

FLAGSTAR BANCORP INC

Form 10-K

March 16, 2015

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-K

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 FOR THE FISCAL YEAR ENDED DECEMBER 31, 2014

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Commission file number: 001-16577

(Exact name of registrant as specified in its charter)

Michigan

(State or other jurisdiction of incorporation or organization)

38-3150651

(I.R.S. Employer Identification No.)

5151 Corporate Drive, Troy, Michigan

(Address of principal executive offices)

48098-2639

(Zip Code)

Registrant's telephone number, including area code: (248) 312-2000

Securities registered pursuant to Section 12(b) of the Act:

Title of each class

Common Stock, par value \$0.01 per share

Name of each exchange on which registered

New York Stock Exchange

Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes  No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act. Yes  No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§ 229.405 of this chapter) is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large Accelerated Filer  Accelerated Filer  Non-Accelerated Filer  Smaller Reporting Company

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes  No

The estimated aggregate market value of the voting common stock held by non-affiliates of the registrant, computed by reference to the closing sale price (\$18.00 per share) as reported on the New York Stock Exchange on June 30, 2014, was approximately \$373.6 million. The registrant does not have any non-voting common equity shares.

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As of March 12, 2015, 56,436,026 shares of the registrant's common stock, \$0.01 par value, were issued and outstanding.

**DOCUMENTS INCORPORATED BY REFERENCE**

Portions of the registrant's Proxy Statement relating to the 2015 Annual Meeting of Stockholders are incorporated by reference into Part III of this Report on Form 10-K.

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## FORWARD-LOOKING STATEMENTS

This report contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, as amended. Forward-looking statements are based on management's current expectations and assumptions regarding the Company's business and performance, the economy and other future conditions, and forecasts of future events, circumstances and results. However, they are not guarantees of future performance and are subject to known and unknown risks, uncertainties, contingencies and other factors. Words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates" and variations of such words and similar expressions are intended to identify such forward-looking statements. The Company's actual results or outcomes may vary materially from those expressed or implied in a forward-looking statement. Accordingly, we cannot and do not provide you with any assurance that our expectations will in fact occur or that actual results will not differ materially from those expressed or implied by such forward-looking statements. In light of the significant uncertainties inherent in the forward-looking statements included herein, the inclusion of such information should not be regarded as a representation by us or any other person that the results or conditions described in such statements or our objectives and plans will be achieved.

Factors that could cause future results to differ materially from historical performance and these forward-looking statements include, but are not limited to, the following items:

General business and economic conditions, including unemployment rates, movements in interest rates, the slope (1) of the yield curve, any increase in mortgage fraud and other related activity and the changes in asset values in certain geographic markets, that affect us or our counterparties;

Volatile interest rates, and our ability to effectively hedge against them, which could affect, among other things, (2)(i) the overall mortgage business, (ii) our ability to originate or acquire loans and to sell assets at a profit, (iii) prepayment speeds, (iv) our cost of funds and (v) investments in mortgage servicing rights;

(3) The adequacy of our allowance for loan losses and our representation and warranty reserves;

(4) Changes in accounting standards generally applicable to us and our application of such standards, including in the calculation of the fair value of our assets and liabilities;

(5) Our ability to borrow funds, maintain or increase deposits or raise capital on commercially reasonable terms or at all and our ability to achieve or maintain desired capital ratios;

(6) Changes in material factors affecting our loan portfolio, particularly our residential mortgage loans, and the market areas where our business is geographically concentrated or further loan portfolio or geographic concentration;

Changes in, or expansion of, the regulation of financial services companies and government-sponsored housing enterprises, including new legislation, regulations, rulemaking and interpretive guidance, enforcement actions, the (7) imposition of fines and other penalties by our regulators, the impact of existing laws and regulations, new or changed roles or guidelines of government-sponsored entities, changes in regulatory capital ratios, and increases in deposit insurance premiums and special assessments of the Federal Deposit Insurance Corporation;

Our ability to comply with the terms and conditions of the Supervisory Agreement with the Board of Governors of the Federal Reserve and the Bank's ability to comply with the Consent Order of the Office of Comptroller of the (8) Currency and the Consent Order of the Consumer Financial Protection Bureau and our ability to address any further matters raised by these regulators, and other regulators or government bodies;

(9) Our ability to comply with the terms and conditions of the agreement with the U.S. Department of Justice and the impact of compliance with that agreement and our ability to accurately estimate the financial impact of that

agreement, including the fair value and timing of the future payments;

- (10) The Bank's ability to make capital distributions and our ability to pay dividends on our capital stock or interest on our trust preferred securities;
- (11) Our ability to attract and retain senior management and other qualified personnel to execute our business strategy, including our entry into new lines of business, our introduction of new products and services and

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management of risks relating thereto, and our competing in the mortgage loan originations, mortgage servicing and commercial and retail banking lines of business;

(12) Our ability to satisfy our mortgage servicing and subservicing obligations and manage repurchases and indemnity demands by mortgage loan purchasers, guarantors and insurers;

(13) The outcome and cost of defending current and future legal or regulatory litigation, proceedings or investigations;

(14) Our ability to create and maintain an effective risk management framework and effectively manage risk, including, among other things, market, interest rate, credit and liquidity risk, including risks relating to the cyclical and seasonality of our mortgage banking business, litigation and regulatory risk, operational risk, counterparty risk and reputational risk;

(15) The control by, and influence of, our majority stockholder;

(16) A failure of, interruption in or cybersecurity attack on our network or computer systems, which could impact our ability to properly collect, process and maintain personal data, ensure ongoing mortgage and banking operations, or maintain system integrity with respect to funds settlement;

(17) Our ability to meet our forecasted earnings such that we would need to establish a valuation allowance against our deferred tax asset;

(18) Any adverse effects on our business as a result of the restatement of our Consolidated Statements of Cash Flows for certain prior periods included herein, including potential adverse regulatory consequences, negative publicity and reactions from our stockholders, creditors or others with which we do business, investor litigation, impacts on our stock price and other potential consequences; and

(19) Our ability to remediate the material weakness in our internal control over financial reporting discussed herein and to implement effective internal control over financial reporting and disclosure controls and procedures in the future and the risk of future misstatements in our financial statements if we do not complete our remediation in a timely manner or if our remediation plan is inadequate.

Factors that may cause future results to differ materially from historical performance and from forward-looking statements, including but not limited to the factors listed above, may be difficult to predict, may contain uncertainties that materially affect actual results, and may be beyond our control. Also, new factors emerge from time to time, and it is not possible for our management to predict the occurrence of all such factors or to assess the effect of each such factor, or the combined effect of several of the factors at one time, on our business. Any forward-looking statement speaks only as of the date on which it is made. Except to fulfill our obligations under the U.S. securities laws, we undertake no obligation to update any such statement to reflect events or circumstances after the date on which it is made.

Please also refer to Part I, Item 1A of this Annual Report on Form 10-K, which is incorporated by reference herein, for further information on these and other factors affecting us.

PART I  
EXPLANATORY NOTE

In this Annual Report on Form 10-K for the year ended December 31, 2014 (the "2014 Form 10-K"), Flagstar Bancorp, Inc. is restating our previously reported financial information as filed with the Securities and Exchange Commission (the "SEC") on March 5, 2014 (the "2013 Form 10-K") to correct our audited consolidated financial statements as of and for the year ended December 31, 2013 in Part II - Item 8. Financial Statements and Supplementary Data as it relates to the year ended December 31, 2013.

During the process of compiling the Consolidated Statement of Cash Flows for the 2014 Form 10-K, we became aware of presentation errors in cash flows from operating, financing and investing activities in the Consolidated Statements of Cash Flows impacting the annual period ending December 31, 2013 and our quarterly reports on Form 10-Q for the three months ended March 31, 2014 and 2013, the six months ended June 30, 2014 and 2013, and the nine months ended September 30, 2014 and 2013 (collectively, "the Form 10-Qs"). The Company reviewed the impact on the prior period financial statements and determined that this was material to those financial statements. We have presented the Statements of Cash Flows for the periods included in those Form 10-Qs in the footnotes to the financial statements within our 2014 Form 10-K. We have restated the Company's 2013 Consolidated Statement of Cash Flows.

For further detail on the financial statement impacts and the adjustments made, see Notes 1 and 27 of the Consolidated Financial Statements included in Part II - Item 8. Financial Statements and Supplementary Data.

Management has assessed the effectiveness of our internal control over financial reporting and has determined that a material weakness in our internal controls existed at December 31, 2014 related to the Statements of Cash Flows. For a description of this matter and the steps taken to remediate that material weakness, see Part II - Item 9A. Controls and Procedures of this report.

## ITEM 1. BUSINESS

Where we say "we," "us," or "our," we usually mean Flagstar Bancorp, Inc. However, in some cases, a reference to "we," "us," or "our" will include our wholly-owned subsidiary Flagstar Bank, FSB (the "Bank").

### General

We are a Michigan-based savings and loan holding company founded in 1993. Our business is primarily conducted through our principal subsidiary, the Bank, a federally chartered stock savings bank founded in 1987. At December 31, 2014, our total assets were \$9.8 billion, making us the largest bank headquartered in Michigan and one of the top ten largest savings banks in the United States. Our common stock is listed on the New York Stock Exchange ("NYSE") under the symbol "FBC." We are considered a controlled company for NYSE purposes, because MP Thrift Investments, L.P. ("MP Thrift") held approximately 63.2 percent of our common stock as of December 31, 2014.

In January 2014, we reorganized the manner in which our operations are managed based on core operating functions. The segments are based on an internally-aligned segment leadership structure, consistent with how the results are monitored and performance is assessed by management. We expect that the combination of our business model and the services that our operating segments provide will result in a competitive advantage that supports revenue and earnings.

Our Mortgage Originations segment originates or purchases residential mortgage loans throughout the country and sells them into securitization pools, to the Federal National Mortgage Association ("Fannie Mae"), the Federal Home Loan Mortgage Corporation ("Freddie Mac") and the Government National Mortgage Association ("Ginnie Mae") (collectively, the "Agencies") or as whole loans. The majority of our total loan originations during the year ended December 31, 2014 represented mortgage loans that were collateralized by residential mortgages on single-family residences and were eligible for sale to the Agencies. Our revenue primarily consists of net gain on loan sales, loan fees and charges and interest income from residential mortgage loans held-for-sale. At December 31, 2014, we originated residential mortgage loans through our wholesale relationships with approximately 600 mortgage brokers and approximately 750 correspondents, which were located in all 50 states. At December 31, 2014, we also operated 16 home loan centers located in 13 states, which primarily originate one-to-four family residential mortgage loans as part of our Mortgage Originations segment. The combination of our home lending, broker and correspondent channels gives us broad access to customers across diverse geographies to originate, fulfill, sell and service our residential mortgage loan products. We also originate mortgage loans through referrals from our banking centers, consumer direct call center and our website, [www.flagstar.com](http://www.flagstar.com).

Our Mortgage Servicing segment activities primarily consist of collecting cash for principal, interest and escrow payments from borrowers, assisting homeowners through loss mitigation activities, and accounting for and remitting principal and interest payments to mortgage-backed securities investors and escrow payments to third parties. These activities are performed on a fee basis for third party mortgage servicing rights holders, residential mortgages held for investment by the Community Banking segment and mortgage servicing rights held by the Other segment. Our revenue primarily consists of loan administration income and net interest income from residential mortgage loans held-for-sale.

Our Community Banking segment revenues include net interest income and fee-based income from community banking services, including a national warehouse lending business. At December 31, 2014, we operated 107 banking centers in Michigan (of which eight were located in third-party retail stores). Of the 107 banking centers, 71 facilities are owned and 36 facilities are leased. Through our banking centers, we gather deposits and offer a line of consumer and commercial financial products and services to individuals and businesses. We leverage our banking centers to cross-sell loans, deposit products and other services to existing customers and to increase our customer base by



attracting new customers.

At December 31, 2014, we had 2,739 full-time equivalent salaried employees of which 209 were account executives and loan officers.

#### Lending Activities

Our principal lending activity has been the origination of residential first mortgage, second mortgage HELOC and commercial loans generally located within our primary market and service areas.

Residential first mortgage loans. We originate residential first mortgage loans that are both held-for-investment and held-for-sale. Residential first mortgage loans representing loans held-for-investment are generally made to consumers for the purchase or refinance of a residence. These loans are generally financed over a 15-year to 30-year term and, in most cases, are

extended to borrowers to finance their primary residence. Applications are underwritten centrally using consistent credit policies and processes. All residential first mortgage loan decisions utilize a full appraisal for collateral valuation.

Second mortgage loans. The majority of second mortgages we originate are closed in conjunction with the closing of the residential first mortgages originated by us. We generally require the same levels of documentation and ratios as with our residential first mortgages.

Home Equity Line of Credit ("HELOC") loans. HELOC guidelines and pricing parameters have been established to attract high credit quality loans with long term profitability. HELOCs, which are secured by a first-lien or junior-lien on the borrower's residence, allow customers to borrow against the equity in their homes or refinance existing mortgage debt. Applications are underwritten centrally in conjunction with an automated underwriting system. The HELOC underwriting criteria is based on minimum credit scores, debt-to-income ratios, and LTV ratios, with current collateral valuations.

Commercial loans held-for-investment. Commercial loans include commercial real estate, commercial and industrial and commercial lease financing loans. Commercial real estate loans consist of loans to developers and support income producing or for-sale commercial real estate properties. These loans are made to finance properties such as apartment buildings, office and industrial buildings, and retail shopping centers, and are repaid through cash flows related to the operation, sale, or refinance of the property. Commercial and industrial loans and financing leases are made to commercial customers for use in normal business operations to finance working capital needs, equipment purchases, or other projects. Warehouse loans are lines of credit to other mortgage lenders. The majority of these borrowers are customers doing business within our geographic regions.

#### Deposits

Through our banking centers, we gather deposits and offer a line of consumer and commercial financial products and services to individuals, local municipalities and businesses. We continue to focus our efforts towards the growth of our core deposits, which includes checking, savings and money market deposit accounts. We believe core deposits represent a more stable funding source. See Note 13 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein, for more information regarding deposits.

#### Borrowed funds

The Federal Home Loan Bank provides loans, also referred to as advances, on a fully collateralized basis, to savings banks and other member financial institutions. We are currently authorized through a resolution of our board of directors to apply for advances from the Federal Home Loan Bank using approved loan types as collateral.

We have arrangements with the Federal Reserve Bank of Chicago to borrow as appropriate from its discount window. The discount window is a borrowing facility that is intended to be used only for short-term liquidity needs arising from special or unusual circumstances. The amount we are allowed to borrow is based on the lendable value of the collateral that we provide. To collateralize the line, we pledge commercial and industrial loans that are eligible based on Federal Reserve Bank of Chicago guidelines.

#### Non-bank Subsidiaries

At December 31, 2014, our corporate legal structure consisted of the Bank, including its wholly-owned subsidiaries (which include two consolidated variable interest entities ("VIEs")) and wholly-owned non-bank subsidiaries through which we conduct other non-material business or which are inactive. We also own nine statutory trusts that are not

consolidated with our operations. For additional information, see Notes 1, 8 and 26 of the Notes to the Consolidated Financial Statements in Item 8. Financial Statements and Supplementary Data.

#### Regulation and Supervision

The banking industry is highly regulated. Statutory and regulatory controls are designed primarily for the protection of depositors and the financial system, and not for the purpose of protecting our shareholders. The following discussion is not intended to be a complete list of all the activities regulated by the banking laws or of the impact of such laws and regulations on us and the Bank. Changes in applicable laws or regulations, and in their interpretation and application by regulatory agencies, cannot be predicted and may have a material effect on our business and results.

The Bank is a savings and loan holding company. We are subject to regulation, examination and supervision by the Board of Governors of the Federal Reserve (the "Federal Reserve"), the Office of the Comptroller of the Currency ("OCC") of the U.S. Department of the Treasury ("U.S. Treasury"), and the Federal Deposit Insurance Corporation ("FDIC"). The Bank's deposits are insured by the FDIC through the Deposit Insurance Fund.

#### Regulatory Capital Requirements

Currently, the OCC has risk-based capital adequacy guidelines intended to measure capital adequacy with regard to the degree of risk associated with a banking organization's operations for transactions reported on the balance sheet as assets and transactions, such as letters of credit and recourse arrangements, that are reported as off-balance-sheet items. The Bank is required to comply with these capital adequacy standards. Because these rules do not apply to savings and loan holding companies, our holding company is currently not required to comply with these rules. Federal law and regulations establish five levels of capital compliance: well-capitalized, adequately-capitalized, undercapitalized, significantly undercapitalized and critically undercapitalized.

At December 31, 2014, the Bank was considered "well-capitalized" for regulatory purposes, with regulatory capital ratios of 22.54 percent for Tier 1 capital to risk-weighted assets, 23.85 percent for total capital to risk-weighted assets, and 12.43 percent for the leverage ratio of Tier 1 capital to total assets. An institution is considered well-capitalized if its ratio of total risk-based capital to risk-weighted assets is 10.0 percent or more, its ratio of Tier 1 capital to risk-weighted assets is 6.0 percent or more, and its leverage ratio of Tier 1 capital to total assets is 5.0 percent or more. Any institution that is not well capitalized or adequately-capitalized is considered undercapitalized. Any institution with a tangible equity ratio of 2.0 percent or less is considered critically undercapitalized.

The Bank is currently subject to regulatory capital rules based on the framework established by the 1988 capital accord ("Basel I") of the Basel Committee on Banking Supervision. Savings and loan holding companies are not subject to the Basel I capital requirements. In 2013, the OCC and Federal Reserve adopted a final rule ("Basel III") that replaces their existing risk-based and leverage capital rules. Effective January 1, 2015, the Bank and the Holding Company are subject to the capital requirements of the Basel III rules.

The capital framework under the Basel III final rule replaces the existing regulatory capital rules for all banks, savings associations and U.S. bank holding companies with greater than \$500 million in total assets, and all savings and loan holding companies. Effective on January 1, 2015, the final rules require the Bank and the Holding Company to maintain Tier 1 capital of at least 6 percent of risk-weighted assets and off-balance sheet items, total capital (the sum of Tier 1 capital and Tier 2 capital) of at least 8 percent of risk-weighted assets and off-balance sheet items, and Tier 1 capital of at least 4 percent of adjusted quarterly average assets. In addition, for the Bank and the Holding Company the final rule implements a new common equity Tier 1 minimum capital requirement of at least 4.5 percent of risk-weighted assets.

The new regulations subject a banking organization to certain limitations on capital distributions and discretionary bonus payments to executive officers if the organization did not maintain a capital conservation buffer of common equity Tier 1 capital in an amount greater than 2.5 percent of its total risk-weighted assets. The effect of the capital conservation buffer will be to increase the minimum common equity Tier 1 capital ratio to 7.0 percent, the minimum Tier 1 risk-based capital ratio to 8.5 percent and the minimum total risk-based capital ratio to 10.5 percent.

The new regulations grandfather the regulatory capital treatment of hybrid debt and equity securities, such as trust preferred securities issued prior to May 19, 2010, for banks or holding companies with less than \$15 billion in total consolidated assets as of December 31, 2009. Although the Company may continue to include our existing trust preferred securities as Tier 1 capital, the prohibition on the use of these securities as Tier 1 capital going forward may limit the Company's ability to raise capital in the future.

Various aspects of Basel III are subject to multi-year transition periods ending December 31, 2018. Basel III will materially change our Tier 1, Tier 1 common and total capital calculations.

#### Consumer Financial Protection Bureau Settlement

On September 29, 2014, the Bank entered into a Consent Order with the Consumer Financial Protection Bureau (the "CFPB"). The Consent Order relates to alleged violations of federal consumer financial laws arising from the Bank's residential first mortgage loan loss mitigation practices and default servicing operations dating back to 2011. Under the terms of the consent order, the Bank has paid \$27.5 million for borrower remediation and \$10.0 million in civil money penalties. The settlement does not involve any admission of wrongdoing on the part of the Bank or its employees, directors, officers or agents.

## Consent Order

Effective October 23, 2012, the Bank's board of directors executed a Stipulation and Consent (the "Stipulation"), accepting the issuance of a Consent Order (the "Consent Order") by the OCC. The Consent Order replaces the supervisory agreement entered into between the Bank and the Office of Thrift Supervision (the "OTS") on January 27, 2010, which the OCC terminated simultaneous with issuance of the Consent Order. We are still subject to the Supervisory Agreement with the Board of Governors of the Federal Reserve (the "Supervisory Agreement").

Under the Consent Order, the Bank is required to adopt or review and revise various plans, policies and procedures related to, among other things, regulatory capital, enterprise risk management and liquidity. Specifically, under the terms of the Consent Order, the Bank's board of directors has agreed to, among other things, the following:

Review, revise, and forward to the OCC a written capital plan for the Bank covering at least a three-year period and establishing projections for the Bank's overall risk profile, earnings performance, growth expectations, balance sheet mix, off-balance sheet activities, liability and funding structure, capital and liquidity adequacy, as well as a contingency capital funding process and plan that identifies alternative capital sources should the primary sources not be available;

Adopt and forward to the OCC a comprehensive written liquidity risk management policy that systematically requires the Bank to reduce liquidity risk; and

Develop, adopt, and forward to the OCC a written enterprise risk management program that is designed to ensure that the Bank effectively identifies, monitors, and controls its enterprise-wide risks, including by developing risk limits for each line of business.

Each of the plans, policies and procedures referenced above in the Consent Order, as well as any subsequent amendments or changes thereto, must be submitted to the OCC for a determination that the OCC has no supervisory objection to them. Upon receiving a determination of no supervisory objection from the OCC, the Bank must implement and adhere to the respective plan, policy or procedure. The foregoing summary of the Consent Order does not purport to be a complete description of all of the terms of the Consent Order, and is qualified in its entirety by reference to the copy of the Consent Order filed with the SEC as an exhibit to our Current Report on Form 8-K filed on October 24, 2012.

We intend to address the banking issues identified by the OCC in the manner required for compliance by the OCC. There can be no assurance that the OCC will not provide substantive comments on the capital plan or other submissions that the Bank makes pursuant to the Consent Order that will have a material impact on us. We believe that the actions taken, or to be taken, to address the banking issues set forth in the Consent Order should, over time, improve our enterprise risk management practices and risk profile. For further information regarding the risks related to the Consent Order, please also refer to Item 1A to Part I of this Annual Report on Form 10-K.

## Supervisory Agreement

We are subject to the Supervisory Agreement, dated January 27, 2010, which will remain in effect until terminated, modified, or suspended in writing by the Federal Reserve. The failure to comply with the Supervisory Agreement could result in the initiation of further enforcement action by the Federal Reserve, including the imposition of further operating restrictions. We have taken actions which we believe are appropriate to comply with, and intend to maintain compliance with, all of the requirements of the Supervisory Agreement.

Pursuant to the Supervisory Agreement, we submitted a capital plan to the OTS, predecessor in interest to the Federal Reserve. In addition, we agreed to request prior non-objection of the Federal Reserve to pay dividends or other capital

distributions; purchase, repurchase or redeem certain securities; incur, issue, renew, roll over or increase any debt; and enter into certain affiliate transactions. We also agreed to comply with restrictions on the payment of severance and indemnification payments, director and management changes and employment contracts and compensation arrangements. The foregoing summary of the Supervisory Agreement does not purport to be a complete description of all of the terms of the Supervisory Agreement and is qualified in its entirety by reference to the copy of the Supervisory Agreement filed with the SEC as an exhibit to our Current Report on Form 8-K filed on January 28, 2010. For further information regarding the risks related to the Supervisory Agreement, please also refer to Item 1A to Part I of this Annual Report.

## Holding Company Status, Acquisitions and Activities

We are a unitary savings and loan holding company, as defined by federal banking law, as is our controlling stockholder, MP Thrift. We may only conduct, or acquire control of companies engaged in, activities permissible for a savings and loan holding company pursuant to the relevant provisions of the Savings and Loan Holding Company Act and relevant regulations. Without prior written approval of the Federal Reserve, neither we, nor MP Thrift may: (i) acquire control of another savings association or holding company thereof, or acquire all or substantially all of the assets thereof; or (ii) acquire or retain, with certain exceptions, more than 5 percent of the voting shares of a non-subsidiary savings association or a non-subsidiary savings and loan holding company. We are prohibited from acquiring control of a depository institution that is not federally insured or retaining control of a savings association subsidiary for more than one year after the date that such subsidiary becomes uninsured. Similarly, we may not be acquired by a bank holding company, or any company, unless the Federal Reserve approves such transaction. In all situations, the public must have an opportunity to comment on any such proposed acquisition, and the OCC or the Federal Reserve must complete an application review. In addition, the Gramm-Leach-Bliley Act (the "GLBA") generally restricts any non-financial entity from acquiring us unless such non-financial entity was, or had submitted an application to become, a savings and loan holding company on or before May 4, 1999.

## Source of Strength

The Dodd-Frank Act codified the Federal Reserve's "source of strength" doctrine and extended it to savings and loan holding companies. Under the Dodd-Frank Act, the prudential regulatory agencies are required to promulgate joint rules requiring bank holding companies and savings and loan holding companies to serve as a source of financial strength for any depository institution subsidiary by maintaining the ability to provide financial assistance to such insured depository institution in the event that it suffers financial distress.

## Standards for Safety and Soundness

Federal law requires each U.S. bank regulatory agency to prescribe certain safety and soundness standards for all insured financial institutions. To that end, the U.S. bank regulatory agencies adopted Interagency Guidelines Establishing Standards for Safety and Soundness. These are used by the U.S. bank regulatory agencies to identify and address problems at insured financial institutions before capital becomes impaired. These standards relate to, among other things, internal controls, information systems and audit systems, loan documentation, credit underwriting, interest rate risk exposure, asset growth, asset quality, compensation and benefits, earnings, and other operational and managerial standards as the agency deems appropriate. In general, the guidelines require, among other things, appropriate systems and practices to identify and manage the risks and exposures specified in the guidelines. If the appropriate U.S. banking agency determines that an institution fails to meet any standard prescribed by the guidelines, the agency may require the institution to submit to the agency an acceptable plan to achieve compliance with the standard.

## Qualified Thrift Lender

The Bank is required to meet a Qualified Thrift Lender ("QTL") test to avoid certain restrictions on operations, including restrictions applicable to multiple savings and loan holding companies, restrictions on the ability to branch interstate, and our mandatory registration as a bank holding company under the Bank Holding Company Act of 1956. A savings bank satisfies the QTL test if: (i) on a monthly basis, for at least nine months out of each twelve month period, at least 65 percent of a specified asset base of the savings bank consists of loans to small businesses, credit card loans, educational loans, or certain assets related to domestic residential real estate, including residential mortgage loans and mortgage securities, as well as a portion of residential loans originated and sold within 90 days of origination; or (ii) at least 60 percent of the savings bank's total assets consist of cash, U.S. government or government



agency debt or equity securities, fixed assets, or loans secured by deposits, real property used for residential, educational, church, welfare, or health purposes, or real property in certain urban renewal areas. The Bank is currently, and expects to remain, in compliance with QTL standards.

#### FDIC Insurance and Assessment

The FDIC insures the deposits of the Bank and such insurance is backed by the full faith and credit of the U.S. government through the Deposit Insurance Fund ("DIF"). The Dodd-Frank Act raised the standard maximum deposit insurance amount to \$250,000 per depositor, per insured financial institution for each account ownership category. Deposits held in noninterest bearing transaction accounts are now aggregated with any interest bearing deposits the owner may hold in the same ownership category and the combined total is insured up to at least \$250,000.

Pursuant to the Dodd-Frank Act, the minimum reserve ratio designated by the FDIC each year is 1.35 percent of the assessment base, as opposed to 1.15 percent under prior law. The FDIC is required to meet the minimum reserve ratio by September 30, 2020 and is required to offset the effect of the increased reserve ratio for banks with assets less than \$10 billion. If the Bank reports assets of less than \$10 billion, it must do so for four consecutive quarters before it will be reclassified as a small institution. The Dodd-Frank Act also eliminates requirements under prior law that the FDIC pay dividends to member institutions if the reserve ratio exceeds certain thresholds, and the FDIC has proposed that in lieu of dividends, it will adopt lower rate schedules when the reserve ratio exceeds certain thresholds. The FDIC has established a higher reserve ratio of 2 percent as a long-term goal beyond what is required by statute.

The FDIC maintains the DIF by assessing each financial institution an insurance premium. The FDIC defined deposit insurance assessment base for an insured depository institution is equal to the average consolidated total assets during the assessment period, minus average tangible equity. The assessment rate schedule for large financial institutions (i.e., financial institutions with at least \$10 billion in assets) is determined by use of a scorecard that combines a financial institution's Capital, Asset Quality, Management, Earnings, Liquidity and Sensitivity ("CAMELS") ratings with certain forward-looking financial information to measure the risk to the DIF. Pursuant to this scorecard method, two scores (a performance score and a loss severity score) are combined and converted to an initial base assessment rate (also referred to as IBAR). The performance score measures a financial institution's financial performance and ability to withstand stress. The loss severity score measures the relative magnitude of potential losses to the FDIC in the event of the financial institution's failure. Total scores are converted pursuant to a predetermined formula into an initial base assessment rate, which is subject to adjustment based upon significant risk factors not captured in the scoreboard. Total assessment rates range from 2.5 basis points to 45 basis points for such large financial institutions.

Effective October 1, 2014, as a result of reporting assets of less than \$10 billion for four consecutive quarters, the Bank was classified as a small institution for deposit insurance assessment purposes. As a small institution, the Bank is assigned to one of three Capital Groups based on our capitalization level. The Bank is also assigned to one of three Supervisory Groups based on the supervisory evaluations provided by the Bank's primary federal regulator. Our assessment rate, as a small institution, is determined based upon the Risk Category to which we are assigned. Our Risk Category is determined based on a combination of our Supervisory and Capital Group assignments.

Premiums for the Bank are calculated based upon the average balance of total assets minus average tangible equity as of the close of business for each day during the calendar quarter.

All FDIC-insured financial institutions must pay an annual assessment to provide funds for the payment of interest on bonds issued by the Financing Corporation, a federal corporation chartered under the authority of the Federal Housing Finance Board. The bonds, which are referred to as FICO bonds, were issued to capitalize the Federal Savings and Loan Insurance Corporation, and the assessments will continue until the bonds mature in 2019.

#### Affiliate Transaction Restrictions

We are subject to the affiliate and insider transaction rules applicable to member banks of the Federal Reserve as well as additional limitations imposed by the OCC. These provisions prohibit or limit a banking institution from extending credit to, or entering into certain transactions with, affiliates, principal stockholders, directors and executive officers of the banking institution and its affiliates. The Dodd-Frank Act imposed further restrictions on transactions with affiliates and extension of credit to executive officers, directors and principal stockholders.

#### Incentive Compensation

The U.S. bank regulatory agencies issued comprehensive final guidance on incentive compensation policies intended to ensure that the incentive compensation policies of U.S. banks do not undermine the safety and soundness of such

banks by encouraging excessive risk-taking. The guidance, which covers all employees that have the ability to materially affect the risk profile of a bank, either individually or as part of a group, is based upon the key principles that a bank's incentive compensation arrangements should (i) provide incentives that do not encourage risk-taking beyond the bank's ability to effectively identify and manage risks, (ii) be compatible with effective internal controls and risk management, and (iii) be supported by strong corporate governance, including active and effective oversight by the bank's board of directors.

The U.S bank regulatory agencies review, as part of the regular, risk-focused examination process, the incentive compensation arrangements of U.S. banks that are not "large, complex banking organizations." These reviews are tailored to each bank based on the scope and complexity of the bank's activities and the prevalence of incentive compensation arrangements. The findings of the supervisory initiatives are included in reports of examination. Deficiencies are incorporated

into the bank's supervisory ratings, which may affect the bank's ability to make acquisitions and take other actions. Enforcement actions will be taken against a bank if its incentive compensation arrangements, or related risk-management control or governance processes, pose a risk to the bank's safety and soundness and the organization is not taking prompt and effective measures to correct the deficiencies. See the Supervisory Agreement discussion, in Item 1. Business for further discussion of the executive compensation notice requirements.

#### Federal Reserve

Numerous regulations promulgated by the Federal Reserve affect our business operations as well as those of the Bank. These include regulations relating to electronic fund transfers, collection of checks, availability of funds, and reserve requirements.

Federal Reserve regulations require federally chartered savings associations to maintain cash reserves against their transaction accounts (primarily NOW and demand deposit accounts). A reserve of 3 percent is to be maintained against aggregate transaction accounts between \$13.3 million and \$89.0 million (subject to adjustment by the Federal Reserve) plus a reserve of 10 percent (subject to adjustment by the Federal Reserve between 8 percent and 14 percent) against that portion of total transaction accounts in excess of \$89.0 million. The first \$13.3 million of otherwise reservable balances (subject to adjustment by the Federal Reserve) is exempt from the reserve requirements. These amounts are adjusted annually. For 2015, a 3 percent reserve will be required to be maintained against aggregate transaction accounts between \$14.5 million and \$103.6 million (subject to adjustment by the Federal Reserve) plus a reserve of 10 percent (subject to adjustment by the Federal Reserve between 8 percent and 14 percent) against that portion of total transaction accounts in excess of \$103.6 million.

Required reserves must be maintained in the form of vault cash, an account at a Federal Reserve bank or a pass-through account as defined by the Federal Reserve. Pursuant to the Emergency Economic Stabilization Act of 2008, the Federal Reserve banks pay interest on depository institutions' required and excess reserve balances. These interest rates are determined by the Federal Reserve, and currently both rates are 0.25 percent at an annual rate. FHLB System members are also authorized to borrow from the Federal Reserve "discount window," but Federal Reserve regulations require institutions to exhaust all FHLB sources before borrowing from a Federal Reserve bank.

#### Bank Secrecy Act ("BSA")

The BSA requires all financial institutions, including banks, to, among other things, establish a risk-based system of internal controls reasonably designed to prevent money laundering and the financing of terrorism. Under the BSA, an internal controls program should, at a minimum, include independent testing for compliance, designate an individual responsible for coordinating and monitoring day-to-day compliance and provide training for appropriate personnel. The BSA also includes a variety of recordkeeping and reporting requirements (such as cash and suspicious activity reporting), as well as due diligence/know-your-customer documentation requirements. The Bank has established a global anti-money laundering program in order to comply with the BSA requirements and certain requirements under the Consent Order relating to its compliance with the BSA.

#### The Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001 (the "PATRIOT Act")

The PATRIOT Act, which was enacted following the events of September 11, 2001, amended the BSA to include numerous provisions designed to detect and prevent the financing of international money laundering and terrorism. The PATRIOT Act mandates that U.S. financial institutions (and foreign financial institutions with U.S. operations) implement additional policies and procedures that meet certain minimum requirements and take heightened measures designed to address any or all of the following: customer identification programs, money laundering, terrorist

financing, identifying and reporting suspicious activities and currency transactions, currency crimes and cooperation between financial institutions and law enforcement authorities. Other required actions include terminating correspondent accounts for foreign "shell banks," obtaining information about the owners of foreign bank clients, and providing the name and address of the foreign bank's agent for service of process in the United States. Significant penalties and fines, as well as other supervisory orders may be imposed on a financial institution for non-compliance with these requirements. In addition, the U.S. bank regulatory agencies must consider the effectiveness of financial institutions engaging in a merger transaction in combating money laundering activities. The Bank has established policies and procedures intended to fully comply with the PATRIOT Act's provisions, the BSA, as well as other aspects of anti-money laundering legislation.

#### Office of Foreign Assets Control Regulation

The United States has imposed economic sanctions that affect transactions with designated foreign countries, nationals, individuals, entities and others. These are typically known as the "OFAC" rules based on their administration by the U.S. Treasury's Office of Foreign Assets Control ("OFAC"). The OFAC-administered sanctions targeting certain persons and countries take many different forms. Generally, however, they contain one or more of the following elements: (i) restrictions on trade with or investment in a sanctioned country or with a sanctioned person, including prohibitions against direct or indirect imports from and exports to a sanctioned country or person and prohibitions on "U.S. persons" engaging in financial transactions relating to making investments in, or providing investment-related advice or assistance to, a sanctioned country or person; and (ii) a blocking of assets in which the sanctioned country or person have an interest, by prohibiting transfers of property subject to U.S. jurisdiction (including property in the possession or control of U.S. persons). Blocked assets (e.g., property and bank deposits) cannot be paid out, withdrawn, set off or transferred in any manner without a license from OFAC. Failure to comply with these sanctions could have serious legal and reputational consequences.

#### Consumer Protection Laws and Regulations

The Bank is subject to many federal consumer protection statutes and regulations, the examination and enforcement of which has become more pronounced since the passage of the Dodd-Frank Act and the creation of the CFPB. The CFPB has assumed the responsibility for the development and enforcement of the federal consumer protection statutes and regulations, such as the Electronic Fund Transfer Act, the Fair Credit Reporting Act, the Homeowners Protection Act, the Fair Debt Collection Practices Act, the Home Mortgage Disclosure Act, the Home Ownership and Equity Protection Act, the Secure and Fair Enforcement for Mortgage Licensing Act, the Truth in Lending Act, the Equal Credit Opportunity Act, the Real Estate Settlement Procedures Act, the Servicemembers' Civil Relief Act and the Truth in Saving Act. The Dodd-Frank Act gave the CFPB: (i) broad rule-making, supervisory, examination and enforcement authority in this area over financial institutions that have assets of more than \$10 billion, (ii) expanded data collecting powers for fair lending purposes for both small business and mortgage loans and (iii) authority to prevent unfair, deceptive and abusive practices. The consumer complaint function of the OCC also has been transferred to the CFPB. The Dodd-Frank Act also narrows the scope of federal preemption of state laws related to federally chartered financial institutions, including savings banks such as the Bank, which gives broader rights to state attorney generals to enforce certain consumer protection laws.

The Bank was previously subject to the CFPB's supervisory, examination and enforcement authority with respect to consumer protection laws and regulations; however, because the Bank has reported assets of less than \$10 billion for the last four consecutive quarters, it is currently subject to the OCC's supervisory, examination and enforcement authority in this area. If the total assets of the Bank exceed \$10 billion for four consecutive quarters in the future, the Bank will again be subject to the CFPB's supervisory, examination and enforcement authority with respect to consumer protection laws and regulations.

**CFPB and Regulations Related to Mortgage Origination and Servicing.** In January 2013, the CFPB issued a series of final rules related to mortgage loan origination and mortgage loan servicing. Compliance with these rules has increased our overall regulatory compliance costs.

On January 10, 2013, the CFPB issued a final rule concerning lenders' assessments of consumers' ability to repay home loans. Currently, Regulation Z prohibits creditors from extending higher priced mortgage loans without regard for the consumer's ability to repay. The rule extends application of this requirement to all loans secured by dwellings (except open-end credit plans, timeshares, reverse mortgages and temporary loans) regardless of the terms or pricing. Creditors must, at a minimum, consider eight specified factors while making a reasonable and good faith determination that the consumer has a reasonable ability to repay the loan before entering any consumer credit

transaction secured by virtually any dwelling. The factors include information such as the consumer's income, debt obligations, credit history and monthly payments on the loan. Lenders that generate Qualified Mortgage loans will receive specific protections against borrower lawsuits that could result from failing to satisfy the ability-to-repay rule. As defined by the CFPB, Qualified Mortgages are mortgages that must meet the following standards prohibiting or limiting certain high risk products and features: (1) no excessive upfront points and fees - generally points and fees paid by the borrower must not exceed 3 percent of the total amount borrowed; (2) no toxic loan features - prohibited features include interest-only loans, negative-amortization loans, terms beyond 30 years and balloon loans and (3) limit on debt-to-income ratios - borrowers' debt-to-income ratios must be no higher than 43 percent. Special rules that extend the definition of Qualified Mortgages to include loans that are eligible for purchase by the Agencies or to be insured or guaranteed by HUD, Veterans Affairs or the Rural Development Guaranteed Housing are temporarily in place. There are two levels of liability protection for Qualified Mortgages, the Safe Harbor protection and the Rebuttable Presumption protection. Safe Harbor Qualified Mortgages are generally lower priced loans with interest rates closer to the prime rate, issued to borrowers with high credit scores. Borrowers suing lenders under Safe Harbor Qualified Mortgages are faced with overcoming the pre-determined legal conclusion that the lender has satisfied the ability-to-repay rule. Rebuttable Presumption Qualified

Mortgages are generally loans at higher prices that are granted to borrowers with lower credit scores. Lenders generating Rebuttable Presumption Qualified Mortgages receive the protection of a presumption that they have legally satisfied the ability-to-repay rule while the borrower can rebut that presumption by proving that the lender did not consider the borrower's living expenses after their mortgage and other debts. The rule became effective January 10, 2014. The special temporary Qualified Mortgages rules are in place for Agencies eligible loans until the earlier of the end of the FHFA's conservatorship or January 10, 2021, and for loans eligible to be insured or guaranteed by HUD, VA or the USDA, until the earlier of the date the agency promulgates its own Qualified Mortgages rule or January 10, 2021.

Also on January 10, 2013, the CFPB issued its final mortgage escrow account rule relating to the establishment of mandatory escrow accounts on higher-priced mortgage loans. The final rule became effective June 1, 2013. This rule implements changes to earlier regulations, lengthens the time that mandatory escrow accounts must be maintained on higher-priced mortgage loans from one year to five years and exempts certain types of transactions from the escrow requirement. A creditor or servicer may not cancel escrow accounts required under the rule except upon either the termination of the loan or receipt of a consumer's request to cancel the escrow account no earlier than five years after consummation, whichever happens first. The creditor or servicer may not cancel the escrow account unless the unpaid principal balance is less than 80 percent of the secured property's original value and the consumer is not delinquent or in default on the loan at the time of the request.

Additionally, on January 10, 2013, the CFPB issued a final rule to expand the types of mortgage loans that are subject to the protections of the Home Ownership and Equity Protections Act of 1994 ("HOEPA"). Loans that meet HOEPA's high-cost coverage tests are subject to special disclosure requirements and restrictions on loan terms, and borrowers in high-cost mortgages have enhanced remedies for violations of the law. The rule revises and expands the definition of high-cost mortgages and imposes additional restrictions on mortgages that are covered by HOEPA, including a pre-loan counseling requirement. This rule also bans certain features from high-cost mortgages, such as prepayment penalties, loan modification fees, and most fees charged to a borrower who requests a payoff statement. Balloon payments would also be banned, except in special circumstances. The rule became effective January 10, 2014.

On January 17, 2013, the CFPB issued its final rules relating to mortgage servicing. These rules address the following nine major servicing topics: (i) periodic billing statements with timing, form and content requirements; (ii) interest rate adjustment notices for ARM loans that must be provided to consumers prior to payment changes from rate changes; (iii) prompt crediting of payments and timing requirements for payoff statements; (iv) force placed insurance notice, coverage and cancellation requirements; (v) procedural requirements for error resolution and information requests from consumers; (vi) policy and procedure requirements for servicing functions and document management; (vii) early intervention notice requirements with delinquent borrowers about loss mitigation options; (viii) continuity of contact between servicer personnel and delinquent borrowers throughout the loss mitigation process; and (ix) loss mitigation procedures and restrictions on "dual tracking" of foreclosure alternatives with the foreclosure process. The rule became effective on January 10, 2014.

On January 18, 2013, the CFPB issued final rules related to appraisals for higher-priced mortgage loans and consumer access to appraisals. The rule on appraisals for higher-price mortgages prohibits creditors from making such mortgage loans unless certain conditions are met, including obtaining a written appraisal based on a full interior appraisal. The rule on appraisal access requires creditors to notify consumers within a certain time period of their right to receive a copy of the appraisal and requires creditors to provide copies of the appraisal and other written valuation. The rule became effective January 18, 2014.

On January 20, 2013, the CFPB issued its final loan originator compensation rules which, among other things, created compensation restrictions and qualifications for loan originators. Under the rule, loan originators are prohibited from basing their compensation on "any transaction's terms or conditions" and dual compensation is generally prohibited.



This portion of the rule became effective on January 1, 2014. The rule also mandates certain qualifications for loan originators, such as licensing, and requires loan originator organizations to ensure compliance with the Secure and Fair Enforcement for Mortgage Licensing Act, where applicable. Additionally, the rule prohibits: (i) the use of mandatory arbitration clauses in both mortgage and home equity loan agreements; and (ii) the financing of single premiums or fees for credit insurance in connection with a consumer credit transaction secured by a dwelling. These later provisions became effective June 1, 2013. All other provisions of the rule became effective January 10, 2014.

In 2014, the CFPB issued final and proposed rules and guidance to amend and supplement its mortgage loan servicing rules. On July 8, 2014, the CFPB issued a final rule to clarify that the name of a deceased borrower's heir generally may be added to a mortgage without triggering the ability-to-repay rule. On August 19, 2014, the CFPB issued guidance that outlines what CFPB examiners will look for when mortgage servicing rights are transferred to ensure that mortgage servicers are fulfilling their obligations under the mortgage servicing rules and highlights regulatory requirements that may be implicated by a transfer of mortgage servicing rights. On October 22, 2014, the CFPB issued a final rule that provides a limited, post-consummation cure mechanism for loans that exceed the points and fees limit for Qualified Mortgages, but that meet the other

requirements for being a Qualified Mortgage at consummation. In addition, on November 20, 2014, the CFPB proposed several amendments to certain mortgage servicing rules, including amendments that would require servicers to provide certain borrowers with foreclosure protections more than once over the life of the loan, clarify when a consumer is considered "delinquent," expand protections provided to certain borrowers during a servicing transfer and prevent wrongful disclosures. The CFPB is expected to continue to revise its rules related to mortgage loan origination and mortgage loan servicing, and additional rulemaking affecting the residential mortgage business is expected.

On November 20, 2013, the CFPB issued a final rule and official interpretation establishing integrated mortgage disclosure requirements for lenders and settlement agents in connection with most closed-end consumer credit transactions secured by real property. The final rule becomes effective August 1, 2015. This rule, the official interpretation and related forms published by the CFPB combine certain disclosures that consumers receive in connection with applying for and closing on a mortgage loan under the Truth in Lending Act and the Real Estate Settlement Procedures Act, implement new requirements imposed by the Dodd-Frank Act and provide guidance regarding compliance with those requirements. Among other things, the rule mandates the use of two new disclosure forms, a Loan Estimate form and a Closing Disclosure form, which replace existing disclosure forms and include additional disclosure not currently required by the existing forms. In addition, the rule requires that the Closing Disclosure form be received by the borrower at least three business days before closing in most cases, limits the circumstances in which borrowers may be required to pay more for settlement services than the amount stated on the Loan Estimate form and imposes certain recordkeeping requirements. We will continue to assess the impact to Flagstar as we update our procedures and systems and our correspondent lenders, brokers and settlement agents implement their procedures and system changes.

Predatory lending. Federal regulations require additional disclosures and consumer protections to borrowers for certain lending practices, including predatory lending. The term "predatory lending," much like the terms "safety and soundness" and "unfair and deceptive practices," is far-reaching and covers a potentially broad range of behavior. As such, it does not lend itself to a concise or a comprehensive definition. Predatory lending typically involves at least one, and perhaps all three, of the following elements:

- Making unaffordable loans based on the assets of the borrower rather than on the borrower's ability to repay an obligation;
- Inducing a borrower to refinance a loan repeatedly in order to charge high points and fees each time the loan is refinanced, also known as loan flipping; and/or
- Engaging in fraud or deception to conceal the true nature of the loan obligation from an unsuspecting or unsophisticated borrower.

In addition, many states also have predatory lending laws that may be applicable to the Bank.

Gramm-Leach Bliley Act ("GLBA"). The GLBA includes provisions that protect consumers from the unauthorized transfer and use of their non-public personal information by financial institutions. Privacy policies are required by federal banking regulations which limit the ability of banks and other financial institutions to disclose non-public personal information about consumers to non-affiliated third parties. Pursuant to those rules, financial institutions must provide:

- Initial notices to customers about their privacy policies, describing the conditions under which they may disclose non-public personal information to non-affiliated third parties and affiliates;
- Annual notices of their privacy policies to current customers; and
- A reasonable method for customers to "opt out" of disclosures to non-affiliated third parties.

These privacy protections affect how consumer information is transmitted through diversified financial companies and conveyed to outside vendors. In addition, states are permitted under the GLBA to have their own privacy laws, which may offer greater protection to consumers than the GLBA. Numerous states in which the Bank does business have enacted such laws.

In addition, the Bank is subject to regulatory guidelines establishing standards for safeguarding customer information. These regulations implement certain provisions of the GLBA. The guidelines describe the U.S. bank regulatory agencies expectations for the creation, implementation and maintenance of an information security program, which would include administrative, technical and physical safeguards appropriate to the size and complexity of the institution and the nature and scope of its activities. The standards set forth in the guidelines are intended to ensure the security and confidentiality of customer records and information, protect against any anticipated threats or hazards to the security or integrity of such records and protect against unauthorized access to, or use of, such records or information that could result in substantial harm or inconvenience to any customer.

Fair Credit Reporting Act and the Fair and Accurate Credit Transactions Act (“FACT Act”). The Fair Credit Reporting Act, as amended by the FACT Act, requires financial firms to help deter identity theft, including developing appropriate fraud response programs, and gives consumers more control of their credit data. It also reauthorizes a federal ban on state laws that interfere with corporate credit granting and marketing practices. In connection with the FACT Act, U.S. bank regulatory agencies proposed rules that would prohibit an institution from using certain information about a consumer it received from an affiliate to make a solicitation to the consumer, unless the consumer has been notified and given a chance to opt out of such solicitations. A consumer's election to opt out would be applicable for at least five years.

Equal Credit Opportunity Act (“ECOA”). The ECOA generally prohibits discrimination in any credit transaction, whether for consumer or business purposes, on the basis of race, color, religion, national origin, sex, marital status, age (except in limited circumstances), receipt of income from public assistance programs, or good faith exercise of any rights under the Consumer Credit Protection Act.

Truth In Lending Act (“TILA”). The TILA is designed to ensure that credit terms are disclosed in a meaningful way so that consumers may compare credit terms more readily and knowledgeably. As a result of the TILA, all creditors must use the same credit terminology to express rates and payments, including the annual percentage rate, the finance charge, the amount financed, the total of payments and the payment schedule, among other things. In addition, the TILA also provides a variety of substantive protections for consumers.

Fair Housing Act (“FH Act”). The FH Act regulates many practices, including making it unlawful for any lender to discriminate in its housing-related lending activities against any person because of race, color, religion, national origin, sex, handicap or familial status. A number of lending practices have been found by the courts to be, or may be considered illegal, under the FH Act, including some that are not specifically mentioned in the FH Act itself.

The Home Mortgage Disclosure Act (the “HMDA”). The HMDA grew out of public concern over credit shortages in certain urban neighborhoods and provides public information that will help show whether financial institutions are serving the housing credit needs of the neighborhoods and communities in which they are located. The HMDA also includes a "fair lending" aspect that requires the collection and disclosure of data about applicant and borrower characteristics as a way of identifying possible discriminatory lending patterns and enforcing anti-discrimination statutes. The Federal Reserve amended regulations issued under HMDA to require the reporting of certain pricing data with respect to higher-priced mortgage loans. On July 24, 2014, the CFPB issued a proposed rule that would, among other things, revise the tests for determining which financial institutions and housing-related credit transactions are covered under HMDA and further expand financial institutions' reporting obligations.

Real Estate Settlement Procedures Act (“RESPA”). Lenders are required by RESPA to provide borrowers with disclosures regarding the nature and cost of real estate settlements. Also, RESPA prohibits certain abusive practices, such as kickbacks, and places limitations on the amount of escrow accounts. Violations of RESPA may result in civil liability or administrative sanctions.

Servicemembers' Civil Relief Act (the “SCRA”). The SCRA applies to all debts incurred prior to commencement of active military service (including credit card and other open-end debt) and limits the amount of interest, including service and renewal charges and any other fees or charges (other than bona fide insurance) that is related to the obligation or liability.

Enforcement. Enforcement actions under the above laws may include fines, reimbursements and other penalties. Due to heightened regulatory concern related to compliance with the FACT Act, ECOA, TILA, FH Act, HMDA, RESPA and SCRA generally, the Bank may incur additional compliance costs or be required to expend additional funds for investments in its local community.

Community Reinvestment Act ("CRA")

The CRA, as implemented by OCC regulations, requires the OCC to evaluate how federal savings associations have helped to meet the credit needs of the communities they serve, including low to moderate income neighborhoods, while maintaining safe and sound banking practices. The evaluation rates an institution based on its actual performance in meeting community needs. In particular, the current evaluation system focuses on three tests: (i) a lending test, to evaluate the institution's record of making loans in its service areas (ii) an investment test, to evaluate the institution's record of investing in community development projects, affordable housing, and programs benefiting low- or moderate-income individuals and businesses; and (iii) a service test, to evaluate the institution's delivery of services through its branches, ATMs and other offices. The OCC assigns one of four possible ratings to an institution's CRA performance and is required to make public an

institution's rating and written evaluation. The four possible ratings of meeting community credit needs are outstanding, satisfactory, needs to improve and substantial non-compliance.

An institution's failure to comply with the provisions of the CRA could, at a minimum, result in regulatory restrictions on its activities, including, but not limited to, engaging in acquisitions and mergers. CRA ratings are also considered in evaluating applications to open a branch. In 2009, the Bank received a "satisfactory" CRA rating from the OTS (as predecessor to the OCC) and this remains our current rating.

#### Regulatory Reform

The Dodd-Frank Act requires the federal financial regulatory agencies to adopt rules that prohibit banks and affiliates from engaging in proprietary trading and investing in and sponsoring certain "covered funds," including hedge funds and private equity funds. The statutory provision is commonly called the "Volcker Rule." The final rules implementing the Volcker Rule, as drafted by a variety of federal financial regulatory agencies, were issued December 10, 2013. The final rules extend the conformance period to July 21, 2015, and in December of 2014 the Federal Reserve issued an extension order to extend the relevant conformance date for certain covered funds activities to July 21, 2016. The final rules are highly complex, and many aspects of their application remain uncertain. We do not currently anticipate that the Volcker Rule will have a meaningful effect on our operations or those of our subsidiaries, as we do not materially engage in the businesses prohibited by the Volcker Rule. We may incur costs if required to adopt additional policies and systems to ensure compliance with the Volcker Rule, but any such costs are not expected to be material.

We expect to incur ongoing operational and system costs in order to prepare for compliance with the multitude of new laws and regulations. Furthermore, there may be additional federal or state laws enacted during this period that place additional obligations on servicers of residential loans.

#### Stress Testing Requirements

The U.S. federal banking agencies, including the OCC and the Federal Reserve, issued final rules implementing provisions of the Dodd-Frank Act that require banking organizations, including savings associations and savings and loan holding companies, with total consolidated assets of more than \$10 billion but less than \$50 billion to conduct annual company-run stress tests, report the results to their primary federal regulator and the Federal Reserve and publish a summary of the results. Each Dodd-Frank Act Stress Test, or DFAST, must be conducted using certain scenarios (baseline, adverse and severely adverse), which the OCC and Federal Reserve will publish by November 15 of each year. Banking organizations are required to use the scenarios to calculate, for each quarter-end within a nine-quarter planning horizon, the impact of such scenarios on revenues, losses, loan loss reserves and regulatory capital levels and ratios, taking into account all relevant exposures and activities. The rules also require each banking organization to establish and maintain a system of controls, oversight and documentation, including policies and procedures, designed to ensure that the DFAST procedures used by the banking organization are effective in meeting the requirements of the rules. In June 2014, the U.S. federal banking agencies, including the OCC and the Federal Reserve, issued proposed rules that would, among other things, shift the dates of the annual DFAST cycle by approximately four months for cycles beginning January 1, 2016 and thereafter for savings and loan holding companies and savings associations with total consolidated assets of more than \$10 billion but less than \$50 billion and amend the current transition and applicability provisions of the rules to preserve the length of the transition period for banking organizations that become subject to the rules after their initial effective dates.

Because the Bank had average total consolidated assets (calculated pursuant to the rule) that were greater than \$10 billion but less than \$50 billion as of October 9, 2012, it was required to conduct its first DFAST as of September 30, 2013, but was not required to publicly disclose the results.

Under the OCC's stress test rule, a banking organization ceases to be subject to stress test requirements if it reports total consolidated assets of \$10 billion or less in its call report for each of the most recent four consecutive quarters. Such a banking organization would become subject to the stress test requirements again if the average of its total consolidated assets (calculated pursuant to the rule) over the most recent four quarters were to exceed \$10 billion and would be required to comply with the rule in the following calendar year. Although the Bank has reported total consolidated assets of \$10 billion or less in its call reports for each of the most recent four consecutive quarters, it intends to continue conducting stress tests consistent with the requirements of the OCC's stress test rule, as we anticipate that the Bank's average total consolidated assets (calculated pursuant to the rule) will likely exceed \$10 billion in the foreseeable future.

### Limitation on Capital Distributions

Under the Supervisory Agreement, prior written non-objection by the Federal Reserve is required before we may declare or pay any cash dividend or other capital distribution or make any payment or commitment to purchase, repurchase or redeem our shares. The Company does not currently pay dividends on the capital stock.

OCC regulations impose limitations upon certain capital distributions by savings associations, such as cash dividends, payments to repurchase or otherwise acquire its shares, payments to shareholders of another institution in a cash-out merger and other distributions charged against capital.

The OCC regulates all capital distributions made by the Bank, directly or indirectly, to the holding company, including dividend payments. A subsidiary of a savings and loan holding company, such as the Bank, must file a notice or application with the OCC at least 30 days prior to each proposed capital distribution. Whether an application is required is based on a number of factors including whether the institution qualifies for expedited treatment under the OCC rules and regulations or if the total amount of all capital distributions (including each proposed capital distribution) for the applicable calendar year exceeds net income for that year to date plus the retained net income for the preceding two years. Under the Consent Order, the Bank may not pay a dividend or make a capital distribution if it is not in compliance with its approved capital plan or would not remain in compliance after making the dividend or capital distribution, and the Bank must receive OCC approval under the generally applicable application or notice requirements. In addition, as a subsidiary of a savings and loan holding company, the Bank must receive approval from the Federal Reserve Bank ("FRB") before declaring any dividends. Additional restrictions on dividends apply if the Bank fails the QTL test.

The Bank may not pay dividends to us if, after paying those dividends, it would fail to meet the required minimum levels under risk-based capital guidelines and the minimum leverage and tangible capital ratio requirements or if the dividend would violate a prohibition contained in any statute, regulation or agreement. Under the Federal Deposit Insurance Act ("FDIA") an insured depository institution such as the Bank is prohibited from making capital distributions, including the payment of dividends, if, after making such distribution, the institution would become "undercapitalized" (as such term is used in the FDIA). Payment of dividends by the Bank also may be restricted at any time at the discretion of the OCC if it deems the payment to constitute an unsafe and unsound banking practice.

### Commercial Real Estate Lending

Lending operations that involve concentrations of commercial real estate loans are subject to enhanced scrutiny by federal banking regulators. Regulators have advised financial institutions of the risks posed by commercial real estate lending concentrations. Such loans generally include land development, construction loans and loans secured by multifamily property and nonfarm, nonresidential real property where the primary source of repayment is derived from rental income associated with the property. Interagency guidance prescribes the following guidelines for examiners to help identify institutions that are potentially exposed to concentration risk and may warrant greater supervisory scrutiny:

- total reported loans for construction, land development and other land represent 100% or more of the institution's total capital, or
- total commercial real estate loans represent 300% or more of the institution's total capital, and the outstanding balance of the institution's commercial real estate loan portfolio has increased by 50% or more during the prior 36 months.

In 2009, the federal banking regulators issued additional guidance on commercial real estate lending that emphasizes these considerations.



In addition, the Dodd-Frank Act contains provisions that may cause us to reduce the amount of our commercial real estate lending and increase the cost of borrowing, including rules relating to risk retention of securitized assets. Section 941 of the Dodd-Frank Act requires, among other things, a loan originator or a securitizer of asset-backed securities to retain a percentage of the credit risk of securitized assets. On October 22, 2014, the banking agencies jointly issued a final rule to implement these requirements. The final rule generally requires sponsors of asset-backed securities ("ABS") to retain not less than five percent of the credit risk of the assets collateralizing the ABS issuance, and the rule sets forth prohibitions on transferring or hedging the credit risk that the sponsor is required to retain. The final rule also defines a "qualified residential mortgage" ("QRM") and exempts securitizations of QRMs from the risk retention requirement. The final rule aligns the QRM definition with that of a Qualified Mortgage as defined by the CFPB.

### Loans to One Borrower

Under the Home Owners Loan Act ("HOLA"), savings associations are generally subject to the national bank limits on loans to one borrower. Generally, savings associations may not make a loan or extend credit to a single or related group of borrowers in excess of 15 percent of the institution's unimpaired capital and surplus. Additional amounts may be loaned if such loans or extensions of credit are secured by readily-marketable collateral, but in no case may they be in excess of 10 percent of unimpaired capital and surplus.

### Regulatory Enforcement

Both the OCC and the FDIC may take regulatory enforcement actions against any of their regulated institutions, such as the Bank, that do not operate in accordance with applicable regulations, policies and directives. Proceedings may be instituted against any banking institution, or any "institution-affiliated party," such as a director, officer, employee, agent or controlling person, who engages in unsafe and unsound practices, including violations of applicable laws and regulations. The OCC has authority under various circumstances to appoint a receiver or conservator for an insured institution that it regulates, to issue cease and desist orders, to obtain injunctions restraining or prohibiting unsafe or unsound practices, to revalue assets and to require the establishment of reserves. The FDIC has additional authority to terminate insurance of accounts, after notice and hearing, upon a finding that the insured institution is or has engaged in any unsafe or unsound practice that has not been corrected, is operating in an unsafe or unsound condition or has violated any applicable law, regulation, rule, or order of, or condition imposed by, the FDIC. In addition, the Federal Reserve may take regulatory enforcement actions against us, and the CFPB may also have the authority to take regulatory enforcement actions against us or the Bank.

### Assessments

The OCC charges assessments to savings associations that fund its operations. The general assessment is paid on a semi-annual basis and is generally based on an institution's total assets, with a surcharge for an institution with a composite rating of 3, 4 or 5 in its most recent safety and soundness examination. Our expense for these assessments totaled \$3.0 million and \$3.9 million, respectively, for the years ending December 31, 2014 and 2013.

### Federal Home Loan Bank System

The primary purpose of the Federal Home Loan Banks ("FHLBs") is to act as a central credit facility and provide loans to their respective members, such as the Bank, in the form of collateralized advances for making housing loans as well as for affordable housing and community development lending. The FHLBs are generally able to make advances to their member institutions at interest rates that are lower than the members could otherwise obtain. The Federal Housing Finance Agency, a government agency, is generally responsible for regulating the FHLB system. The FHLB system consists of 12 regional FHLBs, each being federally chartered, but privately owned, by their respective member institutions. The Bank is currently a member of the FHLB of Indianapolis, and as such, is required to purchase and hold shares of capital stock in that FHLB in an amount as required by that FHLB's capital plan and minimum capital requirements.

### Environmental Regulation

Our business and properties are subject to federal, state and local laws and regulations governing environmental matters, including the regulation of hazardous substances and wastes. For example, under the federal Comprehensive Environmental Response, Compensation, and Liability Act, as amended, and similar state laws, owners and operators of contaminated properties may be liable for the costs of cleaning up hazardous substances without regard to whether such persons actually caused the contamination. Such laws may affect us both as a current or former owner or operator

of properties used in or held for our business or upon which we have foreclosed, and as a secured lender on property that is found to contain hazardous substances or wastes. Our general practice is to obtain an environmental assessment prior to foreclosing on commercial property. We may elect not to foreclose on properties that contain such hazardous substances or wastes, thereby limiting, and in some instances precluding, the liquidation of such properties.

#### Anti-Tying Restrictions

Under HOLA, the Bank is prohibited from engaging in certain tying or reciprocity arrangements with its customers. In general, the Bank may not extend credit, lease, sell property, or furnish any services or fix or vary the consideration for these on the condition that: (i) the customer obtain or provide some additional credit, property, or services from or to the Bank, us or the Bank's or our subsidiaries or (ii) the customer may not obtain some other credit, property, or services from a competitor, except

in each case to the extent reasonable conditions are imposed to assure the soundness of the credit extended. Certain arrangements are permissible. For example, the Bank may offer more favorable terms if a customer obtains two or more traditional bank products.

### Competition

We face substantial competition in attracting deposits and making loans. Our most direct competition for deposits has historically come from other savings banks, commercial banks and credit unions in our local market areas. Money market funds and full-service securities brokerage firms also compete with us for deposits and, in recent years, many financial institutions have competed for deposits through the Internet. We compete for deposits by offering high quality and convenient banking services at a large number of convenient locations, and "sit-down" banking in which a customer is served at a desk rather than in a teller line and offering a broad range of treasury management products. We also compete by offering competitive interest rates on our deposit products.

From a lending perspective, there are a large number of institutions offering mortgage loans, consumer loans and commercial loans, including many mortgage lenders that operate on a national scale, as well as local savings banks, commercial banks, and other lenders. With respect to those products that we offer, we compete by offering competitive interest rates, fees, and other loan terms, banking products and services and by offering efficient and rapid service.

### Additional Information

Our executive offices are located at 5151 Corporate Drive, Troy, Michigan 48098, and our telephone number is (248) 312-2000. Our stock is traded on the NYSE under the symbol "FBC."

We make our annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act available free of charge on our website at [www.flagstar.com](http://www.flagstar.com), under "Investor Relations," as soon as reasonably practicable after we electronically file such material with the Securities and Exchange Commission (the "SEC"). These reports are also available without charge on the SEC website at [www.sec.gov](http://www.sec.gov).

### ITEM 1A. RISK FACTORS

Our financial condition and results of operations may be adversely affected by various factors, many of which are beyond our control. In addition to the factors identified elsewhere in this Report, the most significant risk factors affecting our business include those set forth below. The below description of risk factors is not exhaustive, and readers should not consider the description of such risk factors to be a complete set of all potential risks that could affect us.

#### Market, Interest Rate, Credit and Liquidity Risk

Our business has been and may continue to be affected by conditions in the mortgage and real estate markets, global financial markets and macro-economic conditions.

Our business, and the financial services industry generally, have been materially and adversely affected by a significant and prolonged period of negative market and economic conditions in our recent history. This was initially triggered by declines in the values of subprime mortgages, but spread to virtually all mortgage and real estate asset classes, to leveraged bank loans and to nearly all asset classes. Although the industry has recovered somewhat, continued concerns regarding the recovery of the U.S. and global economies, unemployment, declines in real property

values, global political and economic issues, such as political instability and sovereign debt defaults, access to credit and capital markets, high rates of delinquencies and defaults on loans and other factors have continued to contribute to volatility and uncertainty in the mortgage and real estate markets, global financial markets and the U.S. economy. There can be no assurance that economic and market conditions will continue to improve or even that the existing improvements will be sustained. As a result, our results of operations could be affected. Moreover, unlike many of our competitors, we are subject to regulatory and other limitations, such as requirements under the Consent Order and the Supervisory Agreement, which could limit our ability to recover from the recession at the same pace as other financial services institutions.

In addition, these negative market and economic conditions led to difficulty in refinancing for some of our commercial and residential mortgage customers and increased the rate of defaults and foreclosures. Furthermore, the decline in asset values in recent years resulted in considerable losses to the Bank and other secured lenders that historically have been able to rely on the underlying collateral value of their loans to minimize or eliminate losses. A significant portion of our loans-held-for-investment portfolio is comprised of loans collateralized by real estate in which we are in the first lien position. Although there

have been signs of recovery, there can be no assurance that property values will continue to stabilize or improve, and if they decline again, there can be no assurance that the Bank will not incur credit losses. Deterioration in the housing and commercial real estate markets may lead to increased loss severities and increases in past due loans and nonperforming assets in our loan portfolios. Additionally, it is often expensive and difficult to pursue collection efforts and foreclosure proceedings due to regulatory and other issues, which could increase our costs or otherwise cause us to incur losses in our mortgage portfolio. Any of these effects could adversely affect our business, financial condition and results of operations.

Any deterioration in the mortgage market may also reduce the number of new mortgages that we originate, increase the costs of servicing mortgages without a corresponding increase in servicing fees or adversely affect our ability to sell mortgage loans originated by us. Any such event could adversely affect our business, financial condition and results of operations.

Furthermore, declining asset values, defaults on mortgages and consumer loans, and the lack of market and investor confidence, as well as other factors, had combined in recent years to increase swap spreads, cause rating agencies to lower credit ratings, and otherwise increase the cost and decrease the availability of liquidity, despite very significant declines in central bank borrowing rates and other government actions. Banks and other lenders suffered significant losses in recent years and often became reluctant to lend, even on a secured basis, due to the increased risk of default and the impact of declining asset values on the value of collateral.

Volatility of interest rates could lead to increased prepayment rates or lower mortgage origination volume and sales, which could adversely affect our business, financial condition and results of operations.

The majority of our revenues are derived from the origination, sale and servicing of residential mortgages. The residential real estate mortgage lending business is very sensitive to interest rates, and lower interest rates generally increase that business, while higher interest rates generally cause that business to decrease. Thus, our performance normally has a strong correlation to interest rate levels. In particular, our profitability depends in substantial part on our net interest margin, which is the difference between the rates we receive on loans made to others and investments and the rates we pay for deposits and other sources of funds, as well as the volume of mortgage loan originations and sales and the related fees received. Our net interest margin and our volume of mortgage originations and sales will depend on many factors that are partly or entirely outside our control, including competition, federal economic, monetary and fiscal policies, and global and domestic economic conditions generally. Historically, net interest margin and the mortgage origination volumes and sales for the Bank and for other financial institutions have widened and narrowed in response to these and other factors. A significant or prolonged change in prevailing interest rates may have a material adverse effect on our business, financial condition and results of operations.

In addition, increasing long-term interest rates may decrease our mortgage loan originations and sales. Generally, the volume of mortgage loan originations is inversely related to the level of long-term interest rates. During periods of low long-term interest rates, a significant number of our customers may elect accelerated prepayments as they seek to refinance their mortgages (i.e., pay off their existing higher rate mortgage loans with new mortgage loans obtained at lower interest rates). Our profitability levels and those of others in the mortgage industry have generally been strongest during periods of low and/or declining interest rates, as we have historically been able to sell the resulting increased volume of loans into the secondary market at a gain.

Certain hedging strategies that we use to manage investment in Mortgage Servicing Rights ("MSRs") and other interest rate risks may be ineffective.

We invest in MSRs to support mortgage strategies and to deploy capital at acceptable returns. We utilize derivatives and other fair value assets as economic hedges to offset changes in fair value of the MSRs resulting from the actual or

anticipated changes in prepayments stemming from changing interest rate environments and to otherwise manage interest rate risk. Our main objective in managing interest rate risk is to maximize the benefit and minimize the adverse effect of changes in interest rates on our earnings over an extended period of time. In managing these risks, we look at, among other things, yield curves and hedging strategies. As such, our interest rate risk management strategies may result in significant earnings volatility in the short term because the market value of our assets and related hedges may be significantly impacted either positively or negatively by unanticipated variations in interest rates. In particular, our portfolio of MSR's and our mortgage pipeline are highly sensitive to movements in interest rates, and hedging activities related to the portfolio. Our MSR's could lose a substantial portion of their value as a result of higher than anticipated prepayments due to loan refinancing prompted, in part, by declining interest rates. Conversely, MSR's generally increase in value in a rising interest rate environment to the extent that prepayments are slower than anticipated.

Our hedging strategies to manage these risks relating to our MSR and interest rate volatility are highly susceptible to prepayment risk, basis risk, market volatility and changes in the shape of the yield curve, among other factors. In addition, when interest rates fluctuate, repricing risks arise from the timing difference in the maturity and/or repricing of assets, liabilities and off-balance sheet positions. While such repricing mismatches are fundamental to our business, they can expose us to fluctuations in income and economic value as interest rates vary. Our interest rate risk management strategies do not completely eliminate repricing risk. Although we use models to assess the impact of interest rates on mortgage related revenues, the estimates of revenues produced by these models are dependent on estimates and assumptions of future loan demand, prepayment speeds and other factors which may differ from actual subsequent experience. In addition, our hedging strategies rely on assumptions and projections regarding assets and general market factors, many of which are outside of our control. If one or more of these assumptions and projections proves to be incorrect or our hedging strategies do not adequately mitigate the impact of changes in interest rates or prepayment speeds, we may incur losses that would adversely impact earnings. Hedging strategies also involve transaction and other costs. The failure of our ability to effectively hedge interest rate risks could adversely affect our business, financial condition and results of operations.

Our allowance for loan losses may be insufficient.

There is a risk of default with respect to all of our mortgages and other loans, and our remedies to collect, foreclose or otherwise recover may not fully satisfy the debt owed to us. We maintain an allowance for loan losses, which is a reserve established through a provision for loan losses, to provide for probable and inherent losses in loans held-for-investment. Our allowance for loan losses, however, may not be adequate to cover actual credit losses, and future provisions for credit losses could adversely affect our business, financial condition, results of operations, cash flows and prospects. The allowance for loan losses reflects management's estimate of the probable and inherent losses in our portfolio of held-for-investment loans at the relevant statement of financial condition date. Our allowance for loan losses is based on prior experience as well as an evaluation of the risks in the current portfolio. The underwriting and credit monitoring policies and procedures that we have adopted to address this risk may not prevent unexpected losses that could have an adverse effect on our business, financial condition, results of operations, cash flows and prospects. The determination of an appropriate level of loan loss allowance is an inherently subjective process that requires significant management judgment and is based on numerous assumptions. Changes in economic conditions affecting borrowers and real estate valuations, new information regarding existing loans, identification of additional problem loans, failure of borrowers and guarantors to perform in accordance with the terms of their loans, and other factors, both within and outside of our control, may require an increase in the allowance for loan losses. Moreover, our regulators, as part of their supervisory function, periodically review our allowance for loan losses. Our regulators may recommend or require us to increase our allowance for loan losses or to recognize further losses, based on their judgment, which may be different from that of our management or other regulators. Any increase in our loan losses could have an adverse effect on our earnings and financial condition.

Changes in the fair value of our securities may reduce our stockholders' equity, net earnings, or results of operations.

The estimated fair value of available-for-sale securities portfolio may increase or decrease depending on market conditions. Our securities portfolio is comprised primarily of fixed rate securities. We increase or decrease stockholders' equity by the amount of the change in the unrealized gain or loss (difference between the estimated fair value and the amortized cost) of available-for-sale securities portfolio, net of the related tax benefit, under the category of accumulated other comprehensive income (loss). Therefore, a decline in the estimated fair value of this portfolio will result in a decline in reported stockholders' equity, as well as book value per common share and tangible book value per common share. This decrease will occur even though the securities are not sold.

We conduct a periodic review and evaluation of the securities portfolio to determine if the decline in the fair value of any security below its cost basis is other-than-temporary. Factors which are considered in the analysis include, but are



not limited to, the severity and duration of the decline in fair value of the security, the financial condition and near-term prospects of the issuer, whether the decline appears to be related to issuer conditions or general market or industry conditions, intent and ability to retain the security for a period of time sufficient to allow for any anticipated recovery in fair value and the likelihood of any near-term fair value recovery. Generally these changes in fair value caused by changes in interest rates are viewed as temporary, which is consistent with experience. If we deem such decline to be other than temporary impairment ("OTTI") related to credit losses, the security is written down to a new cost basis and the resulting loss is charged to earnings as a component of noninterest income.

Liquidity is essential to our business and our inability to borrow funds, maintain or increase deposits or raise capital on commercially reasonable terms or at all could adversely affect our liquidity and earnings.

We require substantial liquidity to meet our deposit and debt obligations as they come due, fund our operations and for potential unforeseen liabilities or losses, including without limitation those that could be incurred in connection the settlement of litigation, regulatory proceedings or other matters. Our access to liquidity could be impaired by our inability to access the capital markets or unforeseen outflows of deposits. Our access to external sources of financing, including deposits, as well as the cost of that financing, is dependent on various factors including regulatory restrictions. A number of factors could make funding more difficult, more expensive or unavailable on any terms, including, but not limited to, downgrades in our debt ratings, declining financial results and losses, material changes to operating margins, financial leverage on an absolute or relative to peers, changes within the organization, specific events that impact our financial condition or reputation, disruptions in the capital markets, specific events that adversely impact the financial services industry, counterparty availability, changes affecting assets, the corporate and regulatory structure, balance sheet and capital structure, geographic and business diversification, interest rate fluctuations, market share and competitive position, general economic conditions and the legal, regulatory, accounting and tax environments governing funding transactions. Many of these factors are beyond our control. The material deterioration in any one or a combination of these factors could result in a downgrade of our credit or servicer standing with counterparties or a decline in our reputation within the marketplace and could result in our having a limited ability to borrow funds, maintain or increase deposits (including custodial deposits for our agency servicing portfolio) or to raise capital on commercially reasonable terms or at all. Furthermore, in prior years, we raised capital on terms that were significantly dilutive to our stockholders, and we could be required to do so again in the future. We compete for funding with other banks and similar companies, many of which are substantially larger, and have more capital and other resources than we do. In the event that these competitors consolidate with other financial institutions, these advantages may increase. Competition from these institutions may increase our cost of funds.

Our ability to make mortgage loans and fund our investments and operations depends largely on our ability to secure funds on terms acceptable to us. Our primary sources of funds to meet our financing needs include loan sales; deposits, which include custodial accounts from our servicing portfolio and brokered deposits and public funds; borrowings from the Federal Home Loan Bank or other federally backed entities; borrowings from investment and commercial banks through repurchase agreements; and capital-raising activities. If we are unable to maintain any of these financing arrangements, are restricted from accessing certain of these funding sources by our regulators, are unable to arrange for new financing on terms acceptable to us or at all, or if we default on any of the covenants imposed upon us by our borrowing facilities, then we may have to reduce the number of loans we are able to originate for sale in the secondary market or for our own investment or take other actions that could have other negative effects on our operations. A significant or prolonged reduction in loan originations that occurs as a result could adversely impact our earnings, financial condition, results of operations and future prospects. There is no guarantee that we will be able to renew or maintain our financing arrangements or deposits or that we will be able to adequately access capital markets when or if a need for additional capital arises.

Our loan portfolio and geographic concentration could increase our potential for significant losses.

Our mortgage loan portfolio is geographically concentrated in certain states, including California, Michigan, Florida, Washington and Arizona. In addition, a significant number of commercial loans are in Michigan or are repayable by borrowers who have significant operations in Michigan. This concentration has made, and will continue to make, our loan portfolio particularly susceptible to downturns in the general economy and the real estate and mortgage markets in the geographic areas where we conduct our business activities. Adverse conditions, including unemployment, inflation, recession, natural disasters, declining property values, municipal bankruptcies and other factors in these markets could cause delinquencies and charge-offs of these loans to increase, likely resulting in a corresponding and disproportionately large decline in revenues and demand for our services and an increase in credit risk and the value of

collateral for our loans to decline, in turn reducing customers' borrowing power, and reducing the value of assets and collateral associated with our existing loans. Furthermore, the economic, real estate market and other conditions in any one or more of our market areas may recover at a slower pace than any recovery in the U.S. real estate market generally.

Any sustained period of increased payment delinquencies, foreclosures or losses caused by adverse market or economic conditions in our market areas could adversely affect the value of our assets, revenues, results of operations and financial condition. Moreover, there are no assurances that we will benefit from any market growth or favorable economic conditions in our primary market areas when and if they do occur. Any efforts that we may undertake to diversify our loan portfolio and business activities against concentration risks may not be successful.

We depend on our institutional counterparties to provide services that are critical to our business. If one or more of our institutional counterparties defaults on its obligations to us or becomes insolvent, it could have a material adverse effect on our earnings, liquidity, capital position and financial condition.

Financial services institutions are interrelated as a result of market-making, trading, clearing, counterparty, or other relationships. We face the risk that one or more of our institutional counterparties may fail to fulfill their contractual obligations to us. We believe that our primary exposures to institutional counterparty risk are with third-party providers of credit enhancement on the mortgage assets that we hold in our investment portfolio, including mortgage insurers and financial guarantors, issuers of securities held on our Consolidated Statements of Financial Condition, and derivatives counterparties. Furthermore, a significant deterioration in the credit quality of one or more of our counterparties could lead to concerns about the credit quality of other counterparties in the industry. Counterparty risk can also adversely affect our ability to acquire, sell or hold MSRs in the future. Adverse mortgage and credit market conditions have adversely affected, and if recent positive trends are not sustained, they could again adversely affect, the liquidity and financial condition of a number of our institutional counterparties, particularly those whose businesses are concentrated in the mortgage industry. One or more of these institutions may default in its obligations to us for a number of reasons, such as changes in financial condition that affect their credit ratings, a reduction in liquidity, operational failures or insolvency. A default by a counterparty with significant obligations to us could result in significant financial losses to us and could have a material adverse effect on our ability to conduct our operations, which would adversely affect our earnings, liquidity, capital position and financial condition. In addition, a default by a counterparty may require us to obtain a substitute counterparty which may not exist in this economic climate and which may, as a result, cause us to default on our related financial obligations. In addition, concerns about, or a default or threatened default by one institution could lead to significant market-wide liquidity and credit problems, losses or defaults by other institutions. This is sometimes referred to as "systemic risk" and may adversely affect financial intermediaries, such as banks with which we interact on a daily basis, and therefore could adversely affect us.

