acquired intangible assets of \$4.7 million, \$1.5 million and \$1.3 million, respectively. Loss from operations in the nine months ended September 30, 2012 included stock-based compensation expense, merger-related expenses and amortization of acquired intangible assets of \$3.7 million, \$1.2 million and \$215,000, respectively. We expect operating income to improve from increased sales to both new and existing customers and from improved efficiencies throughout our organization as we continue to grow and scale our operations.

As of September 30, 2013, we had \$30.1 million of unrestricted cash and cash equivalents, an increase of \$8.4 million from \$21.7 million at December 31, 2012, due primarily to \$7.3 million in maturities of investments offset by \$1.1 million used to purchase the non-controlling interest of our Brightcove KK subsidiary and \$1.9 million in capital expenditures to support the business.

Revenue

| Revenue by Product Line | Nine Months Ended September 30, 2013 | | 2012 | | Change | |
|-------------------------|---|-----------------------|------------------|-----------------------|------------------|------------|
| | Amount | Percentage of Revenue | Amount | Percentage of Revenue | Amount | % |
| | (in thousands, except percentages) | | | | | |
| Premium | \$ 72,302 | 90% | \$ 57,968 | 91% | \$ 14,334 | 25% |
| Volume | 7,847 | 10 | 5,667 | 9 | 2,180 | 38 |
| Total | \$ 80,149 | 100% | \$ 63,635 | 100% | \$ 16,514 | 26% |

During the nine months ended September 30, 2013, revenue increased by \$16.5 million, or 26%, compared to the nine months ended September 30, 2012, primarily due to an increase in revenue from our premium offerings, which consist of subscription and support revenue, as well as professional services and other revenue. The increase in premium revenue of \$14.3 million, or 25%, is partially the result of a 12% increase in the number of premium customers from 1,573 at September 30, 2012 to 1,759 at September 30, 2013. There were also increases in professional services revenue and revenue related to Zencoder media encoding services. The nine month period ended September 30, 2013 includes a full nine months of revenue related to Zencoder media encoding services while the nine month period ended September 30, 2012 includes revenue from the date of closing, August 14, 2012, through September 30, 2012. In the nine months ended September 30, 2013, volume revenue grew by \$2.2 million, or 38%, compared to the nine months ended September 30, 2012. The increase can be attributed to a full nine months of Zencoder volume revenue during the nine months ended September 30, 2013 as compared to partial revenue in the corresponding period of the prior year.

| Revenue by Type | Nine Months Ended September 30, 2013 | | 2012 | | Change | |
|---------------------------------|--|-------------|------------------|-------------|------------------|------------|
| | Amount of Revenue (in thousands, except percentages) | Percentage | Amount | Percentage | Amount | % |
| Subscription and support | \$ 75,887 | 95% | \$ 61,057 | 96% | \$ 14,830 | 24% |
| Professional services and other | 4,262 | 5 | 2,578 | 4 | 1,684 | 65 |
| Total | \$ 80,149 | 100% | \$ 63,635 | 100% | \$ 16,514 | 26% |

In the nine months ended September 30, 2013, subscription and support revenue increased by \$14.8 million, or 24%, compared to the nine months ended September 30, 2012. The increase was primarily related to the continued growth of our customer base for our premium offerings. Professional services and other revenue increased by \$1.7 million, or 65%. Professional services and other revenue will vary from period to period depending on the number of implementations and other projects that are in process.

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| Revenue by Geography | Nine Months Ended September 30, | | 2012 | | Change | |
|-----------------------------|---|--------------------------|--------------------------|--------------------------|------------------|-------------|
| | 2013 | 2012 | 2013 | 2012 | 2013 | 2012 |
| | Percentage | Percentage | Percentage | Percentage | Amount | % |
| | Amount of Revenue | Amount of Revenue | Amount of Revenue | Amount of Revenue | | |
| | (in thousands, except percentages) | | | | | |
| North America | \$ 48,234 | 60% | \$ 40,507 | 64% | \$ 7,727 | 19% |
| Europe | 18,959 | 24 | 14,599 | 23 | 4,360 | 30 |
| Japan | 4,685 | 6 | 4,311 | 7 | 374 | 9 |
| Asia Pacific | 7,710 | 9 | 3,788 | 6 | 3,922 | 104 |
| Other | 561 | 1 | 430 | | 131 | 30 |
| International subtotal | 31,915 | 40 | 23,128 | 36 | 8,787 | 38 |
| Total | \$ 80,149 | 100% | \$ 63,635 | 100% | \$ 16,514 | 26% |

For purposes of this section, we designate revenue by geographic regions based upon the locations of our customers. North America is comprised of revenue from the United States, Canada and Mexico. International is comprised of revenue from locations outside of North America. Depending on the timing of new customer contracts, revenue mix from a geographic region can vary from period to period.

