REGIS CORP Form 10-Q November 09, 2010 Table of Contents

(Mark One)

**ACT OF 1934** 

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# **FORM 10-Q**



For the quarterly period ended September 30, 2010

OR

o TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission file number 1-12725

### **Regis Corporation**

(Exact name of registrant as specified in its charter)

Minnesota

(State or other jurisdiction of incorporation or organization)

41-0749934

(I.R.S. Employer Identification No.)

7201 Metro Boulevard, Edina, Minnesota

(Address of principal executive offices)

55439

(Zip Code)

(952) 947-7777

(Registrant s telephone number, including area code)

N/A

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to be submit and post such files). Yes x No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer x

Accelerated filer o

Non-accelerated filer o (Do not check if a smaller reporting company)

Smaller reporting company o

Indicate by check mark whether the registrant is a shell company (as defined by Rule 12b-2 of the Act). Yes o No x

Indicate the number of shares outstanding of each of the issuer s classes of common stock as of November 2, 2010:

Common Stock, \$.05 par value Class

**57,593,802**Number of Shares

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#### **PART I - FINANCIAL INFORMATION**

#### **Item 1. Financial Statements**

#### **REGIS CORPORATION**

#### CONDENSED CONSOLIDATED BALANCE SHEET (Unaudited)

# As Of September 30, 2010 and June 30, 2010 (In thousands, except share data)

|   | s  | September 30,<br>2010 |    | June 30,<br>2010 |
|---|----|-----------------------|----|------------------|
| ASSETS  |    | 2010                  |    | 2010             |
| Current assets:   |    |                       |    |                  |
| Cash and cash equivalents   | \$ | 194,835               | \$ | 151,871          |
| Receivables, net  |    | 24,894                |    | 24,312           |
| Inventories   |    | 161,709               |    | 153,380          |
| Deferred income taxes   |    | 16,897                |    | 16,892           |
| Income tax receivable   |    | 17,834                |    | 46,207           |
| Other current assets  |    | 34,581                |    | 36,203           |
| Total current assets  |    | 450,750               |    | 428,865          |
| Property and equipment, net   |    | 355,887               |    | 359,250          |
| Goodwill  |    | 740,965               |    | 736,989          |
| Other intangibles, net  |    | 116,308               |    | 118,070          |
| Investment in and loans to affiliates   |    | 205,368               |    | 195,786          |
| Other assets  |    | 84,152                |    | 80,612           |
| Total assets  | \$ | 1,953,430             | \$ | 1,919,572        |
| LIABILITIES AND SHAREHOLDERS EQUITY   |    |                       |    |                  |
| Current liabilities:  |    |                       |    |                  |
| Long-term debt, current portion   | \$ | 58,422                | \$ | 51,629           |
| Accounts payable  | T  | 62,097                | т  | 57,683           |
| Accrued expenses  |    | 149,915               |    | 160,797          |
| Total current liabilities   |    | 270,434               |    | 270,109          |
| Long-term debt and capital lease obligations  |    | 381,247               |    | 388,400          |
| Other noncurrent liabilities  |    | 255,223               |    | 247,770          |
| Total liabilities   |    | 906,904               |    | 906,279          |
| Commitments and contingencies (Note 9)  |    |                       |    |                  |
| Shareholders equity:  |    |                       |    |                  |
| Common stock, \$0.05 par value; issued and outstanding 57,553,569 and 57,561,180 common |    |                       |    |                  |
| shares at September 30, 2010 and June 30, 2010, respectively                            |    | 2,878                 |    | 2,878            |
| Additional paid-in capital  |    | 334,850               |    | 332,372          |
| Accumulated other comprehensive income  |    | 61,764                |    | 47,032           |
| Retained earnings   |    | 647,034               |    | 631,011          |
|   |    |                       |    |                  |

| Total shareholders equity                 | 1,046,526          | 1,013,293 |
|---|--------------------|-----------|
| Total liabilities and shareholders equity | \$<br>1,953,430 \$ | 1,919,572 |

The accompanying notes are an integral part of the unaudited Condensed Consolidated Financial Statements.

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#### REGIS CORPORATION

#### CONDENSED CONSOLIDATED STATEMENT OF OPERATIONS (Unaudited)

#### For The Three Months Ended September 30, 2010 and 2009

(In thousands, except per share data)

|   |          | 2010       | 2009     |
|---|----------|------------|----------|
| Revenues:   |          |            |          |
| Service   | \$       | 439,529 \$ | 449,278  |
| Product   |          | 128,605    | 146,153  |
| Royalties and fees  |          | 10,111     | 10,119   |
|   |          | 578,245    | 605,550  |
| Operating expenses:   |          |            |          |
| Cost of service   |          | 249,501    | 255,969  |
| Cost of product   |          | 61,075     | 79,495   |
| Site operating expenses   |          | 49,009     | 52,676   |
| General and administrative  |          | 74,074     | 72,560   |
| Rent  |          | 85,108     | 85,825   |
| Depreciation and amortization                                       |          | 26,044     | 27,191   |
| Lease termination costs   |          |            | 3,577    |
| Total operating expenses  |          | 544,811    | 577,293  |
|   |          |            |          |
| Operating income  |          | 33,434     | 28,257   |
|   |          |            |          |
| Other income (expense):   |          |            |          |
| Interest expense  |          | (8,923)    | (27,316) |
| Interest income and other, net                                      |          | 777        | 2,232    |
|   |          |            |          |
| Income from continuing operations before income taxes and equity in |          |            |          |
| income of affiliated companies                                      |          | 25,288     | 3,173    |
|   |          |            |          |
| Income taxes  |          | (9,647)    | (1,619)  |
| Equity in income of affiliated companies, net of income taxes       |          | 2,679      | 3,057    |
|   |          |            |          |
| Income from continuing operations                                   |          | 18,320     | 4,611    |
|   |          |            |          |
| Income from discontinued operations, net of taxes (Note 2)          |          |            | 3,161    |
|   |          |            |          |
| Net income  | \$       | 18,320 \$  | 7,772    |
|   |          |            |          |
| Net income per share:   |          |            |          |
| Basic:  |          | 0.00       | 0.00     |
| Income from continuing operations                                   |          | 0.32       | 0.09     |
| Income from discontinued operations                                 | <b>.</b> | 0.00       | 0.06     |
| Net income per share, basic (1)                                     | \$       | 0.32 \$    | 0.14     |
| D.1   |          |            |          |
| Diluted:  |          | 0.20       | 0.00     |
| Income from continuing operations                                   |          | 0.30       | 0.09     |
| Income from discontinued operations                                 | 4        | 0.20 *     | 0.06     |
| Net income per share, diluted (1)                                   | \$       | 0.30 \$    | 0.14     |
|   |          |            |          |

Weighted average common and common equivalent shares outstanding:

| Basic                                    | 56,62  | .9   | 54,143 |
|--|--------|------|--------|
| Diluted                                  | 67,96  | 1    | 54,184 |
|  |        |      |        |
| Cash dividends declared per common share | \$ 0.0 | 4 \$ | 0.04   |

(1) Total is a recalculation; line items calculated individually may not sum to total due to rounding.

The accompanying notes are an integral part of the unaudited Condensed Consolidated Financial Statements.

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#### REGIS CORPORATION

#### CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS (Unaudited)

#### For The Three Months Ended September 30, 2010 and 2009

#### (In thousands)

|  | 2010      | 2009      |
|--|-----------|-----------|
| Cash flows from operating activities:  |           |           |
| Net income \$  | 18,320 \$ | 7,772     |
| Adjustments to reconcile net income to net cash provided by operating activities:            |           |           |
| Depreciation   | 23,612    | 24,697    |
| Amortization   | 2,432     | 2,494     |
| Equity in income of affiliated companies   | (2,679)   | (2,880)   |
| Deferred income taxes  | (6)       | (3,018)   |
| Impairment on discontinued operations  |           | (154)     |
| Excess tax benefits from stock-based compensation plans                                      | (3)       |           |
| Stock-based compensation   | 2,369     | 2,308     |
| Amortization of debt discount and financing costs  | 1,582     | 1,948     |
| Other noncash items affecting earnings   | 815       | (1,030)   |
| Changes in operating assets and liabilities (1):   |           |           |
| Receivables  | (267)     | 14,931    |
| Inventories  | (7,343)   | (4,152)   |
| Income tax receivable  | 28,373    | 8,737     |
| Other current assets   | 1,748     | 2,747     |
| Other assets   | (1,643)   | (32,065)  |
| Accounts payable   | 4,163     | 17,144    |
| Accrued expenses   | (11,851)  | (2,404)   |
| Other noncurrent liabilities   | 4,562     | 1,449     |
| Net cash provided by operating activities  | 64,184    | 38,524    |
| Cash flows from investing activities:  |           |           |
| Capital expenditures   | (16,007)  | (12,646)  |
| Proceeds from sale of assets   | 15        | 19        |
| Asset acquisitions, net of cash acquired and certain obligations assumed                     | (3,861)   | (543)     |
| Proceeds from loans and investments  | 15,000    | 15,177    |
| Disbursements for loans and investments  | (15,000)  |           |
| Net cash (used in) provided by investing activities  | (19,853)  | 2,007     |
| Cash flows from financing activities:  |           |           |
| Borrowings on revolving credit facilities  |           | 337,000   |
| Payments on revolving credit facilities  |           | (342,000) |
| Proceeds from issuance of long-term debt, net of \$5.2 million underwriting discount in 2009 |           | 167,325   |
| Repayments of long-term debt and capital lease obligations                                   | (3,334)   | (301,004) |
| Excess tax benefits from stock-based compensation plans                                      | (3,334)   | (301,004) |
| Proceeds from issuance of common stock, net of \$7.2 million underwriting discount in 2009   | 59        | 156,436   |
| Dividends paid   | (2,297)   | (2,284)   |
| Other  | 3         | (2,880)   |
| Net cash (used in) provided by financing activities  | (5,566)   | 12,593    |
| There easit (used iii) provided by financing activities                                      | (3,300)   | 12,393    |
| Effect of exchange rate changes on cash and cash equivalents                                 | 4,199     | 4,967     |
| Increase in cash and cash equivalents  | 42,964    | 58,091    |

| Cash and cash equivalents: |                  |         |
|----------------------------|------------------|---------|
| Beginning of period        | 151,871          | 42,538  |
| End of period              | \$<br>194,835 \$ | 100,629 |

<sup>(1)</sup> Changes in operating assets and liabilities exclude assets acquired and liabilities assumed through acquisitions.

The accompanying notes are an integral part of the unaudited Condensed Consolidated Financial Statements.

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#### REGIS CORPORATION

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

# 1. BASIS OF PRESENTATION OF UNAUDITED INTERIM CONDENSED CONSOLIDATED FINANCIAL STATEMENTS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES:

The unaudited interim Condensed Consolidated Financial Statements of Regis Corporation (the Company) as of September 30, 2010 and for the three months ended September 30, 2010 and 2009, reflect, in the opinion of management, all adjustments necessary to fairly state the consolidated financial position of the Company as of September 30, 2010 and the consolidated results of its operations and its cash flows for the interim periods. Adjustments consist only of normal recurring items, except for any discussed in the notes below. The results of operations and cash flows for any interim period are not necessarily indicative of results of operations and cash flows for the full year.

The Consolidated Balance Sheet data for June 30, 2010 was derived from audited Consolidated Financial Statements, but does not include all disclosures required by accounting principles generally accepted in the United States of America (GAAP). The unaudited interim Condensed Consolidated Financial Statements should be read in conjunction with the Company s Annual Report on Form 10-K for the year ended June 30, 2010 and other documents filed or furnished with the Securities and Exchange Commission (SEC) during the current fiscal year.

The unaudited condensed consolidated financial statements of the Company as of September 30, 2010 and for the three month periods ended September 30, 2010 and 2009 included in this Form 10-Q have been reviewed by PricewaterhouseCoopers LLP, an independent registered public accounting firm. Their separate report dated November 9, 2010 appearing herein, states that they did not audit and they do not express an opinion on that unaudited financial information. Accordingly, the degree of reliance on their report on such information should be restricted in light of the limited nature of the review procedures applied. PricewaterhouseCoopers LLP is not subject to the liability provisions of Section 11 of the Securities Act of 1933 for their report on the unaudited financial information because that report is not a report or a part of the registration statement prepared or certified by PricewaterhouseCoopers LLP within the meaning of Sections 7 and 11 of the Act.

#### **Stock-Based Employee Compensation:**

Stock-based awards are granted under the terms of the 2004 Long Term Incentive Plan (2004 Plan) and the 2000 Stock Option Plan (2000 Plan). Additionally, the Company has outstanding stock options under its 1991 Stock Option Plan (1991 Plan), although the Plan terminated in 2001. Under these plans, four types of stock-based compensation awards are granted: stock options, equity-based stock appreciation rights (SARs), restricted stock awards (RSAs) and restricted stock units (RSUs). The stock-based awards, other than the RSUs, expire within ten years from the grant date. The RSUs cliff vest after five years, and payment of the RSUs is deferred until January 31 of the year following vesting. Unvested awards are subject to forfeiture in the event of termination of employment. The Company utilizes an option-pricing model to estimate the fair value of options and SARs at their grant date. Stock options and SARs are granted at not less than fair market value on the date of grant. The Company s primary employee stock-based compensation grant occurs during the fourth fiscal quarter. The Company generally recognizes compensation expense for its stock-based compensation awards on a straight-line basis over a five-year vesting period. Awards granted do not contain acceleration of vesting terms for retirement eligible recipients.