We use assumptions and estimates in determining the fair value of certain of our assets and liabilities, which assumptions and estimates may prove to be incorrect, resulting in significant declines or increases in valuation.

Pursuant to accounting principles generally accepted in the United States, we are required to use certain assumptions and estimates in preparing our Consolidated Statements of Financial Condition. A portion of our assets and liabilities are carried on our Consolidated Statements of Financial Condition at fair value, including our MSRs, certain mortgage loans held-for-sale, trading assets, available-for-sale securities, derivatives and the future obligations arising from our settlement with the Department of Justice ("DOJ"). Generally, for assets that are reported at fair value, we use quoted market prices when available. In certain cases, observable market prices and data may not be readily available or their availability may be diminished due to market conditions. In such cases, we use internally developed financial models that utilize observable market data inputs as well as asset specific collateral data and market inputs for interest rates to estimate the fair value of certain of these assets and liabilities. These valuation models rely to some degree on management's assumptions, estimates and judgment, which are inherently uncertain. We cannot be certain that the models or the underlying assumptions will prove to be predictive and remain so over time, and therefore, actual results may differ from our models and assumptions. Different assumptions could result in significant declines in valuation, which in turn could result in significant declines or increases in the dollar amount of assets or increases in the liabilities we report on our Consolidated Statements of Financial Condition. In addition, sudden illiquidity in markets or declines in prices of certain loans and securities may make it more difficult to value certain balance sheet items, which may lead to the possibility that such valuations will be subject to further change or adjustment. If assumptions or estimates underlying our Consolidated Statements of Financial Condition are incorrect, we may experience material losses.

#### Regulatory Risk

Our business is highly regulated and the regulations applicable to us are subject to change.

The banking industry is extensively regulated at the federal and state levels. Insured financial institutions and their holding companies are subject to comprehensive regulation and supervision by financial regulatory authorities covering all aspects of their organization, management and operations. These laws and regulations significantly affect the way that we do business and could restrict the scope of our existing and future businesses, product offerings and operations, restrict our ability to pursue acquisitions and divestitures, reduce the profitability of products and services that we offer and make our products and services more expensive for our customers.

Currently, the Bank is subject to supervision and regulation by the OCC and the FDIC. In addition, the Federal Reserve is responsible for supervising and regulating all savings and loan holding companies that were formerly regulated by

the OTS, including us. We are subject to regulatory capital requirements. The Federal Reserve is also authorized to impose new and potentially heightened examination and reporting requirements. Savings and loan holding companies, including us, are also required to serve as a source of financial strength for their insured depository institution subsidiaries by maintaining the ability to provide financial assistance to such subsidiaries in the event they suffer financial distress. Under the Dodd-Frank Act, the prudential regulatory agencies are required to promulgate joint rules implementing the source of strength requirement, and such rules, when adopted, could place further restrictions on our ability to pay dividends or make other capital distributions or could otherwise restrict our business or financing activities.

The OCC is the primary regulator of the Bank and its affiliated entities. In addition to its regulatory powers, the OCC has significant enforcement authority that it can use to address banking practices that it believes to be unsafe and unsound, violations of laws, and capital and operational deficiencies. The FDIC also has significant regulatory authority over the Bank and may impose further regulation at its discretion for the protection of the DIF. Such regulation and supervision are intended primarily for the protection of the DIF and for the Bank's depositors and borrowers, and are not intended to protect the interests of investors in our securities. The CFPB has supervisory, examination and enforcement authority with respect to the principal federal consumer protection laws over institutions that have assets of \$10 billion or more. The Bank was previously subject to such authority of the CFPB. However, because the Bank has reported assets of less than \$10 billion for the last four consecutive quarters, it is currently subject to the CFPB's supervisory, examination and enforcement authority in this area. If the total assets of the Bank exceed \$10 billion for four consecutive quarters in the future, the Bank will again be subject to the CFPB's supervisory, examination and enforcement authority with respect to consumer protection laws and regulations. Since we believe the Bank's assets will likely return to \$10 billion in the near future, we will continue to operate as if we are subject to the CFPB's supervisory, examination and enforcement authority. The CFPB also continues to assert authority over the Bank's implementation of the CFPB Consent Order discussed in Item 1. Business.

The Bank's business is also subject to state and federal consumer protection laws and regulations that provide for a private right of action and some of which pose a risk of class action lawsuits. In the current environment, there have been, and will likely be, significant changes to the banking and financial institutions regulatory regime, and it is not possible to predict the impact of all such changes on our results of operations. Changes to, or in the interpretation or implementation of, statutes, regulations or policies, heightened regulatory scrutiny, requirements or expectations, implementation of new government programs and plans, and changes to judicial interpretations of statutes or regulations could affect us in substantial and unpredictable ways. Among other things, such changes, as well as the implementation of such changes, could result in unintended consequences and could subject us to additional costs, constrain our resources, limit the types of financial services and products that we may offer, increase the ability of non-banks to offer competing financial services and products, and/or reduce our ability to effectively hedge against risk. See the Regulatory discussion, in Item 1. Business, herein, for further discussion of regulations applicable to us.

The Bank has entered into a Consent Order with the OCC, which requires the Bank to adopt or review and revise various plans, policies and procedures. Non-compliance with the Consent Order may lead to additional corrective actions by the OCC, civil penalties or other adverse actions, which could negatively impact our operations and financial performance.

Effective October 23, 2012, the Bank entered into a Consent Order with the OCC. Under the Consent Order, the Bank is required to adopt or review and revise various plans, policies and procedures related to, among other things, regulatory capital; enterprise risk management, liquidity and capital; allowance for loan and lease losses and our representation and warranty reserve; internal audit; internal loan review; concentrations; Bank Secrecy Act risk assessment, program, internal controls, customer due diligence, and independent testing; compliance management; flood insurance; and information technology. See the Consent Order discussion, in Item 1. Business, herein. The Bank has submitted policies and procedures to the OCC. The Consent Order requires the Bank to implement and ensure

adherence to the plans, policies and procedures. Although management continues to work on resolving the concerns of the OCC under the Consent Order, the OCC may not agree that it has resolved all of these issues.

While subject to the Consent Order, the Bank's management and board of directors will be required to focus a substantial amount of time on complying with its terms, which could adversely affect our financial performance. We cannot guarantee that the Bank will be able to fully comply with the Consent Order. In the event the Bank is in non-compliance with the terms of the Consent Order, the OCC has the authority to subject the Bank to additional corrective actions. In particular, if the Bank fails to submit a written capital plan within a time period acceptable to the OCC, or fails to implement a written capital plan for which the OCC has provided a written determination of no supervisory objection, then at the sole discretion of the OCC, the Bank may be deemed undercapitalized. If the OCC determines that the Bank is undercapitalized for purposes of the Consent Order, it may at its discretion impose certain additional corrective actions on the Bank's operations that are applicable to undercapitalized institutions. These corrective actions could negatively impact the Bank's operations and financial

performance. Moreover, in the event the OCC believes that the Bank has failed to comply with the Consent Order, it could initiate further enforcement actions against the Bank, seek an injunction requiring the Bank and its officers and directors to comply with the Consent Order and seek civil money penalties against us and our officers and directors. Any failure by us to comply with the terms of the Consent Order or additional actions by the OCC could adversely affect our business, financial condition and results of operations. In addition, the Bank's competitors may not be subject to similar actions, which could limit our ability to compete effectively. See the Consent Order discussion in Item 1. Business, herein, for further details.

We remain subject to the restrictions and conditions of the Supervisory Agreement. Failure to comply with the Supervisory Agreement could result in further enforcement action against us, which could negatively affect our results of operations and financial condition.

We remain subject to the Supervisory Agreement, which requires that we take certain actions to address issues identified by the OTS. The Supervisory Agreement is enforced by the Federal Reserve as the successor regulator to the OTS with respect to savings and loan holding companies. The Supervisory Agreement requires that we submit a capital plan; receive written non-objection before declaring or paying any dividend or other capital distribution, incurring or renewing any debt and engaging in affiliate transactions (with limited exceptions); comply with applicable regulatory requirements before making certain severance and indemnification payments; and provide notice prior to changes in directors and certain executive officers or entering into, renewing, extending or revising compensation or benefits agreements of such directors or executive officers, with such changes being subject to Federal Reserve approval. While we believe that we have taken numerous steps to comply with, and intend to comply with in the future, the requirements of the Supervisory Agreement, failure to comply with the Supervisory Agreement in the time frames provided, or at all, could result in additional enforcement orders or penalties, which could include further restrictions on us, assessment of civil money penalties on us, as well as our directors, officers and other affiliated parties and removal of one or more officers and/or directors. Any failure by us to comply with the terms of the Supervisory Agreement or additional actions by the Federal Reserve could adversely affect our business, financial condition and results of operations. Moreover, our competitors may not be subject to similar actions, which could limit our ability to compete effectively. See the Supervisory Agreement discussion in Item 1. Business, herein, for further details.

The Bank has entered into a Consent Order with the CFPB (the "CFPB Consent Order") relating to the Bank's loss mitigation and default servicing operations. Non-compliance with the CFPB Consent Order may lead to additional corrective actions by the CFPB, civil penalties or other adverse actions, which could negatively impact our operations and financial performance.

On September 29, 2014, the Bank and the CFPB entered into the CFPB Consent Order, which related to the Bank's residential first mortgage loan loss mitigation and default servicing operations. There is no guarantee that the Bank will be able to fully comply with the CFPB Consent Order. In the event the Bank is in material non-compliance with the terms of the CFPB Consent Order, the CFPB has the authority to subject the Bank to additional corrective actions. Moreover, in the event the CFPB believes that the Bank has failed to comply with the CFPB Consent Order, it could initiate further enforcement actions against the Bank, seek an injunction requiring the Bank and its officers and directors to comply with the CFPB Consent Order and seek civil money penalties against us and our officers and directors. Any failure by the Bank to comply with the terms of the CFPB Consent Order or additional actions by the CFPB could adversely affect our business, financial condition and results of operations. In addition, the Bank's competitors may not be subject to similar actions, which could limit our ability to compete effectively.

Financial services reform legislation has resulted in, among other things, numerous restrictions and requirements which could negatively impact our business and increase our costs of operations.



The Dodd-Frank Act has significantly changed the bank regulatory structure and affected the lending, deposit, investment, trading and operating activities of financial institutions and their holding companies. The Dodd-Frank Act and its implementing regulations have increased our operating and compliance costs and our interest expense. In addition, compliance obligations have exposed us and will continue to expose us to additional noncompliance risk and could divert management's focus from our business operations. Moreover, the Dodd-Frank Act did not address reform of Fannie Mae and Freddie Mac (collectively, government sponsored entities or the "GSEs"). While options for the reform of the GSEs have been released, no specific reform proposal has been enacted. The results of any such reform, and its effect on us, are difficult to predict and may result in unintended and materially adverse consequences. In addition, we cannot predict the impact of any future legislation or regulations that may affect our business or the financial institutions and their holding companies more broadly.

The CFPB reshaped the consumer financial laws through rulemaking and enforcement. Compliance with any such changes may impact our operations.

The CFPB has broad and unique rulemaking authority to administer and carry out the provisions of the Dodd-Frank Act with respect to financial institutions that offer covered financial products and services to consumers, including prohibitions against unfair, deceptive or abusive practices in connection with any transaction with a consumer for a consumer financial product or service, or the offering of a consumer financial product or service. The concept of what may be considered to be an "abusive" practice is new under the law. Although the Bank is currently subject to the OCC's supervisory, examination and enforcement authority with respect to consumer protection laws and regulations, if it reports assets of more than \$10 billion for four consecutive quarters, it will be subject to authority of the CFPB. The CFPB has also finalized a number of significant rules and guidance that impact nearly every aspect of the life cycle of a residential mortgage. The CFPB continues to revise these rules and propose new rules. In addition, forthcoming additional rulemaking affecting the residential mortgage business is expected. For further details, please refer to "Business-Regulation and Supervision- Consumer Protection Laws and Regulations."

The CFPB and consumer protection regulations promulgated under the Dodd-Frank Act or by the CFPB more generally, including regulations related to the origination and servicing of residential mortgages, could materially and adversely affect the manner in which we conduct our businesses, result in heightened federal regulation and oversight of our business activities, increase costs and potential litigation associated with our business activities and materially limit and restrict the Bank's business, product offerings and services. Furthermore, our failure to comply with the laws, rules or regulations to which we are subject, whether actual or alleged, would expose us to fines, penalties or potential litigation liabilities, including costs, settlements and judgments, any of which could have a material adverse effect on our business, financial condition or results of operations.

Expanded regulatory oversight over our business could significantly increase our risks and costs associated with complying with current and future regulations, which could adversely affect our financial condition and results of operations.

As a result of increasing scrutiny and regulation of the banking industry and consumer practices, we may face a greater number or wider scope of examinations, investigations, enforcement actions and litigation, thereby increasing our costs associated with responding to or defending such actions. In addition, increased regulatory inquiries and investigations, as well as any additional legislative or regulatory developments affecting our businesses, and any required changes to our operations resulting from these developments, could result in a loss of revenue, limit the products or services that we offer or increase the costs thereof, impose additional compliance costs, harm our reputation or otherwise adversely affect our businesses. Some of these laws may provide a private right of action that a consumer or class of consumers may seek to pursue to enforce these laws and regulations.

We are highly dependent on the Agencies, and any changes in these entities or their current roles could adversely affect our business, financial condition and results of operations.

Our ability to generate revenues through mortgage loan sales depends significantly on programs administered by the Agencies, such as Fannie Mae and Freddie Mac, government agencies, including Ginnie Mae, and others that facilitate the issuance of mortgage-backed securities in the secondary market. These agencies play a critical role in the residential mortgage industry, and we have significant business relationships with many of them. We also derive other material financial benefits from these relationships, including the assumption of credit risk by these agencies on loans included in such mortgage securities in exchange for our payment of guarantee fees and the ability to avoid certain loan inventory finance costs through streamlined loan funding and sale procedures.

There is uncertainty regarding the future of Fannie Mae and Freddie Mac, including with respect to how long they will continue to be in existence, the extent of their roles in the market and what forms they will have. The future roles of Fannie Mae and Freddie Mac could be reduced or eliminated and the nature of their guarantees could be limited or eliminated relative to historical measurements.

The elimination or modification of the traditional roles of Fannie Mae or Freddie Mac could adversely affect our business, financial condition and results of operations. Furthermore, any discontinuation of, or significant reduction in, the operation of these agencies, any significant adverse change in the level of activity of these agencies in the primary or secondary mortgage markets or in the underwriting criteria of these agencies could materially and adversely affect our business, financial condition and results of operations.

Changes in the Agencies' guidelines or guarantees could adversely affect our business, financial condition and results of operations.

We are required to follow specific guidelines that impact the way that we service and originate agency loans, including guidelines with respect to credit standards for mortgage loans, our staffing levels and other servicing practices, the servicing and ancillary fees that we may charge, our modification standards and procedures and the amount of non-reimbursable advances.

In particular, the FHFA has directed the Agencies to align their guidelines for servicing delinquent mortgages that they own or that back securities which they guarantee, which can result in monetary incentives for servicers that perform well and penalties for those that do not. In addition, the FHFA has directed Fannie Mae to assess compensatory penalties against servicers in connection with the failure to meet specified timelines relating to delinquent loans and foreclosure proceedings, and other breaches of servicing obligations.

We cannot negotiate these terms with the Agencies and they are subject to change at any time. A significant change in these guidelines that has the effect of decreasing the fees we charge or requires us to expend additional resources in providing mortgage services could decrease our revenues or increase our costs, which would adversely affect our business, financial condition and results of operations.

In addition, changes in the nature or extent of the guarantees provided by Fannie Mae and Freddie Mac or the insurance provided by the FHA could also have broad adverse market implications. The fees that we are required to pay to the Agencies for these guarantees have increased significantly over time and any future increases in these fees would adversely affect our business, financial condition and results of operations.

Current or future regulations and programs to limit foreclosures and loan modifications may result in increased costs to service loans which could affect our margins or impair the value of our MSRs.

In the recent past, the housing and the residential mortgage markets have experienced a variety of difficulties and changed economic conditions. In response, federal and state governments, as well as the Agencies, have developed a number of programs and instituted a number of requirements on servicers in an effort to limit foreclosures and, in the case of the Agencies, to minimize losses on loans that they guarantee or own. These additional programs and requirements may increase operating expenses or otherwise increase the costs associated with servicing loans for others.

Increases in deposit insurance premiums and special FDIC assessments will adversely affect our earnings.

The Dodd-Frank Act required the FDIC to substantially revise its regulations for determining the amount of an institution's deposit insurance premiums. The Dodd-Frank Act also made changes, among other things, to the minimum designated reserve ratio of the DIF, increasing the minimum from 1.15 percent to 1.35 percent of the estimated amount of total insured deposits, and eliminating the requirement that the FDIC pay dividends to financial institutions when the reserve ratio exceeds certain thresholds. The FDIC has established a higher reserve ratio of 2 percent as a long-term goal beyond what is required by statute. The FDIC has defined the deposit insurance assessment base for an insured depository institution as average consolidated total assets during the assessment period, minus average tangible equity. The assessment rate schedule for large financial institutions (i.e., financial institutions with at least \$10 billion in assets) is determined by use of a scorecard that combines a financial institution's Capital, Asset Quality, Management, Earnings, Liquidity and Sensitivity ("CAMELS") ratings with certain forward-looking financial information. The FDIC may determine that we present a higher risk to the DIF than other banks due to certain factors. These factors include significant risks relating to interest rates, loan portfolio and geographic concentration, concentration of high credit risk loans, increased loan losses, regulatory compliance (including under

existing agreements with regulators such as the Consent Order and Supervisory Agreement), existing and future litigation and other factors. As a result, we could be subject to higher deposit insurance premiums and special assessments in the future that could adversely affect our earnings. The Bank's deposit insurance premiums and special assessments in the future also may be higher than competing banks may be required to pay.

Effective October 1, 2014, as a result of reporting assets of less than \$10 billion for four consecutive quarters, the Bank was classified as a small institution for deposit insurance assessment purposes. As a small institution, the Bank is assigned to one of three Capital Groups based on our capitalization level. The Bank is also assigned to one of three Supervisory Groups based on the supervisory evaluations provided by the Bank's primary federal regulator. Our assessment rate, as a small institution, is determined based upon the Risk Category to which we are assigned. Our Risk Category is determined based on a

combination of our Supervisory and Capital Group assignments. Changes in the Bank's CAMELs rating could adversely affect our Risk Category rating resulting in higher deposit insurance premiums and special assessments in the future.

We are subject to heightened regulatory scrutiny with respect to bank secrecy anti-money laundering, and economic sanctions statutes and regulations.

In recent years, regulators have intensified their focus on bank secrecy and anti-money laundering statutes, regulations and compliance requirements, as well as compliance with economic sanctions administered by OFAC, and we have been required to revise policies and procedures and install new systems in order to comply with regulations, guidelines and examination procedures in this area. More recently, the Bank agreed in the Consent Order to review and revise the Bank's bank secrecy and anti-money laundering risk assessment and written program of policies and procedures adopted in accordance with the Bank Secrecy Act and update the status of the Bank's plan and timeline for the implementation of enhanced bank secrecy and anti-money laundering internal controls. We cannot be certain that the policies, procedures and systems we have in place or may in the future put in place are or will be successful. Therefore, there is no assurance that in every instance we are and will be in full compliance with these requirements or the Consent Order. Banks that are not subject to consent orders have been heavily fined for violations of bank secrecy and anti-money laundering laws, and, thus, irrespective of compliance with the Consent Order, non-compliance with bank secrecy and anti-money laundering laws may result in significant fines.

We may incur fines, penalties and other negative consequences from regulatory violations, possibly even for inadvertent or unintentional violations.

We maintain systems and procedures designed to ensure that we comply with all applicable laws and regulations. However, some legal and regulatory frameworks provide for the imposition of fines or penalties for noncompliance even though the noncompliance was inadvertent or unintentional and even though there was in place at the time systems and procedures designed to ensure compliance. There may be other negative consequences resulting from a finding of noncompliance, including restrictions on certain activities. Failure to comply with sanctions may also damage our reputation as described below and could restrict the ability of institutional investment managers to invest in our securities.

We are a holding company and therefore dependent on the Bank for funding of obligations and dividends.

As a holding company without significant assets other than the capital stock of the Bank, our ability to service our debt or preferred stock obligations, including interest payments on debentures underlying the trust preferred securities and dividend payments on the preferred stock we issued to the U.S. Treasury, is dependent upon available cash on hand and the receipt of dividends from the Bank on such capital stock. Our ability to pay dividends or make other capital distributions is also dependent upon available cash on hand and the receipt of dividends from the Bank its capital stock, among other factors. See "Risk Factors-Regulatory Risk - We may not be able to resume making future payments of dividends on our capital stock and interest on trust preferred securities" for further information. The declaration and payment of dividends by the Bank on all classes of its capital stock is subject to the discretion of the Bank's board of directors and to applicable regulatory and legal limitations, including providing prior notice to or, following submission of an application, receiving approval from the OCC, complying with and continuing to comply with its approved capital plan submitted pursuant to the Consent Order and receiving approval from the Federal Reserve. If the Bank does not make dividend payments to us, we may not be able to service our debt or preferred stock obligations, which could have a material adverse effect on our financial condition and results of operations. Furthermore, under the Supervisory Agreement, the Federal Reserve has the authority, and under certain circumstances the duty, to prohibit or to limit our payment of dividends.

We may not be able to resume making future payments of dividends on our capital stock and interest on trust preferred securities.

We have not paid dividends on any of our stock in 2014 and 2013 and dividends on preferred stock were last paid in 2011. In addition, our ability to make dividend payments in the future is subject to the limitations set forth in the Supervisory Agreement, which provides that we must receive the prior written non-objection of the Federal Reserve in order to pay dividends and to receive dividends from the Bank, which are restricted by the Consent Order. In early 2012, we provided notice to the U.S. Treasury exercising our contractual right to defer our regularly scheduled quarterly payments of dividends, beginning with the February 2012 payment, on preferred stock issued and outstanding. We also exercised our contractual right to defer interest payments with respect to our trust preferred securities. Under the terms of the related indentures, we may defer interest payments for up to 20 consecutive quarters without default or penalty. At December 31, 2014, we have deferred for 12 consecutive quarters. As a result of such deferrals, we are prohibited from making dividend payments on our capital stock, because the terms of the preferred stock and the trust preferred securities prohibit dividend payments and repurchases or

redemptions of certain equity securities until all accrued and unpaid dividends and interest are paid, subject to limited exceptions. Also, under Michigan law, we are prohibited from paying dividends on our capital stock if, after giving effect to the dividend, (i) we would not be able to pay our debts as they become due in the usual course of business or (ii) our total assets would be less than the sum of our total liabilities plus the preferential rights upon dissolution of stockholders with preferential rights on dissolution which are superior to those receiving the dividend. There can be no assurances that we will be able to resume making these dividend and interest payments in the future, and our inability to do so after a number of quarters may cause us to default on those obligations. See Note 18 to the Consolidated Financial Statements for additional information regarding the Series C fixed rate cumulative non-convertible perpetual preferred stock.

### Operational Risk

We recently restructured our executive team, and our new management team's ability to execute our business strategy may not prove successful.

Many members of our executive team are new to the Company. These are significant changes implemented over a relatively short period of time. Some of our executive team members are in new positions or come from different companies and backgrounds, so it may take time for our new executive team to develop a coordinated management style. New executive teams also are generally more likely to experience turnover and may take more time to develop effective teamwork. Our restructured executive team has devoted substantial efforts to significantly change our business strategy and operational activities, yet there is no assurance that these efforts will prove successful or that the executive team will be able to successfully execute upon our business strategy and operational activities.

Our challenges in attracting and retaining members of senior management and other qualified employees in the future could affect our ability to operate effectively.

We depend on the services of our senior management and other qualified employees to carry out our business and investment strategies. We may experience challenges in attracting and retaining key members of senior management and other qualified employees due in part to our ongoing regulatory compliance issues, long-term performance issues and our geographic location away from other regions that have clusters of financial institutions. As we continue to refine and reshape our business model and execute our business plan, it is critical that we retain our senior management team and recruit qualified individuals to succeed existing key personnel that leave our employ. In addition, in order to grow and diversify our business, we will need to continue to attract and retain qualified banking and other personnel. Furthermore, we depend on senior management and other key employees to meet our regulatory compliance requirements under applicable laws regulations and our obligations under the Consent Order, Supervisory Agreement and CFPB Consent Order.

Competition for such personnel is intense in our geographic markets and the businesses in which we engage. In addition, we are required to receive regulatory approval prior to entering into compensation arrangements with certain executives and subject certain regulatory limitations on payments upon termination to any employee. The effect could be to limit our ability to attract and retain senior management in the future, because our competitors may not be subject to such approval requirements and limitations. If we are unable to attract and retain talented people, our business could suffer. The loss of the services of any senior management personnel, and, in particular, the loss for any reason, including death or disability of our chairman, our chief executive officer or other members of the executive team, or the inability to recruit and retain senior management and other qualified employees in the future, could have an adverse effect on our business, financial condition and results of operations.

We may be subject to additional risks as we enter new lines of business or introduce new products and services.



From time to time, we may implement new lines of business or offer new products and services within existing lines of business. For example, in late 2013, the Bank sold a substantial portion of its MSR's to a third party but will continue to act as the subservicer on essentially all of the mortgage loans underlying such MSR's and thereby retain the right to receive certain fees relating to such subservicing activities but not certain liabilities associated with the MSR's. In addition, we continue to evaluate the expansion of our commercial and retail lending businesses. There are substantial risks and uncertainties associated with these and any other efforts to enter into new lines of business or introduce new products and services, particularly in instances where the markets are not fully developed. In developing and marketing new lines of business and/or new products and services we may invest significant time and resources. Initial timetables for the introduction and development of new lines of business and/or new products or services may not be achieved and price and profitability targets may not prove feasible. External factors, such as compliance with regulations, competitive alternatives, and shifting market preferences, may also impact the successful implementation of a new line of business or a new product or service. Furthermore, any new line of

business and/or new product or service could have a significant impact on the effectiveness of our system of internal controls. Failure to successfully manage these risks in the development and implementation of new lines of business or new products or services could have a material adverse effect on our business, results of operations and financial condition.

We may be terminated as a servicer or subservicer or incur costs, liabilities, fines and other sanctions if we fail to satisfy our servicing obligations, including our obligations with respect to mortgage loan foreclosure actions.

We act as servicer and subservicer for mortgage loans owned by third parties. In such capacities for those loans, we have certain contractual obligations, including foreclosing on defaulted mortgage loans or, to the extent applicable, considering alternatives to foreclosure such as loan modifications or short sales. If we commit a material breach of our obligations as servicer, we may be subject to termination if the breach is not cured within a specified period of time following notice, causing us to lose servicing income.

For certain investors and/or certain transactions, we may be contractually obligated to repurchase a mortgage loan or reimburse the investor for credit losses incurred on the loan as a remedy for servicing errors with respect to the loan. If we have increased repurchase obligations because of claims that we did not satisfy our obligations as a servicer, or increased loss severity on such repurchases, we may have a significant reduction to net servicing income within our mortgage banking noninterest income. We may incur significant costs if we are required to, or if we elect to, re-execute or re-file documents or take other action in our capacity as a servicer in connection with pending or completed foreclosures. We may incur litigation costs if the validity of a foreclosure action is challenged by a borrower. If a court were to overturn a foreclosure because of errors or deficiencies in the foreclosure process, we may have liability to the borrower and/or to any title insurer of the property sold in foreclosure if the required process was not followed. These costs and liabilities may not be legally or otherwise reimbursable to us. In addition, if certain documents required for a foreclosure action are missing or defective, we could be obligated to cure the defect or repurchase the loan. We also may incur liability to securitization investors relating to delays or deficiencies in our processing of mortgage assignments or other documents necessary to comply with state law governing foreclosures. The fair value of our MSRMs may be negatively affected to the extent our servicing costs increase because of higher foreclosure costs. We may be subject to fines and other sanctions imposed by Federal or state regulators as a result of actual or perceived deficiencies in our foreclosure practices or in the foreclosure practices of other mortgage loan servicers. Any of these actions may harm our reputation or negatively affect our home lending or servicing business.

We may be required to repurchase mortgage loans or indemnify buyers against losses in some circumstances, which could harm liquidity, results of operations and financial condition.

When mortgage loans are sold, whether as whole loans or pursuant to a securitization, we are required to make customary representations and warranties to purchasers, guarantors and insurers, including the Agencies, about the mortgage loans, and the manner in which they were originated. We have made, and will continue to make, such representations and warranties in connection with the sale of loans. Whole loan sale agreements require repurchase or substitute mortgage loans, or indemnify buyers against losses, in the event we breach these representations or warranties. In addition, we may be required to repurchase mortgage loans as a result of early payment default of the borrower on a mortgage loan. We also are subject to litigation relating to these representations and warranties and the costs of such litigation may be significant. With respect to loans that are originated through our broker or correspondent channels, the remedies available against the originating broker or correspondent, if any, may not be as broad as the remedies available to purchasers, guarantors and insurers of mortgage loans against us. In addition, we also face further risk that the originating broker or correspondent, if any, may not have financial capacity to perform remedies that otherwise may be available. Therefore, if a purchaser, guarantor or insurer enforces its remedies against us, we may not be able to recover losses from the originating broker or correspondent. If repurchase and indemnity demands increase and such demands are valid claims, the liquidity, results of operations and financial condition may

be adversely affected.

Our mortgage business depends, in part, upon third party mortgage originators who do not originate mortgages for us exclusively and over whom we have less control.

Our mortgage business depends, in part, upon the use of third party mortgage originators who are not our employees. These third parties originate mortgages and provide services to many different banks and other entities. Accordingly, they may have relationships with or loyalties to such banks and other parties that are different from those they have with or to us. Failure to maintain good relations with such third party mortgage originators could have a negative impact on our business. Moreover, we must rely on the third party mortgage originators in making and documenting the mortgage loans. While we perform investigations on the mortgage companies with whom we do business and review the loan files and loan documents we purchase to attempt to detect any irregularities or legal noncompliance, we have less control over these originators than

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employees of the Bank. Our ability to control the third party mortgage originators could have an adverse impact on our business. In addition, these arrangements with third party mortgage originators and the fees payable by us to such third parties could be subject to additional regulatory scrutiny and restrictions in the future.

Our representation and warranty reserve for losses could be insufficient.

We currently maintain a representation and warranty reserve, which is a liability on the Consolidated Statements of Financial Condition, to reflect our best estimate of probable losses that have been incurred on loans that we have sold or securitized into the secondary market and must subsequently repurchase or with respect to which we must indemnify the purchasers and insurers because of violations of customary representations and warranties. Our representation and warranty reserve takes into account both our estimate of probable losses inherent in loans sold during the current accounting period, as well as adjustments to our previous estimates of probable losses inherent in loans sold based upon a number of factors. In addition, the OCC, as part of its supervisory function, periodically reviews our representation and warranty reserve. The OCC may require us to increase our representation and warranty reserve or to recognize further losses, based on its judgment, which may be different from that of our management. The results of such reviews could have an effect on the Bank's reserves. In each case, these estimates are based on our most recent data regarding loan repurchases, and actual credit losses on repurchased loans and rely on managements' assumptions, estimates and judgment, which are inherently uncertain. We also make increases or decreases to the representation and warranty reserve based on current loan sales which reduces our net gain on loan sales. Adjustments to our previous estimates are recorded as an increase or decrease in our representation and warranty reserve - change in estimate. Both the assumptions and estimates used could be inaccurate, resulting in a level of reserve that is less than actual losses. If additional reserves are required, it could have an adverse effect on our financial condition and results of operations. See Note 16 to the consolidated financial statements for additional information regarding the representation and warranty reserve.

Our mortgage business profitability could be significantly reduced if we are not able to originate and resell a high volume of mortgage loans.

Our loan portfolio is significantly concentrated in residential mortgage loans. Mortgage originations, especially refinancing activity, decline in rising interest rate environments. While we have been experiencing relatively low interest rates, the low interest rate environment likely will not continue indefinitely. When interest rates increase, there can be no assurance that our mortgage production will continue at current levels. Because we sell a substantial portion of the mortgage loans we originate, the profitability of our mortgage business depends in large part upon our ability to aggregate a high volume of loans and sell them in the secondary market at a gain. Thus, in addition to our dependence on the interest rate environment, we are dependent upon (i) the existence of an active secondary market and (ii) our ability to profitably sell loans or securities into that market. If our level of mortgage production declines, the profitability will depend upon our ability to reduce our costs commensurate with the reduction of revenue from our mortgage operations.

Our ability to originate and sell mortgage loans readily is dependent upon the availability of an active secondary market for single-family mortgage loans, which in turn depends in part upon the continuation of programs currently offered by the Agencies and other institutional and non-institutional investors. These entities account for a substantial portion of the secondary market in residential mortgage loans. Because the largest participants in the secondary market are government-sponsored enterprises whose activities are governed by federal law, any future changes in laws that significantly affect the activity of the Agencies could, in turn, adversely affect our operations. In September 2008, the Agencies were placed into conservatorship by the U.S. government. Although the conservatorship has not had a significant or adverse effect on our operations, it is currently unclear whether further changes to the Agencies' operations or their role in the mortgage securitization market would significantly and adversely affect our operations. Numerous options to reform or dissolve the Agencies have been suggested by various stakeholders, but the effects of

any such reform or dissolution, and their impact on us, are difficult to predict. To date, no reform or dissolution proposal has been enacted. In addition, our ability to sell mortgage loans readily is dependent upon our ability to remain eligible for the programs offered by the Agencies and other institutional and non-institutional investors. Our ability to remain eligible to originate and securitize government insured loans may also depend on having an acceptable peer-relative delinquency ratio for FHA loans and maintaining a delinquency rate with respect to Ginnie Mae pools that are below Ginnie Mae guidelines. In the case of Ginnie Mae pools, the Bank has repurchased past due loans to maintain compliance with the minimum required delinquency ratios. Although these loans are typically insured as to principal by FHA, such repurchases increase our liquidity needs, and there can be no assurance that we will have sufficient liquidity to continue to purchase such loans out of the Ginnie Mae pools. In addition, due to our unilateral ability to repurchase such loans out of the Ginnie Mae pools, we are required to account for them on our balance sheet whether or not we choose to repurchase them, which could adversely affect our capital ratios.

Any significant impairment of our eligibility with any of the Agencies could materially and adversely affect our operations. Further, the criteria for loans to be accepted under such programs may be changed from time-to-time by the sponsoring entity which could result in a lower volume of corresponding loan originations. The profitability of participating in specific programs may vary depending on a number of factors, including our administrative costs of originating and purchasing qualifying loans and our costs of meeting such criteria.

We may incur additional costs and expenses relating to foreclosure procedures.

Officials in 50 states and the District of Columbia concluded a joint investigation of foreclosure practices across the industry and proposed significant changes in servicing practices related to foreclosures and substantial penalties, and, in the first quarter of 2012, DOJ announced that the federal government and attorneys general of 49 states (the state of Oklahoma reached a separate agreement) reached a \$25 billion settlement agreement with five of the largest servicers to address mortgage loan servicing and foreclosure abuses. We were not a party to this settlement, but we reached a separate settlement with DOJ on related matters. Although we are continuing to review available information to ascertain the potential impact of the settlement agreement on servicing and foreclosure practices, there are a number of structural differences between our business model and the resulting practices and those of the larger servicers that have been publicized in the media. For example, we do not engage in the practice of bulk purchases of loans from other servicers or investors, nor have we engaged in any acquisitions that typically result in multiple servicing locations and integration issues from both a processing and personnel standpoint. As a result, we are not required to service seasoned loans following a transfer. In addition, we sell servicing rights with some regularity and the sale of servicing rights has allowed for a more reasonable volume of loans that our staff has to manage. Despite these structural differences, we expect to incur additional costs and expenses in connection with foreclosure procedures. In addition, there can be no assurance that we will not incur additional costs and expenses as a result of legislative, administrative or regulatory investigations or actions relating to foreclosure procedures.

We operate in a highly competitive industry, and our inability to compete successfully could adversely affect our business, financial condition and results of operations.

We operate in a highly competitive industry that could become even more competitive as a result of economic, legislative, regulatory and technological changes. With respect to mortgage loan origination, we face competition in such areas as mortgage loan offerings, rates, fees and customer service. With respect to mortgage servicing, we face competition in areas such as fees, performance in reducing delinquencies and entering into successful modifications. Competition in servicing mortgage loans and in originating or acquiring newly originated mortgage loans primarily comes from large commercial banks and savings institutions and other independent mortgage servicers and originators. Many of these institutions have significantly greater resources and access to capital than we do, which gives them the benefit of a lower cost of funds. In addition, technological advances and heightened e-commerce activities have increased consumers' accessibility to products and services. This has intensified competition among banks and non-banks, as applicable, in offering mortgage loans and commercial and retail banking services. If we are unable to compete successfully in our industry, it could adversely affect our business, financial condition and results of operations.

We depend on the accuracy and completeness of information about customers and counterparties, and any inaccurate or misleading information could adversely affect our financial condition and results of operations.

In deciding whether to extend credit or enter into other transactions, we may rely on information furnished by or on behalf of customers and counterparties, including financial statements, credit reports, and other financial information. We may also rely on representations and warranties of those customers, counterparties or other third parties, as to the accuracy and completeness of that information. Reliance on inaccurate or misleading financial statements, credit reports, or other financial information could cause us to enter into unfavorable transactions, which could adversely

affect our financial condition and results of operations.

We are subject to environmental liability risk associated with lending activities.

A significant portion of our loan portfolio is secured by real property. During the ordinary course of business, we may foreclose on and take title to properties securing certain loans. In doing so, there is a risk that hazardous or toxic substances could be found on these properties. If hazardous or toxic substances are found, we may be liable for remediation costs, as well as for personal injury and property damage. Environmental laws may require us to incur substantial expenses and may materially reduce the affected property's value or limit our ability to use or sell the affected property. In addition, future laws or more stringent interpretations or enforcement policies with respect to existing laws may increase our exposure to environmental liability. Although we have policies and procedures to perform an environmental review before initiating any foreclosure action

on real property, these reviews may not be sufficient to detect all potential environmental hazards. The remediation costs and any other financial liabilities associated with an environmental hazard could have a material adverse effect on our financial condition and results of operations.

Our financial results fluctuate as a result of the cyclical nature of our business and seasonality, which may adversely affect our business, financial condition and results of operations and make it difficult to predict our future performance.

Our mortgage origination business is subject to the cyclical and seasonal trends of the real estate market. Cyclicity in our industry could lead to periods of strong growth in the mortgage and real estate markets following by periods of sharp declines and losses in such markets. One of the primary influences on our mortgage business is the aggregate demand for mortgage loans in our market areas, which is affected by prevailing interest rates. If we are unable to respond to the cyclicity of our industry by appropriately adjusting our operations, headcount and overhead, our business, financial condition and results of operations could be adversely affected.

In addition, seasonal trends have historically reflected the general patterns of residential and commercial real estate sales, which typically peak in the spring and summer seasons. Although in recent periods the broader cyclical trends in the mortgage and real estate markets have disrupted the customary historical seasonal trends, such seasonal trends could resume in the future, which could cause our quarterly operating results to fluctuate and make it difficult to predict our future operating performance.

We may be exposed to other operational, legal and reputational risks.

We are exposed to many types of operational risk, including reputational risk, legal and compliance risk, the risk of fraud or theft by employees, disputes with employees and contractors, customers or outsiders, litigation, unauthorized transactions by employees, breaches of internal control systems and information systems and compliance requirements, business continuation, disaster recovery, or operational errors. Negative public opinion can result from our actual or alleged conduct in activities, such as lending practices, data security, corporate governance and foreclosure practices, or our involvement in government programs and may damage our reputation. Additionally, actions taken by government regulators and community organizations in response to any of the above may also damage our reputation. This negative public opinion can adversely affect our ability to attract and keep customers and can expose us to litigation and regulatory action which, in turn, could increase the size and number of litigation claims and damages asserted or subject us to enforcement actions, fines and penalties and cause us to incur related costs and expenses. For example, current public opinion regarding defects in the foreclosure practices of financial institutions may lead to an increased risk of consumer litigation, uncertainty of title, a depressed market for nonperforming assets and indemnification risk from our counterparties, including the Agencies. We are further exposed to the risk that our third party service providers may be unable to fulfill their contractual obligations (or will be subject to the same risk of fraud or operational errors as we are). These disruptions may interfere with service to our customers and result in the bank suffering reputational damage in addition to financial losses and/or liability.

While we recently reversed the valuation allowance for our deferred tax assets, we may not be able to realize these assets in the future and they may be subject to additional valuation allowances, which could adversely affect our operating results.

During 2009, we established a valuation allowance to reflect the reduced likelihood that we would realize the benefits of our deferred tax assets. Management assesses the valuation allowance recorded against deferred tax assets at each reporting period. The determination of whether a valuation allowance for deferred tax assets is appropriate is subject to considerable judgment and requires an evaluation of all positive and negative evidence. As indicated by applicable accounting standards, it is inherently difficult to conclude a valuation allowance is not required when there is



significant objective and verifiable negative evidence, such as cumulative losses in recent years. We utilize a rolling three years of actual and current year anticipated results as the primary measure of cumulative losses. The evaluation of deferred tax assets requires judgment in assessing the likely future tax consequences of events that have been recognized in our financial statements or tax returns and future profitability. Our accounting for deferred taxes represents our best estimate of those future events. Changes in our current estimates, due to unanticipated events or otherwise, could have a material effect on our financial condition and results of operations.

Based on the weight of all the positive and negative evidence at December 31, 2013, management concluded that it was more likely than not that the net deferred tax assets would be realized based upon future taxable income and therefore, reversed 100 percent of the valuation allowance on our federal deferred tax asset and a portion of our state deferred tax asset at December 31, 2013.

At December 31, 2014, approximately \$321.0 million of our deferred tax assets was disallowed when calculating regulatory capital. Applicable banking regulations permit us to include these deferred tax assets, up to a maximum amount, when calculating our regulatory capital to the extent these assets will be realized based on future projected earnings within one year of the report date.

The valuation allowance could fluctuate in future periods based on the assessment of the positive and negative evidence. Management's conclusion at December 31, 2014 and 2013 that the net deferred tax asset will be realized, was based upon management's estimate of future taxable income. Management's estimate of future taxable income was based on internal projections which consider historical performance, various internal estimates and assumptions, as well as certain external data, all of which management believed to be reasonable although inherently subject to significant judgment. Factual results may differ significantly from the current estimates of future taxable income, even if caused by adverse macro-economic conditions, and if so, the valuation allowance may need to be increased for some or all of our deferred tax asset. Such an increase to the deferred tax asset valuation allowance could have a material adverse effect on our financial condition and results of operations. For a further discussion of the deferred tax asset, see Note 21 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.

We have restated information from our prior period financial statements and identified a material weakness in our internal control over financial reporting, which could have a material adverse effect on our business.

In this Form 10-K we are restating certain information in the consolidated cash flow statements that were included in our 2013 Form 10-K and quarterly reports on Form 10-Q for each of the quarters in 2014. For further detail on the financial statement impacts and the adjustments made as a result of the restatement, see Notes 1 and 27 of the consolidated financial statements.

Our management determined that there was a material weakness in our internal control over financial reporting with respect to our Consolidated Statement of Cash Flow for the year ended December 31, 2014. As a result of this determination, management has concluded that our internal control over financial reporting and our disclosure controls and procedures were not effective as of December 31, 2014. The specific material weakness is described herein in Part II -Item 9A, Controls and Procedures under Management's Report on Internal Control Over Financial Reporting. We have taken a number of actions and continue to devote significant time and attention to remedy the identified material weakness in internal control over financial reporting. However, if we do not complete our remediation in a timely manner or if our remediation plan is inadequate, there will continue to be an increased risk of future material misstatements in our annual or interim financial statements. Restatements could subject us to adverse regulatory consequences, including sanctions or investigations by the SEC, investor litigation and other adverse actions. Moreover, we may be the subject of negative publicity focusing on the financial statement adjustments and resulting restatement and negative reactions from our stockholders, creditors or others with which we do business. The occurrence of any of the foregoing could harm our business, operating results and financial condition.

#### General Risk Factors

Our framework for managing risks may not be effective in mitigating risk and loss to us.

We have experienced significant issues relating to risk management, and our regulators, including the OCC, continue to focus on our risk management practices and deficiencies. We recently faced issues with respect to continuity in our risk management practices following the departure of our chief risk officer in 2013, who was replaced in June 2014. We have established processes and procedures intended to identify, measure, monitor, report and analyze the types of risk to which we are subject, including liquidity risk, credit risk, market risk, interest rate risk, operational risk, legal and compliance risk, and reputational risk, among others. Although we have made, and continue to make, material

changes to our risk management framework, in part due to guidance provided by our regulators and consultants, there are inherent limitations to our risk management strategies as there may exist, or develop in the future risks that we have not appropriately anticipated or identified. Furthermore, as our business changes or grows in the future, our risk management framework may not keep pace with such changes and developments, and we may not be able to appropriately identify, monitor or manage new risks associated with our changing business. If our risk management framework proves ineffective, we could suffer unexpected losses which could have a materially adverse effect on our results of operations or financial condition.

Our network and computer systems on which we depend could fail, experience an interruption, or experience a cyber-security attack which could adversely affect our business, financial condition and results of operations.

Our businesses are dependent on our ability to process, record and monitor a large number of complex transactions. If our financial, accounting, or other data processing systems fail, experience an interruption or breach in security or have other significant shortcomings, we could be materially adversely affected. Our computer systems could be vulnerable to unforeseen problems. Because we conduct part of our business over the Internet and outsource several critical functions to third parties, our operations depend on our ability, as well as that of third-party service providers, to protect computer systems and network infrastructure against damage from fire, power loss, telecommunications failure, physical break-ins or similar catastrophic events. Any damage or failure that causes interruptions in operations could have a material adverse effect on our business, financial condition and results of operations.

In addition, a significant risk related to online financial transactions is the secure transmission of confidential information over public networks. Our Internet banking system relies on encryption and authentication technology to provide the security and authentication necessary to effect secure transmission of confidential information. Advances in computer capabilities, new discoveries in the field of cryptography or other developments could result in a compromise or breach of the algorithms our third-party service providers use to protect customer transaction data. If any such compromise of security were to occur, it could have a material adverse effect on our business, financial condition and results of operations. In addition, if another provider of commercial services through the Internet were to suffer damage from physical break-in, security breach or other disruptive problems caused by the Internet or other users, the use and continued public acceptance of the Internet for commercial transactions, including Internet banking, could suffer. This type of event could deter our potential customers or cause customers to leave us and thereby materially and adversely affect our business, financial condition and results of operations.

To date we have not experienced any material incidents relating to cyber-security or other forms of information security breaches, although there can be no assurance that we will not suffer such losses in the future given the rapidly expanding and evolving cyber-security threats that exists today. This is especially true because techniques used tend to change frequently or are not recognized until launched, and attacks can originate from a wide array of sources, including unrelated third parties. These risks may increase in the future given our increased emphasis on Internet based products and services, including mobile banking and mobile payments. As cyber-security threats continue to evolve, we may be required to expend additional resources to continue to modify or refine our protective measures against these threats, and we may be unable to anticipate or implement effective preventative measures against security breaches. There are no assurances that our security measures or efforts to upgrade and maintain our computer and network systems and processes will be adequate and any failures, interruptions or security breaches could adversely affect our business, financial condition and results of operations.

The collection, processing, storage, use and disclosure of personal data could give rise to liabilities as a result of governmental regulation, conflicting legal requirements or differing views of personal privacy rights.

In the processing of consumer transactions, our businesses receive, transmit and store a large volume of personally identifiable information and other user data. The collection, sharing, use, disclosure and protection of this information are governed by the privacy and data security policies maintained by us and our businesses. Moreover, there are federal, state and international laws regarding privacy and the storing, sharing, use, disclosure and protection of personally identifiable information and user data. Specifically, personally identifiable information is increasingly subject to legislation and regulations in numerous jurisdictions around the world, the intent of which is to protect the privacy of personal information that is collected, processed and transmitted in or from the governing jurisdiction. We could be adversely affected if legislation or regulations are expanded to require changes in business practices or privacy policies, or if governing jurisdictions interpret or implement their legislation or regulations in ways that negatively affect our business, financial condition and results of operations.

Our businesses may also become exposed to potential liabilities as a result of differing views on the privacy of consumer and other user data collected by these businesses. Our failure, and/or the failure by the various third-party vendors and service providers with whom we do business, to comply with applicable privacy policies or federal, state or similar international laws and regulations or any compromise of security that results in the unauthorized release of personally identifiable information or other user data could damage the reputation of these businesses, discourage potential users from our products and services and/or result in fines and/or proceedings by governmental agencies and/or consumers, one or all of which could adversely affect our business, financial condition and results of operations.

Lack of system integrity or credit quality related to funds settlement could adversely affect our results of operations.

We settle funds on behalf of financial institutions, other businesses and consumers and receive funds from clients, card issuers, payment networks and consumers on a daily basis for a variety of transaction types. Transactions facilitated by us include wire transfers, debit card, credit card and electronic bill payment transactions. These payment activities rely upon the technology infrastructure that facilitates the verification of activity with counterparties and the facilitation of the payment. If the continuity of operations or integrity of our processing were compromised, it could result in a financial loss to us due to a failure in payment facilitation. In addition, we may issue credit to consumers, financial institutions or other businesses as part of the funds settlement. A default on this credit by a counterparty could adversely affect our results of operations.

We are a controlled company that is exempt from certain NYSE corporate governance requirements.

Our common stock is currently listed on the NYSE. The NYSE generally requires a majority of directors to be independent and requires audit, compensation and nominating committees to be composed solely of independent directors. However, under the applicable NYSE rules, if another company owns more than 50 percent of the voting power of a listed company, that company is considered a "controlled company" and exempt from rules relating to independence of the board of directors and the compensation and nominating committees. We are a controlled company because MP Thrift beneficially owns more than 50 percent of our outstanding voting stock. A majority of the directors on the compensation and nominating committees are affiliated with MP Thrift. MP Thrift has the right, if exercised, to designate a majority of the directors on the board of directors. Accordingly, our stockholders do not have, and may never have, the same protections afforded to stockholders of other companies subject to all of the corporate governance requirements of the NYSE. If we become unable to continue to be deemed a controlled company, we would be required to meet these independence requirements and, if we are not able to do so, our common stock could be delisted from the NYSE.

Our controlling stockholder has significant influence over us, including control over decisions that require the approval of stockholders, whether or not such decisions are in the best interests of other stockholders.

MP Thrift beneficially owns a substantial majority of our outstanding common stock and as a result, has control over our decisions to enter into any corporate transaction and also the ability to prevent any transaction that requires the approval of our board of directors or the stockholders regardless of whether or not other members of our board of directors or stockholders believe that any such transactions are in their own best interests. So long as MP Thrift continues to hold a majority of our outstanding common stock, it will have the ability to control the vote in any election of directors and other matters being voted on, and continue to exert significant influence over us. Furthermore, MP Thrift may have interests that could diverge from the interests of other stockholders.

We could, as a result of a stock offering or future trading activity in our common or preferred stock, experience an "ownership change" for tax purposes that could cause us to permanently lose a portion of U.S. federal deferred tax assets.

Our net deferred tax asset includes both federal and state operating losses. During the fourth quarter 2013, we reversed 100 percent of the valuation allowance on the federal DTA and a portion of the state DTA, which had been previously established as of September 30, 2009. Our ability to use our deferred tax assets to offset future taxable income will be significantly limited if we experience an "ownership change" as defined for U.S. federal income tax purposes. MP Thrift, our controlling stockholder held approximately 63.2 percent of common stock as of December 31, 2014. As a result of MP Thrift's ownership, issuances or sales of common stock or other securities in the future or certain other direct or indirect changes in ownership, could result in an "ownership change" under Section 382 of the Internal Revenue Code of 1986, as amended (the "Code"). Section 382 of the Code imposes restrictions on the use of a

corporation's net operating losses, certain recognized built-in losses, and other carryovers after an "ownership change" occurs. An "ownership change" is generally a greater than 50 percentage point increase by certain "five percent shareholders" during the testing period, which is generally the three year-period ending on the transaction date. Upon an "ownership change," a corporation generally is subject to an annual limitation on its prechange losses and certain recognized built-in losses equal to the value of the corporation's market capitalization immediately before the "ownership change" multiplied by the long-term tax-exempt rate (subject to certain adjustments). The annual limitation is increased each year to the extent that there is an unused limitation in a prior year. Since U.S. federal net operating losses generally may be carried forward for up to 20 years, the annual limitation also effectively provides a cap on the cumulative amount of prechange losses and certain recognized built-in losses that may be utilized. Prechange losses and certain recognized built-in losses in excess of the cap are effectively lost.

The relevant calculations under Section 382 of the Code are technical and highly complex. Any stock offering, combined with other ownership changes, could cause us to experience an "ownership change." If an "ownership change" were

to occur, we believe it could cause us to permanently lose the ability to realize a portion of our deferred tax asset, resulting in reduction to total shareholders' equity.

Even if there is an "ownership change," and part or all of our deferred tax assets would be limited, our obligations under the terms of the DOJ Agreement would not be relieved. Moreover, if we or the Bank are party to a business transaction so large that it causes the deferred tax asset to be completely eliminated, then 12 months following the transaction we, or our successor, are required to begin making the additional payments required under the DOJ Agreement, for more information see Item 1. Business.

We are subject to a number of legal or regulatory proceedings which can be complicated and slow moving, thus making them difficult to predict.

At any given time, we are defending ourselves against a number of legal and regulatory proceedings. Proceedings or actions brought against us may result in judgments, settlements, fines, penalties, injunctions, business improvement orders, consent orders, supervisory agreements, restrictions on our business activities or other results adverse to us, which could materially and negatively affect our businesses. If such claims and other matters are not resolved in a manner favorable to us, they may result in significant financial liability and/or adversely affect the market perception of us and our products and services, as well as impact customer demand for those products and services. In addition, some of the laws and regulations to which we are subject may provide a private right of action that a consumer or class of consumers may pursue to enforce these laws and regulations. We also have been, and may continue to be in the future, subject to stockholder derivative actions, which could seek significant damages or other relief. Any financial liability or reputational damage could have a material adverse effect on our business, which, in turn, could have a material adverse effect on our financial condition and results of operations. Moreover, claims asserted against us can be highly complicated and slow to develop, thus making the outcome of such proceedings difficult to predict or estimate early in the process. As a participant in the financial services industry, it is likely that we will continue to experience a high level of litigation and regulatory scrutiny and investigations relating to our business and operations. The results of these legal and regulatory proceedings could lead to significant monetary damages or penalties, restrictions on the way in which we conduct our business, or reputational harm.

Although we establish accruals for legal proceedings when information related to the loss contingencies represented by those matters indicates both that a loss is probable and that the amount of loss can be reasonably estimated, we do not have accruals for all legal proceedings where we face a risk of loss. In addition, due to the inherent subjectivity of the assessments and unpredictability of the outcome of legal and regulatory proceedings, amounts accrued may not represent the ultimate loss to us from the legal and regulatory proceedings in question. Thus, our ultimate losses may be higher, and possibly significantly so, than the amounts accrued for legal loss contingencies.

For a further discussion of the unpredictability of legal proceedings and description of certain of our pending legal proceedings, see Note 23 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.

#### Other Risk Factors

The above description of risk factors is not exhaustive. Other risk factors are described elsewhere herein as well as in other reports and documents that we file with or furnish to the SEC. Other factors that could also cause results to differ from our expectations may not be described in any such report or document. Each of these factors could by itself, or together with one or more other factors, adversely affect our business, results of operations and/or financial condition.

#### ITEM 1B. UNRESOLVED STAFF COMMENTS



None.

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## ITEM 2. PROPERTIES

At December 31, 2014, we operated through our headquarters in Troy, Michigan, a regional office in Jackson, Michigan, 107 banking centers in Michigan and 16 home loan centers in 13 states. We also maintain five wholesale lending offices, one warehouse lending office, one underwriting office and one commercial lending office. Our banking centers consist of 75 free-standing office buildings, eight in-store banking centers and 24 centers in buildings in which there are other tenants, typically strip malls.

We own the buildings and land for 71 of our offices (including our headquarters), own the building, but lease the land for one office, and lease the remaining 77 offices. The offices that we lease have lease expiration dates ranging from 2015 to 2023.

## ITEM 3. LEGAL PROCEEDINGS

From time to time, the Company is party to legal proceedings incident to its business. See Note 23 of the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein, which is incorporated herein by reference.

## ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

## PART II

## ITEM 5. MARKET FOR THE REGISTRANT'S COMMON EQUITY AND RELATED STOCKHOLDER MATTERS

Our common stock trades on the NYSE under the trading symbol FBC. At December 31, 2014, there were 56,332,307 shares of our common stock outstanding held by approximately 17,117 stockholders of record. The following table shows the high and low sale prices for our common stock during each calendar quarter during 2014 and 2013.

| Quarter Ending     | Highest Sale Price | Lowest Sale Price |
|--------------------|--------------------|-------------------|
| December 31, 2014  | \$16.78            | \$14.42           |
| September 30, 2014 | 19.25              | 16.26             |
| June 30, 2014      | 21.83              | 16.43             |
| March 31, 2014     | 22.57              | 19.57             |
| December 31, 2013  | \$19.62            | \$14.25           |
| September 30, 2013 | 16.96              | 13.75             |
| June 30, 2013      | 14.94              | 12.41             |
| March 31, 2013     | 20.25              | 13.03             |

## Dividends

We have not paid dividends on our common stock since the fourth quarter of 2007. The amount and nature of any dividends declared on our common stock in the future will be determined by our board of directors in their sole discretion. We are generally prohibited from making any dividend payments on stock except pursuant to the prior non-objection of the Federal Reserve as set forth in the Supervisory Agreement. In addition, we are prohibited from paying dividends on our common stock so long as we have deferred and unpaid dividends on our preferred stock issues and deferred and unpaid interest on our trust preferred securities.

In addition, our principal sources of funds are cash dividends paid by the Bank and other subsidiaries, investment income and borrowings. Federal laws and regulations limit the amount of dividends or other capital distributions that the Bank may pay us. The Bank has an internal practice to remain "well-capitalized" under OCC capital adequacy regulations as discussed above. The Bank does not currently expect to pay dividends to us and, even if it determined to do so, would not make payments if the Bank was not well-capitalized at the time or if such payment would result in the Bank not being well-capitalized. In addition, the Bank must seek prior approval from the OCC at least 30 days before it may make a dividend payment or other capital distribution to us.

## Equity Compensation Plan Information

The following table sets forth certain information with respect to securities to be issued under our equity compensation plans as of December 31, 2014.

| Plan Category  | Number of Securities to Be Issued Upon Exercise of Outstanding Options, Warrants and Rights | Weighted Average Exercise Price of Outstanding Options, Warrants and Rights | Number of Securities Remaining Available for Future Issuance Under Equity Compensation Plans |
|--|---|---|--|
| Equity compensation plans approved by security holders (1) | 63,598  | \$94.33   | 737,861  |

(1) See Note 20 of the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein, for additional information regarding the 2006 Equity Incentive Plan (the “2006 Plan”).

Sale of Unregistered Securities

We made no unregistered sales of our equity securities during the fiscal year ended December 31, 2014.

Issuer Purchases of Equity Securities

We made no purchases of equity securities during the fiscal year ended December 31, 2014.

Performance Graph

CUMULATIVE TOTAL STOCKHOLDER RETURN  
 COMPARED WITH PERFORMANCE OF SELECTED INDICES  
 DECEMBER 31, 2009 THROUGH DECEMBER 31, 2014

|                   | Nasdaq Financial | Nasdaq Bank | S&P Small Cap<br>600 | Russell 2000 | Flagstar Bancorp |
|-------------------|------------------|-------------|----------------------|--------------|------------------|
| December 31, 2009 | 100              | 100         | 100                  | 100          | 100              |
| December 31, 2010 | 112              | 112         | 125                  | 125          | 27               |
| December 31, 2011 | 97               | 98          | 125                  | 118          | 8                |
| December 31, 2012 | 111              | 113         | 143                  | 136          | 32               |
| December 31, 2013 | 153              | 158         | 200                  | 186          | 33               |
| December 31, 2014 | 157              | 162         | 209                  | 193          | 26               |

## ITEM 6. SELECTED FINANCIAL DATA

|  | For the Years Ended December 31,                      |              |              |              |              |    |
|--|---|--------------|--------------|--------------|--------------|----|
|  | 2014  | 2013         | 2012         | 2011         | 2010         |    |
|  | (In thousands, except per share data and percentages) |              |              |              |              |    |
| Summary of Consolidated Statements of Operations           |   |              |              |              |              |    |
| Interest income  | \$285,561   | \$330,687    | \$480,970    | \$465,409    | \$532,781    |    |
| Interest expense   | 39,271  | 144,036      | 183,739      | 220,036      | 322,118      |    |
| Net interest income  | 246,290   | 186,651      | 297,231      | 245,373      | 210,663      |    |
| Provision for loan losses                                  | (131,553)   | (70,142)     | (276,047)    | (176,931)    | (426,353)    |    |
| Net interest income (loss) after provision for loan losses | 114,737   | 116,509      | 21,184       | 68,442       | (215,690)    |    |
| Noninterest income   | 361,065   | 652,343      | 1,021,242    | 385,516      | 453,680      |    |
| Noninterest expense  | 579,246   | 918,115      | 989,695      | 634,680      | 610,699      |    |
| (Loss) income before federal income taxes provision        | (103,444)   | (149,263)    | 52,731       | (180,722)    | (372,709)    |    |
| (Benefit) provision for federal income taxes (1)           | (33,979)  | (416,250)    | (15,645)     | 1,056        | 2,104        |    |
| Net (loss) income  | (69,465)  | 266,987      | 68,376       | (181,778)    | (374,813)    |    |
| Preferred stock dividends/accretion                        | (483)   | (5,784)      | (5,658)      | (17,165)     | (18,748)     |    |
| Net (loss) income attributable to common stock             | \$(69,948)  | \$261,203    | \$62,718     | \$(198,943)  | \$(393,561)  |    |
| (Loss) income per share:                                   |   |              |              |              |              |    |
| Basic (2)  | \$(1.72)  | \$4.40       | \$0.88       | \$(3.62)     | \$(24.36)    |    |
| Diluted (2)  | \$(1.72)  | \$4.37       | \$0.87       | \$(3.62)     | \$(24.36)    |    |
| Weighted average shares outstanding:                       |   |              |              |              |              |    |
| Basic (2)  | 56,247  | 56,063       | 55,762       | 55,434       | 16,157       |    |
| Diluted (2)  | 56,247  | 56,518       | 56,194       | 55,434       | 16,157       |    |
| Mortgage loans originated (3)                              | \$24,607,550  | \$37,481,877 | \$53,586,856 | \$26,612,800 | \$26,560,810 |    |
| Other loans originated                                     | \$490,849   | \$300,823    | \$754,155    | \$700,969    | \$40,420     |    |
| Mortgage loans sold and securitized                        | \$24,407,054  | \$39,074,649 | \$53,094,326 | \$27,451,362 | \$26,506,672 |    |
| Interest rate spread (4)                                   | 2.80  | % 1.50       | % 1.96       | % 1.85       | % 1.43       | %  |
| Net interest margin (5)                                    | 2.91  | % 1.72       | % 2.26       | % 2.07       | % 1.67       | %  |
| Average interest earning assets                            | \$8,400,413   | \$10,881,618 | \$13,104,401 | \$11,803,670 | \$12,522,639 |    |
| Average interest paying liabilities                        | \$6,780,341   | \$9,337,936  | \$10,786,252 | \$10,539,369 | \$11,437,410 |    |
| Average stockholders' equity                               | \$1,406,038   | \$1,238,550  | \$1,192,281  | \$1,185,731  | \$1,074,571  |    |
| Return on average assets                                   | (0.71)  | )% 2.08      | % 0.43       | % (1.49)     | )% (2.81)    | )% |
| Return on average equity                                   | (4.97)  | )% 21.09     | % 5.26       | % (16.78)    | )% (36.63)   | )% |
| Efficiency ratio   | 95.4  | % 109.4      | % 75.1       | % 100.6      | % 91.9       | %  |
| Equity/assets ratio (average for the period)               | 14.22   | % 9.87       | % 8.10       | % 8.88       | % 7.66       | %  |
| Net charge-offs to average LHFI                            | 1.07  | % 4.00       | % 4.43       | % 2.14       | % 9.34       | %  |

(1) The effective tax rate was 32.9 percent, 29.7 percent, 0.6 percent and 0.6 percent for the years ended December 31, 2014, 2012, 2011 and 2010, respectively.

- (2) For the years ended December 31, 2011 and 2010, the amounts have been restated for one-for-ten stock split announced September 27, 2012 and began trading on October 11, 2012.
- (3) Includes residential first mortgage and second mortgage loans.
- (4) Interest rate spread is the difference between the annualized average yield earned on average interest-earning assets for the period and the annualized average rate of interest paid on average interest-bearing liabilities for the period.
- (5) Net interest margin is the annualized effect of the net interest income divided by that period's average interest-earning assets.

|  | December 31,  |             |              |              |              |   |
|--|---|-------------|--------------|--------------|--------------|---|
|  | 2014  | 2013        | 2012         | 2011         | 2010         |   |
|  | (In thousands, except per share data and percentages) |             |              |              |              |   |
| <b>Summary of Consolidated Statements of Financial Condition</b>     |   |             |              |              |              |   |
| Total assets   | \$9,839,851   | \$9,407,301 | \$14,082,012 | \$13,637,473 | \$13,643,504 |   |
| Loans receivable, net  | \$6,522,705   | \$6,637,247 | \$10,914,163 | \$10,420,739 | \$10,291,435 |   |
| Mortgage servicing rights  | \$257,827   | \$284,678   | \$710,791    | \$510,475    | \$580,299    |   |
| Total deposits   | \$7,068,606   | \$6,140,326 | \$8,294,295  | \$7,689,988  | \$7,998,099  |   |
| Federal Home Loan Bank advances                                      | \$514,000   | \$988,000   | \$3,180,000  | \$3,953,000  | \$3,725,083  |   |
| Long-term debt   | \$331,194   | \$353,248   | \$247,435    | \$248,585    | \$248,610    |   |
| Stockholders' equity (1)   | \$1,372,821   | \$1,425,874 | \$1,159,362  | \$1,079,716  | \$1,259,663  |   |
| Book value per common share (2)                                      | \$19.64   | \$20.66     | \$16.12      | \$14.80      | \$18.30      |   |
| Number of common shares outstanding (2)                              | 56,332  | 56,138      | 55,863       | 55,578       | 55,331       |   |
| Ratio of allowance for loan losses to nonperforming LHFI (3) (4)     | 255.7   | % 145.9     | % 76.3       | % 65.1       | % 86.1       | % |
| Ratio of allowance for loan losses to LHFI (3) (4)                   | 7.01  | % 5.42      | % 5.61       | % 4.52       | % 4.35       | % |
| Ratio of nonperforming assets to total assets (3)                    | 1.42  | % 1.95      | % 3.70       | % 4.43       | % 4.35       | % |
| Equity-to-assets ratio   | 13.95   | % 15.16     | % 8.23       | % 7.92       | % 9.23       | % |
| Common equity-to-assets ratio  | 11.24   | % 12.33     | % 6.38       | % 6.05       | % 7.41       | % |
| Tier 1 capital ratio (to adjusted total assets) (5)                  | 12.43   | % 13.97     | % 9.26       | % 8.95       | % 9.61       | % |
| Total risk-based capital ratio (to risk-weighted assets) (5)         | 23.85   | % 28.11     | % 17.18      | % 16.64      | % 18.55      | % |
| Number of banking centers  | 107   | 111         | 111          | 111          | 162          |   |
| Number of employees (excluding loan officers and account executives) | 2,530   | 2,894       | 3,328        | 2,839        | 3,001        |   |
| Number of loans officers and account executives                      | 209   | 359         | 334          | 297          | 278          |   |

(1) Includes preferred stock totaling \$266.7 million, \$266.2 million, \$260.4 million, \$254.7 million and \$249.2 million at December 31, 2014 through 2010, respectively.

(2) Restated for one-for-ten reverse stock splits effective on October 10, 2012 and May 27, 2010.

(3) Bank only assets and does not include nonperforming loans held-for-sale.

(4) Excludes loans carried under the fair value option

(5) Based on adjusted total assets for purposes of tangible capital and core capital, and risk-weighted assets for purposes of risk-based capital and total risk-based capital. These ratios are applicable to the Bank only.



ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

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The following is an analysis of our financial condition and results of operations. You should read this item in conjunction with our Consolidated Financial Statements and related notes filed with this report in Part II, Item 8. Financial Statements and Supplementary Data and the description of our business filed here within Part I, Item I. Business.

#### Overview

We are a Michigan-based savings and loan holding company founded in 1993. Our business is primarily conducted through our principal subsidiary, the Bank, a federally chartered stock savings bank founded in 1987. At December 31, 2014, our total assets were \$9.8 billion, making us the largest bank headquartered in Michigan and one of the top ten largest savings banks in the United States. We have four major operating segments: Mortgage Originations, Mortgage Servicing, Community Banking and Other. Through these lines of business, we emphasize the delivery of a complete set of mortgage and banking products and services and are distinguished by local delivery, customer service and product pricing.

#### Recent Developments

##### Organizational Restructuring

On January 16, 2014, we completed an organizational restructuring to reduce expenses consistent with our previously communicated strategy of optimizing our cost structure across all business lines. As part of this restructuring initiative, we reduced full-time equivalents by approximately 350 during the first quarter 2014. Including the restructuring completed in the third quarter 2013, we have reduced staffing levels across the organization by approximately 600 full-time equivalents from our September 30, 2013 level.

##### Change in Accountants

We made a decision to change audit firms in 2014. On October 24, 2014, the Audit Committee of the Company and the Bank approved the dismissal of Baker Tilly Virchow Krause, LLP and the appointment of PricewaterhouseCoopers, LLP. Further details regarding this change can be found on our Interim Report on Form 8-K, which was filed on October 30, 2014, and will be available via the Form 8-K/A filing related to this matter that management intends to make following the filing of this report on Form 10-K.

##### Consumer Financial Protection Bureau Settlement

The Bank has entered into a Consent Order with the Consumer Financial Protection Bureau (the "CFPB"). The Consent Order relates to alleged violations of federal consumer financial laws arising from the Bank's loss mitigation practices and default servicing operations dating back to 2011. Under the terms of the consent order, the Bank has paid \$27.5 million for borrower remediation and \$10.0 million in civil money penalties. The settlement does not involve any admission of wrongdoing on the part of the Bank or its employees, directors, officers or agents.

##### Critical Accounting Policies

Our Consolidated Financial Statements are prepared in accordance with U.S. GAAP and reflect general practices within our industry. Our significant accounting standards are described in Note 1 to the Consolidated Financial Statements. Certain of our significant accounting policies require complex judgments and estimates to determine values of assets and liabilities. The more judgmental, uncertain and complex estimates are further discussed below. These estimates are based on information available to management as of the date of the Consolidated Financial Statements. Accordingly, as this information changes, future financial statements could reflect different estimates or

judgments.

#### Allowance for Loan Losses

The allowance for loan losses represents management's estimate of probable losses that are inherent in our loans held-for-investment portfolio but which have not yet been realized as of the date of our Consolidated Statements of Financial Condition. We recognize these losses when (a) available information indicates that it is probable that a loss has occurred and (b) the amount of the loss can be reasonably estimated. We believe that the accounting estimates related to the allowance for loan losses are critical because they require us to make subjective and complex judgments about the effect of matters that are inherently uncertain. As a result, subsequent evaluations of the loan portfolio, in light of the factors then prevailing, may result in significant changes in the allowance for loan losses. Our methodology for assessing the adequacy of the allowance involves a significant amount of judgment. Although management believes its process for estimating the allowance for loan losses

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adequately considers all of the factors that could potentially result in loan losses, the process also includes subjective elements and may be susceptible to significant change. To the extent actual outcomes differ from management estimates, additional provision for loan losses could be required that could adversely affect operations or financial position in future periods.

**Consumer loans.** Impaired residential loans include loan modifications considered to be TDRs as well as all nonperforming loans. Fair value of nonperforming residential mortgage loans, including re-defaulted TDRs and certain other severely past due loans, is based on the underlying collateral value obtained through appraisals or broker's price opinions, updated at least semi-annually, less management's estimates of cost to sell. The allowance allocated to TDRs performing under the terms of their modification is based on the present value of the expected future cash flows discounted at the loan's effective interest rate as these loans are not considered to be collateral dependent.

For those loans not individually evaluated for impairment, management has sub-divided the consumer loans into homogeneous portfolios for which the allowance for loan losses is determined on a collective basis utilizing a historical loss model that includes a qualitative factor component.

The model is based on historical loss rates and utilizes a loss emergence period that represents the average amount of time between when the loss event first occurs and when the specific loan is charged-off. The time period starts when the borrower first begins to experience financial difficulty and continues until the actual loss becomes visible to the Company.

Management utilizes a qualitative factor matrix related to each loan class in the consumer portfolio, which includes the following factors: changes in lending policies and procedures, changes in economic and business conditions, changes in the nature and volume of the portfolio, changes in lending management, changes in credit quality statistics, changes in the quality of the loan review system, changes in the value of underlying collateral for collateral-dependent loans, changes in concentrations of credit, and other internal or external factor changes. These factors are used to reflect changes in the collectability of the portfolio not captured by the historical loss model. As such, the qualitative factors supplement actual loss experience based on management's judgment to estimate the loss within the loan portfolios based upon market and other indicators.

**Commercial loans.** Nonperforming commercial and commercial real estate loans are considered to be impaired and have an allowance allocated based on the underlying collateral's appraised value, less management's estimates of costs to sell. In estimating the fair value of collateral, we utilize outside fee-based appraisers to evaluate various factors such as occupancy and rental rates in our real estate markets and the level of obsolescence that may exist on assets acquired from commercial business loans. Appraisals are updated at least annually but may be obtained more frequently if changes to the property or market conditions warrant.

For those loans not individually evaluated for impairment, management has sub-divided the commercial loans into homogeneous portfolios for which the allowance for loan losses is determined on a collective basis utilizing a historical loss model that represent management's best estimate of inherent loss.

The commercial loan portfolio is segmented into commercial "legacy" loans (loans originated prior to January 1, 2011 and all loans risk rated substandard or worse) and commercial "new" loans (loans originated on or after January 1, 2011 and former "legacy" loans that have been re-underwritten using the current underwriting standards). Due to the changes in our strategy and to changes in underwriting and origination practices and controls related to that strategy, management determined the segmentation better reflected the dynamics in the two portfolios. The loss rates attributed to the "legacy" portfolio are based on historical losses of this segment. Due to the brief period of time that loans in the "new" portfolio have been outstanding, and thus the absence of a sufficient loss history for that portfolio, we used loss

data from a third party data aggregation firm (adjusting for our qualitative factors) as a proxy for estimating an allowance for loan losses on the "new" portfolio. We separately identify a population of commercial banks with similar size balance sheets (and loan portfolios) to serve as our peer group. We use this peer group's publicly available historical loss data (adjusted for our qualitative factors) as a new proxy for loss rates used to determine the allowance for loan losses on our "new" commercial portfolio.

Management uses a qualitative factor matrix for each loan segment in the portfolio, which includes the following factors: changes in lending policies and procedures, changes in economic and business conditions, changes in the nature and volume of the portfolio, changes in lending management, changes in credit quality statistics, changes in the quality of the loan review system, changes in the value of underlying collateral for collateral-dependent loans, changes in concentrations of credit, and changes in other external factors. These factors are used to reflect changes in the collectability of the portfolio not captured by the historical loss rates. As such, the qualitative factors supplement actual loss experience and allow us to better estimate the loss within the loan portfolios based upon market and other indicators.

## Deferred Tax Assets

We apply a more-likely-than-not recognition threshold for all tax uncertainties. Such uncertainties include any claims by the Internal Revenue Service for income taxes, interest, and penalties attributable to audits of open tax years.

Net deferred tax assets, reported as a component of other assets on the Consolidated Balance Sheet, represent the net decrease in taxes expected to be paid in the future because of net operating losses ("NOL"), tax credit carryforwards and the future reversals of temporary differences in the bases of assets and liabilities as measured by tax laws versus their bases as reported in the financial statements. NOL and tax credit carryforwards result in reductions to future tax liabilities, and many of these attributes can expire if not utilized within certain periods. We consider the need for valuation allowances to reduce net deferred tax assets to the amounts that we estimate are more-likely-than-not to be realized. While we have established some valuation allowances for certain state deferred tax assets, we have concluded that no valuation allowance was necessary with respect to all U.S. federal deferred tax assets, including NOL and tax credit carryforwards. Management's conclusion is supported by future forecasts of taxable income and historical experience adjusted for items considered to not be reflective of the Company's ability to generate future earnings. Significant changes to our estimates, such as a substantial worsening of the mortgage origination market, a rapid decline in home prices or an economic recession, could lead management to reassess its valuation allowance conclusions. See Note 21 to the Consolidated Financial Statements for additional information.

## Representation and Warranty Reserve

When we sell mortgage loans we make customary representations and warranties to the purchasers about various characteristics of each loan. The estimate of the liability for obligations under representations and warranties relating to transfers of residential mortgage loans is dependent on a variety of factors. These factors include actual defaults, estimated future defaults, historical loss experience, estimated home prices, other economic conditions, estimated probability that we will receive a repurchase request, including consideration of whether presentation thresholds will be met and estimated probability that we will be required to repurchase a loan. The estimate of the liability for obligations under representations and warranties is based upon currently available information, significant judgment and a number of other factors, including those set forth above, that are subject to change. Changes to any one of these factors could significantly impact the estimate of our liability. The representations and warranties provision may vary significantly each period as the methodology used to estimate the expense continues to be refined based on the level and type of repurchase requests presented, defects identified, the latest experience gained on repurchase requests, and other relevant facts and circumstances.

## Fair Value Measurements

A portion of our assets and liabilities are carried at fair value on the Consolidated Statements of Financial Condition, with changes in fair value recorded either through earnings or other comprehensive income (loss) in accordance with applicable accounting principles generally accepted in the United States.

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value is based on quoted market prices in an active market, or if market prices are not available, is estimated using models employing techniques such as matrix pricing or discounting expected cash flows. The significant assumptions used in the models, which include assumptions for interest rates, discount rates, prepayments and credit losses, are independently verified against observable market data where possible. Where observable market data is not available, the estimate of fair value becomes more subjective and involves a high degree of judgment. In this circumstance, fair value is estimated based on management's judgment regarding the value that market participants would assign to the asset or liability.

Therefore, the results cannot be determined with precision and may not be realized in an actual sale or immediate settlement of the asset or liability. Additionally, there are inherent weaknesses in any calculation technique, and changes in the underlying assumptions used, including discount rates and estimates of future cash flows, which could significantly affect the results of current or future values.

Level 3 Financial Instruments. Level 3 valuations are based upon financial models using primarily unobservable inputs. These unobservable inputs reflect estimates of assumptions market participants would use in pricing the asset or liability. The unobservable inputs are developed based on the best information available in the circumstances, which might include our financial data such as internally developed pricing models and discounted cash flow methodologies, as well as instruments for which the fair value determination requires significant management judgment. Fair value measurement and disclosure guidance differentiates between those assets and liabilities required to be carried at fair value at every reporting



period ("recurring") and those assets and liabilities that are only required to be adjusted to fair value under certain circumstances ("non-recurring").

At December 31, 2014 and 2013, Level 3 assets recorded at fair value on a recurring basis totaled \$575.2 million and \$514.7 million, or 5.8 percent and 5.5 percent of total assets, respectively, and consisted primarily of loans held-for-investment, MSR's, a reverse repurchase agreement investment and mortgage rate lock commitments. At December 31, 2014 and 2013, there were \$165.4 million and \$198.8 million Level 3 liabilities recorded at fair value on a recurring basis, respectively, which primarily consisted of long-term debt and DOJ litigation.

