TCV IV LP Form SC 13D/A November 10, 2003

#### SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

SCHEDULE 13D (RULE 13d-101)

INFORMATION TO BE INCLUDED IN STATEMENTS FILED PURSUANT TO RULE 13D-1(a) AND AMENDMENTS THERETO FILED PURSUANT TO RULE 13D-2(a)

(AMENDMENT NO. 2)

NETFLIX, INC.

(Name of Issuer)

Common Stock, par value \$0.001 per share

(Title of Class of Securities)

64110L106 (CUSIP Number)

Carla S. Newell
c/o Technology Crossover Ventures
528 Ramona Street
Palo Alto, California 94301
(650) 614-8200

(Name, Address and Telephone Number of Person Authorized to Receive Notices and Communications)

November 5, 2003 (Date of Event Which Requires Filing of This Statement)

If the filing person has previously filed a statement on Schedule 13G to report the acquisition which is the subject of this Schedule 13D, and is filing this statement because of Rule 13d-1(e), 13d-1(f) or 13d-1(g), check the following box [].

	(Continued on following pages)		
(1)	Name of Reporting Person		
	<pre>IV, L.P. item 2 for identification of the General Partner</pre>		
(2)	Check the Appropriate Box if a Member of a Group	(a) (b)	[ X ]
(3)	SEC Use Only		
(4)	Source of Funds		

AF, 00

			of Legal Proceedings Items 2(d) or 2(e) []										
(6) Citizens	hip or	Place of	Organization										
DI	ELAWARE												
	(7)	Sole Vo	oting Power										
Number of		6,082,079 SHARES OF COMMON STOCK (A)											
Shares Beneficially Owned by Each	(8)	Shared	Voting Power -0- SHARES OF COMMON STOCK										
Reporting Person With	(9)	Sole Di	ispositive Power 6,082,079 SHARES OF COMMON	STOCK (A)									
	(10)	Shared	Dispositive Power -0- SHARES OF COMMON STOCK										
(11) Aggregate	e Amoun	t Benefic	cially Owned by Each Reporting	g Person									
6,082,079 SHA	RES OF	COMMON ST	IOCK (A)										
(12) Check Box	x if Ag	gregate <i>I</i>	Amount in Row (11) Excludes Co	ertain Shares [X	]								
(13) Percent	of Clas	s Represe	ented by Amount in Row (11)										
24.56%													
(14) Type of 1	 Reporti	ng Persor	n										
PN													
			des warrants which can be imme of Common Stock.	ediately exercis	ed fo								
(1) Name of 1	 Reporti	ng Persor	n										
TCV IV Strated See item 2 for			.P. n of the General Partner										
(2) Check the	e Appro	priate Bo	ox if a Member of a Group	(a) [ (b) [:	] X]								
(3) SEC Use (	Only												
(4) Source of	f Funds												
Al	F, 00												

Check Box if Disclosure of Legal Proceedings is Required Pursuant to Items 2(d) or 2(e) \_\_\_\_\_\_ (6) Citizenship or Place of Organization DELAWARE (7) Sole Voting Power Number of 226,793 SHARES OF COMMON STOCK (A) Shares Beneficially (8) Shared Voting Power Owned by -0- SHARES OF COMMON STOCK Reporting (9) Sole Dispositive Power Person With 226,793 SHARES OF COMMON STOCK (A) (10) Shared Dispositive Power -0- SHARES OF COMMON STOCK (11) Aggregate Amount Beneficially Owned by Each Reporting Person 226,793 SHARES OF COMMON STOCK (A) \_\_\_\_\_\_ (12) Check Box if Aggregate Amount in Row (11) Excludes Certain Shares [X] (13) Percent of Class Represented by Amount in Row (11) Less than 1% (14) Type of Reporting Person ΡN (A) Please see Item 5. Includes warrants which can be immediately exercised for a total of 129,439 shares of Common Stock. (1) Name of Reporting Person Technology Crossover Management IV, L.L.C. See item 2 for identification of the Managing Members (a) [ ] (2) Check the Appropriate Box if a Member of a Group \_\_\_\_\_\_ (3) SEC Use Only \_\_\_\_\_\_ (4) Source of Funds AF, 00 (5) Check Box if Disclosure of Legal Proceedings is Required Pursuant to Items 2(d) or 2(e)

