ExlService Holdings, Inc. Form DEF 14A May 02, 2011 Table of Contents

## **United States**

# **Securities and Exchange Commission**

Washington, D.C. 20548

# **SCHEDULE 14A**

(Rule 14a-101)

## **SCHEDULE 14A INFORMATION**

Proxy Statement Pursuant to Section 14(a) of the

Securities Exchange Act of 1934

(Amendment No. )

Filed by the Registrant x

Filed by a Party other than the Registrant "

Check the appropriate box:

- " Preliminary Proxy Statement
- " Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))
- x Definitive Proxy Statement
- " Definitive Additional Materials
- " Soliciting Material Pursuant to § 240.14a-12

**ExlService Holdings, Inc.** 

(Name of Registrant as Specified in Its Charter)

N/A

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(Name of Person(s) Filing Proxy Statement, If Other Than the Registrant)

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	(2) Form, Schedule or Registration Statement No.:						

(3) Filing Party:

(4) Date Filed:

280 Park Avenue, 38th Floor

New York, New York 10017

(212) 277-7100

May 2, 2011

Dear Stockholder:

On behalf of the board of directors of ExlService Holdings, Inc., I am pleased to invite you to the 2011 Annual Meeting of Stockholders, which will be held on June 17, 2011, in White Plains, New York.

The Annual Meeting will begin with a report on our operations, followed by discussion and voting on the matters set forth in the accompanying notice of the Annual Meeting and Proxy Statement and discussion on other business matters properly brought before the Annual Meeting.

Whether or not you attend the Annual Meeting, it is important that your shares be represented and voted at the Annual Meeting. After reading the Proxy Statement, please promptly vote and submit your proxy by completing, dating, signing and returning the enclosed proxy card in the enclosed postage prepaid envelope. Your shares cannot be voted unless you submit your proxy or attend the Annual Meeting in person.

The board of directors and management look forward to seeing you at the Annual Meeting.

Sincerely,

Vikram Talwar

Chairman

280 Park Avenue, 38th Floor

New York, New York 10017

(212) 277-7100

#### NOTICE OF 2011 ANNUAL MEETING OF STOCKHOLDERS

#### Dear Stockholder:

You are cordially invited to the 2011 Annual Meeting of Stockholders of ExlService Holdings, Inc., a Delaware corporation (the Company). The Annual Meeting will be held at The Ritz-Carlton, Westchester, Three Renaissance Square, White Plains, New York 10601, on June 17, 2011, at 9:00 AM, Eastern Time, for the purposes of voting on the following matters:

- 1. the election of three Class II members of the board of directors of the Company for a term of three years each;
- 2. the ratification of the selection of Ernst & Young LLP as the independent registered public accounting firm of the Company for fiscal year 2011;
- 3. the approval of the compensation of the named executive officers of the Company;
- 4. the determination of how frequently the stockholders should hold a non-binding advisory vote to approve the compensation of the named executive officers of the Company; and
- 5. the transaction of such other business as may properly come before the Annual Meeting or any adjournment or postponement thereof.

If you are a stockholder of record at the close of business on May 3, 2011, you are entitled to vote at the Annual Meeting. A list of stockholders as of the record date will be available for examination for any purpose germane to the Annual Meeting, during ordinary business hours, at the Company's executive offices at 280 Park Avenue, 38 Floor, New York, New York 10017, for a period of 10 days prior to the date of the Annual Meeting and at the Annual Meeting itself.

Whether or not you expect to attend the Annual Meeting in person, the Company encourages you to promptly vote and submit your proxy by completing, signing, dating and returning the enclosed proxy card in the postage prepaid envelope provided. Voting by proxy will not deprive you of the right to attend the Annual Meeting or to vote your shares in person. You can revoke a proxy at any time before it is exercised by voting in person at the Annual Meeting, by delivering a subsequent proxy or by notifying the inspector of elections in writing of such revocation prior to the Annual Meeting.

By Order of the Board of Directors

Amit Shashank

General Counsel and Corporate Secretary

New York, New York

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May 2, 2011

The Company s Annual Report on Form 10-K for fiscal year 2010 accompanies this notice but is not incorporated as part of the enclosed Proxy Statement and should not be considered part of the proxy solicitation materials.

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280 Park Avenue, 38th Floor

New York, New York 10017

(212) 277-7100

#### PROXY STATEMENT

#### INFORMATION CONCERNING VOTING AND SOLICITATION

This Proxy Statement is being furnished to you in connection with the solicitation by the board of directors of ExlService Holdings, Inc., a Delaware corporation (us, we, our or the Company), of proxies to be used at our 2011 Annual Meeting of Stockholders to be held at The Ritz-Carlton, Westchester, Three Renaissance Square, White Plains, New York 10601, at 9:00 AM, Eastern Time, on June 17, 2011, and any adjournments or postponements thereof. This Proxy Statement and the accompanying form of proxy card are being mailed to stockholders on or about May 3, 2011.

#### Who Can Vote

Only stockholders who own shares of our common stock at the close of business on May 3, 2011, the record date for the Annual Meeting, can vote at the Annual Meeting. As of the close of business on April 27, 2011, we had 29,656,839 shares of common stock outstanding and entitled to vote. Each holder of common stock is entitled to one vote for each share held as of the record date for the Annual Meeting. There is no cumulative voting in the election of directors.

#### How You Can Vote

If your shares are registered directly in your name with Registrar and Transfer Company, our transfer agent (which means you are a stockholder of record), you can vote your proxy by completing, signing, dating and returning the enclosed proxy card in the enclosed postage prepaid envelope. Please refer to the specific instructions set forth in the enclosed proxy card.

If you are the beneficial owner of shares held in the name of a brokerage, bank, trust or other nominee as a custodian (also referred to as shares held in street name), your broker, bank, trustee or nominee will provide you with materials and instructions for voting your shares.

Voting at the Annual Meeting. Voting by mail will not limit your right to vote at the Annual Meeting if you decide to attend in person. Our board of directors recommends that you vote by mail as it is not practical for most stockholders to attend the Annual Meeting. If you are a stockholder of record, you may vote your shares in person at the Annual Meeting. If you hold your shares in street name, you must obtain a proxy from your broker, bank, trustee or nominee giving you the right to vote the shares at the Annual Meeting.

#### **Revocation of Proxies**

You can revoke your proxy at any time before it is exercised in any of the following ways:

by voting in person at the Annual Meeting;

by submitting written notice of revocation to the inspector of elections prior to the Annual Meeting; or

by submitting another properly executed proxy of a later date to the inspector of elections prior to the Annual Meeting. **Required Vote; Effect of Abstentions and Broker Non-Votes** 

#### Quorum

A quorum, which is a majority of the issued and outstanding shares of our common stock as of May 3, 2011, must be present to hold the Annual Meeting. A quorum is calculated based on the number of shares represented by the stockholders attending the Annual Meeting in person and by their proxy holders. If you indicate an abstention as your voting preference for all matters to be acted upon at the Annual Meeting, your shares will be counted toward a quorum but they will not be voted on any matter.

## Proposal 1: Election of Directors

Directors are elected by the affirmative vote of a plurality of shares present in person or represented by proxy and entitled to vote at the Annual Meeting. You may cast your vote in favor of electing the nominees as directors, withhold your vote on one or more nominees or abstain from voting your shares. For purposes of the vote on Proposal 1, abstentions will have no effect on the results of the vote.

## Other Proposals

The ratification of the appointment of our independent registered public accounting firm, the approval of the compensation of our named executive officers, the determination of how frequently the stockholders should hold a non-binding advisory vote to approve the compensation of our named executive officers and each other item to be acted upon at the Annual Meeting will require the affirmative vote of a majority of shares present in person or represented by proxy and entitled to vote at the Annual Meeting. You may cast your vote in favor of or against these proposals or you may abstain from voting your shares. For purposes of the vote on Proposals 2, 3, 4 or such other item to be acted upon at the Annual Meeting, abstentions will have the effect of a vote against these proposals.

If you submit your proxy, but do not mark your voting preference, the proxy holders will vote your shares FOR the election of the nominees for director, FOR the ratification of the appointment of our independent registered public accounting firm, FOR the approval of the compensation of our named executive officers and FOR holding a non-binding advisory vote every year to approve the compensation of our executive officers.

#### Other Matters to Be Acted Upon at the Meeting

Our board of directors presently is not aware of any matters, other than those specifically stated in the Notice of Annual Meeting, which are to be presented for action at the Annual Meeting. If any matter other than those described in this Proxy Statement is presented at the Annual Meeting on which a vote may properly be taken, the shares represented by proxies will be voted in accordance with the judgment of the person or persons voting those shares.

### **Adjournments and Postponements**

Any action on the items of business described above may be considered at the Annual Meeting at the time and on the date specified above or at any time and date to which the Annual Meeting may be properly adjourned or postponed.

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#### Solicitation of Proxies

We will pay the cost of printing and mailing proxy materials. Upon request, we will reimburse brokers, dealers, banks and trustees, or their nominees, for reasonable expenses incurred by them in forwarding proxy materials to beneficial owners of shares of our common stock.

#### **Internet Availability of Proxy Materials**

Our notice of meeting, proxy statement and form of proxy card are available at our website at http://ir.exlservice.com/proxy.cfm.

#### **Important**

Please promptly vote and submit your proxy by completing, signing, dating and returning the enclosed proxy card in the postage prepaid envelope so that your shares can be voted at the Annual Meeting. This will not limit your right to attend or vote at the Annual Meeting.

All Annual Meeting attendees may be asked to present valid, government-issued photo identification (federal, state or local), such as a driver s license or passport, and proof of beneficial ownership if you hold your shares through a broker, bank, trust or other nominee, before entering the Annual Meeting. Attendees may be subject to security inspections. Video and audio recording devices and other electronic devices will not be permitted at the Annual Meeting.

If you have any further questions about voting your shares or attending the Annual Meeting, please call our Investor Relations Department at (212) 277-7109.