At December 31, 2014 and 2013, Level 3 assets recorded at fair value on a non-recurring basis were \$92.8 million and \$106.4 million, respectively, and no Level 3 liabilities were recorded at fair value on a non-recurring basis. The Level 3 assets recorded at fair value on a non-recurring basis were 0.9 percent and 1.1 percent of total assets at December 31, 2014 and December 31, 2013, respectively, and consisted of residential first mortgage and commercial real estate impaired loans held-for-investment and repossessed assets.

**Mortgage Servicing Rights.** When we sell mortgage loans in the secondary market, we usually retain the right to continue to service these loans and earn a servicing fee. At the time the loan is sold on a servicing retained basis, we record the MSR as an asset at its fair value. Determining the fair value of MSR's involves a calculation of the present value of a set of market driven and MSR specific cash flows. MSR's do not trade in an active market with readily observable market prices. However, the market price of MSR's is generally a function of demand and interest rates. When mortgage interest rates decline, mortgage loan prepayments more frequently increase to the extent customers refinance their loans. If this happens, the income stream from a MSR portfolio will decline and the fair value of the portfolio will decline. Similarly, when mortgage interest rates increase, mortgage loan prepayments tend to slow and therefore the value of the MSR tends to increase. Accordingly, we must make assumptions about future interest rates and other market conditions in order to estimate the current fair value of our MSR portfolio. In certain circumstances, based on the probability of the completion of a sale of MSR's pursuant to a bona-fide purchase offer, we consider the bid price of that offer and identifiable transaction costs in comparison to the calculated fair value and may adjust the estimate of fair value to reflect the terms of the pending transaction. See Notes 1, 11 and 24 of the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein, for additional information on MSR's. On an ongoing basis, we compare our fair value estimates based on both unobservable inputs and market inputs, where available, to report the various assumptions. On a quarterly basis, the value of our MSR portfolio is reviewed by an outside valuation expert. See Note 24 of the Consolidated Financial Statements for an interest rate sensitivity analysis on the MSR's.

**DOJ litigation.** Upon settlement of the DOJ litigation, we elected the fair value option to account for the liability representing the remaining future payments. As of December 31, 2014 the remaining future payments totaled \$118.0 million for which we use a discounted cash flow model to determine the current fair value. The model utilizes our forecast and considers multiple scenarios and possible outcomes that impact the timing of the additional payments which are discounted using a risk free rate adjusted for non-performance risk that represents our credit risk. These scenarios are probability weighted and consider the view of an independent market participant to estimate the most likely fair value of the liability. As of December 31, 2014, the liability was \$81.6 million.

Refer to Note 24 of the Notes to Consolidated Financial Statements, herein for a further discussion of fair value measurements.

#### Accounting and Reporting Developments

See Note 1 to the Consolidated Financial Statements for details of recently issued accounting pronouncements and their expected impact on our Consolidated Financial Statements.



## Summary of Operations

|  | For the Years Ended December 31, |             |            |
|--|----------------------------------|-------------|------------|
|  | 2014                             | 2013        | 2012       |
|  | (Dollars in thousands)           |             |            |
| Net interest income                            | \$246,290                        | \$186,651   | \$297,231  |
| Provision for loan losses                      | (131,553                         | ) (70,142   | ) (276,047 |
| Total noninterest income                       | 361,065                          | 652,343     | 1,021,242  |
| Total noninterest expense                      | 579,246                          | 918,115     | 989,695    |
| Benefit for income taxes                       | (33,979                          | ) (416,250  | ) (15,645  |
| Net (loss) income attributable to common stock | \$ (69,948                       | ) \$261,203 | \$62,718   |

Our net loss applicable to common stock for the year ended December 31, 2014 was \$69.9 million (loss of \$1.72 per diluted share), compared to net income of \$261.2 million (\$4.37 per diluted share) for the year ended December 31, 2013.

Net interest income increased \$59.6 million for the year ended December 31, 2014 as compared to the same period in 2013 primarily due to our prepayment of Federal Home Loan Bank advances in December 2013 and the deployment of interest earning deposits into higher yielding investment securities during 2014.

Provision for loan losses increased by \$61.4 million for the year ended December 31, 2014 as compared to the same period in 2013 primarily driven by a change in estimate of our loss emergence period and an increase in the allowance pertaining to our assessment of the risk associated with payment resets relating to interest-only loans.

Noninterest income decreased \$291.3 million for the year ended December 31, 2014 as compared to the same period in 2013, primarily due to a \$226.9 million reduction in net gain on loan sales and loan fees and charges consistent with an overall residential mortgage industry production decrease, largely impacted by the interest rate environment and the continuing evolution of the application of new underwriting expectations established by the industry regulators and GSEs. This was slightly offset by an increase in our market share.

Noninterest expense decreased \$338.9 million for the year ended December 31, 2014 as compared to the same period in 2013. In 2014, our ongoing efforts to optimize our cost structure and manage expenses in line with our current business model and operating requirements drove a combined \$73.2 million reduction in compensation and benefits and legal and professional fees. The remaining decline is primarily due to the \$177.6 million loss on the prepayment of debt and an \$85.3 million higher fair value expense recorded associated with the DOJ settlement incurred in 2013.

Income tax benefit decreased \$382.3 million for the year ended December 31, 2014 as compared to the same period in 2013 primarily due to the reversal of the deferred tax asset valuation allowance in 2013.

## Net Interest Income

### 2014 Compared to 2013

Net interest income increased \$59.6 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to the prepayment of long-term Federal Home Loan Bank advances and lower interest earning asset and interest bearing liability levels. The overall cost of funds decreased to 0.58 percent for the year ended December 31, 2014, as compared to 1.53 percent for the year ended December 31, 2013. Net interest income represented 40.6 percent of our total revenue during the year ended December 31, 2014, compared to 22.2 percent for the year ended December 31, 2013. Our consolidated net interest margin for the year ended December 31, 2014 increased 119 basis points to 2.91 percent, as compared to 1.72 percent for the year ended December 31, 2013.

Interest income decreased \$45.1 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to lower average balances in our mortgage loans available-for-sale and warehouse loans held-for-investment portfolios. Lower asset levels in these portfolios were primarily due to a decrease in mortgage loan originations during the year ended December 31, 2014, as compared to the year ended December 31, 2013 which reflects an industry-wide reduction in mortgage loan originations due to slightly higher rates and tightened industry credit standards.

Interest expense decreased \$104.8 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to a decrease of \$2.6 billion in average interest-bearing liabilities. This decline was the result of a \$2.0 billion decrease in average Federal Home Loan Bank advances and a \$0.6 billion decrease in the average balance of deposits.

### 2013 Compared to 2012

Net interest income decreased \$110.6 million for the year ended December 31, 2013, compared to the same period in 2012, primarily due to a \$2.2 billion decrease in the average balance of interest earning assets, partially offset by lower average balances of certificate of deposits. The overall cost of funds decreased to 1.53 percent for the year ended December 31, 2013, as compared to 1.70 percent for the year ended December 31, 2012. Net interest income represented 22.2 percent of our total revenue during the year ended December 31, 2013, compared to 22.5 percent for the year ended December 31, 2012. Our consolidated net interest margin for the year ended December 31, 2013 decreased 54 basis points to 1.72 percent, as compared to 2.26 percent for the year ended December 31, 2012.

Interest income decreased \$150.3 million for the year ended December 31, 2013, compared to the same period in 2012, primarily due to lower average balance of loans held-for-investment due to commercial and nonperforming residential first mortgage loan sales, and portfolio run off. Also impacting interest income was lower average balances in the mortgage loans available-for-sale and warehouse loans held-for-investment portfolios, primarily due to a decrease in mortgage loan originations during the year ended December 31, 2013, as compared to the same period in 2012.

Interest expense decreased \$39.7 million for the year ended December 31, 2013, compared to the same period in 2012, primarily due to a decrease in the average balance of Federal Home Loan Bank advances, as a result of a reduction in funding needs from the decrease in new loan originations as compared to the year ended December 31, 2012.

The following table presents on a consolidated basis interest income from average assets and liabilities, expressed in dollars and yields.



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|  | For the Years Ended December 31, |                  |                    |                     |                  |                    |                     |                  |                    |
|--|----------------------------------|------------------|--------------------|---------------------|------------------|--------------------|---------------------|------------------|--------------------|
|  | 2014                             | 2013             |                    | 2012                |                  |                    |                     |                  |                    |
|  | Average Balance                  | Interest         | Average Yield/Rate | Average Balance     | Interest         | Average Yield/Rate | Average Balance     | Interest         | Average Yield/Rate |
| (Dollars in thousands)                                 |                                  |                  |                    |                     |                  |                    |                     |                  |                    |
| <b>Interest-Earning Assets</b>                         |                                  |                  |                    |                     |                  |                    |                     |                  |                    |
| Loans held-for-sale                                    | \$1,533,666                      | \$65,087         | 4.24 %             | \$2,498,893         | \$88,666         | 3.55 %             | \$3,078,690         | \$115,425        | 3.75 %             |
| Loans repurchased with government guarantees           | 1,215,516                        | 29,099           | 2.39 %             | 1,476,801           | 48,131           | 3.26 %             | 2,018,079           | 64,887           | 3.22 %             |
| <b>Loans held-for-investment</b>                       |                                  |                  |                    |                     |                  |                    |                     |                  |                    |
| Consumer loans (1)                                     | 2,681,456                        | 103,129          | 3.85 %             | 3,113,183           | 122,899          | 3.95 %             | 3,632,603           | 148,201          | 4.08 %             |
| Commercial loans (1)                                   | 1,293,775                        | 48,592           | 3.70 %             | 1,214,994           | 53,781           | 4.37 %             | 2,887,457           | 127,628          | 4.35 %             |
| Loans held-for-investment                              | 3,975,231                        | 151,721          | 3.80 %             | 4,328,177           | 176,680          | 4.07 %             | 6,520,060           | 275,829          | 4.21 %             |
| Securities classified as available-for-sale or trading | 1,496,090                        | 39,097           | 2.61 %             | 474,205             | 11,912           | 2.51 %             | 573,445             | 22,609           | 3.94 %             |
| Interest-bearing deposits and other                    | 219,911                          | 557              | 0.25 %             | 2,103,542           | 5,298            | 0.25 %             | 914,127             | 2,220            | 0.24 %             |
| <b>Total interest-earning assets</b>                   | <b>8,440,414</b>                 | <b>\$285,561</b> | <b>3.38 %</b>      | <b>10,881,618</b>   | <b>\$330,687</b> | <b>3.03 %</b>      | <b>13,104,401</b>   | <b>\$480,970</b> | <b>3.66 %</b>      |
| Other assets   | 1,445,973                        |                  |                    | 1,673,298           |                  |                    | 1,622,369           |                  |                    |
| <b>Total assets</b>                                    | <b>\$9,886,387</b>               |                  |                    | <b>\$12,554,916</b> |                  |                    | <b>\$14,726,770</b> |                  |                    |
| <b>Interest-Bearing Liabilities</b>                    |                                  |                  |                    |                     |                  |                    |                     |                  |                    |
| <b>Retail Deposits</b>                                 |                                  |                  |                    |                     |                  |                    |                     |                  |                    |
| Demand deposits  | \$421,839                        | \$586            | 0.14 %             | \$397,094           | \$769            | 0.19 %             | \$363,247           | \$950            | 0.26 %             |
| Savings deposits                                       | 3,139,106                        | 19,047           | 0.61 %             | 2,668,571           | 16,924           | 0.63 %             | 1,775,449           | 12,828           | 0.72 %             |
| Money market deposits                                  | 265,819                          | 525              | 0.20 %             | 334,945             | 824              | 0.25 %             | 463,490             | 2,232            | 0.48 %             |
| Certificate of deposits                                | 914,823                          | 6,682            | 0.73 %             | 2,054,834           | 18,249           | 0.89 %             | 3,170,103           | 38,308           | 1.21 %             |
| <b>Total retail deposits</b>                           | <b>4,741,587</b>                 | <b>26,840</b>    | <b>0.57 %</b>      | <b>5,455,444</b>    | <b>36,766</b>    | <b>0.67 %</b>      | <b>5,772,289</b>    | <b>54,318</b>    | <b>0.94 %</b>      |
| <b>Government deposits</b>                             |                                  |                  |                    |                     |                  |                    |                     |                  |                    |
| Demand deposits  | 181,779                          | 695              | 0.38 %             | 96,112              | 409              | 0.43 %             | 96,000              | 459              | 0.48 %             |
| Savings deposits                                       | 319,887                          | 1,621            | 0.51 %             | 203,191             | 707              | 0.35 %             | 280,313             | 1,539            | 0.55 %             |
| Certificate of deposits                                | 349,265                          | 1,147            | 0.33 %             | 360,406             | 1,489            | 0.41 %             | 393,731             | 2,534            | 0.64 %             |
| <b>Total government deposits</b>                       | <b>850,931</b>                   | <b>3,463</b>     | <b>0.41 %</b>      | <b>659,709</b>      | <b>2,605</b>     | <b>0.39 %</b>      | <b>770,044</b>      | <b>4,532</b>     | <b>0.59 %</b>      |
| Wholesale deposits                                     | 831                              | 31               | 3.76 %             | 60,711              | 3,021            | 4.98 %             | 296,997             | 11,293           | 3.80 %             |
| <b>Total deposits</b>                                  | <b>5,593,349</b>                 | <b>30,334</b>    | <b>0.54 %</b>      | <b>6,175,864</b>    | <b>42,392</b>    | <b>0.69 %</b>      | <b>6,839,330</b>    | <b>70,143</b>    | <b>1.03 %</b>      |
| Federal Home Loan Bank advances                        | 939,173                          | 2,206            | 0.23 %             | 2,914,637           | 95,024           | 3.22 %             | 3,698,362           | 106,625          | 2.88 %             |
| Other  | 247,819                          | 6,731            | 2.72 %             | 247,435             | 6,620            | 2.68 %             | 248,561             | 6,971            | 2.80 %             |
| <b>Total interest-bearing liabilities</b>              | <b>6,780,341</b>                 | <b>39,271</b>    | <b>0.58 %</b>      | <b>9,337,936</b>    | <b>144,036</b>   | <b>1.53 %</b>      | <b>10,786,253</b>   | <b>183,739</b>   | <b>1.70 %</b>      |
| Noninterest-bearing deposits                           | 1,140,758                        |                  |                    | 1,197,000           |                  |                    | 2,066,876           |                  |                    |
| Other liabilities (2)                                  | 559,250                          |                  |                    | 781,430             |                  |                    | 681,360             |                  |                    |
| Stockholders' equity                                   | 1,406,038                        |                  |                    | 1,238,550           |                  |                    | 1,192,281           |                  |                    |
| <b>Total liabilities and stockholders' equity</b>      | <b>\$9,886,387</b>               |                  |                    | <b>\$12,554,916</b> |                  |                    | <b>\$14,726,770</b> |                  |                    |
| <b>Net interest-earning assets</b>                     | <b>\$1,660,073</b>               |                  |                    | <b>\$1,543,682</b>  |                  |                    | <b>\$2,318,148</b>  |                  |                    |

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|  |           |           |           |
|--|-----------|-----------|-----------|
| Net interest income  | \$246,290 | \$186,651 | \$297,231 |
| Interest rate spread (3)   | 2.80 %    | 1.50 %    | 1.96 %    |
| Net interest margin (4)  | 2.91 %    | 1.72 %    | 2.26 %    |
| Ratio of average<br>interest-earning assets to<br>interest-bearing liabilities | 124.5 %   | 116.5 %   | 121.5 %   |

Consumer loans include: residential first mortgage, second mortgage, HELOC and other consumer loans.

(1) Commercial loans include: commercial real estate, commercial and industrial, commercial lease financing loans and warehouse lines.

(2) Includes company controlled deposits that arise due to the servicing of loans for others, which do not bear interest.

(3) Interest rate spread is the difference between rates of interest earned on interest-earning assets and rates of interest paid on interest-bearing liabilities.

(4) Net interest margin is net interest income divided by average interest-earning assets.

## Rate/Volume Analysis

The following tables present the dollar amount of changes in interest income and interest expense for the components of interest-earning assets and interest-bearing liabilities that are presented in the preceding table. The table below distinguishes between the changes related to average outstanding balances (changes in volume while holding the initial rate constant) and the changes related to average interest rates (changes in average rates while holding the initial balance constant). Changes attributable to both a change in volume and a change in rates were included as changes in rate.

|  | For the Years Ended December 31,<br>2014 Versus 2013 Increase |            |             | 2013 Versus 2012 Increase |             |             |
|--|---|------------|-------------|---------------------------|-------------|-------------|
|  | (Decrease) Due to:  |            |             | (Decrease) Due to:        |             |             |
|  | Rate  | Volume     | Total       | Rate                      | Volume      | Total       |
| (Dollars in thousands)                       |   |            |             |                           |             |             |
| <b>Interest-Earning Assets</b>               |   |            |             |                           |             |             |
| Loans held-for-sale                          | \$10,659  | \$(34,238) | \$(23,579)  | \$(5,021)                 | \$(21,738)  | \$(26,759)  |
| Loans repurchased with government guarantees | (10,516)  | (8,516)    | (19,032)    | 648                       | (17,404)    | (16,756)    |
| <b>Loans held-for-investment</b>             |   |            |             |                           |             |             |
| Consumer loans (1)                           | (2,726)   | (17,044)   | (19,770)    | (4,111)                   | (21,191)    | (25,302)    |
| Commercial loans (2)                         | (8,629)   | 3,440      | (5,189)     | (1,135)                   | (72,712)    | (73,847)    |
| Total loans held-for-investment              | (11,355)  | (13,604)   | (24,959)    | (5,246)                   | (93,903)    | (99,149)    |
| <b>Securities</b>                            |   |            |             |                           |             |             |
| available-for-sale or trading                | 1,515   | 25,670     | 27,185      | (6,784)                   | (3,913)     | (10,697)    |
| Interest-earning deposits and other          | —   | (4,741)    | (4,741)     | 194                       | 2,884       | 3,078       |
| Total interest-earning assets                | \$(9,697)   | \$(35,429) | \$(45,126)  | \$(16,209)                | \$(134,074) | \$(150,283) |
| <b>Interest-Bearing Liabilities</b>          |   |            |             |                           |             |             |
| Demand deposits                              | \$(231)   | \$48       | \$(183)     | \$(269)                   | \$88        | \$(181)     |
| Savings deposits                             | (862)   | 2,985      | 2,123       | (2,357)                   | 6,453       | 4,096       |
| Money market deposits                        | (129)   | (170)      | (299)       | (789)                     | (619)       | (1,408)     |
| Certificate of deposits                      | (1,442)   | (10,125)   | (11,567)    | (6,582)                   | (13,477)    | (20,059)    |
| Total retail deposits                        | (2,664)   | (7,262)    | (9,926)     | (9,997)                   | (7,555)     | (17,552)    |
| Demand deposits                              | (80)  | 366        | 286         | (51)                      | 1           | (50)        |
| Savings deposits                             | 508   | 406        | 914         | (408)                     | (424)       | (832)       |
| Certificate of deposits                      | (296)   | (46)       | (342)       | (831)                     | (214)       | (1,045)     |
| Total government deposits                    | 132   | 726        | 858         | (1,290)                   | (637)       | (1,927)     |
| Wholesale deposits                           | (10)  | (2,980)    | (2,990)     | 713                       | (8,985)     | (8,272)     |
| Total deposits                               | (2,542)   | (9,516)    | (12,058)    | (10,574)                  | (17,177)    | (27,751)    |
| Federal Home Loan Bank advances              | (29,295)  | (63,523)   | (92,818)    | 10,624                    | (22,225)    | (11,601)    |
| Other  | 101   | 10         | 111         | (320)                     | (31)        | (351)       |
| Total interest-bearing liabilities           | \$(31,736)  | \$(73,029) | \$(104,765) | \$(270)                   | \$(39,433)  | \$(39,703)  |
|  | \$22,039  | \$37,600   | \$59,639    | \$(15,939)                | \$(94,641)  | \$(110,580) |



Change in net interest  
income

- (1) Consumer loans include residential first mortgage, second mortgage, HELOC and other consumer loans.
- (2) Commercial loans include: commercial real estate, commercial and industrial, commercial lease financing loans and warehouse lending.

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## Provision for Loan Losses

### 2014 Compared to 2013

The provision for loan losses increased \$61.4 million for the year ended December 31, 2014, as compared to the year ended December 31, 2013. The increase was primarily driven by two changes in estimates: the loss emergence period related to the portfolio of residential loans and the evaluation of the risk associated with payment resets relating to the interest-only loans.

The loss emergence period is an assumption within our model and represents the average amount of time between when the loss event first occurs and when the specific loan is charged-off. The time period starts when the borrower first begins to experience financial difficulty and continues until the actual loss becomes visible to us. We analyzed our recent data including early stage delinquency, the increase in charge-offs for the first quarter 2014, continued emergence of nonperforming loans and our assessment of the time from first delinquency to charge-off. As a result, we qualitatively determined that our estimate of the average loss emergence period has lengthened. This change resulted in a \$36.9 million increase to the allowance for loan loss that reflects our updated estimate of probable losses inherent in the portfolio as of December 31, 2014.

In addition, during the first quarter 2014, certain loans in our interest-only residential first mortgage and HELOC loan portfolios began to reset. At the point of reset, the borrower's monthly payment will increase upon inclusion of repayments of principal and may increase as a result of changes in interest rates. The payment reset increases could give rise to a "payment shock" i.e. a sudden and significant increase in the borrower's monthly payment. For instance, as of November 30, 2014 we estimated an average payment shock for borrowers with resets in 2015 of approximately 101 percent (i.e. their total monthly payments increase by 101 percent). The extent of the payment shock may increase the likelihood that a borrower could default. Data we reviewed through December 31, 2014 indicated that interest-only loan modifications and defaults were greater than our previous estimates while in addition refinancing levels were below our previous estimates. These conditions resulted in a \$59.2 million increase to the allowance for loan loss as of December 31, 2014.

Data we reviewed through December 31, 2014 indicated that actual modifications and defaults in the interest-only portfolio were greater than we had estimated at December 31, 2013. Additionally, these loans are refinancing at levels below those previously estimated. We believe that the combination of these two factors indicated an increase in future delinquencies and charge-offs; therefore, the allowance for loan losses was increased to \$297.0 million at December 31, 2014 from \$207.0 million at December 31, 2013. These amounts include approximately \$111.5 million at December 31, 2014 and \$52.3 million at December 31, 2013 related to certain interest-only loans included in our residential first mortgage and HELOC loan held-for-investment portfolios which increased due to both the estimates of the average loss emergence period and our qualitative assessment of the reset risk.

Net charge-offs for the year ended December 31, 2014 totaled \$41.6 million, compared to \$168.1 million for the year ended December 31, 2013. As a percentage of the average loans held-for-investment, net charge-offs for the year ended December 31, 2014 decreased to 1.07 percent from 4.00 percent for the year ended December 31, 2013. The decrease was primarily due to lower net credit losses on bulk sales, lower levels of nonperforming loans and lower loss severity due to continuing improvement in underlying collateral values.

### 2013 Compared to 2012

The provision for loan losses decreased \$205.9 million for the year ended December 31, 2013, as compared to the year ended December 31, 2012. The decrease was primarily due to the refinements to existing loss models adopted during the first quarter 2012. The decrease also reflects a release of reserves associated with the second and third quarter

2013 troubled debt restructure ("TDR") and nonperforming residential first mortgage loan sales, overall lower net charge-offs, and refinements to the estimates of the allowance for loan losses throughout 2013.

Net charge-offs for the year ended December 31, 2013 totaled \$168.1 million, compared to \$289.0 million for the year ended December 31, 2012. As a percentage of the average loans held-for-investment, net charge-offs for the year ended December 31, 2013 decreased to 4.00 percent from 4.43 percent for the year ended December 31, 2012. The decrease was primarily due the write down of specific valuation allowances as a result of the refinements to existing loss models adopted during the first quarter 2012 and overall lower net charge-offs due to improvement in credit quality.

See the section captioned "Allowance for Loan Losses" in this discussion for further analysis of the provision for loan losses.

## Noninterest Income

The following table sets forth the components of our noninterest income.

|  | For the Years Ended December 31, |           |             |
|--|----------------------------------|-----------|-------------|
|  | 2014                             | 2013      | 2012        |
|  | (Dollars in thousands)           |           |             |
| Loan fees and charges                  | \$73,033                         | \$103,501 | \$142,908   |
| Deposit fees and charges               | 21,625                           | 20,942    | 20,370      |
| Net gain on loan sales                 | 205,803                          | 402,193   | 990,898     |
| Loan administration income             | 24,304                           | 6,035     | (797)       |
| Net return on mortgage servicing asset | 24,082                           | 90,609    | 88,485      |
| Net gain on sale of assets             | 12,361                           | 2,172     | —           |
| Net impairment losses                  | —                                | (8,789)   | (2,192)     |
| Representation and warranty provision  | (10,011)                         | (36,116)  | (256,289)   |
| Other noninterest income               | 9,868                            | 71,796    | 37,859      |
| Total noninterest income               | \$361,065                        | \$652,343 | \$1,021,242 |

## 2014 Compared to 2013

Total noninterest income decreased \$291.3 million during the year ended December 31, 2014 from the year ended December 31, 2013. The decrease was primarily due to decreases in net gain on loan sales, net return on mortgage servicing asset, lower other noninterest income and loan fees and charges, partially offset by a decrease in representation and warranty provision.

Our Mortgage Originations and Community Banking segments both earn loan origination fees and collect other charges in connection with originating residential first mortgages, commercial loans and other consumer loans held-for-sale and held-for-investment. Total loan fees and charges decreased \$30.5 million for the year ended December 31, 2014, compared to the year ended December 31, 2013, primarily due to a decrease in consumer loan originations to \$24.7 billion, as compared to \$37.5 billion during the year ended December 31, 2013. The decrease was slightly offset by a \$10.0 million unanticipated benefit from a contract renegotiation during the year ended December 31, 2014.

Our Community Banking segment collects deposit fees and other charges such as fees for non-sufficient funds checks, cashier check fees, ATM fees, overdraft protection and other account fees for services we provide to our banking customers. Deposit fees and charges increased \$0.7 million for the year ended December 31, 2014, compared to the year ended December 31, 2013, primarily due to an increase in deposit accounts. Our total number of customer checking accounts increased 2.7 percent from approximately 111,230 at December 31, 2013 to 114,286 as of December 31, 2014.

The increase of \$18.3 million in loan administration income during the year ended December 31, 2014, as compared to the year ended December 31, 2013 was primarily due to the December 2013 sale of mortgage servicing rights. Subservicing fees, ancillary income and charges on our residential first mortgage servicing increased during the year ended December 31, 2014, compared to the year ended December 31, 2013, primarily due to the MSR sale in December 2013, which we simultaneously entered into an agreement to subservice the residential mortgage loans. The total unpaid principal balance of loans subserviced for others at December 31, 2014 was \$46.7 billion, as compared to \$40.4 billion at December 31, 2013.

Net gain on loan sales decreased \$196.4 million for the year ended December 31, 2014, compared to the year ended December 31, 2013. Loan sales decreased to \$24.4 billion during the year ended December 31, 2014, compared to

\$39.1 billion sold in the year ended December 31, 2013. For the year ended December 31, 2014, the mortgage rate lock commitments decreased to \$29.5 billion, compared to \$39.3 billion in the year ended December 31, 2013. The decrease in gain on loan sales was primarily due to a lower volume of mortgage rate lock commitments and a lower gain on sale margin, reflecting a lower overall market. Changes in amounts related to loan commitments and forward sales commitments amounted to a loss of \$12.2 million for the year ended December 31, 2014, compared to a loss of \$42.0 million during the year ended December 31, 2013. The provision for representation and warranty reserve included in net gain on loan sales reflects our initial estimate of losses on probable mortgage repurchases arising from current loan sales and amounted to \$6.9 million and \$17.6 million for the years ended December 31, 2014 and 2013, respectively.

Net return on mortgage servicing asset decreased \$66.5 million for the year ended December 31, 2014, compared to the year ended December 31, 2013. The decrease was primarily due to a decline in the MSR asset as a result of MSR sales. During the year ended December 31, 2014, we sold mortgage servicing rights on a bulk basis associated with \$20.1 billion of underlying mortgage loans and \$223.1 million on a mortgage servicing released basis (i.e., sold together with the sale of underlying loans). During the year ended December 31, 2013, we sold mortgage servicing rights on a bulk basis associated with \$74.9 billion of underlying mortgage loans (including the \$40.7 billion sold) and \$0.3 billion on a servicing released basis. Under Basel III, the amount MSRs includable in regulatory capital are subject to stricter limitations. We had \$470.2 million of sales on a flow basis during the year ended December 31, 2014, compared to \$1.8 billion during the year ended December 31, 2013. The total unpaid principal balance of loans serviced for others at December 31, 2014 was \$25.4 billion, compared to \$25.7 billion at December 31, 2013.

Our provision for representation and warranty reserve decreased \$26.1 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to a change in our estimate of probable future losses related to loans sold in prior periods. The decrease from the year ended December 31, 2014, as compared to the year ended December 31, 2013 is primarily due to lower losses expected following our settlements with Fannie Mae and Freddie Mac along with our continued refinement of the representation and warranty reserve estimate while taking into consideration the recent revisions to the representation and warranty framework as published by the Federal Housing Finance Agency.

Other noninterest income decreased \$61.9 million, compared to the same period in 2013, primarily due to a \$21.1 million negative fair value adjustment on repurchased performing loans related to loans repurchased principally during periods prior to 2014 and income of \$36.8 million related to the reconsolidation, at fair value, of the HELOC securitization trusts and elimination of contingent liabilities as a result of a legal settlement in the second quarter 2013.

#### 2013 Compared to 2012

Total noninterest income decreased \$368.9 million during the year ended December 31, 2013, compared to the year ended December 31, 2012, primarily due to a decrease in net gain on loan sales and loan fees and charges, partially offset by a decrease in representation and warranty provision and an increase in other noninterest income.

Total loan fees and charges decreased \$39.4 million for the year ended December 31, 2013, compared to the year ended December 31, 2012, primarily due to a decrease in consumer loan originations to \$37.5 billion, as compared to \$53.6 billion during the year ended December 31, 2012.

Deposit fees and charges increased \$0.6 million for the year ended December 31, 2013, compared to the year ended December 31, 2012, primarily due to an increase in deposit accounts. Our total number of customer checking accounts increased 2.6 percent from approximately 108,436 at December 31, 2012 to 111,230 as of December 31, 2013.

Loan administration income increased \$6.8 million for the year ended December 31, 2013, compared to the year ended December 31, 2012, primarily due to a decline in activity due to a decrease in mortgage loan originations.

Net gain on loan sales decreased \$588.7 million for the year ended December 31, 2013, compared to the year ended December 31, 2012. The decrease was primarily due to a lower volume of mortgage rate lock commitments and a lower gain on sale margin, reflecting lower base production margin, as well as higher hedging costs, loan level pricing adjustments and the impact from guarantee fee changes from the Agencies. Loan sales decreased to \$39.1 billion in loans during the year ended December 31, 2013, compared to \$53.1 billion sold in the year ended December 31, 2012. For the year ended December 31, 2013, the mortgage rate lock commitments decreased to \$39.3 billion, compared to \$66.7 billion in the year ended December 31, 2012. Changes in amounts related to loan commitments and forward sales commitments amounted to a loss of \$42.0 million for the year ended December 31, 2013, as compared to a gain

of \$44.2 million during the year ended December 31, 2012. The provision for representation and warranty reserve included in net gain on loan sales reflects our initial estimate of losses on probable mortgage repurchases arising from current loan sales and amounted to \$17.6 million and \$24.4 million for the years ended December 31, 2013 and 2012, respectively.

Net return on mortgage servicing asset increased \$2.1 million during the year ended December 31, 2013, compared to the year ended December 31, 2012. During the year ended December 31, 2012, we sold mortgage servicing rights on a bulk basis associated with underlying mortgage loans totaling \$17.4 billion and on a servicing released basis totaling \$0.5 billion. We had \$1.8 billion of sales on a flow basis during the year ended December 31, 2013 and no sales on a flow basis during the year ended December 31, 2012. The total unpaid principal balance of loans serviced for others at December 31, 2013 was \$25.7

billion, as compared to \$76.8 billion at December 31, 2012, which decreased primarily due to the sale of the MSR portfolio completed in the fourth quarter 2013.

Our provision for representation and warranty reserve decreased \$220.2 million for the year ended December 31, 2013, compared to the same period in 2012. The decrease was primarily due to a lower level of charge-offs and settlement agreements with Fannie Mae and Freddie Mac further explained below.

During the fourth quarter 2013, we entered into settlement agreements with both Fannie Mae and Freddie Mac to resolve substantially all of the repurchase requests and obligations associated with loans originated between January 1, 2000 and December 31, 2008. The settlement with Fannie Mae, reached on November 6, 2013, was for a total resolution amount of \$121.5 million and, after paid claim credits and other adjustments, we paid \$93.5 million. We settled with Freddie Mac on December 30, 2013 for a total resolution amount of \$10.8 million and, after paid claim credits and other adjustments, we paid \$8.9 million. As a result of these settlements, we released approximately \$24.9 million of previously accrued reserves.

Other noninterest income increased \$33.9 million during the year ended December 31, 2013, compared to the same period in 2012, primarily due to a fair value adjustment of \$44.1 million related to the Financial Security Assurance Inc. ("Assured") settlement agreement, offset by a loss of \$7.2 million related to the MBIA Insurance Corporation ("MBIA") settlement agreement.

The following table provides information on our net gain on loan sales reported in our consolidated financial statements and loans sold within the period.

|   | 2014                   |                |               |                |        | Full Year    |
|---|------------------------|----------------|---------------|----------------|--------|--------------|
|   | First Quarter          | Second Quarter | Third Quarter | Fourth Quarter |        |              |
|   | (Dollars in thousands) |                |               |                |        |              |
| Net gain on loan sales  | \$45,342               | \$54,756       | \$52,175      | \$53,528       |        | 205,803      |
| Mortgage rate lock commitments (gross)                              | 6,039,871              | 8,187,881      | 7,713,074     | 7,604,879      |        | 29,545,705   |
| Loans sold and securitized  | 4,474,287              | 6,029,817      | 7,072,398     | 6,830,552      |        | 24,407,054   |
| Net margin on loan sales  | 1.01                   | % 0.91         | % 0.74        | % 0.78         | % 0.84 | %            |
| Mortgage rate lock commitments (fallout adjusted) (1)               | \$4,853,637            | \$6,693,366    | \$6,304,425   | \$6,155,532    |        | \$24,006,960 |
| Net margin on mortgage rate lock commitments (fallout adjusted) (1) | 0.93                   | % 0.82         | % 0.83        | % 0.87         | % 0.86 | %            |

(1) Fallout adjusted refers to mortgage rate lock commitments which are adjusted by a percentage of mortgage loans in the pipeline that are not expected to close based on previous historical experience and the level of interest rates.

|  | 2013                   |                |               |                |        | Full Year    |
|--|------------------------|----------------|---------------|----------------|--------|--------------|
|  | First Quarter          | Second Quarter | Third Quarter | Fourth Quarter |        |              |
|  | (Dollars in thousands) |                |               |                |        |              |
| Net gain on loan sales                 | \$137,540              | \$144,791      | \$75,073      | \$44,790       |        | \$402,193    |
| Mortgage rate lock commitments (gross) | 12,142,000             | 12,353,000     | 8,340,000     | 6,481,782      |        | 39,316,782   |
| Loans sold and securitized             | 12,822,879             | 11,123,821     | 8,344,737     | 6,783,212      |        | 39,074,649   |
| Net margin on loan sales               | 1.07                   | % 1.30         | % 0.90        | % 0.66         | % 1.03 | %            |
|  | \$9,848,417            | \$9,837,573    | \$6,605,432   | \$5,298,728    |        | \$31,590,150 |



Mortgage rate lock  
commitments (fallout adjusted)

(1)

Net margin on mortgage rate

|                           |      |        |        |        |        |   |
|---------------------------|------|--------|--------|--------|--------|---|
| lock commitments (fallout | 1.40 | % 1.47 | % 1.14 | % 0.85 | % 1.27 | % |
| adjusted) (1)             |      |        |        |        |        |   |

(1) Fallout adjusted refers to mortgage rate lock commitments which are adjusted by a percentage of mortgage loans in the pipeline that are not expected to close based on previous historical experience and the level of interest rates.

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|   | 2012                                    |                |               |                |              |   |
|---|---|----------------|---------------|----------------|--------------|---|
|   | First Quarter<br>(Dollars in thousands) | Second Quarter | Third Quarter | Fourth Quarter | Full Year    |   |
| Net gain on loan sales  | \$204,853                               | \$212,666      | \$334,426     | \$238,953      | \$990,898    |   |
| Mortgage rate lock commitments (gross)                              | 14,867,000                              | 17,534,000     | 18,089,000    | 16,242,000     | 66,732,000   |   |
| Loans sold and securitized  | 10,829,798                              | 12,777,311     | 13,876,627    | 15,610,590     | 53,094,326   |   |
| Net margin on loan sales  | 1.89                                    | % 1.66         | % 2.42        | % 1.53         | % 1.87       | % |
| Mortgage rate lock commitments (fallout adjusted) (1)               | \$10,725,618                            | \$13,346,568   | \$13,972,922  | \$12,587,980   | \$50,633,088 |   |
| Net margin on mortgage rate lock commitments (fallout adjusted) (1) | 1.91                                    | % 1.59         | % 2.39        | % 1.90         | % 1.96       | % |

(1) Fallout adjusted refers to mortgage rate lock commitments which are adjusted by a percentage of mortgage loans in the pipeline that are not expected to close based on previous historical experience and the level of interest rates.

#### Noninterest Expense

The following table sets forth the components of our noninterest expense.

|                                | For the Years Ended December 31, |           |           |   |
|--------------------------------|----------------------------------|-----------|-----------|---|
|                                | 2014                             | 2013      | 2012      |   |
|                                | (Dollars in thousands)           |           |           |   |
| Compensation and benefits      | \$233,185                        | \$279,268 | \$270,859 |   |
| Commissions                    | 35,480                           | 54,407    | 75,345    |   |
| Occupancy and equipment        | 80,386                           | 80,042    | 73,674    |   |
| Asset resolution               | 56,486                           | 52,033    | 91,349    |   |
| Federal insurance premiums     | 22,716                           | 34,873    | 49,273    |   |
| Loss on extinguishment of debt | —                                | 177,556   | 15,246    |   |
| Loan processing expense        | 36,996                           | 52,223    | 56,070    |   |
| Legal and professional expense | 50,603                           | 77,742    | 70,612    |   |
| Other noninterest expense      | 63,394                           | 109,971   | 287,267   |   |
| Total noninterest expense      | \$579,246                        | \$918,115 | \$989,695 |   |
| Efficiency ratio (1)           | 95.4                             | % 109.4   | % 75.1    | % |

(1) Total operating and administrative expenses divided by the sum of net interest income and noninterest income.

#### 2014 Compared to 2013

Total noninterest expense decreased \$338.9 million during the year ended December 31, 2014 from the year ended December 31, 2013. The decrease during the year ended December 31, 2014, was primarily due to decreases in compensation and benefits, legal and professional expenses, other noninterest expense and the absence of loss on extinguishment of debt.

The \$46.1 million decrease in compensation and benefits expense for the year ended December 31, 2014, compared to the same period in 2013, is primarily attributable to a reduction in our headcount. Our full-time equivalent employees decreased overall by 514 from December 31, 2013 to a total of 2,739 full-time equivalent employees at December 31, 2014 primarily due to the organization restructuring in January 2014.

Commission expense decreased \$18.9 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to a decrease in loan originations for the year ended December 31, 2014.

Asset resolution expenses increased \$4.5 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to increases in expenses related to GNMA buybacks, expenses related to real estate owned and expenses related to commercial loans, offset by decreases in expenses related to repurchased loans and expenses related to loans serviced for others.

Federal insurance premiums decreased \$12.2 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to a decrease in our assessment base as well as a decrease in our assessment rate. The reduction in the assessment base was caused primarily by a decrease in average total assets from December 31, 2013 compared to December 31, 2014. The decrease in the assessment rate was due to the bank reporting assets of less than \$10 billion for four consecutive quarters beginning December 31, 2013 and therefore, qualifying for small bank pricing.

Loss on extinguishment of debt decreased \$177.9 million for the year ended December 31, 2014, compared to the same period in 2013, as no prepayments took place in 2014 compared to the prepayment of \$2.9 billion of certain long-term Federal Home Loan Bank advances in 2013.

Loan processing expense decreased \$15.2 million for the year ended December 31, 2014, compared to the same period in 2013, primarily due to a decrease of \$12.7 billion in total loan originations.

Legal and professional expense decreased to \$50.6 million during the year ended December 31, 2014, compared to the year ended December 31, 2013. The decrease was primarily due to lower consulting expenses and legal fees related to the significant reduction in ongoing legal matters.

Other noninterest expense decreased \$46.6 million for the year ended December 31, 2014, compared to the same period in 2013. The decrease was primarily due to a change in the estimate of the fair value liability associated with the Department of Justice (“DOJ”) settlement arising principally from updating the related payment schedule within the settlement agreement. This decrease was partially offset by an increase of \$27.5 million related to the CFPB settlement.

#### 2013 Compared to 2012

Total noninterest expense decreased \$71.6 million during the year ended December 31, 2013 from the year ended December 31, 2012, primarily due to a decrease in commissions, asset resolution, and other noninterest expense, partially offset by higher loss on extinguishment of debt.

The \$8.4 million increase in compensation and benefits expense for the year ended December 31, 2013, compared to the year ended December 31, 2012 is primarily due to having a higher number of non-commissioned salaried employees during the first three quarters of the year ended December 31, 2013, compared to the same time period for the year ended December 31, 2012. The increase is partially offset by decreases in incentive pay related to underwriting, production and overtime compensation which resulted from a decline in mortgage activity and an overall reduction in headcount and contract employees at December 31, 2013. This is consistent with our ongoing efforts to optimize our cost structure and manage expenses in line with our current business model and operating requirements. Our full-time equivalent employees decreased overall by 409 from December 31, 2012 to a total of 3,253 at December 31, 2013.

Commission expense decreased \$20.9 million for the year ended December 31, 2013, compared to the same period in 2012, primarily due to the decrease in residential first mortgage loan originations for the year ended December 31, 2013.

Asset resolution expense decreased \$39.3 million for the year ended December 31, 2013, compared to the same period in 2012, primarily due to gains on the sale of real estate owned which resulted in an expense reduction of \$25.9 million. There was also a \$27.7 million reduction in expense on repurchased loans and a \$15.7 million reduction in agency compensatory fees during the year ended December 31, 2013.

Federal insurance premiums decreased \$14.4 million for the year ended December 31, 2013, compared to the same period in 2012, primarily due to a lower assessment rate. Our assessment rate reflected improvement in risk assessment values related to balance sheet liquidity and lower underperforming assets, and a decrease in our average total assets used in the calculation of our assessment base

Loss on extinguishment of debt increased \$162.3 million for the year ended December 31, 2013, compared to the same period in 2012, primarily due to the prepayment of \$2.9 billion of certain long-term Federal Home Loan Bank advances in 2013.

Loan processing expense decreased \$3.8 million during the year ended December 31, 2013 as compared to the year ended December 31, 2012. This reflects decreases in residential first mortgage loan origination volume, contract underwriting

expenses and costs related to the transfer of loans due to servicing sales, partially offset by an increase in contracted default servicing costs.

Legal and professional expense increased \$7.1 million during the year ended December 31, 2013, compared to the year ended December 31, 2012. The increase was primarily due to consulting fees.

Other noninterest expense decreased \$177.3 million for the year ended December 31, 2013, compared to the same period in 2012. The decrease was primarily due to \$236.6 million lower legal settlement costs for pending and threatened litigation, related to the Assured and MBIA litigations, partially offset by a \$73.0 million increase related to the fair value liability arising from the DOJ litigation. The increase in the fair value liability related to the DOJ litigation was triggered by various business and economic events, including the reversal of the valuation allowance on the DTA and other items affecting the timing of the expected cash flows. This resulted in a \$64.5 million increase in the fair value liability associated with the DOJ settlement in the fourth quarter of 2013.

#### Benefit for Income Taxes

Our benefit for income taxes for the year ended December 31, 2014 was \$34.0 million, compared to a benefit of \$416.3 million in 2013 and a benefit of \$15.6 million in 2012.

The Company's effective tax rate for 2014 was a benefit of 32.9 percent. The difference between the effective tax rate and the statutory tax rate of 35 percent is primarily due to non-taxable income and expense items, primarily the exclusion of the non-deductible penalty paid to the CFPB and the non-taxable impact of changes related to our warrants. See Note 21 of the Notes to the Consolidated Financial Statements for additional details.

The Company's effective tax rate for 2012 was a benefit of 29.7 percent. The difference between the effective tax rate and the statutory tax rate of 35 percent is primarily due to a change in our valuation allowance for net deferred tax assets and the tax benefit representing the recognition of the residual tax effect associated with previously unrealized losses on securities recorded in other comprehensive income (loss).

The table below provides the balance of our deferred tax asset valuation allowance and the associated activity.

|  | For the Years Ended December 31, |           |           |
|--|----------------------------------|-----------|-----------|
|  | 2014                             | 2013      | 2012      |
| Deferred tax asset valuation allowance   | (Dollars in thousands)           |           |           |
| Balance, beginning of year   | \$24,864                         | \$379,149 | \$418,393 |
| Charged to costs and expenses - net operating losses and other temporary differences | 8,196                            | (348,177) | (19,364)  |
| Charged to other accounts - other comprehensive income tax benefit                   | —                                | (6,108)   | (19,880)  |
| Balance, end of year   | \$33,060                         | \$24,864  | \$379,149 |

See Note 21 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.

## Fourth Quarter Results

The following table sets forth selected quarterly data.

|   | Three Months Ended                  |                                      |                                     |
|---|-------------------------------------|--------------------------------------|-------------------------------------|
|   | December 31,<br>2014<br>(Unaudited) | September 30,<br>2014<br>(Unaudited) | December 31,<br>2013<br>(Unaudited) |
|   | (Dollars in thousands)              |                                      |                                     |
| Net interest income                                 | \$61,302                            | \$64,363                             | \$41,203                            |
| Provision for loan losses                           | (4,986 )                            | (8,097 )                             | (14,112 )                           |
| Net interest income after provision for loan losses | 56,316                              | 56,266                               | 27,091                              |
| Noninterest income                                  | 98,441                              | 85,188                               | 113,146                             |
| Noninterest expense                                 | (139,253 )                          | (179,389 )                           | (388,693 )                          |
| Income (loss) before income taxes                   | 15,504                              | (37,935 )                            | (248,456 )                          |
| (Provision) benefit for income taxes                | (4,428 )                            | 10,303                               | 410,362                             |
| Net income (loss)                                   | 11,076                              | (27,632 )                            | 161,906                             |
| Preferred stock dividend/accretion                  | —                                   | —                                    | (1,449 )                            |
| Net income (loss) applicable to common stockholders | \$11,076                            | \$(27,632 )                          | \$160,457                           |
| Income (loss) per share                             |                                     |                                      |                                     |
| Diluted   | \$0.07                              | \$(0.61 )                            | \$2.77                              |
| Efficiency ratio                                    | 87.2                                | % 120.0                              | % 251.8 %                           |

## Fourth Quarter 2014 compared to Third Quarter 2014

Our net income applicable to common stock for the three months ended December 31, 2014 was \$11.1 million, or \$0.07 per diluted share, as compared to a loss of \$27.6 million, or \$0.61 loss per share, for the three months ended September 30, 2014.

Net interest income decreased to \$61.3 million for the three months ended December 31, 2014, as compared to \$64.4 million during the three months ended September 30, 2014. The decrease in net interest income was attributable to lower interest income from the Company's Ginnie Mae early buy-outs, due to a reduction in the average interest rate earned in accordance with the terms of loans with government guarantees, as well as jumbo residential first mortgage loan sales.

Provision for loan losses totaled \$5.0 million for the three months ended December 31, 2014, as compared to \$8.1 million for the three months ended September 30, 2014. The decrease was primarily attributable to lower net charge-offs. Net charge offs for the three months ended December 31, 2014 were \$9.0 million, or 0.91 percent of applicable loans, compared to \$13.1 million, or 1.36 percent of applicable loans for the three months ended September 30, 2014. The fourth quarter 2014 amount included \$3.0 million of net charge-offs associated with the sale of \$24.0 million of lower performing loans during the quarter. The net charge-offs associated with these loan sales accounted for 31 basis points of the fourth quarter's net charge-off rate.

Fourth quarter 2014 noninterest income was \$98.4 million, as compared to noninterest income of \$85.2 million for the third quarter 2014. The third quarter of 2014 included a \$10.4 million charge related to certain Federal Housing Administration indemnifications.

Fourth quarter 2014 net gain on loan sales increased to \$53.5 million, as compared to \$52.2 million for the third quarter 2014. The increase from the prior quarter reflects higher refinance volume driven by lower rates in October and early December, offsetting the seasonal decline in purchase origination volume. Fallout-adjusted locks were \$6.2

billion for the fourth quarter 2014, as compared to \$6.3 billion for the third quarter 2014. The net gain on loan sale margin increased to 0.87 percent for the fourth quarter 2014, as compared to 0.83 percent for the third quarter 2014. Representation and warranty provision improved to income of \$6.1 million for the fourth quarter 2014, as compared to an expense of \$12.5 million reported for the third quarter 2014. The change was primarily due to a \$10.4 million charge in the prior quarter related to certain indemnifications made by the Company.



Noninterest expense was \$139.3 million for the three months ended December 31, 2014, as compared to \$179.4 million during the three months ended September 30, 2014. The third quarter 2014 included a \$37.5 million litigation settlement expense with the CFPB, as well as \$1.1 million in related legal expenses.

#### Fourth Quarter 2014 compared to Fourth Quarter 2013

Our net income applicable to common stock for the three months ended December 31, 2014 was \$11.1 million, or \$0.07 per diluted share, as compared to income of \$160.5 million, or \$2.77 per diluted share, for the three months ended December 31, 2013. The decrease was primarily due to the reversal of the tax asset valuation allowance, partially offset by lower noninterest expense and higher net interest income.

Net interest income increased \$20.1 million for the three months ended December 31, 2014, compared to the same period in 2013. The increase primarily reflects a \$21.8 million decrease in the interest expense on Federal Home Loan Bank advances resulting from the prepayment of long-term advances in the fourth quarter of 2013.

The provision for loan losses decreased to \$5.0 million for the three months ended December 31, 2014, as compared to \$14.1 million for the three months ended December 31, 2013. The decrease was primarily attributable to lower net charge-offs.

Noninterest income decreased \$14.7 million in the fourth quarter of 2014, compared to the same period in 2013. The decrease was primarily attributable to a \$15.1 million decrease in the net return on the mortgage servicing asset (including off-balance sheet hedges of mortgage servicing rights) resulting from lower derivative gains, partially offset by lower net transaction costs on the sales of MSR assets. Our provision for representation and warranty decreased \$9.3 million due to the benefit associated with the previously announced settlement agreements with Fannie Mae and Freddie Mac.

Noninterest expense decreased \$249.4 million for the three months ended December 31, 2014, compared to the same period in 2013. The fourth quarter of 2013 reflected a loss on extinguishment of debt in the amount of \$177.9 million resulting from the prepayment of \$2.9 billion in long-term fixed-rate Federal Home Loan Bank advances. Other noninterest expense decreased by \$63.2 million primarily due to a decrease in the fair value liability associated with the DOJ settlement. In addition, compensation and benefits decreased \$10.6 million primarily due to a reduction in headcount. These decreases were partially offset by a \$10.0 million increase in asset resolution expense resulting from higher loss rates on Federal Housing Administration ("FHA") loans.

Provision for income tax increased \$414.8 million to \$4.4 million for the three months ended December 31, 2014, compared to a benefit of \$410.4 million during the three months ended December 31, 2013. The change was primarily attributable to the full reversal of the federal DTA valuation allowance and a partial reversal of the state DTA valuation allowance in the fourth quarter of 2013.

## OPERATING SEGMENTS

## Overview

For detail on each segment's objectives, strategies, and priorities, please read this section in conjunction with Item 1: Business section and in Note 25 of the Notes to Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein, and other sections for a full understanding of our consolidated financial performance.

The net income (loss) by operating segment is presented in the following table.

|                         | Year Ended December 31, |             |            |
|-------------------------|-------------------------|-------------|------------|
|                         | 2014                    | 2013        | 2012       |
|                         | (Dollars in thousands)  |             |            |
| Mortgage Originations   | \$106,263               | \$185,657   | \$426,936  |
| Mortgage Servicing      | (101,331)               | ) (82,689   | ) 85,052   |
| Community Banking       | (130,248                | ) (62,572   | ) (256,681 |
| Other                   | 55,851                  | 226,591     | (186,931   |
| Total net income (loss) | \$(69,465               | ) \$266,987 | \$68,376   |

The selected average balances by operating segment are presented in the following table.

|   | Year Ended December 31, |             |             |
|---|-------------------------|-------------|-------------|
|   | 2014                    | 2013        | 2012        |
|   | (Dollars in thousands)  |             |             |
| Average loans held-for-sale                             |                         |             |             |
| Mortgage Originations                                   | \$1,471,257             | \$2,312,129 | \$3,075,284 |
| Average loans repurchased with government<br>guarantees |                         |             |             |
| Mortgage Servicing                                      | \$1,215,516             | \$1,476,801 | \$2,018,079 |
| Average loans held-for-investment                       |                         |             |             |
| Community Banking                                       | \$4,121,036             | \$4,407,177 | \$6,511,455 |
| Average total assets                                    |                         |             |             |
| Mortgage Originations                                   | \$1,630,184             | \$2,442,375 | \$3,135,077 |
| Mortgage Servicing                                      | 1,349,230               | 1,711,147   | 2,376,169   |
| Community Banking                                       | 3,943,106               | 4,509,497   | 6,483,269   |
| Other   | 2,963,867               | 3,891,897   | 2,732,255   |
| Average interest-earning deposits                       |                         |             |             |
| Community Banking                                       | \$5,593,349             | \$6,168,679 | \$6,606,246 |

## Mortgage Originations

Our Mortgage Originations segment originates, acquires and sells one-to-four family residential mortgage loans. We sell substantially all of the residential mortgage loans we produce into the secondary market on a whole loan basis or securitizing the loans into mortgage-backed securities with the Agencies. During 2014, we remained one of the country's leading mortgage loan originators. We utilize three production channels to originate or acquire mortgage loans: home lending (also referred to as "retail"), as well as brokers and correspondents (also collectively referred to as "wholesale"). Each production channel originates mortgage loan products which are underwritten to the same standards. We expect to continue to leverage technology to streamline the mortgage origination process, thereby bringing service and convenience to brokers and correspondents. Sales support offices are maintained to assist brokers and correspondents nationwide. We also continue to make available to our customers various web-based tools that facilitate the mortgage loan origination process through each of our production channels. Brokers and correspondents

are able to register and lock loans, check the status of inventory, deliver documents in electronic format, generate closing documents, and request funds through the Internet. Funding for our Mortgage Originations segment is provided primarily by deposits and borrowings obtained by our Community Banking segment.

**Home Lending.** In a home lending transaction, loans are originated through a nationwide network of stand-alone home loan centers, as well as referrals from our Community Banking segment and the national direct to consumer call center. When loans are originated on a retail basis, most aspects of the lending process are completed internally, including the origination documentation (inclusive of customer disclosures) as well as the funding of the transactions. At December 31, 2014 we maintained 16 loan origination centers. At the same time, our centralized loan processing provides efficiencies and allows lending sales staff to focus on originations.

**Broker.** In a broker transaction, an unaffiliated bank or mortgage brokerage company completes several steps of the loan origination process including the loan paperwork, but the loans are underwritten on a loan-level basis to our underwriting standards and we supply the funding for the loan at closing (also known as "table funding") thereby becoming the lender of record. Currently, we have active broker relationships with approximately 600 banks, credit unions and mortgage brokerage companies located in all 50 states.

**Correspondent.** In a correspondent transaction, an unaffiliated bank or mortgage company completes the loan paperwork and also supplies the funding for the loan at closing. After the bank or mortgage company has funded the transaction, we purchase the loan at a market price. We perform a full review of each loan, whether purchased in bulk or not, purchasing only those that were originated in accordance with our underwriting guidelines. We have active correspondent relationships with approximately 750 companies, including banks, credit unions and mortgage companies located in all 50 states.

As of December 31, 2014, we ranked in the top ten mortgage lenders nationwide based on our residential first mortgage loan originations. The following tables disclose residential first mortgage loan originations by channel, type and mix for each respective period.

|                        | 2014                   |                   |                  |                   |              |
|------------------------|------------------------|-------------------|------------------|-------------------|--------------|
|                        | First<br>Quarter       | Second<br>Quarter | Third<br>Quarter | Fourth<br>Quarter | Full Year    |
|                        | (Dollars in thousands) |                   |                  |                   |              |
| Home Lending Centers   | \$226,007              | \$291,159         | \$349,244        | \$327,699         | \$1,194,109  |
| Broker                 | 1,091,068              | 1,267,403         | 1,497,548        | 1,483,493         | 5,339,512    |
| Correspondent          | 3,545,588              | 4,384,181         | 5,333,469        | 4,787,706         | 18,050,944   |
| Total                  | \$4,862,663            | \$5,942,743       | \$7,180,261      | \$6,598,898       | \$24,584,565 |
| Purchase originations  | \$2,796,654            | \$3,853,266       | \$4,460,628      | 3,543,232         | \$14,653,780 |
| Refinance originations | 2,066,009              | 2,089,477         | 2,719,633        | 3,055,666         | 9,930,785    |
| Total                  | \$4,862,663            | \$5,942,743       | \$7,180,261      | \$6,598,898       | \$24,584,565 |
| Conventional           | \$2,950,876            | \$3,706,807       | \$4,392,367      | \$4,108,262       | \$15,158,312 |
| Government             | 1,215,652              | 1,508,134         | 1,853,645        | 1,555,977         | 6,133,408    |
| Jumbo                  | 696,135                | 727,802           | 934,249          | 934,659           | 3,292,845    |
| Total                  | \$4,862,663            | \$5,942,743       | \$7,180,261      | \$6,598,898       | \$24,584,565 |

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|                        | 2013                   |                |               |                |              |
|------------------------|------------------------|----------------|---------------|----------------|--------------|
|                        | First Quarter          | Second Quarter | Third Quarter | Fourth Quarter | Full Year    |
|                        | (Dollars in thousands) |                |               |                |              |
| Home Lending Centers   | \$697,340              | \$575,016      | \$411,940     | \$296,123      | \$1,980,419  |
| Broker                 | 3,201,371              | 2,974,555      | 1,845,465     | 1,591,372      | 9,612,763    |
| Correspondent          | 8,524,540              | 7,332,558      | 5,478,385     | 4,548,166      | 25,883,649   |
| Total                  | \$12,423,251           | \$10,882,129   | \$7,735,790   | \$6,435,661    | \$37,476,831 |
| Purchase originations  | \$2,339,269            | \$3,146,501    | \$3,682,411   | 3,672,538      | \$12,840,719 |
| Refinance originations | 10,083,982             | 7,735,628      | 4,053,379     | 2,763,123      | 24,636,112   |
| Total                  | \$12,423,251           | \$10,882,129   | \$7,735,790   | \$6,435,661    | \$37,476,831 |
| Conventional           | \$8,591,784            | \$7,681,337    | \$5,247,910   | \$4,130,976    | \$25,652,007 |
| Government             | 2,799,000              | 2,535,378      | 1,930,538     | 1,560,059      | 8,824,975    |
| Jumbo                  | 1,032,467              | 665,414        | 557,342       | 744,626        | 2,999,849    |
| Total                  | \$12,423,251           | \$10,882,129   | \$7,735,790   | \$6,435,661    | \$37,476,831 |
|                        | 2012                   |                |               |                |              |
|                        | First Quarter          | Second Quarter | Third Quarter | Fourth Quarter | Full Year    |
|                        | (Dollars in thousands) |                |               |                |              |
| Home Lending Centers   | \$729,369              | \$751,075      | \$961,591     | \$998,804      | \$3,440,839  |
| Broker                 | 2,909,446              | 3,156,949      | 4,117,742     | 4,524,775      | 14,708,912   |
| Correspondent          | 7,530,594              | 8,638,977      | 9,434,287     | 9,833,218      | 35,437,076   |
| Total                  | \$11,169,409           | \$12,547,001   | \$14,513,620  | \$15,356,797   | \$53,586,827 |
| Purchase originations  | \$2,188,508            | \$3,324,501    | \$3,267,788   | 2,915,724      | \$11,696,521 |
| Refinance originations | 8,980,901              | 9,222,500      | 11,245,832    | 12,441,073     | 41,890,306   |
| Total                  | \$11,169,409           | \$12,547,001   | \$14,513,620  | \$15,356,797   | \$53,586,827 |
| Conventional           | \$7,859,960            | \$8,762,268    | \$10,020,863  | \$10,427,131   | \$37,070,222 |
| Government             | 2,611,691              | 3,085,247      | 3,178,563     | 3,363,134      | 12,238,635   |
| Jumbo                  | 697,758                | 699,486        | 1,314,194     | 1,566,532      | 4,277,970    |
| Total                  | \$11,169,409           | \$12,547,001   | \$14,513,620  | \$15,356,797   | \$53,586,827 |

The following table sets forth the net income of the Mortgage Originations segment.

|                           | For the Years Ended December 31, |             |             |
|---------------------------|----------------------------------|-------------|-------------|
|                           | 2014                             | 2013        | 2012        |
|                           | (Dollars in thousands)           |             |             |
| Net interest income       | \$58,180                         | \$75,774    | \$99,850    |
| Net loan fees and charges | 51,763                           | 85,156      | 120,181     |
| Net gain on loan sales    | 208,975                          | 419,342     | 1,014,586   |
| Other noninterest income  | (4,491)                          | ) 9,043     | 4,277       |
| Compensation and benefits | (71,983)                         | ) (90,825)  | ) (84,995)  |
| Commissions               | (35,601)                         | ) (53,369)  | ) (74,759)  |
| Loan processing expense   | (15,452)                         | ) (30,751)  | ) (39,734)  |
| Other noninterest expense | (85,128)                         | ) (228,713) | ) (612,470) |
| Net income                | \$106,263                        | \$185,657   | \$426,936   |

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|                           |             |             |             |
|---------------------------|-------------|-------------|-------------|
| Average balances          |             |             |             |
| Total loans held-for-sale | \$1,471,257 | \$2,312,129 | \$3,075,284 |
| Total assets              | 1,630,184   | 2,442,375   | 3,135,077   |

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2014 compared to 2013

The Mortgage Originations segment net income decreased \$79.4 million during the year ended December 31, 2014, compared to the same period in 2013, primarily due to a decrease in net gain on loan sales, partially offset by a decrease in noninterest expense. Net loan fees and charges decreased \$33.4 million, primarily due to a decrease in residential mortgage loan originations. The decrease in net gain on loan sales during the year ended December 31, 2014, as compared to the year ended December 31, 2013 was primarily due to lower residential mortgage rate lock commitments and a lower gain on sale margin.

Compensation and benefits decreased to \$72.0 million for the year ended December 31, 2014, as compared to \$90.8 million for the year ended December 31, 2013, primarily due to the completion of previously announced staff reductions and decreases in employee benefit and incentive compensation costs. During the year ended December 31, 2014, as compared to the year ended December 31, 2013, the decreases in commissions and loan processing expense were primarily due to lower residential first mortgage originations. During the year ended December 31, 2014, other noninterest expense decreased to \$85.1 million, as compared to \$228.7 million for the year ended December 31, 2013, primarily due to reduced corporate overhead and direct operating allocations.

2013 compared to 2012

The Mortgage Originations segment net income decreased \$241.3 million during the year ended December 31, 2013, compared to the year ended December 31, 2012. This decrease was primarily due to a decrease in net gain on loan sales, partially offset by a decrease in noninterest expense during the year ended December 31, 2013, compared to the year ended December 31, 2012. Net loan fees and charges decreased to \$85.2 million for the year ended December 31, 2013, as compared to \$120.2 million for the year ended December 31, 2012, primarily due to a decrease in residential mortgage loan originations. The decrease in net gain on loan sales during the year ended December 31, 2013, as compared to the year ended December 31, 2012 was primarily due to lower residential mortgage rate lock commitments and a lower gain on sale margin.

Compensation and benefits increased to \$90.8 million for the year ended December 31, 2013, as compared to \$85.0 million for the year ended December 31, 2012, primarily due to an expansion of the Home Lending production channel in 2013. During the year ended December 31, 2013, as compared to the year ended December 31, 2012, the decreases in commissions and loan processing expense were primarily due to lower residential first mortgage originations. During the year ended December 31, 2013, other noninterest expense decreased to \$228.7 million, as compared to \$612.5 million for the year ended December 31, 2012, primarily due to reduced corporate overhead and direct operating allocations.

Mortgage Servicing

The Mortgage Servicing segment services and subservices mortgage loans on a fee basis for others. Also, the Mortgage Servicing segment services residential mortgages held-for-investment by the Community Banking segment and mortgage servicing rights held by the Other segment. Funding for our Mortgage Servicing segment is provided primarily by deposits and borrowings obtained by our Community Banking segment.

|                                       | For the Years Ended December 31, |          |            |
|---------------------------------------|----------------------------------|----------|------------|
|                                       | 2014                             | 2013     | 2012       |
|                                       | (Dollars in thousands)           |          |            |
| Net interest income                   | \$20,873                         | \$38,031 | \$47,440   |
| Loan administration                   | 39,946                           | 48,111   | 18,068     |
| Representation and warranty provision | 551                              | (36,116  | ) (256,289 |
| Other noninterest income              | 17,788                           | (3,984   | ) 188,164  |

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|  |             |             |             |   |
|--|-------------|-------------|-------------|---|
| Compensation and benefits                          | (13,675     | ) (31,454   | ) (31,841   | ) |
| Asset resolution                                   | (52,789     | ) (61,374   | ) (86,761   | ) |
| Loan processing expense                            | (16,870     | ) (16,769   | ) (13,033   | ) |
| Other noninterest expense                          | (97,155     | ) (19,134   | ) 219,304   | ) |
| Net income   | \$(101,331  | ) \$(82,689 | ) \$85,052  | ) |
| Average balances                                   |             |             |             |   |
| Total loans repurchased with government guarantees | \$1,215,516 | \$1,476,801 | \$2,018,079 |   |
| Total assets                                       | 1,349,230   | 1,711,147   | 2,376,169   |   |

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## 2014 compared to 2013

The Mortgage Servicing segment reported a net loss of \$101.3 million for the year ended December 31, 2014, compared to a net loss of \$82.7 million for the year ended December 31, 2013, primarily due to an increase in other noninterest expense, partially offset by decreases in representation and warrant reserve, asset resolution expense and compensation and benefits expense and an increase in other noninterest income. The decrease in the representation and warranty reserve for the year ended December 31, 2014, as compared to the year ended December 31, 2013, was primarily due to the settlement agreements with Fannie Mae and Freddie Mac in the quarter ending December 31, 2013. Other noninterest income increased to \$17.8 million for the year ended December 31, 2014, as compared to a loss of \$4.0 million for the year ended December 31, 2013, primarily due to an unanticipated benefit in tax service fees from a contract renegotiation during the third quarter 2014, offset by a decrease in other loan fees due to subservice agreements and a loss on the sale of repurchased loans during the year ended December 31, 2013.

Noninterest expense increased for the year ended December 31, 2014, as compared to the year ended December 31, 2013, primarily due to an increase in other noninterest expense, partially offset by a decrease in compensation and benefits and asset resolution. During the year ended December 31, 2014, other noninterest expense increased to \$97.2 million, as compared to \$19.1 million for the year ended December 31, 2013, primarily due to an increase in net corporate overhead allocations following the settlement agreement with the CFPB, including legal fees and penalties, during the third quarter 2014. Compensation and benefits decreased to \$13.7 million for the year ended December 31, 2014, as compared to \$31.5 million for the year ended December 31, 2013, primarily due to staff reductions. Asset resolution expense decreased to \$52.8 million for the year ended December 31, 2014, as compared to \$61.4 million for the year ended December 31, 2013, as a result of a reduction in legacy foreclosure expense and expenses related to repurchased loans.

## 2013 compared to 2012

The Mortgage Servicing segment reported a net loss of \$82.7 million for the year ended December 31, 2013, compared to net income of \$85.1 million for the year ended December 31, 2012, primarily due to a decrease in other noninterest income and an increase in other noninterest expense, partially offset by an increase in loan administration income and a decrease in representation and warrant reserve and asset resolution expense. Loan administration income increased to \$48.1 million for the year ended December 31, 2013 as compared to \$18.1 million for the year ended December 31, 2012, due to a change in transfer pricing methodology to loans held-for-investment by the Community Banking segment and mortgage servicing rights held by the other segment. The decrease in the representation and warranty reserve for the year ended December 31, 2013, as compared to the year ended December 31, 2012, was primarily due to lower loss rates following the settlement agreements with Fannie Mae and Freddie Mac. Other noninterest income decreased to a loss of \$4.0 million for the year ended December 31, 2013, as compared to income of \$188.2 million for the year ended December 31, 2012, primarily due to a redistribution of MSR asset income as part of the previously announced company reorganization.

Noninterest expense increased for the year ended December 31, 2013, as compared to the year ended December 31, 2012, primarily due to an increase in other noninterest expense, partially offset by a decrease in asset resolution expense. Asset resolution expense decreased to \$61.4 million for the year ended December 31, 2013, as compared to \$86.8 million for the year ended December 31, 2012, as a result of decreases in debenture interest expense on government insured loans and agency fee accruals. During the year ended December 31, 2013, other noninterest expense increased to \$19.1 million, as compared to income of \$219.3 million for the year ended December 31, 2012. The increase is a result of a net benefit received from the allocation of representation and warrants expenses to the Mortgage Origination segment throughout 2012.

The Mortgage Servicing segment primarily services mortgage loans for others. Servicing of residential mortgage loans for third parties generates fee income and represents a significant business activity. At December 31, 2014 and December 31, 2013, we serviced portfolios of mortgage loans of \$25.4 billion and \$25.7 billion, respectively. We had a total average balance of serviced mortgage loans of \$26.7 billion for the year ended December 31, 2014 and \$69.9 billion for the year ended December 31, 2013, which generated servicing fee revenue of \$11.4 million and \$37.0 million, respectively.

The Mortgage Servicing segment also began subservicing mortgage loans for others in the fourth quarter 2013. Subservicing residential mortgage loans for third parties generates fee income. At December 31, 2014 and December 31, 2013, we subserviced portfolios of mortgage loans of \$46.7 billion and \$40.4 billion, respectively. We had a total average balance of subserviced mortgage loans of \$43.4 billion, which generated gross servicing fee revenue of \$19.9 million, during the year ended December 31, 2014.

The following table presents the unpaid principal balance (net of write downs) of residential loans serviced and the number of accounts associated with those loans.

|                                  | December 31, 2014 |                    | December 31, 2013 |                    |
|----------------------------------|-------------------|--------------------|-------------------|--------------------|
|                                  | Amount            | Number of accounts | Amount            | Number of accounts |
| Residential loan servicing       |                   |                    |                   |                    |
| Serviced for Flagstar (1)        | \$4,521,125       | 26,268             | \$4,375,009       | 28,069             |
| Serviced for others              | 25,426,768        | 117,881            | 25,743,396        | 131,413            |
| Subserviced for others (2)       | 46,723,713        | 238,498            | 40,431,867        | 198,256            |
| Total residential loans serviced | \$76,671,606      | 382,647            | \$70,550,272      | 357,738            |

(1) Includes loans held-for-investment (residential first mortgage, second mortgage and HELOC), loans held-for-sale (residential first mortgage), loans repurchased with government guarantees and repossessed assets.

(2) Does not include temporary short-term subservicing performed as a result of sales of servicing-released mortgage servicing rights. Includes repossessed assets.

Over the past three years, we sold MSR's related to \$112.4 billion of loans serviced for others on a bulk basis, including \$20.1 billion during the year ended December 31, 2014. We incurred \$2.0 million of transaction costs on the sale of our MSR's during the year ended December 31, 2014, which is included in net return on mortgage servicing asset on the Consolidated Statements of Operations.

Set forth below is a table describing the characteristics of the mortgage loans serviced for others at December 31, 2014, by year of origination.

| Year of Origination                          | 2010 and Prior         | 2011      | 2012        | 2013        | 2014         | Total / Weighted Average |
|--|------------------------|-----------|-------------|-------------|--------------|--------------------------|
|  | (Dollars in thousands) |           |             |             |              |                          |
| Unpaid principal balance (1)                 | \$1,515,507            | \$159,371 | \$1,332,481 | \$3,128,773 | \$19,290,636 | \$25,426,768             |
| Average unpaid principal balance per loan    | \$161                  | \$137     | \$195       | \$221       | \$224        | \$216                    |
| Weighted average service fee (basis points)  | 28.0                   | 27.0      | 29.0        | 26.0        | 27.0         | 27.0                     |
| Weighted average coupon                      | 4.73                   | % 4.59    | % 3.49      | % 4.33      | % 4.17       | % 4.19                   |
| Weighted average original maturity (months)  | 357                    | 323       | 344         | 326         | 335          | 336                      |
| Weighted average age (months)                | 73                     | 42        | 28          | 14          | 6            | 12                       |
| Average current FICO score (2)               | 705                    | 729       | 735         | 746         | 729          | 730                      |
| Average original LTV ratio                   | 80.3                   | % 76.2    | % 86.8      | % 76.0      | % 80.9       | % 80.6                   |
| Housing Price Index LTV, as recalculated (3) | 71.3                   | % 60.1    | % 71.0      | % 68.3      | % 78.4       | % 76.3                   |

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|            |       |       |       |        |        |         |
|------------|-------|-------|-------|--------|--------|---------|
| Loan count | 9,442 | 1,166 | 6,835 | 14,169 | 86,278 | 117,890 |
|------------|-------|-------|-------|--------|--------|---------|

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

Average note rate reflects the rate that is currently in effect. As these loans adjust on a monthly basis, the average  
(2) note rate could increase, but would not decrease, as in the current market, the floor rate on virtually all of the loans is in effect.

(3) The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level OFHEO data as of September 30, 2014.

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Set forth below is a table of the past due trends in mortgage loans serviced for others at December 31, 2014, by year of origination.

| Year of Origination          | 2010 and Prior | 2011      | 2012        | 2013        | 2014         | Total        |
|------------------------------|----------------|-----------|-------------|-------------|--------------|--------------|
| (Dollars in thousands)       |                |           |             |             |              |              |
| 30-59 days past due          | \$72,535       | \$5,590   | \$13,712    | \$9,641     | \$79,821     | \$181,299    |
| 60-89 days past due          | 32,578         | 2,223     | 4,710       | 1,247       | 13,880       | 54,638       |
| 90 days or greater past due  | 167,991        | 5,651     | 3,735       | 5,859       | 7,918        | 191,154      |
| Total past due               | 273,104        | 13,464    | 22,157      | 16,747      | 101,619      | 427,091      |
| Current                      | 1,242,403      | 145,907   | 1,310,325   | 3,112,026   | 19,189,016   | 24,999,677   |
| Unpaid principal balance (1) | \$1,515,507    | \$159,371 | \$1,332,482 | \$3,128,773 | \$19,290,635 | \$25,426,768 |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

Set forth below is a table describing the characteristics of the residential mortgage loans subserviced for others at December 31, 2014, by year of origination.

| Year of Origination                          | 2010 and Prior | 2011        | 2012         | 2013         | 2014        | Total / Weighted Average |
|--|----------------|-------------|--------------|--------------|-------------|--------------------------|
| (Dollars in thousands)                       |                |             |              |              |             |                          |
| Unpaid principal balance (1)                 | \$7,773,686    | \$5,109,332 | \$19,759,465 | \$12,484,686 | \$1,596,544 | \$46,723,713             |
| Average unpaid principal balance per loan    | \$134          | \$176       | \$220        | \$223        | \$280       | \$196                    |
| Weighted average service fee (basis points)  | 36.0           | 27.0        | 28.0         | 27.0         | 25.0        | 29.0                     |
| Weighted average coupon                      | 5.16           | % 4.19      | % 3.61       | % 3.62       | % 4.40      | % 3.96                   |
| Weighted average original maturity (months)  | 346            | 318         | 327          | 328          | 360         | 330                      |
| Weighted average age (months)                | 67             | 40          | 29           | 20           | 7           | 33                       |
| Average current FICO score (2)               | 692            | 751         | 755          | 751          | 756         | 744                      |
| Average original LTV ratio                   | 88.8           | % 72.6      | % 73.5       | % 75.0       | % 73.0      | % 76.3                   |
| Housing Price Index LTV, as recalculated (3) | 78.3           | % 55.8      | % 57.6       | % 63.5       | % 70.0      | % 62.9                   |
| Loan count                                   | 58,044         | 29,078      | 89,803       | 55,864       | 5,709       | 238,498                  |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

Average note rate reflects the rate that is currently in effect. As these loans adjust on a monthly basis, the average (2) note rate could increase, but would not decrease, as in the current market, the floor rate on virtually all of the loans is in effect.

(3)

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The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level OFHEO data as of September 30, 2014.

Set forth below is a table of the past due trends in residential mortgage loans subserviced for others at December 31, 2014, by year of origination.

| Year of Origination          | 2010 and<br>Prior      | 2011        | 2012         | 2013         | 2014        | Total        |
|------------------------------|------------------------|-------------|--------------|--------------|-------------|--------------|
|                              | (Dollars in thousands) |             |              |              |             |              |
| 30-59 days past due          | \$400,134              | \$51,059    | \$103,184    | \$48,996     | \$2,042     | \$605,415    |
| 60-89 days past due          | 219,878                | 23,604      | 35,661       | 15,150       | —           | 294,293      |
| 90 days or greater past due  | 378,050                | 40,581      | 67,895       | 28,270       | —           | 514,796      |
| Total past due               | 998,062                | 115,244     | 206,740      | 92,416       | 2,042       | 1,414,504    |
| Current                      | 6,775,623              | 4,994,089   | 19,552,725   | 12,392,270   | 1,594,502   | 45,309,209   |
| Unpaid principal balance (1) | \$7,773,685            | \$5,109,333 | \$19,759,465 | \$12,484,686 | \$1,596,544 | \$46,723,713 |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

## Community Banking

Our Community Banking segment consists primarily of four groups: Branch Banking, Commercial and Business Banking, Warehouse Lending and held-for-investment loan portfolio. The groups within the Community Banking segment originate consumer loans, commercial loans and warehouse loans; accept consumer, business and governmental deposits; and offer liquidity management products, capital markets services and other services. The liquidity management products include customized treasury management solutions and international wire services. Capital market services that allow for risk mitigation are offered through interest rate swap products. At December 31, 2014, Branch Banking included 107 banking centers located throughout Michigan. During year ended December 31, 2014, we relocated one and closed five banking centers to better align the branch structure with the Company's focus on key market areas and to improve banking center efficiencies. Commercial and Business Banking includes relationship and portfolio managers throughout Michigan's major markets. Warehouse Lending offers lines of credit to other mortgage lenders nationally, allowing those lenders to fund the closing of residential first mortgage loans.

|                                 | Year Ended December 31, |             |              |
|---------------------------------|-------------------------|-------------|--------------|
|                                 | 2014                    | 2013        | 2012         |
|                                 | (Dollars in thousands)  |             |              |
| Net interest income             | \$ 149,586              | \$ 159,859  | \$ 208,209   |
| Provision for loan losses       | (131,553 )              | (70,142 )   | (276,047 )   |
| Deposit fees and charges        | 21,613                  | 20,942      | 20,379       |
| Other noninterest income        | (2,699 )                | 6,912       | 5,635        |
| Compensation and benefits       | (56,842 )               | (64,751 )   | (68,923 )    |
| Federal insurance premiums      | (15,071 )               | (21,064 )   | (30,329 )    |
| Other noninterest expense       | (95,282 )               | (94,328 )   | (115,605 )   |
| Net (loss) income               | \$(130,248 )            | \$(62,572 ) | \$(256,681 ) |
| Average balances                |                         |             |              |
| Total loans held-for-investment | \$4,121,036             | \$4,407,177 | \$6,511,455  |
| Total assets                    | 3,943,106               | 4,509,497   | 6,483,269    |
| Total interest-bearing deposits | 5,593,349               | 6,168,679   | 6,606,246    |

## 2014 compared to 2013

During the year ended December 31, 2014, the Community Banking segment reported an increase in net loss, as compared to the year ended December 31, 2013. The increase in net loss during the year ended December 31, 2014, as compared to the year ended December 31, 2013, was primarily due to an increase in provision for loan losses and decreases in net interest income and noninterest income.

Net interest income decreased to \$149.6 million during the year ended December 31, 2014, as compared to \$159.9 million during the year ended December 31, 2013, as a result of lower average residential first mortgage held-for-sale loans and lower average warehouse and residential first mortgage held-for-investment loans.

