

AGL RESOURCES INC  
Form U-13-60  
May 03, 2004  
#

Form U-13-60

Mutual and Subsidiary Service Companies

Revised February 7, 1980

**ANNUAL REPORT**

For the Year Ended

December 31, 2003

To The

**U.S. SECURITIES AND EXCHANGE COMMISSION**

OF

**AGL SERVICES COMPANY**

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(Exact Name of Reporting Company)

Subsidiary Service Company

( Mutual or Subsidiary )

Date of Incorporation: July 25, 2000

If not Incorporated, Date of Organization \_\_\_\_\_

State or Sovereign Power Under Which Incorporated or Organized: State of Georgia

Location of Principal Executive Offices of Reporting Company:

**Ten Peachtree Place, N.W.**

**Atlanta, Georgia 30309**

Name, title, and address of officers to whom correspondence concerning this report should be addressed:

**Bryan E. Seas**

**Vice President and Controller**

**Ten Peachtree Place, N.W.**

**Atlanta, Georgia 30309**

Name of Principal Holding Company Whose Subsidiaries are served by Reporting Company:

**AGL RESOURCES INC.**

INSTRUCTIONS FOR USE OF FORM U-13-60

1. Time of Filing. Rule 94 provides that on or before the first day of May in each calendar year, each mutual service company and each subsidiary service company as to which the Commission shall have made a favorable finding pursuant to Rule 88, and every service company whose

application for approval or declaration pursuant to Rule 88 is pending shall file with the Commission an annual report on form U-13-60 and in accordance with the Instructions for that form.

2. Number of Copies. Each annual report shall be filed in duplicate. The company should prepare and retain at least one extra copy for itself in case correspondence with reference to the report become necessary.
3. Period Covered by Report. The first report filed by any company shall cover the period from the date the Uniform System of Accounts was required to be made effective as to that company under Rules 82 and 93 to the end of that calendar year. Subsequent reports should cover a calendar year.
4. Report Format. Reports shall be submitted on the forms prepared by the Commission. If the space provided on any sheet of such form is inadequate, additional sheets may be inserted of the same size as a sheet of the form or folded to such size.
5. Money Amounts Displayed. All money amounts required to be shown in financial statements may be expressed in whole dollars, in thousands of dollars or in hundred thousands of dollars, as appropriate and subject to provisions of Regulation S-X ( 210.3-01(b)).
6. Deficits Displayed. Deficits and other like entries shall be indicated by the use of either brackets or a parenthesis with

corresponding reference in footnotes. (Regulation S-X, 210.3-01(c))

7. Major Amendments or Corrections. Any company desiring to amend or correct a major omission or error in a report after it has been filed with the Commission shall submit an amended report including only those pages, schedules, and entries that are to be amended or corrected. A cover letter shall be submitted requesting the Commission to incorporate the amended report changes and shall be signed by a duly authorized officer of the company.
  
8. Definitions. Definitions contained in Instruction 01-8 to the Uniform System of Accounts for Mutual Service companies and Subsidiary Service companies, Public Utility Holding Company Act of 1935, as amended February 2, 1979 shall be applicable to words or terms used specifically within this Form U-13-60.
  
9. Organization Chart. The service company shall submit with each annual report a copy of its current organization chart.
  
10. Methods of Allocation. The service company shall submit with each annual report a listing of the currently effective methods of allocation being used by the service company and on file with the Securities and Exchange Commission pursuant to the Public Utility Holding Company Act of 1935.
  
11. Annual Statement of Compensation for Use of Capital Billed. The

service company shall submit with each annual report a copy of the annual statement supplied to each associate company in support of the amount of compensation for use of capital billed during the calendar year.

## LISTING OF SCHEDULES AND ANALYSIS OF ACCOUNTS

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## ANNUAL REPORT OF AGL SERVICES COMPANY

## SCHEDULE I

## COMPARATIVE BALANCE SHEET

Give balance sheet of the Company as of December 31 of the current and prior year.

ACCOUNT	ASSETS AND OTHER DEBTS	Balance At 12/31/03	Balance At 12/31/02
	<b>SERVICE COMPANY PROPERTY</b>		
<b>121</b>	Nonutility Property (Schedule II)	96,381,153	89,116,530
<b>107</b>	Construction WIP	7,822,101	21,614,660
	<b>Total Other Property &amp; Investments</b>	<b>104,203,254</b>	<b>110,731,190</b>
<b>108</b>	Less Accumulated provision for depreciation and amortization of service company property (Schedule III)		
		<b>(26,204,623)</b>	<b>(40,442,682)</b>
	<b>Net Service Company Property</b>	<b>77,998,631</b>	<b>70,288,508</b>
	<b>INVESTMENTS</b>		



123	Investments in associated companies (Schedule IV)	-	-
124	Other investments (Schedule IV)	-	-
	<b>Total Investments</b>		

**CURRENT AND ACCRUED ASSETS**

131	Cash	15,950,968	5,485,516
134	Special deposits	-	-
135	Working funds	-	-
136	Temporary cash investments (Schedule IV)	-	-
141	Notes receivable	-	-
143	Accounts receivable	383,943	4,098,872
144	(Less) Accum. Prov. For Uncollectible Acct.- Credit	-	-
146	Accounts Receivable from Assoc. Companies	345,058	(96,706)
152	Fuel stock expenses undistributed (Schedule VI)	-	-
154	Materials and supplies	1,904	36
163	Stores expense undistributed  (Schedule VII)	1,800	1,800
165	Prepayments	3,669,645	4,608,482
174	Miscellaneous current and accrued assets (Schedule VIII)	-	-
	<b>Total Current and Accrued Assets</b>	<b>20,353,318</b>	<b>14,098,000</b>

**DEFERRED DEBITS**

181	Unamortized debt expense	-	-
182.3	Other Regulatory Assets	-	(1,244,910)
184	Clearing accounts	53,386	-
186	Miscellaneous deferred debits  (Schedule IX)	112,203	338,739
188	Research, development, or demonstration expenditures (Schedule X)	-	-
190	Accumulated deferred income taxes	-	-

<b>Total Deferred Debits</b>	<b>165,589</b>	<b>(906,171)</b>
<b>TOTAL ASSETS AND OTHER DEBITS</b>	<b>98,517,538</b>	<b>83,480,337</b>

## ANNUAL REPORT OF AGL SERVICES COMPANY

## SCHEDULE I

## COMPARATIVE BALANCE SHEET (Continued)

<b>ACCOUNT</b>	<b>LIABILITIES AND PROPRIETARY CAPITAL</b>	<b>Balance At 12/31/03</b>	<b>Balance At 12/31/02</b>
<b>PROPRIETARY CAPITAL</b>			
201	Common stock issued (Schedule XI)	(100)	(100)
207	Premium on capital stock	(2,641,505)	-
208	Other Paid-In Capital	3,393,544	668,424
216	Unappropriated retained earnings (Schedule XI)		
		43,396,539	49,186,353
	<b>Total Proprietary Capital</b>	<b>44,148,478</b>	<b>49,854,677</b>
<b>OTHER NONCURRENT LIABILITIES</b>			
228.2	Accumulated provisions for injuries and damages		
		(2,159,785)	-
228.3	Accumulated provisions for pensions and benefits		
		(26,792,045)	(66,948,455)
	<b>Total Other Noncurrent Liabilities</b>	<b>(28,951,830)</b>	<b>(66,948,455)</b>
<b>CURRENT AND ACCRUED LIABILITIES</b>			
231	Notes payable	-	-
232	Accounts payable	(32,413,365)	(41,625,939)
233	Notes payable to associated companies (Schedule XIII)		
		-	-
234	Accounts payable to associated companies (Schedule XIII)		

		(106,143,442)	(70,414,653)
236	Taxes accrued	31,674,290	29,660,904
237	Interest accrued	-	-
238	Dividends declared	-	-
241	Tax collections payable	(606,941)	(1,110,629)
242	Miscellaneous current and accrued liabilities (Schedule (XIII))	(2,077,188)	(2,393,672)
	<b>Total Current and Accrued</b>		
	<b>Liabilities</b>	<b>(109,566,646)</b>	<b>(85,883,989)</b>
<b>DEFERRED CREDITS</b>			
252	Customer advances for construction	-	-
253	Other Deferred Credits	(331,569)	(1,057,100)
255	Accumulated deferred investment tax credits	-	-
	<b>Total Deferred Credits</b>	<b>(331,569)</b>	<b>(1,057,100)</b>
<b>ACCUMULATED DEFERRED INCOME TAXES</b>			
281 /1	Accumulated deferred income taxes Accelerated amortization property	(3,815,971)	20,554,530
283 /1	Accumulated deferred income taxes other	-	-
	<b>TOTAL LIABILITIES AND PROPRIETARY CAPITAL</b>	<b>(98,517,538)</b>	<b>(83,480,337)</b>

/1 The FERC account #281 and #283 balances are accumulated deferred income tax assets for AGL Services Company. They are recorded in the liability section of the balance sheet because on a consolidated basis these accounts are liabilities for AGL Resources Inc.

## ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

## SCHEDULE II

## SERVICE COMPANY PROPERTY

ACCOUNT	DESCRIPTION	BALANCE AT 12/31/02	ADDITIONS	RETIREMENTS OR SALE	OTHER CHANGES	BALANCE AT 12/31/03
					1/	
363.5	Other Equipment	964,212	-	-	-	964,212
379	Measuring & Reg. Station Equip.	71,904	25,080	-	-	96,984
390	Structures and Improvements	20,122,926	17,136,089	(26,881,711)	3,414,428	13,791,732
391	Office Furniture and Equipment	60,582,966	30,834,262	(12,047,044)	(5,993,280)	73,276,904
393	Stores Equipment	141,484	-	(128,803)	-	12,681
394	Tools, Shop, & Garage Equipment	1,213,134	5,776	(2,922)	-	1,215,988
395	Laboratory Equipment	44,755	-	-	-	44,755
396	Power Operated Equipment	5,046	-	-	-	5,046
397	Communication Equipment	2,585,018	250,256	(10,176)	1,419,321	4,244,419
398	Miscellaneous Equipment	3,385,082	63,873	(985,480)	164,957	2,628,432

<b>107</b>	<b>Construction Work In Progress</b>	<b>21,614,663</b>	35,615,364	-	(49,407,926)	<b>7,822,101</b>
	<b>TOTAL</b>	<b>110,731,190</b>	<b>83,930,700</b>	<b>(40,056,136)</b>	<b>(50,402,500)</b>	<b>104,203,254</b>

**1/**

The totals in the column labeled "Other Changes" represent assets transferred to/from associated companies.

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year December 31, 2003

SCHEDULE III

ACCUMULATED PROVISION FOR DEPRECIATION AND  
AMORTIZATION OF SERVICE COMPANY PROPERTY

ACCOUNT	DESCRIPTION	BALANCE AT 12/31/02	ADDITIONS CHARGES TO ACCT. #403	RETIREMENTS	OTHER CHARGES AND (DEDUCT) 1/	BALANCE AT 12/31/03
363.5	OTHER EQUIPMENT	17,385	33,610	-	-	50,995
379	MEASURING & REGULATING					

<b>STATION EQUIPMENT</b>					
	<b>1,472</b>	1,963	-	-	<b>3,435</b>
<b>390 STRUCTURE AND IMPROVEMENTS</b>	<b>14,076,391</b>	573,372	(15,832,043)	2,394,210	<b>1,211,930</b>
<b>391 OFFICE FURNITURE AND EQUIPMENT</b>	<b>23,273,601</b>	8,516,646	(7,415,846)	(3,621,735)	<b>20,752,666</b>
<b>393 STORES EQUIPMENT</b>	<b>37,588</b>	2,566	(34,952)	-	<b>5,202</b>
<b>394 TOOLS, SHOP, &amp; GARAGE EQUIPMENT</b>	<b>416,677</b>	75,960	(2,378)	-	<b>490,259</b>
<b>395 LABORATORY EQUIPMENT</b>	<b>22,694</b>	3,435	-	-	<b>26,129</b>
<b>396 POWER OPERATED EQUIPMENT</b>	<b>10,769</b>	726	-	-	<b>11,495</b>
<b>397 COMMUNICATION EQUIPMENT</b>	<b>1,795,939</b>	122,654	(3,595)	984,706	<b>2,899,704</b>
<b>398 MISCELLANEOUS EQUIPMENT</b>	<b>790,166</b>	388,075	(431,809)	6,376	<b>752,808</b>
<b>TOTAL</b>	<b>40,442,682</b>	<b>9,719,007</b>	<b>(23,720,623)</b>	<b>(236,443)</b>	<b>26,204,623</b>

1/

The totals in the column labeled "Other Changes and (Deduct)" represent transfers of assets to/from the services company to associated companies.

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year December 31, 2003

SCHEDULE IV



INVESTMENTS

INSTRUCTIONS:

Complete the following schedule concerning investments.

Under Account 124, Other Investments , state each investment separately, with description, including the name of issuing company, number of shares or principal amount, etc.

Under Account 136, Temporary Cash Investments , List each investment separately.

	<b>DESCRIPTION</b>	<b>BALANCE AT 12/31/03</b>	<b>BALANCE AT 12/31/02</b>
ACCOUNT 123	INVESTMENT IN ASSOCIATE COMPANIES		
ACCOUNT 124	OTHER INVESTMENTS		
ACCOUNT 136	TEMPORARY CASH INVESTMENTS		

**NOT APPLICABLE**



## ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

## SCHEDULE V

## ACCOUNTS RECEIVABLE FROM ASSOCIATE COMPANIES

## INSTRUCTIONS:

Complete the following schedule listing accounts receivable from each associate company. Where the service company has provided accommodation or convenience payments for associate companies, a separate listing of total payments for each associate company by subaccount should be provided.

ACCOUNT	DESCRIPTION	BALANCE AT	BALANCE AT
		12/31/03	12/31/02
<b>146</b>	<b>ACCOUNT RECEIVABLE FROM ASSOCIATE COMPANIES</b>		
	AGL Investments, Inc.	19,124,558	20,429,225
	Chattanooga Gas Company	13,030,681	5,080,798
	Atlanta Gas Light Company	(226,193)	(3,381,970)
	Virginia Natural Gas, Inc.	17,900,012	1,209,196
	Trustees Investments, Inc.	147,525	220,195
	Georgia Gas Company	386,002	386,002
	AGL Rome Holdings, Inc.	1,574,992	-

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	Utilipro, Inc	-	1,851,466
	AGL Propane Services, Inc.	2,968,304	1,475,261
	Southeastern LNG, Inc.	328,502	532,536
	Customer Care Services, Inc.	948,867	-
	Sequent Energy Management, LP	20,877,891	25,930,150
	Pivotal Energy Services, Inc.	90	88
	Pinnacle LNG, Inc.	100	-
	AGL Capital Corporation	(76,716,273)	(53,829,653)
<b>1/</b>	<b>TOTAL</b>	<b>345,058</b>	<b>(96,706)</b>

**ANALYSIS OF CONVENIENCE OR ACCOMMODATION  
PAYMENTS:**

**TOTAL  
PAYMENTS**

Not Applicable

**1/**

In the 2002 filing, the balance was netted with receivables and reported as a net payable. As required by the PUHCA staff comments,[Finding #23 (Item 46)], we have broken out both 2002 and 2003 receivables and payables and show them separately.

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE VI

FUEL STOCK EXPENSES UNDISTRIBUTED

INSTRUCTIONS:

Report the amount of labor and expenses incurred with respect to fuel stock expenses during the year and indicate amount attributable to each associate company. Under the section headed "Summary" listed below give an overall report of the fuel functions performed by the service company.

DESCRIPTION	LABOR	EXPENSES	TOTAL
-------------	-------	----------	-------

ACCOUNT 152 - FUEL STOCK EXPENSES UNDISTRIBUTED			
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**NOT APPLICABLE**



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE VII

STORES EXPENSE UNDISTRIBUTED

**INSTRUCTIONS:**

Report the amount of labor and expenses incurred with respect to stores expense during the year and indicate amount attributable to each associate company.

<b>DESCRIPTION</b>	<b>LABOR</b>	<b>EXPENSES</b>
ACCOUNT 163 - STORES EXPENSE UNDISTRIBUTED		<b>1,800</b>





ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE VIII

MISCELLANEOUS CURRENT AND ACCRUED ASSETS

INSTRUCTIONS:

Provide detail of items in this account. Items less than \$10,000 may be grouped, showing the number of items in each group.

DESCRIPTION	BALANCE AT 12/31/03	BALANCE AT 12/31/02
ACCOUNT 174 -		
MISCELLANEOUS CURRENT AND ACCRUED ASSETS		

**NOT APPLICABLE**

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE IX

## MISCELLANEOUS DEFERRED DEBIT

## INSTRUCTIONS:

Provide detail of items in this account. Items less than \$10,000 may be grouped, showing the number of items in each class.

ACCOUNT	DESCRIPTION	BALANCE AT 12/31/03	BALANCE AT 12/31/02
<b>186</b>	<b>MISCELLANEOUS DEFERRED DEBITS</b>		
	Pension asset		-
	Software License	343	1,598
	Unrecovered Accrued Vacation Cost	-	-
	PCB Research	25,523	12,983
	Coop Mktg TRANSCO	(21,695)	(21,695)
	Coop Mktg SONAT	(297,143)	(347,276)
	Robur Commercialization Project	(90,850)	(90,850)
	Caroline Street Facility Project	16,293	247,814
	Other Work in Progress-Misc	479,732	532,415
	Other Item	-	3,750
	<b>TOTAL</b>	<b>112,203</b>	<b>338,739</b>



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE X

RESEARCH, DEVELOPMENT OR DEMONSTRATION EXPENDITURES

INSTRUCTIONS:

Provide a description of each material research, development, or demonstration project that incurred cost by the service company during year.

DESCRIPTION	AMOUNT
ACCOUNT 188 - RESEARCH, DEVELOPMENT OR DEMONSTRATION EXPENDITURES	<b>NOT APPLICABLE</b>





ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE XI

PROPRIETARY CAPITAL

<b>ACCOUNT</b>	<b>CLASS OF STOCK</b>	<b>NUMBER OF SHARES AUTHORIZED</b>	<b>PAR OR STATED VALUE PER SHARE</b>	<b>OUTSTANDING AT 12/31/03</b>
201	Common Stock Issued	100	1	100
	<b>TOTAL</b>	<b>100</b>	<b>1</b>	<b>100</b>

**INSTRUCTIONS:**

Classify amounts in each account with brief explanation, disclosing the general nature of transactions that gave rise to the reported amounts.

	<b>DESCRIPTION</b>	<b>AMOUNT</b>
ACCOUNT 211	MISCELLANEOUS PAID-IN-CAPITAL	
ACCOUNT 215	APPROPRIATED RETAINED EARNINGS	
	<b>NOT APPLICABLE</b>	

**INSTRUCTIONS:**

Give particulars concerning net income or (loss) during the year, distinguishing between compensation for the use of capital owed or net loss remaining from servicing non-associates per the General Instructions of the Uniform System of Accounts. For dividends paid during the year in cash or otherwise, provide rate percentage, amount of dividend, date declared and date paid.