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#### **OUR BOARD OF DIRECTORS**

Our board of directors currently consists of nine directors divided into three classes, with each director serving a three-year term and one class being elected at each year s annual meeting of stockholders. The current composition of our board of directors is as follows:

Class I Directors (term expiring in 2013): Edward V. Dardani

Rohit Kapoor, our President and Chief Executive Officer

Kiran Karnik

Class II Directors (term expiring in 2011): David B. Kelso

Clyde W. Ostler

Vikram Talwar, our Chairman

Class III Directors (term expiring in 2012): Steven B. Gruber, our Lead Director

Dr. Mohanbir Sawhney

Garen K. Staglin

The election of our Class II directors will take place at the Annual Meeting. If elected, each of the Class II director nominees will serve on our board of directors until our annual meeting of stockholders in 2014 or until their successors are duly elected and qualified in accordance with our by-laws.

The following sets forth additional information regarding our directors.

Vikram Talwar Age: 61 co-founded ExlService.com, Inc., our predecessor ( EXL Inc. ), in April 1999 and has served as our Chairman since April 2011 and served as our Executive Chairman from May 2008 until April 2011. Mr. Talwar served as Chief Executive Officer and Vice Chairman of our board of directors from November 2002 to April 2008 and as Chief Executive Officer of EXL Inc. since April 1999. Prior to founding EXL Inc., Mr. Talwar served in various capacities at Bank of America, including Country Manager in India and other Asian countries from 1970 to 1996, and served as Chief Executive Officer and Managing Director of Ernst & Young Consulting India from 1998 to 1999. In the past five years, Mr. Talwar has served on the boards of directors of several private companies. The Company concluded, based in part on Mr. Talwar s experience as a founder and past Chief Executive Officer of the Company, that he should serve as a director.

Rohit Kapoor Age: 46 co-founded EXL Inc. in April 1999 and has served as our President and Chief Executive Officer since May 2008 and as a director since November 2002. Mr. Kapoor served as our Chief Financial Officer from November 2002 until June 2005 and from September 2006 to March 2007, as our Chief Operating Officer from June 2007 until April 2008 and as President and Chief Financial Officer of EXL Inc. since August 2000. Prior to founding EXL Inc., Mr. Kapoor served as a business head of Deutsche Bank from July 1999 to July 2000. From 1991 to 2000, Mr. Kapoor served in various capacities at Bank of America in the United States and Asia, including India. Mr. Kapoor was appointed as a member of the board of directors of CA, Inc. on April 7, 2011. The Company concluded that in connection with Mr. Kapoor s functions and responsibilities as Chief Executive Officer of the Company, he should serve as a director.

Steven B. Gruber Age: 53 has served as our Lead Director since May 2008 and served as our Chairman from November 2002 until April 2008. Since February 1999, Mr. Gruber has been a Managing Partner of Oak Hill Capital Management, Inc., the investment advisor to Oak Hill Capital Partners, L.P., one of our 5% stockholders. Mr. Gruber is also a managing partner of Oak Hill Capital Management, LLC. Since April 1990, Mr. Gruber has been a Managing Director of Oak Hill Partners, Inc. (including its predecessor entities) and the Manager of Acadia Partners, L.P. In the past five years, Mr. Gruber has served on the boards of directors of American Skiing Company, Blackboard Inc. and Williams Scotsman International, Inc. The Company concluded, based on Mr. Gruber s business experience at Oak Hill and as a member of public company boards of directors, that Mr. Gruber should serve as a director.

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Edward V. Dardani Age: 49 has served as a member of our board of directors since April 2005. Mr. Dardani is a Partner of Oak Hill Capital Partners, L.P., one of our 5% stockholders, which he joined in July 2002, and has been a Principal of Oak Hill Capital Management, LLC since January 2006. Mr. Dardani is responsible for investments in business and financial services sectors. Mr. Dardani began his career at Merrill Lynch in their investment banking group. In the past five years, Mr. Dardani has served on the boards of directors of American Skiing Company and RSC Holdings, Inc. The Company concluded, based in part on Mr. Dardani s business experience at Oak Hill and as a member of public company boards of directors, that Mr. Dardani should serve as a director.

David B. Kelso Age: 58 has served as a director since July 2006. Mr. Kelso most recently served as a senior advisor to Inductis, Inc. (Inductis) from June 2004 through June 2006. He served in the Office of the Chairman as Executive Vice President for Strategy and Finance for Aetna, Inc. from September 2001 through September 2003. Mr. Kelso served on the board of directors of Aetna Life Insurance Company from 2001 to 2003. In 2003, Mr. Kelso founded Kelso Advisory Services and serves as its Managing Director. In the past five years, Mr. Kelso has served on the boards of directors of Aspen Holdings, Ltd., Assurant, Inc. and Sound Shore Fund, Inc. The Company concluded, based in part on Mr. Kelso s business experience with Inductis, his experience with companies in the insurance industry and in general, that Mr. Kelso should serve as a director.

Clyde W. Ostler Age: 64 has served as a member of our board of directors since December 2007. Mr. Ostler retired from Wells Fargo & Co. on March 31, 2011 after forty years. During his tenure with Wells Fargo, Mr. Ostler worked in finance, international banking, technology and investments. His positions included General Auditor, Chief Financial Officer, Head of Branch Banking and Information Technology, Vice Chairman in the Office of the President, Head of Internet Services and Group Executive Vice President of Investments, including President of the Family Wealth Group. Mr. Ostler served on a number of internal boards and several external for profit and not for profit boards. Within the last five years, Mr. Ostler served as a director of Mercury Interactive Corp. The Company concluded, based in part on Mr. Ostler s business experience through his positions at Wells Fargo & Company, that Mr. Ostler should serve as a director.

*Dr. Mohanbir Sawhney* Age: 47 has served as a member of our board of directors since November 2005. Dr. Sawhney is a recognized author, scholar and consultant on marketing, innovation and technology. He is the McCormick Tribune Foundation Clinical Professor of Technology and the Director of the Center for Research in Technology & Innovation at the Kellogg School of Management, Northwestern University, where he has been on the faculty since September 1993. Dr. Sawhney is also a Fellow of the World Economic Forum. The Company concluded, based in part on Dr. Sawhney s scholarly and business experience, that Dr. Sawhney should serve as a director.

Garen K. Staglin Age: 66 has served as a member of our board of directors since June 2005. Mr. Staglin has over 35 years of experience in the financial services and technology industries. Mr. Staglin served on the board of directors of First Data Corporation, a credit card and financial services processing company, from 1992 to 2002 and was Chief Executive Officer of eONE Global LP, an emerging payments company, from 2001 to 2004. Mr. Staglin serves as a director on the boards of directors of several private companies. Mr. Staglin has also served as a member of the Advisory Boards of the Cambridge University Business School in the United Kingdom, the Stanford Graduate School of Business and SVB Financial Group. In the past five years, Mr. Staglin has served on the board of directors of Bottomline Technologies, Inc., and on the international board of directors of Solera Holdings, Inc. The Company concluded, based in part on Mr. Staglin s experience in the financial services and technology industries and his past experience as a member of public company boards of directors, that Mr. Staglin should serve as a director.

*Kiran Karnik* Age: 64 has served as a member of our board of directors since September 2008. From September 2001 through January 2008, Mr. Karnik served as President of NASSCOM, an Indian industry body representing companies in the information technology (IT) and IT-enabled services sectors. Prior to his tenure at NASSCOM, Mr. Karnik was the Managing Director at Discovery Networks in India. Earlier, Mr. Karnik was

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Founder-Director of the Consortium for Educational Communication. In the past five years, Mr. Karnik has served on the boards of directors of Torrent Pharmaceuticals Ltd., Torrent Power Ltd., Satyam Computer Services Limited and Sasken Communication Technologies Ltd. The Company concluded, based in part on Mr. Karnik s business experience as President of NASSCOM and knowledge of the outsourcing industry, that Mr. Karnik should serve as a director.

There are no family relationships among any of our directors or executive officers.

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#### CORPORATE GOVERNANCE

## **Director Independence**

Our board of directors has determined that all of the members on our board of directors other than Messrs. Talwar and Kapoor meet the independence requirements of the Nasdaq Stock Market and the federal securities laws.

#### **Meeting Attendance**

Our directors are expected to attend all board of directors meetings and meetings of committees on which they serve. Directors are also expected to spend sufficient time and meet as frequently as necessary to discharge their responsibilities properly. Overall, during 2010, our board of directors met nine times. Each member of our board of directors attended at least 75% of our board of directors meetings during the period in 2010 in which he served on our board of directors. It is our policy that all of our directors should attend our Annual Meetings of Stockholders absent exceptional cause.

#### **Board Leadership Structure**

Our board of directors is currently led by Vikram Talwar, our Chairman, and Steven B. Gruber, our Lead Director. Rohit Kapoor, our President and Chief Executive Officer, also serves as a member of our board of directors.

Our by-laws provide that our Chairman or, in the absence of our Chairman, our Lead Director, or in the absence of both our Chairman and Lead Director, our Chief Executive Officer, shall call meetings of our board of directors to order and shall act as the chairman thereof. In the absence of our Chairman, our Lead Director and our Chief Executive Officer, a majority of our directors present may elect as chairman of the meeting any director present.

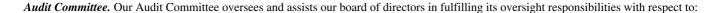
Our board of directors separated the positions of Chairman and Chief Executive Officer in May 2008 when Mr. Talwar, after serving as Vice Chairman and Chief Executive Officer of the Company from November 2002 to April 2008, became Executive Chairman and Mr. Kapoor was elected as our Chief Executive Officer. At the same time, Mr. Gruber, who served as our Chairman from November 2002 until April 2008, became our Lead Director.

Separating these positions allows our Chief Executive Officer to focus on spearheading strategy and execution by aligning our resources and key strengths to existing client needs and new market opportunities as well as day-to-day management of the Company, allows our Chairman and our Lead Director to facilitate the functioning of the board of directors independently of our management and to focus on our commitment to corporate governance. Because of the many responsibilities of our board of directors and the significant time and effort required by our Chairman, our Lead Director and our Chief Executive Officer to perform their respective duties, we believe that having separate persons in these roles enhances the ability of each to discharge those duties effectively and, as a corollary, enhances our prospects for success. Our board of directors also believes that having separate positions provides a clear delineation of responsibilities for each position and fosters greater accountability of management.