(6) Citizenship or Place of Organization

DELAWARE

		(7)	Sole Voting Power													
	nber of		6,314,574 SHARES OF COMMON STOCK (A	6,314,574 SHARES OF COMMON STOCK (A)												
Beneficially (8) Shared Voting Power Owned by -0- SHARES OF COMMON STOCK Each																
Rep	oorting son With	Sole Dispositive Power 6,314,574 SHARES OF COMMON STOCK (A	A)													
		(10)	Shared Dispositive Power -0- SHARES OF COMMON STOCK													
(11)	Aggregate Amou	unt Ben	eficially Owned by Each Reporting Person													
6,31	4,574 SHARES OF	F COMMO	N STOCK (A)													
(12)	Check Box if A	Aggrega	te Amount in Row (11) Excludes Certain Sh	nares	[X]											
(13)	Percent of Cla	ass Rep	resented by Amount in Row (11)													
25.5	50%															
(14)	Type of Report	ing Pe	rson													
00																
			cludes warrants which can be immediately es of Common Stock.	exer	cised for											
(1)	Name of Report	 ing Pe	rson													
	nnology Crossove item 2 for ider		ures II, L.P. tion of the General Partner													
(2)	Check the App	ropriat	e Box if a Member of a Group	(a) (b)	[ ] [X]											
(3)	SEC Use Only															
(4)	Source of Fund	ds														
	AF, 00															
(5)			ure of Legal Proceedings to Items 2(d) or 2(e)													
(6)	Citizenship o	r Place	of Organization													
	DELAWA	RE														

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	(7)	Sole Voting Power											
Number of Shares		837,537 SHARES OF COMMON STOCK (A)											
Beneficially Owned by Each	(8)	Shared Voting Power -0- SHARES OF COMMON STOCK											
Reporting Person With	(9)	(9) Sole Dispositive Power 837,537 SHARES OF COMMON STOCK (A)											
	(10)	Shared Dispositive Power -0- SHARES OF COMMON STOCK											
(11) Aggregate Am	ount Ber	neficially Owned by Each Reporting Person											
837,537 SHARES OF	COMMON	STOCK (A)											
(12) Check Box if	Aggrega	ate Amount in Row (11) Excludes Certain Shares [X	]										
(13) Percent of C	 lass Rep	presented by Amount in Row (11)											
3.38%													
(14) Type of Repo	rting Pe	erson											
PN													
a total of 435,79		s of Common Stock.											
TCV II (Q), L.P. See item 2 for ide	entifica	ation of the General Partner											
(2) Check the Ap	 propriat	*	] X]										
(3) SEC Use Only													
(4) Source of Fu	nds												
AF, O	0												
			]										
(6) Citizenship	or Place	e of Organization											
DELA	WARE												
	(7)	Sole Voting Power											
Number of Shares		643,910 SHARES OF COMMON STOCK (A)											
Beneficially Owned by	(8)	Shared Voting Power -0- SHARES OF COMMON STOCK											

Each											
Reporting Person With	(9)	Sole Dispositive Power 643,910 SHARES OF COMMON STOCK (A	7)								
	(10)	Shared Dispositive Power -0- SHARES OF COMMON STOCK									
(11) Aggregate Ar	mount Ber	neficially Owned by Each Reporting Perso	on								
643,910 SHARES OF	F COMMON	STOCK (A)									
(12) Check Box is	f Aggrega	ate Amount in Row (11) Excludes Certain	Shares	[X]							
(13) Percent of (	Class Rep	presented by Amount in Row (11)									
2.60%											
(14) Type of Repo	orting Pe	erson									
PN											
		ncludes warrants which can be immediatels of Common Stock.	y exer	cised fo							
(1) Name of Repo	orting Pe	erson									
TCV II, V.O.F.											
See item 2 for id	dentifica	ation of the Investment General Partner									
(2) Check the Ap	opropriat	ce Box if a Member of a Group	(a) (b)	[ ] [X]							
(3) SEC Use Only	Y										
(4) Source of Fu	 unds										
AF,	00										
		sure of Legal Proceedings to Items 2(d) or 2(e)		[ ]							
(6) Citizenship	or Place	e of Organization									
NETH	ERLANDS A	ANTILLES									
	(7)	Sole Voting Power									
Number of		27,207 SHARES OF COMMON STOCK (A)									
Shares Beneficially Owned by	(8)	Shared Voting Power -0- SHARES OF COMMON STOCK									
Each Reporting Person With	(9)	(9) Sole Dispositive Power 27,207 SHARES OF COMMON STOCK (A)									
	(10)	Shared Dispositive Power -0- SHARES OF COMMON STOCK									

