

SUPPORTSOFT INC  
Form 8-K  
February 08, 2007

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

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**FORM 8-K**

**CURRENT REPORT**

**Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

Date of Report (Date of Earliest Event Reported): February 6, 2007

**SUPPORTSOFT, INC.**

(Exact name of registrant as specified in its charter)

**Delaware**  
(State or other jurisdiction  
of incorporation)

**000-30901**  
(Commission File Number)

**94-3282005**  
(I.R.S. Employer  
Identification No.)

**575 Broadway, Redwood City, CA**  
(Address of principal executive offices)

**94063**  
(Zip Code)

Registrant's telephone number, including area code **(650) 556-9440**

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligations of the registrant under any of the following provisions (see General Instruction A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240-13e-4(c))

**Item 2 - Financial Information**

**Item 2.02. Results of Operations and Financial condition**

The information contained in this Item 2.02 and in the accompanying exhibit shall not be deemed filed for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the Exchange Act ), or incorporated by reference in any filing under the Exchange Act or the Securities Act of 1933, as amended (the Securities Act ), except as shall be expressly set forth by specific reference in such filing.

On February 8, 2007, SupportSoft, Inc. (the Company ) issued a press release announcing its results for the fourth quarter and full year ended December 31, 2006 and intends to present additional information during a related conference call to be held on February 8, 2007. The press release and conference call contain forward-looking statements regarding the Company and include cautionary statements identifying important factors that could cause actual results to differ materially from those anticipated. A copy of the press release is attached hereto as Exhibit 99.1 and is incorporated herein by reference.

**Item 5.02. Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangement of Certain Officers**

Effective February 6, 2007, the Company s Board of Directors appointed Shawn Farshchi to serve as a member of the Board of Directors of the Company. Mr. Farschi has not yet been appointed to any committees.

On February 6, 2007, Ms. Radha Basu informed the Company s Board of Directors that she will not stand for re-election to the Board of Directors at the Company s upcoming 2007 Annual Meeting of Stockholders to be held on May 23, 2007. Ms. Basu informed the Company that after retiring as Company CEO and serving as a director for over seven years, she intends to focus on her non-profit work.

**Section 9 Financial Statements and Exhibits**

**Item 9.01. Financial Statements and Exhibits**

The information contained in this Item 9.01 and in the accompanying exhibit shall not be deemed filed for purposes of Section 18 of the Exchange Act or incorporated by reference in any filing

under the Exchange Act or the Securities Act, except as shall be expressly set forth by specific reference in such filing.

**(d) Exhibits**

<b>Exhibit</b>	<b>Description</b>
99.1	Press Release issued by SupportSoft, Inc. dated February 8, 2007.

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SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: February 8, 2007

SUPPORTSOFT, INC.

By:

/s/ Ken Owyang

Ken Owyang  
Chief Financial Officer and Senior  
Vice President of Finance and  
Administration (Principal  
Financial Officer and Chief  
Accounting Officer)

**EXHIBIT INDEX**

**Exhibit Description**

99.1 Press Release issued by SupportSoft, Inc. dated February 8, 2007.