For the foregoing reasons, our board of directors has determined that its leadership structure is appropriate and in the best interests of our stockholders at this time.

#### Committees

Our board of directors currently has three standing committees: the Audit Committee, the Nominating and Governance Committee and the Compensation Committee.



our accounting and financial reporting processes, including the integrity of the financial statements and other financial information provided by us to our stockholders, the public, any stock exchange and others;

our compliance with legal and regulatory requirements;

our independent registered public accounting firm s qualifications and independence;

the audit of our financial statements; and

the performance of our internal audit function and independent registered public accounting firm.

Our Audit Committee has direct responsibility for the appointment, compensation, retention (including termination) and oversight of our independent registered public accounting firm, and our independent registered public accounting firm reports directly to our Audit Committee. Our Audit Committee also reviews and approves certain related-party transactions as required by the rules of the Nasdaq Stock Market. A copy of our Audit Committee charter can be found on our website at www.exlservice.com.

The members of our Audit Committee are appointed by our board of directors. All members of our Audit Committee must also be recommended by our Nominating and Governance Committee. Messrs. Kelso, Sawhney and Ostler are the current members of our Audit Committee. Mr. Kelso is the chairman of our Audit Committee. Messrs. Kelso and Ostler qualify as audit committee financial experts under the rules of the SEC implementing Section 407 of the Sarbanes-Oxley Act of 2002. Our board of directors has determined that Messrs. Kelso, Sawhney and Ostler meet the independence and the experience requirements for audit committee membership of the Nasdaq Stock Market and the federal securities laws. During 2010, our Audit Committee met nine times. Each member of our Audit Committee attended at least 75% of our Audit Committee s meetings in 2010.

Nominating and Governance Committee. Our Nominating and Governance Committee identifies individuals qualified to become members of our board of directors (consistent with criteria approved by our board of directors), selects, or recommends that our board of directors select, candidates for election to our board of directors, develops and recommends to our board of directors Corporate Governance Guidelines that are applicable to us and oversees board of director and management evaluations. A copy of our Nominating and Governance Committee charter can be found on our website at www.exlservice.com.

Our Nominating and Governance Committee has a policy, reflected in such committee s charter, of considering director candidates recommended by our stockholders. Candidate recommendations should be sent to our Nominating and Governance Committee, c/o ExlService Holdings, Inc., 280 Park Avenue, 38th Floor, New York, New York 10017, Attention: Corporate Secretary. Our Nominating and Governance Committee evaluates all candidates in the same manner regardless of the source of the recommendation. Our Nominating and Governance Committee, in making its selection of director candidates, considers the appropriate skills and personal characteristics required in the light of the then-current makeup of our board of directors and in the context of our perceived needs at the time. The Nominating and Governance Committee considers a number of factors in selecting director candidates, including:

the ethical standards and integrity in personal and professional dealings of the candidate;

the independence of the candidate under legal, regulatory and other applicable standards;

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the diversity of our existing board of directors, so that we maintain a body of directors from diverse professional and personal backgrounds;

whether the skills and experience of the candidate will complement that of our existing board of directors;

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the number of other public company boards of directors on which the candidate serves or intends to serve, with the expectation that the candidate would not serve on the boards of directors of more than three other public companies;

the ability and willingness of the candidate to dedicate sufficient time, energy and attention to ensure the diligent performance of his or her board of directors duties:

the ability of the candidate to read and understand fundamental financial statements and understand the use of financial ratios and information in evaluating our financial performance;

the willingness of the candidate to be accountable for his or her decisions as a director;

the ability of the candidate to provide wise and thoughtful counsel on a broad range of issues;

the ability and willingness of the candidate to interact with other directors in a manner that encourages responsible, open, challenging and inspired discussion;

whether the candidate has a history of achievements that reflects high standards;

the ability and willingness of the candidate to be committed to, and enthusiastic about, his or her performance for us as a director, both in absolute terms and relative to his or her peers;

whether the candidate possesses the courage to express views openly, even in the face of opposition;

the ability and willingness of the candidate to comply with the duties and responsibilities set forth in our Corporate Governance Guidelines and by-laws;

the ability and willingness of the candidate to comply with the duties of care, loyalty and confidentiality applicable to directors of publicly traded companies organized in our jurisdiction of incorporation;

the ability and willingness of the candidate to adhere to our Code of Conduct and Ethics, including, but not limited to, the policies on conflicts of interest expressed therein; and

such other attributes of the candidate and external factors as our board of directors deems appropriate.

Our Nominating and Governance Committee reviews written and oral information provided by and about candidates and considers any additional criteria it feels are appropriate to ensure that all director nominees possess appropriate skills and experience to serve as a member of our board of directors.

Although our Nominating and Governance Committee does not have a formal policy with regard to diversity of board members, pursuant to our Corporate Governance Guidelines, our board of directors seeks members from diverse professional and personal backgrounds who combine a broad spectrum of experience and expertise with a reputation for integrity. This assessment includes an individual s independence, as well as consideration of diversity, age, skills and experience in the context of the needs of the board of directors. Our Nominating and Governance

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Committee reviews and makes recommendations regarding the composition of our board of directors in order to ensure that the board has an appropriate breadth of expertise and its membership consists of persons with sufficiently diverse and independent skill sets and backgrounds.

The members of our Nominating and Governance Committee are appointed by our board of directors. During 2010, our Nominating and Governance Committee met three times. Each member of our Nominating and Governance Committee attended at least 75% of our Audit Committee s meetings in 2010. Messrs. Dardani, Kelso, Sawhney, Staglin and Talwar are the current members of our Nominating and Governance Committee. Mr. Staglin is the chairman of our Nominating and Governance Committee. Our board of directors has determined that Messrs. Dardani, Kelso, Sawhney and Staglin meet the independence requirements of the Nasdaq Stock Market and the federal securities laws.

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Compensation Committee. Our Compensation Committee reviews and recommends policies relating to compensation and benefits of our directors, officers and employees and is responsible for approving the compensation of our Chief Executive Officer and other executive officers. Our Compensation Committee also reviews, evaluates and makes recommendations to our board of directors with respect to our incentive compensation plans and equity-based plans and administers the issuance of awards under our equity incentive plans. Our Compensation Committee charter permits the committee to form and delegate authority to subcommittees when appropriate; provided that the subcommittees are composed entirely of directors who satisfy the applicable independence requirements of the Nasdaq Stock Market. Any such subcommittee must have a published committee charter. Our Compensation Committee charter also permits the committee to retain advisors, consultants or other professionals to assist the Compensation Committee to evaluate director, Chief Executive Officer or other senior executive compensation and to carry out its duties. During 2010, our Compensation Committee did not retain any such advisors, consultants or other professionals. Our Compensation Committee is report included in this proxy statement is on page 25. Additional information regarding our Compensation Committee is processes and procedures for consideration for executive compensation are addressed in the Compensation Discussion and Analysis below. A copy of our Compensation Committee charter can be found on our website at www.exlservice.com.

The members of our Compensation Committee are appointed by our board of directors. All members of our Compensation Committee appointed after the formation of our Nominating and Governance Committee in September 2006 in connection with our initial public offering must also be recommended by our Nominating and Governance Committee. Messrs. Gruber, Karnik, Ostler and Staglin are the current members of our Compensation Committee. Mr. Gruber is the chairman of our Compensation Committee. Our board of directors has determined that Messrs. Gruber, Karnik, Ostler and Staglin meet the independence requirements of the Nasdaq Stock Market and the federal securities laws. During 2010, our Compensation Committee met six times. Except for Mr. Karnik, each member of our Compensation Committee attended at least 75% of our Compensation Committee meetings in 2010.

## Risk Oversight

Our board of directors provides risk oversight. Our management assists the board in identifying strategic and operating risks that could affect the achievement of our business goals and objectives, assessing the likelihood and potential impact of these risks and proposing courses of action to mitigate and/or respond to these risks. These risks are reviewed and discussed periodically with the full board of directors as part of the business and operating review.

Our management is responsible for management of our day-to-day risks, and, because we are exposed to financial risks in multiple areas of our business, day-to-day risk management activities and processes are performed by multiple members of our senior and other management. Our board of directors primarily relies on the Audit Committee for oversight of our risk management. The Audit Committee regularly reviews and discusses with management our major financial risk exposures and the steps management has taken to monitor, control and manage such exposures, including our risk assessment and risk management guidelines and policies. In addition, our management maintains, as part of our disclosure controls and procedures, a separate disclosure committee that, as part of its review of our quarterly and annual reports, helps facilitate understanding by the Audit Committee and our full board of directors of new or changing risks affecting us.

#### **Compensation Committee Interlocks and Insider Participation**

Messrs. Gruber, Karnik, Ostler and Staglin are the members of our Compensation Committee.

During 2010, none of our executive officers served as a member of the board of directors or compensation committee of any entity that has one or more executive officers who serve on our board of directors or Compensation Committee.

## **Code of Conduct and Ethics; Corporate Governance Guidelines**

In accordance with SEC rules, our board of directors has adopted a Code of Conduct and Ethics that is applicable to our directors, officers and employees and which outlines the high ethical standards that we support

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and details how our directors, officers and employees should conduct themselves when dealing with fellow employees, client, suppliers, competitors and the general public. A copy of our Code of Conduct and Ethics can be found on our website at www.exlservice.com.

Our board of directors has also adopted a set of Corporate Governance Guidelines to assist our board of directors in the exercise of its responsibilities. The Corporate Governance Guidelines reflect the commitment of our board of directors to monitor the effectiveness of policy and decision-making, both at the board and senior management levels, and to enhance stockholder value over the long term. A copy of our Corporate Governance Guidelines can be found on our website at www.exlservice.com.

#### Communications with the Board

Stockholders interested in contacting our board of directors, our Chairman or any individual director are invited to do so by writing to:

Board of Directors of ExlService Holdings, Inc.

c/o Corporate Secretary

ExlService Holdings, Inc.