(11) Aggregate A 27,207 SHARES OF		eficially Owned by Each Reporting Person TOCK (A)		
(12) Check Box i	f Aggrega	te Amount in Row (11) Excludes Certain Sh.	ares	[X]
(13) Percent of	Class Rep	presented by Amount in Row (11)		
LESS THAN 1%				
(14) Type of Rep	orting Pe	rson		
PN				
		of Common Stock.	exer	cised for
(1) Name of Rep	orting Pe	rson		
TCV II Strategic See item 2 for i		tion of the General Partner		
(2) Check the A	ppropriat	-	(a) (b)	[ ] [X]
(3) SEC Use Onl	У			
(4) Source of F	'unds			
AF,	00			
		ure of Legal Proceedings to Items 2(d) or 2(e)		[ ]
(6) Citizenship	or Place	e of Organization		
DELAWARE				
	(7)	Sole Voting Power		
Number of Shares		114,271 SHARES OF COMMON STOCK (A)		
Beneficially Owned by Each	(8)	Shared Voting Power -0- SHARES OF COMMON STOCK		
Reporting Person With	(9)	Sole Dispositive Power 114,271 SHARES OF COMMON STOCK (A)		
	(10)			
(11) Aggregate A	mount Ben	eficially Owned by Each Reporting Person		
114,271 SHARES C				
(12) Check Box i	f Aggrega	te Amount in Row (11) Excludes Certain Sh	ares	[X]
		presented by Amount in Row (11)		
LESS THAN 1%				

(14) Type of Repo	orting Pe	rson							
PN	-								
(A) Please see It a total of 59,458		cludes warrants which can be immediately of Common Stock.	exero	 cised	fo				
(1) Name of Repo	orting Pe	rson							
Technology Crosso See item 2 for io		ures II, C.V. tion of the Investment General Partner							
(2) Check the Appropriate Box if a Member of a Group (a) [ ] (b) [X]									
(3) SEC Use Only	7								
(4) Source of Fu	ınds								
AF, (	00								
		ure of Legal Proceedings to Items 2(d) or 2(e)		[ ]					
(6) Citizenship	or Place	of Organization							
NETH	ERLANDS A	NTILLES							
	(7)	Sole Voting Power							
Number of Shares		127,874 SHARES OF COMMON STOCK (A)							
Beneficially Owned by Each	(8)	Shared Voting Power -0- SHARES OF COMMON STOCK							
Reporting Person With	(9)	Sole Dispositive Power 127,874 SHARES OF COMMON STOCK (A)							
	(10)	Shared Dispositive Power -0- SHARES OF COMMON STOCK							
(11) Aggregate Ar	nount Ben	eficially Owned by Each Reporting Person							
127,874 SHARES OF	COMMON	STOCK (A)							
		te Amount in Row (11) Excludes Certain Sh	ares	[X]					
		resented by Amount in Row (11)							
LESS THAN 1%									
(14) Type of Repo	orting Pe	rson							
PN									
(A) Please see It a total of 66,536		cludes warrants which can be immediately of Common Stock.	exero	cised	for				

(1 ) Name of Reporting Person Technology Crossover Management II, L.L.C. See item 2 for identification of the Managing Members \_\_\_\_\_\_ (2) Check the Appropriate Box if a Member of a Group \_\_\_\_\_ (3) SEC Use Only \_\_\_\_\_\_ (4) Source of Funds AF, 00 (5) Check Box if Disclosure of Legal Proceedings is Required Pursuant to Items 2(d) or 2(e) \_\_\_\_\_ (6) Citizenship or Place of Organization DELAWARE (7) Sole Voting Power 1,750,799 SHARES OF COMMON STOCK (A) Number of \_\_\_\_\_ Shares (8) Shared Voting Power Beneficially Owned by -0- SHARES OF COMMON STOCK \_\_\_\_\_ Each Reporting (9) Sole Dispositive Power Person With 1,750,799 SHARES OF COMMON STOCK (A) (10)Shared Dispositive Power -0- SHARES OF COMMON STOCK \_\_\_\_\_ (11) Aggregate Amount Beneficially Owned by Each Reporting Person 1,750,799 SHARES OF COMMON STOCK (A) \_\_\_\_\_\_ (12) Check Box if Aggregate Amount in Row (11) Excludes Certain Shares [X] (13) Percent of Class Represented by Amount in Row (11) 7.07% (14) Type of Reporting Person (A) Please see Item 5. Includes warrants which can be immediately exercised for a total of 910,981 shares of Common Stock. \_\_\_\_\_ (1) Name of Reporting Person TCV Franchise Fund, L.P. See item 2 for identification of the General Partner (2) Check the Appropriate Box if a Member of a Group (a) [ ] \_\_\_\_\_\_ (3) SEC Use Only