The provision for loan losses increased to \$131.6 million during the year ended December 31, 2014, as compared to \$70.1 million during the year ended December 31, 2013, primarily driven by two changes in estimates: the change in estimate of the loss emergence period and the risk associated with payment resets relating to the interest-only loans.

Noninterest income decreased during the year ended December 31, 2014, as compared to the year ended December 31, 2013, primarily due to the first quarter 2014 adjustment to the originally recorded fair value of performing repurchased loans. Total noninterest expenses increased for the year ended December 31, 2014, as compared to the year ended December 31, 2013, due to decreases in compensation and benefits and federal deposit insurance premiums, partially offset by an increase in asset resolution expenses.





## 2013 compared to 2012

During the year ended December 31, 2013, the Community Banking segment reported a decrease in net loss as compared to the year ended December 31, 2012 primarily due to a decrease in provision for loan losses and a decrease in noninterest expense, partially offset by a decrease in net interest income.

Net interest income decreased to \$159.9 million during the year ended December 31, 2013, as compared to \$208.2 million during the year ended December 31, 2012, as a result of lower average commercial, warehouse and residential first mortgage held-for-investment loans due to a decrease in loan originations and the sale of commercial loans during the year ended December 31, 2013.

The provision for loan losses decreased to \$70.1 million during the year ended December 31, 2013, as compared to \$276.0 million during the year ended December 31, 2012, primarily due to continued run-off of the loan portfolio, risk model enhancements and the release of loan loss reserves resulting from the sale of TDR and nonperforming loans.

Noninterest income increased during the year ended December 31, 2013, as compared to the year ended December 31, 2012, primarily due to lower internal loan servicing charges. Total noninterest expenses decreased for the year ended December 31, 2013, as compared to the year ended December 31, 2012 due to decreases in compensation and benefits, federal deposit insurance premiums and asset resolution expenses.

### Loans held-for-investment

Residential first mortgage loans. At December 31, 2014, most of our held-for-investment residential first mortgage loans had been originated in 2008 or prior years with underwriting criteria that varied by product and with the standards in place at the time of origination. Loans originated after 2008 are loans that generally satisfy specific criteria for sale into securitization pools insured by the Agencies or were repurchased from the Agencies subsequent to such sales.

At December 31, 2014, the largest geographic concentrations of our residential first mortgage loans in our held-for-investment portfolio were in California, Florida and Michigan, which represented 53.9 percent of such loans outstanding.

The following table identifies our held-for-investment mortgages by major category, at December 31, 2014 and December 31, 2013.

|   | Unpaid<br>Principal<br>Balance (1) | Average<br>Note Rate | Average<br>Original<br>FICO<br>Score | Average<br>Current<br>FICO Score<br>(2) | Weighted<br>Average<br>Maturity | Average<br>Original<br>LTV Ratio | Housing Price<br>Index LTV, as<br>recalculated (3) |   |
|---|------------------------------------|----------------------|--------------------------------------|---|---------------------------------|----------------------------------|--|---|
| December 31, 2014<br>(Dollars in thousands) |                                    |                      |                                      |   |                                 |                                  |  |   |
| Residential first mortgage loans            |                                    |                      |                                      |   |                                 |                                  |  |   |
| Amortizing                                  | \$1,540,298                        | 3.79                 | % 714                                | 715                                     | 292                             | 75.7                             | % 70.6   | % |
| Interest only                               | 627,982                            | 3.63                 | % 727                                | 738                                     | 263                             | 74.0                             | % 80.1   | % |
| Option ARMs                                 | 32,417                             | 2.86                 | % 719                                | 717                                     | 282                             | 69.6                             | % 87.5   | % |
| Subprime (4)                                | 2,018                              | 8.42                 | % 625                                | 685                                     | 268                             | 74.8                             | % 85.2   | % |
| Total residential first mortgage loans      | \$2,202,715                        | 3.73                 | % 718                                | 721                                     | 283                             | 75.2                             | % 73.6   | % |
| December 31, 2013                           |                                    |                      |                                      |   |                                 |                                  |  |   |
| Residential first mortgage loans            |                                    |                      |                                      |   |                                 |                                  |  |   |
| Amortizing                                  | \$1,392,778                        | 4.03                 | % 707                                | 695                                     | 302                             | 75.3                             | % 78.9   | % |
| Interest only                               | 1,051,157                          | 3.76                 | % 724                                | 733                                     | 264                             | 74.6                             | % 83.7   | % |
| Option ARMs                                 | 37,159                             | 2.94                 | % 717                                | 708                                     | 297                             | 69.2                             | % 92.0   | % |
| Subprime (4)                                | 3,230                              | 8.16                 | % 628                                | 643                                     | 282                             | 70.2                             | % 92.0   | % |
| Total residential first mortgage loans      | \$2,484,324                        | 3.90                 | % 714                                | 711                                     | 286                             | 74.9                             | % 81.2   | % |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

(2) Current FICO scores obtained at various times during the year ended December 31, 2014.

(3) The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level OFHEO data as of September 30, 2014.

(4) Subprime loans are defined in accordance with the FDIC's assessment regulations definitions for subprime loans, which includes loans with FICO scores below 620 or similar characteristics.

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The following table identifies our held-for-investment mortgages by major category, at December 31, 2014.

| December 31, 2014                      | Unpaid Principal Balance (1) | Average Note Rate | Average Original FICO Score | Average Current FICO Score (2) | Weighted Average Maturity | Average Original LTV Ratio | Housing Price Index LTV, as recalculated (3) |
|--|------------------------------|-------------------|-----------------------------|--------------------------------|---------------------------|----------------------------|--|
| (Dollars in thousands)                 |                              |                   |                             |                                |                           |                            |  |
| Residential first mortgage loans       |                              |                   |                             |                                |                           |                            |  |
| Amortizing                             |                              |                   |                             |                                |                           |                            |  |
| 3/1 ARM                                | \$122,947                    | 3.19              | % 688                       | 709                            | 238                       | 79.2                       | % 66.4                                       |
| 5/1 ARM                                | 571,820                      | 3.33              | % 721                       | 736                            | 259                       | 74.5                       | % 65.5                                       |
| 7/1 ARM                                | 165,631                      | 3.56              | % 758                       | 774                            | 345                       | 70.7                       | % 65.8                                       |
| Other ARM                              | 45,138                       | 3.09              | % 679                       | 700                            | 234                       | 83.2                       | % 65.0                                       |
| Fixed mortgage loans (4)               | 634,762                      | 4.44              | % 703                       | 683                            | 322                       | 77.1                       | % 77.8                                       |
| Total amortizing                       | 1,540,298                    | 3.79              | % 714                       | 715                            | 292                       | 75.7                       | % 70.6                                       |
| Interest only                          |                              |                   |                             |                                |                           |                            |  |
| 3/1 ARM                                | 89,116                       | 3.26              | % 727                       | 727                            | 249                       | 74.3                       | % 78.3                                       |
| 5/1 ARM                                | 366,580                      | 3.13              | % 723                       | 739                            | 259                       | 75.0                       | % 82.0                                       |
| 7/1 ARM                                | 30,155                       | 2.74              | % 731                       | 736                            | 268                       | 74.5                       | % 86.2                                       |
| Other ARM                              | 50,232                       | 3.13              | % 751                       | 765                            | 307                       | 65.1                       | % 60.4                                       |
| Other interest only                    | 91,899                       | 6.52              | % 729                       | 730                            | 270                       | 73.7                       | % 84.4                                       |
| Total interest only                    | 627,982                      | 3.63              | % 727                       | 738                            | 263                       | 74.0                       | % 80.1                                       |
| Option ARMs                            | 32,417                       | 2.86              | % 719                       | 717                            | 282                       | 69.6                       | % 87.5                                       |
| Subprime (5)                           |                              |                   |                             |                                |                           |                            |  |
| 3/1 ARM                                | 47                           | 10.30             | % 685                       | 683                            | 250                       | 95.0                       | % 62.0                                       |
| Other ARM                              | 71                           | 9.75              | % 572                       | 658                            | 258                       | 90.0                       | % 76.6                                       |
| Other subprime                         | 1,900                        | 8.32              | % 625                       | 686                            | 269                       | 73.7                       | % 86.0                                       |
| Total subprime                         | \$2,018                      | 8.42              | % 625                       | 685                            | 268                       | 74.8                       | % 85.2                                       |
| Total residential first mortgage loans | \$2,202,715                  | 3.73              | % 718                       | 721                            | 283                       | 75.2                       | % 73.6                                       |
| Second mortgage loans (6) (7)          | \$149,779                    | 6.88              | % 728                       | 728                            | 115                       | 20.6                       | % 19.0                                       |
| HELOC loans (6) (7)                    | \$255,663                    | 5.39              | % 731                       | 731                            | 78                        | 26.0                       | % 24.3                                       |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

(2) Current FICO scores obtained at various times during the year ended December 31, 2014.

(3) The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level OFHEO data as of September 30, 2014.

(4) Includes substantially fixed rate mortgage loans.

(5) Subprime loans are defined in accordance with the FDIC's assessment regulations definitions for subprime loans, which includes loans with FICO scores below 620 or similar characteristics.

(6) Reflects lower LTV only as to second liens because information regarding the first liens is not available.

(7) Includes \$53.1 million and \$131.6 million of second mortgage and HELOC loans, respectively, that are accounted for under the fair value option at December 31, 2014. The combined LTV information is not available for these loans.

Adjustable-rate mortgage loans. Adjustable rate mortgage ("ARM") loans held-for-investment were originated using Fannie Mae and Freddie Mac guidelines as a base framework, and the debt-to-income ratio guidelines and documentation typically followed the Automated Underwriting System guidelines. Our underwriting guidelines were

designed with the intent to minimize layered risk. The maximum ratios allowable for purposes of both the LTV ratio and the combined loan-to-value ("CLTV") ratio, which includes second mortgages on the same collateral, was 100 percent, but subordinate (or second mortgage) financing was not allowed over a 90 percent LTV ratio. At a 100 percent LTV ratio with private mortgage insurance, the minimum acceptable FICO score, or the "floor," was 700, and at lower LTV ratio levels, the FICO floor was 620.

Option ARMs. We previously offered option ARMs, which are adjustable rate mortgage loans that permit a borrower to select one of three monthly payment options when the loan is first originated: (i) a principal and interest payment that would fully repay the loan over its stated term, (ii) an interest-only payment that would require the borrower to pay only the interest

due each month but would have a period (usually 10 years) after which the entire amount of the loan would need to be repaid or refinanced, and (iii) a minimum payment amount selected by the borrower and which might include principal and some interest, with the unpaid interest added to the balance of the loan (i.e., a process known as "negative amortization").

Set forth below are the accumulated amounts of interest income arising from the net negative amortization portion of loans during the years ended December 31.

|      | Unpaid Principal Balance of<br>Loans in Negative Amortization<br>At Year-End (1)<br>(Dollars in thousands) | Amount of Net Negative<br>Amortization Accumulated as<br>Interest Income During Period |
|------|--|--|
| 2014 | \$18,934   | \$2,063  |
| 2013 | \$23,254   | \$2,368  |
| 2012 | \$37,747   | \$3,513  |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

Set forth below are the frequencies at which the interest rate on ARM loans outstanding at December 31, 2014, will reset.

| Reset frequency                | # of Loans             | Balance     | % of the Total |   |
|--------------------------------|------------------------|-------------|----------------|---|
|                                | (Dollars in thousands) |             |                |   |
| Monthly                        | 90                     | \$16,860    | 1.1            | % |
| Semi-annually                  | 2,719                  | 826,242     | 56.0           | % |
| Annually                       | 2,295                  | 314,251     | 21.3           | % |
| No reset — nonperforming loans | 1,235                  | 316,801     | 21.5           | % |
| Total                          | 6,339                  | \$1,474,154 | 100.0          | % |

Set forth below as of December 31, 2014, are the amounts of the ARM loans in our held-for-investment loan portfolio with interest rate reset dates in the periods noted. As indicated in the above table, loans may reset more than once over a three-year period and nonperforming loans do not reset while in the nonperforming status. Accordingly, the table below may include the same loans in more than one period.

|                 | 1 <sup>st</sup> Quarter | 2 <sup>nd</sup> Quarter | 3 <sup>rd</sup> Quarter | 4 <sup>th</sup> Quarter |
|-----------------|-------------------------|-------------------------|-------------------------|-------------------------|
|                 | (Dollars in thousands)  |                         |                         |                         |
| 2015            | \$463,454               | \$484,432               | \$519,162               | \$477,114               |
| 2016            | 512,441                 | 492,977                 | 524,791                 | 484,231                 |
| 2017            | 515,570                 | 497,775                 | 526,579                 | 487,034                 |
| Later years (1) | 596,269                 | 566,010                 | 641,559                 | 584,963                 |

(1) Later years reflect one reset period per loan.

Interest-only mortgages. We offer, on a limited basis, adjustable-rate, fixed term loans with 10-year, interest-only options. These loans were originated using Fannie Mae and Freddie Mac guidelines as a base framework. We generally applied the debt-to-income ratio guidelines and documentation using the automated underwriting Approve/Reject response requirements of Fannie Mae and Freddie Mac. During 2013, we began originating interest-only home equity line of credit loans that were secured by first lien mortgages. These loans have a 10-year interest-only draw period followed by a 20-year fixed fully amortizing period. Once these loans reach the 20-year fixed fully amortizing period these loans are classified as amortizing loans for this disclosure.



Set forth below is a table describing the characteristics of the interest-only mortgage loans at the dates indicated in our held-for-investment mortgage portfolio at December 31, 2014, by year of origination.

| Year of Origination                                     | 2004 and<br>Prior      | 2005      | 2006     | 2007      | Post 2008 | Total /<br>Weighted<br>Average |   |
|---|------------------------|-----------|----------|-----------|-----------|--------------------------------|---|
|   | (Dollars in thousands) |           |          |           |           |                                |   |
| Unpaid principal balance (1)                            | \$28,843               | \$304,974 | \$57,610 | \$204,954 | \$31,601  | \$627,982                      |   |
| Average note rate                                       | 3.37                   | % 3.32    | % 3.38   | % 4.25    | % 3.27    | % 3.63                         | % |
| Average original FICO score                             | 716                    | 728       | 724      | 724       | 763       | 727                            |   |
| Average current FICO score<br>(2)                       | 694                    | 743       | 729      | 734       | 767       | 738                            |   |
| Average original LTV ratio                              | 75.3                   | % 75.0    | % 74.0   | % 74.6    | % 59.0    | % 74.0                         | % |
| Housing Price Index LTV, as<br>recalculated (3)         | 72.2                   | % 79.5    | % 84.3   | % 85.9    | % 47.2    | % 80.1                         | % |
| Underwritten with low or<br>stated income documentation | 25.0                   | % 31.0    | % 47.0   | % 52.0    | % 1.0     | % 37.0                         | % |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

(2) Current FICO scores obtained at various times during the year ended December 31, 2014.

(3) The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level OFHEO data as of September 30, 2014.

Set forth below is a table describing the amortization date and payment shock of current interest-only mortgage loans at the dates indicated in our held-for-investment mortgage portfolio at December 31, 2014.

|  | 2015                   | 2016     | 2017      | 2018    | Thereafter | Total /<br>Weighted<br>Average |   |
|--|------------------------|----------|-----------|---------|------------|--------------------------------|---|
|  | (Dollars in thousands) |          |           |         |            |                                |   |
| Unpaid principal balance (1)                           | \$313,242              | \$55,307 | \$221,210 | \$9,574 | \$28,649   | \$627,982                      |   |
| Weighted average rate                                  | 3.34                   | % 3.31   | % 4.07    | % 4.54  | % 3.09     | % 3.45                         | % |
| Average original monthly<br>payment per loan (dollars) | \$1,399                | \$1,562  | \$2,760   | \$2,323 | \$293      | \$1,458                        |   |
| Average current monthly<br>payment per loan (dollars)  | \$776                  | \$798    | \$1,726   | \$1,538 | \$145      | \$844                          |   |
| Average amortizing payment<br>per loan (dollars)       | \$1,593                | \$1,610  | \$3,038   | \$2,191 | \$344      | \$1,623                        |   |
| Loan count   | 1,132                  | 198      | 448       | 25      | 472        | 2,275                          |   |
| Payment shock (dollars) (2)                            | \$818                  | \$811    | \$1,313   | \$653   | \$198      | \$779                          |   |
| Payment shock (percent)                                | 105.0                  | % 102.0  | % 76.0    | % 42.0  | % 137.0    | % 92.0                         | % |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

(2) Represents difference between current payment and new payment.

Second mortgage loans. The majority of second mortgages we originated were closed in conjunction with the closing of the residential first mortgages originated by us. We generally required the same levels of documentation and ratios as with our residential first mortgages. For second mortgages closed in conjunction with a residential first mortgage loan that was not being originated by us, our allowable debt-to-income ratios for approval of the second mortgages were capped at 40 percent to 45 percent. In the case of a loan closing in which full documentation was required and the loan was being used to acquire the borrower's primary residence, we allowed a CLTV ratio of up to 100 percent; for similar loans that also contained higher risk elements, we limited the maximum CLTV to 90 percent. FICO floors ranged from 620 to 720, and fixed and adjustable rate loans were available with terms ranging from five to 20 years.

Home Equity Line of Credit loans. HELOC loan originations were re-launched in June 2011 as a banking center originated portfolio product. Current HELOC guidelines and pricing parameters have been established to attract high credit quality loans with long term profitability. The minimum FICO is 680, maximum CLTV is 80 percent, and the maximum debt-to-income ratio is 45 percent. In relation to HELOC loans originated in 2009 and prior years, the majority were closed in conjunction with the closing of related first mortgage loans originations. Documentation requirements for HELOC applications were generally the same as those required of borrowers for the first mortgage loans originated by us, and debt-to-income ratios were capped at 50 percent. For HELOCs closed in conjunction with the closing of a first mortgage loan that was not being



originated by us, our debt-to-income ratio requirements were capped at 40 percent to 45 percent and the LTV was capped at 80 percent. The qualifying payment varied over time and included terms such as either 0.75 percent of the line amount or the interest only payment due on the full line based on the current rate plus 0.5 percent. HELOCs were available in conjunction with primary residence transactions that required full documentation, and the borrower was allowed a CLTV ratio of up to 100 percent. For similar loans that also contained higher risk elements, we limited the maximum CLTV to 90 percent. FICO floors ranged from 620 to 720. The HELOC terms called for monthly interest only payments with a balloon principal payment due at the end of 10 years. At times, initial teaser rates were offered for the first three months.

Commercial loans held-for-investment. Our Commercial and Business Banking group includes relationship and portfolio managers throughout Michigan's major markets. Our commercial loans held-for-investment totaled \$1.8 billion at December 31, 2014 and \$1.0 billion at December 31, 2013, and consists of four loan types: commercial real estate, commercial and industrial, commercial lease financing and warehouse loans, each of which is discussed in more detail below. During the year ended December 31, 2014, we originated \$397.8 million in commercial loans, compared to \$239.5 million during the year ended December 31, 2013. The following table identifies the commercial loan held-for-investment portfolio by loan type and selected criteria.

#### Commercial Loans Held-for-Investment

| December 31, 2014                           | Balance                | Average<br>Note Rate | Loan on<br>Nonaccrual<br>Status |
|---|------------------------|----------------------|---------------------------------|
|   | (Dollars in thousands) |                      |                                 |
| Commercial real estate loans:               |                        |                      |                                 |
| Fixed rate                                  | \$80,999               | 5.1%                 | \$—                             |
| Adjustable rate                             | 541,519                | 2.9%                 | —                               |
| Total commercial real estate loans          | 622,518                |                      | \$—                             |
| Net deferred fees and other                 | (2,505                 | )                    |                                 |
| Total commercial real estate loans          | \$620,013              |                      |                                 |
| Commercial and industrial loans:            |                        |                      |                                 |
| Fixed rate                                  | \$17,702               | 4.2%                 | \$—                             |
| Adjustable rate                             | 408,407                | 3.4%                 | —                               |
| Total commercial and industrial loans       | 426,109                |                      | \$—                             |
| Net deferred fees and other                 | (6,609                 | )                    |                                 |
| Total commercial and industrial loans       | \$419,500              |                      |                                 |
| Commercial lease financing loans:           |                        |                      |                                 |
| Fixed rate                                  | \$9,654                | 3.5%                 | \$—                             |
| Net deferred fees and other                 | 33                     |                      |                                 |
| Total commercial lease financing loans      | \$9,687                |                      |                                 |
| Warehouse Loans                             |                        |                      |                                 |
| Adjustable rate                             | 788,518                | 3.8%                 |                                 |
| Net deferred fees and other                 | (19,874                | )                    |                                 |
| Total warehouse loans                       | 768,644                |                      |                                 |
| Total commercial loans and warehouse loans: |                        |                      |                                 |
| Fixed rate                                  | \$108,355              | 4.8%                 | \$—                             |
| Adjustable rate                             | 1,738,444              | 3.3%                 | —                               |
| Total commercial loans held-for-investment  | 1,846,799              |                      | \$—                             |
| Net deferred fees and other                 | (28,955                | )                    |                                 |
| Total commercial loans held-for-investment  | \$1,817,844            |                      |                                 |



## Commercial Loans Held-for-Investment

| December 31, 2013                          | Balance                | Average<br>Note Rate | Loan on<br>Nonaccrual<br>Status |
|--|------------------------|----------------------|---------------------------------|
|  | (Dollars in thousands) |                      |                                 |
| Commercial real estate loans:              |                        |                      |                                 |
| Fixed rate                                 | \$172,598              | 5.4%                 | \$1,500                         |
| Adjustable rate                            | 237,071                | 3.0%                 | —                               |
| Total commercial real estate loans         | 409,669                |                      | \$1,500                         |
| Net deferred fees and other                | (799)                  | )                    |                                 |
| Total commercial real estate loans         | \$408,870              |                      |                                 |
| Commercial and industrial loans:           |                        |                      |                                 |
| Fixed rate                                 | \$12,782               | 4.3%                 | \$—                             |
| Adjustable rate                            | 195,500                | 2.7%                 | —                               |
| Total commercial and industrial loans      | 208,282                |                      | \$—                             |
| Net deferred fees and other                | (1,095)                | )                    |                                 |
| Total commercial and industrial loans      | \$207,187              |                      |                                 |
| Commercial lease financing loans:          |                        |                      |                                 |
| Fixed rate                                 | \$10,613               | 3.5%                 | \$—                             |
| Net deferred fees and other                | (272)                  | )                    |                                 |
| Total commercial lease financing loans     | \$10,341               |                      |                                 |
| Warehouse Loans                            |                        |                      |                                 |
| Adjustable rate                            | 429,158                | 4.2%                 |                                 |
| Net deferred fees and other                | (5,641)                | )                    |                                 |
| Total warehouse loans                      | 423,517                |                      |                                 |
| Total commercial loans:                    |                        |                      |                                 |
| Fixed rate                                 | \$195,993              | 5.2%                 | \$1,500                         |
| Adjustable rate                            | 861,729                | 3.5%                 | —                               |
| Total commercial loans held-for-investment | 1,057,722              |                      | \$1,500                         |
| Net deferred fees and other                | (7,807)                | )                    |                                 |
| Total commercial loans held-for-investment | \$1,049,915            |                      |                                 |

The average loan balance in our total commercial held-for-investment loan portfolio was approximately \$1.2 million for the period ending December 31, 2014, with the largest loan being \$49.8 million. There are approximately 53 loans with more than \$5.0 million of unpaid principal balance (net of write downs) and those loans comprised approximately \$601.1 million, or 56.8 percent, of the total commercial held-for-investment loan portfolio in the aggregate.

Commercial real estate loans. Our commercial real estate held-for-investment loan portfolio is comprised of loans that are collateralized by real estate properties intended to be income-producing in the normal course of business.

The following table discloses our total unpaid principal balance (net of write downs) of commercial real estate held-for-investment loans by geographic concentration and collateral type at December 31, 2014.

| Collateral Type | State                  |            |          | Total (1) |   |
|-----------------|------------------------|------------|----------|-----------|---|
|                 | Michigan               | California | Other    |           |   |
|                 | (Dollars in thousands) |            |          |           |   |
| Office          | \$145,833              | \$7,017    | \$—      | \$152,850 |   |
| Retail          | 89,874                 | 9,259      | 17,623   | 116,756   |   |
| Industrial      | 79,292                 | 10,734     | 9,884    | 99,910    |   |
| Apartments      | 72,225                 | —          | 4,902    | 77,127    |   |
| Other           | 162,491                | 1,301      | 12,083   | 175,875   |   |
| Total           | \$549,715              | \$28,311   | \$44,492 | \$622,518 |   |
| Percent         | 88.3                   | % 4.5      | % 7.1    | % 100.0   | % |

(1)Unpaid principal balance, net of write downs, does not include premiums or discounts.

Commercial and industrial loans. Commercial and industrial held-for-investment loan facilities typically include lines of credit and term loans to small or middle market businesses for use in normal business operations to finance working capital needs, equipment purchases and expansion projects.

Warehouse lending. We also continue to offer warehouse lines of credit to other mortgage lenders. These allow the lender to fund the closing of residential first mortgage loans. Each extension or drawdown on the line is collateralized by the residential first mortgage loan being funded. Underlying mortgage loans are predominately originated using Agencies underwriting standards. These lines of credit are, in most cases, personally guaranteed by one or more principal officers of the borrower. The aggregate committed amount of adjustable rate warehouse lines of credit granted to other mortgage lenders at December 31, 2014 was \$1.6 billion, of which \$0.8 billion was outstanding, compared to \$2.1 billion committed at December 31, 2013, of which \$0.4 billion was outstanding.

#### Other

The Other segment includes treasury functions, income and expense impact of equity and cash, the effect of eliminations of transactions between segments, tax benefits not assigned to specific operating segments, the funding revenue associated with stockholders' equity, and charges or credits of an unusual or infrequent nature that are not reflective of the normal operations of the operating segments and miscellaneous other expenses of a corporate nature. The treasury functions include administering the investment portfolio, balance sheet funding, interest rate risk management and MSR asset valuation, hedging and sales into the secondary market.

|  | For the Years Ended December 31, |            |             |
|--|----------------------------------|------------|-------------|
|  | 2014                             | 2013       | 2012        |
|  | (Dollars in thousands)           |            |             |
| Net interest income                    | \$17,651                         | \$(87,013) | \$(58,268)  |
| Loan administration                    | (11,388)                         | (36,995)   | (7)         |
| Net return on mortgage servicing asset | 23,976                           | 90,854     | (109,690)   |
| Other noninterest income               | 15,030                           | 49,077     | 15,938      |
| Noninterest expense                    | (23,397)                         | (205,582)  | (50,549)    |
| Income (loss) before taxes             | 21,872                           | (189,659)  | (202,576)   |
| Benefit for income taxes               | 33,979                           | 416,250    | 15,645      |
| Net (loss) income                      | \$55,851                         | \$226,591  | \$(186,931) |
| Average balances                       |                                  |            |             |
| Total assets                           | 2,963,867                        | 3,891,897  | 2,732,255   |

Net interest income includes the impact of administering our investment securities portfolios, debt, and the net impact of derivatives used to hedge interest rate sensitivity. Noninterest income includes servicing fees from MSRs net of a loan administration fee to the Mortgage Servicing segment to service the loan and the impact of hedging (see Note 11 of the Notes to the Consolidated Financial Statements, herein, for additional information regarding MSRs), gains or losses on the sale of

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MSRs, trading asset gains or losses and other treasury related items. Noninterest income also includes insurance income and miscellaneous fee income not allocated to other operating segments. Noninterest expense includes treasury operating expenses, certain corporate administrative and other miscellaneous expenses not allocated to other operating segments. The provision for income taxes is not allocated to the operating segments as new corporate income tax liability will not occur until after the utilization of the existing deferred tax assets.

#### 2014 compared to 2013

For the year ended December 31, 2014, the Other segment net income decreased by \$170.7 million, as compared to the year ended December 31, 2013. The increase was primarily due to an increase in net interest income and a decrease in noninterest expense, partially offset by decreases in noninterest income and benefit for income taxes. Net interest income increased during the year ended December 31, 2014, as compared to the year ended December 31, 2013, primarily due to the fourth quarter 2013 extinguishment of Federal Home Loan Bank long-term advances. Noninterest income decreased for the year ended December 31, 2014, as compared to the year ended December 31, 2013, primarily due to a second quarter 2013 fair value adjustment related to the Assured settlement agreement and decrease in net return on MSR. Noninterest expense decreased primarily due to the prepayment fee on the extinguishment of the Federal Home Loan Bank advance. Benefit for income taxes decreased due to the reversal of the valuation allowance against the deferred tax asset.

#### 2013 compared to 2012

For the year ended December 31, 2013, the Other segment net income increased \$413.5 million, as compared to the year ended December 31, 2012. The increased net income was primarily due to the reversal of the valuation allowance against the deferred tax asset, an increase in net return on mortgage servicing asset and the fair value adjustment related to the Assured settlement agreement, partially offset by the loss on extinguishment of debt (included in noninterest expense) from the prepayment of Federal Home Loan Bank advances during the year ended December 31, 2013. The increase in net return on mortgage servicing asset was due to a redistribution of income as part of the previously announced company reorganization.

## RISK MANAGEMENT

Like all financial services companies, we engage in business activities and assume the related risks. The risks we are subject to in the normal course of business, include, but are not limited to, credit, regulatory compliance, legal, reputation, liquidity, market, operational, strategic and capital adequacy. Our risk management activities are focused on ensuring we properly identify, measure and manage such risks across the entire enterprise to maintain safety and soundness and maximize profitability.

A comprehensive discussion of risk management and capital matters affecting us can be found in the Risk Factors section included in Item 1A of this Form 10-K. Some of the more significant processes used to manage and control credit, liquidity, market, operational and capital risks are described in the following paragraphs.

### Credit Risk

Credit risk is the risk of loss to us arising from an obligor's inability or failure to meet contractual payment or performance terms. Like other financial services institutions, we make loans, extend credit, purchase securities and enter into financial derivative contracts, all of which have related credit risk. The majority of our credit risk is associated with lending activities, as the acceptance and management of credit risk is central to profitable lending.

Loans held-for-sale. Essentially all of our mortgage loans produced are sold into the secondary market on a whole loan basis. For further information on loans held-for-sale, see Note 3 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.

The following table sets forth the balance of loans in our held-for-sale portfolio, by loan type, as of the December 31, for the past five years.

|   | December 31,           |             |             |             |             |
|---|------------------------|-------------|-------------|-------------|-------------|
|   | 2014                   | 2013        | 2011        | 2010        | 2009        |
|   | (Dollars in thousands) |             |             |             |             |
| Consumer loans                                    | \$1,243,792            | \$1,480,418 | \$3,012,039 | \$1,800,885 | \$2,585,200 |
| Commercial loans (1)                              | —                      | —           | 927,681     | —           | —           |
| Total consumer and commercial loans held-for-sale | \$1,243,792            | \$1,480,418 | \$3,939,720 | \$1,800,885 | \$2,585,200 |

(1) Includes the loans that were sold as part of the agreement to sell Northeast commercial loans.

Loans repurchased with government guarantees. The amount of loans repurchased with government guarantees totaled \$1.1 billion at December 31, 2014 and the loans which we have not yet repurchased but had the unilateral right to repurchase totaled \$9.2 million and were classified as loans held-for-sale. At December 31, 2013, loans repurchased with government guarantees totaled \$1.3 billion and those loans which we had not yet repurchased but had the unilateral right to repurchase totaled \$20.8 million and were classified as loans held-for-sale. The balance of this portfolio continued to decrease during the year ended December 31, 2014, primarily due to reductions in repurchases, normal pay-downs, re-sales and accelerated dispositions.

Substantially all of these loans continue to be insured or guaranteed by the Federal Housing Administration ("FHA") and management believes that the reimbursement process is proceeding appropriately. These repurchased loans earn interest at a statutory rate, which varies for each loan, but is based on the 10-year U.S. Treasury note rate at the time the loan becomes greater than 60 days delinquent. This interest is recorded as interest income and the related claims settlement expenses are recorded in asset resolution expense on the Consolidated Statements of Operations. When a government guaranteed loan becomes nonperforming and is outside the reasonable period, the interest is recognized in

accrued interest and is offset by a contra account.

Beginning in January 2015, the adoption of ASU Update No. 2014-14, Receivables - Troubled Debt Restructuring by Creditors (Subtopic 310-40) will move approximately \$372.8 million of repossessed assets and claims receivable from loans repurchased with government guarantees to other assets on the Consolidated Statements of Financial Condition.

For further information on loans repurchased with government guarantees, see Note 4 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.



Loans held-for-investment. Loans held-for-investment increased \$391.2 million at December 31, 2013, from December 31, 2014, primarily due to increases in warehouse, commercial real estate loans and commercial and industrial loans. Warehouse loans increased \$345.1 million, primarily due to an increase in warehouse lending lines of credit transaction levels through pricing adjustments and marketing efforts. Commercial real estate loans increased \$211.1 million, primarily due to new originations. These increases were partially offset by a decrease in residential first mortgage loans, primarily due to loan sales and continuing amortization of our legacy residential mortgage loan portfolio.

Loans held-for-investment includes \$211.2 million and \$238.3 million of loans valued under the fair value option at December 31, 2014 and 2013, respectively.

For information relating to the loans held-for-investment and concentration of credit of our loans held-for-investment, see Notes 5 and 6 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statement and Supplementary Data, herein.

The following table sets forth a breakdown of our loans held-for-investment portfolio at December 31, 2014.

#### LOANS HELD-FOR-INVESTMENT, BY RATE TYPE

|   | Fixed<br>Rate<br>(Dollars in thousands) | Adjustable<br>Rate | Total       |
|---|---|--------------------|-------------|
| Consumer loans  |   |                    |             |
| Residential first mortgage <sup>(1)</sup>               | \$713,437                               | \$1,479,815        | \$2,193,252 |
| Second mortgage   | 142,925                                 | 6,107              | 149,032     |
| HELOC   | —                                       | 256,318            | 256,318     |
| Other   | 31,108                                  | —                  | 31,108      |
| Total consumer loans                                    | 887,470                                 | 1,742,240          | 2,629,710   |
| Commercial loans  |   |                    |             |
| Commercial real estate                                  | 79,334                                  | 540,680            | 620,014     |
| Commercial and industrial                               | 11,549                                  | 407,950            | 419,499     |
| Commercial lease financing                              | 9,687                                   | —                  | 9,687       |
| Warehouse lending                                       | —                                       | 768,644            | 768,644     |
| Total commercial loans                                  | 100,570                                 | 1,717,274          | 1,817,844   |
| Total consumer and commercial loans held-for-investment | \$988,040                               | \$3,459,514        | \$4,447,554 |

(1) Includes \$629.2 million of owner occupied real estate loans.

The two tables below provide a comparison of the breakdown of loans held-for-investment and the detail for the activity in our loans held-for-investment portfolio for each of the past five years.

## LOANS HELD-FOR-INVESTMENT

|   | At December 31,        |             |             |             |             |
|---|------------------------|-------------|-------------|-------------|-------------|
|   | 2014                   | 2013        | 2012        | 2011        | 2010        |
|   | (Dollars in thousands) |             |             |             |             |
| Consumer loans  |                        |             |             |             |             |
| Residential first mortgage                              | \$2,193,252            | \$2,508,968 | \$3,009,251 | \$3,749,821 | \$3,792,712 |
| Second mortgage   | 149,032                | 169,525     | 114,885     | 138,912     | 174,789     |
| HELOC   | 256,318                | 289,880     | 179,447     | 221,986     | 271,326     |
| Other   | 31,108                 | 37,468      | 49,611      | 67,613      | 86,710      |
| Total consumer loans                                    | 2,629,710              | 3,005,841   | 3,353,194   | 4,178,332   | 4,325,537   |
| Commercial loans  |                        |             |             |             |             |
| Commercial real estate                                  | 620,014                | 408,870     | 640,315     | 1,242,969   | 1,250,301   |
| Commercial and industrial                               | 419,499                | 207,187     | 90,565      | 328,879     | 8,875       |
| Commercial lease financing                              | 9,687                  | 10,341      | 6,300       | 114,509     | —           |
| Warehouse lending                                       | 768,644                | 423,517     | 1,347,727   | 1,173,898   | 720,770     |
| Total commercial loans                                  | 1,817,844              | 1,049,915   | 2,084,907   | 2,860,255   | 1,979,946   |
| Total consumer and commercial loans held-for-investment | 4,447,554              | 4,055,756   | 5,438,101   | 7,038,587   | 6,305,483   |
| Allowance for loan losses                               | (297,000 )             | (207,000 )  | (305,000 )  | (318,000 )  | (274,000 )  |
| Total loans held-for-investment, net                    | \$4,150,554            | \$3,848,756 | \$5,133,101 | \$6,720,587 | \$6,031,483 |

## LOANS HELD-FOR-INVESTMENT PORTFOLIO ACTIVITY SCHEDULE

|   | For the Years Ended December 31, |              |              |             |             |
|---|----------------------------------|--------------|--------------|-------------|-------------|
|   | 2014                             | 2013         | 2012         | 2011        | 2010        |
|   | (Dollars in thousands)           |              |              |             |             |
| Balance, beginning of year                            | \$4,055,756                      | \$5,438,101  | \$7,038,587  | \$6,305,483 | \$7,714,308 |
| Loans originated (1)                                  | 1,266,249                        | 868,288      | 901,121      | 1,017,330   | 168,995     |
| Change in lines of credit (2)                         | —                                | 379,526      | 139,021      | 107,912     | (159,329 )  |
| Loans transferred from loans held-for-sale            | 19,201                           | 64,289       | 61,770       | 16,733      | 90,746      |
| Loans transferred to loans held-for-sale (3)(4)(5)(6) | (425,589 )                       | (831,739 )   | (1,220,231 ) | (136,149 )  | (740,155 )  |
| Loan amortization / prepayments                       | (410,902 )                       | (1,687,294 ) | (1,112,900 ) | (61,203 )   | (212,046 )  |
| Loans transferred to repossessed assets               | (57,161 )                        | (175,415 )   | (369,267 )   | (211,519 )  | (557,036 )  |
| Balance, end of year                                  | \$4,447,554                      | \$4,055,756  | \$5,438,101  | \$7,038,587 | \$6,305,483 |

During the year ended December 31, 2013, there were \$170.5 million of HELOC loans and \$73.3 million of (1) second mortgage loans that were reconsolidated at fair value as a result of the settlement agreements with Assured and MBIA.

(2) A reclass of warehouse loans is included in the schedule in 2014.

(3) During the year ended December 31, 2010, loans transferred from various portfolios include \$578.2 million transferred to loans held-for-sale as part of the sale of nonperforming residential first mortgage loans in the year.

During the year ended December 31, 2012, loans transferred from held-for-investment to held-for-sale include (4) \$927.7 million of commercial loans related to the agreements to sell a substantial portion of Northeast-based commercial loans.

(5)

During the year ended December 31, 2013, loans transferred from held-for-investment to held-for-sale include \$508.4 million unpaid principal balance of residential first mortgage nonperforming and TDR loans that were sold and \$277.9 million unpaid principal balance of residential first jumbo adjustable-rate mortgage loans.

- (6) During the year ended December 31, 2014, loans transferred from held-for-investment to held-for-sale included \$225.4 million unpaid principal balance of residential first jumbo mortgage loans.

## Credit Quality

Management considers a number of qualitative and quantitative factors in assessing the level of its allowance for loan losses. See the section captioned "Allowance for Loan Losses" in this discussion. As illustrated in the tables following, trends in certain credit quality characteristics such as nonperforming loans and past due statistics have recently stabilized or even begun to show signs of improvement. This is predominantly a result of the nonperforming and TDR loan sales and a decrease in net charge-offs, as well as run off of the legacy portfolios and the addition of new commercial loans with strong credit characteristics.

The following table sets forth certain information about our nonperforming assets as of the end of each of the last five years.

## NONPERFORMING LOANS AND ASSETS

|   | At December 31,        |           |           |           |           |   |
|---|------------------------|-----------|-----------|-----------|-----------|---|
|   | 2014                   | 2013      | 2012      | 2011      | 2010      |   |
|   | (Dollars in thousands) |           |           |           |           |   |
| Nonperforming loans held-for-investment (1)                                       | \$74,839               | \$98,976  | \$254,582 | \$291,782 | \$200,111 |   |
| Nonperforming TDRs  | 28,687                 | 25,808    | 60,516    | 66,567    | 77,858    |   |
| Nonperforming TDRs at inception but performing for less than six months           | 16,965                 | 20,901    | 84,728    | 130,018   | 40,447    |   |
| Total nonperforming loans held-for-investment                                     | 120,491                | 145,685   | 399,826   | 488,367   | 318,416   |   |
| Repurchased nonperforming assets, net (1)   | —                      | —         | —         | —         | 28,472    |   |
| Real estate and other repossessed assets, net                                     | 18,693                 | 36,636    | 120,732   | 114,715   | 151,085   |   |
| Nonperforming assets  | \$139,184              | \$182,321 | \$520,558 | \$603,082 | \$497,973 |   |
| Ratio of nonperforming assets to total assets                                     | 1.42                   | % 1.95    | % 3.70    | % 4.43    | % 4.35    | % |
| Ratio of nonperforming loans held for investment to loans held-for-investment     | 2.71                   | % 3.59    | % 7.35    | % 6.94    | % 5.05    | % |
| Ratio of allowance to nonperforming loans held-for-investment (1)                 | 255.7                  | % 145.9   | % 76.3    | % 65.1    | % 86.1    | % |
| Ratio of allowance to loans held-for-investment (1)                               | 7.01                   | % 5.42    | % 5.61    | % 4.52    | % 4.35    | % |
| Ratio of net charge-offs to average loans held-for-investment (1)                 | 1.07                   | % 4.00    | % 4.43    | % 2.14    | % 9.34    | % |
| Ratio of nonperforming assets to loans held-for-investment and repossessed assets | 3.12                   | % 4.46    | % 9.36    | % 8.43    | % 7.71    | % |

(1) Excludes loans carried under the fair value option.

The following table sets forth the activity of nonperforming commercial loans, exclusive of premiums or discounts (primarily commercial real estate and commercial and industrial loans).

|  | For the Years Ended December 31, |      |      |
|--|----------------------------------|------|------|
|  | 2014                             | 2013 | 2012 |
|  | (Dollars in thousands)           |      |      |

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|                                    |          |           |           |
|------------------------------------|----------|-----------|-----------|
| Beginning unpaid principal balance | \$12,940 | \$139,128 | \$145,006 |
| Additions                          | 5,235    | 120,655   | 266,309   |
| Returned to performing             | —        | —         | (12,081)  |
| Principal payments                 | (6,369)  | (96,992)  | (75,765)  |
| Sales                              | (11,079) | (101,951) | (63,404)  |
| Charge-offs, net of recoveries     | 1,013    | (39,075)  | (108,585) |
| Valuation write downs              | (1,740)  | (8,825)   | (12,352)  |
| Ending unpaid principal balance    | \$—      | \$12,940  | \$139,128 |

## Past due loans held-for-investment

At December 31, 2014, we had \$164.4 million of past due loans held-for-investment. Of those past due loans, \$120.5 million loans were nonperforming. At December 31, 2013, we had \$207.4 million of past due loans held-for-investment. Of those past due loans, \$145.7 million loans were nonperforming. The decrease from December 31, 2013 to December 31, 2014 was primarily due to sales of nonperforming and TDR residential first mortgage loans in the amount of \$69.3 million.

Consumer loans. As of December 31, 2014, nonperforming consumer loans totaled \$120.5 million, a decrease from \$144.2 million at December 31, 2013, primarily due to the sale of nonperforming and TDR residential first mortgage loan. Net charge-offs in consumer loans totaled \$42.6 million for the year ended December 31, 2014, compared to \$129.1 million for the year ended December 31, 2013, primarily due to lower net losses related to loan sales, lower levels of nonperforming loans and improving property values thereby reducing the level of write downs.

Commercial loans. As of December 31, 2014, there were no nonperforming commercial loans compared to \$1.5 million at December 31, 2013. Nonperforming commercial loans percentage of total commercial loans was 0.2 percent at December 31, 2013. Net recoveries in commercial loans totaled \$1.0 million for the year ended December 31, 2014, which was a decrease from net charge-offs of \$39.0 million for the year ended December 31, 2013, primarily due to a continued decline in nonperforming loans and legacy portfolio balances.

## Troubled debt restructurings (held-for-investment)

Troubled debt restructurings ("TDRs") are modified loans in which a borrower is experiencing financial difficulties and has been granted concession not otherwise available. Our ongoing loan modification efforts to assist homeowners and other borrowers continued to increase our overall balance of TDRs. Nonperforming TDRs were 37.9 percent and 32.1 percent of total nonperforming loans at December 31, 2014 and 2013, respectively.

Nonperforming TDRs are included in nonaccrual loans and performing TDRs are excluded from nonaccrual loans because it is probable that all contractual principal and interest due under the restructured terms will be collected. Within consumer nonperforming loans, residential first mortgage TDRs were 37.5 percent of residential first mortgage nonperforming loans at December 31, 2014, compared to 31.7 percent at December 31, 2013. The level of modifications that were determined to be TDRs in these portfolios is expected to result in elevated nonperforming loan levels for longer periods, because TDRs remain in nonperforming status until a borrower has made at least six consecutive months of payments under the modified terms, or ultimate resolution occurs. TDRs primarily reflect our loss mitigation efforts to proactively work with borrowers having difficulty making their payments. Although many of the TDRs continue to be performing, we have increased our allowance on TDRs, which also increased the allowance for loan losses.

|                    | TDRs                   |               | Total     |
|--------------------|------------------------|---------------|-----------|
|                    | Performing             | Nonperforming |           |
|                    | (Dollars in thousands) |               |           |
| December 31, 2014  |                        |               |           |
| Consumer loans (1) | \$361,450              | \$45,652      | \$407,102 |
| Commercial loans   | 403                    | —             | 403       |
| Total TDRs         | \$361,853              | \$45,652      | \$407,505 |
| December 31, 2013  |                        |               |           |
| Consumer loans (1) | \$382,529              | \$46,709      | \$429,238 |
| Commercial loans   | 456                    | —             | 456       |
| Total TDRs         | \$382,985              | \$46,709      | \$429,694 |
| (1)                |                        |               |           |

Consumer loans include: residential first mortgage, second mortgage, HELOC and other consumer loans. The allowance for loan losses on consumer TDR loans totaled \$81.2 million and \$82.3 million at December 31, 2014 and 2013, respectively.

The following table sets forth the activity during each of the years presented with respect to performing TDRs and nonperforming TDRs.

|                                 | TDRs                             |            |            |
|---------------------------------|----------------------------------|------------|------------|
|                                 | For the Years Ended December 31, |            |            |
|                                 | 2014                             | 2013       | 2012       |
|                                 | (Dollars in thousands)           |            |            |
| Performing                      |                                  |            |            |
| Beginning balance               | \$382,985                        | \$589,762  | \$517,175  |
| Additions                       | 43,703                           | 57,245     | 115,924    |
| Transfer to nonperforming TDR   | (33,782                          | ) (40,342  | ) (111,230 |
| Transfer from nonperforming TDR | 6,892                            | 43,419     | 117,688    |
| Principal repayments            | (7,252                           | ) (258,475 | ) (23,463  |
| Reductions (1)                  | (30,693                          | ) (8,624   | ) (26,332  |
| Ending balance                  | \$361,853                        | \$382,985  | \$589,762  |
| Nonperforming                   |                                  |            |            |
| Beginning balance               | \$46,709                         | \$145,244  | \$196,585  |
| Additions                       | 13,899                           | 48,018     | 83,685     |
| Transfer to nonperforming TDR   | 33,782                           | 40,342     | 111,230    |
| Transfer from nonperforming TDR | (6,892                           | ) (43,419  | ) (117,688 |
| Principal repayments            | (588                             | ) (134,924 | ) (85,065  |
| Reductions (1)                  | (41,258                          | ) (8,552   | ) (43,503  |
| Ending balance                  | \$45,652                         | \$46,709   | \$145,244  |

(1) Includes loans paid in full or otherwise settled, sold or charged off.



The following table sets forth information regarding past due loans at the dates listed. At December 31, 2014, 92.7 percent of all past due loans were loans in which we had a first lien position on residential real estate, compared to 91.6 percent at December 31, 2013.

## PAST DUE LOANS HELD-FOR-INVESTMENT

| Days Past Due                         | December 31,           |           |           |           |           |
|---------------------------------------|------------------------|-----------|-----------|-----------|-----------|
|                                       | 2014                   | 2013      | 2012      | 2011      | 2010      |
|                                       | (Dollars in thousands) |           |           |           |           |
| 30 – 59 days                          |                        |           |           |           |           |
| Consumer loans                        |                        |           |           |           |           |
| Residential first mortgage            | \$29,157               | \$36,526  | \$62,445  | \$74,934  | \$96,768  |
| Second mortgage                       | 971                    | 1,997     | 1,171     | 1,887     | 3,587     |
| HELOC                                 | 3,581                  | 2,197     | 2,484     | 5,342     | 3,735     |
| Other                                 | 296                    | 293       | 587       | 1,507     | 939       |
| Commercial loans                      |                        |           |           |           |           |
| Commercial real estate                | —                      | —         | 6,979     | 7,453     | 28,245    |
| Commercial and industrial             | —                      | —         | —         | 11        | 175       |
| Total 30 – 59 days past due           | 34,005                 | 41,013    | 73,666    | 91,134    | 133,449   |
| 60 – 89 days                          |                        |           |           |           |           |
| Consumer loans                        |                        |           |           |           |           |
| Residential first mortgage            | 8,099                  | 19,096    | 16,693    | 37,493    | 40,821    |
| Second mortgage                       | 393                    | 271       | 727       | 1,527     | 1,968     |
| HELOC                                 | 1,344                  | 1,238     | 910       | 2,111     | 3,783     |
| Other                                 | 58                     | 127       | 248       | 471       | 335       |
| Commercial loans                      |                        |           |           |           |           |
| Commercial real estate                | —                      | —         | 6,990     | 12,323    | 6,783     |
| Commercial and industrial             | —                      | —         | —         | 62        | 55        |
| Total 60 – 89 days past due           | 9,894                  | 20,732    | 25,568    | 53,987    | 53,745    |
| 90 days or greater                    |                        |           |           |           |           |
| Consumer loans                        |                        |           |           |           |           |
| Residential first mortgage            | 115,093                | 134,340   | 306,486   | 372,514   | 122,924   |
| Second mortgage                       | 2,054                  | 2,820     | 3,724     | 6,236     | 7,480     |
| HELOC                                 | 3,222                  | 6,826     | 3,025     | 7,973     | 6,713     |
| Other                                 | 122                    | 199       | 183       | 611       | 822       |
| Commercial loans                      |                        |           |           |           |           |
| Commercial real estate                | —                      | 1,500     | 86,367    | 99,335    | 175,559   |
| Commercial and industrial             | —                      | —         | 41        | 1,670     | 4,918     |
| Warehouse lending                     | —                      | —         | —         | 28        | —         |
| Total 90 days or greater past due (1) | 120,491                | 145,685   | 399,826   | 488,367   | 318,416   |
| Total past due loans                  | \$164,390              | \$207,430 | \$499,060 | \$633,488 | \$505,610 |

(1) Includes loans carried under the fair value option of \$4.5 million and \$4.0 million at December 31, 2014 and 2013, respectively.

The following table sets forth information regarding loans held-for-investment and nonperforming loans (i.e., 90 days or greater past due loans) as to which we have ceased accruing interest.

LOANS HELD-FOR-INVESTMENT AND NONACCRUAL LOANS

|                                      | December 31, 2014               |                         |   |                                      |
|--------------------------------------|---------------------------------|-------------------------|---|--------------------------------------|
|                                      | Investment<br>Loan<br>Portfolio | Non<br>Accrual<br>Loans | As a % of<br>Loan<br>Specified<br>Portfolio | As a % of<br>Non<br>Accrual<br>Loans |
|                                      | (Dollars in thousands)          |                         |   |                                      |
| Consumer loans                       |                                 |                         |   |                                      |
| Residential first mortgage           | \$2,193,252                     | \$115,093               | 5.2   | % 95.5                               |
| Second mortgage                      | 149,032                         | 2,054                   | 1.4   | % 1.7                                |
| HELOC                                | 256,318                         | 3,222                   | 1.3   | % 2.7                                |
| Other consumer                       | 31,108                          | 122                     | 0.4   | % 0.1                                |
| Total consumer loans                 | 2,629,710                       | 120,491                 | 4.6   | % 100.0                              |
| Commercial loans                     |                                 |                         |   |                                      |
| Commercial real estate               | 620,014                         | —                       | —   | % —                                  |
| Commercial and industrial            | 419,499                         | —                       | —   | % —                                  |
| Commercial lease financing           | 9,687                           | —                       | —   | % —                                  |
| Warehouse lending                    | 768,644                         | —                       | —   | % —                                  |
| Total commercial loans               | 1,817,844                       | —                       | —   | % —                                  |
| Total loans (1)                      | \$4,447,554                     | \$120,491               | 2.7   | % 100.0                              |
| Less allowance for loan losses       | (297,000                        | )                       |   |                                      |
| Total loans held-for-investment, net | \$4,150,554                     |                         |   |                                      |

(1)Includes \$4.5 million of nonaccrual loans carried under the fair value option at December 31, 2014.

The following table sets forth the nonperforming (i.e., 90 days or greater past due loans) residential first mortgage loans by year of origination (i.e., vintage) and the total amount of unpaid principal balance (net of write downs) loans outstanding at December 31, 2014.

RESIDENTIAL FIRST MORTGAGE LOANS

| Vintage                                | December 31, 2014      |                     |                                 |
|--|------------------------|---------------------|---------------------------------|
|  | Performing Loans       | NonAccrual<br>Loans | Unpaid Principal<br>Balance (1) |
|  | (Dollars in thousands) |                     |                                 |
| Pre-2006                               | \$984,490              | \$39,504            | \$1,023,994                     |
| 2006                                   | 167,671                | 9,800               | 177,471                         |
| 2007                                   | 525,624                | 37,013              | 562,637                         |
| 2008                                   | 64,637                 | 19,556              | 84,193                          |
| 2009                                   | 32,282                 | 3,435               | 35,717                          |
| 2010                                   | 15,045                 | 1,866               | 16,911                          |
| 2011                                   | 22,729                 | 1,667               | 24,396                          |
| 2012                                   | 21,425                 | —                   | 21,425                          |
| 2013                                   | 45,029                 | 713                 | 45,742                          |
| 2014                                   | 208,690                | 1,539               | 210,229                         |
| Total loans                            | \$2,087,622            | \$115,093           | \$2,202,715                     |
| Net deferred fees and other            |                        |                     | (9,463                          |
| Total residential first mortgage loans |                        |                     | \$2,193,252                     |

(1)Unpaid principal balance, net of write downs, does not include net deferred fees, premiums or discounts and other.



## Allowance for Loan Losses

The allowance for loan losses represents management's estimate of probable losses that are inherent in our loans held-for-investment portfolio but which have not yet been realized. The consumer loan portfolio includes residential first mortgages, second mortgages, HELOC and other consumer loans. The commercial loan portfolio includes commercial real estate, commercial and industrial, commercial lease financing loans and warehouse lending. See Notes 1 and 5 to the Consolidated Financial Statements for additional information.

The allowance for loan losses was \$297.0 million and \$207.0 million at December 31, 2014 and 2013, respectively. The increase in the allowance for loan losses was driven primarily by an increase in our estimated average loss emergence period for the consumer portfolio as well as an increase to our qualitative assessment of the reset risk related to loans in our interest-only portfolio. Both of these items are further explained above in the Provision for Loan Losses section of Management's Discussion and Analysis.

The allowance for loan losses as a percentage of nonperforming loans increased to 255.7 percent at December 31, 2014 from 145.9 percent at December 31, 2013, which was primarily due to the sale of nonperforming and TDR loans and the increase in the allowance for loan losses.

The allowance for loan losses as a percentage of loans held-for-investment increased to 7.01 percent as of December 31, 2014 from 5.42 percent as of December 31, 2013, primarily due to the increase in the allowance for loan losses.

The allowance for loan losses is considered adequate based upon management's assessment of relevant factors, including the types and amounts of nonperforming loans, historical and current loss experience on such types of loans, and the current economic environment.

The following tables set forth certain information regarding the allocation of our allowance for loan losses to each loan category.

## ALLOWANCE FOR LOAN LOSSES

|   | December 31, 2014   |                            |                     |                                     |   |
|---|---|----------------------------|---------------------|-------------------------------------|---|
|   | Investment<br>Loan<br>Portfolio<br>(Dollars in thousands) | Percent<br>of<br>Portfolio | Allowance<br>Amount | Percentage of<br>Total<br>Allowance |   |
| Consumer loans                          |   |                            |                     |                                     |   |
| Residential first mortgage              | \$2,167,321   | 51.2                       | % \$234,288         | 78.9                                | % |
| Second mortgage                         | 95,915  | 2.3                        | % 12,424            | 4.2                                 | % |
| HELOC                                   | 124,754   | 2.9                        | % 18,723            | 6.3                                 | % |
| Other                                   | 31,108  | 0.7                        | % 766               | 0.3                                 | % |
| Total consumer loans                    | 2,419,098   | 57.1                       | % 266,201           | 89.7                                | % |
| Commercial loans                        |   |                            |                     |                                     |   |
| Commercial real estate                  | 620,014   | 14.6                       | % 17,359            | 5.8                                 | % |
| Commercial and industrial               | 419,499   | 9.9                        | % 10,581            | 3.6                                 | % |
| Commercial lease financing              | 9,687   | 0.2                        | % 131               | —                                   | % |
| Warehouse lending                       | 768,644   | 18.2                       | % 2,728             | 0.9                                 | % |
| Total commercial loans                  | 1,817,844   | 42.9                       | % 30,799            | 10.3                                | % |
| Total consumer and commercial loans (1) | \$4,236,942   | 100.0                      | % \$297,000         | 100.0                               | % |

(1) Excludes loans carried under the fair value option.

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The following tables set forth certain information regarding our allowance for loan losses as of December 31, 2014 and the allocation of the allowance for loan losses over the past five years.

## ALLOCATION OF THE ALLOWANCE FOR LOAN LOSSES

|   | At December 31,<br>2014 |                                | 2013                |                                | 2012                |                                | 2011                |                                | 2010                |                                |  |  |
|---|-------------------------|--------------------------------|---------------------|--------------------------------|---------------------|--------------------------------|---------------------|--------------------------------|---------------------|--------------------------------|--|--|
|   | Allowance<br>Amount     | Allowance<br>to Total<br>Loans | Allowance<br>Amount | Allowance<br>to Total<br>Loans | Allowance<br>Amount | Allowance<br>to Total<br>Loans | Allowance<br>Amount | Allowance<br>to Total<br>Loans | Allowance<br>Amount | Allowance<br>to Total<br>Loans |  |  |
| (Dollars in thousands)                              |                         |                                |                     |                                |                     |                                |                     |                                |                     |                                |  |  |
| Consumer<br>loans                                   |                         |                                |                     |                                |                     |                                |                     |                                |                     |                                |  |  |
| Residential   |                         |                                |                     |                                |                     |                                |                     |                                |                     |                                |  |  |
| first<br>mortgage                                   | \$234,288               | 5.6 %                          | \$161,142           | 4.2 %                          | \$219,230           | 4.0 %                          | \$179,218           | 2.5 %                          | \$122,437           | 1.9 %                          |  |  |
| Second<br>mortgage                                  | 12,424                  | 0.3 %                          | 12,141              | 0.3 %                          | 20,201              | 0.4 %                          | 16,666              | 0.2 %                          | 25,187              | 0.4 %                          |  |  |
| HELOC   | 18,723                  | 0.4 %                          | 7,893               | 0.2 %                          | 18,348              | 0.3 %                          | 14,845              | 0.2 %                          | 21,369              | 0.3 %                          |  |  |
| Other   | 766                     | — %                            | 2,412               | 0.1 %                          | 2,040               | 0.1 %                          | 2,434               | 0.1 %                          | 3,450               | 0.1 %                          |  |  |
| Total<br>consumer<br>loans                          | 266,201                 | 6.3 %                          | 183,588             | 4.8 %                          | 259,819             | 4.8 %                          | 213,163             | 3.0 %                          | 172,443             | 2.7 %                          |  |  |
| Commercial<br>loans                                 |                         |                                |                     |                                |                     |                                |                     |                                |                     |                                |  |  |
| Commercial<br>real estate                           | 17,359                  | 0.4 %                          | 18,540              | 0.5 %                          | 41,310              | 0.7 %                          | 96,984              | 1.4 %                          | 95,844              | 1.5 %                          |  |  |
| Commercial<br>and<br>industrial                     | 10,581                  | 0.2 %                          | 3,332               | 0.1 %                          | 2,878               | 0.1 %                          | 5,425               | 0.1 %                          | 1,542               | — %                            |  |  |
| Commercial<br>lease<br>financing                    | 131                     | — %                            | 148                 | — %                            | 94                  | — %                            | 1,178               | — %                            | —                   | — %                            |  |  |
| Warehouse<br>lending                                | 2,728                   | 0.1 %                          | 1,392               | — %                            | 899                 | — %                            | 1,250               | — %                            | 4,171               | 0.1 %                          |  |  |
| Total<br>commercial<br>loans                        | 30,799                  | 0.7 %                          | 23,412              | 0.6 %                          | 45,181              | 0.8 %                          | 104,837             | 1.5 %                          | 101,557             | 1.6 %                          |  |  |
| Total<br>consumer<br>and<br>commercial<br>loans (1) | \$297,000               | 7.0 %                          | \$207,000           | 5.4 %                          | \$305,000           | 5.6 %                          | \$318,000           | 4.5 %                          | \$274,000           | 4.3 %                          |  |  |

(1) Excludes loans carried under the fair value option.

## ACTIVITY IN THE ALLOWANCE FOR LOAN LOSSES

|                                   | For the Years Ended December 31, |            |            |            |            |   |
|-----------------------------------|----------------------------------|------------|------------|------------|------------|---|
|                                   | 2014                             | 2013       | 2012       | 2011       | 2010       |   |
|                                   | (Dollars in thousands)           |            |            |            |            |   |
| Beginning balance                 | \$207,000                        | \$305,000  | \$318,000  | \$274,000  | \$524,000  |   |
| Provision for loan losses (1)     | 131,553                          | 70,142     | 276,047    | 176,931    | 426,353    |   |
| Charge-offs                       |                                  |            |            |            |            |   |
| Consumer loans                    |                                  |            |            |            |            |   |
| Residential first mortgage (1)(2) | (37,584 )                        | (133,326 ) | (175,803 ) | (41,559 )  | (474,195 ) |   |
| Second mortgage                   | (3,211 )                         | (6,252 )   | (18,753 )  | (19,217 )  | (27,846 )  |   |
| HELOC                             | (5,857 )                         | (5,473 )   | (17,159 )  | (16,980 )  | (21,495 )  |   |
| Other consumer                    | (1,923 )                         | (3,622 )   | (4,423 )   | (4,729 )   | (5,583 )   |   |
| Total consumer loans              | (48,575 )                        | (148,673 ) | (216,138 ) | (82,485 )  | (529,119 ) |   |
| Commercial loans                  |                                  |            |            |            |            |   |
| Commercial real estate            | (2,463 )                         | (47,982 )  | (105,285 ) | (57,626 )  | (153,020 ) |   |
| Commercial and industrial         | —                                | (350 )     | (4,627 )   | (644 )     | (1,181 )   |   |
| Commercial lease financing        | —                                | (1,299 )   | (1,191 )   | —          | —          |   |
| Warehouse lending                 | (74 )                            | (45 )      | —          | (1,122 )   | (2,154 )   |   |
| Total commercial loans            | (2,537 )                         | (49,676 )  | (111,103 ) | (59,392 )  | (156,355 ) |   |
| Total charge offs                 | (51,112 )                        | (198,349 ) | (327,241 ) | (141,877 ) | (685,474 ) |   |
| Recoveries                        |                                  |            |            |            |            |   |
| Consumer loans                    |                                  |            |            |            |            |   |
| Residential first mortgage        | 3,049                            | 15,329     | 18,561     | 1,656      | 2,513      |   |
| Second mortgage                   | 477                              | 1,178      | 1,912      | 1,642      | 1,806      |   |
| HELOC                             | 183                              | 1,020      | 461        | 1,510      | 1,531      |   |
| Other consumer                    | 2,311                            | 2,079      | 1,786      | 1,603      | 1,615      |   |
| Total consumer loans              | 6,020                            | 19,606     | 22,720     | 6,411      | 7,465      |   |
| Commercial loans                  |                                  |            |            |            |            |   |
| Commercial real estate            | 3,319                            | 10,162     | 15,397     | 2,408      | 1,123      |   |
| Commercial and industrial         | 111                              | 151        | 77         | 122        | 17         |   |
| Commercial lease financing        | 47                               | 288        | —          | —          | —          |   |
| Warehouse lending                 | 62                               | —          | —          | 5          | 516        |   |
| Total commercial loans            | 3,539                            | 10,601     | 15,474     | 2,535      | 1,656      |   |
| Total recoveries                  | 9,559                            | 30,207     | 38,194     | 8,946      | 9,121      |   |
| Charge-offs, net of recoveries    | (41,553 )                        | (168,142 ) | (289,047 ) | (132,931 ) | (676,353 ) |   |
| Ending balance                    | \$297,000                        | \$207,000  | \$305,000  | \$318,000  | \$274,000  |   |
| Net charge-off ratio (1)(2)(3)    | 1.07                             | % 4.00     | % 4.43     | % 2.14     | % 9.34     | % |

December 31, 2010 includes the provision for loan losses and charge-offs related to the sale of nonperforming (1) loans held-for-sale of \$176.5 million and \$327.3 million, respectively. Excluding the sale of nonperforming loans held-for-sale the net charge-off ratio would have been 4.82 percent at December 31, 2010.

Includes charge-offs of \$15.1 million related to the sale of nonperforming loans and TDRs during the year ended (2) December 31, 2014. Excluding the sale of nonperforming and TDR loans, the net charge-off ratio would have been 0.62 percent for the year ended December 31, 2014.

(3) Excludes loans carried under the fair value option.

## Mortgage servicing rights

At December 31, 2014 MSR at fair value decreased \$26.9 million, compared to December 31, 2013, primarily due to MSR sales and a reduction in fair value of MSRs during the year ended December 31, 2014. During the years ended

December 31, 2014 and 2013, we recorded additions to our MSR's of \$271.5 million and \$401.7 million, respectively. Also,

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during the year ended December 31, 2014, we reduced the amount of MSR's by \$231.5 million related to bulk servicing sales and \$31.0 million related to loans that paid off during the period. The fair value of MSR's decreased by \$35.8 million resulting from the recognition of expected cash flows and market driven changes, primarily as a result of decreases in mortgage loan rates that led to an expected increase in prepayment speeds. During the year ended December 31, 2013, we reduced the amount of MSR's by \$834.5 million as a result of bulk servicing sales, \$99.3 million due to loans that paid off during the period, and an increase of \$106.0 million in the fair value of MSR's resulting from the realization of expected cash flows, as well as market driven changes, primarily decreases in mortgage loan rates, that caused us to assume a higher level of prepayment speeds. Once fully phased in, the Basel III capital rules will significantly reduce the allowable amount of the fair value of MSR's included in Tier 1 capital. We reduced our MSR concentration during the fourth quarter 2013 (discussed below) which should result in a decrease of the exclusion to our allowable capital levels under Basel III. See Note 11 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein. Our ratio of MSR's to Tier 1 capital is 22.1 percent at December 31, 2014, as compared to 22.6 percent at December 31, 2013. See "Use of Non-GAAP Financial Measures."

On December 18, 2013, we entered into a definitive agreement to sell \$40.7 billion unpaid principal balance of our MSR portfolio to Matrix Financial Services Corporation ("Matrix"), a wholly owned subsidiary of Two Harbors Investment Corp. Covered under the agreement are certain mortgage loans serviced for both Fannie Mae and Ginnie Mae, originated primarily after 2010. Simultaneously, we entered into an agreement with Matrix to subservice the residential mortgage loans covered under the agreement to sell. As a result, we will receive subservicing income and return a portion of the ancillary fees to be paid as the servicer of the loans.

The principal balance of the loans underlying our total MSR's was \$25.4 billion at December 31, 2014, compared to \$25.7 billion at December 31, 2013, with the decrease primarily attributable to our bulk and flow servicing sales of \$20.6 billion in underlying loans and by a decrease in loan origination activity for the year ended December 31, 2014.

The recorded amount of the MSR portfolio at December 31, 2014 and 2013 as a percentage of the unpaid principal balance of the loans we are servicing was 1.0 percent and 1.1 percent, respectively. When our Mortgage Originations segment sells mortgage loans in the secondary market, it usually retains the right to continue to service the mortgage loans for a fee. The weighted average service fee on loans serviced for others is currently 27.2 basis points of the loan principal balance outstanding. The amount of MSR's initially recorded is based on the fair value of the MSR's determined on the date when the underlying loan is sold. Our determination of fair value, and thus the amount we record (i.e., the capitalization amount) is based on internal valuations and available market pricing. Estimates of fair value reflect the anticipated prepayment speeds (also known as the constant prepayment rate ("CPR")), product type (i.e., conventional, government, balloon), fixed or adjustable rate of interest, interest rate, term (i.e., 15 or 30 years), servicing costs per loan, discounted yield rate and estimate of ancillary income such as late fees and prepayment fees.

At December 31, 2014, the fair value of the MSR was based upon the following weighted-average assumptions: (1) a discount rate of 10.9 percent; (2) an anticipated loan prepayment rate of 15.0 CPR; and (3) annual servicing costs per conventional loan of \$67, \$88 for each government loan and \$85 for each adjustable-rate loan, respectively. At December 31, 2013, the fair value of the MSR was based upon the following weighted-average assumptions: (1) a discount rate of 10.2 percent; (2) an anticipated loan prepayment rate of 11.9 CPR; and (3) servicing costs per conventional loan of \$67, \$88 for each government loan and \$85 for each adjustable-rate loan, respectively.

The following table sets forth activity in loans serviced for others during the past five years.

#### LOANS SERVICED FOR OTHERS

| For the Years Ended December 31, |      |      |      |      |  |
|----------------------------------|------|------|------|------|--|
| 2014                             | 2013 | 2012 | 2011 | 2010 |  |

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|                               | (Dollars in thousands) |               |               |               |               |
|-------------------------------|------------------------|---------------|---------------|---------------|---------------|
| Balance, beginning of year    | \$25,743,396           | \$76,821,222  | \$63,770,676  | \$56,040,063  | \$56,521,902  |
| Loans serviced additions      | 24,407,054             | 35,827,484    | 53,094,326    | 27,437,433    | 26,325,610    |
| Loan amortization/prepayments | (3,919,312 )           | (9,895,791 )  | (22,096,691 ) | (9,488,100 )  | (11,673,592 ) |
| Servicing sales (1)           | (20,804,370 )          | (77,009,519 ) | (17,947,089 ) | (10,218,720 ) | (15,133,857 ) |
| Balance, end of year          | \$25,426,768           | \$25,743,396  | \$76,821,222  | \$63,770,676  | \$56,040,063  |

(1) Includes the sale of \$40.7 billion to Matrix in 2013, which we now subservice.

## Reposessed assets

Real property we acquire as a result of the foreclosure process is classified as real estate owned until it is sold. It is transferred from the loans held-for-investment portfolio at the lower of cost or market value, less disposal costs. Management decides whether to rehabilitate the property or sell it "as is" and whether to list the property with a broker. The \$17.9 million decrease in reposessed assets from December 31, 2013 to December 31, 2014 was primarily due to the sale of commercial reposessed assets.

The following schedule provides the activity for reposessed assets during each of the past five years.

|                   | For the Years Ended December 31, |            |            |            |            |
|-------------------|----------------------------------|------------|------------|------------|------------|
|                   | 2014                             | 2013       | 2012       | 2011       | 2010       |
|                   | (Dollars in thousands)           |            |            |            |            |
| Beginning balance | \$36,636                         | \$120,732  | \$114,715  | \$151,085  | \$176,968  |
| Additions         | 33,177                           | 63,609     | 124,879    | 88,755     | 204,926    |
| Disposals         | (51,120 )                        | (147,705 ) | (118,862 ) | (125,125 ) | (230,809 ) |
| Ending balance    | \$18,693                         | \$36,636   | \$120,732  | \$114,715  | \$151,085  |

## Investment securities available-for-sale

Investment securities available-for-sale, comprised of U.S. government sponsored agencies and municipal obligations, increased from \$1.0 billion at December 31, 2013, to \$1.7 billion at December 31, 2014. The increase was primarily due to the purchase of \$1.1 billion in U.S. government sponsored agencies during the year ended December 31, 2014, offset by sales of approximately \$0.4 billion. The investment securities available-for-sale were purchased as part of our strategy to redeploy a portion of our cash into higher yielding, yet very liquid, investment alternatives. See Note 2 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.

## Representation and warranty reserve

We sell most of the residential first mortgage loans that we originate into the secondary mortgage market. When we sell mortgage loans, we make customary representations and warranties to the purchasers, including sponsored securitization trusts and their insurers (primarily Fannie Mae and Freddie Mac).

## REPRESENTATION AND WARRANTY RESERVE

|   | For the Years Ended December 31, |            |            |            |           |
|---|----------------------------------|------------|------------|------------|-----------|
|   | 2014                             | 2013       | 2012       | 2011       | 2010      |
|   | (Dollars in thousands)           |            |            |            |           |
| Beginning balance                           | \$54,000                         | \$193,000  | \$120,000  | \$79,400   | \$66,000  |
| Provision for new loan sales                | 6,854                            | 17,606     | 24,410     | 8,993      | 35,200    |
| Provision adjustment for previous estimates | 10,011                           | 36,116     | 256,289    | 150,055    | 61,523    |
| Charge-offs, net of recoveries              | (17,865 )                        | (192,722 ) | (207,699 ) | (118,448 ) | (83,323 ) |
| Ending balance                              | \$53,000                         | \$54,000   | \$193,000  | \$120,000  | \$79,400  |

The decrease in the amount charged to representation and warranty reserve expense was primarily due to lower losses estimates following our settlements with Fannie Mae and Freddie Mac, along with our change in estimates related to the recent revision to the representation and warranty reserve framework as published by the Federal Housing Finance Agency, offset partially by an increase to account for the liability associated with estimated losses on claims expected from HUD on losses incurred related to loans on which we have executed indemnification agreements.



The following table summarizes the amount of annual Fannie Mae and Freddie Mac audit file review requests by number of accounts. Such requests precede the repurchase demands that Fannie Mae and Freddie Mac may make thereafter.

|             | For the Years Ended December 31, |        |        |
|-------------|----------------------------------|--------|--------|
|             | 2014                             | 2013   | 2012   |
| Fannie Mae  | 3,765                            | 9,510  | 8,578  |
| Freddie Mac | 2,361                            | 3,876  | 5,963  |
| Total       | 6,126                            | 13,386 | 14,541 |

During the year ended December 31, 2014, we had \$117.1 million in Fannie Mae new repurchase demands and \$40.5 million in Freddie Mac new repurchase demands. The following table summarizes the amount of yearly new repurchase demands we have received by loan origination year.

|                    | For the Years Ended December 31, |           |             |
|--------------------|----------------------------------|-----------|-------------|
|                    | 2014                             | 2013      | 2012        |
|                    | (Dollars in thousands)           |           |             |
| 2008 and prior (1) | \$33,372                         | \$570,597 | \$865,670   |
| 2009-2014          | 124,655                          | 74,471    | 182,749     |
| Total              | \$158,027                        | \$645,068 | \$1,048,419 |
| Number of accounts | 761                              | 3,478     | 5,255       |

(1) Includes a significant portion of the repurchase requests and obligations associated to loans within the settlement agreements with Fannie Mae and Freddie Mac.

The following table summarizes the aggregate amount of pending repurchase demands at the end of each year noted.

|                                    | December 31,           |          |           |
|------------------------------------|------------------------|----------|-----------|
|                                    | 2014                   | 2013     | 2012      |
|                                    | (Dollars in thousands) |          |           |
| Period end balance                 | \$43,368               | \$97,170 | \$224,182 |
| Percent non-agency (approximately) | 1.6                    | % 2.6    | % 0.3     |

The following table summarizes the trends over the last two years with respect to key model attributes and assumptions for estimating the representation and warranty reserve.

|  | December 31, 2014      | December 31, 2013 |
|--|------------------------|-------------------|
|  | (Dollars in Thousands) |                   |
| UPB of loans sold (1) (2)                                  | \$261,000,000          | \$244,100,000     |
| Loan file review as percentage of unpaid principal balance | 7.1                    | % 8.2             |
| Repurchase demand rate (3)                                 | 15.9                   | % 14.5            |
| Actual repurchase rate (4)                                 | 33.3                   | % 35.5            |
| Loss severity rate (5)                                     | 8.7                    | % 12.3            |

(1) Includes servicing sold with recourse.

(2) Includes a significant portion of the repurchase requests and obligations associated to loans within the settlement agreements with Fannie Mae and Freddie Mac.

(3) The percent of loan file reviews that is expected to result in a repurchase demand.

(4) Weighted average of the appeals loss rate.

(5) Average loss severity rate expected to be experienced on actual repurchases made (post appeal loss).

See Note 16 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.



## Liquidity Risk

Liquidity risk is the risk that we will not have sufficient funds to meet current and future cash flow needs as they become due. The liquidity of a financial institution reflects its ability to meet loan requests, to accommodate possible outflows in deposits and to take advantage of interest rate and market opportunities. The ability of a financial institution to meet current financial obligations is a function of the balance sheet structure, the ability to liquidate assets, and the access to various sources of funds.

We primarily originate agency eligible loans held-for-sale and therefore the majority of new residential first mortgage loan originations are readily convertible to cash, either by selling them as part of our monthly agency sales, private party whole loan sales, or by pledging them to the Federal Home Loan Bank of Indianapolis and borrowing against them. We use the Federal Home Loan Bank of Indianapolis as a significant source for funding our residential mortgage business due to its flexibility in terms of being able to borrow or repay borrowings as daily cash needs require.

Our principal uses of funds include loan originations and operating expenses. At December 31, 2014, we had outstanding rate-lock commitments to lend \$2.6 billion in mortgage loans, compared to \$2.3 billion at December 31, 2013. These commitments may expire without being drawn upon and therefore, do not necessarily represent future cash requirements. Total commercial and consumer unused collateralized lines of credit totaled \$1.4 billion at December 31, 2014 and \$2.0 billion at December 31, 2013.

The amount we can borrow, or the value we receive for the assets pledged to our liquidity providers, varies based on the amount and type of pledged collateral as well as the perceived market value of the assets and the "haircut" of the market value of the assets. That value is sensitive to the pricing and policies of our liquidity providers and can change with little or no notice.

In addition to operating expenses at a particular level of mortgage originations, our cash flows are fairly predictable and relate primarily to the funding cash outflows of residential first mortgages and sales cash inflows of those residential first mortgages. Our mortgage warehouse funding line of business also generates cash flows as funds are extended to correspondent relationships to close new loans. Those loans are repaid when the correspondent sells the loan. Other material cash flows relate to growing our commercial lines of business and the loans we service for others and consist primarily of principal, interest, taxes and insurance escrows. Those monies come in over the course of the month and are paid out based on predetermined schedules. Those flows are largely a function of the size of the servicing book and the volume of refinancing activity of the loans serviced. In general, monies received in one month are paid during the following month with the exception of taxes and insurance monies that are held until they are due.

Our Consolidated Statements of Cash Flows shows cash used in operating activities of \$8.1 billion, \$1.6 billion, \$0.4 billion for the years ended December 31, 2014, 2013 and 2012, respectively. This does not have an impact on our liquidity position or how we manage liquidity. Rather, it is a reflection of the manner in which we execute certain loan sales for which the cash outflow is included in operating activities and the corresponding cash inflow is included in the investing section.

As governed and defined by our internal liquidity policy, we maintain adequate excess liquidity levels appropriate to cover both unanticipated operational and regulatory requirements. In addition to this liquidity, we also maintain targeted minimum levels of unused borrowing capacity as an additional cushion against unexpected liquidity needs. Each business day, we forecast 90 days of daily cash needs. This allows us to determine our projected near term daily cash fluctuations and also to plan and adjust, if necessary, future activities. As a result, we would be able to make adjustments to operations as required to meet the liquidity needs of our business, including adjusting deposit rates to increase deposits, planning for additional Federal Home Loan Bank borrowings, accelerating sales of loans

held-for-sale (Agencies and/or private), selling loans held-for-investment or securities, borrowing through the use of repurchase agreements, reducing originations, making changes to warehouse funding facilities or borrowing from the discount window.