280 Park Avenue, 38th Floor

New York, New York 10017

All other stockholder communications addressed to our board of directors will be referred to our Chairman and tracked by our Corporate Secretary. Stockholder communications specifically addressed to a particular director will be referred to that director.

Complaints and concerns relating to our accounting, internal accounting controls or auditing matters should be communicated to our Audit Committee, which consists solely of non-employee directors. Any such communication may be anonymous and may be reported to our Audit Committee through our General Counsel by writing to:

Audit Committee

ExlService Holdings, Inc.

280 Park Avenue, 38th Floor

New York, New York 10017

Attn: General Counsel

All such concerns will be reviewed under Audit Committee direction and oversight by our General Counsel, our Head of Internal Audit or such other persons as our Audit Committee determines to be appropriate. Confidentiality will be maintained to the fullest extent possible, consistent with the need to conduct an adequate review. Prompt and appropriate corrective action will be taken when and as warranted in the judgment of our Audit Committee. We prepare a periodic summary report of all such communications for our Audit Committee.

### Section 16(a) Beneficial Ownership Reporting Compliance

Section 16(a) of the Exchange Act requires our executive officers and directors, and persons who own more than 10% of a registered class of our equity securities, to file reports of ownership on Forms 3, 4 and 5 with the SEC. Officers, directors and greater than 10% stockholders are required to furnish us with copies of all Forms 3, 4 and 5 they file.

Based solely on our review of the copies of such forms we have received, we believe that, except as set forth in the following sentence, all of our officers, directors and greater than 10% stockholders complied with all Section 16(a) filing requirements applicable to them with respect to transactions during fiscal year 2010. Due to an error by Mr. Nacha s broker, Mr. Nacha filed one late report regarding one transaction.

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#### **OUR EXECUTIVE OFFICERS**

The table below sets forth information regarding our executive officers.

Name	Age	Position
Rohit Kapoor	46	President, Chief Executive Officer and Director of the Company
Pavan Bagai	49	Chief Operating Officer of the Company
Vikas Bhalla	39	Head of Outsourcing Services
William A. Bloom	47	Executive Vice President of Global Client Services
Vishal Chhibbar	43	Chief Financial Officer of the Company
Sanjay Gupta	51	Global Head of Human Resources
Krishna Nacha	41	Chief Sales and Marketing Officer
Amit Shashank	41	General Counsel, Chief Compliance Officer and Corporate Secretary of the Company
Rembert de Villa	54	Global Head of Client Management and Chief Strategy Officer

Biographical information for Rohit Kapoor can be found in Our Board of Directors above.

Pavan Bagai Age: 49 has served as our Chief Operating Officer since May 2008 and served as Vice President, Head of Outsourcing Services of EXL India from June 2006 until April 2008. He previously served as Vice President, Research and Analytics of EXL India from December 2004 to May 2006, as Vice President, Operations of EXL India from November 2003 to November 2004 and as Vice President, Strategic Businesses of EXL India from July 2002 to November 2003. Prior to joining us, Mr. Bagai served in various capacities in several business areas at Bank of America beginning in 1985 in various markets across Asia and Europe, including India.

Vikas Bhalla Age: 39 has served as our Head of Outsourcing since November 2009 and served as Vice President, Operations of EXL India from June 2006 to October 2009. He previously served as Vice President, Migrations, Quality and Process Excellence of EXL India from April 2002 to June 2006 and as Director, Quality Initiatives of EXL India from May 2001 to March 2002. From May 1998 to May 2001, Mr. Bhalla served in various capacities at General Electric, including as the Quality Leader and E-Business Leader for GE Plastics India.

William A. Bloom Age: 47 has served as our Executive Vice President of Global Client Services since July 2010. Prior to joining us, Mr. Bloom was Executive Vice President of Insurance Operations and Technology at Travelers from July 2003 to July 2010. Prior to joining Travelers, Mr. Bloom was a Partner at Accenture and a Vice President at Hartford Life Insurance.

Vishal Chhibbar Age: 43 has served as both our and EXL India s Chief Financial Officer since June 2009. He has over 22 years of professional experience in finance. Prior to joining us, Mr. Chhibbar was with GE Capital in various leadership roles. Since 2005, Mr. Chhibbar has served as the Regional Head, Group Financial Planning for Strategy and Treasury for GE Capital, Australia and New Zealand. In 2004 and 2005, Mr. Chhibbar was Chief Financial Officer for GE Capital, South Korea. From 1998 to 2004, Mr. Chhibbar was the Chief Financial Officer for GE Capital, Indonesia and Malaysia. Prior to GE Capital, Mr. Chhibbar has worked for American Express Bank and Xerox in India. Mr. Chhibbar is a chartered accountant and an associate member of CPA, Australia.

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Sanjay Gupta Age: 51 has served as our Global Head of Human Resources since May 2010. Mr. Gupta previously served as our Vice President of Human Resources for Outsourcing from December 2006 to April 2010 and as our Vice President of Operations from November 2000 to November 2006. Mr. Gupta served in various capacities at American Express India from May 1995 to October 2000. Mr. Gupta is a chartered accountant.

*Krishna Nacha* Age: 41 has served as our Chief Sales and Marketing Officer since August 2007. Prior to joining us, Mr. Nacha served as Vice President and Regional Manager at iGate Global Solutions from January 2004 to August 2007 and in various sales roles at Infosys Technologies Ltd. from September 1999 through December 2003. Prior to this, he spent six years in various sales, marketing and product management roles in the consumer packaged goods industry.

Amit Shashank Age: 41 has served as our General Counsel since June 2004 and as our Chief Compliance Officer since January 2010. Mr. Shashank also serves as Corporate Secretary of the Company. Prior to joining us, Mr. Shashank was an attorney with the law firm of Shearman & Sterling LLP from January 1997 until June 2004.

Rembert de Villa Age: 54 has served as our Global Head of Client Management and Chief Strategy Officer since September 2010 and served as our Managing Principal and Head of Transformation Services from April 2008 to August 2010. Prior to joining us, Mr. de Villa served as Global Practice Leader, Strategic Services at MasterCard Advisors from December 2005 through April 2008 and as Vice President and Financial Services Practice Leader for North America at Cappemini Ernst & Young from March 2003 to December 2005. Prior to this, he was a Partner at A.T. Kearney s Global Financial Institutions Group.

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#### **EXECUTIVE COMPENSATION**

## **Compensation Discussion and Analysis**

Overview

We believe that the long-term success of companies that provide outsourcing and transformation services globally is linked to their ability to recruit, train, motivate and retain employees at every level. There is significant competitive pressure in our industry for qualified managers with a track record of achievement. It is critical that we recruit, train, motivate and retain highly talented individuals at all levels of the organization who are committed to our core values of accountability, innovation, excellence, urgency, integrity and mutual respect. We believe that our executive compensation programs are integral to achieving this end.

Our Compensation Committee bases its executive compensation programs on the following objectives, which guide us in establishing all of our compensation programs:

Compensation should be based on the level of job responsibility, individual performance and our performance. As employees progress to higher levels in the organization, they are able to more directly affect our results and strategic initiatives, and therefore an increasing proportion of their pay should be linked to our performance and tied to creation of stockholder value. Our programs should deliver top-tier compensation in return for top-tier individual and company performance; conversely, where individual performance and/or our performance falls short of expectations, the programs should deliver lower-tier compensation. In addition, the objectives of pay-for-performance and retention must be balanced. Even in periods of temporary downturns in our performance, the programs should continue to ensure that successful, high-achieving employees remain motivated and committed.

Compensation should balance long-term focus that is linked to stockholder value and short-term financial objectives. Consistent with this philosophy, equity-based compensation should be higher for persons with higher levels of responsibility and greater influence on longer-term results, thereby making a significant portion of their total compensation dependent on long-term stock appreciation. In addition, compensation should focus management on achieving short-term performance goals in a manner that supports and ensures long-term success and profitability.

Compensation should reflect the value of the job in the marketplace. We compete for talent globally. In order to attract and retain a highly skilled work force, we must remain competitive with the pay of other employers who compete with us for talent in the relevant markets.

Compensation programs should be easy to understand. We believe that all aspects of executive compensation should be clearly, comprehensibly and promptly disclosed to employees in order to effectively motivate them. Employees need to easily understand how their efforts can affect their pay, both directly through individual performance accomplishments and indirectly through contributing to our achievement of our strategic, financial and operational goals. We also believe that compensation for our employees should be administered uniformly across the company and should be administered with clear-cut objectives and performance metrics to eliminate the potential for individual supervisor bias.

Our Named Executive Officers

Our named executive officers in 2010 were Vikram Talwar, our Executive Chairman until March 31, 2011 and present Chairman, Rohit Kapoor, our President and Chief Executive Officer, Vishal Chhibbar, our Chief Financial Officer, William A. Bloom, our Executive Vice President and Head of Global Client Services since July 12, 2010, Pavan Bagai, our Chief Operating Officer and Rembert de Villa, our Global Head of Client Management and former Head of Transformation. We have included six named executive officers in the Summary Compensation Table. We thought it better disclosure to disclose both Mr. Bagai and Mr. de Villa. Their total compensation is close in amount, and Mr. Bagai s total compensation in dollars is dependent on the variations in a foreign currency exchange rate. Given the small difference in total compensation, we thought it better disclosure to make sure the compensation of our Chief Operating Officer was also disclosed.

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Summary

The following highlights the Compensation Committee s key compensation decisions in 2010.

#### Targets

In 2010, we exceeded our financial performance targets. We achieved revenues of \$252.8 million, which represented 105.3% of our revenues target, from annuity accounts established during 2010 (New Account Revenues) of \$10.4 million, which represented 104.3% of our New Account Revenues target and earnings before interest and taxes, adjusted to exclude the effect of expenses associated with stock compensation, the amortization of intangibles, and foreign exchange gains and losses (Adjusted EBIT) of \$41.1 million, which represented 108.8% of our Adjusted EBIT target. We believe that our success in meeting all of our company-wide performance targets was due in part to the efforts of our named executive officers, and we believe that the integrated compensation program we have in place for our named executive officers helped to motivate them to lead us to this achievement.