Total compensation cost for stock-based payment arrangements totaled \$2.4 and \$2.3 million for the three months ended September 30, 2010 and 2009 respectively.

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Stock options outstanding, weighted average exercise price and weighted average fair values as of September 30, 2010 were as follows:

| Options                           | Shares<br>(in thousands) | Weighted<br>Average Exercise<br>Price |
|-----------------------------------|--------------------------|---------------------------------------|
| Outstanding at June 30, 2010      | 980                      | \$<br>29.48                           |
| Granted                           |                          |                                       |
| Exercised                         | (4)                      | 15.09                                 |
| Forfeited or expired              | (4)                      | 22.90                                 |
| Outstanding at September 30, 2010 | 972                      | \$<br>29.56                           |
| Exercisable at September 30, 2010 | 697                      | \$<br>30.93                           |

Outstanding options of 972,321 at September 30, 2010 had an intrinsic value (the amount by which the stock price exceeded the exercise or grant date price) of \$0.3 million and a weighted average remaining contractual term of 5.0 years. Exercisable options of 696,971 at September 30, 2010 had an intrinsic value of \$0.3 million and a weighted average remaining contractual term of 3.7 years. Of the outstanding and unvested options, 253,408 are expected to vest with a \$26.46 per share weighted average grant price, a weighted average remaining contractual life of 8.2 years and a total intrinsic value of less than \$0.1 million.

All options granted relate to stock option plans that have been approved by the shareholders of the Company.

A rollforward of RSAs, RSUs and SARs outstanding, as well as other relevant terms of the awards, were as follows:

|                             | Noi  | nvested   |       | SARs                     | SARs Outstanding |  |  |
|-----------------------------|--|---|-------|--------------------------|------------------|--|--|
|                             | Restricted<br>Stock<br>Outstanding<br>Shares/Units<br>(in thousands) | Weighted<br>Average<br>Grant Date<br>Fair Value |       | Shares<br>(in thousands) |                  | Weighted<br>Average<br>Exercise<br>Price |  |
| Balance, June 30, 2010      | 1,146  | \$  | 24.70 | 1,110                    | \$               | 26.24                                    |  |
| Granted                     | 7  |   | 16.77 |                          |                  |  |  |
| Vested/Exercised            | 3  |   | 19.50 |                          |                  |  |  |
| Forfeited or expired        | (18)   |   | 21.94 | (21)                     |                  | 25.58                                    |  |
| Balance, September 30, 2010 | 1,138  | \$  | 24.68 | 1,089                    | \$               | 26.25                                    |  |

Outstanding and unvested RSAs of 922,881 at September 30, 2010 had an intrinsic value of \$17.7 million and a weighted average remaining contractual term of 2.1 years. Of the outstanding and unvested awards, 874,321 are expected to vest with a total intrinsic value of \$16.7 million.

Outstanding and unvested RSUs of 215,000 at September 30, 2010 had an intrinsic value of \$4.1 million and a weighted average remaining contractual term of 1.5 years. All unvested RSUs are expected to vest in fiscal year 2012.

Outstanding SARs of 1,088,550 at September 30, 2010 had a total intrinsic value of zero and a weighted average remaining contractual term of 7.4 years. Exercisable SARs of 459,120 at September 30, 2010 had a total intrinsic value of zero and a weighted average remaining contractual term of 6.2 years. Of the outstanding and unvested rights, 606,186 are expected to vest with a \$22.12 per share weighted average grant price, a weighted average remaining contractual life of 8.2 years and a total intrinsic value of zero.

During the three months ended September 30, 2010 and 2009 total cash received from the exercise of share-based instruments was less than \$0.1 million and zero, respectively.

As of September 30, 2010, the total unrecognized compensation cost related to all unvested stock-based compensation arrangements was \$25.7 million. The related weighted average period over which such cost is expected to be recognized was approximately 3.3 years as of September 30, 2010.

The total intrinsic value of all stock-based compensation that was exercised during the three months ended September 30, 2010 and 2009 was less than \$0.1 million and zero, respectively.

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#### **Goodwill:**

Goodwill is tested for impairment annually or at the time of a triggering event. In evaluating whether goodwill is impaired, the Company compares the carrying value of each reporting unit, including goodwill, to the estimated fair value of the reporting unit. The carrying value of each reporting unit is based on the assets and liabilities associated with the operations of the reporting unit, including allocation of shared or corporate balances among reporting units. Allocations are generally based on the number of salons in each reporting unit as a percent of total company-owned salons.

The Company calculates the estimated fair value of the reporting units based on discounted future cash flows that utilize estimates in annual revenue, gross margins, fixed expense rates, allocated corporate overhead, and long-term growth for determining terminal value. The Company s estimated future cash flows also take into consideration acquisition integration and maturation. Where available and as appropriate, comparative market multiples are used to corroborate the results of the discounted cash flow. The Company considers its various concepts to be reporting units when testing for goodwill impairment because that is where the Company believes the goodwill resides. The Company periodically engages third-party valuation consultants to assist in evaluation of the Company s estimated fair value calculations. The Company s policy is to perform its annual goodwill impairment test during its third quarter of each fiscal year ending June 30.

In the situations where a reporting unit s carrying value exceeds its estimated fair value, the amount of the impairment loss must be measured. The measurement of impairment is calculated by determining the implied fair value of a reporting unit s goodwill. In calculating the implied fair value of goodwill, the fair value of the reporting unit is allocated to all other assets and liabilities of that unit based on the relative fair values. The excess of the fair value of the reporting unit over the amount assigned to its assets and liabilities is the implied fair value of goodwill. The goodwill impairment is measured as the excess of the carrying value of goodwill over its implied fair value.

As a result of the Company s annual impairment analysis of goodwill during the third quarter of fiscal year 2010, a \$35.3 million impairment charge was recorded within continuing operations for the excess of the carrying value of goodwill over the implied fair value of goodwill for the Regis salon concept. The estimated fair value of the Promenade salon concept exceeded its respective carrying value by approximately 10.0 percent. The respective fair values of the Company s remaining reporting units exceeded fair value by greater than 20.0 percent. While the Company has determined the estimated fair values of Regis and Promenade to be appropriate based on the historical level of revenue growth, operating income and cash flows, it is reasonably likely that Regis and Promenade may become impaired in future periods. The term reasonably likely refers to an occurrence that is more than remote but less than probable in the judgment of the Company. Because some of the inherent assumptions and estimates used in determining the fair value of the reportable segment are outside the control of management, changes in these underlying assumptions can adversely impact fair value. Potential impairment of a portion or all of the carrying value of the Regis salon concept and Promenade salon concept goodwill is dependent on many factors and cannot be predicted with certainty.

As of September 30, 2010, the Company s estimated fair value, as determined by the sum of our reporting units fair value, reconciled to within a reasonable range of our market capitalization which included an assumed control premium. The Company concluded there were no triggering events requiring the Company to perform an interim goodwill impairment test between the annual impairment testing and September 30, 2010.

A summary of the Company s goodwill balance as of September 30, 2010 by reporting unit is as follows:

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| Reporting Unit             | As of<br>September 30, 2010 |         |  |
|----------------------------|-----------------------------|---------|--|
|                            | (Dollars in thousands)      |         |  |
| Regis                      | \$ 103,78                   |         |  |
| MasterCuts                 | 4,652                       |         |  |
| SmartStyle                 | 48,477                      |         |  |
| Supercuts                  | 121,702                     |         |  |
| Promenade                  | 311,978                     |         |  |
| Total North America Salons | 590,593                     |         |  |
| Hair Restoration Centers   | 150,372                     |         |  |
| Total                      | \$                          | 740,965 |  |

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| Recent Accounting Standards Adopted by the Company:  |
| Disclosures about Fair Value of Financial Instruments  |
| In January 2010, the FASB issued guidance to amend the disclosure requirements related to recurring and nonrecurring fair value measurements. The guidance requires new disclosures on the transfers of assets and liabilities between Level 1 (quoted prices in active market for identical assets or liabilities) and Level 2 (significant other observable inputs) of the fair value measurement hierarchy, including the reasons and the timing of the transfers. Additionally, the guidance requires a roll forward of activities on purchases, sales, issuance, and settlements of the assets and liabilities measured using significant unobservable inputs (Level 3 fair value measurements).  |
| The Company adopted the new disclosure guidance on January 1, 2010, except for the disclosure on the roll forward activities for Level 3 fair value measurements, which will be adopted by the Company on July 1, 2011.  |
| Multiple-Deliverable Revenue Arrangements  |
| In October 2009, the FASB issued guidance on the accounting for multiple-deliverable revenue arrangements. The guidance removes the criterion that entities must use objective and reliable evidence of fair value in separately accounting for deliverables and provides entities with a hierarchy of evidence that must be considered when allocating arrangement consideration. The new guidance also requires entities to allocate arrangement consideration to the separate units of accounting based on the deliverables—relative selling price. The adoption of the new guidance on July 1, 2010, for multiple-deliverable revenue arrangements, did not have a material effect on the Company—s financial position, results of operations, and cash flows. |
| Amendments to Accounting for Variable Interest Entities  |
| In June 2009, the FASB issued guidance on the accounting for variable interest entities (VIE). The guidance requires a qualitative approach to identifying a controlling financial interest in a VIE and requires ongoing assessment of whether an entity is a VIE and whether an entity is a primary beneficiary of a VIE. This guidance requires enhanced disclosures that will provide users of financial statements with more transparent information about an enterprise s involvement in a VIE. The adoption of the new guidance on July 1, 2010, for variable interest entities, did not have a material effect on the Company s financial position, results of operations, and cash flows.   |
| Accounting Standards Recently Issued But Not Yet Adopted by the Company:   |

Disclosure about the Credit Quality of Financing Receivables and the Allowance for Credit Losses

In July 2010, the FASB issued guidance to amend the disclosure requirements related to the credit quality of financing receivables and the allowance for credit losses. The guidance requires disclosures on a disaggregated basis on two defined levels: (1) portfolio segment; and (2) class of financing receivable. The guidance amends existing disclosures to require an entity to provide the following disclosures on a disaggregated basis: rollforward schedule of the allowance for credit losses from the beginning to the end of the reporting period on a portfolio segment basis, the related recorded investment in financing receivables for each disaggregated ending balance, the nonaccrual status of financing receivables by class of financing receivables, and impaired financing receivables by class of financing receivables. Additionally, the guidance requires, among other things, new disclosures on the credit quality indicators of financing receivables at the end of the reporting period by class of financing receivables, the aging of past due financing receivables at the end of the reporting period by class of financing receivables, and the nature and extent of troubled debt restructurings that occurred during the period by class of financing receivables and their effect on the allowance for credit losses. The new and amended disclosures presented as of the end of a reporting period are effective for interim and annual reporting periods ending on or after December 15, 2010. The new and amended disclosures about activity that occurs during a reporting period are effective for interim and annual reporting periods beginning on or after December 15, 2010. The Company will adopt the enhanced disclosure requirements in the quarter ending December 31, 2010.

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#### 2. DISCONTINUED OPERATIONS:

On February 16, 2009, the Company sold its Trade Secret salon concept (Trade Secret). The Company concluded, after a comprehensive review of strategic and financial options, to divest Trade Secret. The sale of Trade Secret included 655 company-owned salons and 57 franchise salons, all of which had historically been reported within the Company s North America reportable segment. The sale of Trade Secret included CCI. CCI owned and operated PureBeauty and BeautyFirst salons which were acquired by the Company on February 20, 2008.

The Company concluded that Trade Secret qualified as held for sale as of December 31, 2008, under accounting for the impairment or disposal of long-lived asset guidance, and is presented as discontinued operations in the Condensed Consolidated Statements of Operations for all periods presented. The operations and cash flows of Trade Secret have been eliminated from ongoing operations of the Company and there will be no significant continuing involvement in the operations after disposal pursuant to guidance in determining whether to report discontinued operations. The agreement included a provision that the Company would supply product to the buyer of Trade Secret and provide certain administrative services for a transition period. Under this agreement, the Company recognized zero and \$20.0 million of product revenues on the supply of product sold to the purchaser of Trade Secret during the three months ended September 30, 2010 and 2009, respectively, and zero and \$1.9 million of other income related to the administrative services during the three months ended September 30, 2010 and 2009, respectively. The agreement was substantially complete as of September 30, 2009.

Beginning within the second quarter of fiscal year 2010, the Company has an agreement in which the Company provides warehouse services to the purchaser of Trade Secret. Under the warehouse services agreement, the Company recognized \$0.7 million of other income related to warehouse services during the three months ended September 30, 2010.