(4)	Source of Fun	nds											
	AF, OC	)											
(5)			ure of Legal Proceedings to Items 2(d) or 2(e)		[ ]								
(6)	Citizenship c	r Place	of Organization										
	DELAWA	ARE											
	ber of	(7)	Sole Voting Power -0- SHARES OF COMMON STOCK	·									
Bene Own	ficially ed by ach	(8)	(8) Shared Voting Power -0- SHARES OF COMMON STOCK										
Rep Pers	ζ												
		(10)	Shared Dispositive Power -0- SHARES OF COMMON STOCK	ζ									
(11)	Aggregate Amo	unt Bene	eficially Owned by Each Reportin	ng Person									
-0-	SHARES OF COMM	ION STOC	K										
(12)	(12) Check Box if Aggregate Amount in Row (11) Excludes Certain Shares [X]												
(13)	Percent of Cl	ass Rep	resented by Amount in Row (11)										
0%													
(14)	Type of Repor	ting Pe	rson										
PN													
(1)	Name of Repor	ting Pe	rson										
	Management, I		tion of the Managing Members										
(2)	Check the App	propriate	e Box if a Member of a Group	(a) (b)	[ ] [X]								
(3)	SEC Use Only												
(4)	Source of Fur												
	AF,	00											
(5)			ure of Legal Proceedings to Items 2(d) or 2(e)										
(6)	 Citizenshin c	r Place	of Organization										

### DELAWARE

																	_											 	
Number of Shares		(7)	Sole						_					' (	COI	MM	101	N 	SI	00	:K							 	
Beneficially Owned by		(8)	Shar							_					COI	MM	[O]	N	SI	'00	:K								
Each Reporting Person With		(9)	(9) Sole Dispositive Power -0- SHARES OF COMMON STOCK																										
		(10)	Shar						-									n	SI	'00	:K							 	
 (11) Aggregat	e Amount	Bene	 ficia	 il	 11	 Lу	·	 WC	ne	 ed	 l k	 by	 E	lac		 R	lej	 pc	rt	ir	ıg	 Pe	 ers	on				 	
-0- SHARES OF	COMMON S	STOCK																											
(12) Check Bo	x if Agg	regate	e Amo	·– ›u	ur	 ıt	 . i	in	. — - ι F	 Ro	. — - ) W	(	 11	)	E:	XC	11	uc	les		 er	 ta	in	 Sh	 ıar	 es	]	 ]	
(13) Percent	of Class 0%	Repre	esent	:- :е	ec	 1	by	У.	An	 mo	uı	 nt	 i	n	R	 OW	- <b>-</b> -	(1	1)									 	
(14) Type of	Reporting	g Per	 son																									 	
(1) Name of	 Reportin	 g Per:	 son						. <b>—</b> –																			 	
JAY C. HOAG	-	,																											
										 mb																		 	
(2) Check th	е арргор.	IIace	DOX	_	11	-	а	1-11	iC1	IIIO	,61	L	ΟI		a (	GI	. 0	ur	,					(a) (b)			X ]		
(3) SEC Use	Only																											 	
(4) Source o	f Funds																											 	
	AF, 00																												
(5) Check Bo is Requi							_								_	 S											]	 	
(6) Citizens	hip or Pi	lace (	of Or	 :g	ga	 an	iiz	za	ti	 io	n																	 	
	UNITED S	STATES	S CIT	Ϊ	ΙZ	ZΕ	N																						
Number of	(7)	Sole	Voti		_	_					ES	 S	of	' (	COI	MM	101	N	SI	00	K.							 	
Shares Beneficially Owned by	(8)	Share	ed Vo				_					S	 НА	RE	ES	С	F		COM	IMC	)N	ST	.oc	 K (	(A)			 	
Each Reporting Person With	(9)	Sole	Disp											RE	ES	С	)F		COM	IMC	)N	ST		 K (	(A)			 	
	(10)	Share	 ed Di	 .S	 sp		 si	it	 .i\	ve		Po	 we	r			_											 	

-0- SHARES OF COMMON STOCK \_\_\_\_\_\_ (11) Aggregate Amount Beneficially Owned by Each Reporting Person 8,110,030 SHARES OF COMMON STOCK (A) \_\_\_\_\_\_ (12) Check Box if Aggregate Amount in Row (11) Excludes Certain Shares [ ] (13) Percent of Class Represented by Amount in Row (11) 32.74% \_\_\_\_\_\_ (14) Type of Reporting Person ΙN (A) Please see Item 5. Includes warrants which can be immediately exercised for a total of 4,511,707 shares of Common Stock. Also includes 44,657 shares held of record by the Reporting Person's family trust of which Reporting Person disclaims beneficial ownership except to the extent of his pecuniary interest therein. (1) Name of Reporting Person RICHARD H. KIMBALL \_\_\_\_\_ (2) Check the Appropriate Box if a Member of a Group (a) [] (b) [X] (3) SEC Use Only \_\_\_\_\_\_ (4) Source of Funds AF, OO (5) Check Box if Disclosure of Legal Proceedings is Required Pursuant to Items 2(d) or 2(e) [ ] (6) Citizenship or Place of Organization UNITED STATES CITIZEN (7) Sole Voting Power Number of -0- SHARES OF COMMON STOCK Shares Beneficially (8) Shared Voting Power Owned by 8,107,919 SHARES OF COMMON STOCK (A) Each Reporting (9) Sole Dispositive Power Person With 8,107,919 SHARES OF COMMON STOCK (A) (10) Shared Dispositive Power -0- SHARES OF COMMON STOCK \_\_\_\_\_\_