<b>ACCOUNT</b>	<b>DESCRIPTION</b>	<b>BALANCE AT 12/31/02</b>	<b>NET INCOME OR (LOSS)</b>	<b>OTHER CHANGES</b>	<b>DIVIDENDS PAID</b>	<b>BALANCE AT 12/31/03</b>
216	Unappropriated retained earnings	49,186,353	597,850	(8,203,939)	1,816,275	43,396,539
<b>TOTAL</b>						

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE XII

LONG-TERM DEBT

INSTRUCTION:

Advances from associate companies should be reported separately for advances on notes, and advances on open account. Name of associate .companies from which advances were received shall be shown under the class and series of obligation column. For Account 224 Other Long-Term Debt provide the name of creditor company or organization, terms of the obligation, date of maturity, interest rate, and the amount authorized and outstanding.

ACCOUNT 223 ADVANCES FROM ASSOCIATE COMPANIES

ACCOUNT 224 OTHER LONG TERM DEBT

**NOT APPLICABLE**



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE XIII

CURRENT AND ACCRUED LIABILITIES

INSTRUCTIONS:

Provide balance of notes and accounts payable to each associate company. Give description and amount of miscellaneous current and accrued liabilities. Items less than \$10,000 may be grouped, showing the number of items in each group.

<b>ACCOUNT</b>	<b>DESCRIPTION</b>	<b>BALANCE AT 12/31/03</b>	<b>BALANCE AT 12/31/02</b>
<b>233</b>	<b>Note Payable to Associate Companies</b> NOT APPLICABLE	-	-
<b>234</b>	<b>Account Payable to Associate Companies</b>		

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	Atlanta Gas Light Company	(359,225,135)	(19,930,520)
	Virginia Natural Gas, Inc.	(7,754,771)	(1,238,821)
	Georgia Natural Gas Company	(12,090,266)	(16,695,532)
	AGL Peaking Services, Inc.	(2,987,621)	(2,920,561)
	AGL Capital Trust I	(488,365)	(359,701)
	AGL Rome Holdings, Inc.	-	(17,735)
	AGL Energy Corporation	(43,564)	(17,092)
	Customer Care Services, Inc.	-	(8,048,980)
	Global Energy Resource Insurance Corporation	(2,181,786)	(62,852)
	AGL Capital Trust II	(6,003,883)	(5,702,692)
	Sequent, LLC	(6,143,591)	(3,122,719)
	Pivotal Propane of Virginia, Inc.	(202,724)	-
	Distribution Operations Corporate	(2,028)	(211,631)
	AGL Capital Corporation	290,980,292	(12,085,817)
<b>1/</b>	<b>TOTAL</b>	<b>(106,143,442)</b>	<b>(70,414,653)</b>

**242 Miscellaneous Current and Accrued Liabilities**

	Unclaimed Customer Credit & Checks	23,249	23,249
	Accrued Relocation Liability	(114,284)	(333,674)
	Escheat- Deposit Balance- 2001	(692,407)	(721,331)
	Retired Savings Plus Company Matching	(156,448)	(116,698)
	Retired Savings Plus Employee Matching	(285,297)	(225,837)
	Retired Savings Plus General Loan	(72,829)	(24,586)
	NSP Employee Contribution	(371,121)	(736,745)
	NSP Company Contribution	(408,050)	(258,050)
	<b>TOTAL</b>	<b>(2,077,188)</b>	<b>(2,393,672)</b>

1/

In the 2002 filing, the balance was netted with receivables and reported as a net payable. As required by the PUHCA staff comments,[Finding #23 (Item 46)], we have broken out both 2002 and 2003 receivables and payables and show them separately.

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE XIV

NOTES TO FINANCIAL STATEMENTS

INSTRUCTIONS:

The space below is provided for important notes regarding the financial statements or any account thereof. Furnish particulars as to any significant contingent assets or liabilities existing at the end of the year. Notes relating to financial statements shown elsewhere in this report may be indicated here by reference.



1.

## **SIGNIFICANT ACCOUNTING POLICIES**

### **General**

AGL Services Company (the Company) is a subsidiary of AGL Resources Inc. (AGL Resources) which renders services to AGL Resources and its subsidiaries. The Company was established in accordance with the Public Utility Holding Company Act of 1935 (PUHCA). All the costs associated with the Company are allocated to the operating segments in accordance with PUHCA. The financial statements are prepared in conformity with accounting principles generally accepted in the United States of America.

### **Property, Plant and Equipment**

Property, plant and equipment includes property that is in use and under construction, and is reported at cost. A gain or loss is recorded for retired or otherwise disposed of property.

### **Depreciation Expense**

Depreciation expense for the Company is computed on a straight-line basis over a period of 1 to 35 years.

### **Use of Accounting Estimates**

Management makes estimates and assumptions when preparing financial statements. Those estimates and assumptions affect various matters, including:

- 

reported amounts of certain assets and liabilities in the Company's balance sheets as of the dates of the financial statements

•

disclosure of contingent assets and liabilities as of the dates of the financial statements

•

reported amounts of certain expenses in the Company's statement of income during the reported periods

Those estimates involve judgments with respect to, among other things, future economic factors that are difficult to predict and are beyond management's control. Consequently, actual amounts could differ from estimates.

2.

## **INCOME TAX**

The Company has two categories of income taxes in its balance sheets and statements of income: current and deferred. The Company's current income tax expense consists of federal and state income tax less applicable tax credits. The Company's deferred income tax expense generally is equal to the changes in the deferred income tax liability during the year.

### **Accumulated Deferred Income Tax Assets and Liabilities**

The Company reports some of its assets and liabilities differently for financial accounting purposes than it does for income tax purposes. The tax effects of the difference in those items are reported as deferred income tax assets or liabilities in The Company's balance sheets. The assets and liabilities are measured utilizing income tax rates that are currently in effect.

Components of income tax expense shown in the Comparative Income statement for the year ended December 31, 2003 are as follows:

<b>Included in Expenses:</b>	<b>Amount</b>
Current Income Taxes	
Federal	13,235,462
State	1,976,073
Deferred Income Taxes	
Federal	(12,796,123)
State	(1,902,302)
<b>TOTAL</b>	<b>513,110</b>

Reconciliation between the statutory federal income tax rate and the effective rate for the year ended December 31, 2003 is as follows:

<b>Income Tax Expense:</b>	<b>Amount</b>
Computed tax expense	(29,659)
State income tax, net of federal income tax benefit	
	47,951
Other net	494,818
<b>Total income tax expense</b>	<b>513,110</b>

Components that give rise to the net accumulated deferred income tax liability, as of December 31, 2003 are as follows:

<b>Accumulated Deferred income tax assets:</b>	<b>Amount</b>
Federal	(3,526,648)
State	(289,323)
<b>TOTAL</b>	<b>(3,815,971)</b>

3.

### **SERVICE AGREEMENTS**

The Company has entered into agreements under which it renders services at cost, to AGL Resources and its subsidiaries. The Company's affiliates include the following: AGL Resources Inc., Trustees Investment, Inc., AGL Peaking Services, Inc., AGL Rome Holdings, Inc., AGL Energy Corporation, AGL Propane Services, Inc., Virginia Natural Gas, Inc., AGL Investments, Inc., AGL Networks, LLC, AGL Capital Corporation, Southeastern LNG, Inc., Customer Care Services, Inc., Global Energy Resources Insurance Company, Sequent Energy Management, LP, Sequent Energy Marketing, LP, Georgia Natural Gas Company, Atlanta Gas Light Company, Chattanooga Gas Company. The Company's services include Engineering, Finance, Treasury, Tax, Accounting, Internal Audit, Public Relations, Employee Relations, Marketing, Information Resources, Purchasing, and other services with respect to business and operations.

4.

### **EMPLOYEE BENEFIT PLANS**

Substantially all of The Company's employees are eligible to participate in its employee benefit plans.

#### **Pension Benefit**

All employees of The Company are covered under a defined benefit retirement plan ( Retirement Plan ) sponsored by AGL Resources Inc. A defined benefit plan specifies the amount of benefits an eligible plan participant eventually will receive using information about the participant. The Company generally calculates the benefits under the Retirement Plan based on age, years of service, and pay. The Company's employees do not contribute to the Retirement Plan. The Company funds the plan by contributing annually the amount required by applicable regulations and as recommended by its actuary. The Company calculates the amount of funding using an actuarial method called the projected unit credit cost method. The Retirement Plan's assets consist primarily of marketable securities, corporate obligations, U.S. government obligations, insurance contracts, mutual funds, and cash equivalents.

Effective July 1, 2000, the benefit formula for the Retirement Plan was amended and changed from a final average earnings formula to a career average earnings formula for participants under age 50. The final average earnings plan

will continue 10 years for participants over age 50, and then will convert to a career average earnings formula. Due to the above amendment, AGL Resources' projected benefit obligation has been reduced.

### **Postretirement Benefits**

The Company also participates in an AGL Resources Inc. sponsored defined benefit postretirement health care and life insurance plans, which cover nearly all employees if they reach retirement age while working for The Company. The benefits under these plans are generally calculated based on age and years of service.

Some retirees contribute a portion of health care plan costs. Retirees do not contribute toward the cost of the life insurance plan. The Company's contribution to the Postretirement benefit plan was in the amount \$10,542,516.

On July 1, 2002, AGL Resources announced changes to the medical and dental benefits for all retirees. AGL Resources will no longer offer retiree medical benefits for anyone hired after July 1, 2002. Effective August 1, 2002, the retiree medical plan requires a 20% contribution by the retiree to the medical premium and a 50% contribution of the medical premium for spousal coverage. Effective September 1, 2002, the retirees will be required to contribute 100% of the dental premium.

### **Employee Savings Plan Benefits**

The Company participates in an AGL Resources Inc. sponsored RSP Plan, a defined contribution benefit plan. In a defined contribution benefit plan, the benefits a participant ultimately receives come from regular contributions to a participant account. Under the RSP Plan, The Company made matching contributions to participant accounts in the amount of \$4,383,487.