The following table provides the amounts due to the Company from the purchaser of Trade Secret:

|                                    | Classification       | Sept | June 30, 2010<br>s) |    |        |
|------------------------------------|----------------------|------|---------------------|----|--------|
| Carrying Value:                    |                      |      |                     |    |        |
| Warehouse services                 | Receivables, net     | \$   | 347                 | \$ | 359    |
| Note receivable, current           | Other current assets |      | 4,026               |    | 2,838  |
| Note receivable, current valuation | Other current assets |      |                     |    |        |
| allowance                          |                      |      | (1,299)             |    | (611)  |
| Note receivable, long-term         | Other assets         |      | 28,500              |    | 29,000 |
| Total note receivable, net         |                      | \$   | 31,574              | \$ | 31,586 |

During fiscal year 2010, the Company entered into a formal note receivable agreement with the purchaser of Trade Secret. On July 6, 2010, the purchaser of Trade Secret filed for Chapter 11 bankruptcy. In connection with the bankruptcy by the purchaser of Trade Secret, the note receivable agreement was amended in October 2010. The note receivable agreement accrues interest at 8.0 percent which is payable quarterly beginning in December 2010. Principal payments of \$0.5 million are due quarterly beginning in December 2011 with the remainder of the principal due in September 2015. Collateral for the receivables under the agreement is assets, including property and equipment, inventory, promissory notes and cash, of the purchaser of Trade Secret that the Company believes fully collateralizes the \$31.6 million net receivable. Should the collateral decline there is a risk the Company may need to record reserves in future quarters.

The Company utilized the consolidation of variable interest entities guidance to determine whether or not Trade Secret was a VIE, and if so, whether the Company was the primary beneficiary of Trade Secret. The Company concluded that Trade Secret is a VIE based on the fact that the equity investment at risk in Trade Secret is insufficient. The Company determined that it is not the primary beneficiary of Trade Secret based on its exposure to the expected losses of Trade Secret and as it is not the variable interest holder that is most closely associated with the relationship and the significance of the activities of Trade Secret. The exposure to loss related to the Company s involvement with Trade Secret is the carrying value of the amount due from the purchaser of Trade Secret and the guarantee of less than 30 operating leases. The Company has determined the exposure to the risk of loss on the guarantee of the operating leases to be remote.

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The income from discontinued operations is summarized below:

|  |    |             | ree Months<br>ptember 30, |       |
|--|----|-------------|---------------------------|-------|
|  |    | 2009        |                           |       |
|  |    | (Dollars in | thousands)                |       |
| Income from discontinued operations, before income taxes | \$ |             | \$                        | 154   |
| Income tax benefit on discontinued operations            |    |             |                           | 3,007 |
| Income from discontinued operations, net of income taxes | \$ |             | \$                        | 3,161 |

During the first quarter of fiscal year 2010, the Company recorded a \$3.0 million tax benefit in discontinued operations to correct the prior year calculation of the income tax benefit related to the disposition of the Trade Secret salon concept. The Company does not believe the adjustment is material to its results of operations for the three months ended September 30, 2009 or its financial position or results of operations of any prior periods.

#### 3. SHAREHOLDERS EQUITY:

#### **Net Income Per Share:**

The Company s basic earnings per share is calculated as net income divided by weighted average common shares outstanding, excluding unvested outstanding restricted stock awards and restricted stock units. The Company s dilutive earnings per share is calculated as net income divided by weighted average common shares and common share equivalents outstanding, which includes shares issuable under the Company s stock option plan and long-term incentive plan, and dilutive securities. Stock-based awards with exercise prices greater than the average market value of the Company s common stock are excluded from the computation of diluted earnings per share. The Company s diluted earnings per share will also reflect the assumed conversion under the Company s convertible debt if the impact is dilutive, along with the exclusion of interest expense, net of taxes. The impact of the convertible debt is excluded from the computation of diluted earnings per share when interest expense per common share obtainable upon conversion is greater than basic earnings per share.

The following table sets forth a reconciliation of shares used in the computation of basic and diluted earnings per share:

|  | For the Three Months<br>Ended September 30, |               |  |  |  |
|--|---|---------------|--|--|--|
|  | 2010<br>(Shares in thousa                   | 2009<br>ands) |  |  |  |
| Weighted average shares for basic earnings per share   | 56,629                                      | 54,143        |  |  |  |
| Effect of dilutive securities:                         |   |               |  |  |  |
| Dilutive effect of stock-based compensation            | 174   | 41            |  |  |  |
| Dilutive effect of convertible debt                    | 11,158                                      |               |  |  |  |
| Weighted average shares for diluted earnings per share | 67,961                                      | 54,184        |  |  |  |

The following table sets forth the awards which are excluded from the various earnings per share calculations:

For the Three Months **Ended September 30,** 2010 2009 (Shares in thousands) Basic earnings per share: RSAs (1) 923 817 RSUs (1) 215 215 1,138 1,032 Diluted earnings per share: Stock options (2) 900 1,324 SARs (2) 1,089 1,109 430 RSAs (2) 817 Shares issuable upon conversion of debt (3) 9,460 2,419 12,710

(1) Awards were not vested

(2) Awards were anti-dilutive

(3) Awards were anti-dilutive for the three months ended September 30, 2009.

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The following table sets forth a reconciliation of the net income from continuing operations available to common shareholders and the net income from continuing operations for diluted earnings per share under the if-converted method:

|  | For the Thr<br>Ended Sept |          |      |       |
|--|---------------------------|----------|------|-------|
|  | 2010                      |          | 2009 |       |
|  | (Dollars in               | thousand | ls)  |       |
| Net income from continuing operations available to common            |                           |          |      |       |
| shareholders   | \$<br>18,320              | \$       |      | 4,611 |
| Effect of dilutive securities:                                       |                           |          |      |       |
| Interest on convertible debt, net of taxes                           | 2,013                     |          |      |       |
| Net income from continuing operations for diluted earnings per share | \$<br>20.333              | \$       |      | 4.611 |

#### **Additional Paid-In Capital:**

The change in additional paid-in capital during the three months ended September 30, 2010 was due to the following:

|                                | (Dollars in thousands) |
|--------------------------------|------------------------|
| Balance, June 30, 2010         | \$<br>332,372          |
| Stock-based compensation       | 2,369                  |
| Exercise of stock options      | 59                     |
| Franchise stock incentive plan | 48                     |
| Other                          | 2                      |
| Balance, September 30, 2010    | \$<br>334,850          |

#### **Comprehensive Income:**

Components of comprehensive income for the Company include net income, changes in fair market value of financial instruments designated as hedges of interest rate or foreign currency exposure and foreign currency translation charged or credited to the cumulative translation account within shareholders equity. Comprehensive income for the three months ended September 30, 2010 and 2009 was as follows:

|  | For the Three Months Ended<br>September 30, |               |           |        |  |  |  |
|--|---|---------------|-----------|--------|--|--|--|
|  | 2010  | )             | 20        | 09     |  |  |  |
|  |   | (Dollars in t | housands) |        |  |  |  |
| Net income   | \$  | 18,320        | \$        | 7,772  |  |  |  |
| Other comprehensive (loss) income:                                       |   |               |           |        |  |  |  |
| Changes in fair market value of financial instruments designated as cash |   |               |           |        |  |  |  |
| flow hedges of interest rate exposure, net of taxes                      |   | (64)          |           | 2,101  |  |  |  |
| Cumulative foreign currency translation                                  |   | 14,796        |           | 13,286 |  |  |  |
|  |   |               |           |        |  |  |  |
| Total comprehensive income   | \$  | 33,052        | \$        | 23,159 |  |  |  |

#### 4. FAIR VALUE MEASUREMENTS:

On July 1, 2008, the Company adopted fair value measurement guidance for financial assets and liabilities. On July 1, 2009, the Company adopted fair value measurement guidance for nonfinancial assets and liabilities. This guidance defines fair value, establishes a framework for measuring fair value and expands disclosure requirements about fair value measurements. This guidance defines fair value as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. The fair value hierarchy prescribed by this guidance contains three levels as follows:

Level 1 Unadjusted quoted prices that are available in active markets for the identical assets or liabilities at the measurement date.

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Level 2 Other observable inputs available at the measurement date, other than quoted prices included in Level 1, either directly or indirectly, including:

- Quoted prices for similar assets or liabilities in active markets;
- Quoted prices for identical or similar assets in non-active markets;
- Inputs other than quoted prices that are observable for the asset or liability; and
- Inputs that are derived principally from or corroborated by other observable market data.

Level 3 Unobservable inputs that cannot be corroborated by observable market data and reflect the use of significant management judgment. These values are generally determined using pricing models for which the assumptions utilize management s estimates of market participant assumptions.

Assets and Liabilities that are Measured at Fair Value on a Recurring Basis

The fair value hierarchy requires the use of observable market data when available. In instances in which the inputs used to measure fair value fall into different levels of the fair value hierarchy, the fair value measurement has been determined based on the lowest level input that is significant to the fair value measurement in its entirety. The Company s assessment of the significance of a particular item to the fair value measurement in its entirety requires judgment, including the consideration of inputs specific to the asset or liability. The following tables sets forth by level within the fair value hierarchy, the Company s financial assets and liabilities that were accounted for at fair value on a recurring basis at September 30, 2010 and June 30, 2010, according to the valuation techniques the Company used to determine their fair values.

|                         | <br>Value at<br>per 30, 2010 | Level 1 | Fair Value Measurements<br>Using Inputs Considered as<br>Level 2<br>(Dollars in thousands) |    |    | Level 3 |
|-------------------------|------------------------------|---------|--|----|----|---------|
| ASSETS                  |                              |         |  |    |    |         |
| Non-current assets      |                              |         |  |    |    |         |
| Preferred shares        | \$<br>3,732                  | \$      | \$   |    | \$ | 3,732   |
|                         |                              |         |  |    |    |         |
| LIABILITIES             |                              |         |  |    |    |         |
| Current liabilities     |                              |         |  |    |    |         |
| Derivative instruments  | \$<br>48                     | \$      | \$   | 48 | \$ |         |
|                         |                              |         |  |    |    |         |
| Non-current liabilities |                              |         |  |    |    |         |

| Derivative instruments | \$<br>874 \$ | \$<br>874 | \$     |
|------------------------|--------------|-----------|--------|
| Equity put option      | 24,523       |           | 24,523 |

|                         | Fair Value at<br>June 30, 2010 | Level 1 | Fair Value Measurements Using Inputs Considered as Level 2 (Dollars in thousands) |       |    | Level 3 |
|-------------------------|--------------------------------|---------|---|-------|----|---------|
| ASSETS                  |                                |         |   |       |    |         |
| Non-current assets      |                                |         |   |       |    |         |
| Derivative instruments  | \$<br>274                      | \$      | \$  | 274   | \$ |         |
| Preferred shares        | 3,502                          |         |   |       |    | 3,502   |
|                         |                                |         |   |       |    |         |
| LIABILITIES             |                                |         |   |       |    |         |
| Current liabilities     |                                |         |   |       |    |         |
| Derivative instruments  | \$<br>401                      | \$      | \$  | 401   | \$ |         |
|                         |                                |         |   |       |    |         |
| Non-current liabilities |                                |         |   |       |    |         |
| Derivative instruments  | \$<br>1,039                    | \$      | \$  | 1,039 | \$ |         |
| Equity put option       | 22,009                         |         |   |       |    | 22,009  |

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Changes in Financial Instruments Measured at Level 3 Fair Value on a Recurring Basis

The following tables present the changes during the three months ended September 30, 2010 and 2009 in our Level 3 financial instruments that are measured at fair value on a recurring basis.

|   | Changes in Financial Instruments Measured<br>at Level 3 Fair Value Classified as |            |                            |             |           |           |  |  |
|---|--|------------|----------------------------|-------------|-----------|-----------|--|--|
|   | Prefer   | red Shares | Equity Put (Dollars in the | Option      |           | Total     |  |  |
| Balance at July 1, 2010                           | \$   | 3,502      | \$                         | 22,009      | \$        | 25,511    |  |  |
| Total realized and unrealized gains including     |  |            |                            |             |           |           |  |  |
| translation:                                      |  |            |                            |             |           |           |  |  |
| Included in other comprehensive income            |  | 230        |                            | 2,514       |           | 2,744     |  |  |
| Balance at September 30, 2010                     | \$   | 3,732      | \$                         | 24,523      | \$        | 28,255    |  |  |
|   |  |            |                            |             |           |           |  |  |
|   |  |            |                            |             |           |           |  |  |
|   |  |            | Changes in                 | Financial l | nstrume   | nts       |  |  |
|   |  | N          | Ieasured at Leve           | el 3 Fair V | alue Clas | sified as |  |  |
|   |  | Equit      | y Put Option               |             |           | Total     |  |  |
|   |  |            |                            | rs in thous |           |           |  |  |
| Balance at July 1, 2009                           |  | \$         | 24,16                      | 1 \$        |           | 24,161    |  |  |
| Total realized and unrealized gains (losses) incl | uding  |            |                            |             |           |           |  |  |
| translation:                                      |  |            |                            |             |           |           |  |  |
| Included in other comprehensive income            |  |            | 1,02                       | 9           |           | 1,029     |  |  |
| Balance at September 30, 2009                     |  | \$         | 25,19                      | 0 \$        |           | 25,190    |  |  |

The following methods and assumptions were used to estimate the fair value of each class of financial instrument:

Derivative instruments. The Company s derivative instrument assets and liabilities consist of cash flow hedges represented by interest rate swaps and forward foreign currency contracts. The instruments are classified as Level 2 as the fair value is obtained using observable inputs available for similar liabilities in active markets at the measurement date, as provided by sources independent from the Company. See breakout by type of contract and reconciliation to the balance sheet line item that each contract is classified within Note 7 of the Condensed Consolidated Financial Statements.