(11) Aggregate Amount Beneficially Owned by Each Reporting Person

8,107,919 SHARES OF COMMON STOCK (A)

(12) Check Box if Aggregate Amount in Row (11) Excludes Certain Shares [ ]

(13) Percent of Class Represented by Amount in Row (11)

32.74%

(14) Type of Reporting Person

IN

(A) Please see Item 5. Includes warrants which can be immediately exercised for a total of 4,511,707 shares of Common Stock. Also includes 42,546 shares held of record by the Reporting Person's family trust of which Reporting Person disclaims beneficial ownership except to the extent of his pecuniary interest therein.

ITEM 1. SECURITY AND ISSUER.

This statement relates to shares of common stock, par value \$0.001 per share (the "Common Stock"), of Netflix, Inc., a Delaware corporation ("Netflix" or the "Company"). The Company's principal executive offices are located at 970 University Ave., Los Gatos, CA 95032.

ITEM 2. IDENTITY AND BACKGROUND.

(a)-(c), (f). This statement is being filed by all entities and persons numbered (1) through (9), (12) and (13) and on behalf of the entities numbered (10) and (11). (1) TCV IV, L.P., a Delaware limited partnership ("TCV IV"), (2) TCV IV Strategic Partners, L.P., a Delaware limited partnership ("Strategic Partners IV"), (3) Technology Crossover Management IV, L.L.C., a Delaware limited liability company ("Management IV"), (4) TCV II, V.O.F., a Netherlands Antilles general partnership ("TCV II, V.O.F."), (5) Technology Crossover Ventures II, L.P., a Delaware limited partnership ("TCV II, L.P."), (6) TCV II (Q), L.P., a Delaware limited partnership ("TCV II (Q)"), (7) TCV II Strategic Partners, L.P., a Delaware limited partnership ("Strategic Partners II"), (8) Technology Crossover Ventures II, C.V., a Netherlands Antilles general partnership ("TCV II, C.V."), (9) Technology Crossover Management II, L.L.C., a Delaware limited liability company ("Management II"), (10) TCV Franchise Fund, L.P., a Delaware limited Partnership ("TCVF"), (11) TCVF Management, L.L.C., a Delaware limited liability company ("Management F"), (12) Jay C. Hoag ("Mr. Hoag") and (13) Richard H. Kimball ("Mr. Kimball"). TCV IV, Strategic Partners IV, Management IV, TCV II, V.O.F., TCV II, L.P., TCV II (Q), Strategic Partners II, TCV II, C.V., Management II, TCVF, Management F, Mr. Hoag and Mr. Kimball are sometimes collectively referred to herein as the "Reporting Persons." The agreement among the Reporting Persons relating to the joint filing of this statement is attached as Exhibit 1 hereto.

TCV IV, Strategic Partners IV, Management IV, TCV II, V.O.F., TCV II, L.P., TCV II (Q), Strategic Partners II, TCV II, C.V., and Management II are each principally engaged in the business of investing in securities of privately and publicly held companies. Management IV is the sole general partner of TCV IV and Strategic Partners IV. Management II is the sole general partner of TCV II, L.P., TCV II (Q) and Strategic Partners II and the sole investment general partner of TCV II, V.O.F. and TCV II, C.V. The address of the principal business and office of each of TCV IV, Strategic Partners IV, Management IV, TCV II, V.O.F., TCV II, L.P., TCV II (Q), Strategic Partners II, TCV II, C.V., and Management II is 528 Ramona Street, Palo Alto, California 94301.

TCVF and Management F were engaged in the business of investing in securities of

privately and publicly held companies but both TCVF and Management F have been dissolved. Management F was the sole general partner of TCVF. The address of the principal business and office of each of TCVF and Management F was 528 Ramona Street, Palo Alto, California 94301.

Mr. Hoag and Mr. Kimball are the managing members of Management IV and Management II and were managing members of Management F. Mr. Hoag and Mr. Kimball are each United States citizens, and the present principal occupation of each is as a venture capital investor. The business address of each of Mr. Hoag and Mr. Kimball is 528 Ramona Street, Palo Alto, California 94301.