AGL Resources Inc. NSP, an unfunded, nonqualified plan similar to the RSP Plan, in which The Company participates, provides an opportunity for eligible employees to contribute additional amounts for retirement savings once they have reached the maximum contribution amount in the RSP Plan. The Company contributions to the NSP were not significant.

5.

### **MONEY POOL**

The parent Company and its subsidiaries participate in the System Money Pool (Pool), which is administered by the Services Company on behalf of the participants. The operation of the Pool was authorized by the Securities and Exchange Commission in PUCHA release No. 35-27243 (File No. 70-9707).

Participants contribute the amount of their available funds each day to the Pool. The funds requirements of the participants, with the exception of the Parent Company, are satisfied by advances from the Pool.

At December 31, 2003, the detail of the Pool balance by affiliate was as follows:

**INVESTMENTS IN POOL:**

AGL Investments, Inc.	19,124,558
Trustees Investments, Inc.	147,525
AGL Propane Services, Inc.	2,968,304
AGL Capital Corporation	425,860,787
Sequent Energy Management, LP	20,877,891
Georgia Gas Company	386,002
Southeastern LNG, Inc.	328,502
Chattanooga Gas Company	13,030,681
Pivotal Energy Services, Inc.	90
Virginia Natural Gas, Inc	10,145,241
AGL Rome Holdings, Inc.	1,574,992
Customer Care Services, Inc.	948,867
Pinnacle LNG, Inc.	100
<b>Sub Total</b>	<b>495,393,540</b>

**LESS BORROWINGS FROM POOL:**

Sequent, LLC	6,143,591
Atlanta Gas Light Company	359,451,328
AGL Services Company	105,798,384
Georgia Natural Gas Company	12,090,266
AGL Peaking Services, Inc.	2,987,621
AGL Capital Trust I	488,365
Pivotal Propane of Virginia, Inc.	202,724
AGL Energy Corporation	43,564
Global Energy Resource Insurance	

Corporation	2,181,786
AGL Capital Trust II	6,003,883
Distribution Operations Corporate	2,028
<b>Sub Total</b>	<b>495,393,540</b>
<b>TOTAL</b>	<b>0</b>

**6.**

**RENTAL EXPENSES**

Rental expenses that The Company incurred were primarily for office space, computer equipment and fleet leasing. The total rent expense for the twelve months ended December 31, 2003 was \$10,305,898.

The minimum annual rentals under noncancelable operating leases are as follows:

- fiscal 2004 - \$14,475,858
- fiscal 2005 \$11,941,029
- fiscal 2006 \$10,269,190
- fiscal 2007 \$5,662,168
- fiscal 2008 - \$5,760,642
-

thereafter - \$25,747,865

## ANNUAL REPORT OF AGL SERVICES COMPANY

For Year December 31, 2003

## SCHEDULE XV

## COMPARATIVE INCOME STATEMENT

ACCOUNT	DESCRIPTION	Year Ending 12/31/03	Year Ending 12/31/02
<b>INCOME</b>			
457	Services rendered to associate companies	135,958,851	135,569,391
	<b>Operating Revenues</b>	<b>135,958,851</b>	<b>135,569,391</b>
<b>EXPENSES</b>			
403	Depreciation Expense	9,429,102	6,787,726
404.3	Amortization of other limited-term gas plant	(1,768)	207,626
408.1	Taxes other than income taxes, utility operating income	2,437,393	3,584,043
409.1	Income taxes, utility operating income	15,211,535	(15,017,669)
410.1	Provision for deferred income taxes, utility operating income	(14,698,425)	14,264,094
414	Other utility operating income	-	-
419	Interest and dividend income	(88,014)	(39,426)
421	Miscellaneous income or loss	(4,231,858)	11,276
426.1	Donations	470,844	771,084



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426.3	Penalties	-	-
426.4	Expenditures for certain civic, political and related activities		
		136	5,145
426.5	Other deductions	852,188	753,511
431	Other interest expense	(3,839,437)	1,103,855
488	Miscellaneous service revenue	(158,458)	(150,763)
493	Rent from gas property	(5,400)	(4,500)
495	Other utility operating income	745,680	(25,611)
735	Miscellaneous production expenses	-	-
804	Natural Gas City Gate Purchases	(62)	62
807	Purchased Gas Exp.	(50,303)	-
840	LNG Supervision/Eng	295,209	286,566
841	Operation supervision and engineering	1,053,607	1,048,882
843.1	Maint. Supervision and engineering	-	-
843.2	Maint. Of structures and improvements	1,587	1,020
843.3	Maint. Of Gas	8,049	37,217
843.4	Maint. Of purification equipment	62,493	65,960
843.5	Maint. Of liquefaction equipment	154,761	89,143
843.6	Maint. Of vaporizing equipment	122,501	46,684
843.7	Maint. Of compressor equipment	182,311	121,905
843.9	Maint. Of other equipment	339,346	546,243
870	Operation supervision and engineering	1,336,626	1,295,600
871	Distribution load dispatching	1,011,166	1,128,832
874	Mains and service expenses	681,263	814,888
875	Measuring and regulating station expenses-General		
		459,853	565,247
877	Measuring and regulating station expenses-City gate check stations		
		680,630	655,378
878	Meter and house regulator expenses	48,870	(3,970)
879	Customer installations expenses	-	9
880	Other expenses	962,068	906,621
885	Maint. Supervision and engineering	-	25,000
887	Maint. Of mains	62,985	64,326
889	Maintenance measuring and regulating station expenses-General		
		71,968	64,664
891	Maint. STAR	-	-
892	Maint. Of services	38,439	37,430
893	Maint. Of meter and house regulator expenses	210,202	268,390
894	Maint. Of other equipment	40,443	139,342

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901	Supervision	-	-
902	Meter reading expense	6,168	-
903	Customer records and collection expenses	185,641	192,960
905	Miscellaneous customer accounts expenses	199,798	161,660
907	Supervision	429	114,999
908	Customer assistance expense	5,881,828	3,194,565
909	Informational and instructional advertising expenses		
		356	-
911	Supervision	-	-
912	Demonstrating and selling expense	15,021	-
913	Advertising expenses	1,322,725	414,622
916	Miscellaneous sales expenses	365,458	366,310
920	Administrative and general salaries	34,522,531	29,802,798
921	Office supplies and expenses	12,670,108	11,884,357
922	Administrative expenses transferred-credit	(8,241,249)	(8,891,800)
923	Outside services employed	17,773,039	20,051,314
924	Property insurance	4,141,193	3,177,144
925	Injuries and damages	1,754,116	942,925
926	Employee pensions and benefits	31,136,806	36,376,382
927	Franchise Requirement	-	10
928	Regulatory Commission Expenses	-	10,252
930.1	General advertising expenses	-	-
930.2	Miscellaneous general expenses	5,074,051	3,665,203
931	Rents	6,810,164	3,591,146
932	Maintenance of general plant	9,040,994	9,668,256
	<b>Operating Expenses</b>	<b>136,556,702</b>	<b>135,178,929</b>
	<b>Net Income</b>	<b>(597,851)</b>	<b>390,462</b>

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

## ANALYSIS OF BILLING

## ASSOCIATE COMPANIES

## ACCOUNT 457

<b>NAME OF ASSOCIATE COMPANY</b>	<b>DIRECT COSTS CHARGED 457-1</b>	<b>INDIRECT COSTS CHARGED 457-2</b>	<b>COMPENSATION FOR USE OF CAPITAL 457-3</b>	<b>TOTAL AMOUNT BILLED /1</b>
<b>AGL Resources Inc.</b>	4,657,610	(8,136,765)	-	(3,479,155)
<b>AGL Investments, Inc</b>	107,889	35,404	1,680	144,973
<b>Atlanta Gas Light Company</b>	50,430,737	54,241,138	1,352,780	106,024,656
<b>Chattanooga Gas Company</b>	3,402,886	2,916,541	71,899	6,391,326
<b>Trustees Investment, Inc.</b>	26,151	26,395	1,061	
<b>AGL Peaking Services, Inc.</b>	34	4,487	418	4,940
<b>AGL Capital Trust</b>	20,218	91,814	8,561	120,593
<b>AGL Rome Holdings, Inc</b>	9	1,205	109	1,324
<b>AGL Energy Corporation</b>	14,070	250	19	14,338
<b>AGL Propane Services, Inc.</b>	292,680	44,375	3,532	340,587
<b>Virginia Natural Gas, Inc.</b>	4,450,523	13,050,512	299,055	17,800,090
<b>AGL Networks, LLC</b>	1,824,567	574,802	24,229	2,423,598
<b>AGL Capital Corporation</b>	93,683	20,462	1,930	116,075
<b>Southeastern LNG, Inc.</b>	42,937	3,422	357	46,717
<b>Customer Care Services Company</b>	1,348	7,801	709	9,857
<b>Pivotal Propane of Virginia, Inc.</b>	4,501	-	-	4,501
<b>Global Energy Resources Insurance Corporation</b>	298	452	44	794
<b>Sequent Energy Management, LP- Corp</b>				
	3,109,861	2,097,161	103,959	5,310,981
<b>AGL Capital Trust II</b>	1,400	167,776	16,971	186,146
<b>Georgia Natural Gas Company</b>	354,444	80,471	7,987	442,902

<b>TOTAL</b>	<b>68,835,848</b>	<b>65,227,703</b>	<b>1,895,300</b>	<b>135,958,851</b>
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/1 The difference between the total amount billed and the total expenses per the income statement is a result of the prior years (2001, Transition period, 2002) adjustments of unallocated costs as required by the PUHCA staff comments.[Finding #18 (Item 36)]

For the Year Ended December 31, 2003

ANALYSIS OF BILLING

NONASSOCIATE COMPANIES

ACCOUNT 458

<b>NAME OF ASSOCIATE COMPANY</b>	<b>DIRECT COSTS CHARGED</b>	<b>INDIRECT COSTS CHARGED</b>	<b>COMPENSATION FOR USE OF CAPITAL</b>	<b>TOTAL AMOUNT BILLED</b>	<b>EFFECT OF MARKET RATE BILLING (SEE NOTE)</b>
<b>ACCOUNT 458</b>					
<b>NOT APPLICABLE</b>					



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHEDULE XVI

ANALYSIS OF CHARGES FOR SERVICE

ASSOCIATE AND NONASSOCIATE COMPANIES

INSTRUCTIONS:

Total cost of service will equal for associate and nonassociate companies the total amount billed under their separate analysis of billing schedules.