Equity put option. The Company s merger of the European franchise salon operations with the operations of the Franck Provost Salon Group on January 31, 2008 contained an equity put and an equity call. See further discussion within Note 6 to the Condensed Consolidated Financial Statements. The equity put option is valued using binomial lattice models that incorporate assumptions including the business enterprise value at that date and future estimates of volatility and earnings before interest, taxes, and depreciation and amortization multiples.

*Preferred Shares.* The Company has preferred shares in Yamano Holding Corporation. See further discussion within Note 6 to the Condensed Consolidated Financial Statements. The preferred shares are classified as Level 3 as there are no quoted market prices and minimal market participant data for preferred shares of similar rating. The preferred shares are classified within investment in and loans to affiliates on the Condensed Consolidated Balance Sheet. The fair value of the preferred shares is based on the financial health of Yamano Holding Corporation

and terms within the preferred share agreement which allow the Company to convert the subscription amount of the preferred shares into equity of MY Style, a wholly owned subsidiary of Yamano Holding Corporation. As of September 30, 2010, the subscription value of the preferred shares of 311,131,284 Yen (\$3.7 million) represents the fair value of the preferred shares.

Financial Instruments. In addition to the financial instruments listed above, the Company s financial instruments also include cash, cash equivalents, receivables, accounts payable and debt.

The fair value of cash and cash equivalents, receivables and accounts payable approximated the carrying values as of September 30, 2010. At September 30, 2010, the estimated fair values and carrying amounts of debt were \$464.7 and \$439.7 million, respectively. The estimated fair value of debt was determined based on internal valuation models, which utilize quoted market prices and interest rates for the same or similar instruments.

Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis. We measure certain assets, including the Company s equity method investments, at fair value on a nonrecurring basis when they are deemed to be other-than-temporarily impaired. The fair values of our investments are determined based on valuation techniques using the best information available, and may include quoted market prices, market comparables, and discounted cash flow projections.

There were no assets measured at fair value on a nonrecurring basis during the three months ended September 30, 2010 and 2009.

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#### 5. GOODWILL AND OTHER INTANGIBLES:

The table below contains details related to the Company s recorded goodwill as of September 30, 2010 and June 30, 2010:

|                                    | Salons<br>North America |           |    | International (Dollars in | Hair Restoration<br>ternational Centers<br>(Dollars in thousands) |         |    |           |  |
|------------------------------------|-------------------------|-----------|----|---------------------------|---|---------|----|-----------|--|
| Gross goodwill at June 30,         |                         |           |    |                           |   |         |    |           |  |
| 2010                               | \$                      | 700,012   | \$ | 41,661                    | \$  | 150,380 | \$ | 892,053   |  |
| Accumulated impairment             |                         |           |    |                           |   |         |    |           |  |
| losses (1)                         |                         | (113,403) |    | (41,661)                  |   |         |    | (155,064) |  |
| Net goodwill at June 30, 2010      |                         | 586,609   |    |                           |   | 150,380 |    | 736,989   |  |
| Goodwill acquired (2)              |                         | 2,299     |    |                           |   |         |    | 2,299     |  |
| Translation rate adjustments       |                         | 1,685     |    |                           |   | (8)     |    | 1,677     |  |
| Gross goodwill at                  |                         |           |    |                           |   |         |    |           |  |
| September 30, 2010                 |                         | 703,996   |    | 41,661                    |   | 150,372 |    | 896,029   |  |
| Accumulated impairment             |                         |           |    |                           |   |         |    |           |  |
| losses (1)                         |                         | (113,403) |    | (41,661)                  |   |         |    | (155,064) |  |
| Net goodwill at September 30, 2010 | \$                      | 590,593   | \$ |                           | \$  | 150,372 | \$ | 740,965   |  |

<sup>(1)</sup> As a result of the Company s annual impairment testing of goodwill during the three months ended March 31, 2010, a \$35.3 million impairment charge was recorded within continuing operations for the excess of the carrying value of goodwill over the implied fair value of goodwill for the Regis salon concept.

#### (2) See Note 6 to the Condensed Consolidated Financial Statements.

The table below presents other intangible assets as of September 30, 2010 and June 30, 2010:

|                        | Cost          | Ac | mber 30, 2010<br>cumulated<br>nortization | Net<br>(Dollars in | thous | Cost    | A  | ne 30, 2010<br>ecumulated<br>nortization | Net           |
|------------------------|---------------|----|---|--------------------|-------|---------|----|--|---------------|
| Amortized intangible   |               |    |   |                    |       |         |    |  |               |
| assets:                |               |    |   |                    |       |         |    |  |               |
| Brand assets and trade |               |    |   |                    |       |         |    |  |               |
| names                  | \$<br>79,885  | \$ | (12,649)                                  | \$<br>67,236       | \$    | 79,596  | \$ | (12,139)                                 | \$<br>67,457  |
| Customer lists         | 52,045        |    | (30,014)                                  | 22,031             |       | 52,045  |    | (28,652)                                 | 23,393        |
| Franchise agreements   | 21,465        |    | (7,897)                                   | 13,568             |       | 21,245  |    | (7,543)                                  | 13,702        |
| Lease intangibles      | 14,843        |    | (4,577)                                   | 10,266             |       | 14,674  |    | (4,360)                                  | 10,314        |
| Non-compete            |               |    |   |                    |       |         |    |  |               |
| agreements             | 330           |    | (167)                                     | 163                |       | 320     |    | (146)                                    | 174           |
| Other                  | 5,174         |    | (2,130)                                   | 3,044              |       | 6,755   |    | (3,725)                                  | 3,030         |
|                        | \$<br>173,742 | \$ | (57,434)                                  | \$<br>116,308      | \$    | 174,635 | \$ | (56,565)                                 | \$<br>118,070 |

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All intangible assets have been assigned an estimated finite useful life and are amortized over the number of years that approximate their respective useful lives (ranging from one to 40 years). The cost of intangible assets is amortized to earnings in proportion to the amount of economic benefits obtained by the Company in that reporting period. The weighted average amortization periods, in total and by major intangible asset class, are as follows:

\*\*\* \* \* \* \* \* \*

|                              | Amortization          | Weighted Average<br>Amortization Period<br>(In years) |  |  |
|------------------------------|-----------------------|---|--|--|
|                              | September 30,<br>2010 | June<br>30, 2010                                      |  |  |
| Amortized intangible assets: |                       |   |  |  |
| Brand assets and trade names | 39                    | 39  |  |  |
| Customer lists               | 10                    | 10  |  |  |
| Franchise agreements         | 22                    | 22  |  |  |
| Lease intangibles            | 20                    | 20  |  |  |
| Non-compete agreements       | 5                     | 5   |  |  |
| Other                        | 22                    | 18  |  |  |
| Total                        | 26                    | 26  |  |  |

Total amortization expense related to the amortizable intangible assets was approximately \$2.4 and \$2.5 million during the three months ended September 30, 2010 and 2009, respectively. As of September 30, 2010, future estimated amortization expense related to amortizable intangible assets is estimated to be:

| Fiscal Year                         | `  | ars in<br>sands) |
|-------------------------------------|----|------------------|
| 2011 (Remainder: nine-month period) | \$ | 7,278            |
| 2012                                |    | 9,458            |
| 2013                                |    | 9,148            |
| 2014                                |    | 8,946            |
| 2015                                |    | 5,922            |

#### 6. ACQUISITIONS, INVESTMENT IN AND LOANS TO AFFILIATES:

Acquisitions

During the three months ended September 30, 2010 and 2009, the Company made salon acquisitions and the purchase prices have been allocated to assets acquired and liabilities assumed based on their estimated fair values at the dates of acquisition. Operations of the acquired companies have been included in the operations of the Company since the date of the respective acquisition.

Based upon purchase price allocations, the components of the aggregate purchase prices of the acquisitions made during the three months ended September 30, 2010 and 2009 and the allocation of the purchase prices were as follows:

|  |    | For the Three Months Ended<br>September 30, |    |      |  |
|--|----|---|----|------|--|
| Allocation of Purchase Prices            | 20 | 10  |    | 2009 |  |
|  |    | (Dollars in thousands)                      |    |      |  |
| Components of aggregate purchase prices: |    |   |    |      |  |
| Cash                                     | \$ | 3,861                                       | \$ | 543  |  |
|  | \$ | 3,861                                       | \$ | 543  |  |
| Allocation of the purchase price:        |    |   |    |      |  |
| Current assets                           | \$ | 347   | \$ | 63   |  |
| Property and equipment                   |    | 1,231                                       |    | 322  |  |
| Goodwill                                 |    | 2,299                                       |    | 123  |  |
| Identifiable intangible assets           |    | 285   |    | 81   |  |
| Accounts payable and accrued expenses    |    | (301)                                       |    | (46) |  |
|  | \$ | 3.861                                       | \$ | 543  |  |

The majority of the purchase price in salon acquisitions is accounted for as residual goodwill rather than identifiable intangible assets. This stems from the value associated with the walk-in customer base of the acquired salons, which is not recorded as an identifiable intangible asset under current accounting guidance, as well as the limited value and customer preference associated with the acquired hair salon brand. Key factors considered by consumers of hair salon services include

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personal relationships with individual stylists, service quality and price point competitiveness. These attributes represent the going concern value of the salon.

Residual goodwill further represents the Company s opportunity to strategically combine the acquired business with the Company s existing structure to serve a greater number of customers through its expansion strategies. In the acquisitions of international salons and hair restoration centers, the residual goodwill primarily represents the growth prospects that are not captured as part of acquired tangible or identified intangible assets. Generally, the goodwill recognized in the North American salon transactions is expected to be fully deductible for tax purposes and the goodwill recognized in the international salon transactions is non-deductible for tax purposes. Goodwill generated in certain acquisitions, such as the acquisition of hair restoration centers, is not deductible for tax purposes due to the acquisition structure of the transaction.

During the three months ended September 30, 2009, certain of the Company s salon acquisitions were from its franchisees. The Company evaluated the effective settlement of the pre-existing franchise contracts and associated rights afforded by those contracts. The Company determined that the effective settlement of the pre-existing franchise contracts at the date of the acquisition did not result in a gain or loss, as the agreements were neither favorable nor unfavorable when compared to similar current market transactions, and no settlement provisions exist in the pre-existing contracts. Therefore, no settlement gain or loss was recognized with respect to the Company s franchise buybacks.

Investment in and loans to affiliates

The table below presents the carrying amount of investments in and loans to affiliates as of September 30, 2010 and June 30, 2010:

|                              | Septem | ber 30, 2010           |    | June 30, 2010 |  |
|------------------------------|--------|------------------------|----|---------------|--|
|                              |        | (Dollars in thousands) |    |               |  |
| Empire Education Group, Inc. | \$     | 104,078                | \$ | 102,882       |  |
| Provalliance                 |        | 84,273                 |    | 75,481        |  |
| MY Style                     |        | 11,770                 |    | 12,116        |  |
| Hair Club for Men, Ltd.      |        | 5,247                  |    | 5,307         |  |
|                              | \$     | 205,368                | \$ | 195,786       |  |

Empire Education Group, Inc.

On August 1, 2007, the Company contributed its 51 wholly-owned accredited cosmetology schools to Empire Education Group, Inc. (EEG) in exchange for a 49.0 percent equity interest in EEG. In January 2008, the Company s effective ownership interest increased to 55.1 percent related to the buyout of EEG s minority interest shareholder. EEG operates 100 accredited cosmetology schools.

At September 30, 2010 and 2009, the Company had a \$21.4 million outstanding loan receivable with EEG. The Company has also provided EEG with a \$15.0 million revolving credit facility, against which there were no outstanding borrowings as of September 30, 2010 and 2009. During each of the three months ended September 30, 2010 and 2009, the Company recorded \$0.2 million of interest income related to the loan and revolving credit facility. The Company has also guaranteed a credit facility of EEG. The exposure to loss related to the Company s

involvement with EEG is the carrying value of the investment, the outstanding loan and the guarantee of the credit facility.

The Company utilized consolidation of variable interest entities guidance to determine whether or not its investment in EEG was a VIE, and if so, whether the Company was the primary beneficiary of the VIE. The Company concluded that EEG was not a VIE based on the fact that EEG had sufficient equity at risk. As the substantive voting control relates to the voting rights of the Board of Directors, the Company granted the other shareholder a proxy to vote such number of the Company s shares such that the other shareholder would have voting control of 51.0 percent of the common stock of EEG. The Company accounts for EEG as an equity investment under the voting interest model. During the three months ended September 30, 2010 and 2009, the Company recorded \$1.2 and \$1.6 million of equity earnings related to its investment in EEG.

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Provalliance

On January 31, 2008, the Company merged its continental European franchise salon operations with the operations of the Franck Provost Salon Group in exchange for a 30.0 percent equity interest in the newly formed Provalliance entity (Provalliance). The merger with the operations of the Franck Provost Salon Group, which are also located in continental Europe, created Europe s largest salon operator with approximately 2,500 company-owned and franchise salons as of September 30, 2010.