(d), (e). During the last five years, none of TCV IV, Strategic Partners IV, Management IV, TCV II, V.O.F., TCV II, L.P., TCV II (Q), Strategic Partners II, TCV II, C.V., Management II, TCVF and Management F, Mr. Hoag or Mr. Kimball has (1) been convicted in a criminal proceeding (excluding traffic violations or similar misdemeanors) or (2) been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities laws or finding any violation with respect to such laws.

ITEM 3. SOURCE AND AMOUNT OF FUNDS OR OTHER CONSIDERATION.

TCV IV and Strategic Partners IV purchased the following shares of the Company's Common Stock in the open market (the "Market Shares"):

Name of Investor	Date	Shares Acquired
	- 4 4	
TCV IV	8/12/02	57 <b>,</b> 843
Strategic Partners IV	8/12/02	2,157
TCV IV	8/13/02	38,562
Strategic Partners IV	8/13/02	1,438
TCV IV	8/14/02	28,922
Strategic Partners IV	8/14/02	1,078

The source of funds for the acquisition of the Market Shares by TCV IV and Strategic Partners IV was capital contributions from their respective partners.

On April 11, 2003 TCV IV net exercised a warrant to purchase shares of the Company's Common Stock at an exercise price of \$3.00 per share. As a result of the net exercise, TCV IV surrendered one share of Common Stock underlying the warrant and received one share of Common Stock upon exercise ("Warrant Share").

The payment of the exercise price was through the surrender of the right to buy one share of Common Stock of the Company.

On May 8, 2003 TCVF net exercised a warrant to purchase 93,425 shares of the Company's Common Stock at an exercise price of \$3.00 per share. As a result of the net exercise, TCVF surrendered 12,851 shares of Common Stock underlying the warrant and received 80,574 shares of Common Stock upon exercise ("TCVF Warrant Shares").

The payment of the exercise price was through the surrender of the right to buy 12,851 shares of Common Stock of the Company.

ITEM 4. PURPOSE OF TRANSACTION.

The Reporting Persons acquired the Market Shares for investment purposes.

Depending on the factors discussed herein, the Reporting Persons may, from time to time, acquire additional shares of Common Stock and/or retain and/or sell all or a portion of the Market Shares and/or Warrant Share in the open market or in privately negotiated transactions. Any actions the Reporting Persons might undertake will be dependent upon the Reporting Persons' review of numerous factors, including, among other things, the price levels of the Common Stock; general market and economic conditions; ongoing evaluation of the Company's business, financial condition, operations and prospects; the relative attractiveness of alternative business and investment opportunities; and other future developments.

Except as set forth above and as set forth in the Reporting Persons' initial statement on Schedule 13D with respect to the Company's securities, filed May 29, 2002 (which is incorporated by reference herein), the Reporting Persons have no present plans or intentions which would result in or relate to any of the transactions described in subparagraphs (a) through (j) of Item 4 of Schedule 13D.

#### ITEM 5. INTEREST IN SECURITIES OF THE ISSUER.

(a), (b). As of the close of business on November 6, 2003, TCV IV, Strategic Partners IV, TCV II, V.O.F., TCV II, L.P., TCV II (Q), Strategic Partners II, and TCV II, C.V. (the "Funds") owned directly an aggregate of 8,059,671 shares of Common Stock and Management IV, Management II, Management F, Mr. Hoag and Mr. Kimball owned directly and indirectly an aggregate of 8,152,576 shares of Common Stock as follows (including indirect ownership of shares held by the Funds):

Name of Investor		Percentage of Outstanding Shares (including warrants) (*)
TCV IV	6,082,079	24.56% (**)
Strategic Partners IV	226,793	Less than 1% (**)
Management IV	6,314,574	25.50% (**) (****)
TCV II, V.O.F	27,207	Less than 1% (**)
TCV II, L.P.	837 <b>,</b> 537	3.38% (**)
TCV II (Q)	643,910	2.60% (**)
Strategic Partners II	114,271	Less than 1% (**)
TCV II, C.V	127,874	Less than 1% (**)
Management II	1,750,799	7.07% (**)
Mr. Hoag	8,110,030	32.74% (**) (***) (****)

Mr. Kimball 8,107,919 32.74% (\*\*) (\*\*\*\*) (\*\*\*\*)

- (\*) all percentages in this table are based on the 24,767,319 shares of Common Stock of the Company outstanding, as reported on the Company's Form 10-Q filed with the Securities and Exchange Commission on October 31, 2003.
- (\*\*) Certain Reporting Persons disclaim beneficial ownership as set forth below.
- (\*\*\*) Includes 44,657 shares held by the Reporting Person's family trust of which Reporting Person disclaims beneficial ownership except to the extent of his pecuniary interest therein.
- (\*\*\*\*) Includes 42,546 shares held by the Reporting Person's family trust of which Reporting Person disclaims beneficial ownership except to the extent of his pecuniary interest therein.
- (\*\*\*\*) Includes 5,702 shares held directly by Management IV.