ACCOUNT	DESCRIPTION	DIRECT COST	INDIRECT COST	TOTAL
<b>ASSOCIATE COMPANY CHARGES</b>				
403	Depreciation Expense	4,808,842	4,620,260	9,429,102
	Amortization of other limited-term gas plant			
404.3		(902)	(866)	(1,768)
408.1	Taxes other than income taxes, utility operating income			
		1,243,070	1,194,323	2,437,393
409.1	Income taxes, utility operating income			
		7,757,883	7,453,652	15,211,535
410.1	Provision for deferred income taxes, utility operating income			
		(7,496,197)	(7,202,228)	(14,698,425)
419	Interest and dividends income	(44,887)	(43,127)	(88,014)
421	Miscellaneous income or (loss)	(2,158,248)	(2,073,610)	(4,231,858)
426.1	Donations	240,130	230,714	470,844
426.4	Expenditures for certain civic political and related activities			
		69	67	136
426.5	Other deductions	434,616	417,572	852,188
431	Other interest expense	(1,958,113)	(1,881,324)	(3,839,437)
488	Miscellaneous service revenue	(80,814)	(77,644)	(158,458)
493	Rents from gas property	(2,754)	(2,646)	(5,400)
495	Other, utility operating income			
		380,297	365,383	745,680
804	Natural gas city gate purchases	(32)	(30)	(62)
807	Purchased gas expenses	(25,655)	(24,648)	(50,303)

840	LNG Supervision/Eng.	150,557	144,652	295,209
841	Operation Labor and Expenses	537,340	516,267	1,053,607
843.2	Maint. of Structures & Improvements	809	778	1,587
843.3	Maint. Of Gas Holders	4,105	3,944	8,049
843.4	Maint. Of Purification Equipment	31,871	30,622	62,493
843.5	Maint. Of Liquification Equipment	78,928	75,833	154,761
843.6	Maint. Of Vaporizing Equipment	62,476	60,025	122,501
843.7	Maint of Compressor Equipment	92,979	89,332	182,311
843.9	Maint. Of Other Equipment	173,066	166,280	339,346
870	Operation Supervision & Engineering	681,679	654,947	1,336,626
871	Distribution load dispatching	515,695	495,471	1,011,166
874	Mains and Services Expenses Measuring & regulating station expenses General	347,444	333,819	681,263
875	Measuring & regulating	234,525	225,328	459,853
		347,121	333,509	680,630

877	station expenses City Gate check station			
878	Meter and house regulator expenses	24,924	23,946	48,870
880	Other Expenses	490,655	471,413	962,068
887	Maint. Of mains	32,122	30,863	62,985
889	Maint. Of measuring & regulating station equipment-General	36,704	35,264	71,968
892	Maint. Of service	19,604	18,835	38,439
893	Maint. Of meters & house regulators	107,203	102,999	210,202
894	Maint. Of other Equipment	20,626	19,817	40,443
02	Meter reading expense	3,146	3,022	6,168
903	Customer records & collection exp.	94,677	90,964	185,641
905	Miscellaneous customer account exp.	101,897	97,901	199,798
907	Supervision	219	210	429
908	Customer assistance expenses	2,999,732	2,882,093	5,881,825
909	Information and instructional advertising expense	182	174	356
		7,661	7,360	15,021

<b>912</b>	<b>Demonstration and selling expense</b>			
<b>913</b>	<b>Advertising expenses</b>	<b>674,590</b>	<b>648,135</b>	<b>1,322,725</b>
<b>916</b>	<b>Miscellaneous expenses</b>	<b>186,384</b>	<b>179,074</b>	<b>365,458</b>
<b>920</b>	<b>Salaries and wages</b>	<b>17,606,491</b>	<b>16,916,040</b>	<b>34,522,531</b>
<b>921</b>	<b>Office Supplies &amp; Expenses</b>	<b>6,461,755</b>	<b>6,208,353</b>	<b>12,670,108</b>
<b>922</b>	<b>Administrative Expense Transferred-Credit</b>	<b>(4,203,037)</b>	<b>(4,038,212)</b>	<b>(8,241,249)</b>
<b>923</b>	<b>Outside Services Employed</b>	<b>9,064,250</b>	<b>8,708,789</b>	<b>17,773,039</b>
<b>924</b>	<b>Property Insurance</b>	<b>2,112,008</b>	<b>2,029,185</b>	<b>4,141,193</b>
<b>925</b>	<b>Injuries and Damages</b>	<b>894,599</b>	<b>859,517</b>	<b>1,754,116</b>
<b>926</b>	<b>Employee Pensions &amp; Benefits</b>	<b>15,879,770</b>	<b>15,257,034</b>	<b>31,136,804</b>
<b>930.2</b>	<b>Miscellaneous General Expenses</b>			
		<b>2,587,766</b>	<b>2,486,285</b>	<b>5,074,051</b>
<b>931</b>	<b>Rents</b>	<b>3,473,184</b>	<b>3,336,980</b>	<b>6,810,164</b>
<b>932</b>	<b>Maintenance of Structures and Equipment</b>	<b>4,610,907</b>	<b>4,430,087</b>	<b>9,040,994</b>
<b>/1 /2</b>	<b>SUB TOTAL</b>	<b>69,643,919</b>	<b>66,912,783</b>	<b>136,556,702</b>

<b>Prior Year adjustments</b>	<b>(597,851)</b>
<b>TOTAL COST OF SERVICE</b>	<b>135,958,851</b>

**NON-ASSOCIATE  
COMPANY CHARGES**  
NOT APPLICABLE

/1

The difference between the total cost of service and the amount billed to the associate companies is the prior years (2001, Transition period, 2002) adjustments of unallocated costs as required by the PUHCA staff comments. [Finding #18 (Item 36)]

/2

Direct and Indirect Cost are captured only at the business unit level as reported on the schedule Analysis of Billing on page 24. Of the total cost direct cost is 51% and indirect cost is 49%.



## ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

## SCHEDULE XVII

SCHEDULE OF EXPENSE DISTRIBUTION BY  
DEPARTMENT OR SERVICE FUNCTION

ACCOUNT	DESCRIPTION	TOTAL AMOUNT	BUSINESS SUPPORT	CUSTOMER SERVICE	EMPLOYEE SERVICE
403	Depreciation Expense	9,429,102	1,618,792	251,412	388,242
404.3	Amortization of other limited-term gas plant	(1,768)	(123,915)	(3)	-
408.1	Taxes other than income taxes, utility operating income	2,437,393	356,187	538,189	212,467
409.1	Income taxes, utility operating income	15,211,535	-	-	-
410.1	Provision for deferred income taxes, utility operating income	(14,698,425)	-	-	-
419	Interest and dividends income	(88,004)	-	-	-
421	Miscellaneous income or (loss)	(4,231,858)	(89,045)	-	-
426.1	Donations	470,844	61,037	-	2,000
426.4	Expenditures for certain civic political and related activities	136	111	-	25

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426.5	Other deductions	852,188	200	-	-
431	Other interest expense	(3,839,437)	-	-	-
488	Miscellaneous service revenue	(158,458)	(3,000)	-	-
493	Rents from gas property	(5,400)	-	-	-
495	Other, utility operating income	745,680	-	-	-
804	Natural gas city gate purchases	(62)	-	-	-
807	Purchased gas expenses	(50,303)	-	-	-
840	LNG Supervision/Eng	295,209	-	-	-
841	Operation Supervision and Engineering	1,053,607	-	-	-
843.2	Maintenance of Structures and Improvements	1,587	-	-	-
843.3	Maintenance of Purification Equipment	8,049	-	-	-
843.4	Maintenance of Purification Equipment	62,493	-	-	-
843.5	Maintenance of Liquefaction Equipment	154,761	-	-	-
843.6	Maintenance of Vaporizing Equipment	122,501	-	-	-
843.7	Maintenance of Compressor Equipment	182,311	-	53,989	-
843.9	Maintenance of Other Equipment	339,346	-	-	-
870	Operation Supervision and Engineering	1,336,626	-	-	-
871	Distribution Load Dispatching	1,011,166	-	-	-
874	Mains and Services Expenses	681,263	-	-	-
875	Measuring and Regulating Station Expenses-General	459,853	-	-	-
877	Measuring and Regulating Station Expenses-City Gate Check Station	680,630	-	-	-
878	Meter and House Regulator Expenses	48,870	-	48,813	-
880	Other Expenses	962,068	-	142,132	5
887	Maintenance of Mains	62,985	-	-	-
889	Maintenance of Meas. and Reg. Sta. Equip.-General	71,968	-	-	-
892	Maintenance of Services	38,439	112	-	-
893	Maintenance of Meters and House Regulators	210,202	-	-	-
894	Maintenance of Other	40,443	-	-	-
902	Meter Reading expense	6,168	-	-	-
903	Customer Records and Collection Expenses	185,641	-	105,621	(1,739)



	<b>Miscellaneous Customer Accounts</b>				
905	<b>Expenses</b>	199,798	-	97,043	-
907	<b>Supervision</b>	429	-	-	-
908	<b>Customer Assistance Expenses</b>	5,881,823	-	5,811,968	20,658
909	<b>Informal and Instructional expense</b>	356	-	-	-
912	<b>Demonstrating and selling expense</b>	15,021	-	-	-
913	<b>Advertising Expenses</b>	1,322,725	-	(27)	-
916	<b>Miscellaneous Sales Expenses</b>	365,458	-	-	-
920	<b>Administrative and General Salaries</b>	34,522,531	2,041,074	1,756,752	2,660,834
921	<b>Office Supplies and Expenses</b>	12,670,108	1,844,039	196,821	1,130,676
	<b>Administrative Expenses</b>				
922	<b>Transferred-Cr.</b>	(8,241,249)	(215,853)	(180,900)	(351,010)
923	<b>Outside Services Employed</b>	17,773,039	1,419,203	349,102	3,161,173
924	<b>Property Insurance</b>	4,141,193	-	-	-
925	<b>Injuries and Damages</b>	1,754,116	-	185	-
926	<b>Employee Pensions and Benefits</b>	31,136,806	(43,391)	(37,009)	31,851,128
930.2	<b>Miscellaneous General Expenses</b>	5,074,051	212,075	(5,862)	23,750
931	<b>Rents</b>	6,810,164	5,068,887	55,549	30,923
932	<b>Maintenance of General Plant</b>	9,040,994	6,257,041	35,854	(16,419)
	<b>TOTAL O&amp;M EXPENSES</b>	<b>136,556,702</b>	<b>18,403,553</b>	<b>9,219,629</b>	<b>39,112,714</b>



ANNUAL REPORT OF AGL SERVICE COMPANY

For the Year Ended December 31, 2003

SCHEDULE XVII (Continued)

SCHEDULE OF EXPENSE DISTRIBUTION BY  
DEPARTMENT OR SERVICE FUNCTION

	<b>ACCOUNT ENGINEERING</b>	<b>EXECUTIVE</b>	<b>EXTERNAL RELATIONS</b>	<b>FINANCIAL SERVICES</b>	<b>GAS SUPPORT MANAGEMENT</b>	<b>INFORMATION TECHNOLOGY</b>
<b>403</b>	141,027	7,752	385	613,022	220,282	5,264,150
<b>404.3</b>	(43,993)	-	-	-	-	-
<b>408.1</b>	545,705	44,061	53,579	354,582	465,158	812,027
<b>409.1</b>	-	-	-	-	-	-
<b>410.1</b>	-	-	-	-	-	-

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419	-	-	-	-	-	-
421	-	-	-	-	-	102,467
426.1	6,070	13,000	345,537	12,500	3,500	2,500
426.4	-	-	-	-	-	-
426.5	-	428	817,987	100	-	-
431	-	-	-	24,978	-	-
488	(162,277)	-	-	-	205	-
493	-	-	-	-	(5,400)	-
495	-	-	-	-	-	-
804	-	-	-	-	-	-
807	-	-	-	-	-	-
840	-	-	-	-	295,209	-
841	-	-	-	-	1,053,607	-
843.2	-	-	-	-	1,587	-
843.3	-	-	-	-	8,049	-
843.4	-	-	-	-	62,493	-
843.5	-	-	-	-	154,761	-
843.6	-	-	-	-	122,501	-
843.7	-	-	-	-	128,323	-
843.9	-	-	-	-	327,864	-
870	1,335,321	-	-	548	757	-
871	(306)	-	-	-	1,011,472	-
874	666,179	-	-	-	12,287	2,302
875	-	-	-	-	458,468	-
877	745	-	-	-	679,701	-
878	(951)	-	-	-	1,008	-
880	695,686	39,812	-	11,926	45,677	14,945
887	61,491	-	-	-	1,494	-
889	111	-	-	-	71,857	-
892	38,327	-	-	-	-	-
893	-	-	-	-	198,838	-
894	-	-	-	-	40,443	-
902	-	-	-	-	-	-
903	79,827	-	-	433	-	-
905	-	-	-	99,885	2,500	-
907	429	-	-	-	-	-
908	12,390	-	-	-	36,807	-
909	356	-	-	-	-	-
912	-	-	-	-	-	-
913	-	-	-	-	-	-
916	-	-	-	-	-	-

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<b>920</b>	2,342,607	1,208,369	710,080	6,321,810	2,477,729	9,680,879
<b>921</b>	919,909	275,595	523,254	1,588,951	811,308	4,239,961
<b>922</b>	(4,834,648)	(133,122)	(76,668)	(679,258)	(258,363)	(940,518)
<b>923</b>	502,993	351,126	197,478	1,442,473	147,339	7,077,709
<b>924</b>	-	-	-	-	-	-
<b>925</b>	250	-	-	-	33	-
<b>926</b>	17,006	97,919	(2,145)	226,565	(76,141)	(449,950)
<b>930.2</b>	61,537	103,161	145,730	505,896	(982)	750,734
<b>931</b>	39,627	3,631	2,572	35,693	15,310	1,549,082
<b>932</b>	(182,333)	(44)	-	45,311	(43,780)	2,922,632
	<b>2,243,085</b>	<b>2,011,688</b>	<b>2,717,789</b>	<b>10,605,416</b>	<b>8,471,898</b>	<b>31,028,920</b>



ANNUAL REPORT OF AGL SERVICE COMPANY

For the Year Ended December 31, 2003

SCHEDULE XVII (Continued)

SCHEDULE OF EXPENSE DISTRIBUTION BY  
DEPARTMENT OR SERVICE FUNCTION

<b>ACCOUNT</b>	<b>INTERNAL AUDIT</b>	<b>INVESTOR RELATIONS</b>	<b>LEGAL</b>	<b>MARKETING</b>	<b>RATES &amp; REGULATION</b>
<b>403</b>	7,451	395	5,434	313,596	599
<b>404.3</b>	-	-	-	-	-
<b>408.1</b>	32,244	4,078	88,866	94,825	53,153
<b>409.1</b>	-	-	-	-	-
<b>410.1</b>	-	-	-	-	-
<b>419</b>	-	-	-	-	-
<b>421</b>	-	-	-	(77,521)	-
<b>426.1</b>	-	-	9,700	7,000	3,000
<b>426.4</b>	-	-	-	-	-
<b>426.5</b>	-	-	770	-	32,130
<b>431</b>	-	-	-	-	-
<b>488</b>	-	-	-	6,614	-
<b>493</b>	-	-	-	-	-
<b>495</b>	-	-	-	-	-
<b>804</b>	-	-	-	-	-
<b>807</b>	-	-	-	-	-
<b>840</b>	-	-	-	-	-
<b>841</b>	-	-	-	-	-
<b>843.2</b>	-	-	-	-	-
<b>843.3</b>	-	-	-	-	-
<b>843.4</b>	-	-	-	-	-
<b>843.5</b>	-	-	-	-	-
<b>843.6</b>	-	-	-	-	-
<b>843.7</b>	-	-	-	-	-
<b>843.9</b>	-	-	-	11,482	-
<b>870</b>	-	-	-	-	-
<b>871</b>	-	-	-	-	-
<b>874</b>	-	-	-	495	-
<b>875</b>	-	-	-	1,386	-
<b>877</b>	-	-	-	184	-
<b>878</b>	-	-	-	-	-
<b>880</b>	-	-	12,154	(269)	-
<b>887</b>	-	-	-	-	-
<b>889</b>	-	-	-	-	-
<b>892</b>	-	-	-	-	-
<b>893</b>	-	-	-	11,365	-



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894	-	-	-	-	-
902	-	-	-	-	-
903	-	-	1,500	-	-
905	-	-	-	254	116
907	-	-	-	-	-
908	-	-	-	-	-
909	-	-	-	-	-
912	-	-	-	15,021	-
913	-	-	-	1,194,558	-
916	-	-	-	365,458	-
920	540,415	124,549	1,907,343	677,980	1,001,664
921	39,674	89,171	217,046	514,463	132,609
922	(59,458)	(18,118)	(222,852)	(61,632)	(108,424)
923	29,625	333,826	1,455,383	378,980	58,996
924	-	-	4,067,110	-	-
925	-	-	1,753,589	58	-
926	(18,666)	(4,489)	(51,584)	(17,312)	(34,234)
930.2	210	-	2,046,543	45,767	26,726
931	-	1,299	5,258	-	-
932	-	-	6,493	15,370	831
	<b>571,496</b>	<b>530,710</b>	<b>11,302,754</b>	<b>3,498,123</b>	<b>1,167,166</b>



ANNUAL REPORT OF AGL SERVICE COMPANY

For the Year Ended December 31, 2003

## SCHEDULE XVII (Continued)

SCHEDULE OF EXPENSE DISTRIBUTION BY  
DEPARTMENT OR SERVICE FUNCTION

ACCOUNT	STRATEGIC PLANNING	OTHER
403	337	596,226
404.3	-	166,143
408.1	6,760	(1,224,489)
409.1	-	15,211,535
410.1	-	(14,698,425)
419	-	(88,014)
421	-	(4,167,759)
426.1	-	5,000
426.4	-	-
426.5	-	573
431	-	(3,864,415)
488	-	-
493	-	-
495	-	745,680
804	-	(62)
807	-	(50,303)
840	-	-
841	-	-
843.2	-	-
843.3	-	-
843.4	-	-
843.5	-	-
843.6	-	-
843.7	-	-
843.9	-	-
870	-	-

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871	-	-
874	-	-
875	-	-
877	-	-
878	-	-
880	-	-
887	-	-
889	-	-
892	-	-
893	-	-
894	-	-
902	-	6,168
903	-	-
905	-	-
907	-	-
908	-	-
909	-	-
912	-	-
913	-	128,193
916	-	-
920	-	1,070,446
921	-	146,632
922	-	(100,425)
923	-	867,633
924	-	74,083
925	-	-
926	79	(320,970)
930.2	-	1,158,768
931	-	2,331
932	-	37
	<b>7,176</b>	<b>(4,335,415)</b>





## ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

## DEPARTMENTAL ANALYSIS OF SALARIES

ACCOUNT 920

## DEPARTMENTAL SALARY EXPENSE

NAME OF DEPARTMENT Indicate each department or service function	TOTAL AMOUNT	INCLUDED IN AMOUNT BILLED TO			PERSONNEL END OF YEAR	
		PARENT COMPANY	OTHER ASSOCIATES	NON ASSOCIATES		
<b>Acct. #920</b>						
		<b>/1</b>				
Business Support	2,041,074	52,047	1,989,027	-	48	
Customer Service	1,756,752	44,797	1,711,955	-	207	
Employee Service	2,660,834	67,851	2,592,983	-	37	
Engineering	2,342,607	59,736	2,282,871	-	150	
Executive	1,208,369	30,813	1,177,556	-	6	
External Relations	710,080	18,107	691,973	-	12	
Financial Services	6,321,810	161,206	6,160,604	-	79	
Gas Support Management	2,477,729	63,182	2,414,547	-	110	
Information Technology	9,680,879	246,862	9,434,017	-	129	
Internal Audit	540,415	13,781	526,634	-	8	
Investor Relations	124,549	3,176	121,373	-	1	
Legal	1,907,343	48,637	1,858,706	-	24	
Marketing	677,980	17,288	660,692	-	23	



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Rates & Regulations	1,001,664	25,542	976,122	-	13
Other	1,070,446	27,296	1,043,150	-	10
<b>TOTAL</b>	<b>34,522,531</b>	<b>880,325</b>	<b>33,642,206</b>	<b>-</b>	<b>857</b>

/1

The parent company (AGL Resources Inc.) receives 2.5% of total allocated cost from the Services Company as shown on page 24. Since we only capture these cost at the business unit level, the cost were split 97.5%, 2.5% between other associate companies and the parent company respectively.

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

OUTSIDE SERVICES EMPLOYED

ACCOUNT 923

INSTRUCTIONS:

Provide a breakdown by subaccount of outside services employed. If the aggregate amount paid to any one payee and included within one subaccount is less than \$100,000, only the aggregate number and amount of all such payments included within the subaccount need be shown. Provide a subtotal for each type of service.

<b>FROM WHOM PURCHASED</b>	<b>DESCRIPTION OF LARGEST INVOICE</b>	<b>RELATIONSHIP A =ASSOCIATE NA = NONASSOCIATE</b>	<b>AMOUNT</b>
<b>Legal Services</b>			
Lettler Mendelson, PC	Legal Services	NA	226,903
Leboeuf, Lamb, Green and Macrak, LLP	Legal Services	NA	152,241
Several other items less than \$100,000		NA	
			308,820
<b>Subtotal</b>	<b>Legal Services</b>		<b>687,964</b>
<b>Information Technology</b>			
Axiom Corp	Consulting	NA	3,373,823
Axiom/Access Communications Systems	Consulting	NA	333,378
Analysts International Corp.	Contractor	NA	129,948
Capstone Consulting Partners, Inc.	Consulting	NA	2,221,343
David Jewell	Contractor	NA	123,173
Matrix Resources	Contractor	NA	151,167
Skybridge	Consulting	NA	372,872
SRC Solutions	Consulting	NA	145,495
Combest	Consulting	NA	261,877
Sungard Recovery Services	Consulting	NA	234,078
Several other items less than \$100,000			
	Consulting	NA	87,434
<b>Subtotal</b>	<b>Information Technology</b>		<b>7,259,720</b>
<b>Human Resources &amp; Other</b>			
Availstaff	Contractor	NA	207,066
Equiserve	Professional Services	NA	245,210
Weltner Company	Consulting	NA	276,726
Mercer Human Resources	Consulting	NA	142,213
Deloitte & Touche	Audit	NA	210,780
Price Waterhouse Coopers, LLP	Audit	NA	555,512
Sperduto & Associates	Contractor	NA	120,406
Global Events Management	Professional Services	NA	125,076

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Marsh USA Inc.	Consulting	NA	466,106
PCK Resources	Consulting	NA	218,860
Dan Henning	Contractor	NA	497,252
Russell Reynolds Associates	Consulting	NA	381,634
Prudential	Consulting	NA	144,000
Griswold	Consulting	NA	167,673
Benefit Administration Contracting Services.			
	Professional Services	NA	105,291
Right Management	Contractor	NA	130,130
Towers Perrin	Contractor	NA	266,041
Pro Staff	Contractor	NA	182,817
Several other items less than \$100,000			
			3,879,522
<b>Subtotal Human Resources &amp; Other</b>			<b>8,322,315</b>
<b>Facilities</b>			
Cousins Properties	Contractor	NA	147,285
Synergis	Consulting	NA	130,768
Eurest	Contractor	NA	110,481
Thinkhouse	Professional Services	NA	176,376
More Business Solutions	Contractor	NA	380,485
Thorpe Building	Contractor	NA	116,142
Several other items less than \$100,000			
			441,503
<b>Subtotal Facilities</b>			<b>1,503,040</b>
<b>TOTAL</b>			<b>17,773,039</b>



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

EMPLOYEE PENSION AND BENEFITS

ACCOUNT 926

**INSTRUCTIONS:**

Provide a listing of each pension plan and benefit program provided by the service company. Such listing should be limited to \$25,000.

<b>DESCRIPTION</b>	<b>AMOUNT</b>
Pension	656,449

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Retirement Savings Plan/ESOP Company Contribution	2,682,997
Flexible Credit Benefits Company Contribution	310
Flex Benefits Deductions Employee Contribution	(3,780,175)
Post Retirement Medical and Life Benefits	386,617
Educational Assistance Plan	162,603
Short & Long Term Compensation	18,032,341
Group Insurance	13,091,229
Other (Other Employee Fringe Benefits)	(95,565)
<b>TOTAL</b>	<b>31,136,806</b>

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

GENERAL ADVERTISING EXPENSES



ACCOUNT 930.1

INSTRUCTIONS:

Provide a listing of the amount included in Account 930.1, General Advertising Expenses , classifying the items according to the nature of the advertising and as defined in the account definition. If a particular class includes an amount in excess of \$3,000 applicable to a single payee, show separately the name of the payee and the aggregate amount applicable thereto.

<b>DESCRIPTION</b>	<b>NAME OF PAYEE</b>	<b>AMOUNT</b>
Not Applicable		
	<b>TOTAL</b>	



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

MISCELLANEOUS GENERAL EXPENSES

ACCOUNT 930.2

INSTRUCTIONS:

provide a list of amounts included in Account 930.2, Miscellaneous General Expenses , classifying the items according to their nature. Payments and expenses permitted by Section 321 (b) (2) of the Federal Election Campaign Act, as amended by Public Law 94-284 in 1976 (2 U.S.C.S 441 (b) (2) shall be separately classified.

DESCRIPTION	AMOUNT
Dues & Membership	102,970
Communications Materials	1,194,925
Printing Costs	37,993
Third Party Damages (Vehicle, Property, Bodily Injury)	
	303,394
Workers Comp Fees & Assessment	80,238
Computer Software and Hardware Costs	803,031
Public Relations Costs	211,947
Legal Costs	208,618
Employee Benefits	498,160
Annual Report Costs	396,123
Board of Directors Expenses	764,471

Moving Expenses (Move to New Corporate Headquarters)

	188,856
Consulting Fees	93,582
Fines & Penalties	82,605
Misc. Expenses	107,138
<b>TOTAL</b>	<b>5,074,051</b>

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

RENTS

ACCOUNT 931

INSTRUCTIONS:

Provide a listing of the amount included in Account 931, Rents , classifying such expenses by major groupings of property, as defined in the account definition of the Uniform System of Accounts.

<b>DESCRIPTION</b>	<b>AMOUNT</b>
Computer, Data Processing and other Communication Equipment rental	1,755,131
Office Rents	5,055,033
<b>TOTAL</b>	<b>6,810,164</b>



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

TAXES OTHER THAN INCOME

ACCOUNT 408

INSTRUCTIONS:

Provide an analysis of Account 408, Taxes Other Than Income Taxes . Separate the analysis into two groups: (1) other than U.S. Government taxes, and (2) U.S. Government taxes. Specify each of the various kinds of taxes and show the amounts thereof. Provide a subtotal for each class of tax.

<b>KIND OF TAX</b>	<b>AMOUNT</b>
<b>OTHER THAN U.S. GOVERNMENT TAXES</b>	
State Unemployment	40,402
Property Tax	(775,120)
<b>Subtotal - Other</b>	<b>(734,718)</b>
<b>U.S. GOVERNMENT TAXES</b>	
Fed. Insurance Contribution Act	3,159,403
Federal Unemployment	12,708
<b>Subtotal U.S. Government</b>	<b>3,172,111</b>
<b>TOTAL</b>	<b>2,437,393</b>



ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

DONATIONS

## ACCOUNT 426.1

## INSTRUCTIONS:

Provide a listing of the amount included in Account 426.1, Donations , classifying such expenses by its purpose. The aggregate number and amount of all items of less than \$3,000 may be shown in lieu of details.