The merger agreement contains a right (Equity Put) to require the Company to purchase an additional ownership interest in Provalliance between specified dates in 2010 to 2018. The acquisition price is determined based on a multiple of the earnings before interest, taxes, depreciation and amortization of Provalliance for a trailing twelve month period adjusted for certain items as defined in the agreement which is intended to approximate fair value. The initial estimated fair value of the Equity Put as of January 31, 2008, approximately \$24.8 million, has been included as a component of the Company s investment in Provalliance. A corresponding liability for the same amount as the Equity Put was recorded in other noncurrent liabilities. Any changes in the estimated fair value of the Equity Put are recorded in the Company s consolidated statement of operations. There was no change in the fair value of the Equity put during the three months ended September 30, 2010 and 2009. Any changes related to foreign currency translation are recorded in accumulated other comprehensive income. The Company recorded a \$2.5 million and \$1.0 million increase in the Equity Put related to foreign currency translation during the three months ended September 30, 2010 and 2009, respectively, see further discussion within Note 4 to the Condensed Consolidated Financial Statements. If the Equity Put is exercised, and the Company fails to complete the purchase, the parties exercising the Equity Put will be entitled to exercise various remedies against the Company, including the right to purchase the Company s interest in Provalliance for a purchase price determined based on a discounted multiple of the earnings before interest and taxes of Provalliance for a trailing twelve month period. The merger agreement also contains an option (Equity Call) whereby the Company can acquire additional ownership interest in Provalliance between specific dates in 2018 to 2020 at an acquisition price determined consistent with the Equity Put.

The Company utilized the consolidation of variable interest entities guidance to determine whether or not its investment in Provalliance was a VIE, and if so, whether the Company was the primary beneficiary of the VIE. The Company concluded that Provalliance is a VIE based on the fact that the holders of the equity investment at risk, as a group, lack the obligation to absorb the expected losses of the entity. The Equity Put is based on a formula that may or may not be at market when exercised, therefore, it could provide the Company with the characteristic of a controlling financial interest or could prevent the Franck Provost Salon Group from absorbing its share of expected losses by transferring such obligation to the Company. Under certain circumstances, including a decline in the fair value of Provalliance, the Equity Put could be exercised and the Franck Provost Group could be protected from absorbing the downside of the equity interest. As the Equity Put absorbs a large amount of variability this characteristic results in Provalliance being a VIE.

Regis determined that the Franck Provost Group has met the power criterion due to the Franck Provost Group having the authority to direct the activities that most significantly impact Provalliance s economic performance. The Company concluded based on the considerations above that the primary beneficiary of Provalliance is the Franck Provost Group. The Company has accounted for its interest in Provalliance as an equity method investment. The exposure to loss related to the Company s involvement with Provalliance is the carrying value of the investment and future changes in fair value of the Equity Put that is unable to be quantified as of this date.

|                                       |                           | As of and for the Three Months<br>Ended September 30, |               |          |      |       |
|---------------------------------------|---------------------------|---|---------------|----------|------|-------|
|                                       | Classification            |   | 2010          |          | 2009 |       |
|                                       |                           |   | (Dollars in t | housands | )    |       |
|                                       | Equity in income of       |   |               |          |      |       |
|                                       | affiliates companies, net |   |               |          |      |       |
| Equity in income, net of income taxes | of income taxes           | \$  | 1,379         | \$       |      | 1,224 |

| Carrying Value:            |                         |              |              |
|----------------------------|-------------------------|--------------|--------------|
|                            | Investment in and loans |              |              |
| Investment in Provalliance | to affiliates           | \$<br>84,273 | \$<br>86,883 |
|                            | Other noncurrent        |              |              |
| Equity Put Option          | liabilities             | 24,523       | 25,190       |
|                            |                         |              |              |

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MY Style

In April 2007, the Company purchased exchangeable notes issued by Yamano Holding Corporation (Exchangeable Note) and a loan obligation of a Yamano Holdings subsidiary, MY Style, formally known as Beauty Plaza Co. Ltd., (MY Style Note) for an aggregate amount of \$11.3 million (1.3 billion Yen as of April 2007). The Exchangeable Note contains an option for the Company to exchange a portion of the Exchangeable Note for shares of common stock of My Style. In connection with the issuance of the Exchangeable Note, the Company paid a premium of approximately \$5.5 million (573,000,000 Yen as of April 2007).

Exchangeable Note. In September 2008, the Company advanced an additional \$3.0 million (300,000,000 Yen as of September 2008) to Yamano Holding Corporation (Yamano). In connection with the 300,000,000 Yen advance, the exchangeable portion of the Exchangeable Note increased from approximately 14.8 percent to 27.1 percent of the 800 outstanding shares of MY Style for 21,700,000 Yen. This exchange feature is akin to a deep-in-the-money option permitting the Company to purchase shares of common stock of MY Style. The option is embedded in the Exchangeable Note and does not meet the criteria for separate accounting under accounting for derivative instruments and hedging activities.

On March 28, 2010, the Company entered into an amendment agreement with Yamano in connection with the Exchangeable Note. The amendment revised the redemptions schedule for the 100,000,000 Yen and 211,131,284 Yen payments due September 30, 2013 and 2014, respectively, to March 28, 2010. The amendment was entered into in connection with a preferred share subscription agreement dated March 29, 2010 between the Company and Yamano. Under the preferred share subscription agreement, Yamano issued and the Company purchased one share of Yamano Class A Preferred Stock with a subscription amount of \$1.1 million (100,000,000 Yen) and one share of Yamano Class B Preferred Stock with a subscription amount of \$2.3 million (211,131,284 Yen), collectively the Preferred Shares . The portions of the Exchangeable Note that became due as of March 28, 2010 were contributed in-kind as payment for the Preferred Shares. The Preferred Shares have the same terms and rights, yield a 5.0 percent dividend that accrues if not paid and no voting rights.

The Company determined that the March 2010 modifications were minor and the loan modification should not be treated as an extinguishment. The preferred shares will be accounted for as an available for sale debt security and recorded as part of the Company s investment within the investment in and loans to affiliates line item on the Condensed Consolidated Balance Sheet with any changes in fair value recorded in other comprehensive income.

As of September 30, 2010, the principal amount outstanding under the Exchangeable Note is \$2.4 million (200,000,000 Yen). Principal payments of 100,000,000 Yen are due annually on September 30 through September 30, 2012. The Exchangeable Note accrues interest at 1.845 percent and interest is payable on September 30, 2012 with the final principal payment. The Company recorded less than \$0.1 million in interest income related to the Exchangeable Note during the three months ended September 30, 2010 and 2009.

<u>MY Style Note</u>. As of September 30, 2010, the principal amount outstanding under the MY Style Note is \$1.9 million (156,492,000 Yen). Principal payments of 52,164,000 Yen along with accrued interest are due annually on May 31 through May 31, 2013. The MY Style Note accrues interest at 3.0 percent. The Company recorded less than \$0.1 million in interest income related to the MY Style Note during the three months ended September 30, 2010 and 2009.

As of September 30, 2010, \$1.8 and \$11.8 million are recorded in the Condensed Consolidated Balance Sheet as current assets and investment in affiliates and loans, respectively, representing the Company s total investment in MY Style. The exposure to loss related to the Company s involvement with MY Style is the carrying value of the premium paid and the outstanding notes.

All foreign currency transaction gains and losses on the Exchangeable Note and MY Style Note are recorded through other income within the Condensed Consolidated Statement of Operations. The foreign currency transaction (loss) gain recorded through other income was \$(0.6) and \$0.2 million during the three months ended September 30, 2010 and 2009, respectively.

Hair Club for Men, Ltd.

The Company acquired a 50.0 percent interest in Hair Club for Men, Ltd. through its acquisition of Hair Club in fiscal year 2005. The Company accounts for its investment in Hair Club for Men, Ltd. under the equity method of accounting. Hair Club for Men, Ltd. operates Hair Club centers in Illinois and Wisconsin. During the three months ended September 30, 2010 and 2009 the Company recorded income of \$0.1 and \$0.2 million, respectively, and received cash dividends of \$0.2 million in each of the respective periods. The exposure to loss related to the Company s involvement with Hair Club for Men, Ltd. is the carrying value of the investment.

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#### 7. DERIVATIVE FINANCIAL INSTRUMENTS:

The Company is primary market risk exposures in the normal course of business are changes in interest rates and foreign currency exchange rates. The Company has established policies and procedures that govern the management of these exposures through the use of a variety of strategies, including the use of derivative financial instrument contracts. By policy, the Company does not enter into such contracts for the purpose of speculation or trading. Hedging transactions are limited to an underlying exposure. The Company has established an interest rate management policy that manages the interest rate mix of its total debt portfolio and related overall cost of borrowing. The Company is variable rate debt typically represents 35.0 to 45.0 percent of the total debt portfolio. The Company is foreign currency exchange rate risk management policy includes frequently monitoring market data and external factors that may influence exchange rate fluctuations in order to minimize fluctuation in earnings due to changes in exchange rates. The Company enters into arrangements with counterparties that the Company believes are creditworthy. Generally, derivative contract arrangements settle on a net basis. The Company assesses the effectiveness of its hedges on a quarterly basis using the critical terms method in accordance with guidance for accounting for derivative instruments and hedging activities.

The Company has primarily utilized derivatives which are designated as either cash flow or fair value hedges and qualify for hedge accounting treatment. For cash flow hedges and fair value hedges, changes in fair value are deferred in accumulated other comprehensive income (loss) within shareholders equity until the underlying hedged item is recognized in earnings. Any hedge ineffectiveness is recognized immediately in current earnings. To the extent the changes offset, the hedge is effective. Any hedge ineffectiveness the Company has historically experienced has not been material. By policy, the Company designs its derivative instruments to be effective as hedges and aims to minimize fluctuations in earnings due to market risk exposures. If a derivative instrument is terminated prior to its contract date, the Company continues to defer the related gain or loss and recognizes it in current earnings over the remaining life of the related hedged item.

The Company also utilizes freestanding derivative contracts which do not qualify for hedge accounting treatment. The Company marks to market such derivatives with the resulting gains and losses recorded within current earnings in the Condensed Consolidated Statement of Operations. For purposes of the Condensed Consolidated Statement of Cash Flows, cash flows associated with all derivatives (designated as hedges or freestanding economic hedges) are classified in the same category as the related cash flows subject to the hedging relationship.

Cash Flow Hedges

The Company s cash flow hedges include interest rate swaps, forward foreign currency contracts and treasury lock agreements.

The Company uses interest rate swaps to maintain its variable to fixed rate debt ratio in accordance with its established policy. As of September 30, 2010, the Company had \$85.0 million of total variable rate debt outstanding, of which \$40.0 million was swapped to fixed rate debt, resulting in \$45.0 million of variable rate debt. The interest rate swap contracts pay fixed rates of interest and receive variable rates of interest. The contracts and related debt have maturity dates during fiscal year 2012.

The Company repaid variable and fixed rate debt during the three months ended September 30, 2009. Prior to the repayments, the Company had two outstanding interest rate swaps totaling \$50.0 million on \$100.0 million aggregate variable rate debt with maturity dates between fiscal years 2013 and 2015. The interest rate swaps were terminated prior to the maturity dates in conjunction with the repayments of debt and were settled for an aggregate loss of \$5.2 million. The \$5.2 million loss recorded during the first quarter of fiscal year 2010 on the termination of the interest

rate swaps was recorded within interest expense in the Condensed Consolidated Statement of Operations. The Company also had two outstanding treasury lock agreements with maturity dates between fiscal years 2013 and 2015. The treasury lock agreements were terminated prior to the maturity dates in conjunction with the repayments of debt and were settled for a loss of less than \$0.1 million during the three months ended September 30, 2009 and recorded within interest expense in the Condensed Consolidated Statement of Operations.

The Company uses forward foreign currency contracts to manage foreign currency rate fluctuations associated with certain forecasted intercompany transactions. The Company s primary forward foreign currency contracts hedge approximately \$0.6 million of monthly payments in Canadian dollars for intercompany transactions. The Company s forward foreign currency contracts hedge transactions through fiscal year 2011.

These cash flow hedges were designed and are effective as cash flow hedges. They were recorded at fair value within other noncurrent liabilities or other current assets in the Condensed Consolidated Balance Sheet, with corresponding offsets

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primarily recorded in other comprehensive income (loss), net of tax.

Freestanding Derivative Forward Contracts

The Company uses freestanding derivative forward contracts to offset the Company s exposure to the change in fair value of certain foreign currency denominated investments and intercompany assets and liabilities. These derivatives are not designated as hedges and therefore, changes in the fair value of these forward contracts are recognized currently in earnings, thereby offsetting the current earnings effect of the related foreign currency denominated assets and liabilities.