Each of TCV IV and Strategic Partners IV (together the "TCV IV Funds") has the sole power to dispose or direct the disposition of the shares of Common Stock and warrants to acquire Common Stock which it holds directly, and will have the sole power to dispose or direct the disposition of the shares of Common Stock acquirable upon exercise of its warrants. Each of the TCV IV Funds has the sole power to vote or direct the vote of its respective shares of Common Stock and will have the sole power to vote or direct the vote the Common Stock acquirable upon exercise of its respective warrants. Management IV as the sole general partner of each of the TCV IV Funds may also be deemed to have the sole power to dispose or direct the disposition of the shares of Common Stock and the warrants to acquire Common Stock held by the TCV IV Funds, and will have the sole power to dispose or direct the disposition of the shares of Common Stock acquirable upon exercise of the TCV IV Funds' warrants, as well as to have the sole power to vote or direct the vote of the shares of Common Stock held by the TCV IV Funds and will have the power to vote or direct the vote the shares of Common Stock acquirable upon exercise of the TCV IV Funds' warrants. Management IV disclaims beneficial ownership of such securities except to the extent of its pecuniary interest therein. Management IV has the sole power to dispose or direct the disposition of the shares of Common Stock held directly by Management IV, as well as to have the sole power to vote or direct the vote of the shares of Common Stock held directly by Management IV.

Each of TCV II, V.O.F., TCV II, L.P., TCV II (Q), Strategic Partners II and TCV II, C.V. (together the "TCV II Funds") has the sole power to dispose or direct the disposition of the shares of Common Stock and warrants to acquire Common Stock which it holds directly, and will have the sole power to dispose or direct the disposition of the shares of Common Stock acquirable upon exercise of its warrants. Each of the TCV II Funds has the sole power to vote or direct the vote of its respective shares of Common Stock and will have the sole power to vote or direct the vote the Common Stock acquirable upon exercise of its respective warrants. Management II as the sole general partner of TCV II, L.P., TCV II (Q) and Strategic Partners II and as the sole investment general partner of TCV II, V.O.F. and TCV II, C.V. may also be deemed to have the sole power to dispose or direct the disposition of the shares of Common Stock and the warrants to acquire Common Stock held by the TCV II Funds, and will have the sole power to dispose or direct the disposition of the shares of Common Stock acquirable upon exercise of the TCV II Funds' warrants, as well as to have the sole power to vote or direct the vote of the shares of Common Stock held by the TCV II Funds and will have the power to vote or direct the vote the shares of Common Stock acquirable

upon exercise of the TCV II Funds' warrants. Management II disclaims beneficial ownership of such securities except to the extent of its pecuniary interest therein.

Messrs. Hoaq and Kimball are the managing members of Management IV and Management II. Under the operating agreements of Management IV and Management II, each of Messrs. Hoag and Kimball have the independent power to cause the funds managed by Management IV and Management II to buy and sell securities of publicly traded portfolio companies; however, in general, they must act by unanimous consent with respect to all other matters, including directing the voting of such securities. As a result, each of Messrs. Hoag and Kimball may also be deemed to have the sole power to dispose or direct the disposition of the shares of Common Stock and the warrants to acquire Common Stock held respectively by the TCV IV Funds and the TCV II Funds, and will have the sole power to dispose or direct the disposition of the shares of Common Stock acquirable upon exercise of the TCV IV Funds' and the TCV II Funds' respective warrants, as well as to have the shared power to vote or direct the vote of the respective shares of Common Stock held by the TCV IV Funds and the TCV II Funds, and will have the shared power to vote or direct the vote the shares of Common Stock acquirable upon exercise of the TCV IV Funds' and the TCV II Funds' respective warrants. Messrs. Hoag and Kimball disclaim beneficial ownership of the securities owned by TCV IV Funds and TCV II Funds except to the extent of their pecuniary interest therein.

The Reporting Persons may be deemed to be acting as a group in relation to their respective holdings in the Company but do not affirm the existence of any such group.

Except as set forth in this Item 5(a) - (b), each of the Reporting Persons disclaims beneficial ownership of any Common Stock owned beneficially or of record by any other Reporting Person.

On April 11, 2003 TCV IV net exercised a warrant to purchase Common Stock and as a result surrendered one share of Common Stock underlying the warrant and received the Warrant Share upon exercise.

On May 7, 2003 TCVF sold 81,450 shares of Common Stock at a \$23.16 per share.

On May 8, 2003 TCVF net exercised a warrant to purchase Common Stock and as a result surrendered 12,851 shares of Common Stock underlying the warrant and received the TCVF Warrant Shares upon exercise.

On May 8, 2003 TCVF sold 80,574 shares of the Company's Common Stock at \$22.80 per share.

On November 5, 2003, as part of an in-kind pro-rata distribution to their partners, the funds listed below distributed the following shares to their limited partners, without consideration:

Name of Investor	Shares Distributed
TCV IV Strategic Partners IV TCV II, V.O.F. TCV II, L.P. TCV II (Q) Strategic Partners II TCV II, C.V.	664,524 30,900 3,034 91,871 71,807 15,431 14,260
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On November 5, 2003, as part of an in-kind pro-rata distribution to their partners, the funds listed below distributed the following shares to their general partners, without consideration:

Name of Investor	Shares Distributed
TCV IV	165,571
Strategic Partners IV	53
TCV II, V.O.F.	679
TCV II, L.P.	22,437
TCV II (Q)	16,075
Strategic Partners II	165
TCV II, C.V.	3,193

On November 5, 2003, as part of an in-kind pro-rata distribution, the entities listed below distributed the following shares to their members, without consideration:

Name of Investor	Shares Distributed

Management	IV	155,156
Management	II	42,549

On November 6, 2003 Management IV sold 4,766 shares of common stock of the Company at \$55.75 per share.

- (d). Not applicable.
- (e). Not applicable.

ITEM 6. CONTRACTS, ARRANGEMENTS, UNDERSTANDINGS OR RELATIONSHIPS WITH RESPECT TO SECURITIES OF THE ISSUER.

Except as set forth herein and as set forth in the Reporting Persons' initial statement on Schedule 13D with respect to the Company's securities, filed May 29, 2002 (which is incorporated by reference herein), none of the Reporting Persons has any contracts, arrangements, understandings or relationships (legal or otherwise) with any person with respect to any securities of Company, including but not limited to any contracts, arrangements, understandings or relationships concerning the transfer or voting of such securities, finder's fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or losses, or the giving or withholding of proxies.

#### ITEM 7. MATERIAL TO BE FILED AS EXHIBITS.

Exhibit 1 Joint Filing Agreement (incorporated by reference from Exhibit 1 to the Schedule 13D relating to the common stock of Netflix, Inc. filed on May 29, 2002)

Exhibit 2 Statement Appointing Designated Filer and Authorized Signatories dated November 5, 2001 (incorporated by reference from Exhibit A to the Schedule 13D/A relating to the common stock of Digital Generation Systems, Inc. filed on March 21, 2002)

SIGNATURE

After reasonable inquiry and to the best of each of the undersigned's knowledge and belief, each of the undersigned certifies that the information set forth in this statement is true, complete and correct.

Dated: November 10, 2003

TCV IV, L.P.

By: /s/ Carla S. Newell

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Name: Carla S. Newell
Its: Authorized Signatory

TCV IV STRATEGIC PARTNERS, L.P.

By: /s/ Carla S. Newell

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Name: Carla S. Newell
Its: Authorized Signatory

TECHNOLOGY CROSSOVER MANAGEMENT IV, L.L.C.

By: /s/ Carla S. Newell

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Name: Carla S. Newell
Its: Authorized Signatory

TCV II, V.O.F.

By: /s/ Carla S. Newell

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Name: Carla S. Newell Its: Authorized Signatory

TECHNOLOGY CROSSOVER VENTURES II, L.P.

By: /s/ Carla S. Newell

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Name: Carla S. Newell
Its: Authorized Signatory

TCV II (Q), L.P.

By: /s/ Carla S. Newell

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Name: Carla S. Newell Its: Authorized Signatory

TCV II STRATEGIC PARTNERS, L.P.

By: /s/ Carla S. Newell

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Name: Carla S. Newell Its: Authorized Signatory

TECHNOLOGY CROSSOVER VENTURES II, C.V.

By: /s/ Carla S. Newell

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Name: Carla S. Newell Its: Authorized Signatory

TECHNOLOGY CROSSOVER MANAGEMENT II, L.L.C.

By: /s/ Carla S. Newell

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Name: Carla S. Newell Its: Authorized Signatory

JAY C. HOAG

By: /s/ Carla S. Newell

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Name: Carla S. Newell
Its: Authorized Signatory

RICHARD H. KIMBALL

By: /s/ Carla S. Newell

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Name: Carla S. Newell
Its: Authorized Signatory

EXHIBIT INDEX

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