NAME OF RECIPIENT	PURPOSE OF DONATION	AMOUNT
United Way	Civic & Charitable	40,500
Atlanta History	Civic & Charitable	6,500
The Salvation Army	Civic & Charitable	75,000
Big Brother/Big Sister	Civic & Charitable	4,000
American Red Cross	Civic & Charitable	4,000
Piedmont Park Conservancy	Civic & Charitable	6,000
Fernbank Museum	Civic & Charitable	3,500
Junior Achievement	Civic & Charitable	4,000
Chris Homes	Civic & Charitable	3,000
Chattanooga Department of Inspection	Program Support	50,000
Georgia 4-H Foundation	Program Support	6,050
Georgia Department of Human Resources	Program Support	100,000
Georgia Environment Council	Program Support	3,000
National Organization of Black Law Enforcement Executives	Program Support	5,000
Leadership Atlanta	Program Support	61,037
Resources Services Ministries, Inc.	Program Support	27,000
Roosevelt Warm Springs Development Fund	Program Support	5,000
Atlanta Urban League	Program Support	3,500
The Georgia Conservancy	Program Support	4,000
Emory University	Education	5,000
Other Items less than \$3,000	Program Support	33,395

Other Items less than \$3,000	Educational Matching	14,555
Other Items less than \$3,000	Civic & Charitable	6,807
<b>TOTAL</b>		<b>470,844</b>

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

OTHER DEDUCTIONS

## ACCOUNT 426.5

## INSTRUCTIONS:

Provide a listing of the amount included in Account 426.5, Other Deductions , classifying such expenses according to their nature.

DESCRIPTION	NAME OF PAYEE	AMOUNT
<b>Lost Discounts</b>	Various Payees	467
	<b>Sub Total</b>	<b>467</b>
<b>Governmental Affairs</b>	Southern Legal Foundation	5,000
	Boller, Sewell	90,542
	Metro Atlanta Legislative Caucus	1,000
	Georgia Dome	6,969
	Georgia Legislative Black Caucus, Inc.	
		803
	J L Morgan Company	75,000
	Steve Bive	36,000
	Georgia Soft Drink Association	3,734
	Atlanta Braves	12,133
	Turner Arena Operations	44,812
	Travel, Meals, & Entertainment	78,545
	Georgia Building Authority	3,308
	Georgia Chamber of Commerce	16,306
	The US Association of Former Members of Congress	
		950
	League of Women Vote	1,500
	Cobb Chamber of Commerce	1,100
	Friends of Agriculture	1,000

McKenna Long & Aldridge, LLP	770
Employee related expenses	472,249

<b>Sub Total</b>	<b>851,721</b>
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<b>TOTAL</b>	<b>852,188</b>
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ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

SCHRDULE XVIII

NOTES TO STATEMENT OF INCOME

INSTRUCTIONS:

The space below is provided for important notes regarding the statement of income or any account thereof. Furnish particulars as to any significant increase in services rendered or expenses incurred during the year. Notes relating to financial statements shown elsewhere in this report may be indicated here by reference.

See notes to Financial Statements, Schedule XIV, page 18-21



ANNUAL REPORT OF AGL SERVICES COMPANY

ORGANIZATION CHART

**OFFICERS:**

Paula G. Rosput, President

Richard T. O'Brien, Executive Vice President  
and Chief Financial Officer

Paul R. Shlanta, Senior Vice President  
and Corporate Secretary

Dana A. Grams, Senior Vice President,



Business Development

R. Eric Martinez, Jr., Senior Vice President,

Engineering & Construction

Gordon Stark, Senior Vice President,

Sales & Marketing

Andrew W. Evans, Vice President and Treasurer

H. Bryan Batson, Vice President, Regulatory

Compliance & Affairs

Jeffrey P. Brown, Vice President and

Associate General Counsel

Ralph Cleveland, Vice President and Chief Engineer

Marshall D. Lang, Vice President, Market Development

Elizabeth W. Reese, Vice President,

Finance & Business Innovation

Suzanne Sitherwood, Vice President, Gas Operations

Kevin Wolff, Vice President, Corporate Communications

John W. Ebert, Associate General Counsel-Regulatory

Ronald Lepionka, Interim Director, Internal Audit

**DIRECTORS:**

Paul R. Shlanta

Richard T. O'Brien

Paula G. Rosput

\* Information regarding AGL Services Company Officers and Directors are as of February 5<sup>th</sup> 2004.

ANNUAL REPORT OF AGL SERVICES COMPANY

METHOD OF ALLOCATION

1.

**Charge Back Methodology** Currently AGL Services Company ( The Company )charges AGL Resources and its subsidiaries for the actual cost of services it provides. The following three key business requirements have been established in order to provide more accountability between the services provided and the costs charged to the operating companies, and to allocate costs on an equitable and accurate methodology in accordance with SEC PUHCA :

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The Company s methodology to charge each operating company for the cost of providing services is primarily based upon the number of service hours provided to each operating company and/or specific O&M project;

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The charge back methodology consist of three steps (Direct Charge, Direct Assignment and Distributed/Allocated); and

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The three-step methodology charges back actual costs during the same period in which they were incurred.

The following is a summary of the three-step charge back methodology:

**Direct Charge**

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Costs associated with specific O&M projects entered into between The Company and an operating company will be accumulated by service provider and charged directly to the department within the operating company. For example, Engineering Services provides bridge maintenance services to Atlanta Gas Light Company's Georgia Field Operations. Therefore, the costs associated with the bridge maintenance services would be charged directly to Georgia Field Operations.

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Costs associated with Benefits, Fleet, Information Systems and Technology (IS&T) and Facilities will be charged directly to the departments within the operating company. Additionally, such costs will be charged directly to the departments within The Company to fully load the costs of the service providers. The costs will be charged out at a standard rate based upon a specific controllable driver. The drivers are number of employees and payroll dollars (Benefits), number of vehicles (Fleet), and square footage (Facilities). With respect to IS&T, drivers for the number of employees, personal computers, computer and application user sign-ons and end-use customers are utilized.

In accordance with the FERC system of accounts, a portion of the Fleet costs will be included in O&M. Additionally, Benefit costs will be included in O&M. The remaining expenses for Fleet and Facilities will be included below the line in the charge back general ledger accounts.

Currently, Fleet, IS&T and Facilities costs are charged out utilizing the above methodology. However, Benefits costs are not charged out utilizing standard rates. Instead, Benefits costs are allocated through shared services utilizing payroll dollars. However, Benefits costs does not include pension and postretirement expenses as these expenses are charged directly to the operating companies and the Company based on an actuarial study. For those pension and postretirement costs charged to the Company, they are internally allocated within the Company's service provider departments based on payroll dollars in order to fully load the costs of the service providers.

Accounting credit will be given to the departments who provided these services to the operating companies.

**Direct Assignment**

The remaining costs (total operating expenses net of direct charges) will be charged to the operating companies based upon the percentage of time spent providing services to each operating company. The percentages will be calculated from cumulative hours tracked by operating company within The Company's general ledger statistical accounts. As with direct charges, accounting credit will be given to the departments who provided these services to the operating companies.

**Distributed/Allocated**

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The remaining costs (total operating expenses net of direct charges and direct assignments) will be charged to the operating companies utilizing a methodology to allocate or distribute the costs. These remaining costs are associated with unassigned time or time spent providing internal services.

The primary difference between allocated and distributed relates to the type of driver utilized. If there is causal relationship between the service provided and the allocation driver, this process is referred to as distributed. For example, remaining costs related to customer service activities will be distributed to the operating companies based upon a number of end-use customers driver.

However, if a logical causal relationship does not exist between the service provided and a driver, then the remaining expenses are allocated. For example, costs associated with Investor Relations benefits all operating companies as a whole .. Additionally, there is no driver common to all operating companies, which establishes a logical casual relationship with the services provided. Therefore, the remaining expenses related to Investor Relations will be allocated based upon the Composite Ratio ..

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As with direct charges and direct assignments, accounting credit will be given to the departments who provided these services to the operating companies.

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On a quarterly basis, The Company will generate an invoice to be provided to each operating company. The invoice will be broken down by service provider, and categorize costs between direct charge, direct assignment, distributed and allocated.

ANNUAL REPORT OF AGL SERVICES COMPANY

For the Year Ended December 31, 2003

ANNUAL STATEMENT OF COMPENSATION FOR USE OF CAPITAL BILLED

All interest was billed to each associate company either on the appropriate fixed percentage allocation basis or on the salary allocation basis in accordance with the SEC orders and service contracts. The total interest that was billed to each associate company is as follows:

<b>NAME OF ASSOCIATE COMPANY</b>	<b>COMPENSATION FOR USE OF CAPITAL 457-3</b>
<b>AGL Investments, Inc</b>	1,680
<b>Atlanta Gas Light Company</b>	1,352,780

<b>Chattanooga Gas Company</b>	71,899
<b>Trustees Investment, Inc.</b>	1,061
<b>AGL Peaking Services, Inc.</b>	418
<b>AGL Capital Trust</b>	8,561
<b>AGL Rome Holdings, Inc</b>	109
<b>AGL Energy Corporation</b>	19
<b>AGL Propane Services, Inc.</b>	3,532
<b>Virginia Natural Gas, Inc.</b>	299,055
<b>AGL Networks, LLC</b>	24,229
<b>AGL Capital Corporation</b>	1,930
<b>Southeastern LNG, Inc.</b>	357
<b>Customer Care Services Company</b>	709
<b>Global Energy Resources Insurance Corporation</b>	44
<b>Sequent Energy Management, LP- Corp</b>	103,959
<b>AGL Capital Trust II</b>	16,971
<b>Georgia Natural Gas Company</b>	7,987
<b>TOTAL</b>	<b>1,895,300</b>



ANNUAL REPORT OF AGL SERVICES COMPANY

SIGNATURE CLAUSE

Pursuant to the requirements of the Public Utility Holding Company Act of 1935 and the rules and regulations of the Securities and Exchange Commission issued thereunder, the undersigned company has duly caused this report to be signed on its behalf by the undersigned officer thereunto duly authorized.

AGL SERVICES COMPANY

(Name of Reporting Company)

/s/ Bryan E. Seas

(Signature of Signing Officer)

Bryan E. Seas

Vice President and

Controller

(Print Name and Title of Signing Officer)

Date:

May 3, 2003