Our liquidity position is continuously monitored and adjustments are made to the balance between sources and uses of funds as deemed appropriate. Management is not aware of any events that are reasonably likely to have a material adverse effect on our liquidity, capital resources or operations.

Federal Home Loan Bank stock. At December 31, 2014, holdings of Federal Home Loan Bank stock decreased to \$155.4 million from \$209.7 million at December 31, 2013, due to the Federal Home Loan Bank's repurchase of excess stock for \$54.3 million. Once purchased, Federal Home Loan Bank shares must be held for five years before they can be redeemed. As a member of the Federal Home Loan Bank, we are required to hold shares of Federal Home Loan Bank stock in an amount



equal to at least 1.0 percent of aggregate unpaid principal balance of our mortgage loans, home purchase contracts and similar obligations at the beginning of each year, or 5.0 percent of our Federal Home Loan Bank advances, whichever is greater.

Deposits. Our deposits consist of four primary categories: retail deposits, government deposits, wholesale deposits and company controlled deposits. Total deposits increased \$928.3 million, or 15.1 percent at December 31, 2014, compared to December 31, 2013, primarily due to increases in savings accounts and government deposits.

Our branch deposits increased \$364.0 million, or 7.6 percent at December 31, 2014, compared to December 31, 2013, primarily due to an increase in core deposits.

We have continued to increase our core deposit accounts and improve our mix of deposits. The overall need for deposit funding declined in the second half of 2014, consistent with the slow-down in mortgage originations. This has allowed us to run-off higher costing deposits, as we continue to have success in bringing in core checking, savings and money market accounts.

We have focused on increasing our commercial retail deposits. Our commercial retail deposits have increased \$67.1 million or 47.5 percent at December 31, 2014, compared to December 31, 2013.

We call on local governmental agencies, and other public units, as an additional source for deposit funding. These deposit accounts include \$355.0 million of certificates of deposit with maturities typically less than one year and \$563.0 million in checking and savings accounts at December 31, 2014.

We generate deposits from our retail banking network and no longer purchase wholesale deposits. Wholesale deposits continued to run-off during the year ended December 31, 2014 and decreased by \$8.5 million from December 31, 2013.

Company controlled deposits arise due to our servicing of loans for others and represent the portion of the investor custodial accounts on deposit with the Bank. These deposits do not bear interest.

We participate in the Certificates of Deposit Account Registry Service ("CDARS") program, through which certain customer certificates of deposit ("CD") are exchanged for CDs of similar amounts from other participating banks. This gives customers the potential to receive FDIC insurance up to \$50.0 million. At December 31, 2014, we had \$393.2 million of total CDs enrolled in the CDARS program. We received reciprocal CDs from other participating banks totaling \$94.3 million from public entities and \$299.0 million from retail customers at December 31, 2014. We had CDARS originations of \$390.8 million from public entities and \$5.5 million from retail customers at December 31, 2014. The total CDARS balances increased \$57.3 million at December 31, 2014, from December 31, 2013.

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The composition of our deposits was as follows at the date indicated.

|                                  | December 31,<br>2014   |            |               | 2013          |            |               |   |  |
|----------------------------------|------------------------|------------|---------------|---------------|------------|---------------|---|--|
|                                  | (Dollars in thousands) |            |               |               |            |               |   |  |
|                                  | Balance                | Yield/Rate | % of Deposits | Balance       | Yield/Rate | % of Deposits |   |  |
| Retail deposits                  |                        |            |               |               |            |               |   |  |
| Branch retail deposits           |                        |            |               |               |            |               |   |  |
| Demand deposit accounts          | \$726,157              | 0.08       | % 10.3        | % \$670,039   | 0.09       | % 10.9        | % |  |
| Savings accounts                 | 3,426,722              | 0.72       | % 48.5        | % 2,849,644   | 0.46       | % 46.4        | % |  |
| Money market demand accounts     | 208,549                | 0.15       | % 3.0         | % 262,009     | 0.15       | % 4.3         | % |  |
| Certificates of deposit/CDARS(1) | 807,400                | 0.65       | % 11.4        | % 1,023,141   | 0.72       | % 16.7        | % |  |
| Total branch retail deposits     | 5,168,828              | 0.60       | % 73.1        | % 4,804,833   | 0.45       | % 78.3        | % |  |
| Commercial retail deposits       |                        |            |               |               |            |               |   |  |
| Demand deposit accounts          | 133,296                | 0.01       | % 1.9         | % 93,515      | 0.01       | % 1.5         | % |  |
| Savings accounts                 | 26,948                 | 0.35       | % 0.4         | % 19,635      | 0.40       | % 0.3         | % |  |
| Money market demand accounts     | 42,901                 | 0.60       | % 0.6         | % 25,095      | 0.54       | % 0.4         | % |  |
| Certificate of deposit/CDARS (1) | 5,145                  | 0.29       | % 0.1         | % 2,988       | 0.41       | % 0.1         | % |  |
| Total commercial retail deposits | 208,290                | 0.18       | % 3.0         | % 141,233     | 0.17       | % 2.3         | % |  |
| Total retail deposits subtotal   | 5,377,118              | 0.59       | % 76.1        | % 4,946,066   | 0.44       | % 80.6        | % |  |
| Government deposits              |                        |            |               |               |            |               |   |  |
| Demand deposit accounts          | 246,055                | 0.38       | % 3.5         | % 314,804     | 0.38       | % 5.1         | % |  |
| Savings accounts                 | 316,917                | 0.52       | % 4.5         | % 183,128     | 0.27       | % 3.0         | % |  |
| Certificate of deposit/CDARS     | 354,971                | 0.43       | % 5.0         | % 104,466     | 0.26       | % 1.7         | % |  |
| Total government deposits (2)    | 917,943                | 0.45       | % 13.0        | % 602,398     | 0.33       | % 9.8         | % |  |
| Wholesale deposits               | 247                    | 0.06       | % —           | % 8,717       | 3.43       | % 0.1         | % |  |
| Company controlled deposits (3)  | 773,298                | —          | % 10.9        | % 583,145     | —          | % 9.5         | % |  |
| Total deposits (4)               | \$7,068,606            | 0.50       | % 100.0       | % \$6,140,326 | 0.39       | % 100.0       | % |  |

(1) The aggregate amount of certificates of deposit with a minimum denomination of \$100,000 was approximately \$0.8 billion at both December 31, 2014 and 2013.

(2) Government deposits include funds from municipalities and schools.

(3) These accounts represent a portion of the investor custodial accounts and escrows controlled by us in connection with loans serviced for others and that have been placed on deposit with the Bank.

(4) The aggregate amount of deposits with a balance over \$250,000 was approximately \$2.6 billion and \$1.7 billion at December 31, 2014 and 2013, respectively.

The following table indicates the scheduled maturities of our certificates of deposit with a minimum denomination of \$100,000 by acquisition channel as of December 31, 2014.

|                       | Retail Deposits        | Government Deposits | Total     |
|-----------------------|------------------------|---------------------|-----------|
|                       | (Dollars in thousands) |                     |           |
| Twelve months or less | \$381,113              | \$337,498           | \$718,611 |
| One to two years      | 30,584                 | 8,865               | 39,449    |
| Two to three years    | 22,686                 | —                   | 22,686    |
| Three to four years   | 5,988                  | —                   | 5,988     |
| Four to five years    | 5,749                  | —                   | 5,749     |
| Thereafter            | 5,078                  | —                   | 5,078     |

|       |           |           |           |
|-------|-----------|-----------|-----------|
| Total | \$451,198 | \$346,363 | \$797,561 |
|-------|-----------|-----------|-----------|

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The following table sets forth information relating to our total deposit flows for each of the years indicated.

|                                 | For the Years Ended December 31, |             |             |             |             |
|---------------------------------|----------------------------------|-------------|-------------|-------------|-------------|
|                                 | 2014                             | 2013        | 2012        | 2011        | 2010        |
|                                 | (Dollars in thousands)           |             |             |             |             |
| Beginning deposits              | \$6,140,326                      | \$8,294,295 | \$7,689,988 | \$7,998,099 | \$8,778,469 |
| Interest credited               | 30,334                           | 42,392      | 70,143      | 95,546      | 154,692     |
| Net deposit increase (decrease) | 897,946                          | (2,196,361) | 534,164     | (403,657)   | (935,062)   |
| Total deposits, end of the year | \$7,068,606                      | \$6,140,326 | \$8,294,295 | \$7,689,988 | \$7,998,099 |

We continue to focus our efforts towards the growth of our core deposits, which includes checking, savings and money market deposit accounts. We believe core deposits represent a more stable funding source and their increase has allowed us to replace maturing brokered CDs and other potentially less stable funding sources.

**Borrowings.** The Federal Home Loan Bank provides loans, also referred to as advances, on a fully collateralized basis, to savings banks and other member financial institutions. We are currently authorized through a resolution of our board of directors to apply for advances from the Federal Home Loan Bank using approved loan types as collateral. At December 31, 2014, we had an authorized line of credit of \$7.0 billion that could be utilized to the extent we provide sufficient collateral. At December 31, 2014, we had available collateral sufficient to access \$2.7 billion of the line and as to which we had \$0.5 billion of advances outstanding.

We have arrangements with the Federal Reserve Bank of Chicago to borrow as appropriate from its discount window. The discount window is a borrowing facility that is intended to be used only for short-term liquidity needs arising from special or unusual circumstances. The amount we are allowed to borrow is based on the lendable value of the collateral that we provide. To collateralize the line, we pledge commercial and industrial loans that are eligible based on Federal Reserve Bank of Chicago guidelines. At December 31, 2014, we had pledged commercial and industrial loans amounting to \$53.3 million with a lendable value of \$30.6 million. At December 31, 2013, we had pledged commercial and industrial loans amounting to \$38.7 million with a lendable value of \$25.5 million. At December 31, 2014 and 2013, we had no borrowings outstanding against this line of credit.

**Federal Home Loan Bank advances.** Federal Home Loan Bank advances decreased \$0.5 billion at December 31, 2014 from December 31, 2013. We rely upon advances from the Federal Home Loan Bank as a source of funding for the origination or purchase of loans for sale in the secondary market and for providing duration specific short-term and medium-term financing. The outstanding balance of Federal Home Loan Bank advances fluctuates from time to time depending on our current inventory of mortgage loans held-for-sale and the availability of lower cost funding sources such as repurchase agreements. During the year ended December 31, 2014, we had an increase in funds available from other sources, including proceeds from the sale of mortgage servicing rights, commercial loans, and residential first mortgage nonperforming and TDR loans, which reduced the need for the short-term borrowings from Federal Home Loan Bank.

|                                      | For the Years Ended December 31, |             |             |
|--------------------------------------|----------------------------------|-------------|-------------|
|                                      | 2014                             | 2013        | 2012        |
|                                      | (Dollars in thousands)           |             |             |
| Maximum outstanding at any month end | \$1,300,000                      | \$2,907,598 | \$3,770,000 |
| Average balance                      | 939,173                          | 2,914,637   | 3,698,362   |
| Average remaining borrowing capacity | 1,947,000                        | 735,391     | 1,040,677   |
| Average interest rate                | 0.23                             | % 3.22      | % 2.88      |

See Note 14 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein for additional information of Federal Home Loan Bank advances.

Long-term debt. As part of our overall capital strategy, we previously raised capital through the issuance of trust-preferred securities by our special purpose financing entities formed for the offerings. The outstanding trust preferred securities mature 30 years from issuance, are callable by us after five years and pay interest quarterly. Under these trust preferred arrangements, we have the right to defer interest payments to the trust preferred security holders for up to five years without default or penalty.

On January 27, 2012, we notified holders of the trust preferred securities our intention to exercise the contractual right to defer regularly scheduled quarterly payments of interest, beginning with the February 2012 payment, with respect to trust preferred securities. These payments will be periodically evaluated and reinstated when appropriate, subject to provisions of the Consent Order and Supervisory Agreement. At December 31, 2014, we have deferred for 12 consecutive quarters.

As of June 30, 2013, following the Assured Settlement Agreement, we re consolidated the debt associated with the HELOC securitizations, held in a trust or variable interest entity ("VIE"), at fair value. At December 31, 2014, long-term debt includes a fair value of \$83.8 million in VIE long-term debt associated with HELOC securitizations, which are consolidated in the Consolidated Financial Statements, in Item 1. Financial Statements herein. We acquired the HELOC loans and the proceeds of which were used by the trust to repay outstanding debt.

**Loan Sales.** We sell a significant portion of our mortgage loans we originate. Sales of loans totaled \$24.4 billion, or 99.2 percent of originations during the year ended December 31, 2014, compared to \$39.1 billion, or 104.3 percent of originations during the year ended December 31, 2013. The decrease in the dollar volume of sales during the year ended December 31, 2014 was primarily due to the decrease in origination volumes, as compared to the year ended December 31, 2013. As of December 31, 2014, we had outstanding commitments to sell \$3.0 billion of mortgage loans. Generally, these commitments are funded within 120 days.

**Loan Principal Payments.** We also invest in loans that we hold for our own portfolio and their principal payments on which provide another source of funds for us.

The following tables set forth, at December 31, 2014, the expected repayment of our loans held-for-investment, both as fixed rate and adjustable rate loans.

#### LOAN PRINCIPAL REPAYMENT SCHEDULE

##### FIXED RATE LOANS

|                            | December 31, 2014      |                      |                       |                       |                        |                         |                  | Totals (1)  |
|----------------------------|------------------------|----------------------|-----------------------|-----------------------|------------------------|-------------------------|------------------|-------------|
|                            | Within<br>1 Year       | 1 Year to<br>2 Years | 2 Years to<br>3 Years | 3 Years to<br>5 Years | 5 Years to<br>10 Years | 10 Years to<br>15 Years | Over<br>15 Years |             |
|                            | (Dollars in thousands) |                      |                       |                       |                        |                         |                  |             |
| Residential first mortgage | \$14,675               | \$15,382             | \$16,124              | \$34,625              | \$102,362              | \$129,779               | \$412,133        | \$725,080   |
| Second mortgage            | 6,239                  | 6,681                | 7,155                 | 15,870                | 50,642                 | 57,051                  | —                | 143,638     |
| Other consumer             | 3,143                  | 3,318                | 3,507                 | 5,834                 | 11,886                 | 877                     | —                | 28,565      |
| Commercial real estate     | 30,349                 | 31,921               | 18,729                | —                     | —                      | —                       | —                | 80,999      |
| Commercial and industrial  | 3,756                  | 3,916                | 4,082                 | 5,948                 | —                      | —                       | —                | 17,702      |
| Commercial lease financing | 1,177                  | 1,219                | 1,261                 | 2,657                 | 3,340                  | —                       | —                | 9,654       |
| Total loans                | \$59,339               | \$62,437             | \$50,858              | \$64,934              | \$168,230              | \$187,707               | \$412,133        | \$1,005,638 |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

## LOAN PRINCIPAL REPAYMENT SCHEDULE

## ADJUSTABLE RATE LOANS

|                            | December 31, 2014      |                      |                       |                       |                        |                         |                  | Totals (1)  |
|----------------------------|------------------------|----------------------|-----------------------|-----------------------|------------------------|-------------------------|------------------|-------------|
|                            | Within<br>1 Year       | 1 Year to<br>2 Years | 2 Years to<br>3 Years | 3 Years to<br>5 Years | 5 Years to<br>10 Years | 10 Years to<br>15 Years | Over<br>15 Years |             |
|                            | (Dollars in thousands) |                      |                       |                       |                        |                         |                  |             |
| Residential first mortgage | \$46,494               | \$48,029             | \$49,614              | \$104,195             | \$292,113              | \$343,619               | \$593,571        | \$1,477,635 |
| Second mortgage            | 267                    | 286                  | 306                   | 678                   | 2,165                  | 2,439                   | —                | 6,141       |
| HELOC                      | 34,262                 | 36,153               | 38,149                | 82,732                | 64,367                 | —                       | —                | 255,663     |
| Other consumer             | 26                     | —                    | —                     | —                     | —                      | —                       | —                | 26          |
| Commercial real estate     | 141,337                | 145,445              | 149,671               | 105,066               | —                      | —                       | —                | 541,519     |
| Commercial and industrial  | 128,810                | 133,301              | 137,948               | 8,348                 | —                      | —                       | —                | 408,407     |
| Warehouse lending          | 788,518                | —                    | —                     | —                     | —                      | —                       | —                | 788,518     |
| Total loans                | \$1,139,714            | \$363,214            | \$375,688             | \$301,019             | \$358,645              | \$346,058               | \$593,571        | \$3,477,909 |

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

## Contractual Obligations and Commitments

We have various financial obligations, including contractual obligations and commitments, which require future cash payments. Refer to Notes 1, 13, 14 and 15 of the Notes to Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein. The following table presents the aggregate annual maturities of contractual obligations (based on final maturity dates) at December 31, 2014.

|                                    | Less than<br>1 Year    | 1-3 Years | 3-5 Years | More than<br>5 Years | Total       |
|------------------------------------|------------------------|-----------|-----------|----------------------|-------------|
|                                    | (Dollars in thousands) |           |           |                      |             |
| Deposits without stated maturities | \$5,127,792            | \$—       | \$—       | \$—                  | \$5,127,792 |
| Certificates of deposits           | 981,105                | 140,179   | 33,882    | 12,350               | 1,167,516   |
| Federal Home Loan Bank advances    | 214,000                | 175,000   | —         | 125,000              | 514,000     |
| Trust preferred securities         | —                      | —         | —         | 247,435              | 247,435     |
| Consolidated VIEs                  | —                      | —         | 83,759    | —                    | 83,759      |
| Operating leases                   | 6,075                  | 7,492     | 1,724     | 954                  | 16,245      |
| Other debt                         | —                      | —         | —         | 81,580               | 81,580      |
| Total                              | \$6,328,972            | \$322,671 | \$119,365 | \$467,319            | \$7,238,327 |

## Market Risk

Market risk is the risk of reduced earnings and or declines in the net market value of the balance sheet primarily due to changes in interest rates, currency exchange rates, or equity prices. We do not have any material foreign currency exchange risk or equity price risk. The primary market risk is interest rate risk and results from timing differences in the repricing of our assets and liabilities, changes in the relationships between rate indices, and the potential exercise of explicit or embedded options.

Interest rate risk is monitored by the asset liability committee ("ALCO"), which is composed of several of our executive officers and other members of management, in accordance with policies approved by our board of directors. In determining the appropriate level of interest rate risk, the ALCO considers the impact projected interest rate scenarios have on earnings and capital, liquidity, business strategies, and other factors. The ALCO meets monthly or as deemed necessary to review, among other things, the sensitivity of assets and liabilities to interest rate changes, the book and fair values of assets and liabilities, unrealized gains and losses, purchase and sale activity, loans held-for-sale and commitments to originate loans, and the maturities of investments, borrowings and time deposits.



Financial instruments used to manage interest rate risk include derivative financial instruments such as interest rate swaps and forward sales commitments. Further discussion of the use of and the accounting for derivative instruments is included in Notes 12 and 24 of the Notes to Consolidated Financial Statements, in Item 8 Financial Statements and Supplementary Data, herein. All of our derivatives are accounted for at fair market value. All mortgage loan production originated for sale is accounted for on a fair value basis.

To effectively measure and manage interest rate risk, sensitivity analysis is used to determine the impact on earnings and the net market value of the balance sheet across various interest rate scenarios, balance sheet trends, and strategies. From these simulations, interest rate risk is quantified and appropriate strategies are developed and implemented. Additionally, duration and net interest income sensitivity measures are utilized when they provide added value to the overall interest rate risk management process. The overall interest rate risk position and strategies are reviewed by executive management and the board of directors on an ongoing basis. Business is traditionally managed to reduce overall exposure to changes in interest rates. However, management has the latitude to increase interest rate sensitivity position within certain limits if, in management's judgment, the increase will enhance profitability.

Net interest income simulation analysis provides estimated net interest income of the current balance sheet across alternative interest rate scenarios. The net interest income analysis measures the sensitivity of interest sensitive earnings over a twelve month time horizon. The analysis holds the current balance sheet values constant and does not take into account management intervention. The net interest income simulation demonstrates the level of interest rate risk inherent in the existing balance sheet.

The following table is a summary of the changes in our net interest income that are projected to result from hypothetical changes in market interest rates. The interest rate scenarios presented in the table include interest rates as of December 31, 2014 and 2013 and adjusted by instantaneous parallel rate changes plus or minus 200 basis points.

December 31, 2014

| Scenario               | Net interest Income | \$ Change | % Change |    |
|------------------------|---------------------|-----------|----------|----|
| (Dollars in thousands) |                     |           |          |    |
| 200                    | \$296,811           | \$42,312  | 17.0     | %  |
| Constant               | 254,499             | —         | —        | %  |
| (200)                  | 206,953             | (47,546)  | ) (19.0  | )% |

December 31, 2013

| Scenario               | Net interest Income | \$ Change | % Change |    |
|------------------------|---------------------|-----------|----------|----|
| (Dollars in thousands) |                     |           |          |    |
| 200                    | \$286,048           | \$35,058  | 14.0     | %  |
| Constant               | 250,990             | —         | —        | %  |
| (200)                  | 211,613             | (39,377)  | ) (16.0  | )% |

In the net interest income simulation, our balance sheet exhibits slight asset sensitivity. When interest rates rise our interest income increases, conversely when interest rates fall our interest income decreases. The net interest income simulation measures the interest rate risk of the balance sheet over a short period over time, typically twelve months. An additional analysis is completed that measures the interest rate risk over an extended period of time. The Economic Value of Equity ("EVE") analysis provides a fair value of the balance sheet in alternative interest rate scenarios. The EVE analysis does not take into account management intervention and assumes the new rate environment is constant and the change is instantaneous.

The following table is a summary of the changes in our EVE that are projected to result from hypothetical changes in market interest rates. EVE is the market value of assets, less the market value of liabilities, adjusted for the market value of off balance sheet instruments. The interest rate scenarios presented in the table include interest rates at

December 31, 2014 and 2013, and as adjusted by instantaneous parallel rate changes upward to 300 basis points and downward to 100 basis points. The scenarios are not comparable due to differences in the interest rate environments, including the absolute level of rates and the shape of the yield curve. Each rate scenario reflects unique prepayment, repricing, and reinvestment assumptions. Management derives these assumptions by considering published market prepayment expectations, the repricing characteristics of individual instruments or groups of similar instruments, our historical experience, and our asset and liability management strategy. Further, this analysis assumes that certain instruments would not be affected by the changes in interest rates or would be partially affected due to the characteristics of the instruments.

This analysis is based on our interest rate exposure at December 31, 2014 and 2013, and does not contemplate any actions that we might undertake in response to changes in market interest rates, which could impact EVE. Further, as this framework evaluates risks to the current statement of financial condition only, changes to the volumes and pricing of new business opportunities that can be expected in the different interest rate outcomes are not incorporated in this analytical framework. For instance, analysis of our history suggests that declining interest rate levels are associated with higher loan production volumes at higher levels of profitability. While this "natural business hedge" historically offset most, if not all, of the identified risks associated with declining interest rate scenarios, these factors fall outside of the EVE framework. Further, there can be no assurance that this natural business hedge would positively affect the economic value of equity in the same manner and to the same extent as in the past.

There are limitations inherent in any methodology used to estimate the exposure to changes in market interest rates. It is not possible to fully model the market risk in instruments with leverage, option, or prepayment risks. Also, we are affected by basis risk, which is the difference in repricing characteristics of similar term rate indices. As such, this analysis is not intended to be a precise forecast of the effect a change in market interest rates would have on us.

If EVE increases in any interest rate scenario, that would indicate an increasing direction for the margin in that hypothetical rate scenario. A perfectly matched balance sheet would possess no change in the EVE, no matter what the rate scenario. The following table presents the EVE in the stated interest rate scenarios.

| December 31, 2014      |             |      |               |          | December 31, 2013 |             |      |               |          |
|------------------------|-------------|------|---------------|----------|-------------------|-------------|------|---------------|----------|
| Scenario               | NPV         | NPV% | \$ Change     | % Change | Scenario          | NPV         | NPV% | \$ Change     | % Change |
| (Dollars in thousands) |             |      |               |          |                   |             |      |               |          |
| 300                    | \$1,462,245 | 16.6 | % \$(217,372) | (12.9 )% | 300               | \$1,131,146 | 13.4 | % \$(261,137) | (18.8 )% |
| 200                    | 1,537,040   | 17.0 | % (142,577 )  | (8.5 )%  | 200               | 1,233,357   | 14.3 | % (158,926 )  | (11.4 )% |
| 100                    | 1,617,851   | 17.4 | % (61,766 )   | (3.7 )%  | 100               | 1,325,836   | 15.0 | % (66,447 )   | (4.8 )%  |
| Current                | 1,679,617   | 17.7 | % —           | —        | Current           | 1,392,283   | 15.4 | % —           | —        |
| (100)                  | 1,703,179   | 17.6 | % 23,562      | 1.4      | (100)             | 1,416,747   | 15.4 | % 24,464      | 1.8      |

Our balance sheet exhibits sensitivity in a rising interest rate scenario as the EVE decreases. The decrease in EVE is the result of the amount of liabilities that would be expected to reprice in the near term exceeding the amount of assets that could similarly reprice over the same time period because such assets may have longer maturities or repricing terms.

### Operational Risk

As with all companies, we are subject to operational risk. Operational risk is the risk of loss due to human error; inadequate or failed internal systems and controls; violations of, or noncompliance with, laws, rules, regulations, prescribed practices, or ethical standards; and external influences such as market conditions, fraudulent activities, disasters, and security risks. We continuously strive to strengthen our system of internal controls to ensure compliance with laws, rules, and regulations, and to improve the oversight of our operational risk. We evaluate internal systems, processes and controls to mitigate loss from cyber-attacks and, to date, have not experienced any material losses. The goal of this framework is to implement effective operational risk techniques and strategies, minimize operational and fraud losses and enhance our overall performance.

### Capital

Under the capital distribution regulations, a savings bank that is a subsidiary of a savings and loan holding company must either notify or seek approval from the OCC of an association capital distribution at least 30 days prior to the declaration of a dividend or the approval by our board of directors of the proposed capital distribution. The 30-day period allows the OCC to determine whether the distribution would not be advisable. Because we are under the

Consent Order, we currently must seek approval from the OCC prior to making a capital distribution from the Bank. In addition, under the Supervisory Agreement, the Company agreed to request prior non-objection of the Federal Reserve to pay dividends or other capital distributions.

Under the terms of the Fixed Rate Cumulative Perpetual Preferred Stock, Series C (the "Series C Preferred Stock") the Company may defer payments of dividends. Beginning with the February 2012 payment, the Company has exercised its contractual right to defer regularly scheduled quarterly payments of dividends on Series C Preferred Stock, and is therefore currently in arrears with the dividend payments. As of December 31, 2014, the amount of the arrearage on the dividend payments of the Series C Preferred Stock was \$56.3 million. At the time that the Company pays the \$56.3 million of deferred

dividends, this payment will result in a reduction of equity. Currently, the impact of the deferred dividends is removed from net income, for calculating the Company's earnings per share. We also would have to simultaneously bring the deferred interest payments of the Trust Preferred Securities current, which total \$20.3 million, at December 31, 2014, have been accrued and reflected within interest expense during the appropriate period.

The Bank is subject to various regulatory capital requirements administered by the federal banking agencies. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Bank must meet specific capital guidelines that involve quantitative measures of the Bank's assets, liabilities and certain off-balance-sheet items as calculated under regulatory accounting practices. The Bank's capital amounts and classification are also subject to qualitative judgments by regulators about components, risk weightings and other factors.

At December 31, 2014, the Bank was considered "well-capitalized" for regulatory purposes. The following table shows the regulatory capital ratios as of the dates indicated. These ratios are applicable to the Bank only.

|  | December 31, 2014 |       | December 31, 2013 |       |   |
|--|-------------------|-------|-------------------|-------|---|
|  | Amount            | Ratio | Amount            | Ratio |   |
| Tier 1 leverage (to adjusted tangible assets)      | \$ 1,167,422      | 12.43 | % \$ 1,257,608    | 13.97 | % |
| Total adjusted tangible asset base (1)             | \$ 9,392,178      |       | \$ 9,004,904      |       |   |
| Tier 1 capital (to risk weighted assets)           | \$ 1,167,422      | 22.54 | % \$ 1,257,608    | 26.82 | % |
| Total risk-based capital (to risk weighted assets) | 1,234,958         | 23.85 | % 1,317,964       | 28.11 | % |
| Risk weighted asset base (1)                       | \$ 5,178,781      |       | \$ 4,688,545      |       |   |

(1) Based on adjusted total assets for purposes of core capital and risk-weighted assets for purposes of total risk-based capital.

The bank regulatory agencies have issued guidelines establishing capital requirements for banks. These guidelines are based upon the 1988 capital accord ("Basel I") of the Basel Committee on Banking Supervision ("BCBS"). We currently calculate our risk-based capital ratios under guidelines adopted by the OCC based on the Basel I framework. Under the current risk based capital framework, a bank's balance sheet assets and credit equivalent amounts of off-balance sheet items are assigned to one of four broad risk categories. The aggregated dollar amount in each category is then multiplied by the risk weighting assigned to that category. The resulting weighted values from each of the four categories are added together and this sum is the risk-weighted assets total that comprises the denominator of certain risk-based capital ratios. Tier 1 capital and Total Risk Based capital are each divided by this denominator (risk-weighted assets) to determine the Tier 1 capital and Total Risk-Based capital ratios.

In July 2013, the federal bank regulators issued interim final rules (the "New Capital Rules") implementing the Basel Committee's December 2010 final capital framework for strengthening international capital standards, known as Basel III, as well as certain provisions of the Dodd-Frank Act. In October 2013, the OCC and Federal Reserve released final rules detailing the U.S. implementation of Basel III. The New Capital Rules substantially revise the risk-based capital requirements applicable to bank holding companies and their depository institution subsidiaries. The New Capital Rules revise the components of capital and address other issues affecting the numerator in regulatory capital ratios. The New Capital Rules also address asset risk weights and other issues affecting the denominator in regulatory capital ratios and replace the existing general risk-weighting approach based on Basel I with a more risk-sensitive approach based, in part, on the standardized approach as part of Basel II. The New Capital Rules also implement the requirements of Section 939A of the Dodd-Frank Act to remove references to credit ratings from the federal bank regulators' rules.

The New Capital Rules are effective for us on January 1, 2015 subject to a phase-in period extending through January 2019. The New Capital Rules, among other things, (i) introduce a new capital measure called "Common Equity Tier

1" ("CET1"), (ii) specify that Tier 1 capital consists of CET1 and "Additional Tier 1 capital" instruments meeting certain revised requirements, (iii) define CET1 narrowly by requiring that most deductions/adjustments to regulatory capital measures be made to CET1, and (iv) expand the scope of the deductions/adjustments to capital as compared to existing regulations.

Savings and loan holding companies are not currently subject to consolidated capital requirements. Pursuant to the Dodd-Frank Act, the U.S. bank regulatory agencies have established minimum leverage and risk-based capital requirements for savings and loan holding companies. Beginning January 1, 2015, savings and loan holding companies are subject to the same consolidated capital requirements as bank holding companies.

The New Capital Rules also introduce a new capital conservation buffer designed to absorb losses during periods of economic stress. The capital conservation buffer is composed entirely of CET1, on top of these minimum risk-weighted asset ratios. Banking institutions with a ratio of CET1 to risk-weighted assets above the minimum but below the capital conservation

buffer will face constraints on dividends, equity repurchases and compensation based on the amount of the shortfall. When fully phased-in on January 1, 2019, the New Capital Rules will require us to maintain an additional capital conservation buffer of 2.5 percent of risk-weighted assets above the minimum risk-based capital ratio requirements.

We are not subject to the Federal Reserve's Comprehensive Capital Analysis and Review ("CCAR") program. Banks with assets greater than \$10 billion are required to submit a Dodd-Frank stress test ("DFAST") under the final rules established by their primary regulator. DFAST requires banks to project results over a nine-quarter planning horizon under three scenarios (baseline, adverse, and severely adverse) published by the Federal Reserve and to show that the bank would exceed regulatory minimum capital standards for the Tier 1 leverage ratio, Tier 1 common ratio, Tier 1 risk-based capital ratio, and the Total risk-based capital ratio under all of these scenarios. In addition, banks are encouraged to employ an additional bank-specific, idiosyncratic scenario designed to "break the bank". This latter scenario is designed to provide senior management and the Board with a worst-case analysis to guide their capital planning.

The New Capital Rules provide for a number of deductions from and adjustments to CET1. These include, for example, the requirement that mortgage servicing rights, certain deferred tax assets and significant investments in non-consolidated financial entities be deducted from CET1 to the extent that any one such category exceeds 10 percent of CET1 or all such items, in the aggregate, exceed 15 percent of CET1. The New Capital Rules prescribe a new standardized approach for risk weightings that expands the risk-weighting categories from the current four Basel I-derived categories to a much larger and more risk-sensitive number of categories resulting in higher risk weights for a variety of asset classes.

Certain regulatory capital ratios for the Bank as of December 31, 2014 are shown in the following table.

| December 31, 2014                      | Regulatory<br>Minimums | Regulatory<br>Minimums to be<br>Well-Capitalized | Bank   |   |
|--|------------------------|--|--------|---|
| Basel I Ratios                         |                        |  |        |   |
| Tier 1 leverage ratio                  | 4.00                   | %5.00  | %12.43 | % |
| Basel III Ratios (fully phased-in) (1) |                        |  |        |   |
| Common equity Tier 1 capital ratio (1) | 4.50                   | %6.50  | %19.80 | % |
| Tier 1 leverage ratio (1)              | 4.00                   | %5.00  | %10.96 | % |

(1) See "Use of Non-GAAP Financial Measures."

#### Impact of Inflation and Changing Prices

The Consolidated Financial Statements and Notes thereto presented herein have been prepared in accordance with U.S. GAAP, which requires the measurement of financial position and operating results in terms of historical dollars without considering the changes in the relative purchasing power of money over time due to inflation. The impact of inflation is reflected in the increased cost of our operations. Unlike most industrial companies, nearly all of our assets and liabilities are monetary in nature. As a result, interest rates have a greater impact on our performance than do the effects of general levels of inflation. Interest rates do not necessarily move in the same direction or to the same extent as the prices of goods and services.

## Use of Non-GAAP Financial Measures

In addition to results presented in accordance with GAAP, this report includes non-GAAP financial measures such as an adjusted efficiency ratio, adjusted earnings, the ratio of total nonperforming assets to Tier 1 capital (to adjusted total assets) and estimated Basel III ratios. We believe these non-GAAP financial measures provide additional information that is useful to investors in helping to understand the underlying performance and trends of the Company.

Non-GAAP financial measures have inherent limitations, which are not required to be uniformly applied and are not audited. Readers should be aware of these limitations and should be cautious with respect to the use of such measures. To mitigate these limitations, we have practices in place to ensure that these measures are calculated using the appropriate GAAP or regulatory components in their entirety and to ensure that our performance is properly reflected to facilitate consistent period-to-period comparisons. Although we believe the non-GAAP financial measures disclosed in this report enhance investors' understanding of our business and performance, these non-GAAP measures should not be considered in isolation, or as a substitute for those financial measures prepared in accordance with GAAP.

Efficiency ratio and efficiency ratio (adjusted). The efficiency ratio, which generally measures the productivity of a bank, is calculated as noninterest expense divided by total operating income. Total operating income includes net interest income and total noninterest income. Management utilizes the efficiency ratio to monitor its own productivity and believes the ratio provides investors with a meaningful tool to monitor period-to-period productivity trends. The efficiency ratio (adjusted), excludes from noninterest expense and noninterest income (GAAP) certain adjusting items, that are described in the table below. As the provision for loan losses is already excluded by the ratio's own definition, we believe that the exclusion of representation and warranty provision provides investors with a more complete picture of our productivity and ability to generate operating income. The efficiency ratio (adjusted) provides investors with a meaningful base for period to period comparisons, which management believes will assist investors in analyzing our operating results and predicting future performance. These non-GAAP financial measures are also utilized internally by management to assess the performance of our own business.

Our calculations of the efficiency ratio may differ from the calculation of similar measures used by other bank and thrift holding companies, and should be used to determine and evaluate period to period trends in our performance, rather than in comparison to other similar non-GAAP measurements utilized by other companies. In addition, investors should keep in mind that certain items excluded from income and expenses in the efficiency ratio (adjusted) are recurring and integral expenses to our operations, and that these expenses will still accrue under similar GAAP measures.

Adjusted Income from Operations and Adjusted Earnings Per Share. In addition to analyzing the Company's results on a reported basis, management reviews the Company's results and the results on an adjusted basis. These non-GAAP measures reflect the adjustment of the reported U.S. GAAP results for significant items that management does not believe are reflective of the Company's current and ongoing operations.



The following table provides a reconciliation of non-GAAP financial measures utilized in the adjusted efficiency ratio and adjusted earnings per share.

|  | For the Years Ended December 31, |            |
|--|----------------------------------|------------|
|  | 2014                             | 2013       |
|  | (Dollars in thousands)           |            |
| Net interest income (a)                                      | \$246,291                        | \$186,651  |
| Noninterest income (b)                                       | 361,065                          | 652,343    |
| Less provisions:   |                                  |            |
| Representation and warranty provision                        | 364                              | 61,016     |
| Adjusting items:   |                                  |            |
| Loan fees and charges (1)                                    | (10,000 )                        | —          |
| Net impairment loss (2)                                      | —                                | 8,789      |
| Representation and warranty provision (3)                    | 10,375                           | (24,900 )  |
| Other noninterest income (4)                                 | 21,056                           | (36,854 )  |
| Adjusted noninterest income                                  | \$382,496                        | \$599,378  |
| Adjusted income (c)  | \$629,151                        | \$847,045  |
| Noninterest expense (d)                                      | \$579,246                        | \$918,115  |
| Adjusting items:   |                                  |            |
| Loss on extinguishment of debt (5)                           | —                                | (177,556 ) |
| Legal and professional expense (6)                           | (3,995 )                         | —          |
| Other noninterest expense (7)                                | (27,500 )                        | (51,000 )  |
| Adjusted noninterest expense                                 | \$547,751                        | \$689,559  |
| Efficiency ratio (d/(a+b))                                   | 95.4                             | % 109.4 %  |
| Efficiency ratio (adjusted) ((d-e)/(a+b+c))                  | 87.1                             | % 81.4 %   |
| Net (loss) income applicable to common stockholders          | \$(69,948 )                      | \$261,203  |
| Adjustment to remove adjusting items (1-7 above), net of tax | 52,926                           | 175,591    |
| Tax impact of adjusting items                                | —                                | (60,579 )  |
| Adjusting tax item   | —                                | (355,769 ) |
| Adjusted net (loss) income applicable to common stockholders | \$(17,022 )                      | \$20,446   |
| Diluted (loss) income per share                              | \$(1.72 )                        | \$4.37     |
| Adjustment to remove adjusting items                         | 0.94                             | 3.11       |
| Tax impact of adjusting items                                | —                                | (1.07 )    |
| Adjusting tax item   | —                                | (6.30 )    |
| Diluted adjusted (loss) income per share                     | \$(0.78 )                        | \$0.11     |
| Weighted average shares outstanding                          |                                  |            |
| Basic  | 56,246,528                       | 56,063,282 |
| Diluted  | 56,246,528                       | 56,518,181 |

(1) Reverse benefit for contract renegotiation.

(2) Add back impairment charge related to the litigation settlement with MBIA.

(3) Add back reserve increase related to indemnifications claims on government insured loans.

In 2014, negative fair value adjustment on repurchased performing loans and a benefit for contract renegotiation. In 2013, reversal of contingent liability reserve resulting from terms of settlement reached on a litigation settlement related to the HELOC securitization trusts.

(5) Loss on extinguishment of debt as a result of the prepayment of the higher cost long-term Federal Home Loan Bank advances.

(6) Adjust for legal expenses related to the litigation settlements during the respective periods.

(7) Adjust CFPB litigation settlement expense.

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Nonperforming assets / Tier 1 + Allowance for Loan Losses. The ratio of nonperforming assets to Tier 1 and allowance for loan losses divides the total level of nonperforming assets held for investment by Tier 1 capital (to adjusted total assets), as defined by bank regulations, plus allowance for loan losses. We believe these measurements are meaningful measures of capital adequacy used by investors, regulators, management and others to evaluate the adequacy of capital in comparison to other companies within the industry.

|   | December 31,           |              |              |              |              |   |
|---|------------------------|--------------|--------------|--------------|--------------|---|
|   | 2014                   | 2013         | 2012         | 2011         | 2010         |   |
|   | (Dollars in thousands) |              |              |              |              |   |
| Nonperforming assets / Tier 1 capital + allowance for loan losses |                        |              |              |              |              |   |
| Nonperforming assets  | \$ 139,184             | \$ 182,321   | \$ 520,557   | \$ 603,082   | \$ 497,973   |   |
| Tier 1 capital (to adjusted total assets) (1)                     | 1,167,422              | 1,257,608    | 1,295,841    | 1,215,220    | 1,306,104    |   |
| Allowance for loan losses   | 297,000                | 207,000      | 305,000      | 318,000      | 274,000      |   |
| Tier 1 capital + allowance for loan losses                        | \$ 1,464,422           | \$ 1,464,608 | \$ 1,600,841 | \$ 1,533,220 | \$ 1,580,104 |   |
| Nonperforming assets / Tier 1 capital + allowance for loan losses | 9.5                    | % 12.4       | % 32.5       | % 39.3       | % 31.5       | % |

(1) Represents Tier 1 capital for the Bank.

Mortgage servicing rights to Tier 1 capital ratio. The ratio of mortgage servicing rights to Tier 1 capital divides the total mortgage servicing rights by Tier 1 capital, as defined by bank regulations. We believe these measurements are meaningful measures of capital adequacy, especially in relation to the level of our mortgage servicing rights. This ratio allows our investors, regulators, management and other parties to measure the adequacy and quality of our mortgage servicing rights and capital, in comparison to other companies within our industry.

|   | December 31,           |            |   |
|---|------------------------|------------|---|
|   | 2014                   | 2013       |   |
|   | (Dollars in thousands) |            |   |
| Flagstar Bank                                     |                        |            |   |
| Mortgage servicing rights to Tier 1 capital ratio |                        |            |   |
| Mortgage servicing rights                         | \$ 257,827             | \$ 284,678 |   |
| Tier 1 capital (to adjusted total assets)         | 1,167,422              | 1,257,608  |   |
| Mortgage servicing rights to Tier 1 capital ratio | 22.1                   | % 22.6     | % |

|   | December 31,           |            |   |
|---|------------------------|------------|---|
|   | 2014                   | 2013       |   |
|   | (Dollars in thousands) |            |   |
| Flagstar Bancorp                                  |                        |            |   |
| Mortgage servicing rights to Tier 1 capital ratio |                        |            |   |
| Mortgage servicing rights                         | \$ 257,827             | \$ 284,678 |   |
| Tier 1 capital (to adjusted total assets)         | 1,183,625              | 1,280,532  |   |
| Mortgage servicing rights to Tier 1 capital ratio | 21.8                   | % 22.2     | % |

Basel I to Basel III (fully phased-in) reconciliation. We currently calculate our risk-based capital ratios under guidelines adopted by the OCC based on the 1988 Capital Accord ("Basel I") of the Basel Committee on Banking Supervision (the "Basel Committee"). In December 2010, the Basel Committee released its final framework for Basel III, which will strengthen international capital and liquidity regulations. When fully phased-in, Basel III will increase capital requirements through higher minimum capital levels as well as through increases in risk-weights for certain exposures. Additionally, the final Basel III rules place greater emphasis on common equity. In October 2013, the OCC and Federal Reserve released final rules detailing the U.S. implementation of Basel III and the application of the

risk-based and leverage capital rules to top-tier savings and loan holding companies. We have transitioned to the Basel III framework beginning in January 2015 and are subject to a phase-in period extending through January 2019. Accordingly, the calculations provided below are estimates. These measures are considered to be non-GAAP financial measures because they are not formally defined by GAAP and the Basel III implementation regulations will not be fully phased-in until 2019. The regulations are subject to change as clarifying guidance becomes available and the calculations currently include our interpretations of the requirements including informal feedback received through the regulatory process. Other entities may calculate the Basel III ratios differently from ours based on their interpretation of the guidelines. Since analysts and banking regulators may assess our capital adequacy using the Basel III framework, we believe that it is useful to provide investors information enabling them to assess our capital adequacy on the same basis.

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| December 31, 2014   | Common Equity<br>Tier 1 (to Risk<br>Weighted Assets) | Tier 1 Leverage<br>(to Adjusted<br>Tangible Assets)<br>(1) |       |   |
|---|--|--|-------|---|
| Flagstar Bank   |  |  |       |   |
| Regulatory capital – Basel I to Basel III (fully phased-in) (2)   |  |  |       |   |
| Basel I capital   | \$ 1,167,422   | \$ 1,167,422   |       |   |
| Increased deductions related to deferred tax assets, mortgage servicing assets,<br>and other capital components | (117,406 )   | (117,406 )   |       |   |
| Basel III (fully phased-in) capital (2)   | \$ 1,050,016   | \$ 1,050,016   |       |   |
| Risk-weighted assets – Basel I to Basel III (fully phased-in) (2)   |  |  |       |   |
| Basel I assets  | \$ 5,178,781   | \$ 9,392,178   |       |   |
| Net change in assets  | 124,516  | 192,481  |       |   |
| Basel III (fully phased-in) assets (2)  | \$ 5,303,297   | \$ 9,584,659   |       |   |
| Capital ratios  |  |  |       |   |
| Basel I (3)   | 22.54  | %  | 12.43 | % |
| Basel III (fully phased-in) (2)   | 19.80  | %  | 10.96 | % |

(1) The definition of total assets used in the calculation of the Tier 1 Leverage ratio changed from ending total assets under Basel I to quarterly average total assets under Basel III.

(2) Basel III information is considered estimated and not final at this time as the Basel III rules continue to be subject to interpretation by U.S. Banking Regulators.

(3) The Bank is currently subject to the requirements of Basel I.

| December 31, 2013   | Common Equity<br>Tier 1 (to Risk<br>Weighted Assets) | Tier 1 Leverage<br>(to Adjusted<br>Tangible Assets)<br>(1) |       |   |
|---|--|--|-------|---|
| Flagstar Bancorp  |  |  |       |   |
| Regulatory capital – Basel I to Basel III (fully phased-in) (2)   |  |  |       |   |
| Basel I capital   | \$ 669,533   | \$ 1,183,624   |       |   |
| Increased deductions related to deferred tax assets, mortgage servicing assets,<br>and other capital components | (205,243 )   | (209,028 )   |       |   |
| Basel III (fully phased-in) capital (2)   | \$ 464,290   | \$ 974,596   |       |   |
| Risk-weighted assets – Basel I to Basel III (fully phased-in) (2)   |  |  |       |   |
| Basel I assets  | \$ 5,189,822   | \$ 9,403,220   |       |   |
| Net change in assets  | (97,735 )  | 108,862  |       |   |
| Basel III (fully phased-in) assets (2)  | \$ 5,092,087   | \$ 9,512,082   |       |   |
| Capital ratios  |  |  |       |   |
| Basel I (3)   | 12.90  | %  | 12.59 | % |
| Basel III (fully phased-in) (2)   | 9.12   | %  | 10.25 | % |

(1) The definition of total assets used in the calculation of the Tier 1 Leverage ratio changed from ending total assets under Basel I to quarterly average total assets under Basel III.

(2) Basel III information is considered estimated and not final at this time as the Basel III rules continue to be subject to interpretation by U.S. Banking Regulators.

(3) The Company is currently subject to the requirements of Basel I.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

A discussion regarding our management of market risk is included in "Market Risk" in this report in Part II, Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations."

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## ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

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March 16, 2015

## Management's Report

Flagstar Bancorp's management is responsible for establishing and maintaining effective internal control over financial reporting, as defined in Rule 13a-15(f) under the Exchange Act. Internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. GAAP. Internal control over financial reporting includes policies and procedures that:

- (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company;
- (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of the financial statements in accordance with U.S. GAAP, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and
- (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the Company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with existing policies or procedures may deteriorate.

With the participation of the Chief Executive Officer and Chief Financial Officer, our management conducted an assessment of the effectiveness of our internal control over financial reporting as of December 31, 2014, based on the framework and criteria established in the 1992 Internal Control-Integrated Framework, issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO).

Based on this assessment, as of December 31, 2014, we have not maintained effective internal control over financial reporting based on the COSO criteria because of control deficiencies identified in the preparation and review process of the statements of cash flows that, when evaluated, constituted a material weakness.

Management's assessment of the effectiveness of our internal control over financial reporting as of December 31, 2014, has been audited by Baker Tilly Virchow Krause, LLP, our independent registered public accounting firm, as stated in their report, which is included herein.

/s/ Alessandro DiNello  
Alessandro DiNello  
President and Chief Executive Officer  
(Principal Executive Officer)

/s/ James K. Cirolì  
James K. Cirolì  
Executive Vice President and Chief Financial Officer  
(Principal Financial Officer)





Report of Independent Registered Public Accounting Firm  
Board of Directors and Stockholders

To Shareholders, Audit Committee and Board of Directors  
Flagstar Bancorp, Inc.  
Troy, MI

We have audited the accompanying consolidated statements of financial condition of Flagstar Bancorp, Inc. and subsidiaries (the "Company") as of December 31, 2014 and 2013, and the related consolidated statements of operations, comprehensive income (loss), stockholders' equity, and cash flows for each of the three years in the period ended December 31, 2014. We also have audited the Company's internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (1992 framework). The Company's management is responsible for these financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on these consolidated financial statements and an opinion on the Company's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the financial statements include examining, on a test basis, evidence supporting the amounts and disclosures in the consolidated financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall consolidated financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of consolidated financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of consolidated financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the consolidated financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the consolidated financial position of Flagstar Bancorp Inc. and subsidiaries as of December 31, 2014 and 2013, and the

consolidated results of their operations and their cash flows for each of the three years in the period ended December 31, 2014, in conformity with accounting principles generally accepted in the United States of America. Also in our opinion, because of a material weakness in internal controls related to the classification of certain transactions within its statement of cash flows, as described in Management's Report on Internal Control appearing under Item 9A, the Company did not maintain, in all material respects, effective internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (1992 framework). A material weakness is a deficiency, or a combination of deficiencies, in internal control over financial reporting, such that there is a reasonable possibility that a material misstatement of the annual or interim financial statements will not be prevented or detected on a timely basis. We considered this material weakness in determining the nature, timing, and extent of audit tests applied in our audit of the 2014 consolidated financial statements. Our opinion regarding the effectiveness of the Company's internal control over financial reporting does not affect our opinion on those consolidated financial statements.

As described in Note 1, the consolidated statement of cash flows for the year ended December 31, 2013 has been restated to correct an error in the classification of certain transactions between operating, investing, and financing cash flows.

/s/ Baker Tilly Virchow Krause, LLP  
Southfield, Michigan  
March 16, 2015

Flagstar Bancorp, Inc.  
Consolidated Statements of Financial Condition  
(In thousands, except share data)

|   | December 31, |             |
|---|--------------|-------------|
|   | 2014         | 2013        |
| Assets  |              |             |
| Cash and cash equivalents   | \$ 136,014   | \$ 280,505  |
| Investment securities available-for-sale  | 1,672,179    | 1,045,548   |
| Loans held-for-sale (\$1,196,216 and \$1,140,507 measured at fair value, respectively)  | 1,243,792    | 1,480,418   |
| Loans repurchased with government guarantees  | 1,128,359    | 1,308,073   |
| Loans held-for-investment, net  |              |             |
| Loans held-for-investment (\$210,612 and \$238,322 measured at fair value, respectively)  | 4,447,554    | 4,055,756   |
| Less: allowance for loan losses   | (297,000 )   | (207,000 )  |
| Total loans held-for-investment, net  | 4,150,554    | 3,848,756   |
| Mortgage servicing rights   | 257,827      | 284,678     |
| Federal Home Loan Bank stock  | 155,443      | 209,737     |
| Premises and equipment, net   | 237,942      | 231,350     |
| Net deferred tax asset  | 442,349      | 414,681     |
| Other assets  | 415,392      | 303,555     |
| Total assets  | \$9,839,851  | \$9,407,301 |
| Liabilities and Stockholders' Equity  |              |             |
| Deposits  |              |             |
| Noninterest bearing   | \$ 1,209,275 | \$ 930,060  |
| Interest bearing  | 5,859,331    | 5,210,266   |
| Total deposits  | 7,068,606    | 6,140,326   |
| Federal Home Loan Bank advances   | 514,000      | 988,000     |
| Long-term debt (\$83,759 and \$105,813 measured at fair value, respectively)  | 331,194      | 353,248     |
| Representation and warranty reserve   | 53,000       | 54,000      |
| Other liabilities (\$81,580 and \$93,000 measured at fair value, respectively)  | 500,230      | 445,853     |
| Total liabilities   | 8,467,030    | 7,981,427   |
| Stockholders' Equity  |              |             |
| Preferred stock \$0.01 par value, liquidation value \$1,000 per share, 25,000,000 shares authorized; 266,657 issued and outstanding, respectively | 266,657      | 266,174     |
| Common stock \$0.01 par value, 70,000,000 shares authorized; 56,332,307 and 56,138,074 shares issued and outstanding, respectively                | 563          | 561         |
| Additional paid in capital  | 1,482,465    | 1,479,265   |
| Accumulated other comprehensive income (loss)   | 8,380        | (4,831 )    |
| Accumulated deficit   | (385,244 )   | (315,295 )  |
| Total stockholders' equity  | 1,372,821    | 1,425,874   |
| Total liabilities and stockholders' equity  | \$9,839,851  | \$9,407,301 |

The accompanying notes are an integral part of these Consolidated Financial Statements.

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Flagstar Bancorp, Inc.  
 Consolidated Statements of Operations  
 (In thousands, except per share data)

|   | For the Years Ended December 31, |              |             |
|---|----------------------------------|--------------|-------------|
|   | 2014                             | 2013         | 2012        |
| Interest Income                                     |                                  |              |             |
| Loans   | \$245,907                        | \$313,477    | \$456,141   |
| Investment securities available-for-sale or trading | 39,097                           | 11,912       | 22,609      |
| Interest-earning deposits and other                 | 557                              | 5,298        | 2,220       |
| Total interest income                               | 285,561                          | 330,687      | 480,970     |
| Interest Expense                                    |                                  |              |             |
| Deposits  | 30,334                           | 42,392       | 70,143      |
| Federal Home Loan Bank advances                     | 2,206                            | 95,024       | 106,625     |
| Other   | 6,731                            | 6,620        | 6,971       |
| Total interest expense                              | 39,271                           | 144,036      | 183,739     |
| Net interest income                                 | 246,290                          | 186,651      | 297,231     |
| Provision for loan losses                           | 131,553                          | 70,142       | 276,047     |
| Net interest income after provision for loan losses | \$114,737                        | \$116,509    | \$21,184    |
| Noninterest Income                                  |                                  |              |             |
| Loan fees and charges                               | \$73,033                         | \$103,501    | \$142,908   |
| Deposit fees and charges                            | 21,625                           | 20,942       | 20,370      |
| Net gain on loan sales                              | 205,803                          | 402,193      | 990,898     |
| Loan administration income                          | 24,304                           | 6,035        | (797 )      |
| Net return on mortgage servicing asset              | 24,082                           | 90,609       | 88,485      |
| Net gain on sale of assets                          | 12,361                           | 2,172        | —           |
| Net impairment losses                               | —                                | (8,789 )     | (2,192 )    |
| Representation and warranty provision               | (10,011 )                        | (36,116 )    | (256,289 )  |
| Other noninterest income                            | 9,868                            | 71,796       | 37,859      |
| Total noninterest income                            | \$361,065                        | \$652,343    | \$1,021,242 |
| Noninterest Expense                                 |                                  |              |             |
| Compensation and benefits                           | \$233,185                        | \$279,268    | \$270,859   |
| Commissions   | 35,480                           | 54,407       | 75,345      |
| Occupancy and equipment                             | 80,386                           | 80,042       | 73,674      |
| Asset resolution                                    | 56,486                           | 52,033       | 91,349      |
| Federal insurance premiums                          | 22,716                           | 34,873       | 49,273      |
| Loss on extinguishment of debt                      | —                                | 177,556      | 15,246      |
| Loan processing expense                             | 36,996                           | 52,223       | 56,070      |
| Legal and professional expense                      | 50,603                           | 77,742       | 70,612      |
| Other noninterest expense                           | 63,394                           | 109,971      | 287,267     |
| Total noninterest expense                           | \$579,246                        | \$918,115    | \$989,695   |
| (Loss) income before income taxes                   | \$(103,444 )                     | \$(149,263 ) | \$52,731    |
| Benefit for income taxes                            | (33,979 )                        | (416,250 )   | (15,645 )   |
| Net (loss) income                                   | (69,465 )                        | 266,987      | 68,376      |
| Preferred stock dividend/accretion                  | (483 )                           | (5,784 )     | (5,658 )    |
| Net (loss) income applicable to common stock        | \$(69,948 )                      | \$261,203    | \$62,718    |
| (Loss) earnings per share                           |                                  |              |             |
| Basic   | \$(1.72 )                        | \$4.40       | \$0.88      |
| Diluted   | \$(1.72 )                        | \$4.37       | \$0.87      |
| Weighted average shares outstanding                 |                                  |              |             |
| Basic   | 56,246,528                       | 56,063,282   | 55,762,196  |

|         |            |            |            |
|---------|------------|------------|------------|
| Diluted | 56,246,528 | 56,518,181 | 56,193,515 |
|---------|------------|------------|------------|

The accompanying notes are an integral part of these Consolidated Financial Statements.

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Flagstar Bancorp, Inc.

Consolidated Statements of Comprehensive Income (Loss)

(In thousands)

|   | For the Years Ended December 31, |             |          |   |
|---|----------------------------------|-------------|----------|---|
|   | 2014                             | 2013        | 2012     |   |
| Net (loss) income   | \$(69,465                        | ) \$266,987 | \$68,376 |   |
| Other comprehensive income (loss), before tax                         |                                  |             |          |   |
| Investment securities available-for-sale                              |                                  |             |          |   |
| Unrealized gains (loss)   | 24,431                           | (19,197     | ) 26,485 |   |
| Reclassification of net gain (loss) on the sale, dissolution and OTTI | (4,038                           | ) 17,921    | (444     | ) |
| Total investment securities available-for-sale, before tax            | 20,393                           | (1,276      | ) 26,041 |   |
| Other comprehensive income, deferred tax (loss) benefit               |                                  |             |          |   |
| Provision for income taxes  | 7,182                            | 1,897       | 19,880   |   |
| Other comprehensive income (loss), net of tax                         | 13,211                           | (3,173      | ) 6,161  |   |
| Comprehensive (loss) income   | \$(56,254                        | ) \$263,814 | \$74,537 |   |

The accompanying notes are an integral part of these Consolidated Financial Statements.

Flagstar Bancorp, Inc.

Consolidated Statements of Stockholders' Equity

(In thousands)

|                                  | Preferred Stock | Common Stock | Additional Paid in Capital | Accumulated Other Comprehensive Income (Loss) | Retained Earnings (Accumulated Deficit) | Total Stockholders' Equity |   |
|----------------------------------|-----------------|--------------|----------------------------|---|---|----------------------------|---|
| Balance at December 31, 2011     | \$254,732       | \$556        | \$1,471,463                | \$ (7,819                                     | ) \$ (639,216                           | ) \$1,079,716              |   |
| Net income                       | —               | —            | —                          | —   | 68,376                                  | 68,376                     |   |
| Total other comprehensive income | —               | —            | —                          | 6,161   | —                                       | 6,161                      |   |
| Restricted stock issued          | —               | 1            | (1                         | ) —   | —                                       | —                          |   |
| Accretion of preferred stock     | 5,658           | —            | —                          | —   | (5,658                                  | ) —                        |   |
| Stock-based compensation         | —               | 2            | 5,107                      | —   | —                                       | 5,109                      |   |
| Balance at December 31, 2012     | \$260,390       | \$559        | \$1,476,569                | \$ (1,658                                     | ) \$ (576,498                           | ) \$1,159,362              |   |
| Net income                       | —               | —            | —                          | —   | 266,987                                 | 266,987                    |   |
| Total other comprehensive loss   | —               | —            | —                          | (3,173  | ) —                                     | (3,173                     | ) |
| Restricted stock issued          | —               | 1            | (1                         | ) —   | —                                       | —                          |   |
| Accretion of preferred stock     | 5,784           | —            | —                          | —   | (5,784                                  | ) —                        |   |
| Stock-based compensation         | —               | 1            | 2,697                      | —   | —                                       | 2,698                      |   |
| Balance at December 31, 2013     | \$266,174       | \$561        | \$1,479,265                | \$ (4,831                                     | ) \$ (315,295                           | ) \$1,425,874              |   |
| Net loss                         | —               | —            | —                          | —   | (69,465                                 | ) (69,465                  | ) |
| Total other comprehensive income | —               | —            | —                          | 13,211  | —                                       | 13,211                     |   |
| Restricted stock issued          | —               | 2            | (2                         | ) —   | —                                       | —                          |   |
| Accretion of preferred stock     | 483             | —            | —                          | —   | (484                                    | ) (1                       | ) |
| Stock-based compensation         | —               | —            | 3,202                      | —   | —                                       | 3,202                      |   |
| Balance at December 31, 2014     | \$266,657       | \$563        | \$1,482,465                | \$ 8,380                                      | \$ (385,244                             | ) \$1,372,821              |   |

The accompanying notes are an integral part of these Consolidated Financial Statements.

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Flagstar Bancorp, Inc.  
Consolidated Statements of Cash Flows  
(In thousands)

|  | For the Years Ended December 31, |                     |               |
|--|----------------------------------|---------------------|---------------|
|  | 2014                             | 2013<br>As Restated | 2012          |
| <b>Operating Activities</b>  |                                  |                     |               |
| Net (loss) income  | \$ (69,465                       | ) \$ 266,987        | \$ 68,376     |
| Adjustments to reconcile net (loss) income to net cash used in operating activities:           |                                  |                     |               |
| Provision for loan losses  | 131,553                          | 70,142              | 276,047       |
| Representation and warranty provision  | 10,011                           | 36,116              | 256,289       |
| Depreciation and amortization  | 23,983                           | 23,232              | 20,206        |
| Changes in valuation allowance on deferred tax assets  | 8,196                            | (355,769            | ) (19,224     |
| Deferred income taxes  | (35,864                          | ) (58,912           | ) —           |
| Changes in fair value of MSRs, DOJ liability and long-term debt                                | 63,909                           | 94,632              | 163,290       |
| Premium, change in fair value, and other non-cash changes of loans                             | (998,424                         | ) (1,070,333        | ) (1,619,528  |
| Stock-based compensation expense   | 3,203                            | 2,698               | 5,109         |
| Net gain on loan and asset sales   | (223,186                         | ) (429,450          | ) (1,002,040  |
| Other than temporary impairment losses on investment securities AFS                            | —                                | 8,789               | 2,192         |
| Net (gain) loss on transferors' interest   | —                                | (45,534             | ) 2,552       |
| Net change in:   |                                  |                     |               |
| Proceeds from sales of loans held-for-sale   | 17,188,671                       | 37,161,473          | 55,766,614    |
| Origination and repurchase of loans held-for-sale, net of principal repayments                 | (24,178,597                      | ) (37,065,736       | ) (54,649,464 |
| Repurchase of loans with government guarantees, net of claims received                         | (63,673                          | ) (39,833           | ) 57,925      |
| (Increase) decrease in accrued interest receivable   | 33,524                           | 43,833              | 13,208        |
| Net proceeds from sales of trading securities  | —                                | 170,154             | 141,220       |
| (Increase) decrease in other assets, excludes purchase of other investments                    | (32,539                          | ) 125,008           | 57,546        |
| Net charge-offs in representation and warranty reserve   | (17,865                          | ) (192,722          | ) (207,699    |
| Increase (decrease) in other liabilities   | 11,593                           | (306,163            | ) 277,566     |
| Net cash (used in) provided by operating activities  | \$ (8,144,970                    | ) \$(1,561,388      | ) \$(389,815  |
| <b>Investing Activities</b>  |                                  |                     |               |
| Proceeds from sale of available for sale securities including loans that have been securitized | \$ 9,191,583                     | \$ 3,411,754        | \$ 233,902    |
| Collection of principal on investment securities available-for-sale                            | 160,011                          | 55,348              | 88,645        |
| Purchase of investment securities available-for-sale and other                                 | (1,277,784                       | ) (1,057,389        | ) (20,000     |
| Proceeds received from the sale of held-for-investment loans                                   | 72,500                           | 1,434,391           | —             |
| Origination of loans held-for-investment, net of principal repayments                          | (923,047                         | ) 665,680           | 70,487        |
| Proceeds from the disposition of repossessed assets  | 38,796                           | 117,310             | 85,362        |
| Redemption of Federal Home Loan Bank stock   | 54,293                           | 92,000              | —             |
| Acquisitions of premises and equipment, net of proceeds  | (33,027                          | ) (35,979           | ) (34,673     |
| Proceeds from the sale of mortgage servicing rights  | 225,727                          | 850,478             | 128,119       |
| Net cash provided by investing activities  | \$ 7,509,052                     | \$ 5,533,593        | \$ 551,842    |
| <b>Financing Activities</b>  |                                  |                     |               |

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|   |              |               |                |
|---|--------------|---------------|----------------|
| Net increase (decrease) in deposit accounts                                     | \$928,281    | \$(2,153,969) | ) \$604,307    |
| Proceeds from increases in Federal Home Loan Bank Advances                      | 18,972,000   | 4,315,000     | 25,231,000     |
| Repayment of Federal Home Loan Bank advances                                    | (19,446,000) | ) (6,507,000) | ) (26,004,000) |
| Repayment of trust preferred securities and long-term debt                      | (28,638)     | ) (20,335)    | ) (1,150)      |
| Net receipt (disbursement) of payments of loans serviced for others             | 70,249       | (278,382)     | ) 216,108      |
| Net receipt of escrow payments  | (4,465)      | ) 193         | 13,443         |
| Net cash provided by (used in) financing activities                             | \$491,427    | \$(4,644,493) | ) \$59,708     |
| Net (decrease) increase in cash and cash equivalents                            | (144,491)    | ) (672,288)   | ) 221,735      |
| Beginning cash and cash equivalents   | 280,505      | 952,793       | 731,058        |
| Ending cash and cash equivalents  | \$136,014    | \$280,505     | \$952,793      |
| Supplemental disclosure of cash flow information                                |              |               |                |
| Interest paid on deposits and other borrowings                                  | \$32,325     | \$142,720     | \$179,043      |
| Income tax (refund) payments  | \$(1,357)    | ) \$6,352     | \$2,930        |
| FHLB prepayment penalty payment   | \$—          | \$177,556     | \$—            |
| Non-cash reclassification of loans originated HFI to loans held-for-sale ("HFS) | \$425,589    | \$831,739     | \$1,220,231    |
| Non-cash reclassification of mortgage loans originated HFS to HFI               | \$19,201     | \$64,289      | \$61,770       |
| Non-cash reclassification of mortgage loans HFS to AFS securities               | \$8,800,280  | \$3,375,562   | \$—            |
| Mortgage servicing rights resulting from sale or securitization of loans        | \$271,459    | \$401,735     | \$535,875      |
| Recharacterization of investment securities AFS to loans HFI                    | \$—          | \$91,117      | \$—            |
| Reconsolidation of HELOC's of variable interest entities (VIEs)                 | \$—          | \$170,507     | \$—            |
| Reconsolidation of long-term debt of VIEs                                       | \$—          | \$119,980     | \$—            |

The accompanying notes are an integral part of these Consolidated Financial Statements.

Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

Note 1 — Description of Business, Basis of Presentation, and Summary of Significant Accounting Standards

Description of Business

Flagstar Bancorp, Inc. ("Flagstar" or the "Company"), is a Michigan-based savings and loan holding company founded in 1993. The Company's business is primarily conducted through its principal subsidiary, Flagstar Bank, FSB (the "Bank"), a Michigan-based federally chartered stock savings bank founded in 1987. The Company has the largest bank headquartered in Michigan.

The Bank is subject to regulation, examination and supervision by the Office of the Comptroller of the Currency ("OCC") of the U.S. Department of the Treasury ("U.S. Treasury"). The Bank is also subject to regulation, examination and supervision by the Federal Deposit Insurance Corporation ("FDIC"). The Bank's deposits are insured by the FDIC through the Deposit Insurance Fund. The Company is subject to regulation, examination and supervision by the Board of Governors of the Federal Reserve ("Federal Reserve"). The Bank is also a member of the Federal Home Loan Bank ("FHLB") of Indianapolis.

Consolidation and Basis of Presentation

The Consolidated Financial Statements include our accounts and accounts of all variable interest entities ("VIEs") for which we are the primary beneficiary. The accounting and reporting policies of Flagstar and the methods of applying those policies that materially affect the consolidated financial statements conform with accounting principles generally accepted in the United States ("GAAP") and with general financial services industry practices. Certain prior period amounts have been reclassified to conform to the current period presentation.

Restatement of Consolidated Statements of Cash Flows

During the course of compiling the 2014 Consolidated Statements of Cash Flows utilizing an enhanced preparation and control process, the Company self-identified the need to reclassify the reporting of certain cash flows as coming from operating, financing and investing activities in the Consolidated Statements of Cash Flows for the year ended December 31, 2013 and each of the quarterly periods in the years 2013 and 2014. These reclassifications relate only to the presentation of certain cash flows among the cash flows from operating, financing and investing activities within the Consolidated Statements of Cash Flows and have no impact on the total cash flows for the periods impacted or beginning or ending cash balances for any of these periods.

These reclassifications have no impact on the Consolidated Statements of Financial Condition, Consolidated Statements of Operations or the Consolidated Statements of Comprehensive Income (Loss) or on any of the Company's key financial ratios, including liquidity measures and regulatory capital.

On March 10, 2015, the Audit Committee of the Board of Directors of the Company, upon consultation with the Company's independent auditors, determined that, as a result of the reclassification of the presentation of these cash flows within the Consolidated Statements of Cash Flows, the financial statements for the periods above should not be relied upon. The Company intends to file its Annual Report on Form 10-K for the year ended December 31, 2014 on March 16, 2015 with a restated Consolidated Statement of Cash Flows for the year ended December 31, 2013 and each of the quarterly periods in the years 2013 and 2014. The Company believes that the financial statements filed in that report can be relied upon.

The primary cause of the reclassifications related to cash flows associated with our commercial loan sales that settled in the first quarter of 2013 and our nonperforming loan sales that occurred throughout 2013 and 2014, which were presented as cash flows provided from operating activities but should have been included in cash flows provided by investing activities. Prior to closing on these transactions, the Company in accordance with GAAP, transferred these assets from loans held-for-investment to loans held-for-sale. Cash Flows related to these assets are required to be classified consistent with the original balance sheet classification rather than their classification at the time of sale per ASC 230-45-12.

The Consolidated Statement of Cash Flows for the year ended December 31, 2013, has been restated in this Form 10-K. The restated Consolidated Statements of Cash Flows revising the amounts as originally included in the Form 10-Q for the three months ended March 31, 2014 and 2013, the six months ended June 30, 2014 and 2013, and the nine months ended September 30, 2014 and 2013 are included in this Form 10-K, see Note 27 to the consolidated financial statements.

Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

|   | For the Year Ended December 31, 2013 |                 |
|---|--------------------------------------|-----------------|
|   | As Reported                          | As Restated     |
|   | (Dollars in thousands)               |                 |
| Net cash used in operating activities     | \$ (195,938                          | ) \$ (1,561,388 |
| Net cash provided by investing activities | 4,161,975                            | 5,533,593       |
| Net cash used in financing activities     | (4,638,325                           | ) (4,644,493    |

#### Subsequent Events

The Company has evaluated all subsequent events for potential recognition and disclosure through the filing date of this Form 10-K. In February of 2015, the Company no longer intends to hold certain TDR loans for investment purposes. As a result of this decision, the Company will transfer approximately \$300.0 million (unpaid principal balance) loans currently classified as held-for-investment to loans held-for-sale in the first quarter of 2015. Management does not expect the impact of this subsequent event to have a detrimental impact in the first quarter of 2015. No other significant subsequent events have been identified.

#### Use of Estimates

The preparation of Consolidated Financial Statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities and the reported amounts of revenues and expenses. Actual results could materially differ from the reported amounts due to estimates and assumptions used in a variety of areas, including but not limited to, assets and liabilities measured at fair value, other litigation accruals, the allowance for loan losses and the representation and warranty reserve.

#### Fair Value Measurements

The Company utilizes fair value measurements to record or disclose the fair value on certain assets and liabilities. Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability through an orderly transaction between market participants at the measurement date. The determination of fair values of financial instruments often requires the use of estimates. In cases where quoted market values in an active market are not available, the Company uses present value techniques and other valuation methods to estimate the fair values of its financial instruments. These valuation models rely on market-based parameters when available, such as interest rate yield curves or credit spreads. Unobservable inputs may be based on management's judgment, assumptions and estimates related to credit quality, the Company's future earnings, interest rates and other relevant inputs. These valuation methods require considerable judgment and the resulting estimates of fair value can be significantly affected by the assumptions made and methods used.

#### Cash and Cash Equivalents

Cash on hand, cash items and amounts due from correspondent banks and the Federal Reserve Bank are included in cash and cash equivalents. Short-term investments that have a maturity at the date of acquisition of three months or less and are readily convertible to cash are considered cash equivalents.

#### Investment Securities

Trading securities are debt and equity securities that we purchase and hold but intend to sell in the near term. These assets are recorded at fair value in the Company's Consolidated Statements of Financial Condition, with unrealized and

realized gains or losses included as a component of "gain on trading securities" in the Consolidated Statements of Operations. As of December 31, 2014, the Company had no trading securities.

The Company measures available-for-sale securities at fair value in the Consolidated Statements of Financial Condition, with unrealized gains and losses, net of tax, included in "other comprehensive income (loss)" in shareholders' equity. The Company recognizes realized gains and losses on available-for-sale securities when securities are sold. The cost of securities sold is based on the specific identification method. Any gains or losses realized upon the sale of a security are reported in "net gain on securities available-for-sale" in the Consolidated Statements of Operations.

The fair value of available-for-sale securities is based on observable market prices, when available. If observable market prices are not available, our valuations are based on alternative methods, including: quotes for similar fixed-income

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Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

securities, matrix pricing, discounted cash flow using benchmark curves or other factors. The fair values are obtained through independent third parties from pricing services which the Company compares to independent pricing sources. Also included in available-for-sale securities is a municipal obligation which is valued based on similar non-rated bonds and cost approximates fair value. See Note 2 and Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional information on recurring fair value and investment security disclosures.

The Company evaluates available-for-sale securities for other-than-temporary impairment ("OTTI") on a quarterly basis. An OTTI is considered to have occurred when the fair value of a debt security is below its amortized cost and the Company intends to sell or it is more likely than not that the Company will be required to sell the security before recovery when a credit loss exists. At December 31, 2014, the Company had no OTTI on the available-for-sale investment securities held.

Any security for which there has been an OTTI is written down to its estimated fair value through a charge to earnings for the amount representing the credit loss on the security and a charge is recognized in other comprehensive income (loss) related to gains (losses), reclassifications, impairments, credit loss and deferred tax. Realized securities gains and declines in value judged to be other-than-temporary representing credit losses are included in "net impairment losses" in the Consolidated Statements of Operations.

Investment transactions are recorded on the trade date. Interest earned on securities, including the amortization of premiums and the accretion of discounts using the effective interest method over the period of maturity, is included in interest income. For a discussion of valuation of securities, see Note 2 of the Notes to the Consolidated Financial Statements, herein.

#### Reverse Repurchase Agreement

The fair value of the reverse repurchase agreement is determined by cost, which approximates the fair value. The reverse repurchase agreement is guaranteed by a third party and secured by government and agency securities, which are held by a third party. In case of default, the Company would receive the collateral from the third party. The reverse repurchase agreement is included in other assets on the Consolidated Statements of Financial Condition and in Note 24 as an other investment. See Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional information on recurring fair value and investment security disclosures.

#### Loans Held-for-Sale

The Company classifies loans as held-for-sale when it originates or purchases loans that it intends to sell. For loans originated that the Company intends to sell, the Company has elected the fair value option. The Company estimates the fair value of mortgage loans based on quoted market prices for securities backed by similar types of loans, where available, or is determined by discounting estimated cash flows using observable inputs inclusive of interest rates, prepayment speeds and loss assumptions for similar collateral. See Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional recurring fair value disclosures.

Loans are transferred into the held-for-sale portfolio from the held-for-investment portfolio when there is an intent to sell these loans. Loans held-for-sale are recorded at lower of cost or fair value. Gains or losses recognized upon the sale of loans are determined using the specific identification method.

#### Loans Held-for-Investment

The Company classifies loans that it has the intent and ability to hold until maturity as held-for-investment. Loans held-for-investment are reported at their outstanding principal balance adjusted for any deferred and unamortized cost basis adjustments, including purchase premiums, discounts and other cost basis adjustments (amortized cost). The Company recognizes interest income on held-for-investment loans using the interest method, including the amortization of any deferred cost basis adjustments; unless the Company believes that the ultimate collection of contractual principal or interest payments in full is not reasonably assured. Interest income recorded on our loans is adjusted by the amortization of net premiums, net deferred loan origination costs and the amount of negative amortization (i.e., capitalized interest) arising from our option ARM loans.

As a result of the Company carrying its mortgage loans held-for-sale at fair value, any transfers of loans held-for-sale to loans held-for-investment continue to be measured and reported at fair value on a recurring basis with any changes in fair value reported in the Company's Consolidated Statements of Operations. See Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional recurring fair value disclosures.



Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

Also included in loans held-for-investment are the reconsolidated VIE loans associated with the FSTAR 2005-1, 2006-1, and 2006-2 securitization trusts. The Company elected the fair value option for these assets and changes in fair value are recorded to "other noninterest income" on the Consolidated Statements of Operations. Fair value of these loans is calculated using a discounted cash flow model which utilizes observable inputs inclusive of interest rates, repayment speeds and loss assumptions for similar collateral.

When loans originally designated as held-for-sale or loans originally designated as held-for-investment are reclassified, cash flows associated with the loans will be classified in the Consolidated Statements of Cash Flows as operating or investing, as appropriate, in accordance with the initial classification of the loans rather than their current classification. As a result of the Company carrying its mortgage loans held-for-sale at fair value, any transfers of loans held-for-sale to loans held-for-investment continue to be reported at fair value with any changes in fair value reported in the Company's Consolidated Statements of Operations.

#### Loan Modifications (Troubled Debt Restructurings)

The Company may modify certain loans in both consumer and commercial loan portfolio segments. Troubled Debt Restructurings ("TDRs") result in those instances in which a borrower demonstrates financial difficulty and for which a concession has been granted, which includes reductions of interest rate, extensions of amortization period, principal and/or interest forgiveness and other actions intended to minimize the economic loss and to avoid foreclosure or repossession of collateral. If the loan was nonperforming prior to restructuring, these loans will continue on nonaccrual status until the borrower has established a willingness and ability to make the restructured payments for at least six months, after which they will begin to accrue interest.

Consumer loan modifications. For consumer loan programs (e.g., residential first mortgages, second mortgages, HELOC, and other consumer), the Company enters into a modification when the borrower has indicated a hardship, including illness or death in the family, or a loss of employment. Other modifications occur when it is confirmed that the borrower does not possess the financial resources necessary to continue making loan payments at the current amount, but the Company's expectation is that payments at lower amounts can be made. The primary concession given to consumer loan borrowers includes a reduced interest rate and/or an extension of the amortization period or maturity date.

Commercial loan modifications. Modifications of terms for commercial loans are based on individual facts and circumstances. Commercial loan modifications may involve a reduction of the interest rate and/or an extension of the term of the loan. The Company also engages in other loss mitigation activities with troubled borrowers, which include repayment plans, forbearance arrangements, and the capitalization only of past due amounts.

#### Past Due and Impaired Loans

Loans are considered to be past due when any payment of principal or interest is 30 days past due. While it is the goal of management to collect on loans, a method we use is to work out a satisfactory repayment schedule or modification with a past due borrower, we will undertake foreclosure proceedings if the delinquency is not satisfactorily resolved. The Company's practices regarding past due loans are designed to both assist borrowers in meeting their contractual obligations and minimize losses incurred by the bank. The Company customarily mails several notices of past due payments to the borrower within 30 days after the due date and late charges are assessed in accordance with certain parameters. The Company's collection department makes telephone or personal contact with borrowers after loans are 30 days past due. In certain cases, the Company recommends that the borrower seek credit-counseling assistance and may grant forbearance if it is determined that the borrower is likely to correct a past due loan within a reasonable

period of time. The Company ceases the accrual of interest on loans that we classify as "nonperforming" once they become 90 days past due or earlier when concerns exist as to the ultimate collection of principal or interest. Subsequently, interest is recognized as income only when it is actually collected.