The Company had the following derivative instruments in its Condensed Consolidated Balance Sheet as of September 30, 2010 and June 30, 2010:

| _                      | O) 10       | Septer              | Fair Value       | June 30, | C1 10 1        | Liability Fair Va |       | June 30, |
|------------------------|-------------|---------------------|------------------|----------|----------------|-------------------|-------|----------|
| Type                   | Classifica  | ation 2             | 010              | 2010     | Classification | 2010              |       | 2010     |
|                        |             | ~                   | (In thousands)   |          |                | (In thousa        | ands) |          |
| Designated as hedging  | instruments | Cash Flow Hedge     | s:               |          |                |                   |       |          |
|                        |             |                     |                  |          | Other          |                   |       |          |
|                        |             |                     |                  |          | noncurrent     |                   |       |          |
| Interest rate swaps    |             | \$                  | \$               |          | liabilities    | \$<br>(874)       | \$    | (1,039)  |
| Forward foreign        | Other cu    | rrent               |                  |          | Other current  |                   |       |          |
| currency contracts     | assets      | \$                  | \$               | 274      | liabilities    | \$<br>(33)        | \$    |          |
|                        |             |                     |                  |          |                |                   |       |          |
| Freestanding derivativ | e contracts | not designated as h | edging instrumer | ıts:     |                |                   |       |          |
| Forward foreign        | Other cu    | rrent               |                  |          | Other current  |                   |       |          |
| currency contracts     | assets      | \$                  | \$               |          | liabilities    | \$<br>(15)        | \$    | (401)    |
| Total                  |             | \$                  | \$               | 274      |                | \$<br>(922)       | \$    | (1,440)  |

The table below sets forth the (gain) or loss on the Company s derivative instruments recorded within accumulated other comprehensive income (AOCI) in the Condensed Consolidated Balance Sheet for the three months ended September 30, 2010 and 2009. The table also sets forth the (gain) or loss on the Company s derivative instruments that has been reclassified from AOCI into current earnings during the three months ended September 30, 2010 and 2009 within the following line items in the Condensed Consolidated Statement of Operations.

|                         | Ò              | (Gain)/Loss Recognized in Other<br>Comprehensive Income<br>Three Months Ended September 30, |          |         |                | (Gain) / Loss Reclassified from<br>Accumulated OCI into Income<br>Three Months Ended September 30, |               |       |  |
|-------------------------|----------------|---|----------|---------|----------------|--|---------------|-------|--|
| Type                    | 2010           |   |          | 2009    | Classification | 2010   |               | 2009  |  |
|                         | (In thousands) |   |          |         |                |  | (In thousand: | s)    |  |
| Designated as hedging i | instruments    | Cash  | Flow Hed | ges:    |                |  |               |       |  |
| Interest rate swaps     | \$             | (97)  | \$       | (2,682) |                | \$   | \$            |       |  |
| Forward foreign         |                |   |          |         |                |  |               |       |  |
| currency contracts      |                | 161   |          | 339     | Cost of sales  |  | 39            | (192) |  |
|                         |                |   |          | 242     |                |  |               | (388) |  |

| Treasury lock |          | Interest      |          |             |
|---------------|----------|---------------|----------|-------------|
| contracts     |          | expense       |          |             |
|               |          | (income)      |          |             |
| Total         | \$<br>64 | \$<br>(2,101) | \$<br>39 | \$<br>(580) |

As of September 30, 2010 the Company estimates that it will reclassify into earnings during the next twelve months a gain of less than \$0.1 million from the pretax amount recorded in AOCI as the anticipated cash flows occur.

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The table below sets forth the (gain) or loss on the Company s derivative instruments for the three months ended September 30, 2010 and 2009 recorded within interest income and other, net in the Condensed Consolidated Statement of Operations.

|                                   | Derivative Impact on Income at September 30, |                     |           |       |  |      |  |  |  |
|-----------------------------------|--|---------------------|-----------|-------|--|------|--|--|--|
| Type                              | Classification                               | 2010                | 2010      |       |  | 2009 |  |  |  |
|                                   |  |                     | (In thous | ands) |  |      |  |  |  |
| Freestanding derivative contracts | not designated as h                          | edging instruments: |           |       |  |      |  |  |  |
| Forward foreign currency          | Interest income                              |                     |           |       |  |      |  |  |  |
| contracts                         | and other, net                               | \$                  | (386)     | \$    |  | 499  |  |  |  |
|                                   |  | \$                  | (386)     | \$    |  | 499  |  |  |  |

#### 8. LEASE TERMINATION COSTS:

The Company approved plans in June 2009 and July 2008 to close approximately 80 and 160, respectively, underperforming company-owned salons. As lease settlements were negotiated, the Company found that some lessors were willing to negotiate rent reductions which allowed the Company to keep operating certain salons. As a result, the number of salons closed was less than the amount of salons per the approved plans. For salons that did not receive rent reductions, the Company ceased using the right to use the leased property or negotiated a lease termination agreement with the lessors. Lease termination costs represents either the lease settlement or the net present value of remaining contractual lease payments related to closed salons, reduced by estimated sublease rentals. Lease termination costs from continuing operations are presented as a separate line item in the Condensed Consolidated Statement of Operations. The plans are substantially complete.

The activity reflected in the accrual for lease termination costs is as follows:

|  | For the Three Month<br>September 30 |               |        |         |  |
|--|-------------------------------------|---------------|--------|---------|--|
| Accrual for Lease Terminations                                     |                                     | 2010          |        | 2009    |  |
|  |                                     | (Dollars in t | housan | ds)     |  |
| Balance at July 1,   | \$                                  | 1,386         | \$     | 2,760   |  |
| Provision for lease termination costs:                             |                                     |               |        |         |  |
| Provisions associated with salon closings                          |                                     |               |        | 3,577   |  |
| Change in assumptions about lease terminations and sublease income |                                     |               |        |         |  |
| Cash payments  |                                     | (824)         |        | (1,051) |  |
| Balance at September 30,   | \$                                  | 562           | \$     | 5,286   |  |

## 9. LITIGATION:

The Company is a defendant in various lawsuits and claims arising out of the normal course of business. Like certain other large retail employers, the Company has been faced with allegations of purported class-wide wage and hour violations. Litigation is inherently unpredictable and the outcome of these matters cannot presently be determined. Although the Company s counsel believes that the Company has valid defenses in these matters, it could in the future incur judgments or enter into settlements of claims that could have a material adverse effect

on its results of operations in any particular period.

During fiscal year 2010, the Company settled two legal claims regarding certain customer and employee matters for an aggregate charge of \$5.2 million plus a commitment to provide discount coupons. As of September 30, 2010 there was a \$4.3 million remaining liability recorded within accrued expenses related to the settlements.

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#### 10. FINANCING ARRANGEMENTS:

The table below contains details related to the Company s debt for the three months ending September 30, 2010 and 2009:

|   |    | For the Three I<br>Septem |          | Ended     |
|---|----|---------------------------|----------|-----------|
| Total Debt  |    |                           | 2009     |           |
|   |    | (Dollars in '             | Thousand | ls)       |
| Balance at June 30,                                       | \$ | 440,029                   | \$       | 634,307   |
| Net payments on revolving credit facilities               |    |                           |          | (5,000)   |
| Issuance of convertible debt                              |    |                           |          | 172,500   |
| Repayment of long-term debt and capital lease obligations |    | (3,334)                   |          | (301,004) |
| Debt discount   |    |                           |          | (24,696)  |
| Amortized debt discount                                   |    | 1,086                     |          | 868       |
| Debt associated with capital lease obligations            |    | 1,888                     |          | 1,736     |
| Balance at September 30,                                  | \$ | 439,669                   | \$       | 478,711   |

In July 2009, the Company amended the Fourth Amended and Restated Credit Agreement, the Term Loan Agreement and the Amended and Restated Private Shelf Agreement. The amendments included increasing the Company's minimum net worth covenant from \$675 million to \$800 million, lowering the fixed charge coverage ratio requirement from 1.5x to 1.3x, amending certain definitions, including EBITDA and Fixed Charges, and limiting the Company's Restricted Payments (as defined in the agreement) to \$20 million if the Company's Leverage Ratio is greater than 2.0x. In addition, the amendments to the Fourth Amended and Restated Credit Agreement reduced the borrowing capacity of the revolving credit facility from \$350.0 million to \$300.0 million and the amendments to the Restated Private Shelf Agreement included the addition of one year after the amendment effective date, a risk based capital fee calculated on the daily average outstanding principal amount equal to an annual rate of 1.0 percent.

In July 2009, the Company issued \$172.5 million aggregate principal amount of 5.0 percent convertible senior notes due July 2014. The notes are unsecured, senior obligations of the Company and interest will be payable semi-annually in arrears on January 15 and July 15 of each year at a rate of 5.0 percent per year. The notes will be convertible subject to certain conditions further described below at an initial conversion rate of 64.6726 shares of the Company s common stock per \$1,000 principal amount of notes (representing an initial conversion price of approximately \$15.46 per share of the Company s common stock).

Holders may convert their notes at their option prior to April 15, 2014 if the Company s stock price meets certain price triggers or upon the occurrence of specified corporate events as defined in the convertible senior note agreement. On or after April 15, 2014, holders may convert each of their notes at their option at any time prior to the maturity date for the notes.

The Company has the choice of net-cash settlement, settlement in its own shares or a combination thereof and concluded the conversion option is indexed to its own stock. As a result, the Company allocated \$24.7 million of the \$172.5 million principal amount of the convertible senior notes to equity, which resulted in a \$24.7 million debt discount. The allocation was based on measuring the fair value of the convertible senior notes using a discounted cash flow analysis. The discount rate was based on an estimated credit rating for the Company. The estimated fair value of the convertible senior notes was \$147.8 million, the resulting \$24.7 million debt discount will be amortized over the period the convertible senior notes are expected to be outstanding, which is five years, as additional non-cash interest expense. The combined debt discount amortization and the contractual interest coupon resulted in an effective interest rate on the convertible debt of 8.9 percent.

The following table provides equity and debt information for the convertible senior notes:

|  |      | For the Three I<br>Septem |         | Ended    |  |
|--|------|---------------------------|---------|----------|--|
| Convertible Senior Notes Due 2014                | 2010 |                           |         | 2009     |  |
|  |      | (Dollars in T             | Thousar | nds)     |  |
| Principal amount on the convertible senior notes | \$   | 172,500                   | \$      | 172,500  |  |
| Unamortized debt discount                        |      | (19,653)                  |         | (23,828) |  |
| Net carrying amount of convertible debt          | \$   | 152,847                   | \$      | 148,672  |  |

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The following table provides interest rate and interest expense amounts related to the convertible senior notes:

|   | For the Three Months Ended<br>September 30, |             |          |       |  |  |
|---|---|-------------|----------|-------|--|--|
| Convertible Senior Notes Due 2014                         | 2010  |             |          | 2009  |  |  |
|   |   | (Dollars in | thousand | s)    |  |  |
| Interest cost related to contractual interest coupon 5.0% | \$  | 2,156       | \$       | 1,797 |  |  |
| Interest cost related to amortization of the discount     |   | 1,086       |          | 868   |  |  |
| Total interest cost                                       | \$  | 3,242       | \$       | 2,665 |  |  |

In connection with the convertible senior note offering, the Company issued 13,225,000 shares of common stock resulting in net proceeds of \$163.5 million. The proceeds from the convertible senior notes and the common stock issuance were utilized to repay \$267.0 million of private placement senior term notes of varying maturities and \$30.0 million of additional senior term notes under a Private Shelf Agreement. As a result of the repayment of debt during the three months ended September 30, 2009, the Company incurred \$12.8 million in make-whole payments and other fees along with \$5.2 million in interest rate swap settlements, as discussed in Note 7 of the Condensed Consolidated Financial Statements, totaling \$18.0 million that was recorded as interest expense within the Condensed Consolidated Statement of Operations.

#### 11. INCOME TAXES:

The determination of the annual effective income tax rate is based upon a number of significant estimates and judgments, including the estimated annual pretax income of the Company in each tax jurisdiction in which it operates and the development of tax planning strategies during the year. In addition, as a global enterprise, the Company s interim tax expense can be impacted by changes in tax rates or laws, the finalization of tax audits or reviews, mix of income or loss by jurisdiction as well as other factors that cannot be predicted with certainty. As such, there can be significant volatility in interim tax provisions.

During the three months ended September 30, 2010 and 2009, the Company s continuing operations recognized tax expense of \$9.6 million and \$1.6 million, respectively, with corresponding effective tax rates of 38.1 and 51.0 percent. The effective income tax rate for the three months ended September 30, 2010 decreased primarily due to the comparable prior period including an adjustment to correct deferred income tax balances.

The Company accrues for the effects of open uncertain tax positions and the related potential penalties and interest. There were no material adjustments to our recorded liability for uncertain tax positions during the three months ended September 30, 2010. It is reasonably possible that the amount of the unrecognized tax benefit with respect to certain unrecognized tax positions will increase or decrease during the next 12 months; however, the Company does not expect the change to have a significant effect on our consolidated results of operations or financial position.

The Company files tax returns and pays tax primarily in the United States, Canada, the United Kingdom, and the Netherlands as well as states, cities, and provinces within these jurisdictions. In the United States, fiscal years 2007 and after remain open for federal tax audit. The Company has been notified that the United States federal income tax returns for the years 2007 through 2009 have been selected for audit. For state tax audits, the statute of limitations generally spans three to four years, resulting in a number of states remaining open for tax audits dating back to fiscal year 2006. However, the Company is under audit in a number of states in which the statute of limitations has been extended to fiscal years

2000 and forward. Internationally (including Canada), the statute of limitations for tax audits varies by jurisdiction, but generally ranges from three to five years.