#### Base Salaries

Effective March 16, 2010, we amended Mr. Kapoor s employment agreement to increase Mr. Kapoor s annual base salary to \$500,000, extend the term of his employment to December 31, 2012, and increase the amount we will pay for the lease of an automobile for Mr. Kapoor to \$1,400 per month. Effective June 2, 2010, we amended Mr. Talwar s employment agreement to clarify the notice requirements in connection with the renewal or expiration of his term of employment with us and the scope of our tax equalization obligations. Effective April 1, 2011, Mr. Talwar became our non-executive Chairman.

In 2010, we implemented base salary increases for certain of our named executive officers on a sixteen and a half month cycle. On November 1, 2010, Mr. Bagai s total annual fixed compensation was increased from \$335,495 to \$369,045 and Mr. Chhibbar s total annual fixed compensation was increased from \$307,537 to \$324,312. For our executives in India, total annual fixed compensation includes basic salary, and amounts available as a supplementary allowance, a leave travel allowance, a housing allowance, retirement benefits, an automobile allowance and a medical allowance. On April 1, 2010, Mr. de Villa s annual base salary was increased from \$350,000 to \$362,950.

### Bonus

In 2010, we modified the performance goals in connection with our bonus program, introduced New Account Revenues as a financial performance measure, modified the cash incentive bonus program for our senior executives and granted bonus awards under our annual bonus program. We granted restricted stock units to named executive officers in 2010.

Our Compensation Committee s Processes

Our Compensation Committee has established a number of processes to assist it in ensuring that our executive compensation programs are achieving their objectives. Among those are the following:

Assessment of Company Performance. Our Compensation Committee uses financial performance measures to determine a significant portion of the size of payouts under our bonus program. While our revenues and Adjusted EBIT targets have historically been chosen to focus employees on improving both top-line revenues and bottom-line earnings, our Compensation Committee s introduction of a New Account Revenues target in 2010 was intended to focus employees on successfully establishing new strategic client relationships that are likely to make meaningful contributions to our future financial performance. Our performance measures are established by our Compensation Committee annually at the beginning of the year and are applied uniformly across the company.

Our Compensation Committee established 2010 financial performance measures for us based on a weighting of 25% on revenues, 25% on New Account Revenues and 50% on Adjusted EBIT.

Our Compensation Committee also established 2010 financial performance measures for our business lines in connection with determining the incentive bonus for senior executives, whose incentive bonuses are tied partially to the financial performance of the relevant business lines. The financial performance measures for our business lines give equal weighting to revenues and gross margin percentage. In 2010, for the first time, the incentive bonus for our vice presidents in the enabling or corporate groups within the company was also partially based on the evaluation of the performance of their respective groups by leaders of the other enabling or corporate groups.

We generally pay bonuses at target when we achieve the established financial measures that are set forth in our annual operating plan. The incentive bonus for senior executives who have responsibility for our business lines is also tied to the financial or other performance of the business lines or groups headed by such executives. These measures reflect targets that are intended to be aggressive but attainable. The remainder of an individual s payout under our incentive bonus program is determined by individual performance. Until 2010, eligible employees received the full amounts of their earned incentive bonuses in cash. For 2010, our Compensation Committee determined that it would enhance executive retention and provide for greater executive share ownership and alignment with stockholders by paying approximately 90% of the bonuses in cash and by matching and then paying approximately 10% of the bonuses in the form of restricted stock units which would vest ratably over three years, subject to continued service. The Compensation Committee took into account the fact that the portion of the bonuses not paid in cash were subject to additional vesting (and thus remained at risk for one to three years), and determined that it was appropriate to double the amount of the restricted stock units granted in response to the additional period of risk they create.

Assessment of Individual Performance. Individual performance has a strong impact on the compensation of all employees, including Messrs. Talwar and Kapoor, our founder executive officers, and our other executive officers. The evaluation of an individual s performance determines a portion of the size of payouts under our incentive bonus program and also influences any changes in base salary. Early each year, our Nominating and Governance Committee meets separately by itself, with our Compensation Committee and with our founder executive officers to set their respective performance objectives for the year. The performance objectives are initially proposed by our founder executive officers and modified by our Nominating and Governance Committee based on the performance assessment conducted for the preceding year as well as for important priorities for the current year. Each agreed-upon objective is supplemented with key performance indicators. Our Nominating and Governance Committee s goal is to design key performance indicators that are objective and easily measurable. At the beginning of the following year, our Nominating and Governance Committee meets to conduct a performance review of our founder executive officers based primarily on their respective achievement of the agreed-upon objectives as well as our founder executive officers contributions to our performance and other leadership accomplishments, which is shared with our Compensation Committee. After the discussion, our Compensation Committee translates the numerical performance rating into specific payouts under our incentive bonus program and shares the payout information with our founder executive officers, and at the same time our Nominating and Governance Committee shares the performance assessment with our founder executive officers. Any changes in base salary may also be affected by our Nominating and Governance Committee s performance evaluation.

For our other named executive officers, our Compensation Committee receives a performance assessment and compensation recommendation from our Chief Executive Officer. The performance assessments are based on self-evaluations by each of the direct reports of our Chief Executive Officer, including our other named executive officers, and subsequent performance appraisals conducted by our Chief Executive Officer in the presence of our Global Head of Human Resources. Our Compensation Committee reviews the performance assessments of these executives with and without our founder executive officers based on the achievement of established objectives by each executive officer and his or her business line (if applicable), his or her contribution to our performance and other leadership accomplishments as well as on an evaluation of the executive officer s competence. In determining the

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numerical performance rating that translates into specific payouts under our incentive bonus program and also influences any changes in base salary, our Compensation Committee may also exercise its judgment based on our board of director s interactions with such executive officers.

Benchmarking and Use of Compensation Consultant. Our Compensation Committee reviews our executive compensation programs for executive officers relative to publicly available compensation data compiled directly for our Compensation Committee by our Global Head of Human Resources for a group of companies that provide business and technology services. Our Global Head of Human Resources prepares the information for our Compensation Committee based on input from Equilar, Inc., a compensation data provider that we have engaged for the sole purpose of providing such data. At the time that compensation decisions were made for our U.S.-based executive officers and other senior officers in 2010, our Compensation Committee reviewed the publicly available information for companies that provided similar services and that had similar market capitalizations or annual revenues. In addition, they considered companies that were located in the most relevant geographic area for each executive officer. Different companies were considered for the compensation benchmark review of each executive officer. Where compensation information was not publicly disclosed for a specific management position for companies that provide business and technology services, our Compensation Committee reviewed data corresponding to the most comparable position and also considered the comparative experience of executives. The list of companies against which we benchmarked the compensation of certain of our named executive officers in 2010 included the following companies:

#### Similar Business:

#### Comparable Market

Similar Business	Similar Business	Capitalization or Revenues		
Cognizant Technology Solutions Corp.	Solera Holdings, Inc.	iGATE Corp.		
Convergys Corporation	Sykes Enterprises Inc.	Intelligroup Inc.		
Firstsource	Syntel Inc.	Virtusa Corp.		
Genpact Ltd.	Teletech Holdings Inc.			
Hewitt Associates Inc.	WNS (Holdings) Ltd.			

Sapient Corp.

For geographic areas (such as India) where we are not able to obtain reliable publicly available compensation data for our executive officers because such information is not legally required to be disclosed, our Global Head of Human Resources uses data from a variety of private and informal sources.

Our Compensation Committee uses the data primarily to ensure that our executive compensation programs for executive officers are competitive. Our Compensation Committee adjusts individual executive compensation elements based on changes in job responsibilities of the executive, the performance of the executive or the combination of qualifications and skills that an executive uses to enhance our performance.

Total Compensation Review. Our Compensation Committee designs the categories and presentation of compensation information required to evaluate each executive s base pay, incentive bonus and equity incentives when changes in compensation are considered by our Compensation Committee and requests our Global Head of Human Resources to compile such information. Compensation decisions are designed to promote our fundamental business objectives and strategy. Our Compensation Committee periodically reviews related matters such as succession planning, changes in the scope of managerial responsibilities, evaluation of management performance and consideration of the business environment and considers such matters in making compensation decisions.

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Each named executive officer and each of our other executive officers is party to an employment agreement or letter that sets forth the terms of his or her employment, including compensation. The employment agreements for our founder executive officers have fixed terms, but the employment letters for our other executive officers do not have fixed terms and are terminable by either the executive or us at will.

Components of Executive Compensation for 2010

For 2010, the compensation of executive officers consisted of the following five primary components:

base salaries or, in the case of our executive officers based in India, fixed compensation; incentive bonuses; equity incentives of stock options and/or restricted stock units;

severance benefits.

benefits and perquisites; and

Base salaries and incentive bonuses are designed to reward annual achievements and be commensurate with the executive s scope of managerial responsibilities, demonstrated leadership abilities, and management experience and expertise. Our other elements of compensation focus on motivating and challenging the executive to achieve sustained and longer-term results. By modifying the bonus program in 2010 to include restricted stock unit awards, our Compensation Committee has further enhanced the retention and stockholder alignment features of our compensation program for our senior officers. We generally do not adhere to rigid formulas or necessarily react to short-term changes in business performance in determining the amount and mix of compensation elements. However, we do rely on the formulaic achievement of our revenues, New Account Revenues and Adjusted EBIT targets in connection with determining a significant portion of the incentive bonuses for our executive officers and other members of management.

The periodic review of each executive s base pay, incentive bonus and equity incentives by our Compensation Committee is intended to maintain the appropriate pay mix for each executive officer based on his role and responsibility.

The following is a discussion of our Compensation Committee s considerations in establishing each of the compensation components for our executive officers.

Base Salary

Base salary is a fixed element of employees—annual cash compensation, the payment of which is not tied to our performance. We provide a competitive annual base salary to each of our named executive officers. This attracts and retains an appropriate caliber of talent for the position and to provide a base wage that is not subject to our performance risk. We recognize that changes in the scope of managerial responsibilities could warrant increases before the scheduled review. Base salary determinations reflect the individual—s experience, scope of managerial responsibilities, skill set and the market value of that skill set. In setting base salaries for 2010, our Compensation Committee considered the following factors:

*Individual performance*. As described above under Our Compensation Committee s Processes, base salary increases take into account individual performance and competence assessments.