In the nine months ended September 30, 2013, total revenue for North America increased \$7.7 million, or 19%, compared to the nine months ended September 30, 2012. The increase in revenue for North America resulted primarily from an increase in subscription and support revenue from our premium offerings. In the nine months ended September 30, 2013, total revenue outside of North America increased \$8.8 million, or 38%, compared to the nine months ended September 30, 2012. The increase in revenue internationally was the result of our increasing focus on marketing our services internationally.

Cost of Revenue

| Cost of Revenue | Nine Months Ended September 30, | | 2012 | | Change | |
|---------------------------------|---|--------------------------|--------------------------|--------------------------|-----------------|-------------|
| | 2013 | 2012 | 2013 | 2012 | 2013 | 2012 |
| | Percentage | Percentage | Percentage | Percentage | Amount | % |
| | of | of | of | of | | |
| | Related | Related | Related | Related | | |
| | Amount of Revenue | Amount of Revenue | Amount of Revenue | Amount of Revenue | | |
| | (in thousands, except percentages) | | | | | |
| Subscription and support | \$ 21,441 | 28% | \$ 16,250 | 27% | \$ 5,191 | 32% |
| Professional services and other | 5,393 | 127 | 3,531 | 137 | 1,862 | 53 |
| Total | \$ 26,834 | 33% | \$ 19,781 | 31% | \$ 7,053 | 36% |

In the nine months ended September 30, 2013, cost of subscription and support revenue increased \$5.2 million, or 32%, compared to the nine months ended September 30, 2012. The increase resulted primarily from an increase in the cost of content delivery network expenses, network hosting services, employee-related expenses and third-party software as a service integrated with our service offering of \$2.1 million, \$1.3 million, \$435,000 and \$295,000, respectively. There were also increases in amortization of acquired intangible assets and depreciation expense of \$632,000 and \$211,000, respectively.

In the nine months ended September 30, 2013, cost of professional services and other revenue increased \$1.9 million, or 53%, compared to the nine months ended September 30, 2012. The increase resulted primarily from an increase in contractor expenses and employee-related expenses of \$1.5 million and \$193,000, respectively.

Gross Profit

| | Nine Months Ended September 30, | | | | Change | |
|---------------------------------|------------------------------------|-------------------------------|-----------|-------------------------------|----------|------|
| | 2013 | | 2012 | | Amount | % |
| | Amount | Percentage of Related Revenue | Amount | Percentage of Related Revenue | | |
| | (in thousands, except percentages) | | | | | |
| Gross Profit | | | | | | |
| Subscription and support | \$ 54,446 | 72% | \$ 44,807 | 73% | \$ 9,639 | 22% |
| Professional services and other | (1,131) | (27) | (953) | (37) | (178) | (19) |
| Total | \$ 53,315 | 67% | \$ 43,854 | 69% | \$ 9,461 | 22% |

For the nine months ended September 30, 2013, the overall gross profit percentage was 67% compared to 69% for the nine months ended September 30, 2012. It is likely that gross profit, as a percentage of revenue, will fluctuate quarter by quarter due to the timing and mix of subscription and support revenue and professional services and other revenue, and the type, timing and duration of service required in delivering certain projects. The professional services and other gross profit percentage has improved from the nine months ended September 30, 2012 to the nine months ended September 30, 2013 as we have continued to build the professional services organization while better leveraging fixed costs with increased customer implementation and customization projects.