For all classes within the consumer and commercial loan portfolio, loans are placed on nonaccrual status when any portion of principal or interest is 90 days past due (or nonperforming), or earlier when the Company becomes aware of information indicating that collection of principal and interest is in doubt. When a loan is placed on nonaccrual status, the accrued interest income is reversed. Loans return to accrual status when principal and interest become current and are anticipated to be fully collectible.

Loans are considered impaired if it is probable that payment of interest and principal will not be made in accordance with the contractual terms of the loan agreement or when any portion of principal or interest is 90 days past due (or

Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

nonperforming). See Note 24 of the Consolidated Financial Statements, herein, for additional non-recurring fair value disclosures.

When a loan within any class is impaired, the accrual of interest income is discontinued unless the receipt of principal and interest is no longer in doubt. Cash receipts received on nonperforming impaired loans within any class are applied entirely against principal until the loan has been collected in full, after which time any additional cash receipts are recognized as interest income. Cash receipts received on accruing impaired loans within any class are applied in the same manner as accruing loans that are not considered impaired.

#### Allowance for Loan Losses

The consumer portfolio segment includes residential first mortgages, second mortgages, HELOC and other consumer loans. The commercial portfolio segment includes commercial real estate, commercial and industrial, commercial lease financing and warehouse lending loans. The allowance for loan losses represents management's estimate of probable losses in the Company's loans held-for-investment portfolio, excluding loans carried under the fair value option, as of the date of the consolidated financial statements. The allowance provides for probable losses that have been identified with specific customer relationships (individually evaluated) and for probable losses believed to be inherent in the loan portfolio but that have not been specifically identified (collectively evaluated).

A specific allowance is established on a loan when it is probable all amounts due will not be collected pursuant to the contractual terms of the loan and the recorded investment in the loan exceeds its fair value. Fair value is measured using either the present value of the expected future cash flows discounted at the loan's effective interest rate or the fair value of the collateral if the loan is collateral dependent, reduced by estimated disposal costs. A general allowance for losses inherent on non-impaired loans is calculated using the Company's loss history by specific product, or if the product is not sufficiently seasoned, per readily available industry peer loss data.

The loss history is normally a one- to five-year rolling average updated periodically as new data becomes available. In addition to the loss history, the Company will also include a qualitative adjustment that considers economic risks, industry and geographic concentrations and other factors not adequately captured in the Company's loss methodology.

Consumer loans. For consumer loans that have not been identified for evaluation for impairment, the allowance for loan losses is determined based on a collective basis utilizing forecasted losses that represent management's best estimate of inherent loss. Loans are pooled by loan types with similar risk characteristics. Historical loss models designed for each pool are utilized to develop the loss estimates based on historical losses. Management evaluates the results of the allowance for loan losses model and makes qualitative adjustments to the results of the model when it is determined that model results do not reflect all losses inherent in the loan portfolios due to changes in recent economic trends and conditions, or other relevant factors.

For consumer loans deemed impaired, the loans are evaluated on at least a quarterly basis for impairment. The Company measures the level of impairment based on the present value of the expected future cash flows discounted at the loan's effective interest rate, the observable market price of the loan, or the fair value of the collateral if the loan is collateral dependent, reduced by estimated disposal costs. If the fair value less the costs to sell are less than the carrying value of the loan, an impairment is recorded, otherwise no allowance is recorded.

Loans secured by real estate are charged-off to the estimated fair value of the collateral when a loss is confirmed or at 120 days past due, whatever is sooner. Loss confirming events include, but are not limited to, bankruptcy (unsecured), continued delinquency, foreclosure or receipt of an asset valuation indicating a collateral deficiency and the asset is the sole source of repayment.

Commercial loans. Commercial loans are assessed for estimated losses by grouping the portfolio into two segments based on underwriting and origination characteristics: legacy and new. For both segments, management observes historical losses over a relevant period. These loss estimates are adjusted as appropriate based on additional analysis of long-term average loss experience compared to previously forecasted losses, external loss data or other risks identified from current economic conditions and credit quality trends.

The commercial loan portfolio is segmented into loans originated prior to January 1, 2011 and loans originated on or after January 1, 2011, while still retaining the segmentation by product type. The loss rates attributed to the loans originated prior to January 1, 2011 portfolio are based on historical losses of this segment. Due to the brief period of time that loans in the

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loans originated on or after January 1, 2011 portfolio have been outstanding, and thus the absence of a sufficient loss history for that portfolio, the Company uses loss data from a third party data aggregation firm (adjusting for the qualitative factors) as a proxy for estimating an allowance for loan losses. The Company separately identifies a population of commercial banks with similar size balance sheets (and loan portfolios) to serve as the Company's peer group. The Company utilizes this peer group's publicly available historical loss data (adjusted for the qualitative factors) as a proxy for loss rates used to determine the allowance for loan losses on the loans originated on or after January 1, 2011 commercial portfolio.

Commercial loans are evaluated on a loan level basis and either charged-off or written down to net realizable value if a loss confirming event has occurred. Loss confirming events include, but are not limited to, bankruptcy (unsecured), continued delinquency, foreclosure, or receipt of an asset valuation indicating a collateral deficiency and that asset is the sole source of repayment.

Potential losses that may not be reflected in our model assumptions are captured through the qualitative factor adjustments discussed above. Management reviews these models on an ongoing basis and updates them as appropriate to reflect then-current industry conditions, heightened access to enhanced loss data and based upon continuous back testing of the allowance for loan losses model.

#### Loan Sales and Variable Interest Entities

The Company's recognition of gain or loss on the sale of loans for which it surrenders control is accounted for as a sale to the extent that consideration received does not include a beneficial interest in the transferred assets. In the event the Company retains a beneficial interest in the transferred assets, the carrying value of the assets sold is allocated between the assets sold and the retained interests, other than the mortgage servicing rights, based on their relative fair values. Retained mortgage servicing rights are recorded at fair value.

In assessing whether control has been surrendered, the Company considers whether the transferee would be a consolidated affiliate, the existence and extent of any continuing involvement in the transferred financial assets and the impact of all arrangements or agreements made contemporaneously with, or in contemplation of, the transfer, even if they were not entered into at the time of transfer.

If the sale criteria are met, the transferred financial assets are removed from the Consolidated Statements of Financial Condition and a gain or loss on sale is recognized. For certain transfers, such as in connection with complex transactions or where the Company has continuing involvement such as servicing responsibilities, generally a legal opinion is obtained as to whether the transfer results in a "true sale" by law.

In order to conclude whether or not a variable interest entity is required to be consolidated, careful consideration and judgment must be given to the Company's continuing involvement with the variable interest entity. In circumstances where the Company has both the power to direct the activities of the entity that most significantly impact the entity's performance and the obligation to absorb losses or the right to receive benefits of the entity that could be significant, the Company would conclude that it would consolidate the entity, which would also preclude the Company from recording an accounting sale on the transaction. In the case of a consolidated variable interest entity, the accounting is similar to a secured financing, (i.e., the Company continues to carry the loans and records the related securitized debt on the balance sheet).

#### Reposessed Assets

Repossessed assets include one-to-four family residential property, commercial property and one-to-four family homes under construction that were acquired through foreclosure or acceptance of a deed-in-lieu of foreclosure. Repossessed assets are initially recorded at estimated fair value of the collateral, less estimated costs to sell. Losses arising from the initial acquisition of such properties are charged against the allowance for loan losses at the time of transfer. Subsequent valuation adjustments to reflect fair value, as well as gains and losses on disposal of these properties, are charged to "asset resolution" within noninterest expense in the Consolidated Statements of Operations as incurred. See Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional non-recurring fair value disclosures.

#### Loans Repurchased with Government Guarantees

Pursuant to Ginnie Mae servicing guidelines, the Company has the unilateral right to repurchase certain delinquent loans (loans past due 90 days or more) securitized in Ginnie Mae pools, if the loans meet defined delinquent loan criteria. As a result of this unilateral right, once the delinquency criteria have been met, and regardless of whether the repurchase option has

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been exercised, the Company accounts for the loans as if they had been repurchased and recognizes the loans as loans repurchased with government guarantees on the Consolidated Statements of Financial Condition and also recognizes a corresponding liability for a similar amount recorded in other liabilities on the Consolidated Statement of Financial Condition. If the loans are actually repurchased, the Company records the loans to loans repurchased with government guarantees and eliminates the corresponding liability.

#### Federal Home Loan Bank Stock

The Bank owns stock in the Federal Home Loan Bank of Indianapolis. No market quotes exists for the stock. The stock is redeemable at par and is carried at cost. The investment is required to permit the Bank to obtain membership in and to borrow from the Federal Home Loan Bank.

#### Premises and Equipment

Premises and equipment are carried at cost less accumulated depreciation. Land is carried at historical cost. Depreciation is calculated on a straight-line basis over the estimated useful lives of the assets which generally ranges from three to thirty years. Capitalized software is amortized on a straight-line basis over its useful life, which generally ranges from three to seven years. Repair and maintenance costs and software expenditures that are considered general, administrative, or of a maintenance nature are expensed as incurred.

#### Mortgage Servicing Rights ("MSRs")

The Company purchases and originates mortgage loans for sale to the secondary market and sells the loans on either a servicing-retained or servicing-released basis. For servicing retained sales, an MSR is created at the time of sale which is recorded at fair value. The Company uses an option-adjusted spread valuation approach to determine the fair value of MSRs. The key assumptions used in the valuation of MSRs include mortgage prepayment speeds and discount rates. Management obtains third-party valuations of the MSR portfolio on a quarterly basis from independent valuation experts to assess the reasonableness of the fair value calculated by its internal valuation model. For the mortgage servicing rights, the gains and losses recorded in earnings are included in "net return on mortgage servicing" on the Consolidated Statements of Operations. See Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional recurring fair value disclosures.

The Company periodically sells portions of its MSRs, and may simultaneously enter into an agreement to subservice the residential mortgage loans sold, which qualify as sales transactions. A transfer of servicing rights related to loans previously sold qualifies as a sale at the date on which title passes, if substantially all risks and rewards of ownership have irrevocably passed to the transferee and any protection provisions retained by the transferor are minor and can be reasonably estimated. In addition, if a sale is recognized and only minor protection provisions exist, a liability is accrued for the estimated obligation associated with those provisions. As MSRs are not considered financial assets for accounting purposes, the accounting model used to determine if the transfer of an MSR asset qualifies as a sale is based on a risks and rewards approach. Upon completion of MSR sales, we account for the transactions as a sale and derecognize the mortgage servicing rights from the Consolidated Statements of Financial Condition.

#### Servicing Fee Income

Servicing fee income, which is included on the Consolidated Statements of Operations as loan administration income, is recorded for fees earned, net of third party subservicing costs, for servicing loans. The fees are based on a contractual percentage of the outstanding principal or a fixed amount per loan and are recorded as income when earned. Late fees and ancillary fees are also included on the Consolidated Statements of Operations as loan

administration income.

#### Financial Instruments and Derivatives

The Company enters into derivative financial instruments to manage interest rate risk and to facilitate asset/liability management. The Company generally hedges its pipeline of loans held-for-sale with forward commitments to sell Fannie Mae or Freddie Mac or Ginnie Mae mortgage backed securities. Further, the Company occasionally enters into swap agreements to hedge the cash flows on certain liabilities. The Company does not elect to apply or does not qualify for hedge accounting and therefore accounts for the derivatives as economic undesignated derivatives.

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The Company recognizes all derivatives as either other assets or other liabilities in the Consolidated Statements of Financial Condition at their fair value. Changes in the fair value of the derivatives and realized gains and losses are recognized immediately in total noninterest income on the Consolidated Statements of Operations.

The Company also enters into various derivative agreements with customers desiring protection from possible adverse future fluctuations in interest rates using rate lock commitments. As an intermediary, the Company generally maintains a portfolio of matched offsetting derivative agreements. The Company takes into account the impact of bilateral collateral and master netting agreements that allow all derivative contracts held to settle with a single counterparty on a net basis, and to offset the net derivative position with the related collateral when recognizing derivative assets and liabilities. For the rate lock commitments, the gains and losses recorded in earnings are included in "net gain on loan sales" on the Consolidated Statements of Operations.

U.S. Treasury futures and U.S. Treasury options are actively traded and their fair values are obtained from an exchange. Forward loan sale commitments and interest rate swaps are valued based on quoted prices for similar assets in an active market with inputs that are observable. Rate lock commitments are valued using internal models with significant unobservable market parameters. The Company assesses the significance of the impact of the credit valuation adjustments on the overall valuation of its derivative positions at each period end. As of December 31, 2014 and 2013, the Company determined that the credit valuation adjustments were not significant to the overall valuation of its derivatives.

The Company writes and purchases interest rate swaps for customer-initiated trading derivatives which are used primarily to provide derivative products to customers enabling them to manage interest rate risk exposure. In the event that a customer requests early termination of a derivative transaction, a termination confirmation and transaction summary will be completed. If the market rate is higher at termination than at trade inception, the customer will receive a payment from the Company. In turn, the Company will receive that payment from the dealer due to the termination of the hedge. Conversely, if the market rate is lower at termination than at trade inception, the Company will be due a payment from the customer. In turn, the Company will owe that payment to the dealer due to the termination of the hedge.

Additional information regarding the accounting for derivatives is provided in Note 12 and additional recurring fair value disclosures in Note 24 of the Notes to the Consolidated Financial Statements, herein.

#### Income Taxes

Our income tax expense, deferred tax assets and liabilities, and reserves for unrecognized tax benefits reflect management's best assessment of estimated future taxes to be paid. Significant judgments and estimates are required in determining the income tax expense and the Company is subject to the income tax laws of the U.S., its states and municipalities.

Deferred taxes are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates that will apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized as income or expense in the period that includes the enactment date. The Company records a valuation allowance to reduce its deferred tax assets to the amount it believes will be realized if, based on available evidence at the time the determination is made, it is more likely than not that some or all of the deferred tax assets will not be realized.

## Representation and Warranty Reserve

When the Company sells mortgage loans into the secondary mortgage market, it makes customary representations and warranties to the purchasers about various characteristics of each loan, such as the manner of origination, the nature and extent of underwriting standards applied and the types of documentation being provided. Typically, these representations and warranties are in place for the life of the loan. If a defect in the origination process is identified, the Company may be required to either repurchase the loan or indemnify the purchaser for losses it sustains on the loan. If there are no such defects, the Company has no liability to the purchaser for losses it may incur on such loan. Upon the sale of a loan, the Company recognizes a liability for that guarantee at its fair value. Subsequent to the sale, the liability is re-measured on an ongoing basis based on an estimate of probable future losses. In each case, these estimates are based on the Company's most recent data regarding loan repurchases and indemnifications, and loss severity on repurchased and indemnified loans, among other factors. Increases to the representation and warranty reserve for current loan sales reduce the Company's net gain on loan sales. Adjustments to the

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Company's previous estimates are recorded as an increase or decrease to representation and warranty provision in the Consolidated Statements of Operations.

#### Advertising Costs

Advertising costs are expensed in the period they are incurred and are included as part of "other noninterest expense" expenses in the Consolidated Statements of Operations. Advertising expenses totaled \$10.0 million, \$8.9 million, and \$11.9 million for the years ended December 31, 2014, 2013 and 2012, respectively.

#### Stock-Based Compensation

All share-based payments to employees, including grants of employee stock options and restricted stock units, are recognized as expense in the Consolidated Statements of Operations based on their fair values. The amount of compensation is measured at the grant date and is expensed over the requisite service period, which is normally the vesting period. The Company utilizes the weighted average assumptions in applying a Black-Scholes model to determine the fair value of employee stock options. See Note 20 of the Notes to the Consolidated Financial Statements, herein, for further discussion and details of stock-based compensation.

#### Department of Justice ("DOJ") Litigation Settlement

The Company elected the fair value option to account for the liability representing the obligation to make additional payments under the DOJ Agreement. The executed settlement agreement with the DOJ establishes a legally enforceable contract with a stipulated payment plan that meets the definition of a financial liability.

As of December 31, 2014 the remaining future payments totaled \$118.0 million for which the Company used a discounted cash flow model to estimate the current fair value. The model utilizes estimates including the Company's forecasts of net income, balance sheet and capital levels and considers multiple scenarios and possible outcomes as a result of the uncertainty inherent in those inputs which impact the estimated timing of the additional payments. These scenarios are probability weighted and consider the view of a market participant to estimate the fair value of the liability. As of December 31, 2014, the liability was \$81.6 million.

We value our contractual obligation to pay utilizing a discounted cash flow model that incorporates our current estimate of the most likely timing and amount of the cash flows necessary to satisfy the obligation. These cash flow estimates are reflective of our detailed financial and operating projections for the next three years, as well as more general earnings and capital assumptions for subsequent periods. At December 31, 2014, we discounted the expected cash flows using an 8.7 percent discount rate that is inclusive of the risk free rate based on the expected duration of the liability and an adjustment for nonperformance risk that represents our own credit risk. The recorded liability, at fair value, represents the present value of these estimated cash flows and is included in "other liabilities" on the Consolidated Financial Statements. We will estimate the fair value of this liability at each measurement date and record any changes in that estimate, as well as the effect of the accretion of the face amount of the liability, during the period in which these changes occur. See Note 24 of the Consolidated Financial Statements, herein, for additional information on the valuation of the litigation settlement.

#### Recently Issued Accounting Pronouncements

In January 2014, the FASB issued ASU No. 2014-04, "Receivables-Troubled Debt Restructurings by Creditors (Topic 310-40): Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure." The guidance amends the guidance in the FASB Accounting Standards Codification Topic 310-40, "Receivables -

Troubled Debt Restructurings by Creditors," in efforts to reduce diversity in practice through clarifying when an in substance repossession or foreclosure occurs. Essentially, the guidance addresses when a creditor should be considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan so that the loan should be derecognized and the real estate property recognized in the financial statements. This guidance is effective prospectively, for annual and interim periods, beginning after December 15, 2014. The Company's current policy reflects the practices discussed in this guidance. Therefore, the adoption of the guidance is not expected to have a material impact on the consolidated financial statements or the Notes thereto.

In April 2014, the FASB issued ASU No. 2014-08, "Presentation of Financial Statements (Topic 205) and Property, Plant, and Equipment (Topic 360): Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity." The amendments in this guidance will allow discontinued operations to include a component of an entity or a group of

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components of an entity. A disposal is required to be reported in discontinued operations if it represents a strategic shift that has (or will have) a major effect on an entity's operations and financial results. This guidance is effective prospectively, for annual and interim periods, beginning after December 15, 2014. The adoption of the guidance is not expected to have a material effect on the Company's Consolidated Financial Statements or the Notes thereto.

In May 2014, the FASB issued ASU No. 2014-09, "Revenue from Contracts with Customers (Topic 606)." Under the amended guidance, an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. This guidance is effective prospectively, for annual and interim periods, beginning after December 15, 2016. Management is currently evaluating this guidance and does not expect this guidance to have a material impact on the Company's Consolidated Financial Statements, but significant disclosures to the Notes thereto will be required.

In June 2014, the FASB issued ASU No. 2014-11, "Transfers and Servicing (Topic 860): Repurchase-to-Maturity Transactions, Repurchase Financing, and Disclosures." The amendments in this guidance requires repurchase-to-maturity transactions to be accounted for as secured borrowings. The guidance for certain transactions accounted for as a sale, repurchase agreements, securities lending transactions and repurchase-to-maturity transactions accounted for as secured borrowings is effective prospectively, for annual and interim periods, beginning after December 15, 2014. The adoption of the guidance is not expected to have a material effect on the Company's Consolidated Financial Statements or the Notes thereto.

In August 2014, the FASB issued ASU No. 2014-13, Consolidation (Topic 810). A reporting entity that consolidates a collateralized financing entity within the scope of this update may elect to measure the financial assets and the financial liabilities of that collateralized financing entity using either the measurement alternative included in this update or Topic 820 on fair value measurement. When the measurement alternative is not elected for a consolidated collateralized financing entity within the scope of this update, the amendments clarify that (1) the fair value of the financial assets and the fair value of the financial liabilities of the consolidated collateralized financing entity should be measured using the requirements of Topic 820 and (2) any differences in the fair value of the financial assets and the fair value of the financial liabilities of that consolidated collateralized financing entity should be reflected in earnings and attributed to the reporting entity in the consolidated statement of income (loss). The amendments in this update are effective for public business entities for annual periods, and interim periods within those annual periods, beginning after December 15, 2015. The Company's current policy reflects the practices discussed in this guidance. Therefore, the adoption of this guidance is not expected to have a material effect on the Company's Consolidated Financial Statements or the Notes thereto.

In August 2014, the FASB issued ASU Update No. 2014-14, Receivables - Troubled Debt Restructuring by Creditors (Subtopic 310-40). The amendments in this update require that a mortgage loan be derecognized and that a separate other receivable be recognized upon foreclosure if the following conditions are met: (1) the loan has a government guarantee that is not separable from the loan before foreclosure, (2) at the time of foreclosure, the creditor has the intent to convey the real estate property to the guarantor and make a claim on the guarantee, and the creditor has the ability to recover under that claim, and (3) at the time of foreclosure, any amount of the claim that is determined on the basis of the fair value of the real estate is fixed. Upon foreclosure, the separate other receivable should be measured based on the amount of the loan balance (principal and interest) expected to be recovered from the guarantor. The amendments in this update are effective for public business entities for annual periods, and interim periods within those annual periods, beginning after December 15, 2014. The adoption of this guidance is expected to move approximately \$372.8 million of repossessed assets and claims receivable to other assets on the Consolidated Statements of Financial Condition.

In August 2014, the FASB issued ASU No. 2014-15, Presentation of Financial Statements - Going Concern (Subtopic 205-40). In connection with preparing financial statements for each annual and interim reporting period, an entity's management should evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the entity's ability to continue as a going concern within one year after the date that the financial statements are issued (or within one year after the date that the financial statements are available to be issued when applicable). Management's evaluation should be based on relevant conditions and events that are known and reasonably knowable at the date that the financial statements are issued (or at the date that the financial statements are available to be issued when applicable). The amendments in this update are effective for the annual period ending after December 15, 2016, and for annual periods and interim periods thereafter. The adoption of this guidance is not expected to have a material effect on the Company's Consolidated Financial Statements or the Notes thereto.

In January 2015, the FASB issued ASU No. 2015-01, Income Statement - Extraordinary and Unusual items (Subtopic 22-20). The amendments in this update eliminate the concept of extraordinary items. The amendments in this update are effective prospectively or retrospectively for annual and interim periods beginning after December 15, 2015. The adoption of

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this guidance is not expected to have a material effect on the Company's Consolidated Financial Statements or the Notes thereto.

Note 2 — Investment Securities

As of December 31, 2014 and 2013, investment securities were comprised of the following:

|  | Amortized<br>Cost      | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Fair Value    |
|--|------------------------|------------------------------|-------------------------------|---------------|
|  | (Dollars in thousands) |                              |                               |               |
| December 31, 2014                      |                        |                              |                               |               |
| Available-for-sale securities          |                        |                              |                               |               |
| Agency                                 | \$924,405              | \$6,244                      | \$(2,147)                     | ) \$928,502   |
| Agency-collateral mortgage obligations | 734,443                | 8,322                        | (1,068)                       | ) 741,697     |
| Municipal obligations                  | 1,980                  | —                            | —                             | 1,980         |
| Total available-for-sale securities    | \$1,660,828            | \$14,566                     | \$(3,215)                     | ) \$1,672,179 |
| December 31, 2013                      |                        |                              |                               |               |
| Available-for-sale securities          |                        |                              |                               |               |
| Agency                                 | \$426,083              | \$862                        | \$(4,101)                     | ) \$422,844   |
| Agency-collateral mortgage obligations | 611,206                | 684                          | (6,486)                       | ) 605,404     |
| Municipal obligations                  | 17,300                 | —                            | —                             | 17,300        |
| Total available-for-sale securities    | \$1,054,589            | \$1,546                      | \$(10,587)                    | ) \$1,045,548 |

Trading

For trading securities held, the Company recorded a loss of zero, \$0.1 million and \$21.5 million during the years ended December 31, 2014, 2013 and 2012, respectively.

The Company had no sales of trading securities during the year ended December 31, 2014, as compared to \$170.0 million sold, which resulted in a realized gain of \$0.2 million for the year ended December 31, 2013 and \$290.0 million sold, which resulted in a realized gain of \$19.5 million for the year ended December 31, 2012.

The Company had no purchases of trading securities at December 31, 2014 and 2013. During the year ended December 31, 2012, the Company purchased \$170.0 million of trading securities.

Available-for-sale

The Company purchased \$1.2 billion of investment securities, all of which were U.S. government sponsored agencies, comprised of mortgage-backed securities and collateralized mortgage obligations during the year ended December 31, 2014. During the year ended December 31, 2013 the Company purchased \$1.1 billion of investment securities issued by U.S. government sponsored agencies and \$20.0 million of municipal obligations, compared to no purchases of U.S. government sponsored agencies and \$20.0 million of municipal obligations during the year ended December 31, 2012.

The Company has pledged investment securities available-for-sale, primarily agency collateralized mortgage obligations, to collateralize lines of credit and/or borrowings with the Fannie Mae and other institutions. At December 31, 2014, the Company pledged \$0.1 million of available-for-sale securities, compared to \$7.8 million at December 31, 2013.





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The following table summarizes by duration the unrealized loss positions on securities classified as available-for-sale.

| Type of Security                           | Unrealized Loss Position with Duration<br>12 Months and Over |                         |                    | Unrealized Loss Position with Duration<br>Under 12 Months |                         |                    |
|--|--|-------------------------|--------------------|---|-------------------------|--------------------|
|  | Fair<br>Value  | Number of<br>Securities | Unrealized<br>Loss | Fair<br>Value   | Number of<br>Securities | Unrealized<br>Loss |
| (Dollars in thousands)                     |  |                         |                    |   |                         |                    |
| December 31, 2014                          |  |                         |                    |   |                         |                    |
| Agency                                     | \$53,298   | 6                       | \$(461)            | \$304,972   | 21                      | \$(1,686)          |
| Agency-collateralized mortgage obligations | 97,906   | 10                      | (790)              | 37,664  | 4                       | (278)              |
| December 31, 2013                          |  |                         |                    |   |                         |                    |
| Agency                                     | \$—  | —                       | \$—                | \$325,711   | 19                      | \$(4,102)          |
| Agency-collateralized mortgage obligations | \$—  | —                       | \$—                | \$499,597   | 44                      | \$(6,485)          |
| December 31, 2012                          |  |                         |                    |   |                         |                    |
| Mortgage securitization                    | \$91,117   | 1                       | \$(10,155)         | \$—   | —                       | \$—                |

During the year ended December 31, 2014, the Company had no other-than-temporary impairments ("OTTI") due to credit losses.

During the year ended December 31, 2013, the Company recognized \$8.8 million of additional OTTI on the FSTAR 2006-1 mortgage securitization, which was subsequently dissolved at June 30, 2013. The Company recognized a tax benefit of \$6.1 million during the second quarter 2013 representing the recognition of the residual tax effect associated with the previously unrealized losses on the mortgage securitization recorded in other comprehensive income (loss). At December 31, 2013, the Company had no OTTI.

During the year ended December 31, 2012, the Company recognized \$2.2 million of OTTI on non-agency collateralized mortgage obligations and the mortgage securitization, which were recognized on seven securities that had losses prior to December 31, 2012, primarily due to forecasted credit losses. At December 31, 2012, the Company had total OTTI of \$2.8 million on one non-agency collateralized mortgage obligation and the mortgage securitization, with existing OTTI in the available-for-sale portfolio, of which \$5.0 million net gain was recognized in other comprehensive income (loss).

The following table shows the activity for OTTI credit loss.

|  | For the Years Ended December 31, |           |            |
|--|----------------------------------|-----------|------------|
|  | 2014                             | 2013      | 2012       |
| (Dollars in thousands)   |                                  |           |            |
| Beginning balance of amount related to credit losses   | \$—                              | \$(2,793) | \$(59,376) |
| Reductions for increases in cash flows expected to be collected that are recognized over the remaining life    | —                                | 389       | 6,680      |
| Reductions for investment securities sold during the period (realized)   | —                                | 11,193    | 52,095     |
| Additions for the amount related to the credit loss for which an OTTI impairment was not previously recognized | —                                | (8,789)   | (2,192)    |
| Ending balance of amount related to credit losses  | \$—                              | \$—       | \$(2,793)  |

Gains (losses) on the sales of investment securities available-for-sale are reported in net gain on securities available-for-sale in the Consolidated Statements of Operations. During the year ended December 31, 2014, there

were \$413.7 million in sales of U.S. government sponsored agency securities, which resulted in a gross gain of \$4.4 million, partially offset by a gross loss of \$0.4 million. During the year ended December 31, 2013, the Company sold \$38.6 million of U.S. government sponsored agencies, which resulted in a gross gain of \$1.0 million, compared to \$253.7 million sales of agency and agency collateralized mortgage obligations during the year ended December 31, 2012, which resulted in a gross gain of \$5.7 million, partially offset by a gross loss of \$3.1 million. The gain on the sale of non-agency collateralized mortgage obligations and seasoned agency securities completed during the year ended December 31, 2012, resulted in the Company also recognizing \$19.9 million of tax benefits representing the recognition of the residual tax effect associated with unrealized losses on this portfolio previously recorded in other comprehensive income.

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The amortized cost and estimated fair value of securities, excluding trading securities, at December 31, 2014 and 2013, are presented below by contractual maturity. Expected maturities may differ from contractual maturities because issuers may have the right to call or prepay obligations.

|  | Investment Securities Available-for-Sale |                      |                        |   |
|--|--|----------------------|------------------------|---|
|  | Amortized Cost                           | Estimated Fair Value | Weighted-Average Yield |   |
| December 31, 2014                      | (Dollars in thousands)                   |                      |                        |   |
| Due in one year or less                | \$1,980                                  | \$1,980              | 3.66                   | % |
| Due after one year through five years  | —  | —                    | —                      | % |
| Due after five years through ten years | 57,062                                   | 57,189               | 2.58                   | % |
| Due after ten years                    | 1,601,786                                | 1,613,010            | 2.68                   | % |
| Total                                  | \$1,660,828                              | \$1,672,179          |                        |   |

Note 3 — Loans Held-for-Sale

At December 31, 2014 and 2013, residential first mortgage loans held-for-sale totaled \$1.2 billion and \$1.5 billion, of which \$1.2 billion and \$1.1 billion were recorded at fair value, respectively, under the fair value option.

At December 31, 2014 and 2013, \$47.5 million and \$340.0 million, respectively, of loans held-for-sale were recorded at lower of cost or fair value, based on the intent to sell the loans. Certain loans were transferred into the held-for-sale portfolio from the held-for-investment portfolio and after the transfer, any amount by which cost exceeded fair value was recorded as a valuation adjustment.

During the year ended December 31, 2014, the Company sold nonperforming and TDR residential first mortgage loans with UPB in the amount of \$72.5 million, with an allowance for loan loss reserve release of \$5.8 million and recognized a gain of \$2.5 million. During the year ended December 31, 2013, the Company sold nonperforming mortgage loans with UPB in the amount of \$508.4 million, with an allowance for loan loss reserve of \$66.1 million and recognized a gain of \$1.0 million.

During the year ended December 31, 2014, the Company sold residential first mortgage jumbo loans with unpaid principal balance in the amount of \$559.8 million and recognized a gain of \$8.1 million.

The Company has pledged certain loans held-for-sale to collateralize lines of credit and/or borrowings with the Federal Home Loan Bank of Indianapolis. At December 31, 2014 and 2013, the Company pledged \$0.9 billion and \$1.2 billion, respectively, of loans held-for-sale.

Note 4 — Loans Repurchased with Government Guarantees

At December 31, 2014, the amount of loans repurchased totaled \$1.1 billion, and those loans which the Company had the unilateral right to repurchase which had not been exercised totaled \$9.2 million and were classified as loans repurchased with government guarantees. At December 31, 2013, the amount of loans repurchased totaled \$1.3 billion and were classified as loans repurchased with government guarantees, and those loans which the Company had the unilateral right to repurchase which had not been exercised totaled \$20.8 million and were classified as loans held-for-sale.

During the year ended December 31, 2014, the Company sold loans repurchased with government guarantees with UPB in the amount of \$19.7 million, with an allowance for loan losses reserve release of \$0.9 million and recognized a gain of \$1.8 million.

Substantially all of these loans continue to be insured or guaranteed by the FHA, and the Company's management believes that the reimbursement process is proceeding appropriately. These repurchased loans earn interest at a statutory rate, which varies and is based upon the 10-year U.S. Treasury note rate at the time the underlying loan becomes delinquent, which can be curtailed under certain circumstances.

The Company has pledged certain loans repurchased with government guarantees to collateralize lines of credit and/or borrowings with the Federal Home Loan Bank of Indianapolis. At December 31, 2014 and 2013, the Company pledged \$763.8 million and \$787.1 million, respectively, of loans repurchased with government guarantees.

Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

Note 5 — Loans Held-for-Investment

Loans held-for-investment are summarized as follows.

|   | December 31, 2014      | December 31, 2013 |
|---|------------------------|-------------------|
|   | (Dollars in thousands) |                   |
| Consumer loans  |                        |                   |
| Residential first mortgage                              | \$2,193,252            | \$2,508,968       |
| Second mortgage   | 149,032                | 169,525           |
| HELOC   | 256,318                | 289,880           |
| Other   | 31,108                 | 37,468            |
| Total consumer loans                                    | 2,629,710              | 3,005,841         |
| Commercial loans  |                        |                   |
| Commercial real estate                                  | 620,014                | 408,870           |
| Commercial and industrial                               | 419,499                | 207,187           |
| Commercial lease financing                              | 9,687                  | 10,341            |
| Warehouse lending                                       | 768,644                | 423,517           |
| Total commercial loans                                  | 1,817,844              | 1,049,915         |
| Total consumer and commercial loans held-for-investment | 4,447,554              | 4,055,756         |
| Less allowance for loan losses                          | (297,000               | ) (207,000        |
| Loans held-for-investment, net                          | \$4,150,554            | \$3,848,756       |

For the years ended December 31, 2014, 2013 and 2012, the Company transferred \$19.2 million, \$64.3 million and \$61.8 million, respectively, of loans held-for-sale to loans held-for-investment.

The Company has pledged certain loans held-for-investment to collateralize lines of credit and/or borrowings with the Federal Reserve Bank of Chicago and the Federal Home Loan Bank of Indianapolis. At December 31, 2014 and 2013, the Company pledged \$2.4 billion and \$2.5 billion, respectively, of loans held-for-investment.

The allowance for loan losses, other than those that have been identified for individual evaluation for impairment, is determined on a loan pool basis by grouping loan types with similar risk characteristics to determine the Company's best estimate of incurred losses. Management evaluates the results of the allowance for loan losses model and makes qualitative adjustments to the results of the model when it is determined that model results do not reflect all losses inherent in the loan portfolios due to changes in recent economic trends and conditions, or other relevant factors.

For those loans not individually evaluated for impairment, management has sub-divided the commercial and consumer loans into portfolios with common risk characteristics.

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Notes to the Consolidated Financial Statements

The allowance for loan losses by class of loan is summarized in the following tables.

|                           | Residential<br>First<br>Mortgage | Second<br>Mortgage | HELOC     | Other<br>Consumer | Commercial<br>Real<br>Estate | Commercial<br>and<br>Industrial | Commercial<br>Lease<br>Financing | Warehouse<br>Lending | Total      |
|---------------------------|----------------------------------|--------------------|-----------|-------------------|------------------------------|---------------------------------|----------------------------------|----------------------|------------|
| Year Ended                |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| December 31, 2014         |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| Beginning balance         |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| allowance for loan losses | \$ 161,142                       | \$ 12,141          | \$ 7,893  | \$ 2,412          | \$ 18,540                    | \$ 3,332                        | \$ 148                           | \$ 1,392             | \$ 207,000 |
| Charge-offs               | (37,584 )                        | (3,211 )           | (5,857 )  | (1,923 )          | (2,463 )                     | —                               | —                                | (74 )                | (51,112 )  |
| Recoveries                | 3,049                            | 477                | 183       | 2,311             | 3,319                        | 111                             | 47                               | 62                   | 9,559      |
| Provision                 | 107,681                          | 3,017              | 16,504    | (2,034 )          | (2,037 )                     | 7,138                           | (64 )                            | 1,348                | 131,553    |
| Ending balance            |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| allowance for loan losses | \$ 234,288                       | \$ 12,424          | \$ 18,723 | \$ 766            | \$ 17,359                    | \$ 10,581                       | \$ 131                           | \$ 2,728             | \$ 297,000 |
| Year Ended                |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| December 31, 2013         |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| Beginning balance         |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| allowance for loan losses | \$ 219,230                       | \$ 20,201          | \$ 18,348 | \$ 2,040          | \$ 41,310                    | \$ 2,878                        | \$ 94                            | \$ 899               | \$ 305,000 |
| Charge-offs               | (133,326 )                       | (6,252 )           | (5,473 )  | (3,622 )          | (47,982 )                    | (350 )                          | (1,299 )                         | (45 )                | (198,349 ) |
| Recoveries                | 15,329                           | 1,178              | 1,020     | 2,079             | 10,162                       | 151                             | 288                              | —                    | 30,207     |
| Provision                 | 59,909                           | (2,986 )           | (6,002 )  | 1,915             | 15,050                       | 653                             | 1,065                            | 538                  | 70,142     |
| Ending balance            |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| allowance for loan losses | \$ 161,142                       | \$ 12,141          | \$ 7,893  | \$ 2,412          | \$ 18,540                    | \$ 3,332                        | \$ 148                           | \$ 1,392             | \$ 207,000 |
| Year Ended                |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| December 31, 2012         |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| Beginning balance         |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| allowance for loan losses | \$ 179,218                       | \$ 16,666          | \$ 14,845 | \$ 2,434          | \$ 96,984                    | \$ 5,425                        | \$ 1,178                         | \$ 1,250             | \$ 318,000 |
| Charge-offs               | (175,803 )                       | (18,753 )          | (17,159 ) | (4,423 )          | (105,285 )                   | (4,627 )                        | (1,191 )                         | —                    | (327,241 ) |
| Recoveries                | 18,561                           | 1,912              | 461       | 1,786             | 15,397                       | 77                              | —                                | —                    | 38,194     |
| Provision                 | 197,254                          | 20,376             | 20,201    | 2,243             | 34,214                       | 2,003                           | 107                              | (351 )               | 276,047    |
| Ending balance            |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| allowance for loan losses | \$ 219,230                       | \$ 20,201          | \$ 18,348 | \$ 2,040          | \$ 41,310                    | \$ 2,878                        | \$ 94                            | \$ 899               | \$ 305,000 |
| December 31, 2014         |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| Loans held-for-investment |                                  |                    |           |                   |                              |                                 |                                  |                      |            |
| Individually evaluated    | \$ 385,358                       | \$ 30,625          | \$ 1,114  | \$ 121            | \$ 403                       | \$ —                            | \$ —                             | \$ —                 | \$ 417,621 |

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|                                     |             |           |           |          |           |           |          |           |             |
|-------------------------------------|-------------|-----------|-----------|----------|-----------|-----------|----------|-----------|-------------|
| Collectively evaluated (1)          | 1,781,963   | 65,290    | 123,640   | 30,987   | 619,611   | 419,499   | 9,687    | 768,644   | 3,819,321   |
| Total loans                         | \$2,167,321 | \$95,915  | \$124,754 | \$31,108 | \$620,014 | \$419,499 | \$9,687  | \$768,644 | \$4,236,942 |
| Allowance for loan losses           |             |           |           |          |           |           |          |           |             |
| Individually evaluated              | \$81,842    | \$5,633   | \$1,049   | \$121    | \$—       | \$—       | \$—      | \$—       | \$88,645    |
| Collectively evaluated (1)          | 152,446     | 6,791     | 17,674    | 645      | 17,359    | 10,581    | 131      | 2,728     | 208,355     |
| Total allowance for loan losses (2) | \$234,288   | \$12,424  | \$18,723  | \$766    | \$17,359  | \$10,581  | \$131    | \$2,728   | \$297,000   |
| December 31, 2013                   |             |           |           |          |           |           |          |           |             |
| Loans held-for-investment           |             |           |           |          |           |           |          |           |             |
| Individually evaluated              | \$419,703   | \$24,356  | \$406     | \$—      | \$1,956   | \$—       | \$—      | \$—       | \$446,421   |
| Collectively evaluated (1)          | 2,070,640   | 80,484    | 134,462   | 37,468   | 406,914   | 207,187   | 10,341   | 423,517   | 3,371,013   |
| Total loans                         | \$2,490,343 | \$104,840 | \$134,868 | \$37,468 | \$408,870 | \$207,187 | \$10,341 | \$423,517 | \$3,817,434 |
| Allowance for loan losses           |             |           |           |          |           |           |          |           |             |
| Individually evaluated              | \$81,765    | \$4,566   | \$405     | \$—      | \$—       | \$—       | \$—      | \$—       | \$86,736    |
| Collectively evaluated (1)          | 79,377      | 7,575     | 7,488     | 2,412    | 18,540    | 3,332     | 148      | 1,392     | 120,264     |
| Total allowance for loan losses (2) | \$161,142   | \$12,141  | \$7,893   | \$2,412  | \$18,540  | \$3,332   | \$148    | \$1,392   | \$207,000   |

(1) Excludes loans carried under the fair value option.

(2) Includes interest-only residential first mortgage and HELOC loans with an allowance for loan losses of \$111.5 million and \$52.3 million at December 31, 2014 and December 31, 2013, respectively.

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Notes to the Consolidated Financial Statements

The following table sets forth the loans held-for-investment aging analysis as of December 31, 2014 and December 31, 2013, of past due and current loans.

|                            | 30-59 Days<br>Past Due | 60-89 Days<br>Past Due | 90 Days or<br>Greater Past<br>Due | Total<br>Past Due | Current     | Total<br>Investment<br>Loans |
|----------------------------|------------------------|------------------------|-----------------------------------|-------------------|-------------|------------------------------|
| (Dollars in thousands)     |                        |                        |                                   |                   |             |                              |
| December 31, 2014          |                        |                        |                                   |                   |             |                              |
| Consumer loans             |                        |                        |                                   |                   |             |                              |
| Residential first mortgage | \$29,157               | \$8,099                | \$115,093                         | \$152,349         | \$2,040,903 | \$2,193,252                  |
| Second mortgage            | 971                    | 393                    | 2,054                             | 3,418             | 145,614     | 149,032                      |
| HELOC                      | 3,581                  | 1,344                  | 3,222                             | 8,147             | 248,171     | 256,318                      |
| Other                      | 296                    | 58                     | 122                               | 476               | 30,632      | 31,108                       |
| Total consumer loans       | 34,005                 | 9,894                  | 120,491                           | 164,390           | 2,465,320   | 2,629,710                    |
| Commercial loans           |                        |                        |                                   |                   |             |                              |
| Commercial real estate     | —                      | —                      | —                                 | —                 | 620,014     | 620,014                      |
| Commercial and industrial  | —                      | —                      | —                                 | —                 | 419,499     | 419,499                      |
| Commercial lease financing | —                      | —                      | —                                 | —                 | 9,687       | 9,687                        |
| Warehouse lending          | —                      | —                      | —                                 | —                 | 768,644     | 768,644                      |
| Total commercial loans     | —                      | —                      | —                                 | —                 | 1,817,844   | 1,817,844                    |
| Total loans (1)            | \$34,005               | \$9,894                | \$120,491                         | \$164,390         | \$4,283,164 | \$4,447,554                  |
| December 31, 2013          |                        |                        |                                   |                   |             |                              |
| Consumer loans             |                        |                        |                                   |                   |             |                              |
| Residential first mortgage | \$36,526               | \$19,096               | \$134,340                         | \$189,962         | \$2,319,006 | \$2,508,968                  |
| Second mortgage            | 1,997                  | 271                    | 2,820                             | 5,088             | 164,437     | 169,525                      |
| HELOC                      | 2,197                  | 1,238                  | 6,826                             | 10,261            | 279,619     | 289,880                      |
| Other                      | 293                    | 127                    | 199                               | 619               | 36,849      | 37,468                       |
| Total consumer loans       | 41,013                 | 20,732                 | 144,185                           | 205,930           | 2,799,911   | 3,005,841                    |
| Commercial loans           |                        |                        |                                   |                   |             |                              |
| Commercial real estate     | —                      | —                      | 1,500                             | 1,500             | 407,370     | 408,870                      |
| Commercial and industrial  | —                      | —                      | —                                 | —                 | 207,187     | 207,187                      |
| Commercial lease financing | —                      | —                      | —                                 | —                 | 10,341      | 10,341                       |
| Warehouse lending          | —                      | —                      | —                                 | —                 | 423,517     | 423,517                      |
| Total commercial loans     | —                      | —                      | 1,500                             | 1,500             | 1,048,415   | 1,049,915                    |
| Total loans (1)            | \$41,013               | \$20,732               | \$145,685                         | \$207,430         | \$3,848,326 | \$4,055,756                  |

(1) Includes \$4.5 million and \$4.0 million of loans 90 days or greater past due accounted for under the fair value option at December 31, 2014 and 2013, respectively.

Loans on which interest accruals have been discontinued totaled approximately \$135.3 million, \$146.5 million and \$401.7 million at December 31, 2014, 2013 and 2012, respectively. Interest income is recognized on impaired loans using a cost recovery method unless amounts contractually due are not in doubt. Interest that would have been accrued on impaired loans totaled approximately \$16.5 million, \$22.5 million and \$35.4 million during the years ended December 31, 2014, 2013 and 2012, respectively. At December 31, 2014 and 2013, the Company had no loans 90 days or greater past due and still accruing interest.





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Troubled Debt Restructurings

The following table provides a summary of TDRs by type and performing status.

|                            | TDRs       |               | Total     |
|----------------------------|------------|---------------|-----------|
|                            | Performing | Nonperforming |           |
| (Dollars in thousands)     |            |               |           |
| December 31, 2014          |            |               |           |
| Consumer loans (1)         |            |               |           |
| Residential first mortgage | \$305,940  | \$43,118      | \$349,058 |
| Second mortgage            | 35,349     | 1,243         | 36,592    |
| HELOC                      | 20,161     | 1,291         | 21,452    |
| Total consumer loans       | 361,450    | 45,652        | 407,102   |
| Commercial loans (2)       |            |               |           |
| Commercial real estate     | 403        | —             | 403       |
| Total TDRs (3)             | \$361,853  | \$45,652      | \$407,505 |
| December 31, 2013          |            |               |           |
| Consumer loans (1)         |            |               |           |
| Residential first mortgage | \$332,285  | \$42,633      | \$374,918 |
| Second mortgage            | 30,352     | 1,631         | 31,983    |
| HELOC                      | 19,892     | 2,445         | 22,337    |
| Total consumer loans       | 382,529    | 46,709        | 429,238   |
| Commercial loans           |            |               |           |
| Commercial real estate     | 456        | —             | 456       |
| Total TDRs (2)             | \$382,985  | \$46,709      | \$429,694 |

(1) The allowance for loan losses on consumer TDR loans totaled \$81.2 million and \$82.3 million at December 31, 2014 and 2013, respectively.

(2) Includes \$29.8 million and \$31.3 million of TDR loans accounted for under the fair value option at December 31, 2014 and 2013, respectively.

TDRs returned to performing, or accrual, status totaled \$6.9 million, \$43.4 million and \$117.7 million during the years ended December 31, 2014, 2013 and 2012, respectively, and are excluded from nonperforming loans. TDRs that have demonstrated a period of at least six months of consecutive performance under the modified terms, are returned to performing (i.e., accrual) status and are excluded from nonperforming loans. Although these TDRs have been returned to performing status, they will continue to be classified as impaired until they are repaid in full, or foreclosed and sold, and included as such in the tables within "repossessed assets." Although many of the TDRs continue to be performing, the full collection of principal and interest on some TDRs may not occur. The resulting potential incremental losses are measured through impairment analysis on all TDRs which are included in our allowance for loan losses.

Some loan modifications classified as TDRs may not ultimately result in the full collection of principal and interest, as modified, but may give rise to potential incremental losses. Such losses are factored into the Company's allowance for loan losses estimate. Management evaluates loans for impairment both collectively and individually depending on the risk characteristics underlying the loan and the availability of data. The Company measures impairment using the discounted cash flow method for performing TDRs and measures impairment based on collateral values for re-defaulted TDRs.

The following tables present the years ended December 31, 2014, 2013 and 2012 number of accounts, pre-modification unpaid principal balance (net of write downs), and post-modification unpaid principal balance (net of write downs) that were new modified TDRs during the years ended December 31, 2014, 2013 and 2012. In addition,

the tables present the number of accounts and unpaid principal balance (net of write downs) of loans that have subsequently defaulted during the years ended December 31, 2014, 2013 and 2012 that had been modified in a TDR during the 12 months preceding each period. All TDR classes within consumer and commercial loan portfolios are considered subsequently defaulted when 90 days or greater past due.

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|                              | New TDRs               |  | Post-Modification Unpaid Principal Balance (1) | Increase (Decrease) in Allowance at Modification       |
|------------------------------|------------------------|--|--|--|
|                              | Number of Accounts     | Pre-Modification Unpaid Principal Balance                  |  |  |
| Year Ended December 31, 2014 | (Dollars in thousands) |  |  |  |
| Residential first mortgages  | 165                    | \$ 48,098  | \$ 46,957                                      | \$2,601  |
| Second mortgages             | 325                    | 10,449   | 9,978  | 209  |
| HELOC (2)                    | 30                     | 1,022  | 665  | 119  |
| Total TDR loans              | 520                    | \$ 59,569  | \$ 57,600                                      | \$2,929  |
| Year Ended December 31, 2013 |                        |  |  |  |
| Residential first mortgages  | 322                    | \$ 85,440  | \$ 75,730                                      | \$2,614  |
| Second mortgages (3)         | 571                    | 21,920   | 19,558   | 517  |
| HELOC (2) (3)                | 313                    | 27,425   | 23,066   | (10 )  |
| Commercial real estate       | 5                      | 2,938  | 2,938  | —  |
| Total TDR loans              | 1,211                  | \$ 137,723   | \$ 121,292                                     | \$3,121  |
| Year Ended December 31, 2012 |                        |  |  |  |
| Residential first mortgages  | 884                    | \$ 287,865   | \$ 267,364                                     | \$29,357   |
| Second mortgages             | 301                    | 15,287   | 9,312  | (435 )   |
| HELOC (2)                    | 69                     | 2,515  | —  | (178 )   |
| Total TDR loans              | 1,254                  | \$ 305,667   | \$ 276,676                                     | \$28,744   |
|                              |                        | TDRs that subsequently defaulted in previous 12 months (4) |  |  |
|                              | Number of Accounts     | Unpaid Principal Balance                                   |  | Increase (Decrease) in Allowance at Subsequent Default |
| Year Ended December 31, 2014 | (Dollars in thousands) |  |  |  |
| Residential first mortgages  | 2                      | \$ 281   |  | \$28   |
| Second mortgages             | 18                     | 160  |  | 107  |
| HELOC (2)                    | 5                      | 24   |  | —  |
| Total TDR loans              | 25                     | \$ 465   |  | \$135  |
| Year Ended December 31, 2013 |                        |  |  |  |
| Residential first mortgages  | 26                     | \$ 6,401   |  | \$1,141  |
| Second mortgages             | 41                     | 991  |  | 531  |
| Commercial real estate       | 33                     | 397  |  | —  |
| Total TDR loans              | 100                    | \$ 7,789   |  | \$1,672  |
| Year Ended December 31, 2012 |                        |  |  |  |
| Residential first mortgages  | 72                     | \$ 20,523  |  | \$4,451  |
| Second mortgages             | 19                     | 1,094  |  | 441  |
| Total TDR loans              | 91                     | \$ 21,617  |  | \$4,892  |

(1) Post-modification balances include past due amounts that are capitalized at modification date.

(2) HELOC post-modification unpaid principal balance reflects write downs.

(3)

New TDRs during the year ended December 31, 2013, include 463 loans for a total of \$30.8 million of post modification unpaid principal balance second mortgage and HELOC loans carried at fair value that were reconsolidated as a result of the litigation settlements with MBIA and Assured.

(4) Subsequent default is defined as a payment re-defaulted within 12 months of the restructuring date.

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Flagstar Bancorp, Inc.

Notes to the Consolidated Financial Statements

The following table presents impaired loans with no related allowance and with an allowance recorded.

|                                    | December 31, 2014   |                          |                   | December 31, 2013   |                          |                   |
|------------------------------------|---------------------|--------------------------|-------------------|---------------------|--------------------------|-------------------|
|                                    | Recorded Investment | Unpaid Principal Balance | Related Allowance | Recorded Investment | Unpaid Principal Balance | Related Allowance |
| (Dollars in thousands)             |                     |                          |                   |                     |                          |                   |
| With no related allowance recorded |                     |                          |                   |                     |                          |                   |
| Consumer loans                     |                     |                          |                   |                     |                          |                   |
| Residential first mortgage         | \$62,832            | \$ 77,749                | \$—               | \$78,421            | \$ 130,520               | \$—               |
| Second mortgage                    | 1,126               | 5,916                    | —                 | 1                   | 3,592                    | —                 |
| HELOC                              | —                   | 774                      | —                 | 1                   | 1,544                    | —                 |
| Commercial loans                   |                     |                          |                   |                     |                          |                   |
| Commercial real estate             | 403                 | 403                      | —                 | 1,956               | 6,427                    | —                 |
|                                    | \$64,361            | \$ 84,842                | \$—               | \$80,379            | \$ 142,083               | \$—               |
| With an allowance recorded         |                     |                          |                   |                     |                          |                   |
| Consumer loans                     |                     |                          |                   |                     |                          |                   |
| Residential first mortgage         | \$321,172           | \$ 325,395               | \$81,842          | \$341,283           | \$ 345,293               | \$81,764          |
| Second mortgage                    | 28,886              | 29,204                   | 5,633             | 24,355              | 24,355                   | 4,566             |
| HELOC                              | 1,061               | 1,114                    | 1,050             | 405                 | 405                      | 405               |
| Other consumer                     | 121                 | 121                      | 121               | —                   | —                        | —                 |
|                                    | \$351,240           | \$ 355,834               | \$88,646          | \$366,043           | \$ 370,053               | \$86,735          |
| Total                              |                     |                          |                   |                     |                          |                   |
| Consumer loans                     |                     |                          |                   |                     |                          |                   |
| Residential first mortgage         | \$384,004           | \$ 403,144               | \$81,842          | \$419,704           | \$ 475,813               | \$81,764          |
| Second mortgage                    | 30,012              | 35,120                   | 5,633             | 24,356              | 27,947                   | 4,566             |
| HELOC                              | 1,061               | 1,888                    | 1,050             | 406                 | 1,949                    | 405               |
| Other consumer                     | 121                 | 121                      | 121               | —                   | —                        | —                 |
| Commercial loans                   |                     |                          |                   |                     |                          |                   |
| Commercial real estate             | 403                 | 403                      | —                 | 1,956               | 6,427                    | —                 |
| Total impaired loans               | \$415,601           | \$ 440,676               | \$88,646          | \$446,422           | \$ 512,136               | \$86,735          |

The following table presents average impaired loans and the interest income recognized.

|                            | For the Years Ended December 31, |                            |                             |                            |                             |                            |
|----------------------------|----------------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|----------------------------|
|                            | 2014                             |                            | 2013                        |                            | 2012                        |                            |
|                            | Average Recorded Investment      | Interest Income Recognized | Average Recorded Investment | Interest Income Recognized | Average Recorded Investment | Interest Income Recognized |
| (Dollars in thousands)     |                                  |                            |                             |                            |                             |                            |
| Consumer loans             |                                  |                            |                             |                            |                             |                            |
| Residential first mortgage | \$402,124                        | \$ 10,626                  | \$602,355                   | \$ 16,828                  | \$761,213                   | \$ 12,833                  |
| Second mortgage            | 28,096                           | 1,298                      | 21,248                      | 1,201                      | 15,609                      | 155                        |
| HELOC                      | 851                              | —                          | 700                         | 41                         | 522                         | —                          |
| Commercial loans           |                                  |                            |                             |                            |                             |                            |

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|                            |           |          |           |          |           |          |
|----------------------------|-----------|----------|-----------|----------|-----------|----------|
| Commercial real estate     | 1,099     | 26       | 46,132    | 654      | 142,454   | 2,345    |
| Commercial and industrial  | —         | —        | 99        | —        | 99        | 5        |
| Commercial lease financing | —         | —        | 2,411     | —        | —         | —        |
| Warehouse lending          | —         | —        | 14        | —        | —         | —        |
| Total impaired loans       | \$432,170 | \$11,950 | \$672,959 | \$18,724 | \$919,897 | \$15,338 |

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The Company follows the guidance provided in the FFIEC's "Uniform Retail Credit Classification and Account Management Policy" issued June 20, 2000 for Retail Credits. This policy focuses on the delinquency status, loan type, collateral protection, and other events influencing repayment, such as bankruptcy, death, and fraud, in determining the appropriate risk classification for a retail credit. The Company classifies performing retail loans that are 60 days delinquent as well as all performing retail TDRs as Watch. All non-accruing retail loans as well as retail loans 90 days or more delinquent are classified as Substandard. In cases of bankruptcy, death, or fraud, the Company will follow the FFIEC policy and classify the loans as appropriate.

The Company utilizes an internal risk rating system which is applied to all consumer and commercial loans. Management conducts periodic examinations which serve as an independent verification of the accuracy of the ratings assigned. Loan grades are based on different factors within the borrowing relationship: entity sales, debt service coverage, debt/total net worth, liquidity, balance sheet and income statement trends, management experience, business stability, financing structure of the deal and financial reporting requirements. The underlying collateral is also rated based on the specific type of collateral and corresponding LTV. The combination of the borrower and collateral risk ratings result in the final rating for the borrowing relationship. Descriptions of the Company's internal risk ratings as they relate to credit quality follow the ratings used by the U.S. bank regulatory agencies as listed below.

Pass. Pass assets are not impaired nor do they have any known deficiencies that could impact the quality of the asset.

Watch. Watch assets are defined as pass rated assets that exhibit elevated risk characteristics or other factors that deserve management's close attention and increased monitoring. However, the asset does not exhibit a potential or well defined weakness that would warrant a downgrade to criticized or adverse classification.

Special mention. Assets identified as special mention possess credit deficiencies or potential weaknesses deserving management's close attention. Special mention assets have a potential weakness or pose an unwarranted financial risk that, if not corrected, could weaken the assets and increase risk in the future. Special mention assets are criticized, but do not expose an institution to sufficient risk to warrant adverse classification.

Substandard. Assets identified as substandard are inadequately protected by the current net worth and paying capacity of the obligor or of the collateral pledged, if any. Assets so classified must have a well-defined weakness or weaknesses. They are characterized by the distinct possibility that the Company will sustain some loss if the deficiencies are not corrected. For HELOC loans and other consumer loans, the Company evaluates credit quality based on the aging and status of payment activity and includes all nonperforming loans.

Doubtful. Assets identified as doubtful have all the weaknesses inherent in those classified as substandard, with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of current existing facts, conditions and values, highly questionable and improbable. The possibility of a loss on a doubtful asset is high. However, due to important and reasonably specific pending factors, which may work to strengthen (or weaken) the asset, its classification as an estimated loss is deferred until its more exact status can be determined.

Loss. An asset classified loss is considered uncollectible and of such little value that the continuance as bankable asset is not warranted. This classification does not mean that an asset has absolutely no recovery or salvage value, but, rather that it is not practical or desirable to defer writing off this basically worthless asset even though partial recovery may be affected in the future.

|                            | December 31, 2014    |                |                              |                               |           |                     |
|----------------------------|----------------------|----------------|------------------------------|-------------------------------|-----------|---------------------|
| Commercial Credit<br>Loans | Commercial<br>Estate | Real<br>Estate | Commercial and<br>Industrial | Commercial<br>Lease Financing | Warehouse | Total<br>Commercial |



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(Dollars in thousands)

|                 |           |           |         |           |             |
|-----------------|-----------|-----------|---------|-----------|-------------|
| Grade           |           |           |         |           |             |
| Pass            | \$578,275 | \$388,479 | \$9,687 | \$650,131 | \$1,626,572 |
| Watch           | 28,898    | 10,308    | —       | 118,513   | 157,719     |
| Special Mention | 2,003     | 237       | —       | —         | 2,240       |
| Substandard     | 10,838    | 20,475    | —       | —         | 31,313      |
| Total loans     | \$620,014 | \$419,499 | \$9,687 | \$768,644 | \$1,817,844 |

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| Consumer Credit Loans | December 31, 2014          |                 |           |                | Total       |
|-----------------------|----------------------------|-----------------|-----------|----------------|-------------|
|                       | Residential First Mortgage | Second Mortgage | HELOC     | Other Consumer |             |
|                       | (Dollars in thousands)     |                 |           |                |             |
| Grade                 |                            |                 |           |                |             |
| Pass                  | \$1,764,609                | \$111,285       | \$231,714 | \$30,929       | \$2,138,537 |
| Watch                 | 313,550                    | 35,693          | 21,382    | 58             | 370,683     |
| Special mention       | —                          | —               | —         | —              | —           |
| Substandard           | 115,093                    | 2,054           | 3,222     | 121            | 120,490     |
| Total loans           | \$2,193,252                | \$149,032       | \$256,318 | \$31,108       | \$2,629,710 |

| Commercial Credit Loans | December 31, 2013      |             |                           |                            | Total Commercial |
|-------------------------|------------------------|-------------|---------------------------|----------------------------|------------------|
|                         | Commercial Estate      | Real Estate | Commercial and Industrial | Commercial Lease Financing |                  |
|                         | (Dollars in thousands) |             |                           |                            |                  |
| Grade                   |                        |             |                           |                            |                  |
| Pass                    | \$296,983              | \$192,013   | \$10,341                  | \$243,017                  | \$742,354        |
| Watch                   | 26,041                 | 5,534       | —                         | 157,500                    | 189,075          |
| Special mention         | 3,802                  | 9,097       | —                         | 23,000                     | 35,899           |
| Substandard             | 82,044                 | 543         | —                         | —                          | 82,587           |
| Total loans             | \$408,870              | \$207,187   | \$10,341                  | \$423,517                  | \$1,049,915      |

| Consumer Credit Loans | December 31, 2013          |                 |           |                | Total       |
|-----------------------|----------------------------|-----------------|-----------|----------------|-------------|
|                       | Residential First Mortgage | Second Mortgage | HELOC     | Other Consumer |             |
|                       | (Dollars in thousands)     |                 |           |                |             |
| Grade                 |                            |                 |           |                |             |
| Pass                  | \$2,031,536                | \$136,224       | \$262,138 | \$37,142       | \$2,467,040 |
| Watch                 | 343,092                    | 30,482          | 20,916    | 127            | 394,617     |
| Special mention       | —                          | —               | —         | —              | —           |
| Substandard           | 134,340                    | 2,819           | 6,826     | 199            | 144,184     |
| Total loans           | \$2,508,968                | \$169,525       | \$289,880 | \$37,468       | \$3,005,841 |

Note 6 — Concentrations of Credit

Properties collateralizing residential first mortgage loans held-for-investment were geographically disbursed throughout the United States (measured by unpaid principal balance and expressed as a percent of the total).

| State                | December 31, |         |   |
|----------------------|--------------|---------|---|
|                      | 2014         | 2013    |   |
| California           | 28.1         | % 27.9  | % |
| Florida              | 13.7         | % 14.3  | % |
| Michigan             | 12.0         | % 10.3  | % |
| Washington           | 4.5          | % 4.6   | % |
| Arizona              | 4.0          | % 4.1   | % |
| All other states (1) | 37.7         | % 38.8  | % |
| Total                | 100.0        | % 100.0 | % |

(1) No other state contains more than 3.0 percent of the total.

At December 31, 2014, the Company's commercial real estate loan portfolio in Michigan was 70.3 percent of the total portfolio, compared to 77.7 percent of the total portfolio at December 31, 2013.

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Additionally, the following loan products' contractual terms may give rise to a concentration of credit risk and increase the Company's exposure to risk of non-payment or realization:

- (a) Hybrid or ARM loans that are subject to future payment increases;
- (b) Option ARM loans that permit negative amortization; and
- (c) Loans under (a) or (b) above with LTV ratios above 80 percent;

The following table details the unpaid principal balance, net of write downs, of these loans at December 31, 2014 and 2013.

|                           | Loans Held-for-Investment |                   |
|---------------------------|---------------------------|-------------------|
|                           | December 31, 2014         | December 31, 2013 |
|                           | (Dollars in thousands)    |                   |
| Amortizing hybrid ARMs    |                           |                   |
| 3/1 ARM                   | \$122,947                 | \$125,463         |
| 5/1 ARM                   | 571,820                   | 335,424           |
| 7/1 ARM                   | 165,631                   | 132,084           |
| Interest only hybrid ARMs |                           |                   |
| 3/1 ARM                   | 89,116                    | 172,949           |
| 5/1 ARM                   | 366,580                   | 668,717           |
| 7/1 ARM                   | 30,155                    | 38,061            |
| Option ARMs               | 32,417                    | 37,159            |
| All other ARMs            | 95,488                    | 96,307            |
| Total                     | \$1,474,154               | \$1,606,164       |

Of the loans listed above, the following have original LTV ratios exceeding 80 percent.

|   | Principal Outstanding  |                   |
|---|------------------------|-------------------|
|   | December 31, 2014      | December 31, 2013 |
|   | (Dollars in thousands) |                   |
| Loans with original LTV ratios above 80 percent |                        |                   |
| > 80% <= 90%                                    | \$91,044               | \$95,041          |
| > 90% <= 100%                                   | 73,683                 | 84,756            |
| > 100%  | 1,133                  | 1,512             |
| Total   | \$165,860              | \$181,309         |

Note 7 — Repossessed Assets

Reposessed assets include the following.

|                               | December 31,           |          |
|-------------------------------|------------------------|----------|
|                               | 2014                   | 2013     |
|                               | (Dollars in thousands) |          |
| One-to-four family properties | \$17,699               | \$24,038 |
| Commercial properties         | 994                    | 12,598   |
| Total reposessed assets       | \$18,693               | \$36,636 |

Note 8 — Variable Interest Entities ("VIEs")

The Company previously participated in four private-label securitizations of financial assets involving two HELOC loan transactions and two second mortgage loan transactions. The following private-label securitizations have been reconsolidated or dissolved as a result of settlement agreements. The Company has not engaged in any private-label securitization activity except for these securitizations.

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Due to the Assured Settlement Agreement in 2013, the Company became the primary beneficiary and reconsolidated the FSTAR 2005-1 HELOC securitization trust's assets and liabilities. The Company had elected the fair value option for these assets and liabilities. At December 31, 2014, the Company has a fair value of HELOC loans of \$62.9 million and long-term debt of \$41.9 million. At December 31, 2013, the Company has a fair value of HELOC loans of \$78.0 million and long-term debt of \$55.2 million.

Due to the Assured Settlement Agreement in 2013, the Company became the primary beneficiary and reconsolidated the FSTAR 2006-2 HELOC securitization trust's assets and liabilities. The Company had elected the fair value option for these assets and liabilities. At December 31, 2014, the Company has a fair value of HELOC loans of \$68.7 million and long-term debt of \$41.8 million. At December 31, 2013, the Company has a fair value of HELOC loans of \$77.0 million and long-term debt of \$50.6 million.

Due to the MBIA Settlement Agreement in 2013, the FSTAR 2006-1 mortgage securitization trust was collapsed and the Company consolidated the loans associated with the FSTAR 2006-1 mortgage securitization trust. The Company elected the fair value option for these assets. At December 31, 2014, the Company recorded a fair value of \$53.2 million of second mortgage loans. At December 31, 2013, the Company recorded a fair value of \$64.7 million of second mortgage loans.

#### Consolidated VIEs

The Company has consolidated VIEs, which consist of the HELOC securitization trusts formed in 2005 and 2006. The Company has determined the trusts are VIEs and has concluded that the Company is the primary beneficiary of these trusts because it has the power to direct the activities of the entity that most significantly affect the entity's economic performance and has either the obligation to absorb losses of the entity that could potentially be significant to the VIE or the right to receive benefits from the entity that could potentially be significant to the VIE. The Company has the power to select the servicer of the whole loans held in the HELOC securitization trust. The beneficial owners of the trusts can look only to the assets of the securitization trusts for satisfaction of the debt issued by the securitization trusts.

The following table provides a summary of the classifications of consolidated VIE assets and liabilities included in the Consolidated Financial Statements.

|                           | 2005-1                 | 2006-2   | Total     |
|---------------------------|------------------------|----------|-----------|
| December 31, 2014         | (Dollars in thousands) |          |           |
| HELOC Securitizations     |                        |          |           |
| Assets                    |                        |          |           |
| Loans held-for-investment | 62,885                 | 68,679   | 131,564   |
| Liabilities               |                        |          |           |
| Long-term debt            | \$41,938               | \$41,821 | \$83,759  |
| December 31, 2013         | (Dollars in thousands) |          |           |
| HELOC Securitizations     |                        |          |           |
| Assets                    |                        |          |           |
| Loans held-for-investment | 78,009                 | 77,003   | 155,012   |
| Liabilities               |                        |          |           |
| Long-term debt            | \$55,172               | \$50,641 | \$105,813 |

The economic performance of the VIEs is most significantly impacted by the performance of the underlying loans. The principal risks to which the entities were exposed include credit risk and interest rate risk.

Unconsolidated VIEs

The Company sponsored nine trust subsidiaries, which issued trust preferred securities to third party investors and loaned the proceeds to the Company in the form of junior subordinated notes. The Company has determined that it is not the primary beneficiary of these entities as it does not possess the power to direct the activities that most significantly impact the economic performance of the VIEs. The Company's maximum exposure to losses is limited to its investment in the trusts,

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which was \$7.4 million at both December 31, 2014 and 2013. See Note 15 of the Notes to the Consolidated Financial Statements, herein, for additional information regarding unconsolidated variable interest entities.

The Company also has an unconsolidated VIE with which the Company has a significant continuing involvement, but is not the primary beneficiary. The financial assets were derecognized by the Company upon transfer to the FSTAR 2007-1 mortgage securitization trust, which then issued and sold mortgage-backed securities to third party investors. In accordance with the MBIA Settlement Agreement, MBIA is required to satisfy all of its obligation under the FSTAR 2007-1 insurance policy and related FSTAR 2007-1 obligations without further recourse to the Company. At December 31, 2014, the FSTAR 2007-1 mortgage securitization trust included 3,624 loans, with an aggregate principal balance of \$141.3 million.

Note 9 — Federal Home Loan Bank Stock

The Company's investment in Federal Home Loan Bank ("FHLB") stock was \$155.4 million at December 31, 2014 compared to \$209.7 million at December 31, 2013. As a member of the FHLB, the Company is required to hold shares of FHLB stock in an amount equal to at least one percent of the aggregate unpaid principal balance of its mortgage loans, home purchase contracts and similar obligations at the beginning of each year or five percent of FHLB advances, whichever is greater. The Company had \$54.3 million, \$92.0 million and no redemptions of FHLB stock during the years ended December 31, 2014, 2013 and 2012, respectively. Dividends received on the stock equaled \$8.9 million, \$10.6 million and \$9.4 million for the years ended December 31, 2014, 2013 and 2012, respectively. These dividends were recorded in the Consolidated Statements of Operations as other noninterest income.

Note 10 — Premises and Equipment

Premises and equipment balances and estimated useful lives are as follows.

|                                   | Estimated<br>Useful Lives | December 31,<br>2014   |   | 2013      |
|-----------------------------------|---------------------------|------------------------|---|-----------|
|                                   |                           | (Dollars in thousands) |   |           |
| Land                              | —                         | \$65,527               |   | \$66,253  |
| Office buildings                  | 7 — 31.5 years            | 144,485                |   | 138,157   |
| Computer hardware and software    | 3 — 7 years               | 179,578                |   | 156,104   |
| Furniture, fixtures and equipment | 3 — 7 years               | 66,693                 |   | 66,090    |
| Automobiles                       | 3 years                   | 396                    |   | 228       |
| Total                             |                           | 456,679                |   | 426,832   |
| Less accumulated depreciation     |                           | (218,737               | ) | (195,482  |
| Premises and equipment, net       |                           | \$237,942              |   | \$231,350 |

Depreciation expense amounted to approximately \$26.2 million, \$22.6 million and \$19.2 million, for the years ended December 31, 2014, 2013 and 2012, respectively.

Operating Leases

The Company conducts a portion of its business from leased facilities. Such leases are considered to be operating leases based on their lease terms. Lease rental expense totaled approximately \$8.3 million, \$8.0 million and \$6.8 million for the years ended December 31, 2014, 2013 and 2012, respectively.





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The following outlines the Company's minimum contractual lease obligations.

|            | December 31, 2014<br>(Dollars in thousands) |
|------------|---|
| 2015       | \$6,075                                     |
| 2016       | 4,412                                       |
| 2014       | 3,080                                       |
| 2018       | 1,073                                       |
| 2019       | 651   |
| Thereafter | 954   |
| Total      | \$16,245                                    |

Note 11 — Mortgage Servicing Rights

The Company has investments in MSR's to support mortgage strategies and to deploy capital at acceptable returns. The Company also deploys derivatives and other fair value assets as economic hedges to offset changes in fair value of the MSR's resulting from the actual or anticipated changes in prepayments stemming from changing interest rate environments. The Company's portfolio of MSR's is highly sensitive to movements in interest rates. The primary risk associated with MSR's is the potential value as a result of higher than anticipated prepayments due to loan refinancing prompted, in part, by declining interest rates. Conversely, these assets generally increase in value in a rising interest rate environment to the extent that prepayments are slower than anticipated. There is also a risk of valuation decline due to higher than expected increases in default rates, which the Company does not believe can be effectively hedged. See Note 12 of the Notes to the Consolidated Financial Statements, herein, for additional information regarding the instruments utilized to hedge the risks of MSR's.

Changes in the carrying value of residential first mortgage MSR's, accounted for at fair value, were as follows.

|  | For the Years Ended December 31, |            |            |
|--|----------------------------------|------------|------------|
|  | 2014                             | 2013       | 2012       |
|  | (Dollars in thousands)           |            |            |
| Balance at beginning of period                           | \$284,678                        | \$710,791  | \$510,475  |
| Additions from loans sold with servicing retained        | 271,459                          | 401,735    | 535,875    |
| Reductions from bulk sales (1)                           | (231,518                         | ) (834,499 | ) (139,738 |
| Changes in fair value due to (2)                         |                                  |            |            |
| Decrease in MSR value (3)                                | (31,026                          | ) (99,320  | ) (151,470 |
| All other changes in valuation inputs or assumptions (4) | (35,766                          | ) 105,971  | (44,351    |
| Fair value of MSR's at end of period                     | \$257,827                        | \$284,678  | \$710,791  |

(1) Includes flow sales related to underlying serviced loans totaling \$0.5 billion, \$74.9 billion and \$17.4 billion, respectively, for the years ended December 31, 2014, 2013 and 2012.

(2) Changes in fair value are included within net return on mortgage servicing asset on the Consolidated Statements of Operations.

(3) Represents decrease in MSR value associated with loans that paid-off during the period.

(4) Represents estimated MSR value change resulting primarily from market-driven changes in interest rates.

The following table summarizes income and fees associated with the mortgage servicing asset.

|  | For the Years Ended December 31, |           |           |
|--|----------------------------------|-----------|-----------|
|  | 2014                             | 2013      | 2012      |
|  | (Dollars in thousands)           |           |           |
| Income on mortgage servicing asset             |                                  |           |           |
| Servicing fees, ancillary income and late fees | \$68,641                         | \$184,661 | \$210,412 |

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|  |          |           |            |   |
|--|----------|-----------|------------|---|
| Fair value adjustments   | (68,653  | ) (4,664  | ) (195,821 | ) |
| Gain (loss) on hedging activity (1)  | 26,047   | (70,160   | ) 86,213   |   |
| Net transaction costs  | (1,953   | ) (19,228 | ) (12,319  | ) |
| Total income on mortgage servicing asset, included in net return on mortgage servicing asset | \$24,082 | \$90,609  | \$88,485   |   |

(1) Changes in the derivatives utilized as economic hedges to offset changes in fair value of the MSRs.

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Contractual servicing and subservicing fees. Contractual servicing and subservicing fees, including late fees and other ancillary income, for each type of loan serviced are presented below. Contractual servicing fees are included within net return on mortgage servicing asset on the Consolidated Statements of Operations. Contractual subservicing fees including late fees and other ancillary income are included within loan administration income on the Consolidated Statements of Operations. Subservicing fee income is recorded for fees earned, net of third party subservicing costs, for loans subserviced.

The following table summarizes income and fees associated with the mortgage loan subserviced.

|  | For the Years Ended December 31, |          |          |
|--|----------------------------------|----------|----------|
|  | 2014                             | 2013     | 2012     |
|  | (Dollars in thousands)           |          |          |
| Income (expenses) on mortgage loans subserviced    |                                  |          |          |
| Servicing fees, ancillary income and late fees (1) | \$28,618                         | \$16,552 | \$18,107 |
| Other servicing charges (1)                        | (4,314)                          | (10,517) | (18,904) |
| Total income on mortgage loans subserviced         | \$24,304                         | \$6,035  | \$(797)  |

(1) Includes the servicing fees, ancillary income and late fees on mortgage loans subserviced, which is included in loan administration income on the Consolidated Statements of Operations.

The following table presents the unpaid principal balance of residential loans serviced for others and the number of accounts associated with those loans.

|   | December 31, 2014      |                    | December 31, 2013 |                    |
|---|------------------------|--------------------|-------------------|--------------------|
|   | Amount                 | Number of accounts | Amount            | Number of accounts |
|   | (Dollars in thousands) |                    |                   |                    |
| Residential mortgage servicing                  |                        |                    |                   |                    |
| Serviced for others                             | \$25,426,768           | 117,881            | \$25,743,396      | 131,413            |
| Subserviced for others (1)                      | 46,723,713             | 238,498            | 40,431,867        | 198,256            |
| Total residential loans serviced for others (1) | \$72,150,481           | 356,379            | \$66,175,263      | 329,669            |

(1) Does not include temporary short-term subservicing performed as a result of some sales of servicing.

#### Note 12 — Derivative Financial Instruments

Derivative assets and liabilities are recorded at fair value on the Consolidated Statements of Financial Condition, after taking into account the effects of legally enforceable bilateral collateral and master netting agreements. Gross positive fair values are netted with gross negative fair values by counterparty pursuant to a valid master netting agreement. In addition, collateral received from or paid to a given counterparty are considered in this netting. These agreements allow the Company to settle all derivative contracts held with a single counterparty on a net basis in a single currency, and to offset net derivative positions with related collateral, where applicable.

Counterparty credit risk. The Bank is exposed to credit loss in the event of nonperformance by the counterparties to its various derivative financial instruments. Should a counterparty fail to perform under the terms of a derivative contract, the Company's counterparty credit risk is equal to the amount reported as a derivative asset in the Consolidated Statements of Condition. The Company manages this risk by selecting only well-established, financially strong counterparties, spreading the credit risk among such counterparties, and by placing contractual limits on the amount of unsecured credit risk from any single counterparty. Counterparties to the Company's derivatives include major financial institutions with investment grade credit ratings from the major rating agencies.

Collateral agreements require the counterparty to post, on a daily basis, collateral (typically cash or investment securities) equal to the Company's net derivative receivable. For highly-rated counterparties, the agreements may include minimum dollar posting thresholds, but allow for the Company to call for immediate, full collateral coverage when credit-rating thresholds are triggered by counterparties. The Company's collateral agreements contain provisions that require collateralization of the Company's net liability derivative positions. Required collateral coverage is based on certain net liability thresholds. Under circumstances which constitute default under the agreements, the counterparties to the derivatives could request immediate full collateral coverage for derivatives in net liability positions. The Company's collateral agreements in

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which the collateral is restricted include provisions requiring unilateral funding of coverage for derivatives in net liability positions, as well as minimum collateral positions.

The Company originates loans and extends credit, both of which expose the Company to interest rate risk. The Company actively manages the overall loan portfolio and the associated interest rate risk in a manner consistent with asset quality objectives. This objective is accomplished primarily through the use of an investment-grade diversified dealer-traded basket of swaps. These transactions may generate fee income, and diversify and reduce overall portfolio interest rate risk volatility. Although the Company utilizes swaps for risk management purposes, they are not treated as or do not qualify as hedging instruments.