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Market data specific to the executive s position, where applicable. As noted above, our Compensation Committee used certain geographical and market data to test for reasonableness and competitiveness of base salaries, but we also exercised subjective judgment based on the rapid growth of our industry and our view of our compensation objectives.

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Consideration of the mix of overall compensation. Consistent with our compensation objectives, as employees progress to higher levels in the organization, a greater proportion of overall compensation is directly linked to our performance and stockholder value. Thus, for example, our founder executive officers—overall compensation is more heavily weighted toward equity compensation than that of our other executive officers.

Our founder executive officers entered into new employment agreements prior to our initial public offering in 2006 to more closely align the terms of such agreements with those of executives holding equivalent roles at other public companies, including periodic compensation adjustments and annual equity awards. Effective March 16, 2010, we amended Mr. Kapoor s employment agreement to increase Mr. Kapoor s annual base salary to \$500,000, extend the term of his employment to December 31, 2012, and increase the amount we will pay for the lease of an automobile for Mr. Kapoor to \$1,400 per month. Effective June 2, 2010, we amended Mr. Talwar s employment agreement to clarify the notice requirements in connection with the renewal or expiration of his term of employment with us and the scope of our tax equalization obligations. The Company had also agreed in Mr. Talwar s amendment to (A) provide a travel allowance to Mr. Talwar for periods when he is in the United Kingdom on company business and does not stay in a hotel and (B) continue to pay Mr. Talwar s automobile lease or loan payments if he purchases an automobile. In addition, we corrected a typographical error in a cross reference in the employment agreements for our founder executive officers to clarify that all accelerated vesting of equity associated with a change in control will apply to all unvested equity awards granted on and after September 30, 2006.

Mr. Bloom joined us in July 2010. Mr. Bloom s base salary was determined through an arm s-length negotiation during the hiring process and based upon his level of responsibility and our assessment of Mr. Bloom s experience, skills and knowledge and our general compensation guidelines.

Under our compensation policies for executives stationed in India, Messrs. Chhibbar and Bagai each received additional cash compensation over and above their base salary in amounts equal to the portions of allowances included in their total annual fixed compensation to which they were entitled in 2010 but which they did not use. Those amounts are detailed in the footnotes to the Summary Compensation Table.

#### Incentive Bonus

We have established an annual incentive bonus program in order to align our executive officers—goals with our revenues and profitability objectives for the current year as well as encouraging the establishment of new strategic client relationships that would make meaningful contributions to our future financial performance. An incentive bonus program was approved by our Compensation Committee in early 2010 with respect to the incentive bonuses to be paid in 2011. This bonus program included the changes described above under—Our Compensation Committee is Processes. Under the plan, bonus target amounts, expressed as a percentage of base salary or annual fixed compensation, are established for participants at the beginning of each year unless their employment agreements contain different terms. Funding of possible bonus payouts for the year are determined by our financial results for the year relative to predetermined performance measures, and may be increased or decreased depending upon the executive is individual performance against his or her performance goals. When our performance falls short of target, our aggregate funding of the annual cash bonus incentive pool declines, with no funding of the bonus pool if we do not achieve at least 90% of each of our established financial performance objectives. At the end of the performance period, our Compensation Committee has discretion to adjust an award payout from the amount yielded by the formula. For 2010, our Compensation Committee did not adjust an award payout for any named executive officer. Our Compensation Committee considered the following when establishing the awards for 2010:

*Bonus Targets*. Bonus targets were based on job responsibilities and comparable market data. Our objective was to set bonus targets such that total annual cash compensation was within the broad middle range of market data and a substantial portion of that compensation was linked to our performance. Consistent with our executive compensation policy, individuals with greater job

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responsibilities had a greater proportion of their total compensation tied to our performance through the bonus plan. Thus, our Compensation Committee established the following bonus targets for 2010 (expressed as a percentage of base salary or annual fixed compensation as well as maximum bonus targets) for each named executive officer:

Name	Bonus Target				
Vikram Talwar	75% of base salary; maximum bonus of 150% of base salary				
Rohit Kapoor	75% of base salary; maximum bonus of 150% of base salary				
Vishal Chhibbar	50% of annual fixed compensation; maximum bonus of 100% of annual fixed compensation				
William A. Bloom	Guaranteed fixed bonus of \$500,000				
Pavan Bagai	50% of annual fixed compensation; maximum bonus of 100% of annual fixed compensation				
Rembert de Villa	70% of base salary; maximum bonus of 140% of base salary				

For 2010, the target bonus for our founder executive officers and Messrs. Bagai and de Villa was 60% dependent on our financial performance and 40% dependent on individual performance. The target bonus for Mr. Chhibbar was 40% dependent on our financial performance, 40% dependent on individual performance and 20% dependent on the appraisal of the performance of their respective organizations by leaders of the other enabling or corporate groups within the company. Mr. Bloom was entitled to a guaranteed bonus of \$500,000 for 2010 in accordance with his employment agreement.

Our Performance Measures. For all employees whose incentive bonus is linked to our financial performance, including our named executive officers, our Compensation Committee established 2010 financial performance measures for us based on a weighting of 25% on revenues, 25% on New Account Revenues and 50% on Adjusted EBIT. Our Compensation Committee also set forth the 2010 financial performance measures for our business lines in connection with determining the incentive bonuses for employees, including senior executives, whose incentive bonuses are also tied partially to the financial performance of the relevant business lines. With respect to Messrs. Bagai and Chhibbar, the 60% financial component is based on our financial performance against the targets as described above. With respect to Mr. de Villa, the 60% financial component is separated into two parts: 30% based on our financial performance against the targets as described above, and 30% based on the financial performance of our transformation business line and measured in equal parts based on the revenues target and gross margin percentage.

The measures are also effective motivators because they are easy to track and clearly understood by employees. In 2010, payouts could have ranged from zero to 200% of target depending on our performance. Our Compensation Committee established the financial performance measures for revenues, New Account Revenues and Adjusted EBIT (and revenues and gross margin percentages for the outsourcing and transformation business lines) by applying the principles described above under Our Compensation Committee s Processes.

Changes to Bonus Pool. For the revenues and Adjusted EBIT targets, the amount of bonus pool funding decreases by between 7% and 8%, for each 1% by which we miss our target (and there will be no bonus pool funding in respect of the revenues target or the Adjusted EBIT target, as applicable, if we do not attain at least 90% of that performance criterion). For the New Account Revenues target, the amount of bonus pool funding decreases by between 7% and 8%, for each 3% by which we miss our target (and there will be no bonus pool funding in respect of the New Account Revenues target if we do not attain at least 70% of the given performance criterion). For each additional 1% by which we exceed our revenues target, the bonus pool funding in respect of that criterion increases by 13% (with a maximum of 200% funding for that criterion if we equal or exceed 107.5% of the revenues target). For

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each additional 3% to 4% by which we exceed our New Account Revenues target, the bonus pool funding in respect of that criterion increases by between 5% and 8% (with a maximum of 200% funding for that criterion if we equal or exceed 150% of the New Account Revenues target). For each additional 1% by which we exceed our Adjusted EBIT target, the bonus pool funding in respect of that criterion increases on an increasing scale of 5% to 9% (with a maximum of 200% funding for that criterion if we equal or exceed 115% of the Adjusted EBIT target).

*Individual performance measures.* These goals are designed to balance the attention of our named executive officers between the achievement of near term objectives that improve specific processes or performance metrics and long-term objectives for us. While some of the goals are subjective, certain other goals, such as client and employee satisfaction metrics, are capable of objective measurement.

For Messrs. Talwar and Kapoor, the 40% of target bonus dependent on individual performance is based significantly on the following individual performance measures: development of new and strategic capabilities, advancement of strategic objectives and strengthening of our business development capabilities. In addition, Mr. Talwar is evaluated on his board leadership accomplishments while Mr. Kapoor is evaluated on his organizational leadership and operational accomplishments.

For Mr. Chhibbar, the 40% of target bonus dependent on individual performance is based on the following performance measures: achievement of corporate financial targets, regulatory compliance, acquisition oversight and finance department growth and operations.

For Mr. Bagai, the 40% of target bonus dependent on individual performance is based on the following performance measures: revenues from business development with our existing clients, operations excellence, enablement of our business through technology and integration of acquisitions.

For Mr. de Villa, the 40% of target bonus dependent on individual performance is based on the following performance measures: client satisfaction, practice economics, innovation of client relationships, employee management, achievement of certain employee satisfaction and attrition metrics and execution of strategic initiatives and operational control.

In establishing each of Mr. Talwar s and Mr. Kapoor s incentive bonuses for 2010, our Compensation Committee applied the principles described above under Our Compensation Committee s Processes. Our Nominating and Governance Committee assessed each of our founder executive officer s performance for 2010. They considered each founder executive officer s accomplishment of objectives that had been established at the beginning of the year and our Nominating and Governance Committee s own assessment of their performances, including against the pre-established goals. They noted that under the leadership of our founder executive officers, in 2010, we achieved revenues of \$252.8 million, which represented 105.3% of our revenues target, New Account Revenues of \$10.4 million, which represented 104.3% of our New Account Revenues target and Adjusted EBIT of \$41.1 million, which represented 108.8% of our Adjusted EBIT target. As a result of our exceeding of the predetermined financial targets, 168.1% of the bonus pool was funded in respect of the revenues target, 107.2% of the bonus pool was funded in respect of New Account Revenues target and 151.7% of the bonus pool was funded in respect of the Adjusted EBIT target.