Table of Contents**Operating Expenses**

| Operating Expenses | Nine Months Ended September 30, 2013 | | 2012 | | Change | |
|----------------------------|---|--------------------------|------------------|--------------------------|-----------------|------------|
| | Amount | Percentage of Revenue | Amount | Percentage of Revenue | Amount | % |
| | (in thousands, except percentages) | | | | | |
| Research and development | \$ 15,650 | 20% | \$ 13,512 | 21% | \$ 2,138 | 16% |
| Sales and marketing | 30,855 | 38 | 28,182 | 44 | 2,673 | 9 |
| General and administrative | 13,840 | 17 | 11,766 | 19 | 2,074 | 18 |
| Merger-related | 1,461 | 2 | 1,235 | 2 | 226 | 18 |
| Total | \$ 61,806 | 77% | \$ 54,695 | 86% | \$ 7,111 | 13% |

Research and Development. In the nine months ended September 30, 2013, research and development expense increased by \$2.1 million, or 16%, compared to the nine months ended September 30, 2012 primarily due to increases in employee-related and stock based compensation expenses of \$1.2 million and \$494,000, respectively. There was also an increase in rent expense of \$249,000.

Sales and Marketing. In the nine months ended September 30, 2013, sales and marketing expense increased \$2.7 million, or 9%, compared to the nine months ended September 30, 2012 primarily due to increases in employee-related expenses, stock based compensation and marketing programs of \$751,000, \$591,000 and \$509,000, respectively. There were also increases in rent and amortization of acquired intangible assets of \$525,000 and \$417,000, respectively.

General and Administrative. In the nine months ended September 30, 2013, general and administrative expense increased by \$2.1 million, or 18%, compared to the nine months ended September 30, 2012 primarily due to an increase in outside accounting and legal fees, employee-related expenses and insurance of \$908,000, \$244,000 and \$183,000, respectively. There were also increases in bad debt, depreciation and rent expenses of \$272,000, \$155,000 and \$138,000, respectively. These increases were offset by a decrease in stock based compensation expense of \$153,000.

Merger-related. During the nine months ended September 30, 2013, we incurred \$1.5 million of merger-related expenses associated with the retention of certain employees of Zencoder. During the nine months ended September 30, 2012, we incurred merger-related expenses associated with the retention of certain employees of Zencoder of \$281,000 in addition to transaction expenses of \$954,000 incurred in connection with the acquisition of Zencoder.

Other Expense, Net

| | Nine Months Ended September 30, | | Change |
|--|---------------------------------|------|--------|
| | 2013 | 2012 | |

| Other Expense | Percentage Amount of Revenue | | Percentage Amount of Revenue | | Amount | % |
|----------------------|---|-------|---|----------|---------------|----------|
| | (in thousands, except percentages) | | | | | |
| Interest income, net | \$ 48 | % | \$ 82 | % | \$ (34) | (41)% |
| Interest expense | | | (241) | | 241 | 100 |
| Other expense, net | (407) | (1) | (335) | (1) | (72) | (21) |
| Total | \$ (359) | % | \$ (494) | (1)% | \$ 135 | 27% |

In the nine months ended September 30, 2013, interest income, net, decreased by \$34,000 compared to the corresponding period of the prior year. The decrease is primarily due to lower average cash balances as interest income is generated from the investment of our cash balances, less related bank fees.

The interest expense during the nine months ended September 30, 2012 related to the borrowings under our term loan which were repaid during the nine months ended September 30, 2012. The increase in other expense, net during the nine months ended September 30, 2013 was primarily due to an increase in foreign currency exchange losses of \$164,000 upon collection of foreign denominated accounts receivable offset by a loss on disposal of equipment of \$81,000.

Table of Contents**Provision for (Benefit from) Income Taxes**

| | Nine Months Ended September 30, | | Change Amount | % |
|--|------------------------------------|---|------------------|--------|
| | 2013 Percentage Amount | 2012 Percentage Amount of Revenue | | |
| Provision for (Benefit from) Income Taxes | (in thousands, except percentages) | | | |
| Provision for (benefit from) income taxes | \$ 149 | % \$ (3,222) (5)% | \$ 3,371 | (105)% |

The provision for income taxes during the nine months ended September 30, 2013 was primarily comprised of income tax expenses related to foreign jurisdictions. During the nine months ended September 30, 2012, we recorded a benefit from income taxes of approximately \$3.3 million related to the reduction of our valuation against our existing net deferred tax assets to offset certain deferred tax liabilities on amortizable intangibles recognized upon the acquisition of Zencoder. Upon the closing of the acquisition of Zencoder, we assumed \$3.3 million of net deferred tax liabilities which created a future source of taxable income for which our net deferred tax assets can be realized and as a result we reduced the valuation allowance by approximately \$3.3 million during the nine months ended September 30, 2012. This benefit is partially offset by \$90,000 of expense relating to income tax in foreign jurisdictions.