The Company hedges the risk of overall changes in fair value of loans held-for-sale and rate lock commitments generally by selling forward contracts on securities of the Agencies. The forward contracts used to economically hedge the loan commitments are accounted for as non-designated hedges and naturally offset rate lock commitment mark-to-market gains and losses recognized as a component of gain on loan sale. Additionally, the Company hedges the risk of overall changes in fair value of MSR through the use of various derivatives including purchases of forward contracts on securities of Fannie Mae and Freddie Mac, the purchase/sale of U.S. Treasury futures contracts and the purchase/sale of euro dollar future contracts. These derivatives are accounted for as non-designated hedges against changes in the fair value of MSR and recognized as a component of net return on mortgage servicing asset.

The Company uses a combination of derivatives (U.S. Treasury futures, euro dollar futures, swap futures, and "to be announced" forwards with settlement dates beyond the next regular settlement date for such securities) and certain trading securities to hedge the MSR. For accounting purposes, these hedges represent economic hedges of the MSR asset with both the hedges and the MSR asset carried at fair value on the balance sheet. Certain derivative strategies that the Company uses to manage its investment in MSR may not fully offset changes in the fair value of such asset due to changes in interest rates and market liquidity.

The Company writes and purchases interest rate swaps to accommodate the needs of customers requesting such services. Customer-initiated trading derivatives are used primarily to provide derivative products to customers enabling them to manage interest rate risk exposure. The Company mitigates most of the inherent market risk of customer-initiated interest rate swap contracts by entering into offsetting derivative contracts with other counterparties. The offsetting derivative contracts have nearly identical notional values, terms and indices. The difference in the asset and liability is an adjustment for non-performance risk in the measurement of fair value of derivative instruments, which is insignificant. The performance risk is established annually and reviewed quarterly. The Company's interest rate swap agreements are structured such that variable payments are primarily based on LIBOR (one-month, three-month or six-month). Fee income on customer-initiated trading derivatives is earned from entering into various transactions at the request of the customer, primarily interest rate swap contracts. Changes in fair value are recognized in "other noninterest income" on the Consolidated Statements of Operations.

Fair values of derivative instruments represent the net unrealized gains or losses on such contracts and are recorded in the consolidated balance sheets. Changes in fair value are recognized in the consolidated statements of income. The net gains recognized in income on derivative instruments, net of the impact of offsetting positions, were as follows.

|                                       |  | For the Years Ended December 31, |            |            |
|---------------------------------------|--|----------------------------------|------------|------------|
| Location of Gain/(Loss)               |  | 2014                             | 2013       | 2012       |
|                                       |  | (Dollars in thousands)           |            |            |
| U.S. Treasury and euro dollar futures | Net return on mortgage servicing asset | \$17,922                         | \$(36,588) | ) \$34,722 |
| Mortgage backed securities forwards   | Net return on mortgage servicing asset | 8,247                            | (33,348)   | ) 51,890   |

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|   |                          |          |   |            |   |           |
|---|--------------------------|----------|---|------------|---|-----------|
| Rate lock commitments and forward agency and loan sales | Net gain on loan sales   | (12,218  | ) | (42,003    | ) | 44,192    |
| Interest rate swaps                                     | Other noninterest income | 110      |   | —          |   | —         |
| Total derivative  |                          | \$14,061 |   | \$(111,939 | ) | \$130,804 |

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Notes to the Consolidated Financial Statements

The Company had the following derivative financial instruments.

|                                       | December 31, 2014      |            | Expiration Dates |
|---------------------------------------|------------------------|------------|------------------|
|                                       | Notional Amount        | Fair Value |                  |
|                                       | (Dollars in thousands) |            |                  |
| Assets (1)                            |                        |            |                  |
| U.S. Treasury and euro dollar futures | 2,530,400              | 7,268      | 2015-2020        |
| Mortgage backed securities forwards   | \$161,000              | \$2,371    | 2015             |
| Rate lock commitments                 | \$2,603,607            | \$30,801   | 2015             |
| Forward agency and loan sales         | 193,865                | 154        | 2015             |
| Interest rate swaps                   | 354,689                | 5,813      | 2015-2021        |
| Total derivative assets               | \$5,843,561            | \$46,407   |                  |
| Liabilities (2)                       |                        |            |                  |
| U.S. Treasury and euro dollar futures | \$687,500              | \$783      | 2015-2020        |
| Rate lock commitments                 | 21,540                 | 83         | 2015             |
| Forward agency and loan sales         | 2,789,300              | 12,913     | 2015             |
| Interest rate swaps                   | 366,710                | 5,853      | 2015-2021        |
| Total derivative liabilities          | \$3,865,050            | \$19,632   |                  |

|                                       | December 31, 2013      |            | Expiration Dates |
|---------------------------------------|------------------------|------------|------------------|
|                                       | Notional Amount        | Fair Value |                  |
|                                       | (Dollars in thousands) |            |                  |
| Assets (1)                            |                        |            |                  |
| U.S. Treasury and euro dollar futures | \$4,300,100            | \$1,221    | 2014             |
| Rate lock commitments                 | 1,589,308              | 14,510     | 2014             |
| Forward agency and loans sales        | 2,608,000              | 20,326     | 2014             |
| Interest rate swaps                   | 102,448                | 1,797      | 2015-2021        |
| Total derivative assets               | \$8,599,856            | \$37,854   |                  |
| Liabilities (2)                       |                        |            |                  |
| Mortgage backed securities forwards   | \$95,000               | \$1,665    | 2014             |
| Rate lock commitments                 | 667,286                | 4,181      | 2014             |
| Forward agency and loans sales        | 211,896                | 479        | 2014             |
| Interest rate swaps                   | 102,448                | 1,797      | 2015-2021        |
| Total derivative liabilities          | \$1,076,630            | \$8,122    |                  |

(1) Asset derivatives are included in "other assets" on the Consolidated Statements of Financial Condition.

(2) Liability derivatives are included in "other liabilities" on the Consolidated Statements of Financial Condition.



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The following tables present the derivatives subject to a master netting arrangement, including the cash pledged as collateral.

| December 31, 2014                     |              |   |   |   |                 |            |
|---------------------------------------|--------------|---|---|---|-----------------|------------|
| Economic Undesignated Hedges          | Gross Amount | Gross Amounts Offset in the Statement of Financial Position | Net Amount Presented in the Statement of Financial Position | Gross Amounts Not Offset in the Statement of Financial Position |                 |            |
|                                       |              |   |   | Financial Instruments   | Cash Collateral | Net Amount |
| (Dollars in thousands)                |              |   |   |   |                 |            |
| Assets                                |              |   |   |   |                 |            |
| U.S. Treasury and euro dollar futures | \$17,504     | \$783   | \$16,721  | \$—   | \$10,236        | \$6,485    |
| Mortgage backed securities forwards   | 26,496       | —   | 26,496  | 231   | 23,894          | 2,371      |
| Interest rate swaps                   | 7,471        | —   | 7,471   | —   | 1,658           | 5,813      |
| Total derivative assets               | \$51,471     | \$783   | \$50,688  | \$231   | \$35,788        | \$14,669   |
| Liabilities                           |              |   |   |   |                 |            |
| Interest rate swaps                   | \$5,853      | \$—   | \$5,853   | \$—   | \$—             | \$5,853    |
| December 31, 2013                     |              |   |   |   |                 |            |
| Economic Undesignated Hedges          | Gross Amount | Gross Amounts Offset in the Statement of Financial Position | Net Amount Presented in the Statement of Financial Position | Gross Amounts Not Offset in the Statement of Financial Position |                 |            |
|                                       |              |   |   | Financial Instruments   | Cash Collateral | Net Amount |
| (Dollars in thousands)                |              |   |   |   |                 |            |
| Assets                                |              |   |   |   |                 |            |
| U.S. Treasury and euro dollar futures | \$7,074      | \$1,701   | \$5,373   | \$—   | \$4,152         | \$1,221    |
| Interest rate swaps                   | 3,045        | —   | 3,045   | —   | 1,248           | 1,797      |
| Total derivative assets               | \$10,119     | \$1,701   | \$8,418   | \$—   | \$5,400         | \$3,018    |
| Liabilities                           |              |   |   |   |                 |            |
| Mortgage backed securities forwards   | \$13,837     | \$—   | \$13,837  | \$—   | \$(12,172)      | \$1,665    |

The Company pledged a total of \$36.0 million and \$6.8 million of investment securities and cash collateral to counterparties at December 31, 2014 and 2013, respectively, for derivative activities. The cash pledged was restricted and is included in other assets on the Consolidated Statements of Financial Condition.



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Note 13 — Deposit Accounts

The deposit accounts are as follows:

|                                  | December 31,           |             |
|----------------------------------|------------------------|-------------|
|                                  | 2014                   | 2013        |
|                                  | (Dollars in thousands) |             |
| Retail deposits                  |                        |             |
| Branch retail deposits           |                        |             |
| Demand deposit accounts          | \$726,157              | \$670,039   |
| Savings accounts                 | 3,426,722              | 2,849,644   |
| Money market demand accounts     | 208,549                | 262,009     |
| Certificates of deposit/CDARS    | 807,400                | 1,023,141   |
| Total branch retail deposits     | 5,168,828              | 4,804,833   |
| Commercial retail deposits       |                        |             |
| Demand deposit account           | 133,296                | 93,515      |
| Savings account                  | 26,948                 | 19,635      |
| Money market demand accounts     | 42,901                 | 25,095      |
| Certificate of deposit/CDARS     | 5,145                  | 2,988       |
| Total commercial retail deposits | 208,290                | 141,233     |
| Total retail deposits subtotal   | 5,377,118              | 4,946,066   |
| Government deposits              |                        |             |
| Demand deposit accounts          | 246,055                | 104,466     |
| Savings accounts                 | 316,917                | 183,128     |
| Certificate of deposit/CDARS     | 354,971                | 314,804     |
| Total government deposits        | 917,943                | 602,398     |
| Wholesale deposits               | 247                    | 8,717       |
| Company controlled deposits      | 773,298                | 583,145     |
| Total deposits                   | \$7,068,606            | \$6,140,326 |

Noninterest bearing deposits included in above balances at December 31, 2014 and 2013, were approximately \$1.2 billion and \$0.9 billion, respectively.

The following indicates the scheduled maturities for certificates of deposit with a minimum denomination of \$100,000:

|                                  | December 31,           |           |
|----------------------------------|------------------------|-----------|
|                                  | 2014                   | 2013      |
|                                  | (Dollars in thousands) |           |
| Three months or less             | \$326,968              | \$341,989 |
| Over three months to six months  | 205,134                | 186,746   |
| Over six months to twelve months | 186,509                | 223,131   |
| One to two years                 | 39,449                 | 40,396    |
| Thereafter                       | 39,501                 | 35,593    |
| Total                            | \$797,561              | \$827,855 |

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Note 14 — Federal Home Loan Bank Advances

The portfolio of Federal Home Loan Bank advances includes floating rate short-term daily adjustable advances and long-term fixed rate advances. The following is a breakdown of the advances outstanding.

|   | December 31,<br>2014   |                             | 2013        |                             | 2012          |                             |   |  |
|---|------------------------|-----------------------------|-------------|-----------------------------|---------------|-----------------------------|---|--|
|   | Amount                 | Weighted<br>Average<br>Rate | Amount      | Weighted<br>Average<br>Rate | Amount        | Weighted<br>Average<br>Rate |   |  |
|   | (Dollars in thousands) |                             |             |                             |               |                             |   |  |
| Short-term floating rate<br>daily adjustable advances | \$—                    | —                           | % \$216,000 | 0.50                        | % \$280,000   | 0.50                        | % |  |
| Short-term fixed rate<br>term advances                | 214,000                | 0.26                        | % 772,000   | 0.30                        | % —           | —                           | % |  |
| Long-term fixed rate term<br>advances                 | 300,000                | 1.36                        | % —         | —                           | % 2,900,000   | 3.30                        | % |  |
| Total   | \$514,000              | 0.90                        | % \$988,000 | 0.34                        | % \$3,180,000 | 3.05                        | % |  |

The Company prepaid \$2.9 billion in higher cost long-term Federal Home Loan Bank advances during the fourth quarter 2013, which resulted in a loss on extinguishment of debt of \$177.9 million.

The Company prepaid \$500.0 million in higher cost long-term Federal Home Loan Bank advances during the third quarter 2012, which resulted in a loss on extinguishment of debt of \$15.2 million.

At December 31, 2014, the Company had the authority and approval from the Federal Home Loan Bank to utilize a line of credit of up to \$7.0 billion and the Company may access that line to the extent that collateral is provided. At December 31, 2014, the Company had \$0.5 billion of advances outstanding and an additional \$2.2 billion of collateralized borrowing capacity available at the Federal Home Loan Bank. The advances are collateralized by non-delinquent single-family residential first mortgage loans, loans repurchased with government guarantees, certain other loans and investment securities.

|                                      | For the Years Ended December 31, |             |             |
|--------------------------------------|----------------------------------|-------------|-------------|
|                                      | 2014                             | 2013        | 2012        |
|                                      | (Dollars in thousands)           |             |             |
| Maximum outstanding at any month end | \$1,300,000                      | \$2,907,598 | \$3,770,000 |
| Average outstanding balance          | 939,173                          | 2,914,637   | 3,698,362   |
| Average remaining borrowing capacity | 1,947,000                        | 735,391     | 1,040,677   |
| Weighted-average interest rate       | 0.23                             | % 3.22      | % 2.88      |

At December 31, 2014, the Company's Federal Home Loan Bank advance final maturity dates includes \$214.0 million which mature in 2015, \$175.0 million which mature in 2016, and \$125.0 million which mature in 2020, compared to \$988.0 million all of which matured in 2014 at December 31, 2013. Advances may be repaid prior to maturity, in whole or in part, at the option of the borrower upon payment of any applicable fee specified in the contract governing such advance.

The Company is required to maintain a minimum amount of qualifying collateral. In the event of default, the Federal Home Loan Bank advance is similar to a secured borrowing, whereby the Federal Home Loan Bank has the right to sell the pledged collateral to settle the fair value of the outstanding advances.

Note 15 — Long-Term Debt

The Company sponsored nine trust subsidiaries, including the consolidated VIEs, which issued trust preferred securities to third party investors and loaned the proceeds to the Company in the form of junior subordinated notes included in long-term debt. Each of the trusts has issued trust preferred securities to third party investors and loaned the proceeds to the Company in the form of junior subordinated notes, which are included in long-term debt in the Statements of Financial Condition. The notes held by each trust are the sole assets of that trust. Distributions on the trust preferred securities of each trust are payable quarterly at a rate equal to the interest being earned by the trust on the notes held by these trusts.

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The following table presents the outstanding balance on each junior subordinated note and related interest rates of the long-term debt as of the dates indicated.

|  | December 31,<br>2014   |                                      | 2013       |                                      |   |  |
|--|------------------------|--------------------------------------|------------|--------------------------------------|---|--|
|  | (Dollars in thousands) |                                      |            |                                      |   |  |
| Trust Preferred Securities                     | Amount                 | Weighted<br>Average<br>Interest Rate | Amount     | Weighted<br>Average<br>Interest Rate |   |  |
| <b>Floating Three Month LIBOR</b>              |                        |                                      |            |                                      |   |  |
| Plus 3.25%, matures 2032                       | \$25,774               | 3.50                                 | % \$25,774 | 3.50                                 | % |  |
| Plus 3.25%, matures 2033                       | 25,774                 | 3.48                                 | % 25,774   | 3.49                                 | % |  |
| Plus 3.25%, matures 2033                       | 25,780                 | 3.51                                 | % 25,780   | 3.50                                 | % |  |
| Plus 2.00%, matures 2035                       | 25,774                 | 2.23                                 | % 25,774   | 2.24                                 | % |  |
| Plus 2.00%, matures 2035                       | 25,774                 | 2.23                                 | % 25,774   | 2.24                                 | % |  |
| Plus 1.75%, matures 2035                       | 51,547                 | 1.99                                 | % 51,547   | 2.00                                 | % |  |
| Plus 1.50%, matures 2035                       | 25,774                 | 1.73                                 | % 25,774   | 1.74                                 | % |  |
| Plus 1.45%, matures 2037                       | 25,774                 | 1.69                                 | % 25,774   | 1.69                                 | % |  |
| Plus 2.50%, matures 2037                       | 15,464                 | 2.74                                 | % 15,464   | 2.74                                 | % |  |
| Subtotal                                       | \$247,435              |                                      | \$247,435  |                                      |   |  |
| <b>Notes associated with consolidated VIEs</b> |                        |                                      |            |                                      |   |  |
| <b>Floating One Month LIBOR</b>                |                        |                                      |            |                                      |   |  |
| Plus 0.46% (1), matures 2018                   | \$41,938               | 0.63                                 | % \$55,172 | 0.63                                 | % |  |
| Plus 0.16% (2), matures 2019                   | 41,821                 | 0.33                                 | % 50,641   | 0.33                                 | % |  |
| Total long-term debt                           | \$331,194              |                                      | \$353,248  |                                      |   |  |

(1) The Notes will accrue interest at a rate equal to the lesser of (i) one-month LIBOR plus 0.46 percent (ii) the net weighted average coupon, or (iii) 16.00 percent.

The interest rate for the notes may adjust monthly and will be subject to (i) a cap based on the weighted average of (2) the loan rates on the mortgage loans, minus the rates at which certain fees and expenses of the issuing entity are calculated and minus any required spread and adjusted for actual days and (ii) a fixed cap of 16.00 percent.

At December 31, 2014 and 2013 the three-month LIBOR interest rate was 0.26 percent and 0.25 percent, respectively. At both December 31, 2014 and 2013, the one-month LIBOR interest rate was 0.17 percent.

**Trust Preferred Securities**

The trust preferred securities outstanding are callable by the Company and are junior subordinated notes. Under the terms of the related indentures interest is payable quarterly, however, the Company may defer interest payments for up to 20 consecutive quarters without default or penalty. In January 2012, the Company exercised its contractual rights to defer its interest payments with respect to trust preferred securities. The payments are periodically evaluated and will be reinstated when appropriate, subject to the provisions of the Company's Supervisory Agreement and Consent Order. The Company has \$20.3 million accrued at December 31, 2014, for these deferred interest payments.

**Notes Associated with Consolidated VIEs**

As previously discussed in Note 8 of the Notes to the Consolidated Financial Statements, herein, the Company determined it was the primary beneficiary of VIEs associated with HELOC securitizations and such VIEs are therefore consolidated in the Consolidated Financial Statements. As of June 30, 2013, the Company reconsolidated the assets and liabilities associated with the HELOC securitization trusts, the proceeds of which were used by the trust to repay

outstanding debt.

The Company has elected the fair value option for these liabilities and changes in fair value are recorded to "other noninterest income" on the Consolidated Statements of Operations. Fair value is estimated using quantitative models which incorporate observable and, in some instances, unobservable inputs including security prices, interest rate yield curves, option volatility, currency, commodity or equity rates and correlations between these inputs. The Company also considers the impact

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of its own observable credit spreads in the secondary bond markets in determining the discount rate used to value these liabilities. See Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional recurring fair value disclosures.

The final legal maturities of the long-term debt associated with the VIEs are June 2018 and June 2019, respectively, however these debt agreements have contractual provisions that allow for the debt to be paid off based on the cash flows of the collateral. As of December 31, 2014, the Company's cash flow analysis indicated that the notes are estimated to be paid off by June 2015 for FSTAR 2005-1 (LIBOR plus 0.46 percent) and June 2016 for FSTAR 2006-2 (LIBOR plus 0.16 percent). The estimated maturity dates may change going forward as the inputs used (prepayments, defaults, etc.) for the cash flow analysis will likely change. The debt pays interest based on a spread over the 30-day LIBOR interest rate.

Note 16 — Representation and Warranty Reserve

The following table shows the activity in the representation and warranty reserve.

|  | For the Years Ended December 31, |             |             |
|--|----------------------------------|-------------|-------------|
|  | 2014                             | 2013        | 2012        |
|  | (Dollars in thousands)           |             |             |
| Balance, beginning of period,                    | \$54,000                         | \$193,000   | \$120,000   |
| Provision  |                                  |             |             |
| Charged to gain on sale for current loan sales   | 6,854                            | 17,606      | 24,410      |
| Charged to representation and warranty provision | 10,011                           | 36,116      | 256,289     |
| Total  | 16,865                           | 53,722      | 280,699     |
| Charge-offs, net                                 | (17,865)                         | ) (192,722) | ) (207,699) |
| Balance, end of period                           | \$53,000                         | \$54,000    | \$193,000   |

At the time a loan is sold, an estimate of the fair value of such loss associated with the mortgage loans is recorded in the representation and warranty reserve in the Consolidated Statements of Financial Condition and charged against the net gain on loan sales in the Consolidated Statements of Operations. Subsequent to the sale, the liability is re-measured on an ongoing basis based on an estimate of probable future losses. Changes in the estimate are recorded in the representation and warranty provision on the Consolidated Statements of Operations. Charge-offs are recorded in representation and warranty reserve on the Consolidated Statements of Financial Condition.

Note 17 — Warrant Liabilities

May Investors

In full satisfaction of the Company's obligations under anti-dilution provisions applicable to certain investors (the "May Investors") in the Company's May 2008 private placement capital raise, the Company granted warrants (the "May Investor Warrants") to the May Investors on January 30, 2009 for the purchase of 142,598 shares of Common Stock at \$62.00 per share. The holders of such warrants are entitled to acquire shares of Common Stock for a period of ten years. During 2009, May Investors exercised May Investor Warrants to purchase 31,484 shares of Common Stock.

As a result of the Company's registered offering on March 31, 2010, of 5.8 million shares of Common Stock at a price per share of \$50.00, the number of shares of the Company's Common Stock issuable to the May Investors under the May Investor Warrants was increased by 26,667 shares and the exercise price was decreased to \$50.00 pursuant to the antidilution provisions of the May Investors Warrants.



As a result of the Company's registered offering on November 2, 2010 of 11.6 million shares of Common Stock at a price per share of \$10.00, the number of shares of Common Stock issuable to the May Investors under the May Investor Warrants was increased by 551,126 shares and the exercise price was decreased to \$10.00 pursuant to the antidilution provisions of the May Investors Warrants.

For the year ended December 31, 2014, no shares of Common Stock were issued upon exercise of May Investor Warrants, and at December 31, 2014, the May Investors held warrants to purchase 688,907 shares at an exercise price of \$10.00.

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The May Investor Warrants do not meet the definition of a contract that is indexed to the Company's own stock under U.S. GAAP. Therefore, the May Investor Warrants are classified as "other liabilities" on the Consolidated Statements of Financial Condition and are measured at fair value, with changes in fair value recognized through operations.

At December 31, 2014 and 2013, the Company's liabilities to the holders of May Investors Warrants amounted to \$6.3 million and \$10.8 million, respectively. Warrant liabilities are valued using a binomial lattice model and are classified within Level 2 of the valuation hierarchy. Significant observable inputs include expected volatility, a risk free rate and an expected life. Warrant liabilities are reported in "other liabilities" on the Consolidated Statements of Financial Condition. See Note 24 of the Notes to the Consolidated Financial Statements, herein, for additional recurring fair value disclosures.

Note 18 — Stockholders' Equity

Preferred Stock and Other Warrants

On January 30, 2009, the Company sold to the U.S. Treasury 266,657 shares of Series C fixed rate cumulative non-convertible perpetual preferred stock ("Series C Preferred Stock") and a warrant to purchase up to approximately 0.7 million shares of Common Stock at an exercise price of \$62.00 per share (the "Warrant") for \$266.7 million. The issuance and the sale of the Series C Preferred Stock and Warrant were exempt from the registration requirements of the Securities Act of 1933, as amended. The Series C Preferred Stock qualifies as Tier 1 capital and pays cumulative dividends quarterly at a rate of 5 percent per annum for the first five years, and 9 percent per annum thereafter. The Warrant is exercisable through 2019.

In 2013 the U.S. Treasury sold the Series C Preferred Stock and Warrants which are now held by unrelated third party investors and are no longer held by the U.S. government under the TARP Capital Purchase Program. The warrants are valued utilizing the equity method. In 2013, the U.S. Treasury sold the preferred stock and warrants. The U.S. Treasury also auctioned the Warrant, which closed on June 5, 2013, to purchase up to approximately 645,138 shares of Common Stock at an exercise price of \$62.00 per share. At December 31, 2014 and 2013, the Company's warrant value was \$6.3 million and \$10.8 million, respectively.

Preferred stock with a par value of \$0.01 and a liquidation value of \$1,000 and additional paid in capital attributable to preferred shares at December 31, 2014 is summarized as follows.

|                          | Rate (1)               | Earliest<br>Redemption Date<br>(1) | Shares<br>Outstanding | Preferred<br>Shares | Preferred<br>Stock |
|--------------------------|------------------------|------------------------------------|-----------------------|---------------------|--------------------|
|                          | (Dollars in thousands) |                                    |                       |                     |                    |
| Series C Preferred Stock | 9                      | % January 31, 2012                 | 266,657               | \$3                 | \$266,654          |

(1) Earliest redemption date at the Company's option.

At December 31, 2014, the Company has deferred \$56.3 million of dividend payments on Series C Preferred Stock.

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Accumulated Other Comprehensive Income (Loss)

The following table sets forth the components in accumulated other comprehensive income (loss) for each type of available-for-sale security.

|   | Pre-tax Amount         | Income Tax<br>(Expense) Benefit | After-Tax Amount |
|---|------------------------|---------------------------------|------------------|
|   | (Dollars in thousands) |                                 |                  |
| Accumulated other comprehensive loss                              |                        |                                 |                  |
| December 31, 2014   |                        |                                 |                  |
| Net unrealized gain (loss) on securities available-for-sale,      |                        |                                 |                  |
| U.S. government sponsored agencies                                | \$ 11,351              | \$(2,971)                       | ) \$ 8,380       |
| Total net unrealized gain (loss) on securities available-for-sale | \$ 11,351              | \$(2,971)                       | ) \$ 8,380       |
| December 31, 2013   |                        |                                 |                  |
| Net unrealized (loss) gain on securities available-for-sale,      |                        |                                 |                  |
| U.S. government sponsored agencies                                | \$(9,042)              | ) \$ 4,211                      | \$ (4,831)       |
| Total net unrealized (loss) gain on securities available-for-sale | \$(9,042)              | ) \$ 4,211                      | \$ (4,831)       |
| December 31, 2012   |                        |                                 |                  |
| Net unrealized (loss) gain on securities available-for-sale,      |                        |                                 |                  |
| U.S. government sponsored agencies                                | \$ 2,389               | \$—                             | \$ 2,389         |
| FSTAR 2006-1 securitization trust                                 | (10,155)               | ) 6,108                         | (4,047)          |
| Total net unrealized (loss) gain on securities available-for-sale | \$(7,766)              | ) \$ 6,108                      | \$ (1,658)       |

Note 19 — Earnings (Loss) Per Share

Basic earnings (loss) per share, excluding dilution, is computed by dividing earnings (loss) available to common stockholders by the weighted average number of shares of Common Stock outstanding during the period. Diluted earnings (loss) per share reflects the potential dilution that could occur if securities or other contracts to issue Common Stock were exercised and converted into Common Stock or resulted in the issuance of Common Stock that could then share in the earnings of the Company.

The following table sets forth the computation of basic and diluted earnings (loss) per share of Common Stock.

|   | For the Years Ended December 31,  |              |            |
|---|-----------------------------------|--------------|------------|
|   | 2014                              | 2013         | 2012       |
|   | (In thousands, except share data) |              |            |
| Net (loss) income                                   | \$(69,465)                        | ) \$ 266,987 | \$ 68,376  |
| Less: preferred stock dividend/accretion            | (483)                             | ) (5,784)    | (5,658)    |
| Net (loss) income from continuing operations        | (69,948)                          | ) 261,203    | 62,718     |
| Deferred cumulative preferred stock dividends       | (26,539)                          | ) (14,366)   | (13,670)   |
| Net (loss) income applicable to Common Stockholders | \$(96,487)                        | ) \$ 246,837 | \$ 49,048  |
| Weighted Average Shares                             |                                   |              |            |
| Weighted average common shares outstanding          | 56,246,528                        | 56,063,282   | 55,762,196 |
| Effect of dilutive securities                       |                                   |              |            |
| Warrants  | —                                 | 237,412      | 6,108      |
| Stock-based awards                                  | —                                 | 217,487      | 425,211    |

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|   |            |            |            |
|---|------------|------------|------------|
| Weighted average diluted common shares              | 56,246,528 | 56,518,181 | 56,193,515 |
| (Loss) earnings per common share                    |            |            |            |
| Net (loss) income applicable to Common Stockholders | \$(1.72    | ) \$4.40   | \$0.88     |
| Effect of dilutive securities                       |            |            |            |
| Warrants  | —          | (0.02      | ) —        |
| Stock-based awards                                  | —          | (0.01      | ) (0.01    |
| Diluted (loss) earnings per share                   | \$(1.72    | ) \$4.37   | \$0.87     |

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The December 31, 2014 diluted loss per share calculation excludes all Common Stock equivalents, including 1,334,045 shares pertaining to warrants and 263,267 shares pertaining to stock-based awards. The inclusion of these securities would be anti-dilutive.

Under the terms of the Fixed Rate Cumulative Perpetual Preferred Stock, Series C (the "Series C Preferred Stock") the Company may defer dividend payments. The Company elected to defer dividend payments beginning in February 2012 payment and is currently in arrears in the amount of \$56.3 million at December 31, 2014.

#### Note 20 — Stock-Based Compensation

The Company's board of directors participates in various stock option and purchase plans and incentive compensation plans. Certain key employees, officers, directors and others are eligible to receive awards. Awards that may be granted under the plan include stock options, incentive stock options, cash-settled stock appreciation rights, restricted stock units, performance shares and performance units and other awards. Under the current plan, the exercise price of any award granted must be at least equal to the fair market value of Common Stock on the date of grant. Non-qualified stock options granted to directors expire 5 years from the date of grant. Grants other than non-qualified stock options have term limits set by the board of directors in the applicable agreement. Stock appreciation rights generally expire 7 years from the date of grant. Awards still outstanding under any of the prior plans will continue to be governed by their respective terms.

During the years ended December 31, 2014, 2013 and 2012, compensation expense recognized related to the plan totaled \$4.0 million, \$4.8 million and \$6.9 million, respectively.

#### Stock Option Plan

The following tables summarize the activity that occurred in the years ended December 31.

|  | Number of Shares |          |          |
|--|------------------|----------|----------|
|  | 2014             | 2013     | 2012     |
| Options outstanding, beginning of year           | 82,937           | 93,628   | 111,273  |
| Options canceled, forfeited and expired          | (19,339)         | (10,691) | (17,645) |
| Options outstanding, end of year                 | 63,598           | 82,937   | 93,628   |
| Options vested and expected to vest, end of year | 63,598           | 82,937   | 93,628   |
| Options exercisable, end of year                 | 32,532           | 43,281   | 34,061   |

The total intrinsic value of options exercised during the years ended December 31, 2014, 2013 and 2012, was zero. Additionally, there was no aggregate intrinsic value of options outstanding and exercised at December 31, 2014, 2013 and 2012.

|  | Weighted Average Exercise Price |          |          |
|--|---------------------------------|----------|----------|
|  | 2014                            | 2013     | 2012     |
| Options outstanding, beginning of year           | \$104.26                        | \$143.41 | \$181.00 |
| Options canceled, forfeited and expired          | 136.97                          | 447.22   | 386.45   |
| Options outstanding, end of year                 | \$94.33                         | \$104.26 | \$143.41 |
| Options vested and expected to vest, end of year | \$94.33                         | \$104.26 | \$143.41 |
| Options exercisable, end of year                 | \$108.01                        | \$126.49 | \$173.32 |



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The following information pertains to the stock options issued pursuant to the Prior Plans, but not exercised at December 31, 2014.

| Range of Grant Price    | Options Outstanding                                |   | Weighted Average Exercise Price | Options Exercisable                     |                                 |
|-------------------------|--|---|---------------------------------|---|---------------------------------|
|                         | Number of Options Outstanding at December 31, 2014 | Weighted Average Remaining Contractual Life (Years) |                                 | Number Exercisable at December 31, 2014 | Weighted Average Exercise Price |
| \$80.00                 | 63,129   | 5.06  | \$80.00                         | 32,063                                  | \$80.00                         |
| \$1,523.00 - \$2,072.50 | 469  | 0.17  | \$2,021.23                      | 469                                     | \$2,021.23                      |
|                         | 63,598   |   |                                 | 32,532                                  |                                 |

  

| Range of Grant Price    | Options Vested and Expected to Vest                |   | Weighted Average Exercise Price |
|-------------------------|--|---|---------------------------------|
|                         | Number of Options Outstanding at December 31, 2014 | Weighted Average Remaining Contractual Life (Years) |                                 |
| \$80.00                 | 63,129   | 5.06  | \$80.00                         |
| \$1,523.00 - \$2,471.50 | 469  | 0.17  | \$2,021.23                      |
|                         | 63,598   |   |                                 |

At December 31, 2014 and 2013, options available for future grants were 233,017 and 213,678, respectively.

Restricted Stock Units

The Company has issued restricted stock units to officers, directors and certain employees. Restricted stock generally will vest in 1/3 increments on each annual anniversary of the date of grant beginning with the first anniversary. At December 31, 2014 and 2013, the maximum number of shares of Common Stock that may be issued were 737,861 shares and 961,913 shares, respectively. The Company incurred expenses of approximately \$3.3 million, \$1.4 million and \$2.9 million with respect to restricted stock units during the years ended December 31, 2014, 2013 and 2012, respectively. As of December 31, 2014 and 2013 restricted stock units had a market value of \$3.7 million and \$5.6 million, respectively.

|                                 | Shares    | Weighted —<br>Average Grant-Date<br>Fair Value per Share |
|---------------------------------|-----------|--|
| Restricted Stock                |           |  |
| Non-vested at December 31, 2011 | 227,448   | \$ 22.00   |
| Granted                         | 329,025   | 9.79   |
| Vested                          | (109,588) | ) 24.98  |
| Canceled and forfeited          | (21,674)  | ) 22.28  |
| Non-vested at December 31, 2012 | 425,211   | \$ 12.70   |
| Granted                         | 113,760   | 15.06  |
| Vested                          | (190,949) | ) 17.08  |
| Canceled and forfeited          | (60,096)  | ) 11.14  |
| Non-vested at December 31, 2013 | 287,926   | \$ 12.01   |
| Granted                         | 279,312   | 19.27  |
| Vested                          | (276,548) | ) 14.47  |
| Canceled and forfeited          | (56,999)  | ) 14.37  |
| Non-vested at December 31, 2014 | 233,691   | \$ 17.21   |

Incentive Compensation Plans

The Company had an expense of \$20.5 million, \$24.4 million and \$31.1 million for the years ended December 31, 2014, 2013 and 2012, respectively, for incentive plans.

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Note 21— Income Taxes

Components of the (benefit) provision for income taxes from operations consist of the following.

|   | For the Years Ended December 31, |              |             |
|---|----------------------------------|--------------|-------------|
|   | 2014                             | 2013         | 2012        |
|   | (Dollars in thousands)           |              |             |
| Current                                     |                                  |              |             |
| Federal                                     | \$1,993                          | \$226        | \$4,235     |
| State                                       | (771                             | ) 102        | —           |
| Total current income tax (benefit) expense  | \$1,222                          | \$328        | \$4,235     |
| Deferred                                    |                                  |              |             |
| Federal                                     | \$(35,067                        | ) \$(407,611 | ) \$(19,880 |
| State                                       | (134                             | ) (8,967     | ) —         |
| Total deferred income tax (benefit) expense | (35,201                          | ) (416,578   | ) (19,880   |
| Total Income Tax (Benefit) Expense          | \$(33,979                        | ) \$(416,250 | ) \$(15,645 |

The Company's effective tax rate differs from the statutory federal tax rate. The following is a summary of such differences.

|  | For the Years Ended December 31, |              |             |
|--|----------------------------------|--------------|-------------|
|  | 2014                             | 2013         | 2012        |
|  | (Dollars in thousands)           |              |             |
| (Benefit) provision at statutory federal income tax rate (35%) | \$(36,206                        | ) \$(52,242  | ) \$18,456  |
| Increases (decreases) resulting from                           |                                  |              |             |
| Change in valuation allowance, federal and state               | 8,196                            | (355,769     | ) (19,224   |
| Residual tax effect associated with other comprehensive income | —                                | (6,108       | ) (19,880   |
| State income tax benefit, net of federal income tax effect     | (9,101                           | ) (2,647     | ) —         |
| Warrant (income) expense                                       | (1,570                           | ) (190       | ) 3,127     |
| Non-deductible compensation                                    | 567                              | 383          | 1,144       |
| Litigation settlement  | 3,500                            | —            | 293         |
| Other  | 635                              | 323          | 439         |
| (Benefit) provision for income taxes                           | \$(33,979                        | ) \$(416,250 | ) \$(15,645 |

During the year ended December 31, 2014, the effective tax rate was a benefit of 32.9 percent, compared to a not meaningful tax rate during the year ended December 31, 2013 and 29.7 percent for the year ended December 31, 2012. For the year ended December 31, 2014, the effective tax rate varies from the statutory rates primarily due to non-taxable income and expense items, primarily the exclusion of the non-deductible penalty paid to the CFPB and the non-taxable impact of changes related to our warrants. The effective rate during the year ended December 31, 2013 differs from the combined statutory rate principally due to the change in valuation allowance for net deferred taxes, as well as the recognition of the residual tax effect associated with previously unrealized losses on securities recorded in other comprehensive income (loss) had the most significant impacts on the difference between our statutory U.S. federal income tax rate of 35 percent and our effective tax rate.

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Temporary differences and carry forwards that give rise to deferred tax assets and liabilities are comprised of the following.

|   | December 31,           |            |
|---|------------------------|------------|
|   | 2014                   | 2013       |
|   | (Dollars in thousands) |            |
| Deferred tax assets   |                        |            |
| Tax loss carry forwards   | \$292,329              | \$337,472  |
| Allowance for loan losses   | 140,423                | 127,739    |
| Litigation settlement   | 30,328                 | 34,378     |
| Representation and warranty reserves  | 19,703                 | 19,962     |
| Alternative Minimum Tax credit carry forwards (indefinite carry forward period) | 12,854                 | 10,880     |
| Non-accrual interest revenue  | 6,131                  | 11,571     |
| Real Estate Mortgage Investment Conduits  | 4,919                  | 4,644      |
| Deferred interest   | 4,015                  | —          |
| Other   | 6,849                  | 8,090      |
| Total   | 517,551                | 554,736    |
| Valuation allowance   | (33,060                | ) (24,864  |
| Total (net)   | 484,491                | 529,872    |
| Deferred tax liabilities  |                        |            |
| Mortgage loan servicing rights  | (32,060                | ) (91,752  |
| Mark-to-market adjustments  | (2,559                 | ) (13,770  |
| Commercial lease financing  | (2,545                 | ) (2,772   |
| Premises and equipment  | (2,374                 | ) (494     |
| State and local taxes   | (2,450                 | ) (4,774   |
| Other   | (154                   | ) (1,629   |
| Total   | (42,142                | ) (115,191 |
| Net deferred tax asset  | \$442,349              | \$414,681  |

During the years ended December 31, 2014 and 2013, the Company had a federal net operating loss carry forwards of \$743.1 million and \$882.9 million, respectively. These carry forwards, if unused, expire in calendar years 2028 through 2033. As a result of a change in control occurring on January 30, 2009, Section 382 of the Internal Revenue Code places an annual limitation on the use of the Company's net operating loss carry forwards that existed at that time. At December 31, 2014 and 2013, \$174.1 million of the total net operating loss carry forwards of \$743.1 million and \$882.9 million respectively, is subject to an annual use limitation of approximately \$17.4 million and will expire in calendar years 2028 through 2029.

The Company has not provided deferred income taxes for the Bank's pre-1988 tax bad debt reserve of approximately \$4.0 million because it is not anticipated that this temporary difference will reverse in the foreseeable future. Such reserves would only be taken into taxable income if the Bank, or a successor institution, liquidates, redeems shares, pays dividends in excess of earnings and profits, or ceases to qualify as a bank for tax purposes.

At December 31, 2014 and 2013, the deferred tax assets were primarily the result of U.S. net operating loss carryforwards.

The Company regularly evaluates the need for deferred tax asset valuation allowances based on a more likely than not standard as defined by generally accepted accounting principles. The ability to realize deferred tax assets depends on the ability to generate sufficient taxable income within the carryback or carryforward periods provided for in the tax

law for each applicable tax jurisdiction. The Company considers the following possible sources of taxable income when assessing the realization of deferred tax assets:

- future reversals of existing taxable temporary differences;
- future taxable income exclusive of reversing temporary differences and carryforwards;
- taxable income in prior carryback years; and

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tax planning strategies.

The assessment regarding whether a valuation allowance is required or should be adjusted also considers all available positive and negative evidence factors, including but not limited to:

- nature, frequency and severity of recent losses;
- duration of statutory carryforward periods;
- historical experience with tax attributes expiring unused; and
- near- and medium-term financial outlook.

As indicated by applicable accounting standards, it is inherently difficult to conclude a valuation allowance is not required when there is significant objective and verifiable negative evidence, such as cumulative losses in recent years. The Company utilizes a rolling three years of actual and current year anticipated results as the primary measure of cumulative losses.

The evaluation of deferred tax assets requires judgment in assessing the likely future tax consequences of events that have been recognized in the financial statements or tax returns and future profitability. The Company's accounting for deferred taxes represents management's best estimate of those future events. Changes in the current estimates, due to unanticipated events or otherwise, could have a material effect on the Company's financial condition and results of operations.

Culminating in the fourth quarter 2013, the Company had taken significant actions to transform its business and reduce uncertainty. These actions included the following:

- (1) the retirement of higher cost long-term Federal Home Loan Bank advances;
- (2) the related loss on extinguishment of debt as a result of the prepayment of the higher cost long-term Federal Home Loan Bank advances;
- (3) the payment of litigation settlement costs incurred in connection with Assured and MBIA litigation settlements;
- (4) the sale of mortgage servicing rights while retaining the subservicing; and
- (5) the settlements reached with Fannie Mae and Freddie Mac.

When evaluating whether the Company has overcome the significant negative evidence attributable to actual cumulative losses in recent years, the Company adjusted those losses for items that the Company believes are not indicative of its ability to generate taxable income in future years. The Company reflects adjusted cumulative income after applying those items that are not indicative of its ability to generate taxable income in future years. The Company considers this objectively verifiable evidence that its current earnings model is capable of generating future taxable income sufficient to utilize substantially all of the net operating loss carryforwards as of December 31, 2014. The Company believes that this evidence is sufficient to overcome the unadjusted cumulative losses in recent years.

Other positive evidence considered in connection with the Company's decision to release its federal deferred tax asset valuation allowance include the historic ability to utilize deferred tax assets before they expire, as well as its detailed forecasts projecting the complete realization of all federal deferred tax assets before expiration under the most conservative and stressed earnings scenarios. In order to realize the deferred tax assets, the Company needs to generate approximately \$1.1 billion of pre-tax income over the next 20 years. The Company believes this level of pre-tax income will be achievable even under stressed scenarios.

The Company also considered actions taken during the year ended December 31, 2013, which create more certainty regarding its future taxable income including settlements reached with Fannie Mae, Freddie Mac, MBIA and Assured

litigation settlements, prepayment of higher cost long-term Federal Home Loan Bank advances and the sale of mortgage servicing rights while retaining the subservicing. The Company has a history of utilizing 100 percent of deferred tax assets before they expire. Forecasts of taxable earnings project a complete realization of all federal deferred tax assets before they expire, including under stressed forecast scenarios. The unprecedented mortgage market conditions have been managed by the Company to minimize the impact should similar volatility recur in the future through cost containment, employee reductions, etc. which give further support to the reliability of forecasted taxable earnings.

Upon considering all of the available positive and negative evidence, and the extent to which that evidence was objectively verifiable, the Company determined that the positive evidence outweighed the negative evidence and the deferred tax assets are more likely than not realizable, as of and for the years ended December 31, 2014 and 2013.

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The Company had a total state deferred tax asset before valuation allowance of \$42.3 million and total state net operating loss carryforwards of \$723.6 million at December 31, 2014. In connection with its ongoing assessment of deferred taxes, the Company analyzed each state net operating loss separately and determined the amount of such net operating loss, which is expected to expire unused and recorded a valuation allowance to reduce the deferred tax asset for state net operating losses to the amount which is more likely than not to be realized. At December 31, 2014, the state deferred tax assets which will more likely than not be realized was \$9.3 million and have maintained a valuation allowance of \$33.1 million due to loss carryover limitations.

The Company will continue to regularly assess the realizability of its deferred tax assets. Changes in earnings performance and future earnings projections, among other factors, may cause the Company to adjust its valuation allowance, which will impact the Company's income tax expense in the period it determines that these factors have changes.

The Company's income tax returns are subject to review and examination by federal, state and local government authorities. On an ongoing basis, numerous federal, state and local examinations are in progress and cover multiple tax years. At December 31, 2014, the Internal Revenue Service had completed an examination of the Company through the taxable year ended December 31, 2010. The years open to examination by state and local government authorities vary by jurisdiction.

The following table provides a reconciliation of the total amounts of unrecognized tax benefits for the years ended December 31, 2014, 2013 and 2012.

|  | December 31,<br>2014   | 2013        | 2012      |
|--|------------------------|-------------|-----------|
|  | (Dollars in thousands) |             |           |
| Balance at January 1,  | \$1,277,892            | \$837,557   | \$837,557 |
| Additions based on income tax positions related to prior years | 312,014                | 440,335     | —         |
| Reductions for income tax positions of prior years             | (414,274               | ) —         | —         |
| Balance at December 31,  | \$1,175,632            | \$1,277,892 | \$837,557 |

The Company recognizes interest and penalties related to uncertain tax positions in income tax expense. For the years ended December 31, 2014, 2013 and 2012, the Company recognized interest income of approximately \$0.3 million and expense of \$0.1 million and \$0.1 million respectively. In addition, the Company recognized a benefit in penalty of approximately \$0.1 million for the year ended December 31, 2014 and no penalty expense for the years ended December 31, 2013 and 2012. The total accrual for interest and penalties related to uncertain tax positions on the balance sheet is not material for the years ended December 31, 2014, 2013 and 2012. At December 31, 2014, approximately \$0.2 million of the above tax positions are expected to reverse during the next 12 months, all of which relates to state tax controversies expected to be settled on resolution of a state tax audit.

## Note 22 — Regulatory Matters

### Regulatory Capital

Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Bank must meet specific capital guidelines that involve quantitative measures of the Bank's assets, liabilities, and certain off-balance-sheet items as calculated under regulatory accounting practices. The Bank's capital amounts and classification are also subject to qualitative judgments by regulators about components, risk weightings, and other

factors. Failure to meet minimum capital requirements can initiate certain mandatory, and possibly additional discretionary actions by regulators that could have a material effect on the Consolidated Financial Statements.

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The Bank's primary regulatory agency, the OCC, requires that the Bank maintain minimum ratios of tangible capital, which are shown in the following table.

| December 31, 2014               | Regulatory<br>Minimums | Regulatory<br>Minimums to be<br>Well-Capitalized |   |
|---------------------------------|------------------------|--|---|
| Basel I Ratios                  |                        |  |   |
| Tier 1 leverage ratio           | 4.00                   | % 5.00   | % |
| Tier 1 risk-based capital ratio | 4.00                   | % 6.00   | % |
| Total risk-based capital ratio  | 8.00                   | % 10.00  | % |

To be categorized as "well capitalized," the Bank must maintain minimum total risk-based, Tier 1 risk-based, and Tier 1 leverage ratios as set forth in the table below. The Bank is considered "well capitalized" at both December 31, 2014 and 2013. There have been no conditions or events that management believes have changed the Bank's category.

The following table shows the regulatory capital ratios as of the dates indicated. These ratios are applicable to the Bank only.

|  | Actual                           |       | For Capital<br>Adequacy Purposes |       | Well Capitalized Under<br>Prompt Corrective<br>Action Provisions |       |   |
|--|----------------------------------|-------|----------------------------------|-------|--|-------|---|
|  | Amount<br>(Dollars in thousands) | Ratio | Amount                           | Ratio | Amount   | Ratio |   |
| December 31, 2014                            |                                  |       |                                  |       |  |       |   |
| Tangible capital (to tangible assets)        | \$1,167,422                      | 12.43 | % N/A                            | N/A   | N/A  | N/A   |   |
| Tier 1 capital (to adjusted tangible assets) | 1,167,422                        | 12.43 | % 375,687                        | 4.0   | % 469,609  | 5.0   | % |
| Tier 1 capital (to risk weighted assets)     | 1,167,422                        | 22.54 | % 207,151                        | 4.0   | % 310,727  | 6.0   | % |
| Total capital (to risk weighted assets)      | 1,234,958                        | 23.85 | % 414,302                        | 8.0   | % 517,878  | 10.0  | % |
| December 31, 2013                            |                                  |       |                                  |       |  |       |   |
| Tangible capital (to tangible assets)        | \$1,257,608                      | 13.97 | % N/A                            | N/A   | N/A  | N/A   |   |
| Tier 1 capital (to adjusted tangible assets) | 1,257,608                        | 13.97 | % 360,196                        | 4.0   | % 450,245  | 5.0   | % |
| Tier 1 capital (to risk weighted assets)     | 1,257,608                        | 26.82 | % 187,542                        | 4.0   | % 281,313  | 6.0   | % |
| Total capital (to risk weighted assets)      | 1,317,964                        | 28.11 | % 375,084                        | 8.0   | % 468,855  | 10.0  | % |

N/A - Not applicable.

#### Consent Orders

Effective October 23, 2012, the Bank's board of directors executed a Stipulation and Consent (the "Stipulation"), accepting the issuance of a Consent Order (the "Consent Order") by the OCC. The Consent Order replaces the supervisory agreement entered into between the Bank and the Office of Thrift Supervision (the "OTS") on January 27, 2010, which the OCC terminated simultaneous with issuance of the Consent Order. The Company is still subject to the Supervisory Agreement with the Federal Reserve (discussed below).



Under the Consent Order, the Bank is required to adopt or review and revise various plans, policies and procedures related to, among other things, regulatory capital, enterprise risk management and liquidity. Specifically, under the terms of the Consent Order, the Bank's board of directors has agreed to, among other things, which include but not limited to the following:

Review, revise, and forward to the OCC a written capital plan for the Bank covering at least a three-year period and establishing projections for the Bank's overall risk profile, earnings performance, growth expectations, balance sheet mix, off-balance sheet activities, liability and funding structure, capital and liquidity adequacy, as well as a contingency capital funding process and plan that identifies alternative capital sources should the primary sources not be available;

Adopt and forward to the OCC a comprehensive written liquidity risk management policy that systematically requires the Bank to reduce liquidity risk; and

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Develop, adopt, and forward to the OCC a written enterprise risk management program that is designed to ensure that the Bank effectively identifies, monitors, and controls its enterprise-wide risks, including by developing risk limits for each line of business.

Each of the plans, policies and procedures referenced above in the Consent Order, as well as any subsequent amendments or changes thereto, must be submitted to the OCC for a determination that the OCC has no supervisory objection to them. Upon receiving a determination of no supervisory objection from the OCC, the Bank must implement and adhere to the respective plan, policy or procedure. The foregoing summary of the Consent Order does not purport to be a complete description of all of the terms of the Consent Order, and is qualified in its entirety by reference to the copy of the Consent Order filed with the SEC as an exhibit to the Company's Current Report on Form 8-K filed on October 24, 2012.

The Bank intends to address the banking issues identified by the OCC in the manner required for compliance by the OCC. There can be no assurance that the OCC will not provide substantive comments on the capital plan or other submissions that the Bank makes pursuant to the Consent Order that will have a material impact on the Company. The Company believes that the actions taken, or to be taken, to address the banking issues set forth in the Consent Order should, over time, improve its enterprise risk management practices and risk profile.

#### Supervisory Agreement

The Company is subject to the Supervisory Agreement, which will remain in effect until terminated, modified, or suspended in writing by the Federal Reserve. The failure to comply with the Supervisory Agreement could result in the initiation of further enforcement action by the Federal Reserve, including the imposition of further operating restrictions, and could result in additional enforcement actions against the Company. The Company has taken actions which it believes are appropriate to comply with, and intends to maintain compliance with, all of the requirements of the Supervisory Agreement.

Pursuant to the Supervisory Agreement, the Company submitted a capital plan to the OTS, predecessor in interest to the Federal Reserve. In addition, the Company agreed to request prior non-objection of the Federal Reserve to pay dividends or other capital distributions; purchase, repurchase or redeem certain securities; incur, issue, renew, roll over or increase any debt and enter into certain affiliate transactions; and comply with restrictions on the payment of severance and indemnification payments, director and management changes and employment contracts and compensation arrangements. A complete description of all of the terms of the Supervisory Agreement and is qualified in its entirety by reference to the copy of the Supervisory Agreement filed with the SEC as an exhibit to the Company's Current Report on Form 8-K filed on January 28, 2010.

#### Regulatory Developments

The Bank is currently subject to regulatory capital rules based on the framework established by the 1988 capital accord ("Basel I") of the Basel Committee on Banking Supervision. Savings and loan holding companies are not subject to the Basel I capital requirements. In July 2013, the Federal Reserve Board and the FDIC promulgated interim final rules implementing Basel III, providing for a strengthened set of capital requirements, as well as a standardized risk-weighting approach. In October 2013, the OCC and Federal Reserve adopted a final rule consistent with Basel III that replaces their existing risk-based and leverage capital rules. The Bank and Bank Holding Company are subject to the capital requirements of the Basel III rules effective January 1, 2015.

The capital framework under the Basel III final rule will replace the existing regulatory capital rules for all banks, savings associations and U.S. bank holding companies with greater than \$500 million in total assets, and all savings

and loan holding companies. Effective on January 1, 2015 the final rules require the Bank and Holding Company to maintain Tier 1 capital of at least 6 percent of risk-weighted assets and off-balance sheet items, total capital (the sum of Tier 1 capital and Tier 2 capital) of at least 8 percent of risk-weighted assets and off-balance sheet items, and Tier 1 capital of at least 4 percent of adjusted quarterly average assets. In addition, the final rule implements a new common equity Tier 1 minimum capital requirement of at least 4.5 percent of risk-weighted assets.

In addition, the new regulations would subject a banking organization to certain limitations on capital distributions and discretionary bonus payments to executive officers if the organization did not maintain a capital conservation buffer of common equity tier 1 capital in an amount greater than 2.5 percent of its total risk-weighted assets. The effect of the capital conservation buffer will be to increase the minimum common equity tier 1 capital ratio to 7.0 percent, the minimum tier 1 risk-based capital ratio to 8.5 percent and the minimum total risk-based capital ratio to 10.5 percent.

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Under the increased capital standards established by the Dodd-Frank Act, bank holding companies are prohibited from including in their regulatory Tier 1 capital hybrid debt and equity securities issued on or after May 19, 2010. Among the hybrid debt and equity securities included in this prohibition are trust preferred securities, which the Company has used in the past as a tool for raising additional Tier 1 capital and otherwise improving its regulatory capital ratios. Although the Company may continue to include our existing trust preferred securities as Tier 1 capital, the prohibition on the use of these securities as Tier 1 capital going forward may limit the Company's ability to raise capital in the future.

Note 23 — Legal Proceedings, Contingencies and Commitments

On at least a quarterly basis, the Company assesses the liabilities and loss contingencies in connection with pending or threatened legal and regulatory proceedings utilizing the latest information available. The Company establishes accruals for legal claims and regulatory matters when the Company believes it is probable that a loss may be incurred and that the amount of such loss can be reasonably estimated. Once established, litigation accruals are adjusted from time to time, as appropriate, in light of additional information.

Legal Proceedings

The Company and certain subsidiaries are subject to various pending or threatened legal proceedings arising out of the normal course of business or operations. On the basis of information currently available, advice of counsel, available insurance coverage, and established reserves, it is the opinion of management that the eventual outcome of the current actions against us will not have a material adverse effect on our consolidated financial condition, results of operations, or cash flows. However, it is possible that the ultimate resolution of legal matters, if unfavorable, may be material to our consolidated financial condition, results of operations, or cash flows in a particular period.

From time to time, governmental agencies conduct investigations or examinations of various mortgage related practices of the Bank. In the course of such investigations or examinations, the Bank cooperates with such agencies and provides information as requested. In addition, the Bank is routinely named in civil actions throughout the country by borrowers and former borrowers relating to the origination, purchase, sale and servicing of mortgage loans.

On August 15, 2013, shareholder Kenneth Taylor filed a derivative action against several current and former members of the Company's board of directors and executive officers. The lawsuit requests unspecified monetary damages and purports to seek to remedy defendants' alleged breaches of fiduciary duties and unjust enrichment from 2011 to present, focusing on the events leading up to the Company's February 24, 2012 settlement with the U.S. Department of Justice, as well as the settlement itself. On October 23, 2013, Joel Rosenfeld filed a second derivative action in the same court alleging similar claims based on the February 24, 2012 settlement, as well as Flagstar's prior litigation with Assured Guaranty. The Court consolidated the matters and appointed Rosenfeld as lead plaintiff and Rosenfeld's counsel and lead plaintiffs' counsel. The plaintiffs then filed a consolidated complaint. The parties have been facilitating the matter and the litigation has been stayed while they do so. A parallel action was filed by Kenneth Taylor on January 24, 2014 in the Federal Court for the Eastern District of Michigan. The Taylor matter was also stayed by the court to allow the parties to facilitate.

In May 2012, the Bank and its subsidiary, Flagstar Reinsurance Company, were named as defendants in a putative class action lawsuit alleging a violation of Section 2607 of the Real Estate Settlement Procedures Act ("RESPA"). The Court granted summary judgment on June 26, 2014, and dismissed the case. Rather than proceed with an appeal, the parties have reached an agreement in principle to settle the matter. Management does not believe that the settlement amount will be material to the Company's results of operations.

Consumer Financial Protection Bureau Settlement

On August 26, 2014, the Company disclosed that the Bank had commenced discussions with the Consumer Financial Protection Bureau ("CFPB"), related to alleged violations of federal consumer financial laws arising from the Bank's loss mitigation practices and default servicing operations dating back to 2011. On September 29, 2014, the Bank reached a settlement with the CFPB pursuant to the CFPB Consent Order. The settlement required the Bank to pay \$27.5 million to the CFPB for borrower remediation and \$10.0 million in civil monetary penalties. The settlement did not involve any admission of wrongdoing on the part of the Company or its employees, directors, officers or agents.

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### DOJ litigation settlement

Per the February 2012 DOJ Agreement, the Company is required to make future additional payments of approximately \$118.0 million contingent upon the occurrence of certain future events. The Company elected the fair value option to account for this liability and uses a discounted cash flow model to measure fair value. The fair value of the DOJ liability was \$81.6 million and \$93.0 million using a discount rate of 8.7 percent and 9.9 percent at December 31, 2014 and 2013 respectively. The undiscounted amount of the DOJ liability remains at \$118.0 million.

The DOJ Agreement does not have any effect on FHA insured loans in the Company's portfolio, including loans classified as loans repurchased with government guarantees as discussed in Notes 1 and 4 of the Notes to the Consolidated Financial Statements, herein.

### Litigation Accruals

As of December 31, 2014, the Company's total accrual for contingent liabilities was \$86.3 million, which includes the fair value liability relating to the DOJ Agreement and other pending cases.

### Commitments

A summary of the contractual amount of significant commitments is as follows.

|   | December 31,           |             |
|---|------------------------|-------------|
|   | 2014                   | 2013        |
|   | (Dollars in thousands) |             |
| Commitments to extend credit                    |                        |             |
| Mortgage loans (interest-rate lock commitments) | \$2,171,890            | \$1,857,775 |
| HELOC trust commitments                         | 88,291                 | 67,060      |
| Other consumer commitments                      | 7,326                  | 7,430       |
| Standby and commercial letters of credit        | 9,502                  | 7,982       |
| Other commercial commitments                    | 444,880                | 296,713     |

Commitments to extend credit are agreements to lend. Since many of these commitments expire without being drawn upon, the total commitment amounts do not necessarily represent future cash flow requirements.

The Company enters into mortgage interest-rate lock commitments with its customers. These commitments are considered to be derivative instruments and changes in the fair value of these commitments are recorded in the Consolidated Statements of Financial Condition as an other asset. Further discussion on derivative instruments is included in Note 12 of the Notes to the Consolidated Financial Statements, herein.

The Company has unfunded commitments under its contractual arrangement with the HELOC securitization trusts to fund future advances on the underlying HELOC. Refer to further discussion of this issue as presented in Note 8 of the Notes to the Consolidated Financial Statements, herein.

Standby and commercial letters of credit are conditional commitments issued to guarantee the performance of a customer to a third party. Standby letters of credit generally are contingent upon the failure of the customer to perform according to the terms of the underlying contract with the third party, while commercial letters of credit are issued specifically to facilitate commerce and typically result in the commitment being drawn on when the underlying transaction is consummated between the customer and the third party.

These instruments involve, to varying degrees, elements of credit and interest rate risk beyond the amount recognized on the Consolidated Statement of Financial Condition. The contractual amounts of those instruments reflect the extent of involvement the Company has in particular classes of financial instruments. The Company's exposure to credit losses in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit is represented by the contractual amount of those instruments. The Company utilizes the same credit policies in making commitments and conditional obligations as it does for balance sheet instruments. Commitments to extend credit are agreements to lend to a customer as long as there is not a violation of any condition established in the contract.

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Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. The Company evaluates each customer's credit worthiness on a case-by-case basis. The amount of collateral obtained, if deemed necessary by the Company, upon extension of credit is based on management's credit evaluation of the counter parties.

The Company maintains a reserve for letters of credit which is included in other liabilities, which represents the estimate for probable credit losses inherent in unfunded commitments to extend credit. Unfunded commitments to extend credit include unfunded loans with available balances, new commitments to lend that are not yet funded, and standby and commercial letters of credit. The balances of \$1.4 million and less than \$0.1 million for December 31, 2014 and 2013, respectively, are reflected in other liabilities on the Consolidated Statements of Operations.

Note 24 — Fair Value Measurements

The Company utilizes fair value measurements to record certain assets and liabilities at fair value. A description of the valuation methodologies used for instruments measured at fair value is provided in Note 1, above, of the Notes to the Consolidated Financial Statements, herein,

Valuation Hierarchy

U.S. GAAP establishes a three-level valuation hierarchy for disclosure of fair value measurements. The hierarchy is based on the transparency of the inputs used in the valuation process with the highest priority given to quoted prices available in active markets and the lowest priority to unobservable inputs where no active market exists, as discussed below.

Level 1 - Quoted prices (unadjusted) for identical assets or liabilities in active markets in which the Company can participate as of the measurement date;

Level 2 - Quoted prices for similar instruments in active markets, and other inputs that are observable for the asset or liability, either directly or indirectly, for substantially the full term of the financial instrument; and

Level 3 - Unobservable inputs that reflect the Company's own assumptions about the assumptions that market participants would use in pricing and asset or liability.

A financial instrument's categorization within the valuation hierarchy is based upon the lowest level of input within the valuation hierarchy that is significant to the overall fair value measurement. Transfers between levels of the fair value hierarchy are recognized at the end of the reporting period.



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Assets and Liabilities Measured at Fair Value on a Recurring Basis

The following tables present the financial instruments carried at fair value as of December 31, 2014 and 2013, by caption on the Consolidated Statements of Financial Condition and by the valuation hierarchy (as described above).

| December 31, 2014                          | Level 1                | Level 2     | Level 3     | Total Fair Value |
|--|------------------------|-------------|-------------|------------------|
|  | (Dollars in thousands) |             |             |                  |
| Other investments                          | \$—                    | \$—         | \$100,000   | \$100,000        |
| Investment securities available-for-sale   |                        |             |             |                  |
| Agency                                     | —                      | 388,883     | —           | 388,883          |
| Agency-collateralized mortgage obligations | —                      | 1,281,316   | —           | 1,281,316        |
| Municipal obligations                      | —                      | —           | 1,980       | 1,980            |
| Loans held-for-sale                        |                        |             |             |                  |
| Residential first mortgage loans           | —                      | 1,196,216   | —           | 1,196,216        |
| Loans held-for-investment                  |                        |             |             |                  |
| Residential first mortgage loans           | —                      | 25,931      | —           | 25,931           |
| Second mortgage loans                      | —                      | —           | 53,117      | 53,117           |
| HELOC loans                                | —                      | —           | 131,564     | 131,564          |
| Mortgage servicing rights                  | —                      | —           | 257,827     | 257,827          |
| Derivative assets                          |                        |             |             |                  |
| U.S. Treasury and agency futures/forwards  | 7,268                  | —           | —           | 7,268            |
| Forward agency and loan sales              | —                      | 154         | —           | 154              |
| Rate lock commitments                      | —                      | —           | 30,718      | 30,718           |
| Agency forwards                            | 2,371                  | —           | —           | 2,371            |
| Interest rate swaps                        | —                      | 5,813       | —           | 5,813            |
| Total derivative assets                    | 9,639                  | 5,967       | 30,718      | 46,324           |
| Total assets at fair value                 | \$9,639                | \$2,898,313 | \$575,206   | \$3,483,158      |
| Derivative liabilities                     |                        |             |             |                  |
| Forward agency and loan sales              | \$—                    | \$(12,914)  | \$—         | \$(12,914)       |
| Rate lock commitments                      | —                      | —           | (83)        | (83)             |
| U.S. Treasury and agency futures/forwards  | (783)                  | —           | —           | (783)            |
| Interest rate swaps                        | —                      | (5,853)     | —           | (5,853)          |
| Total derivative liabilities               | (783)                  | \$(18,767)  | (83)        | \$(19,633)       |
| Warrant liabilities                        | —                      | (6,317)     | —           | (6,317)          |
| Long-term debt                             | —                      | —           | (83,759)    | (83,759)         |
| DOJ settlement                             | —                      | —           | (81,580)    | (81,580)         |
| Total liabilities at fair value            | \$(783)                | \$(25,084)  | \$(165,422) | \$(191,289)      |

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| December 31, 2013                          | Level 1<br>(Dollars in thousands) | Level 2      | Level 3       | Total Fair Value |
|--|-----------------------------------|--------------|---------------|------------------|
| Investment securities available-for-sale   |                                   |              |               |                  |
| Agency                                     | \$422,844                         | \$—          | \$—           | \$422,844        |
| Agency-collateralized mortgage obligations | —                                 | 605,404      | —             | 605,404          |
| Municipal obligations                      | —                                 | 17,300       | —             | 17,300           |
| Loans held-for-sale                        |                                   |              |               |                  |
| Residential first mortgage loans           | —                                 | 1,140,507    | —             | 1,140,507        |
| Loans held-for-investment                  |                                   |              |               |                  |
| Residential first mortgage loans           | —                                 | 18,625       | —             | 18,625           |
| Second mortgage loans                      | —                                 | —            | 64,685        | 64,685           |
| HELOC loans                                | —                                 | —            | 155,012       | 155,012          |
| Mortgage servicing rights                  | —                                 | —            | 284,678       | 284,678          |
| Derivative assets                          |                                   |              |               |                  |
| U.S. Treasury futures                      | 1,221                             | —            | —             | 1,221            |
| Forward agency and loan sales              | —                                 | 19,847       | —             | 19,847           |
| Rate lock commitments                      | —                                 | —            | 10,329        | 10,329           |
| Interest rate swaps                        | —                                 | 1,797        | —             | 1,797            |
| Total derivative assets                    | 1,221                             | 21,644       | 10,329        | 33,194           |
| Total assets at fair value                 | \$424,065                         | \$1,803,480  | \$514,704     | \$2,742,249      |
| Derivative liabilities                     |                                   |              |               |                  |
| Agency forwards                            | \$(1,665)                         | ) \$—        | ) \$—         | ) \$(1,665)      |
| Interest rate swaps                        | —                                 | ) (1,797)    | ) —           | ) (1,797)        |
| Total derivative liabilities               | (1,665)                           | ) (1,797)    | ) —           | ) (3,462)        |
| Warrant liabilities                        | —                                 | ) (10,802)   | ) —           | ) (10,802)       |
| Long-term debt                             | —                                 | —            | ) (105,813)   | ) (105,813)      |
| DOJ settlement                             | —                                 | —            | ) (93,000)    | ) (93,000)       |
| Total liabilities at fair value            | \$(1,665)                         | ) \$(12,599) | ) \$(198,813) | ) \$(213,077)    |

The Company transferred \$3.5 million of municipal obligation to Level 3 from Level 2 in the valuation hierarchy during the year ended December 31, 2014. The municipal obligation was historically priced using Level 2 inputs and was transferred into a Level 3 asset due to the obligation not being a readily marketable security. The Company had no other transfers during the year ended December 31, 2014.

The Company had no transfers of assets or liabilities recorded at fair value between fair value Levels during the year ended December 31, 2013.

A determination to classify a financial instrument within Level 3 of the valuation hierarchy is based upon the significance of the unobservable inputs to the overall fair value measurement. The Company manages the risk associated with the observable components of Level 3 financial instruments using securities and derivative positions that are classified within Level 1 or Level 2 of the valuation hierarchy. If the market for an instrument becomes more liquid or active and pricing models become available which allow for readily observable inputs, the Company will transfer the instruments from Level 3 to Level 2 valuation hierarchy. The assets and/or liabilities transferred are valued at the end of the period. Gains and losses in the tables do not reflect the effect of the Company's risk management activities related to such Level 3 instruments

#### Fair Value Measurements Using Significant Unobservable Inputs

The tables below include a roll forward of the Consolidated Statements of Financial Condition amounts for the years ended December 31, 2014, 2013 and 2012 (including the change in fair value) for financial instruments classified by the Company within Level 3 of the valuation hierarchy.

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Notes to the Consolidated Financial Statements

| Year Ended<br>December 31, 2014        | Balance at<br>Beginning<br>of Year | Recorded<br>in Earnings<br>Total<br>Unrealized<br>Gains/<br>(Losses) | Recorded<br>in OCI<br>Total<br>Unrealized<br>Gains/<br>(Losses) | Recorded<br>in OCI<br>Total<br>Unrealized<br>Gains/<br>(Losses) | Purchases | Sales       | Settlement  | Transfers<br>In<br>(Out) | Balance at<br>End of<br>Year | Changes<br>In<br>Unrealized<br>Held at<br>End of<br>Year |
|--|------------------------------------|--|---|---|-----------|-------------|-------------|--------------------------|------------------------------|--|
| (Dollars in thousands)                 |                                    |  |   |   |           |             |             |                          |                              |  |
| Assets                                 |                                    |  |   |   |           |             |             |                          |                              |  |
| Other investments                      | \$—                                | \$—  | \$—   | \$—   | \$100,000 | \$—         | \$—         | \$—                      | \$100,000                    | \$—  |
| Investment securities AFS (1)          |                                    |  |   |   |           |             |             |                          |                              |  |
| (2) (3)                                |                                    |  |   |   |           |             |             |                          |                              |  |
| Municipal obligation                   | —                                  | —  | —   | —   | —         | —           | (1,531)     | )3,511                   | 1,980                        | —  |
| Loans held-for-investment              |                                    |  |   |   |           |             |             |                          |                              |  |
| Second mortgage loans                  | 64,685                             | 1,812  | 1,617   | —   | —         | —           | (14,997)    | )—                       | 53,117                       | 1,890  |
| HELOC loans                            | 155,012                            | (2,501)  | )2,215  | —   | 386       | —           | (23,548)    | )—                       | 131,564                      | (26,047)   |
| Mortgage servicing rights              | 284,678                            | (66,792)   | )—  | —   | 271,459   | (231,518)   | )—          | —                        | 257,827                      | (26,771)   |
| Totals                                 | \$504,375                          | \$(67,481)   | )\$3,832  | \$—   | \$371,845 | \$(231,518) | )\$(40,076) | )\$3,511                 | \$544,488                    | \$(50,928)   |
| Liabilities                            |                                    |  |   |   |           |             |             |                          |                              |  |
| Long-term debt                         | \$(105,813)                        | \$—  | \$(6,578)   | \$—   | \$—       | \$—         | \$28,632    | \$—                      | \$(83,759)                   | \$—  |
| Litigation settlement                  | (93,000)                           | )11,420  | —   | —   | —         | —           | —           | —                        | (81,580)                     | )—   |
| Totals                                 | \$(198,813)                        | )\$11,420  | \$(6,578)   | \$—   | \$—       | \$—         | \$28,632    | \$—                      | \$(165,339)                  | \$—  |
| Derivative financial instruments (net) |                                    |  |   |   |           |             |             |                          |                              |  |
| Rate lock commitments                  | \$10,329                           | \$153,841  | \$—   | \$—   | \$273,409 | \$(353,982) | )\$(52,879) | )\$—                     | \$30,718                     | \$33,906   |
| Totals                                 | \$10,329                           | \$153,841  | \$—   | \$—   | \$273,409 | \$(353,982) | )\$(52,879) | )\$—                     | \$30,718                     | \$33,906   |
| Year Ended December 31, 2013           |                                    |  |   |   |           |             |             |                          |                              |  |
| Assets                                 |                                    |  |   |   |           |             |             |                          |                              |  |
| Investment securities AFS              |                                    |  |   |   |           |             |             |                          |                              |  |
| (1)(2)                                 |                                    |  |   |   |           |             |             |                          |                              |  |
| Mortgage securitization                | \$91,117                           | \$—  | \$(8,789)   | )\$871  | \$—       | \$(73,327)  | )\$(9,872)  | )\$—                     | \$—                          | \$—  |
| Loans held-for-investment              |                                    |  |   |   |           |             |             |                          |                              |  |
| Second mortgage loans                  | —                                  | 817  | (6,362)   | )—  | 80,543    | —           | (10,313)    | )—                       | 64,685                       | 14,277   |
| HELOC loans                            | —                                  | (7,769)  | )10,816   | —   | 170,727   | —           | (18,762)    | )—                       | 155,012                      | 15,073   |
| Transferors' interest                  | 7,103                              | (174)  | )45,708   | —   | —         | (52,637)    | )—          | —                        | —                            | —  |
| Mortgage servicing rights              | 710,791                            | 105,971  | —   | —   | 541,039   | (973,803)   | )99,320     | )—                       | 284,678                      | 18,828   |

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|  |            |             |           |          |             |               |             |     |             |          |
|--|------------|-------------|-----------|----------|-------------|---------------|-------------|-----|-------------|----------|
| Totals                                 | \$809,011  | \$98,845    | \$41,373  | \$871    | \$792,309   | \$(1,099,767) | \$(138,267) | \$— | \$504,375   | \$48,178 |
| Liabilities                            |            |             |           |          |             |               |             |     |             |          |
| Long-term debt                         | \$—        | \$—         | \$(6,168) | \$—      | \$(119,980) | \$—           | \$20,335    | \$— | \$(105,813) | \$—      |
| Litigation settlement                  | (19,100)   | (73,900)    | —         | —        | —           | —             | —           | —   | (93,000)    | —        |
| Totals                                 | \$(19,100) | \$(73,900)  | \$(6,168) | \$—      | \$(119,980) | \$—           | \$20,335    | \$— | \$(198,813) | \$—      |
| Derivative financial instruments (net) |            |             |           |          |             |               |             |     |             |          |
| Rate lock commitments                  | 86,200     | —           | (149,585) | —        | 376,749     | (241,264)     | (61,771)    | —   | 10,329      | (17,534) |
| Totals                                 | 86,200     | —           | (149,585) | —        | 376,749     | (241,264)     | (61,771)    | —   | 10,329      | (17,534) |
| Year Ended December 31, 2012           |            |             |           |          |             |               |             |     |             |          |
| Assets                                 |            |             |           |          |             |               |             |     |             |          |
| Investment securities AFS              |            |             |           |          |             |               |             |     |             |          |
| (1)(2)                                 |            |             |           |          |             |               |             |     |             |          |
| Non-agency CMOs                        | \$254,928  | \$(2,192)   | \$330     | \$17,160 | \$—         | \$(249,246)   | \$(20,980)  | \$— | \$—         | \$—      |
| Mortgage securitization                | 110,328    | —           | —         | 2,768    | —           | (21,979)      | —           | —   | 91,117      | 2,768    |
| Loans                                  |            |             |           |          |             |               |             |     |             |          |
| held-for-investment                    |            |             |           |          |             |               |             |     |             |          |
| Transferors' interest                  | 9,594      | 61          | (2,552)   | —        | —           | —             | —           | —   | 7,103       | —        |
| Mortgage servicing rights              | 510,475    | (195,821)   | —         | —        | 535,875     | (139,738)     | —           | —   | 710,791     | 10,900   |
| Totals                                 | \$885,325  | \$(197,952) | \$(2,222) | \$19,928 | \$535,875   | \$(410,963)   | \$(20,980)  | \$— | \$809,011   | \$13,668 |
| Liabilities                            |            |             |           |          |             |               |             |     |             |          |
| Litigation settlement                  | \$(18,300) | \$(800)     | \$—       | \$—      | \$—         | \$—           | \$—         | \$— | \$(19,100)  | \$—      |
| Derivative financial instruments (net) |            |             |           |          |             |               |             |     |             |          |
| Rate lock commitments                  | 70,965     | —           | 530,431   | —        | 920,512     | (1,092,117)   | (343,591)   | —   | 86,200      | 84,031   |
| Totals                                 | 70,965     | —           | 530,431   | —        | 920,512     | (1,092,117)   | (343,591)   | —   | 86,200      | 84,031   |

(1) Realized gains (losses), including unrealized losses deemed other-than-temporary and related to credit issues, are reported in noninterest income.

(2) U.S. government agency investment securities available-for-sale are valued predominantly using quoted broker/dealer prices with adjustments to reflect for any assumptions a willing market participant would include in its valuation. Non-agency CMOs classified as available-for-sale are valued using internal valuation models and pricing information from third parties.

(3) Reflects the changes in the unrealized gains (losses) related to financial instruments held at the end of the period.

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The following tables present the quantitative information about recurring Level 3 fair value financial instruments and the fair value measurements as of December 31, 2014 and 2013.

|   | Fair Value             | Valuation Technique   | Unobservable Input   | Range (Weighted Average)   |
|---|------------------------|-----------------------|--|--|
| December 31, 2014                       | (Dollars in thousands) |                       |  |  |
| <b>Assets</b>                           |                        |                       |  |  |
| <b>Loans held-for-investment</b>        |                        |                       |  |  |
| Second mortgage loans                   | \$53,117               | Discounted cash flows | Discount rate<br>Prepay rate - 12 month historical average<br>CDR rate - 12 month historical average<br>Required internal rate of return (leveraged)               | 7.2% - 10.8% (9.0%)<br>11.3% - 17.0% (14.2%)<br>2.4% - 3.6% (3.0%)<br>8.0% - 12.0% (10.0%) |
| FSTAR 2005-1 HELOC loans                | \$62,885               | Discounted cash flows | Weighted average life (CPR)<br>Remaining lifetime collateral loss %<br>Remaining lifetime collateral loss severity<br>Required internal rate of return (leveraged) | 7.4% - 11.1% (9.3%)<br>5.5% - 8.3% (6.9%)<br>57.5% - 86.3% (71.9%)<br>8.0% - 12.0% (10.0%) |
| FSTAR 2006-2 HELOC loans                | \$68,679               | Discounted cash flows | Weighted average life (CPR)<br>Remaining lifetime collateral loss %<br>Remaining lifetime collateral loss severity   | 7.1% - 10.6% (8.8%)<br>7.6% - 11.4% (9.5%)<br>62.5% - 93.8% (78.2%)                        |
| Mortgage servicing rights               | \$257,827              | Discounted cash flows | Option adjusted spread<br>Constant prepayment rate<br>Weighted average cost to service per loan  | 7.1% - 10.7% (8.9%)<br>12.2% - 17.1% (15.0%)<br>59.6% - 89.4% (74.5%)                      |
| <b>Derivative financial instruments</b> |                        |                       |  |  |
| Rate lock commitments                   | \$30,718               | Consensus pricing     | Origination pull-through rate  | 66.2% - 99.3% (82.7%)  |
| <b>Liabilities</b>                      |                        |                       |  |  |
| FSTAR 2005-1 Long-term debt             | \$(41,938)             | Discounted cash flows | Discount rate<br>Prepay rate - 3 month historical average<br>Weighted average life   | 5.6% - 8.4% (7.0%)<br>24.0% - 36.0% (30.0%)<br>0.2 - 0.3 (0.2)                             |
| FSTAR 2006-2 Long-term debt             | \$(41,821)             | Discounted cash flows | Discount rate<br>Prepay rate - 3 month historical average<br>Weighted average life   | 7.2% - 10.8% (9.0%)<br>8.0% - 12.0% (10.0%)<br>0.7 - 1.1 (0.9)                             |
| DOJ litigation settlement               | \$(81,580)             | Discounted cash flows | Asset growth rate<br>MSR growth rate<br>Return on assets (ROA)   | 4.4% - 6.6% (5.5%)<br>0.9% - 1.4% (1.2%)<br>0.02% - 0.04%                                  |

|                |                    |
|----------------|--------------------|
| improvement    | (0.03%)            |
| Peer group ROA | 0.5% - 0.8% (0.7%) |

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Notes to the Consolidated Financial Statements

|                                  | Fair Value             | Valuation Technique   | Unobservable Input   | Range (Weighted Average)  |
|----------------------------------|------------------------|-----------------------|--|---|
| December 31, 2013                | (Dollars in thousands) |                       |  |   |
| Assets                           |                        |                       |  |   |
| Loans held-for-investment        |                        |                       |  |   |
| Second mortgage loans            | \$64,685               | Discounted cash flows | Discount rate<br>Prepay rate - 12 month historical average<br>CDR rate - 12 month historical average | 7.1% - 10.7% (8.9%)<br>10.5% - 15.7% (13.1%)<br>2.2% - 3.2% (2.7%)                              |
| FSTAR 2005-1 HELOC loans         | \$78,009               | Discounted cash flows | Discount rate<br>Prepay rate - 3 month historical average<br>Cumulative loss rate<br>Loss severity   | 5.6% - 8.4% (7.0%)<br>12.8% - 19.2% (16.0%)<br>11.6% - 17.4% (14.5%)<br>80.0% - 120.0% (100.0%) |
| FSTAR 2006-2 HELOC loans         | \$77,003               | Discounted cash flows | Discount rate<br>Prepay rate - 3 month historical average<br>Cumulative loss rate<br>Loss severity   | 7.2% - 10.8% (9.0%)<br>9.6% - 14.4% (12.0%)<br>39.9% - 59.8% (49.9%)<br>80.0% - 120.0% (100.0%) |
| Mortgage servicing rights        | \$284,678              | Discounted cash flows | Origination adjusted spread<br>Constant prepayment rate<br>Weighted average cost to service per loan | 5.9% - 8.9% (7.7%)<br>9.7% - 14.0% (11.9%)<br>59.1% - 88.6% (73.8%)                             |
| Derivative financial instruments |                        |                       |  |   |
| Rate lock commitments            | \$10,329               | Consensus pricing     | Origination pull-through rate  | 65.9% - 98.8% (82.3%)   |
| Liabilities                      |                        |                       |  |   |
| FSTAR 2005-1 Long-term debt      | \$(55,172)             | Discounted cash flows | Discount rate<br>Prepay rate - 3 month historical average<br>Cumulative loss rate<br>Loss severity   | 5.6% - 8.4% (7.0%)<br>12.8% - 19.2% (16.0%)<br>11.6% - 17.4% (14.5%)<br>80.0% - 120.0% (100.0%) |
| FSTAR 2006-2 Long-term debt      | \$(50,641)             | Discounted cash flows | Discount rate<br>Prepay rate - 3 month historical average<br>Cumulative loss rate<br>Loss severity   | 7.2% - 10.8% (9.0%)<br>9.6% - 14.4% (12.0%)<br>39.9% - 59.8% (49.9%)<br>80.0% - 120.0% (100.0%) |
| DOJ litigation settlement        | \$(93,000)             | Discounted cash flows | Asset growth rate<br>MSR growth rate   | 4.4% - 6.6% (5.5%)<br>0.9% - 1.4% (1.2%)  |



|                        |                    |
|------------------------|--------------------|
| Return on assets (ROA) | 0.02% - 0.04%      |
| improvement            | (0.03%)            |
| Peer group ROA         | 0.5% - 0.8% (0.7%) |

#### Recurring Significant Unobservable Inputs

The significant unobservable inputs used in the fair value measurement of the second mortgage loans associated with the FSTAR 2006-1 mortgage securitization trust are discount rates, prepayment rates and default rates. Significant increase (decreases) in the discount rate in isolation would result in a significantly lower (higher) fair value measurement. Increases in both prepay rates and default rates in isolation result in a higher fair value; however, generally a change in the assumption used for the probability of default is accompanied by a directionally opposite change in the assumption used for prepayment rates, which would offset a portion of the fair value change.

The significant unobservable inputs used in the fair value measurement of the HELOC securitization trusts are internal rates of return, discount rates, prepayment rates, loss rates and loss severity. For the assets, increases (decreases) in the internal rate of return in isolation would result in a lower (higher) fair value measurement; increases (decreases) in prepay rates in isolation would result in a higher (lower) fair value measurement; while increases (decreases) in defaults and loss severities in isolation would result in a lower (higher) fair value. For the liabilities, increases (decreases) in the discount rate in isolation would result in a lower (higher) fair value measurement; increases (decreases) in prepayment rates in isolation results in a shorter (longer) weighted average life and ultimately a higher (lower) fair value measurement.

The significant unobservable inputs used in the fair value measurement of the MSR are option adjusted spreads, prepayment rates and cost to service. Significant increases (decreases) in all the assumptions in isolation would result in a significantly lower (higher) fair value measurement. The fair value of MSR is estimated using a valuation model that calculates the present value of estimated future net servicing cash flows, taking into consideration expected mortgage loan prepayment rates, discount rates, servicing costs, and other economic factors, which are determined based on current market conditions. The Company

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obtains third-party valuations of its MSR's on a quarterly basis to assess the reasonableness of the fair value calculated by the valuation model. In certain circumstances, based on the probability of the completion of a sale of MSR's pursuant to a bona-fide purchase offer, the Company considers the bid price of that offer and identifiable transaction costs in comparison to the calculated fair value and may adjust the estimate of fair value to reflect the terms of the pending transaction.

The key economic assumptions used in determining the fair value of those MSR's capitalized during the years ended December 31, 2014, 2013 and 2012 were as follows.

|   | For the Years Ended December 31, |        |        |   |
|---|----------------------------------|--------|--------|---|
|   | 2014                             | 2013   | 2012   |   |
| Weighted-average life (in years)          | 7.8                              | 6.1    | 6.1    |   |
| Weighted-average constant prepayment rate | 12.3                             | % 13.8 | % 14.8 | % |
| Weighted-average discount rate            | 11.7                             | % 8.5  | % 7.1  | % |

The key economic assumptions reflected in the overall fair value of the entire portfolio of MSR's were as follows.

|   | December 31, |        |        |   |
|---|--------------|--------|--------|---|
|   | 2014         | 2013   | 2012   |   |
| Weighted-average life (in years)          | 6.6          | 7.3    | 5.3    |   |
| Weighted-average constant prepayment rate | 15.0         | % 11.9 | % 17.3 | % |
| Weighted-average discount rate            | 10.9         | % 10.2 | % 7.0  | % |

The significant unobservable input used in the fair value measurement of the rate lock commitments is the pull through rate. The pull through rate is a statistical analysis of the Company's actual rate lock fallout history to determine the sensitivity of the residential mortgage loan pipeline compared to interest rate changes and other deterministic values. New market prices are applied based on updated loan characteristics and new fall out ratios (i.e., the inverse of the pull through rate) are applied accordingly. Significant increases (decreases) in the pull through rate in isolation would result in a significantly higher (lower) fair value measurement. Generally, a change in the assumption utilized for the probability of default is accompanied by a directionally similar change in the assumption utilized for the loss severity and a directionally opposite change in assumption utilized for prepayment rates.

The significant unobservable inputs used in the fair value measurement of the DOJ litigation settlement are future balance sheet and growth rate projections for overall asset growth, MSR growth, peer group return on assets and return on assets improvement. The current assumptions are based on management's approved, strategic performance targets beyond the current strategic modeling horizon (2015). The Bank's target asset growth rate post 2015 is based off of growth in the balance sheet. Significant increases (decreases) in the bank's growth rate in isolation could result in a significantly lower (higher) fair value measurement. Significant increases (decreases) in the bank's MSR growth rate in isolation could result in a marginally lower (higher) fair value measurement. Significant increases (decreases) in the peer group's return on assets improvement in isolation could result in a marginally higher (lower) fair value measurement. Significant increases (decreases) in the bank's return on assets improvement in isolation could result in a marginally higher (lower) fair value measurement.

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Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis

The Company also has assets that under certain conditions are subject to measurement at fair value on a non-recurring basis. These assets are measured at the lower of cost or market and had a fair value below cost at the end of the period as summarized below.

|  | Level 3<br>(Dollars in<br>thousands) |
|--|--------------------------------------|
| December 31, 2014                        |                                      |
| Impaired loans held-for-investment (1)   |                                      |
| Residential first mortgage loans         | \$74,153                             |
| Reposessed assets (2)                    | 18,693                               |
| Total                                    | \$92,846                             |
| December 31, 2013                        |                                      |
| Impaired loans held-for-investment (1)   |                                      |
| Residential first mortgage loans         | \$68,252                             |
| Commercial real estate loans             | 1,500                                |
| Total impaired loans held-for-investment | 69,752                               |
| Reposessed assets (2)                    | 36,636                               |
| Total                                    | \$106,388                            |

The Company recorded \$48.8 million, \$155.0 million and \$208.1 million in fair value losses on impaired loans (1) (included in provision for loan losses on the Consolidated Statements of Operations) during the years ended December 31, 2014, 2013 and 2012, respectively.

The Company recorded \$4.1 million, \$9.7 million and \$11.4 million in losses related to write downs of reposessed assets based on the estimated fair value of the specific assets, and recognized net gains of \$5.2 million, \$25.9 million and \$11.2 million on sales of reposessed assets (both write downs and net gains/losses are included in assets resolution expense on the Consolidated Statements of Operations) during the years ended December 31, 2014, 2013 and 2012, respectively.

The following tables present the quantitative information about non-recurring Level 3 fair value financial instruments and the fair value measurements as of December 31, 2014.

|   | Fair Value | Valuation Technique(s)   | Unobservable Input     | Range (Weighted<br>Average) |
|---|------------|--------------------------|------------------------|-----------------------------|
| December 31, 2014<br>(Dollars in thousands) |            |                          |                        |                             |
| Impaired loans held-for-investment          |            |                          |                        |                             |
| Residential first mortgage loans            | \$74,153   | Fair value of collateral | Loss severity discount | 35% - 47% (36.9%)           |
| Reposessed assets                           | \$18,693   | Fair value of collateral | Loss severity discount | 6.7% - 100%<br>(45.4%)      |
| December 31, 2013<br>(Dollars in thousands) |            |                          |                        |                             |
| Impaired loans held-for-investment          |            |                          |                        |                             |
| Residential first mortgage loans            | \$68,252   | Fair value of collateral | Loss severity discount | 40% - 50% (44.9%)           |
| Commercial real estate loans                | \$1,500    | Fair value of collateral | Loss severity discount | 35% - 40% (39.6%)           |
| Reposessed assets                           | \$36,636   | Fair value of collateral | Loss severity discount | 5.9% - 100%<br>(45.3%)      |

Non-Recurring Significant Unobservable Inputs

The significant unobservable inputs used in the fair value measurement of the impaired loans and repossessed assets are appraisals or other third party price opinions which incorporate measures such as recent sales prices for comparable properties.

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## Fair Value of Financial Instruments

The following table presents the carrying amount and estimated fair value of financial instruments that are carried either at fair value or cost.

|   | December 31, 2014 |                      |            |              |           |
|---|-------------------|----------------------|------------|--------------|-----------|
|   | Carrying Value    | Estimated Fair Value |            |              |           |
|   |                   | Total                | Level 1    | Level 2      | Level 3   |
| (Dollars in thousands)                            |                   |                      |            |              |           |
| <b>Financial Instruments</b>                      |                   |                      |            |              |           |
| <b>Assets</b>                                     |                   |                      |            |              |           |
| Cash and cash equivalents                         | \$ 136,014        | \$ 136,014           | \$ 136,014 | \$—          | \$—       |
| Other investments                                 | 100,000           | \$ 100,000           | —          | —            | 100,000   |
| Investment securities available-for-sale          | 1,672,179         | 1,672,179            | —          | 1,670,199    | 1,980     |
| Loans held-for-sale                               | 1,243,792         | 1,196,216            | —          | 1,196,216    | —         |
| Loans repurchased with government guarantees      | 1,128,359         | 1,094,232            | —          | 1,094,232    | —         |
| Loans held-for-investment, net                    | 4,150,554         | 3,998,368            | —          | 25,931       | 3,972,437 |
| Repossessed assets                                | 18,693            | 18,693               | —          | —            | 18,693    |
| Federal Home Loan Bank stock                      | 155,443           | 155,443              | 155,443    | —            | —         |
| Mortgage servicing rights                         | 257,827           | 257,827              | —          | —            | 257,827   |
| <b>Derivative Financial Instruments</b>           |                   |                      |            |              |           |
| Customer initiated derivative interest rate swaps | 5,813             | 5,813                | —          | 5,813        | —         |
| U.S. Treasury futures                             | 7,268             | 7,268                | 7,268      | —            | —         |
| Forward agency and loan sales                     | 154               | 154                  | —          | 154          | —         |
| Rate lock commitments                             | 30,718            | 30,718               | —          | —            | 30,718    |
| Agency forwards                                   | 2,371             | 2,371                | 2,371      | —            | —         |
| <b>Liabilities</b>                                |                   |                      |            |              |           |
| <b>Retail deposits</b>                            |                   |                      |            |              |           |
| Demand deposits and savings accounts              | (4,564,573 )      | (4,291,208 )         | —          | (4,291,208 ) | —         |
| Certificates of deposit                           | (812,545 )        | (816,254 )           | —          | (816,254 )   | —         |
| Government deposits                               | (917,943 )        | (883,529 )           | —          | (883,529 )   | —         |
| Wholesale deposit                                 | (247 )            | (226 )               | —          | (226 )       | —         |
| Company controlled deposits                       | (773,298 )        | (770,103 )           | —          | (770,103 )   | —         |
| Federal Home Loan Bank advances                   | (514,000 )        | (513,770 )           | (513,770 ) | —            | —         |
| Long-term debt                                    | (331,194 )        | (171,855 )           | —          | (88,096 )    | (83,759 ) |
| Warrant liabilities                               | (6,317 )          | (6,317 )             | —          | (6,317 )     | —         |
| Litigation settlement                             | (81,580 )         | (81,580 )            | —          | —            | (81,580 ) |
| <b>Derivative Financial Instruments</b>           |                   |                      |            |              |           |
| Customer initiated derivative interest rate swaps | (5,853 )          | (5,853 )             | —          | (5,853 )     | —         |
| U.S. Treasury futures                             | (783 )            | (783 )               | (783 )     | —            | —         |
| Forward agency and loan sales                     | (12,914 )         | (12,914 )            | —          | (12,914 )    | —         |
| Rate lock commitments                             | (83 )             | (83 )                | —          | —            | (83 )     |



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|   | December 31, 2013 |                      |            |              |            |
|---|-------------------|----------------------|------------|--------------|------------|
|   | Carrying Value    | Estimated Fair Value |            |              |            |
|   |                   | Total                | Level 1    | Level 2      | Level 3    |
| (Dollars in thousands)                            |                   |                      |            |              |            |
| Financial Instruments                             |                   |                      |            |              |            |
| Assets  |                   |                      |            |              |            |
| Cash and cash equivalents                         | \$280,505         | \$280,505            | \$280,505  | \$—          | \$—        |
| Investment securities available-for-sale          | 1,045,548         | 1,045,548            | 1,028,248  | 17,300       | —          |
| Loans held-for-sale                               | 1,480,418         | 1,469,820            | —          | 1,469,820    | —          |
| Loans repurchased with government guarantees      | 1,308,073         | 1,247,182            | —          | 1,247,182    | —          |
| Loans held-for-investment, net                    | 3,848,756         | 3,653,292            | —          | 18,625       | 3,634,667  |
| Repossessed assets                                | 36,636            | 36,636               | —          | —            | 36,636     |
| Federal Home Loan Bank stock                      | 209,737           | 209,737              | 209,737    | —            | —          |
| Mortgage servicing rights                         | 284,678           | 284,678              | —          | —            | 284,678    |
| Derivative Financial Instruments                  |                   |                      |            |              |            |
| Customer initiated derivative interest rate swaps | 1,797             | 1,797                | —          | 1,797        | —          |
| Liabilities                                       |                   |                      |            |              |            |
| Retail deposits                                   |                   |                      |            |              |            |
| Demand deposits and savings accounts              | (3,919,937 )      | (3,778,890 )         | —          | (3,778,890 ) | —          |
| Certificates of deposit                           | (1,026,129 )      | (1,034,599 )         | —          | (1,034,599 ) | —          |
| Government deposits                               | (602,398 )        | (596,778 )           | —          | (596,778 )   | —          |
| Wholesale deposit                                 | (8,717 )          | (8,716 )             | —          | (8,716 )     | —          |
| Company controlled deposits                       | (583,145 )        | (577,662 )           | —          | (577,662 )   | —          |
| Federal Home Loan Bank advances                   | (988,000 )        | (988,102 )           | (988,102 ) | —            | —          |
| Long-term debt                                    | (353,248 )        | (202,887 )           | —          | (97,074 )    | (105,813 ) |
| Warrant liabilities                               | (10,802 )         | (10,802 )            | —          | (10,802 )    | —          |
| Litigation settlement                             | (93,000 )         | (93,000 )            | —          | —            | (93,000 )  |
| Derivative Financial Instruments                  |                   |                      |            |              |            |
| Customer initiated derivative interest rate swaps | (1,797 )          | (1,797 )             | —          | (1,797 )     | —          |
| Forward agency and loan sales                     | 19,847            | 19,847               | —          | 19,847       | —          |
| Rate lock commitments                             | 10,329            | 10,329               | —          | —            | 10,329     |
| U.S. Treasury and agency futures/forwards         | (444 )            | (444 )               | (444 )     | —            | —          |

The methods and assumptions used by the Company in estimating fair value of financial instruments which are required for disclosure only, are as follows:

Cash and cash equivalents. Due to their short-term nature, the carrying amount of cash and cash equivalents approximates fair value.

Loans repurchased with government guarantees. The fair value is estimated by using internally developed discounted cash flow models using market interest rate inputs as well as management's best estimate of spreads for similar collateral.

Loans held-for-investment. The fair value is estimated by using internally developed discounted cash flow models using market interest rate inputs as well as management's best estimate of spreads for similar collateral.

Federal Home Loan Bank stock. No secondary market exists for Federal Home Loan Bank stock. The stock is bought and sold at par by the Federal Home Loan Bank. Management believes that the recorded value equals the fair value.

Deposit accounts. The fair value of demand deposits and savings accounts approximates the carrying amount. The fair value



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of fixed-maturity certificates of deposit is estimated using the rates currently offered for certificates of deposit with similar remaining maturities.

Federal Home Loan Bank advances. Rates currently available for debt with similar terms and remaining maturities are used to estimate the fair value of the existing debt.

Long-term debt. The fair value of the long-term debt is estimated based on a discounted cash flow model that incorporates current borrowing rates for similar types of borrowing arrangements.

#### Fair Value Option

The Company elected the fair value option for certain items as discussed throughout the Notes above of the Notes to the Consolidated Financial Statements, herein, to mitigate a divergence between accounting losses and economic exposure.

The following table reflects the change in fair value included in earnings (and the account recorded in) for the assets and liabilities for which the fair value option has been elected.

|                           | For the Years Ended December 31, |           |           |
|---------------------------|----------------------------------|-----------|-----------|
|                           | 2014                             | 2013      | 2012      |
|                           | (Dollars in thousands)           |           |           |
| <b>Assets</b>             |                                  |           |           |
| Loans held-for-sale       |                                  |           |           |
| Net gain on loan sales    | \$401,313                        | \$200,639 | \$784,760 |
| Loans held-for-investment |                                  |           |           |
| Interest income on loans  | —                                | (779      | ) (637    |
| Other noninterest income  | 43,950                           | 29,175    | —         |
| <b>Liabilities</b>        |                                  |           |           |
| Long-term debt            |                                  |           |           |
| Other noninterest income  | \$22,058                         | \$5,117   | \$—       |
| Litigation settlement     |                                  |           |           |
| Other noninterest expense | 11,420                           | (73,900   | ) (930    |

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The following table reflects the difference between the aggregate fair value and aggregate remaining contractual principal balance outstanding as of December 31, 2014, 2013 and 2012 for assets and liabilities for which the fair value option has been elected.

|                                     | December 31, 2014<br>(Dollars in thousands) |                    |                               | December 31, 2013              |                    |                               | December 31, 2012              |                    |                               |
|-------------------------------------|---|--------------------|-------------------------------|--------------------------------|--------------------|-------------------------------|--------------------------------|--------------------|-------------------------------|
|                                     | Unpaid<br>Principal<br>Balance              | Fair Value         | Fair<br>Value<br>Over/(Under) | Unpaid<br>Principal<br>Balance | Fair Value         | Fair<br>Value<br>Over/(Under) | Unpaid<br>Principal<br>Balance | Fair Value         | Fair<br>Value<br>Over/(Under) |
| <b>Assets</b>                       |   |                    |                               |                                |                    |                               |                                |                    |                               |
| <b>Nonaccrual loans</b>             |   |                    |                               |                                |                    |                               |                                |                    |                               |
| Loans held-for-sale                 | \$—   | \$—                | \$—                           | \$—                            | \$—                | \$—                           | \$222                          | \$240              | \$18                          |
| Loans held-for-investment           | 10,757                                      | 4,487              | (6,270)                       | 10,764                         | 4,014              | (6,750)                       | 2,021                          | 2,064              | 43                            |
| <b>Total nonaccrual loans</b>       | <b>\$10,757</b>                             | <b>\$4,487</b>     | <b>(6,270)</b>                | <b>\$10,764</b>                | <b>\$4,014</b>     | <b>\$(6,750)</b>              | <b>\$2,243</b>                 | <b>\$2,304</b>     | <b>\$61</b>                   |
| <b>Other performing loans</b>       |   |                    |                               |                                |                    |                               |                                |                    |                               |
| Loans held-for-sale                 | \$1,144,320                                 | \$1,196,216        | \$51,896                      | \$1,109,517                    | \$1,140,507        | \$30,990                      | \$2,734,756                    | \$2,865,456        | \$130,700                     |
| Loans held-for-investment           | 224,934                                     | 206,125            | (18,809)                      | 257,665                        | 234,308            | (23,357)                      | 17,589                         | 18,155             | 566                           |
| <b>Total other performing loans</b> | <b>\$1,369,254</b>                          | <b>\$1,402,341</b> | <b>\$33,087</b>               | <b>\$1,367,182</b>             | <b>\$1,374,815</b> | <b>\$7,633</b>                | <b>\$2,752,345</b>             | <b>\$2,883,611</b> | <b>\$131,266</b>              |
| <b>Total loans</b>                  |   |                    |                               |                                |                    |                               |                                |                    |                               |
| Loans held-for-sale                 | \$1,144,320                                 | \$1,196,216        | \$51,896                      | \$1,109,517                    | \$1,140,507        | \$30,990                      | \$2,734,978                    | \$2,865,696        | \$130,718                     |
| Loans held-for-investment           | 235,691                                     | 210,612            | (25,079)                      | 268,429                        | 238,322            | (30,107)                      | 19,610                         | 20,219             | 609                           |
| <b>Total loans</b>                  | <b>\$1,380,011</b>                          | <b>\$1,406,828</b> | <b>\$26,817</b>               | <b>\$1,377,946</b>             | <b>\$1,378,829</b> | <b>\$883</b>                  | <b>\$2,754,588</b>             | <b>\$2,885,915</b> | <b>\$131,327</b>              |
| <b>Liabilities</b>                  |   |                    |                               |                                |                    |                               |                                |                    |                               |
| Long-term debt                      | \$(87,867)                                  | \$(83,759)         | \$4,108                       | \$(116,504)                    | \$(105,813)        | \$10,691                      | \$—                            | \$—                | \$—                           |
| Litigation settlement               | N/A (1)                                     | (81,580)           | N/A (1)                       | N/A (1)                        | (93,000)           | N/A (1)                       | N/A (1)                        | (19,100)           | N/A (1)                       |

Remaining principal outstanding is not applicable to the litigation settlement because it does not obligate the (1) Company to return a stated amount of principal at maturity, but instead return \$118.0 million based upon performance on the underlying terms in the Agreement.

Note 25 — Segment Information

The Company's operations are conducted through four operating segments: Mortgage Originations, Mortgage Servicing, Community Banking and Other, which includes the remaining reported activities. Operating segments are defined as components of an enterprise that engage in business activity from which revenues are earned and expenses incurred for which discrete financial information is available that is evaluated regularly by executive management in deciding how to allocate resources and in assessing performance. The operating segments have been determined based on the products and services offered and reflect the manner in which financial information is currently evaluated by management. Each segment operates under the same banking charter, but is reported on a segmented basis for this report. Each of the operating segments is complementary to each other and because of the interrelationships of the segments, the information presented is not indicative of how the segments would perform if they operated as independent entities. Certain prior period amounts have been reclassified to conform to current year presentation.

In January 2014, the Company reorganized the way its operations are managed based on core functions. The segments are based on an internally-aligned segment leadership structure, which is also how the results are monitored and performance assessed. The Company expects that the combination of the business model and the services that the operating segments provide will result in a competitive advantage that supports revenue and earnings. The Company's business model emphasizes the delivery of a complete set of mortgage and banking products and services, including originating, acquiring, selling and servicing one-to-four family residential mortgage loans, which we believe is distinguished by timely processing and customer service.

The Mortgage Originations segment originates, acquires and sells one-to-four family residential mortgage loans. The origination and acquisition of mortgage loans comprises the majority of the lending activity. Mortgage loans are originated through home loan centers, national call centers, the Internet and unaffiliated banks and mortgage banking and brokerage companies, where the net interest income and the gains from sales associated with these loans are recognized in the Mortgage Originations segment.

The Mortgage Servicing segment services and subservices mortgage loans, on a fee basis, for others. Also, the Mortgage Servicing segment services, on a fee basis, residential mortgages held-for-investment by the Community Banking

Flagstar Bancorp, Inc.  
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segment and mortgage servicing rights held by the Other segment. The Mortgage Servicing segment may also collect ancillary fees, such as late fees and earn income through the use of noninterest bearing escrows.

The Community Banking segment originates loans, provides deposits and fee based services to consumer, business and mortgage lending customers through its Branch Banking, Business and Commercial Banking, Government Banking, Warehouse Lending and Held-for-Investment Portfolio groups. Products offered through these teams include checking accounts, savings accounts, money market accounts, certificates of deposit, other services, consumer loans, commercial loans and warehouse lines of credit. Other financial services available to consumer and commercial customers include lines of credit, revolving credit, customized treasury management solutions, equipment leasing, inventory and accounts receivable lending and capital markets services such as interest rate risk protection products.

The Other segment includes the treasury functions, funding revenue associated with stockholders' equity, the impact of interest rate risk management, the impact of balance sheet funding activities, charges or credits of an unusual or infrequent nature that are not reflective of the normal operations of the operating segments and miscellaneous other expenses of a corporate nature. Treasury functions include administering the investment securities portfolios, balance sheet funding, interest rate risk management and MSR asset valuation, hedging and sales into the secondary market. In addition, the Other segment includes revenue and expenses related to treasury and corporate assets and liabilities and equity not directly assigned or allocated to the Mortgage Originations, Mortgage Servicing or Community Banking operating segments.

Revenues are comprised of net interest income (before the provision for loan losses) and noninterest income. Noninterest expenses are fully allocated to each operating segment. Allocation methodologies maybe subject to periodic adjustment as the internal management accounting system is revised and the business or product lines within the segments change. Also, because the development and application of these methodologies is a dynamic process, the financial results presented may be periodically revised.

The following tables present financial information by business segment for the periods indicated.

|  | Year Ended December 31, 2014 |                       |                      |              |             |
|--|------------------------------|-----------------------|----------------------|--------------|-------------|
|  | Mortgage<br>Originations     | Mortgage<br>Servicing | Community<br>Banking | Other        | Total       |
| Summary of Operations                            | (Dollars in thousands)       |                       |                      |              |             |
| Net interest income (loss)                       | \$58,180                     | \$20,873              | \$149,586            | \$17,651     | \$246,290   |
| Net gain on loan sales                           | 208,975                      | —                     | (3,181)              | 9            | 205,803     |
| Representation and warranty provision            | (10,562)                     | ) 551                 | —                    | —            | (10,011)    |
| Other noninterest income                         | 57,834                       | 57,734                | 22,096               | 27,609       | 165,273     |
| Total net interest income and noninterest income | 314,427                      | 79,158                | 168,501              | 45,269       | 607,355     |
| Provision for loan losses                        | —                            | —                     | (131,553)            | ) —          | (131,553)   |
| Asset resolution                                 | (56)                         | ) (52,789)            | ) (3,641)            | ) —          | (56,486)    |
| Depreciation and amortization expense            | (1,191)                      | ) (6,293)             | ) (5,066)            | ) (11,586)   | ) (24,136)  |
| Other noninterest expense                        | (206,917)                    | ) (121,407)           | ) (158,489)          | ) (11,811)   | ) (498,624) |
| Total noninterest expense                        | (208,164)                    | ) (180,489)           | ) (298,749)          | ) (23,397)   | ) (710,799) |
| Income (loss) before federal income taxes        | 106,263                      | (101,331)             | ) (130,248)          | ) 21,872     | (103,444)   |
| Benefit for federal income taxes                 | —                            | —                     | —                    | 33,979       | 33,979      |
| Net income (loss)                                | \$106,263                    | \$(101,331)           | ) \$(130,248)        | ) \$55,851   | \$(69,465)  |
| Intersegment revenue                             | \$9,022                      | \$17,725              | \$(2,972)            | ) \$(23,775) | ) \$—       |

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|   |             |           |           |           |             |
|---|-------------|-----------|-----------|-----------|-------------|
| Average balances                                |             |           |           |           |             |
| Loans held-for-sale                             | \$1,471,257 | \$20,077  | \$62,409  | \$—       | \$1,553,743 |
| Loans repurchased with government<br>guarantees | —           | 1,215,516 | —         | —         | 1,215,516   |
| Loans held-for-investment                       | 537         | —         | 4,121,036 | —         | 4,121,573   |
| Total assets                                    | 1,630,184   | 1,349,230 | 3,943,106 | 2,963,867 | 9,886,387   |
| Interest-bearing deposits                       | —           | —         | 5,593,349 | —         | 5,593,349   |

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Notes to the Consolidated Financial Statements

|  | Year Ended December 31, 2013 |                       |                      |             |             |
|--|------------------------------|-----------------------|----------------------|-------------|-------------|
|  | Mortgage<br>Origination      | Mortgage<br>Servicing | Community<br>Banking | Other       | Total       |
| Summary of Operations                            | (Dollars in thousands)       |                       |                      |             |             |
| Net interest income (loss)                       | \$75,774                     | \$38,031              | \$159,859            | \$(87,013)  | ) \$186,651 |
| Net gain on loan sales                           | 419,342                      | (17,606)              | ) 457                | —           | 402,193     |
| Representation and warranty provision            | —                            | (36,116)              | ) —                  | —           | (36,116)    |
| Other noninterest income                         | 94,200                       | 61,733                | 27,397               | 102,936     | 286,266     |
| Total net interest income and noninterest income | 589,316                      | 46,042                | 187,713              | 15,923      | 838,994     |
| Provision for loan losses                        | —                            | —                     | (70,142)             | ) —         | (70,142)    |
| Asset resolution                                 | (168)                        | ) (61,374)            | ) 9,501              | 8           | (52,033)    |
| Depreciation and amortization expense            | (698)                        | ) (6,431)             | ) (4,036)            | ) —         | (11,165)    |
| Other noninterest expense                        | (402,793)                    | ) (60,926)            | ) (185,608)          | ) (205,590) | ) (854,917) |
| Total noninterest expense                        | (403,659)                    | ) (128,731)           | ) (250,285)          | ) (205,582) | ) (988,257) |
| Income (loss) before federal income taxes        | 185,657                      | (82,689)              | ) (62,572)           | ) (189,659) | ) (149,263) |
| Benefit for federal income taxes                 | —                            | —                     | —                    | 416,250     | 416,250     |
| Net income (loss)                                | \$185,657                    | \$(82,689)            | ) \$(62,572)         | ) \$226,591 | \$266,987   |
| Intersegment revenue                             | \$4,505                      | \$51,198              | \$3,354              | \$(59,057)  | ) \$—       |
| Average balances                                 |                              |                       |                      |             |             |
| Loans held-for-sale                              | \$2,312,129                  | \$49,517              | \$186,764            | \$—         | \$2,548,410 |
| Loans repurchased with government guarantees     | —                            | 1,476,801             | —                    | —           | 1,476,801   |
| Loans held-for-investment                        | —                            | —                     | 4,407,177            | 3,617       | 4,410,794   |
| Total assets                                     | 2,442,375                    | 1,711,147             | 4,509,497            | 3,891,897   | 12,554,916  |
| Interest-bearing deposits                        | —                            | —                     | 6,168,679            | 7,185       | 6,175,864   |

Flagstar Bancorp, Inc.

Notes to the Consolidated Financial Statements

|  | Year Ended December 31, 2012 |                       |                      |               |               |
|--|------------------------------|-----------------------|----------------------|---------------|---------------|
|  | Mortgage<br>Origination      | Mortgage<br>Servicing | Community<br>Banking | Other         | Total         |
| Summary of Operations                            | (Dollars in thousands)       |                       |                      |               |               |
| Net interest income (loss)                       | \$99,850                     | \$47,440              | \$208,209            | \$(58,268)    | ) \$297,231   |
| Net gain on loan sales                           | 1,014,586                    | (24,410)              | ) 722                | —             | ) 990,898     |
| Representation and warranty provision            | —                            | (256,289)             | ) —                  | —             | ) (256,289)   |
| Other noninterest income                         | 124,458                      | 230,642               | 25,292               | (93,759)      | ) 286,633     |
| Total net interest income and noninterest income | 1,238,894                    | (2,617)               | ) 234,223            | (152,027)     | ) 1,318,473   |
| Provision for loan losses                        | —                            | —                     | (276,047)            | ) —           | (276,047)     |
| Asset resolution                                 | 700                          | (86,761)              | ) (5,257)            | ) (31)        | ) (91,349)    |
| Depreciation and amortization expense            | (399)                        | ) (5,859)             | ) (3,759)            | ) —           | ) (10,017)    |
| Other noninterest expense                        | (812,259)                    | ) 180,289             | (205,841)            | ) (50,518)    | ) (888,329)   |
| Total noninterest expense                        | (811,958)                    | ) 87,669              | (490,904)            | ) (50,549)    | ) (1,265,742) |
| Income (loss) before federal income taxes        | 426,936                      | 85,052                | (256,681)            | ) (202,576)   | ) 52,731      |
| Benefit for federal income taxes                 | —                            | —                     | —                    | 15,645        | 15,645        |
| Net income (loss)                                | \$426,936                    | \$85,052              | \$(256,681)          | ) \$(186,931) | ) \$68,376    |
| Intersegment revenue                             | \$16,109                     | \$25,735              | \$(9,229)            | ) \$(32,615)  | ) \$—         |
| Average balances                                 |                              |                       |                      |               |               |
| Loans held-for-sale                              | \$3,075,284                  | \$92,501              | \$3,406              | \$—           | \$3,171,191   |
| Loans repurchased with government guarantees     | —                            | 2,018,079             | —                    | —             | 2,018,079     |
| Loans held-for-investment                        | 241                          | —                     | 6,511,455            | 8,364         | 6,520,060     |
| Total assets                                     | 3,135,077                    | 2,376,169             | 6,483,269            | 2,732,255     | 14,726,770    |
| Interest-bearing deposits                        | —                            | —                     | 6,606,246            | 233,083       | 6,839,329     |

Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

Note 26 — Holding Company Only Financial Statements

The following are unconsolidated financial statements for the Company. These condensed financial statements should be read in conjunction with the Consolidated Financial Statements and Notes thereto.

Flagstar Bancorp, Inc.  
Condensed Unconsolidated Statements of Financial Condition  
(Dollars in thousands)

|   | December 31,<br>2014 | 2013         |   |
|---|----------------------|--------------|---|
| Assets  |                      |              |   |
| Cash and cash equivalents                     | \$45,726             | \$49,628     |   |
| Investment in subsidiaries (1)                | 1,570,670            | 1,618,207    |   |
| Other assets                                  | 43,225               | 40,618       |   |
| Total assets                                  | \$ 1,659,621         | \$ 1,708,453 |   |
| Liabilities and Stockholders' Equity          |                      |              |   |
| Liabilities                                   |                      |              |   |
| Long term debt                                | \$247,435            | \$247,435    |   |
| Total interest paying liabilities             | 247,435              | 247,435      |   |
| Other liabilities                             | 39,365               | 35,144       |   |
| Total liabilities                             | 286,800              | 282,579      |   |
| Stockholders' Equity                          |                      |              |   |
| Preferred Stock                               | 266,657              | 266,174      |   |
| Common stock                                  | 563                  | 561          |   |
| Additional paid in capital                    | 1,482,465            | 1,479,265    |   |
| Accumulated other comprehensive income (loss) | 8,380                | (4,831       | ) |
| Accumulated deficit                           | (385,244             | ) (315,295   | ) |
| Total stockholders' equity                    | 1,372,821            | 1,425,874    |   |
| Total liabilities and stockholders' equity    | \$ 1,659,621         | \$ 1,708,453 |   |

(1) Includes unconsolidated trusts.



Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

Flagstar Bancorp, Inc.  
Condensed Unconsolidated Statements of Operations  
(Dollars in thousands)

|   | For the Years Ended December 31, |             |           |
|---|----------------------------------|-------------|-----------|
|   | 2014                             | 2013 (1)    | 2012 (1)  |
| Income  |                                  |             |           |
| Interest  | \$228                            | \$276       | \$482     |
| Total   | 228                              | 276         | 482       |
| Expenses  |                                  |             |           |
| Interest  | 6,730                            | 6,620       | 6,894     |
| General and administrative                              | 5,682                            | 9,108       | 20,619    |
| Total   | 12,412                           | 15,728      | 27,513    |
| (Loss) income before undistributed loss of subsidiaries | (12,184                          | ) (15,452   | ) (27,031 |
| (Loss) income equity in undistributed of subsidiaries   | (63,042                          | ) 246,723   | 95,390    |
| (Loss) income before income taxes                       | (75,226                          | ) 231,271   | 68,359    |
| Benefit for income taxes                                | 5,761                            | 35,716      | 17        |
| Net (loss) income                                       | (69,465                          | ) 266,987   | 68,376    |
| Preferred stock dividends/accretion                     | (483                             | ) (5,784    | ) (5,658  |
| Net (loss) income applicable to common stock            | (69,948                          | ) 261,203   | 62,718    |
| Other comprehensive income (loss) (2)                   | 13,211                           | (3,173      | ) 6,161   |
| Comprehensive (loss) income                             | \$(56,737                        | ) \$258,030 | \$68,879  |

(1) Certain amounts within the financial statements have been restated to conform to current presentation

(2) See Consolidated Statements of Comprehensive Income for other comprehensive income (loss) detail.



Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

Flagstar Bancorp, Inc.  
Condensed Unconsolidated Statements of Cash Flows  
(Dollars in thousands)

|  | For the Years Ended December 31, |              |           |
|--|----------------------------------|--------------|-----------|
|  | 2014                             | 2013         | 2012      |
| Net (loss) income  | \$ (69,465                       | ) \$ 266,987 | \$ 68,376 |
| Adjustments to reconcile net loss to net cash provided by operating activities |                                  |              |           |
| Equity in losses (income) of subsidiaries                                      | 63,042                           | (246,723     | ) (95,390 |
| Stock-based compensation   | 3,203                            | 2,698        | 5,109     |
| Change in other assets   | (2,607                           | ) (35,613    | ) (2,590  |
| Provision for deferred tax benefit   | 2                                | 5            | 2,567     |
| Change in other liabilities  | 4,220                            | 6,178        | 18,538    |
| Net cash used in operating activities  | (1,605                           | ) (6,468     | ) (3,390  |
| Investing Activities   |                                  |              |           |
| Net change in investment in subsidiaries                                       | (2,297                           | ) (456       | ) (5,145  |
| Net cash (used) provided in investment activities                              | (2,297                           | ) (456       | ) (5,145  |
| Financing Activities   |                                  |              |           |
| Dividends paid on preferred stock  | —                                | —            | —         |
| Net cash provided financing activities   | —                                | —            | —         |
| Net decrease in cash and cash equivalents                                      | (3,902                           | ) (6,924     | ) (8,535  |
| Cash and cash equivalents, beginning of year                                   | 49,628                           | 56,552       | 65,087    |
| Cash and cash equivalents, end of year   | \$ 45,726                        | \$ 49,628    | \$ 56,552 |

Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

Note 27 — Quarterly Financial Data (Unaudited)

The following table represents summarized data for each of the quarters in 2014, 2013 and 2012.

|   | 2014  |                   |                  |                   |
|---|---|-------------------|------------------|-------------------|
|   | First<br>Quarter                              | Second<br>Quarter | Third<br>Quarter | Fourth<br>Quarter |
|   | (Dollars in thousands, except per share data) |                   |                  |                   |
| Interest income                                     | \$66,351                                      | \$71,913          | \$75,094         | \$72,203          |
| Interest expense                                    | 8,150   | 9,488             | 10,731           | 10,901            |
| Net interest income                                 | 58,201  | 62,425            | 64,363           | 61,302            |
| Provision for loan losses                           | 112,321                                       | 6,150             | 8,097            | 4,986             |
| Net interest income after provision for loan losses | (54,120 )                                     | 56,275            | 56,266           | 56,316            |
| Loan administration income                          | 7,033   | 6,196             | 5,599            | 5,478             |
| Net gain on loan sales                              | 45,342  | 54,756            | 52,175           | 53,528            |
| Net return on the mortgage servicing assets         | 16,135  | 4,994             | 1,346            | 1,607             |
| Representation and warranty provision               | 1,672   | (5,226 )          | (12,538 )        | 6,080             |
| Other noninterest income                            | 4,771   | 41,764            | 38,606           | 31,748            |
| Noninterest expense                                 | (139,252 )                                    | (121,353 )        | (179,389 )       | (139,253 )        |
| (Loss) income before income tax                     | (118,419 )                                    | 37,406            | (37,935 )        | 15,504            |
| Provision (benefit) for income taxes                | (39,996 )                                     | 11,892            | (10,303 )        | 4,428             |
| Net (loss) income                                   | (78,423 )                                     | 25,514            | (27,632 )        | 11,076            |
| Preferred stock dividends/accretion                 | (483 )  | —                 | —                | —                 |
| Net (loss) income applicable to common stock        | \$(78,906 )                                   | \$25,514          | \$(27,632 )      | \$11,076          |
| Basic (loss) income per share                       | \$(1.51 )                                     | \$0.33            | \$(0.61 )        | \$0.07            |
| Diluted (loss) income per share                     | \$(1.51 )                                     | \$0.33            | \$(0.61 )        | \$0.07            |
|   | 2013  |                   |                  |                   |
|   | First<br>Quarter                              | Second<br>Quarter | Third<br>Quarter | Fourth<br>Quarter |
|   | (Dollars in thousands, except per share data) |                   |                  |                   |
| Interest income                                     | \$94,990                                      | \$85,058          | \$78,807         | \$71,833          |
| Interest expense                                    | 39,321  | 37,962            | 36,122           | 30,630            |
| Net interest income                                 | 55,669  | 47,096            | 42,685           | 41,203            |
| Provision for loan losses                           | 20,415  | 31,563            | 4,053            | 14,112            |
| Net interest income after provision for loan losses | 35,254  | 15,533            | 38,632           | 27,091            |
| Loan administration income                          | 767   | 530               | 1,454            | 3,284             |
| Net gain on loan sales                              | 137,540                                       | 144,791           | 75,073           | 44,790            |
| Net return on the mortgage servicing assets         | 15,370  | 31,363            | 27,217           | 16,659            |
| Representation and warranty provision               | (17,395 )                                     | (28,940 )         | (5,205 )         | 15,424            |
| Other noninterest income                            | 48,661  | 72,215            | 35,757           | 32,989            |
| Noninterest expense                                 | (196,590 )                                    | (174,397 )        | (158,436 )       | (388,693 )        |
| Income (loss) before income tax                     | 23,607  | 61,095            | 14,492           | (248,456 )        |
| (Benefit) provision for income taxes                | —   | (6,108 )          | 220              | (410,362 )        |
| Net income  | 23,607  | 67,203            | 14,272           | 161,906           |
| Preferred stock dividends/accretion                 | (1,438 )                                      | (1,449 )          | (1,449 )         | (1,449 )          |
| Net income applicable to common stock               | \$22,169                                      | \$65,754          | \$12,823         | \$160,457         |
| Basic income per share                              | \$0.33  | \$1.11            | \$0.16           | \$2.79            |
| Diluted income per share                            | \$0.33  | \$1.10            | \$0.16           | \$2.77            |



Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

|   | 2012  |                   |                  |                   |
|---|---|-------------------|------------------|-------------------|
|   | First<br>Quarter                              | Second<br>Quarter | Third<br>Quarter | Fourth<br>Quarter |
|   | (Dollars in thousands, except per share data) |                   |                  |                   |
| Interest income   | \$122,891                                     | \$122,923         | \$119,742        | \$115,415         |
| Interest expense  | 48,158  | 47,445            | 46,663           | 41,474            |
| Net interest income   | 74,733  | 75,478            | 73,079           | 73,941            |
| Provision for loan losses                                     | 114,673                                       | 58,428            | 52,595           | 50,351            |
| Net (expense) interest income after provision for loan losses | (39,940                                       | ) 17,050          | 20,484           | 23,590            |
| Loan administration income                                    | 1,379   | 12                | (1,041           | ) (1,147          |
| Net gain on loan sales  | 204,853                                       | 212,666           | 334,427          | 238,953           |
| Net return on the mortgage servicing assets                   | 35,189  | 24,017            | 10,808           | 18,470            |
| Representation and warranty provision                         | (60,538                                       | ) (46,028         | ) (124,492       | ) (25,231         |
| Other noninterest income                                      | 40,494  | 49,667            | 54,035           | 54,750            |
| Noninterest expense   | (188,746                                      | ) (169,497        | ) (233,491       | ) (397,962        |
| (Loss) income before income tax                               | (7,309  | ) 87,887          | 60,730           | (88,577           |
| Provision (benefit) for income taxes                          | —   | 500               | (20,380          | ) 4,235           |
| Net (loss) income   | (7,309  | ) 87,387          | 81,110           | (92,812           |
| Preferred stock dividends/accretion                           | (1,407  | ) (1,417          | ) (1,417         | ) (1,417          |
| Net (loss) income available to common stockholders            | \$(8,716                                      | ) \$85,970        | \$79,693         | \$(94,229         |
| Basic (loss) income per share                                 | \$(0.22                                       | ) \$1.48          | \$1.37           | \$(1.75           |
| Diluted (loss) income per share                               | \$(0.22                                       | ) \$1.47          | \$1.36           | \$(1.75           |

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Flagstar Bancorp, Inc.  
Notes to the Consolidated Financial Statements

The following tables represents the restated Statements of Cash Flows for the three months ended March 31, 2014 and 2013, the six months ended June 30, 2014 and 2013, and the nine months ended September 30, 2014 and 2013.

|  | As Restated                                     |              | For the Six Months Ended |              | For the Nine Months         |              |
|--|---|--------------|--------------------------|--------------|-----------------------------|--------------|
|  | For the Three Months<br>Ended March 31,<br>2014 | 2013         | June 30,<br>2014         | 2013         | Ended September 30,<br>2014 | 2013         |
| Operating Activities   |   |              |                          |              |                             |              |
| Net (loss) income  | \$(78,423 )                                     | \$23,607     | \$(52,909 )              | \$90,810     | \$(80,541 )                 | \$105,082    |
| Adjustments to reconcile net<br>(loss) income to net cash used in<br>operating activities:               |   |              |                          |              |                             |              |
| Provision for loan losses  | 112,321   | 20,415       | 118,471                  | 51,978       | 126,567                     | 56,030       |
| Representation and warranty<br>provision   | (1,672 )  | 17,395       | 3,554                    | 46,336       | 16,092                      | 51,541       |
| Depreciation and amortization  | 5,627   | 5,404        | 11,476                   | 11,298       | 17,761                      | 17,200       |
| Deferred income taxes  | (36,711 )                                       | —            | (20,536 )                | —            | (34,894 )                   | —            |
| Changes in fair value of MSRs,<br>DOJ liability and long-term debt                                       | 11,916  | (11,422 )    | 11,860                   | 27,545       | 29,117                      | 21,549       |
| Premium, change in fair value,<br>and other non-cash changes of<br>loans                                 | (136,170 )                                      | (238,015 )   | (377,903 )               | (494,379 )   | (636,020 )                  | (725,103 )   |
| Stock-based compensation<br>expense  | 195   | —            | 1,057                    | —            | 1,692                       | —            |
| Net gain on loan and asset sales   | (48,439 )                                       | (144,574 )   | (106,724 )               | (294,748 )   | (166,680 )                  | (374,153 )   |
| Other than temporary impairment<br>losses on investment securities<br>available-for-sale                 | —   | —            | —                        | 8,789        | —                           | 8,789        |
| Net (gain) loss on transferors'<br>interest  | —   | —            | —                        | (45,534 )    | —                           | (45,534 )    |
| Net change in:   |   |              |                          |              |                             |              |
| Proceeds from sales of loans<br>held-for-sale  | 3,032,810                                       | 12,923,047   | 7,322,947                | 25,174,589   | 12,610,237                  | 33,604,525   |
| Origination and repurchase of<br>loans held-for-sale, net of<br>principal repayments                     | (4,630,407 )                                    | (11,989,413) | (10,491,780)             | (23,232,489) | (17,648,417)                | (30,946,494) |
| Repurchase of loans with<br>government guarantees, net of<br>claims and principal repayments<br>received | (56,067 )                                       | (44,943 )    | (73,247 )                | (93,383 )    | (114,520 )                  | (76,244 )    |
| (Increase) decrease in accrued<br>interest receivable  | (3,183 )  | 10,936       | (9,480 )                 | 25,342       | (12,284 )                   | 42,680       |
| Net proceeds from sales of<br>trading securities   | —   | —            | —                        | 120,122      | —                           | 120,122      |
| (Increase) decrease in other<br>assets, excludes purchase of other<br>investments                        | 14,402  | 60,180       | (17,209 )                | (74,640 )    | (82,188 )                   | (73,568 )    |
| Net charge-offs in representation<br>and warranty reserve  | (5,557 )  | (31,213 )    | (10,517 )                | (65,206 )    | (18,241 )                   | (85,129 )    |

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|   |               |             |               |             |               |             |
|---|---------------|-------------|---------------|-------------|---------------|-------------|
| Increase (decrease) in other liabilities  | (42,189 )     | (32,653 )   | 9,691         | (167,494 )  | 33,008        | (244,684 )  |
| Net cash (used in) provided by operating activities   | \$(1,861,547) | \$568,751   | \$(3,681,249) | \$1,088,936 | \$(5,959,311) | \$1,456,609 |
| Investing Activities  |               |             |               |             |               |             |
| Proceeds from sale of investment securities available-for-sale including loans that have been securitized | 1,908,949     | —           | 4,167,673     | —           | 6,532,039     | —           |
| Collection of principal on investment securities available-for-sale                                       | 30,918        | 15,378      | 69,416        | 28,409      | 117,926       | 45,769      |
| Purchase of investment securities available-for-sale and other  | (205,554 )    | —           | (669,376 )    | (20,000 )   | (755,408 )    | (436,585 )  |
| Proceeds received from the sale of held-for-investment loans  | 35,100        | 927,682     | 35,100        | 1,029,382   | 62,401        | 1,434,400   |
| Principal repayments of loans held-for-investment, net of originations                                    | (312,602 )    | 600,117     | (678,711 )    | 681,713     | (623,128 )    | 941,353     |
| Proceeds from the disposition of repossessed assets   | 10,004        | 27,285      | 21,179        | 59,499      | 29,812        | 83,139      |
| Acquisitions of premises and equipment, net of proceeds   | (7,786 )      | (9,379 )    | (16,062 )     | (19,733 )   | (26,279 )     | (27,067 )   |
| Proceeds from the sale of mortgage servicing rights   | 11,727        | 106,028     | 103,504       | 266,601     | 167,870       | 301,804     |
| Net cash provided by investing activities   | \$1,470,756   | \$1,667,111 | \$3,032,723   | \$2,025,871 | \$5,505,233   | \$2,342,813 |



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Flagstar Bancorp, Inc.

Notes to the Consolidated Financial Statements

|  | As Restated                                     |              | For the Six Months Ended |               | For the Nine Months         |               |
|--|---|--------------|--------------------------|---------------|-----------------------------|---------------|
|  | For the Three Months<br>Ended March 31,<br>2014 | 2013         | June 30,<br>2014         | 2013          | Ended September 30,<br>2014 | 2013          |
| Financing Activities   |   |              |                          |               |                             |               |
| Net increase (decrease) in deposit accounts                              | \$ 169,975                                      | \$(447,004 ) | \$ 503,583               | \$(824,228 )  | \$ 1,094,071                | \$(1,645,010) |
| Proceeds from increases in Federal Home Loan Bank Advances               | 4,332,000                                       | 2,707,000    | 10,109,996               | 2,707,000     | 13,633,000                  | 2,707,000     |
| Repayment of Federal Home Loan Bank advances                             | (4,195,000 )                                    | (2,987,000 ) | (10,066,290)             | (2,987,000 )  | (14,471,000)                | (2,979,402 )  |
| Repayment of trust preferred securities and long-term debt               | (5,427 )  | —            | (11,178 )                | —             | (18,980 )                   | (12,165 )     |
| Net receipt (disbursement) of payments of loans serviced for others      | 24,895  | (234,846 )   | 30,992                   | (279,085 )    | 38,866                      | (282,968 )    |
| Net receipt of escrow payments   | 3,040   | 3,881        | 3,453                    | 20,156        | 4,456                       | 11,440        |
| Net cash provided by (used in) financing activities                      | \$ 329,483                                      | \$(957,969 ) | \$ 570,556               | \$(1,363,157) | \$ 280,413                  | \$(2,201,105) |
| Net (decrease) increase in cash and cash equivalents                     | (61,308 )                                       | 1,277,893    | (77,970 )                | 1,751,650     | (173,665 )                  | 1,598,317     |
| Beginning cash and cash equivalents                                      | 280,505   | 952,793      | 280,505                  | 952,793       | 280,505                     | 952,793       |
| Ending cash and cash equivalents   | \$ 219,197                                      | \$ 2,230,686 | \$ 202,535               | \$ 2,704,443  | \$ 106,840                  | \$ 2,551,110  |
| Supplemental disclosure of cash flow information                         |   |              |                          |               |                             |               |
| Interest paid on deposits and other borrowings                           | \$ 6,409  | \$ 37,368    | \$ 14,010                | \$ 74,032     | \$ 23,082                   | \$ 109,158    |
| Income tax (refund) payments   | \$ 3  | \$ 6,241     | \$ 3                     | \$ 6,254      | \$(1,457 )                  | \$ 6,257      |
| Non-cash reclassification of loans originated HFI to loans HFS           | \$ 308,349                                      | \$ 281,040   | \$ 313,816               | \$ 361,503    | \$ 384,329                  | \$ 542,822    |
| Non-cash reclassification of mortgage loans originated HFS to HFI        | \$ 4,628  | \$ 62,774    | \$ 6,796                 | \$ 65,299     | \$ 15,425                   | \$ 53,208     |
| Non-cash reclassification of mortgage loans HFS to AFS securities        | \$ 1,889,129                                    | \$ —         | \$ 4,120,382             | \$ —          | \$ 6,233,914                | \$ —          |
| Mortgage servicing rights resulting from sale or securitization of loans | \$ 51,043                                       | \$ 51,043    | \$ 119,494               | \$ 237,106    | \$ 198,051                  | \$ 323,216    |
| Recharacterization of investment securities AFS to loans HFI             | \$ —  | \$ —         | \$ —                     | \$ 91,117     | \$ —                        | \$ 91,117     |
| Reconsolidation of HELOC's of variable interest entities (VIEs)          | \$ —  | \$ —         | \$ —                     | \$ 170,727    | \$ —                        | \$ 170,727    |
| Reconsolidation of long-term debt of VIEs                                | \$ —  | \$ —         | \$ —                     | \$ 119,580    | \$ —                        | \$ 119,580    |



ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURES

None.

ITEM 9A. CONTROLS AND PROCEDURES

Restatement

During the course of compiling the 2014 Consolidated Statements of Cash Flows utilizing an enhanced preparation and control process, the Company self-identified the need to reclassify certain operating, financing and investing activities in the Consolidated Statements of Cash Flows for the year ended December 31, 2013, the three months ended March 31, 2014 and 2013, the six months ended June 30, 2014 and 2013, and the nine months ended September 30, 2014 and 2013. On March 10, 2015 our audit committee concluded that our audited consolidated financial statements for the year ended December 31, 2013 should be restated, and that since this Form 10-K would be available shortly thereafter, the useful presentation, for readers of the Company's financial statements, would be to restate the 2013 financial statements in this report. We concluded that this resulted in a material weakness in our internal control over financial reporting. Specifically, the controls over the completeness and accuracy of data and the review of the classification and presentation of cash flows for certain non-routine activities were not designed effectively.

We have implemented and enhanced certain controls and procedures affecting our internal control over financial reporting as they relate to the matter identified above. Specifically, we instituted the following:

We implemented enhanced controls to ensure completeness and accuracy of data utilized in the compilation of the Statement of Cash Flows to ensure activities are properly classified in the operating, investing or financing sections of the Consolidated Statement of Cash Flows.

We have enhanced our review controls to assess and validate activity related to non-routine transactions are properly classified in the Consolidated Statement of Cash Flows.

We believe the actions detailed above, which were implemented prior to and as of the filing date of this Form 10-K, should remediate the material weakness in internal control over financial reporting however, subsequent testing to demonstrate sustainability of the enhanced controls will be required to conclude that the material weakness has been fully remediated.

Disclosure Controls and Procedures

As of the end of the period covered by this report and pursuant to Rule 13a-15 of the Securities Exchange Act of 1934 as amended (the Exchange Act), Flagstar's management, including the Chief Executive Officer and Chief Financial Officer, conducted an evaluation of the effectiveness and design of our disclosure controls and procedures (as that term is defined in Rule 13a-15(e) of the Exchange Act). Based upon that evaluation, Flagstar's Executive Officer and Chief Financial Officer concluded that Flagstar's disclosure controls and procedures were not effective specifically relating to the Statement of Cash Flows, as of the end of the period covered by this report, in recording, processing, summarizing and reporting information required to be disclosed by the Company in reports that it files or submits under the Exchange Act, within the time periods specified in the Securities and Exchange Commission's rules and forms.

Management's Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining effective internal control over financial reporting, as defined in Rule 13a-15(f) under the Exchange Act. Internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. GAAP. Internal control over financial reporting includes policies and procedures that:

- (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company;

provide reasonable assurance that transactions are recorded as necessary to permit preparation of the financial (ii) statements in accordance with U.S. GAAP, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and

(iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the Company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with existing policies or procedures may deteriorate.

With the participation of the Chief Executive Officer and Chief Financial Officer, our management conducted an assessment of the effectiveness of our internal control over financial reporting as of December 31, 2014, based on the framework and criteria established in 1992 Internal Control-Integrated Framework, issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO).

Based on this assessment, management concluded that the Company's internal control over financial reporting was not effective as of December 31, 2014 because of control deficiencies identified in the preparation and review process of the statements of cash flows that, when evaluated, constituted the material weakness discussed above.

Management's assessment of the effectiveness of our internal control over financial reporting as of December 31, 2014, has been audited by Baker Tilly Virchow Krause, LLP, our independent registered public accounting firm, as stated in their report, which is included herein.

#### Changes in Internal Control over Financial Reporting

Except as discussed previously, there have been no changes in our internal control over financial reporting that occurred during the fiscal quarter ended December 31, 2014 that have materially affected, or are reasonably likely to materially affect, such internal control over financial reporting.

#### ITEM 9B. OTHER INFORMATION

On March 12, 2015, the Board adopted resolutions to amend and restate the Company's Amended and Restated Articles of Incorporation. The Second Amended and Restated Articles of Incorporation merged a number of amendments that had been approved by the Board and the Company's shareholders in prior years, and also eliminated the Certificate of Designations of Mandatory Convertible Non-Cumulative Perpetual Preferred Stock, Series A ("Series A Preferred Stock"), the Certificate of Designations of Convertible Participating Voting Preferred Stock Series B ("Series B Preferred Stock"), and the Certificate of Designations of Mandatorily Convertible Non-Cumulative Perpetual Preferred Stock, Series D ("Series D Preferred Stock"). The Series A Preferred Stock, Series B Preferred Stock, and Series D Preferred Stock were all converted to common shares and are no longer outstanding. The Second Amended and Restated Articles of Incorporation will be effective upon making the appropriate filings with the State of Michigan.

PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS OF THE REGISTRANT AND CORPORATE GOVERNANCE

Except as set forth below, the information required by this Item 10 will be contained in our Proxy Statement relating to the 2015 Annual Meeting of Stockholders to be filed pursuant to Regulation 14A within 120 days after the end of our 2014 fiscal year.

Our Code of Business Conduct and Ethics, our Corporate Governance Guidelines and charters for our Audit Committee, Compensation Committee, and Nominating Corporate Governance Committee and copies are available at [www.flagstar.com](http://www.flagstar.com) or upon written request for stockholders to Flagstar Bancorp, Inc., Attn: James Ciroli, CFO, 5151 Corporate Drive, Troy, MI 48098.

None of the information currently posted, or posted in the future, on our website is incorporated by reference into this Form 10-K.

ITEM 11. EXECUTIVE COMPENSATION

The information required by this Item 11 will be contained in our Proxy Statement relating to the 2015 Annual Meeting of Stockholders and is hereby incorporated by reference, provided that the Compensation Committee Report shall be deemed to be furnished and not filed.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

The information required by this Item 12 will be contained in our Proxy Statement relating to the 2015 Annual Meeting of Stockholders and is hereby incorporated by reference. Reference is also made to the information appearing under Item 5 of this Form 10-K, which is incorporated herein by reference.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

The information required by this Item 13 will be contained in our Proxy Statement relating to the 2015 Annual Meeting of Stockholders and is hereby incorporated by reference.

ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES

The information required by this Item 14 will be contained in our Proxy Statement relating to the 2015 Annual Meeting of Stockholders and is hereby incorporated by reference.

PART IV

ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES

(a)(1) and (2) — Financial Statements and Schedules

The information required by these sections of Item 15 are set forth in the Index to Consolidated Financial Statements under Item 8 of this annual report on Form 10-K.

(3) — Exhibits

The following documents are filed as a part of, or incorporated by reference into, this report:

| Exhibit No. | Description   |
|-------------|---|
| 3.1         | Second Amended and Restated Articles of Incorporation of Flagstar Bancorp, Inc.   |
| 3.2*        | Sixth Amended and Restated Bylaws of the Company (previously filed as Exhibit 3.2 to the Company's Current Report on Form 8-K, dated February 2, 2009, and incorporated herein by reference).   |
| 10.1*+      | Flagstar Bancorp, Inc. 1997 Employees and Directors Stock Option Plan as amended (previously filed as Exhibit 4.1 to the Company's Form S-8 Registration Statement (No. 333-125513), dated June 3, 2005, and incorporated herein by reference).   |
| 10.2*+      | Basic Plan Document and Adoption Agreement for the Flagstar Bank 401(k) Plan (previously filed as Exhibit 4.1 to the Company's Form S-8 Registration Statement (No. 333-198320), dated August 22, 2014, and incorporated herein by reference).  |
| 10.3*+      | Flagstar Bancorp, Inc. 2006 Equity Incentive Plan (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8 K, dated May 18, 2011, and incorporated herein by reference).   |
| 10.4*       | Form of Purchase Agreement, dated as of May 16, 2008, between the Company and the purchasers named therein (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of May 16, 2008, and incorporated herein by reference).                              |
| 10.5*       | Form of First Amendment to Purchase Agreement, dated as of December 16, 2008, between the Company and the purchasers named therein (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of December 17, 2008, and incorporated herein by reference). |
| 10.6*       | Form of Warrant (previously filed as Exhibit 99.1 to the Company's Current Report on Form 8-K, dated as of December 17, 2008, and incorporated herein by reference).  |
| 10.7*       | Investment Agreement, dated as of December 17, 2008, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of December 19, 2008, and incorporated herein by reference).                            |
| 10.8*       | Form of Registration Rights Agreement, dated as of January 30, 2009, between the Company and certain management investors (previously filed as Exhibit 10.2 to the Company's Current Report on Form 8-K, dated as of February 2, 2009, and incorporated herein by reference).           |
| 10.9*       | Closing Agreement, dated as of January 30, 2009, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.3 to the Company's Current Report on Form 8-K, dated as of February 2, 2009, and incorporated herein by reference).                                 |
| 10.10*      | Warrant to purchase up to 64,513,790 shares of the Company's common stock (previously filed as Exhibit 4.1 to the Company's Current Report on Form 8-K, dated as  |

- 10.11\* of February 2, 2009, and incorporated herein by reference).  
Purchase Agreement, dated as of February 17, 2009, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of February 19, 2009, and incorporated herein by reference).
- 10.12\* Second Purchase Agreement, dated as of February 27, 2009, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of February 27, 2009, and incorporated herein by reference).
- 10.13\* Capital Securities Purchase Agreement, dated as of June 30, 2009, by and between the Company, Flagstar Statutory Trust XI, a Delaware statutory trust and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of July 1, 2009, and incorporated herein by reference).



| Exhibit No. | Description   |
|-------------|---|
| 10.14*+     | Form of Stock Award Agreement to be entered into by certain executive officers of the Company (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 28, 2009, and incorporated herein by reference).   |
| 10.15*      | Supervisory Agreement, dated as of January 27, 2010, by and between the Company and the Federal Reserve (as successor to the OTS) (previously filed as Exhibit 10.2 to the Company's Current Report on Form 8-K, dated as of January 28, 2010, and incorporated herein by reference).                                     |
| 10.16*      | Stipulation and Order of Settlement and Dismissal, dated February 24, 2012, by and among the Company, the Bank and the United States of America (previously filed as Exhibit 10.29 to the Company's Annual Report on Form 10-K, dated as of March 20, 2012, and incorporated herein by reference).                        |
| 10.17*+     | Employment Agreement, dated as of October 1, 2012, by and between Flagstar Bancorp, Inc. and Michael J. Tierney (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 3, 2012, and incorporated herein by reference).  |
| 10.18*      | Stipulation to the Issuance of a Consent Order, effective as of October 23, 2012, by and between the Office of the Comptroller of the Currency and Flagstar Bank, FSB (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 24, 2012, and incorporated herein by reference). |
| 10.19*      | Consent Order, dated October 23, 2012, by and between Flagstar Bank, FSB and the Office of the Comptroller of the Currency (previously filed as Exhibit 10.2 to the Company's Current Report on Form 8-K, dated as of October 24, 2012, and incorporated herein by reference).  |
| 10.20*      | Transaction Purchase and Sale Agreement, effective as of December 31, 2012, by and between Flagstar Bank, FSB and CIT Bank (previously filed as Exhibit 10.34 to the Company's Annual Report on Form 10-K, dated March 5, 2013, and incorporated herein by reference).  |
| 10.21*+     | Retention Agreement, dated as of February 28, 2013, by and between Flagstar Bank, FSB and Steven P. Issa (previously filed as Exhibit 10.38 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.22*+     | Offer Letter, dated February 3, 2011, executed by Joseph P. Campanelli and accepted by Daniel Landers (previously filed as Exhibit 10.39 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).   |
| 10.23*+     | Retention Agreement, dated as of February 14, 2013, by and between Flagstar Bank, FSB and Daniel Landers (previously filed as Exhibit 10.40 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.24*+     | Retention Agreement, dated as of February 21, 2013, by and between Flagstar Bank, FSB and Salvatore A. Rinaldi (previously filed as Exhibit 10.41 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.25*+     | Amended and Restated Employment Agreement, dated May 16, 2013, by and between Flagstar Bancorp, Inc and Michael J. Tierney (previously filed as Exhibit 10.42 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.26*+     | Employment Agreement, dated as of May 16, 2013, by and between Flagstar Bancorp, Inc. and Alessandro P. DiNello (previously filed as Exhibit 10.43 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).   |
| 10.27*+     |   |

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- 10.28\*+ Employment Agreement, dated as of May 16, 2013, by and between Flagstar Bancorp, Inc. and Lee M. Smith (previously filed as Exhibit 10.44 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).
- 10.29+ Letter Agreement, dated January 24, 2012, by and between Flagstar Bank, FSB and Steven J. Issa (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 9, 2013, and incorporated herein by reference).
- Amendment to Employment Agreement, dated March 2, 2015, by and between Flagstar Bancorp, Inc., Flagstar Bank, FSB and Lee M. Smith.

| Exhibit No. | Description   |
|-------------|---|
| 11          | Statement regarding computation of per share earnings incorporated by reference to Note 20 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.   |
| 12          | Statement of Computation of Ratios of Earnings to Fixed Charges and Preferred Dividends.  |
| 14*         | Flagstar Bancorp, Inc. Code of Business Conduct and Ethics (previously filed as Exhibit 14 to the Company's Annual Report on Form 10-K, dated March 16, 2006, and incorporated herein by reference)   |
| 16*         | Letter, dated as of October 30, 2014, from Baker Tilly Virchow Krause, LLP to the Securities and Exchange Commission (previously filed as Exhibit 16.1 to the Company's Current Report on Form 8-K, dated as of October 30, 2014, and incorporated herein by reference).  |
| 18*         | Letter re Change in Accounting Principles (previously filed as Exhibit 18 to the Company's Current Report on Form 8-K, dated as of May 18, 2011, and incorporated herein by reference).   |
| 21          | List of Subsidiaries of the Company.  |
| 23          | Consent of Baker Tilly Virchow Krause, LLP  |
| 31.1        | Section 302 Certification of Chief Executive Officer  |
| 31.2        | Section 302 Certification of Chief Financial Officer  |
| 32.1        | Section 906 Certification of Chief Executive Officer  |
| 32.2        | Section 906 Certification of Chief Financial Officer  |
| 101         | Financial statements from Annual Report on Form 10-K of the Company for the year ended December 31, 2014, formatted in XBRL: (i) the Consolidated Statements of Financial Condition, (ii) the Consolidated Statements of Operations, (iii) the Consolidated Statements of Comprehensive Income (Loss), (iv) the Consolidated Statements of Stockholders' Equity, (v) the Consolidated Statements of Cash Flows and (vi) the Notes to the Consolidated Financial Statements. |

\* Incorporated herein by reference

+ Constitutes a management contract or compensation plan or arrangement

Flagstar Bancorp, Inc. will furnish to any stockholder a copy of any of the exhibits listed above upon written request and upon payment of a specified reasonable fee, which fee shall be equal to the Company's reasonable expenses in furnishing the exhibit to the stockholder. Requests for exhibits and information regarding the applicable fee should be directed to "Michael C. Flynn, General Counsel" at the address of the principal executive offices set forth on the cover of this Annual Report on Form 10-K.

(b) — Exhibits. See Item 15(a)(3) above.

(c) — Financial Statement Schedules. See Item 15(a)(2) above.

[Remainder of page intentionally left blank.]

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized, on March 16, 2015.

FLAGSTAR BANCORP, INC.

By: /s/ James K. Cirolì  
 James K. Cirolì  
 Executive Vice President and Chief Financial  
 Officer (Principal Financial Officer)

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities indicated on March 16, 2015.

|     | SIGNATURE                                    | TITLE  |
|-----|--|--|
| By: | /S/ ALESSANDRO DINELLO<br>Alessandro DiNello | President and Chief Executive Officer (Principal Executive Officer)                |
| By: | /S/ JAMES K. CIROLI<br>James K. Cirolì       | Executive Vice President and Chief Financial Officer (Principal Financial Officer) |
| By: | /S/ BRYAN L. MARX<br>Bryan L. Marx           | Senior Vice President and Chief Accounting Officer (Principal Accounting Officer)  |
| By: | /S/ JOHN D. LEWIS<br>John D. Lewis           | Chairman   |
| By: | /S/ DAVID J. MATLIN<br>David J. Matlin       | Director   |
| By: | /S/ PETER SCHOELS<br>Peter Schoels           | Director   |
| By: | /S/ DAVID L. TREADWELL<br>David L. Treadwell | Director   |
| By: | /S/ JAY J. HANSEN<br>Jay J. Hansen           | Director   |
| By: | /S/ JAMES A. OVENDEN<br>James A. Ovenden     | Director   |

EXHIBIT INDEX

| Exhibit No. | Description   |
|-------------|---|
| 3.1         | Second Amended and Restated Articles of Incorporation of Flagstar Bancorp, Inc.   |
| 3.2*        | Sixth Amended and Restated Bylaws of the Company (previously filed as Exhibit 3.2 to the Company's Current Report on Form 8-K, dated February 2, 2009, and incorporated herein by reference).   |
| 10.1*+      | Flagstar Bancorp, Inc. 1997 Employees and Directors Stock Option Plan as amended (previously filed as Exhibit 4.1 to the Company's Form S-8 Registration Statement (No. 333-125513), dated June 3, 2005, and incorporated herein by reference).   |
| 10.2*+      | Basic Plan Document and Adoption Agreement for the Flagstar Bank 401(k) Plan (previously filed as Exhibit 4.1 to the Company's Form S-8 Registration Statement (No. 333-198320), dated August 22, 2014, and incorporated herein by reference).  |
| 10.3*+      | Flagstar Bancorp, Inc. 2006 Equity Incentive Plan (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8 K, dated May 18, 2011, and incorporated herein by reference).   |
| 10.4*       | Form of Purchase Agreement, dated as of May 16, 2008, between the Company and the purchasers named therein (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of May 16, 2008, and incorporated herein by reference).                              |
| 10.5*       | Form of First Amendment to Purchase Agreement, dated as of December 16, 2008, between the Company and the purchasers named therein (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of December 17, 2008, and incorporated herein by reference). |
| 10.6*       | Form of Warrant (previously filed as Exhibit 99.1 to the Company's Current Report on Form 8-K, dated as of December 17, 2008, and incorporated herein by reference).  |
| 10.7*       | Investment Agreement, dated as of December 17, 2008, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of December 19, 2008, and incorporated herein by reference).                            |
| 10.8*       | Form of Registration Rights Agreement, dated as of January 30, 2009, between the Company and certain management investors (previously filed as Exhibit 10.2 to the Company's Current Report on Form 8-K, dated as of February 2, 2009, and incorporated herein by reference).           |
| 10.9*       | Closing Agreement, dated as of January 30, 2009, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.3 to the Company's Current Report on Form 8-K, dated as of February 2, 2009, and incorporated herein by reference).                                 |
| 10.10*      | Warrant to purchase up to 64,513,790 shares of the Company's common stock (previously filed as Exhibit 4.1 to the Company's Current Report on Form 8-K, dated as of February 2, 2009, and incorporated herein by reference).  |
| 10.11*      | Purchase Agreement, dated as of February 17, 2009, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of February 19, 2009, and incorporated herein by reference).                              |
| 10.12*      | Second Purchase Agreement, dated as of February 27, 2009, between the Company and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of February 27, 2009, and incorporated herein by reference).                       |
| 10.13*      | Capital Securities Purchase Agreement, dated as of June 30, 2009, by and between the Company, Flagstar Statutory Trust XI, a Delaware statutory trust and MP Thrift Investments L.P. (previously filed as Exhibit 10.1 to the Company's Current Report on                               |

- 10.14\*+ Form 8-K, dated as of July 1, 2009, and incorporated herein by reference).  
Form of Stock Award Agreement to be entered into by certain executive officers of the Company (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 28, 2009, and incorporated herein by reference).
- 10.15\* Supervisory Agreement, dated as of January 27, 2010, by and between the Company and the Federal Reserve (as successor to the OTS) (previously filed as Exhibit 10.2 to the Company's Current Report on Form 8-K, dated as of January 28, 2010, and incorporated herein by reference).
- 10.16\* Stipulation and Order of Settlement and Dismissal, dated February 24, 2012, by and among the Company, the Bank and the United States of America (previously filed as Exhibit 10.29 to the Company's Annual Report on Form 10-K, dated as of March 20, 2012, and incorporated herein by reference).

| Exhibit No. | Description   |
|-------------|---|
| 10.17*+     | Employment Agreement, dated as of October 1, 2012, by and between Flagstar Bancorp, Inc. and Michael J. Tierney (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 3, 2012, and incorporated herein by reference).  |
| 10.18*      | Stipulation to the Issuance of a Consent Order, effective as of October 23, 2012, by and between the Office of the Comptroller of the Currency and Flagstar Bank, FSB (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 24, 2012, and incorporated herein by reference). |
| 10.19*      | Consent Order, dated October 23, 2012, by and between Flagstar Bank, FSB and the Office of the Comptroller of the Currency (previously filed as Exhibit 10.2 to the Company's Current Report on Form 8-K, dated as of October 24, 2012, and incorporated herein by reference).  |
| 10.20*      | Transaction Purchase and Sale Agreement, effective as of December 31, 2012, by and between Flagstar Bank, FSB and CIT Bank (previously filed as Exhibit 10.34 to the Company's Annual Report on Form 10-K, dated March 5, 2013, and incorporated herein by reference).  |
| 10.21*+     | Retention Agreement, dated as of February 28, 2013, by and between Flagstar Bank, FSB and Steven P. Issa (previously filed as Exhibit 10.38 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.22*+     | Offer Letter, dated February 3, 2011, executed by Joseph P. Campanelli and accepted by Daniel Landers (previously filed as Exhibit 10.39 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).   |
| 10.23*+     | Retention Agreement, dated as of February 14, 2013, by and between Flagstar Bank, FSB and Daniel Landers (previously filed as Exhibit 10.40 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.24*+     | Retention Agreement, dated as of February 21, 2013, by and between Flagstar Bank, FSB and Salvatore A. Rinaldi (previously filed as Exhibit 10.41 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.25*+     | Amended and Restated Employment Agreement, dated May 16, 2013, by and between Flagstar Bancorp, Inc and Michael J. Tierney (previously filed as Exhibit 10.42 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.26*+     | Employment Agreement, dated as of May 16, 2013, by and between Flagstar Bancorp, Inc. and Alessandro P. DiNello (previously filed as Exhibit 10.43 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).   |
| 10.27*+     | Employment Agreement, dated as of May 16, 2013, by and between Flagstar Bancorp, Inc. and Lee M. Smith (previously filed as Exhibit 10.44 to the Company's Quarterly Report on Form 10-Q, dated as of April 30, 2013, and incorporated herein by reference).  |
| 10.28*+     | Letter Agreement, dated January 24, 2012, by and between Flagstar Bank, FSB and Steven J. Issa (previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, dated as of October 9, 2013, and incorporated herein by reference).   |
| 10.29+      | Amendment to Employment Agreement, dated March 2, 2015, by and between Flagstar Bancorp, Inc., Flagstar Bank, FSB and Lee M. Smith.   |
| 11          | Statement regarding computation of per share earnings incorporated by reference to Note 20 of the Notes to the Consolidated Financial Statements, in Item 8. Financial Statements and Supplementary Data, herein.   |
| 12          |   |

Statement of Computation of Ratios of Earnings to Fixed Charges and Preferred Dividends.

14\* Flagstar Bancorp, Inc. Code of Business Conduct and Ethics (previously filed as Exhibit 14 to the Company's Annual Report on Form 10-K, dated March 16, 2006, and incorporated herein by reference)

16\* Letter, dated as of October 30, 2014, from Baker Tilly Virchow Krause, LLP to the Securities and Exchange Commission (previously filed as Exhibit 16.1 to the Company's Current Report on Form 8-K, dated as of October 30, 2014, and incorporated herein by reference).

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| Exhibit No. | Description   |
|-------------|---|
| 18*         | Letter re Change in Accounting Principles (previously filed as Exhibit 18 to the Company's Current Report on Form 8-K, dated as of May 18, 2011, and incorporated herein by reference).   |
| 21          | List of Subsidiaries of the Company.  |
| 23          | Consent of Baker Tilly Virchow Krause, LLP  |
| 31.1        | Section 302 Certification of Chief Executive Officer  |
| 31.2        | Section 302 Certification of Chief Financial Officer  |
| 32.1        | Section 906 Certification of Chief Executive Officer  |
| 32.2        | Section 906 Certification of Chief Financial Officer  |
| 101         | Financial statements from Annual Report on Form 10-K of the Company for the year ended December 31, 2014, formatted in XBRL: (i) the Consolidated Statements of Financial Condition, (ii) the Consolidated Statements of Operations, (iii) the Consolidated Statements of Comprehensive Income (Loss), (iv) the Consolidated Statements of Stockholders' Equity, (v) the Consolidated Statements of Cash Flows and (vi) the Notes to the Consolidated Financial Statements. |
| *           | Incorporated herein by reference  |
| +           | Constitutes a management contract or compensation plan or arrangement   |