Our Compensation Committee awarded incentive bonuses of \$442,877 and \$505,779 to Mr. Talwar and Mr. Kapoor, respectively. Mr. Kapoor received \$459,837 in cash and the remainder of his incentive bonus was paid in the form of restricted stock units. In the case of Messrs. Talwar and Kapoor, 15% of the annual incentive bonus was based on our performance against the revenues target (earned at 168.1% of target as described above), 15% of the annual incentive bonus was based on our performance against the New Account Revenues target (earned at 107.2% of target as described above) and 30% of the annual cash bonus was based on our performance against the Adjusted EBIT target (earned at 151.7% of target as described above). The remainder of the incentive bonus was based on our Compensation Committee s evaluation of the named executive officer s performance against their respective individual performance measures. In evaluating Mr. Talwar s individual performance, his

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contributions in the areas of board leadership and the organic and inorganic development of new business capabilities and revenues were recognized by our Nominating and Governance Committee. Mr. Kapoor s contributions in the strengthening of our business development capabilities, leadership in the execution of our acquisitions of the American Express Global Travel Service Center and Professional Data Management Again, Inc. as well as development of operations, strategic and other organization capabilities were recognized by the Nominating and Governance Committee. The total bonus for Messrs. Talwar and Kapoor was 140.6% and 139.4%, respectively, of each founder executive officer s target annual bonus.

Our Chief Executive Officer made performance assessments and compensation recommendations for our other named executive officers employed by us at the end of 2010, and our Compensation Committee approved the recommendations after reviewing similar considerations for such named executive officers. For Messrs. Chhibbar and Bagai, 15% of the annual incentive bonus was based on our performance against the revenues target (earned at 168.1% of target as described above), 15% of the annual incentive bonus was based on our performance against the New Account Revenues target (earned at 107.2% of target as described above) and 30% of the annual cash bonus was based on our performance against the Adjusted EBIT target (earned at 151.7% of target as described above).

Forty percent of Mr. Chhibbar s annual incentive bonus was based on our Compensation Committee s evaluation of Mr. Chhibbar s performance against his individual performance measures and 20% was based on the appraisal of the performance of the finance organization by leaders of the other enabling or corporate groups within the company. Our Compensation Committee noted Mr. Chhibbar s role in strengthening the finance department, collaborating with business operating leadership, contribution to the executive leadership team s strategic planning process and effectively engaging with investors and the broader investment community. As a result, the total bonus for Mr. Chhibbar was 144.3% of his target annual bonus.

Forty percent of Mr. Bagai s annual incentive bonus was based on our Compensation Committee s evaluation of Mr. Bagai s performance against his individual performance measures. Our Compensation Committee recognized and gave weight to Mr. Bagai s individual goal achievements, including his leadership of our operations and the superior business and financial performance of the outsourcing business, his contribution to the executive leadership team s strategic planning process and his contribution to increased employee and client satisfaction and attrition management. As a result, the total annual bonus for Mr. Bagai was 153.2% of his target annual bonus.

In the case of Mr. de Villa, 10% of the annual incentive bonus was based on our performance against the revenues target (earned at 168.1% of target as described above), 10% of the annual incentive bonus was based on our performance against the Adjusted EBIT target (earned at 151.7% of target as described above), 10% of the annual incentive bonus was based on our performance against the New Account Revenues target (earned at 107.2% of target as described above), 15% was based on the revenues of our transformation business (which portion was earned at 200% of target based on 2010 performance), 15% was based on the gross margin percentage of our transformation business (which portion was earned at 0% of target based on 2010 performance), and the remainder of the annual cash bonus was based on our Compensation Committee s evaluation of his performance against his individual performance measures. Our transformation business achieved revenues of \$56.6 million and a gross margin percentage of 35.6%. Our Compensation Committee recognized and gave weight to Mr. de Villa s individual performance goal achievements, including leadership of the transformation business. As a result, the total bonus for Mr. de Villa was 139.8% of his target bonus for 2010.

We paid Mr. Bloom a cash bonus of \$453,268, and granted him 4,730 restricted stock units based on the fixed bonus provision for the 2010 calendar year in his employment agreement.

Bonuses were paid to our named executive officers in March 2011.

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The following table sets forth the incentive bonus earned by each of our named executive officers. Mr. Talwar received all of his incentive bonus in cash since he is no longer an executive officer of the company, and the Compensation Committee felt that the use of restricted stock units as a retention tool makes sense only for individuals who will remain as our executive officers for the foreseeable future.

The amounts set forth in the table below represent the full amount of the incentive bonus earned and details the amounts paid in cash and paid as restricted stock units, which are as follows;

	Total 2010 Incentive	Amount of Incentive Bonus Paid in Cash	Value of Restricted Stock Units Granted	Number of Restricted Stock Units Granted	
Name	Bonus (\$)	(\$)	(\$)	(#)	
Vikram Talwar	442,877	442,877			
Rohit Kapoor	505,779	459,837	91,884	4,650	
Vishal Chhibbar	221,189	200,836	40,706	2,060	
Rembert de Villa	352,053	319,548	65,010	3,290	
Pavan Bagai	258,166	234,553	47,226	2,390	
William A. Bloom	500,000	453,268	93,465	4,730	

The number of restricted stock units granted was determined using a per share fair market value of \$19.76 on February 2, 2011, and in the case of Messrs. Chhibbar and Bagai, a conversion rate of 45.11 Rupees per U.S. dollar.

#### Equity Incentives

Our named executive officers have the chance to earn long-term equity incentive awards. Long-term incentive awards provide employees with the incentive to stay with us for longer periods of time, which in turn, provides us with greater stability as we grow. These incentives foster the long-term perspective necessary for continued success in our business because the value of the awards is directly linked to long-term stock price performance, and they ensure that our executive officers are properly focused on stockholder value.

In 2010, we granted restricted stock units to most of our employees under our 2006 Omnibus Award Plan, which we refer to as our 2006 Plan.

## Stock Options

Stock options align employee incentives with stockholders because options have value only if the stock price increases over time. Our ten-year options under our 2006 Plan are granted at the average of the high and low price on the trading day immediately prior to the date of grant. Stock options granted under our 2006 Plan generally vest over a four-year period with 10% vesting on the first anniversary of the date of grant, an additional 20% vesting on the second anniversary of the grant date, an additional 30% vesting on the third anniversary of the grant date and the remaining 40% vesting on the fourth anniversary of the grant date what we call Standard Graded Vesting. Our Compensation Committee has, on occasion, altered the vesting cycle based on unique circumstances associated with a particular grant. For example, such occasions have arisen where there has been a delay in the finalization of an employee s employment agreement or where we determined that it was appropriate to credit an employee for service performed by such executive prior to our Compensation Committee s approval of such grant. The four-year vesting period helps focus employees on long-term growth and helps to retain key employees. Our 2006 Plan prohibits the repricing of stock options under our 2006 Plan without the approval of our stockholders.

Our Compensation Committee considered the following when making 2010 option grants:

*Grant Size*. In determining the number of options to be granted to senior executive officers, our Compensation Committee takes into account the individual s position, scope of managerial responsibility, ability to affect profits and stockholder value, the individual s historic and recent performance, the value of stock options in relation to other elements of total compensation and total compensation amounts paid by peer group companies.

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Grant Timing and Price. Our Compensation Committee s procedure for the timing of equity grants (stock options, restricted stock, restricted stock units or any other form of equity award permitted under

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our 2006 Plan) ensures that grant timing is not being manipulated to result in a price that is favorable to employees. The annual equity grant date for all eligible employees, including executive officers, is generally in and around the first quarter of each year (depending on when our Compensation Committee holds its pre-scheduled meeting or meetings discussed above). The grant date timing coincides with our calendar year-based performance management cycle, allowing supervisors to deliver the equity awards close in time to certain aspects of individual performance appraisals, which increases the impact of the awards by strengthening the link between pay and performance. However, some exceptions to the annual grant date are expected. Exceptions to the annual equity grant date occur periodically for matters such as new hires of executive officers. The primary annual grant date is established by our Compensation Committee well in advance typically in the calendar year prior to our Compensation Committee meeting and on the same date as the meetings of our board of directors and other committees. Scheduling decisions of our Compensation Committee meetings are made without regard to our anticipated earnings or other major announcements.

Grants for new hires are generally made at the next scheduled Compensation Committee meeting after the joining date of such hire. In connection with the entry into an employment agreement with Mr. Bloom in July 2010, we granted Mr. Bloom a stock option in respect of 250,000 shares of our common stock, with a per share exercise price of \$17.75 and Standard Graded Vesting on each anniversary of the grant date.

#### Restricted Stock Units

Restricted stock unit awards offer executives the opportunity to receive shares of our common stock on the date that the restrictions lapse and serve both to reward and retain executives since the value of the restricted stock unit awards are linked to the price of our stock on the date that the restriction lapses. In addition, restricted stock unit awards are potentially less dilutive to stockholders—equity since restricted stock unit awards are full value awards, and our Compensation Committee can award fewer restricted stock unit awards than an equivalent value of stock options. As with stock options, restricted stock unit awards provide a significant degree of alignment of interests between our executive officers and stockholders. Restricted stock unit awards have only been issued under our 2006 Plan. We grant restricted stock units instead of restricted stock so that our executives in India do not receive the shares until they are taxed on the shares. We extended this practice to all executives globally.

Grant values for individuals were determined based on individual performance and comparable market data. Consistent with our compensation philosophy, individuals at higher levels received a greater proportion of their total pay in the form of equity.

In 2010 we approved a grant of 75,000 shares of restricted stock units to each founder executive officer, 25% of which vested on February 4, 2011 and the remainder of which will vest in additional 25% increments on each of February 4, 2012, February 4, 2013 and February 4, 2014.

On February 4, 2010, we approved grants of 10,000, 12,500 and 8,000 shares of restricted stock units to Mr. Chhibbar, Mr. Bagai and Mr. de Villa, respectively, with Standard Graded Vesting on each anniversary of the grant date.

Benefits and Perquisites

We offer employee benefits coverage in order to:

provide our global work force with a reasonable level of financial support in the event of illness or injury, and

enhance productivity and job satisfaction through programs that focus on work/life balance.

The benefits available for all U.S. employees and executive officers include customary medical and dental coverage, disability insurance and life insurance. In addition, our 401(k) Plan provides a reasonable level of retirement income reflecting employees careers with us. A number of our U.S. employees, including executive officers, participate in these plans.