Non-Controlling Interest in Consolidated Subsidiary

| | Nine Months Ended September 30, | | Change Amount | % |
|--|------------------------------------|---|------------------|-------|
| | 2013 Percentage Amount | 2012 Percentage Amount of Revenue | | |
| Non-Controlling Interest in Consolidated Subsidiary | (in thousands, except percentages) | | | |
| Net income attributable to non-controlling interest in consolidated subsidiary | \$ (20) | % \$ (422) (1)% | \$ 402 | (95)% |

Non-controlling interest represents the minority stockholders' proportionate share (37%) of Brightcove KK. On January 8, 2013, we acquired the remaining 37% interest in Brightcove KK and, as a result, we now own 100% of Brightcove KK. We continue to consolidate Brightcove KK for financial reporting purposes, however, commencing on January 8, 2013, we no longer record a non-controlling interest in the consolidated statements of operations. The \$20,000 above represents our proportionate share of the net income of Brightcove KK for the period from January 1, 2013 through January 7, 2013.

Liquidity and Capital Resources

In connection with our initial public offering in February 2012, we received aggregate proceeds of approximately \$56.8 million, including the proceeds from the underwriters' exercise of their overallotment option, net of underwriters' discounts and commissions, but before deducting offering expenses of approximately \$4.3 million. Prior to our initial

public offering, we funded our operations primarily through private placements of preferred and common stock, as well as through borrowings of \$7.0 million under our bank credit facilities. In February 2012, we repaid the \$7.0 million balance under our bank credit facilities. All of the preferred stock was converted into shares of our common stock in connection with our initial public offering.

| Condensed Consolidated Statements of Cash Flow Data | Nine Months Ended September 30, | |
|--|--|-------------|
| | 2013 | 2012 |
| | (in thousands) | |
| Purchases of property and equipment | \$ (1,926) | \$ (6,107) |
| Depreciation and amortization | 4,562 | 3,109 |
| Cash flows provided by (used in) operating activities | 4,801 | (3,901) |
| Cash flows provided by (used in) investing activities | 4,847 | (47,246) |
| Cash flows (used in) provided by financing activities | (499) | 50,809 |

Cash, cash equivalents and investments.

Our cash, cash equivalents and investments at September 30, 2013 were held for working capital purposes and were invested primarily in money market funds, certificates of deposit and corporate debentures. We do not enter into investments for trading or speculative purposes. At September 30, 2013 and December 31, 2012, restricted cash was \$364,000 and \$303,000, respectively, and was held in certificates of deposit as collateral for letters of credit related to the contractual provisions of our corporate credit cards and the contractual provisions with a customer; a portion of the restricted cash balance was associated with the lease agreement for our office in Seattle, Washington. At September 30, 2013 and December 31, 2012, we had \$7.8 million and \$5.6 million, respectively, of cash and cash equivalents held by subsidiaries in international locations, including subsidiaries located in Japan and the United Kingdom. It is our current intention to permanently reinvest unremitted earnings in such subsidiaries. We believe that our existing cash and cash equivalents will be sufficient to meet our anticipated working capital and capital expenditure needs over at least the next 12 months.

Accounts receivable, net.

Our accounts receivable balance fluctuates from period to period, which affects our cash flow from operating activities. The fluctuations vary depending on the timing of our billing activity, cash collections, and changes to our allowance for doubtful accounts. In many

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instances we receive cash payment from a customer prior to the time we are able to recognize revenue on a transaction. We record these payments as deferred revenue, which has a positive effect on our accounts receivable balances. We use days sales outstanding, or DSO, calculated on a quarterly basis, as a measurement of the quality and status of our receivables. We define DSO as (a) accounts receivable, net of allowance for doubtful accounts, divided by total revenue for the most recent quarter, multiplied by (b) the number of days in that quarter. DSO was 65 and 72 days at September 30, 2013 and December 31, 2012, respectively.

Operating activities.

Cash used by operating activities consists primarily of net loss adjusted for certain non-cash items including depreciation and amortization, stock-based compensation expense, the provision for bad debts and the effect of changes in working capital and other activities. For the nine months ended September 30, 2013, cash provided by operating activities was \$4.8 million and consisted of \$9.0 million of net loss offset in part by non-cash expenses of \$4.7 million for stock-based compensation expense, \$4.6 million for depreciation and amortization expense and a \$351,000 provision for reserves on accounts receivable. Uses of cash included an increase in accounts receivable and prepaid expenses and other current assets of \$1.8 million and \$1.3 million, respectively. These outflows were offset in part by an increase in deferred revenue, accounts payable and accrued expenses of \$5.8 million, \$902,000 and \$481,000, respectively. Increases in deferred revenue and accounts receivable primarily related to an increase in sales of our subscription and support services to both new and existing customers. In addition, for the nine months ended September 30, 2013, we experienced an increase in the number of sales of subscription and support services with the annual fee payable at the outset of the arrangement instead of in monthly installments.

Investing activities.

Cash provided by investing activities for the nine months ended September 30, 2013 was \$4.8 million, consisting primarily of \$7.3 million for the maturities of investments, offset partially by \$1.9 million for purchases of property and equipment and \$426,000 for the capitalization of internal-use software costs.

Financing activities

Cash used in financing activities for the nine months ended September 30, 2013 was \$499,000, consisting of \$1.1 million for the purchase of the remaining 37% interest in Brightcove KK, offset partially by proceeds received from the exercise of common stock options of \$585,000.

Credit facility borrowings.

On March 30, 2011, we entered into a loan and security agreement with Silicon Valley Bank, or SVB, providing for an asset-based line of credit. Under this loan and security agreement, we can borrow up to the lesser of (i) \$8.0 million or (ii) 80% of our eligible accounts receivable. The amounts owed under the loan and security agreement are secured by substantially all of our assets, excluding our intellectual property. Outstanding amounts under the credit agreement accrue interest at a rate equal to the prime rate plus 1.5%. Amounts owed under the loan and security agreement were due on March 31, 2013, and interest and related finance charges are payable monthly.

On June 24, 2011, we amended our loan and security agreement with SVB to provide us with the ability to borrow up to an additional \$7.0 million in the form of a term loan. Outstanding amounts under the term loan accrue interest at a rate equal to the prime rate plus 7%. We are required to pay only interest on the term loan for the first 12 months and then principal and interest thereafter over the next 36 months. There is a final payment due under the term loan of 2% of the original principal amount of such term loan. In 2011, we borrowed \$7.0 million under this credit facility. In

February 2012, we repaid the \$7.0 million balance and made a final payment of \$140,000, representing 2% of the outstanding balance, pursuant to the terms of the agreement. As such, we had no outstanding borrowings under this agreement at September 30, 2013.

On April 29, 2013, we amended for a second time our loan and security agreement with SVB to increase the aggregate amount of borrowings that may be outstanding under our asset-based line of credit from \$8.0 million to \$10.0 million and to extend the maturity date to March 30, 2015. We had no outstanding borrowings under this line of credit at September 30, 2013.

Net operating loss carryforwards.

As of December 31, 2012, we had federal and state net operating losses of approximately \$84.5 million and \$39.6 million, respectively, which are available to offset future taxable income, if any, through 2032. We had research and development tax credits of \$2.2 million and \$2.1 million, respectively, which expire in various amounts through 2032. Our net operating loss and tax credit amounts are subject to annual limitations under Section 382 change of ownership rules of the U.S. Internal Revenue Code of 1986, as amended. We completed an assessment to determine whether there may have been a Section 382 ownership change and determined that it is more likely than not that our net operating and tax credit amounts as disclosed are not subject to any material Section 382 limitations.

In assessing our ability to utilize our net deferred tax assets, we considered whether it is more likely than not that some portion or all of our net deferred tax assets will not be realized. Based upon the level of our historical U.S. losses and future projections over the period in

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which the net deferred tax assets are deductible, at this time, we believe it is more likely than not that we will not realize the benefits of these deductible differences. Accordingly, we have provided a valuation allowance against our net deferred tax assets as of September 30, 2013 and December 31, 2012.

We have historically provided a valuation allowance against our net deferred tax assets in Japan. Based upon the level of historical income in Japan and future projections, we determined in the fourth quarter of 2012 that it was probable that we will realize the benefits of our future deductible differences. As such, we released the valuation allowance related to the remaining deferred tax assets in Japan and recorded a \$193,000 income tax benefit in our consolidated statement of operations for the year ended December 31, 2012.

Contractual Obligations and Commitments

Our principal commitments consist of obligations under leases for our office space, computer equipment, furniture and fixtures, and contractual commitments for hosting and other support services.

Other than these lease obligations and contractual commitments, we do not have commercial commitments under lines of credit, standby repurchase obligations or other such debt arrangements.

Our contractual obligations as of December 31, 2012 are summarized in our Annual Report on Form 10-K for the year ended December 31, 2012. For the nine months ended September 30, 2013, there have been no material changes in our contractual obligations outside the ordinary course of business.

Recent Accounting Pronouncements

For information on recent accounting pronouncements, see *Recently Issued and Adopted Accounting Standards* in the notes to the condensed consolidated financial statements appearing elsewhere in this Quarterly Report on Form 10-Q.

Off-Balance Sheet Arrangements

We do not have any special purpose entities or off-balance sheet arrangements.

Anticipated Cash Flows

We expect to incur significant operating costs, particularly related to services delivery costs, sales and marketing and research and development, for the foreseeable future in order to execute our business plan. We anticipate that such operating costs, as well as planned capital expenditures will constitute a material use of our cash resources. As a result, our net cash flows will depend heavily on the level of future sales, changes in deferred revenue and our ability to manage infrastructure costs.

We believe our existing cash and cash equivalents will be sufficient to meet our working capital and capital expenditures for at least the next 12 months. Our future working capital requirements will depend on many factors, including the rate of our revenue growth, our introduction of new products and enhancements, and our expansion of sales and marketing and product development activities. To the extent that our cash and cash equivalents, short and long-term investments and cash flow from operating activities are insufficient to fund our future activities, we may need to raise additional funds through bank credit arrangements or public or private equity or debt financings. We also may need to raise additional funds in the event we determine in the future to acquire businesses, technologies and products that will complement our existing operations. In the event funding is required, we may not be able to obtain bank credit arrangements or equity or debt financing on terms acceptable to us or at all.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Quantitative and Qualitative Disclosures about Market Risk

We have operations both within the United States and internationally, and we are exposed to market risks in the ordinary course of our business. These risks include primarily foreign exchange risks, interest rate and inflation.

Financial instruments

Financial instruments meeting fair value disclosure requirements consist of cash equivalents, accounts receivable and accounts payable. The fair value of these financial instruments approximates their carrying amount.

Foreign currency exchange risk

Our results of operations and cash flows are subject to fluctuations due to changes in foreign currency exchange rates, particularly changes in the euro, British pound, Australian dollar and Japanese yen. The volatility of exchange rates depends on many factors that we cannot forecast with reliable accuracy. We believe our operating activities act as a natural hedge for a substantial portion of our foreign

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currency exposure because we typically collect revenues and incur costs in the currency in the location in which we provide our application. Although we have experienced and will continue to experience fluctuations in our net income (loss) as a result of transaction gains (losses) related to transactions denominated in currencies other than the U.S. dollar, we believe that a 10% change in foreign exchange rates would not have a material impact on our results of operations. To date, we have not entered into any foreign currency hedging contracts, but may consider entering into such contracts in the future. As our international operations grow, we will continue to reassess our approach to manage our risk relating to fluctuations in currency rates.

Interest rate risk

We had unrestricted cash, cash equivalents and investments totaling \$34.1 million at September 30, 2013. Cash and cash equivalents were invested primarily in money market funds and are held for working capital purposes, while the investments were primarily held in certificates of deposit and corporate debentures, and we intend to hold such investments until their maturity date. We do not use derivative financial instruments in our investment portfolio.

Inflation risk

We do not believe that inflation has had a material effect on our business, financial condition or results of operations. If our costs were to become subject to significant inflationary pressures, we may not be able to fully offset such higher costs through price increases. Our inability or failure to do so could harm our business, financial condition and results of operations.

ITEM 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

As of September 30, 2013, our management, with the participation of our Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that, as of September 30, 2013, our disclosure controls and procedures were effective in ensuring that material information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission's rules and forms, including ensuring that such material information is accumulated by and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure.

Changes in Internal Control over Financial Reporting

There was no change in our internal control over financial reporting identified in connection with the evaluation required by Rule 13a-15(d) and 15d-15(d) of the Exchange Act that occurred during the period covered by this report that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

On August 27, 2012, a complaint was filed by Blue Spike, LLC naming us in a patent infringement case (Blue Spike, LLC v. Audible Magic Corporation, et al., United States District Court for the Eastern District of Texas). The complaint alleges that we have infringed U.S. Patent No. 7,346,472 with a listed issue date of March 18, 2008, entitled Method and Device for Monitoring and Analyzing Signals, U.S. Patent No. 7,660,700 with a listed issue date of February 9, 2010, entitled Method and Device for Monitoring and Analyzing Signals, U.S. Patent No. 7,949,494 with a listed issue date of May 24, 2011, entitled Method and Device for Monitoring and Analyzing Signals and U.S. Patent No. 8,214,175 with a listed issue date of July 3, 2012, entitled Method and Device for Monitoring and Analyzing Signals. The complaint seeks an injunction enjoining infringement, damages and pre- and post-judgment costs and interest. We answered and filed counterclaims against Blue Spike on December 3, 2012. We amended our answer and counterclaims on July 15, 2013. This complaint is subject to indemnification by one of our vendors. We cannot yet determine whether it is probable that a loss will be incurred in connection with this complaint, nor can we reasonably estimate the potential loss, if any.

On September 10, 2013, a complaint was filed by Cinsay Inc. naming us in a patent infringement case (Cinsay Inc. v. Brightcove Inc. and Joyus Inc., United States District Court for the Northern District of Texas). The complaint alleges that we have infringed U.S. Patent No. 8,312,486 with a listed issue date of November 13, 2012, entitled Interactive Product Placement and Method Therefor and U.S. Patent No. 8,533,753 with a listed issue date of September 10, 2013, entitled Interactive Product Placement and Method Therefor. On October 1, 2013, Cinsay filed an amended complaint against us in which it reasserted the allegations of infringement of U.S. Patent No. 8,312,486 and

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U.S. Patent No. 8,533,753 and added allegations that we infringed U.S. Patent No. 8,549,555 with a listed issue date of October 1, 2013, entitled Interactive Product Placement and Method Therefor. The amended complaint seeks an injunction enjoining infringement, damages and pre- and post-judgment costs and interest. We cannot yet determine whether it is probable that a loss will be incurred in connection with this matter, nor can we reasonably estimate the potential loss or range of a possible loss, if any.

In addition, we are, from time to time, party to litigation arising in the ordinary course of our business. Management does not believe that the outcome of these claims will have a material adverse effect on our consolidated financial position, results of operations or cash flows based on the status of proceedings at this time.

ITEM 1A. RISK FACTORS

You should carefully consider the risks described in our annual report on Form 10-K for the fiscal year ended December 31, 2012, under the heading Part I Item 1A. Risk Factors, together with all of the other information in this Quarterly Report on Form 10-Q. Our business, prospects, financial condition, or operating results could be harmed by any of these risks, as well as other risks not currently known to us or that we currently consider immaterial. If any of such risks and uncertainties actually occurs, our business, financial condition or operating results could differ materially from the plans, projections and other forward-looking statements included in the section titled Management's Discussion and Analysis of Financial Condition and Results of Operations and elsewhere in this report and in our other public filings. The trading price of our common stock could decline due to any of these risks, and, as a result, you may lose all or part of your investment.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

(b) Use of Proceeds from Public Offering of Common Stock

On February 16, 2012, our registration statement on Form S-1 (File No. 333-176444) was declared effective for our initial public offering. On February 23, 2012, we closed our initial public offering of 5,750,000 shares of common stock, including 750,000 shares pursuant to the underwriters' overallotment option, at an offering price of \$11.00 per share. The managing underwriters of the offering were Morgan Stanley & Co. LLC, and Stifel, Nicolaus & Company, Incorporated. Following the sale of the shares in connection with the closing of our initial public offering, the offering terminated.

As a result of the offering, including the underwriters' option to purchase additional shares, we received net proceeds of approximately \$56.8 million, after deducting total expenses of approximately \$8.8 million, consisting of underwriting discounts and commissions and offering-related expenses reasonably estimated to be \$4.3 million. None of such payments were direct or indirect payments to any of our directors or officers or their associates, to persons owning 10% or more of our common stock, or to any of our affiliates.

We have used \$7.0 million of the net proceeds from our initial public offering to repay certain indebtedness. None of such payments were direct or indirect payments to any of our directors or officers or their associates, to persons owning 10% or more of our common stock, or to any of our affiliates.

We also used approximately \$27.4 million of the net proceeds from our initial public offering as consideration for the purchase of Zencoder, which closed on August 14, 2012. None of such consideration was for direct or indirect payments to any of our directors or officers or their associates, to persons owning 10% or more of our common stock, or to any of our affiliates.

There has been no material change in the planned use of proceeds from our initial public offering as described in our final prospectus filed with the SEC on February 17, 2012 pursuant to Rule 424(b) under the Securities Act.

ITEM 5. OTHER INFORMATION

Our policy governing transactions in our securities by directors, officers and employees permits our officers, directors and certain other persons to enter into trading plans complying with Rule 10b5-1 under the Exchange Act. We have been advised that our Chairman, Jeremy Allaire, and our Chief Legal Officer, Andrew Feinberg, have each entered into a trading plan in accordance with Rule 10b5-1 and our policy governing transactions in our securities. Generally, under these trading plans, the individual relinquishes control over the transactions once the trading plan is put into place. Accordingly, sales under these plans may occur at any time, including possibly before, simultaneously with, or immediately after significant events involving our company.

We anticipate that, as permitted by Rule 10b5-1 and our policy governing transactions in our securities, some or all of our officers, directors and employees may establish trading plans in the future. We intend to disclose the names of executive officers and directors who establish a trading plan in compliance with Rule 10b5-1 and the requirements of our policy governing transactions in our securities in our future quarterly and annual reports on Form 10-Q and 10-K filed with the Securities and Exchange Commission. However, we undertake no obligation to update or revise the information provided herein, including for revision or termination of an established trading plan.

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ITEM 6. EXHIBITS

Exhibits

| | |
|----------|---|
| 3.1(1) | Eleventh Amended and Restated Certificate of Incorporation. |
| 3.2(2) | Amended and Restated By-Laws. |
| 4.1(3) | Form of Common Stock certificate of the Registrant. |
| 10.1(4) | Amended and Restated Employment Agreement between Brightcove Inc. and Jeremy Allaire, dated July 25, 2013 |
| 31.1* | Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 31.2* | Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 32.1* | Certification of Chief Executive Officer and Chief Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 101.INS+ | XBRL Instance Document. |
| 101.SCH+ | XBRL Taxonomy Extension Schema Document. |
| 101.CAL+ | XBRL Taxonomy Extension Calculation Linkbase Document. |
| 101.DEF+ | XBRL Taxonomy Extension Definition Linkbase Document. |
| 101.LAB+ | XBRL Taxonomy Extension Label Linkbase Document. |
| 101.PRE+ | XBRL Taxonomy Extension Presentation Linkbase Document. |

- (1) Filed as Exhibit 3.2 to Amendment No. 5 to Registrant's Registration Statement on Form S-1 filed with the Securities and Exchange Commission on February 6, 2012, and incorporated herein by reference.
- (2) Filed as Exhibit 3.3 to Amendment No. 5 to Registrant's Registration Statement on Form S-1 filed with the Securities and Exchange Commission on February 6, 2012, and incorporated herein by reference.
- (3) Filed as Exhibit 4.1 to Amendment No. 5 to Registrant's Registration Statement on Form S-1 filed with the Securities and Exchange Commission on February 6, 2012, and incorporated herein by reference.
- (4) Filed as exhibit 10.1 to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on July 25, 2013, and incorporated herein by reference.

* Furnished herewith.

+ In accordance with Rule 406T of Regulation S-T, these XBRL (eXtensible Business Reporting Language) documents are furnished and not filed or a part of a registration statement or prospectus for purposes of Sections 11 or 12 of the Securities Act of 1933, as amended, or Section 18 of the Securities Exchange Act of 1934, as amended, and otherwise are not subject to liability under these sections.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

BRIGHTCOVE INC.

(Registrant)

Date: November 6, 2013

By: /s/ David Mendels
David Mendels
Chief Executive Officer
(Principal Executive Officer)

Date: November 6, 2013

By: /s/ Christopher Menard
Christopher Menard
Chief Financial Officer
(Principal Financial Officer)