#### 12. SEGMENT INFORMATION:

As of September 30, 2010, the Company owned, franchised, or held ownership interests in approximately 12,750 worldwide locations. The Company s locations consisted of 9,527 North American salons (located in the United States, Canada and Puerto Rico), 401 international salons, 95 hair restoration centers and approximately 2,735 locations in which the Company maintains an ownership interest.

The Company operates its North American salon operations through five primary concepts: Regis Salons, MasterCuts, SmartStyle, Supercuts and Promenade salons. The concepts offer similar products and services, concentrate on the mass market consumer marketplace and have consistent distribution channels. All of the company-owned and franchise salons within the North American salon concepts are located in high traffic, retail shopping locations that attract mass market consumers, and the individual salons display similar long-term economic characteristics. The salons share interdependencies

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and a common support base.

The Company operates its international salon operations, primarily in the United Kingdom, through three primary concepts: Regis, Supercuts, and Sassoon salons. Consistent with the North American concepts, the international concepts offer similar products and services, concentrate on the mass market consumer marketplace and have consistent distribution channels. All of the international salon concepts are company-owned and are located in malls, leading department stores, and high-street locations. Individual salons display similar long-term economic characteristics. The salons share interdependencies and a common support base.

The Company s company-owned and franchise hair restoration centers are located in the United States and Canada. The Company s hair restoration centers offer three hair restoration solutions; hair systems, hair transplants and hair therapy, which are targeted at the mass market consumer. Hair restoration centers are located primarily in office and professional buildings within larger metropolitan areas.

Based on the way the Company manages its business, it has reported its North American salons, international salons and hair restoration centers as three separate reportable segments.

Financial information for the Company s reporting segments is shown in the following tables:

| Total Assets by Segment  | Septem | ber 30, 2010           | June 30, 2010 |           |  |  |  |  |
|--------------------------|--------|------------------------|---------------|-----------|--|--|--|--|
|                          | _      | (Dollars in thousands) |               |           |  |  |  |  |
| North American salons    | \$     | 994,707                | \$            | 992,410   |  |  |  |  |
| International salons     |        | 83,958                 |               | 74,633    |  |  |  |  |
| Hair restoration centers |        | 285,834                |               | 284,615   |  |  |  |  |
| Unallocated corporate    |        | 588,931                |               | 567,914   |  |  |  |  |
| Consolidated             | \$     | 1.953.430              | \$            | 1.919.572 |  |  |  |  |

| For the Three Months Ended September 30, 2010 |           |  |  |   |   |  |   |  |  |  |
|---|-----------|--|--|---|---|--|---|--|--|--|
| Salons  |           |  | I  |   | U   | nallocated   |   |  |  |  |
| Nortl   | h America | Int  | ernational   | (Dolla  | Centers rs in thousands)  | (  | Corporate   | Co   | nsolidated   |  |
|   |           |  |  |   |   |  |   |  |  |  |
| \$  | 397,321   | \$   | 25,363   | \$  | 16,845  | \$   |   | \$   | 439,529  |  |
|   | 100,120   |  | 9,695  |   | 18,790  |  |   |  | 128,605  |  |
|   | 9,492     |  |  |   | 619   |  |   |  | 10,111   |  |
|   | 506,933   |  | 35,058   |   | 36,254  |  |   |  | 578,245  |  |
|   |           |  |  |   |   |  |   |  |  |  |
|   | 227,297   |  | 12,728   |   | 9,476   |  |   |  | 249,501  |  |
|   | 49,733    |  | 5,245  |   | 6,097   |  |   |  | 61,075   |  |
|   | 46,329    |  | 2,190  |   | 490   |  |   |  | 49,009   |  |
|   | 29,878    |  | 2,952  |   | 8,579   |  | 32,665  |  | 74,074   |  |
|   | 73,618    |  | 8,670  |   | 2,264   |  | 556   |  | 85,108   |  |
|   | 17,232    |  | 1,087  |   | 3,143   |  | 4,582   |  | 26,044   |  |
|   | 444,087   |  | 32,872   |   | 30,049  |  | 37,803  |  | 544,811  |  |
|   |           | \$ 397,321<br>100,120<br>9,492<br>506,933<br>227,297<br>49,733<br>46,329<br>29,878<br>73,618<br>17,232 | \$ 397,321 \$ 100,120 9,492 506,933 227,297 49,733 46,329 29,878 73,618 17,232 | Salons         International           \$ 397,321         \$ 25,363           100,120         9,695           9,492         506,933           227,297         12,728           49,733         5,245           46,329         2,190           29,878         2,952           73,618         8,670           17,232         1,087 | Salons         International (Dollar of Dollar of | Salons         Hair Restoration Centers (Dollars in thousands)           North America         International         Hair Restoration Centers (Dollars in thousands)           \$ 397,321         \$ 25,363         \$ 16,845           100,120         9,695         18,790           9,492         619           506,933         35,058         36,254           227,297         12,728         9,476           49,733         5,245         6,097           46,329         2,190         490           29,878         2,952         8,579           73,618         8,670         2,264           17,232         1,087         3,143 | Salons         Hair Restoration Centers (Dollars in thousands)           \$ 397,321         \$ 25,363         \$ 16,845         \$ 100,120         9,695         18,790         619         619         506,933         35,058         36,254         36,254         49,733         5,245         6,097         46,329         2,190         490         490         29,878         2,952         8,579         73,618         8,670         2,264         17,232         1,087         3,143 | North America   International   Restoration   Centers (Dollars in thousands)   Unallocated Corporate | North America   International   Restoration   Centers (Dollars in thousands)   Corporate   Corporate |  |

| Operating income (loss)                  | 62,846       | 2,186       | 6,205       | (37,803)       | 33,434       |
|--|--------------|-------------|-------------|----------------|--------------|
|  |              |             |             |                |              |
| Other income (expense):                  |              |             |             |                |              |
| Interest expense                         |              |             |             | (8,923)        | (8,923)      |
| Interest income and other, net           |              |             |             | 777            | 777          |
| Income (loss) from continuing operations |              |             |             |                |              |
| before income taxes and equity in        |              |             |             |                |              |
| income of affiliated companies           | \$<br>62,846 | \$<br>2,186 | \$<br>6,205 | \$<br>(45,949) | \$<br>25,288 |
|  |              |             |             |                |              |
|  |              |             |             |                |              |
|  |              | 25          |             |                |              |
|  |              | 25          |             |                |              |

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## For the Three Months Ended September 30, 2009 Hair

|  | Salons        |         |                      | Hair<br>Restoration |         | ,                | Unallocated |          |              |          |
|--|---------------|---------|----------------------|---------------------|---------|------------------|-------------|----------|--------------|----------|
|  | North America |         | ons<br>International |                     | Centers |                  | Corporate   |          | Consolidated |          |
|  |               |         |                      |                     | (Dolla  | rs in thousands) |             | F        |              |          |
| Revenues:                                |               |         |                      |                     |         |                  |             |          |              |          |
| Service                                  | \$            | 405,141 | \$                   | 28,193              | \$      | 15,944           | \$          |          | \$           | 449,278  |
| Product                                  |               | 117,150 |                      | 10,606              |         | 18,397           |             |          |              | 146,153  |
| Royalties and fees                       |               | 9,487   |                      |                     |         | 632              |             |          |              | 10,119   |
|  |               | 531,778 |                      | 38,799              |         | 34,973           |             |          |              | 605,550  |
| Operating expenses:                      |               |         |                      |                     |         |                  |             |          |              |          |
| Cost of service                          |               | 232,452 |                      | 14,557              |         | 8,960            |             |          |              | 255,969  |
| Cost of product                          |               | 68,632  |                      | 5,409               |         | 5,454            |             |          |              | 79,495   |
| Site operating expenses                  |               | 48,750  |                      | 2,671               |         | 1,255            |             |          |              | 52,676   |
| General and administrative               |               | 27,787  |                      | 2,835               |         | 8,421            |             | 33,517   |              | 72,560   |
| Rent                                     |               | 73,593  |                      | 9,404               |         | 2,282            |             | 546      |              | 85,825   |
| Depreciation and amortization            |               | 17,920  |                      | 1,500               |         | 3,014            |             | 4,757    |              | 27,191   |
| Lease termination costs                  |               | 25      |                      | 3,552               |         |                  |             |          |              | 3,577    |
| Total operating expenses                 |               | 469,159 |                      | 39,928              |         | 29,386           |             | 38,820   |              | 577,293  |
|  |               |         |                      |                     |         |                  |             |          |              |          |
| Operating income (loss)                  |               | 62,619  |                      | (1,129)             |         | 5,587            |             | (38,820) |              | 28,257   |
|  |               |         |                      |                     |         |                  |             |          |              |          |
| Other income (expense):                  |               |         |                      |                     |         |                  |             |          |              |          |
| Interest expense                         |               |         |                      |                     |         |                  |             | (27,316) |              | (27,316) |
| Interest income and other, net           |               |         |                      |                     |         |                  |             | 2,232    |              | 2,232    |
| Income (loss) from continuing operations |               |         |                      |                     |         |                  |             |          |              |          |
| before income taxes and equity in        |               |         |                      |                     |         |                  |             |          |              |          |
| income of affiliated companies           | \$            | 62,619  | \$                   | (1,129)             | \$      | 5,587            | \$          | (63,904) | \$           | 3,173    |

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#### REVIEW REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Shareholders and Directors of Regis Corporation:

We have reviewed the accompanying condensed consolidated balance sheet of Regis Corporation as of September 30, 2010 and the related condensed consolidated statements of operations for the three month periods ended September 30, 2010 and 2009 and of cash flows for the three month periods ended September 30, 2010 and 2009. These interim financial statements are the responsibility of the Company s management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the accompanying condensed consolidated interim financial statements for them to be in conformity with accounting principles generally accepted in the United States of America.

We previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet as of June 30, 2010, and the related consolidated statements of operations, of changes in shareholders equity and comprehensive income and of cash flows for the year then ended (not presented herein), and in our report dated August 27, 2010, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the accompanying consolidated balance sheet information as of June 30, 2010, is fairly stated, in all material respects in relation to the consolidated balance sheet from which it has been derived.

/s/ PricewaterhouseCoopers LLP

PRICEWATERHOUSECOOPERS LLP

Minneapolis, Minnesota November 9, 2010

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## Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations

Management s Discussion and Analysis of Financial Condition and Results of Operations (MD&A) is designed to provide a reader of our financial statements with a narrative from the perspective of our management on our financial condition, results of operations, liquidity and certain other factors that may affect our future results. Our MD&A is presented in five sections:

- Management s Overview
- Critical Accounting Policies
- Overview of Results
- Results of Operations
- Liquidity and Capital Resources

## MANAGEMENT S OVERVIEW

Regis Corporation (RGS, we, our, or us) owns, franchises or holds ownership interests in beauty salons, hair restoration centers and educational institutions. As of September 30, 2010, we owned, franchised or held ownership interests in approximately 12,750 worldwide locations. Our locations consisted of 9,928 system wide North American and international salons, 95 hair restoration centers and approximately 2,735 locations in which we maintain an ownership interest. Our salon concepts offer generally similar products and services and serve mass market consumers. Our salon operations are organized to be managed based on geographical location. Our North American salon operations include 9,527 salons, including 2,017 franchise salons, operating in the United States, Canada and Puerto Rico primarily under the trade names of Regis Salons, MasterCuts, SmartStyle, Supercuts and Cost Cutters. Our international salon operations include 401 company-owned salons, located in the United Kingdom. Our hair restoration centers, operating under the trade name Hair Club for Men and Women, include 95 North American locations, including 33 franchise locations. As of September 30, 2010, we had approximately 56,000 corporate employees worldwide.

On February 16, 2009, we sold our Trade Secret salon concept (Trade Secret). We concluded, after a comprehensive review of strategic and financial options, to divest Trade Secret. The sale of Trade Secret included 655 company-owned salons and 57 franchise salons, all of which had historically been reported within the Company s North America reportable segment. The sale of Trade Secret included sale of Cameron Capital I, Inc. (CCI). CCI owned and operated PureBeauty and BeautyFirst salons which were acquired by us on February 20, 2008.

On January 31, 2008, we merged our continental European franchise salon operations with the Franck Provost Salon Group in exchange for a 30.0 percent equity interest in the newly formed entity, Provalliance. The merger with the operations of the Franck Provost Salon Group, which are also located in continental Europe, created Europe s largest salon operator with approximately 2,500 company-owned and franchise salons as of September 30, 2010.

On August 1, 2007, we contributed our 51 accredited cosmetology schools to Empire Education Group, Inc., creating the largest beauty school operator in North America. As of September 30, 2010, we own a 55.1 percent equity interest in Empire Education Group, Inc. (EEG). Our investment in EEG is accounted for under the equity method. The combined Empire Education Group, Inc. includes 100 accredited cosmetology schools with annual revenues of approximately \$175.0 million.

Our growth strategy consists of two primary, but flexible, components. Through a combination of organic and acquisition growth, we seek to achieve our long-term objective of six to ten percent annual revenue growth. We anticipate that going forward, the mix of organic and acquisition growth will be roughly equal. However, depending on several factors, including the ability of our salon development program to keep pace with the availability of real estate for new construction, hair restoration lead generation, the availability of attractive acquisition candidates and same-store sales trends, this mix will vary from year to year. Due to the current economic conditions we have recently reduced the pace of our new salon development and salon acquisitions. We expect to continue with our historical trend of building and/or acquiring 700 to 1,000 salons each year once the economy normalizes.

Maintaining financial flexibility is a key element in continuing our successful growth. With strong operating cash flow and balance sheet, we are confident that we will be able to financially support our long-term growth objectives.

We are in compliance with all covenants and other requirements of our financing arrangements as of September 30, 2010.

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#### **Salon Business**

The strength of our salon business is in the fundamental similarity and broad appeal of our salon concepts that allow flexibility and multiple salon concept placements in shopping centers and neighborhoods. Each concept generally targets the middle market customer, however, each attracts a different demographic. We believe there are growth opportunities in all of our salon concepts. When commercial opportunities arise, we anticipate testing and developing new salon concepts to complement our existing concepts.

We execute our salon growth strategy by focusing on real estate. Our salon real estate strategy is to add new units in convenient locations with good visibility and customer traffic, as well as appropriate trade demographics. Our various salon and product concepts operate in a wide range of retailing environments, including regional shopping malls, strip centers and Walmart Supercenters. We believe that the availability of real estate will augment our ability to achieve the aforementioned long-term growth objectives. In fiscal year 2011, our outlook for constructed salons is approximately 160 units. In fiscal year 2011, capital expenditures and acquisitions are expected to be approximately \$95.0 and \$25.0 million, respectively.

Organic salon revenue growth is achieved through the combination of new salon construction and salon same-store sales increases. Once the economy normalizes, we expect we will continue with our historical trend of building several hundred company-owned salons. We anticipate our franchisees will open approximately 70 to 100 salons in fiscal year 2011. Older, unprofitable salons will be closed or relocated. Our long-term outlook for our salon business is for annual consolidated low single digit same-store sales increases. Based on current fashion and economic cycles (i.e., longer hairstyles and lengthening of customer visitation patterns), we project our annual fiscal year 2011 consolidated same-store sales to be in the range of negative 1.0 percent to positive 2.0 percent.

Historically, our salon acquisitions have varied in size from as small as one salon to over one thousand salons. The median acquisition size is approximately ten salons. From fiscal year 1994 to September 30, 2010, we acquired 8,049 salons, net of franchise buybacks. Once the economy normalizes, we anticipate adding several hundred company-owned salons each year from acquisitions. Some of these acquisitions may include buying salons from our franchisees.

#### **Hair Restoration Business**

In December 2004, we acquired Hair Club for Men and Women. Hair Club for Men and Women is a provider of hair loss solutions with an estimated five percent share of the \$4 billion domestic market. This industry is comprised of numerous locations domestically and is highly fragmented. As a result, we believe there is an opportunity to consolidate this industry through acquisition. Expanding the hair loss business organically and through acquisition would allow us to add incremental revenue which is neither dependent upon, nor dilutive to, our existing salon businesses.

Our organic growth plans for hair restoration include the construction of a modest number of new locations in untapped markets domestically and internationally. However, the success of our hair restoration business is not dependent on the same real estate criteria used for salon expansion. In an effort to provide confidentiality for our customers, hair restoration centers operate primarily in professional or medical office buildings. Further, the hair restoration business is more marketing intensive. As a result, organic growth at our hair restoration centers will be dependent on successfully generating new leads and converting them into hair restoration customers. Our growth expectations for our hair

restoration business are not dependent on referral business from, or cross marketing with, our hair salon business, but these concepts continue to be evaluated closely for additional growth opportunities.

#### CRITICAL ACCOUNTING POLICIES

The Condensed Consolidated Financial Statements are prepared in conformity with accounting principles generally accepted in the United States of America. In preparing the Condensed Consolidated Financial Statements, we are required to make various judgments, estimates and assumptions that could have a significant impact on the results reported in the Condensed Consolidated Financial Statements. We base these estimates on historical experience and other assumptions believed to be reasonable under the circumstances. Estimates are considered to be critical if they meet both of the following criteria: (1) the estimate requires assumptions about material matters that are uncertain at the time the accounting estimates are made, and (2) other materially different estimates could have been reasonably made or material changes in the estimates are reasonably likely to occur from period to period. Changes in these estimates could have a material effect on our Condensed Consolidated Financial Statements.

Our significant accounting policies can be found in Note 1 to the Condensed Consolidated Financial Statements contained in Part II, Item 8 of the June 30, 2010 Annual Report on Form 10-K, as well as Note 1 to the Condensed Consolidated Financial Statements contained within this Quarterly Report on Form 10-Q. We believe the accounting policies related to the valuation of goodwill, the valuation and estimated useful lives of long-lived assets, investment in and loans to affiliates, purchase price allocations, revenue recognition, self-insurance accruals, stock-based compensation expense, legal contingencies and estimates used in relation to tax liabilities and deferred taxes are most critical to aid in fully understanding and evaluating our reported financial condition and results

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of operations. Discussion of each of these policies is contained under Critical Accounting Policies in Part II, Item 7 of our June 30, 2010 Annual Report on Form 10-K. There were no significant changes in or application of our critical accounting policies during the three months ended September 30, 2010.

#### **Goodwill:**

Goodwill is tested for impairment annually or at the time of a triggering event. In evaluating whether goodwill is impaired, the Company compares the carrying value of each reporting unit, including goodwill, to the estimated fair value of the reporting unit. The carrying value of each reporting unit is based on the assets and liabilities associated with the operations of the reporting unit, including allocation of shared or corporate balances among reporting units. Allocations are generally based on the number of salons in each reporting unit as a percent of total company-owned salons.

The Company calculates the estimated fair value of the reporting units based on discounted future cash flows that utilize estimates in annual revenue, gross margins, fixed expense rates, allocated corporate overhead, and long-term growth for determining terminal value. The Company s estimated future cash flows also take into consideration acquisition integration and maturation. Where available and as appropriate, comparative market multiples are used to corroborate the results of the discounted cash flow. The Company considers its various concepts to be reporting units when testing for goodwill impairment because that is where the Company believes the goodwill resides. The Company periodically engages third-party valuation consultants to assist in evaluation of the Company s estimated fair value calculations. The Company s policy is to perform its annual goodwill impairment test during its third quarter of each fiscal year ending June 30.

In the situations where a reporting unit s carrying value exceeds its estimated fair value, the amount of the impairment loss must be measured. The measurement of impairment is calculated by determining the implied fair value of a reporting unit s goodwill. In calculating the implied fair value of goodwill, the fair value of the reporting unit is allocated to all other assets and liabilities of that unit based on the relative fair values. The excess of the fair value of the reporting unit over the amount assigned to its assets and liabilities is the implied fair value of goodwill. The goodwill impairment is measured as the excess of the carrying value of goodwill over its implied fair value.

As a result of the Company s annual impairment analysis of goodwill during the third quarter of fiscal year 2010, a \$35.3 million impairment charge was recorded within continuing operations for the excess of the carrying value of goodwill over the implied fair value of goodwill for the Regis salon concept. The estimated fair value of the Promenade salon concept exceeded its respective carrying value by approximately 10.0 percent. The respective fair values of the Company s remaining reporting units exceeded fair value by greater than 20.0 percent. While the Company has determined the estimated fair values of Regis and Promenade to be appropriate based on the historical level of revenue growth, operating income and cash flows, it is reasonably likely that Regis and Promenade may become impaired in future periods. The term reasonably likely refers to an occurrence that is more than remote but less than probable in the judgment of the Company. Because some of the inherent assumptions and estimates used in determining the fair value of the reportable segment are outside the control of management, changes in these underlying assumptions can adversely impact fair value. Potential impairment of a portion or all of the carrying value of the Regis salon concept and Promenade salon concept goodwill is dependent on many factors and cannot be predicted with certainty.

As of September 30, 2010, the Company s estimated fair value, as determined by the sum of our reporting units fair value, reconciled to within a reasonable range of our market capitalization which included an assumed control premium. The Company concluded there were no triggering events requiring the Company to perform an interim goodwill impairment test between the annual impairment testing and September 30, 2010.

## OVERVIEW OF RESULTS FOR THE THREE MONTHS ENDED SEPTEMBER 30, 2010

- Revenues decreased 4.5 percent to \$578.2 million and consolidated same-store sales decreased 1.5 percent. The Company continued to experience a decline in customer visitation as a result of the current global economic environment and reduced mall traffic, partially offset by an increase in average ticket price.
- We acquired 26 corporate salon locations, none of which were franchise location buybacks. We built 40 corporate locations and closed, converted or relocated 64 locations. Our franchisees constructed 19 locations and closed, converted or relocated 22 locations. As of September 30, 2010, we had 7,911 company-owned locations, 2,017 franchise locations and 95 hair restoration centers (62 company-owned and 33 franchise locations).
- The effective income tax rate for the three months ended September 30, 2010 of 38.1 percent decreased from 51.0 percent primarily due to the comparable prior period including an adjustment to correct deferred income tax balances.

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• In August 2010 the Company retained Peter J. Solomon Company, L.P. as its financial advisor and Faegre & Benson LLP and Wachtell, Lipton, Rosen & Katz as its legal advisors to explore strategic alternatives to enhance shareholder value. There can be no assurance that the review of strategic alternatives will result in any agreement or transaction.

## RESULTS OF OPERATIONS

### **Consolidated Results of Continuing Operations**

The following table sets forth, for the periods indicated, certain information derived from our Condensed Consolidated Statement of Operations, expressed as a percent of revenues. The percentages are computed as a percent of total consolidated revenues, except as noted.

|   | For the Three Mont<br>September 3 |       |
|---|-----------------------------------|-------|
| Results of Operations as a Percent of Revenues                                | 2010                              | 2009  |
| Service   | 76.0%                             | 74.2% |
| Product   | 22.2                              | 24.1  |
| Royalties and fees  | 1.8                               | 1.7   |
| Operating expenses:   |                                   |       |
| Cost of service (1)   | 56.8                              | 57.0  |
| Cost of product (2)   | 47.5                              | 54.4  |
| Site operating expenses   | 8.5                               | 8.7   |
| General and administrative  | 12.8                              | 12.0  |
| Rent  | 14.7                              | 14.2  |
| Depreciation and amortization   | 4.5                               | 4.5   |
| Lease termination costs   |                                   | 0.6   |
| Operating income  | 5.8                               | 4.7   |
| Income from continuing operations before income taxes and equity in income of |                                   |       |
| affiliated companies  | 4.4                               | 0.5   |
| Income from continuing operations   | 3.2                               | 0.8   |
| Income from discontinued operations   |                                   | 0.5   |
| Net income (3)  | 3.2                               | 1.3   |

- (1) Computed as a percent of service revenues and excludes depreciation expense.
- (2) Computed as a percent of product revenues and excludes depreciation expense.
- (3) Total is a recalculation; line items calculated individually may not sum to total due to rounding.

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#### **Consolidated Revenues**

Consolidated revenues primarily include revenues of company-owned salons, product and equipment sales to franchisees, hair restoration center revenues, and franchise royalties and fees. As compared to the respective prior period, consolidated revenues decreased 4.5 percent to \$578.2 million during the three months ended September 30, 2010. The following table details our consolidated revenues by concept. All service revenues, product revenues (which include product and equipment sales to franchisees), and franchise royalties and fees are included within their respective concept detailed in the table below:

|                                     |    | For the Three Months Ended<br>September 30, |    |         |  |
|-------------------------------------|----|---|----|---------|--|
|                                     | :  | 2010  |    | 2009    |  |
|                                     |    | (Dollars in thousands)                      |    |         |  |
| North American salons:              |    |   |    |         |  |
| Regis                               | \$ | 107,504                                     | \$ | 110,601 |  |
| MasterCuts                          |    | 42,040                                      |    | 41,092  |  |
| SmartStyle                          |    | 132,554                                     |    | 131,274 |  |
| Supercuts                           |    | 79,323                                      |    | 79,070  |  |
| Promenade (2)                       |    | 145,512                                     |    | 169,741 |  |
| Total North American salons         |    | 506,933                                     |    | 531,778 |  |
| International salons                |    | 35,058                                      |    | 38,799  |  |
| Hair restoration centers            |    | 36,254                                      |    | 34,973  |  |
| Consolidated revenues               | \$ | 578,245                                     | \$ | 605,550 |  |
| Percent change from prior year      |    | (4.5)%                                      |    | (1.3)%  |  |
| Salon same-store sales decrease (1) |    | (1.5)%                                      |    | (4.5)%  |  |

The percent changes in consolidated revenues during the three months ended September 30, 2010 and 2009, respectively, were driven by the following:

|  | For the Three Mont | For the Three Months Ended |  |  |
|--|--------------------|----------------------------|--|--|
|  | September 3        | 30,                        |  |  |
| Percentage Increase (Decrease) in Revenues | 2010               | 2009                       |  |  |