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The cost of employee benefits is partially borne by our employees, including our executive officers.

We generally do not provide significant perquisites or personal benefits to executive officers other than our founder executive officers and our executive officers stationed in India. Each founder executive officer is provided a limited number of perquisites whose primary purpose is to minimize distractions from his attention to our important initiatives and to be competitive. A discussion of the benefits provided to the founder executive officers is provided under Employment Agreements on page 28.

Severance Benefits

We are obligated to pay severance or other enhanced benefits to our named executive officers upon termination of their employment under the terms of their respective employment agreements that were negotiated through arms -length contract negotiations. A discussion of the severance and other enhanced benefits provided to our named executive officers currently employed by us is provided under Potential Payments Upon Termination or Change in Control at End of 2010 Fiscal Year on page 33.

We have provided change in control severance protection for certain of our executive officers, including our named executive officers. Our Compensation Committee believes that such protection is intended to preserve employee morale and productivity and encourage retention in the face of the disruptive impact of an actual or rumored change in control. In addition, for executive officers, the program is intended to align executive officers and stockholder interests by enabling executive officers to consider corporate transactions that are in the best interests of our stockholders and other constituents without undue concern over whether the transactions may jeopardize the executive officers own employment.

Senior executive officers, including our named executive officers, have enhanced levels of benefits based on their job level, seniority and probable loss of employment after a change in control. We also consider it likely that it will take more time for senior executive officers to find new employment.

Deductibility Cap on Executive Compensation

U.S. federal income tax law prohibits us from taking a tax deduction for certain compensation paid in excess of \$1,000,000 to our named executive officers. However, performance-based compensation, as defined in the tax law, is fully deductible if the programs are approved by stockholders and meet other requirements. Our policy is to qualify our incentive compensation programs for full corporate deductibility to the extent feasible and consistent with our overall compensation goals as reflected in the summary compensation table below.

We have taken steps to qualify stock options and performance awards under the 2006 Plan for full deductibility as performance-based compensation. Our Compensation Committee may make payments that are not fully deductible if, in its judgment, such payments are necessary to achieve our compensation objectives and to protect stockholder interests.

#### **Compensation Committee Report**

The Compensation Committee of the board of directors of ExlService Holdings, Inc. has reviewed and discussed the Compensation Discussion and Analysis with our management and, based on such review and discussion, has recommended to the board of directors of ExlService Holdings, Inc. that the Compensation Discussion and Analysis be included in our Annual Report on Form 10-K and our proxy statement relating to our 2010 Annual Meeting of Stockholders.

### COMPENSATION COMMITTEE

Mr. Steven B. Gruber (Chairman)

Mr. Garen K. Staglin

Mr. Clyde W. Ostler

Mr. Kiran Karnik

## **Summary Compensation Table for Fiscal Year 2010**

The following table sets forth information for compensation earned in fiscal years 2008, 2009 and 2010 by our named executive officers.

Name					Option	Non-equity Incentive Plan Compen-	Change in Pension Value and Non- qualified Deferred Compen-	All Other Compen-	
Principal Position		Salary	Bonus	Stock Awards	Awards	sation	sation	sation	Total
<b>-</b>	Year	(\$)	(\$)	(\$)(5)	(\$)	(\$)	Earning (\$)	(\$)	(\$)
(a)	<b>(b)</b>	(c)	( <b>d</b> )	(e) (3)	(f) (5)	(g) (6)	(h)(11)	<b>(i)</b>	<b>(j</b> )
Vikram Talwar  Executive Chairman	2010 2009 2008	420,000 420,000 420,000		1,383,000	863,032 1,090,345	442,877 393,246 237,510		213,048(7) 169,860 132,075	2,458,925 1,846,138 1,879,930
Rohit Kapoor	2010 2009 2008	483,781 420,000 420,000		1,383,000	863,032	459,837 414,414 244,125		118,097(8)	2,444,715 1,796,501 1,911,787
President & CEO	2008	420,000			1,090,345	244,123		99,055 157,317	1,911,787
Vishal Chhibbar(1)	2010	243,415	26,864	184,400	420,500	200,836	6,657	63,655(9)	698,959
Chief Financial Officer	2009 2008	151,033				119,287	6,653	94,187	818,524
Pavan Bagai(2)	2010 2009 2008	274,564 224,719 180,615		230,500	204,050	234,553 195,377 103,760	10,162 12,419	79,469(10)	829,248
Chief Operating Officer	2000	100,010				105,700	9,221	65,128 60,875	701,693
Rembert de Villa	2010	359,757			164,146	319,548			668,877
	2009 2008	350,000 249,263		147,520	279,641	215,600 194,606		4,354(12)	831,179
Global Head of Client Management		,		95,260		.,		18,243	747,989 820,953
William A. Bloom	2010	226.006	452 269(4)		1 722 177			2,184	2 451 402
william A. Bloom	2010	236,986	453,268(4)		1,732,177			29,051(13)	2,451,483

EVP, Global Client Development

- (1) The amounts in column (c) for Mr. Chhibbar include \$61,255 that was available as part of an automobile allowance, \$11,528 of leave travel allowance, \$336 that was available as a medical allowance and \$31,905 of a supplementary allowance, and which in each case Mr. Chhibbar elected to receive instead in cash.
- (2) The amounts in column (c) for Mr. Bagai include \$47,047 that was available as part of an automobile allowance, \$9,944 of leave travel allowance, \$336 that was available as a medical allowance and \$97,856 of a supplementary allowance, and which in each case Mr. Bagai elected to receive instead in cash.
- (3) The amounts in column (e) reflect the total grant date fair value of awards recognized for financial statement reporting purposes for the fiscal years ended December 31, 2008, 2009 and 2010, in accordance with FASB ASC Topic 718 (disregarding any forfeiture assumptions). Assumptions used in the calculation of these amounts are included (i) for 2010, in footnotes 2 and 13 to the audited financial statements for the fiscal year ended December 31, 2010 included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 17, 2011; (ii) for 2009, in footnotes 2 and 13 to the audited

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financial statements for the fiscal year ended December 31, 2009 included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 16, 2010 and (iii) for 2008, in footnotes 2 and 11 to the audited financial statements for the fiscal year ended December 31, 2008 included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 16, 2009.

- (4) Reflects the cash bonus paid for 2010 pursuant to Mr. Bloom s employment agreement.
- (5) The amounts in column (f) reflect the total grant date fair value of awards recognized for financial statement reporting purposes for the fiscal years ended December 31, 2008, 2009 and 2010, in accordance with FASB ASC Topic 718 (disregarding any forfeiture assumptions). Assumptions used in the calculation of these amounts are included (i) for 2010, in footnotes 2 and 13 to the audited financial statements for the fiscal year ended December 31, 2010 included in our annual Report on Form 10-K filed with the Securities and Exchange Commission on March 16, 2010; (ii) for 2009, in footnotes 2 and 13 to the audited financial statements for the fiscal year ended December 31, 2009 included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 16, 2010 and (iii) for 2008, in footnotes 2 and 11 to the audited financial statements for the fiscal year ended December 31, 2008 included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 16, 2009.
- (6) The amounts in column (g) reflect cash bonuses earned. For details of our cash bonus program, see Compensation Discussion and Analysis Incentive Bonus on page 19.
- (7) The amount shown in column (i) for Vikram Talwar includes business class airfare between India and the United States for Mr. Talwar and his family in the total amount of \$44,460, and telephone charges of \$27,629. Other items reflected in column (i) include a travel allowance for Mr. Talwar s spouse in the amount of \$39,194, car payments and related insurance and fuel and toll expenses in the United States, car payments, associated automobile insurance, driver s wages and fuel charges for an

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automobile in India in the amount of \$39,924, employer contributions to our 401(k) plan and payments toward personal security protection in India, life insurance premiums, medical insurance premiums, payments towards expenses while traveling outside of India for work and payment of a club membership.

- (8) The amount shown in column (i) for Rohit Kapoor includes business class airfare between India and the United States for Mr. Kapoor and his family in the amount of \$27,141 and car payments, associated automobile insurance, driver s wages and fuel charges for an automobile in India in the amount of \$29,887. Other items include car payments and related insurance, fuel, toll and repair expenses in the United States, employer contributions to our 401(k) plan, life insurance premiums, medical insurance premiums, automobile parking expenses, expenses while traveling out of the United States for work, personal security protection in India payment of a club membership and home internet costs.
- (9) The amount shown in column (i) for Vishal Chhibbar includes \$29,524 for a housing allowance, \$16,607 in contributions under an Indian provident plan which is required under Indian law, reimbursement for tax services, automobile insurance, driver s wages and fuel, payments for expenses when travelling for work, spousal travel to company events and telephone costs. Information regarding the Indian provident plan may be found in Note 10 to the audited financial statements for the fiscal year ended December 31, 2010 included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 16, 2011.
- (10) The amount shown in column (i) for Pavan Bagai includes \$41,154 for a housing allowance, \$14,326 in contributions under an Indian provident plan which is required under Indian law, reimbursement for tax services, automobile insurance, driver s wages and fuel, payments for expenses when travelling for work, spousal travel to company events and telephone costs. Information regarding the Indian provident plan may be found under Pension Benefits on page 32.
- (11) Reflects the present value of accruals under our Indian Gratuity Plan. Information regarding our Gratuity Plan (including the assumptions used to calculate these amounts listed in column (h)) may be found under Pension Benefits on page 32.
- (12) Reflects employer contributions to life insurance and medical insurance premiums.
- (13) Includes \$10,164 for tax planning and legal fees, as well as housing assistance, \$2,748 for spousal travel to company events, employer contributions to life insurance and medical insurance premiums.

For this executive compensation disclosure, U.S. dollar figures have been converted from Indian rupees at a rate of 44.71 rupees to \$1.00, the rupee to U.S. dollar exchange rate in effect as on December 31, 2010.

## **Grants of Plan-Based Awards Table for Fiscal Year 2010**

The following table sets forth information concerning grants of stock and option awards and non-equity incentive plan awards granted to our named executive officers during fiscal year 2010: